

## **Contents**

Introduction	. 1
Keys, Doors, and Windows	. 6
Seats and Restraints	24
Storage	70
Instruments and Controls	72
Lighting 1	04
Infotainment System	111
Climate Controls	138
Driving and Operating 1	44
Vehicle Care 2	48
Service and Maintenance	323
Technical Data	331
Customer Information	335
Reporting Safety Defects	343
OnStar 3	46
Connected Services	351
Index	354

Introduction California Proposition 65 Warning



Operating, servicing and maintaining a passenger vehicle or off-highway motor vehicle can expose you to chemicals including engine exhaust, carbon monoxide, phthalates, and lead, which are known to the State of California to cause cancer and birth defects or other reproductive harm. To minimize exposure, avoid breathing exhaust, do not idle engine except as necessary, service your vehicle in a well-ventilated area and wear gloves or wash your hands frequently when servicing your vehicle. For more information go to www.P65Warnings.ca.gov/passenger-vehicle.

#### Introduction



The names, logos, emblems, slogans, vehicle model names, and vehicle body designs appearing in this manual including, but not limited to, GM, the GM logo, GMC, the GMC Truck Emblem, CANYON, and DENALI are trademarks and/or service marks of General Motors LLC, its subsidiaries, affiliates, or licensors.

For vehicles first sold in Canada, substitute the name "General Motors of Canada Company" for GMC wherever it appears in this manual.

This manual describes features that may or may not be on the vehicle because of optional equipment that was not purchased on the vehicle, model variants, country specifications, features/applications that may not be available in your region, or changes subsequent to this publication's release, including changes in standard or optional content.

Refer to the purchase documentation relating to your specific vehicle to confirm the features.

#### **Canadian Vehicle Owners**

A French language manual can be obtained from your dealer, at www.helminc.com, or from:

#### **Propriétaires Canadiens**

On peut obtenir un exemplaire de ce guide en français auprès du concessionnaire ou à l'adresse suivante:

Helm, Incorporated Attention: Customer Service 47911 Halyard Drive Plymouth, MI 48170 USA

## Danger, Warning, and Caution

Warning messages found on vehicle labels and in this manual describe hazards and what to do to avoid or reduce them.

## ⚠ Danger

Danger indicates a hazard with a high level of risk which will result in serious injury or death.

## **⚠** Warning

Warning indicates a hazard that could result in injury or death.

#### Caution

Caution indicates a hazard that could result in property or vehicle damage.



A circle with a slash through it is a safety symbol which means "Do not," "Do not do this," or "Do not let this happen."

## **Symbols**

The vehicle has components and labels that use symbols instead of text. Symbols are shown along with the text describing the operation or information relating to a specific component, control, message, gauge, or indicator.

: Shown when the owner's manual has additional instructions or information.

: Shown when the service manual has additional instructions or information.

 $\Rightarrow$ : Shown when there is more information on another page — "see page."

## **Vehicle Symbol Chart**

Here are some additional symbols that may be found on the vehicle and what they mean. See the features in this manual for information.

🌣 : Air Conditioning System

: Air Conditioning Refrigerant Oil

☆: Airbag Readiness Light

(ABS) : Antilock Brake System (ABS)

(1): Brake System Warning Light

📜 : Dispose of Used Components Properly

⇒ Co Not Apply High Pressure Water

**!** : Engine Coolant Temperature

: Flame/Fire Prohibited

🎂 : Flammable

⇒ : Forward Collision Alert

**B** ⇒: Fuse Block Cover Lock Location

🗗 : Fuses

: ISOFIX/LATCH System Child Restraints

: Keep Fuse Block Covers Properly

**★**: Lane Change Alert

🛱 : Lane Departure Warning

**├**: Lane Keep Assist

**忙間**: Malfunction Indicator Lamp

℃: Oil Pressure

P//▲: Park Assist

₹ : Pedestrian Ahead Indicator

**්**: Power

∴ : Rear Cross Traffic Alert

: Registered Technician

**Q**: Remote Vehicle Start

: Risk of Electrical Fire

: Seat Belt Reminders

คง : Side Blind Zone Alert

 $\bigcirc$  : Stop/Start

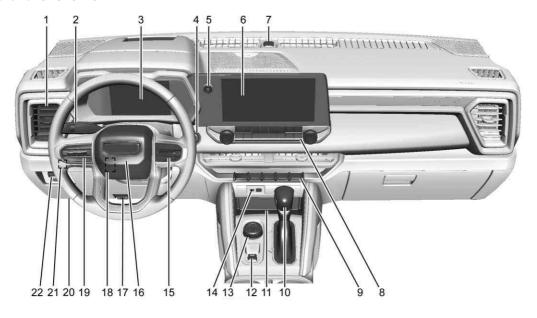
(!): Tire Pressure Monitor

☐: Traction Control/StabiliTrak/Electronic Stability Control (ESC)

. Under Pressure

: Vehicle Ahead Indicator

## **Instrument Panel Overview**



- 1. Air Vents 

  ⇒ 142.
- 3. Instrument Cluster ⇒ 79.
- 4. ENGINE START/STOP Button. See *Ignition Positions* \$\(\phi\) 162.
- 5. Infotainment System. See *Overview* 

  ⇒ 112.
- 6. Infotainment Display. See *Using the System* 

  ⇒ 113.
- Light Sensor. See Automatic Headlamp System 

  106.
   Vehicle Alarm System Indicator (If Equipped). See Vehicle Alarm System
- 8. Climate Control Systems 

  ⇒ 138 (If Equipped).

⇒ 17.

Dual Automatic Climate Control System 

⇒ 140 (If Equipped).

Heated and Ventilated Front Seats 

⇒ 31 (If Equipped).

Tow/Haul Mode 

 <sup>‡</sup> 173 (If Equipped).
 Locking Front Axle 
 <sup>‡</sup> 188 (If Equipped).
 Locking Rear Axle 
 <sup>‡</sup> 187 (If Equipped).

Auto Stop Disable Switch. See *Stop/Start* System \$ 165.

Hazard Warning Flashers \$ 106.

Lane Keep Assist (LKA) ⇒ 219.

All Windows Down Button (If Equipped). See Power Windows \$ 20.

- Shift Lever. See Automatic Transmission
   ⇒ 170 or
   Manual Mode ⇒ 172.
- 11. Wireless Charging ⇒ 76 (If Equipped).
- 12. Electric Parking Brake 🗘 178.
- Transfer Case Knob (If Equipped). See Four-Wheel Drive 

  → 174.
   Driver Mode Control 

  → 182 (If Equipped).
- 14. USB Port 

  ⇒ 118.

- 17. Hood Release. See *Hood* ⇒ 250.
- 18. Steering Wheel Adjustment ⇒ 73 (Out of View).

- - Adaptive Cruise Control (Camera)  $\Rightarrow$  191 (If Equipped).
  - Forward Collision Alert (FCA) System 

    ⇒ 210 (If Equipped).
- 20. Data Link Connector (DLC) (Out of View). See Malfunction Indicator Lamp (Check Engine Light) ⇔ 86.
- 21. Instrument Panel Illumination Control 

  ⇒ 108 (Out of View).
- 22. Trailer Brake Control Panel (If Equipped). See "Integrated Trailer Brake Control System" under *Towing Equipment* 

  ⇒ 231.

# Keys, Doors, and Windows

Keys and Locks         Keys       6         Remote Key       7         Remote Key Operation       7         Remote Vehicle Start       12         Door Locks       13         Power Door Locks       14         Delayed Locking       14         Automatic Door Locks       15         Lockout Protection       15         Safety Locks       15
Doors16Transporting Items That Can17Catch Fire17
Vehicle SecurityVehicle Security17Vehicle Alarm System17Immobilizer18Immobilizer Operation18
Exterior Mirrors  Convex Mirrors

Heated Mirrors 20
nterior Mirrors Interior Rearview Mirrors
Windows20Windows20Power Windows20Rear Windows2Sun Visors2
<b>Roof</b> Sunroof2
Julii001 2.

# **Keys and Locks**

## Keys

# **⚠** Warning

Leaving children in a vehicle with a remote key is dangerous and children or others could be seriously injured or killed. They could operate the power windows or other controls or make the vehicle move. The windows will function with the remote key in the vehicle, and children or others could be caught in the path of a closing window. Do not leave children in a vehicle with a remote key.





The mechanical key inside the remote key is used for all locks.

To remove the mechanical key, press the button on the side of the remote key near the bottom, and pull the mechanical key out. Never pull the mechanical key out without pressing the button.

The mechanical key may have a bar-coded key tag that the dealer or qualified locksmith can use to make new keys. Store this information in a safe place, not in the vehicle.

See your dealer if a replacement key or additional key is needed.

If it becomes difficult to turn a key, inspect the key blade for debris. Periodically clean with a brush or pick.

With an active OnStar or connected service plan, an OnStar Advisor may remotely unlock the vehicle. See *OnStar Overview* ⇒ 346.

If locked out of the vehicle, see *Roadside* Assistance Program  $\Rightarrow$  338.

## Remote Key

If there is a decrease in the remote key operating range:

- Check the distance. The remote key may be too far from the vehicle.
- Check the location. Other vehicles or objects may be blocking the signal.
- Check the remote key's battery. See "Battery Replacement" later in this section.
- If the remote key is still not working correctly, see your dealer or a qualified technician for service.

## **Remote Key Operation**

The Keyless Access system allows for vehicle entry when the remote key is within 1 m (3 ft). See "Keyless Access Operation" later in this section.

The remote key functions may work up to 60 m (197 ft) away from the vehicle.

Other conditions can affect the performance of the remote key. See *Remote Key*  $\Rightarrow$  7.

The key that is part of the remote key can be used for all locks.



Remove the key by pressing the button on the side of the remote key near the bottom and pull the key out. Never pull the key out without pressing the button. See your dealer if a new remote key is needed.



: Press to lock all doors and the tailgate, if equipped.

If enabled, the turn signal lamps flash and/ or the horn may sound on the second press to indicate locking has occurred. If enabled, the horn chirps when 1 is pressed again within three seconds. To view available settings from the infotainment screen, touch Settings > Vehicle > Remote Lock, Unlock, Start.

If the driver door is open when is pressed, all doors will lock and then the driver door will immediately unlock, if enabled. To view available settings from the infotainment screen, touch Settings > Vehicle > Remote Lock, Unlock, Start.

If the passenger door is open when is pressed, all doors lock.

Pressing  $\widehat{\square}$  arms the alarm system. See Vehicle Alarm System  $\Rightarrow$  17.

If equipped with remote mirror folding, double pressing and holding for one second will fold the mirrors, if enabled. To view available settings from the infotainment screen, touch Settings > Vehicle > Comfort and Convenience.

: Press once to unlock only the driver door. If is pressed again within three seconds, all remaining doors and the tailgate unlock. The interior lamps may come on and stay on for 20 seconds or until the ignition is turned on.

If enabled, the turn signal lamps flash twice to indicate unlocking has occurred. If enabled, the exterior lamps may turn on. To view available settings from the infotainment screen, touch Settings > Vehicle > Remote Lock, Unlock, Start.

Pressing on the remote key disarms the alarm system. See *Vehicle Alarm System* 

→ 17.

If equipped with remote mirror folding, double pressing and holding for one second will unfold the mirrors, if enabled. To view available settings from the infotainment screen, touch Settings > Vehicle > Comfort and Convenience.

Double press and hold i until the windows fully open, if remote window operation is enabled. To view available settings from the infotainment screen, touch Settings > Vehicle > Remote Lock, Unlock, Start.

➤ : Press and release to initiate vehicle locator. The turn signal lamps flash and the horn sounds three times.

Press and hold **>** for more than three seconds to activate the panic alarm. The turn signal lamps flash and the horn sounds repeatedly for 30 seconds. The alarm

turns off when the ignition is turned on or is pressed again. The ignition must be off for the panic alarm to work.

#### **Keyless Access Operation**

The Keyless Access system allows for doors to be accessed without pressing the remote key button. The remote key must be within 1 m (3 ft) of the door being opened. If equipped, there will be a button on the outside door handles.

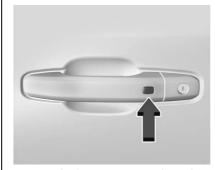
Keyless Access can be programmed to unlock all doors on the first lock/unlock press from the driver door. Keyless Unlocking can also be turned off. To view available settings from the infotainment screen, touch Settings > Vehicle > Remote Lock, Unlock, Start.

If equipped with memory seats, remote keys 1 and 2 are linked to seating positions of memory 1 or 2. See *Memory Seats* ⇒ 28.

#### Keyless Unlocking/Locking from the Driver Door

When the doors are locked and the remote key is within 1 m (3 ft) of the door handle, pressing the lock/unlock button on the driver door handle will unlock the driver

door. If the lock/unlock button is pressed again within five seconds, all passenger doors will unlock



Driver Side Shown, Passenger Side Similar

If equipped, pressing the lock/unlock button will cause all doors to lock if any of the following occur:

- It has been more than five seconds since the first lock/unlock button press.
- Two lock/unlock button presses were used to unlock all doors.
- Any vehicle door has been opened and all doors are now closed.

#### Keyless Unlocking/Locking from the Passenger Doors

When the doors are locked and the remote key is within 1 m (3 ft) of the door handle, pressing the lock/unlock button on a passenger door handle, if equipped, will unlock all doors. Pressing the lock/unlock button will cause all doors to lock if any of the following occur:

- The lock/unlock button was used to unlock all doors.
- Any vehicle door has been opened and all doors are now closed.

# Disable/Enable Keyless Unlocking of Exterior Door Handles

If equipped, keyless unlocking of the exterior door handles can be disabled and enabled.

#### Disabling Keyless Unlocking:

With the vehicle off, press and hold in and on the remote key at the same time for approximately three seconds. The turn signal lamps will flash four times quickly to indicate access is disabled. Using any exterior handle to unlock the doors will cause the turn signal lamps to flash four

times quickly, indicating access is disabled. If disabled, disarm the alarm system before starting the vehicle.

#### **Enabling Keyless Unlocking:**

With the vehicle off, press and hold in and on the remote key at the same time for approximately three seconds. The turn signal lamps will flash twice quickly to indicate access is enabled.

#### **Passive Locking**

This feature will lock the vehicle several seconds after all doors are closed, if the vehicle is off and at least one remote key has been removed from the interior, or none remain in the interior.

If other electronic devices interfere with the remote key signal, the vehicle may not detect the remote key inside the vehicle. If passive locking is enabled, the doors may lock with the remote key inside the vehicle. Do not leave the remote key in an unattended vehicle.

To view available settings from the infotainment screen, touch Settings > Vehicle > Remote Lock, Unlock, Start.

#### Temporary Disable of Passive Locking

Temporarily disable passive locking by pressing and holding  $\overrightarrow{\mathbf{1}}$  on the interior door switch with a door open for at least four seconds, or until three chimes are heard. Passive locking will then remain disabled until  $\overrightarrow{\mathbf{n}}$  on the interior door is pressed, or until the vehicle is turned on.

#### Remote Left in Vehicle Alert

When the vehicle is turned off and a remote key is left in the vehicle, the horn will chirp three times after all doors are closed. To view available settings from the infotainment screen, touch Settings > Vehicle > Remote Lock, Unlock, Start.

### Remote No Longer in Vehicle Alert

If the vehicle is on with a door open and then all doors are closed, the vehicle will check for remote keys inside. If a remote key is not detected, the Driver Information Center (DIC) will display NO REMOTE DETECTED and the horn will chirp three times. This occurs only once each time the vehicle is driven. To view available settings from the infotainment screen, touch Settings > Vehicle > Remote Lock, Unlock, Start.

#### **Key Access**

To access a vehicle with a dead remote key battery, see *Door Locks*  $\Rightarrow$  13.

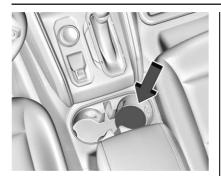
# Programming Remote Keys to the Vehicle

Only remote keys programmed to the vehicle will work. If a remote key is lost or stolen, a replacement can be purchased and programmed through your dealer. The vehicle can be reprogrammed so that lost or stolen remote keys no longer work. Each vehicle can have up to eight remote keys matched to it.

## Starting the Vehicle with a Low Remote Key Battery

If the remote key battery is weak or if there is interference with the signal, the DIC may display NO KEY FOUND, REPLACE BATTERY IN KEY OR NO REMOTE KEY WAS DETECTED PLACE KEY IN KEY POCKET THEN START YOUR VEHICLE when starting the vehicle.

To start the vehicle:



- Place the remote key in the remote key pocket/insert.
- With the vehicle in P (Park) or N (Neutral) press the brake pedal and ENGINE START/STOP.

Replace the remote key battery as soon as possible.

#### **Battery Replacement**

# **⚠** Warning

Never allow children to play with the remote key. The remote key contains a small battery, which can be a choking hazard. If swallowed, internal burns can (Continued)

## Warning (Continued)

occur, resulting in severe injury or death. Seek medical attention immediately if a battery is swallowed.

## **⚠** Warning

To avoid personal injury, do not touch metal surfaces on the remote key when it has been exposed to extreme heat. These surfaces can be hot to the touch at temperatures above 59 °C (138 °F).

#### Caution

When replacing the battery, do not touch any of the circuitry on the remote key. Static from your body could damage the remote key.

#### Caution

Always replace the battery with the correct type. Replacing the battery with an incorrect type could potentially create a risk of battery explosion. Dispose of (Continued)

#### **Caution (Continued)**

used batteries according to instructions and local laws. Do not attempt to burn, crush, or cut the used battery, and avoid exposing the battery to environments with extremely low air pressures or high temperatures.

#### Caution

If the remote key is not reassembled properly, liquids could enter the housing and damage the circuitry, resulting in a remote key malfunction and/or failure. To prevent damage, always follow the steps for remote key reassembly in this manual to ensure the remote key is sealed properly whenever the remote key is opened.

Replace the battery in the remote key soon if the DIC displays REPLACE BATTERY IN REMOTE KEY.

To replace the battery:



 Press the button on the side of the remote key near the bottom and pull the mechanical key out. Never pull the mechanical key out without pressing the button.



2. Use the mechanical key blade in the slot to remove the battery cover by hand.



3. Remove the battery cover.

- 4. Pull the seal by pulling on the tab to access the battery.
- Remove the old battery. Do not use a metal object.
- Insert the new battery, positive side facing up. Replace with a CR2450 Lithium or equivalent battery.
- Place the seal back into the groove around the battery compartment.
- 8. Replace the battery cover by snapping it back into the remote key.
- 9. Reinsert the mechanical key.

#### **Remote Vehicle Start**

If equipped with the remote start feature, the climate control system will come on when the vehicle is started remotely, depending on the outside temperature.

The rear defog and heated and ventilated seats, if equipped, may also come on. See Heated and Ventilated Front Seats 

31. To view available settings from the infotainment screen, touch Settings > Vehicle > Comfort and Convenience.

If equipped, the automatic heated steering wheel may also come on. See *Heated Steering Wheel* ⇒ 73.

Laws in some communities may restrict the use of remote starters. Check local regulations for any requirements on remote starting of vehicles.

Do not use remote start if the vehicle is low on fuel. The vehicle may run out of fuel.

The vehicle cannot be remote started if:

- The remote key is inside the vehicle or if the key is in the ignition.
- The hood is not closed.
- There is an emission control system malfunction and the lamp is on.
- The ignition is in any mode other than off.
- The hazard warning flashers are on.
- The 30 minutes of engine run time have been used.
- The vehicle is not in P (Park).

The engine will turn off during a remote vehicle start if:

- The coolant temperature gets too high.
- The oil pressure gets low.

The remote key range may be reduced while the vehicle is running.

Other conditions can affect the performance of the remote key. See *Remote Key*  $\Rightarrow$  7.

#### Starting the Engine Using Remote Start

Press  $\binom{x_2}{x_2}$  twice on the remote key. The turn signal lamps will flash. The lamps flash to confirm the request to remote start the vehicle has been received. During the remote start the parking lamps will remain on as long as the engine is running.

The engine will shut off after 15 minutes or after the remainder of the 30 minute total running time is used, unless you stop the remote start before engine running has completed or the vehicle is turned on.

Press the brake pedal and turn the ignition on to drive the vehicle.

#### **Total Engine Run Time**

Remote start can be used for up to 30 minutes of total engine run time.

After two remote starts of 15 minutes, or multiple shorter time starts totaling 30 minutes have been used, the vehicle must be started and then turned off before the remote start can be used again.

#### Canceling a Remote Start

To cancel a remote start, do one of the following:

• Press  $(x_2)$ . The parking lamps will turn off.

- Turn on the hazard warning flashers.
- Turn the ignition on and then off.

#### **Door Locks**

## **⚠** Warning

Unlocked doors can be dangerous.

- Passengers, especially children, can
  easily open the doors and fall out of a
  moving vehicle. The doors can be
  unlocked and opened while the vehicle
  is moving. The chance of being thrown
  out of the vehicle in a crash is
  increased if the doors are not locked.
   So, all passengers should wear seat
  belts properly and the doors should be
  locked whenever the vehicle is driven.
- Young children who get into unlocked vehicles may be unable to get out.
   A child can be overcome by extreme heat and can suffer permanent injuries or even death from heat stroke.
   Always lock the vehicle whenever leaving it.
- Outsiders can easily enter through an unlocked door when you slow down or stop the vehicle. Locking the doors can help prevent this from happening.

There are several ways to lock and unlock the vehicle.

From outside:

- Use the remote key.
- Use Keyless Access, if equipped.
- Use the key in the driver door or the passenger door, if equipped.

From inside, pull the door handle once to unlock the door. Pull the handle again to open the door.

See Vehicle Alarm System ⇒ 17.

#### **Keyless Access**



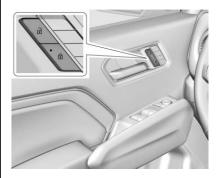
If equipped, the remote key must be within 1 m (3 ft) of the tailgate or door being opened or locked. Press the button on the door handle to open. See "Keyless Access Operation" in Remote Key Operation 

7.

#### Free-Turning Locks

The door key lock cylinder turns freely when either the wrong key is used, or the correct key is not fully inserted. The free-turning door lock feature prevents the lock cylinder from being forced open. To reset the lock cylinder, ensure the correct key is fully inserted into the lock cylinder. Rotate the key until you feel the lock cylinder click back into place. Remove the key and reinsert fully. Rotate the key to unlock the vehicle.

#### **Power Door Locks**



**a**: Press to lock the doors.

**1**: Press to unlock the doors.

# **Delayed Locking**

This feature delays the actual locking of the doors until five seconds after all doors are closed.

When a is pressed on the power door lock switch with the door open, a chime will sound three times indicating that delayed locking is active. The doors will then lock automatically five seconds after all doors are closed. If a door is reopened before five seconds have elapsed, the five-second timer will reset once all the doors are closed again.

Press on the door lock switch again, or press on the remote key, to override this feature and lock the doors immediately.

Delayed locking can be programmed. To view available settings for this feature, touch the Settings icon on the infotainment home page. Select "Vehicle" to display the list of available options and select "Power Door Locks".

#### **Automatic Door Locks**

The doors will lock automatically when all doors are closed, the ignition is on, and the shift lever is moved out of P (Park). If a vehicle door is unlocked and then opened and closed, the doors will lock either when your foot is removed from the brake or the vehicle speed becomes faster than 13 km/h (8 mph).

To unlock the doors:

- Press a on a power door lock switch.
- Shift the transmission into P (Park).

Automatic door locking cannot be disabled. Automatic door unlocking can be programmed. To view available settings for this feature, touch the Settings icon on the infotainment home page. Select "Vehicle" to display the list of available options and select "Power Door Locks".

#### **Lockout Protection**

If the ignition is on or in accessory mode and the power door lock switch is pressed with the driver door open, all the doors will lock and only the driver door will unlock.

If the vehicle is off and locking is requested while a door is open, when all doors are closed the vehicle will check for remote keys inside. If a remote key is detected and the number of remote keys inside has not reduced, the driver door will unlock and the horn will chirp three times.

Lockout Protection can be manually overridden with the driver door open by pressing and holding and on the power door lock switch.

# **Safety Locks**

The rear door safety locks prevent passengers from opening the rear doors from inside the vehicle.



The safety lock is on the inside edge of the rear doors. To use the safety lock:

- Move the lever down to the lock position.
- 2. Close the door.
- 3. Do the same for the other rear door.

To open a rear door when the safety lock is on:

- Unlock the door by activating the inside handle, by pressing the power door unlock switch, or by using the remote key.
- 2. Open the door from the outside.

16

When the safety lock is enabled, adults and older children will not be able to open the rear door from the inside. Cancel the safety locks to enable the doors to open from the inside.

To cancel the safety lock:

- Unlock the door and open it from the outside.
- 2. Move the lever up to unlock. Do the same for the other door.

## **Doors**

# Tailgate

## **⚠** Warning

It is extremely dangerous to ride on the tailgate, even when the vehicle is operated at low speeds. People riding on the tailgate can easily lose their balance and fall in response to vehicle maneuvers. Falling from a moving vehicle may result in serious injuries or death. Do not allow people to ride on the tailgate. Be sure everyone in your vehicle is in a seat and using a seat belt properly.

Use the remote key to lock and unlock the tailgate. If your tailgate handle has a key cylinder, you can use the mechanical key to lock it as well. See *Remote Key Operation* 

⇒ 7.

Open the tailgate by lifting up on its handle while pulling the tailgate down.

To shut the tailgate, firmly push it upward until it latches.

After closing the tailgate, pull it back to be sure it latches securely.

#### Tailgate Mid-Position

If equipped, the mid-position of the tailgate is used to carry sheets of plywood or other similar types of cargo.

To open the tailgate to the mid-position:

- 1. Lift up on the handle to unlatch the tailgate.
- Partially lower the tailgate enough to access the brackets on either side of the tailgate.
- 3. Hook the cables into each bracket.



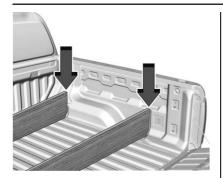
Let the tailgate rest on the cables and slowly lower it as far as it will go.

#### **Supporting Mid-Position Cargo**

## **⚠** Warning

Failure to properly support the load while using the tailgate mid-position could cause the tailgate to fail. Always use additional support as described in this section.

Two 5 cm (2 in) x 20 cm (8 in) boards must be cut to fit snugly into the slots on either side of the truck bed.



The board closest to the cab should be cut to an approximate length of 117 cm (46 in). The board closest to the tailgate should be cut to an approximate length of 150 cm (59 in).

Cut the bottom corners off of each board so that they will fit into the slots.





Make sure that the boards are correctly inserted and secured before loading cargo.

# Transporting Items That Can Catch Fire

## **⚠** Warning

To avoid personal injury and/or vehicle damage when transporting items that can catch fire, such as leaves, mulch, hay, or cardboard, in the truck bed:

- Make sure items are securely contained inside the truck bed. Never allow them to hang over the sides or fall in between the truck bed and the cab.
- Never place items between the cab and the truck bed. They could touch hot exhaust parts and ignite.

## **⚠** Warning

Keep cigarettes, sparks, and other ignition sources away from the area between the bed of the truck and cab. They could fall (Continued)

## Warning (Continued)

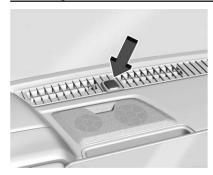
onto the fuel system below and start a fire. You or others could be injured and/ or the vehicle damaged.

# **Vehicle Security**

This vehicle has theft-deterrent features; however, they do not make the vehicle impossible to steal.

## Vehicle Alarm System

If equipped with the anti-theft alarm system, the indicator light on the instrument panel near the windshield, indicates the status of the system.



Off: Alarm system is disarmed.

**On Solid :** Vehicle is secured during the delay to arm the system.

**Fast Flash:** Vehicle is unsecured. A door or the hood is open.

**Slow Flash**: Alarm system is armed.

## Arming the Alarm System

- 1. Turn off the vehicle.
- 2. Lock the vehicle with one of the following:
  - Press on the remote key.
  - With a door open, press on the interior of the door

 After 30 seconds the alarm system will arm, and the indicator light will begin to slowly flash indicating the alarm system is operating. Pressing on the remote key a second time will bypass the 30-second delay and immediately arm the alarm system.

The theft-deterrent alarm system will not arm if the doors are locked with the mechanical key.

If the driver door is opened without first unlocking with the remote key, the horn will chirp and the lights will flash to indicate pre-alarm. If the vehicle is not started, or the door is not unlocked by pressing on the remote key during the 10-second pre-alarm, the alarm will be activated.

If a door or the hood is opened without first disarming the system, the turn signals will flash and the horn will sound for about 30 seconds. The alarm system will then re-arm to monitor for the next unauthorized event.

#### Disarming the Alarm System

To disarm the alarm system or turn off the alarm if it has been activated:

Press a on the remote key.

Start the vehicle.

To avoid setting off the alarm by accident:

- Lock the vehicle after all occupants have left the vehicle and all doors are closed.
- Always unlock a door with the remote key.

Unlocking the driver door with the mechanical key will not disarm the system or turn off the alarm.

## **Detecting a Tamper Condition**

If a is pressed on the remote key and the horn chirps three times, an alarm occurred previously while the alarm system was armed.

#### **Immobilizer**

## **Immobilizer Operation**



This vehicle has a passive theft-deterrent system.

The system does not have to be manually armed or disarmed.

The vehicle is automatically immobilized when the vehicle is turned off.

The system is automatically disarmed when the ignition is turned from off to on.

The security light, in the instrument cluster, comes on if there is a problem with arming or disarming the theft-deterrent system.

When trying to start the vehicle, the security light comes on briefly when the ignition is turned on.

If the engine does not start and the security light stays on, there is a problem with the system. Turn the ignition off and try again.

It is possible for the immobilizer system to learn new or replacement keys. Up to eight keys can be programmed for the vehicle. To program additional remote keys, see *Remote Key Operation*  $\Rightarrow$  7.

Do not leave the remote key or device that disarms or deactivates the vehicle theft-deterrent system in the vehicle.

## **Exterior Mirrors**

#### **Convex Mirrors**

## **⚠** Warning

A convex mirror can make things, like other vehicles, look farther away than they really are. If you cut too sharply into the right lane, you could hit a vehicle on the right. Check the inside mirror or glance over your shoulder before changing lanes.

The passenger side mirror is convex shaped. A convex mirror surface is curved so more can be seen from the driver seat.

#### **Power Mirrors**



If equipped, adjust the power mirrors:

- Press □ or □ to select the driver or passenger side mirror. The indicator light comes on.
- 2. Press the arrows on the control pad to move the mirror up, down, right, or left.
- Adjust the outside mirror so that the side of the vehicle and the area behind are seen.
- 4. Press either □ or □ again to deselect the mirror. The indicator light goes off.

# **Folding Mirrors**

## **Manual Folding Mirrors**

The mirrors can be folded inward toward the vehicle to prevent damage when going through an automatic car wash. Push the mirror outward to return it to the original position.

#### **Heated Mirrors**

If equipped, the rear window defogger also heats the outside mirrors.

#EAR: Press to heat the outside mirrors. See "Rear Window Defogger" under Dual Automatic Climate Control System 

140.

#### **Remote Vehicle Start**

The rear window defogger and heated mirrors, if equipped, turn on when the vehicle is started using the remote key during colder outside temperatures.

## **Interior Mirrors**

## **Interior Rearview Mirrors**

Adjust the rearview mirror for a clear view of the area behind the vehicle.

Do not spray glass cleaner directly on the mirror. Use a soft towel dampened with water.

#### Manual Rearview Mirror

If equipped, push the tab forward for daytime use and pull it rearward for nighttime use to avoid glare from the headlamps from behind.

# Automatic Dimming Rearview Mirror

If equipped, the mirror will automatically reduce the glare of the headlamps from behind. The dimming feature comes on each time the vehicle is started.

## Windows

## **△** Warning

Never leave a child, a helpless adult, or a pet alone in a vehicle, especially with the windows closed in warm or hot weather. They can be overcome by the extreme heat and suffer permanent injuries or even death from heat stroke.



The vehicle aerodynamics are designed to improve fuel economy performance. This may result in a pulsing sound when either rear window is down and the front windows are up. To reduce the sound, open either a front window or the sunroof, if equipped.

### **Power Windows**

## **⚠** Warning

Children could be seriously injured or killed if caught in the path of a closing window. Never leave keys in a vehicle with children. When there are children in (Continued)

## Warning (Continued)

the rear seat, use the window lockout button to prevent operation of the windows. See  $Keys \Rightarrow 6$ .



Power windows work when the ignition is on, in accessory mode, or when Retained Accessory Power (RAP) is active. See Retained Accessory Power (RAP) ⇒ 167.

Using the window switch, press to open or pull to close the window.

The windows may be temporarily disabled if they are used repeatedly within a short time.

#### Window Lockout

This feature prevents the rear passenger windows from operating, except from the driver position.

There is a button on the infotainment display used to enable or disable this feature.

#### **Window Express Movement**

The driver window can be opened without holding the window switch. Press the switch down fully and quickly release to express open the window.

If equipped, pull the window switch up fully and quickly release to express close the window.

Briefly press or pull the window switch in the same direction to stop that window's express movement.

#### All Windows Down

If equipped, this button will be on the center stack.

Press and hold to open all windows. Release to stop all movement.

Use the power window switches to close each window.

## **Window Automatic Reversal System**

The express-close feature will reverse window movement if it comes in contact with an object. Extreme cold or ice could cause the window to auto-reverse. The window will operate normally after the object or condition is removed.

## **Automatic Reversal System Override**

## **⚠** Warning

If automatic reversal system override is active, the window will not reverse automatically. You or others could be injured and the window could be damaged. Before using automatic reversal system override, make sure that all people and obstructions are clear of the window path.

When the engine is on, override the automatic reversal system by pulling and holding the window switch if conditions prevent it from closing.

## **Programming the Power Windows**

Programming may be necessary if the vehicle battery has been disconnected or discharged. If the window is unable to express-up, program each express-close window:

- 1. Close all doors.
- 2. Turn the ignition on or to accessory mode.
- Partially open the window to be programmed. Then close it and continue to pull the switch briefly after the window has fully closed.
- Open the window and continue to press the switch briefly after the window has fully opened.

## **Rear Windows**

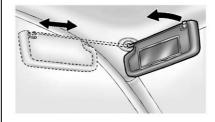
## **Sliding Rear Window**



If the vehicle has this feature, squeeze the latch in the center of the window and slide the glass to open it.

Be sure the latch is engaged when the window is closed.

#### **Sun Visors**



Pull the sun visor down to block glare. Detach the sun visor from the center mount to pivot to the side window and, if equipped, extend along the rod.

#### Roof

#### Sunroof



- 1. SLIDE Switch
- 2. TILT Switch

If equipped, the sunroof operates when the ignition is on or in accessory mode, or when Retained Accessory Power (RAP) is active. See Retained Accessory Power (RAP) \$\Rightarrow\$ 167.

#### Slide Switch

Express-Open/Express-Close: To express-open the sunroof, fully press and release (1). Press and release (1) again to stop the movement. To

express-close the sunroof, fully press and release (1). Press and release (1) again to stop the movement.

Open/Close (Manual Mode): To open the sunroof, press and hold (1). Release (1) to stop the movement. Press and hold (1) to close the sunroof. Release (1) to stop the movement.

#### Tilt Switch

**Vent**: From the closed position, press (2) to vent the sunroof. Press (2) to close the vent.

When the sunroof is opened, an air deflector will automatically raise. The air deflector will retract when the sunroof is closed.

The sunroof also has a sunshade, which can be pulled forward to block sun rays. The sunshade must be opened and closed manually.

## **Automatic Reversal System**

The sunroof has an automatic reversal system that is only active when the sunroof is operated in express-close mode.

If an object is in the path while express-closing, the reversal system will detect the object, stop, and open the sunroof slightly.

If frost or other conditions prevent closing, override the feature by closing the sunroof in manual mode. To stop movement, release (1).



Dirt and debris may collect on the sunroof seal or in the track. This could cause an issue with sunroof operation or noise. It could also plug the water drainage system. Periodically open the sunroof and remove any obstacles or loose debris. Wipe the sunroof seal and roof sealing area using a clean cloth, mild soap, and water. Do not remove grease from the sunroof tracks.

# **Seats and Restraints**

24
25 26 27 28 28 31
32
33 34 36 39 39 40 40
41 42

	When Should an Airbag Inflate?	43
	What Makes an Airbag Inflate?	
	How Does an Airbag Restrain?	
	What Will You See after an Airbag	
	Inflates?	44
	Passenger Sensing System	
	Servicing the Airbag-Equipped	
	Vehicle	49
	Adding Equipment to the	
	Airbag-Equipped Vehicle	49
	Airbag System Check	
	Replacing Airbag System Parts after a	
	Crash	50
_	hild Restraints	
L		
	Older Children	50
	Infants and Young Children	
	Child Restraint Systems	54
	Where to Put the Restraint	55
	Lower Anchors and Tethers for Children	
	(LATCH System)	56
	Replacing LATCH System Parts After a	
	Crash	65
	Securing Child Restraints (With the Seat	
	Belt in the Rear Seat)	65
	Securing Child Restraints (With the Seat	
	Belt in the Front Seat)	67

## **Head Restraints**

## **⚠** Warning

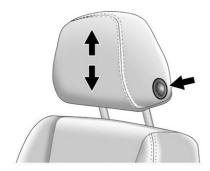
With head restraints that are not installed and adjusted properly, there is a greater chance that occupants will suffer a neck/spinal injury in a crash. Do not drive until the head restraints for all occupants are installed and adjusted properly.



Adjust the head restraint so that the top of the restraint is at the same height as the top of the occupant's head. This position reduces the chance of a neck injury in a crash.

#### Front Seats

The vehicle's front seats have adjustable head restraints in the outboard seating positions.



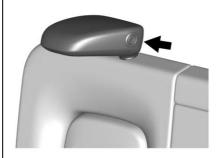
The height of the head restraint can be adjusted.

To raise or lower the head restraint, press the button located on the side of the head restraint and pull up or push the head restraint down, and release the button. Pull and push on the head restraint after the button is released to make sure that it is locked in place.

The front seat outboard head restraints are not removable.

#### **Rear Head Restraints**

The vehicle's rear seats have head restraints in the outboard seating positions that cannot be adjusted up or down.



The rear outboard head restraints are designed to be folded forward to allow for better visibility when the rear seat is unoccupied. To fold the head restraint, press the button on the side of the head restraint.

When an occupant is in the seat, always return the head restraint to the upright position until it locks into place. Push and pull on the head restraint to make sure that it is locked.

If you are installing a child restraint in the rear seat, see Lower Anchors and Tethers for Children (LATCH System) 

⇒ 56.

#### Center Headrest

The vehicle's rear seat may be equipped with a headrest in the center seating position that cannot be adjusted.

If you are installing a child restraint in the rear seat, see Lower Anchors and Tethers for Children (LATCH System) 

⇒ 56.

# **Front Seats**

# Seat Adjustment

# **△** Warning

You can lose control of the vehicle if you try to adjust a driver seat while the vehicle is moving. Adjust the driver seat only when the vehicle is not moving.



To adjust the seat position:

- Pull the handle at the front of the seat cushion to unlock it.
- 2. Move the seat forward or rearward and release the handle.
- 3. Try to move the seat back and forth to be sure it is locked in place.

#### Seat Height Adjuster



If equipped, move the lever up or down to raise or lower the seat.

# **Power Seat Adjustment**

## **△** Warning

The power seats will work with the ignition off. Children could operate the power seats and be injured. Never leave children alone in the vehicle.



To adjust a power driver seat, if equipped:

- Move the seat forward or rearward by sliding the control forward or rearward.
- Raise or lower the entire seat by moving the rear of the control up or down.
- If equipped, raise or lower the front part of the seat cushion by moving the front of the control up or down.

To adjust the seatback, see *Reclining* Seatbacks ⇒ 27.

## **Reclining Seatbacks**

## ⚠ Warning

Sitting in a reclined position when the vehicle is in motion can be dangerous. Even when buckled up, the seat belts cannot do their job.

The shoulder belt will not be against your body. Instead, it will be in front of you. In a crash, you could go into it, receiving neck or other injuries.

The lap belt could go up over your abdomen. The belt forces would be there, not at your pelvic bones. This could cause serious internal injuries.

For proper protection when the vehicle is in motion, have the seatback upright. Then sit well back in the seat and wear the seat belt properly.



Do not have a seatback reclined if the vehicle is moving.

## **Manual Reclining Seatbacks**

# **⚠** Warning

If either seatback is not locked, it could move forward in a sudden stop or crash. That could cause injury to the person sitting there. Always push and pull on the seatbacks to be sure they are locked.



To adjust a manual seatback:

- 1. Lift the lever.
  - The seatback will automatically fold forward.
- 2. To recline, move the seatback rearward to the desired position, then release the lever to lock the seatback in place.
- 3. Push and pull on the seatback to make sure it is locked.

To return the seatback to the upright position:

 Lift the lever fully without applying pressure to the seatback, and the seatback will return to the upright position. 2. Push and pull on the seatback to make sure it is locked.

### **Power Reclining Seatbacks**



To recline a power seatback, if equipped:

- Tilt the top of the control rearward to recline.
- Tilt the top of the control forward to raise.

## **Lumbar Adjustment**

#### **Power Lumbar**



If equipped, press and hold the front or rear of the control to increase or decrease lumbar support.

# **Memory Seats**



#### Overview

If equipped, the memory seat feature allows drivers to save their unique driving positions and a shared exit position. See "Saving Seating Positions" later in this section. The saved positions can be recalled manually by all drivers, see "Manually Recalling Seating Positions" later in this section, and drivers with remote key 1 and 2 can also recall them automatically. See "Auto Seat Entry Memory Recall" or "Auto Seat Exit Memory Recall" later in this section. To enable automatic recalls, turn on Seat Entry Memory and/or Seat Exit Memory. See "Enabling Automatic Recalls" later in this

section. The memory recalls may be canceled at any time during the recall. See "Cancel Memory Seating Recalls" later in this section.

#### **Identifying Driver Number**

The vehicle identifies the current driver by their remote key number 1-8. The current remote key number may be identified by Driver Information Center (DIC) welcome message, "You are driver x for memory recalls." This message is displayed the first few times the vehicle is turned on when a different remote key is used. For Seat Entry Memory to work properly, save positions to the 1 or 2 memory button matching the driver number of this welcome message. To aid in identifying remote key IDs, it is recommended to only carry one remote key when entering the vehicle. Perform the following if the welcome message is not displayed:

- 1. Move all keys and remote keys away from the vehicle.
- Start the vehicle with another remote key. A DIC welcome message should display indicating the driver number of the other remote key. Turn the vehicle off and remove the other key or remote key from the vehicle.

Start the vehicle with the initial key or remote key. The DIC welcome message should display the driver number of the initial remote key.

#### **Saving Seating Positions**

Read these instructions completely before saving memory positions.

To save preferred driving positions to 1 and 2:

- Turn the vehicle on or to accessory mode. A DIC welcome message may indicate the driver number of the current remote key. See "Identifying Driver Number" previously in this section.
- 2. Adjust all available memory features to the desired driving position.
- 3. Press and release SET; a beep will sound.
- 4. Immediately upon releasing SET, press and hold memory button 1 or 2 matching the current Driver's remote key number until two beeps sound. If too much time passes between releasing SET and pressing 1 or 2, the two beeps will not sound indicating memory position were not saved. Repeat Steps 3 and 4 to try again.

Repeat Steps 1–4 for the other remote key 1 or 2 using the other 1 or 2 memory button.

It is recommended to save the preferred driving positions to both 1 and 2 if you are the only driver.

To save the common exit seating position to that is used by all drivers for Manually Recalling Seating Positions and Auto Seat Exit Memory Recall features, repeat Steps 1–4 using (1), the exit button.

#### **Manually Recalling Seating Positions**

Press and hold 1, 2, or Debutton until the recall is complete, to recall the positions previously saved to that button.

Manual Memory recall movement for 1, 2 or buttons may be initiated and will complete to the saved memory position if the vehicle is in or out of P (Park).

#### **Enabling Automatic Recalls**

 Seat Entry Memory moves the driver seat to the selected 1 or 2 position when the vehicle is started. Select Settings > Vehicle > Seating Position > Seat Entry Memory > ON or OFF. See "Auto Seat Entry Memory Recall" later in this section.

#### 30 Seats and Restraints

• Seat Exit Memory moves the driver seat to the preferred exit position of the button when the vehicle is turned off and the door is opened. Select Settings > Vehicle > Seating Position > Seat Exit Memory > Select ON or OFF. See "Auto Seat Exit Memory Recall" later in this section.

#### Auto Seat Entry Memory Recall

Seat Entry Memory will automatically begin movement to the seating positions of the 1 or 2 button corresponding to the driver's remote key number 1 or 2 detected by the vehicle when:

- The vehicle is turned ON.
- Seating positions have been previously saved to the same 1 or 2 button. See "Saving Seating Positions" previously in this section.
- Seat Entry Memory is enabled. See "Enabling Automatic Recalls" previously in this section.
- The vehicle is in P (Park).

Seat Entry Memory Recall will continue if the vehicle is shifted out of P (Park) prior to reaching the saved memory position. If the saved memory seat position does not automatically recall, verify the recall is enabled. See "Enabling Automatic Recalls" previously in this section.

If the memory seat recalls to the wrong position, the driver's remote key number 1 or 2 may not match the memory button number positions they were saved to. Try the other remote key or try saving the positions to the other 1 or 2 memory button. See "Saving Seating Positions" previously in this section.

Automatic Seat Entry Memory recalls are only available for driver's remote key numbers 1 and 2. Remote keys 3–8 will not provide Seat Entry Memory recalls.

#### Auto Seat Exit Memory Recall

Seat Exit Memory will begin movement to the seating position of the the button when:

- The vehicle is turned off and the driver door is open or opened within a short time.
- A seating position has been previously been saved to the memory button.
   See "Saving Seating Positions" previously in this section.

- Seat Exit Memory is enabled. See "Enabling Automatic Recalls" previously in this section.
- The vehicle is in P (Park).

Seat Exit Memory recall will continue if the vehicle is shifted out of P (Park) prior to reaching the saved memory position.

Seat Exit Memory is not linked to the driver's remote key. The seating position saved to is used for all drivers.

#### **Cancel Memory Seating Recalls**

- During any memory recall:
   Press a power seat control
   Press SET memory button
- During Manual memory recall:
   Release 1, 2, or memory button
- During Auto Seat Entry Memory Recall: Turn vehicle off

Press SET, 1, 2, or 🖭 memory buttons

• During Auto Seat Exit Memory Recall: Press SET, 1, 2, or n memory buttons

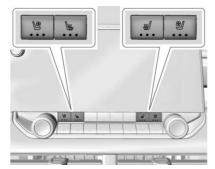
#### Obstructions

If something has blocked the seat while recalling a memory position, the recall may stop. Remove the obstruction and try the recall again. If the memory position still does not recall, see your dealer.

## Heated and Ventilated Front Seats

## ⚠ Warning

If temperature change or pain to the skin cannot be felt, the seat heater may cause burns. To reduce the risk of burns, use care when using the seat heater, especially for long periods of time. Do not place anything on the seat that insulates against heat, such as a blanket, cushion, cover, or similar item. This may cause the seat heater to overheat. An overheated seat heater may cause a burn or may damage the seat.



Heated and Ventilated Seat Buttons Shown, Heated Seat Buttons Similar

If equipped, the buttons are near the climate controls on the center stack. To operate, the engine must be running.

Press # or # to heat the driver or passenger seat.

Press or , if equipped, to ventilate the driver or passenger seat. A ventilated seat has a fan that pulls or pushes air through the seat. The air is not cooled.

When a heated seat is turned on, the symbol turns red. When a ventilated seat is turned on, the symbol turns blue.

Press the button once for the highest setting. With each press of the button, the seat will change to the next lower setting, and then to the off setting. The indicator lights below the buttons indicate three for the highest setting and one for the lowest. If the heated seats are on high, the level may automatically be lowered after approximately 30 minutes.

The passenger seat may take longer to heat up.

#### **Auto Heated and Ventilated Seats**

When the vehicle is on, this feature will automatically activate the heated or ventilated seats at the level required by the vehicle's interior temperature.

The active high, medium, low, or off heated or ventilated seat level will be indicated by the manual heated or ventilated seat buttons on the center stack. Use the manual heated or ventilated seat buttons on the center stack to turn auto heated or ventilated seats off. If the passenger seat is unoccupied, the auto heated or ventilated seats feature will not activate that seat. To enable or disable auto heated or ventilated seats, select Settings > Vehicle > Climate and Air Quality > Auto Cooled or Auto Heated Seats > ON or OFF.

#### **Remote Start Heated and Ventilated Seats**

If equipped, the heated seats will turn on automatically during a remote start if it is cold outside and the ventilated seats will turn on automatically if it is hot outside. If equipped, the heated steering wheel will turn on automatically during a remote start if it is cold outside. The heated and ventilated seat indicators and heated steering wheel indicator may not come on during this operation.

The heated and ventilated seats and heated steering wheel may cancel when the vehicle is started. These features can be manually selected after the ignition is turned on.

The temperature performance of an unoccupied seat may be reduced. This is normal.

To enable or disable remote start heated or ventilated seats, select Settings > Vehicle > Remote Lock, Unlock, and Start > Remote Start Auto Heat Seats or Remote Start Auto Cool Seats > ON or OFF. See Remote Vehicle Start ⇔ 12.

## **Rear Seats**

#### **Rear Seat Reminder**

If equipped, the message REAR SEAT REMINDER LOOK IN REAR SEAT displays under certain conditions indicating there may be an item or passenger in the rear seat. Check before exiting the vehicle.

This feature will activate when a second row door is opened while the vehicle is on or up to 10 minutes before the vehicle is turned on. There will be an alert when the vehicle is turned off. The alert does not directly detect objects in the rear seat; instead, under certain conditions, it detects when a rear door is opened and closed, indicating that there may be something in the rear seat.

The feature is active only once each time the vehicle is turned on and off, and will require reactivation by opening and closing the second row doors. There may be an alert even when there is nothing in the rear seat; for example, if a child entered the vehicle through the rear door and left the vehicle without the vehicle being shut off.

The feature can be turned on or off. Select Settings > Vehicle > Rear Seat Reminder > ON or OFF.

#### Folding the Rear Seat Cushion

Either side of the rear seat cushion can be folded up for added cargo space.

## ⚠ Warning

Folding a rear seat with the seat belts still fastened may cause damage to the seat or the seat belts. Always unbuckle the seat belts and return them to their normal stowed position before folding a rear seat.

Make sure that nothing is on the seat cushion.



To fold the seat, lift the lever fully and pull the seat cushion up.

To return the seat to the normal seating position, lift the lever and slowly pull the seat cushion down.

# **⚠** Warning

A seat belt that is improperly routed, not properly attached, or twisted will not provide the protection needed in a crash. The person wearing the belt could be seriously injured. After raising the rear seatback, always check to be sure that the seat belts are properly routed and attached, and are not twisted.

### **Seat Belts**

This section describes how to use seat belts properly, and some things not to do.

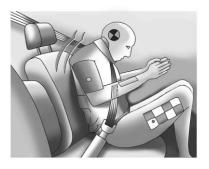
# **⚠** Warning

Do not let anyone ride where a seat belt cannot be worn properly. In a crash, if you or your passenger(s) are not wearing seat belts, injuries can be much worse than if you are wearing seat belts. You can be seriously injured or killed by hitting things inside the vehicle harder or by being ejected from the vehicle. In addition, anyone who is not buckled up can strike other passengers in the vehicle.

It is extremely dangerous to ride in a cargo area, inside or outside of a vehicle. In a collision, passengers riding in these areas are more likely to be seriously injured or killed. Do not allow passengers to ride in any area of the vehicle that is not equipped with seats and seat belts.

Always wear a seat belt, and check that all passenger(s) are restrained properly too.

### Why Seat Belts Work



When riding in a vehicle, you travel as fast as the vehicle does. If the vehicle stops suddenly, you keep going until something stops you. It could be the windshield, the instrument panel, or the seat belts!

When you wear a seat belt, you and the vehicle slow down together. There is more time to stop because you stop over a longer distance and, when worn properly, your strongest bones take the forces from the seat belts. That is why wearing seat belts makes such good sense.

#### **Questions and Answers About Seat Belts**

- Q: Will I be trapped in the vehicle after a crash if I am wearing a seat belt?
- A: You could be whether you are wearing a seat belt or not. Your chance of being conscious during and after a crash, so you can unbuckle and get out, is much greater if you are belted.
- Q: If my vehicle has airbags, why should I have to wear seat belts?
- A: Airbags are supplemental systems only. They work with seat belts not instead of them. Whether or not an airbag is provided, all occupants still have to buckle up to get the most protection.

  Also, in nearly all states and in all Canadian provinces, the law requires wearing seat belts.

#### **Buckle To Drive**

If equipped, this feature delays the vehicle from shifting out of P (Park) when the driver seat belt is not buckled. The Buckle to Drive feature must be turned ON in the infotainment system to work. To turn the Buckle to Drive feature on or off, select Settings > Vehicle > Buckle to Drive. See Teen Driver \$\Rightarrow\$ 132, if equipped.

If the vehicle is on and the brake pedal is pressed with the vehicle in P (Park) but the driver seat belt is not buckled, a message displays in the Driver Information Center (DIC) and the vehicle will be delayed from shifting out of P (Park). Buckle the driver seat belt to clear the message and shift out of P (Park). Shifting from P (Park) will be delayed once for each time the vehicle is started.

For some fleet vehicles, the feature is always ON and cannot be turned OFF in the infotainment system. The vehicle will be delayed from shifting from P (Park) each time the driver attempts to do so while the driver seat belt is not buckled. Turning the vehicle off then on will not change this condition.

On some models, Buckle to Drive may also delay shifting out of P (Park) if a front passenger seat belt is unbuckled. A message displays in the DIC. Buckle the front passenger seat belt to shift out of P (Park). This feature may delay the vehicle from shifting out of P (Park) if an object, such as a briefcase, handbag, grocery bag, laptop, or other electronic device, is on the front

passenger seat. If this happens, remove the object from the seat or buckle the seat belt to shift out of P (Park).

If the driver, or on some vehicles, the present front passenger remains unbuckled, the DIC message will turn off after several seconds and the vehicle can be shifted out of P (Park). See "Seat Belts" and "Child Restraints" in the Index for information about the importance of proper restraint use.

If the driver seat belt or the front passenger seat belt is unbuckled when driving, the seat belt reminder chime and light(s) will come on. See Seat Belt Reminders ⇒ 84. This feature may not function properly if the airbag readiness light is on. See Airbag Readiness Light ⇒ 85.

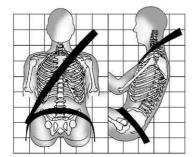
## **How to Wear Seat Belts Properly**

Follow these rules for everyone's protection.

There are additional things to know about seat belts and children, including smaller children and infants. If a child will be riding in the vehicle, see *Older Children* ⇒ 50 or *Infants and Young Children* ⇒ 52. Review and follow the rules for children in addition to the following rules.

It is very important for all occupants to buckle up. Statistics show that unbelted people are hurt more often in crashes than those who are wearing seat belts.

There are important things to know about wearing a seat belt properly.

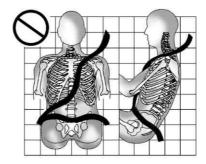


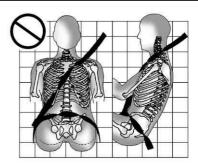
- Sit up straight and always keep your feet on the floor in front of you (if possible).
- Wear the lap part of the belt low and snug on the hips, just touching the thighs. In a crash, this applies force to the strong pelvic bones and you would be less likely to slide under the lap belt. If you slid under it, the belt would apply force on your abdomen. This could cause serious or even fatal injuries.

 Wear the shoulder belt over the shoulder and across the chest. These parts of the body are best able to take belt restraining forces. The shoulder belt locks if there is a sudden stop or crash.

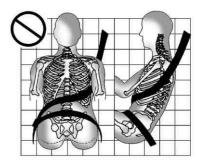
## **⚠** Warning

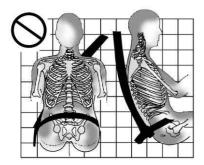
You can be seriously injured, or even killed, by not wearing your seat belt properly.



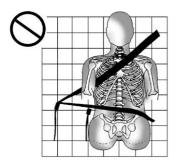


Never allow the lap or shoulder belt to become loose or twisted.

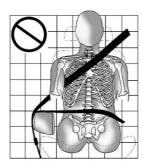




Never wear the shoulder belt under both arms or behind your back.



Always use the correct buckle for your seating position.



Never route the lap or shoulder belt over an armrest.

#### **⚠** Warning

The seat belt can be pinched if it is routed under plastic trim on the seat, such as trim around the rear seatback folding handle or side airbag. In a crash, pinched seat belts might not provide adequate protection. Never allow seat belts to be routed under plastic trim pieces.

#### **⚠** Warning

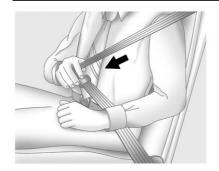
You can be seriously injured or killed if the shoulder belt is worn behind your back, under your legs, or wrapped around your neck. The shoulder belt can tighten but cannot be loosened if it is locked. The shoulder belt locks when it is pulled all the way out of the retractor. It unlocks when the shoulder belt is allowed to go all the way back into the retractor, but it cannot do this if it is wrapped around you. You may have to cut the seat belt if it is locked and tightened around you.

#### **Lap-Shoulder Belt**

All seating positions in the vehicle have a lap-shoulder belt.

The following instructions explain how to wear a lap-shoulder belt properly.

 Adjust the seat, if the seat is adjustable, so you can sit up straight. To see how, see "Seats" in the Index.



2. Pick up the latch plate and pull the belt across you. Do not let it get twisted.

The lap-shoulder belt may lock if you pull the belt across you very quickly. If this happens, let the belt go back slightly to unlock it. Then pull the belt across you more slowly.

If the shoulder portion of a passenger belt is pulled out all the way, the child restraint locking feature may be engaged. See *Child Restraint Systems* 
⇒ 54. If this occurs, let the belt go back all the way and start again. If the locking feature stays engaged after letting the belt go back to stowed

position on the seat, move the seat rearward or recline the seat until the shoulder belt retractor lock releases.



If the webbing locks in the latch plate before it reaches the buckle, tilt the latch plate flat to unlock.



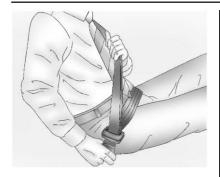
3. Push the latch plate into the buckle until it clicks.

Pull up on the latch plate to make sure it is secure. If the belt is not long enough, see *Seat Belt Extender* 

⇒ 39.

Position the release pushbutton on the buckle so that the seat belt could be quickly unbuckled if necessary.

4. If equipped with a shoulder belt height adjuster, move it to the height that is right for you. See "Shoulder Belt Height Adjuster" later in this section for instructions on use and important safety information.



5. To make the lap part tight, pull up on the shoulder belt.

It may be necessary to pull stitching on the seat belt through the latch plate to fully tighten the lap belt on smaller occupants.

This seat belt has a feature that will reduce the tension of the seat belt on the occupant's shoulder if the vehicle is on. To set this feature, gently pull on the belt, or lean forward and then sit back. The shoulder belt will retract and rest lightly against the occupant.

When the seat belt is unbuckled or when the vehicle is turned off, the tension reducer will deactivate.



To unlatch the belt, push the release pushbutton on the buckle. The belt should return to its stowed position.

Slide the latch plate up the seat belt webbing when the seat belt is not in use. The latch plate should rest on the stitching on the seat belt, near the guide loop on the side wall.

Always stow the seat belt slowly. If the seat belt webbing returns quickly to the stowed position, the retractor may lock and cannot be pulled out. If this happens, pull the seat belt straight out firmly to unlock the webbing, and then release it. If the webbing is still locked in the retractor, see your dealer.

Before a door is closed, be sure the seat belt is out of the way. If a door is slammed against a seat belt, damage can occur to both the seat belt and the vehicle.

#### Shoulder Belt Height Adjuster

The vehicle has a shoulder belt height adjuster for the driver and front outboard passenger seating positions.

Adjust the height so the shoulder portion of the belt is on the shoulder and not falling off of it. The belt should be close to, but not contacting, the neck. Improper shoulder belt height adjustment could reduce the effectiveness of the seat belt in a crash. See How to Wear Seat Belts Properly \$\triangle\$ 34.



Push up on the release button and move the height adjuster to the desired position.

After the adjuster is set to the desired position, try to move it down without pushing the release button to make sure it has locked into position.

#### **Seat Belt Pretensioners**

This vehicle has seat belt pretensioners for the front outboard occupants. Although the seat belt pretensioners cannot be seen, they are part of the seat belt assembly. They can help tighten the seat belts during the early stages of a moderate to severe frontal, near frontal, or rear crash if the threshold conditions for pretensioner activation are met. Seat belt pretensioners can also help tighten the seat belts in a side crash or a rollover event.

Pretensioners work only once. If the pretensioners activate in a crash, the pretensioners and probably other parts of the vehicle seat belt system will need to be replaced. See *Replacing Seat Belt System Parts after a Crash* ⇒ 40.

Do not sit on the outboard seat belt while entering or exiting the vehicle or at any time while sitting in the seat. Sitting on the seat belt can damage the webbing and hardware.

#### **Rear Seat Belt Comfort Guides**

Rear seat belt comfort guides may provide added seat belt comfort for older children who have outgrown booster seats and for some adults. When installed on a shoulder belt, the comfort guide positions the shoulder belt away from the neck and head.

Comfort guides are available through your dealer for the rear outboard seating positions. Instructions are included with the guides.

#### Seat Belt Use During Pregnancy

Seat belts work for everyone, including pregnant women. Like all occupants, they are more likely to be seriously injured if they do not wear seat belts.



A pregnant woman should wear a lap-shoulder belt, and the lap portion should be worn as low as possible, below the rounding, throughout the pregnancy.

The best way to protect the fetus is to protect the mother. When a seat belt is worn properly, it is more likely that the fetus will not be hurt in a crash. For pregnant women, as for anyone, the key to making seat belts effective is wearing them properly.

#### Seat Belt Extender

If the vehicle seat belt will fasten around you, you should use it.

But if a seat belt is not long enough, your dealer will order you an extender. Only a GM dealer issued extender should be used. When you go in to order it, take the heaviest coat you will wear, so the extender will be long enough for you. To help avoid personal injury, do not let someone else use it, and use it only for the seat it is made to fit. The extender has been designed for adults. Never use it for securing child restraints. For more information on the proper use and fit of seat belt extenders see the instruction sheet that comes with the extender.

#### Safety System Check

Periodically check the seat belt reminder, seat belts, buckles, latch plates, retractors, shoulder belt height adjusters (if equipped), and seat belt anchorages to make sure they are all in working order. Look for any other loose or damaged seat belt system parts that might keep a seat belt system from performing properly. See your dealer to have it repaired. Torn, frayed, or twisted seat belts may not protect you in a crash. Torn or frayed seat belts can rip apart under impact forces. If a belt is torn or frayed, have it replaced immediately. If a belt is twisted, it may be possible to untwist by

reversing the latch plate on the webbing. If the twist cannot be corrected, ask your dealer to fix it.

Make sure the seat belt reminder light is working. See *Seat Belt Reminders* ⇒ *84*.

Keep seat belts clean and dry. See *Seat Belt Care*  $\Rightarrow$  40.

#### **Seat Belt Care**

Keep belts clean and dry.

Seat belts should be properly cared for and maintained.

Seat Belt hardware should be kept dry and free of dust or debris. As necessary exterior hard surfaces and seat belt webbing may be lightly cleaned with mild soap and water. Ensure there is not excessive dust or debris in the mechanism. If dust or debris exists in the system after proper cleaning please see the dealer. Parts may need to be replaced to ensure proper functionality of the system.

#### ⚠ Warning

Do not bleach or dye seat belt webbing. It may severely weaken the webbing. In a crash, they might not be able to (Continued)

#### Warning (Continued)

provide adequate protection. Clean and rinse seat belt webbing only with mild soap and lukewarm water. Allow the webbing to dry.

### Replacing Seat Belt System Parts after a Crash

#### **⚠** Warning

A crash can damage the seat belt system in the vehicle. A damaged seat belt system may not properly protect the person using it, resulting in serious injury or even death in a crash. To help make sure the seat belt systems are working properly after a crash, have them inspected and any necessary replacements made as soon as possible.

After a minor crash, replacement of seat belts may not be necessary. But the seat belt assemblies that were used during any crash may have been stressed or damaged. See your dealer to have the seat belt assemblies inspected or replaced.

New parts and repairs may be necessary even if the seat belt system was not being used at the time of the crash.

#### Airbag System

The vehicle has the following airbags:

- A frontal airbag for the driver
- A frontal airbag for the front outboard passenger
- A seat-mounted side impact airbag for the driver
- A seat-mounted side impact airbag for the front outboard passenger
- A roof-rail airbag for the driver and the passenger seated directly behind the driver
- A roof-rail airbag for the front outboard passenger and the passenger seated directly behind the front outboard passenger

All vehicle airbags have the word AIRBAG on the trim or on a label near the deployment opening.

For frontal airbags, the word AIRBAG is on the center of the steering wheel for the driver and on the instrument panel for the front outboard passenger.

For seat-mounted side impact airbags, the word AIRBAG is on the side of the seatback or side of the seat closest to the door.

For roof-rail airbags, the word AIRBAG is on the ceiling or trim.

Airbags are designed to supplement the protection provided by seat belts. Even though today's airbags are also designed to help reduce the risk of injury from the force of an inflating bag, all airbags must inflate very quickly to do their job.

Here are the most important things to know about the airbag system:

#### **⚠** Warning

You can be severely injured or killed in a crash if you are not wearing your seat belt, even with airbags. Airbags are designed to work with seat belts, not

(Continued)

#### Warning (Continued)

replace them. Also, airbags are not designed to inflate in every crash. In some crashes seat belts are the only restraint. See When Should an Airbag Inflate? \$\dip\$ 43.

Wearing your seat belt during a crash helps reduce your chance of hitting things inside the vehicle or being ejected from it. Airbags are "supplemental restraints" to the seat belts. Everyone in the vehicle should wear a seat belt properly, whether or not there is an airbag for that person.

#### **⚠** Warning

Because airbags inflate with great force and faster than the blink of an eye, anyone who is up against, or very close to, any airbag when it inflates can be seriously injured or killed. Do not sit unnecessarily close to any airbag, as you would be if sitting on the edge of the seat or leaning forward. Seat belts help keep you in position before and during a (Continued)

#### Warning (Continued)

crash. Always wear a seat belt, even with airbags. The driver should sit as far back as possible while still maintaining control of the vehicle. The seat belts and the front outboard passenger airbags are most effective when you are sitting well back and upright in the seat with both feet on the floor.

Occupants should not lean on or sleep against the door or side windows in seating positions with seat-mounted side impact airbags and/or roof-rail airbags.

#### **⚠** Warning

Children who are up against, or very close to, any airbag when it inflates can be seriously injured or killed. Always secure children properly in the vehicle. To read how, see *Older Children* ⇒ 50 or *Infants and Young Children* ⇒ 52.



There is an airbag readiness light on the instrument cluster, which shows the airbag symbol. The system checks the airbag electrical system for malfunctions. The light tells you if there is an electrical problem. See Airbag Readiness Light 

85.

#### Where Are the Airbags?



The driver frontal airbag is in the center of the steering wheel.



The front outboard passenger frontal airbag is in the passenger side instrument panel.



Driver Side Shown, Passenger Side Similar

The driver and front outboard passenger seat-mounted side impact airbags are in the side of the seatbacks closest to the door.



Driver Side Shown, Passenger Side Similar

The roof-rail airbags for the driver, front outboard passenger, and second row outboard passengers are in the ceiling above the side windows.

#### ⚠ Warning

If something is between an occupant and an airbag, the airbag might not inflate properly or it might force the object into that person causing severe injury or even death. The path of an inflating airbag (Continued)

#### Warning (Continued)

must be kept clear. Do not put anything between an occupant and an airbag, and do not attach or put anything on the steering wheel hub or on or near any other airbag covering.

Do not use seat accessories that block the inflation path of a seat-mounted side impact airbag.

Never secure anything to the roof of a vehicle with roof-rail airbags by routing a rope or tie-down through any door or window opening. If you do, the path of an inflating roof-rail airbag will be blocked.

#### When Should an Airbag Inflate?

This vehicle is equipped with airbags. See Airbag System 

41. Airbags are designed to inflate if the impact exceeds the specific airbag system's deployment threshold. Deployment thresholds are used to predict how severe a crash is likely to be in time for the airbags to inflate and help restrain the occupants. The vehicle has electronic sensors that help the airbag system

determine the severity of the impact. Deployment thresholds can vary with specific vehicle design.

Frontal airbags are designed to inflate in moderate to severe frontal crashes to help reduce the potential for severe injuries, mainly to the driver's or front outboard passenger's head and chest.

Whether the frontal airbags will, or should inflate, is not based primarily on how fast the vehicle is traveling. It depends on what is hit, the direction of the impact, and how quickly the vehicle slows down.

Frontal airbags may inflate at different crash speeds depending on whether the vehicle hits an object straight on or at an angle, and whether the object is fixed or moving, rigid or deformable, narrow or wide.

Frontal airbags are not intended to inflate during vehicle rollovers, in rear impacts, or in many side impacts.

In addition, the vehicle has advanced technology frontal airbags. Advanced technology frontal airbags adjust the restraint according to either crash severity or occupant interaction.

Seat-mounted side impact airbags are designed to inflate in moderate to severe side crashes depending on the location of the impact. These airbags may also inflate in some moderate to severe frontal impacts. Seat-mounted side impact airbags are not designed to inflate in rollovers or rear impacts. A seat-mounted side impact airbag is designed to inflate on the side of the vehicle that is struck.

Roof-rail airbags are designed to inflate in moderate to severe side crashes depending on the location of the impact. In addition, these roof-rail airbags may inflate during a rollover or in a severe frontal impact. Roof-rail airbags are not designed to inflate in rear impacts. Both roof-rail airbags may inflate when either side of the vehicle is struck or if the sensing system predicts that the vehicle is about to roll over on its side, or in a severe frontal impact.

In any particular crash, no one can say whether an airbag should have inflated simply because of the vehicle damage or repair costs.

#### What Makes an Airbag Inflate?

In a deployment event, the sensing system sends an electrical signal triggering a release of gas from the inflator. Gas from the inflator fills the airbag causing the bag to break out of the cover. The inflator, the airbag, and related hardware are all part of the airbag module.

#### How Does an Airbag Restrain?

In moderate to severe frontal collisions, even belted occupants can contact the steering wheel or the instrument panel. In moderate to severe side collisions, even belted occupants can contact the inside of the vehicle.

Airbags supplement the protection provided by seat belts by distributing the force of the impact more evenly over the occupant's body.

Rollover capable roof-rail airbags are designed to help contain the head and chest of occupants in the outboard seating positions in the first and second rows. The rollover capable roof-rail airbags are

designed to help reduce the risk of full or partial ejection in rollover events, although no system can prevent all such ejections.

Airbags should never be regarded as anything more than a supplement to seat belts.

### What Will You See after an Airbag Inflates?

After frontal and seat-mounted side impact airbags inflate, they quickly deflate, so quickly that some people may not even realize the airbags inflated. Roof-rail airbags may still be at least partially inflated for some time after they inflate. Some components of the airbag module may be hot for several minutes. For location of the airbags, see Where Are the Airbags? \$\Rightarrow\$ 42.

The parts of the airbag that come into contact with you may be warm, but not too hot to touch. There may be some smoke

and dust coming from the vents in the deflated airbags. Airbag inflation does not prevent people from leaving the vehicle.

#### **⚠** Warning

When an airbag inflates, there may be dust in the air. This dust could cause breathing problems for people with a history of asthma or other breathing trouble. To avoid this, everyone in the vehicle should get out as soon as it is safe to do so. If you have breathing problems but cannot get out of the vehicle after an airbag inflates, then get fresh air by opening a window or a door. If you experience breathing problems following an airbag deployment, you should seek medical attention.

The vehicle has a feature that may automatically unlock the doors, turn on the interior lamps and hazard warning flashers, and shut off the fuel system after the airbags inflate. The feature may also activate, without airbag inflation, after an event that exceeds a predetermined threshold. After turning the vehicle off and then on again, the fuel system will return to normal operation; the doors can be locked,

the interior lamps can be turned off, and the hazard warning flashers can be turned off using the controls for those features. If any of these systems are damaged in the crash they may not operate as normal.

#### **⚠** Warning

A crash severe enough to inflate the airbags may have also damaged important functions in the vehicle, such as the fuel system, brake and steering systems, etc. Even if the vehicle appears to be drivable after a moderate crash, there may be concealed damage that could make it difficult to safely operate the vehicle.

Use caution if you should attempt to restart the engine after a crash has occurred.

In many crashes severe enough to inflate the airbag, windshields are broken by vehicle deformation. Additional windshield breakage may also occur from the front outboard passenger airbag.

Airbags are designed to inflate only once.
 After an airbag inflates, you will need some new parts for the airbag system.
 If you do not get them, the airbag

system will not be there to help protect you in another crash. A new system will include airbag modules and possibly other parts. The service manual for the vehicle covers the need to replace other parts.

- The vehicle has a crash sensing and diagnostic module which records information after a crash. See Vehicle Data Recording and Privacy 

  344 and Event Data Recorders 

  345.
- Let only qualified technicians work on the airbag system. Improper service can mean that an airbag system will not work properly. See your dealer for service.

#### **Passenger Sensing System**

The vehicle has a passenger sensing system for the front outboard passenger position. The passenger airbag status indicator will light on the overhead console when the vehicle is started.

# PASSENGER AIR BAG OFF

**United States** 





#### Canada

The words ON and OFF, or the symbols for on and off, will be visible during the system check. When the system check is complete, either the word ON or OFF, or the symbol for on and off, will be visible. See *Passenger Airbag Status Indicator* 

⇒ 85.

The passenger sensing system turns off the front outboard passenger frontal airbag under certain conditions. No other airbag is affected by the passenger sensing system.

The passenger sensing system works with sensors that are part of the front outboard passenger seat and seat belt. The sensors are designed to detect the presence of a properly seated occupant and determine if the front outboard passenger frontal airbag should be allowed to inflate or not.

According to accident statistics, children are safer when properly secured in a rear seat in the correct child restraint for their weight and size.

Whenever possible, children aged 12 and under should be secured in a rear seating position.

Never put a rear-facing child seat in the front. This is because the risk to the rear-facing child is so great, if the airbag inflates.

#### **△** Warning

A child in a rear-facing child restraint can be seriously injured or killed if the passenger frontal airbag inflates. This is because the back of the rear-facing child restraint would be very close to the inflating airbag. A child in a forward-facing child restraint can be seriously injured or killed if the passenger frontal airbag inflates and the passenger seat is in a forward position.

Even if the passenger sensing system has turned off the passenger frontal airbag, no system is fail-safe. No one can guarantee that an airbag will not deploy under some unusual circumstance, even though the airbag is turned off.

(Continued)

#### Warning (Continued)

Never put a rear-facing child restraint in the front seat, even if the airbag is off. If securing a forward-facing child restraint in the front outboard passenger seat, always move the seat as far back as it will go. It is better to secure child restraints in the rear seat. Consider using another vehicle to transport the child when a rear seat is not available.

The passenger sensing system is designed to turn off the front outboard passenger frontal airbag if:

- The front outboard passenger seat is unoccupied.
- The system determines an infant is present in a child restraint.
- A front outboard passenger takes his/her weight off of the seat for a period of time.
- There is a critical problem with the airbag system or the passenger sensing system.

When the passenger sensing system has turned off the front outboard passenger frontal airbag, the OFF indicator will light and stay lit as a reminder that the airbag is off. See Passenger Airbag Status Indicator 

⇒ 85.

The passenger sensing system is designed to turn on the front outboard passenger frontal airbag anytime the system senses that a person of adult size is sitting properly in the front outboard passenger seat. When the passenger sensing system has allowed the airbag to be enabled, the ON indicator will light and stay lit as a reminder that the airbag is active.

For some children, including children in child restraints, and for very small adults, the passenger sensing system may or may not turn off the front outboard passenger frontal airbag, depending upon the person's seating posture and body build. Everyone in the vehicle who has outgrown child restraints should wear a seat belt properly — whether or not there is an airbag for that person.

#### ⚠ Warning

If the airbag readiness light ever comes on and stays on, it means that something may be wrong with the airbag system. To help avoid injury to yourself (Continued)

#### Warning (Continued)

or others, have the vehicle serviced right away. See *Airbag Readiness Light ⇒ 85* for more information, including important safety information.

### If the On Indicator Is Lit for a Child Restraint

The passenger sensing system is designed to turn off the front outboard passenger frontal airbag, if the system determines that an infant is present in a child restraint. If a child restraint has been installed and the ON indicator is lit:

- 1. Turn the vehicle off.
- 2. Remove the child restraint from the vehicle.
- Remove any additional items from the seat such as blankets, cushions, seat covers, seat heaters, or seat massagers.
- 4. Reinstall the child restraint following the directions provided by the child restraint manufacturer and refer to Securing Child Restraints (With the Seat Belt in the Rear Seat) ⇒ 65 or Securing Child Restraints (With the Seat Belt in the Front Seat) ⇒ 67.

Make sure the seat belt retractor is locked by pulling the shoulder belt all the way out of the retractor when installing the child restraint, even if the child restraint is equipped with a seat belt lock off. When the retractor lock is set, the belt can be tightened but not pulled out of the retractor.

- 5. If, after reinstalling the child restraint and restarting the vehicle, the ON indicator is still lit, turn the vehicle off. Then slightly recline the vehicle seatback and adjust the seat cushion, if adjustable, to make sure that the vehicle seatback is not pushing the child restraint into the seat cushion. Also make sure the child restraint is not trapped under the vehicle head restraint. If this happens, adjust the head restraint. See Head Restraints ⇒ 24.
- 6. Restart the vehicle.

The passenger sensing system may or may not turn off the airbag for a child in a child restraint depending upon the child's size. It is better to secure the child restraint in a rear seat. Never put a rear-facing child restraint in the front seat, even if the ON indicator is not lit.

### If the Off Indicator Is Lit for an Adult-Sized Occupant



If a person of adult size is sitting in the front outboard passenger seat, but the OFF indicator is lit, it could be because that person is not sitting properly in the seat or that the child restraint locking feature is engaged. Use the following steps to allow the system to detect that person and enable the front outboard passenger frontal airbag:

- 1. Turn the vehicle off.
- Remove any additional material from the seat, such as blankets, cushions, seat covers, seat heaters, or seat massagers.
- Place the seatback in the fully upright position.

- Have the person sit upright in the seat, centered on the seat cushion, with legs comfortably extended.
- 5. If the shoulder portion of the belt is pulled out all the way, the child restraint locking feature will be engaged. This may unintentionally cause the passenger sensing system to turn the airbag off for some adult-sized occupants. If this happens, unbuckle the belt, let the belt go back all the way, and then buckle the belt again without pulling the belt out all the way.
- Restart the vehicle and have the person remain in this position for two to three minutes after the ON indicator is lit.

#### **△** Warning

If the front outboard passenger airbag is turned off for an adult-sized occupant, the airbag will not be able to inflate and help protect that person in a crash, resulting in an increased risk of serious injury or even death. An adult-sized occupant should not ride in the front outboard passenger seat, if the passenger airbag OFF indicator is lit.

### Additional Factors Affecting System Operation

Seat belts help keep the passenger in position on the seat during vehicle maneuvers and braking, which helps the passenger sensing system maintain the passenger airbag status. See "Seat Belts" and "Child Restraints" in the Index for additional information about the importance of proper restraint use.

A thick layer of additional material, such as a blanket or cushion, or aftermarket equipment such as seat covers, seat heaters, and seat massagers can affect how well the passenger sensing system operates. We recommend that you not use seat covers or other aftermarket equipment except when approved by GM for your specific vehicle. See Adding Equipment to the Airbag-Equipped Vehicle \$49\$ for more information about modifications that can affect how the system operates.

The ON indicator may be lit if an object, such as a briefcase, handbag, grocery bag, laptop, or other electronic device, is put on an unoccupied seat. If this is not desired remove the object from the seat.

#### **⚠** Warning

Stowing articles under the passenger seat or between the passenger seat cushion and seatback may interfere with the proper operation of the passenger sensing system.

### Servicing the Airbag-Equipped Vehicle

Airbags affect how the vehicle should be serviced. There are parts of the airbag system in several places around the vehicle. Your dealer and the service manual have information about servicing the vehicle and the airbag system. To purchase a service manual, see *Publication Ordering Information* \$\infty 342.

#### **⚠** Warning

For up to 10 seconds after the vehicle is turned off and the battery is disconnected, an airbag can still inflate during improper service. You can be injured if you are close to an airbag when it inflates. Avoid yellow connectors. They are probably part of the airbag (Continued)

#### Warning (Continued)

system. Be sure to follow proper service procedures, and make sure the person performing work for you is qualified to do so.

### Adding Equipment to the Airbag-Equipped Vehicle

#### **⚠** Warning

If a snow plow or similar equipment is installed on the vehicle, the airbag system may not function properly. An airbag could inflate when it is not supposed to inflate. People riding in the vehicle could be injured, and the vehicle and/or snow plow could be damaged. Do not install a snow plow or similar equipment on the vehicle.

Adding accessories that change the vehicle's frame, bumper system, height, front end, or side sheet metal may keep the airbag system from working properly.

The operation of the airbag system can also be affected by changing, including improperly repairing or replacing, any parts of the following:

- Airbag system, including airbag modules, front or side impact sensors, sensing and diagnostic module, or airbag wiring
- Front seats, including stitching, seams, or zippers
- Seat belts
- Steering wheel, instrument panel, overhead console, ceiling trim, or pillar garnish trim
- Inner door seals, including speakers

Your dealer and the service manual have information about the location of the airbag modules and sensors, sensing and diagnostic module, and airbag wiring along with the proper replacement procedures.

In addition, the vehicle has a passenger sensing system for the front outboard passenger position, which includes sensors that are part of the passenger seat. The passenger sensing system may not operate properly if the original seat trim is replaced with non-GM covers, upholstery, or trim; or with GM covers, upholstery, or trim designed for a different vehicle. Any object,

such as an aftermarket seat heater or a comfort-enhancing pad or device, installed under or on top of the seat fabric, could also interfere with the operation of the passenger sensing system. This could either prevent proper deployment of the passenger airbag(s) or prevent the passenger sensing system from properly turning off the passenger airbag(s). See Passenger Sensing System 

45.

If the vehicle has rollover roof-rail airbags, see *Different Size Tires and Wheels*  $\Rightarrow$  295 for additional important information.

If the vehicle must be modified because you have a disability and have questions about whether the modifications will affect the vehicle's airbag system, or if you have questions about whether the airbag system will be affected if the vehicle is modified for any other reason, call Customer Assistance. See Customer Assistance Offices \$\triangle 337.

#### **Airbag System Check**

#### Caution

If an airbag covering is damaged, opened, or broken, the airbag may not work properly. Do not open or break the airbag coverings. If there are any opened or broken airbag coverings, have the airbag covering and/or airbag module replaced. For the location of the airbags, see *Where Are the Airbags?* 

⇒ 42. See your dealer for service.

### Replacing Airbag System Parts after a Crash

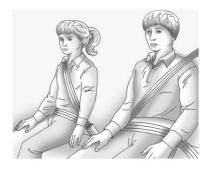
#### **⚠** Warning

A crash can damage the airbag systems in the vehicle. A damaged airbag system may not properly protect you and your passenger(s) in a crash, resulting in serious injury or even death. To help make sure the airbag systems are working properly after a crash, have them inspected and any necessary replacements made as soon as possible.

If an airbag inflates, you will need to replace airbag system parts. See your dealer for service.

If the airbag readiness light stays on after the vehicle is started or comes on when you are driving, the airbag system may not work properly. Have the vehicle serviced right away. See Airbag Readiness Light ▷ 85.

## Child Restraints Older Children



Older children who have outgrown booster seats should wear the vehicle seat belts. Refer to How to Wear Seat Belts Properly \$\dip\$ 34.

The manufacturer instructions that come with the booster seat state the weight and height limitations for that booster. Use a booster seat with a lap-shoulder belt until the child passes the fit test below:

- Sit all the way back on the seat. Do the knees bend at the seat edge? If yes, continue. If no, return to the booster seat.
- Buckle the lap-shoulder belt. Does the shoulder belt rest on the shoulder? If yes, continue. If no, try using the rear seat belt comfort guide, if available. See "Rear Seat Belt Comfort Guides" under Lap-Shoulder Belt ⇒ 36. If a comfort guide is not available, or if the shoulder belt still does not rest on the shoulder, then return to the booster seat.
- Does the lap belt fit low and snug on the hips, touching the thighs? If yes, continue.
   If no, return to the booster seat.
- Can proper seat belt fit be maintained for the length of the trip? If yes, continue.
   If no. return to the booster seat.
- Q: What is the proper way to wear seat belts?

A: An older child should wear a lap-shoulder belt and get the additional restraint a shoulder belt can provide. The shoulder belt should not cross the face or neck.

The lap belt should fit snugly below the hips, just touching the top of the thighs. This applies belt force to the child's pelvic bones in a crash. It should never be worn over the abdomen, which could cause severe or even fatal internal injuries in a crash.

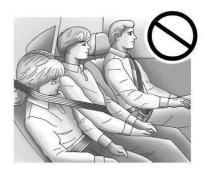
Also see "Rear Seat Belt Comfort Guides" under *Lap-Shoulder Belt* ⇒ 36.

According to accident statistics, children are safer when properly restrained in a rear seating position.

In a crash, children who are not buckled up can strike other people who are buckled up, or can be thrown out of the vehicle. Older children need to use seat belts properly.

#### **⚠** Warning

Never allow more than one child to wear the same seat belt. The seat belt cannot properly spread the impact forces. In a crash, they can be crushed together and seriously injured. A seat belt must be used by only one person at a time.



#### **△** Warning

Never allow a child to wear the seat belt shoulder belt under both arms or behind their back. A child can be seriously injured by not wearing the lap-shoulder belt properly. In a crash, the child would not be restrained by the shoulder belt. The child could move too far forward increasing the chance of head and neck injury. The child might also slide under the lap belt. The belt force would then be applied right on the abdomen. That could cause serious or fatal injuries. The shoulder belt should go over the shoulder and across the chest.



#### Infants and Young Children

Everyone in a vehicle needs protection! This includes infants and all other children. Neither the distance traveled nor the age and size of the traveler changes the need, for everyone, to use safety restraints. In fact, the law in every state in the United States and in every Canadian province says children up to some age must be restrained while in a vehicle.

#### **⚠** Warning

Children can be seriously injured or killed if the shoulder belt is worn behind their back, under their legs, or wrapped around (Continued)

#### Warning (Continued)

their neck. The shoulder belt can tighten but cannot be loosened if it is locked. The shoulder belt locks when it is pulled all the way out of the retractor. It unlocks when the shoulder belt is allowed to go all the way back into the retractor, but it cannot do this if it is wrapped around the child. Never leave children unattended in a vehicle and never allow children to improperly wear, or play with, the seat belts.

Every time infants and young children ride in vehicles, they should have the protection provided by appropriate child restraints. Neither the vehicle seat belt system nor its airbag system is designed for them.

Children who are not restrained properly can strike other people, or can be thrown out of the vehicle.

#### **⚠** Warning

Never hold an infant or a child while riding in a vehicle. Due to crash forces, an infant or a child will become so heavy it (Continued)

#### Warning (Continued)

is not possible to hold it during a crash. For example, in a crash at only 40 km/h (25 mph), a 5.5 kg (12 lb) infant will suddenly become a 110 kg (240 lb) force on a person's arms. An infant or child should be secured in an appropriate child restraint.



#### **⚠** Warning

Children who are up against, or very close to, any airbag when it inflates can be seriously injured or killed. Never put a rear-facing child restraint in the front (Continued)

#### Warning (Continued)

outboard seat. Secure a rear-facing child restraint in a rear seat. It is also better to secure a forward-facing child restraint in a rear seat. If you must secure a forward-facing child restraint in the front outboard seat, always move the front passenger seat as far back as it will go.



Child restraints are devices used to restrain, seat, or position children in the vehicle and are sometimes called child seats or car seats.

There are three basic types of child restraints:

• Forward-facing child restraints

- Rear-facing child restraints
- Belt-positioning booster seats

The proper child restraint for your child depends on their size, weight, and age, and also on whether the child restraint is compatible with the vehicle in which it will be used.

For each type of child restraint, there are many different models available. When purchasing a child restraint, be sure it is designed to be used in a motor vehicle and is designed by a genuine child restraint manufacturer. If it is, the child restraint will have a label saying that it meets federal motor vehicle safety standards.

The instruction manual that is provided with the child restraint states the weight and height limitations for that particular child restraint. In addition, there are many kinds of child restraints available for children with special needs.

#### ⚠ Warning

To reduce the risk of neck and head injury in a crash, infants and toddlers should be secured in a rear-facing child (Continued)

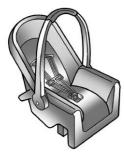
#### Warning (Continued)

restraint until age two, or until they reach the maximum height and weight limits of their child restraint.

#### **⚠** Warning

A young child's hip bones are still so small that the vehicle seat belt may not remain low on the hip bones, as it should. Instead, it may settle up around the child's abdomen. In a crash, the belt would apply force on a body area that is unprotected by any bony structure. This alone could cause serious or fatal injuries. To reduce the risk of serious or fatal injuries during a crash, young children should always be secured in an appropriate child restraint.

#### **Child Restraint Systems**



Rear-Facing Infant Restraint

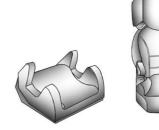
A rear-facing child restraint provides restraint with the seating surface against the back of the infant.

The harness system holds the infant in place and, in a crash, acts to keep the infant positioned in the restraint.



Forward-Facing Child Restraint

A forward-facing child restraint provides restraint for the child's body with the harness.



**Booster Seats** 

A belt-positioning booster seat is used for children who have outgrown their forward-facing child restraint. Boosters are designed to improve the fit of the vehicle seat belt system until the child is large enough for the vehicle seat belts to fit properly without a booster seat. See the seat belt fit test in Older Children \$ 50.

### Securing an Add-On Child Restraint in the Vehicle

#### **⚠** Warning

A child can be seriously injured or killed in a crash if the child restraint is not properly secured in the vehicle. Secure the child restraint properly in the vehicle using the vehicle seat belt or LATCH system, following the instructions that came with that child restraint and the instructions in this manual.

To help reduce the chance of injury, the child restraint must be secured in the vehicle. Child restraints must be secured in vehicle seats by the lap belt portion of a lap-shoulder belt, or by the LATCH system. See Lower Anchors and Tethers for Children (LATCH System) ⇒ 56 for more information. Never use a seat belt extender when installing a child restraint. Never use non-regulated aftermarket anchors or attachments to secure a child restraint. Children can be endangered in a crash if the vehicle

When securing an add-on child restraint, refer to the following:

- Instruction labels provided on the child restraint
- Instruction manual provided with the child restraint
- This vehicle owner's manual

The child restraint instructions are important, so if they are not available, obtain a replacement copy from the manufacturer.

Keep in mind that an unsecured child restraint can move around in a collision or sudden stop and injure people in the vehicle. Be sure to properly secure any child restraint in the vehicle — even when no child is in it.

In some areas Certified Child Passenger Safety Technicians (CPSTs) are available to inspect and demonstrate how to correctly use and install child restraints. In the U.S., refer to the National Highway Traffic Safety Administration (NHTSA) website to locate the nearest child safety seat inspection station. For CPST availability in Canada, check with Transport Canada or the Provincial Ministry of Transportation office.

#### Securing the Child Within the Child Restraint

#### **⚠** Warning

A child can be seriously injured or killed in a crash if the child is not properly secured in the child restraint. Secure the child properly following the instructions that came with that child restraint.

#### Where to Put the Restraint

According to accident statistics, children and infants are safer when properly restrained in an appropriate child restraint secured in a rear seating position.

Whenever possible, children aged 12 and under should be secured in a rear seating position.

Never put a rear-facing child restraint in the front. This is because the risk to the rear-facing child is so great if the airbag deploys.

#### **⚠** Warning

A child in a rear-facing child restraint can be seriously injured or killed if the front passenger airbag inflates. This is because the back of the rear-facing child restraint would be very close to the inflating airbag. A child in a forward-facing child restraint can be seriously injured or killed if the front passenger airbag inflates and the passenger seat is in a forward position.

Even if the passenger sensing system has turned off the front passenger frontal airbag, no system is fail-safe. No one can guarantee that an airbag will not deploy under some unusual circumstance, even though it is turned off.

Secure rear-facing child restraints in a rear seat, even if the airbag is off. If you secure a forward-facing child restraint in the front seat, always move the front passenger seat as far back as it will go. It is better to secure the child restraint in a rear seat.

When securing a child restraint with the seat belts in a rear seat position, study the instructions that came with the child restraint to make sure it is compatible with this vehicle.

Child restraints and booster seats vary considerably in size, and some may fit in certain seating positions better than others. Do not install a child restraint in any rear seating position where it cannot be installed securely.

Depending on where you place the child restraint and the size of the child restraint, you may not be able to access adjacent seat belts or LATCH anchors for additional passengers or child restraints. Adjacent seating positions should not be used if the child restraint prevents access to or interferes with the routing of the seat belt.

Adjust the seat in front of a child restraint to ensure proper installation according to the child restraint manual. Move the front seat forward to avoid contact between the child restraint and the seat or any accessories mounted to the seat.

Wherever a child restraint is installed, be sure to follow the instructions that came with the child restraint and secure the child restraint properly.

Keep in mind that an unsecured child restraint can move around in a collision or sudden stop and injure people in the vehicle. Be sure to properly secure any child restraint in the vehicle — even when no child is in it.

#### Lower Anchors and Tethers for Children (LATCH System)

The LATCH system secures a child restraint during driving or in a crash. LATCH attachments on the child restraint are used to attach the child restraint to the anchors in the vehicle. This system is designed to make installation of a child restraint easier.

In order to use the LATCH system in your vehicle, you need a child restraint that has LATCH attachments. LATCH-compatible rear-facing and forward-facing child seats can be properly installed using either the LATCH anchors or the vehicle's seat belts. Do not use both the seat belts and the LATCH anchorage system to secure a rear-facing or forward-facing child restraint.

Booster seats use the vehicle's seat belts to secure the child and the booster seat. If the manufacturer recommends that the booster seat be secured with the LATCH system, this can be done as long as the booster seat can be positioned properly and there is no interference with the proper positioning of the lap-shoulder belt on the child.

Make sure to follow the instructions that came with the child restraint, and also the instructions in this manual.

anchors or the seat belts to properly secure the child restraint. A child restraint must never be installed using only the top tether. For a forward-facing 5-pt harness child

When installing a child restraint with a top

tether, you must also use either the lower

restraint where the combined weight of the child and restraint are up to 29.5 kg (65 lb),

use either the lower LATCH anchorages with the top tether anchorage, or the seat belt with the top tether anchorage. Where the combined weight of the child and restraint are greater than 29.5 kg (65 lb), use the seat belt with the top tether anchorage only.

#### **Recommended Methods for Attaching Child Restraints**

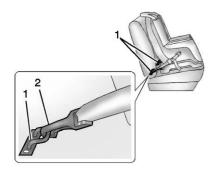
Restraint Type	Combined Weight of the Child + Child Restraint	Use Only Approved Attachment Methods Shown with an X			
		LATCH – Lower Anchors Only	Seat Belt Only	LATCH – Lower Anchors and Top Tether Anchor	Seat Belt and Top Tether Anchor
Rear-Facing Child Restraint	Up to 29.5 kg (65 lb)	Х	Х		
Rear-Facing Child Restraint	Greater than 29.5 kg (65 lb)		Х		
Forward-Facing Child Restraint	Up to 29.5 kg (65 lb)			Х	х
Forward-Facing Child Restraint	Greater than 29.5 kg (65 lb)				х

See Securing Child Restraints (With the Seat Belt in the Rear Seat) ⇔ 65 or Securing Child Restraints (With the Seat Belt in the Front Seat) ⇔ 67. Child restraints built after March 2014 are labeled with the maximum child weight, with which the LATCH system can be used for installing the child restraint.

The following explains how to attach a child restraint with these attachments in the vehicle.

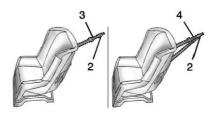
Not all vehicle seating positions have lower anchors. In this case, the seat belt must be used (with top tether where available) to secure the child restraint. See Securing Child Restraints (With the Seat Belt in the Rear Seat) ⇔ 65 or Securing Child Restraints (With the Seat Belt in the Front Seat) ⇔ 67.

#### **Lower Anchors**



Lower anchors (1) are metal bars built into the vehicle. There are two lower anchors for each LATCH seating position that will accommodate a child restraint with lower attachments (2).

#### Top Tether Anchor



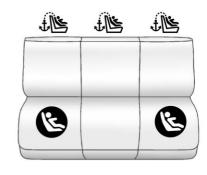
A top tether (3, 4) is used to secure the top of the child restraint to the vehicle. A top tether anchor is built into the vehicle. The top tether attachment hook (2) on the child restraint connects to the top tether anchor in the vehicle in order to reduce the forward movement and rotation of the child restraint during driving or in the event of a crash.

The child restraint may have a single tether (3) or a dual tether (4). Either will have a single attachment hook (2) to secure the top tether to the anchor.

Some child restraints with a top tether are designed for use with or without the top tether being attached. Others require the

top tether always to be attached. In Canada, the law requires that forward-facing child restraints have a top tether, and that the tether be attached. Be sure to read and follow the instructions for your child restraint.

### Lower Anchor and Top Tether Anchor Locations



: Seating positions with top tether anchors.

**Seating** positions with two lower anchors.

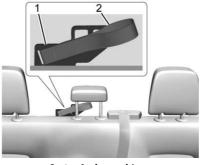


To assist in locating the lower anchors, each seating position with lower anchors has two labels near the crease between the seatback and the seat cushion.

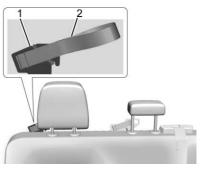
Do not install a child restraint in the center seating position using lower anchors. See Securing Child Restraints (With the Seat Belt in the Rear Seat) ⇒ 65 or Securing Child Restraints (With the Seat Belt in the Front Seat) \$\dip\$ 67 for more information.



Driver Side Anchor and Loop



**Center Anchor and Loop** 



Passenger Side Loop

The top tether is routed through loops (2) to the top tether anchors (1). Be sure to use the correct anchor for the seating position where the child restraint will be placed.

Be sure to read the following instructions to properly install a child restraint using these loops and anchors.

Do not secure a child restraint in a position without a top tether anchor if a national or local law requires that the top tether be attached, or if the instructions that come with the child restraint say that the top tether must be attached

According to accident statistics, children and infants are safer when properly restrained in a child restraint system or infant restraint system secured in a rear seating position. See Where to Put the Restraint 

⇒ 55 for additional information.

#### Securing a Child Restraint Designed for the LATCH System

#### **⚠** Warning

A child could be seriously injured or killed in a crash if the child restraint is not properly attached to the vehicle using either the LATCH anchors or the vehicle seat belt. Follow the instructions that came with the child restraint and the instructions in this manual.

#### **⚠** Warning

Do not attach more than one child restraint to a single anchor, except for the center top tether anchors in the crew cab models. Attaching more than one child restraint to a single anchor could cause the anchor or attachment to come loose or even break during a crash.

(Continued)

#### Warning (Continued)

A child or others could be injured. To reduce the risk of serious or fatal injuries during a crash, attach only one child restraint per anchor.

#### **⚠** Warning

Children can be seriously injured or strangled if a shoulder belt is wrapped around their neck. The shoulder belt can tighten but cannot be loosened if it is locked. The shoulder belt locks when it is pulled all the way out of the retractor. It unlocks when the shoulder belt is allowed to go all the way back into the retractor, but it cannot do this if it is wrapped around a child's neck. If the shoulder belt is locked and tightened around a child's neck, the only way to loosen the belt is to cut it.

Buckle any unused seat belts behind the child restraint so children cannot reach them. Pull the shoulder belt all the way out of the retractor to set the lock, and (Continued)

#### Warning (Continued)

tighten the belt behind the child restraint after the child restraint has been installed.

#### Caution

Do not let the LATCH attachments rub against the vehicle's seat belts. This may damage these parts. If necessary, move buckled seat belts to avoid rubbing the LATCH attachments.

Do not fold the rear seat cushion when the seat is occupied. Do not fold the empty rear seat with a seat belt buckled. This could damage the seat belt or the seat. Unbuckle and return the seat belt to its stowed position, before folding the seat.

 Attach and tighten the lower attachments to the lower anchors. If the child restraint does not have lower attachments or the desired seating position does not have lower anchors, secure the child restraint with the top tether and the seat belt. Refer to the child restraint manufacturer instructions and the instructions in this manual.

- 1.1. Find the lower anchors for the desired seating position.
- 1.2. Put the child restraint on the seat.
- 1.3. Attach and tighten the lower attachments on the child restraint to the lower anchors.
- 2. For forward-facing child restraints, attach and tighten the top tether to the top tether anchor, if your vehicle has one. Follow the child restraint instructions and the vehicle LATCH anchor weight limits described at the beginning of this section, and the following steps:



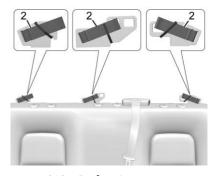
Rear Driver Side Position



Rear Driver Side Position

For a top tether in the rear driver side position:

Remove the driver side head 2.1.1. restraint and center headrest. See "Head Restraint or Headrest Removal and Reinstallation" later in this section.

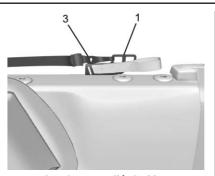


- For first time use, remove and discard the rubber band from the top tether loop (2).
- Route the top tether (3) through the loop (2).
- 2.1.4. Attach the top tether (3) to the driver side of the center top tether metal anchor (1).

2.1.5. Make sure the child restraint top tether hook is completely closed and secured to the top tether anchor.



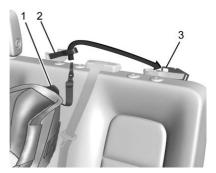
**Rear Passenger Side Position** 



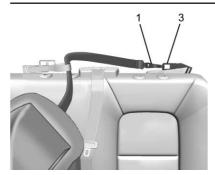
**Rear Passenger Side Position** 

- 2.2. For a top tether in the rear passenger side position:
  - 2.2.1. Remove the passenger side head restraint and center headrest. See "Head Restraint or Headrest Removal and Reinstallation" later in this section.
  - 2.2.2. Route the top tether (3) through the loop (2).
  - 2.2.3. Attach the top tether (3) to the passenger side of the center top tether metal anchor (1).

2.2.4. Make sure the child restraint top tether hook is completely closed and secured to the top tether anchor.



**Rear Center Position** 



**Rear Center Position** 

- 2.3. For a top tether in the rear center position:
  - 2.3.1. Remove the driver side head restraint and center headrest. See "Head Restraint or Headrest Removal and Reinstallation" later in this section.
  - 2.3.2. Route the top tether (1) through the center loop (2).
  - 2.3.3. Attach the top tether (1) to the driver side top tether metal anchor (3).

- 2.3.4. Make sure the child restraint top tether hook is completely closed and secured to the top tether anchor.
- 3. Tighten the top tether per the child restraint manufacturer's instructions. When the top tether is properly tightened, the loop may bend. This is normal and will not damage the vehicle. If child restraints are installed in both outboard positions, both top tethers can be attached to the center anchor. Top tethers can be attached for child restraints in all three rear seating positions at the same time, following the routing instructions above.
- 4. Before placing a child in the child restraint, make sure it is securely held in place. To check, grasp the child restraint at the LATCH path and attempt to move it side to side and back and forth. There should be no more than 2.5 cm (1 in) of movement for proper installation.

### Head Restraint or Headrest Removal and Reinstallation

The second row outboard head restraints or center headrest can be removed if they interfere with the proper installation of the child restraint.

To remove the second row head restraints or center headrest:



- 1. For the outboard head restraints, fold the head restraint. See *Head Restraints* 

  ⇒ 24.
- Press both buttons on the head restraint or headrest posts at the same time, and pull up on the head restraint or headrest.

- 3. Store the head restraint or headrest in a secure place.
- 4. When the child restraint is removed, reinstall the head restraint or headrest before the seating position is used.

#### **⚠** Warning

With head restraints that are not installed and adjusted properly, there is a greater chance that occupants will suffer a neck/spinal injury in a crash. Do not drive until the head restraints for all occupants are installed and adjusted properly.

To reinstall the head restraint or headrest:



- Insert the head restraint or headrest posts into the holes in the top of the seatback. The notches on the posts must face the driver side of the vehicle.
- 2. Push the head restraint or headrest down.
- 3. For the outboard head restraints, return the head restraint to the upright position until it locks into place.
- 4. Try to move the head restraint or headrest to make sure that it is locked in place.

#### Replacing LATCH System Parts After a Crash

#### **⚠** Warning

A crash can damage the LATCH system in the vehicle. A damaged LATCH system may not properly secure the child restraint, resulting in serious injury or even death in a crash. To help make sure the LATCH system is working properly after a crash, see your dealer to have the system inspected and any necessary replacements made as soon as possible.

If the vehicle has the LATCH system and it was being used during a crash, new LATCH system parts may be needed.

New parts and repairs may be necessary even if the LATCH system was not being used at the time of the crash.

### Securing Child Restraints (With the Seat Belt in the Rear Seat)

When securing a child restraint with the seat belts in a rear seat position, study the instructions that came with the child restraint to make sure it is compatible with this vehicle.

If the child restraint has the LATCH system, see Lower Anchors and Tethers for Children (LATCH System) ⇒ 56 for how and where to install the child restraint using LATCH. If a child restraint is secured in the vehicle using a seat belt and it uses a top tether, see Lower Anchors and Tethers for Children (LATCH System) ⇒ 56 for top tether anchor locations.

Do not secure a child seat in a position without a top tether anchor if a national or local law requires that the top tether be anchored, or if the instructions that come with the child restraint say that the top

strap must be anchored. Refer to the instructions that came with the child restraint and see Lower Anchors and Tethers for Children (LATCH System) 

⇒ 56.

In Canada, the law requires that forward-facing child restraints have a top tether, and that the tether be attached.

If the child restraint or vehicle seat position does not have the LATCH system, you will be using the seat belt to secure the child restraint. Be sure to follow the instructions that came with the child restraint.

If more than one child restraint needs to be installed in the rear seat, be sure to read Where to Put the Restraint  $\Rightarrow$  55.

When using the lap-shoulder belt to secure the child restraint in this position, follow the instructions that came with the child restraint and the following instructions:

 If the head restraint interferes with the proper installation of the child restraint, the head restraint may be removed. See "Head Restraint/Headrest Removal and Reinstallation" under Lower Anchors and Tethers for Children (LATCH System)
 ⇒ 56.

- If the child restraint manufacturer recommends using a top tether, adjust the top tether to its full length and attach it to the top tether anchor. Refer to the instructions that came with the child restraint and see Lower Anchors and Tethers for Children (LATCH System) 
   ⇒ 56.
- 3. Put the child restraint on the seat.
- Pick up the latch plate, and run the lap and shoulder portions of the vehicle seat belt through or around the child restraint. The child restraint instructions will show you how.



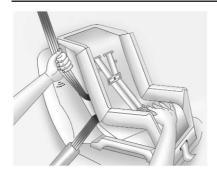
5. Push the latch plate into the buckle until it clicks.

Position the release pushbutton on the buckle, away from the child restraint, so that the seat belt could be quickly unbuckled if necessary.

There must not be direct contact of the child restraint to the release pushbutton.



Pull the shoulder belt all the way out of the retractor to set the lock. When the retractor lock is set, the belt can be tightened but not pulled out of the retractor.



7. To tighten the belt, push down on the child restraint, pull the shoulder portion of the belt to tighten the lap portion of the belt, and feed the shoulder belt back into the retractor. When installing a forward-facing child restraint, it may be helpful to use your knee to push down on the child restraint as you tighten the belt.

Try to pull the belt out of the retractor to make sure the retractor is locked. If the retractor is not locked, repeat Steps 6 and 7.

8. Tighten the top tether. See Lower Anchors and Tethers for Children (LATCH System) ⇒ 56.  Before placing a child in the child restraint, make sure it is securely held in place. To check, grasp the child restraint at the seat belt path and attempt to move it side to side and back and forth. When the child restraint is properly installed, there should be no more than 2.5 cm (1 in) of movement.

To remove the child restraint, unbuckle the vehicle's seat belt and let it return to the stowed position. If the top tether is attached to a top tether anchor, disconnect it. If the head restraint was removed, reinstall it before the seating position is used. See "Head Restraint/Headrest Removal and Reinstallation" under Lower Anchors and Tethers for Children (LATCH System) ⇒ 56 for additional information on installing the head restraint properly.

#### Securing Child Restraints (With the Seat Belt in the Front Seat)

This vehicle has airbags. A rear seat is a safer place to secure a forward-facing child restraint. See Where to Put the Restraint 

⇒ 55.

In addition, the vehicle has a passenger sensing system which is designed to turn off the front outboard passenger's frontal airbag under certain conditions. See *Passenger* Sensing System \$45 and Passenger Airbag Status Indicator \$85 for more information, including important safety information.

Never put a rear-facing child restraint in the front. This is because the risk to the rear-facing child is so great, if the airbag deploys.

#### **⚠** Warning

A child in a rear-facing child restraint can be seriously injured or killed if the front outboard passenger frontal airbag inflates. This is because the back of the rear-facing child restraint would be very close to the inflating airbag. A child in a forward-facing child restraint can be seriously injured or killed if the front outboard passenger frontal airbag inflates and the passenger seat is in a forward position.

Even if the passenger sensing system has turned off the front outboard passenger frontal airbag, no system is fail-safe. No (Continued)

#### Warning (Continued)

one can guarantee that an airbag will not deploy under some unusual circumstance, even though it is turned off.

Secure rear-facing child restraints in a rear seat, even if the airbag is off. If you secure a forward-facing child restraint in the front outboard passenger seat, always move the seat as far back as it will go. It is better to secure the child restraint in a rear seat.

If a child restraint uses a top tether, see Lower Anchors and Tethers for Children (LATCH System) ⇒ 56 for top tether anchor locations.

Do not secure a child seat in a position without a top tether anchor if a national or local law requires that the top tether be anchored, or if the instructions that come with the child restraint say that the top tether must be anchored.

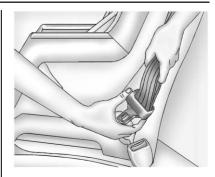
In Canada, the law requires that forward-facing child restraints have a top tether, and that the tether be attached.

When using the lap-shoulder belt to secure the child restraint in this position, follow the instructions that came with the child restraint and the following instructions:

 Move the seat as far back as it will go before securing the forward-facing child restraint. Move the seat upward or the seatback to an upright position, if needed, to get a tight installation of the child restraint. There must be finger clearance between the release pushbutton and the child restraint.

When the passenger sensing system has turned off the front outboard passenger frontal airbag, the OFF indicator on the passenger airbag status indicator should light and stay lit when you start the vehicle. See Passenger Airbag Status Indicator ⇒ 85.

- 2. Put the child restraint on the seat.
- Pick up the latch plate and run the lap and shoulder portions of the vehicle seat belt through or around the restraint.
   Ensure the seat belt webbing is routed as direct as possible and is not caught on seat handles or plastic trim. The child restraint instructions will show you how.



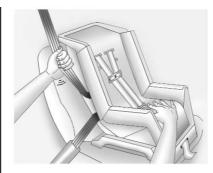
Tilt the latch plate to adjust the belt if needed.



Push the latch plate into the buckle until it clicks. Position the release pushbutton on the buckle, away from the child restraint, so that the seat belt could be quickly unbuckled if necessary.



Pull the shoulder belt all the way out of the retractor to set the lock. When the retractor lock is set, the belt can be tightened but not pulled out of the retractor.



To tighten the belt, push down on the child restraint, pull the shoulder portion of the belt to tighten the lap portion of the belt, and feed the shoulder belt back into the retractor.

There must be finger clearance between the release pushbutton and the child restraint. If there is not clearance between the buckle release pushbutton and the child restraint, move the seat upward and repeat prior installation steps. Otherwise secure the child restraint in a rear seat.

When installing a forward-facing child restraint, it may be helpful to use your knee to push down on the child restraint as you tighten the belt.

Try to pull the belt out of the retractor to make sure the retractor is locked. If the retractor is not locked, repeat Steps 5 and 6.

7. Before placing a child in the child restraint, make sure it is securely held in place. To check, grasp the child restraint at the seat belt path and attempt to move it side to side and back and forth. When the child restraint is properly installed, there should be no more than 2.5 cm (1 in) of movement.

If the airbag is off, the OFF indicator on the passenger airbag status indicator will come on and stay on when the vehicle is started. If a child restraint has been installed and on indicator is lit, see "If the On Indicator Is Lit for a Child Restraint" under Passenger Sensing System \$\dip 45\$.

To remove the child restraint, unbuckle the vehicle seat belt and let it return to the stowed position.

#### Storage

Storage Compartments
Glove Box 7
Cupholders 7
Underseat Storage 7
Tailgate Storage 7
Center Console Storage

#### **Storage Compartments**

#### **△** Warning

Do not store heavy or sharp objects in storage compartments. In a crash, these objects may cause the cover to open and could result in injury.

#### **Glove Box**

Lift up on the glove box lever to open it.

#### **Cupholders**



If equipped, lower the armrest to access the rear cupholders.

#### **Underseat Storage**



If equipped, there is storage under the rear seat. Pull the release lever and then raise the seat cushion. Pull the lever again to lower the cushion.

#### **Tailgate Storage**

If equipped, there is a storage bin in the tailgate. To access the bin:

- 1. Clear away debris and allow any collected water to drain.
- 2. Open the tailgate.
- 3. Press down on the storage lid and rotate the handles to the a position.

- 4. If wet, dry the lid to prevent water from dripping into the compartment when open.
- 5. Use the lift tabs to raise the lid.



#### To close:

- 1. Ensure the handles are in the unlocked position.
- 2. Press down on the storage lid and rotate the handles to the a position.
- 3. To secure cargo, close and lock the tailgate.

The storage bin can hold a maximum cargo load of 9 kg (20 lbs). There is a drain plug that can be removed manually.

#### **Center Console Storage**



There is storage under the armrest in the center console. Press the button and lift.

There may be an auxiliary jack inside. See *Power Outlets*  $\Rightarrow$  75.

## **Instruments and Controls**

Controls	
Steering Wheel Adjustment	
Heated Steering Wheel	
Horn	7
Windshield Wiper/Washer	. 7
Compass	7
Clock	7
Power Outlets	
Wireless Charging	. 7
Warning Lights, Gauges, and Indicato	rs
Warning Lights, Gauges, and	
Indicators	. 78
Instrument Cluster	
Speedometer	
Odometer	. 80
Trip Odometer	8
Tachometer	8
Fuel Gauge	8
Engine Oil Pressure Gauge	
Engine Oil Temperature Gauge	
Engine Coolant Temperature Gauge	. 8
Transmission Temperature Gauge	
Seat Belt Reminders	
Airbag Readiness Light	
Passenger Airbag Status Indicator	
Charging System Light	. 80

Maitunction indicator Lamp (Cneck	
Engine Light)	86
Brake System Warning Light	
Electric Parking Brake Light	
Service Electric Parking Brake Light	
Antilock Brake System (ABS) Warning	
Light	89
Four-Wheel-Drive Light	89
Hill Descent Control Light	
Lane Keep Assist (LKA) Light	
Automatic Emergency Braking (AEB)	
Disabled Light	90
Vehicle Ahead Indicator	90
Pedestrian Ahead Indicator	9
Traction Off Light	9
Traction Control System (TCS)/Electronic	
Stability Control Light	9
Electronic Stability Control (ESC) Off	
Light	92
Engine Coolant Temperature Warning	
Light	92
Driver Mode Control Light	92
Tire Pressure Light	9:
Engine Oil Pressure Light	9:
Low Fuel Warning Light	94
Auto Stop Indicator	94
Security Light	
High-Beam On Light	
Front Fog Lamp Light	
Lamps On Reminder	9

Cruise Control Light Adaptive Cruise Control Light Door Ajar Light	9
Information Displays Driver Information Center (DIC) Vehicle Status	9
Vehicle Messages Vehicle Messages Engine Power Messages Vehicle Speed Messages	10

# Controls Steering Wheel Adjustment



To adjust the steering wheel:

- 1. Pull the lever down.
- 2. Move the steering wheel up or down.
- 3. Pull the lever up to lock the steering wheel in place.

#### Tilt and Telescoping Steering Wheel



To adjust the tilt and telescoping steering wheel, if equipped:

- 1. Pull the lever down.
- 2. Move the steering wheel up or down.
- Pull or push the steering wheel closer or away from you.
- 4. Pull the lever up to lock the steering wheel in place.

Do not adjust the steering wheel while driving.

## **Heated Steering Wheel**



: If equipped, press to turn it on or off. A light next to the button displays when the feature is turned on.

The steering wheel takes about three minutes to start heating.

## Horn

To sound the horn, press on the steering wheel.

## Windshield Wiper/Washer



The windshield wiper/washer lever is on the left side of the steering column. With the ignition on or in accessory mode, move the windshield wiper knob to select the wiper speed.

HI: Use for fast wipes.

LO: Use for slow wipes.



**INT**: Turn the knob to INT for intermittent wipes, then turn the \( \foldap{\overline{\text{V}}} \) INT band up for more frequent wipes or down for less frequent wipes.

OFF: Use to turn the wipers off.

> \( \vec{\psi} \): For a single wipe, push the button to the first stop position briefly and release. For several wipes, hold the button at the first stop position longer and release.

> ©: Push the button beyond the first stop position to spray windshield washer fluid and activate the wipers. The wipers will continue until the button is released or the maximum wash time is reached. When the windshield wiper button is released, additional wipes may occur depending on how long the windshield washer has been activated. See Washer Fluid \$\times\$ 261 for information on filling the windshield washer fluid reservoir.

Clear snow and ice from the wiper blades and windshield before using them. If frozen to the windshield, carefully loosen or thaw them. Damaged blades should be replaced. See *Wiper Blade Replacement* 

⇒ 266.

Heavy snow or ice can overload the wiper motor.

## **⚠** Warning

In freezing weather, do not use the washer until the windshield is warmed. Otherwise the washer fluid can form ice on the windshield, blocking your vision.

### **△** Warning

Before driving the vehicle, always clear snow and ice from the hood, windshield, washer nozzles, roof, and rear of the vehicle, including all lamps and windows. Reduced visibility from snow and ice buildup could lead to a crash.

#### Wiper Parking

If the ignition is turned off while the wipers are on LO, HI, or INT, they will immediately stop.

If the windshield wiper lever is then moved to OFF before the driver door is opened or within 10 minutes, the wipers will restart and move to the base of the windshield.

If the ignition is turned off while the wipers are performing wipes due to windshield washing, the wipers continue to run until they reach the base of the windshield.

#### Compass

The vehicle may have a compass display on the Driver Information Center (DIC). The compass receives its heading and other information from the Global Positioning System (GPS) antenna and vehicle speed information.

The compass system is designed to operate for a certain number of miles or degrees of turn before needing a signal from the GPS satellites. When the compass display shows CAL, drive the vehicle for a short distance in an open area where it can receive a GPS signal. The compass system will automatically determine when a GPS signal is restored and provide a heading again.

#### Clock

Set the time and date using the infotainment system. See "Date/Time" under Settings 

⇒ 130.

#### **Power Outlets**

Accessory power outlets can be used to plug in electrical equipment, such as a cell phone, MP3 player, etc.

If equipped, the vehicle may have accessory power outlets:

- In the center console.
- On the center console, behind the cupholders.
- On the rear of the center storage console.

Lift the cover to access and replace when not in use.

## **⚠** Warning

Power is supplied to the outlets when the ignition is on. When not in use, do not leave electrical equipment plugged in. The vehicle could catch fire and cause injury or death.

#### Caution

Leaving electrical equipment plugged in for an extended period of time while the vehicle is off will drain the battery. Always unplug electrical equipment when not in use and do not plug in equipment that exceeds the maximum 15 amp rating.

Certain power accessory plugs may not be compatible with the accessory power outlet and could overload vehicle or adapter fuses. If a problem is experienced, see your dealer. 

#### Caution

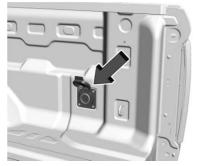
Hanging heavy equipment from the power outlet can cause damage not covered by the vehicle warranty. The power outlets are designed for accessory power plugs only, such as cell phone charge cords.

#### Power Outlet 110/120-Volt Alternating Current

If equipped, the vehicle has alternating current power outlets.



**Rear of the Center Console Outlet** 



**Truck Bed Power Outlet** 

When the ignition is on, power is supplied to the outlets. A green indicator light on the DC/AC outlet indicates when the DC/AC operation is active. One power outlet can be used with electrical equipment that uses a maximum of 400 watts. If both outlets are being used, 400 watts will be shared between the outlets. Ensure that all connected devices do not exceed 400 watts.

An indicator light on the outlet illuminates when power is provided to the outlet and no system fault is detected. The outlets will not operate when the ignition is off or the pluq is not fully seated into the outlet.

If equipment is connected using more than 400 watts or a system fault is detected, a protection circuit shuts off the power supply and the indicator light turns off.

Do not use a power outlet with a missing or damaged cover.

The power outlet is not designed for the following, and may not work properly if they are plugged in:

 Equipment with high initial peak wattage, such as compressor-driven refrigerators and electric power tools

- Other equipment requiring an extremely stable power supply, such as microcomputer-controlled electric blankets and touch sensor lamps
- Medical equipment

## Wireless Charging

If equipped and enabled, the vehicle has wireless charging in front of the center floor console. The system operates at 145 kHz and wirelessly charges one Qi compatible smartphone. The power output of the system is capable of charging at a rate up to 3 amp (15 W), as requested by the compatible smartphone. See *Radio Frequency Statement* ⇒ 343.

## ⚠ Warning

Wireless charging may affect the operation of an implanted pacemaker or other medical devices. If you have one, it is recommended to consult with your doctor before using the wireless charging system.

The vehicle must be on, in accessory mode, or Retained Accessory Power (RAP) must be active. The wireless charging feature may not correctly indicate charging when the

vehicle is in RAP, during a Bluetooth phone call, or when phone projection (e.g. Apple CarPlay / Android Auto) is active. See Retained Accessory Power (RAP) ⇒ 167.

The operating temperature is -40 °C (-40 °F) to 85 °C (185 °F) for the charging system and 0 °C (32 °F) to 35 °C (95 °F) for the phone. A charging stopped alert may be displayed on the infotainment screen, if the wireless charger or smartphone are outside of normal operating temperature. Charging will automatically resume when a normal operating temperature is reached.

## **⚠** Warning

Remove all objects from the charger before charging your compatible smartphone. Objects, such as coins, keys, rings, paper clips, or cards, between the smartphone and charger may become very hot.

On the rare occasion that the charging system does not detect an object, and the object gets wedged between the smartphone and charger, remove the smartphone and allow the object to cool before removing it from the charger, to prevent burns.



To charge a compatible smartphone:

- Confirm the smartphone is capable of wireless charging.
- Remove all objects from the charging pad. The system may not charge if there are any objects between the smartphone and charger.
- 3. Place the smartphone face up against the rear of the charger.

To maximize the charge rate, ensure the smartphone is fully seated and centered in the holder with nothing under it.

A thick smartphone case may prevent the charger from working, or reduce the charging performance. See your dealer for additional information.

- A green will appear on the infotainment display, next to the phone icon. This indicates that the smartphone is detected.
- 5. If a smartphone is placed on the charger and \$\sum \text{ turns off or a yellow triangle}\text{ appears, remove the smartphone and}\text{ any objects from the pad. Turn the}\text{ smartphone 180 degrees and wait a few seconds before placing/aligning it on the pad again.}\text{ }\]
- If a smartphone is placed on the charger and a red circle appears, the charger and/or the smartphone is overheated. Remove the smartphone and any objects from the charger in order to cool the system.

The smartphone may become warm during charging. This is normal. In warmer temperatures, the speed of charging may be reduced.

For vehicles with wireless phone projection, the smartphone may overheat during wireless charging. The smartphone may slow down, stop charging, or shut down to protect the battery. The phone may need to be removed from its case to prevent overheating. The 
may flash while the

phone is cooling down enough for wireless charging to automatically resume. This is normal. Individual phone performance may vary.

#### **Software Acknowledgements**

Certain Wireless Charging Module product from LG Electronics, Inc. ("LGE") contains the open source software detailed below. Refer to the indicated open source licenses (as are included following this notice) for the terms and conditions of their use.

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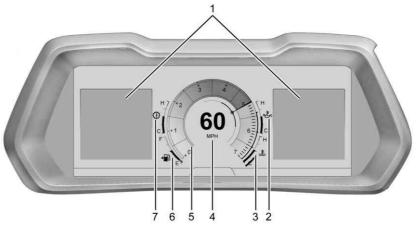
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# Warning Lights, Gauges, and Indicators

Warning lights and gauges can signal that something is wrong before it becomes serious enough to cause an expensive repair or replacement. Paying attention to the warning lights and gauges could prevent injury.

Some warning lights come on briefly when the engine is started to indicate they are working. When one of the warning lights comes on and stays on while driving, or when one of the gauges shows there may be a problem, check the section that explains what to do. Waiting to do repairs can be costly and even dangerous.

#### **Instrument Cluster**



English Single Gauge Layout Shown, Other Layouts, and Metric Similar

- . Driver Information Center (DIC) ⇒ 95
- 2. Engine Oil Temperature Gauge \$ 82

- 5. Tachometer ⇒ 81
- 6. Fuel Gauge \$ 81

Engine Oil Pressure Gauge \$ 82

## **Reconfigurable Instrument Cluster**

The cluster display layout can be changed. Some of the selectable views may not be available for your particular vehicle.

The following are selectable views:

80

**Clean:** Displays no information zones.

**Single Gauge**: Displays two information zones that are located to the left and right of the display. The gauges are located in the middle of the display.

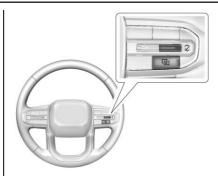
**Dual Gauge:** Displays the speedometer and tachometer to the left and right of the information zone. The gauges are located in the middle of the display.

Map: Displays a navigation map.

**Driver Assistance :** If equipped, displays one information zone. There are two gauges located on the bottom of the display.

Off Road: Displays the speedometer in the center of the display. The compass is located to the left of the display. There are two information zones to the right of the compass. There are two gauges located to the left and right of the information zones.

**Baja**: If equipped, displays one information zone to the right of the speedometer. There are four gauges on the left and right of the display.



Use the right steering wheel control to open and scroll through the different items and displays.

To change the cluster configuration, press on the right steering wheel control. Select the desired option from the list.

To change the gauge faces, press and hold  $\rightarrow$  and use  $\wedge$  or  $\vee$  on the right steering wheel control. Press  $\checkmark$  on the right steering wheel control to select the desired option from the list.

The following conditional gauges may be displayed while in a particular driver mode:

- Engine Oil Temperature
- Engine Oil Pressure

- Voltmeter
- Transmission Temperature

#### **Display Settings**

The following options can be turned on or off using the infotainment display. See Settings 

⇒ 130.

#### Speed Sign

Shows sign information, which comes from a roadway database in the onboard navigation, if equipped. The sign will show "--" when there is no detected speed limit or the sustem is unavailable.

#### **Turn-by-Turn Graphics**

When on, you will see turn-by-turn navigation graphics in the instrument cluster when a route is active. These graphics provide visual directions for upcoming maneuvers.

### Speedometer

The speedometer shows the vehicle speed in either kilometers per hour (km/h) or miles per hour (mph).

#### Odometer

The odometer shows how far the vehicle has been driven, in either kilometers or miles.

#### **Trip Odometer**

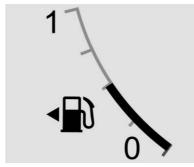
The trip odometer shows how far the vehicle has been driven since the trip odometer was last reset.

#### **Tachometer**

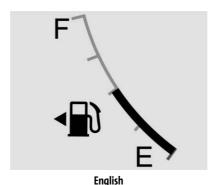
The tachometer displays the engine speed in revolutions per minute (rpm).

The tachometer may vary by several hundred rpm, during Auto Stop mode, when the engine is shutting off and restarting.

## **Fuel Gauge**



Metric



When the ignition is on, the fuel gauge indicates about how much fuel is left in the tank.

There is an arrow near the fuel gauge pointing to the side of the vehicle the fuel door is on.

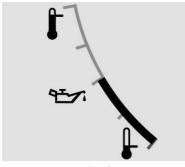
When the indicator nears empty, the low fuel light comes on. There still is a little fuel left, but the vehicle should be refueled soon.

The fuel gauge may:

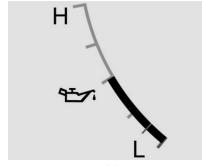
- Take a little more, or less fuel to fill up than it indicates. For example, the gauge may have indicated the tank is half full, but it actually will take a little more, or less than half the tank's capacity to fill the tank.
- Moves a little while turning a corner, speeding up, or braking.
- Take a few seconds to stabilize after the ignition is turned on and goes back to empty when the ignition is turned off.

These are normal conditions, none of which indicate a problem with the fuel gauge.

## **Engine Oil Pressure Gauge**



Metric



English

The engine oil pressure gauge shows the engine oil pressure in kPa (kilopascals) or psi (pounds per square inch) when the engine is running.

Oil pressure can vary with engine speed, outside temperature, coolant temperature, and oil viscosity.

On some models, the oil pump will vary engine oil pressure according to engine needs. Oil pressure may change quickly as the engine speed or load varies. This is normal. If the oil pressure warning light or Driver Information Center (DIC) message indicates oil pressure outside the normal operating range, check the engine oil as soon as possible.

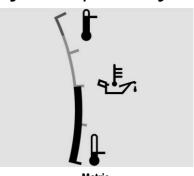
#### Caution

Lack of proper engine oil maintenance can damage the engine. Driving with the engine oil low can also damage the engine. The repairs would not be covered by the vehicle warranty. Check the oil level as soon as possible. Add oil if required, but if the oil level is within the operating range and the oil pressure is (Continued)

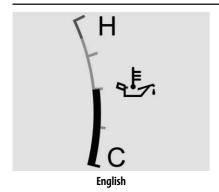
#### Caution (Continued)

still low, have the vehicle serviced. Always follow the maintenance schedule for changing engine oil.

## **Engine Oil Temperature Gauge**



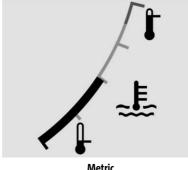
Metric



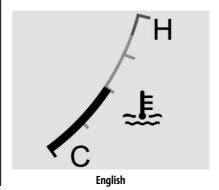
This gauge shows the engine oil temperature.

If the gauge pointer moves into the high end, it means that the engine oil has overheated. If the vehicle has been operated under normal driving conditions, pull off the road, stop the vehicle, and turn off the engine as soon as possible.

## **Engine Coolant Temperature** Gauge



Metric

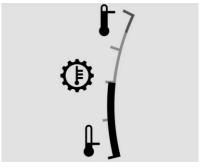


This gauge shows the engine coolant temperature.

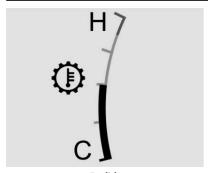
If the pointer moves toward the warning area at the high end of the gauge, the engine is too hot.

This reading indicates the same thing as the warning light. It means that the engine coolant has overheated. If the vehicle has been operating under normal driving conditions, pull off the road, stop the vehicle, and turn off the engine as soon as possible. See *Engine Overheating* ⇒ 260.

## **Transmission Temperature Gauge**



Metric



English

The transmission temperature gauge shows the transmission fluid temperature. If the gauge is reading in the red area and/or a message appears in the Driver Information Center (DIC), the vehicle must be stopped and the cause checked. One possible cause is a low fluid level in the transmission.

#### Caution

Do not drive the vehicle while the transmission fluid is overheating, or the transmission can be damaged. This could lead to costly repairs that would not be covered by the warranty.

#### **Seat Belt Reminders**

#### **Driver Seat Belt Reminder Light**

There is a driver seat belt reminder light on the instrument cluster.



When the vehicle is started, this light flashes and a chime may come on to remind the driver to fasten their seat belt. Then the light stays on solid until the belt is buckled. This cycle may continue several times if the driver remains or becomes unbuckled while the vehicle is moving.

If the driver seat belt is buckled, neither the light nor the chime comes on.

#### Front Passenger Seat Belt Reminder Light

The vehicle may have a front passenger seat belt reminder light near the passenger airbag status indicator.



When the vehicle is started, this light flashes and a chime may come on to remind passengers to fasten their seat belt. Then the light stays on solid until the belt is buckled. This cycle continues several times if the front passenger remains or becomes unbuckled while the vehicle is moving.

If the front passenger seat belt is buckled, neither the chime nor the light comes on.

The front passenger seat belt reminder light and chime may turn on if an object is put on the seat such as a briefcase, handbag, grocery bag, laptop, or other electronic device. To turn off the reminder light and/or chime, remove the object from the seat or buckle the seat belt.

#### Second Row Passenger Seat Belt Reminder Lights

The vehicle may have second row passenger seat belt reminder lights.



When the vehicle is started, these lights come on solid to remind rear passengers to fasten their seat belts. Then each light may stay on solid or flash, and a chime may come on if the rear passenger remains unbuckled, or becomes unbuckled, when the vehicle is moving. A shaded or green light indicates the seat belt is buckled.

If all rear seat positions are buckled, neither the chime nor the lights will come on.

The rear passenger seat belt reminder light and chime may come on if an object is put on the seat such as a briefcase, handbag, grocery bag, laptop, or other electronic device. To turn off the reminder light and/or chime, remove the object from the seat or buckle the seat belt.

## Airbag Readiness Light

This light shows if there is an electrical problem with the airbag system. It is located in the instrument cluster. The system check includes the airbag sensor(s),

the passenger sensing system, the pretensioners, the airbag modules, the wiring, and the crash sensing and diagnostic module. For more information on the airbag system, see Airbag System ⇒ 41.



The airbag readiness light comes on for several seconds when the vehicle is started. If the light does not come on then, have it fixed immediately.

#### **⚠** Warning

If the airbag readiness light stays on after the vehicle is started or comes on while driving, it means the airbag system might not be working properly. The airbags in the vehicle might not inflate in a crash, or they could even inflate without a crash. To help avoid injury, have the vehicle serviced right away.

If there is a problem with the airbag system, a Driver Information Center (DIC) message may also come on.

## **Passenger Airbag Status Indicator**

## PASSENGER AIR BAG



OFF

**United States** 





#### Canada

When the vehicle is started, the passenger airbag status indicator will light ON and OFF, or the symbols for on and off, for several seconds as a system check. Then, after several more seconds, the status indicator will light either ON or OFF, or either the on or off symbol, to let you know the status of the front outboard passenger frontal airbag.

If the word ON or the on symbol is lit on the passenger airbag status indicator, it means that the front outboard passenger frontal airbag is allowed to inflate.

If the word OFF, or the off symbol, is lit on the airbag status indicator, it means that the passenger sensing system has turned off the front outboard passenger frontal airbag.

If after several seconds both status indicator lights remain on, or if there are no lights at all, or if the airbag readiness light is on, there may be a problem with the lights or the passenger sensing system. See your dealer for service right away.

## **⚠** Warning

If the airbag readiness light ever comes on and stays on, it means that something may be wrong with the airbag system. To help avoid injury to yourself or others, have the vehicle serviced right (Continued)

### Warning (Continued)

## **Charging System Light**



The charging system light comes on briefly when the ignition is turned on, but the engine is not running, as a check to show the light is working. It should go out when the engine is started.

If the light stays on, or comes on while driving, there may be a problem with the electrical charging system. Have it checked by your dealer. Driving while this light is on could drain the battery.

When this light comes on, or is flashing, the Driver Information Center (DIC) also displays a message.

If a short distance must be driven with the light on, be sure to turn off all accessories, such as the radio and air conditioner. Find a safe place to stop the vehicle.

## Malfunction Indicator Lamp (Check Engine Light)

This light is part of the vehicle's emission control on-board diagnostic system. If this light is on while the engine is running, a malfunction has been detected and the vehicle may require service. The light should come on to show that it is working when the ignition is on and the engine is not running. See *Ignition Positions* ⇒ 162.



Malfunctions are often indicated by the system before any problem is noticeable. Being aware of the light and seeking service promptly when it comes on may prevent damage.

#### Caution

If the vehicle is driven continually with this light on, the emission control system may not work as well, the fuel economy may be lower, and the vehicle may not run smoothly. This could lead to costly repairs that might not be covered by the vehicle warranty.

#### Caution

Modifications to the engine, transmission, exhaust, intake, or fuel system, or the use of replacement tires that do not meet the original tire specifications, can cause this light to come on. This could lead to costly repairs not covered by the vehicle warranty. This could also affect the vehicle's ability to pass an Emissions Inspection/Maintenance test. See Accessories and Modifications \$\triangle 249\$.

If the light is flashing: A malfunction has been detected that could damage the emission control system and increase vehicle emissions. Diagnosis and service may be required.

To help prevent damage, reduce vehicle speed and avoid hard accelerations and uphill grades. If towing a trailer, reduce the amount of cargo being hauled as soon as possible.

If the light continues to flash, find a safe place to park. Turn the vehicle off and wait at least 10 seconds before restarting the engine. If the light is still flashing, follow the previous guidelines and see your dealer for service as soon as possible.

If the light is on steady: A malfunction has been detected. Diagnosis and service may be required.

#### Check the following:

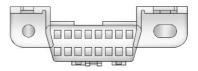
- If fuel has been added to the vehicle using the capless funnel adapter, make sure that it has been removed. See "Filling the Tank with a Portable Gas Can" under Filling the Tank ⇒ 222. The diagnostic system can detect if the adapter has been left installed in the vehicle, allowing fuel to evaporate into the atmosphere. A few driving trips with the adapter removed may turn off the light.
- Poor fuel quality can cause inefficient engine operation and poor driveability, which may go away once the engine is

warmed up. If this occurs, change the fuel brand. It may require at least one full tank of the proper fuel to turn the light off. See *Recommended Fuel* ⇒ 221.

If the light remains on, see your dealer.

## Emissions Inspection and Maintenance Programs

If the vehicle requires an Emissions Inspection/Maintenance test, the test equipment will likely connect to the vehicle's Data Link Connector (DLC).



The DLC is under the instrument panel to the left of the steering wheel. Connecting devices that are not used to perform an Emissions Inspection/Maintenance test or to service the vehicle may affect vehicle operation. See *Add-On Electrical Equipment* ⇒ 247. See your dealer if assistance is needed.

The vehicle may not pass inspection if:

- The light is on when the engine is running.
- The light does not come on when the ignition is on while the engine is off.
- Critical emission control systems have not been completely diagnosed. If this happens, the vehicle would not be ready for inspection and might require several days of routine driving before the system is ready for inspection. This can happen if the 12-volt battery has recently been replaced or run down, or if the vehicle has been recently serviced.

See your dealer if the vehicle will not pass or cannot be made ready for the test.

## **Brake System Warning Light**



BRAKE

Metric

English

This light comes on briefly when the vehicle is turned on to show that the light is working. If it does not come on then, have it fixed so it will be ready to warn you if there is a problem.

If the light comes on and stays on, there is a brake problem. Have the brake system inspected right away. This light may come on if the brake fluid is low. See *Brake Fluid* ⇒ 263.

If the light comes on while driving, pull off the road and stop carefully. The brake system has electric brake boost. Vehicle speed may be limited when the brake system warning light comes on. The brake pedal might be harder to push, or the brake pedal may go closer to the floor. It could take longer to stop. If the light is still on, have the vehicle towed for service. See *Transporting a Disabled Vehicle* \$310.

## **⚠** Warning

The brake system might not be working properly if the brake system warning light is on. Driving with the brake system warning light on can lead to a crash. If the light is still on after the vehicle has (Continued)

### Warning (Continued)

been pulled off the road and carefully stopped, have the vehicle towed for service.

## **Electric Parking Brake Light**



**PARK** 

Metric

English

This light comes on when the parking brake is applied. If the light continues flashing after the parking brake is released, or while driving, there is a problem with the Electric Parking Brake system. A message may also display in the Driver Information Center (DIC).

If the light does not come on, or remains flashing, see your dealer.

## Service Electric Parking Brake Light



This light may come on briefly when the vehicle is turned on. If it does not come on, have it fixed so it will be ready to warn if there is a problem.

If this light stays on or comes on while driving, there is a problem with the Electric Parking Brake (EPB). Take the vehicle to a dealer as soon as possible. In addition to the parking brake, other safety functions that utilize the EPB may also be degraded. A message may also display in the Driver Information Center (DIC). See *Electric Parking Brake* \$\phi\$ 178.

## Antilock Brake System (ABS) Warning Light



This light comes on briefly when the vehicle is turned on to show that the light is working. If it does not come on then, have it fixed so it will be ready to warn you if there is a problem.

Engagement of the 4WD front axle lock will disable ABS and illuminate the ABS warning light. The ABS warning light will turn off when the front axle lock is disengaged.

If the ABS warning light stays on, or comes on again while driving, the vehicle needs service. A chime may also sound when the light stays on.

If the ABS warning light is the only light on, the vehicle has regular brakes, but ABS is not functioning.

If both the ABS warning light and the brake system warning light are on, ABS is not functioning and there is a problem with the regular brakes. See your dealer for service.

See Brake System Warning Light 

⇒ 88.

## Four-Wheel-Drive Light

AUTO 🏋

#### Auto Mode Shown, Other Modes Similar

If equipped, the four-wheel-drive light displays what mode the vehicle is in. The light will show each mode: 2WD, 4HI, AUTO (all transfer cases); 4LOW and N (two-speed transfer case only).

The light will flash when a shift is in progress. Once the shift is complete the light will be steady.

If the light turns amber, there may be a malfunction with the four-wheel-drive system. See your dealer.

#### Hill Descent Control Light



If equipped, the Hill Descent Control light comes on when the system is ready for use. When the light flashes, the system is active.

See Hill Descent Control (HDC) ⇒ 182.

## Lane Keep Assist (LKA) Light





If equipped, the Lane Keep Assist Light may display the following colors:

- Blank: LKA is disabled.
- White: Appears when the vehicle starts.
   A steady white light indicates that LKA is not ready to assist.

- Green: Appears when LKA is turned on and ready to assist. LKA will gently turn the steering wheel if the vehicle approaches a detected lane marking.
- Amber: Appears when LKA is active. The light flashes amber as a Lane Departure Warning (LDW) alert to indicate that the lane marking has been unintentionally crossed. If the system detects you are steering intentionally (to pass or change lanes), the LDW alert may not display. If equipped, the amber light also appears when the Blind Zone Steering Assist detects a potential crash with a moving vehicle in the lane you are entering. See Blind Zone Steering Assist (BZSA) ⇒ 218.

LKA will not assist or alert if the turn signal is active in the direction of lane departure, or if LKA detects that you are accelerating, braking, or actively steering. See *Lane Keep Assist (LKA)* 

⇒ 219.

## Automatic Emergency Braking (AEB) Disabled Light



This indicator displays when you turn off Automatic Emergency Braking (AEB) or Front Pedestrian Braking (FPB).

This indicator will also display if AEB or FPB is unavailable due to malfunction, weather conditions, or if the windshield is not clean.

See Automatic Emergency Braking (AEB) 

⇒ 212.

See Front Pedestrian Braking (FPB) System 

⇒ 214.

#### Vehicle Ahead Indicator



If equipped, this indicator will display green when a vehicle is detected ahead and amber when you are following a vehicle ahead much too closely.

See Forward Collision Alert (FCA) System 

⇒ 210.

#### **Pedestrian Ahead Indicator**



If equipped, this indicator will display amber when a nearby pedestrian is detected in front of the vehicle.

See Front Pedestrian Braking (FPB) System 

⇒ 214.

### **Traction Off Light**



This light comes on briefly when the vehicle is turned on to show that the light is working. If it does not come on then, have it fixed so it will be ready to warn you if there is a problem.

The traction off light comes on when the Traction Control System (TCS) has been turned off. If Electronic Stability Control (ESC) is turned off, TCS is also turned off. To turn TCS and ESC off and on, see *Traction Control/Electronic Stability Control ⇒ 180*.

If TCS is off, wheel slip during acceleration is not limited unless necessary to help protect the driveline from damage. Adjust driving accordingly.

## Traction Control System (TCS)/ Electronic Stability Control Light



This light comes on briefly when the vehicle is turned on to show that the light is working. If it does not come on then, have it fixed so it will be ready to warn you if there is a problem.

If the light is on and not flashing, the TCS and potentially the ESC system are not fully operational and may not assist in maintaining control. Adjust driving accordingly. If the condition persists, see your dealer as soon as possible. A Driver Information Center (DIC) message may display.

The light flashes when the TCS and/or the ESC system is actively working.

The light may also flash when ABS is active. See Antilock Brake System (ABS)  $\Rightarrow$  178.

#### **Trailer Sway Control Light**



If equipped, this light will flash when Trailer Sway Control is active. See *Trailer Sway Control (TSC)* ⇒ 238.

## Electronic Stability Control (ESC) Off Light



This light comes on briefly when the vehicle is turned on to show that the light is working. If it does not come on then, have it fixed so it will be ready to warn you if there is a problem.

This light comes on when the Electronic Stability Control (ESC) system is turned off. If ESC is off, the Traction Control System (TCS) is also off. To turn ESC off and on, see *Traction Control/Electronic Stability Control* ⇒ 180.

If ESC and TCS are off, the systems do not assist in controlling the vehicle. Adjust driving accordingly.

# Engine Coolant Temperature Warning Light



On some vehicles this light comes on briefly while starting the vehicle. If it does not, have the vehicle serviced by the dealer. If the system is working normally the indicator light goes off. For vehicles with the reconfigurable cluster, this light may not come on when starting the vehicle.

#### Caution

The engine coolant temperature warning light indicates that the vehicle has overheated. Driving with this light on can damage the engine and it may not be covered by the vehicle warranty. See Engine Overheating 

260.

The engine coolant temperature warning light comes on when the engine has overheated.

If this happens pull over and turn off the engine as soon as possible. See *Engine* Overheating \$ 260.

## **Driver Mode Control Light**



This light comes on when Baja Mode is selected.



This light comes on when Off-Road Mode is selected.



This light comes on when Terrain Mode is selected.



This light comes on when the Tow/Haul Mode is selected.

## **Tire Pressure Light**



If equipped with the Tire Pressure Monitor System (TPMS), this light comes on briefly when the vehicle is started. It provides information about tire pressures and the TPMS.

#### When the Light Is On Steady

This indicates that one or more of the tires are significantly underinflated.

A Driver Information Center (DIC) tire pressure message may also display. Stop as soon as possible, and inflate the tires to the pressure value shown on the Tire and Loading Information label. See *Tire Pressure*  $\Rightarrow$  286.

## When the Light Flashes First and Then Is On Steady

If the light flashes for about a minute and then stays on, there may be a problem with the TPMS. If the problem is not corrected, the light will come on every time the vehicle is started. See *Tire Pressure Monitor Operation* ⇔ 288.

## **Engine Oil Pressure Light**

#### Caution

Driving the vehicle with low engine oil pressure can damage the engine and the repairs would not be covered by the vehicle warranty.

If the engine oil pressure light comes on while driving:

1. Stop in a safe location and turn off the engine.

(Continued)

#### Caution (Continued)

- 2. Check the oil level. See *Engine Oil* 

  ⇒ 253.
- 3. Add oil if the oil level is below the normal operating range.
- Restart the vehicle. If the engine oil pressure light stays on for more than 10 seconds, turn the vehicle back off. Do not restart the vehicle. See your dealer for service.



This light should come on briefly when the engine starts. When the engine is off and the vehicle is on, the light should remain illuminated. If it does not come on under either condition, contact your dealer.

If the light comes on and stays on when the engine is running, it may not have adequate oil pressure. The oil level may be low or there may be some other oil system problem. Turn the engine off when it is safe to do so and contact your dealer.

## **Low Fuel Warning Light**



A Low Fuel Warning Light near the fuel gauge comes on briefly when the ignition is turned on as a check to show it is working.

It also comes on when the fuel gauge indicator nears empty. The light turns off when fuel is added. If it does not, have the vehicle serviced.

## **Auto Stop Indicator**



This light comes on when the engine is in an Auto Stop.

See Stop/Start System 

⇒ 165.

### Security Light



The security light should come on briefly as the engine is started. If it does not come on, have the vehicle serviced by your dealer. If the system is working normally, the indicator light turns off.

If the light stays on and the engine does not start, there could be a problem with the theft-deterrent system. See *Immobilizer Operation* 

78.

## High-Beam On Light



This light comes on when the high-beam headlamps are in use. See *Headlamp High/Low-Beam Changer* ⇒ 105.

#### IntelliBeam Light



If equipped, this light comes on when the IntelliBeam system is enabled. See *Exterior Lamp Controls*  $\Rightarrow$  104.

## Front Fog Lamp Light



For vehicles with fog lamps, this light comes on when the fog lamps are turned on.

The light goes out when the fog lamps are turned off. See *Fog Lamps*  $\Rightarrow$  107.

## **Lamps On Reminder**



This light comes on when the exterior lamps are in use, except when only the Daytime Running Lamps (DRL) are active. See *Exterior Lamp Controls* ⇔ 104.

## **Cruise Control Light**



If equipped, the cruise control light is white when the cruise control is on and ready, and turns green when the cruise control is set and active.

The light turns off when the cruise control is turned off. See *Cruise Control*  $\Rightarrow$  189.

### **Adaptive Cruise Control Light**



If equipped, this light is white when the Adaptive Cruise Control (ACC) is on and ready, and turns green when the ACC is set and active.

See Adaptive Cruise Control (Camera) ⇒ 191.

## Door Ajar Light



This light comes on when a door is open or not securely latched. Before driving, check that all doors are properly closed.

## **Information Displays**

## **Driver Information Center (DIC)**

The DIC is displayed in the instrument cluster. It shows the status of many vehicle systems.

DIC information is broken down into two main zones:

**Left Zone**: Displays on the instrument cluster to the left of the speedometer.

**Right Zone :** Displays on the instrument cluster to the right of the speedometer.



 $\wedge$  or  $\vee$ : Use the thumbwheel to scroll to the previous or next selection.

✓ : Press the thumbwheel to open a menu or select a menu item. Press and hold to reset certain displays.

#### **DIC Information Display Options**

Select which info display to view on the DIC by selecting Add to Driver Display in the Vehicle Status on the infotainment display. See *Vehicle Status* ⇒ 97.

#### **DIC Information Displays**

The following is the list of all possible DIC information displays and their locations. Some of the information displays may not be available for your particular vehicle.

#### Left Zone

**Trip Information:** The Trip 1 or 2 display shows the current distance traveled, in either kilometers (km) or miles (mi), since the trip odometer was last reset. To reset the current trip, touch and hold the touchscreen display when trip odometer is displayed on the vehicle status screen.

The Average Fuel Economy display shows the approximate average liters per 100 kilometers (L/100 km), kilometers per liter (km/L), or miles per gallon (mpg). This number is calculated based on the number of L/100 km (mpg) or km/L recorded since

the last time this menu item was reset. This number reflects only the approximate average fuel economy that the vehicle has right now, and will change as driving conditions change. The Average Fuel Economy can be reset along with the trip odometer by touching and holding the touchscreen display when trip odometer is displayed on the vehicle status screen.

**Time/Date**: Displays current date and time information.

Off Road: Displays vehicle pitch and roll information, road wheel angle, and four-wheel drive (4WD) status. See Off-Road App 

⇒ 153.

**Battery Voltage :** Shows the current battery voltage.

**Trailer Brake :** On vehicles with the Integrated Trailer Brake Control (ITBC) system, the trailer brake display appears in the DIC.

TRAILER GAIN shows the trailer gain setting. This setting can be adjusted from 0.0 to 10.0 with either a trailer connected or disconnected.

TRAILER OUTPUT shows the power output to the trailer any time a trailer with electric brakes is connected. Output is displayed as a bar graph. Dotted lines may appear in the OUTPUT display if a trailer is not connected.

**Oil Life**: Shows an estimate of the remaining oil life. If REMAINING OIL LIFE 99% is displayed, that means 99% of the current oil life remains.

When the remaining oil life is low, the CHANGE ENGINE OIL SOON message will appear on the display. The oil should be changed as soon as possible. See *Engine Oil* ⇒ 253. In addition to the engine oil life system monitoring the oil life, additional maintenance is recommended. See *Maintenance Schedule* ⇒ 324.

The Oil Life display must be reset after each oil change. It will not reset itself. Do not reset the Oil Life display at any time other than when the oil has just been changed. It cannot be reset accurately until the next oil change. To reset, see *Engine Oil Life System* 

⇒ 255.

**Fuel Economy:** Displays information about current and average fuel economy.

Oil Pressure: Shows the engine oil pressure in kPa (kilopascals) or psi (pounds per square inch).

**Engine Hours :** Shows the total number of hours the engine has run.

**Coolant Temperature**: Shows the temperature of the coolant in either degrees Celsius (°C) or degrees Fahrenheit (°F).

**Transmission Fluid Temperature :** Shows the temperature of the automatic transmission fluid in either degrees Celsius (°C) or degrees Fahrenheit (°F).

Tire Pressure: Shows the approximate pressures of all four tires. Tire pressure is displayed in either kilopascal (kPa) or in pounds per square inch (psi). If the pressure is low, the value for that tire is shown in amber. See *Tire Pressure Monitor System* 

⇒ 287 and

**Brake Pad Life:** Shows an estimate of the remaining life of the front and rear brake pads. Messages are displayed based on brake pad wear and the state of the system. Reset the Brake Pad Life display after replacing the brake pads. See *Brake Pad Life System* 

⇒ 262.

Air Filter Life: Displays an estimate of the remaining engine air filter life and the state of the system. Engine Air Filter Life 95% means 95% of the current air filter life remains. Messages will display based on the engine air filter life and the state of the system. When the REPLACE AT NEXT OIL CHANGE message displays, the engine air filter should be replaced at the time of the next oil change. When the REPLACE SOON message displays, the engine air filter should be replaced at the earliest convenience.

The Air Filter Life display must be reset after the engine air filter replacement. To reset, see *Engine Air Filter Life System* 

⇒ 256.

**Oil Temperature**: Shows the current oil temperature in either degrees Celsius (°C) or degrees Fahrenheit (°F).

**Driver Assistance**: If equipped, shows information for Adaptive Cruise Control (ACC), Lane Keep Assist (LKA), and Forward Collision Alert (FCA).

**Off:** Allows for no information to be displayed in the cluster info display areas.

#### Right Zone

**Audio Now Playing:** Displays the actively playing audio.

**Navigation :** Displays a variety of navigation information.

**Phone:** Displays a variety of call information.

**Off:** Allows for no information to be displayed in the cluster info display areas.

#### Vehicle Status

The following are all possible vehicle status features.

To access the vehicle status menu touch from the list of home page icons displayed on the left side of the infotainment display. Vehicle status content is shown on cards that are grouped together in option tabs that are displayed on the infotainment display.

Touching a card on the infotainment display opens up a dialog box for that card. To select a desired option within a dialog box, touch the option and follow any message or alerts that may display. Some options may be unavailable while driving.

Touch Add to Driver Display to send the desired content to the Driver Information Center (DIC) on the instrument cluster. Touch Remove from Display to remove the

selected content from the instrument cluster. See *Driver Information Center (DIC)* ⇒ 95.

#### Options

The following is the list of all possible cards and their locations. Some of the cards may not be available for your particular vehicle.

#### Overview

Displays an interactive image of your vehicle that shows performance and health information.

#### Tires & Brakes

Tire Pressure: Displays the approximate pressures of all four tires. Tire pressure is displayed in either kilopascal (kPa) or in pounds per square inch (psi). If the pressure is low, the value for that tire is shown in amber. See *Tire Pressure Monitor System* ⇒ 287 and

When selected, the following options may be chosen in the dialog: Relearn Tire Pressure, Turn Off/On Leak Detection, Reset Leak Detection, and Show in Cluster. When enabled, you will receive alerts when a fast and/or slow tire leak is detected. The Leak Detection speeds shown are either Tire Leak

or Fast Leak. When disabled, you will still receive low tire pressure alerts. However, you will stop receiving additional alerts when a tire is leaking air.

**Brake Pad Life:** Displays an estimate of the remaining life of the front and rear brake pads. Messages are displayed based on brake pad wear and the state of the system.

When selected, the following options may be chosen in the dialog: Turn Off/On, Reset Front Brake Pads, Reset Rear Brake Pads, and Show in Cluster. Reset the Brake Pad Life after replacing the brake pads. See *Brake Pad Life System* 

⇒ 262.

#### Fluids & Filters

**Oil Life**: Displays an estimate of the remaining oil life. If REMAINING OIL LIFE 99% is displayed, that means 99% of the current oil life remains.

When the remaining oil life is low, the CHANGE ENGINE OIL SOON message will appear on the display. The oil should be changed as soon as possible. See *Engine Oil* ⇒ 253. In addition to the engine oil life system monitoring the oil life, additional maintenance is recommended. See *Maintenance Schedule* ⇒ 324.

When selected, the following options may be chosen in the dialog: Reset, and Show in Cluster. The Oil Life must be reset after each oil change. It will not reset itself. Do not reset the Oil Life display accidentally at any time other than when the oil has just been changed. It cannot be reset accurately until the next oil change. To reset, see *Engine Oil Life System* ⇔ 255.

Engine Air Filter Life: Displays an estimate of the remaining engine air filter life and the state of the system. Engine Air Filter Life 95% means 95% of the current air filter life remains. Messages are displayed based on the engine air filter life and the state of the system. When the REPLACE AT NEXT OIL CHANGE message displays, the engine air filter should be replaced at the time of the next oil change. When the REPLACE NOW message displays, the engine air filter should be replaced as soon as possible.

When selected, the following options may be chosen in the dialog: Turn Off/On, Reset, and Show in Cluster.

#### Engine

**Battery Voltage :** Displays the current battery voltage.

When selected, Show in Cluster may be chosen in the dialog.

**Coolant Temperature**: Displays the temperature of the coolant in either degrees Celsius (°C) or degrees Fahrenheit (°F).

When selected, Show in Cluster may be chosen in the dialog.

**Transmission Fluid Temperature:** Displays the temperature of the automatic transmission fluid in either degrees Celsius (°C) or degrees Fahrenheit (°F).

When selected, Show in Cluster may be chosen in the dialog.

**Oil Pressure:** Displays the engine oil pressure in kPa (kilopascals) or psi (pounds per square inch).

When selected, Show in Cluster may be chosen in the dialog.

**Oil Temperature :** Displays the current oil temperature in either degrees Celsius (°C) or degrees Fahrenheit (°F).

When selected, Show in Cluster may be chosen in the dialog.

**Engine Hours :** Displays the total number of hours the engine has run.

When selected, Show in Cluster may be chosen in the dialog.

#### Trip

**Trip Information:** Trip 1 or 2 displays the current distance traveled, in either kilometers (km) or miles (mi), since the trip odometer was last reset.

Average Fuel Economy display shows the approximate average liters per 100 kilometers (L/100 km), kilometers per liter (km/L), or miles per gallon (mpg). This number is calculated based on the number of L/100 km (mpg) or km/L recorded since the last time this menu item was reset. This number reflects only the approximate average fuel economy that the vehicle has right now, and will change as driving conditions change.

To reset these values, touch reset on the touchscreen display when the Trip Information dialog is selected.

When selected, the following options may be chosen in the dialog: Reset Trip 1, Reset Trip 2, and Show in Cluster.

**Fuel Economy:** Displays average fuel economy, the best fuel economy over the selected distance, and a bar graph showing instantaneous fuel economy. Values are

displayed in liters per 100 kilometers (L/100 km), kilometers per liter (km/L), or miles per gallon (mpg). This number reflects only the approximate fuel economy and changes frequently as driving conditions change. Only the best score can be reset.

If the vehicle is equipped with an Active Fuel Management indicator, the engine operating mode will be shown in this display.

When selected, the following options may be chosen in the dialog: Change Distance, Reset Best Score, and Show in Cluster. The distance for average fuel economy and the best fuel economy can be changed to: 40 km (25 mi), 80 km (50 mi), and 725 km (300 mi).

## Head-Up Display (HUD)

If equipped with HUD, certain vehicle information is projected through a lens on top of the instrument panel onto the windshield.

## **⚠** Warning

If the HUD image is too bright or too high in your field of view, it may take you more time to see things you need to (Continued)

## Warning (Continued)

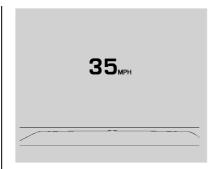
see when it is dark outside. Be sure to keep the HUD image dim and placed low in your field of view.

#### Caution

If you try to use the HUD image as a parking aid, you may misjudge the distance and damage your vehicle. Do not use the HUD image as a parking aid.

The HUD information can be displayed in various languages. The speedometer reading and other numerical values can be displayed in either English or metric units.

The language selection is changed through the radio and the units of measurement are changed through the infotainment screen. See Settings ⇒ 130.



#### **HUD Image**

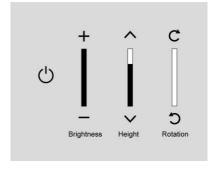
Depending on how the vehicle is equipped, the HUD may display some of the following vehicle information, messages, or alerts:

- Speed
- Audio
- Phone
- Navigation
- Driver Assistance Features
- Vehicle Messages

Some vehicle messages or alerts displayed in the HUD may be cleared by using the steering wheel controls.

#### **HUD Controls**

If equipped, this feature under HUD Controls on the infotainment screen allows you to adjust brightness, height, and rotation. This feature may only be available in P (Park).



Press the icons above and below to adjust the HUD image.

To adjust the HUD image:

- 1. Adjust the driver seat.
- 2. Start the vehicle.
- 3. On the infotainment screen navigate to Home > Controls > HUD.
- 4. Use the icons or tap the bar to adjust the HUD as desired.

The HUD image will automatically dim and brighten to compensate for outside lighting. Adjust as needed.

The HUD image can temporarily light up depending on the angle and position of sunlight on the HUD image. This is normal.

Polarized sunglasses can make the HUD image harder to see.

#### **HUD Options**

Options can be turned on or off from the HEAD-UP DISPLAY screen. See *Settings* ⇒ 130.

If equipped, the following can be turned on or off using the infotainment screen:

- Speed Sign
- Navigation
- Recent Calls/Audio Lists

#### **HUD Views**

There are three views in the HUD. Some vehicle information and vehicle messages or alerts are available in all views.



#### English Shown, Metric Similar

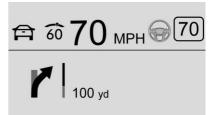
**Speed View**: If equipped and active, displays the speedometer reading in English or metric units and posted speed limit.



#### English Shown, Metric Similar

**Active Safety View:** Displays the speed view, pedestrian advisory, trailer sway, and a driver assistance graphic on the left. Driver

assistance graphics show your vehicle, vehicle ahead, gap setting, and lane status information.



English Shown, Metric Similar

Navigation View: Displays the speed view and indicators for vehicle ahead, Lane Departure Warning/Lane Keep Assist, trailer sway, and pedestrian advisory. Turn-by-turn navigation information is shown during active route. The compass heading is displayed when navigation routing is not active.

Navigation turn-by-turn alerts shown in the instrument cluster may also be displayed in any HUD view.

#### Care of the HUD

Clean the inside of the windshield to remove any dirt or film that could reduce the sharpness or clarity of the HUD image. Clean the HUD lens with a soft cloth sprayed with glass cleaner. Wipe the lens gently, then dry it.

#### **HUD Troubleshooting**

If you cannot see the HUD image when the vehicle is on, ensure that:

- Nothing is covering the HUD lens.
- The HUD brightness setting is not too dim or too bright.
- The HUD is adjusted to the proper height and rotation.
- You are not wearing polarized sunglasses.
- The windshield and HUD lens are clean.

If you continue to experience problems with the HUD, contact your dealer.

The windshield is part of the HUD system. See *Windshield Replacement*  $\Rightarrow$  267.

## **Vehicle Messages**

Messages displayed on the DIC indicate the status of the vehicle or some action that may be needed to correct a condition.

Multiple messages may appear one after another.

The messages that do not require immediate action can be acknowledged and cleared by pressing ✓. The messages that require immediate action cannot be cleared until that action is performed.

All messages should be taken seriously; clearing the message does not correct the problem.

If a SERVICE message appears, see your dealer.

Follow the instructions given in the messages. The system displays messages regarding the following topics:

- Service Messages
- Fluid Levels
- Vehicle Security
- Brakes
- Ride Control Systems
- Advanced Driver Assistance Systems
- Cruise Control
- Lighting and Bulb Replacement
- Wiper/Washer Systems
- Doors and Windows
- Seat Belts
- Airbag Systems
- Engine and Transmission

- Tire Pressure
- Battery
- Steering

## **Engine Power Messages**

## REDUCED ACCELERATION DRIVE WITH CARE

This message displays when the vehicle's propulsion power is reduced. A reduction in propulsion power can affect the vehicle's ability to accelerate. If this message is on, but there is no observed reduction in performance, proceed to your destination. Under certain conditions the performance may be reduced the next time the vehicle is driven. The vehicle may be driven while this message is on, but maximum acceleration and speed may be reduced. Anytime this message stays on, or displays repeatedly, the vehicle should be taken to your dealer for service as soon as possible.

Under certain operating conditions, propulsion will be disabled. Try restarting after the ignition has been off for two minutes.

# Vehicle Speed Messages SPEED LIMITED TO XXX KM/H (MPH)

This message shows that the vehicle speed has been limited to the speed displayed. The limited speed is a protection for various propulsion and vehicle systems, such as lubrication, thermal, brakes, suspension, Teen Driver if equipped, or tires.

## Lighting

**Exterior Lighting** 

	Exterior Lamp Controls  Exterior Lamps Off Reminder  Headlamp High/Low-Beam Changer  Flash-to-Pass  Daytime Running Lamps (DRL)  Automatic Headlamp System  Hazard Warning Flashers  Turn and Lane-Change Signals  Fog Lamps	105 105 105 106 106 107 107
	Off-Road Lamps (AT4X Only) Exterior Cargo Lamps	
lr	nterior Lighting Instrument Panel Illumination Control Dome Lamps Reading Lamps	108
Li	ighting Features Entry Lighting Exit Lighting Battery Load Management Battery Power Protection Exterior Lighting Battery Saver	109 109 110

## **Exterior Lighting**

## **Exterior Lamp Controls**

The exterior lamp controls, also known as headlights, are in the Controls App on the infotainment home screen. Select Controls > Lights > Headlights.

To operate, select the following options:

**Off:** Turns off the exterior lamps.

For vehicles first sold in Canada, the headlamps will automatically reactivate when the vehicle is shifted out of P (Park).

**Auto :** Automatically turns the exterior lamps on and off, depending on outside lighting.

**Parking:** Turns on the parking lamps.

**On :** Turns on the exterior lamps.

#### IntelliBeam System

If equipped, this system turns the high-beam headlamps on and off according to surrounding traffic conditions.

The system turns the high-beam headlamps on when it is dark enough and there is no other traffic present.

This light **■** Appears on the instrument cluster when the IntelliBeam system is enabled.

#### Turning the IntelliBeam On and Off

To enable and disable the IntelliBeam system on the infotainment home screen, select Control > Lights > 

Auto High Beams when the headlights are set in the ON or Auto position.

#### Driving with IntelliBeam

The system only activates the high beams when driving over 40 km/h (25 mph).

The blue high-beam on light appears on the instrument cluster when the high beams are on.

There is a sensor near the top center of the windshield that automatically controls the system. Keep this area of the windshield clear of debris to allow for best system performance.

The high-beam headlamps remain on, under the automatic control, until one of the following situations occurs:

• The system detects an approaching vehicle's headlamps.

- The system detects a preceding vehicle's taillamps.
- The outside light is bright enough that high-beam headlamps are not required.
- The vehicle speed drops below 20 km/h (12 mph).

The high beams may not turn off automatically if the system cannot detect another vehicle's lamps because of any of the following:

- The other vehicle's lamps are missing, damaged, obstructed from view, or otherwise undetected.
- The other vehicle's lamps are covered with dirt, snow, and/or road spray.
- The other vehicle's lamps cannot be detected due to dense exhaust, smoke, fog, snow, road spray, mist, or other airborne obstructions.
- The vehicle windshield is dirty, cracked, or obstructed by something that blocks the view of the light sensor.
- The vehicle is loaded such that the front end points upward, causing the light sensor to aim high and not detect headlamps and taillamps.
- The vehicle is being driven on winding or hilly roads.

The automatic high-beam headlamps may need to be disabled if any of the above conditions exist.

## **Exterior Lamps Off Reminder**

A reminder chime sounds when the headlamps or parking lamps are manually turned on, the ignition is off, and a door is open. To disable the chime, turn the lamps off.

## Headlamp High/Low-Beam Changer

Push the turn signal lever away from you and release to turn the high beams on.

To return to low beams, push the lever again or pull it toward you and release.



When the high-beam headlamps are on, this indicator light on the instrument cluster will also be on.

#### Flash-to-Pass

This feature lets you use the high-beam headlamps to signal a driver in front of you that you want to pass.

To use it, pull the turn signal lever toward you, then release it.

They will stay on as long as you hold the lever toward you. The high-beam indicator on the instrument cluster will come on. Release the lever to return to normal operation.

## Daytime Running Lamps (DRL)

DRL can make it easier for others to see the front of your vehicle during the day.

Fully functional DRL are required on all vehicles first sold in Canada.

The DRL come on when all of the following conditions are met:

- The vehicle is on.
- The exterior lamp control is in the Auto position.
- The light sensor determines it is daytime.

The taillamps, instrument panel lights, and other lamps will not turn on when this feature is activated.

## 106 Lighting

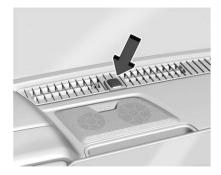
The DRL turn off when the exterior lamp controls are set to Off, Parking, or On, or the vehicle is off.

For vehicles first sold in Canada, the DRL can only be turned off when the vehicle is parked.

## **Automatic Headlamp System**

When the exterior lamp control is set to Auto and it is dark enough outside, the headlamps come on automatically. See Exterior Lamp Controls 

⇒ 104.



There is a light sensor on top of the instrument panel. Do not cover the sensor, otherwise the headlamps will come on when they are not needed.

The system may also turn on the headlamps when driving through a parking garage or tunnel.

If the vehicle is started in a dark garage, the automatic headlamp system comes on immediately. If it is light outside when the vehicle leaves the garage, there is a slight delay before the automatic headlamp system changes to the Daytime Running Lamps (DRL). During that delay, the instrument cluster may not be as bright as usual. Make sure the instrument panel brightness control is in the full bright position. See *Instrument Panel Illumination Control* ⇔ 108.

When it is bright enough outside, the headlamps will turn off or may change to DRL.

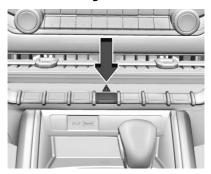
The automatic headlamp system turns off when the exterior lamp control is set to On or the vehicle is off.

#### **Lights On with Wipers**

If the windshield wipers are activated in daylight with the vehicle on and the exterior lamp control is set to Auto, the headlamps, parking lamps, and other exterior lamps come on. The transition time for the lamps coming on varies based on wiper speed.

When the wipers are not operating, these lamps turn off. Set the exterior lamp control to On or Off to disable this feature.

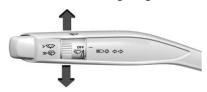
## **Hazard Warning Flashers**



\(\to \): Press to make the front and rear turn signal lamps flash on and off. Press again to turn the flashers off.

When the hazard warning flashers are on, the vehicle's turn signals will not work.

## **Turn and Lane-Change Signals**



An arrow on the instrument cluster flashes in the direction of the turn or lane change.

Move the turn signal lever all the way up or down to signal a turn.

Raise or lower the lever for less than one second until the arrow starts to flash to signal a lane change. This causes the turn signals to automatically flash three times. Holding the turn signal lever for more than one second will cause the turn signals to flash until the lever is released.

The lever returns to its starting position whenever it is released.

If after signaling a turn or a lane change the arrows flash rapidly or do not come on, a signal bulb could be burned out.

Replace any burned out bulbs. If a bulb is not burned out, check the fuse. See *Fuses and Circuit Breakers* \$\dip 273\$.

#### Turn Signal On Chime

If the turn signal is left on for more than 1.2 km (0.75 mi), a chime sounds at each flash of the turn signal. The message TURN SIGNAL ON will also appear in the Driver Information Center (DIC). To turn the chime and message off, move the turn signal lever to the off position.

## Fog Lamps

The Fog Lamps control is in the Controls App on the infotainment home screen. Select Controls > Lights.

To operate, select the following option:

**‡0**: Press to turn on or off. An indicator light on the instrument cluster comes on when the fog lamps are on.

If the fog lamps are turned on while the exterior lamp control is set to Auto, the lamps come on automatically.

The vehicle and the parking lamps or headlamps must be on for the fog lamps to work.

Some localities have laws that require the headlamps to be on along with the fog lamps.

Some localities have laws that require the high beams to be off when the fog lamps are on.

Fog lamps should only be used in foggy or misty conditions to allow the drivers behind you to see your vehicle.

## Off-Road Lamps (AT4X Only)

If equipped, this button includes wiring provisions for a dealer or a qualified service center to install electrical accessories, such as Off-Road lamps.



The button on the center stack activates the accessory.

When the wiring is connected to Off-Road lamps, pressing the button will activate the lamps.

For information on installation, see www.gmupfitter.com or contact your dealer.

See Add-On Electrical Equipment ⇒ 247.

## **Exterior Cargo Lamps**

The exterior cargo lamps provide more light in the cargo area or on the sides of the vehicle, if needed.

The exterior cargo lamps controls are in the Controls App on the infotainment home screen. To turn the exterior lamps on or off, select Controls > Lights > Exterior Cargo Lamps when the vehicle is in P (Park), R (Reverse), or N (Neutral).

Activating the exterior cargo lamps may also activate the lamps inside the pickup box, in the tailgate handle, the hitch, cargo switch indicator, and/or the cargo mirror lamps, if equipped.

Become familiar with and follow all state and local laws that apply to cargo lamp operation.

## **Interior Lighting**

## Instrument Panel Illumination Control



This feature adjusts the brightness of all illuminated controls. The instrument panel illumination control is next to the exterior lamp control.

 $\mathcal{C}_{\mathfrak{F}}^{\mathfrak{S}}$ : Move the thumbwheel up or down to brighten or dim the lights.

The thumbwheel is functional at night. or when the headlamps or parking lamps are ON.

## **Dome Lamps**



The dome lamps and dome lamp controls are in the overhead console.

The dome lamps come on when any door is opened. a is pressed on the remote keu. or when the vehicle is turned off.

To operate, press the following buttons:

禁: Turns the lamps off.

 $oldsymbol{oldsymbol{\square}}$  : Turns the lamps on automatically when any door is opened, a is pressed on the remote key, or when the vehicle is turned off.

: Press to turn the dome lamps on manually.

## **Reading Lamps**

If equipped, there are reading lamps in the overhead console.



Press the lens to turn each lamp on or off.

# **Lighting Features Entry Lighting**

The interior lamps turn on when pressing an on the remote key or opening any doors, and the dome lamp control is in the door position.

Some exterior lamps also turn on when pressing an on the remote key or opening any doors. Low-beam lamps will only turn on briefly at night, or in areas with limited lighting.

All lamps will gradually dim and turn off after about 30 seconds.

Entry lighting can be disabled manually by closing all doors, pressing  $\bigcirc$  on the remote key, or starting the vehicle.

This feature can be changed. On the infotainment home screen, select Settings > Vehicle > Lighting.

## **Exit Lighting**

Some exterior lamps and interior lamps turn on when the driver door is opened after the vehicle is turned off.

The exterior and interior lamps remain on for a set amount of time, then automatically turn off.

The interior lights turn on when the vehicle is turned off.

The exterior lamps turn off immediately by turning the exterior lamp control off.

This feature can be changed. On the infotainment home screen, select Settings > Vehicle > Lighting.

## **Battery Load Management**

The vehicle has Electric Power Management (EPM), which estimates the battery's temperature and state of charge. It then adjusts the voltage for best performance and extended life of the battery.

When the battery's state of charge is low, the voltage is raised slightly to quickly bring the charge back up. When the state of charge is high, the voltage is lowered slightly to prevent overcharging. The voltmeter gauge or the voltage display on the Driver Information Center (DIC), if equipped, may show the voltage moving up or down. This is normal. If there is a problem, an alert will be displayed.

The battery can be discharged at idle if the electrical loads are very high. This is true for all vehicles. This is because the generator (alternator) may not be spinning fast enough at idle to produce all the power that is needed for very high electrical loads.

A high electrical load occurs when several of the following are on, such as: headlamps, high beams, fog lamps, rear window defogger, climate control fan at high speed,

## 110 Lighting

heated seats, engine cooling fans, trailer loads, and loads plugged into accessory power outlets.

EPM works to prevent excessive discharge of the battery. It does this by balancing the generator's output and the vehicle's electrical needs. It can increase engine idle speed to generate more power, whenever needed. It can temporarily reduce the power demands of some accessories.

Normally, these actions occur in steps or levels, without being noticeable. In rare cases at the highest levels of corrective action, this action may be noticeable to the driver. If so, a DIC message might be displayed and it is recommended that the driver reduce the electrical loads as much as possible.

## **Battery Power Protection**

This feature helps prevent the battery from being drained, if the interior courtesy lamps or reading lamps are accidentally left on. If any of these lamps are left on, they automatically turn off after 10 minutes, if the ignition is off. The lamps will not come back on again until one of the following occurs:

• The ignition is turned on.

• The doors are closed and then re-opened.

## **Exterior Lighting Battery Saver**

The exterior lamps turn off about 10 minutes after the vehicle is turned off, if the parking lamps or headlamps have been manually left on. This protects against draining the battery. To restart the 10-minute timer, turn the exterior lamp control to the ♂ position and then back to the ₹005 or ⋑ position.

To keep the lamps on for more than 10 minutes, the vehicle must be on or in accessory mode.

Introduction 111 Overview 112 Steering Wheel Controls 113 Using the System 113 Software Updates 115
Radio AM-FM Radio
Audio Players  Avoiding Untrusted Media Devices 118 USB Port
NavigationUsing the Navigation System119Maps120Navigation Symbols120Destination120Global Positioning System (GPS)121Vehicle Positioning121Problems with Route Guidance122
Voice Recognition Voice Recognition

Priorie
Bluetooth (Overview) 124
Bluetooth (Pairing and Using a
Phone) 125
Apple CarPlay and Android Auto 129
Settings
Settings 130
Teen Driver 132
Trademarks and License Agreements
Trademarks and License Agreements 135

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### Introduction

Read the following pages to become familiar with the features.

## **⚠** Warning

Taking your eyes off the road for too long or too often while using any infotainment feature can cause a crash. You or others could be injured or killed. Do not give extended attention to infotainment tasks while driving. Limit your glances at the vehicle displays and focus your attention on driving. Use voice commands whenever possible.

The infotainment system has built-in features intended to help avoid distraction by disabling some features when driving. These features may become disabled on the infotainment home screen when they are unavailable. Many infotainment features are also available through the instrument cluster and steering wheel controls.

#### Before driving:

 Become familiar with the operation, center stack controls, steering wheel controls, and infotainment display.

- Set up the audio by presetting favorite stations, setting the tone, and adjusting the speakers.
- Set up phone numbers in advance so they can be called easily by pressing a single control or by using a single voice command.

#### **Active Noise Cancellation**

If equipped, Active Noise Cancellation (ANC) reduces engine noise in the vehicle's interior. ANC requires the factory-installed audio system, radio, speakers, amplifier (if equipped), induction system, and exhaust system to work properly. Deactivation is required by your dealer if related aftermarket equipment is installed.

#### Overview

#### Infotainment System

The infotainment system is controlled by using the infotainment display, controls on the center stack, steering wheel controls, and voice recognition, if available.



#### 

- Press to turn the power on.
- Press to mute/unmute the system when on.
- Press and hold to go to the power off screen or show another screen which gives the option to go to the power off screen.
- Turn to decrease or increase the volume.

#### Home Page

The Home Page is where vehicle application icons are accessed. Some applications are disabled when the vehicle is moving.

Swipe left or right across the display to access the pages of icons.

Touch the Add Custom Page tab at the bottom of the Home Page to customize different pages.

#### Managing Home Page Icons

- 1. Touch and hold any of the Home Page icons to enter edit mode.
- 2. Continue holding the icon and drag it to the desired position.
- 3. Release your finger to drop the icon in the desired position.

#### Move an Icon to Another Page

- 1. Drag the icon to the edge of the display toward the desired page.
- 2. Continue dragging and dropping application icons as desired.

### Move an Icon to the Application Tray

To move an icon to the application tray on the left side of the screen, drag the icon to the applications tray.

## **Steering Wheel Controls**



If equipped, some audio controls can be adjusted at the steering wheel.

№: Press to answer an incoming call or start voice recognition. See Bluetooth (Pairing and Using a Phone) \$\times\$ 125 or Bluetooth (Overview) \$\times\$ 124.

: Press to open the audio source list.

call. Toggle down to decline an incoming call, end a current call or to mute or unmute the infotainment system when not on a call.



The favorites and volume switches are on the back of the steering wheel.

- Favorite: When on a radio source, press to select the next or previous audio broadcast favorite. When listening to a media device, press to select the next or previous track.
- 2. Volume: Press to increase or decrease the volume.

## Using the System

#### Audio

Touch the Audio icon to display the active audio source page. Examples of available sources may include AM, FM, SXM (if equipped), USB, AUX, and Bluetooth.

#### Phone

Touch the Phone icon to display the Phone main page. See *Bluetooth (Pairing and Using a Phone)* ⇒ 125 or *Bluetooth (Overview)* ⇒ 124.

#### Maps

If equipped, touch the Maps icon to display the navigation map. See *Using the Navigation System* ⇒ 119.

#### **Google Assistant**

Touch the Google Assistant icon to open the Google Assistant app. See *Voice Recognition* ⇒ 122.

#### Google Play

Touch to download your favorite apps. Downloading apps on Google Play requires you to sign into a Google Account with an active service plan with data. Some third-party apps require a separate account and, in some cases, a paid subscription for in-vehicle access.

#### Settings

Touch the Settings icon to display the Settings menu. See Settings  $\Rightarrow$  130.

## Apple CarPlay

If equipped, touch the Apple CarPlay icon to activate Apple CarPlay after a supported device is connected. See Apple CarPlay and Android Auto 

⇒ 129.

#### **Android Auto**

If equipped, touch the Android Auto icon to activate Android Auto after a supported device is connected. See Apple CarPlay and Android Auto ⇒ 129.

## **Shortcut Tray**

The shortcut tray is left of the display. It shows up to five applications.

#### **Infotainment Display Features**

Infotainment display features show on the display when available. When a feature is unavailable, it may gray out. When a feature is touched, it may highlight.

#### **Infotainment Gestures**

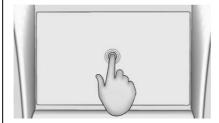
Use the following finger gestures to control the infotainment system.

### Touch/Tap



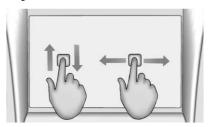
Touch/tap is used to select an icon or option, activate an application, or change the location inside a map.

#### Touch and Hold



Touch and hold can be used to start another gesture, or to move or delete an application.

#### Drag



Drag is used to move applications on the Home Page, or to pan the map. To drag the item, it must be held and moved along the display to the new location. This can be done up, down, right, or left. This feature is only available when vehicle is parked and not in motion.

#### Nudge



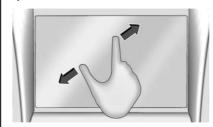
Nudge is used to move items a short distance on a list or a map. To nudge, hold and move the selected item up or down to a new location.

#### Fling or Swipe



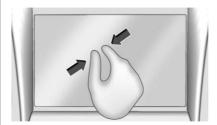
Fling or swipe is used to scroll through a list, pan the map, or change page views. Do this by placing a finger on the display then moving it rapidly up and down or right and left.

#### Spread



Spread is used to zoom in on a map, certain images, or a web page. Place finger and thumb together on the display, then move them apart.

#### Pinch



Pinch is used to zoom out on a map, certain images, or a web page. Place finger and thumb apart on the display, then move them together.

## Cleaning High Gloss Surfaces and Vehicle Information and Radio Displays

For vehicles with high gloss surfaces or vehicle displays, use a microfiber cloth to wipe surfaces. Before wiping the surface with the microfiber cloth, use a soft bristle brush to remove dirt that could scratch the surface. Then use the microfiber cloth by gently rubbing to clean. Never use window cleaners or solvents. Periodically hand wash the microfiber cloth separately, using mild soap. Do not use bleach or fabric softener. Rinse thoroughly and air dry before next use.

## **Software Updates**

## Over-the-Air Software Updates

If equipped, see "Updates" under Settings 

⇒ 130 for details on software updates.

## Radio

#### AM-FM Radio

#### Playing the Radio

From the Home Page, touch the Audio icon to display the now playing screen for the active audio source. Touch the source button such as FM, AM, or SXM (if equipped) in the upper left corner to change your source.

#### Finding a Station

#### Seeking a Station

From the FM, AM, or SXM (if equipped) screen, touch the back or forward buttons to search for the previous or next strong station.

#### Tune

Touch ||||||| on the infotainment display to enter the Tune screen. Enter a frequency using the keypad.

Touch the to save the station as a favorite.

From the FM, AM, or SXM (if equipped) screen entering a valid AM or FM frequency or SXM channel will automatically tune to the new station but not close the Tune screen.

Touch the Go button or frequency in the list to begin playing the station. The tune page will close and return to the now playing screen.

#### Storing Radio Station Favorites

Saved favorite stations will show at the bottom of the now playing screen.

FM, AM, or SXM (if equipped) favorites can be stored by pressing and holding a favorite slot.

### **Audio Settings**

Audio settings vary by region.

From the now playing screen, touch and the following may display.

#### Sound

- Equalizer
- Fade/Balance
- Sound Mode (if equipped)

#### Bose AudioPilot

If equipped, adjusts the volume based on the noise inside the vehicle and vehicle speed.

#### **Manage Radio Favorites**

Displays a list of audio favorites that can be moved or deleted.

#### Radio Text (RDS)

When on, radio station call letters and messages from radio stations will be shown.

#### Radio Text Category

When on, category information about current radio content will be shown.

#### Radio Data System (RDS)

RDS relies on receiving specific RDS information from radio stations and only works when the information is available. It is possible that a radio station could broadcast information that causes the radio to work improperly.

In addition, RDS features are region and country of sale specific. This means specific RDS content may not be available in your listening area or in the country you operate the vehicle.

To turn RDS features on or off, see "Audio Settings" previously.

The following RDS features may be supported by radio broadcasters in your listening area:

#### **RDS** features

- Display radio station call letters
- Display messages from radio stations
- Provide radio station category information (when available)

#### Satellite Radio

#### SiriusXM Radio Service

If equipped, vehicles with a valid SiriusXM radio subscription can receive SiriusXM programming.

SiriusXM radio has a wide variety of programming and commercial-free music, coast to coast, in digital-quality sound. In the U.S., see www.siriusxm.com or call 1-888-601-6296. In Canada, see www.siriusxm.ca or call 1-877-438-9677.

When SiriusXM is active, the channel name, number, song title, and artist appear on the display.

#### SiriusXM with 360L

SiriusXM with 360L interface has enhanced in-vehicle listening experience for subscribers. The experience now offers more categories and system learned recommendations toward discovering more personalized content.

To use the full SiriusXM 360L program, including streaming content and listening recommendations, OnStar Connected Access is required and Terms and Conditions accepted. Connected vehicle services vary by model and require a complete working electrical system, cell reception, and GPS signal.

Reference the SiriusXM user guide for use and subscription information.

### **Playing SiriusXM Content**

Touch ◀, II, ▶ or ▶ on the now playing screen to rewind, pause, play, or fast forward content.

## Finding a Channel

From the SiriusXM now playing screen, touch  $\triangleleft$  CH or CH $\triangleright$  to open the SXM tuner channel list.

To directly tune to a channel, touch the Tune icon to enter a channel number using the keypad.

#### **Browsing Content**

Touch to view different browsing content.

Browse will include Channels, Music, On Demand shows and episodes, Sports and News content.

#### SiriusXM Settings

From the SiriusXM now playing screen, touch the user settings icon in the upper right to display the SiriusXM settings

The settings include subscription information, help and support, and listener preferences.

## **Radio Reception**

Unplug electronic devices from the accessory power outlets if there is interference or static in the radio.

#### FM

FM signals only reach about 16 to 65 km (10 to 40 mi). Although the radio has a built-in electronic circuit that automatically works to

reduce interference, some static can occur, especially around tall buildings or hills, causing the sound to fade in and out.

#### AM

The range for most AM stations is greater than for FM, especially at night. The longer range can cause station frequencies to interfere with each other. Static can also occur when things like storms and power lines interfere with radio reception. When this happens, try reducing the treble on the radio.

#### SiriusXM Satellite Radio Service

If equipped, SiriusXM Satellite Radio Service provides digital radio reception. Tall buildings or hills can interfere with satellite radio signals, causing the sound to fade in and out. In addition, traveling or standing under heavy foliage, bridges, garages, or tunnels may cause loss of the SiriusXM signal for a period of time. Some cellular services may interfere with SXM reception causing loss of signal.

## **Mobile Device Usage**

Mobile device usage, such as making or receiving calls, charging, or just having the mobile device on may cause static interference in the radio. Unplug the mobile device or turn it off if this happens.

#### **Multi-Band Antenna**

The multi-band roof antenna may be used for radio, navigation, and other communication systems, depending on the equipped options. To ensure clear reception, keep the antenna clear of obstructions, such as snow and ice. If the vehicle has a sunroof, and it is open, or a roof loaded with cargo, reception may be affected.

## **Audio Players**

## **Avoiding Untrusted Media Devices**

When using media devices such as USB and mobile devices, consider the source. Untrusted media devices could contain files that affect system operation or performance and should be avoided.

#### **USB Port**

The vehicle may be equipped with multiple USB ports. Ports may also be used for charging. Music may be played from a connected USB device.

#### Caution

To avoid vehicle damage, unplug all accessories and disconnect all accessory cables from the vehicle when not in use. Accessory cables left plugged into the vehicle, unconnected to a device, could be damaged or cause an electrical short if the unconnected end comes in contact with liquids or another power source such as the accessory power outlet.

#### **USB Audio**

To play music via USB:

- 1. On the audio now playing page, touch source and select USB.
- If there is no device connected, follow the screen prompts to connect the device.
- 3. Supported media content will appear on the display.

#### **Bluetooth Audio**

Music may be played from a connected Bluetooth mobile device.

Volume and song selection may be controlled by using the infotainment controls. If Bluetooth is selected and no volume is present, check the volume setting on the infotainment system or the connected mobile device.

To play music via Bluetooth:

- On the audio now playing page, touch source and select the desired Bluetooth mobile device.
- If there is no mobile device connected, follow the screen prompts to pair the device.
- 3. Supported media content will appear on the display.

#### Manage Bluetooth Devices

Managing Bluetooth devices allows you to add, delete, or select another paired mobile device.

Only one Bluetooth mobile device can be active at a time.

Some mobile devices support sending Bluetooth music information to display on the radio. For more information about supported Bluetooth features, visit your brand website. See *Online Account* \$\triangle\$ 337 for details.

## **Navigation**

## **Using the Navigation System**

The Navigation software is provided by Google Maps. The information provided in this section is a general overview and is subject to change. For the latest functional information, see g.co/mapsincar.

Accept the Terms and Conditions to use.

#### Internet Connectivity

Google Maps relies on a subscription data plan for full functionality, including availability of offline maps. With an applicable connected services plan, Google Maps can be used offline when driving through connectivity dead zones by auto-downloading offline maps prior to going offline.

#### **Profiles**

Sign in to a Google Account for personalized service. Information available in the Google Account will be shown.

To log into a profile, see Accounts under *Settings*  $\Rightarrow$  130.

#### Voice Assistant

If equipped, Google Maps can be controlled by voice commands, see Google Assistant under *Voice Recognition* 

⇒ 122.

#### Language and Units

To change the language and units, see *Settings*  $\Rightarrow$  130.

#### **Mute Settings**

During active route guidance, Google Maps can give audible voice directions, traffic alerts, or can be muted. In the Google Maps app, touch Settings, then Mute settings to access the options. Alternatively, audible voice directions and traffic alerts can be muted by touching the sound icon on the turn card during active navigation.

#### Compass

The Google Maps orientation can be changed between the direction currently traveling, north, and route overview. Touch the compass to switch between these options.

To recenter the map to the current location, touch the location icon.

## Maps

#### **Auto-downloaded Maps**

Google Maps downloads maps automatically for use when not connected to the Internet. Offline maps make map data available to vehicle features regardless of connectivity. These offline maps are only available with an applicable connected services plan.

To turn on auto-download:

- Open Google Maps.
- 2. Touch the settings icon.
- 3. Touch Privacy center, then select Offline maps.
- Select Auto-download offline maps.
- Check the Internet connection and wait for the download to finish.

#### **Downloading Offline Maps**

- 1. Open Google Maps.
- 2. Touch Settings, then Offline maps.
- 3. Touch the Select your own map square icon.
- 4. Adjust the map to cover the desired area to download.
- 5. Touch Download.

## **Navigation Symbols**

The following are the most common symbols that may appear in Google Maps.



This indicates the vehicle's current location and direction on the map.



The destination pin marks the location of the final destination. Touch the pin to view the destination address or to add it or remove it from the Favorites list. Hide the information by touching the pin one more time. It will automatically time out if no action is taken.

A second pin in the menu is the route overview. Touch this pin to show more details of the destination or to remove the destination.

#### **Destination**

#### Searching for a Destination

A destination can be searched using Google Assistant.

To search for a destination without Google Assistant:

- 1. Open Google Maps.
- 2. Touch the Search field.
- 3. Enter the destination.
- 4. Touch the navigation icon.

#### **Alternate Routes**

Alternate routes are displayed as separate lines. While in either turn-by-turn navigation or on the route overview, touch the suggested alternate route.

#### Adding a Stop on Route by Voice

- While in turn-by-turn navigation, touch the Search icon at the bottom.
- 2. Touch the Google Assistant mic icon and say the destination to search by voice.
- 3. Select the desired search result from the list.
- 4. Touch the Add stop icon.

#### Adding a Stop on Route by Category

- 1. While in turn-by-turn navigation, touch the Search icon at the bottom.
- 2. Select a category.
- 3. Select the desired search result from the list.
- 4. Touch the Add stop icon.

#### Adding a Home or Work Address

- Open Google Maps.
- 2. Touch Settings, then touch Edit home or work.
- 3. Enter the address.

#### Search by Category

Destinations can be searched by category, such as restaurant or grocery store.

- 1. Open Google Maps.
- 2. Touch the search bar.
- 3. Touch Categories, then select a category.
- 4. Touch the desired location, then touch the navigation icon.

#### Avoid Tolls, Highways, or Ferries

- 1. Open Google Maps.
- 2. Touch the settings icon.
- 3. Select Route options.
- 4. Select the desired options and then touch X to close.

## An Alternative Way for General Route Options

- 1. During active route guidance, touch Route Overview.
- 2. Select Route options.
- Select the desired option and then touch X to close.

#### **Traffic Layers**

- 1. Open Google Maps.
- 2. Touch the settings icon.
- 3. Toggle between Traffic on or off.

## Global Positioning System (GPS)

The current position of the vehicle is determined by using satellite signals and various vehicle signals.

At times, other interference such as the satellite condition, road configuration, condition of the vehicle, and/or other circumstances can affect the navigation system's ability to determine the accurate position of the vehicle.

This system might not be available or interference can occur if any of the following are true:

- Signals are obstructed by tall buildings, trees, large trucks, or a tunnel.
- Satellites are being repaired or improved.

## **Vehicle Positioning**

At times, the position of the vehicle on the map could be inaccurate due to one or more of the following reasons:

- The road system has changed.
- The vehicle is driving on slippery road surfaces such as sand, gravel, or snow.

- The vehicle is traveling on winding roads or long, straight roads.
- The vehicle is approaching a tall building or a large vehicle.
- The surface streets run parallel to a freeway.
- The vehicle has been transferred by a vehicle carrier or a ferry.
- The current position calibration is set incorrectly.
- The vehicle is traveling at high speed.
- The vehicle changes directions more than once, or the vehicle is turning on a turn table in a parking lot.
- The vehicle is entering and/or exiting a parking lot, garage, or a lot with a roof.
- The GPS signal is not received.
- A roof carrier is installed on the vehicle.
- Tire chains are installed on the vehicle.
- The tires are replaced or worn.
- The tire pressure for the tires is incorrect.
- This is the first navigation use after the map data is updated.
- The 12-volt battery has been disconnected for several days.

 The vehicle is driving in heavy traffic where driving is at low speeds, and the vehicle is stopped and started repeatedly.

#### **Problems with Route Guidance**

Inappropriate route guidance can occur under one or more of the following conditions:

- The turn was not made on the road indicated.
- Route guidance might not be available when using automatic rerouting for the next right or left turn.
- The route might not be changed when using automatic rerouting.
- There is no route guidance when turning at an intersection.
- Automatic rerouting might display a route returning to the set waypoint if heading for a destination without passing through a set waypoint.
- The route prohibits the entry of a vehicle due to a regulation by time or season or any other regulation which may be given.
- Some routes might not be searched.

 The route to the destination might not be shown if there are new roads, if roads have recently changed, or if certain roads are not listed in Maps.

To recalibrate the vehicle's position on the map, park with the vehicle running for two to five minutes, until the vehicle position updates. Make sure the vehicle is parked in a location that is safe and has a clear view of the sky and away from large obstructions.

## **Voice Recognition**

If equipped, the vehicle's built-in Assistant allows for hands-free use of media and messaging, navigation and climate control functionality in the vehicle. To activate, quickly press and release on the steering wheel, touch Google Assistant on the infotainment home screen, or use the wake up words "Hey Google" or "OK Google. Google Assistant must be set as the default assistant for steering wheel and wake word activation to work.

However, not all features within these areas are supported by voice commands and requires the user to have a valid data

subscription plan or connected to WiFi in order to use some of the Google Assistant features.

#### **Using Voice Recognition**

Voice recognition becomes available once the system is initialized. This begins when the vehicle is turned on. Initialization may take a few moments.

- Quickly press and release ⋈ on the steering wheel controls, touch Google Assistant on the infotainment home screen, or use the wake up words "Hey Google" or "OK Google" to activate voice recognition. Google Assistant must be set as the Default Assistant for the ⋈ and the wake word options to work.
- 2. Clearly speak one of the commands described later in this section.

#### **Canceling Google Assistant**

 Press on the steering wheel controls to cancel the Google Assistant request.

#### **Helpful Hints for Speaking Commands**

Voice recognition identifies commands that are naturally stated in sentence form, or direct commands that state the application and the task.

For best results:

- Speak the command naturally, not too fast, not too slow.
- Use direct commands without a lot of extra words. For example, "Call <name> at work," "Play" followed by the artist or song name, or "Play" followed by the radio station number.

Direct commands are more clearly understood by the system. An example of a direct command is "Dial <number>."

If a cell phone number was saved with a name and a place, the direct command should include both. For example "Call <name> at work."

#### Voice Recognition for the Radio

When voice is started, the voice recognition commands for AM, FM, SiriusXM (if equipped), and media apps (if supported) are available.

"Play <AM frequency> AM": Tune to the radio station frequency identified in the command (like "nine fifty").

"Play <FM frequency> FM": Tune to the radio station frequency identified in the command (like "one oh one point one").

"Play channel <SXM channel number> on SiriusXM": Tune to the SiriusXM radio station channel number identified in the command. This command may require an online connection.

"Play <SXM channel name> on Sirius XM": Tune to the SiriusXM radio station channel name identified in the command. This command may require an online connection.

"Play <Media> on <Audio Source>": Play media like a song or channel using a specified audio source such as Pandora or Spotify. This command may require an online connection.

#### Voice Recognition for the Phone

Make sure the phone is paired using Bluetooth to use the phone related voice commands.

"Call <contact name>": Initiate a call to a stored contact. The command may include location if the contact has location numbers stored. You must accept Personal Results permission during set up for access to the contacts.

"Call < phone number>": Initiate a call to a phone number of seven digits or 10 digits.

"Send a message to <contact name>": Send a message to a stored contact.

## **Voice Recognition for Navigation**

Navigation commands can be used to start, cancel route, or add waypoints/points of interest (POI).

"Navigate to <destination address": Initiate navigation to the address in the command.

"Find a <Place of Interest>": Find and initiate navigation to a POI in the command.

"Add <destination> on my way" : Adds a waypoint to the current route.

**"Take me home" :** Starts navigation to Home location set in Google maps.

#### **Onboard Vehicle Commands**

These commands can be used to adjust vehicle temperature, control window defrosters and obtain fuel information.

"Turn on the A/C": Turns on the air conditioning.

"How much gas do I have left": Find out how much fuel your vehicle has left.

"Set temperature to <desired number> degrees": Set to a specific temperature inside your vehicle.

#### Phone Assistant Voice Recognition

While a mobile phone is connected via Bluetooth, Android Auto, or Apple CarPlay, press and hold w on the steering wheel controls until you hear a response from the phone's voice assistant to pass through and launch the Voice Assistant on the connected mobile phone (e.g, Google assistant, Siri, etc.).

## **Phone**

## **Bluetooth (Overview)**

The vehicle's Bluetooth system can interact with a mobile device to:

- Place and receive calls in a hands-free mode.
- Share the device's address book or contact list with the vehicle.
- Stream audio (music, podcasts).
- Notify receipt of text messages.

To minimize driver distraction, before driving, and with the vehicle parked:

- Become familiar with the features of the mobile device. Organize the phone book and contact lists clearly and delete duplicate or unused entries.
- Review the controls and operation of the infotainment system.
- Pair mobile device(s) to the vehicle. The system may not work with all mobile devices. See "Pairing" later in this section.

Vehicles with a Bluetooth system can use a Bluetooth-capable mobile device with a Hands-Free Profile to make and receive phone calls. The infotainment system and voice recognition are used to control the system. The system can be used while the vehicle is on or in accessory mode. The range of the Bluetooth system can be up to 9.1 m (30 ft). Not all mobile devices support all functions and not all mobile devices work with the Bluetooth system. See *Online Account* ⇔ 337 for more information about compatible mobile devices.

#### **Controls**

Use the controls on the infotainment display and the steering wheel to operate the Bluetooth system.

#### **Steering Wheel Controls**

: Press to end a call, decline a call, or cancel an operation. Press to mute or unmute the infotainment system when not on a call.

#### **Infotainment System Controls**

For information about how to navigate the menu system using the infotainment controls, see *Using the System*  $\Rightarrow$  113.

#### **Audio System**

When using the Bluetooth system, sound comes through the vehicle's front audio system speakers and overrides the audio system. The volume level while on a mobile device phone call can be adjusted by pressing the steering wheel volume controls or the volume controls for the infotainment system. The adjusted volume level remains the same for later calls. The volume cannot be lowered beyond a certain level.

## Bluetooth (Pairing and Using a Phone)

#### **Pairing**

A Bluetooth-enabled mobile device must be paired to the Bluetooth system and then connected to the vehicle before it can be used. See the mobile device manufacturer's user guide for Bluetooth functions before pairing the device.

#### **Pairing Information**

- Touch the phone icon on the infotainment home screen.
- If no mobile device has been paired, a message on the infotainment display will show the Manage Phones option. Touch this option and the Phones screen will display. See "Pairing a Phone" later in this section.
- A Bluetooth mobile device with music capability can be paired to the vehicle as a phone and a music player at the same time.
- Up to 10 devices can be paired to the Bluetooth system.
- The pairing process is disabled when the vehicle is moving.

- Pairing only needs to be completed once, unless the pairing information on the mobile device changes or the phone is deleted from the system.
- If a previously paired mobile device is not connecting to the Bluetooth system, try forgetting the mobile device on both the vehicle's infotainment system and also on the mobile device. Then repeat the pairing process.
- If multiple paired mobile devices are within range of the system, the system connects to the paired mobile device that is set to First to Connect. If there is no mobile device set to First to Connect, it will connect to the mobile device which was used last. To connect to a different paired mobile device, see "Connecting to a Different Phone" later in this section.

#### Pairing a Phone

- Make sure Bluetooth has been enabled on the phone before starting the pairing process.
- 2. Touch the phone icon on the infotainment home screen.

- If no mobile phone is connected, the Manage Phones screen will display.
   If another mobile phone is connected already, touch Settings > Connections > Phones.
- 4. Touch Manage Phones to display the Phones screen.
- 5. Touch Add Phone.
  - If a phone has been previously added or disconnected, the "Add Phone" card will just be a "+" card.
- 6. Follow the on-screen prompts to pair the phone.
- Follow the instructions on the phone to confirm the six-digit code showing on the infotainment display and touch Pair.
   The code on the phone and infotainment display need to be acknowledged for pairing to be successful.
- See the phone manufacturer's user guide for information on this process. Once the phone is paired, it will show as Connected.

- If the vehicle name does not appear on your phone under the "other devices" or "available devices" menu, there are a few ways to start the pairing process over:
  - If a previously paired mobile device is not connecting to the Bluetooth system, try forgetting the mobile device on the vehicle's infotainment system and also forgetting the vehicle in the Bluetooth settings of the mobile device. Then repeating the pairing process. See "Deleting a Paired Phone" below for removing the phone from the Bluetooth system. See the phones manufactures user guide for removing the infotainment system from the phone.
  - Turn Bluetooth off then back on, on your phone.
  - Go back to the beginning of the Phone menus on the infotainment display and restart the pairing process.
  - Turn the phone off and then back on.
  - Reset the phone, but this step should be done as a last effort.

- If the phone prompts to accept connection or allow phone book download, touch Always Accept and Allow. The phone book may not be available if not accepted.
- To pair additional phones, touch Settings
   Connections > Phones.

#### First to Connect Paired Phones

If multiple paired phones are within range of the system, the system connects to the paired phone that is set as First to Connect. To enable a paired phone as the First to Connect phone:

- 1. Make sure the phone is turned on.
- 2. Touch the Settings icon on the infotainment home screen.
- 3. Touch Connections.
- 4. Touch Phone.
- 5. Touch Options under the connected phone.
- Touch First to Connect from the phone's settings menu and set First to Connect to On.

Phones and mobile devices can be added, removed, connected, and disconnected. A sub-menu will display whenever a request is made to add or manage phones and mobile devices.

#### Accessing the Device List Screen

There are two ways to access the device list screen:

#### Using the Settings Icon

- Touch the Settings icon on the infotainment home screen or the Settings icon on the shortcut tray near the left of the display.
- 2. Touch Connections.
- 3. Touch Phones.

#### Using the Phone Icon

- Touch the Phone icon on the infotainment home screen or the Phone icon on the shortcut tray near the left of the display.
- 2. Touch 🏶 on the Phones screen.
- 3. Touch Connected Phone.

#### Disconnecting a Connected Phone

To disconnect a phone:

- Open the Device List Screen. See "Accessing the Device List Screen" previously in this section.
- 2. Touch Option on the phone card to show the phone's or mobile device's settings.
- 3. Touch Disconnect.

#### **Deleting a Paired Phone**

To delete a paired phone:

- Open the Device List Screen. See "Accessing the Device List Screen" previously in this section.
- 2. Touch Option on the phone card to show the phone's or mobile device's settings.
- 3. Touch Forget Phone.

#### Connecting to a Different Phone

To connect to a different phone, the new phone must be in the vehicle and paired to the Bluetooth system.

To connect to a different phone:

- Open the Device List Screen. See "Accessing the Device List Screen" previously in this section.
- Touch the new phone you want to connect to from the list of available phones. See "First to Connect Paired Phones" previously in this section.

#### Switching to Handset or Hands-Free Mode

To switch between handset or hands-free mode:

- While the active call is hands-free, touch the Audio Output option, then touch Phone to switch to the handset mode.
  - The mute icon will not be available or functional while Handset mode is active.
- While the active call is on the handset, touch the Audio Output option, then touch Car Speakers to switch to the hands-free mode.

## **Making a Call Using Contacts**

Calls can be made through the Bluetooth system using personal phone contact information for all phones that support the Phone Book feature. Become familiar with the phone settings and operation and that the phone is set to allow the sharing of contacts over Bluetooth with the vehicle. Verify the phone supports this feature and that the phone is set to allow the sharing of contacts over Bluetooth with the vehicle.

The Contacts menu accesses the phone book stored in the phone.

To make a call using the Contacts menu:

- Touch the Phone icon on the infotainment home screen or on the shortcut tray near the left of the display.
- 2. Touch Contacts.
- 3. There are two methods to search for contacts:
  - Search bar Touch the search icon on the top right of the Phones window and type the name or number of the contact on the keyboard. Search results will be displayed corresponding to the user input. Touch the name to call.
  - Scroll Touch the list and scroll, or use the scrollbar on the left side of the Phones window. Touch the name to call.

## Making a Call Using the Recents Menu

The Recents menu accesses the recents call list from your phone.

To make a call using the Recents menu:

- Touch the Phone icon on the infotainment home screen or on the shortcut tray near the left of the display.
- 2. Touch Recents.
- 3. Touch the name or number to call.

#### Making a Call Using the Keypad

To make a call by dialing the numbers:

- Touch the Phone icon on the infotainment home screen or on the shortcut tray near the left of the display.
- 2. Touch Keypad and enter a phone number.
- Touch the phone icon on the infotainment display to start dialing the number.

## Searching Contacts Using the Keypad

To search for contacts using the keypad:

- 1. Touch the Phone icon on the infotainment home screen.
- Touch Keypad and enter partial phone numbers or contact names using the digits on the keypad to search.
   Results appear on the right side of the display. Touch one to place a call.

#### Accepting or Declining a Call

When an incoming call is received, the infotainment system mutes and a ring tone is heard in the vehicle.

#### Accepting a Call

There are two ways to accept a call:

- Press № on the steering wheel controls.
- Touch Answer on the infotainment display.

#### **Declining a Call**

There are two ways to decline a call:

- Press on the steering wheel controls.
- Touch Decline on the infotainment display.

#### **Call Waiting**

Call waiting must be supported on the Bluetooth phone and enabled by the wireless service carrier to work.

#### Accepting a Call

Press  $\stackrel{\checkmark}{=}$  to answer, then touch Switch on the infotainment display.

#### Declining a Call

Press to decline, then touch Decline on the infotainment display.

## Switching Between Calls (Call Waiting Calls Only)

To switch between calls, touch Phone on the infotainment home screen to display Call View. While in Call View, touch the call information of the call on hold to change calls.

#### **Ending a Call**

- Press on the steering wheel controls.
- Touch son the infotainment display, next to a call, to end only that call.

#### **Dual Tone Multi-Frequency (DTMF) Tones**

The in-vehicle Bluetooth system can send numbers during a call. This is used when calling a menu-driven phone system. Use the Keypad to enter the number.

## Apple CarPlay and Android Auto

If equipped, Android Auto and/or Apple CarPlay capability may be available through a compatible smartphone. If the phone is paired and projections are available, Apple CarPlay icons will become illuminated on the infotainment home screen of the infotainment display.

To use Android Auto and/or Apple CarPlay:

#### For Wired Phone Projection

- For Android 9 smartphones and older, download the Android Auto app to your phone from the Google Play Store. There is no app required for Apple CarPlay.
- Connect your Android phone or Apple iPhone by using the factory-provided phone USB cable and plugging into a USB data port. For best performance, it is highly recommended to use the device's factory-provided USB cable, which should be replaced after significant wear to maintain connection quality. Aftermarket or third-party cables may not work.
- When the phone is first connected, to activate Apple CarPlay or Android Auto, accept the terms and conditions on both the infotainment system and the phone.
- 4. Follow the instructions on the phone.

The Android Auto and Apple CarPlay icons on the infotainment home screen will illuminate. Android Auto and/or Apple CarPlay may automatically launch the next time the USB is connected. If not, select the Android Auto or Apple CarPlay icon on the infotainment home screen to launch.

Select  $\triangle$  on the center stack to return to the infotainment home screen.

#### For Wireless Phone Projection

Verify your phone is wireless compatible by visiting the Android Auto or Apple CarPlay support page.

- For Android 9 smartphones and older, download the Android Auto app to your phone from the phones Google Play Store. There is no app required for Apple CarPlay.
- 2. For first time connection, make sure Bluetooth and WiFi are turned on in phone settings. To connect the phone over Bluetooth, see Bluetooth (Pairing and Using a Phone) ⇒ 125 or Bluetooth (Overview) ⇒ 124.
- When the phone is first connected, to activate Apple CarPlay or Android Auto, agree to the terms and conditions on both the infotainment system and the phone.
- 4. Follow the instructions on the phone.

The Android Auto and Apple CarPlay icons on the infotainment home screen will illuminate. Android Auto and/or Apple CarPlay may automatically launch upon wireless connection. If not, select the Android Auto or Apple CarPlay icon on the infotainment home screen to launch.

Wireless CarPlay and/or Wireless Android Auto may experience occasional service disruption due to outside Wi-Fi interference.

To disconnect the phones wireless projection for that paired device:

- Select the Settings from the infotainment home screen.
- 2. Select Connections.
- 3. Select Phones.
- 4. Select Options on the phone card.
- Change connection type to Bluetooth Calling and Media.

Select  $\triangle$  on the center stack to return to the infotainment home screen.

Features are subject to change. For further information on how to set up Android Auto and Apple CarPlay in the vehicle, visit your brand website. See *Online Account*  $\Rightarrow$  337 for details.

CarPlay will not support Fast Connect on iPhones with iOS version 13 or older.

Android Auto is provided by Google and is subject to Google's terms and privacy policy. Apple CarPlay is provided by Apple and is subject to Apple's terms and privacy policy. Data plan rates apply. For Android Auto

support and to see if your phone is compatible, see www.android.com/auto/compatability. For Apple CarPlay support and to see if your phone is compatible, see www.apple.com/ios/carplay/. Apple or Google may change or suspend availability at any time. Google, Android, Android Auto, Google Maps, and other marks are trademarks of Google LLC. Apple CarPlay is a trademark of Apple Inc.

Select  $\Delta$  on the center stack to exit Android Auto or Apple CarPlay. To enter back into Android Auto or Apple CarPlay, press and hold  $\Delta$  on the center stack.

## Settings

To access the Settings menus:

- 1. Touch Settings on the Home Page on the infotainment display.
- 2. Touch the desired category to display a list of available options.
- 3. Touch to select the desired feature setting.
- 4. Touch the options on the infotainment display to change a setting.
- 5. Touch  $\leq$  to go back.

The Settings menu may contain the following:

#### **Connections**

The menu may contain the following:

#### **Phones**

Allows connecting to a different cell phone or mobile device source, disconnecting a cell phone or media device, or deleting a cell phone or media device.

#### Wi-Fi Networks

Shows connected and available Wi-Fi networks.

#### Wi-Fi Hotspot

Allows adjustment of different Wi-Fi features.

#### **Trusted Device**

Allows for setting a phone as your trusted device to establish a secure communication channel between your phone and vehicle that enables convenient features like instant profile unlocking and account sign in. When nearby, your trusted device is recognized automatically via a unique Bluetooth connection.

#### Vehicle-to-Phone Sharing

Allows GM apps to use vehicle data on the listed phones shown.

#### Vehicle

The menu may contain the following:

#### Teen Driver

See Teen Driver 

⇒ 132.

#### Rear Seat Reminder

Allows for a chime and a message when the rear door has been opened before or during operation of the vehicle.

#### **Buckle to Drive**

This feature can prevent shifting out of Park when the driver's, and if applicable the front passenger's, seat belt is not buckled.

#### Climate and Air Quality

Allows adjustment of different climate settings.

#### Collision/Detection Systems

Allows adjustment of different driver assistance system settings.

#### **Comfort and Convenience**

Allows adjustment of different comfort and convenience settings.

#### Lighting

Allows adjustment of different lighting settings.

#### **Power Door Locks**

Allows adjustment of different door lock settings.

#### Remote Lock, Unlock, and Start

Allows adjustment of different remote lock settings.

#### **Seating Position**

Allows adjustment of different seating position settings.

## **Apps and Permissions**

Shows a list of installed apps and the permissions used.

#### Date / Time

Allows setting of the clock.

## Display

Allows adjustment of the infotainment display.

#### Sounds

Allows adjustment of the infotainment system sounds.

#### **Profiles and Accounts**

Modifies the infotainment system's profiles and provides access to the accounts assigned to the currently active profile.

#### Privacy

This menu allows adjustment of the infotainment privacy settings.

#### Storage

This menu shows the storage info on the infotainment system.

#### Security

This menu allows adjustment of the infotainment security settings.

#### System

The menu may contain the following:

#### Language

This will set the display language used on the infotainment display.

#### Keyboard & speech

Touch to change keyboard and speech settings.

#### Units

Touch to change units settings.

#### **Quick Startup**

This allows your infotainment system to quickly resume its last session.

#### **Reset Options**

Touch to change reset settings.

#### About

Touch to view the infotainment system software information.

#### **Legal Information**

Touch to view legal and license information.

### **Updates**

This menu allows adjustment of the vehicle update settings.

## Google

This menu allows adjustment of the Google settings.

#### Teen Driver

If equipped, this allows multiple keys to be registered for beginner drivers to encourage safe driving habits. When the vehicle is started with a Teen Driver key, it will automatically activate certain safety systems, allow setting of some features, and limit the use of others. The Report Card will

record vehicle data about driving behavior that can be viewed later. When the vehicle is started with a registered key, the Driver Information Center (DIC) displays a message that Teen Driver is active.

#### To access:

- 1. Touch Settings on the Home Page, then touch Vehicle, and then Teen Driver.
- Create a Personal Identification Number (PIN) by choosing a four-digit PIN. Re-enter the PIN to confirm. To change the PIN, touch Change PIN.

#### The PIN is required to:

- Set up/Add or remove keys.
- Change Teen Driver settings.
- Change or clear the Teen Driver PIN.
- Access or delete Report Card data.

## Set up/Add keys to activate Teen Driver and assign restrictions to the key:

Any vehicle key can be registered, up to a maximum of eight keys. Label the key to tell it apart from the other keys.

#### For a pushbutton start system:

1. Start the vehicle.

- For automatic transmissions, the vehicle must be in P (Park). For manual transmissions, the vehicle must be stopped with the parking brake set.
- 3. From the Settings menu, touch Vehicle and then Teen Driver.
- 4. Enter the PIN.
- Place the remote key you wish to register in the transmitter pocket. The key does not need to be the one that started the vehicle. See *Remote Key Operation* ⇒ 7 for transmitter pocket location.
- From the Teen Driver menu, touch Setup Keys or Add/Remove Teen Driver Keys.
  - If the remote key has not previously been registered, the option to add the key displays. Touch Add and a confirmation message displays. Teen Driver restrictions will be applied whenever this remote key is used to operate the vehicle.
  - If the remote key has already been registered, the option to remove the key displays. If Remove is touched, the remote key is no longer registered. A confirmation message

displays, and Teen Driver restrictions will not be applied if this remote key is used to operate the vehicle.

In vehicles with a pushbutton start system, if a Teen Driver and a non-Teen Driver key are both present at start up, the vehicle will recognize the non-Teen Driver key to start the vehicle. The Teen Driver settings will not be active.

#### For a keyed ignition system:

- 1. Start the vehicle.
- For automatic transmissions, the vehicle must be in P (Park). For manual transmissions, the vehicle must be stopped with the parking brake set.
- 3. From the Settings menu, touch Vehicle and then Teen Driver.
- 4. Enter the PIN.
- Touch Setup Keys or Add/Remove Teen Driver Keys. The system displays instructions for registering or unregistering a key. A confirmation message displays.

#### **Manage Settings or Teen Driver Settings**

Depending on the options of your vehicle, the following menu items may be displayed:

Buckle to Drive: When turned ON, Buckle to Drive prevents the driver from shifting out of P (Park) for a period of time after the brake pedal is pressed if the driver, or on some vehicles the detected passenger, has not buckled their seat belt. On some vehicles, Buckle to Drive is always ON when Teen Driver is active and is not configurable. See Buckle To Drive 

34.

Audio Volume Limit: Allows a maximum audio volume to be set. Turn the audio volume limit on or off. Use the arrows to choose the maximum allowable level for the audio volume. On some infotainment systems, touch Set Audio Volume Limit to choose the maximum allowable audio volume level.

**Set Audio Volume Limit:** Use the arrows to choose the maximum allowable level for the audio volume.

**Teen Driver Speed Limiter:** Limits the maximum speed of the vehicle. When the speed limiter is turned on and the vehicle is started with a Teen Driver key, the DIC displays a message that the top speed is limited.

On certain vehicles, when the Speed Limiter is turned ON, the vehicle's maximum acceleration will be limited. The DIC will display a message that the acceleration is limited.

Teen Driver Speed Warning: Displays a warning in the DIC when exceeding a selectable speed. Turn the speed warning on or off and choose the desired speed warning level. The speed warning does not limit the speed of the vehicle. On some infotainment systems, touch Set Teen Driver Speed Warning to set the warning speed.

**Set Teen Driver Speed Warning :** Choose the desired speed warning level. The speed warning does not limit the speed of the vehicle.

#### When Teen Driver is Active:

- If equipped, the radio will mute when the driver seat belt, and in some vehicles the front passenger seat belt, is not buckled. The audio from any device paired to the vehicle will also be muted.
- An object placed on the front passenger seat, such as a briefcase, handbag, grocery bag, laptop, or other electronic device, could cause the passenger sensing system to falsely sense an unbuckled front passenger and mute the radio.

If this happens, remove the object from the seat. See Passenger Sensing System ⇒ 45.

- Some safety systems, such as Automatic Emergency Braking, if equipped, cannot be turned off.
- The gap setting for Adaptive Cruise Control and alert timing for Forward Collision Alert, if equipped, cannot be changed.
- When trying to change a safety feature that is not configurable in Teen Driver. the feature may be grayed out or removed from the infotainment menu. or the DIC will display a message indicating that Teen Driver is active and the action is not available
- Super Cruise or Ultra Cruise, if equipped, is not available.
- Enhanced Low Fuel Warning (if equipped) - When the vehicle is low on fuel, the low fuel light on the instrument cluster flashes and the DIC low fuel warning cannot be dismissed.
- Do not tow a trailer if equipped with Automatic Emergency Braking.

#### Report Card

The vehicle owner must secure the driver's consent to record certain vehicle data when the vehicle is driven with a registered Teen Driver key. There is one Report Card per vehicle. Data is only recorded when a registered Teen Driver key is used to operate the vehicle.

The Report Card data is collected from the time Teen Driver is activated or the last time the Report Card was reset. The following items may be recorded:

- Distance Driven the total distance driven.
- Maximum Speed the maximum vehicle speed detected.
- Overspeed Warnings the number of times the speed warning setting was exceeded
- Wide Open Throttle the number of times the accelerator pedal was pressed nearly all the way down.
- Forward Collision Alerts (if equipped) the number of times the driver was notified when approaching a vehicle ahead too quickly and at potential risk for a crash.

- Forward Automatic Braking, also called Automatic Emergency Braking (if equipped) – the number of times the vehicle detected that a forward collision was imminent and applied the brakes.
- Reverse Automatic Braking (if equipped) the number of times the vehicle detected that a rearward collision was imminent and applied the brakes.
- Traction Control the number of times the Traction Control System activated to reduce wheel spin or loss of traction.
- Stability Control the number of events which required the use of electronic stability control.
- Antilock Braking System Active The number of Antilock Brake System activations.
- Tailgating Alerts (if equipped) the number of times the driver was alerted for following a vehicle ahead too closely.

#### Report Card Data

Cumulative Data is saved for all trips until the Report Card is reset or until the maximum count is exceeded. If the maximum count is exceeded for a Report Card line item, that item will no longer be updated in the Report Card until it is reset. Each item will report a maximum of 1,000 counts. The distance driven will report a maximum of 64 374 km (40,000 mi).

To delete Report Card data, do one of the following:

- From the Report Card display, touch Reset.
- Touch Clear PIN and All Teen Driver Keys from the Teen Driver menu. This will also unregister any Teen Driver keys and delete the PIN.

#### Forgotten PIN

See your dealer to reset the PIN.

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136

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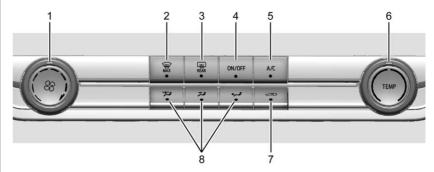
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## **Climate Controls**

Climate Control Systems	
Climate Control Systems	138
Dual Automatic Climate Control	
System	140
Air Vents Air Vents	142
Maintenance	
Passenger Compartment Air Filter	142
Service	143

## **Climate Control Systems**

The climate control system controls the heating, cooling, and ventilation in the vehicle.



- 1. Fan Control
- 2. MAX Defrost
- 3. Rear Window Defogger (If Equipped) or Heated Mirrors (If Equipped)
- 4. ON/OFF (Power)
- 5. A/C (Air Conditioning)
- 6. TEMP (Temperature Control)
- 7. Recirculation
- 8. Air Delivery Mode Controls

**S**: Turn clockwise or counterclockwise to increase or decrease the fan speed.

**TEMP:** Turn clockwise or counterclockwise to increase or decrease the temperature inside the vehicle.

Air Delivery Mode Controls: Press \*\*, \*\*, or \*\* to change the direction of the airflow. Any combination of the three controls can be selected. An indicator light comes on in the selected mode button.

To change the current mode, select one or more of the following. An indicator light will illuminate:

Air is directed to the windshield, outboard A/C outlets, and side window outlets.

**:** Air is directed to the A/C outlets.

• Air is directed to the floor outlets, with some air directed to the windshield, outboard A/C outlets, and side window outlets.

MAX: Air is directed to the windshield and the fan runs at a higher speed if not already above a medium fan speed. This mode overrides the previous mode selected and clears fog or frost from the windshield more quickly. When the control is pressed again, the system returns to the previous mode setting and fan speed.

For best results, clear all snow and ice from the windshield before defrosting.

: Press to turn on recirculation. An indicator light comes on. Air is recirculated to quickly cool the inside of the vehicle. It can also be used to help reduce outside air and odors that enter the vehicle.

Avoid using recirculation for long periods of time in cold or damp conditions. Using recirculation in cold or damp conditions can result in window fogging.

A/C: Press to turn the air conditioning on or off. An indicator light comes on. If the fan is turned off, the air conditioner will not run. The A/C light will stay on even if the outside temperatures are below freezing.

## Rear Window Defogger/Heated Mirrors

REAR: If equipped, press to turn the rear window defogger on or off. An indicator light comes on.

The rear window defogger only works when the engine is running. The defogger can be turned off by turning the vehicle off or to accessory mode.

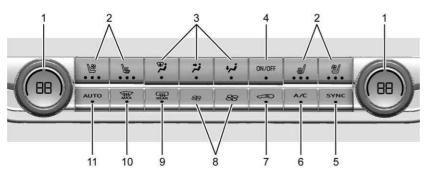
If equipped with heated outside mirrors, press  $\frac{1}{|M|}$  to turn them on or off. See *Heated Mirrors*  $\Rightarrow$  20.

#### Caution

Using a razor blade or sharp object to clear the inside rear window can damage the rear window defogger. Repairs would not be covered by the vehicle warranty. Do not clear the inside rear window with sharp objects.

## **Dual Automatic Climate Control System**

The heating, cooling, and ventilation in the vehicle can be controlled with this system.



- 1. Driver and Passenger Temperature Controls
- Driver and Passenger Heated and Ventilated Seat Controls (If Equipped)
- 3. Air Delivery Mode Controls
- 4. ON/OFF (Power)
- 5. SYNC (Synchronized Temperature)
- 6. A/C (Air Conditioning)
- 7. Recirculation
- 8. Fan Control
- 9. REAR Window Defogger (If Equipped) or Heated Mirrors (If Equipped)

- 10. MAX Defrost
- AUTO (Automatic Operation)

The fan, air delivery mode, air conditioning, temperature, and SYNC settings can also be controlled by touching CLIMATE on the infotainment home screen.

#### **Automatic Operation**

The system automatically controls the fan speed, air delivery, air conditioning, and recirculation to heat or cool the vehicle to the desired temperature.

When AUTO is lit, all four functions operate automatically. Each function can also be manually set and the selected setting is displayed. Functions not manually set will continue to be automatically controlled, even if the AUTO indicator is not lit.

For automatic operation:

- 1. Press AUTO.
- Set the temperature. Allow the system time to stabilize. Adjust the temperature as needed for best comfort.

To improve fuel efficiency and to cool the vehicle faster, recirculation may be automatically selected in warm weather.

The recirculation light will not come on when automatically controlled. See when automatically controlled. See when automatically controlled. See

#### Manual Operation

S: Press to increase or decrease the fan speed. The fan speed setting appears on the main display. Pressing either button cancels automatic fan control and the fan is controlled manually. Press AUTO to return to automatic operation.

**Driver and Passenger Temperature Control:** The temperature can be adjusted separately for the driver and passenger.

Turn the knob clockwise or counterclockwise to increase or decrease the driver or passenger temperature setting. On some models, the driver side or passenger side temperature display shows the temperature setting increasing or decreasing.

**SYNC**: Press to link the passenger temperature setting to the driver setting. The SYNC indicator light will turn on. When the passenger setting is adjusted, the SYNC indicator light will turn off.

Air Delivery Mode Control: Press  $\nearrow$ ,  $\nearrow$ , or  $\checkmark$  to change the direction of the airflow. Any combination of the three controls can be selected. An indicator light comes on in the selected mode button.

Changing the mode cancels the automatic operation and the system goes into manual mode. Press AUTO to return to automatic operation.

To change the current mode, select one or more of the following:

Air is directed to the windshield, outboard A/C outlets, and side window outlets.

**:** Air is directed to the A/C outlets.

••• : Air is directed to the floor outlets, with some air directed to the windshield, outboard A/C outlets, and side window outlets.

MAX: Air is directed to the windshield and the fan runs at a higher speed if not already above a medium fan speed. This mode overrides the previous mode selected and clears fog or frost from the windshield more quickly. When the control is pressed again, the system returns to the previous mode setting and fan speed.

For best results, clear all snow and ice from the windshield before defrosting.

: Press to turn on recirculation. An indicator light comes on. Air is recirculated to quickly cool the inside of the vehicle. It can also be used to help reduce outside air and odors that enter the vehicle.

Avoid using recirculation for long periods of time in cold or damp conditions. Using recirculation in cold or damp conditions can result in window fogging.

**A/C**: Press to turn the air conditioning on or off. An indicator light comes on to show that the air conditioning is enabled. If the fan is turned off, the air conditioner will not run. The A/C light will stay on even if the outside temperatures are below freezing.

### Rear Window Defogger

REAR: If equipped, press to turn the rear window defogger on or off. An indicator light on the button comes on to show that the rear window defogger is on.

The rear window defogger only works when the engine is running. The defogger can be turned off by turning the vehicle off or to accessory mode.

If equipped with heated outside mirrors, press ∰ to turn them on or off. See *Heated Mirrors* \$\dip 20\$.

#### Caution

Using a razor blade or sharp object to clear the inside rear window can damage the rear window defogger. Repairs would not be covered by the vehicle warranty. Do not clear the inside rear window with sharp objects.

#### Remote Start Climate Control Operation:

If equipped with remote start, the climate control system may run when the vehicle is started remotely. If equipped with heated or ventilated seats or a heated steering wheel, these features may come on during a remote start. See Remote Vehicle Start \$\dip 12\$, Heated and Ventilated Front Seats \$\dip 31\$, and Heated Steering Wheel \$\dip 73\$.

#### Sensors



The solar sensor, on top of the instrument panel near the windshield, monitors the solar heat.

The climate control system uses the sensor information to adjust the temperature, fan speed, recirculation, and air delivery mode for best comfort.

Do not cover the sensor; otherwise the automatic climate control system may not work properly.

#### **Afterblow Feature**

If equipped, under certain conditions, the fan may stay on or may turn on and off several times after you turn off and lock the vehicle. This is normal.

## **Air Vents**

Adjustable air vents are located at the center and sides of the instrument panel and the rear of the console. Use the sliding knobs on the air vents to change the direction of the airflow. Slide the knob left or right to open or close off the airflow.

Air vents blow warm air on the side windows in cold weather. If Floor, Defog, or Defrost modes are selected, a small amount of air will come from the vents close to the window. If the airflow is shut off using the sliding knobs, warm air will be directed to the other instrument panel vents. This is normal operation.

#### **Operation Tips**

- Clear away any ice, snow, or leaves from air inlets at the base of the windshield that could block the flow of air into the vehicle.
- Clear snow off the hood to improve visibility and help decrease moisture drawn into the vehicle.
- Keep the path under the front seats clear of objects to help circulate the air inside of the vehicle more effectively.
- Hood deflectors can adversely affect the performance of the system. Check with your dealer before adding equipment to the outside of the vehicle.

### Maintenance

## Passenger Compartment Air Filter

The passenger compartment air filter reduces dust, pollen, and other airborne irritants from outside air that is pulled into the vehicle. Replace the filter periodically. See Maintenance Schedule 

⇒ 324.

Using the climate control system without an air filter installed is not recommended. Water or other debris could enter the

system and result in leaks or noises. Always install a new filter when removing the old filter.

For more information on filter replacement, see your dealer.

### Service

All vehicles have a label underhood that identifies the refrigerant used in the vehicle. The refrigerant system should only be serviced by trained and certified technicians. The air conditioning evaporator should never be repaired or replaced by one from a salvage vehicle. It should only be replaced by a new evaporator to ensure proper and safe operation.

During service, all refrigerants should be reclaimed with proper equipment. Venting refrigerants directly to the atmosphere is harmful to the environment and may also create unsafe conditions based on inhalation, combustion, frostbite, or other health-based concerns.

The air conditioning system requires periodic maintenance. See *Maintenance Schedule* 

⇒ 324.

# **Driving and Operating**

Driving Information
Driving for Better Fuel Economy 145
Distracted Driving145
Defensive Driving 146
Impaired Driving 146
Control of a Vehicle146
Braking 146
Steering 147
Off-Road Recovery 148
Loss of Control
Off-Road Driving 148
Off-Road App
Driving on Wet Roads 154
Hill and Mountain Roads 154
Winter Driving 155
If the Vehicle Is Stuck 156
Vehicle Load Limits
Truck-Camper Loading Information 162
Starting and Operating
New Vehicle Break-In 162
Ignition Positions 162
Starting the Engine 164
Stop/Start System 165
Engine Heater 165
Retained Accessory Power (RAP) 167
Shifting Into Park167
Shifting out of Park168

68 69
69 69
70 72 73
74
78 78 78 79
80 82 87 87 88

Cruise Control	
Cruise Control	189
Adaptive Cruise Control (Camera)	191
Advanced Driver Assistance System	IS
Advanced Driver Assistance	
Systems	202
Assistance Systems for Parking or	
Backing	203
Rear Vision Camera (RVC)	203
Surround Vision System	
Park Assist	208
Rear Pedestrian Alert	209
Rear Cross Traffic Alert (RCTA)	
System	210
Assistance Systems for Driving	210
Forward Collision Alert (FCA)	
	210
Automatic Emergency Braking (AEB)	212
Front Pedestrian Braking (FPB)	
Sustem	214
Side Blind Zone Alert (SBZA)	216
Lane Change Alert (LCA)	216
Blind Zone Steering Assist (BZSA)	
Lane Keep Assist (LKA)	
Fuel	
Top Tier Fuel	221
Recommended Fuel	221
Prohibited Fuels	
Fuels in Foreign Countries	

Fuel Additives Filling the Tank Filling a Portable Fuel Container	222
Trailer Towing	
General Towing Information	224
Driving Characteristics and	
Towing Tips	224
Trailer Towing	228
Towing Equipment	
Trailer Sway Control (TSC)	238
Trailering App	
Conversions and Add-Ons	
Add-On Electrical Equipment	247

# **Driving Information**

# **Driving for Better Fuel Economy**

Driving habits can affect fuel mileage. Here are some driving tips to get the best fuel economy possible:

- Set the climate controls to the desired temperature after the engine is started, or turn them off when not required.
- Avoid fast starts and accelerate smoothly.
- Brake gradually and avoid abrupt stops.
- Avoid idling the engine for long periods of time.
- When road and weather conditions are appropriate, use cruise control.
- Always follow posted speed limits or drive more slowly when conditions require.
- Keep vehicle tires properly inflated.
- Combine several trips into a single trip.
- Replace the vehicle's tires with the same TPC Spec number molded into the tire's sidewall near the size.
- Follow recommended scheduled maintenance.

# **Distracted Driving**

Distraction comes in many forms and can take your focus from the task of driving. Exercise good judgment and do not let other activities divert your attention away from the road. Many local governments have enacted laws regarding driver distraction. Become familiar with the local laws in your area.

To avoid distracted driving, keep your eyes on the road, keep your hands on the steering wheel, and focus your attention on driving.

- Do not use a phone in demanding driving situations. Use a hands-free method to place or receive necessary phone calls.
- Watch the road. Do not read, take notes, or look up information on phones or other electronic devices.
- Designate a front seat passenger to handle potential distractions.
- Become familiar with vehicle features before driving, such as programming favorite radio stations and adjusting climate control and seat settings. Program all trip information into any navigation device prior to driving.

# 146 Driving and Operating

- Wait until the vehicle is parked to retrieve items that have fallen to the floor.
- Stop or park the vehicle to tend to children.
- Keep pets in an appropriate carrier or restraint.
- Avoid stressful conversations while driving, whether with a passenger or on a cell phone.

## ⚠ Warning

Taking your eyes off the road too long or too often could cause a crash resulting in injury or death. Focus your attention on driving.

Refer to the infotainment section for more information on using that system and the navigation system, if equipped, including pairing and using a cell phone.

# **Defensive Driving**

Defensive driving means "always expect the unexpected." The first step in driving defensively is to wear the seat belt. See Seat Belts ⇒ 33.

- Assume that other road users (pedestrians, bicyclists, and other drivers) are going to be careless and make mistakes. Anticipate what they may do and be ready.
- Allow enough following distance between you and the driver in front of you.
- Focus on the task of driving.

# **Impaired Driving**

Death and injury associated with impaired driving is a global tragedy.

## **⚠** Warning

Drinking alcohol or taking drugs and then driving is very dangerous. Your reflexes, perceptions, attentiveness, and judgment can be affected by even a small amount of alcohol or drugs. You can have a serious — or even fatal — collision if you drive after drinking or taking drugs.

Do not drive while under the influence of alcohol or drugs, or ride with a driver who has been drinking or is impaired by drugs. Find alternate transportation home; or if you are with a group, designate a driver who will remain sober.

## **Control of a Vehicle**

Braking, steering, and accelerating are important factors in helping to control a vehicle while driving.

# **Braking**

Braking action involves perception time and reaction time. Deciding to push the brake pedal is perception time. Actually doing it is reaction time.

Average driver reaction time is about three-quarters of a second. In that time, a vehicle moving at 100 km/h (60 mph) travels 20 m (66 ft), which could be a lot of distance in an emergency.

Helpful braking tips to keep in mind include:

- Keep enough distance between you and the vehicle in front of you.
- Avoid needless heavy braking.
- Keep pace with traffic.

If a brake fault occurs, the brakes may lose power assist. More effort will be required to stop the vehicle and it may take longer to stop.

If the engine were to stall or stop while driving, the brake boost system, which is powered by the vehicle battery, will maintain the power assist for as long as the battery has sufficient voltage. Steer the vehicle out of the roadway and stop as soon as it is safe to do so. See *Electric Brake Boost* 

→ 178.

# Steering

#### Caution

To avoid damage to the steering system, do not drive over curbs, parking barriers, or similar objects at speeds greater than 3 km/h (1 mph). Use care when driving over other objects such as lane dividers and speed bumps. Damage caused by misuse of the vehicle is not covered by the vehicle warranty.



## **Electric Power Steering**

The vehicle is equipped with an electric power steering system, which reduces the amount of effort needed to steer the vehicle. It does not have power steering fluid. Regular maintenance is not required.

If the vehicle experiences a system malfunction and loses power steering, greater steering effort may be required. Power steering assist also may be reduced if you turn the steering wheel as far as it can turn and hold it there with force for an extended period of time.

See your dealer if there is a problem.

#### **Curve Tips**

- Take curves at a reasonable speed.
- Reduce speed before entering a curve.
- Maintain a reasonable steady speed through the curve.
- Wait until the vehicle is out of the curve before accelerating gently into the straightaway.

## Steering in Emergencies

- There are some situations when steering around a problem may be more effective than braking.
- Holding both sides of the steering wheel allows you to turn 180 degrees without removing a hand.
- The Antilock Brake System (ABS) allows steering while braking.

# Off-Road Recovery



The vehicle's right wheels can drop off the edge of a road onto the shoulder while driving. Follow these tips:

- Ease off the accelerator and then, if there is nothing in the way, steer the vehicle so that it straddles the edge of the pavement.
- Turn the steering wheel about one-eighth of a turn, until the right front tire contacts the pavement edge.
- 3. Turn the steering wheel to go straight down the roadway.

### **Loss of Control**

## Skidding

There are three types of skids that correspond to the vehicle's three control systems:

- Braking Skid wheels are not rolling.
- Steering or Cornering Skid too much speed or steering in a curve causes tires to slip and lose cornering force.
- Acceleration Skid too much throttle causes the driving wheels to spin.

Defensive drivers avoid most skids by taking reasonable care suited to existing conditions, and by not overdriving those conditions. But skids are always possible.

If the vehicle starts to slide, follow these suggestions:

- Ease your foot off the accelerator pedal and steer the way you want the vehicle to go. The vehicle may straighten out. Be ready for a second skid if it occurs.
- Slow down and adjust your driving according to weather conditions. Stopping distance can be longer and vehicle control can be affected when traction is reduced by water, snow, ice, gravel, or other material on the road. Learn to recognize

- warning clues such as enough water, ice, or packed snow on the road to make a mirrored surface and slow down when you have any doubt.
- Try to avoid sudden steering, acceleration, or braking, including reducing vehicle speed by shifting to a lower gear. Any sudden changes could cause the tires to slide.

Remember: Antilock brakes help avoid only the braking skid.

# Off-Road Driving

Four-wheel-drive vehicles can be used for off-road driving. Vehicles without four-wheel drive and vehicles not equipped with All Terrain (AT) or On-Off Road (OOR) tires must not be driven off-road except on a level, solid surface. For contact information about the original equipment tires, see the warrantu manual.

One of the best ways for successful off-road driving is to control the speed.

# **⚠** Warning

When driving off-road, bouncing and quick changes in direction can easily throw you out of position. This could cause you to lose control and crash. You and your passengers should always wear seat belts.

#### **Off-Road Vehicle Features**

If equipped, the following off-road features may be available:

- Air Down Mode: Allows the driver to set a custom tire pressure for off-road driving. See Tire Pressure Monitor Operation
   ⇒ 288.
- Underbody Camera System: Provides a view of the area underneath the vehicle to avoid obstacles during off-roading events. See Surround Vision System
   ⇒ 205.

## Before Driving Your Vehicle Off-Road

Have all necessary maintenance and service work completed.

Fuel the vehicle, fill fluid levels, and check inflation pressure in all tires, including the spare, if equipped.

Read all the information about four-wheel-drive vehicles in this manual.

Remove any underbody air deflector, if equipped. Re-attach the air deflector after off-road driving.

Know the local laws that apply to off-road driving.

## Loading the Vehicle for Off-Road Driving

# **⚠** Warning

- Unsecured cargo on the load floor can be tossed about when driving over rough terrain. You or your passengers can be struck by flying objects. Secure the cargo properly.
- Keep cargo in the cargo area as far forward and as low as possible. The heaviest things should be on the floor, forward of the rear axle.
- Heavy loads on the roof raise the vehicle's center of gravity, making it more likely to roll over. You can be (Continued)

## Warning (Continued)

seriously or fatally injured if the vehicle rolls over. Put heavy loads inside the cargo area, not on the roof.

#### **Environmental Concerns**

Always use established trails, roads, and areas that are reserved for public off-road recreational driving. Obey all posted regulations.

Do not damage shrubs, flowers, trees, or grasses or disturb wildlife.

Do not park over things that burn. See Parking over Things That Burn ⇒ 168.

## **Driving on Hills**

Driving safely on hills requires good judgment and an understanding of the vehicle's capabilities.

# **⚠** Warning

Many hills are simply too steep for any vehicle. Driving up hills can cause the vehicle to stall. Driving down hills can cause loss of control. Driving across hills can cause a rollover. You could be injured or killed. Do not drive on steep hills.

Before driving on a hill, assess the steepness, traction, and obstructions. If the terrain ahead cannot be seen, get out of the vehicle and walk the hill before driving further.

#### When driving on hills:

- Maintain a slow speed and keep a firm grip on the steering wheel.
- Use headlamps even during the day to make the vehicle more visible.
- D (Drive) can be used when driving on steep hills. If the transmission shifts too often, move the shift lever to L (Manual Mode) and choose an appropriate low gear for current driving conditions. See Manual Mode 

  72.
- When possible, drive straight up or down the hill.

• Slow down when approaching the top of the hill.

# **⚠** Warning

Driving to the top of a hill at high speed can cause a crash. There could be a drop-off, embankment, cliff, or even another vehicle. You could be seriously injured or killed. As you near the top of a hill, slow down and stay alert.

 Never go downhill forward or backward with the transmission in N (Neutral). The brakes could overheat and you could lose control.

## **△** Warning

If the vehicle has the two-speed automatic or electronic transfer case, shifting the transfer case to N (Neutral) can cause your vehicle to roll even if the transmission is in P (Park). This is because the N (Neutral) position on the transfer case overrides the transmission. You or someone else could be injured. If leaving the vehicle, set the parking brake and (Continued)

## Warning (Continued)

shift the transmission to P (Park). Shift the transfer case to any position but N (Neutral).

 When driving down a hill, keep the vehicle headed straight down. Use a low gear because the engine will work with the brakes to slow the vehicle and help keep the vehicle under control.

# **⚠** Warning

Heavy braking when going down a hill can cause your brakes to overheat and fade. This could cause loss of control and you or others could be injured or killed. Apply the brakes lightly when descending a hill and use a low gear to keep vehicle speed under control.

 Avoid turns that take the vehicle across the incline of the hill. Driving across an incline puts more weight on the downhill wheels, which could cause a downhill slide or a rolloyer.

- Loose gravel, muddy spots, or even wet grass can cause the tires to slip sideways, downhill. If the vehicle slips sideways, it can hit something and potentially roll over.
- Hidden obstacles can make the steepness of the incline more severe. If a rock is driven across with the uphill wheels, or if the downhill wheels drop into a rut or depression, the vehicle can tilt even more.
- If driving across an incline is not avoidable and the vehicle starts to slide, turn downhill. This should help straighten out the vehicle and prevent side slipping.

#### If the vehicle stalls on a hill:

- 1. Apply the brakes to stop the vehicle, and then apply the parking brake.
- 2. Shift into P (Park) and then restart the engine.
  - If driving uphill when the vehicle stalls, shift to R (Reverse), release the parking brake, and back straight down.
  - Never try to turn the vehicle around.
     If the hill is steep enough to stall the vehicle, it is steep enough to cause it to roll over.

- If you cannot make it up the hill, back straight down the hill.
- Never back down a hill in N (Neutral) using only the brake. The vehicle can roll backward quickly and you could lose control.
- If driving downhill when the vehicle stalls, shift to a lower gear, release the parking brake, and drive straight down the hill.
- If the vehicle cannot be restarted after stalling, set the parking brake, shift into P (Park), and turn the vehicle off.
  - 3.1. Leave the vehicle and seek help.
  - 3.2. Stay clear of the path the vehicle would take if it rolled downhill.

## **⚠** Warning

Getting out of the vehicle on the downhill side when stopped across an incline is dangerous. If the vehicle rolls over, you could be crushed or killed. Always get out on the uphill side of the vehicle and stay well clear of the rollover path.

## Driving in Mud, Sand, Snow, or Ice

Use a low gear when driving in mud — the deeper the mud, the lower the gear. Keep the vehicle moving to avoid getting stuck. See Manual Mode ⇔ 172.

Traction changes when driving on sand. On loose sand, such as on beaches or sand dunes, the tires tend to sink into the sand. This affects steering, accelerating, and braking. Drive at a reduced speed and avoid sharp turns or abrupt maneuvers.

Traction is reduced on hard packed snow and ice and it is easy to lose control. Reduce vehicle speed when driving on hard packed snow and ice.

## ⚠ Warning

Driving on frozen lakes, ponds, or rivers can be dangerous. Ice conditions vary greatly and the vehicle could fall through the ice; you and your passengers could drown. Drive your vehicle on safe surfaces only.

## **Water Fording**

Your vehicle is capable of driving through or across deeper water depending on vehicle trim level as follows:

#### 152 **Driving and Operating**

- AT4, Elevation, and Denali Up to 66 cm (26 in)
- AT4X Up to 71 cm (28 in)

Before entering any water, determine the water depth. Enter the water slowly. As water depth increases, reduce the vehicle speed to prevent potential vehicle damage or loss of control.

## ⚠ Warning

Driving through rushing water can be dangerous. Deep water can sweep your vehicle downstream and you and your passengers could drown. If it is only shallow water, it can still wash away the ground from under your tires. Traction could be lost, and the vehicle could roll over. Do not drive through rushing water.

#### Caution

Do not drive through standing water if it is deep enough to cover the wheel hubs. axles, or exhaust pipe. Deep water can damage the axle and other vehicle parts. If the standing water is not too deep, drive through it slowly. At faster speeds, water can get into the engine and cause it to stall. Stalling can occur if the exhaust pipe is under water.

Do not turn off the ignition when driving through water. If the exhaust pipe is under water, the engine will not start.

Always drive in the direction of waves.

Avoid oncoming vehicles as they will increase the water depth hitting your vehicle

Be aware of submerged obstacles as theu can damage your vehicle or cause loss of control.

Never open the vehicle doors while in the water.

When going through water, the brakes get wet and it may take longer to stop. After exiting the water, repeatedly and gently apply the brakes to dry them off and restore effectiveness. See Driving on Wet 

## After Driving Your Vehicle Off-Road

Be sure to switch out of Off-Road Mode or Terrain Mode on your Driver Mode Control to return to normal driving. See *Driver Mode* 

Remove any brush or debris that has collected on the underbody or chassis, or under the hood. Clean the lens of the underbodu camera. These accumulations can he a fire hazard.

After operation in mud or sand, have the brake linings cleaned and checked. These substances can cause glazing and uneven braking.

Check the body structure, driveline, steering, suspension, wheels, tires, and exhaust system for damage, and check the fuel lines and cooling system for any leakage.

## ⚠ Warning

Lifting a vehicle and getting under it to do maintenance or repairs is dangerous without the appropriate safety equipment and training. If a jack is provided with the vehicle, it is designed only for changing a flat tire. If it is used for

(Continued)

## Warning (Continued)

anything else, you or others could be badly injured or killed if the vehicle slips off the jack. If a jack is provided with the vehicle, only use it for changing a flat tire.

The extreme conditions of off-road driving require more frequent maintenance service. See "Severe Conditions Requiring More Frequent Maintenance" and "Additional Required Services — Severe Service" on Maintenance Schedule 

324.

# Off-Road App

#### Overview

The vehicle is equipped with an Off-Road App to assist in monitoring the motion and status of your vehicle, which can be beneficial in off-road environments. See Off-Road Driving 

→ 148.

The Off-Road App displays data such as the vehicle's compass bearing, altitude, axle locker status, pitch/roll angle, and more, depending on how your vehicle is equipped.

Some gauges track of the maximum values you have achieved, and you can reset the values to start over.

## **⚠** Warning

Taking your eyes off the road for too long or too often while using any infotainment feature can cause a crash. You or others could be injured or killed. Do not give extended attention to infotainment tasks while driving. Limit your glances at the vehicle displays and focus your attention on driving. Use voice commands whenever possible.

## **Getting Started**

To open the app, select the OFF ROAD icon from the infotainment home screen. The available off-road tools are displayed horizontally across the screen. Scroll left or right to view more tools. Additionally, the tools are grouped by labels Baja, Terrain, and Overlanding at the top of the screen. These labels are shortcuts to the tools that may be helpful in those respective driving conditions, although all tools are actively collecting data at all times. Baja and Terrain are also selectable as a driving mode. See *Driver Mode Control* \$ 182.

- Baja High-speed driving on low traction surfaces
- Terrain For rough terrain at low speeds
- Overlanding For exploring without using roads

Certain tools save minimum and maximum values for the data they are collecting, which you can reset as needed. Touch the Reset symbol on the screen to reset the values.

Depending on how the vehicle is equipped, the off-road tools in the app may include:

**Altimeter:** Displays current elevation. Maintains lowest and highest values, which can be reset as needed.

**Axle locker status :** Identifies each axle as locked or unlocked. A tire will be highlighted if slip due to low traction is detected. See *Locking Front Axle* ⇔ 188 and *Locking Rear Axle* ⇔ 187.

## 154 Driving and Operating

**Compass**: Displays direction of travel. If the vehicle navigation system is actively routing to a destination, an indicator on the compass shows the bearing to the destination. See *Compass* 

75.

**G-Force :** Displays longitudinal and lateral acceleration and max G-force.

**Pitch and roll :** Shows real-time vehicle pitch and roll in a 3D gauge.

**Steering angle:** Displays degrees of steering rotation for the front wheels.

**Tire pressure**: Displays real-time tire pressure plus indicator for under-inflation. See *Tire Pressure Monitor System* 

⇒ 287.

Transfer case status: Displays the setting of the four-wheel drive (4WD) transfer case. See Four-Wheel Drive ⇒ 174.

# **Driving on Wet Roads**

Rain and wet roads can reduce vehicle traction and affect your ability to stop and accelerate. Always drive slower in these types of driving conditions and avoid driving through large puddles and deep-standing or flowing water.

# **⚠** Warning

Wet brakes can cause crashes. They might not work as well in a quick stop and could cause pulling to one side. You could lose control of the vehicle.

After driving through a large puddle of water or a car/vehicle wash, lightly apply the brake pedal until the brakes work normally.

Flowing or rushing water creates strong forces. Driving through flowing water could cause the vehicle to be carried away. If this happens, you and other vehicle occupants could drown. Do not ignore police warnings and be very cautious about trying to drive through flowing water.

## Hydroplaning

Hydroplaning is dangerous. Water can build up under the vehicle's tires so they actually ride on the water. This can happen if the road is wet enough and you are going fast enough. When the vehicle is hydroplaning, it has little or no contact with the road.

There is no hard and fast rule about hydroplaning. The best advice is to slow down when the road is wet.

## Other Rainy Weather Tips

Besides slowing down, other wet weather driving tips include:

- Allow extra following distance.
- Pass with caution.
- Keep windshield wiping equipment in good shape.
- Keep the windshield washer fluid reservoir filled.
- Have good tires with proper tread depth.
   See Tires ⇒ 280.
- Turn off cruise control.

## Hill and Mountain Roads

Driving on steep hills or through mountains is different than driving on flat or rolling terrain. Tips include:

- Keep the vehicle serviced and in good shape.
- Check all fluid levels and brakes, tires, and cooling system.
- Shift to a lower gear when going down steep or long hills.

# **⚠** Warning

Using the brakes to slow the vehicle on a long downhill slope can cause brake overheating, can reduce brake performance, and could result in a loss of braking. Shift the transmission to a lower gear to let the engine assist the brakes on a steep downhill slope.

# ⚠ Warning

Coasting downhill in N (Neutral) or with the ignition off is dangerous. This can cause overheating of the brakes and loss of steering assist. Always have the engine running and the vehicle in gear.

- Drive at speeds that keep the vehicle in its own lane. Do not swing wide or cross the center line.
- Be alert on top of hills; something could be in your lane (e.g., stalled car, crash).
- Pay attention to special road signs (e.g., falling rocks area, winding roads, long grades, passing or no-passing zones) and take appropriate action.

# Winter Driving

#### Driving on Snow or Ice

#### Caution

To avoid damage to the wheels and brake components, always clear snow and ice from inside the wheels and underneath the vehicle before driving.

Snow or ice between the tires and the road creates less traction or grip, so drive carefully. Wet ice can occur at about 0 °C (32 °F) when freezing rain begins to fall. Avoid driving on wet ice or in freezing rain until roads can be treated.

#### For Slippery Road Driving:

- Accelerate gently. Accelerating too quickly causes the wheels to spin and makes the surface under the tires slick.
- Turn on Traction Control. See *Traction Control/Electronic Stability Control 

  → 180.*

- Allow greater following distance and watch for slippery spots. Icy patches can occur on otherwise clear roads in shaded areas. The surface of a curve or an overpass can remain icy when the surrounding roads are clear. Avoid sudden steering maneuvers and braking while on ice.
- Turn off cruise control.

## **Cold Weather Mode**

In very low temperatures, a cold weather message may display on the Driver Information Center (DIC). The engine speed, transmission shift patterns, and cabin fan speed may operate differently to enable the vehicle to warm up quicker. You can manually override the cabin fan speed in cold weather mode.

#### **Blizzard Conditions**

Stop the vehicle in a safe place and signal for help. Stay with the vehicle unless there is help nearby. If possible, use Roadside Assistance. See *Roadside Assistance Program* ⇒ 338. To get help and keep everyone in the vehicle safe:

- Turn on the hazard warning flashers.
- Tie a red cloth to an outside mirror.

# **⚠** Warning

Snow can trap engine exhaust under the vehicle. This may cause exhaust gases to get inside. Engine exhaust contains carbon monoxide (CO), which cannot be seen or smelled. It can cause unconsciousness and even death.

If the vehicle is stuck in snow:

- Clear snow from the base of the vehicle, especially any blocking the exhaust pipe.
- Open a window about 5 cm (2 in) on the vehicle side that is away from the wind, to bring in fresh air.
- Fully open the air outlets on or under the instrument panel.
- Adjust the climate control system to circulate the air inside the vehicle and set the fan speed to the highest setting. See "Climate Control Systems."

For more information about CO, see *Engine Exhaust* ⇔ *169*.

To save fuel, run the engine for short periods to warm the vehicle and then shut the engine off and partially close the window. Moving about to keep warm also helps.

If it takes time for help to arrive, when running the engine, push the accelerator pedal slightly so the engine runs faster than the idle speed. This keeps the battery charged to restart the vehicle and to signal for help with the headlamps. Do this as little as possible, to save fuel.

#### If the Vehicle Is Stuck

Slowly and cautiously spin the wheels to free the vehicle when stuck in sand, mud, ice, or snow. See "Rocking the Vehicle to Get It Out" later in this section.

If equipped, the front and rear axles may be locked to improve traction. See *Locking Front Axle* ⇔ 188 and *Locking Rear Axle* ⇔ 187.

The Traction Control System (TCS) can often help to free a stuck vehicle. See *Traction Control/Electronic Stability Control* ⇒ 180. If TCS cannot free the vehicle, see "Rocking the Vehicle to Get it Out" following.

# **⚠** Warning

If the vehicle's tires spin at high speed, they can explode, and you or others could be injured. The vehicle can overheat, causing an engine compartment fire or other damage. Spin the wheels as little as possible and avoid going above 56 km/h (35 mph).

For information about using tire chains on the vehicle, see *Tire Chains*  $\Rightarrow$  297.

#### Rocking the Vehicle to Get It Out

Turn the steering wheel left and right to clear the area around the front wheels. For four-wheel-drive vehicles, shift into Four-Wheel Drive High. Turn the TCS off. Shift back and forth between R (Reverse) and a forward gear, spinning the wheels as little as possible. To prevent transmission wear, wait until the wheels stop spinning before shifting gears. Slowly spinning the wheels in the forward and reverse directions causes a rocking motion that could free the vehicle. If that does not get the vehicle out after a few tries, it might need to be towed out. See Transporting a Disabled Vehicle 

⇒ 310. Recovery hooks can be used, if the vehicle has them.

#### Recovery Hooks

# ⚠ Warning

Never pull on recovery hooks from the side. The hooks could break and you and others could be injured. When using recovery hooks, always pull the vehicle from the front.



#### Caution

Never use recovery hooks to tow the vehicle. The vehicle could be damaged, and the repairs would not be covered bu the vehicle warranty.

If equipped, there may be recovery hooks at the front of the vehicle. Use them if the vehicle is stuck off-road and needs to be pulled some place to continue driving.

#### Vehicle Load Limits

It is very important to know how much weight the vehicle can carry. This weight is called the vehicle capacity weight and includes the weight of all occupants, cargo, and all nonfactory-installed options. Two labels on the vehicle may show how much weight it was designed to carru: the Tire and Loading Information label and the Certification/Tire label.

# **⚠** Warning

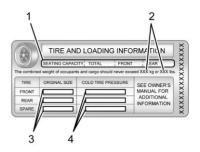
Do not load the vehicle any heavier than the Gross Vehicle Weight Rating (GVWR), or either the maximum front or rear Gross Axle Weight Rating (GAWR). This can cause systems to break and change the way the vehicle handles. This could cause loss of control and a crash

(Continued)

## Warning (Continued)

Overloading can also reduce stopping performance, damage the tires, and shorten the life of the vehicle.

## Tire and Loading Information Label



## Label Example

A vehicle-specific Tire and Loading Information label is attached to the B-pillar or on the forward edge of the rear door. The Tire and Loading Information label shows the number of occupant seating positions (1), and the maximum vehicle capacity weight (2) in kilograms and pounds.

The Tire and Loading Information label also shows the size of the original equipment tires (3) and the recommended cold tire inflation pressures (4). For more information on tires and inflation see *Tires* ⇒ 280 and *Tire Pressure* ⇒ 286.

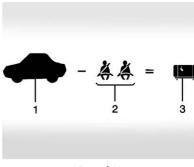
There is also important loading information on the vehicle Certification/ Tire label. It may show the Gross Vehicle Weight Rating (GVWR) and the Gross Axle Weight Rating (GAWR) for the front and rear axles. See "Certification/Tire Label" later in this section.

## "Steps for Determining Correct Load Limit-

- Locate the statement "The combined weight of occupants and cargo should never exceed XXX kg or XXX lbs." on your vehicle's placard.
- Determine the combined weight of the driver and passengers that will be riding in your vehicle.

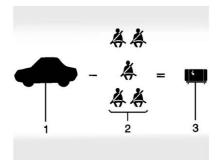
- Subtract the combined weight of the driver and passengers from XXX kg or XXX lbs.
- 4. The resulting figure equals the available amount of cargo and luggage load capacity. For example, if the "XXX" amount equals 1400 lbs. and there will be five 150 lb passengers in your vehicle, the amount of available cargo and luggage load capacity is 650 lbs. (1400-750 (5 x 150) = 650 lbs.)
- Determine the combined weight of luggage and cargo being loaded on the vehicle. That weight may not safely exceed the available cargo and luggage load capacity calculated in Step 4.
- If your vehicle will be towing a trailer, load from your trailer will be transferred to your vehicle. Consult this manual to determine how this reduces the available cargo and luggage load capacity of your vehicle."

See *Trailer Towing*  $\Rightarrow$  228 for important information on towing a trailer, towing safety rules, and trailering tips.



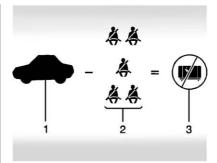
Example 1

- 1. Vehicle Capacity Weight for Example 1 = (453 kg) (1,000 lb)
- 2. Subtract Occupant Weight @ 68 kg (150 lb) × 2 = 136 kg (300 lb)
- 3. Available Occupant and Cargo Weight = 317 kg (700 lb)



Example 2

- 1. Vehicle Capacity Weight for Example 2 = 453 kg (1,000 lb)
- 2. Subtract Occupant Weight @ 68 kg (150 lb) × 5 = 340 kg (750 lb)
- 3. Available Cargo Weight = 113 kg (250 lb)

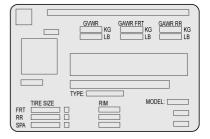


Example 3

- 1. Vehicle Capacity Weight for Example 3 = 453 kg (1,000 lb)
- 2. Subtract Occupant Weight @ 91 kg (200 lb) × 5 = 453 kg (1,000 lb)
- 3. Available Cargo Weight = 0 kg (0 lb)

Refer to the Tire and Loading Information label for specific information about the vehicle's capacity weight and seating positions. The combined weight of the driver, passengers, and cargo should never exceed the vehicle's capacity weight.

#### Certification/Tire Label



## **Label Example**

A vehicle-specific Certification/Tire label is attached to the B-pillar or on the forward edge of the rear door. The label may show the size of the vehicle's original tires and the inflation pressures needed to obtain the gross weight capacity of the vehicle. This is called Gross Vehicle Weight Rating (GVWR). The GVWR includes the weight of the vehicle, all occupants, fuel, and cargo.

The Certification/Tire label may also show the maximum weights for the front and rear axles, called Gross Axle Weight Rating (GAWR). To find out the actual loads on the front and rear axles, weigh the vehicle at a weigh station. Your dealer can help with this. Be sure to spread the load equally on both sides of the centerline.

# **⚠** Warning

In the case of a sudden stop or collision, things carried in the bed of your truck could shift forward and come into the passenger area, injuring you and others. If you put things in the bed of your truck, you should make sure they are properly secured.

# ⚠ Warning

Do not load the vehicle any heavier than the Gross Vehicle Weight Rating (GVWR), or either the maximum front or rear Gross Axle Weight Rating (GAWR). This can cause systems to break and change the way the vehicle handles. This could (Continued)

# Warning (Continued)

cause loss of control and a crash. Overloading can also reduce stopping performance, damage the tires, and shorten the life of the vehicle.

#### Caution

Overloading the vehicle may cause damage. Repairs would not be covered by the vehicle warranty. Do not overload the vehicle.

Using heavier suspension components to get added durability might not change the weight ratings. Ask your dealer to help load the vehicle the right way.

## **⚠** Warning

Things you put inside the vehicle can strike and injure people in a sudden stop or turn, or in a crash.

(Continued)

# Warning (Continued)

- Put things in the cargo area of the vehicle. Try to spread the weight evenly.
- Never stack heavier things, like suitcases, inside the vehicle so that some of them are above the tops of the seats.
- Do not leave an unsecured child restraint in the vehicle.
- When you carry something inside the vehicle, secure it whenever you can.
- Do not leave a seat folded down unless you need to.

## Two-Tiered Loading

Depending on the model of the pickup, an upper load platform can be created by positioning three or four 5 cm (2 in) by 15 cm (6 in) wooden planks across the width of the pickup box. The planks must be inserted in the pickup box depressions.

When using this upper load platform, be sure the load is securely tied down to prevent it from shifting. The load's center of gravity should be positioned in a zone over the rear axle. The zone is located in the area between the front of each wheel well and the rear of each wheel well. The center of gravity height must not extend above the top of the pickup box flareboard.

Any load that extends beyond the vehicle's taillamp area must be properly marked according to local laws and regulations.

Remember not to exceed the Gross Axle Weight Rating (GAWR) of the front or rear axle.

## Add-On Equipment

When carrying removable items, a limit on how many people carried inside the vehicle may be necessary. Be sure to weigh the vehicle before buying and installing the new equipment.

## Caution

Overloading the vehicle may cause damage. Repairs would not be covered by the vehicle warranty. Do not overload the vehicle.

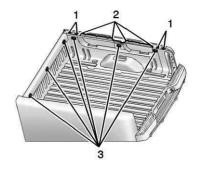
Remember not to exceed the Gross Axle Weight Rating (GAWR) of the front or rear axle.

* Equipment	Maximum Weight
Ladder Rack and Cargo	340 kg (750 lb)
Cross Toolbox and Cargo	181 kg (400 lb)
Side Boxes and Cargo	113 kg per side (250 lb per side)

# \* Equipment Maximum Weight

\* The combined weight for all rail-mounted equipment should not exceed 454 kg (1,000 lb).

## **Loading Points**



- I. Primary Load Points
- 2. Secondary Load Areas
- 3. GM Approved Accessory Mounting Points

Structural members (1) and (2) are included in the pickup box design. Additional accessories should use these load points. Depending on the accessory design, use a spacer under the accessory at the load

points to remove gap. The holes for GM approved accessories (3) are not intended for aftermarket equipment. See www.gmupfitter.com for additional pickup box load bearing structural information.

# **Truck-Camper Loading Information**

The vehicle was neither designed nor intended to carry a slide-in camper.

#### Caution

Adding a slide-in camper or similar equipment to the vehicle can damage it, and the repairs would not be covered by the vehicle warranty. Do not install a slide-in camper or similar equipment on the vehicle.

# Starting and Operating New Vehicle Break-In

#### Caution

The vehicle does not need an elaborate break-in. But it will perform better in the long run if you follow these guidelines:

(Continued)

## Caution (Continued)

- Do not drive at any one constant speed, fast or slow, for the first 800 km (500 mi). Do not make full-throttle starts. Avoid downshifting to brake or slow the vehicle.
- Avoid making hard stops for the first 300 km (200 mi) or so. During this time the new brake linings are not yet broken in. Hard stops with new linings can mean premature wear and earlier replacement. Follow this breaking-in guideline every time you get new brake linings.

Following break-in, engine speed and load can be gradually increased.

On new vehicles, the various mechanical and electrical systems experience a "break-in" period during the first 6,400 km (4,000 miles) of routine driving. As the vehicle is driven, the mechanical systems adjust to provide optimal fuel economy and transmission shift performance.

Electrical systems will adapt and calibrate during the break-in period. A one-time occurrence of clicks and similar vehicle noises is normal during this process.

Normal driving charges the vehicle's battery to achieve the best operation of the vehicle, including fuel economy.

# **Ignition Positions**



This vehicle has pushbutton starting.

The remote key must be in the vehicle for the system to operate. If the pushbutton start is not working, the vehicle may be near a strong radio antenna signal causing interference to the Keyless Access system. See *Remote Key Operation* 

7.

To shift out of P (Park), the ignition must be on or in Service Mode and the brake pedal must be applied.

Stopping the Engine/OFF (No Indicator Lights): When the vehicle is stopped, press ENGINE START/STOP once to turn the engine off.

If the vehicle is in P (Park), the ignition will turn off, and Retained Accessory Power (RAP) will remain active. See *Retained* Accessory Power (RAP) ⇒ 167.

If the vehicle is not in P (Park), the ignition will return to ON/RUN mode and display the message SHIFT TO PARK in the Driver Information Center (DIC). When the vehicle is shifted into P (Park), the ignition will turn off.

Do not turn the engine off when the vehicle is moving. This will cause a loss of power assist in the brake and steering systems and disable the airbags.

If the vehicle must be shut off in an emergency:

Brake using a firm and steady pressure.
 Do not pump the brakes repeatedly. This
 may deplete power assist, requiring
 increased brake pedal force.

- Shift the vehicle to N (Neutral). This can be done while the vehicle is moving. After shifting to N (Neutral), firmly apply the brakes and steer the vehicle to a safe location.
- Come to a complete stop, shift to P (Park), and turn the ignition off. The shift lever must be in P (Park) to turn the ignition off.
- 4. Set the parking brake. See *Electric* Parking Brake \$\dip 178.

## **⚠** Warning

Turning off the vehicle while moving may cause loss of power assist in the brake and steering systems and disable the airbags. While driving, only shut the vehicle off in an emergency.

If the vehicle cannot be pulled over, and must be shut off while driving, press and hold ENGINE START/STOP for longer than two seconds, or press twice in five seconds.

**Accessory Mode (Amber Indicator Light):** This mode allows some electrical accessories to be used when the engine is off.

With the ignition off, pressing the button one time without the brake pedal applied will place the ignition system in accessory mode.

The ignition will switch from accessory mode to OFF after five minutes to prevent battery rundown.

ON/RUN/START (Green Indicator Light): This mode is for driving and starting. With the ignition off, and the brake pedal applied, pressing the button once will place the ignition system in ON/RUN/START. Once engine cranking begins, release the button. Engine cranking will continue until the engine starts. See Starting the Engine 

↑ 164. The ignition will then remain in ON/RUN.

#### Service Mode

This power mode is available for service and diagnostics, and to verify the proper operation of the malfunction indicator lamp as may be required for emission inspection purposes. With the vehicle off, and the brake pedal not applied, pressing and holding ENGINE START/STOP for more than five seconds will place the vehicle in Service Mode. The instruments and audio systems will operate as they do in ON/RUN, but the

vehicle will not be able to be driven. The engine will not start in Service Mode. Press the button again to turn the vehicle off.

# Starting the Engine

Move the shift lever to P (Park) or N (Neutral). The engine will not start in any other position. To restart the engine when the vehicle is already moving, use N (Neutral) only.

#### Caution

Do not try to shift to P (Park) if the vehicle is moving. If you do, you could damage the transmission. Shift to P (Park) only when the vehicle is stopped.

#### Caution

If you add electrical parts or accessories, you could change the way the engine operates. Any resulting damage would not be covered by the vehicle warranty. See Add-On Electrical Equipment \$ 247.

## Starting Procedure

 With the Keyless Access system, the remote key must be in the vehicle. Press ENGINE START/STOP with the brake pedal applied. When the engine begins cranking, let go of the button. There may be a minor, and temporary, brake pedal kickback when starting the vehicle. This is normal.

The idle speed will go down as the engine gets warm. Do not race the engine immediately after starting it. Operate the engine and transmission gently to allow the oil to warm up and lubricate all moving parts.

If the remote key is not in the vehicle, if there is interference, or if the remote key battery is low, the Driver Information Center (DIC) will display a message.

When the low fuel warning light is on and the FUEL LEVEL LOW message is displayed in the DIC, press ENGINE START/STOP to continue engine cranking.

#### Caution

Cranking the engine for long periods of time, by trying to start the engine immediately after cranking has ended, can overheat and damage the cranking (Continued)

## Caution (Continued)

motor, and drain the battery. Wait at least 15 seconds between each try, to let the cranking motor cool down.

2. If the engine does not start after five to 10 seconds, especially in very cold weather (below -18 °C or 0 °F), it could be flooded with too much gasoline. Try pushing the accelerator pedal all the way to the floor and holding it there as you press ENGINE START/STOP, for up to a maximum of 15 seconds. Wait at least 15 seconds between each tru, to allow the cranking motor to cool down. When the engine starts, let go of the button and the accelerator. If the vehicle starts briefly but then stops again, do the same thing. This clears the extra gasoline from the engine. Do not race the engine immediately after starting it. Operate the engine and transmission gently until the oil warms up and lubricates all moving parts.

## Stop/Start System

The Stop/Start system shuts off the engine to help conserve fuel. The system is designed to manage the increased number of starts.

# **△** Warning

The automatic engine Stop/Start feature causes the engine to shut off while the vehicle is still on. Do not exit the vehicle before shifting to P (Park). The vehicle may restart and move unexpectedly. Always shift to P (Park), and then turn the ignition off before exiting the vehicle.

#### Auto Engine Stop/Start

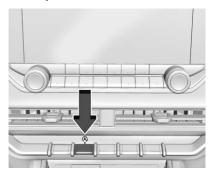
When the brakes are applied and the vehicle is at a complete stop, the engine may turn off. When stopped, (A) displays in the Driver Information Center (DIC). When the brake pedal is released or the accelerator pedal is pressed, the engine will restart.

To maintain vehicle performance, other conditions may cause the engine to automatically restart before the brake pedal is released.

Auto Stops may not occur and/or auto restarts may occur because:

- The climate control settings require the engine to be running to cool or heat the vehicle interior.
- The vehicle battery needs to charge.
- The vehicle battery has recently been disconnected.
- Minimum vehicle speed has not been reached since the last Auto Stop.
- The accelerator pedal is pressed.
- The engine or transmission is not at the required operating temperature.
- The outside temperature is not in the required operating range.
- The transmission is shifted out of D (Drive) to any gear other than P (Park).
- The vehicle is on a steep hill or grade.
- The driver door has been opened or driver seat belt has been unbuckled.
- The hood has been opened.
- The Auto Stop has reached the maximum allowed time.

#### Auto Stop/Start Disable Switch



The automatic engine Stop/Start feature can be disabled and enabled by pressing (A). Auto Stop/Start is enabled each time you start the vehicle.

When the (A) indicator is illuminated, the system is enabled.

## **Engine Heater**

If equipped, the engine heater can provide easier starting and better fuel economy during engine warm-up in cold weather conditions at or below -18 °C (0 °F). Vehicles with an engine heater should be plugged in at least four hours before starting. An internal thermostat in the plug-end of the

cord may exist, which will prevent engine heater operation at temperatures above -18 °C (0 °F).

## **⚠** Warning

Do not plug in the engine block heater while the vehicle is parked in a garage or under a carport. Property damage or personal injury may result. Always park the vehicle in a clear open area away from buildings or structures.



Base Model Shown, Others Similar

## To Use the Engine Heater

1. Turn off the engine.

- Check the heater cord for damage. If it is damaged, do not use it. See your dealer for a replacement. Inspect the cord for damage yearly.
- 3. Plug the heater cord into the connector on the vehicle.
- Plug the cord into a grounded 110-volt AC outlet that is protected by a ground fault detection function.

# **⚠** Warning

Improper use of the heater cord or an extension cord can damage the cord and may result in overheating and fire.

- Plug the cord into a three-prong electrical utility receptacle that is protected by a ground fault detection function. An ungrounded outlet could cause an electric shock.
- Use a weatherproof, heavy-duty, 15 amp-rated extension cord if needed. Failure to use the recommended extension cord in good operating condition, or using a damaged heater (Continued)

## Warning (Continued)

- or extension cord, could make it overheat and cause a fire, property damage, electric shock, and injury.
- Do not operate the vehicle with the heater cord permanently attached to the vehicle. Possible heater cord and thermostat damage could occur.
- While in use, do not let the heater cord touch vehicle parts or sharp edges. Never close the hood on the heater cord.
- Before starting the vehicle, unplug the cord, reattach the cover to the plug, and securely fasten the cord. Keep the cord away from any moving parts.
- 5. Before starting the engine, be sure to unplug and store the cord.

The length of time the heater should remain plugged in depends on several factors. Ask a dealer in the area where you will be parking the vehicle for the best advice on this.

# **Retained Accessory Power (RAP)**

When the vehicle is turned from on to off, the following features (if equipped) will continue to function for up to 10 minutes, or until the driver door is opened. These features will also work when the vehicle is on or in accessory mode:

- Infotainment System
- Power Windows (during RAP this functionality will be lost when any door is opened)
- Sunroof (during RAP this functionality will be lost when any door is opened)
- Auxiliary Power Outlet
- Audio System
- OnStar System

# **Shifting Into Park**

# ⚠ Warning

Parking on grades with poor traction such as ice, snow, mud, or gravel may cause the vehicle to unintentionally move and could result in injury, death, and/or vehicle damage. If equipped with four-wheel drive, use AUTO or 4 (High) to (Continued)

## Warning (Continued)

provide additional traction. Be sure to apply the parking brake. See *Electric Parking Brake* ⇔ 178 and Four-Wheel Drive ⇔ 174

# **⚠** Warning

It can be dangerous to get out of the vehicle if the shift lever is not fully in P (Park) with the parking brake firmly set. The vehicle can roll. If you have left the engine running, the vehicle can move suddenly. You or others could be injured. To be sure the vehicle will not move, even when you are on fairly level ground, use the steps that follow. With four-wheel drive, if the transfer case is in N (Neutral), the vehicle will be free to roll, even if the shift lever is in P (Park). Be sure the transfer case is in a drive gear. If towing a trailer, see *Driving Characteristics and Towing Tips* ⇒ 224.

1. Hold the brake pedal down, then set the parking brake. See *Electric Parking Brake* 

⇒ 178.

- Hold the button on the shift lever and push the lever toward the front of the vehicle into P (Park).
- 3. Be sure the transfer case (if equipped) is in a drive gear not in N (Neutral).
- 4. Turn the ignition off.
- 5. Take the remote key with you.

# Leaving the Vehicle with the Engine Running

# **⚠** Warning

It can be dangerous to leave the vehicle with the engine running. The vehicle could move suddenly if the shift lever is not fully in P (Park) with the parking brake firmly set.

If you have four-wheel drive and the transfer case is in N (Neutral), the vehicle will be free to roll, even if the shift lever is in P (Park). So be sure the transfer case is in a drive gear – not in N (Neutral).

And, if you leave the vehicle with the engine running, it could overheat and even catch fire. You or others could be injured. Do not leave the vehicle with the engine running unless you have to.

If you have to leave the vehicle with the engine running, be sure the vehicle is in P (Park) and the parking brake is firmly set before you leave it. After you move the shift lever into P (Park), hold the regular brake pedal down. Then, see if you can move the shift lever away from P (Park) without pressing the button on the shift lever. If you can, it means that the shift lever was not fully locked into P (Park).

## **Torque Lock**

If you are parking on a hill and you do not shift the transmission into P (Park) properly, the weight of the vehicle may put too much force on the parking pawl in the transmission. You may find it difficult to pull the shift lever out of P (Park). This is called torque lock. To prevent torque lock, set the parking brake and then shift into P (Park) properly before you leave the driver seat. To find out how, see *Shifting Into Park* \$\to\$ 167.

When you are ready to drive, move the shift lever out of P (Park) before you release the parking brake.

If torque lock does occur, you may need to have another vehicle push yours a little uphill to take some of the pressure from the parking pawl in the transmission. You will then be able to pull the shift lever out of P (Park).

# Shifting out of Park

This vehicle is equipped with an electronic shift lock release system. The shift lock release is designed to prevent movement of the shift lever out of P (Park), unless the ignition is on and the brake pedal is applied.

The shift lock release is always functional except in the case of an uncharged or low voltage (less than 9 volt) battery.

If the vehicle has an uncharged battery or a battery with low voltage, try charging or jump starting the battery. See *Jump Starting* - *North America* ⇒ 308 for more information.

To shift out of P (Park):

- 1. Apply the brake pedal.
- 2. Release the parking brake. See *Electric* Parking Brake 

  ⇒ 178.
- 3. Press the shift lever button.
- 4. Move the shift lever.

If unable to shift out of P (Park):

1. Fully release the shift lever button.

- 2. While holding down the brake pedal, press the shift lever button again.
- 3. Move the shift lever.

If equipped, the Buckle to Drive feature may prevent shifting from P (Park). See *Buckle To Drive*  $\Rightarrow$  34.

If the shift lever will not move from P (Park), consult your dealer or a professional towing service.

# Parking over Things That Burn

# **⚠** Warning

Things that can burn could touch hot exhaust parts under the vehicle and ignite. Do not park over papers, leaves, dry grass, or other things that can burn.

# **Active Fuel Management**

This vehicle's engine may be equipped with Active Fuel Management, which allows the engine to operate on either all of its cylinders, or in reduced cylinder operation mode, depending on the driving conditions. When less power is required, such as cruising at a constant vehicle speed, the system will operate in reduced cylinder operation mode, allowing the vehicle to

achieve better fuel economy. When greater power demands are required, such as accelerating from a stop, passing, or merging onto a freeway, the system will maintain full-cylinder operation. If the vehicle has an Active Fuel Management indicator, see Driver Information Center (DIC) for more information on using this display.

# **Extended Parking**

It is best not to park with the vehicle running. If the vehicle is left running, be sure it will not move and there is adequate ventilation.

See Shifting Into Park  $\Rightarrow$  167 and Engine Exhaust  $\Rightarrow$  169.

If the vehicle is left parked and running with the remote key outside the vehicle, it will continue to run for up to 15 minutes.

If the vehicle is left parked and running with the remote key inside the vehicle, it will continue to run for up to 30 minutes.

The vehicle could turn off sooner if it is parked on a hill, due to lack of available fuel.

The timer will reset if the vehicle is taken out of P (Park) while it is running.

# **Engine Exhaust**

## **⚠** Warning

Engine exhaust contains carbon monoxide (CO), which cannot be seen or smelled. Exposure to CO can cause unconsciousness and even death.

Exhaust may enter the vehicle if:

- The vehicle idles in areas with poor ventilation (parking garages, tunnels, deep snow that may block underbody airflow or tail pipes).
- The exhaust smells or sounds strange or different.
- The exhaust system leaks due to corrosion or damage.
- The vehicle exhaust system has been modified, damaged, or improperly repaired.
- There are holes or openings in the vehicle body from damage or aftermarket modifications that are not completely sealed.

(Continued)

## Warning (Continued)

If unusual fumes are detected or if it is suspected that exhaust is coming into the vehicle:

- Drive it only with the windows completely down.
- Have the vehicle repaired immediately.

Never park the vehicle with the engine running in an enclosed area such as a garage or a building that has no fresh air ventilation.

# Running the Vehicle While Parked

It is better not to park with the engine running.

If the vehicle is left with the engine running, follow the proper steps to be sure the vehicle will not move. See *Shifting Into Park* 

⇒ 167 and 
Engine Exhaust ⇒ 169.

If parking on a hill and pulling a trailer, see *Driving Characteristics and Towing Tips*⇒ 224.

## **Automatic Transmission**

If equipped, there is an electronic shift lever position indicator within the instrument cluster. This display comes on when the vehicle is on or in accessory mode.



P: This position locks the drive wheels. Use P (Park) when starting the engine because the vehicle cannot move easily. When parked on a hill, especially when the vehicle has a heavy load, you might notice an increase in the effort to shift out of P (Park). See "Torque Lock" under Shifting Into Park ⇒ 167.

# **⚠** Warning

It is dangerous to get out of the vehicle if the shift lever is not fully in P (Park) with the parking brake firmly set. The vehicle can roll.

Do not leave the vehicle when the engine is running. If you have left the engine running, the vehicle can move suddenly. You or others could be injured. To be sure the vehicle will not move, even when you are on fairly level ground, always set the parking brake and move the shift lever to P (Park). See Shifting Into Park \$\triangle\$ 167 and Driving Characteristics and Towing Tips \$\triangle\$ 274.

# **⚠** Warning

If you have four-wheel drive, the vehicle will be free to roll — even if the shift lever is in P (Park) — if the transfer case is in N (Neutral). So, be sure the transfer case is in a drive gear, Two-Wheel Drive (Continued)

# Warning (Continued)

High or Four-Wheel Drive High or Four-Wheel Drive Low — not in N (Neutral). See Shifting Into Park \$ 167.

R: Use this gear to back up.

#### Caution

Shifting to R (Reverse) while the vehicle is moving forward could damage the transmission. The repairs would not be covered by the vehicle warranty. Shift to R (Reverse) only after the vehicle is stopped.

To rock the vehicle back and forth to get out of snow, ice, or sand without damaging the transmission, see *If the Vehicle Is Stuck* ⇒ 156.

N: In this position, the engine does not connect with the wheels. To restart the engine when the vehicle is already moving, use N (Neutral) only.

## **⚠** Warning

Shifting into a drive gear while the engine is running at high speed is dangerous. Unless your foot is firmly on the brake pedal, the vehicle could move very rapidly. You could lose control and hit people or objects. Do not shift into a drive gear while the engine is running at high speed.

#### Caution

Shifting out of P (Park) or N (Neutral) with the engine running at high speed may damage the transmission. The repairs would not be covered by the vehicle warranty. Be sure the engine is not running at high speed when shifting the vehicle.

#### Caution

A transmission hot message may display if the automatic transmission fluid is too hot. Driving under this condition can damage the vehicle. Stop and idle the engine to cool the automatic

(Continued)

## Caution (Continued)

transmission fluid. This message clears when the transmission fluid has cooled sufficiently.

**D** : This position is for normal driving. If more power is needed for passing, press the accelerator pedal down.

D (Drive) can be used when towing a trailer, carrying a heavy load, driving on steep hills, or driving off-road. Shift the transmission to a lower gear range selection if the transmission shifts too often. See *Manual Mode* 

⇒ 172.

Downshifting the transmission in slippery road conditions could result in skidding. See "Skidding" under Loss of Control ⇒ 148.

The vehicle has a shift stabilization feature that adjusts the transmission shifting to the current driving conditions in order to reduce rapid upshifts and downshifts. This shift stabilization feature is designed to determine, before making an upshift, if the engine is able to maintain vehicle speed by analyzing things such as vehicle speed, throttle position, and vehicle load. If the shift stabilization feature determines that a current vehicle speed cannot be maintained,

the transmission does not upshift and instead holds the current gear. In some cases, this could appear to be a delayed shift, however the transmission is operating normally.

The transmission uses adaptive shift controls. The adaptive shift control process continually compares key shift parameters to pre-programmed ideal shifts stored in the transmission's computer. The transmission constantly makes adjustments to improve vehicle performance according to how the vehicle is being used, such as with a heavy load or when the temperature changes. During this adaptive shift control process, shifting might feel different as the transmission determines the best settings.

When temperatures are very cold, the transmission's gear shifting could be delayed providing more stable shifts until the engine warms up. Shifts could be more noticeable with a cold transmission. This difference in shifting is normal.

#### Caution

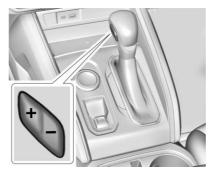
Spinning the tires or holding the vehicle in one place on a hill using only the accelerator pedal may damage the transmission. The repair will not be covered by the vehicle warranty. If the vehicle is stuck, do not spin the tires. When stopping on a hill, use the brakes to hold the vehicle in place.

## Normal Mode Grade Braking

Normal Mode Grade Braking is enabled when the vehicle is started, but is not enabled in Range Selection Mode. It assists in maintaining desired vehicle speeds when driving on downhill grades by using the engine and transmission to slow the vehicle.

#### Manual Mode

## Range Selection Mode



Range Selection Mode helps control the vehicle's transmission and vehicle speed while driving downhill or towing a trailer by letting you select a desired range of gears.

To use this feature:

- 1. Move the shift lever to L (Manual Mode).
- Press the plus/minus button on the shift lever to select the desired range of gears for current driving conditions.

When the shift lever is moved from D (Drive) to L (Manual Mode), a number displays next to the L, indicating the current transmission range.

This number is the highest gear that the transmission will command while operating in L (Manual Mode). All gears below that number are available. As driving conditions change, the transmission can automatically shift to lower gears. For example, when L5 is selected, 1 (First) through 5 (Fifth) gears are automatically shifted by the transmission, but 6 (Sixth) cannot be used until the plus/minus button on the shift lever is used to change to the range.

When the shift lever is moved from D (Drive) to L (Manual Mode), a downshift may occur. The gear that the transmission is operating in when the shift lever is moved from D (Drive) to L (Manual Mode) determines if a downshift occurs. See the following chart.

#### 8-Speed Automatic Transmission

Gear before shifting from D (Drive) to L (Manual Mode)	8th	7th	6th	5th	4th	3rd	2nd	1st
Range after shifting from D (Drive) to L (Manual Mode) – Tow/Haul not engaged	L6	L6	L5	L4	L3	L3	L2	L1
Range after shifting from D (Drive) to L (Manual Mode) – Tow/Haul engaged	L6	L5	L4	L3	L3	L3	L2	L1

Grade Braking is not available when Range Selection Mode is active. See *Tow/Haul Mode* ⇔ 173.

While using Range Selection Mode, cruise control and the Tow/Haul Mode can be used.

#### Caution

Spinning the tires or holding the vehicle in one place on a hill using only the accelerator pedal may damage the transmission. The repair will not be

## Caution (Continued)

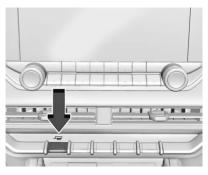
covered by the vehicle warranty. If the vehicle is stuck, do not spin the tires. When stopping on a hill, use the brakes to hold the vehicle in place.

#### Low Traction Mode

If equipped, Low Traction Mode assists in vehicle acceleration when road conditions are slippery, such as with ice or snow. While the vehicle is at a stop, select L2 using Range Selection Mode. This will limit torque to the wheels and help to prevent the tires from spinning.

## Tow/Haul Mode

If equipped, Tow/Haul Mode adjusts the transmission shift pattern to reduce shift cycling. While towing heavy loads, this mode provides increased performance and vehicle control.



Turn the Tow/Haul Mode on and off by pressing the button on the center stack. When the Tow/Haul Mode is enabled, a light on the instrument cluster will come on.

See Driver Mode Control Light 

92 and Hill and Mountain Roads 

154.

## 174 Driving and Operating

Also see "Tow/Haul Mode" under *Towing* Equipment \$\dip\$ 231.

# **Drive Systems**

## **Four-Wheel Drive**

If equipped, four-wheel drive engages the front axle for extra traction.

Read the appropriate section for transfer case operation before using.

#### Caution

Do not drive on clean, dry pavement in 4 ↑ and 4 ↓ (if equipped) for an extended period of time. These conditions may cause premature wear on the vehicle's powertrain.

Driving on clean, dry pavement in  $4 \uparrow$  or  $4 \downarrow$  may:

- Cause a vibration to be felt in the steering system.
- Cause tires to wear faster.

# **⚠** Warning

If equipped with four-wheel drive, the vehicle will be free to roll if the transfer case is in N (Neutral), even when the shift lever is in P (Park). You or someone else could be seriously injured. Be sure the transfer case is in a drive gear  $-2\uparrow$ ,  $4\uparrow$ , or  $4\downarrow-$  or set the parking brake before placing the transfer case in N (Neutral). See Shifting Into Park  $\Leftrightarrow$  167.

#### Caution

Extended high-speed operation in 4 \( \psi \) may damage or shorten the life of the drivetrain.

An engagement noise and bump is normal when shifting between  $4 \downarrow$  and  $4 \uparrow$  or N (Neutral), with the engine running.

Shifting into 4 ↓ will turn Traction Control and Electronic Stability Control (ESC) off. See *Traction Control/Electronic Stability Control* ⇒ 180.

# Automatic Transfer Case



If equipped, the transfer case controls are used to shift into and out of four-wheel drive

To shift the transfer case, press the desired button. The graphic in the instrument cluster will flash while a shift is in progress. The graphic displayed will change to indicate the setting requested.

When the shift is complete the graphic will stop flashing. The DIC message turns off once the shift is complete. If the transfer case cannot complete a shift request, it will go back to its last chosen setting. The settings are:

**N (Neutral)**: Use only when the vehicle needs to be towed. See *Recreational Vehicle Towing* 

⇒ 312 or *Transporting a Disabled Vehicle* 

⇒ 310.

2<sup>†</sup> (Two-Wheel Drive High): Use for driving on most streets and highways. The front axle is not engaged. This setting provides the best fuel economy.

AUTO (Automatic Four-Wheel Drive): Use when road surface conditions are variable. When driving in AUTO, the front axle is engaged, and the vehicle's power is sent to the front and rear wheels automatically based on driving conditions. This setting provides slightly lower fuel economy than 2 1.

- 4<sup>†</sup> (Four-Wheel Drive High): Use this setting when extra traction is needed, such as when driving on snowy or icy roads, when off-roading, or when plowing snow.
- **4** ↓ **(Four-Wheel Drive Low)**: This setting engages the front axle and delivers extra torque. Choose 4 ↓ when driving off-road in deep sand, deep mud, or deep snow, and

while climbing or descending steep hills. While driving in 4 ↓, keep vehicle speed below 72 km/h (45 mph).

Shifting into 4 ↓ will turn Traction Control and ESC off. See *Traction Control/Electronic Stability Control* ⇒ 180.

## Shifts between 21, 41, and AUTO

Any of these shifts can be made at normal driving speed.

The actual 4x4 shift request is only made after the button is released. The 4x4 graphic will remain flashing until the shift request has completed. A DIC message displays to indicate that the 4x4 transfer case has been requested to shift to the new desired state.

Once the 4x4 shift has completed, the DIC message disappears, the 4x4 graphic stops flashing, and the current setting is indicated.

When a shift to 2↑ is completed successfully while in P (Park), the parking brake will engage. To resume driving, shift the transmission to the desired gear and manually release the parking brake or press the accelerator pedal to begin driving. See Electric Parking Brake \$\phi\$ 178.

If equipped, use  $4 \downarrow$ , AUTO, or  $4 \uparrow$  to provide additional traction when parking on a steep grade with poor traction such as ice, snow, mud, or gravel.

#### Shifting Into 4↓

- The ignition must be on and the vehicle must be stopped or moving less than 5 km/h (3 mph) with the transmission in N (Neutral). It is best for the vehicle to be moving 1.6 to 3.2 km/h (1 to 2 mph).
- Press 4 J. The actual 4x4 shift request is only made after the button is released. The 4x4 graphic will remain flashing until the shift request has completed. A DIC message displays to indicate that the 4x4 transfer case has been requested to shift to the new desired state.

Once the 4x4 shift has completed, the DIC message disappears, the 4x4 graphic stops flashing and the current setting is indicated.

If vehicle speed is higher when shift request occurs, a DIC message displays. Reduce vehicle speed.

If the transmission is not in N (Neutral) when shift request occurs, a DIC message displays. The vehicle will allow 20 seconds

for the shift to occur. After this time, a graphic in the instrument cluster will indicate that the transfer case is in 4  $\downarrow$ .

176

#### Caution

Shifting the transmission into gear before the requested mode indicator light has stopped flashing could damage the transfer case.

If the transmission is not shifted into N (Neutral) or the vehicle has not slowed to 5 km/h (3 mph) within 20 seconds, the transfer case will remain in its original state. This will be indicated in the instrument cluster.

With the vehicle moving less than 5 km/h (3 mph) and the transmission in N (Neutral), attempt the shift again.

#### Shifting Out of 4↓

- The vehicle must be stopped or moving less than 5 km/h (3 mph) with the transmission in N (Neutral) and the ignition on. It is best for the vehicle to be moving 1.6 to 3.2 km/h (1 to 2 mph).
- Press 4 1, AUTO, or 2 1. The actual 4x4 shift request is only made after the button is released. The 4x4 graphic will

remain flashing until the shift request has completed. A DIC message displays to indicate the state of the request.

Once the 4x4 shift has completed, the DIC message disappears, the 4x4 graphic stops flashing, and the current setting is indicated.

If vehicle speed is higher when shift request occurs, a DIC message displays. Reduce vehicle speed.

If the transmission is not in N (Neutral) when shift request occurs, DIC messages will display. The vehicle will allow 20 seconds for this shift to occur. After this time, a graphic in the instrument cluster will indicate that the transfer case is in  $4 \downarrow$ .

#### Caution

Shifting the transmission into gear before the requested mode indicator light has stopped flashing could damage the transfer case.

If the transmission is not shifted into N (Neutral) or the vehicle has not slowed to 5 km/h (3 mph) within 20 seconds, the transfer case will remain in its original state. This will be indicated in the instrument cluster.

With the vehicle moving less than 5 km/h (3 mph), and the transmission in N (Neutral), attempt the shift again.

## Shifting Into N (Neutral)

To shift into N (Neutral):

- 1. Start the vehicle.
- 2. Shift the transmission to N (Neutral).
- 3. Shift the transfer case to 2 1.
- Apply the parking brake and/or brake pedal.
- 5. Press 2<sup>†</sup> five times in 10 seconds until the N (Neutral) graphic starts flashing in the instrument cluster. When the shift is complete, the graphic stops flashing. If the parking brake and/or brake pedal is not applied within 20 seconds, the transfer case will remain in the original state.
- If the transmission is not shifted into N (Neutral) or the vehicle has not slowed to 5 km/h (3 mph) within 20 seconds, the transfer case will remain in its original state. This will be indicated in the instrument cluster.

#### Shifting Out of N (Neutral)

To shift out of N (Neutral):

- 1. Turn the ignition on with the engine off. See *Ignition Positions* ⇒ 162.
- 2. Set the parking brake. See *Electric* Parking Brake \$\dip 178.
- 3. Shift the transmission to N (Neutral).
- 4. Shift the transfer case to 2 ↑. Transfer case shifts out of N (Neutral) can only be made into 2 ↑. When the shift to 2 ↑ is complete, the graphic in the instrument cluster will stop flashing. If the transfer case cannot complete a shift, the graphic will return to the previously selected setting.

#### Single Speed Transfer Case



If equipped, the transfer case controls are used to shift into and out of four-wheel drive.

To shift the transfer case, press the desired button. The graphic in the instrument cluster will flash while a shift is in progress. The graphic displayed will change to indicate the setting requested.

When the shift is complete the graphic will stop flashing. The DIC message turns off once the shift is complete. If the transfer case cannot complete a shift request, it will go back to its last chosen setting.

The settings are:

- 2<sup>†</sup> (Two-Wheel Drive High): Use for driving on most streets and highways. The front axle is not engaged. This setting provides the best fuel economy.
- 41 (Four-Wheel Drive High): Use this setting when extra traction is needed, such as when driving on snowy or icy roads, when off-roading, or when plowing snow.

## **AUTO (Automatic Four-Wheel Drive)**

Use when road surface conditions are variable. When driving in AUTO, the front axle is engaged, and the vehicle's power is sent to the front and rear wheels

automatically based on driving conditions. This setting provides slightly lower fuel economy than  $2 \uparrow$ .

## Shifts between 2 1, 4 1, and AUTO

Any of these shifts can be made at normal driving speed.

The actual 4x4 shift request is only made after the button is released. The 4x4 graphic will remain flashing until the shift request has completed. A DIC message displays.

Once the 4x4 shift has completed, the DIC message disappears, the 4x4 graphic stops flashing, and the current setting is indicated.

The actual 4x4 shift request is only made after the button is released. The 4x4 graphic will remain flashing until the shift request has completed.

A DIC message displays. Once the 4x4 shift has completed, the DIC message disappears, the 4x4 graphic stops flashing, and the current setting is indicated.

# **Brakes**

## **Electric Brake Boost**

Vehicles equipped with electric brake boost have hydraulic brake circuits that are electronically controlled when the brake pedal is applied during normal operation. The system performs routine tests and turns off within a few minutes after the vehicle is turned off. Noise may be heard during this time. If the brake pedal is pressed during the tests or when the electric brake boost system is off, a noticeable change in pedal force and travel may be felt. This is normal.

# Antilock Brake System (ABS)

The Antilock Brake System (ABS) helps prevent a braking skid and maintain steering while braking hard.



ABS does not change the time needed to get a foot on the brake pedal and does not always decrease stopping distance. If you get too close to the vehicle ahead, there will not be enough time to apply the brakes if that vehicle suddenly slows or stops. Always leave enough room ahead to stop, even with ABS.

## **Using ABS**

Do not pump the brakes. Just hold the brake pedal down firmly. Hearing and feeling ABS operate is normal.

## **Braking in Emergencies**

ABS allows steering and braking at the same time. In many emergencies, steering can help even more than braking.

# **Electric Parking Brake**



The Electric Parking Brake (EPB) can always be applied, even if the vehicle is off. In case of insufficient electrical power, the EPB cannot be applied or released. To prevent draining the battery, avoid unnecessary repeated cycles of the EPB.

The system has a red parking brake status light and an amber service parking brake warning light. See *Electric Parking Brake Light* ⇒ 88 and

Service Electric Parking Brake Light 

89. There are also parking brake-related Driver Information Center (DIC) messages.

Before leaving the vehicle, check the red parking brake status light to ensure that the parking brake is applied.

## **EPB Apply**

To apply the EPB:

- 1. Be sure the vehicle is at a complete stop.
- 2. Pull the EPB switch momentarily.

The red parking brake status light will flash and then stay on once the EPB is fully applied. If the red parking brake status light flashes continuously, the EPB is only partially applied or there is a problem with the EPB. A DIC message will display. Release the EPB and try to apply it again. If the light does not come on, or keeps flashing, have the vehicle serviced. Do not drive the vehicle if the red parking brake status light is flashing. See your dealer.

If the amber service parking brake warning light is on, pull the EPB switch. Continue to hold the switch until the red parking brake status light remains on. If the amber service parking brake warning light is on, see your dealer.

If the EPB is applied while the vehicle is moving, the vehicle will decelerate as long as the switch is pulled. If the switch is pulled until the vehicle comes to a stop, the EPB will remain applied.

The vehicle may automatically apply the EPB in some situations when the vehicle is not moving. This is normal, and is done to periodically check the correct operation of the EPB system, or at the request of other safety functions that utilize the EPB.

If the EPB fails to apply, block the rear wheels to prevent vehicle movement.

#### **EPB Release**

To release the EPB:

- 1. Turn the vehicle on.
- 2. Apply and hold the brake pedal.
- 3. Press the EPB switch momentarily.

The EPB is released when the red parking brake status light is off.

If the amber service parking brake warning light is on, release the EPB by pressing and holding the EPB switch. Continue to hold the switch until the red parking brake status light is off. If either light stays on after release is attempted, see your dealer.

#### Caution

Driving with the parking brake on can overheat the brake system and cause premature wear or damage to brake system parts. Make sure that the parking brake is fully released and the brake warning light is off before driving.

#### **Automatic EPB Release**

The EPB will automatically release if the vehicle is running, placed into gear, and an attempt is made to drive away. Avoid rapid acceleration when the EPB is applied, to preserve parking brake lining life.

#### **Brake Assist**

Brake Assist detects rapid brake pedal applications due to emergency braking situations and provides additional braking to activate the Antilock Brake System (ABS) if the brake pedal is not pushed hard enough to activate ABS normally. Minor noise, brake pedal pulsation, and/or pedal movement during this time may occur. Continue to apply the brake pedal as the driving situation dictates. Brake Assist disengages when the brake pedal is released.

## Hill Start Assist (HSA)

## **⚠** Warning

Do not rely on the HSA feature. HSA does not replace the need to pay attention and drive safely. You may not hear or feel alerts or warnings provided by this system. Failure to use proper care when driving may result in injury, death, or vehicle damage. See *Defensive Driving* \$\to\$ 146.

When the vehicle is stopped on a grade, Hill Start Assist (HSA) temporarily prevents the vehicle from rolling in an unintended direction during the transition from brake pedal release to accelerator pedal apply. The brakes release when the accelerator pedal is applied or automatically release after a few seconds. The brakes may also release under other conditions. Do not rely on HSA to hold the vehicle.

HSA is available when the vehicle is facing uphill in a forward gear, or when facing downhill in R (Reverse). The vehicle must come to a complete stop on a grade for HSA to activate.

## **Ride Control Systems**

# Traction Control/Electronic Stability Control

## **System Operation**

The vehicle has a Traction Control System (TCS) and Electronic Stability Control (ESC). These systems help limit wheel spin and assist the driver in maintaining control, especially on slippery road conditions.

TCS activates if it senses any of the drive wheels are spinning or beginning to lose traction. When this happens, TCS applies the brakes to the spinning wheels and reduces vehicle power to limit wheel spin.

The TCS and ESC calibrations are different while in Off Road, Terrain, or Baja mode, if equipped. They provide optimum performance in various off-road environments.

ESC activates when the vehicle senses a difference between the intended path and the direction the vehicle is actually traveling. ESC selectively applies braking pressure to one or more of the vehicle wheel brakes to assist the driver in keeping the vehicle on the intended path. Trailer Sway Control

(TSC) is also on automatically when the vehicle is started. See *Trailer Sway Control* (TSC) ⇒ 238.

If using cruise control and ESC begins limiting wheel spin, cruise control will automatically disengage. You can turn cruise control back on when road conditions allow.

Both systems come on automatically when the vehicle is started and begins to move. The systems may be heard or felt while they are operating or while performing diagnostic checks. This is normal and does not mean there is a problem with the vehicle.



The indicator light for both systems is in the instrument cluster. This light:

- Flashes when TCS is limiting wheel spin
- Flashes when ESC is activated
- Turns on and stays on when either system is not working

If either system fails to turn on or to activate, a message displays in the Driver Information Center (DIC), and \$\mathbb{Z}\$ comes on and stays on to indicate that the system is inactive and is not assisting the driver in maintaining control. Adjust driving accordingly.

If \$\overline{\o

- 1. Stop the vehicle.
- 2. Turn the vehicle off and wait 15 seconds.
- 3. Start the vehicle.
- 4. Drive the vehicle.

If the above steps does not remove \$, see your dealer as soon as possible.

### Turning the Systems Off and On

### Caution

Do not repeatedly brake or accelerate heavily when TCS is off. The vehicle driveline could be damaged.

To turn Traction (TCS) on and off, in the controls app on the infotainment home screen, select Controls > DRIVE & PARK > Traction Control. To turn ESC on or off, select > next to the Traction Control menu. The following options appear:

- Traction Control Off
- ESC Off and Traction Control Off
- ESC On and Traction Control On

The traction control off light displays in the instrument cluster when the traction control is turned off. When the traction control is turned back on, the traction control off light displayed in the instrument cluster will turn off. See *Traction Off Light* ⇒ 91.

If TCS is actively limiting wheel spin when disabled, the system will not turn off until the wheels stop spinning.

The light strategy may differ depending on the vehicle model, trim, and mode the vehicle is in. The ESC light may be on in addition to the TCS light on certain vehicle models, trims, and/or in certain modes. See *Driver Mode Control* ⇔ 182.

TCS cannot be on when ESC is off.

In Normal mode, ESC will automatically turn on if the vehicle exceeds 56 km/h (35 mph) and cannot be turned off again until speed is reduced. Traction control will remain off.

The vehicle has a Trailer Sway Control (TSC) feature and a Hill Start Assist (HSA) feature. See *Trailer Sway Control (TSC)* ⇒ 238 or Hill Start Assist (HSA) ⇒ 180.

Entering Teen Driver will automatically enable both TCS and ESC, and prevent these safety features from being turned off. See *Teen Driver* 

⇒ 132.

Adding accessories can affect the vehicle performance. See Accessories and Modifications \$\Display 249\$.

## Hill Descent Control (HDC)

If equipped, HDC can be used when driving downhill. It sets and maintains vehicle speed while descending a very steep incline in a forward or reverse gear.

To activate HDC, in the controls app on the infotainment home screen, select Controls > Drive & Park > Hill Descent Control.

Press ON or OFF to enable or disable HDC. Vehicle speed must be below 60 km/h (37 mph).



The HDC light displays on the instrument cluster when enabled.

HDC can maintain vehicle speeds between 1 and 30 km/h (1 and 19 mph) on an incline greater than or equal to a 10% grade.

A blinking HDC light indicates that the system is actively applying the brakes to maintain vehicle speed.

Set speed is established as soon as you enable HDC. Apply the accelerator to increase, or the brake pedal to decrease, the set speed.

Smaller HDC speed control adjustments are accomplished using the cruise up or down buttons. Each tap of the +RES will increase the set speed by 0.8 km/h (0.5 mph), while each tap of the SET– will decrease the set speed by 0.8 km/h (0.5 mph). This adjusted speed becomes the new set speed.

HDC will remain enabled between 30 and 60 km/h (19 and 37 mph); however, vehicle speed cannot be set or maintained in this range. It will automatically disable if the vehicle speed is above 80 km/h (50 mph) or above 60 km/h (37 mph) for at least 30 seconds. 2 must be pressed again to re-enable HDC.

When enabled, if the vehicle is at a speed above 30 km/h (19 mph) and less than 60 km/h (37 mph), a Driver Information Center (DIC) message will display instructing the driver to reduce speed for HDC operation.

Cruise control will not function while HDC is enabled and vehicle speed is below 40 km/h (25 mph).

### **Driver Mode Control**

Driver Mode Control (DMC) allows you to adjust the overall driving experience by selecting different driving modes. If equipped, driver mode control may have the following modes: Normal, Off-Road, Tow/Haul, Terrain, and Baja. Drive mode availability and affected vehicle subsystems are dependent upon vehicle trim level, region, and optional features.

All modes, other than the default (Normal), display a unique and persistent indicator on the instrument cluster when selected.

When entering a mode, there is an information icon on the infotainment screen. Select the information icon to get more information and helpful hints on the selected mode.

### Mode Activation



To activate each mode, turn the MODE knob on the center console in either direction.

### **Mode Descriptions**

Normal Mode: Use this mode for normal city and highway driving. This setting provides balance between comfort and handling. This is the setting the vehicle will default to every time it is started, unless Tow/Haul mode has been activated within the last four hours. See "Tow/Haul Mode" later in this section.

Soff-Road Mode: Use this mode only for off-road recreational driving. Off-Road Mode should be used to improve driving at

moderate speeds on grass, gravel, dirt, unpaved roads, or deep snow. If equipped, this mode modifies steering, pedal map, transmission shift points, Four-Wheel Drive AUTO, Antilock Brake System (ABS), Electronic Stability Control (ESC), and Traction Control System (TCS) performance.

Off-Road mode optimizes ABS performance to decrease stopping distances for deformable or loose surfaces.

For more information on off-road driving, see *Off-Road Driving* 

⇒ 148.

Terrain Mode: Use this mode when traveling on challenging road conditions at lower speeds, such as a two-track, difficult terrain, or rock crawling. This mode allows for one pedal driving which automatically applies the vehicle brakes when the accelerator pedal position is decreased. This can also be used for pulling a boat out of the water on a trailer.

Terrain mode functions when the vehicle is in  $4 \uparrow$  or  $4 \downarrow$ , and in D (Drive), R (Reverse), or L (Low). When the vehicle is in L (Low), the lower the gear, the more aggressive the braking.

The following are the braking calibrations for each gear:

- L1: Most aggressive
- L2 or D (Drive): Moderately aggressive
- L3–L8: Least aggressive

The vehicle uses more aggressive braking calibrations for the above drive states when it is in  $4 \downarrow$  compared to  $4 \uparrow$ .

When in Terrain Mode, the vehicle shifts automatically, but holds a lower gear longer to maximize engine torque. This is done so vehicle momentum is not lost when driving up a hill. This mode modifies steering, pedal map, transmission shift points, ABS, ESC, and TCS performance for better control at lower speeds and over rough terrain.

Do not lock the front axle while in Terrain Mode when driving on slippery roads. If the front axle is locked while in Terrain mode, the ABS warning light appears indicating that ABS is off, which may result in the wheels locking during deceleration. See Locking Front Axle 

> 188.

When the vehicle comes to a stop on an upward grade, Automatic Vehicle Hold is engaged until the accelerator pedal is pressed. Start/Stop and cruise control are disabled in Terrain Mode.

Active Braking will be engaged while in Terrain Mode when vehicle speed is less than 48 km/h (30 mph). Terrain mode will not operate at speeds exceeding 80 km/h (50 mph).

In D (Drive) and  $4\downarrow$ , moderate braking is applied until the vehicle comes to a stop. In D (Drive) and  $4\uparrow$ , moderate braking is applied until the vehicle is at idle speeds. In  $4\downarrow$  or  $4\uparrow$  and L1 or L2, the braking is applied until the vehicle comes to a stop. In  $4\downarrow$  or  $4\uparrow$  and in L3-L8, the braking is applied until the vehicle is at idle speeds.

Terrain Mode will automatically exit to Normal Mode if the brake or transmission temperatures become too hot, the Electronic Parking Brake (EPB) becomes inoperable, the vehicle cannot perform braking or vehicle hold, or if the transfer case is shifted out of  $4\uparrow$  or  $4\downarrow$ .

For more information on off-road driving, see Off-Road Driving 

⇒ 148 and Hill and Mountain Roads 

⇒ 154.

Tow/Haul Mode: Use this mode when towing heavy loads to provide increased performance and vehicle control. Tow/Haul mode adjusts steering, pedal map,

transmission shift points, ABS, ESC, TCS performance, and uses Trailer Sway Control (TSC).

If equipped with only Normal and Tow/Haul modes, there may be a Tow/Haul mode button on the drive mode control knob or center stack. Press to enter the mode.

If the vehicle is turned off with Tow/Haul Mode active and then restarted within four hours or less, Tow/Haul will remain active. Otherwise, the vehicle will start in Normal Mode.

For more information on Tow/Haul mode, see *Towing Equipment*  $\Rightarrow$  231.

BAJA Mode (AT4x): Use this mode for off-road recreational driving at higher speeds. This mode is not designed for on-road usage. Hard packed sand, dirt, and gravel are examples of surfaces that support high speed driving. Baja mode can be activated in all transfer case states.

Baja mode adjusts the steering, pedal map, Four-Wheel Drive Auto, transmission shift points, ABS, ESC, and TCS performance in order to maximize response at higher vehicle speeds. If enabled, the rear lockers will remain locked at all speeds. Baja mode optimizes ABS performance to decrease stopping distances for deformable or loose surfaces.

When entering Baja mode, a pop-up appears on the center infotainment screen to confirm that Baja mode can modify ESC. When you select "Switch to Baja," Baja mode remains active and reduces ESC for optimal drive mode performance. When you select "Cancel" or nothing is chosen, the vehicle remains in Baja mode, but ESC will not change.

If "Switch to Baja" was not selected, turning the traction control off will also reduce ESC for optimal drive mode performance. See *Traction Control/Electronic Stability Control* 

⇒ 180.

Dynamic Performance Mode (DPM): If equipped with Baja mode, DPM allows the transmission to hold the current gear after a quick release of a heavily applied accelerator pedal. This provides greater engine braking and enhanced vehicle control. DPM recognizes aggressive accelerator pedal rates, heavy braking, and high acceleration to select and hold lower gears longer. When DPM

is active, O displays in the instrument cluster next to the driver mode control indicator icon.	

## 186 Driving and Operating

### **Mode Selection Attributes**

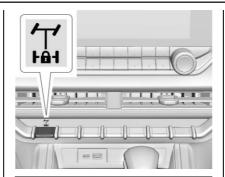
MODES	<b>Normal</b> Default	Off-Road	Tow/Haul	Terrain	Baja
Steering	Normal	Normal	Tow/Haul	Terrain	Normal
Transmission (2WD/4WD High)	Normal	Tow/Haul	Tow/Haul	Crawl	Baja with DPM
Locking Rear Axle	Up to 40 km/h (25 mph)	Unlimited	Up to 40 km/h (25 mph)	Up to 80 km/h (50 mph)	Unlimited
Locking Front Axle	Up to 40 km/h (25 mph)				
Throttle Progression (2WD/ 4WD High)	Normal	Normal	Normal	Crawl	Ваја
Traction Control (TCS)	Normal	Off-Road	Normal	Terrain	Off-Road
Stability Control (ESC)	Normal	Off-Road	Normal	Off-Road	Baja
Antilock Brake System (ABS)	Normal	Off-Road	Normal	Normal	Baja

## **Limited-Slip Differential**

If equipped, the limited-slip differential can give more traction on snow, mud, ice, sand, or gravel. It works like a standard axle most of the time, but when traction is low, this feature allows the drive wheel with the most traction to move the vehicle. For vehicles with the limited-slip differential, driven under severe conditions, the rear axle fluid should be changed. See *Maintenance Schedule* ⇒ 324.

## Locking Rear Axle

If equipped, the locking rear axle can give the vehicle additional traction from the rear wheels when traveling in off-road situations such as mud, snow, steep hills, and uneven terrain.



### Caution

If you try to lock the axle while the vehicle is stuck and the tires are spinning, the vehicle's drivetrain could be damaged. The repairs would not be covered by the vehicle warranty. Always lock the axle before attempting situations and/or navigating terrain that could cause the vehicle to become stuck.

#### Caution

If the vehicle's axle is locked while driving on pavement, the drivetrain could be damaged. Repairs would not be covered by the vehicle warranty. Do not use the locking axle on pavement.

Before the front axle can be locked, the rear axle must be locked and the transfer case must be in  $4 \downarrow$ .

To lock the rear axle:

- Press the rear axle locking switch with the vehicle moving less than 30 km/h (20 mph).
- Wait for the light in the switch to stop flashing and remain illuminated to show that the rear axle is locked.

If the electronic locking differential has difficulty engaging, release the accelerator pedal.

The locking rear axle will be disengaged when the vehicle speed exceeds 30 km/h (20 mph). The Off-Road Mode allows the axle lock to remain engaged at higher vehicle speeds.

After pressing the switch to unlock the axle, it may remain locked due to torque in the driveline. The axle is more easily unlocked by turning the steering wheel to the right and to the left while traveling at a low speed.

## **Locking Front Axle**

If equipped, the locking front axle can give the vehicle additional traction when traveling in off-road situations such as mud, snow, steep hills, and uneven terrain.

The locking front axle must not be used on high traction surfaces such as pavement.



### Caution

If you try to lock the axle while the vehicle is stuck and the tires are spinning, the vehicle's drivetrain could be damaged. The repairs would not be covered by the vehicle warranty. Always lock the axle before attempting situations and/or navigating terrain that could cause the vehicle to become stuck.

### Caution

If the vehicle's axle is locked while driving on pavement, the drivetrain could be damaged. Repairs would not be covered by the vehicle warranty. Do not use the locking axle on pavement.

## **⚠** Warning

Driving on pavement with a locked front axle may cause reduction to or complete loss of steering assist, which could result in serious injury, death, or property damage. Do not use the locking front axle on pavement.

Before the front axle can be locked, the transfer case must be in  $4 \downarrow$ .

To lock the front axle, press the front/rear axle locking switch. If it was not already locked, the rear axle will lock first followed by the front axle

To lock the front and rear axles:

- 2. Press the front/rear axle locking switch with the vehicle stopped or moving less than 30 km/h (20 mph).
- 3. Wait for the light in the switch to stop flashing and remain illuminated to show that the front axle is locked. Engagement of the front axle lock will disable the Antilock Brake System (ABS) and illuminate the ABS warning light. The wheels may lock up in this condition when decelerating from either applying the brake pedal or automatic braking in Terrain Mode. See *Driver Mode Control* 

  ⇒ 182. If this occurs, press the accelerator

pedal to unlock the wheels. Hill Decent Control (HDC) will also be disabled when the front axle lock is engaged.

If the electronic locking differential has difficulty engaging, release the accelerator pedal.

To unlock the front axle, perform one of the following actions:

- Press the rear axle locking switch. The front axle unlocks and the rear axle remains locked. See Locking Rear Axle
   187.
- Press the front/rear axle locking switch.
   The front and rear axles both unlock.

The locking front axle will be disengaged when the vehicle speed exceeds 30 km/h (20 mph) or the transfer case is shifted out of  $4 \downarrow$ .

ABS will be automatically enabled and the ABS warning light will turn off when the locking front axle is disengaged.

Do not lock the front axle while in Terrain Mode when driving on slippery roads. If the front axle is locked while in Terrain mode, the ABS warning light appears indicating that ABS is off, which may result in the wheels locking during deceleration. See *Driver Mode Control* ⇒ 182.

If HDC was enabled prior to axle lock, it will be automatically enabled when the locking front axle is disengaged.

After pressing the switch to unlock the axle, it may remain locked due to torque in the driveline. The axle is more easily unlocked by turning the steering wheel to the right and to the left while traveling at a low speed.

## **Cruise Control**

Cruise control allows the vehicle to maintain a set speed of 40 km/h (25 mph) or more without active acceleration. Cruise control does not work at speeds below 40 km/h (25 mph).

## ⚠ Warning

Cruise control can be dangerous where you cannot drive safely at a steady speed. Do not use cruise control on winding roads or in heavy traffic.

(Continued)

## Warning (Continued)

Cruise control can be dangerous on slippery roads. On such roads, fast changes in tire traction can cause excessive wheel slip, and you could lose control. Do not use cruise control on slippery roads.

Cruise control will disengage if:

- TCS or ESC is turned off.
- If equipped with Hill Descent Control (HDC), cruise control will disengage if HDC is active.
- The brakes are applied.

When road conditions allow cruise control to be safely used, cruise control can be turned back on.



S: Press to turn cruise control on or off. A white indicator light is displayed in the instrument cluster when cruise control is turned on.

**+RES**: If there is a set speed in memory, press the thumbwheel up briefly and release it to resume cruise control at that speed or press and hold to accelerate. If cruise control is already engaged, use to increase the vehicle speed.

-SET: Press the thumbwheel down briefly to choose the set speed and engage cruise control. If cruise control is already engaged, use to decrease the vehicle speed.

: Press to disengage cruise control without erasing the set speed from memory.

### **Setting Cruise Control**

If cruise control is on when not in use, the thumbwheel could get pressed to -SET or +RES and engage cruise control when not desired. Keep cruise control off when it is not being used. Press to turn off cruise control.

To choose the set speed and engage cruise control:

- 1. Press 🕥.
- 2. Accelerate to the desired speed.
- 3. Briefly press and release the thumbwheel down to -SET.
- Remove your foot from the accelerator pedal.

### Resuming a Set Speed

If cruise control is engaged at a set speed and then the brake pedal is applied or  $\bigotimes$  is pressed, cruise control is disengaged without erasing the set speed from memory.

Once the vehicle speed reaches about 40 km/h (25 mph) or more, briefly press the thumbwheel up to +RES to engage cruise control at the previous set speed.

## Increasing Speed While Using Cruise Control

If cruise control is already engaged:

- Press and hold the thumbwheel up to +RES until the desired cruise speed is reached, then release it.
- To increase the vehicle speed in small increments, briefly press the thumbwheel up to +RES and then release it. For each press, the vehicle speed increases by 1 km/h (1 mph).

The speedometer reading can be displayed in either English or metric units. See *Settings* ⇒ *130*. The increment value used depends on the units displayed.

### **Reducing Speed While Using Cruise Control**

If cruise control is already engaged:

 Press and hold the thumbwheel down to -SET until the desired lower cruise speed is reached, then release it.  To decrease the vehicle speed in small increments, briefly press the thumbwheel down to -SET and then release it. For each press, the vehicle speed decreases by 1 km/h (1 mph).

## Passing Another Vehicle While Using Cruise Control

Use the accelerator pedal to increase the vehicle speed. When you remove your foot from the accelerator pedal, the vehicle will slow down to the set speed. While pressing the accelerator pedal, or shortly following the release to override cruise control, briefly pressing the thumbwheel down to -SET will result in the cruise speed being set to the current vehicle speed.

### **Using Cruise Control on Hills**

How well cruise control works on a hill depends on the vehicle speed, load, and the steepness of the hill. When driving up a steep hill, you may need to use the accelerator pedal to maintain the cruise speed. When driving down a steep hill, you may need to apply the brake pedal or shift to a lower gear to keep the vehicle speed down. If the brake pedal is applied, cruise control will disengage.

### **Ending Cruise Control**

There are four ways to end cruise control:

- Lightly apply the brake pedal.
- Press ☒.
- Press 🕥.
- Shift the transmission to N (Neutral).

### **Erasing Speed Memory**

The cruise control set speed is erased from memory if  $\mathfrak{S}$  is pressed or when the vehicle is turned off.

## **Adaptive Cruise Control (Camera)**

If equipped, Adaptive Cruise Control (ACC) allows you to choose the cruise control set speed and the following gap. ACC uses a windshield mounted front camera sensor. Read this entire section before using ACC. The following gap is the following time (or distance) between your vehicle and a vehicle detected directly ahead in your path, moving in the same direction. If no vehicle is detected in your path, ACC works like regular cruise control.

If a vehicle is detected in your path, ACC can apply acceleration or limited, moderate braking to maintain the selected following gap. To disengage ACC, apply the brake. If ACC is controlling the vehicle speed when the Traction Control System (TCS) or Electronic Stability Control (ESC) system activates, ACC may automatically disengage. See *Traction Control/Electronic Stability Control* ⇒ 180. When road conditions allow ACC to be safely used, ACC can be turned back on. Disabling the TCS or ESC system will disengage and prevent the engagement of ACC.

ACC can reduce the need for you to frequently brake and accelerate, especially when used on expressways, freeways, and interstate highways. When used on other roads, you may need to take over the control of braking or acceleration more often.

## **⚠** Warning

ACC has limited braking ability and may not have time to slow the vehicle down enough to avoid a collision with another vehicle you are following. This can occur when vehicles suddenly slow or stop ahead, or enter your lane. Also see "Alerting the Driver" later in this section. Complete attention is always required (Continued)

## Warning (Continued)

## **⚠** Warning

ACC will not detect or brake for children, pedestrians, animals, or other objects.

Do not use ACC when:

- On winding and hilly roads or when the sensors are blocked by snow, ice, or dirt. The system may not detect a vehicle ahead. Keep the entire front of the vehicle clean.
- Visibility is poor due to rain, snow, fog, dirt, insect residue, or dust; when other foreign objects obscure the camera and/or radar; or when the vehicle in front or oncoming traffic causes additional environmental obstructions, such as road spray. ACC performance is limited under these conditions.

(Continued)

## Warning (Continued)

- On slippery roads where fast changes in tire traction can cause excessive wheel slip.
- With extremely heavy cargo loaded in the cargo area or rear seat, or when the vehicle is loaded in excess of load limits. See Vehicle Load Limits 

  157.



(c): Press to turn ACC on or off. When ACC is on, the ACC indicator light is lit white on the instrument cluster.

**+RES**: Press the thumbwheel up briefly to resume the previous set speed or to increase the vehicle speed if ACC is already activated. To increase speed by 1 km/h (1 mph), briefly

press up to +RES. To increase speed to the next 5 km/h (5 mph) mark on the speedometer, press and hold up to +RES.

-SET: Press the thumbwheel down briefly to choose the set speed and activate ACC or to decrease vehicle speed if ACC is already activated. To decrease speed by 1 km/h (1 mph), briefly press down to -SET. To decrease speed to the next 5 km/h (5 mph) mark on the speedometer, press and hold down to -SET.

 $\bowtie$ : Press to disengage ACC without erasing the set speed from memory.

: Press the thumbwheel down to change the ACC following gap setting. Available settings are: Far, Medium, or Near.

The speedometer reading can be displayed in either English or metric units. See *Settings* ⇒ *130*. The increment value used depends on the units displayed.

## Switching Between ACC and Regular Cruise Control

To switch between ACC and regular cruise control, press and hold ⋈. A Driver Information Display (DIC) message displays.





**ACC Indicator** 

Regular Cruise Control Indicator

When ACC is engaged, the ACC indicator light is lit green on the instrument cluster and the current following gap setting is displayed. When the regular cruise control is engaged, the Cruise Control indicator light is lit green on the instrument cluster, but the following gap setting is not displayed.

When the vehicle is turned on, the cruise control mode will be set to the last mode used before the vehicle was turned off.

## ⚠ Warning

Always check the cruise control indicator on the instrument cluster to determine which mode cruise control is in before using the feature. If ACC is not active, the vehicle will not automatically brake for (Continued)

### Warning (Continued)

other vehicles, which could cause a crash if the brakes are not applied manually. You and others could be seriously injured or killed.

### **Setting Adaptive Cruise Control**

If ACC is on but is not in use, the thumbwheel could be pressed to –SET or +RES and engage ACC when not desired. Keep ACC off when off when it is not being used. Press so to turn off ACC.

Select the set speed desired for ACC. This is the vehicle speed when no vehicle is detected in your path.

While the vehicle is moving, ACC will not set at a speed below 5 km/h (3 mph), although it can be resumed. The minimum allowable set speed is 25 km/h (15 mph).

To choose the set speed and engage ACC while moving:

- 1. Press (S).
- 2. Accelerate to the desired speed.
- Briefly press the thumbwheel down to -SET and release it.

Remove your foot from the accelerator pedal.

After ACC is set, it may immediately apply the brakes if a vehicle ahead is detected closer than the selected following gap.

ACC can also be set while the vehicle is stopped if ACC is on and the brake pedal is applied.



### **ACC Indicator**

The ACC indicator light displays in the instrument cluster and Head-Up Display (HUD), if equipped. When ACC is on, the indicator light is lit white. When ACC is active, the indicator light is lit green.

Be mindful of speed limits, surrounding traffic speeds, and weather conditions when selecting the set speed.

### Resuming a Set Speed

If the ACC is set at a desired speed and then the brakes are applied, ACC is disengaged without erasing the set speed from memory.

## 194 Driving and Operating

To begin using ACC again, briefly press the thumbwheel up to +RES and release it:

- If the vehicle is moving more than 5 km/h (3 mph), it returns to the previous set speed.
- If the vehicle is stopped with the brake pedal applied, press the thumbwheel up to +RES and release the brake pedal. ACC will hold the vehicle until the thumbwheel is pressed up to +RES or the accelerator pedal is pressed.

A green ACC indicator and the set speed display on the instrument cluster. The vehicle ahead indicator may be flashing if a vehicle ahead was present and moved. See "Approaching and Following a Vehicle" later in this section.

Once ACC has resumed, the vehicle speed will increase to the set speed under the following conditions:

- There is no vehicle ahead.
- The vehicle ahead is beyond the selected following gap.
- The vehicle speed is not being limited because of a sharp turn.

### Increasing Speed While ACC Is at a Set Speed

If ACC is already activated, do one of the following:

- Use the accelerator pedal to increase the vehicle speed to the desired, higher cruise speed. Briefly press the thumbwheel down to -SET and release it, and then release the accelerator pedal. The vehicle will now cruise at the higher set speed.
   When the accelerator pedal is being pressed, ACC will not brake because it is being overridden. The ACC indicator will turn blue on the instrument cluster and the HUD, if equipped.
- Press and hold the thumbwheel up to +RES until the desired set speed is displayed, then release it.
- To increase the vehicle speed in smaller increments, briefly press the thumbwheel up to +RES and release it. For each press, the vehicle speed increases by 1 km/h (1 mph).
- To increase the vehicle speed in larger increments, press and hold the thumbwheel up to +RES. While holding up to +RES, the vehicle speed increases to the next 5 km/h (5 mph) mark on the speedometer, then continues to increase by 5 km/h (5 mph) increments.

The set speed can also be increased while the vehicle is stopped:

- If stopped with the brake pedal applied, press and hold the thumbwheel up to +RES until the desired set speed is displayed, then release it.
- If ACC is holding the vehicle at a stop and there is another vehicle directly ahead, pressing the thumbwheel up to +RES will increase the set speed.
- Pressing the thumbwheel up to +RES when there is no longer a vehicle ahead, or the vehicle ahead is pulling away, and the brake is not applied will cause the ACC to resume.

When it is determined that there is no vehicle ahead, or the vehicle ahead is beyond the selected following gap, then the vehicle speed will increase to the set speed.

## Reducing Speed While ACC Is at a Set Speed

If ACC is already activated, do one of the following:

 Use the brake pedal to decrease the vehicle speed to the desired lower cruise speed. Release the brake pedal and press the thumbwheel down to –SET and release it. The vehicle will now cruise at the lower set speed.

- Press and hold the thumbwheel down to –SET until the desired lower speed is displayed, then release it.
- To decrease the vehicle speed in smaller increments, briefly press the thumbwheel down to -SET and release it. For each press, the vehicle goes about 1 km/h (1 mph) slower.
- To decrease the vehicle speed in larger increments, press and hold the thumbwheel down to -SET. While holding down to -SET, the vehicle speed decreases to the next 5 km/h (5 mph) mark on the speedometer, then continues to decrease by 5 km/h (5 mph) increments.

The set speed can also be decreased while the vehicle is stopped. If stopped with the brake applied, briefly press and release or press and hold the thumbwheel down to -SET until the desired set speed is displayed.

### Selecting the Follow Distance Gap

When a slower moving vehicle is detected ahead and is within the selected following distance gap, ACC will adjust the vehicle's speed and attempt to maintain the selected following distance gap.

On the steering wheel, press the thumbwheel down to change the following gap setting. Available following gap settings are: Far, Medium, or Near.

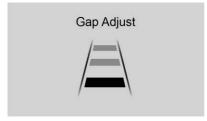
When you press the strumbwheel down, the current selected gap setting displays briefly on the instrument cluster and the HUD, if equipped. The selected gap setting is maintained until it is changed.



Far Gap Setting



**Medium Gap Setting** 



**Near Gap Setting** 

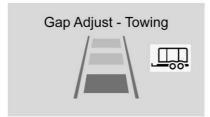
If equipped, and a trailer is electrically connected, the gap setting display will be as follows:



Far Gap Setting with Trailer



Medium Gap Setting with Trailer



## Near Gap Setting with Trailer

Since each gap setting corresponds to a following time (Far, Medium, or Near), the following distance will vary based on vehicle speed. The faster the vehicle speed, the further back your vehicle will follow a vehicle detected ahead. Consider traffic and weather conditions when selecting the following gap. The range of selectable gaps may not be appropriate for all drivers and driving conditions.

Changing the gap setting automatically changes the alert timing sensitivity (Far, Medium, or Near) for the Forward Collision Alert (FCA) feature. See Forward Collision Alert (FCA) System 

⇒ 210.

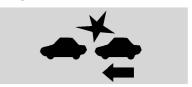
### **Courtesy Gap**

Press and hold the 🛬 thumbwheel down when the vehicle is moving to temporarily increase the following distance gap with the vehicle ahead to allow for merging traffic.

Press and hold the thumbwheel down when stopped to cancel ACC from resuming automatically (if the stop is brief) and to remain stationary. This can be used to allow traffic to merge between you and the vehicle ahead. Press the speed control thumbwheel up to +RES or press the accelerator pedal to resume ACC.

The following distance gap will return to the original selection after hold.

### Alerting the Driver



With Head-Up Display



### Without Head-Up Display

If ACC is engaged, driver action may be required when ACC cannot apply sufficient braking because of approaching a vehicle too rapidly.

When this condition occurs, the forward collision alert symbol will flash on the windshield or the HUD, if equipped. Either eight beeps will sound from the front, or both sides of the Safety Alert Seat, if equipped, will pulse five times. To view available settings from the infotainment home screen, touch Settings > Vehicle > Collision/Detection Systems.

### Approaching and Following a Vehicle



The vehicle ahead indicator light displays in the instrument cluster and the HUD, if equipped. This indicator light only displays when a vehicle is detected in your vehicle's path and is moving in the same direction. If the vehicle ahead indicator light is not displaying, ACC will not respond to, or brake for, vehicles ahead.

ACC automatically slows the vehicle down and adjusts vehicle speed to follow a detected vehicle ahead at the selected following gap setting. The vehicle speed increases or decreases to follow a detected vehicle in front of your vehicle when that vehicle is traveling slower than your vehicle's ACC set speed. When ACC is active, it may apply limited braking, if necessary. When braking is active, the brake lamps will come on. The automatic braking may feel or sound different than if the brakes were applied manually. This is normal.

### Passing a Vehicle While Using ACC

If the set speed is high enough, and the left turn signal is used to pass a vehicle ahead in the selected following gap, ACC may assist by gradually accelerating the vehicle prior to the lane change.

## ⚠ Warning

When using ACC to pass a vehicle or perform a lane change, the following distance to the vehicle being passed may be reduced. ACC may not apply sufficient acceleration or braking when passing a vehicle or performing a lane change. Always be ready to manually accelerate or brake to complete the pass or lane change.

### Stationary or Very Slow-Moving Objects

## **⚠** Warning

ACC may not detect and react to stopped or slow-moving vehicles ahead of you. For example, the system may not brake for a vehicle it has never detected moving. This can occur in stop-and-go traffic or when a vehicle suddenly appears due to a vehicle (Continued)

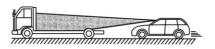
## Warning (Continued)

ahead changing lanes. Your vehicle may not stop and could cause a crash. Use caution when using ACC. Your complete attention is always required while driving and you should be ready to take action and apply the brakes.

### **Irregular Objects Affecting ACC**

ACC may have difficulty detecting the following objects:

- Vehicles in front of your vehicle that have a rear aspect that is low, small, or irregular
- An empty truck or trailer that has no cargo in the cargo bed
- Vehicles with cargo extending from the back end
- Non-standard shaped vehicles, such as vehicle transport, vehicles with a side car fitted, or horse carriages
- Vehicles that are low to the road surface
- Objects that are close to the front of your vehicle
- Vehicles on which extremely heavy cargo is loaded in the cargo area or rear seat



### **ACC Automatically Disengages**

ACC may automatically disengage and the driver will need to manually apply the brakes to slow the vehicle if:

- The front camera is blocked or visibility is reduced.
- The TCS or ESC system has activated or been disabled.
- There is a fault in the sustem.
- A DIC message displays to indicate that ACC is temporarily unavailable.

The ACC indicator will turn white when ACC is no longer active.

In some cases, when ACC is temporarily unavailable, regular cruise control may be used. See "Switching Between ACC and Regular Cruise Control" previously in this section. Always consider driving conditions before using either cruise control system.

#### **Notification to Resume ACC**

ACC will maintain a follow gap behind a detected vehicle and slow your vehicle to a stop behind that vehicle.

If the stopped vehicle ahead has driven away and ACC has not resumed, the vehicle ahead indicator will flash as a reminder to check traffic ahead before proceeding. In addition, the left and right sides of the Safety Alert Seat (if equipped) will pulse three times, or three beeps will sound. To view available settings from the infotainment home screen, touch Settings > Vehicle > Collision/Detection Systems, then touch "Alert Type" or "Adaptive Cruise Go Notifier."

When the vehicle ahead drives away, ACC resumes automatically if the stop was brief. If necessary, press the thumbwheel up to +RES or press the accelerator pedal to resume ACC. If stopped for more than two minutes or if the driver door is opened and the driver seat belt is unbuckled, ACC automatically applies the Electric Parking Brake (EPB) to hold the vehicle. The EPB status light will turn on. See *Electric Parking Brake* ▷ 178. To release the EPB, press the accelerator pedal.

A DIC warning message may display indicating to shift to P (Park) before exiting the vehicle.

## ⚠ Warning

If ACC has stopped the vehicle, and if ACC is disengaged, turned off, or canceled, the vehicle will no longer be held at a stop. The vehicle can move. When ACC is holding the vehicle at a stop, always be prepared to manually apply the brakes.

## **⚠** Warning

Leaving the vehicle without placing it in P (Park) can be dangerous. Do not leave the vehicle while it is being held at a stop by ACC. Always place the vehicle in P (Park) and turn off the ignition before leaving the vehicle.

#### **ACC Override**

If using the accelerator pedal while ACC is active, the ACC indicator turns blue on the instrument cluster and in the HUD, if equipped, to indicate that automatic

braking will not occur. ACC will resume operation when the accelerator pedal is not being pressed.

## **⚠** Warning

The ACC will not automatically apply the brakes if your foot is resting on the accelerator pedal. You could crash into a vehicle ahead of you.

Curves in the Road

## **⚠** Warning

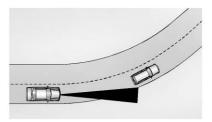
On curves, ACC may not detect a vehicle ahead in your lane. You could be startled if the vehicle accelerates up to the set speed, especially when following a vehicle exiting or entering exit ramps. You could lose control of the vehicle or crash. Do not use ACC while driving on an entrance or exit ramp. Always be ready to use the brakes if necessary.

## **⚠** Warning

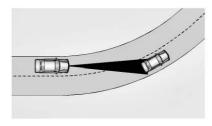
On curves, ACC may respond to a vehicle in another lane, or may not have time to react to a vehicle in your lane. You could crash into a vehicle ahead of you, or lose control of your vehicle. Give extra attention in curves and be ready to use the brakes if necessary. Select an appropriate speed while driving in curves.

ACC may operate differently in a sharp curve. It may reduce the vehicle speed if the curve is too sharp.

ACC automatically slows the vehicle down while navigating the curve and may increase speed out of the curve, but will not exceed the set speed.



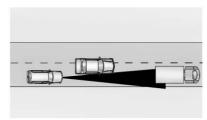
When following a vehicle and entering a curve, ACC may not detect the vehicle ahead and accelerate to the set speed. When this happens, the vehicle ahead indicator will not appear.



ACC may detect a vehicle that is not in your lane and apply the brakes.

ACC may occasionally provide an alert and/ or braking that is considered unnecessary. It could respond to vehicles in different lanes or stationary objects when entering or exiting a curve. This is normal operation. The vehicle does not need service.

### Other Vehicle Lane Changes



ACC will not detect a vehicle ahead until it is completely in the lane. The brakes may need to be manually applied.

### Objects Not Directly in Front of Your Vehicle

The detection of objects in front of the vehicle may not be possible if:

- The vehicle or object ahead is not within your lane.
- The vehicle ahead is shifted, not centered, or is shifted to one side of the lane.

### **Driving in Narrow Lanes**

Vehicles in adjacent traffic lanes or roadside objects may be incorrectly detected when located along the roadway.

### Do Not Use ACC on Hills



Do not use ACC when driving on steep hills as ACC may not detect a vehicle ahead.

### Towing with ACC

If equipped when towing a trailer, ACC driving characteristics such as following gap, acceleration rates and braking rates may be modified to provide a better towing experience.

When ACC is used with vehicles equipped with aftermarket trailer brake controller, disengage ACC before applying the manual trailer brake. ACC will not automatically disengage when manual trailer brake is applied.

ACC may be used when towing a trailer when trailer attached is within GM-approved allowable size and weight limits. See *Trailer Towing* 

⇒ 228.

When towing a trailer with ACC, it is important to properly set the Trailer Gain. See "Integrated Trailer Brake Control System" in *Towing Equipment* 

⇒ 231 for more information about the Trailer Gain adjustment procedure.

ACC maintains the set speed when driving uphill and downhill while towing a trailer. However, ACC may make a slight change to the cruise speed while driving on moderate hills if the combined vehicle and trailer weight is close to the maximum Gross Combined Weight Rating (GCWR). See *Trailer Towing* 

⇒ 228. This is normal ACC operation and is necessary to maintain the set speed. ACC may disengage if it detects that the brake temperature exceeds the normal temperature range.

### Disengaging ACC

There are three ways to disengage ACC:

- Lightly apply the brake pedal.
- Press ☒.
- Press (5).

### **Erasing Speed Memory**

The ACC set speed is erased from memory if (S) is pressed and when the vehicle is turned off.

### Weather Conditions Affecting ACC

If the interior temperature is extremely high, the instrument cluster may indicate that ACC is temporarily unavailable. This can be caused by extreme hot weather conditions with direct sunlight on the front camera. ACC will return to normal operation once the cabin temperature is lower.

Conditions that are associated with low visibility, such as fog, rain, snow, or road spray, may limit ACC performance. Water droplets from rain or snow that remain on the windshield may also limit ACC's ability to detect objects.

## **⚠** Warning

Camera visibility may be limited and the ACC system may not work properly if the windshield is not clear. Do not use ACC if moisture is present on the inside of the windshield or the windshield washer is used in cold weather. Turn on the front (Continued)

## Warning (Continued)

defroster and make sure the windshield is clear before using ACC. Before driving, check that the windshield wipers are in good condition and replace them if worn.

### **Lighting Conditions Affecting ACC**

The ACC front camera can be affected by poor lighting conditions, and ACC may have limited performance when:

- There are changes in brightness, such as entering and exiting tunnels, bridges, and overpasses.
- Low sun angles cause the camera to not detect objects, or it is more difficult to detect objects in the same traffic lane.
- Lighting is poor in the evening or early morning
- There are multiple changes in brightness or shadows along the vehicle roadway.
- In a tunnel without the headlamps on, or in a tunnel when there is a vehicle in front that does not have its taillamps on.
- Subjected to strong light from opposing lane traffic in the front of the vehicle, such as high-beam headlamps from oncoming traffic.

## Accessory Installations and Vehicle Modifications

Do not install or place any object around the front camera windshield area that would obstruct the front camera view.

Do not install objects on top of the vehicle that overhang and obstruct the front camera, such as a canoe, kayak, or other items that can be transported on the vehicle roof.

Do not modify the hood, headlamps, or fog lamps, as this may limit the camera's ability to detect an object.

### Cleaning the Sensing System

The camera sensor on the windshield behind the rearview mirror can become blocked by snow, ice, dirt, mud, or debris. This area needs to be cleaned for ACC to operate properly.

The vehicle headlamps may need to be cleaned due to dirt, snow, or ice. Objects that are not illuminated correctly may be difficult to detect.

If ACC will not operate, regular cruise control may be available. See "Switching Between ACC and Regular Cruise Control" previously in this section. Always consider driving conditions before using either cruise control system.

For cleaning instructions, see "Washing the Vehicle" under *Exterior Care* ⇒ 315.

# Advanced Driver Assistance Systems

This vehicle may have features that work together to help avoid crashes or reduce crash damage while driving, backing, and parking. Read this entire section before using these systems.

## **⚠** Warning

Do not rely on the Driver Assistance Systems. These systems do not replace the need for paying attention and driving safely. You may not hear or see alerts or warnings provided by these systems. Failure to use proper care when driving may result in injury, death, or vehicle damage. See *Defensive Driving* \$\times\$ 146.

Under many conditions, these systems will not:

(Continued)

## Warning (Continued)

- Detect children, pedestrians, bicyclists, or animals.
- Detect vehicles or objects outside the area monitored by the system.
- Work at all driving speeds.
- Warn you or provide you with enough time to avoid a crash.
- Work under poor visibility or bad weather conditions.
- Work if the detection sensor is not cleaned or is covered by ice, snow, mud, or dirt.
- Work if the detection sensor is covered up, such as with a sticker, magnet, or metal plate.
- Work if the area surrounding the detection sensor is damaged or not properly repaired.

Complete attention is always required while driving, and you should be ready to take action and apply the brakes and/or steer the vehicle to avoid crashes.

### Audible Alert or Safety Alert Seat

Some driver assistance features alert the driver of obstacles by beeping. To view available settings from the infotainment screen, touch Settings > Vehicle > Comfort and Convenience.

With the Safety Alert Seat, the driver seat cushion may provide a vibrating pulse alert instead of beeping. To view available settings from the infotainment screen, touch Settings > Vehicle > Collision/Detection Systems.

### Cleaning

Depending on vehicle options, keep these areas of the vehicle clean to ensure the best driver assistance feature performance. Driver Information Center (DIC) messages may display when the systems are unavailable or blocked.





- Front and rear bumpers and the area below the bumpers
- Front grille and headlamps
- Front camera lens in the front grille or near the front emblem

- Front side and rear side panels
- Outside of the windshield in front of the rearview mirror
- Side camera lens on the bottom of the outside mirrors
- Rear side corner bumpers
- Rear Vision Camera above the license plate

### **Radio Frequency**

This vehicle may be equipped with driver assistance systems that operate using radio frequency. See *Radio Frequency Statement* ⇒ 343.

# Assistance Systems for Parking or Backing

If equipped, the Rear Vision Camera (RVC), Surround Vision System, Rear Cross Traffic Alert, Rear Pedestrian Alert, and Rear Park Assist may help the driver park or avoid objects. Always check around the vehicle when parking or backing.

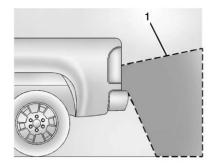
## Rear Vision Camera (RVC)

When the vehicle is shifted into R (Reverse), the RVC displays an image of the area behind the vehicle in the infotainment display. The previous screen displays when

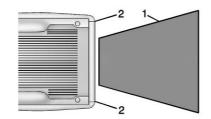
## 204 Driving and Operating

the vehicle is shifted out of R (Reverse) after a short delay. To return to the previous screen sooner, press the Home or Back button on the infotainment system, shift into P (Park), or reach a vehicle speed of approximately 12 km/h (8 mph) while in D (Drive).

The RVC is under the tailgate handle. The RVC will not work properly if the tailgate is down.



1. View Displayed by the Camera



- 1. View Displayed by the Camera
- 2. Corners of the Rear Bumper

Displayed images may be farther or closer than they appear. The area displayed is limited and objects that are close to either corner of the bumper or under the bumper do not display.

A warning triangle may appear on the infotainment display to show the RPA or RCTA has detected an object. This triangle changes from amber to red and increases in size the closer the object.

## ⚠ Warning

The camera(s) do not display children, pedestrians, bicyclists, crossing traffic, animals, or any other object outside of the cameras' field of view, below the (Continued)

## Warning (Continued)

bumper, or under the vehicle. Shown distances may be different from actual distances. Do not drive or park the vehicle using only these camera(s). Always check behind and around the vehicle before driving. Failure to use proper care may result in injury, death, or vehicle damage.

### Hitch Guidance

If equipped, this feature displays a single, centered guideline on the camera display to assist with aligning a vehicle's hitch ball with a trailer coupler. Select the trailer guidance line button, then align the trailer guidance line over the trailer coupler. Continuously steer the vehicle to keep the guidance line centered on the coupler when backing. RVC Park Assist overlays will not display when the trailer guidance line is active. Hitch Guidance is only available in Standard View.

To check the trailer when in a forward gear above 12 km/h (8 mph), touch CAMERA on the infotainment display to view the rear camera. Touch X to exit the view or it will be removed automatically after eight seconds.

## **⚠** Warning

Use Hitch Guidance only to help back the vehicle to a trailer hitch or, when traveling above 12 km/h (8 mph), to briefly check the status of your trailer. Do not use for any other purpose, such as making lane change decisions. Before making a lane change, always check the mirrors and glance over your shoulder. Improper use could result in serious injury to you or others.

## **Surround Vision System**

If equipped the Surround Vision system can display various views surrounding the vehicle in the infotainment display. See below for camera view descriptions and more information.

## **⚠** Warning

The Surround Vision cameras have blind spots and will not display all objects near the corners of the vehicle. Folding outside (Continued)

## Warning (Continued)

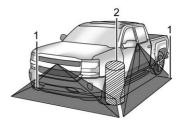
mirrors that are out of position may not display surround view correctly. Always check around the vehicle when parking or backing.

## ⚠ Warning

If equipped, the optional Safari Bar and Front Grille Light Bar may block the front view camera or limit the camera's field of view, which will inhibit the Surround Vision System. Do not rely solely on these camera(s) when driving or parking the vehicle. Always check behind and around the vehicle before driving or parking. Failure to use proper care may result in injury, death, or vehicle damage.



- Views Displayed by the Surround Vision Cameras
- 2. Area Not Shown

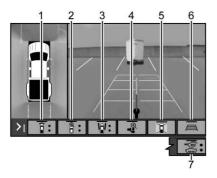


- Views Displayed by the Surround Vision Cameras
- 2. Area Not Shown

## **⚠** Warning

The camera(s) do not display children, pedestrians, bicyclists, crossing traffic, animals, or any other object outside of the cameras' field of view, below the bumper, or under the vehicle. Shown distances may be different from actual distances. Do not drive or park the vehicle using only these camera(s). Always check behind and around the vehicle before driving. Failure to use proper care may result in injury, death, or vehicle damage.

### **Camera Views**



Touch the camera view buttons along the bottom of the infotainment display to access each view (if equipped):

1. Front/Rear Standard View

Displays an image of the area in front or behind the vehicle. To select, touch Front/Rear Standard View on the infotainment display when a camera view is active.

When the hitch guidance is selected, Rear Standard View will remain visible across gear changes, otherwise the view will toggle between Front and Rear Standard View based on gear position.

If equipped, the front view camera also displays when the Park Assist system detects an object within 30 cm (12 in).

To access this view when in a forward gear above 12 km/h (8 mph), select CAMERA on the infotainment display and select Rear Standard View. The view will close after 8 seconds and can be closed early by selecting X, Home or Back.

2. Front/Rear Top-Down View

Displays a front or rear overhead view of the vehicle. To view, select Front/Rear Top-Down View on the infotainment display when the camera app is active.

3. Front/Rear side View

Displays a view that shows objects next to the front or rear sides of the vehicle. To select, touch Front/Rear Side View on the infotainment display when a camera view is active. Touch the button to toggle between front and rear camera views. Park Assist and RCTA overlays are not available when Front/Rear Side View is active.

4. Hitch View

Displays a zoomed-in view of the hitch area to assist with aligning the vehicle's hitch ball with the trailer coupler and monitoring the trailer connection. To view, select Hitch View on the infotainment display when the Camera App is active. To access this view when in a forward gear above 12 km/h (8 mph), select CAMERA on the infotainment display and select Hitch View. The view will close after eight seconds and can be closed early by selecting X, Home or Back. Shifting

into P (Park) while in this view will automatically engage the Electric Parking Brake (EPB).

- 5. Surround View
  - Displays an image of the area surrounding the vehicle. Surround View is displayed alongside the currently selected view when below 12 km/h (8 mph). Surround View is disabled when above 12 km/h (8 mph).
- 6. Camera App Guidance Lines
  - The Camera App supports three possible guidance modes: No Guidance, Vehicle Guidance and Trailering Guidance. To change guidance mode, select the appropriate guidance icon. Depending on the guidance mode and view selected, different guidance lines may appear. A grayed-out icon indicates that guidance lines are not available. Certain views do not support Guidance lines.
  - Standard Guidance Lines are available in Front/Rear Standard Views, Front/Rear Top-Down Views and Surround View when the

- vehicle guidance mode is selected. Standard Guidance Lines show current and intended vehicle path.
- Hitch Guidance Line is available in Rear Standard View when the Trailering Guidance mode is selected. Hitch Guidance displays a single centered guidance line on the infotainment display to assist with aligning the vehicle's hitch with a trailer coupler. Align the Hitch Guidance Line with the trailer coupler by continuously steering the vehicle to keep the guidance line centered on the coupler when backing. Park Assist overlays will not display when the Hitch Guidance Line is active.
- 7. Underbody Split: Front-Forward/ Forward-Rearward

Displays a split screen of two camera images. Touch the Underbody Split view on the infotainment display when a camera is active. Touching the button multiple times will toggle between a split of the front grille camera with Underbody Forward and Underbody Forward with Underbody

Rearward. Park Assist and RCTA overlays are not available when Underbody Split is selected.

## **⚠** Warning

Use Hitch Guidance only to help back the vehicle to a trailer hitch or, when traveling above 12 km/h (8 mph), to briefly check the status of your trailer. Do not use for any other purpose, such as making lane change decisions. Before making a lane change, always check the mirrors and glance over your shoulder. Improper use could result in serious injury to you or others.

### Surround Vision (360 Degrees)

If equipped, the Surround Vision system can display various views surrounding the vehicle in the infotainment display using four cameras mounted around the vehicle. The front camera is in the grille under the front emblem, the side cameras are on the bottom of the outside mirrors, and the rear camera is in the tailgate handle.

The Surround Vision system can be accessed by selecting CAMERA in the infotainment display or when the vehicle is shifted into R (Reverse). To return to the previous screen sooner, when not in R (Reverse), press the Home or Back button on the infotainment system, shift into P (Park), or, while in D (Drive), reach a vehicle speed of approximately 12 km/h (8 mph). The vehicle may automatically switch views when it is shifted into another gear.

Available camera views:

- Front/Rear Standard View
- Front/Rear Top-Down View
- Rear Bowl View
- Front/Rear Side View
- Hitch View
- Surround View
- Guidance Lines
- Hitch Guidance

### **Underbody Camera**

There are two cameras underneath the vehicle that show a view of the areas underneath the front and rear bumper. This feature is activated through the infotainment display.

The cameras can be washed by the following procedure:

Touch CAMERA on the infotainment display.

2. Select the front or rear underbody camera view.



Touch the symbol on the lower-left of the infotainment display to activate the washer.

If there is excessive or dry debris on the shield in front of the camera lens, the activated washer may not effectively clean it. A manual cleaning may be necessary.

Excessive or prolonged use may cause damage to the shield. Periodic service or replacement may be required.

### **Park Assist**

If equipped with Rear Park Assist (RPA), as the vehicle backs up at speeds of less than 8 km/h (5 mph), the sensors on the rear bumper may detect objects up to 1.8 m (6 ft) behind the vehicle within a zone 25 cm (10 in) high off the ground and below bumper level. These detection distances may be shorter during warmer or humid weather.

Blocked sensors will not detect objects and can also cause false detections. Keep the sensors clean of mud, dirt, snow, ice, and slush; and clean sensors after a car wash in freezing temperatures.

## ⚠ Warning

The Park Assist system does not detect children, pedestrians, bicyclists, animals, or objects below the bumper or that are too close or too far from the vehicle. It is not available at speeds greater than 8 km/h (5 mph). To prevent injury, death, or vehicle damage, even with Park Assist, always check the area around the vehicle and check all mirrors before backing.



The instrument cluster may have a park assist display with bars that show "distance to object" and object location information for RPA. As the object gets closer, more bars light up and the bars change color from yellow to amber to red.

When an object is first detected in the rear, one beep will be heard from the rear. When an object is very close, <0.6 m (2 ft) in the vehicle rear, continuous beeps will sound from the rear.

### Turning the Features On or Off

RPA can be turned on and off. To view available settings for this feature, touch the Settings icon on the infotainment home page. Select "Vehicle" to display the list of available options and select "Collision/ Detection Systems."

Turn off RPA when towing a trailer.

### **Rear Pedestrian Alert**

If equipped, and under certain conditions, this feature can provide alerts for a pedestrian within the system's range directly behind the vehicle. This feature only works in R (Reverse) below 12 km/h (8 mph), and detects pedestrians up to 8 m (26 ft) away during daytime driving. During nighttime driving, feature performance is very limited.



### **Rear Pedestrian Alert Indicator**

When a pedestrian is detected within the system's range directly behind the vehicle, this symbol flashes amber on the infotainment display, along with five beeps from the rear, or if equipped, two pulses from both sides of the driver seat. When a pedestrian is detected close to the vehicle, the symbol flashes red on the infotainment display, along with ten beeps from the rear, or if equipped, seven pulses from both sides of the driver seat.

## **⚠** Warning

Rear Pedestrian Alert does not automatically brake the vehicle. It also does not provide an alert unless it detects a pedestrian, and it may not detect all pedestrians if:

- The pedestrian is not directly behind the vehicle, fully visible to the Rear Vision Camera (RVC), or standing upright.
- The pedestrian is part of a group.
- The pedestrian is a child.
- Visibility is poor, including nighttime conditions, fog, rain, or snow.
- The RVC is blocked by dirt, snow, or ice.
- The RVC, taillamps, or back-up lamps are not cleaned or in proper working condition.
- The vehicle is not in R (Reverse).

To help avoid death or injury, always check for pedestrians around the vehicle before backing up. Be ready to take

(Continued)

## Warning (Continued)

action and apply the brakes. See *Defensive Driving* \$\Display\$ 146. Keep the RVC, taillamps, and back-up lamps clean and in good repair.

Rear Pedestrian Alert can be set to Off or Alert. To view available settings from the infotainment screen, touch Settings > Vehicle > Collision/Detection Systems > Rear Pedestrian Detection. If equipped, alerts can be set to beeps or seat pulses. To view available settings from the infotainment screen, touch Settings > Vehicle > Collision/Detection Systems > Alert Type.

## Rear Cross Traffic Alert (RCTA) System

If equipped, when the vehicle is shifted into R (Reverse), RCTA shows a red warning triangle with a left or right pointing arrow on the infotainment display to warn of traffic coming from the left or right. This system detects objects coming from up to 20 m (65 ft) from the left or right side of the vehicle. When an object is detected, either three beeps sound from the left or

right or three Safety Alert Seat pulses occur on the left or right side, depending on the direction of the detected vehicle.

### Rear Cross Traffic Braking (RCTB)

If equipped, RCTB displays a red warning triangle with a left or right pointing arrow on the infotainment screen to warn of traffic coming from the left or right. The system detects objects coming from up to 20 m (65 ft) from the left or right side of the vehicle. When an object is detected, three beeps sounds from the left or right, depending on the direction of the detected vehicle. RCTB will bring the vehicle to a full stop if a collision is imminent.

### Driving With a Trailer

Use caution while backing up when towing a trailer. RCTA and RCTB are automatically disabled when a trailer is attached to the vehicle.

### Turning the Feature On or Off

To view available settings from the infotainment screen, touch Settings > Vehicle > Collision/Detection Systems.

## **Assistance Systems for Driving**

If equipped, when driving the vehicle in a forward gear, Forward Collision Alert (FCA), Lane Keep Assist (LKA), Blind Zone Steering Assist (BZSA), Lane Change Alert (LCA), Front Pedestrian Braking (FPB), and/or the Automatic Emergency Braking (AEB) can help to avoid a crash or reduce crash damage.

# Forward Collision Alert (FCA) System

If equipped, the FCA system may help to avoid or reduce the harm caused by front-end crashes. When approaching a vehicle ahead too quickly, FCA provides a red flashing alert on the windshield and rapidly beeps or pulses the drivers seat. FCA also lights an amber visual alert if following another vehicle much too closelu.

FCA detects vehicles within a distance of approximately 60 m (197 ft) and operates at speeds above 8 km/h (5 mph).

## **⚠** Warning

FCA is a warning system and does not apply the brakes. When approaching a slower-moving or stopped vehicle ahead (Continued)

## Warning (Continued)

too rapidly, or when following a vehicle too closely, FCA may not provide a warning with enough time to help avoid a crash. It also may not provide any warning at all. FCA does not warn of pedestrians, animals, signs, guardrails, bridges, construction barrels, or other objects. Be ready to take action and apply the brakes. See *Defensive Driving* \$\infty\$ 146.

FCA can be disabled. To view available settings from the infotainment screen, touch Settings > Vehicle > Collision/Detection Systems.

### **Detecting the Vehicle Ahead**



FCA warnings will not occur unless the FCA system detects a vehicle ahead. When a vehicle is detected, the vehicle ahead indicator will display green. Vehicles may

not be detected on curves, highway exit ramps, or hills, due to poor visibility; or if a vehicle ahead is partially blocked by pedestrians or other objects. FCA will not detect another vehicle ahead until it is completely in the driving lane.

## ⚠ Warning

FCA does not provide a warning to help avoid a crash, unless it detects a vehicle. FCA may not detect a vehicle ahead if the FCA sensor is blocked by dirt, snow, or ice, or if the windshield is damaged. It may also not detect a vehicle on winding or hilly roads, or in conditions that can limit visibility such as fog, rain, or snow, or if the headlamps or windshield are not cleaned or in proper condition. Keep the windshield, headlamps, and FCA sensors clean and in good repair.

### **Collision Alert**



With Head-Up Display



### Without Head-Up Display

When your vehicle approaches another detected vehicle too rapidly, the red FCA display will flash on the windshield. Also, eight rapid high-pitched beeps will sound from the front, or both sides of the Safety Alert Seat will pulse five times. When this Collision Alert occurs, the brake system may prepare for driver braking to occur more rapidly which can cause a brief, mild deceleration. Continue to apply the brake pedal as needed.

## **Tailgating Alert**



The vehicle ahead indicator will display amber when you are following a vehicle ahead much too closely.

## Selecting the Alert Timing



The Collision Alert control is on the steering wheel. Press to set the FCA timing to Far, Medium, Near, or on some vehicles, Off.. The first button press shows the current setting on the DIC. Additional button presses will change this setting. The chosen setting will remain until it is changed and will affect the timing of both the Collision Alert and the Tailgating Alert features. The timing of both alerts will vary based on vehicle speed. The faster the vehicle speed,

the farther away the alert will occur. Consider traffic and weather conditions when selecting the alert timing. The range of selectable alert timings may not be appropriate for all drivers and driving conditions.

If your vehicle is equipped with Adaptive Cruise Control (ACC), changing the FCA timing setting automatically changes the following gap setting (Far, Medium, or Near).

### Following Distance Indicator

If equipped, the following distance to a moving vehicle ahead in your path is indicated in following time in seconds on the Driver Information Center (DIC). See Driver Information Center (DIC) ⇒ 95. The minimum following time is 0.5 seconds away.

If there is no vehicle detected ahead, or the vehicle ahead is out of sensor range, dashes will be displayed.

### **Unnecessary Alerts**

FCA may provide unnecessary alerts for turning vehicles, vehicles in other lanes, objects that are not vehicles, or shadows. These alerts are normal operation and the vehicle does not need service.

### Cleaning the System

If the FCA system does not seem to operate properly, this may correct the issue:

- Clean the outside of the windshield in front of the rearview mirror.
- Clean the entire front of the vehicle.
- Clean the headlamps.

## Automatic Emergency Braking (AEB)

If equipped. the AEB system may help avoid or reduce the harm caused by front-end crashes. AEB also includes Intelligent Brake Assist (IBA). When the system detects a vehicle ahead in your path that is traveling in the same direction that you may be about to crash into, it can provide a boost to braking or automatically brake the vehicle. This can help avoid or lessen the severity of crashes when driving in a forward gear. Depending on the situation,

the vehicle may automatically brake moderately or hard. Always wear a seat belt and ensure that all passengers are properly restrained. This automatic emergency braking can only occur if a vehicle is detected. This is shown by the FCA vehicle ahead indicator being lit. See Forward Collision Alert (FCA) System \$\triangle 210.

The system works when driving in a forward gear between 8 km/h (5 mph) and 135 km/h (84 mph). It can detect vehicles up to approximately 60 m (197 ft).

## **⚠** Warning

AEB is an emergency crash preparation feature and is not designed to avoid crashes. Do not rely on AEB to brake the vehicle. AEB will not brake outside of its operating speed range and only responds to detected vehicles.

### AEB may not:

- Detect a vehicle ahead on winding or hilly roads.
- Detect all vehicles, especially vehicles with a trailer, tractors, muddy vehicles, etc.

(Continued)

### Warning (Continued)

- Detect a vehicle when weather limits visibility, such as in fog, rain, or snow.
- Detect a vehicle ahead if it is partially blocked by pedestrians or other objects.

Complete attention is always required while driving, and you should be ready to take action and apply the brakes and/or steer the vehicle to avoid crashes.

AEB may slow the vehicle to a complete stop to try to avoid a potential crash. If this happens, AEB may hold the vehicle at rest momentarily. Firmly press the accelerator to release the braking.

## ⚠ Warning

AEB may automatically brake the vehicle suddenly in situations where it is unexpected and undesired. It could respond to a turning vehicle ahead, guardrails, signs, and other non-moving objects. To override AEB, firmly press the accelerator pedal, if it is safe to do so.

## Intelligent Brake Assist (IBA)

IBA may activate when the brake pedal is applied quickly by providing a boost to braking based on the speed of approach and distance to a vehicle ahead.

Minor brake pedal pulsations or pedal movement during this time is normal and the brake pedal should continue to be applied as needed. IBA will automatically disengage only when the brake pedal is released.

## **⚠** Warning

IBA may increase vehicle braking in situations when it may not be necessary. You could block the flow of traffic. If this occurs, take your foot off the brake pedal and then apply the brakes as needed.

AEB and IBA can be disabled through vehicle settings. To view available settings from the infotainment screen, touch Settings > Vehicle > Collision/Detection Systems.

A system unavailable message may display if:

• The front of the vehicle or windshield is not clean.

## 214 Driving and Operating

- Heavy rain or snow is interfering with object detection.
- There is a problem with the StabiliTrak/ Electronic Stability Control (ESC) system.

The AEB system does not need service.

## Front Pedestrian Braking (FPB) System

If equipped, the FPB system may help avoid or reduce the harm caused bu front-end crashes with nearby pedestrians and bicyclists near the forward path of the vehicle when driving in a forward gear. FPB displays an amber indicator, X, when a nearby pedestrian or bicyclist is detected ahead. When approaching a detected pedestrian or bicuclist too quickly, FPB provides a red flashing alert on the windshield and rapidly beeps or pulses the driver seat. FPB can provide a boost to braking or automatically brake the vehicle. This system includes Intelligent Brake Assist (IBA), and the Automatic Emergency Braking (AEB) system may also respond to pedestrians or bicyclists. Always wear a seat belt and ensure that all passengers are properly restrained. See Automatic Emergency Braking (AEB) ⇒ 212.

The FPB system can detect and alert to pedestrians or bicyclists in a forward gear at speeds between 8 km/h (5 mph) and 80 km/h (50 mph). During daytime driving, the system detects pedestrians or bicyclists up to a distance of approximately 40 m (131 ft). During nighttime driving, system performance is very limited.

## **⚠** Warning

FPB does not provide an alert or automatically brake the vehicle, unless it detects a pedestrian or bicyclist. FPB may not detect pedestrians, including children, or bicyclists:

- When the pedestrian or bicyclist is not directly ahead, fully visible, or standing upright, or when part of a group.
- Due to poor visibility, including nighttime conditions, fog, rain, or snow.
- If the FPB sensor is blocked by dirt, snow, or ice.
- If the headlamps or windshield are not cleaned or in proper condition.

(Continued)

## Warning (Continued)

Be ready to take action and apply the brakes. For more information, see *Defensive Driving* \$\to\$ 146. Keep the windshield, headlamps, and FPB sensor clean and in good repair.

FPB can be set to Off, Alert, or Alert and Brake through vehicle settings. To view available settings for this feature, touch the Settings icon on the infotainment home page. Select "Vehicle" to display the list of available options and select "Collision/ Detection Sustems".

## Detecting the Pedestrian or Bicyclist Ahead



FPB alerts and automatic braking will not occur unless the FPB system detects a pedestrian or bicyclist. When a pedestrian or

bicyclist that may enter the forward path of the vehicle is detected, the pedestrian ahead indicator will display amber.

### Front Pedestrian Alert



With Head-Up Display



### Without Head-Up Display

When the vehicle approaches a pedestrian or bicyclist ahead too rapidly, the red FPB alert display will flash on the windshield. Eight rapid high-pitched beeps will sound from the front, or both sides of the Safety Alert Seat will pulse five times. When this Pedestrian Alert occurs, the brake system may prepare for driver braking to occur more rapidly which can cause a brief, mild

deceleration. Continue to apply the brake pedal as needed. Cruise control may be disengaged when the Front Pedestrian Alert occurs.

### **Automatic Braking**

If FPB detects it is about to crash into a pedestrian or bicyclist directly ahead, and the brakes have not been applied, FPB may automatically brake moderately or brake hard. This can help to avoid some very low speed pedestrian and bicyclist crashes or reduce pedestrian injury. FPB can automatically brake to detected pedestrians or bicyclists between 8 km/h (5 mph) and 80 km/h (50 mph). Automatic braking levels may be reduced under certain conditions, such as higher speeds.

FPB may slow the vehicle to a complete stop to try and avoid a potential collision with a pedestrian. If this happens, automatic braking may hold the vehicle at a stop momentarily. Firmly press the accelerator pedal to release automatic braking.

## **⚠** Warning

FPB may alert or automatically brake the vehicle suddenly in situations where it is unexpected and undesired. It could falsely alert or brake for objects similar in shape or size to pedestrians or bicyclists, including shadows. This is normal operation and the vehicle does not need service. To override Automatic Braking, firmly press the accelerator pedal, if it is safe to do so.

Automatic Braking can be disabled through vehicle settings. To view available settings for this feature, touch the Settings icon on the infotainment home page. Select "Vehicle" to display the list of available options and select "Collision/Detection Systems".

### Cleaning the System

If FPB does not seem to operate properly, cleaning the outside of the windshield in front of the rearview mirror may correct the issue.

## Side Blind Zone Alert (SBZA)

If equipped, the SBZA system is a lane-changing aid that assists drivers with avoiding crashes that occur with moving vehicles in the side blind zone, or blind spot areas. When the vehicle is in a forward gear, the left or right side mirror display will light up if a moving vehicle is detected in that blind zone. If the turn signal is activated and a vehicle is also detected on the same side, the display will flash as an extra warning not to change lanes. Since this system is part of the Lane Change Alert (LCA) system, read the entire LCA section before using this feature.

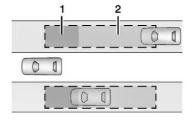
## Lane Change Alert (LCA)

If equipped, the Lane Change Alert (LCA) system is a lane-changing aid that can assist drivers with avoiding lane change crashes with moving vehicles in the side blind zone, or blind spot areas or with vehicles rapidly approaching these areas from behind. When a vehicle is detected in the blind zone, the LCA warning display will light up in the corresponding side mirror and will flash if the turn signal is on. The Side Blind Zone Alert (SBZA) system is included as part of the LCA system.

## **⚠** Warning

LCA does not alert the driver to vehicles outside of the system detection zones, pedestrians, bicyclists, or animals. It may not provide alerts when changing lanes under all driving conditions. Failure to use proper care when changing lanes may result in injury, death, or vehicle damage. Before making a lane change, always check mirrors, glance over your shoulder, and use the turn signals.

#### **LCA Detection Zones**



- SBZA Detection Zone
- 2. LCA Detection Zone

When towing a trailer, LCA feature is disabled. When not towing a trailer, the LCA sensor covers a zone of approximately one

lane over from both sides of the vehicle, or 3.5 m (11 ft). The height of the zone is approximately between 0.5 m (1.5 ft) and 2 m (6 ft) off the ground. Drivers are also warned of vehicles rapidly approaching this area up to approximately 70 m (230 ft) behind the vehicle.

## Trailer Side Blind Zone Area (TSBZA)

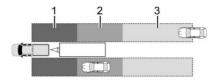
If equipped, the TSBZA system is a lane-changing aid that assists drivers with avoiding crashes that occur with moving vehicles in the side blind zone, or blind spot areas. The trailer side blind zone area adds the blind zone area along the side of a trailer that the host vehicle is pulling.

When the vehicle is in a forward gear, the left or right side mirror display will light up if a moving vehicle is detected in that trailer blind zone. If the turn signal is activated and a vehicle is also detected on the same side, the display will flash as an extra warning not to change lanes. Since this system is part of the Lane Change Alert system, read the entire Lane Change Alert section before using this feature.

## **⚠** Warning

TSBZA does not alert the driver to vehicles outside of the system detection zones, pedestrians, bicyclists, or animals. It may not provide alerts when changing lanes under all driving conditions. Failure to use proper care when changing lanes may result in injury, death, or vehicle damage. Before making a lane change, always check mirrors, glance over your shoulder, and use the turn signals.

#### **TSBZA Detection Zones**



- 1. SBZA Detection Zone
- 2. TSBZA Detection Zone
- 3. LCA Detection Zone

The Side Blind Zone Alert (SBZA) warning area starts at approximately the middle of the vehicle and goes back 5 m (16 ft). The Trailer Side Blind Zone Alert (TSBZA) warning

area starts at approximately 3 m (10 ft) to the trailing edge of the vehicle and goes back up to 21 m (69 ft) behind the vehicle. The maximum trailer length is 12 m (39 ft).

#### **How the System Works**

The LCA/TSBZA symbol lights up in the side mirrors when the system detects a moving vehicle in the next lane over that is in the trailer side blind zone. This indicates it may be unsafe to change lanes. Before making a lane change, check the SBZA display, check mirrors, glance over your shoulder, and use the turn signals.





Left Side Mirror Display Right Side Mirror Display

When the vehicle is started, both outside mirror LCA/TSBZA displays will briefly come on to indicate the system is operating. When the vehicle is in a forward gear, the left- or right-side mirror display will light up if a moving vehicle is detected in that blind zone. If the turn signal is activated in the

same direction as a detected vehicle, this display will flash as an extra warning not to change lanes.

LCA/TSBZA displays may not come on when passing a vehicle quickly, or when passing a stopped vehicle. LCA/TSBZA may alert to objects attached to the vehicle, such as a bicycle, or object extending out to either side of the vehicle or trailer. This is normal system operation; the vehicle does not need service.

LCA/TSBZA can be disabled through vehicle settings. To view available settings from the infotainment screen, touch Settings > Vehicle > Collision/Detection Systems. If SBZA is disabled by the driver, the TSBZA mirror displays will not light up.

## When the System Does Not Seem to Work Properly

LCA/TSBZA displays may not come on when passing a vehicle quickly, or when passing a stopped vehicle. The LCA/TSBZA detection zones that extend back from the side of the vehicle do not move further back when a trailer is towed. Use caution while changing lanes when towing a trailer. LCA/TSBZA may alert to objects attached to the vehicle, such as a trailer, bicycle, or object extending out

to either side of the vehicle or trailer. This is normal system operation; the vehicle does not need service.

LCA/TSBZA may not always alert the driver to vehicles in the side blind zone, especially in wet conditions. The system does not need to be serviced. The system may light up due to guardrails, signs, trees, shrubs, and other non-moving objects. This is normal system operation; the vehicle does not need service.

LCA/TSBZA may not operate when the LCA/TSBZA sensors in the left or right corners of the rear bumper are covered with mud, dirt, snow, ice, or slush, or in heavy rainstorms. For cleaning instructions, see "Washing the Vehicle" under Exterior Care ⇒ 315. If the DIC displays the system unavailable message after cleaning both sides of the vehicle toward the rear corners of the vehicle, see your dealer.

If the DIC displays the system unavailable message after cleaning both sides of the vehicle toward the rear corners of the vehicle, see your dealer

If the LCA/TSBZA displays do not light up when vehicles are in the blind zone and the system is clean, the system may need service. Take the vehicle to your dealer.

When TSBZA is disabled for any reason other than the driver turning it off, the Trailer Side Blind Zone Alert On option will not be available on the personalization menu.

## **Driving with a Trailer**

Although this system is intended to help drivers avoid lane change crashes, it does not replace driver vision and therefore should be considered a lane change aid. Even with the TSBZA system, the driver must check carefully for objects outside of the reporting zone (e.g., a fast approaching vehicle) or vehicle along the side of the trailer before changing lanes.

Use caution while changing lanes when towing a trailer.

## Blind Zone Steering Assist (BZSA)

If equipped, the Blind Zone Steering Assist (BZSA) system can detect a potential crash with a moving vehicle in the lane you are entering. It provides a brief, urgent turn of the steering wheel to alert you to take action to avoid a collision.

BZSA works with the Lane Keep Assist (LKA). BZSA operates when the vehicle is in a forward gear, and only when LKA is enabled and able to assist. See *Lane Keep Assist* (LKA)  $\Rightarrow$  219.

BZSA will provide a steering correction when your vehicle is about to leave the current lane of travel, with the possibility of a collision with a vehicle in the adjacent lane. Unlike LKA, the steering correction with BSZA will happen even if your turn signal is on in the direction of lane departure.

In addition to the BZSA steering intervention, the A will turn amber, six beeps or six seat pulses will occur, if equipped with Safety Alert Seat, and will flash on the outside rear view mirror.

## **△** Warning

Do not rely on Blind Zone Steering Assist (BZSA) to prevent crashes. This system does not replace the need to pay attention and drive safely. Failure to use proper care when driving may result in vehicle damage, injury, or death.

(Continued)

## Warning (Continued)

- BZSA performance may be affected by weather and road conditions.
- BZSA does not provide steering assistance to avoid a vehicle that is in, or has entered, your lane of travel.
- BZSA will not prevent a towed trailer from crossing into the adjacent lane. Always monitor the trailer position while towing to ensure it is in the same lane as your vehicle. BZSA is only designed to detect when your vehicle unintentionally crosses detected lane lines.

## Lane Keep Assist (LKA)

If equipped, LKA may help avoid crashes due to unintentional lane departures. This system uses a camera to detect lane markings. The LKA system can be ready to assist at speeds between approximately 60 km/h (37 mph) and 180 km/h (112 mph). On some vehicles, the system will instead operate above 50 km/h (31 mph). LKA may assist by gently turning the steering wheel if the vehicle approaches a detected lane marking. It may also provide a Lane Departure Warning (LDW) alert if the vehicle

crosses a detected lane marking. This system is not intended to keep the vehicle centered in the lane. LKA will not assist and alert if the turn signal is active, or if it detects that you are accelerating, braking or actively steering. LKA can be overridden by turning the steering wheel. If the system detects you are steering intentionally across a lane marker, the LDW may not be given. Do not expect the LDW to occur when you are intentionally crossing a lane marker.

## **⚠** Warning

The LKA system does not continuously steer the vehicle. It may not keep the vehicle in the lane or give a Lane Departure Warning (LDW) alert, even if a lane marking is detected.

The LKA and LDW systems may not:

- Provide an alert or enough steering assist to avoid a lane departure or crash.
- Detect lane markings under poor weather or visibility conditions. This can occur if the windshield or headlamps are blocked by dirt, snow, (Continued)

## Warning (Continued)

or ice; if they are not in proper condition; or if the sun shines directly into the camera.

- Detect road edges.
- Detect lanes on winding or hilly roads.

If LKA only detects lane markings on one side of the road, it will only assist or provide an LDW alert when approaching the lane on the side where it has detected a lane marking. Even with LKA and LDW, you must steer the vehicle. Always keep your attention on the road and maintain proper vehicle position within the lane, or vehicle damage, injury, or death could occur. Always keep the windshield, headlamps, and camera sensors clean and in good repair. Do not use LKA in bad weather conditions or on roads with unclear lane markings, such as construction zones.

## **⚠** Warning

Using LKA on slippery roads could cause loss of control of the vehicle and a crash. Turn the system off.

## **⚠** Warning

LKA will not alert the driver if a towed trailer crosses into an adjacent lane of travel. Serious injury or property damage may occur if the trailer moves into another lane. Always monitor the trailer position while towing to make sure it is within the same lane as the tow vehicle.

## **How the System Works**

LKA uses a camera sensor installed on the windshield ahead of the rearview mirror to detect lane markings. It may provide brief steering assist if it detects an unintended lane departure. It may further provide an audible alert or the driver seat may pulse indicating that a lane marking has been crossed. The system does not provide a Lane Departure Warning (LDW) when intentionally steering across a lane marker.

To turn LKA on and off, press in the center stack. If equipped, the indicator light on the button comes on when LKA is on and turns off when LKA is disabled. In some vehicles a long press of over three seconds is required to turn LKA off.

LKA may not be available in extremely cold temperatures of less than approximately -30° f (-34° c).

When on, is white, if equipped, indicating that the system is not ready to assist. Ical assist by gently turning the steering wheel if the vehicle approaches a detected lane marking. It may also provide a Lane Departure Warning (LDW) alert by flashing amber if the vehicle crosses a detected lane marking. Additionally, there may be three beeps, or the driver seat may pulse three times, on the right or left, depending on the lane departure direction.

## **Take Steering**

The LKA system does not continuously steer the vehicle. If LKA does not detect active driver steering, an alert and chime may be provided. Steer the vehicle to dismiss. LKA may become temporarily unavailable after repeated take steering alerts.

## When the System Does Not Seem to Work Properly

The system performance may be affected by:

- Close vehicles ahead.
- Sudden lighting changes, such as when driving through tunnels.
- Banked roads.
- Roads with poor lane markings, such as two-lane roads.

If the LKA system is not functioning properly when lane markings are clearly visible, cleaning the windshield may help.

A camera blocked message may display if the camera is blocked. Some driver assistance systems may have reduced performance or not work at all. An LKA or LDW unavailable message may display if the systems are temporarily unavailable. This message could be due to a blocked camera. The LKA system does not need service. Clean the outside of the windshield behind the rearview mirror.

LKA assistance and/or LDW alerts may occur due to tar marks, shadows, cracks in the road, temporary or construction lane markings, or other road imperfections. This is normal system operation; the vehicle does not need service. Turn LKA off if these conditions continue.

## **Fuel**

## **Top Tier Fuel**

GM recommends the use of TOP TIER Detergent Gasoline to keep the engine clean, reduce engine deposits, and maintain optimal vehicle performance. Look for the TOP TIER Logo or see www.toptiergas.com for a list of TOP TIER Detergent Gasoline marketers and applicable countries.





#### **Recommended Fuel**



Regular unleaded gasoline meeting ASTM specification D4814 with a posted octane rating (R+M)/2 of 87 or greater is recommended. Do not use gasoline with a posted octane rating of less than 87, as this will result in reduced performance and driveability. If heavy knocking is heard when using gasoline rated at 87 or greater, the engine needs service.

Do not use any fuel labeled E85 or FlexFuel. Do not use gasoline with ethanol levels greater than 15% by volume.

#### **Prohibited Fuels**

#### Caution

Do not use fuels with any of the following conditions; doing so may damage the vehicle and void its warranty:

- For vehicles that are not FlexFuel, fuel labeled greater than 15% ethanol by volume, such as mid-level ethanol blends (16–50% ethanol), E85, or FlexFuel.
- Fuel with any amount of methanol, methylal, ferrocene, and aniline. These fuels can corrode metal fuel system parts or damage plastic and rubber parts.
- Fuel containing metals such as methylcyclopentadienyl manganese tricarbonyl (MMT), which can damage the emissions control system and spark plugs.

(Continued)

## Caution (Continued)

 Fuel with a posted octane rating of less than the recommended fuel. Using this fuel will lower fuel economy and performance, and may decrease the life of the emissions catalyst.

## **Fuels in Foreign Countries**

The U.S., Canada, and Mexico post fuel octane ratings in anti-knock index (AKI). For fuel not to use in a foreign country, see *Prohibited Fuels* 

⇒ 221.

## **Fuel Additives**

TOP TIER Detergent Gasoline is highly recommended for use with your vehicle. If your country does not have TOP TIER Detergent Gasoline, add ACDelco Fuel System Treatment Plus-Gasoline to the vehicle's gasoline fuel tank at every oil change or 15 000 km (9,000 mi), whichever occurs first. TOP TIER Detergent Gasoline and ACDelco Fuel System Treatment Plus -Gasoline will help keep your vehicle's engine fuel deposit free and performing optimally.

## Filling the Tank

An arrow on the fuel gauge indicates which side of the vehicle the fuel door is on. See Fuel Gauge  $\Leftrightarrow$  81.

## **⚠** Warning

Fuel vapors and fuel fires burn violently and can cause injury or death.

Follow these guidelines to help avoid injuries to you and others:

- Read and follow all the instructions on the fuel pump island.
- Turn off the engine when refueling.
- Keep sparks, flames, and smoking materials away from fuel.
- Do not leave the fuel pump unattended.
- Avoid using electronic devices while refueling.
- Do not re-enter the vehicle while pumping fuel.
- Keep children away from the fuel pump and never let children pump fuel.

(Continued)

## Warning (Continued)

- Before touching the fill nozzle, touch a metallic object to discharge static electricity from your body.
- Fuel can spray out if the fill nozzle is inserted too quickly. This spray can happen if the tank is nearly full, and is more likely in hot weather. Insert the fill nozzle slowly and wait for any hiss noise to stop before beginning to flow fuel.



To open the fuel door, push and release the rearward center edge of the door.

The capless refueling system does not have a fuel cap. Fully insert and latch the fill nozzle, then begin fueling.

## ⚠ Warning

Overfilling the fuel tank by more than three clicks of a standard fill nozzle may cause:

- Vehicle performance issues, including engine stalling and damage to the fuel system.
- Fuel spills.
- Under certain conditions, fuel fires.

Be careful not to spill fuel. Wait five seconds after you have finished pumping before removing the fill nozzle. Clean fuel from painted surfaces as soon as possible. See Exterior Care \$\Display\$ 315. Push the fuel door closed.

## **⚠** Warning

If a fire starts while you are refueling, do not remove the fill nozzle. Shut off the flow of fuel by shutting off the pump or by notifying the station attendant. Leave the area immediately.

#### Filling the Tank with a Portable Fuel Container

If the vehicle runs out of fuel and must be filled from a portable fuel container:



- 1. Locate the capless funnel adapter.
- Insert and latch the funnel into the capless fuel system.

## **⚠** Warning

Attempting to refuel from a portable fuel container without using the funnel adapter may cause fuel spillage and damage the capless fuel system. This could cause a fire. You or others could be badly burned and the vehicle could be damaged.

3. Remove and clean the funnel adapter and return it to the storage location.

## Filling a Portable Fuel Container

## **⚠** Warning

Never fill a portable fuel container while it is in the vehicle. Static electricity discharge from the container can ignite the fuel vapor. You or others could be badly burned and the vehicle could be damaged. To help avoid injury to you and others:

- Dispense fuel only into approved containers.
- Do not fill a container while it is inside a vehicle, in a vehicle's trunk, in a pickup bed, or on any surface other than the ground.
- Bring the fill nozzle in contact with the inside of the fill opening before operating the nozzle. Maintain contact until filling is complete.
- Keep sparks, flames, and smoking materials away from fuel.
- Avoid using electronic devices while pumping fuel.

(Continued)

## Warning (Continued)

 When transporting a fuel container or other material that can catch fire in the truck bed, secure the container to prevent spills.

## **Trailer Towing**

## **General Towing Information**

Only use towing equipment that has been designed for the vehicle. Contact your dealer or trailering dealer for assistance with preparing the vehicle to tow a trailer. Read the entire section before towing a trailer.

To tow a disabled vehicle, see *Transporting a Disabled Vehicle* ⇒ 310. To tow the vehicle behind another vehicle such as a motor home, see *Recreational Vehicle Towing* ⇒ 312.

## Driving Characteristics and Towing Tips

## **△** Warning

You can lose control when towing a trailer if the correct equipment is not used or the vehicle is not driven properly. For example, if the trailer is too heavy or the trailer brakes are inadequate for the load, the vehicle may not stop as expected. You and others could be seriously injured. The vehicle may also be damaged, and the repairs would not be covered by the vehicle warranty. Pull a trailer only if all the steps in this section have been followed. Ask your dealer for advice and information about towing a trailer with the vehicle.

#### **Driving with a Trailer**

Trailering is different than just driving the vehicle by itself. Trailering affects handling, acceleration, braking, durability, and fuel economy. Successful and safe trailering requires proper use of the correct equipment.

The following information has many time-tested, important trailering tips and safety rules. Many of these are important for your safety and that of your passengers. Read this section carefully before towing a trailer.

#### When towing a trailer:

- Become familiar with, and follow all state and local laws that apply to trailer towing. These requirements vary from state to state.
- State laws may require the use of extended side view mirrors. If your visibility is limited or restricted while towing, install extended side view mirrors on your vehicle, even if not required.
- Do not tow a trailer during the first 800 km (500 mi) of vehicle use to prevent damage to the vehicle.
- Perform the first oil change before heavy towing.
- Do not drive over 80 km/h (50 mph) and do not make starts at full acceleration during the first 800 km (500 mi) of trailer towing.

If equipped, the following advanced driver assistance features should be turned off when towing a trailer, and may turn off automatically when a trailer is detected:

- Park Assist
- Reverse Automatic Braking (RAB)
- Rear Cross Traffic Alert (RCTA)
- Rear Cross Traffic Braking (RCTB)
- Lane Change Alert (LCA)
- Super Cruise and Adaptive Cruise Control (ACC), unless equipped with trailering functionality, see Adaptive Cruise Control (Camera) 

   ⇒ 191.

Automatic Emergency Braking (AEB) and Front Pedestrian Braking (FPB) should be set to Alert unless equipped with Super Cruise.

Do not use Automatic Parking Assist (APA) while towing a trailer.

## **⚠** Warning

To prevent serious injury or death from carbon monoxide (CO), when towing a trailer:

(Continued)

## Warning (Continued)

- Do not drive with the liftgate, trunk/ hatch, or rear-most window open.
- Fully open the air outlets on or under the instrument panel.
- Adjust the climate control system to a setting that brings in only outside air.
   See "Climate Control Systems" in the Index.

For more information about carbon monoxide, see *Engine Exhaust* ⇒ 169.

Towing a trailer requires experience. The combination of the vehicle and trailer is longer and not as responsive as the vehicle itself. Become familiar with handling and braking by driving on a level road surface before driving on public roads.

The trailer structure, the tires, and the brakes must all be rated to carry the intended cargo. Inadequate trailer equipment can cause the combination to operate in an unexpected or unsafe manner. Before driving, inspect all trailer hitch parts and attachments, safety chains, electrical connectors, lamps, tires, and mirrors. See *Towing Equipment* ⇔ 231. If the trailer has electric brakes, start the combination

moving and then manually apply the trailer brake controller to check the trailer brakes work. During the trip, occasionally check that the cargo and trailer are secure and that the lamps and any trailer brakes are working.

## Towing with a Stability Control System

When towing, the Stability Control System might be heard. The system reacts to vehicle movement caused by the trailer, which mainly occurs during cornering. This is normal when towing heavier trailers.

## **Following Distance**

Stay at least twice as far behind the vehicle ahead as you would when driving without a trailer. This can help to avoid heavy braking and sudden turns.

#### Passing

More passing distance is needed when towing a trailer. The combination of the vehicle and trailer will not accelerate as quickly and is much longer than the vehicle alone. It is necessary to go much farther beyond the passed vehicle before returning to the lane. Pass on level roadways. Avoid passing on hills, if possible.

## **Backing Up**

Hold the bottom of the steering wheel with one hand. To move the trailer to the left, turn the steering wheel to the left. To move the trailer to the right, turn the steering wheel to the right. Always back up slowly and, if possible, have someone guide you.

## **Making Turns**

#### Caution

Turn more slowly and make wider arcs when towing a trailer to prevent damage to your vehicle. Making very sharp turns could cause the trailer to contact the vehicle.

Make wider turns than normal when towing, so the trailer does not go over soft shoulders, over curbs, or strike road signs, trees, or other objects. Always signal turns well in advance. Do not steer or brake suddenly.

#### **Driving on Grades**

Reduce speed and shift to a lower gear before starting down a long or steep downhill grade. If the transmission is not shifted down, the brakes may overheat resulting in reduced braking efficiency. The vehicle can tow in D (Drive). Shift the transmission to a lower gear if the transmission shifts too often under heavy loads and/or hilly conditions.

When towing at higher altitudes, engine coolant will boil at a lower temperature than at lower altitudes. If the engine is turned off immediately after towing at high altitude on steep uphill grades, the vehicle could show signs similar to engine overheating. To avoid this, let the engine run, preferably on level ground, with the transmission in P (Park) for a few minutes before turning the engine off. If the overheat warning comes on, see *Engine Overheating* ⇔ 260.

## Parking on Hills

## **⚠** Warning

To prevent serious injury or death, always park your vehicle and trailer on a level surface when possible.

When parking your vehicle and trailer on a hill:

- Press and hold the brake pedal, but do not shift into P (Park). Turn the wheels toward the curb if facing downhill or into traffic if facing uphill.
- 2. Have someone place chocks under the trailer wheels.
- When the wheel chocks are in place, gradually release the brake pedal to allow the chocks to absorb the load of the trailer.
- Reapply the brake pedal. Then apply the electric parking brake and shift into P (Park).
- 5. Release the brake pedal.

## Leaving After Parking on a Hill

- 1. Apply and hold the brake pedal.
  - Start the engine.
  - Shift into the desired gear.
  - Release the parking brake.
- 2. Let up on the brake pedal.
- 3. Drive slowly until the trailer is clear of the chocks.
- 4. Stop and have someone pick up and store the chocks.

## Launching and Retrieving a Boat Backing the Trailer into the Water

## **⚠** Warning

- Have all passengers get out of the vehicle before backing onto the sloped part of the ramp. Lower the driver and passenger side windows before backing onto the ramp. This will provide a means of escape in the unlikely event the vehicle slides into the water.
- If the boat launch surface is slippery, have the driver remain in the vehicle with the brake pedal applied while the boat is being launched. The boat launch can be especially slippery at low tide when part of the ramp was previously submerged at high tide. Do not back onto the ramp to launch the boat if you are not sure the vehicle can maintain traction.
- Do not move the vehicle if someone is in the path of the trailer. Some parts of the trailer might be underwater and not visible to people who are assisting in launching the boat.

Disconnect the wiring to the trailer before backing the trailer into the water to prevent damage to the electrical circuits. Reconnect the wiring to the trailer after removing the trailer from the water. If the trailer has electric brakes that can function when the trailer is submerged, it might help to leave the electrical trailer connector attached to maintain trailer brake functionality while on the boat ramp.

To back the trailer into the water:

- If equipped, place the vehicle in four-wheel drive high or automatic four-wheel drive.
- Slowly back down the boat ramp until the boat is floating, but no further than necessary.
- 3. Press and hold the brake pedal, but do not shift into P (Park).
- 4. Have someone place chocks under the front wheels of the vehicle.
- Gradually release the brake pedal to allow the chocks to absorb the load of the trailer.
- Reapply the brake pedal. Then apply the parking brake and shift into P (Park).
- 7. Release the brake pedal.

#### Pulling the Trailer from the Water

To pull the trailer of the water:

- 1. Press and hold the brake pedals.
- 2. Start the engine and shift into gear.
- 3. Release the parking brake.
- 4. Let up on the brake pedal.
- 5. Drive slowly until the tires are clear of the chocks.
- 6. Stop and have someone pick up and store the chocks.
- 7. Slowly pull the trailer from the water.
- Once the vehicle and trailer have been driven from the sloped part of the boat ramp, the vehicle can be shifted from four-wheel drive high. Shift into the drive mode that is appropriate for the road conditions.

#### Caution

If the vehicle tires begin to spin and the vehicle begins to slide toward the water, remove your foot from the accelerator pedal and apply the brake pedal. Seek help to have the vehicle towed up the ramp.

## Maintenance when Trailer Towing

228

The vehicle needs service more often when used to tow trailers. See *Maintenance Schedule* ⇒ *324*. It is especially important to check the automatic transmission fluid, engine oil, axle lubricant, belts, cooling system, and brake system before and during each trip.

Check periodically to see that all nuts and bolts on the trailer hitch are tight.

## **Engine Cooling When Trailer Towing**

The cooling system may temporarily overheat during severe operating conditions. See *Engine Overheating* ⇒ 260.

## **Trailer Towing**

#### Caution

Towing a trailer improperly can damage the vehicle and result in costly repairs not covered by the vehicle warranty. To tow a trailer correctly, follow the directions in this section and see your dealer for important information about towing a trailer with the vehicle.

Trailering is different than just driving the vehicle by itself. Trailering affects handling, acceleration, braking, durability, and fuel economy. Successful, safe trailering takes correct equipment, and it has to be used properly.

The following information has many time-tested, important trailering tips and safety rules. Many of these are important for your safety and that of your passengers. Read this section carefully before pulling a trailer.

## Trailer Weight

## **⚠** Warning

Never exceed the towing capacity for your vehicle.

Safe trailering requires monitoring the weight, speed, altitude, road grades, outside temperature, dimensions of the front of the trailer, and how frequently the vehicle is used to tow a trailer.

## **Trailer Weight Ratings**

When towing a trailer, the combined weight of the vehicle, vehicle contents, trailer, and trailer contents must be below all of the maximum weight ratings for the vehicle, including:

- Gross Combined Weight Rating (GCWR)
- Gross Vehicle Weight Rating (GVWR)
- Maximum Trailer Weight Rating
- Gross Axle Weight Rating-Rear (GAWR-RR)
- Maximum Trailer Tongue Weight Rating

See "Weight-Distributing Hitch and Adjustment" under *Towing Equipment ⇒ 231* to determine if equalizer bars are required to obtain the maximum trailer weight rating.

See "Trailer Brakes" under Towing Equipment 

≥ 231 to determine if brakes are required based on the trailer weight.

The only way to be sure the weight is not exceeding any of these ratings is to weigh the tow vehicle and trailer combination, fully loaded for the trip, getting individual weights for each of these items.

## **⚠** Warning

You and others could be seriously injured or killed if the trailer is too heavy or the trailer brakes are inadequate for the load. The vehicle may be damaged, and the repairs would not be covered by the vehicle warranty.

Only tow a trailer if all the steps in this section have been followed. Ask your dealer for advice and information about towing a trailer.

## **Gross Combined Weight Rating (GCWR)**

GCWR is the total allowable weight of the completely loaded vehicle and trailer including any fuel, passengers, cargo, equipment, and accessories. Do not exceed the GCWR for your vehicle. The GCWR for the vehicle is on the Tow Rating Chart following.

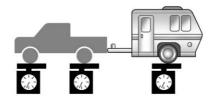
To check that the weight of the vehicle and trailer are within the GCWR for the vehicle, follow these steps:

- 1. Start with the "curb weight".
- 2. Add the weight of the trailer loaded with cargo and ready for the trip.

- 3. Add the weight of all passengers.
- 4. Add the weight of all cargo in the vehicle.
- Add the weight of hitch hardware such as a draw bar, ball, load equalizer bars, or sway bars.
- Add the weight of any accessories or aftermarket equipment added to the vehicle.

The resulting weight cannot exceed the GCWR for the vehicle.

The GCWR can also be confirmed by weighing the truck and trailer on a public scale. The truck and trailer should be loaded for the trip with passengers and cargo.



## Gross Vehicle Weight Rating (GVWR)

For information about the vehicle's maximum load capacity, see *Vehicle Load Limits* \$\pi\$ 157. When calculating the GVWR with a trailer attached, the trailer tongue weight must be included as part of the weight the vehicle is carrying.

## Maximum Trailer Weight

The maximum trailer weight rating is calculated assuming the tow vehicle has a driver, a front seat passenger, and all required trailering equipment. This value represents the heaviest trailer the vehicle can tow, but it may be necessary to reduce the trailer weight to stay within the GCWR, GVWR, maximum trailer tongue load, or GAWR-RR for the vehicle.

Use the tow rating chart to determine how much the trailer can weigh, based on the vehicle model, powertrain and trailering options.

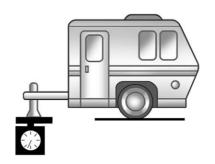
Weights listed apply for conventional trailers unless otherwise noted.

## 230 Driving and Operating

Vehicle	Maximum Trailer Weight	GCWR	Maximum Tongue Weight
2.7L Engine (L2R)	1 588 kg (3,500 lb)	3 946 kg (8,700 lb)	158 kg (350 lb)
2.7L Engine (L3B)	1 588 kg (3,500 lb)	4 128 kg (9,100 lb)	158 kg (350 lb)
2.7L Engine (L3B) with Z82 trailer hitch	2 722 kg (6,000 lb)	5 262 kg (11,600 lb)	272 kg (600 lb)
2.7L Engine (L3B) with Z82 trailer hitch and G80 limited slip differential	3 493 kg (7,700 lb)	6 010 kg (13,250 lb)	349 kg (770 lb)
ZR2 and AT4X	2 722 kg (6,000 lb)	5 262 kg (11,600 lb)	272 kg (600 lb)
ZR2 Bison and AT4X AEV	2 495 kg (5,500 lb)	5 262 kg (11,600 lb)	249 kg (550 lb)

## Maximum Trailer Tongue Weight Rating

The Maximum Trailer Tongue Weight Rating is the allowable trailer tongue weight that the vehicle can support using a conventional trailer hitch. It may be necessary to reduce the overall trailer weight to stay within the maximum trailer tongue weight rating while still maintaining the correct trailer load balance.

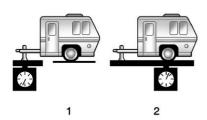


The trailer tongue weight contributes to the Gross Vehicle Weight (GVW). GVW includes the curb weight of your vehicle, any passengers, cargo, equipment, and the trailer

tongue weight. Vehicle options, passengers, cargo, and equipment reduce the maximum allowable tongue weight the vehicle can carry, which also reduces the maximum allowable trailer weight.

#### Trailer Load Balance

The correct trailer load balance must be maintained to ensure trailer stability. Incorrect load balance is a leading cause of trailer sway.



The trailer tongue weight (1) should be 10–15% of the total loaded trailer weight (2). Some specific trailer types, such as boat trailers, fall outside of this range. Always refer to the trailer owner's manual for the recommended trailer tongue weight for each trailer. Never exceed the maximum loads for the vehicle, hitch and trailer.

The trailer load balance percentage is calculated as: weight (1) divided by weight (2) times 100.

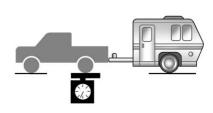
After loading the trailer, separately weigh the trailer and then the trailer tongue and calculate the trailer load balance percentage to see if the weights and distribution are appropriate for your vehicle. If the trailer weight is too high, it may be possible to transfer some of the cargo into your vehicle. If the trailer tongue weight is too high or too low, it may be possible to rearrange some of the cargo inside of the trailer.

Do not exceed the maximum allowable tongue weight for your vehicle. Use the shortest hitch extension available to position the hitch ball closer to your vehicle. This will help reduce the effect of the trailer tongue weight on the trailer hitch and the rear axle.

If a cargo carrier is used in the trailer hitch receiver, choose a carrier that positions the load as close to the vehicle as possible. Make sure the total weight, including the carrier, is no more than half of the maximum allowable tongue weight for the vehicle or 227 kg (500 lb), whichever is less.

## Rear Gross Axle Weight Rating (GAWR-RR)

The GAWR-RR is the total weight that can be supported by the rear axle of the vehicle. Do not exceed the GAWR-RR for the vehicle, with the tow vehicle and trailer fully loaded for the trip including the weight of the trailer tongue. If using a weight-distributing hitch, do not exceed the GAWR-RR before applying the weight distribution spring bars.



For additional assistance with trailering or additional information, see your dealer.

## **Towing Equipment**

#### Hitches

Always use the correct hitch equipment for your vehicle. Crosswinds, large trucks going by, and rough roads can affect the trailer and the hitch.

Proper hitch equipment for your vehicle helps maintain control of the vehicle-trailer combination. Many trailers can be towed using a weight-carrying hitch with a coupler latched to the hitch ball, or a tow eye latched to a pintle hook. Other trailers may require a weight-distributing hitch that uses

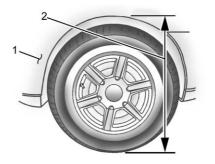
spring bars to distribute the trailer tongue weight between your vehicle and trailer axles. See "Maximum Trailer Tonque Weight" under Trailer Towing ⇒ 228 for weight limits with various hitch types.

Consider using mechanical sway controls with any trailer. Ask a trailering professional about sway controls or refer to the trailer manufacturer's recommendations and instructions.

## Weight-Distributing Hitch and Adjustment

A weight-distributing hitch may be useful with some trailers. Use the following auidelines to determine if a weight-distributing hitch should be used.

Trailer Weight	Weight-Distributing Hitch Usage	Hitch Distribution
Up to 2 272 kg (6,000 lb)	Optional	Refer to the trailer manufacturer's recommendation
Over 2 272 kg (6,000 lb)	Required	50%



- 1. Front of Vehicle
- 2. Body to Ground Distance

When using a weight-distributing hitch, measure the front fender height distance (2) before connecting the trailer. Adjust the spring bars until the front fender height distance (2) is the same height before the

trailer was connected. Do not reduce the front fender height below the initial distance (2).

#### Tires

- Do not tow a trailer while using a compact spare tire on the vehicle.
- Tires must be properly inflated to support loads while towing a trailer. See Tires ⇒ 280 for instructions on proper tire inflation

#### Safetu Chains

Always attach safety chains between the vehicle and the trailer, and then attach the chains to the holes on the trailer hitch platform. Instructions about safety chains may be provided by the hitch manufacturer or by the trailer manufacturer.

Cross the safety chains under the tongue of the trailer to help prevent the tongue from contacting the road if it becomes separated from the hitch. Always leave just enough slack so the combination can turn. Never allow safety chains to drag on the ground.

#### **Trailer Brakes**

Loaded trailers over 900 kg (2,000 lb) must be equipped with brake systems and with brakes for each axle. Trailer braking equipment conforming to Canadian Standards Association (CSA) requirement CAN3-D313, or its equivalent, is recommended.

State or local regulations may require trailers to have their own braking system if the loaded weight of the trailer exceeds certain minimums that can vary from state to state. Read and follow the instructions for the trailer brakes so they are installed, adjusted, and maintained properly.

## **⚠** Warning

Never attempt to tamper with the hydraulic brake system for your trailer brakes. Do not connect a trailer's hydraulic brake system directly to your (Continued)

## Warning (Continued)

vehicle's hydraulic brake system. If you do, both the vehicle antilock brakes and the trailer brakes may not function, which could result in a crash.

## **Trailer Wiring Harness**

If the vehicle is not equipped with a trailer connector on the rear bumper, a seven-wire trailering harness is tied to the vehicles frame. The harness requires the installation of a trailer connector, which is available through your dealer.

Use only a round, seven-wire connector with flat blade terminals meeting SAE J2863 specifications for proper electrical connectivity.

The seven-wire harness contains the following trailer circuits:

• Yellow: Left stop/turn signal

• Green: Right stop/turn signal

• Brown: Tail lamps/parking lamps

• White: Ground

• Gray: Back-up lamps

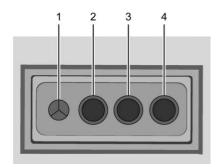
· Orange: Battery feed

• Blue: Trailer brake

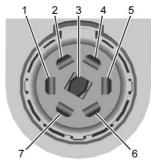


If equipped, the trailer wiring harness, with a seven-pin connector and a four-pin connector, is mounted on the vehicle's rear bumper.

The trailer connectors contain the following circuits.



- Ground
- 2. Tail Lamps
- 3. Left Turn/Brake
- 4. Right Turn/Brake



- 1. Ground
- 2. Left Turn/Brake
- 3. Reverse Lamps
- 4. Tail Lamps
- 5. Battery
- 6. Right Turn/Brake
- 7. Electric Brake

For vehicles not equipped with heavy-duty trailering, a harness is secured underneath the left side of the vehicle, next to the spare tire. The harness requires the installation of a trailer connector, which is available through your dealer. The seven-wire harness contains the following trailer circuits:

• Yellow: Left stop/turn signal

• Green: Right stop/turn signal

Brown: Tail lamps/parking lamps

· White: Ground

• Gray: Back-up lamps

• Orange: Battery feed

• Blue: Trailer brake

To help charge a remote (non-vehicle) battery, press the Tow/Haul Mode button on the center stack. If the trailer is too light for Tow/Haul Mode, turn on the headlamps to help charge the battery.

## **Trailer Lamps**

Always check that all trailer lamps are working at the beginning of each trip, and periodically on longer trips.

## Trailer Connection and Lamp Messages

When a trailer is properly connected and working, no trailer connection or lamp messages appear on the DIC. However; if the vehicle detects an issue with a trailer connection or lamp, you may see the following DIC message(s):

 TRAILER DISCONNECTED CHECK CONNECTION appears when a connected trailer is disconnected. It appears immediately when the vehicle is on, or upon the next start-up if the trailer

- was disconnected while the vehicle was off. Check the trailer connection as appropriate.
- CHECK TRAILER XXX LAMP appears when there is a detected lamp or wiring fault on the trailer. Check the trailer wiring and lamps.

## Turn Signals When Towing a Trailer

When properly connected, the trailer turn signals will illuminate to indicate the vehicle is turning, changing lanes, or stopping. When towing a trailer, the arrows on the instrument cluster will illuminate even if the trailer is not properly connected or the bulbs are burned out.

#### Tow/Haul Mode

Tow/Haul mode is designed to be most effective when the vehicle and trailer combined weight is at least 75% of the vehicle's Gross Combined Weight Rating (GCWR). See "Trailer Weight" under *Trailer Towing* 

⇒ 228.

Tow/Haul mode is most useful when towing a heavy trailer or carrying a large or heavy load:

- Through rolling terrain
- In stop-and-go traffic
- In busy parking lots

Operating the vehicle in Tow/Haul mode when lightly loaded or not towing will not cause damage; however, it is not recommended and may result in unpleasant engine and transmission driving characteristics and reduced fuel economy.

## Integrated Trailer Brake Control System

The vehicle may have an Integrated Trailer Brake Control (ITBC) system for use with electric trailer brakes or most electric over hydraulic trailer brake systems. These instructions apply to both types of electric trailer brakes.



This symbol is on the Trailer Brake Control Panel on vehicles with an ITBC system. The power output to the trailer brakes is proportional to the amount of vehicle braking. This available power output to the trailer brakes can be adjusted to a wide range of trailering situations.

The ITBC system is integrated with the vehicle's brake system, antilock brake control system (ABS), and Electronic Stability Control (ESC) systems. In trailering conditions that cause the ABS or ESC systems to activate, power sent to the trailer's brakes will be automatically adjusted to minimize trailer wheel lock-up. This does not imply that the trailer has ESC.

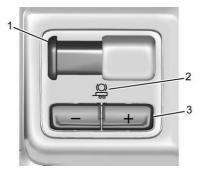
If the vehicle's brakes, ABS, or ESC systems are not functioning properly, the ITBC system may not function fully or at all. Make sure all of these systems are fully operational to allow the ITBC system to function properly.

The ITBC system is powered through the electrical system. Turning the vehicle off will also turn off the ITBC system. The ITBC system is fully functional only when the vehicle is in ON/RUN.

## **⚠** Warning

Connecting a trailer that has an air brake system may result in reduced or complete loss of trailer braking, including increased stopping distance or trailer instability which could result in serious injury, death, or property damage. Only use the ITBC system with electric or electric over hydraulic trailer brake systems.

#### **Trailer Brake Control Panel**



- 1. Manual trailer brake apply lever
- 2. Trailer symbol
- 3. Trailer gain adjustment buttons

The trailer symbol on the control panel will light amber when a trailer with electric brakes is connected.

The ITBC control panel is on the center stack or center console. See *Instrument Panel Overview*  $\Leftrightarrow$  4. The control panel allows adjustment to the amount of output, referred to as Trailer Gain, available to the trailer brakes and allows manual application of the trailer brakes. Use the ITBC control panel and the DIC trailer brake display page to adjust and display power output to the trailer brakes.

## Trailer Brake DIC Display Page

The ITBC display page indicates:

- Trailer Gain setting
- Output to the trailer brakes
- Trailer connection
- System operational status

## To display:

- Scroll through the DIC menu pages
- Press a Trailer Gain (+) or (-) button
- Activate the Manual Trailer Brake Apply Lever

TRAILER GAIN: Press a Trailer Gain button to recall the current Trailer Gain setting. Each press and release of the gain buttons will

then change the Trailer Gain setting. Press the Trailer Gain (+) or (-) to adjust. Press and hold to continuously adjust the Trailer Gain. To turn the output to the trailer off, adjust the Trailer Gain setting to 0.0. This setting can be adjusted from 0.0 to 10.0 with a trailer connected or disconnected.

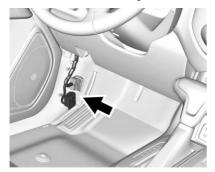
TRAILER OUTPUT: This displays anytime a trailer with electric brakes is connected. Output to the trailer brakes is based on the amount of vehicle braking present and relative to the Trailer Gain setting. Output is displayed from 0 to 100% for each gain setting.

The Trailer Output will indicate "-----" on the Trailer Brake Display Page whenever the following occur:

- No trailer is connected.
- A trailer without electric brakes is connected, no DIC message displays.
- A trailer with electric brakes has become disconnected, a CHECK TRAILER WIRING message displays on the DIC.
- There is a fault present in the wiring to the trailer brakes, a CHECK TRAILER WIRING message displays on the DIC.

 The ITBC system is not working due to a fault, a SERVICE TRAILER BRAKE SYSTEM message displays in the DIC.

#### **Trailer Brake Control Wiring Harness**



A four-wire harness, without connector, is secured behind the left side kick panel. The harness contains the following circuits:

- Red/Green: Battery feed
- Black: Ground
- White/Blue: Brake signal to controller
- Blue: Trailer Brake power to trailer connector

To remove the left side kick panel, start at the front of the panel pulling toward the rear of the vehicle and lift upward to disengage the integral clips.

## Manual Trailer Brake Apply Lever

Slide this lever to apply the trailer's electric brakes independent of the vehicle's brakes. Use this lever to adjust Trailer Gain to achieve proper power output to the trailer brakes. The trailer's and the vehicle's brake lamps will come on when either vehicle brakes or manual trailer brakes are applied and properly connected.

## Trailer Gain Adjustment Procedure

Trailer Gain should be set for a specific trailering condition and it must be readjusted anytime vehicle loading, trailer loading, or road surface conditions change.

## **⚠** Warning

Trailer brakes that are over-gained or under-gained may not stop the vehicle and the trailer as intended and can result in a crash. Always follow the instructions to set the Trailer Gain for the proper trailer stopping performance.

To adjust Trailer Gain for each towing condition:

- Drive the vehicle with the trailer attached on a level road surface representative of the towing condition and free of traffic at about 32–40 km/h (20–25 mph) and fully apply the Manual Trailer Brake Apply Lever.
  - Adjusting Trailer Gain at speeds lower than 32–40 km/h (20–25 mph) may result in an incorrect gain setting.
- Adjust the Trailer Gain, using the Trailer Gain (+) or (-) adjustment buttons, to just below the point of trailer wheel lock-up, indicated by trailer wheel squeal or tire smoke when a trailer wheel locks.
  - Trailer wheel lock-up may not occur if towing a heavily loaded trailer. Adjust the Trailer Gain to the highest allowable setting for the towing condition.
- Readjust Trailer Gain anytime vehicle loading, trailer loading, or road surface conditions change or if trailer wheel lock-up is noticed at any time while towing.

## Other ITBC-Related DIC Messages

TRAILER CONNECTED: This message will briefly display when a trailer with electric brakes is first connected to the vehicle. This message will automatically turn off in about 10 seconds. This message can be acknowledged before it automatically turns off.

CHECK TRAILER WIRING: This message will display if:

 The ITBC system first determines connection to a trailer with electric brakes and then the trailer harness becomes disconnected from the vehicle.

If the disconnect occurs while the vehicle is stationary, this message will automatically turn off in about 30 seconds. This message will also turn off if it is acknowledged or if the trailer harness is reconnected.

If the disconnect occurs while the vehicle is moving, this message will continue until the vehicle is turned off. This message will also turn off if it is acknowledged or if the trailer harness is reconnected.

 There is an electrical fault in the wiring to the trailer brakes. This message will continue as long as there is an electrical fault in the trailer wiring. This message will also turn off if it is acknowledged.

To determine whether the electrical fault is on the vehicle side or trailer side of the trailer wiring harness connection:

- 1. Disconnect the trailer wiring harness from the vehicle.
- 2. Turn the vehicle off.
- 3. Wait 10 seconds, then turn the vehicle back to RUN.
- If the CHECK TRAILER WIRING message reappears, the electrical fault is on the vehicle side.

If the CHECK TRAILER WIRING message only reappears when connecting the trailer wiring harness to the vehicle, the electrical fault is on the trailer side.

SERVICE TRAILER BRAKE SYSTEM: This message will display when there is a problem with the ITBC system. If this message continues over multiple restarts, have the vehicle serviced.

If either the CHECK TRAILER WIRING or SERVICE TRAILER BRAKE SYSTEM message displays while driving, the ITBC system may not be fully functional or may not function at all. When traffic conditions allow, carefully pull the vehicle over to the side of the road and turn the vehicle off. Check the wiring connection to the trailer and turn the vehicle back on. If either of these messages continues, either the vehicle or trailer needs service.

A GM dealer may be able to diagnose and repair problems with the trailer. However, any diagnosis and repair of the trailer is not covered under the vehicle warranty. Contact your trailer dealer for assistance with trailer repairs and trailer warranty information.

## Trailer Sway Control (TSC)

Vehicles with Electronic Stability
Control (ESC) have a Trailer Sway
Control (TSC) feature. Trailer sway is
unintended side-to-side motion of a trailer
while towing. If the vehicle is towing a
trailer and the TSC detects that sway is
increasing, the vehicle brakes are selectively
applied at each wheel, to help reduce
excessive trailer sway. If equipped with the
Integrated Trailer Brake Control (ITBC)

system, and the trailer has an electric brake system, ESC may also apply the trailer brakes.





If TSC is enabled, the Traction Control System (TCS)/ESC warning light will flash on the instrument cluster. Reduce vehicle speed by gradually removing your foot from the accelerator. If trailer sway continues, ESC can reduce engine torque to help slow the vehicle. TSC will not function if ESC is turned off. See *Traction Control/Electronic Stability Control* 

→ 180.

## **⚠** Warning

Trailer sway can result in a crash and in serious injury or death, even if the vehicle is equipped with TSC.

If the trailer begins to sway, reduce vehicle speed by gradually removing your foot from the accelerator. Then pull over to check the trailer and vehicle to help correct possible causes, including an improperly or overloaded trailer, unrestrained cargo, improper trailer hitch configuration, or improperly inflated or incorrect vehicle or trailer tires. See Towing Equipment \$\triangle 231\$ for trailer ratings and hitch setup recommendations.

## Aftermarket Electronic Trailer Sway Control Devices

Some trailers may come equipped with an electronic device designed to reduce or control trailer sway. Aftermarket equipment manufacturers also offer similar devices that connect to the wiring between the trailer and the vehicle. These devices may interfere with the vehicle's trailer brake or other systems, including integrated anti-sway systems, if equipped. Messages related to

trailer connections or trailer brakes could appear on the DIC. The effects of these aftermarket devices may have on vehicle handling or trailer brake performance is not known.

## **⚠** Warning

Use of aftermarket electronic trailer sway control devices could result in reduced trailer brake performance, loss of trailer brakes, or other malfunctions, and result in a crash. You or others could be seriously injured or killed. Before using one of these devices:

- Ask the device or trailer manufacturer if the device has been thoroughly tested for compatibility with the make, model, and year of your vehicle and any optional equipment installed on your vehicle.
- Before driving, check the trailer brakes are working properly, if equipped.
   Drive the vehicle with the trailer attached on a level road surface that is free of traffic at about 32-40 km/h (20-25 mph) and fully apply the

(Continued)

## Warning (Continued)

manual trailer brake apply lever. Also, check the trailer brake lamps and other lamps are functioning correctly.

 If the trailer brakes are not operating properly at any time, or if a DIC message indicates problems with the trailer connections or trailer brakes, carefully pull the vehicle over to the side of the road when traffic conditions allow.

#### **Trailer Tires**

Special Trailer (ST) tires differ from vehicle tires. Trailer tires are designed with stiff sidewalls to help prevent sway and to support heavy loads. These features can make it difficult to determine if the trailer tire pressures are low only based on a visual inspection.

Always check all trailer tire pressures before each trip when the tires are cool. Low trailer tire pressure is a leading cause of trailer tire blow-outs.

If the vehicle is equipped with a trailer tire pressure monitoring system, see the trailer tire pressure monitoring system description and the trailering app.

Trailer tires deteriorate over time. The trailer tire sidewall will show the week and year the tire was manufactured. Many trailer tire manufacturers recommend replacing tires more than six years old.

Overloading is another leading cause of trailer tire blow-outs. Never load your trailer with more weight than the tires are designed to support. The load rating is located on the trailer tire sidewall.

Always know the maximum speed rating for the trailer tires before driving. This may be significantly lower than the vehicle tire speed rating. The speed rating may be on the trailer tire sidewall. If the speed rating is not shown, the default trailer tire speed rating is 105 km/h (65 mph).

## **Trailering App**

## Trailer Light App

If equipped, the Trailering App is on the infotainment home screen.

#### Status View

The Status view shows:

- Lights
- Checklist
- Brakes (If equipped)

Each section shows high-level status information for the feature. Selecting a section opens up a new screen with additional information and/or options.

#### **Light Test**

Select "Start" to cycle the trailer lamps on and off to determine if they are working. The test follows this sequence:

- The running lights turn on first and remain on throughout the sequence.
- 2. The brake lights turn on for about two seconds.
- 3. The left turn signal light flashes three times.
- 4. The right turn signal light flashes three times.
- 5. The reverse lights turn on for about two seconds.
- Repeat Steps 2–5 for about one minute and 45 seconds, or until the test deactivates.

Select "Stop" to stop the test.

The sequence also deactivates when any of the following occur:

- The vehicle is turned off.
- The transmission is shifted out of P (Park).
- The brake pedal is pressed.
- The turn signal is activated.
- The hazard warning lights are activated.

#### Checklist

This view shows the recommended steps to take before towing a trailer.

- Touch the box next to each item if that step has been completed.
  - Touch > to access a detailed view of each step.
  - Within each detailed view, touch Next and Back to navigate between steps.
- Touch Clear All to clear the completed statuses from all items in the current checklist.

#### **Brakes**

If equipped with the Integrated Trailer Brake Controller (ITBC) system, and if the connected trailer is equipped with electric brakes or electric over hydraulic brakes, this view will display the current state of the brakes including brake gain setting and output. If no electric brakes are detected or if no trailer is connected, this view will display the last known brake gain setting and the output will be shown as dashed lines.

- Touch Add To Driver Display to show trailer brake gain and output in the Driver Information Center (DIC).
- Touch How To Set Gain to access detailed steps to set trailer brake gain.

The Trailering App System will show any brake issues reported by the trailer brake controller in the brakes view. Trailer diagnosis and service may be required. Repair your trailer brakes if needed. A trailer braking issue is not covered by your GM warranty.

See "Integrated Trailer Brake Control System" section under *Towing Equipment* ⇒ 231.

## Trailering App

If equipped, the Trailering App is on the infotainment home screen.

This feature creates profiles for connected trailers to view the status, and store and track trailer usage information.

The Trailering App welcome page appears when the Trailering App is opened for the first time from the infotainment home screen.

When a trailer is electrically connected and a trailer profile has not been created, there will be an option to create a profile, use a guest profile, or select Accessory.

After a Trailer Profile has been created and the trailer is electrically connected, the trailer detection pop-up appears with a list of all of the custom Trailer Profiles stored on the vehicle.

- To load an existing Trailer Profile, select one of the Trailer Profiles listed or load the Guest Trailer Profile by selecting GUEST TRAILER.
- Selecting Accessory as the active Trailer Profile dismisses the pop-up.
- Shifting the vehicle from P (Park) selects Guest Trailer as the active Trailer Profile and dismisses the pop-up.

#### Create a Trailer Profile

Touch Add Trailer on the trailer detection pop-up or touch + Add New Trailer in the Trailering App.

## 242 Driving and Operating

After a profile is created, set up for additional trailer features may become available through the sections shown in the Status View. See "Status View" below.

#### Import a Trailer Profile

- Touch Import on the trailer detection pop-up or touch Import in the Trailering App.
- 2. Follow the on-screen instructions to import a profile.

After a profile is imported, it can be selected from the trailer list. If equipped, the Tow/ Haul Mode reminder and Brake Gain Setting do not import.

## **Trailer Feature Setup**

## Trailer Side Blind Zone Alert Setup

Follow the on-screen instructions to enter the trailer dimensions.

Trailer dimensions must be in range to enable this feature.

 Trailer Length: Measure from center of coupler to furthest rear point on the trailer.  Trailer Width: Measure from the left edge to the right edge of the trailer body or from the left edge to the right edge of a boat if towing a boat trailer.

If the trailer dimensions are out of range, this feature is unavailable.

#### **Trailer Maintenance**

To set up maintenance reminders see the "Maintenance" section below.

#### **Status View**

If a trailer is connected, the Status view shows status information for the active trailer profile.

If no trailer is connected, the Status view shows the last trailer profile with a status of Not Connected.

The Status view shows:

- Lights
- Maintenance
- Checklist
- Brakes (If equipped)

Scroll right or left to see more options.

The Status view displays mileage and fuel economy information.

Each section shows high level status information for the feature. Selecting a section opens up a new screen with additional information and/or options.

#### Lights

This view displays the names of the trailer connector pins, a graphic of the trailer connector, and a graphic of the back of the trailer.

- Any connector pin that fails will be an amber color with the corresponding location highlighted on the graphic of the back of the trailer.
- If a trailer connection is detected without any faults, the view displays No Issues Found.

When a trailer is connected, the Trailering App System detects the trailer connection using the Stop/Turn Signal lighting circuits and requests the driver to setup a trailer profile through the Trailering App System on the infotainment screen. When a trailer is connected and a default trailer profile is selected, the Trailering App System will not display a Trailer Detection Alert to the user.

When a trailer is connected and the vehicle is off, the Trailering App System periodically pulses the lighting circuits of the trailer to verify it is still connected. The trailer lights may periodically flash as a result of this trailer connection detection. These flashes may be more visible in dark ambient light environments. The flashing or flickering lights are a normal condition and the Trailering App System has built-in protections to prevent the battery from draining. When Theft Alert is enabled, the frequency and pattern of this flashing changes.

If the trailer disconnects when the vehicle is on, a message appears on the DIC immediately. If the trailer disconnects when the vehicle is off, a message on the DIC displays the next time the vehicle is turned on. Check your trailer connection if needed.

#### **Connection Problem**

If any of the trailer connections are lost, a message appears on the DIC. The infotainment screen will also show the connection issue in the Lights Status view.

#### **Connection Trailer Lighting Faults Detected**

The Trailering App System monitors for electrical faults on the trailer lights. If there is a lighting issue, a message appears on the DIC. The infotainment screen shows the lighting issue in the Lights Status view.

Repair your trailer lights if needed. A trailer lighting issue is not covered by your GM warranty.

The Running Lights connection may not detect partial outages. Activate the light test to check all trailer lamps. See "Light Test" following.

#### **Light Test**

Touch Start Light Test to cycle the trailer lights on and off to determine if they are working. The test follows this sequence:

- The running lights turn on first and remain on throughout the sequence.
- 2. The brake lights turn on for about two seconds.
- 3. The left turn signal light flashes three times.
- 4. The right turn signal light flashes three times.
- The reverse lights turn on for about two seconds.
- Steps 2–5 repeat for approximately one minute and 45 seconds, or until the test deactivates.

Touch Stop to manually stop the test.

The sequence also deactivates when any of the following occur:

- The vehicle is turned off.
- The transmission is shifted out of P (Park).
- The brake pedal is pressed.
- The turn signal is activated.
- The hazard warning lights are activated.

#### Maintenance

The Maintenance Status view displays reminders for the Trailer Profile.

- Touch a reminder to view, reset, delete, or edit it.
  - The progress bar turns yellow when the maintenance item reaches 90% complete.
  - The progress bar turns red when the maintenance item reaches 100% complete.
- Touch New Reminder to add a new maintenance reminder.

Suggested reminders that were previously set will not appear. Suggested reminders that have not been set have empty boxes next to them. The maximum number of reminders is 50.

#### Maintenance Notifications

- Touch Reset to reset time and mileage values for the reminder.
- Touch Remind Me Later to delay the reminder.

If an Upcoming Alert (90%) is dismissed, it does not appear again.

If a Maintenance Due Alert (100%) is dismissed, it appears when the vehicle is turned off and back on again.

Always follow the maintenance instructions that came with your trailer.

#### **Checklist View**

This view shows the recommended steps to take before towing a trailer.

- Touch the box next to each item if that step has been completed.
- Touch i to access a detailed view of each step. Within each detailed view, touch Next and Previous to navigate between steps.
- Touch Clear All to clear the completed statuses from all items in the current checklist.

#### **Custom Checklist Items**

For each of the Trailer Profile checklist, there is an option to create custom items to view in the checklist. The custom item appears at the bottom of the checklist.

#### **Guest Trailer**

If a Guest Trailer Profile is active, the checklist shows a limited, basic checklist.

#### No Trailer Connected

If no trailer is connected, the checklist shows the last selected trailer profile.

#### **Brakes**

If equipped with ITBC system and if the connected trailer is equipped with electric brakes or electric over hydraulic brakes, this view displays the current state of the brakes including brake gain setting and output. If no electric brakes are detected or if no trailer is connected, this view displays the last known brake gain setting and the output shown as dashed lines.

- Touch Show In Cluster to show trailer brake gain and output in the DIC.
- Touch How To Set Brake Gain to access detailed steps to set trailer brake gain.

The Trailering App System shows any brake issues reported by the trailer brake controller in the brakes view. Trailer diagnosis and service may be required. Repair your trailer brakes if needed. A trailer braking issue is not covered by your GM warranty.

See "Integrated Trailer Brake Control System" under *Towing Equipment ⇔ 231* for more information on the vehicle trailer brakes.

#### **Guest Trailer Status View**

If the Guest Trailer Profile is active, the Status view shows:

- Lights
- Checklist
- Brakes (If equipped)

The Trailer Status view displays mileage and fuel economy information. Mileage and fuel economy resets after the trailer disconnects.

#### **Accessory Status View**

If the Accessory profile is active, trailer status information is not available.

#### **Trailers View**

- Touch the trailer profile icon/name in the Status View to view, activate, create, edit, or delete Trailer Profiles.
- If a trailer is connected, touch the Trailer Profile name to activate a Trailer Profile.

There can be up to five Custom Trailer Profiles on the vehicle.

The Custom Trailer Profiles and Guest Trailer are in order of the most frequently used. The Accessory profile is shown below the Custom Trailer Profiles and Guest Trailer Profile.

#### **Guest Trailer**

If the Guest Trailer Profile is the active Trailer Profile, trailer detection, lights/connections status, theft, and the Tow/Haul reminder alerts can be sent. The system does not track total mileage or fuel economy, but the system tracks trip mileage and fuel economy if the Guest Trailer Profile is active. The maintenance reminders cannot be set up for a Guest Trailer Profile. The Guest Trailer Profile cannot be edited.

#### Accessory

If the Accessory Profile is active, alerts will not be sent and the system will not track mileage or fuel economy. Maintenance reminders cannot be set up for the Accessory profile. The Accessory Profile cannot be edited.

#### Trailer Brake Gain Memory

The system can store the brake gain setting of a Trailer Profile or a Guest Trailer Profile. When a Trailer Profile or Guest Trailer Profile is selected, and a brake gain setting is set for that Trailer Profile, the system will recall the stored brake gain value.

If a Trailer Profile is already active and the brake gain setting has been set for that Trailer Profile, the system will recall the brake gain value whenever the vehicle is turned on.

If there is an error in setting the brake gain for a Trailer Profile, a pop-up displays. If the Guest Trailer Profile is active or there is no trailer connected, the pop-up does not appear.

Trailer brake gain should be set for a specific trailering condition and must be adjusted anytime vehicle loading, trailer loading, or road surface conditions change.

## **Editing a Trailer Profile**

Touch the trailer profile icon/name in the Status View to access the Trailer Profile view:

- Trailer Name
- Total Mileage
- Average Fuel Economy
- Delete/Remove Trailer
- Set as Default Trailer
- Tow/Haul Mode Reminder Alert
- Theft Alert
- Maintenance Alert

#### **Trailer Name**

Touch to edit the Trailer Profile name. Use at least one character and no spaces.

#### Total Mileage

- Touch to edit the Trailer Profile mileage.
- Touch Reset to reset trailer mileage to zero, or enter a new value and touch Save.

#### **Effect on Maintenance Reminders**

If the mileage is reset or changed, and has already accumulated, any maintenance reminders that have been set up will be adjusted accordingly.

## Average Fuel Economy

Touch Reset to reset the average fuel economy for the Trailer Profile.

#### Remove Trailer

- Touch Remove Trailer Profile and all of its settings.
- 2. Touch Cancel to dismiss the pop-up and return to the previous view.

Remove is displayed if there is a connected OnStar plan active with the vehicle. Removing a Trailer Profile removes the profile from the vehicle, but the profile will still be associated with the user account. However, if there is not a connected OnStar plan, then the remove button will read DELETE and the profile deletes permanently.

#### Set as Default Trailer

Touch Set as Default Trailer to select the current profile as default.

The default Trailer Profile automatically selects each time a new connection is detected. The Trailer Detection Alert will no longer appear.

If this setting is turned off, the current Trailer Profile is not the default trailer.

#### Tow/Haul Mode Reminder

This is a reminder to turn on the Tow/Haul Mode when towing a trailer. See *Tow/Haul Mode* ⇒ 173.

Touch Tow/Haul Mode Reminder to turn on/ off Tow/Haul Mode reminders for the selected profile. These alerts are based on the Trailer Profile, so the settings for each Trailer Profile must be turned on or off.

This setting defaults to OFF for each Trailer Profile, including the Guest Trailer Profile.

If Tow/Haul Mode is off and this setting is on for a Trailer Profile, each time the vehicle is turned on, a reminder appears to turn on Tow/Haul Mode when the Trailer Profile is active.

If Tow/Haul Mode is on and this setting is on for a Trailer Profile, the reminder does not appear when the Trailer Profile is active.

#### Theft Alert

Theft alert can be set if a trailer is connected and the alert is enabled. When the trailer is disconnected and the vehicle is off, an alarm sounds.

Touch Theft Alert to turn on/off Theft Alerts for the selected profile. These alerts are based on the Trailer Profile, so the settings for each Trailer Profile must be turned on or off.

This setting is off by default for each Trailer Profile, including the Guest Trailer Profile.

If the setting is on for the active Trailer Profile, the vehicle has an OnStar or connected service plan, and your smartphone number has been added to the account, your smartphone will receive a notification that the selected Trailer has disconnected from the vehicle.

If the setting is turned off for a given Trailer Profile, your smartphone will not receive the notification even if the Trailer Profile is active.

#### **Maintenance Alerts**

Touch Maintenance Alert to turn on/off Maintenance Alerts for the selected profile. These alerts are based on the Trailer Profile, so the settings for each Trailer Profile must be turned on or off.

The setting is on by default for each profile. All Maintenance Alerts for that active Trailer Profile will be received. Turn this setting off to dismiss Maintenance Alerts when that Trailer Profile is active.

# Conversions and Add-Ons Add-On Electrical Equipment

## **⚠** Warning

The Data Link Connector (DLC) is used for vehicle service and Emission Inspection/Maintenance testing. See Malfunction Indicator Lamp (Check Engine Light) 

86. A device connected to the DLC — such as an aftermarket fleet or driver-behavior tracking device — may interfere with vehicle systems. This could affect vehicle operation and cause a crash. Such devices may also access information stored in the vehicle's systems.

#### Caution

Some electrical equipment can damage the vehicle or cause components to not work and would not be covered by the vehicle warranty. Always check with your dealer before adding electrical equipment. Add-on equipment can drain the vehicle's 12-volt battery, even if the vehicle is not operating.

The vehicle has an airbag system. Before attempting to add anything electrical to the vehicle, see Servicing the Airbag-Equipped Vehicle 

→ 49 and Adding Equipment to the Airbag-Equipped Vehicle 

→ 49.

For information on wiring auxiliary switches, see www.gmupfitter.com or contact your dealer.

248

venicie care	
General Information General Information California Perchlorate Materials Requirements Accessories and Modifications	249
Vehicle Checks  Doing Your Own Service Work  Hood	250
Engine Compartment Overview Engine Oil	253
Engine Oil Life System	25!
Engine Air Filter Life System Engine Air Cleaner/Filter	256
Cooling System	257
Engine Overheating Engine Fan	
Washer Fluid Brakes	
Brake Pad Life System	262
Brake FluidBattery - North America	264
Four-Wheel Drive Front Axle	
Rear Axle	
Park Brake and P (Park) Mechanism Check	266

Windshield Penlacement	
Windshield Replacement	. 201
uas strut(s)	. 201
<b>Headlamp Aiming</b> Front Headlamp Aiming	. 268
Bulb Replacement	
Bulb Replacement	269
LED Lighting	. 269
Taillamps, Turn Signal, Stoplamps, and	. 203
Back-Up Lamps	
Center High-Mounted Stoplamp	
(CHMSL) and Cargo Lamp	. 270
License Plate Lamp	
Elastrical Custam	
Electrical System	271
Electrical System Overload Fuses and Circuit Breakers	2/1
Engine Compartment Fuse Block	. 215
Instrument Panel Fuse Block	777
mistrament raner rase block	. 211
Wheels and Tires	
Tires	
Winter Tires	
All-Terrain Tires	
Tire Sidewall Labeling	
Tire Designations	. 283
Tire Terminology and Definitions	
Tire Pressure	
Tire Pressure Monitor System	. 287
Tire Pressure Monitor Operation	. 288

Tire Inspection Tire Rotation When It Is Time for New Tires Buying New Tires Different Size Tires and Wheels Uniform Tire Quality Grading Wheel Alignment and Tire Balance Wheel Replacement Tire Chains If a Tire Goes Flat Tire Changing	. 29 . 29 . 29 . 29 . 29 . 29 . 29
Full-Size Spare Tire	. 30
Jump Starting Jump Starting - North America	30
<b>Towing the Vehicle</b> Transporting a Disabled Vehicle  Recreational Vehicle Towing	
Appearance Care Exterior Care Interior Care Floor Mats	. 31

## **General Information**

For service and parts needs, visit your dealer. You will receive genuine GM parts and GM-trained and supported service people.

Genuine GM parts have one of these marks:





## California Perchlorate Materials Requirements

Certain types of automotive applications, such as airbag initiators, seat belt pretensioners, and lithium batteries contained in electronic keys, may contain perchlorate materials. Perchlorate Material – special handling may apply. See www.dtsc.ca.gov/hazardouswaste/perchlorate.

#### **Accessories and Modifications**

Adding non-dealer accessories or making modifications to the vehicle can affect vehicle performance and safety, including such things as airbags, braking, stability, ride and handling, emissions systems, aerodynamics, durability, Driver Assistance Systems, and electronic systems like antilock brakes, traction control, and stability control. These accessories or modifications could even cause malfunction or damage not covered by the vehicle warranty.

Damage to suspension components caused by modifying vehicle height outside of factory settings will not be covered by the vehicle warranty.

Damage to vehicle components resulting from modifications or the installation or use of non-GM certified parts, including control module or software modifications, is not covered under the terms of the vehicle warranty and may affect remaining warranty coverage for affected parts.

GM Accessories are designed to complement and function with other systems on the vehicle. See your dealer to accessorize the vehicle using genuine GM Accessories installed by a dealer technician.

# Vehicle Checks Doing Your Own Service Work

## **⚠** Warning

It can be dangerous to work on your vehicle if you do not have the proper knowledge, service manual, tools, or parts. Always follow owner's manual procedures and consult the service manual for your vehicle before doing any service work.

If doing some of your own service work, use the proper service manual. It tells you much more about how to service the vehicle than this manual can. To order the proper service manual, see *Publication Ordering Information* \$342.

If equipped with remote vehicle start, open the hood before performing any service work to prevent remote starting the vehicle accidentally. See *Remote Vehicle Start* ⇒ 12.

Keep a record with all parts receipts and list the mileage and the date of any service work performed. See *Maintenance Records* 

⇒ 330.

#### Caution

Even small amounts of contamination can cause damage to vehicle systems. Do not allow contaminants to contact the fluids, reservoir caps, or dipsticks.

#### Hood

## **⚠** Warning

Turn the vehicle off before opening the hood. If the engine is running with the hood open, you or others could be injured.

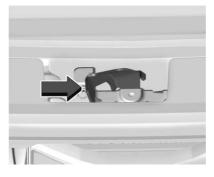
## **⚠** Warning

Components under the hood can get hot from running the engine. To help avoid the risk of burning unprotected skin, never touch these components until they have cooled, and always use a glove or towel to avoid direct skin contact.

Clear any snow from the hood before opening.

### To open the hood:

 Pull the hood release lever with the symbol. It is on the lower left side of the instrument panel.



Go to the front of the vehicle and locate the secondary release lever under the front center of the hood. Push the secondary hood release lever to the right to release.



Lift the hood and release the hood prop rod from its retainer, in the front of the engine compartment. Securely insert the rod end into the slot marked with an arrow, on the underside of the hood.

#### To close the hood:

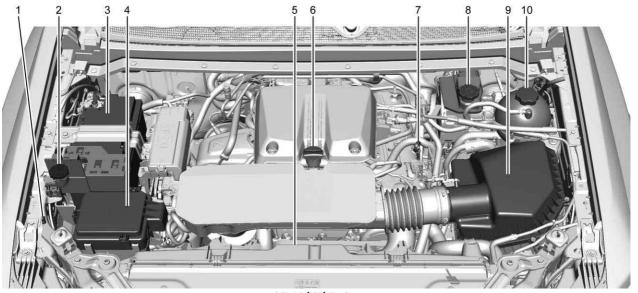
 Before closing the hood, be sure all filler caps are on properly, and all tools are removed.

- Lift the hood and remove the hood prop rod from the underside of the hood. Return the prop rod to its retainer. The prop rod must click into place when returning it to the retainer to prevent hood damage.
- Lower the hood 20 cm (8 in) above the vehicle and release it. Check to make sure the hood is latched completely. Repeat this process with additional force if necessary.

## **⚠** Warning

Do not drive the vehicle if the hood is not latched completely. The hood could open fully, block your vision, and cause a crash. You or others could be injured. Always close the hood completely before driving.

#### **Engine Compartment Overview**



2.7L L4 (L3B) Engine

- Remote Negative (-) Grounding Point. See Jump Starting - North America ⇒ 308.
- 2. Windshield Washer Fluid Reservoir. See Washer Fluid \$\dip 261\$.
- 3. Battery. See *Battery North America* 

  ⇒ 264.
- 4. Engine Compartment Fuse Block. See Engine Compartment Fuse Block 

  ⇒ 273.

- 7. Engine Oil Dipstick. See *Engine Oil* ⇒ 253.
- 9. Engine Air Cleaner/Filter. See Engine Air Cleaner/Filter 

  ⇒ 256.
- 10. Coolant Surge Tank and Pressure Cap. See Cooling System 

  ⇒ 257.

#### **Engine Oil**

To ensure proper engine performance and long life, careful attention must be paid to engine oil. Following these simple, but important steps will help protect your investment:

- Use engine oil approved to the proper specification and of the proper viscosity grade. See "Selecting the Right Engine Oil" in this section.
- Check the engine oil level regularly and maintain the proper oil level. See "Checking Engine Oil" and "When to Add Engine Oil" in this section.
- Change the engine oil at the appropriate time. See *Engine Oil Life System* 

  ⇒ 255.
- Always dispose of engine oil properly. See "What to Do with Used Oil" in this section.

#### **Checking Engine Oil**

Check the engine oil level regularly, every 650 km (400 mi), especially prior to a long trip. The engine oil dipstick handle is a loop. See *Engine Compartment Overview* 

⇒ 252 for the location.

#### **⚠** Warning

The engine oil dipstick handle may be hot; it could burn you. Use a towel or glove to touch the dipstick handle.

If a low oil Driver Information Center (DIC) message displays, check the oil level.

Follow these guidelines:

- To get an accurate reading, park the vehicle on level ground. Check the engine oil level after the engine has been off for at least two hours. Checking the engine oil level on steep grades or too soon after engine shutoff can result in incorrect readings. Accuracy improves when checking a cold engine prior to starting. Remove the dipstick and check the level.
- If unable to wait two hours, the engine must be off for at least 15 minutes if the engine is warm, or at least 30 minutes if the engine is not warm. Pull out the dipstick, wipe it with a clean paper towel or cloth, then push it back in all the way. Remove it again, keeping the tip down, and check the level.

#### When to Add Engine Oil



If the oil is below the cross-hatched area at the tip of the dipstick and the engine has been off for at least 15 minutes, add 1 L (1 qt) of the recommended oil and then recheck the level. See "Selecting the Right Engine Oil" later in this section for an explanation of what kind of oil to use. For engine oil crankcase capacity, see *Capacities and Specifications* 

⇒ 332.

#### Caution

Do not add too much oil. Oil levels above or below the acceptable operating range shown on the dipstick are harmful to the engine. If the oil level is above the operating range (i.e., the engine has so much oil that the oil level gets above the cross-hatched area that shows the proper operating range), the engine could be damaged. Drain the excess oil or limit driving of the vehicle, and seek a service professional to remove the excess oil.

See Engine Compartment Overview  $\Leftrightarrow$  252 for the location of the engine oil fill cap.

Add enough oil to put the level somewhere in the proper operating range. Push the dipstick all the way back in when through.

#### Selecting the Right Engine Oil

Selecting the right engine oil depends on both the proper oil specification and viscosity grade. See *Recommended Fluids* and Lubricants 

⇒ 328.

#### Specification

Use full synthetic engine oils that meet the dexos1 specification. Engine oils that have been approved by GM as meeting the dexos1 specification are marked with the dexos1 approved logo.



#### Caution

Failure to use the recommended engine oil or equivalent can result in engine damage not covered by the vehicle warranty.

#### **Viscosity Grade**

Use SAE 5W-30 viscosity grade engine oil. Cold Temperature Operation: In an area of extreme cold, where the temperature falls below -29 °C (-20 °F), an SAE 0W-30 oil may be used. An oil of this viscosity grade will provide easier cold starting for the engine at extremely low temperatures.

When selecting an oil of the appropriate viscosity grade, it is recommended to select an oil of the correct specification. See "Specification" earlier in this section.

#### **Engine Oil Additives/Engine Oil Flushes**

Do not add anything to the oil. The recommended oils meeting the dexos1 specification are all that is needed for good performance and engine protection.

Engine oil system flushes are not recommended and could cause engine damage not covered by the vehicle warranty.

#### What to Do with Used Oil

Used engine oil contains certain elements that can be unhealthy for your skin and could even cause cancer. Do not let used oil stay on your skin for very long. Clean your skin and nails with soap and water, or a

good hand cleaner. Wash or properly dispose of clothing or rags containing used engine oil. See the manufacturer's warnings about the use and disposal of oil products.

Used oil can be a threat to the environment. If you change your own oil, be sure to drain all the oil from the filter before disposal. Never dispose of oil by putting it in the trash or pouring it on the ground, into sewers, or into streams or bodies of water. Recycle it by taking it to a place that collects used oil.

#### **Engine Oil Life System**

#### When to Change Engine Oil

This vehicle has a computer system that indicates when to change the engine oil and filter. This is based on a combination of factors which include engine revolutions, engine temperature, and miles driven. Based on driving conditions, the mileage at which an oil change is indicated can vary considerably. For the oil life system to work properly, the system must be reset every time the oil is changed.

On some vehicles, when the system has calculated that oil life has been diminished, a CHANGE ENGINE OIL SOON message comes

on to indicate that an oil change is necessary. Change the oil as soon as possible within the next 1000 km (600 mi). It is possible that, if driving under the best conditions, the oil life system might indicate that an oil change is not necessary for up to a year. The engine oil and filter must be changed at least once a year and, at this time, the system must be reset. For vehicles without the CHANGE ENGINE OIL SOON message, an oil change is needed when the OIL LIFE REMAINING percentage is near 0%. Your dealer has trained service people who will perform this work and reset the system. It is also important to check the oil regularly over the course of an oil drain interval and keep it at the proper level.

If the system is ever reset accidentally, the oil must be changed at 5 000 km (3,000 mi) since the last oil change. Remember to reset the oil life system whenever the oil is changed.

#### How to Reset the Engine Oil Life System

Reset the system whenever the engine oil is changed so that the system can calculate the next engine oil change. Always reset the engine oil life to 100% after every oil change. It will not reset itself. To reset the engine oil life system:

- 1. Place the vehicle in P (Park).
- Follow the menu and select Reset on the display screen. Then select Reset to confirm the reset. The percentage will change to 100%.

The system is reset when the CHANGE ENGINE OIL SOON message is off.

If the CHANGE ENGINE OIL SOON message comes back on when the vehicle is started, the engine oil life system has not been reset. Repeat the procedure.

#### **Automatic Transmission Fluid**

### How to Check Automatic Transmission Fluid

It is not necessary to check the transmission fluid level. A transmission fluid leak is the only reason for fluid loss. If a leak occurs, take the vehicle to your dealer and have it repaired as soon as possible. There is a special procedure for checking and changing the transmission fluid. Because this procedure is difficult, this should be done at your dealer. Contact your dealer for additional information.

#### Caution

Use of the incorrect automatic transmission fluid may damage the vehicle, and the damage may not be covered by the vehicle warranty. Always use the correct automatic transmission fluid. See *Recommended Fluids and Lubricants* ⇔ 328.

Change the fluid and filter at the intervals listed in the *Maintenance Schedule* ⇒ 324, and be sure to use the fluid listed in *Recommended Fluids and Lubricants* ⇒ 328.

#### **Engine Air Filter Life System**

If equipped, this feature provides the engine air filter's remaining life and best timing for a change. The timing to change an engine air filter depends on driving and environmental conditions.

#### When to Change the Engine Air Filter

When the Driver Information Center (DIC) displays the message REPLACE AT NEXT OIL CHANGE, the engine air filter should be replaced at the time of the next oil change.

When the DIC displays the REPLACE NOW message, replace the engine air filter at the earliest convenience.

If the DIC displays a message to check the engine air filter system, see your dealer.

#### How to Reset the Engine Air Filter Life System

The system must be reset after the engine air filter is changed. To reset:

- 1. Place the vehicle in P (Park).
- 2. From the infotainment home screen, select Vehicle Status > Maintenance > Engine Air Filter. See Vehicle Status 

  97.
- Follow the screen prompts and touch RESET on the display screen. Then touch RESET again to confirm. The percentage of filter life remaining will change to 100%.

#### **Engine Air Cleaner/Filter**

The engine air cleaner/filter is in the engine compartment on the driver's side of the vehicle. See *Engine Compartment Overview* ⇒ 252.

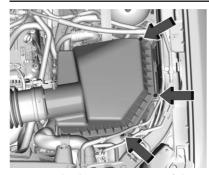
# When to Inspect/Replace the Engine Air Cleaner/Filter

For intervals on changing and inspecting the engine air cleaner/filter, see *Maintenance Schedule* ⇒ 324.

# How to Inspect/Replace the Engine Air Cleaner/Filter

Do not start the engine or have the engine running with the engine air cleaner/filter housing open. Before removing the engine air cleaner/filter, make sure that the engine air cleaner/filter housing and nearby components are free of dirt and debris. Do not clean the engine air cleaner/filter or components with water or compressed air.

To inspect or replace the engine air cleaner/filter:



- Loosen the three screws on top of the engine air cleaner/filter housing.
- Lift and slide the filter cover housing away from the engine air cleaner/filter housing in the hinge.
- 3. Pull out the filter.

#### **⚠** Warning

If part replacement is necessary, the part must be replaced with one of the same part number or with an equivalent part. Use of a replacement part without the same fit, form, and function may result in personal injury or damage to the vehicle.

- Inspect or replace the engine air cleaner/ filter.
- 5. Reverse Steps 1-2 to reinstall the filter cover housing.

If equipped, reset the engine air filter life system after replacing the engine air filter. See Engine Air Filter Life System 

⇒ 256.

#### 🗥 Warning

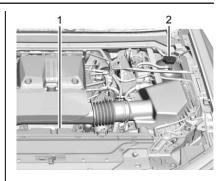
Operating the engine with the air cleaner/filter off can cause you or others to be burned. Use caution when working on the engine. Do not start the engine or drive the vehicle with the air cleaner/filter off, as flames may be present if the engine backfires.

#### Caution

If the air cleaner/filter is off, dirt can easily get into the engine, which could damage it. Always have the air cleaner/ filter in place when driving.

#### **Cooling System**

The cooling system allows the engine to maintain the correct working temperature.



- 1. Engine Cooling Fan (Out of View)
- 2. Coolant Surge Tank and Pressure Cap

#### **⚠** Warning

An underhood electric fan can start up even when the engine is not running and can cause injury. Keep hands, clothing, and tools away from any underhood electric fan.

#### **⚠** Warning

Do not touch heater or radiator hoses, or other engine parts. They can be very hot and can burn you. Do not run the (Continued)

#### Warning (Continued)

engine if there is a leak; all coolant could leak out. That could cause an engine fire and can burn you. Fix any leak before driving the vehicle.

#### **Engine Coolant**

The cooling system in the vehicle is filled with DEX-COOL engine coolant mixture. See Recommended Fluids and Lubricants 

⇒ 328 and

#### What to Use

#### **⚠** Warning

Plain water, or other liquids such as alcohol, can boil before the proper coolant mixture will. With plain water or the wrong mixture, the engine could get too hot but there would not be an overheat warning. The engine could catch fire and you or others could be burned.

Use a 50/50 mixture of clean, drinkable water and DEX-COOL coolant. This mixture:

- Gives freezing protection down to -37 °C (-34 °F) outside temperature.
- Gives boiling protection up to 129 °C (265 °F) engine temperature.
- Protects against rust and corrosion.
- Will not damage aluminum parts.
- Helps keep the proper engine temperature.

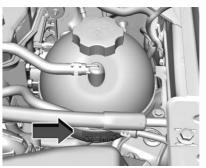
#### Caution

Do not use anything other than a mix of DEX-COOL coolant that meets GM Standard GMW3420 and clean, drinkable water. Anything else can cause damage to the engine cooling system and the vehicle, which would not be covered by the vehicle warranty.

Never dispose of engine coolant by putting it in the trash, or by pouring it on the ground, or into sewers, streams or, bodies of water. Have the coolant changed by an authorized service center, familiar with legal requirements regarding used coolant disposal. This will help protect the environment and your health.

#### **Checking Coolant**

The vehicle must be on a level surface when checking the coolant level.



Check to see if coolant is visible in the coolant surge tank. If the coolant inside the coolant surge tank is boiling, do not do anything else until it cools down.

If coolant is visible but the coolant level is not at or above the mark pointed to, add a 50/50 mixture of clean, drinkable water and DEX-COOL coolant.

Be sure the cooling system is cool before this is done.

If no coolant is visible in the coolant surge tank, add coolant as follows:

#### How to Add Coolant to the Coolant Surge Tank

#### **⚠** Warning

Spilling coolant on hot engine parts can burn you. Coolant contains ethylene glycol and it will burn if the engine parts are hot enough.

#### **△** Warning

Plain water, or other liquids such as alcohol, can boil before the proper coolant mixture will. With plain water or the wrong mixture, the engine could get too hot but there would not be an overheat warning. The engine could catch fire and you or others could be burned.

#### **△** Warning

Steam and scalding liquids from a hot cooling system are under pressure.

Turning the pressure cap, even a little, can cause them to come out at high speed and you could be burned. Never turn the cap when the cooling system,

(Continued)

#### Warning (Continued)

including the pressure cap, is hot. Wait for the cooling system and pressure cap to cool.

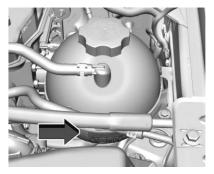
#### Caution

Failure to follow the specific coolant fill procedure could cause the engine to overheat and could cause system damage. If coolant is not visible in the surge tank, contact your dealer.

The coolant surge tank pressure cap can be removed when the cooling system, including the surge tank pressure cap and upper radiator hose, is no longer hot.



 Turn the pressure cap slowly counterclockwise. If a hiss is heard, wait for that to stop. A hiss means there is still some pressure left. 2. Keep turning the cap and remove it.



- Fill the coolant surge tank with the proper mixture to the mark pointed to on the front of the coolant surge tank.
- 4. With the coolant surge tank cap off, start the engine and let it run until the upper radiator hose starts getting hot. Watch out for the engine cooling fan. By this time, the coolant level inside the coolant surge tank may be lower. If the level is lower, add more of the proper mixture to the coolant surge tank until the level reaches the mark pointed to on the front of the coolant surge tank.
- 5. Replace the cap tightly.

Verify coolant level after the engine is shut off and the coolant is cold. If necessary, repeat coolant fill procedure Steps 1–6.

#### Caution

If the pressure cap is not tightly installed, coolant loss and engine damage may occur. Be sure the cap is properly and tightly secured.

#### **Engine Overheating**

The vehicle has an engine coolant temperature gauge on the instrument cluster to warn of engine overheating. See Engine Coolant Temperature Gauge  $\Rightarrow$  83.

#### Caution

Do not run the engine if there is a leak in the engine cooling system. This can cause a loss of all coolant and can damage the system and vehicle. Have any leaks fixed right away.

If the decision is made not to lift the hood when this warning appears, get service help right away.

If the decision is made to lift the hood, make sure the vehicle is parked on a level surface.

Then check to see if the engine cooling fan is running. If the engine is overheating, the fan should be running. If it is not, do not continue to run the engine and have the vehicle serviced.

# If Steam Is Coming from the Engine Compartment

#### **⚠** Warning

Steam and scalding liquids from a hot cooling system are under pressure. Turning the pressure cap, even a little, can cause them to come out at high speed and you could be burned. Never turn the cap when the cooling system, including the pressure cap, is hot. Wait for the cooling system and pressure cap to cool.

# If No Steam Is Coming from the Engine Compartment

If an engine overheat warning is displayed but no steam can be seen or heard, the problem may not be too serious. Sometimes the engine can get a little too hot when the vehicle:

- Climbs a long hill on a hot day.
- Stops after high-speed driving.
- Idles for long periods in traffic.

If the overheat warning is displayed with no sign of steam:

- 1. Turn the air conditioning off.
- 2. Turn the heater on to the highest temperature and to the highest fan speed. Open the windows as necessary.
- When it is safe to do so, pull off the road, shift to P (Park) or N (Neutral), and let the engine idle.

If the engine coolant temperature gauge is no longer in the overheat zone, the vehicle can be driven. Continue to drive the vehicle slowly for about 10 minutes. Keep a safe distance from the vehicle in front. If the warning does not come back on, continue to drive normally and have the cooling system checked for proper fill and function.

If the warning continues, pull over, stop, and park the vehicle right away.

If there is no sign of steam, idle the engine for three minutes while parked. If the warning is still displayed, turn off the engine until it cools down.

#### **Engine Fan**

If the vehicle has a clutched engine cooling fan, when the clutch is engaged, the fan spins faster to provide more air to cool the engine. In most everyday driving conditions, the fan is spinning slower and the clutch is not fully engaged. This improves fuel economy and reduces fan noise. Under heavy vehicle loading, trailer towing, and/or high outside temperatures, the fan speed increases as the clutch more fully engages, so an increase in fan noise mau be heard. This is normal and should not be mistaken as the transmission slipping or making extra shifts. It is merely the cooling system functioning properly. The fan will slow down when additional cooling is not required and the clutch disengages.

This fan noise may also be heard when starting the engine. It will go away as the fan clutch partially disengages.

If the vehicle has electric cooling fan(s), the fans may be heard spinning at low speed during most everyday driving. The fans may turn off if no cooling is required. Under heavy vehicle loading, trailer towing, high outside temperatures, or operation of the air conditioning system, the fans may change to high speed and an increase in fan noise may be heard. This is normal and indicates that the cooling system is functioning properly. The fans will change to low speed when additional cooling is no longer required.

The electric engine cooling fans may run after the engine has been turned. off. This is normal and no service is required.

#### **Washer Fluid**

#### What to Use

Use a washer fluid designed for the climate your vehicle operates in. For example, vehicles that operate in climates where temperatures fall below freezing should use a washer fluid that provides sufficient protection against freezing.

#### **Adding Washer Fluid**

When washer fluid is low, a message displays on the Driver Information Center (DIC). Always read the manufacturer's instructions before adding fluid.



Open the cap with the washer symbol on it. Add washer fluid until the tank is full. See Engine Compartment Overview \$\Displays 252\$ for reservoir location.

#### Caution

- Do not use washer fluid that contains any type of water repellent coating.
   This can cause the wiper blades to chatter or skip.
- Do not use engine coolant (antifreeze) in the windshield washer. It can damage the windshield washer system and paint.

(Continued)

#### Caution (Continued)

- Do not mix water with ready-to-use washer fluid. Water can cause the solution to freeze and damage the washer fluid tank and other parts of the washer system.
- When using concentrated washer fluid, follow the manufacturer instructions for adding water.
- Fill the washer fluid tank only three-quarters full when it is very cold.
   This allows for fluid expansion if freezing occurs, which could damage the tank if it is completely full.

#### **Brakes**

Disc brake linings have built-in wear indicators that make a high-pitched warning sound when the brake linings are worn and new linings are needed. The sound can come and go or can be heard all the time when the vehicle is moving, except when applying the brake pedal firmly.

#### **⚠** Warning

The brake wear warning sound means that soon the brakes will not work well. That could lead to a crash. When the brake wear warning sound is heard, have the vehicle serviced.

#### Caution

Continuing to drive with worn-out brake linings could result in costly brake repairs.

Some driving conditions or climates can cause a brake squeal when the brakes are first applied, clearing up following several applications. This does not mean something is wrong with the brakes.

Properly torqued wheel nuts are necessary to help prevent brake pulsation. When tires are rotated, inspect brake linings for wear and evenly tighten wheel nuts in the proper sequence to torque specifications. See Capacities and Specifications 

⇒ 332.

Brake pads should be replaced as complete axle sets.

#### **Brake Pedal Travel**

See your dealer if the brake pedal does not return to normal height, or if there is a rapid increase in pedal travel. This could be a sign that brake service may be required.

#### **Replacing Brake System Parts**

Always replace brake system parts with new, approved replacement parts. If this is not done, the brakes may not work properly. The braking performance can change in many ways if the wrong brake parts are installed or if parts are improperly installed.

#### **Brake Pad Life System**

#### When to Change Brake Pads

This vehicle has a system that estimates the remaining life of the front and rear brake pads. Brake pad life remaining is displayed as a percentage for each axle. The system must be reset every time the brake pads are changed.

When the system has determined that the brake pads need to be replaced, a message will display, which may include mileage remaining.

Brake pads should always be replaced as complete axle sets.

#### How to Reset the Brake Pad Life System

The system will automatically detect when significantly worn brake pads are replaced. When the ignition is turned on after new pads and wear sensors are installed, a message will display. Follow the prompts to reset the system.

The brake pad life system can also be manually reset:

- 1. Place the vehicle in P (Park).
- From the infotainment home screen, select Vehicle Status > Maintenance > Brake Pad Life. See Vehicle Status 

  97.
- Touch either RESET FRONT BRAKE PADS or RESET REAR BRAKE PADS.
- Touch RESET again to confirm. The percentage of brake pad life remaining will change to 100%.
- 5. Repeat for the other set of brake pads if they were also replaced.

# How to Disable the Brake Pad Life System

The brake pad life system can be turned off. This may be necessary if aftermarket brake pads without wear sensors are installed. When the system is turned off, the front and rear brake pad life percentages will not display. However, the built-in wear indicators that make a high-pitched warning sound when the brake pads are worn can still determine when the pads should be replaced. See *Brakes* \$\to\$ 262.

To turn off the brake pad life system:

- 1. Place the vehicle in P (Park).
- From the infotainment home screen, select Vehicle Status > Maintenance > Brake Pad Life. See Vehicle Status 

  97.
- 3. Touch DISABLE.

To turn the brake pad life system back on, follow the above steps and touch ENABLE in the last step.

#### **Brake Fluid**



The brake master cylinder reservoir is filled with GM approved DOT 4 brake fluid as indicated on the reservoir cap. See *Engine Compartment Overview* 

⇒ 252 for the location of the reservoir.

#### Checking Brake Fluid

With the vehicle in P (Park) on a level surface, the brake fluid level should be between the minimum and maximum marks on the brake fluid reservoir.

There are only two reasons why the brake fluid level in the reservoir may go down:

- Normal brake lining wear. When new linings are installed, the fluid level goes back up.
- A fluid leak in the brake hydraulic system. Have the brake hydraulic system fixed. With a leak, the brakes will not work well.

Always clean the brake fluid reservoir cap and the area around the cap before removing it.

Do not top off the brake fluid. Adding fluid does not correct a leak. If fluid is added when the linings are worn, there will be too much fluid when new brake linings are installed. Add or remove fluid, as necessary, only when work is done on the brake hydraulic system.

#### **⚠** Warning

If too much brake fluid is added, it can spill on the engine and burn, if the engine is hot enough. You or others could be burned, and the vehicle could be damaged. Add brake fluid only when work is done on the brake hydraulic system.

When the brake fluid falls to a low level, the brake warning light comes on. See *Brake System Warning Light*  $\Rightarrow$  88.

Brake fluid absorbs water over time which degrades the effectiveness of the brake fluid. Replace brake fluid at the specified intervals to prevent increased stopping distance. See Maintenance Schedule ⇒ 324.

#### What to Add

Use only GM approved DOT 4 brake fluid from a clean, sealed container. See Recommended Fluids and Lubricants 

⇒ 328.

#### **⚠** Warning

The wrong or contaminated brake fluid could result in damage to the brake system. This could result in the loss of braking leading to a possible injury. Always use the proper GM approved brake fluid.

#### Caution

If brake fluid is spilled on the vehicle's painted surfaces, the paint finish can be damaged. Immediately wash off any painted surface.

#### **Battery - North America**

The original equipment battery is maintenance free. Do not remove the cap and do not add fluid.

The vehicle has an Absorbed Glass Mat (AGM) 12-volt battery. Installation of a standard 12-volt battery will result in reduced 12-volt battery life.

Some 12-volt battery chargers have an AGM battery setting. If available, use the AGM setting on the charger to limit charge voltage to 14.8 volts.

Refer to the replacement number shown on the original battery label when a new battery is needed. See *Engine Compartment Overview*  $\Rightarrow$  252 for battery location.

#### **⚠** Warning

Do not use a match or flame near a vehicle's battery. If you need more light, use a flashlight.

Do not smoke near a vehicle's battery.

When working around a vehicle's battery, shield your eyes with protective glasses.

Keep children away from vehicle batteries.

#### **⚠** Warning

Batteries have acid that can burn you and gas that can explode. You can be hurt badly if you are not careful.

(Continued)

#### Warning (Continued)

Follow instructions carefully when working around a battery.

Battery posts, terminals and related accessories contain lead and lead compounds which can cause cancer and reproductive harm. Wash hands after handling.

#### **⚠** Warning

WARNING: Battery posts, terminals and related accessories can expose you to chemicals including lead and lead compounds, which are known to the State of California to cause cancer and birth defects or other reproductive harm. Wash hands after handling. For more information go to www.P65Warnings.ca.gov.

#### Vehicle Storage

#### **⚠** Warning

Batteries have acid that can burn you and gas that can explode. You can be badly hurt if you are not careful. See *Jump Starting - North America*  $\Rightarrow$  308 for tips on working around a battery without getting hurt.

Infrequent Usage: Remove the black, negative (-) cable from the battery to keep the battery from running down.

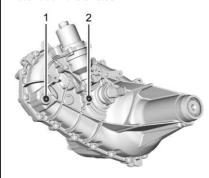
Extended Storage: Remove the black, negative (-) cable from the battery or use a battery trickle charger.

#### **Four-Wheel Drive**

#### **Transfer Case**

#### When to Check Lubricant

# How to Check Lubricant Automatic Transfer Case



- 1. Drain Plug
- 2. Fill Plug

To get an accurate reading, the vehicle should be on a level surface.

If the level is below the bottom of the fill plug (2) hole, located on the transfer case, some lubricant will need to be added. Add enough lubricant to raise the level to the bottom of the fill plug (2) hole. Use care not to overtighten the plug.

#### When to Change Lubricant

Refer to Maintenance Schedule  $\Rightarrow$  324 to determine how often to change the lubricant.

#### What to Use

Refer to *Recommended Fluids and Lubricants* ⇒ 328 to determine what kind of lubricant to use.

#### Front Axle

#### When to Check Lubricant

It is not necessary to regularly check the front axle fluid unless a leak is suspected or an unusual noise is heard. A fluid loss could indicate a problem. Have it inspected and repaired. This service can be complex. See your dealer.

Do not directly power wash the transfer case and/or front/rear axle output seals. High pressure water can overcome the seals and contaminate the fluid. Contaminated fluid will decrease the life of the transfer case and/or drive axles and should be replaced.

#### Rear Axle

#### When to Check Lubricant

It is not necessary to regularly check the rear axle fluid unless a leak is suspected or an unusual noise is heard. A fluid loss could indicate a problem. Have it inspected and repaired. This service can be complex. See your dealer.

Do not directly power wash the transfer case and/or front/rear axle output seals. High pressure water can overcome the seals and contaminate the fluid. Contaminated fluid will decrease the life of the transfer case and/or drive axles and should be replaced.

#### Park Brake and P (Park) Mechanism Check

#### **△** Warning

When you are doing this check, the vehicle could begin to move. You or others could be injured and property could be damaged. Make sure there is room in front of the vehicle in case it (Continued)

#### Warning (Continued)

begins to roll. Be ready to apply the regular brake at once should the vehicle begin to move.

Park on a fairly steep hill, with the vehicle facing downhill. Keeping your foot on the regular brake, set the parking brake.

- To check the parking brake's holding ability: With the engine running and the transmission in N (Neutral), slowly remove foot pressure from the regular brake pedal. Do this until the vehicle is held by the parking brake only.
- To check the P (Park) mechanism's holding ability: With the engine running, shift to P (Park). Then release the parking brake and slowly remove pressure from the regular brake pedal.

Contact your dealer if service is required.

#### Wiper Blade Replacement

Windshield wiper blades should be inspected for wear or cracking.

Replacement blades come in different types and are removed in different ways. For proper windshield wiper blade length and type, see *Maintenance Replacement Parts* \$\infty\$ 329.

#### Caution

Allowing the wiper arm to touch the windshield when no wiper blade is installed could damage the windshield. Any damage that occurs would not be covered by the vehicle warranty. Do not allow the wiper arm to touch the windshield.

To replace the windshield wiper blade:

 Pull the windshield wiper assembly away from the windshield.



- Press the release lever in the middle of the wiper blade where the wiper blade attaches.
- 3. Remove the wiper blade.
- 4. Reverse Steps 1–3 for wiper blade replacement.

#### Windshield Replacement

#### **HUD System**

The windshield is part of the HUD system. If the windshield needs to be replaced, a GM replacement windshield is recommended. The replacement windshield must be installed according to GM specifications for proper alignment. If it is not, the HUD image may look out of focus.

#### **Driver Assistance Systems**

If the windshield needs to be replaced and the vehicle is equipped with a front camera sensor for the Driver Assistance Systems, a GM replacement windshield is recommended. The replacement windshield must be installed according to GM specifications for proper alignment. If it is not, these systems may not work properly, they may display messages, or they may not work at all. See your dealer for proper

# windshield replacement. Acoustic Windshield

The vehicle is equipped with an acoustic windshield. If the windshield needs to be replaced be sure to get an acoustic windshield so you will continue to have the benefits an acoustic windshield can provide.

#### Gas Strut(s)

Your vehicle may be equipped with gas strut(s) to provide assistance in lifting and holding open the hood/trunk/liftgate system in full open position.

#### **⚠** Warning

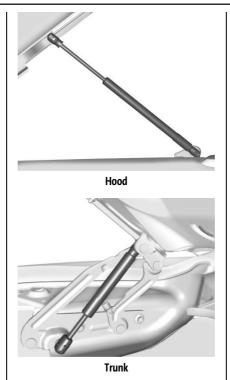
If the gas struts that hold open the hood, trunk, and/or liftgate fail, you or others could be seriously injured. Take the vehicle to your dealer for service immediately. Visually inspect the gas struts for signs of wear, cracks, or other damage periodically. Check to make sure the hood/trunk/liftgate is held open with enough force. If struts are failing to hold the hood/trunk/liftgate, do not operate. Have the vehicle serviced.

#### Caution

Do not apply tape or hang any objects from gas struts. Also do not push down or pull on gas struts. This may cause damage to the vehicle.

See Maintenance Schedule 

⇒ 324.





Liftgate

# Headlamp Aiming Front Headlamp Aiming

Headlamp aim has been preset and should need no further adjustment.

If the vehicle is damaged in a crash, the headlamp aim may be affected. If adjustment to the headlamps is necessary, see your dealer.

#### **Bulb Replacement**

For the proper type of replacement bulbs, or any bulb changing procedure not listed in this section, contact your dealer.

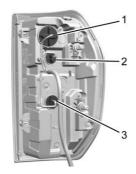
#### Caution

Do not replace incandescent bulbs with aftermarket LED replacement bulbs. This can cause damage to the vehicle electrical system.

#### **LED Lighting**

This vehicle has several LED lamps. For replacement of any LED lighting assembly, contact your dealer.

# Taillamps, Turn Signal, Stoplamps, and Back-Up Lamps



- LED Taillamp, see your dealer for service
- 2. Back-up lamp
- 3. Stoplamp/Turn Signal
- 1. Open the tailgate.



- 2. Remove the two rear lamp assembly screws.
- Pull the rear lamp assembly outboard, by slightly rotating to clear the inner strip of sheet metal, until the retainers release.

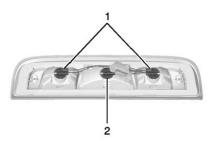


- 4. Pull the rear lamp assembly straight back to remove it from the vehicle. This may require a forceful tug to pop the fasteners loose. There will be a noise when the retainers release.
- 5. Turn the bulb socket counterclockwise.
- 6. Pull the bulb straight out from the socket.
- Replace the bulb, then insert the bulb socket into the rear lamp assembly and turn clockwise.



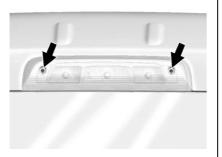
- Verify the retainer ring is in the proper position. If the retainer ring is out of position, it will not engage. Reset the retainer by pulling it forward with a tool.
- Align the two outboard snap-in retainers and the two inboard locator pins during installation.
- 10. Make sure the rear lamp assembly is flush with the box side.
- Reinstall the two rear lamp assembly screws.

# Center High-Mounted Stoplamp (CHMSL) and Cargo Lamp



- I. Cargo Lamp Bulbs
- 2. Center High-Mounted Stoplamp (CHMSL) Bulb

To replace one of these bulbs:



- 1. Remove the two screws and lift off the lamp assembly.
- 2. Turn the bulb socket counterclockwise and pull it straight out.
- Pull the bulb straight out from the socket.
- 4. Replace the bulb and reverse Steps 1–3 to reinstall.

#### **License Plate Lamp**



1. The license plate lamp is located on the rear bumper.



- Rotate the bulb holder, on the back side of the bumper, counterclockwise to disengage.
- 3. Remove bulb from the holder and replace the bulb.
- 4. Insert the bulb holder in bulb housing and rotate clockwise.

#### **Electrical System**

#### **Electrical System Overload**

The vehicle has fuses and circuit breakers to protect against an electrical system overload.

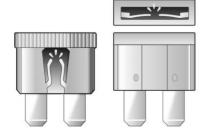
When the current electrical load is too heavy, the circuit breaker opens and closes, protecting the circuit until the current load returns to normal or the problem is fixed. This greatly reduces the chance of circuit overload and fire caused by electrical problems.

Fuses and circuit breakers protect power devices in the vehicle.

If there is a problem on the road and a fuse needs to be replaced, the same amperage fuse can be borrowed.

#### 272 Vehicle Care

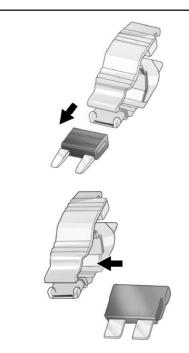
To check a fuse, look at the band inside the fuse. If the band is broken or melted, replace the fuse. Be sure to replace a bad fuse with a fuse of the identical size and rating.





#### Replacing a Blown Fuse

- 1. Turn off the vehicle.
- 2. Locate the fuse puller in the engine compartment fuse block.



3. Use the fuse puller to remove the fuse from the top or side.

- 4. If the fuse must be replaced immediately, borrow a replacement fuse with the same amperage from the fuse block. Choose a vehicle feature that is not needed to safely operate the vehicle. Repeat Steps 2-3.
- 5. Insert the replacement fuse into the empty slot of the blown fuse.

At the next opportunity, see your dealer to replace the blown fuse.

#### **Headlamp Wiring**

An electrical overload may cause the lamps to go on and off, or in some cases to remain off. Have the headlamp wiring checked right away if the lamps go on and off or remain off.

#### Windshield Wipers

If the wiper motor overheats due to heavy snow or ice, the windshield wipers will stop until the motor cools and will then restart.

Although the circuit is protected from electrical overload, overload due to heavy snow or ice may cause wiper linkage damage. Always clear ice and heavy snow from the windshield before using the windshield wipers.

If the overload is caused by an electrical problem and not snow or ice, be sure to get it fixed.

#### **Fuses and Circuit Breakers**

The wiring circuits in the vehicle are protected from short circuits by a combination of fuses and circuit breakers. This greatly reduces the chance of damage caused by electrical problems.

#### **△** Danger

Fuses and circuit breakers are marked with their ampere rating. Do not exceed the specified amperage rating when replacing fuses and circuit breakers. Use of an oversized fuse or circuit breaker can result in a vehicle fire. You and others could be seriously injured or killed.



#### **⚠** Warning

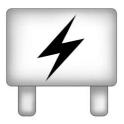
Installation or use of fuses that do not meet GM's original fuse specifications is dangerous. The fuses could fail, and result in a fire. You or others could be injured or killed, and the vehicle could be damaged.

See Accessories and Modifications  $\Rightarrow$  249 and General Information  $\Rightarrow$  249.

#### **Engine Compartment Fuse Block**

The engine compartment fuse block is in the engine compartment. See *Engine* Compartment Overview 

⇒ 252

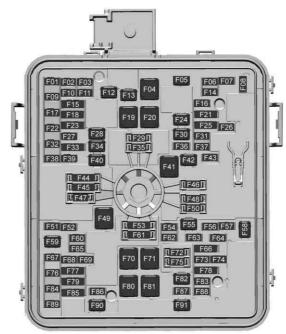


Lift the cover to access the fuse block.

#### Caution

Spilling liquid on any electrical component on the vehicle may damage it. Always keep the covers on any electrical component.

A fuse puller is available inside this fuse block.



The vehicle may not be equipped with all of the fuses, relays, and features shown.

**Fuses** Usage F01 ICCM - Integrated Chassis Control Module

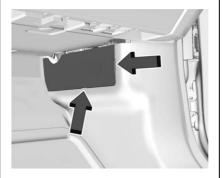
Fuses	Usage	Fuses	Usage	Fuses	Usage
F02	FUEL TANK ZONE MDL -	F17	-	F28	TIM 2 – Trailer Interface
	Fuel Tank Zone Module	F18	-		Module 2
F03	-	F19	EBCM – Electronic Brake	F29	Spare
F04	Cooling Fan 2		Control Module	F30	-
F05	-	F20	Cooling Fan 1	F31	POWER TRAIN IGN 1 -
F06	-	F21	_		Power Train Ignition 1 & 2
F07	MTAOP - Transmission	F22	-	F32	Q. Z
	Auxiliary Oil Pump	F23	_		TRIR REVERSE LAMPS –
500	Motor	F24	Cooling Fan 3	F33	Trailer Reverse Lamps
F08	-	F25	ENG MISC 1 & 2 – Wide	F34	TIM 1 – Trailer Interface
F09	-		Range Air Fuel Oxygen	.51	Module 1
F10	-		Sensor/Canister Purge/ Turbo Bypass/Step Cam	F35	Spare
F11	SECONDARY AXLE MTR  – Front Drive Axle		Intake-Exhaust Solenoids	F36	ENGINE CONTROL MDL
	Actuator		Block Coolant Valve		– Engine Control
F12	_		Actuator/Mass Air		Module
F13	Trailer Connector		Flow/Humidity/ Induction Air	F37	IGNITION COILS
F14	_		Temperature/Throttle	F38	TRLR STOP LAMP LT -
F15	SBZA/CVS - Side Blind		Inlet Pressure Sensors	530	Trailer Stop Lamp Left
LID	Zone Alert/Canister	F26	A/C CLUTCH – Air	F39	TRLR STOP LAMP RT – Trailer Stop Lamp Right
	Vent Solenoid		Compressor Clutch	F40	TCCM – Transfer Case
F16	-	F27	Park Lamps	Γ <del>4</del> υ	Control Module
гЮ	_	. =-	·		Control Module

Fuses	Usage	Fuses	Usage	Fuses	Usage
F41	Starter Pinion	F57	-	F66	LOW BEAMS - Front
F42	Starter	F58	Front Wipers		LED Low Beams
F43	_	F59	MISC WINDOWS LEFT -	F67	-
F44	Spare		Driver Door Panel Switch (Express Up/	F68	HTD ST MDL1 – Heated Seat Module1 – Front
F45	Spare		Down)/Window Motor		Heated Seats
F46	Spare		Left Front (Express	F69	U/B CAMERA WASHER -
F47	Spare		Up/Down) Window Switch Left		Underbody Camera Washer
F48	Spare		Rear (Express Down) Window Motor Left	F70	_
F49	TBPM/TRLR WRG – Trailer Brake Power	F60	Rear (Express Down)	F71	DC/AC INVERTER — Direct Current to
	Module/Trailer Wiring Provisions	F61	- Spare		Alternate Current Inverter
F50	Spare	F62	Amplifier	F72	Spare
F51	CHMSL – Center High	F63	-	F73	Aeroshutter
F52	Mounted Stop Lamp Side Markers	F64 F65	– ELM 4 – Exterior	F74	ELM 6 – Exterior Lighting Module 6 –
F53	Spare	103	Lighting Module 4 –		Left Low Beam/Right
F54	-		Right Front Park Lamp/		Rear Stop/Turn Lamp
F55	REAR WNDW DEFOGGER		Daytime Running Lamp/ Left Trailer Stop/Turn	F75	Spare
	– Rear Window Defogger		Lamp/Left Rear Park Lamp/Right High Beam	F76	HTD ST MDL 2 – Heated Seat Module 2 – Front
F56	-		,		Heated Seat

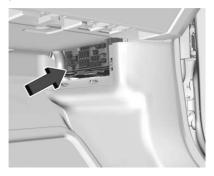
Fuses	Usage
F77	-
F78	_
F79	_
F80	_
F81	_
F82	_
F83	LED Cargo Lamp
F84	ELM 7 — Exterior Lighting Module 7 — Left Front Park Lamp/ Daytime Running Lamp/ Left Front Turn Lamp/ Center High Mounted Stop Lamp/Reverse Lamps
F85	-
F86	Horn
F87	Front Washer Pump
F88	_
F89	-

Fuses	Usage
F90	MISC WINDOWS RIGHT  - Passenger Door Panel Switch (Express Down) Window Motor Right Front (Express Up/Down) Window Switch Right Rear (Express Down) Window Motor Right Rear (Express Up/Down)
F91	_

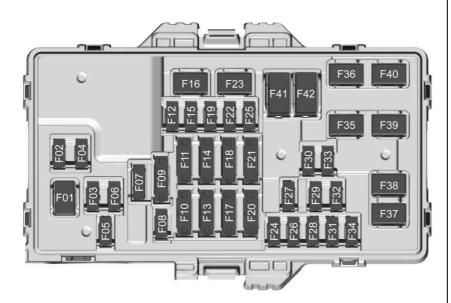
#### **Instrument Panel Fuse Block**



The instrument panel fuse block is behind a side trim panel. Unclip the sides of the trim, then pull the cover away from the trim panel to access the fuse block.



There is a cover on the instrument panel fuse block. Press the clips on the side to remove the cover.



The vehicle may not be equipped with all of the fuses, relays, and features shown.

Fuse	Usage
F01	FRONT HVAC BLOWER – Front HVAC Module

Fuse	Usage
F02	ELM 1 — Exterior Lighting Module 1
F03	TRANS CNTRL MODULE – Transmission Control Module
F04	ELM 2 — Exterior Lighting Module 2
F05	DRIVER SEAT MISC — Memory Seat Module/Seat Position Switch (SPS) LIN Switch
F06	BODY CNTRL MODULE 1 – Body Control Module 1
F07	STR/WHL/CNTRLS – Steering Wheels Controls
F08	-
F09	VCM MDL/SPARE – Vehicle Control Module/Spare
F10	MISCELLANEOUS 1 – Electric Park Break Switch/ Automatic Occupant Sensing Display

Fuse	Usage
F11	AUX JACK/TPC – Auxiliary Audio/Video Jack/ Telematics Control Platform
F12	-
F13	CGM & SDM/AOS – Central Gateway Module/Sensing and Diagnostic Module/ Automatic Occupant Sensing Module
F14	MISCELLANEOUS 2 – Transmission Control Module/Transfer Case Control/Electronic Brake Control Module/Integrated Chassis Control Module/ Trailer Interface Module
F15	MISCELLANEOUS 3 – Exterior Lighting Module/ DC-AC Inverter Module/ Vented Module
F16	-
F17	WCM/DATA LINK CONN – Wireless Charger Module/ Data Link Connector

Fuse	Usage
F18	MISCELLANEOUS 4 – E-Stop/Driver Mode Switch/Reflective Light Auxiliary Display/Sensing and Diagnostic Module/ Inside Rear View Mirror/ Humidity Sensor
F19	ENGINE CNTRL MODULE – Engine Control Module
F20	RFA/RPA — Remote Function Antenna/Park Assist AMP — Amplifier
F21	DISPLAYS/VPM –Video Processing Module/Display
F22	SUNROOF - Sunroof
F23	-
F24	TRLR BRK CNTRL SW – Trailer Break Control Switch
F25	AUX USB FLOOR CNSL – Auxiliary USB Power Outlet
F26	BODY CNTRL MODULE 2 – Body Control Module 2

Fuse	Usage
F27	DOOR PANEL SW LF/MISC 1 FRONT DSP – Door Panel Switch Left/Front Display
F28	BODY CNTRL MODULE 3 – Body Control Module 3
F29	ELM 3 — Exterior Lighting Module 3
F30	FRONT CAMERA – Front Camera Module
F31	VCU MDL/SPARE – Virtual Cockpit Unit Module
F32	HTD STR WHL – Heated Steering Wheel Module
F33	ELM 5 — Exterior Lighting Module 5
F34	BODY CNTRL MODULE 4 – Body Control Module 4
F35	DC/DC Converter 2
F36	DC/DC Converter 1
F37	FRT SEATS LMBR SWS — Seat Lumbar Switch
F38	_

Fuse	Usage
F39	DRIVER POWER SEAT – Power Seat Driver
F40	PASSENGER POWER SEAT – Power Seat Co-Driver
F41	APO CONSOLE – Auxiliary DC Power Outlet Row 1
F42	-

#### Wheels and Tires

#### **Tires**

Every new GM vehicle has high-quality tires made by a leading tire manufacturer. See the warranty manual for information regarding the tire warranty and where to get service. For additional information refer to the tire manufacturer.

#### ⚠ Warning

 Poorly maintained and improperly used tires are dangerous.

(Continued)

#### Warning (Continued)

- Overloading the tires can cause overheating as a result of too much flexing. There could be a blowout and a serious crash. See Vehicle Load Limits \$\Display\$ 157.
- Underinflated tires pose the same danger as overloaded tires. The resulting crash could cause serious injury. Check all tires frequently to maintain the recommended pressure. Tire pressure should be checked when the tires are cold.
- Overinflated tires are more likely to be cut, punctured, or broken by a sudden impact — such as when hitting a pothole. Keep tires at the recommended pressure.
- Worn or old tires can cause a crash. If the tread is badly worn, replace them.
- Replace any tires that have been damaged by impacts with potholes, curbs, etc.

(Continued)

#### Warning (Continued)

- Improperly repaired tires can cause a crash. Only your dealer or an authorized tire service center should repair, replace, dismount, and mount the tires.
- Do not spin the tires in excess of 56 km/h (35 mph) on slippery surfaces such as snow, mud, ice, etc. Excessive spinning may cause the tires to explode.

#### **Winter Tires**

This vehicle was not originally equipped with winter tires. Winter tires are designed for increased traction on snow and ice-covered roads. Consider installing winter tires on the vehicle if frequent driving on ice or snow covered roads is expected. See your dealer for details regarding winter tire availability and proper tire selection. Also, see *Buying New Tires* ⇒ 294.

With winter tires, there may be decreased dry road traction, increased road noise, and shorter tread life. After changing to winter tires, be alert for changes in vehicle handling and braking.

If using winter tires:

- Use tires of the same brand and tread type on all four wheel positions.
- Use only radial ply tires of the same size, load range, and speed rating as the original equipment tires.

Winter tires with the same speed rating as the original equipment tires may not be available for H, V, W, Y, and ZR speed rated tires. If winter tires with a lower speed rating are chosen, never exceed the tire's maximum speed capability.

#### **All-Terrain Tires**

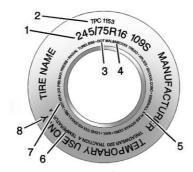
This vehicle may have all-terrain or mud-terrain tires. These tires provide good performance on most road surfaces, weather conditions, and for off-road driving. See Off-Road Driving 

→ 148.

The tread pattern on these tires may wear more unevenly than other tires. Consider rotating the tires more frequently than at 12 000 km (7,500 mi) intervals if irregular wear is noted when the tires are inspected. See *Tire Inspection* ⇒ 292.

#### Tire Sidewall Labeling

Useful information about a tire is molded into its sidewall. The examples show a typical passenger vehicle tire/full size spare tire, and light truck tire sidewall.



Passenger Tire/Spare Tire

(1) Tire Size: The tire size code is a combination of letters and numbers used to define a particular tire's width, height, aspect ratio, construction type, and service description. See the "Tire Size" illustration in this section.

- (2) TPC Spec (Tire Performance Criteria Specification): Original equipment tires designed to GM's specific tire performance criteria have a TPC specification code molded onto the sidewall. GM's TPC specifications meet or exceed all federal safety guidelines.
- (3) DOT (Department of Transportation): The Department of Transportation (DOT) code indicates that the tire is in compliance with the U.S. Department of Transportation Motor Vehicle Safety Standards.

DOT Tire Date of Manufacture: The last four digits of the TIN indicate the tire manufactured date. The first two digits represent the week and the last two digits, the year. For example, the third week of the year 2020 would have a 4-digit DOT date of 0320. Week 01 is the first full week (Sunday through Saturday) of each year.

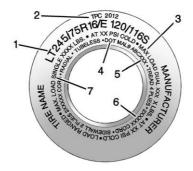
(4) Tire Identification Number (TIN):
The letters and numbers following the
DOT code are the Tire Identification
Number (TIN). The TIN shows the

manufacturer and plant code, tire size, and date the tire was manufactured. The TIN is molded onto both sides of the tire, although only one side may have the date of manufacture.

- (5) Tire Ply Material: The type of cord and number of plies in the sidewall and under the tread.
- (6) Uniform Tire Quality Grading (UTQG): Tire manufacturers are required to grade tires based on three performance factors: treadwear, traction, and temperature resistance. For more information, see *Uniform Tire Quality Grading* 

  ⇒ 295.
- (7) Maximum Cold Inflation Load Limit: Maximum load that can be carried and the maximum pressure needed to support that load. For information on recommended tire pressure see *Tire Pressure* ⇒ 286 and Vehicle Load Limits ⇒ 157.
- (8) Temporary Use Only: Only use a temporary spare tire until the road tire is repaired and replaced. This spare tire should not be driven on over 112 km/h

(70 mph), or 88 km/h (55 mph) when pulling a trailer, with the proper inflation pressure. See *Full-Size Spare Tire*  $\Rightarrow$  307.



Light Truck (LT-Metric) Tire

- (1) Tire Size: The tire size code is a combination of letters and numbers used to define a particular tire's width, height, aspect ratio, construction type, and service description. See the "Tire Size" illustration in this section.
- (2) TPC Spec (Tire Performance Criteria Specification): Original equipment tires designed to GM's specific tire performance criteria have a TPC

specification code molded onto the sidewall. GM's TPC specifications meet or exceed all federal safety guidelines.

# (3) Dual Tire Maximum Load: Maximum load that can be carried and the maximum pressure needed to support that load when used in a dual configuration. For information on recommended tire pressure see *Tire*

Pressure 

⇒ 286 and

#### (4) DOT (Department of

**Transportation)**: The Department of Transportation (DOT) code indicates that the tire is in compliance with the U.S. Department of Transportation Motor Vehicle Safety Standards.

DOT Tire Date of Manufacture: The last four digits of the TIN indicate the tire manufactured date. The first two digits represent the week and the last two digits, the year. For example, the third week of the year 2020 would have a 4-digit DOT date of 0320. Week 01 is the first full week (Sunday through Saturday) of each year.

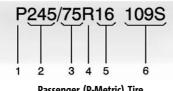
- (5) Tire Identification Number (TIN):
  The letters and numbers following the
  DOT code are the Tire Identification
  Number (TIN). The TIN shows the
  manufacturer and plant code, tire size,
  and date the tire was manufactured.
  The TIN is molded onto both sides of
  the tire, although only one side may
  have the date of manufacture.
- **(6) Tire Ply Material**: The type of cord and number of plies in the sidewall and under the tread.
- (7) Single Tire Maximum Load:

  Maximum load that can be carried and the maximum pressure needed to support that load when used as a single. For information on recommended tire pressure see *Tire Pressure* ⇒ 286 and *Vehicle Load Limits* ⇒ 157.

#### **Tire Designations**

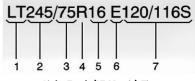
#### Tire Size

The examples show a typical passenger vehicle and light truck tire size.



- Passenger (P-Metric) Tire
- (1) Passenger (P-Metric) Tire: The United States version of a metric tire sizing system. The letter P as the first character in the tire size means a passenger vehicle tire engineered to standards set by the U.S. Tire and Rim Association.
- (2) Tire Width: The 3-digit number indicates the tire section width in millimeters from sidewall to sidewall.
- (3) Aspect Ratio: A 2-digit number that indicates the tire height-to-width measurements. For example, if the tire size aspect ratio is 75, as shown in item (3) of the illustration, it would mean that the tire's sidewall is 75 percent as high as it is wide.

- (4) Construction Code: A letter code is used to indicate the type of ply construction in the tire. The letter R means radial ply construction; the letter D means diagonal or bias ply construction.
- **(5) Rim Diameter**: Diameter of the wheel in inches.
- (6) Service Description: These characters represent the load index and speed rating of the tire. The load index represents the load carrying capacity a tire is certified to carry. The speed rating is the maximum speed a tire is certified to carry a load.



Light Truck (LT-Metric) Tire

(1) Light Truck (LT-Metric) Tire: The United States version of a metric tire sizing system. The letters LT as the first two characters in the tire size mean a

light truck tire engineered to standards set by the U.S. Tire and Rim Association.

- (2) Tire Width: The 3-digit number indicates the tire section width in millimeters from sidewall to sidewall.
- (3) Aspect Ratio: A 2-digit number that indicates the tire height-to-width measurements. For example, if the tire size aspect ratio is 75, as shown in item (3) of the light truck (LT-Metric) tire illustration, it would mean that the tire's sidewall is 75 percent as high as it is wide.
- (4) Construction Code: A letter code is used to indicate the type of ply construction in the tire. The letter R means radial ply construction; the letter D means diagonal or bias ply construction.
- **(5) Rim Diameter**: Diameter of the wheel in inches.
- (6) Load Range: Load Range.

(7) Service Description: The service description indicates the load index and speed rating of a tire. If two numbers are given as in the example, 120/116, then this represents the load index for single versus dual wheel usage (single/dual). The speed rating is the maximum speed a tire is certified to carry a load.

#### **Tire Terminology and Definitions**

Air Pressure: The amount of air inside the tire pressing outward on each square inch of the tire. Air pressure is expressed in kPa (kilopascal) or psi (pounds per square inch).

**Aspect Ratio**: The relationship of a tire's height to its width.

**Belt**: A rubber coated layer of cords that is located between the plies and the tread. Cords may be made from steel or other reinforcing materials.

**Bead**: The tire bead contains steel wires wrapped by steel cords that hold the tire onto the rim.

**Bias Ply Tire**: A pneumatic tire in which the plies are laid at alternate angles less than 90 degrees to the centerline of the tread.

Cold Tire Pressure: The amount of air pressure in a tire, measured in kPa (kilopascal) or psi (pounds per square inch) before a tire has built up heat from driving. See *Tire Pressure* ⇒ 286.

DOT Markings: A code molded into the sidewall of a tire signifying that the tire is in compliance with the U.S. Department of Transportation (DOT) Motor Vehicle Safety Standards. The DOT code includes the Tire Identification Number (TIN), an alphanumeric designator which can also identify the tire manufacturer, production plant, brand, and date of production.

**GVWR**: Gross Vehicle Weight Rating. See *Vehicle Load Limits* ⇒ 157.

**GAWR RR**: Gross Axle Weight Rating for the rear axle. See *Vehicle Load Limits* 

⇒ 157.

**Intended Outboard Sidewall**: The side of an asymmetrical tire, that must always face outward when mounted on a vehicle.

**Kilopascal (kPa)**: The metric unit for air pressure.

**Light Truck (LT-Metric) Tire**: A tire used on light duty trucks and some multipurpose passenger vehicles.

**Load Index**: An assigned number ranging from 1 to 279 that corresponds to the load carrying capacity of a tire.

**Maximum Inflation Pressure:** The maximum air pressure to which a cold tire can be inflated. The maximum air pressure is molded onto the sidewall.

**Maximum Load Rating**: The load rating for a tire at the maximum permissible inflation pressure for that tire.

**Occupant Distribution**: Designated seating positions.

Outward Facing Sidewall: The side of an asymmetrical tire that has a particular side that faces outward when mounted on a vehicle. The side of the tire that contains a whitewall, bears white lettering, or bears manufacturer, brand, and/or model name molding that is higher or deeper than the same moldings on the other sidewall of the tire.

**Passenger (P-Metric) Tire :** A tire used on passenger cars and some light duty trucks and multipurpose vehicles.

**Recommended Inflation Pressure:** Vehicle manufacturer's recommended tire inflation pressure as shown on the tire placard. See *Tire Pressure* ⇒ 286 and *Vehicle Load Limits* ⇒ 157.

**Radial Ply Tire**: A pneumatic tire in which the ply cords that extend to the beads are laid at 90 degrees to the centerline of the tread.

**Rim**: A metal support for a tire and upon which the tire beads are seated.

**Sidewall**: The portion of a tire between the tread and the bead.

**Speed Rating**: An alphanumeric code assigned to a tire indicating the maximum speed at which a tire can operate.

**Traction**: The friction between the tire and the road surface. The amount of grip provided.

**Tread**: The portion of a tire that comes into contact with the road.

**Treadwear Indicators**: Narrow bands, sometimes called wear bars, that show across the tread of a tire when only 1.6 mm (1/16 in) of tread remains. See *When It Is Time for New Tires* ⇔ 293.

UTQGS (Uniform Tire Quality Grading Standards): A tire information system that provides consumers with ratings for a tire's traction, temperature, and treadwear. Ratings are determined by tire manufacturers using government testing procedures. The ratings are molded into the sidewall of the tire. See Uniform Tire Quality Grading 

⇒ 295.

286

Vehicle Capacity Weight: The number of designated seating positions multiplied by 68 kg (150 lbs) plus the rated cargo load. See Vehicle Load Limits 

→ 157.

Vehicle Maximum Load on the Tire: Load on an individual tire due to curb weight, accessory weight, occupant weight, and cargo weight.

Vehicle Placard: A label permanently attached to a vehicle showing the vehicle's capacity weight and the original equipment tire size and recommended inflation pressure. See "Tire and Loading Information Label" under Vehicle Load Limits 

> 157.

#### Tire Pressure

Tires need the correct amount of air pressure to operate effectively.

#### **△** Warning

Neither tire underinflation nor overinflation is good. Underinflated tires, or tires that do not have enough air, can result in:

- Tire overloading and overheating, which could lead to a blowout
- Premature or irregular wear
- Poor handling
- Reduced fuel economy for internal combustion engine vehicles
- Reduced range for electric vehicles
   Overinflated tires, or tires that have too much air, can result in:
- Unusual wear
- Poor handling
- Rough ride
- Needless damage from road hazards

The Tire and Loading Information label on the vehicle indicates the original equipment tires and the correct cold tire inflation pressures. The recommended pressure is the minimum air pressure needed to support the vehicle's maximum load carrying capacity.

For additional information regarding how much weight the vehicle can carry, and an example of the Tire and Loading Information label, see *Vehicle Load Limits* \$\Display\$ 157. How the vehicle is loaded affects vehicle handling and ride comfort. Never load the vehicle with more weight than it was designed to carry.

#### When to Check

Check the pressure of the tires once a month or more.

Do not forget the spare, if the vehicle has one. See *Full-Size Spare Tire* ⇒ 307 for additional information.

#### How to Check

Use a good quality pocket-type gauge to check tire pressure. Proper tire inflation cannot be determined by looking at the tire. Check the tire inflation pressure when the tires are cold, meaning the vehicle has not been driven for at least three hours or no more than 1.6 km (1 mi).

Remove the valve cap from the tire valve stem. Press the tire gauge firmly onto the valve to get a pressure measurement. If the cold tire inflation pressure matches the recommended pressure on the Tire and Loading Information label, no further adjustment is necessary. If the inflation pressure is low, add air until the recommended pressure is reached. If the inflation pressure is high, press on the metal stem in the center of the tire valve to release air.

Re-check the tire pressure with the tire gauge.

Put the valve caps back on the valve stems to keep out dirt and moisture. Use only valve caps designed for the vehicle by GM. TPMS sensors could be damaged and would not be covered by the vehicle warranty.

#### **Tire Pressure Monitor System**

The Tire Pressure Monitor System (TPMS) uses radio and sensor technology to check tire pressure levels. The TPMS sensors monitor the air pressure in your tires and transmit tire pressure readings to a receiver located in the vehicle.

Each tire, including the spare (if provided), should be checked monthly when cold and inflated to the inflation pressure recommended by the vehicle manufacturer on the vehicle placard or tire inflation pressure label. (If your vehicle has tires of a different size than the size indicated on the vehicle placard or tire inflation pressure label, you should determine the proper tire inflation pressure for those tires.)

As an added safety feature, your vehicle has been equipped with a tire pressure monitoring system (TPMS) that illuminates a low tire pressure telltale when one or more of your tires is significantly under-inflated.

Accordingly, when the low tire pressure telltale illuminates, you should stop and check your tires as soon as possible, and inflate them to the proper pressure. Driving on a significantly under-inflated tire causes the tire to overheat and can lead to tire failure. Under-inflation also reduces energy efficiency and tire tread life, and may affect the vehicle's handling and stopping ability.

Please note that the TPMS is not a substitute for proper tire maintenance, and it is the driver's responsibility to maintain correct tire pressure, even if under-inflation has not reached the level to trigger illumination of the TPMS low tire pressure telltale.

Your vehicle has also been equipped with a TPMS malfunction indicator to indicate when the system is not operating properly. The TPMS malfunction indicator is combined with the low tire pressure telltale. When the system detects a malfunction, the telltale will flash for approximately one minute and then remain continuously illuminated. This

288

sequence will continue upon subsequent vehicle start-ups as long as the malfunction exists.

When the malfunction indicator is illuminated, the system may not be able to detect or signal low tire pressure as intended. TPMS malfunctions may occur for a variety of reasons, including the installation of replacement or alternate tires or wheels on the vehicle that prevent the TPMS from functioning properly. Always check the TPMS malfunction telltale after replacing one or more tires or wheels on your vehicle to ensure that the replacement or alternate tires and wheels allow the TPMS to continue to function properly.

See Tire Pressure Monitor Operation 

⇒ 288.
See Radio Frequency Statement 

⇒ 343.

# **Tire Pressure Monitor Operation**

This vehicle may have a Tire Pressure Monitor System (TPMS). The TPMS is designed to warn the driver when a low tire pressure condition exists. TPMS sensors are mounted onto each tire and wheel assembly, excluding the spare tire and wheel assembly. The TPMS sensors monitor

the air pressure in the tires and transmit the tire pressure readings to a receiver located in the vehicle.



When a low tire pressure condition is detected, the TPMS illuminates the low tire pressure warning light located on the instrument cluster. If the warning light comes on, stop as soon as possible and inflate the tires to the recommended pressure shown on the Tire and Loading Information label. See *Vehicle Load Limits* 

⇒ 157.

A message to check the pressure in a specific tire displays in the Driver Information Center (DIC). The low tire pressure warning light and the DIC warning message come on each time the vehicle is turned on until the tires are inflated to the correct inflation pressure. If the vehicle has DIC buttons, tire pressure levels can be viewed. For additional information and details about the DIC operation and displays, see *Driver Information Center (DIC)* \$95.

The low tire pressure warning light may come on in cool weather when the vehicle is first started, and then turn off as the vehicle is driven. This could be an early indicator that the air pressure is getting low and needs to be inflated to the proper pressure.

A Tire and Loading Information label shows the size of the original equipment tires and the correct inflation pressure for the tires when they are cold. See *Vehicle Load Limits* \$\pi\$ 157, for an example of the Tire and Loading Information label and its location. Also see *Tire Pressure* \$\pi\$ 286.

The TPMS can warn about a low tire pressure condition but it does not replace normal tire maintenance. See *Tire Inspection* ⇒ 292, *Tire Rotation* ⇒ 292, and *Tires* ⇒ 280.

#### Caution

Tire sealant materials are not all the same. A non-approved tire sealant could damage the TPMS sensors. TPMS sensor damage caused by using an incorrect tire sealant is not covered by the vehicle warranty. Always use only the GM approved tire sealant available through your dealer or included in the vehicle.

## TPMS Malfunction Light and Message

The TPMS will not function properly if one or more of the TPMS sensors are missing or inoperable. When the system detects a malfunction, the low tire pressure warning light flashes for about one minute and then stays on for the remainder of the time the vehicle is on. A DIC warning message also displays. The malfunction light and DIC warning message will come on each time the vehicle is turned on until the problem is corrected. Some of the conditions that can cause these to come on are:

- One of the road tires has been replaced with the spare tire. The spare tire does not have a TPMS sensor. The malfunction light and the DIC message should go off after the road tire is replaced and the sensor matching process is performed successfully. See "TPMS Sensor Matching Process" later in this section.
- The TPMS sensor matching process was not done or not completed successfully after rotating the tires. The malfunction light and the DIC message should go off after successfully completing the sensor matching process. See "TPMS Sensor Matching Process" later in this section.

- One or more TPMS sensors are missing or damaged. The malfunction light and the DIC message should go off when the TPMS sensors are installed and the sensor matching process is performed successfully. See your dealer for service.
- Replacement tires or wheels do not match the original equipment tires or wheels. Tires and wheels other than those recommended could prevent the TPMS from functioning properly. See Buying New Tires ⇒ 294.
- Operating electronic devices or being near facilities using radio wave frequencies similar to the TPMS could cause the TPMS sensors to malfunction.

If the TPMS is not functioning properly, it cannot detect or signal a low tire pressure condition. See your dealer for service if the TPMS malfunction light and DIC message come on and stay on.

## Tire Fill Alert (If Equipped)

This feature provides visual and audible alerts outside the vehicle to help when inflating an underinflated tire to the recommended cold tire pressure.

When the low tire pressure warning light comes on:

- 1. Park the vehicle in a safe, level place.
- 2. Set the parking brake firmly.
- 3. Place the vehicle in P (Park).
- 4. Add air to the tire that is underinflated. The turn signal lamp will flash.

When the recommended pressure is reached, the horn sounds once and the turn signal lamp will stop flashing and briefly turn solid.

Repeat these steps for all underinflated tires that have illuminated the low tire pressure warning light.

# **⚠** Warning

Overinflating a tire could cause the tire to rupture and you or others could be injured. Do not exceed the maximum pressure listed on the tire sidewall. See *Tire Sidewall Labeling* ⇒ 281 and *Vehicle Load Limits* ⇒ 157.

If the tire is overinflated by more than 35 kPa (5 psi), the horn will sound multiple times and the turn signal lamp will continue to flash for several seconds after filling stops. To release and correct the pressure, while the turn signal lamp is still flashing.

briefly press the center of the valve stem. When the recommended pressure is reached, the horn sounds once.

If the turn signal lamp does not flash within 15 seconds after starting to inflate the tire, the tire fill alert has not been activated or is not working.

If the hazard warning flashers are on, the tire fill alert visual feedback will not work properly.

The TPMS will not activate the tire fill alert properly under the following conditions:

- There is interference from an external device or transmitter.
- The air pressure from the inflation device is not sufficient to inflate the tire.
- There is a malfunction in the TPMS.
- There is a malfunction in the horn or turn signal lamps.
- The TPMS sensor identification code is not registered to the system.
- The TPMS sensor battery is low.

If the tire fill alert does not operate due to TPMS interference, move the vehicle about 1 m (3 ft) back or forward and try again. If the tire fill alert feature is not working, use a tire pressure gauge.

## Air Down Mode (If Equipped)

Air Down Mode allows the driver to set a custom tire pressure for better traction during off-road driving. Visual and audible alerts outside of the vehicle will alert the driver when the desired tire pressure has been reached.

To enable Air Down Mode:

- 1. Park the vehicle in a safe, level place.
- 2. Place the vehicle in P (Park).
- Place the vehicle in ON/RUN or press and hold the ENGINE START/STOP button for more than five seconds. See *Ignition* Positions 

  162.
- 4. Touch the Off-Road app icon on the infotainment home screen.
- 5. Touch the Air Down Mode icon.
- 6. Select the target pressure, then press START.
- Choose which tire to deflate. Remove the valve cap, then press and hold the tire valve stem.

During tire deflation, the turn signal lamp closest to the tire being deflated will start flashing.

When the target pressure you selected in Step 6 is reached, the horn sounds once and the turn signal lamp will stop flashing and turn solid for several seconds before turning off. Replace the valve cap. Wait for the turn signal lamp to turn off before deflating the next tire. If you deflate the next tire while the turn signal lamp is still on, the Air Down Mode will not work properly.

Repeat Step 7 until all tires have been deflated. Same steps can be followed for inflating all tires to target pressure.

While in Air Down Mode, after all tires have been deflated lower than the vehicle's recommended tire pressure, the low tire pressure warning light and the DIC warning message may come on for all tires.

Due to late air adjustment in a tire, the tire pressure may change by 4 to 8 kpa (0.6 to 1.2 psi) after a few minutes, once you have stopped deflation.

Ensure that the target pressure you select is above or below your vehicle's current tire pressures by a least 20 kpa (3 psi).

If the tire is underinflated or overinflated by more than 35 kPa (5 psi) from the target pressure you selected in Step 6, the horn will sound multiple times and the turn signal lamp will continue to flash for several seconds after tire pressure adjustment stops. To correct the pressure, while the turn signal lamp is still flashing, add air to inflate the tire or briefly press the center of the valve stem to deflate the tire. When the target pressure you selected in Step 6 is reached, the horn sounds once and the turn signal lamp will stop flashing and turn solid for several seconds before turning off.

If the turn signal lamp does not flash within 15 seconds after starting to inflate the tire, the Air Down Mode has not been activated or is not working.

If the hazard warning flashers are on, the Air Down Mode visual feedback will not work properly.

The Air Down Mode will not work properly under the following conditions:

- There is interference from an external device or transmitter.
- The air pressure from the inflation device is not sufficient to inflate the tire.
- There is a malfunction in the TPMS.
- There is a malfunction in the horn or turn signal lamps.

- The TPMS sensor identification code is not registered to the system.
- The TPMS sensor battery is low.
- The vehicle is not in P (Park).
- The vehicle is off.
- START was not pressed after selecting the target tire pressure in the Air Down Mode app.

If the Air Down Mode does not operate due to TPMS interference, move the vehicle about 1 m (3 ft) back or forward and try again. If the Air Down Mode is not working, use a tire pressure gauge to confirm tire pressure.

# **⚠** Warning

Neither tire underinflation nor overinflation is good. Underinflated tires, or tires that do not have enough air, can result in:

- Tire overloading and overheating, which could lead to a blowout
- Premature or irregular wear
- Poor handling

(Continued)

## Warning (Continued)

- Reduced fuel economy for internal combustion engine vehicles
- Reduced range for electric vehicles
   Overinflated tires, or tires that have too much air, can result in:
- Unusual wear
- Poor handling
- Rough ride
- Needless damage from road hazards

## TPMS Sensor Matching Process – Auto Learn Function

Each TPMS sensor has a unique identification code. The identification code needs to be matched to a new tire/wheel position after rotating the tires or replacing one or more of the TPMS sensors. When a tire is installed, the vehicle must be

stationary for about 20 minutes before the system recalculates. The following relearn process takes up to 10 minutes, driving at a minimum speed of 20 km/h (12 mph). A dash (-) or pressure value will display in the DIC. See *Driver Information Center (DIC)*  $\Rightarrow$  95. A warning message displays in the DIC if a problem occurs during the relearn process.

# Tire Inspection

We recommend that the tires, including the spare tire, if the vehicle has one, be inspected for signs of wear or damage at least once a month.

Replace the tire if:

- The indicators at three or more places around the tire can be seen.
- There is cord or fabric showing through the tire's rubber.
- The tread or sidewall is cracked, cut, or snagged deep enough to show cord or fabric.
- The tire has a bump, bulge, or split.

 The tire has a puncture, cut, or other damage that cannot be repaired well because of the size or location of the damage.

### **Tire Rotation**

Tires should be rotated according to the interval listed in the maintenance schedule. See *Maintenance Schedule* 

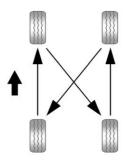
⇒ 324.

Tires are rotated to achieve a more uniform wear for all tires. The first rotation is the most important.

Anytime unusual wear is noticed, rotate the tires as soon as possible, check for proper tire inflation pressure, and check for damaged tires or wheels. If the unusual wear continues after the rotation, check the wheel alignment. See When It Is Time for New Tires \$\display 293\$ and

Wheel Replacement  $\Rightarrow$  296.

If the full-size spare tire is part of the tire rotation, make sure the tire rotated into the spare position is stored securely. Push, pull, and then try to rotate or turn the tire. If it moves, use the wheel wrench/hoist shaft to tighten the cable. See *Tire Changing*  $\Rightarrow$  299.



Use this rotation pattern when rotating the tires.

Adjust the front and rear tires to the recommended inflation pressure on the Tire and Loading Information label after the tires have been rotated. See *Tire Pressure* ⇒ 286 and *Vehicle Load Limits* ⇒ 157.

Reset the Tire Pressure Monitor System. See *Tire Pressure Monitor Operation* 

⇒ 288.

Check that all wheel nuts are properly tightened. See "Wheel Nut Torque" under *Capacities and Specifications*⇒ 332 and "Removing the Flat Tire and Installing the Spare Tire" under *Tire Changing* ⇒ 299.

# ⚠ Warning

Rust or dirt on a wheel, or on the parts to which it is fastened, can cause wheel nuts to become loose over time. The wheel could come off and cause a crash. When changing a wheel, remove any rust or dirt from places where the wheel attaches to the vehicle. In an emergency, a cloth or paper towel can be used; however, use a scraper or wire brush later to remove all rust or dirt.

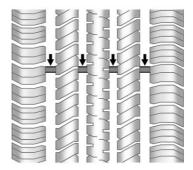
Lightly coat the inner diameter of the wheel hub opening with wheel bearing grease after a wheel change or tire rotation to prevent corrosion or rust build-up.

# **⚠** Warning

Do not apply grease to the wheel mounting surface, wheel conical seats, or the wheel nuts or bolts. Grease applied to these areas could cause a wheel to become loose or come off, resulting in a crash.

## When It Is Time for New Tires

Factors, such as maintenance, temperatures, driving speeds, vehicle loading, and road conditions affect the wear rate of the tires.



Treadwear indicators are one way to tell when it is time for new tires. Treadwear indicators appear when the tires have only 1.6 mm (1/16 in) or less of tread remaining. See *Tire Inspection* \$ 292 and *Tire Rotation* \$ 292.

The rubber in tires ages over time. This also applies to the spare tire, if the vehicle has one, even if it is never used. Multiple factors including temperatures, loading conditions, and inflation pressure maintenance affect how fast aging takes place. GM recommends that tires, including the spare if equipped, be replaced after six years, regardless of tread wear. To identify the age of a tire, use the tire manufacture date, which is the last four digits of the DOT Tire Identification Number (TIN) molded into one side of the tire sidewall. The last four digits of the TIN indicate the tire manufactured date. The first two digits represent the week and the last two digits, the year. For example, the third week of the year 2020 would have a 4-digit DOT date of 0320. Week 01 is the first full week (Sunday through Saturday) of each year.

## Vehicle Storage

Tires age when stored normally mounted on a parked vehicle. Park a vehicle that will be stored for at least a month in a cool, dry, clean area away from direct sunlight to slow aging. This area should be free of grease, gasoline, or other substances that can deteriorate rubber.

Parking for an extended period can cause flat spots on the tires that may result in vibrations while driving. When storing a vehicle for at least a month, remove the tires or raise the vehicle to reduce the weight from the tires.

# **Buying New Tires**

GM has developed and matched specific tires for the vehicle. The original equipment tires installed were designed to meet General Motors Tire Performance Criteria Specification (TPC Spec) system rating. When replacement tires are needed, GM strongly recommends buying tires with the same TPC Spec rating.

GM's exclusive TPC Spec system considers over a dozen critical specifications that impact the overall performance of the vehicle, including brake system performance, ride and handling, traction control, and tire

pressure monitoring performance. GM's TPC Spec number is molded onto the tire's sidewall near the tire size.

GM recommends replacing worn tires in complete sets of four. Uniform tread depth on all tires will help to maintain the performance of the vehicle. Braking and handling performance may be adversely affected if all the tires are not replaced at the same time. If proper rotation and maintenance have been done, all four tires should wear out at about the same time. However, if it is necessary to replace only one axle set of worn tires, place the new tires on the rear axle. See *Tire Rotation* ⇔ 292.

# **⚠** Warning

Tires could explode during improper service. Attempting to mount or dismount a tire could cause injury or death. Only your dealer or authorized tire service center should mount or dismount the tires.

# **△** Warning

Mixing tires of different sizes (other than those originally installed on the vehicle), brands, tread patterns, or types may cause loss of vehicle control, resulting in a crash or other vehicle damage. Use the correct size, brand, and type of tire on all wheels.

## ⚠ Warning

Using bias-ply tires on the vehicle may cause the wheel rim flanges to develop cracks after many miles of driving. A tire and/or wheel could fail suddenly and cause a crash. Use only radial-ply tires with the wheels on the vehicle.

Winter tires with the same speed rating as the original equipment tires may not be available for H, V, W, Y and ZR speed rated tires. Never exceed the winter tires' maximum speed capability when using winter tires with a lower speed rating.

If the vehicle tires must be replaced with a tire that does not have a TPC Spec number, make sure they are the same size, load range, speed rating, and construction (radial) as the original tires.

The Tire and Loading Information label indicates the original equipment tires on the vehicle. See *Vehicle Load Limits* 

⇒ 157.

## **Different Size Tires and Wheels**

If wheels or tires are installed that are a different size than the original equipment wheels and tires, vehicle performance, including its braking, ride and handling characteristics, stability, and resistance to rollover may be affected. If the vehicle has electronic systems such as antilock brakes, rollover airbags, traction control, electronic stability control, or All-Wheel Drive, the performance of these systems can also be affected.

# **⚠** Warning

If different sized wheels are used, there may not be an acceptable level of performance and safety if tires not recommended for those wheels are selected. This increases the chance of a crash and serious injury. Only use GM specific wheel and tire systems developed for the vehicle, and have them properly installed by a GM certified technician.

# **Uniform Tire Quality Grading**

The following information relates to the system developed by the United States National Highway Traffic Safety Administration (NHTSA), which grades tires by treadwear, traction, and temperature performance. This applies only to vehicles sold in the United States. The grades are molded on the sidewalls of most passenger car tires. The Uniform Tire Quality Grading (UTQG) system does not apply to deep tread, winter tires, compact spare tires,

tires with nominal rim diameters of 10 to 12 inches (25 to 30 cm), or to some limited-production tires.

While the tires available on General Motors passenger cars and light trucks may vary with respect to these grades, they must also conform to federal safety requirements and additional General Motors Tire Performance Criteria (TPC) standards.

Quality grades can be found where applicable on the tire sidewall between tread shoulder and maximum section width. For example:

## Treadwear 200 Traction AA Temperature A

All Passenger Car Tires Must Conform to Federal Safety Requirements In Addition To These Grades.

## Treadwear

The treadwear grade is a comparative rating based on the wear rate of the tire when tested under controlled conditions on a specified government test course. For example, a tire graded 150 would wear one and one-half (1½)

times as well on the government course as a tire graded 100. The relative performance of tires depends upon the actual conditions of their use, however, and may depart significantly from the norm due to variations in driving habits, service practices and differences in road characteristics and climate.

#### Traction

296

The traction grades, from highest to lowest, are AA, A, B, and C. Those grades represent the tire's ability to stop on wet pavement as measured under controlled conditions on specified government test surfaces of asphalt and concrete. A tire marked C may have poor traction performance. Warning: The traction grade assigned to this tire is based on straight-ahead braking traction tests, and does not include acceleration, cornering, hydroplaning, or peak traction characteristics.

## **Temperature**

The temperature grades are A (the highest), B, and C, representing the tire's resistance to the generation of heat and its ability to dissipate heat when tested under controlled conditions on a specified indoor laboratory test wheel. Sustained high temperature can cause the material of the tire to degenerate and reduce tire life, and excessive temperature can lead to sudden tire failure. The grade C corresponds to a level of performance which all passenger car tires must meet under the Federal Motor Safety Standard No. 109, Grades B and A represent higher levels of performance on the laboratory test wheel than the minimum required by law. Warning: The temperature grade for this tire is established for a tire that is properly inflated and not overloaded Excessive speed, underinflation, or excessive loading, either separately or in combination, can cause heat buildup and possible tire failure.

# Wheel Alignment and Tire Balance

The tires and wheels were aligned and balanced at the factory to provide the longest tire life and best overall performance. Adjustments to wheel alignment and tire balancing are not necessary on a regular basis. Consider an alignment check if there is unusual tire wear or the vehicle is significantly pulling to one side or the other. Some slight pull to the left or right, depending on the crown of the road and/or other road surface variations such as troughs or ruts, is normal. If the vehicle is vibrating when driving on a smooth road, the tires and wheels may need to be rebalanced. See your dealer for proper diagnosis.

# Wheel Replacement

Replace any wheel that is bent, cracked, or badly rusted or corroded. If wheel nuts keep coming loose, the wheel, wheel bolts, and wheel nuts should be replaced. If the wheel leaks air, replace it. Some aluminum wheels can be repaired. See your dealer if any of these conditions exist.

Your dealer will know the kind of wheel that is needed.

Each new wheel should have the same load-carrying capacity, diameter, width, offset, and be mounted the same way as the one it replaces.

Replace wheels, wheel bolts, wheel nuts, or Tire Pressure Monitor System (TPMS) sensors with new GM original equipment parts.

# ⚠ Warning

Using the wrong replacement wheels, wheel bolts, or wheel nuts can be dangerous. It could affect the braking and handling of the vehicle. Tires can lose air and cause loss of control, resulting in a crash. Always use the correct wheel, wheel bolts, and wheel nuts for replacement.

# **⚠** Warning

Replacing a wheel with a used one is dangerous. How it has been used or how far it has been driven may be unknown.

(Continued)

## Warning (Continued)

It could fail suddenly and cause a crash. When replacing wheels, use a new GM original equipment wheel.

### Caution

The wrong wheel can also cause problems with bearing life, brake cooling, speedometer or odometer calibration, headlamp aim, bumper height, vehicle ground clearance, and tire or tire chain clearance to the body and chassis.

## **Tire Chains**

# **⚠** Warning

Do not use tire chains. There is not enough clearance. Tire chains used on a vehicle without the proper amount of clearance can cause damage to the brakes, suspension, or other vehicle parts. The area damaged by the tire chains could cause loss of control and a crash.

(Continued)

# Warning (Continued)

Use another type of traction device only if its manufacturer recommends it for the vehicle's tire size combination and road conditions. Follow that manufacturer's instructions. To avoid vehicle damage, drive slowly and readjust or remove the traction device if it contacts the vehicle. Do not spin the wheels. If traction devices are used, install them on the tires of the drive axle only.

## If a Tire Goes Flat

It is unusual for a tire to blow out while driving, especially if the tires are maintained properly. It is much more likely for a tire to experience a slow leak. See *Tires* ⇒ 280.

In the event of a blowout, follow these tips:

- A front tire blowout causes the vehicle to pull toward the side of the flat. Take your foot off the accelerator pedal and grip the steering wheel firmly. Steer to maintain lane position, and then gently brake to a stop.
- A rear blowout, particularly on a curve, acts much like a skid and may require the same correction as used in a skid. Stop

pressing the accelerator pedal and steer to straighten the vehicle. It may be very bumpy and noisy. Gently brake to a stop.

# **⚠** Warning

Driving on a flat tire will cause permanent damage to the tire. Re-inflating a tire after it has been driven on while severely underinflated or flat may cause a blowout and a serious crash. Never attempt to re-inflate a tire that has been driven on while severely underinflated or flat. Have your dealer or an authorized tire service center repair or replace the flat tire as soon as possible.

# **△** Warning

Lifting a vehicle and getting under it to do maintenance or repairs is dangerous without the appropriate safety equipment and training. If a jack is provided with the vehicle, it is designed only for changing a flat tire. If it is used for anything else, you or others could be badly injured or killed if the vehicle slips (Continued)

# Warning (Continued)

off the jack. If a jack is provided with the vehicle, only use it for changing a flat tire.

If a tire goes flat, avoid further tire and wheel damage by driving slowly to a level place, well off the road, if possible. Turn on the hazard warning flashers. See *Hazard Warning Flashers* 

→ 106.

If your vehicle is loaded at or near maximum cargo capacity, it may be difficult to fit the jack under the vehicle due to the environment (shoulder slope, road debris, etc.). Removal of some weight may improve the ability to fit the jack under the vehicle at the correct jacking location.

# **⚠** Warning

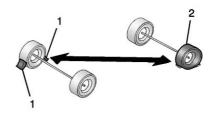
Changing a tire can be dangerous. The vehicle can slip off the jack and roll over or fall causing injury or death. Find a level place to change the tire. Do not attempt to change a tire on unlevel, off-road terrain. To help prevent the vehicle from moving:

(Continued)

# Warning (Continued)

- 1. Set the parking brake.
- 2. Shift the vehicle to P (Park).
- For vehicles with four-wheel drive with an N (Neutral) transfer case position, be sure the transfer case is in a drive gear — not in N (Neutral).
- 4. Turn off the engine and do not restart while the vehicle is raised.
- 5. Do not allow passengers to remain in the vehicle.
- Place wheel blocks, if equipped, on both sides of the tire at the opposite corner of the tire being changed.

To safely change a flat tire:

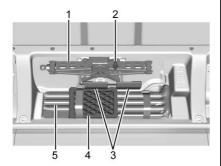


- If equipped, place wheel blocks (1), as shown, to prevent the vehicle from moving.
- Use the jacking equipment to change the flat tire (2). See *Tire Changing* ⇒ 299.

# **Tire Changing**

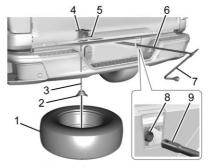
## Removing the Spare Tire and Tools

To access and remove the jack and tools:



 Lift the rear seat to access the jack (1), tool bag (5), wheel blocks (3), and jack spacer (4) (If Equipped). See *Rear Seats* ⇒ 32.

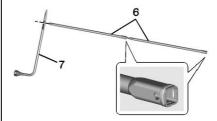
- Loosen the straps securing the tool bag, then remove the tool bag, wheel blocks, and jack spacer (If Equipped).
- Loosen and remove the jack retainer wing bolt (2) by turning it counter-clockwise, then remove the jack.



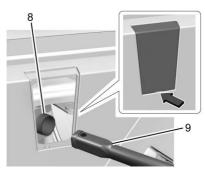
**Under-Vehicle Mounted Spare Tire** 

- Spare Tire
- 2. Tire/Wheel Retainer
- 3. Hoist Cable
- 4. Hoist Assembly
- 5. Hoist Shaft
- 6. Jack Handle Extensions
- 7. Wheel Wrench
- 8. Hoist Shaft Access Hole

9. Hoist End of Extension Tool



1. Assemble the wheel wrench (7) and the two jack handle extensions (6), as shown.



Remove the hoist shaft access hole cover on the bumper.

#### 300 Vehicle Care

- Insert the hoist end (open end) (9) of the extension through the hole (8) in the rear bumper.
  - Do not use the chiseled end of the wheel wrench.
  - Be sure the hoist end of the extension (9) connects to the hoist shaft. The ribbed square end of the extension is used to lower the spare tire.
- Turn the wheel wrench counterclockwise to lower the spare tire to the ground.
   Continue to turn the wheel wrench until the spare tire can be pulled out from under the vehicle.
- 5. Pull the spare tire out from under the vehicle.

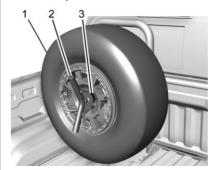


Tilt the tire toward the vehicle with some slack in the cable to access the tire/wheel retainer.



Tilt the retainer and pull it through the center of the wheel along with the cable and spring.

7. Put the spare tire near the flat tire.



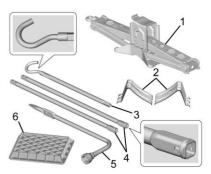
**Bed-Mounted Spare Tire** 

- Spare Tire
- Wheel Mount Handle

- 3. Bushing
- Remove wheel mount handle (2) and bushing (3) by turning handle counterclockwise. Keep handle and bushing together and set aside for later use.
- 2. Remove the spare tire (1) from the truck bed. Seek assistance as needed.
- 3. Put the spare tire near the flat tire.

# Removing the Flat Tire and Installing the Spare Tire

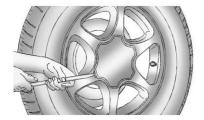
Use the following pictures and instructions to remove the flat tire and raise the vehicle.



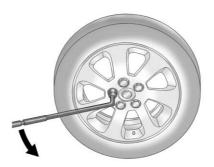
1. Jack

- 2. Wheel Blocks
- 3. Jack Handle
- 4. Jack Handle Extensions
- 5. Wheel Wrench
- 6. Jack Spacer
- 1. Do a safety check before proceeding. Make sure all wheels are on level ground. See If a Tire Goes Flat 

  ⇒ 297.



If the wheel has a center cap that covers the lug nuts, place the chisel end of the wheel wrench in each of the slots in the cap, and gently pry it out.



Use the wheel wrench and turn it counterclockwise to loosen the wheel nuts. Do not remove the wheel nuts yet.



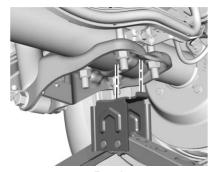
**Front Position** 

4. If the flat tire is on the front of the vehicle, position the jack with the jack flange aligned with the jacking pad as shown. If equipped with a jack spacer, first position the jack spacer on the ground and place the jack on the jack spacer.

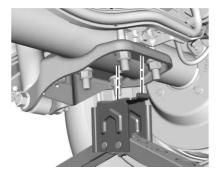


**Rear Position** 

If the flat tire is on the rear, position the jack under the leaf spring anchor plate attached to the axle and between the four fasteners.



Type 1



Type 2

There are two designs for the leaf spring anchor plate. Align the jacking head flange with the slot inside the front edge of the anchor plate as shown if your anchor plate looks like Type 1.

Align the curved face of the jacking head with the curvature of the anchor plate as shown if your anchor plate looks like Type 2. The jacking head flange should rest just behind the front edge of the anchor plate.

Before raising the vehicle make sure the jack is positioned so that the rear axle will rest securely on the jack lift head.

# **⚠** Warning

Getting under a vehicle when it is lifted on a jack is dangerous. If the vehicle slips off the jack, you could be badly injured or killed. Never get under a vehicle when it is supported only by a jack.

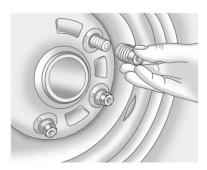
## **⚠** Warning

Raising the vehicle with the jack improperly positioned can damage the vehicle and even make the vehicle fall. To (Continued)

## Warning (Continued)

help avoid personal injury and vehicle damage, be sure to fit the jack lift head into the proper location before raising the vehicle.

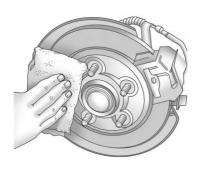
Turn the wheel wrench clockwise to raise the vehicle. Raise the vehicle far enough off the ground so there is enough room for the spare tire to fit under the wheel well.



7. Remove all the wheel nuts and take off the flat tire.

# **⚠** Warning

Rust or dirt on a wheel, or on the parts to which it is fastened, can cause wheel nuts to become loose over time. The wheel could come off and cause a crash. When changing a wheel, remove any rust or dirt from places where the wheel attaches to the vehicle. In an emergency, a cloth or paper towel can be used; however, use a scraper or wire brush later to remove all rust or dirt.



- Remove any rust or dirt from the wheel bolts, mounting surfaces, and spare wheel
- 9. Install the spare tire.

# **⚠** Warning

Never use oil or grease on bolts or nuts because the nuts might come loose. The vehicle's wheel could fall off, causing a crash.

- Put the wheel nuts back on with the rounded end of the nuts toward the wheel.
- Tighten each wheel nut by hand. Then use the wheel wrench to tighten the nuts until the wheel is held against the hub.
- Turn the wheel wrench counterclockwise to lower the vehicle. Lower the jack completely.

# **⚠** Warning

If wheel studs are damaged, they can break. If all the studs on a wheel broke, the wheel could come off and cause a crash. If any stud is damaged because of (Continued)

# Warning (Continued)

a loose-running wheel, it could be that all of the studs are damaged. To be sure, replace all studs on the wheel. If the stud holes in a wheel have become larger, the wheel could collapse in operation. Replace any wheel if its stud holes have become larger or distorted in any way. Inspect hubs and hub-piloted wheels for damage. Because of loose running wheels, piloting pad damage may occur and require replacement of the entire hub, for proper centering of the wheels. When replacing studs, hubs, wheel nuts or wheels, be sure to use GM original equipment parts.

# ⚠ Warning

Wheel nuts that are improperly or incorrectly tightened can cause the wheels to become loose or come off. The wheel nuts should be tightened with a torque wrench to the proper torque specification after replacing. Follow the torque specification supplied by the aftermarket manufacturer when using (Continued)

# Warning (Continued)

accessory locking wheel nuts. See Capacities and Specifications 

⇒ 332 for original equipment wheel nut torque specifications.

#### Caution

Improperly tightened wheel nuts can lead to brake pulsation and rotor damage. To avoid expensive brake repairs, evenly tighten the wheel nuts in the proper sequence and to the proper torque specification. See *Capacities and Specifications* 

⇒ 332 for the wheel nut torque specification.



 Tighten the nuts firmly in a crisscross sequence, as shown, by turning the wheel wrench clockwise.

When reinstalling the regular wheel and tire, also reinstall the center cap. Place the cap on the wheel and push it into place until it seats. The cap may only go on one way. Be sure to line up any tabs on the center cap with corresponding indentations on the wheel.

## Storing a Flat or Spare Tire and Tools

# **⚠** Warning

Storing a jack, a tire, or other equipment in the passenger compartment of the vehicle could cause injury. In a sudden stop or collision, loose equipment could strike someone. Store all these in the proper place.

# **⚠** Warning

Failure to follow these tire storage instructions carefully could result in personal injury or property damage if the hoist cable fails or if the tire comes loose. Make sure the tire is stored securely before driving.

### Caution

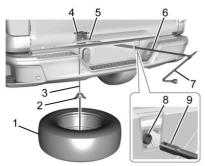
Storing an aluminum wheel with a flat tire under your vehicle for an extended period of time or with the valve stem pointing up can damage the wheel. Always stow the wheel with the valve stem pointing down and have the wheel/ tire repaired as soon as possible.

#### Caution

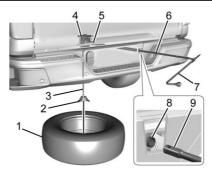
The tire hoist can be damaged if there is no tension on the cable when using it. To have the necessary tension, the spare or road tire and wheel assembly must be installed on the tire hoist to use it.

# **⚠** Warning

An improperly stored spare tire could come loose and cause a crash. To avoid personal injury or property damage, always store the spare tire when the vehicle is parked on a level surface.

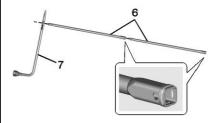


**Under-Vehicle Mounted Spare Tire** 



- Spare Tire
- 2. Tire/Wheel Retainer
- 3. Hoist Cable
- 4. Hoist Assembly
- 5. Hoist Shaft
- 6. Jack Handle Extensions
- 7. Wheel Wrench
- 8. Hoist Shaft Access Hole
- 9. Hoist End of Extension Tool
- Put the tire on the ground at the rear of the vehicle with the valve stem pointed down.
- Pull the cable and spring through the center of the wheel. Tilt the wheel retainer plate down and through the center of the wheel.

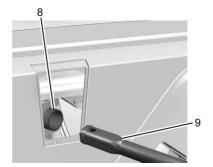
Make sure the retainer is fully seated across the underside of the wheel.



3. Attach the wheel wrench (7) and extensions (6) together, as shown.

### **Caution**

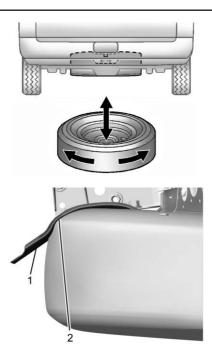
Use of an air wrench or other power tools with the hoist mechanism is not recommended and could damage the system. Use only the tools supplied with the hoist mechanism.



 Insert the hoist end (9) through the hole (8) in the rear bumper and onto the hoist shaft.

Do not use the chiseled end of the wheel wrench.

- Raise the tire part way upward. Make sure the retainer is seated in the wheel opening.
- Raise the tire fully against the underside of the vehicle by turning the wheel wrench clockwise until you hear two clicks or feel it skip twice. You cannot overtighten the cable.



7. Make sure the tire is stored securely and flush in the radius (2) of the spare tire support bracket (1). Push, pull, and then

try to turn the tire. If the tire moves, use the wheel wrench to tighten the cable.

Repeat this tightness check procedure when checking the spare tire pressure according to the scheduled maintenance information or any time the spare tire is handled due to service of other components.

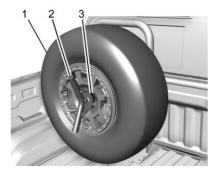


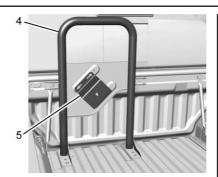
**Correctly Stored** 



Incorrectly Stored

8. Reattach the hoist shaft access hole cover on the bumper.







- 1. Spare Tire
- 2. Wheel Mount Handle
- 3. Bushing
- 4. Tire Carrier Main Hoop Tube

- 5. Wheel Mount Bracket
- 1. Place the flat tire into the truck bed. Seek assistance as needed.
- Position the tire centered, and against the tire carrier main hoop tube as shown.
- Ensure that the bushing is properly placed on the threaded rod of the wheel mount handle as shown.
  - The smaller, tapered side of the bushing should be facing the open end of the threaded rod.
- Place the end of the threaded rod through the center of the wheel and into the hole in the middle of the wheel mount bracket.
- Turn the wheel mount handle clockwise and tighten until the tire is held firmly against the tire carrier main hoop tube.

To store the jack and tools, reverse the steps for removing them.

# **Full-Size Spare Tire**

If this vehicle came with a full-size spare tire, it was fully inflated when new, however, it can lose air over time. Check the inflation pressure regularly. See *Tire Pressure* ⇒ 286 and

Vehicle Load Limits ⇒ 157 for information regarding proper tire inflation and loading the vehicle. For instructions on how to remove, install, or store a spare tire, see *Tire Changing* ⇒ 299.

After installing the spare tire on the vehicle, stop as soon as possible and check that the spare is correctly inflated. The spare tire is made to perform well at speeds up to 112 km/h (70 MPH) at the recommended inflation pressure, so you can finish your trip.

Have the damaged or flat road tire repaired or replaced and installed back onto the vehicle as soon as possible so the spare tire will be available in case it is needed again. Do not mix tires and wheels of different sizes, because they will not fit. Keep the spare tire and its wheel together.

#### Caution

If the vehicle has four-wheel drive and a different size spare tire is installed, do not drive in four-wheel drive until the flat tire is repaired and/or replaced. The vehicle could be damaged and the repairs would not be covered by the warranty.

(Continued)

## Caution (Continued)

Never use four-wheel drive when a different size spare tire is installed on the vehicle.

The vehicle may have a different size spare tire than the road tires originally installed on the vehicle. This spare tire was developed for use on this vehicle, so it is all right to drive on it. If the vehicle has four-wheel drive and a different size spare tire is installed, drive only in two-wheel drive.

If the vehicle has a spare tire that does not match the original road tires and wheels in size and type, do not include the spare in the tire rotation.

If equipped with a temporary use full-size spare tire, it is indicated on the tire sidewall. See *Tire Sidewall Labeling* \$\inp 281\$. This spare tire should not be driven on over 112 km/h (70 mph), or 88 km/h (55 mph) when pulling a trailer, at the proper inflation pressure. Repair and replace the road tire as soon as it is convenient, and stow the spare tire for future use.

# **Jump Starting**

# Jump Starting - North America

For more information about the vehicle battery, see *Battery - North America* ⇒ 264.

If the battery has run down, try to use another vehicle and some jumper cables to start your vehicle. Be sure to use the following steps to do it safely.

# **⚠** Warning

WARNING: Battery posts, terminals and related accessories can expose you to chemicals including lead and lead compounds, which are known to the State of California to cause cancer and birth defects or other reproductive harm. Wash hands after handling. For more information go to www.P65Warnings.ca.gov.

See California Proposition 65 Warning ⇒ 1.

# **⚠** Warning

Batteries can hurt you. They can be dangerous because:

(Continued)

## Warning (Continued)

- They contain acid that can burn you.
- They contain gas that can explode or ignite.
- They contain enough electricity to burn you.

If you do not follow these steps exactly, some or all of these things can hurt you.

#### Caution

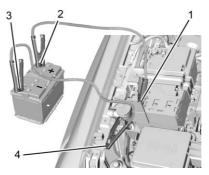
Ignoring these steps could result in costly damage to the vehicle that would not be covered by the vehicle warranty. Trying to start the vehicle by pushing or pulling it will not work, and it could damage the vehicle.

#### Caution

If the jumper cables are connected or removed in the wrong order, electrical shorting may occur and damage the vehicle. The repairs would not be covered by the vehicle warranty. Always connect (Continued)

## Caution (Continued)

and remove the jumper cables in the correct order, making sure that the cables do not touch each other or other metal.



#### **Connection Points and Sequence**

- 1. Discharged Battery Positive (+) Terminal
- 2. Good Battery Positive (+) Terminal
- 3. Good Battery Negative (-) Terminal
- 4. Discharged Battery Negative (-) Grounding Point

The discharged battery negative (–) grounding point is below the windshield washer fluid reservoir.

The discharged battery positive (+) terminal is located in the engine compartment on the passenger side of the vehicle.

The good battery negative (-) terminal and good battery positive (+) terminal are on the battery of the vehicle providing the jump start.

The discharged battery positive (+) terminal is under a trim cover. Pull the small cover (⊕ on top of it) outboard.

 Check the other vehicle. It must have a 12-volt battery with a negative ground system.

#### Caution

If the other vehicle does not have a 12-volt system with a negative ground, both vehicles can be damaged. Only use a vehicle that has a 12-volt system with a negative ground for jump starting.

- 2. Position the two vehicles so that they are not touching.
- Set the parking brake firmly and put the shift lever in P (Park) with an automatic transmission, or N (Neutral) with a manual transmission.

#### Caution

If any accessories are left on or plugged in during the jump starting procedure, they could be damaged. The repairs would not be covered by the vehicle warranty. Whenever possible, turn off or unplug all accessories on either vehicle when jump starting.

 Turn the ignition off. Turn off all lights and accessories in both vehicles, except the hazard warning flashers if needed.

# **⚠** Warning

An electric fan can start up even when the engine is not running and can injure you. Keep hands, clothing, and tools away from any underhood electric fan.

# ⚠ Warning

Using a match near a battery can cause battery gas to explode. People have been hurt doing this, and some have been blinded. Use a flashlight if you need more light.

(Continued)

# Warning (Continued)

Battery fluid contains acid that can burn you. Do not get it on you. If you accidentally get it in your eyes or on your skin, flush the place with water and get medical help immediately.

# ⚠ Warning

Fans or other moving engine parts can injure you badly. Keep your hands away from moving parts once the engine is running.

- Connect one end of the red positive (+) cable to the discharged battery positive (+) terminal.
- Connect the other end of the red positive (+) cable to the good battery positive (+) terminal.
- Connect one end of the black negative

   cable to the good battery negative
   terminal.
- Connect the other end of the black negative (-) cable to the discharged battery negative (-) grounding point.

- Start the engine in the vehicle with the good battery and run the engine at idle speed for at least four minutes.
- Try to start the vehicle that had the dead battery. If it will not start after a few tries, it probably needs service.

### Jumper Cable Removal

Reverse the sequence exactly when removing the jumper cables.

After starting the disabled vehicle and removing the jumper cables, allow it to idle for several minutes.

Close the small cover ( $\oplus$  on top of it). Ensure the locking feature (located inboard) latches completely with the rest of the cover.

# Towing the Vehicle

# Transporting a Disabled Vehicle

#### Caution

Incorrectly transporting a disabled vehicle may cause damage to the vehicle. Use proper tire straps to secure the vehicle to the flatbed tow truck. Do not strap or (Continued)

## Caution (Continued)

hook to any frame, underbody, or suspension component not specified below. Do not move vehicles with drive axle tires on the ground. Damage is not covered by the vehicle warranty.

#### Caution

The vehicle may be equipped with an electric parking brake and/or a mechanical transmission range select shifter. In the event of a loss of 12-volt battery power, the electric parking brake cannot be released, and the vehicle cannot be shifted to N (Neutral). Tire skates or dollies must be used under the non-rolling tires to prevent damage while loading/unloading the vehicle. Dragging the vehicle will cause damage not covered by the vehicle warranty.

#### Caution

The vehicle may be equipped with a tow eye. Improper use of the tow eye may cause damage to the vehicle and is not (Continued)

## **Caution (Continued)**

covered by the vehicle warranty.

If equipped, use the tow eye to load the vehicle onto a flatbed tow truck from a flat road surface, or to move the vehicle a very short distance at a walking pace. The tow eye is not designed for off-road recovery. The vehicle must be in N (Neutral) with the electric parking brake released when using the tow eye.

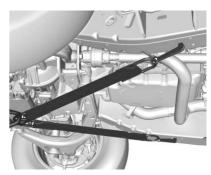
Contact a professional towing service if the disabled vehicle must be transported. GM recommends a flatbed tow truck to transport a disabled vehicle. Use ramps to help reduce approach angles, if necessary.

If equipped, a tow eye may be located near the spare tire or emergency jack. Do not use the tow eye to pull the vehicle from the snow, mud, sand, or ditch. Tow eye threads may have right or left-hand threads. Use caution when installing or removing the tow eye.

The vehicle must be in N (Neutral) and the electric parking brake must be released when loading the vehicle onto a flatbed tow truck.

- If the 12-volt battery is dead and/or electric parking brake is not released, the vehicle will not move. Try to jump start the vehicle with a known good 12-volt battery, shift the car into N (Neutral), and release the electric parking brake. Refer to Jump Starting - North America ⇒ 308.
- If unsuccessful, the vehicle will not move.
   Tire skates or dollies must be used under the non-rolling tires to prevent vehicle damage.

#### **Front Attachment Points**



#### 312 Vehicle Care

The vehicle is equipped with specific attachment points to be used by the towing provider. These holes may be used to pull the vehicle from a flat road surface onto the flatbed tow truck.

# **Recreational Vehicle Towing**

Recreational vehicle towing means towing the vehicle behind another vehicle, such as a motor home. The two most common types of recreational vehicle towing are dinghy and dolly towing. Dinghy towing is towing the vehicle with all four wheels on the ground. Dolly towing is towing the vehicle with two wheels on the ground and two wheels on a dolly.

Here are some important things to consider before recreational vehicle towing:

- Become familiar with the local laws that apply to recreational vehicle towing.
   These laws may vary by region.
- Know the towing capacity of the towing vehicle. Read the tow vehicle manufacturer's recommendations.
- Know how far the vehicle will be towed.
   Some vehicles have restrictions on how far and how long they can tow.

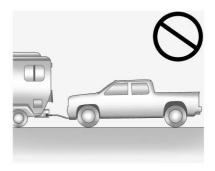
- Secure the proper towing equipment. See your dealer or a trailering professional for additional advice and equipment recommendations.
- Just as preparing the vehicle for a long trip, ensure the vehicle is prepared to be towed.

Follow the tow vehicle manufacturer's instructions.

#### Caution

Use of a shield mounted in front of the vehicle grille could restrict airflow and cause damage to the transmission. The repairs would not be covered by the vehicle warranty. If using a shield, only use one that attaches to the towing vehicle.

# Dinghy Towing (Two-Wheel-Drive Vehicles and Vehicles with a Single-Speed Transfer Case)

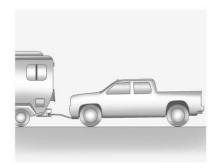


#### Caution

If a vehicle with two-wheel drive or a single-speed transfer case is towed with all four wheels on the ground, the drivetrain components could be damaged. The repairs would not be covered by the vehicle warranty.

Two-wheel-drive vehicles and vehicles with a single-speed transfer case should not be towed with all four wheels on the ground.

# Dinghy Towing (Vehicles with a Two-Speed Transfer Case)



Only dinghy tow four-wheel-drive vehicles with a two-speed transfer case that have an N (Neutral) and a  $4 \downarrow$  (Four-Wheel Drive Low) setting.

# **⚠** Warning

Shifting a four-wheel-drive vehicle's transfer case into N (Neutral) can allow the vehicle to move even if the transmission is in P (Park). You or others could be injured. Set the parking brake and use wheel blocks before shifting the transfer case to N (Neutral).

To dingly tow:

- Position the vehicle being towed behind the tow vehicle, facing forward and on a level surface.
- 2. Securely attach the vehicle being towed to the tow vehicle.
- 3. Apply the parking brake and start the engine.
- 5. With the engine running, release the parking brake and verify that the transfer case is in N (Neutral) by shifting the transmission to D (Drive) and then to R (Reverse). There should be no movement while shifting the transmission.
- 6. Shift the transmission to P (Park).
- 7. Release the parking brake.
- 8. Turn the vehicle off.
- 9. Turn on the ignition without starting the engine. To do this, take your foot off the brake pedal then press and hold ENGINE START/STOP for five seconds until the green light on the button is illuminated. See *Ignition Positions* 

  ⇒ 162.

# **⚠** Warning

To avoid death, serious injury, or property damage, before dinghy towing the vehicle, always disconnect and secure the negative battery cable and cover the negative battery post and cable with a non-conductive material. If the battery is left connected or the battery cable contacts the post, the Electric Parking Brake may activate during towing, which could cause a crash.

 Disconnect the negative (–) battery cable. See "Negative Battery Cable Disconnection" in Battery - North America 

264.

#### Caution

If the steering column is locked, vehicle damage may occur.

- 11. Move the steering wheel to make sure the steering column is unlocked.
- Verify the transmission is in P (Park).
   Failing to put the transmission into P (Park) before flat towing can damage the transmission.

#### 314 Vehicle Care

 Keep the remote key outside of the vehicle and manually lock the doors.
 Access the vehicle by using the key in the door lock. See *Door Locks* 

⇒ 13.

### Disconnecting the Towed Vehicle

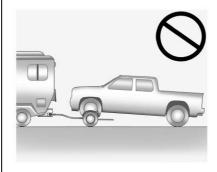
Before disconnecting from the tow vehicle:

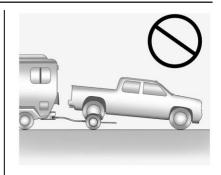
- 1. Park on a level surface. Secure the vehicle with wheel blocks.
- 2. Re-connect the negative (¬) battery. See Battery North America ⇒ 264.
- 4. Set the parking brake. See *Electric* Parking Brake 

  ⇒ 178.
- 5. Disconnect from the tow vehicle.
- 6. Start the vehicle.
- 7. Shift the transmission to N (Neutral).
- 8. Shift the transfer case to 2 ↑ (Two-Wheel Drive High). When the shift to 2 ↑ (Two-Wheel Drive High) is complete, the light in the instrument cluster will stop flashing and stay lit. See Four-Wheel-Drive Light \$89.

- Check that the vehicle is in 2 ↑
   (Two-Wheel Drive High) by starting the engine and shifting the transmission to D (Drive) and then to R (Reverse). There should be movement of the vehicle while shifting.
- 10. Shift the transmission to P (Park) and turn off the vehicle.
- 11. Release the parking brake and remove the wheel blocks.
- Reset any lost presets.
   The outside temperature display will default to 0 °C (32 °F) but will reset with normal usage.

# **Dolly Towing**





#### Caution

Do not tow this vehicle with two wheels on the ground, or vehicle damage could occur. This damage would not be covered by the vehicle warranty.

Dolly towing this vehicle is not allowed with either the front or the rear tires on the ground for two-wheel drive or four-wheel drive, regardless of transfer case.

# **Appearance Care**

#### **Exterior Care**

#### Locks

Locks are lubricated at the factory. Use a de-icing agent only when absolutely necessary, and have the locks greased after using. See Recommended Fluids and Lubricants 

⇒ 328.

## Washing the Vehicle

To preserve the vehicle finish, wash it often and out of direct sunlight.

#### Caution

Do not use petroleum-based, acidic, or abrasive cleaning agents as they can damage the vehicle's paint, metal, or plastic parts. If damage occurs, it would not be covered by the vehicle warranty. Approved cleaning products can be obtained from your dealer. Follow all manufacturer directions regarding correct product usage, necessary safety precautions, and appropriate disposal of any vehicle care product.

#### Caution

Avoid using high-pressure washes closer than 30 cm (12 in) to the surface of the vehicle. Use of power washers exceeding 8 274 kPa (1,200 psi) can result in damage or removal of paint and decals.

#### Caution

For AEV models, automatic car washes can cause damage to the vehicle, wheels, and ground effects. Do not use automatic car washes due to lack of clearance for the undercarriage, wide tires, and wheels.

Rinse the vehicle well, before washing and after, to remove all cleaning agents completely. If they are allowed to dry on the surface, they could stain.

Dry the finish with a soft, clean chamois or an all-cotton towel to avoid surface scratches and water spotting.

#### **Cleaning Underhood Components**

#### Caution

Do not power wash any component under the hood that has this → symbol.

This could cause damage that would not be covered by the vehicle warranty.

Solvents or aggressive cleaners may harm underhood components. These chemicals should be avoided.

Recommend water only.

A pressure washer may be used, but use with care. The following criteria must be followed:

- Water pressure must be kept below 14,000 KPa (2,000 PSI).
- Water temperature must be below 80 °C (180 °F).
- Spray nozzle with a 40 degree wide angle spray pattern or wider must be used.
- Nozzle must be kept at least 30 cm (1 ft) away from all surfaces.

#### **Finish Care**

Application of aftermarket clearcoat sealant/wax materials is not recommended. If painted surfaces are damaged, see your dealer to have the damage assessed and repaired. Foreign materials such as calcium chloride and other salts, ice melting agents, road oil and tar, tree sap, bird droppings, chemicals from industrial chimneys, etc., can damage the vehicle finish if they remain on painted surfaces. Wash the vehicle as soon as possible. If necessary, use non-abrasive cleaners that are marked safe for painted surfaces to remove foreign matter.

Occasional hand waxing or mild polishing should be done to remove residue from the paint finish. See your dealer for approved cleaning products.

Do not apply waxes or polishes to uncoated plastic, vinyl, rubber, decals, simulated wood, or flat paint as damage can occur.

#### Caution

Machine compounding or aggressive polishing on a basecoat/clearcoat paint finish may damage it. Use only

(Continued)

## Caution (Continued)

non-abrasive waxes and polishes that are made for a basecoat/clearcoat paint finish on the vehicle.

To keep the paint finish looking new, keep the vehicle garaged or covered whenever possible.

### **Protecting Exterior Bright Metal Moldings**

#### Caution

Failure to clean and protect the bright metal moldings can result in a hazy white finish or pitting. This damage would not be covered by the vehicle warranty.

The bright metal moldings on the vehicle are aluminum, chrome or stainless steel. To prevent damage always follow these cleaning instructions:

- Be sure the molding is cool to the touch before applying any cleaning solution.
- Use only approved cleaning solutions for aluminum, chrome or stainless steel.
   Some cleaners are highly acidic or contain alkaline substances and can damage the moldings.

- Always dilute a concentrated cleaner according to the manufacturer's instructions.
- Do not use cleaners that are not intended for automotive use.
- Use a non-abrasive wax on the vehicle after washing to protect and extend the molding finish.

### Spray-In Bedliner Care

A spray-in bedliner is a permanent coating that bonds to the truck bed and cannot be removed. Promptly rinse the bedliner surface following a chemical spill to avoid permanent damage.

Spray-in bedliners can fade from oxidation, road dirt, heavy-duty hauling, and hard water stains. Clean it periodically by washing off the loose dirt and using a mild detergent. To restore the original appearance, apply the bedliner conditioner available through your dealer.

#### Caution

Using silicone-based products may damage the bedliner, reduce the slip-resistant texture, and attract dirt.

## Cleaning Exterior Lamps/Lenses, Emblems, Decals, and Stripes

Use only lukewarm or cold water, a soft cloth, and a car washing soap to clean exterior lamps, lenses, emblems, decals, and stripes. Follow instructions under "Washing the Vehicle" previously in this section.

Lamp covers are made of plastic, and some have a UV protective coating. Do not clean or wipe them while they are dru.

Do not use any of the following on lamp covers:

- Abrasive or caustic agents.
- Washer fluids and other cleaning agents in higher concentrations than suggested by the manufacturer.
- Solvents, alcohols, fuels, or other harsh cleaners.
- Ice scrapers or other hard items.
- Aftermarket appearance caps or covers while the lamps are illuminated, due to excessive heat generated.

#### Caution

Failure to clean lamps properly can cause damage to the lamp cover that would not be covered by the vehicle warranty.

#### Caution

Using wax on low gloss black finish stripes can increase the gloss level and create a non-uniform finish. Clean low gloss stripes with soap and water only.

#### Air Intakes

Clear debris from the air intakes, between the hood and windshield, when washing the vehicle.

## Windshield and Wiper Blades

Clean the outside of the windshield with glass cleaner.

Clean rubber blades using a lint-free cloth or paper towel soaked with windshield washer fluid or a mild detergent. Wash the windshield thoroughly when cleaning the blades. Bugs, road grime, sap, and a buildup of vehicle wash/wax treatments may cause wiper streaking.

Replace the wiper blades if they are worn or damaged. Damage can be caused by extreme dusty conditions, sand, salt, heat, sun, snow, and ice.

## Weatherstrips

Apply weatherstrip lubricant on weatherstrips to make them last longer, seal better, and not stick or squeak. Lubricate weatherstrips once a year. Hot, dry climates may require more frequent application. Black marks from rubber material on painted surfaces can be removed by rubbing with a clean cloth. See *Recommended Fluids and Lubricants* \$\infty 328.

#### Tires

Use a stiff brush with tire cleaner to clean the tires.

#### Caution

Using petroleum-based tire dressing products on the vehicle may damage the paint finish and/or tires. When applying a tire dressing, always wipe off any overspray from all painted surfaces on the vehicle.

#### Wheels and Wheel Trim

Use a soft, clean cloth with mild soap and water to clean the wheels. After rinsing thoroughly with clean water, dry with a soft, clean towel. A wax may then be applied.

#### Caution

Chrome wheels and chrome wheel trim may be damaged if the vehicle is not washed after driving on roads that have been sprayed with magnesium chloride or calcium chloride. These are used on roads for conditions such as dust and ice. Always wash the chrome with soap and water after exposure.

#### Caution

To avoid surface damage on wheels and wheel trim, do not use strong soaps, chemicals, abrasive polishes, cleaners, or brushes. Use only GM approved cleaners. Do not drive the vehicle through an automatic car wash that uses silicon carbide tire/wheel cleaning brushes. Damage could occur and the repairs would not be covered by the vehicle warranty.

## **Brake System**

Visually inspect brake lines and hoses for proper hook-up, binding, leaks, cracks, chafing, etc. Inspect disc brake pads for wear

and rotors for surface condition. Inspect drum brake linings/shoes for wear or cracks. Inspect all other brake parts.

# Steering, Suspension, and Chassis Components

Visually inspect steering, suspension, and chassis components for damaged, loose, or missing parts or signs of wear at least once a year.

Inspect power steering for proper attachment, connections, binding, leaks, cracks, chafing, etc.

Visually check constant velocity joint boots and axle seals for leaks.

## **Body Component Lubrication**

Lubricate all key lock cylinders, hood hinges, liftgate hinges, steel fuel door hinge, and power assist step hinges, unless the components are plastic. Applying silicone grease on weatherstrips with a clean cloth will make them last longer, seal better, and not stick or squeak

## **Underbody Maintenance**

At least twice a year, spring and fall, use plain water to flush any corrosive materials from the underbody. Take care to thoroughly clean any areas where mud and other debris can collect.

Do not directly power wash the transfer case and/or front/rear axle output seals. High pressure water can overcome the seals and contaminate the fluid. Contaminated fluid will decrease the life of the transfer case and/or axles and should be replaced.

## Sheet Metal Damage

If the vehicle is damaged and requires sheet metal repair or replacement, make sure the body repair shop applies anti-corrosion material to parts repaired or replaced to restore corrosion protection.

Original manufacturer replacement parts will provide the corrosion protection while maintaining the vehicle warranty.

### Finish Damage

Quickly repair minor chips and scratches with touch-up materials available from your dealer to avoid corrosion. Larger areas of finish damage can be corrected in your dealer's body and paint shop.

## **Chemical Paint Spotting**

Airborne pollutants can fall upon and attack painted vehicle surfaces causing blotchy, ring-shaped discolorations, and small, irregular dark spots etched into the paint surface. Refer to "Finish Care" previously in this section.

#### **Interior Care**

To prevent dirt particle abrasions, regularly clean the vehicle's interior. Before using cleaners, read and follow all safety instructions on the label. While cleaning the interior, open the doors and windows to get proper ventilation. Newspapers or dark garments can transfer color to the vehicle's interior.

#### Caution

Immediately remove cleaners, hand lotions, sunscreen, and insect repellent from all interior surfaces or permanent damage may result.

#### Caution

Use cleaners specifically designed for the surfaces being cleaned to prevent permanent damage to the vehicle. Apply all cleaners directly to a cleaning cloth. Do not spray cleaners on any switches or controls.

When using liquid soap cleaners, follow the directions on the specific cleaner or soap solution for dilution instructions.

#### Caution

To prevent damage:

- Never use a razor or any other sharp object to remove soil from any interior surface
- Never use a brush with stiff bristles.
- Never rub any surface aggressively or with too much pressure.
- Do not get any exposed electrical components wet.
- Do not use laundry detergents or dishwashing soaps with degreasers. Do not use solutions that contain strong or caustic soap.

(Continued)

## Caution (Continued)

- Do not heavily saturate the upholstery when cleaning.
- Do not use solvents or cleaners containing solvents.
- Do not use disinfecting wipes that are scented or contain bleach. Do not use wipes or cleaners that show a color transfer to the wipe or change the appearance of the interior surface when used.
- Do not use scented or gel-type hand sanitizers. If hand sanitizer comes in contact with interior surfaces of the vehicle, blot immediately and clean with a soft cloth dampened with a mild soap and water solution.

### **Interior Glass**

To clean, use a microfiber cloth fabric dampened with water. Wipe droplets left behind with a clean dry cloth. If necessary, use a commercial glass cleaner after cleaning with plain water.

#### Caution

To prevent scratching, never use abrasive cleaners on automotive glass. Abrasive cleaners or aggressive cleaning may damage the rear window defogger.

Cleaning the windshield with water during the first three to six months of ownership will reduce tendency to fog.

## **Speaker Covers**

Vacuum around a speaker cover gently, so that the speaker will not be damaged. Clean spots with water and mild soap.

### **Coated Moldings**

Coated moldings should be cleaned.

- When lightly soiled, wipe with a sponge or soft, lint-free cloth dampened with water.
- When heavily soiled, use warm soapy water.

# Vinyl/Rubber

If equipped with vinyl floor and rubber floor mats, use a soft cloth and/or brush dampened with water to remove dust and loose dirt. For more thorough cleaning, use a mild soap and water solution.

# **⚠** Warning

Do not use cleaners that contain silicone, wax-based products, or cleaners that increase gloss on vinyl/rubber floor and mats. These cleaners can permanently change the appearance and feel of the vinyl/rubber and can make the floor slippery. Your foot could slip while operating the vehicle, and you could lose control, resulting in a crash. You or others could be injured.

## Fabric/Carpet/Suede

Start by vacuuming the surface using a soft brush attachment. If a rotating vacuum brush attachment is being used, only use it on the floor carpet. Before cleaning, gently remove as much of the soil as possible:

- Gently blot liquids with a paper towel.
   Continue blotting until no more soil can be removed.
- For solid soils, remove as much as possible prior to vacuuming.

To clean:

- Saturate a clean, lint-free colorfast cloth with water. Microfiber cloth is recommended to prevent lint transfer to the fabric or carpet.
- Remove excess moisture by gently wringing until water does not drip from the cleaning cloth.
- Start on the outside edge of the soil and gently rub toward the center. Fold the cleaning cloth to a clean area frequently to prevent forcing the soil into the fabric.
- Continue gently rubbing the soiled area until there is no longer any color transfer from the soil to the cleaning cloth.
- If the soil is not completely removed, use a mild soap solution followed only by plain water.

If the soil is not completely removed, it may be necessary to use a commercial upholstery cleaner or spot lifter. Test a small hidden area for colorfastness before using a commercial upholstery cleaner or spot lifter. If ring formation occurs, clean the entire fabric or carpet.

After cleaning, use a paper towel to blot excess moisture.

# Cleaning High Gloss Surfaces and Vehicle Information and Radio Displays

Use a microfiber cloth on high gloss surfaces or vehicle displays. First, use a soft bristle brush to remove dirt that can scratch the surface. Then gently clean by rubbing with a microfiber cloth. Never use window cleaners or solvents. Periodically hand wash the microfiber cloth separately, using mild soap. Do not use bleach or fabric softener. Rinse thoroughly and air dry before next use.

#### Caution

Do not attach a device with a suction cup to the display. This may cause damage and would not be covered by the vehicle warranty.

## Instrument Panel, Leather, Vinyl, Other Plastic Surfaces, Low Gloss Paint Surfaces, and Natural Open Pore Wood Surfaces

Use a soft bristle brush to remove dust from knobs and crevices on the instrument cluster. Use a soft microfiber cloth dampened with water to remove dust and

loose dirt. For a more thorough cleaning, use a soft microfiber cloth dampened with a mild soap and water solution.

#### Caution

Soaking or saturating leather, especially perforated leather, as well as other interior surfaces, may cause permanent damage. Wipe excess moisture from these surfaces after cleaning and allow them to dry naturally. Never use heat, steam, or spot removers. Do not use liquids that contain alcohol or solvents on leather seats. Do not use cleaners that contain silicone or wax-based products. Cleaners containing these solvents can permanently change the appearance and feel of leather or soft trim, and are not recommended.

Do not use cleaners that increase gloss, especially on the instrument panel. Reflected glare can decrease visibility through the windshield under certain conditions.

#### Caution

Use of air fresheners may cause permanent damage to plastics and painted surfaces. If an air freshener comes in contact with any plastic or painted surface in the vehicle, blot immediately and clean with a soft cloth dampened with a mild soap solution. Damage caused by air fresheners would not be covered by the vehicle warranty.

## Cargo Cover and Convenience Net

If equipped, wash with warm water and mild detergent. Do not use chlorine bleach. Rinse with cold water, and then dry completely.

#### Care of Seat Belts

Keep belts clean and dry.

# **⚠** Warning

Do not bleach or dye seat belt webbing. It may severely weaken the webbing. In a crash, they might not be able to provide adequate protection. Clean and (Continued)

# Warning (Continued)

rinse seat belt webbing only with mild soap and lukewarm water. Allow the webbing to dry.

## **Floor Mats**

# **⚠** Warning

If a floor mat is the wrong size or is not properly installed, it can interfere with the pedals. Interference with the pedals can cause unintended acceleration and/or increased stopping distance which can cause a crash and injury. Make sure the floor mat does not interfere with the pedals.

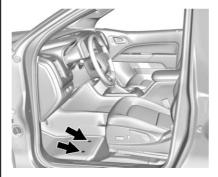
Use the following guidelines for proper floor mat use:

 The original equipment floor mats are designed for your vehicle. If the floor mats need to be replaced, it is recommended that GM-certified floor mats are purchased. Non-GM floor mats may not fit properly and may interfere with the pedals. Always check that the floor mats do not interfere with the pedals.

- Do not use a floor mat if the vehicle is not equipped with a floor mat retainer on the driver side floor.
- Use the floor mat with the correct side up. Do not turn it over.
- Do not place anything on top of the driver side floor mat.
- Use only a single floor mat on the driver side.
- Do not place one floor mat on top of another.

## Removing and Replacing the Floor Mats

Pull up on the rear of the floor mat to unlock each retainer and remove.



Reinstall by lining up the floor mat retainer openings over the carpet retainers and snapping into position.

Make sure the floor mat is properly secured in place.

Verify the floor mat does not interfere with the pedals.

# Cleaning Rubber Floor Mats (All-Weather Mats and Floor Liners)

See "Vinyl/Rubber" under *Interior Care* ⇒ 319 for important cleaning information.

# **Service and Maintenance**

General Information General Information	23
Maintenance Schedule  Maintenance Schedule	24
Multi-Point Vehicle Inspection (MPVI)  Multi-Point Vehicle Inspection (MPVI)	26
Special Application Services Special Application Services	27
Recommended Fluids, Lubricants, and Parts	
Recommended Fluids and Lubricants	
Maintenance Records Maintenance Records	80

## **General Information**

Your vehicle is an important investment. This section describes the required maintenance for the vehicle. Follow this schedule to help protect against major repair expenses resulting from neglect or inadequate maintenance. It may also help to maintain the value of the vehicle if it is sold. It is the responsibility of the owner to have all required maintenance performed.

Your dealer has trained technicians who can perform required maintenance using genuine replacement parts. They have up-to-date tools and equipment for fast and accurate diagnostics. Many dealers have extended evening and Saturday hours, courtesy transportation, and online scheduling to assist with service needs.

Your dealer recognizes the importance of providing competitively priced maintenance and repair services. With trained technicians, the dealer is the place for routine maintenance such as oil changes and tire rotations and additional maintenance items like tires, brakes, batteries, and wiper blades.

#### Caution

Damage caused by improper maintenance can lead to costly repairs and may not be covered by the vehicle warranty.

Maintenance intervals, checks, inspections, recommended fluids, and lubricants are important to keep the vehicle in good working condition.

Do not have chemical flushes that are not approved by GM performed on the vehicle. The use of flushes, solvents, cleaners, or lubricants that are not approved by GM could damage the vehicle, requiring expensive repairs that are not covered by the vehicle warranty.

The Tire Rotation and Required Services are the responsibility of the vehicle owner. It is recommended to have your dealer perform these services every 12 000 km/7,500 mi. Proper vehicle maintenance helps to keep the vehicle in good working condition, improves fuel economy, and reduces vehicle emissions.

Because of the way people use vehicles, maintenance needs vary. There may need to be more frequent checks and services. The Additional Required Services - Normal are for vehicles that:

- Carry passengers and cargo within recommended limits on the Tire and Loading Information label. See Vehicle Load Limits \$\rightarrow\$ 157.
- Are driven on reasonable road surfaces within legal driving limits.
- Use the recommended fuel. See

Refer to the information in the Maintenance Schedule Additional Required Services -Normal Service

The Additional Required Services - Severe are for vehicles that are:

- Mainly driven in heavy city traffic in hot weather.
- · Mainly driven in hilly or mountainous terrain.
- Frequently towing a trailer.
- Used for high speed or competitive driving.
- Used for taxi, police, or delivery service.

Refer to the information in the Maintenance Schedule Additional Required Services -Severe Service

## **⚠** Warning

Performing maintenance work can be dangerous and can cause serious injury. Perform maintenance work only if the required information, proper tools, and equipment are available. If they are not, see your dealer to have a trained technician do the work. See Doing Your Own Service Work \$ 249.

## **Maintenance Schedule**

## **Tire Rotation and Required Services** Every 12 000 km (7,500 mi)

Tires are rotated to achieve a more uniform wear for all tires. The first rotation is the most important.

Anytime unusual wear is noticed, rotate the tires as soon as possible, check for proper tire inflation pressure, and check for damaged tires or wheels. If the unusual wear continues after the rotation, check the

wheel alignment. See When It Is Time for New Tires 

⇒ 293 and Wheel Replacement  $\Rightarrow$  296.

- Perform Multi-Point Vehicle Inspection. See Multi-Point Vehicle Inspection (MPVI) ⇒ 326.
- Lubricate body components. See Exterior *Care* \$ 315.

#### Extended Idle Use

When the vehicle is used in a wau that requires extended idle time, one hour of use shall be deemed the same as 33 miles. See hourmeter.

#### Additional Required Services — Normal Service

#### Every 12 000 km (7,500 mi)

 Check engine oil level and oil life percentage. If needed, change engine oil and filter, and reset oil life system. Or when the CHANGE ENGINE OIL SOON message displays, have the engine oil and filter changed within the next 1000 km/ 600 mi. If driven under the best conditions, the engine oil life system may not indicate the need for vehicle service for up to a year. The engine oil and filter

must be changed at least once a year and the oil life system must be reset. Your trained dealer technician can perform this work. If the engine oil life system is reset accidentally, service the vehicle within 5 000 km/3,000 mi since the last service. Reset the oil life system when the oil is changed. See *Engine Oil Life System* 

⇒ 255.

• When the REPLACE AT NEXT OIL CHANGE message displays, the engine air filter should be replaced at the next engine oil change. When the REPLACE ENGINE AIR FILTER SOON message displays, the engine air filter should be replaced at the earliest convenience. Reset the engine air filter life system after the engine air filter is replaced. See Engine Air Filter Life Sustem ⇒ 256.

#### Every 36 000 km (22,500 mi)

Replace passenger compartment air filter.
 Or every 24 months, whichever comes
 first. More frequent passenger
 compartment air filter replacement may
 be needed if driving in areas with heavy
 traffic, poor air quality, high dust levels,
 or environmental allergens. Passenger
 compartment air filter replacement may
 also be needed if there is reduced airflow,

window fogging, or odors. Your GM dealer can help determine when to replace the filter.

#### Every 96 000 km (60,000 mi)

Replace spark plugs. Inspect spark plug wires and/or boots.

#### Every 161 000 km (100,000 mi)

- Replace hood and/or body lift support gas struts. Or every 10 years, whichever comes first. See Gas Strut(s) 

  ≥ 267.
- Change transfer case fluid, if equipped with 4WD. Do not directly power wash the transfer case and/or front/rear axle output seals. High pressure water can overcome the seals and contaminate the transfer case fluid. Contaminated fluid will decrease the life of the transfer case and/ or axles and should be replaced.

#### Every 240 000 km (150,000 mi)

## Severe Conditions Requiring More Frequent Maintenance\*

 Public service, military, or commercial use vehicles to include the following:

- Ambulances, police cars, and emergency rescue vehicles.
- Civilian vehicles such as light duty pick-up trucks, SUVs, and passenger cars that are used in military applications.
- Recovery vehicles such as tow trucks and flatbed single vehicle carriers or any vehicle that is consistently used in towing trailers or other loads.
- High use commercial vehicles such as courier delivery vehicles, private security patrol vehicles, or any vehicles that operate on a 24-hour basis.
- Any vehicle consistently operated in a high sand or dust environment such as those used on oil pipelines and similar applications.
- Vehicles that are regularly used for short trips of 6 km (4 mi) or less.
  - The oil life indicator will show you when to change the oil and filter. Under severe conditions the indicator may come on before 12 000 km (7,500 mi).
  - \* Footnote: Under extreme driving conditions listed above, it may be necessary to replace your spark plugs at more frequent intervals. For further

assistance in determining the most suitable service maintenance intervals for your vehicle, please contact your authorized GM Dealer.

Extreme service is for vehicles mainly driven off-road in four-wheel drive or used in farming, mining, forestry, or snow plowing.

## Additional Required Services — Severe Service

## Every 72 000 km (45,000 mi)

Change automatic transmission fluid and filter.

#### Every 80 500 km (50,000 mi)

 Change transfer case fluid, if equipped with 4WD. Do not directly power wash the transfer case and/or front/rear axle output seals. High pressure water can overcome the seals and contaminate the transfer case fluid. Contaminated fluid will decrease the life of the transfer case and/ or axles and should be replaced.

#### Owner Checks and Services

#### **Every Five Years**

Replace brake fluid.

#### **Every Seven Years**

 Replace Air Conditioning Desiccant every seven years. The air conditioning system requires maintenance every seven years. This service requires replacement of the desiccant to help the longevity and efficient operation of the air conditioning system. This service can be complex. See your dealer.

# Multi-Point Vehicle Inspection (MPVI)

A Multi Point Vehicle Inspection (MPVI) completed by a trained technician is a maintenance assessment of your vehicle. The benefit of the MPVI is to identify service items that require immediate attention and those that may require attention in the future.

The technician will perform the following checks on your vehicle. You can obtain a copy of the appropriate MPVI checklist on your country's GM Certified Service website. For a complete list of checks, inspections, and services, see your dealer.

Some items may not apply to your vehicle and/or region.

## Diagnostics

- OnStar active, if equipped
- Service history/recall check

## **Engine Oil and Filter**

- Engine oil
- · Oil life monitor
  - Reset oil life monitor

## **Exterior Lights**

Visual inspection

## Windshield and Wipers

Visual inspection

#### 12 Volt Battery

- Battery visual inspection
- Battery test results
- Battery cables and connections

## Systems, Fluids, and Visible Leak Inspection

- Engine oil
- Transmission
- Drive axle
- Transfer case
- Engine cooling system
- Power steering, if equipped

- Fuel system
- · Windshield washer fluid

### Tire Inspection

- Tire pressure, tread depth, and wear
- · Rotation, if applicable
- · Alignment check, optional
- Reset tire pressure monitor
- Check tire sealant expiration date, if equipped
- Check spare tire, if equipped

#### **Brakes**

• Check brake system

#### **Visible and Functional Inspections**

- Seat belt components
- Exhaust system
- Accelerator pedal
- Passenger compartment air filter, if equipped
- Engine air filter
- Hoses
- Belts
- Shocks and struts
- · Steering components
- Axle boots or driveshaft and u-joints
- Compartment lift struts, if equipped

- Floor mats secured, no interference with pedals
- Horn
- Ignition lock, if equipped
- Starter switch
- Evaporative control system

#### Lubricate

• Chassis components

## **Special Application Services**

- Severe Commercial Use Vehicles Only: Lubricate chassis components every oil change.
- Have underbody flushing service performed. See "Underbody Maintenance" in Exterior Care 

  315.

## **Recommended Fluids, Lubricants, and Parts**

## **Recommended Fluids and Lubricants**

Fluids and lubricants identified below by name or specification, including fluids or lubricants not listed here, can be obtained from your dealer.

Usage	Fluid/Lubricant
Automatic Transmission	DEXRON-HP Automatic Transmission Fluid.
Chassis Lubrication	Lubricant meeting requirements of NLGI #2, Category LB or GC-LB.
Engine Coolant	50/50 mixture of clean, drinkable water and use only DEX-COOL coolant. See <i>Cooling System</i> ⇒ 257.
Engine Oil	Engine oil meeting the dexos1 specification of the proper SAE viscosity grade. ACDelco dexos1 full synthetic is recommended. See <i>Engine Oil</i> $\Rightarrow$ 253.
Floor Shift Linkage	Lubricant meeting requirements of NLGI #2, Category LB or GC-LB.
Front (If Equipped With Four-Wheel Drive) and Rear Axle	See your dealer.
Hydraulic Brake	DOT 4 Hydraulic Brake Fluid.
Key Lock Cylinders, Hood Hinges, Body Door Hinge Pins, Tailgate Hinge and Linkage, Tailgate Handle Pivot Points, Hinges, Latch Bolt Linkage, and Fuel Door Hinge	Multi-Purpose Lubricant, Superlube. See your dealer.
Transfer Case (If Equipped With Four-Wheel Drive)	DEXRON-VI Automatic Transmission Fluid.
Windshield Washer	Automotive windshield washer fluid that meets regional freeze protection requirements.

## **Maintenance Replacement Parts**

Replacement parts identified below by name, part number, or specification can be obtained from your dealer.

Part	GM Part Number	ACDelco Part Number
Engine Air Cleaner/Filter	84848112	A3258C
Engine Oil Filter	12727115	PF66
Passenger Compartment Air Filter	13508023	CF185
Spark Plugs	12688094	41-106–IP
Wiper Blades		
	84225697	_
Driver Side – 55 cm (21.7 in)		
	84225696	_
Passenger Side – 45 cm (17.7 in)		

## **Maintenance Records**

After the scheduled services are performed, record the date, odometer reading, who performed the service, and the type of services performed in the boxes provided. Retain all maintenance receipts.

Date	Odometer Reading	Serviced By	Services Performed

## **Technical Data**

Vahiela Idantification

venicie identinication	
Vehicle Identification Number (VIN)	. 33
Service Parts Identification	. 33
Vehicle Data	
Capacities and Specifications	. 332
Engine Drive Belt Routing	. 334

## **Vehicle Identification**

## Vehicle Identification Number (VIN)



This legal identifier is in the front corner of the instrument panel, on the driver side of the vehicle. It can be seen through the windshield from outside. The Vehicle Identification Number (VIN) also appears on the Vehicle Certification label and certificates of title and registration.

## **Engine Identification**

The eighth character in the VIN is the engine code. This code identifies the vehicle's engine, specifications, and replacement parts. See "Engine Specifications" under Capacities and Specifications 

⇒ 332 for the vehicle's engine code.

#### **Service Parts Identification**

There may be a large barcode on the certification label on the center pillar that you can scan for the following information:

- Vehicle Identification Number (VIN)
- Model designation
- Paint information
- Production options

If there is not a large barcode on this label, then you will find this same information on a label inside of the glove box.

## **Vehicle Data**

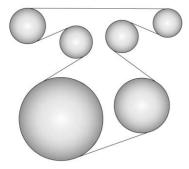
## **Capacities and Specifications**

Application	Сара	Capacities	
Application	Metric	English	
Air Conditioning Refrigerant	For the air conditioning system refrigerant type and charge amount, see the refrigerant label under the hood. See yo dealer for more information.		
Engine Cooling System*	11.0 L	11.6 qt	
Engine Oil with Filter	5.7 L	6.0 qt	
Fuel Tank	81.4 L	21.5 gal	
Transfer Case Fluid	1.5 L	1.6 qt	
Wheel Nut Torque	190 <b>N</b> •m	140 lb ft	
All capacities are approximate. When adding, be sure to fill to the approafter filling.	oximate level, as recommended in thi	s manual. Recheck fluid level	
*Engine cooling system capacity values are based on the entire cooling	system and its components.		

## **Engine Specifications**

Engine	VIN Code	Spark Plug Gap
2.7L L4 (L3B)	K	0.65-0.75mm (0.026-0.030 in)

Spark plug gaps are preset by the manufacturer. Re-gapping the spark plug is not recommended and can damage the spark plug.



2.7L Engine

## **Customer Information**

Customer Information
Customer Satisfaction Procedure 335
Customer Assistance Offices 337
Customer Assistance for Text Telephone
(TTY) Users 337
Online Account
GM Mobility Reimbursement
Program 338
Roadside Assistance Program 338
Scheduling Service Appointments 339
Courtesy Transportation Program 340
Collision Damage Repair 341
Publication Ordering Information 342
Radio Frequency Statement 343
<b>Reporting Safety Defects</b> Reporting Safety Defects to the United
States Government
Reporting Safety Defects to the Canadian Government
Reporting Safety Defects to General Motors
MOLOIS 544
Vehicle Data Recording and Privacy
Vehicle Data Recording and Privacy 344
Cybersecurity 344
Event Data Recorders 345
OnStar

Infotainment	System		345
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## **Customer Information**

## **Customer Satisfaction Procedure**

Your satisfaction and goodwill are important to your dealer and to GMC. Normally, any concerns with the sales transaction or the operation of the vehicle will be resolved by your dealer's sales or service departments. Sometimes, however, despite the best intentions of all concerned, misunderstandings can occur. If your concern

misunderstandings can occur. If your concerr has not been resolved to your satisfaction, the following steps should be taken:

STEP ONE: Discuss your concern with a member of dealership management. Normally, concerns can be quickly resolved at that level. If the matter has already been reviewed with the sales, service, or parts manager, contact the owner of your dealership or the general manager.

STEP TWO: If after contacting a member of dealership management, it appears your concern cannot be resolved by your dealership without further help, in the U.S., call 1-800-462-8782. In Canada, call General Motors of Canada Customer Care Centre at 1-800-263-3777 (English), or 1-800-263-7854 (French).

We encourage you to call the toll-free number in order to give your inquiry prompt attention. Have the following information available to give the Customer Assistance representative:

- Vehicle Identification Number (VIN). This is available from the vehicle registration or title, or the plate at the top left of the instrument panel and visible through the windshield.
- Dealership name and location.
- Vehicle delivery date and present mileage.

When contacting GMC, remember that your concern will likely be resolved at a dealer's facility. That is why we suggest following Step One first.

STEP THREE — U.S. Owners: Both General Motors and your dealer are committed to making sure you are completely satisfied with your new vehicle. However, if you continue to remain unsatisfied after following the procedure outlined in Steps One and Two, you can file with the Better Business Bureau (BBB) AUTO LINE Program to enforce your rights.

The BBB AUTO LINE Program is an out-of-court program administered by the BBB National Programs, Inc. to settle

automotive disputes regarding vehicle repairs or the interpretation of the New Vehicle Limited Warranty. Although you may be required to resort to this informal dispute resolution program prior to filing a court action, use of the program is free of charge and your case will generally be heard within 40 days. If you do not agree with the decision given in your case, you may reject it and proceed with any other venue for relief available to you.

You may contact the BBB AUTO LINE Program using the toll-free telephone number or write them at the following address:

BBB Auto Line a Division of BBB National Programs, Inc. 1676 International Drive Suite 550 McLean, VA 22102

Telephone: 1-800-955-5100 www.bbbautoline.org

This program is available in all 50 states and the District of Columbia. Eligibility is limited by vehicle age, mileage, and other factors. General Motors reserves the right to change eligibility limitations and/or discontinue its participation in this program.

STEP THREE — Canadian Owners: In the event that you do not feel your concerns have been addressed after following the procedure outlined in Steps One and Two, General Motors of Canada Company wants you to be aware of its participation in a no-charge Mediation/Arbitration Program. General Motors of Canada Company has committed to binding arbitration of owner disputes involving factory-related vehicle service claims. The program provides for the review of the facts involved by an impartial third party arbiter, and may include an informal hearing before the arbiter. The program is designed so that the entire dispute settlement process, from the time you file your complaint to the final decision, should be completed in about 70 days. We believe our impartial program offers advantages over courts in most jurisdictions because it is informal, quick, and free of charge.

For further information concerning eligibility in the Canadian Motor Vehicle Arbitration Plan (CAMVAP), call toll-free 1-800-207-0685, or call the General Motors Customer Care Centre, 1-800-263-3777 (English), 1-800-263-7854 (French), or write to:

Mediation/Arbitration Program c/o Customer Care Centre General Motors of Canada Company 500 Wentworth Street W Oshawa, ON L1J OC5

Your inquiry should be accompanied by the Vehicle Identification Number (VIN).

#### **Customer Assistance Offices**

GMC is committed to assisting customers. Visit us online at www.gmc.com/support (U.S.) or www.mygmc.ca (Canada) to chat with us or find answers to commonly asked questions, tips, vehicle how-to instructions, and available support.

Need more help? Use the phone numbers or mailing addresses below for additional assistance.

#### United States and Puerto Rico

GMC Customer Assistance Center P.O. Box 33172 Detroit, MI 48232-5172

1-800-GMC-8782 (1-800-462-8782) TTY: Dial 711 relay service and contact 1-800-833-2438

Roadside Assistance: 1-888-881-3302

#### Canada

Customer Care Centre General Motors of Canada Company 500 Wentworth Street W Oshawa, ON L1J OC5

1-800-263-3777 (English) 1-800-263-7854 (French) 1-800-263-3830 (For Text Telephone Devices (TTYs))

Roadside Assistance: 1-800-268-6800

#### Overseas

Please contact the local General Motors Business Unit.

# Customer Assistance for Text Telephone (TTY) Users

To assist customers who are deaf, hard of hearing, or speech-impaired and/or who use Text Telephones (TTYs), GMC is able to assist. Please dial the national 711 relay service and contact 1-800-833-2438. TTY users in Canada can dial 1-800-263-3830.

#### **Online Account**

## Create a GMC Account (U.S.) at gmc.com

Learn more about your vehicle features, shop for and manage your connected services and OnStar plans, and access diagnostic information specific to your vehicle.

#### **Membership Benefits**

: Download owner's manuals and view vehicle-specific how-to videos.

• : View maintenance schedules, alerts, and Vehicle Diagnostic Information. Schedule service appointments.

: View service records from your dealership and add your own.

Select a dealer and view locations, maps, phone numbers, and hours.

**:** Track your vehicle's warranty information.

►: View active recalls by Vehicle Identification Number (VIN). See Vehicle Identification Number (VIN) \$\Rightarrow\$ 331.

**#**: Manage your profile and payment information. View your GM Rewards Card earnings and My GMC Rewards points.

**-**: Chat live with online help representatives.

Visit gmc.com and create an account today.

## **GMC Owner Centre (Canada)** muamccanada.ca

Visit the GMC Owner Centre at mygmccanada.ca (English) or my.qmccanada.ca (French) to access similar benefits to the U.S. site.

## **GM Mobility Reimbursement** Program

GENERAL MOTORS MOBILITY







This program is available to qualified applicants for cost reimbursement, up to certain limits, of eligible aftermarket

adaptive equipment required for the vehicle, such as hand controls or a wheelchair/ scooter lift for the vehicle

To learn about the GM Mobility program, see www.gmmobility.com or call the GM Mobility Assistance Center at 1-800-323-9935. Text Telephone (TTY) users, please dial the national 711 relay service and contact 1-800-323-9935.

General Motors of Canada also has a Mobility program. See www.gm.ca, or call 1-800-GM-DRIVE (800-463-7483) for details. TTY users call 1-800-263-3830.

## Roadside Assistance Program

For U.S.-purchased vehicles, call 1-888-881-3302; (Text Telephone (TTY): 1-888-889-2438).

For Canadian-purchased vehicles, call 1-800-268-6800.

Service is available 24 hours a day, 365 days a year.

#### Calling for Assistance

When calling Roadside Assistance, have the following information ready:

• Your name, home address, and home telephone number

- Telephone number of your location
- Location of the vehicle
- Model, year, color, and license plate number of the vehicle
- Odometer reading and Vehicle Identification Number (VIN)
- Description of the problem

#### Coverage

Services are provided for the duration of the vehicle's powertrain warrantu.

In the U.S., anyone driving the vehicle is covered. In Canada, a person driving the vehicle without permission from the owner is not covered.

Roadside Assistance is not a part of the New Vehicle Limited Warranty. General Motors North America and GMC reserve the right to make any changes or discontinue the Roadside Assistance program at any time without notification.

General Motors North America and GMC reserve the right to limit services or payment to an owner or driver if they decide the claims are made too often, or the same type of claim is made many times.

#### Services Provided

- Emergency Fuel Delivery: Delivery of enough fuel for the vehicle to get to the nearest service station.
- Lock-Out Service: Service to unlock the vehicle if you are locked out. A remote unlock may be available if you have OnStar. For security reasons, the driver must present identification before this service is given.
- Emergency Tow from a Public Road or Highway: Tow to the nearest GMC dealer for warranty service, or if the vehicle was in a crash and cannot be driven.
   Assistance is not given when the vehicle is stuck in the sand, mud, or snow.
- Flat Tire Change: Service to change a flat tire with the spare tire. The spare tire, if equipped, must be in good condition and properly inflated. It is the owner's responsibility for the repair or replacement of the tire if it is not covered by the warranty.
- Battery Jump Start: Service to jump start a dead battery.
- Trip Interruption Benefits and Assistance: If your trip is interrupted due to a warranty event, incidental expenses may be reimbursed within the Powertrain

warranty period. Items considered are reasonable and customary hotel, meals, rental car, or a vehicle being delivered back to the customer, up to 500 miles.

#### Services Not Included in Roadside Assistance

- Impound towing caused by violation of any laws
- Legal fines
- Mounting, dismounting, or changing of snow tires, chains, or other traction devices

Service is not provided if a vehicle is in an area that is not accessible to the service vehicle or is not a regularly traveled or maintained public road, which includes ice and winter roads. Off-road use is not covered.

## Services Specific to Canadian-Purchased Vehicles

- Fuel Delivery: Reimbursement is up to 7 liters. Propane and other fuels are not provided through this service.
- Lock-Out Service: Vehicle registration is required.

- Trip Interruption Benefits and Assistance:
   Must be over 150 km from where your
   trip was started to qualify.
   Pre-authorization, original detailed
   receipts, and a copy of the repair orders
   are required. Once authorization has been
   received, the Roadside Assistance advisor
   will help to make arrangements and
   explain how to receive payment.
- Alternative Service: If assistance cannot be provided right away, the Roadside Assistance advisor may give permission to get local emergency road service. You will receive payment, up to \$100, after sending the original receipt to Roadside Assistance. Mechanical failures may be covered, however any cost for parts and labor for repairs not covered by the warranty are the owner's responsibility.

## **Scheduling Service Appointments**

When the vehicle requires warranty service, contact your dealer and request an appointment. By scheduling a service appointment and advising the service consultant of your transportation needs, your dealer can help minimize your inconvenience.

If the vehicle cannot be scheduled into the service department immediately, keep driving it until it can be scheduled for service, unless, of course, the problem is safety related. If it is, please call your dealership, let them know this, and ask for instructions.

If your dealer requests you to bring the vehicle for service, you are urged to do so as early in the work day as possible to allow for same-day repair.

## **Courtesy Transportation Program**

To enhance your ownership experience, we and our participating dealers are proud to offer Courtesy Transportation, a customer support program for vehicles with the Bumper-to-Bumper (Base Warranty Coverage period in Canada), Federal Emission, Extended Powertrain or Electric specific warranties in both the U.S. and Canada.

Several Courtesy Transportation options are available to assist in reducing inconvenience when warranty repairs are required.

Courtesy Transportation is not a part of the New Vehicle Limited Warranty. A separate manual entitled "Limited Warranty and Owner Assistance Information" produced for new vehicles provides detailed warranty coverage information.

### **Transportation Options**

Warranty service can generally be completed while you wait. However, if you are unable to do so, your dealer may offer the following transportation options:

#### **Shuttle Service**

This includes one-way or round-trip shuttle service within reasonable time and distance parameters of your dealer's area.

#### **Public Transportation or Fuel Reimbursement**

If overnight warranty repairs are needed, and public transportation is used, the expense must be supported by original receipts and within the maximum amount allowed by GM. If U.S. customers arrange their own transportation, limited reimbursement for reasonable fuel expenses may be available. Claim amounts should reflect actual costs and be supported by original receipts. See your dealer for information.

### **Courtesy Rental Vehicle**

For an overnight warranty repair, the dealer may provide an available courtesy rental vehicle or provide for reimbursement of a rental vehicle. Reimbursement is limited and must be supported by original receipts as well as a signed and completed rental agreement and meet state/provincial, local, and rental vehicle provider requirements. Requirements vary and may include minimum age requirements, insurance coverage, credit card, etc. Additional fees such as fuel, rental vehicle insurance, taxes, levies, usage fees, excessive mileage, or rental usage beyond the completion of the repair are also your responsibility.

It may not be possible to provide a like vehicle as a courtesy rental.

#### **Additional Program Information**

All program options, such as shuttle service, may not be available at every dealer.
Contact your dealer for specific availability.

General Motors reserves the right to unilaterally modify, change, or discontinue Courtesy Transportation at any time and to resolve all questions of claim eligibility pursuant to the terms and conditions described herein at its sole discretion.

## **Collision Damage Repair**

If the vehicle is involved in a collision and it is damaged, have the damage repaired by a qualified technician using the proper equipment and quality replacement parts. Poorly performed collision repairs diminish the vehicle resale value, and safety performance can be compromised in subsequent collisions.

#### **Collision Parts**

Genuine GM Collision parts are new parts made with the same materials and construction methods as the parts with which the vehicle was originally built. Genuine GM Collision parts are the best choice to ensure that the vehicle's designed appearance, durability, and safety are preserved. The use of Genuine GM parts can help maintain the GM New Vehicle Limited Warranty.

Recycled original equipment parts may also be used for repair. These parts are typically removed from vehicles that were total losses in prior crashes. In most cases, the parts being recycled are from undamaged sections of the vehicle. A recycled original equipment GM part may be an acceptable choice to maintain the vehicle's originally designed

appearance and safety performance; however, the history of these parts is not known. Such parts are not covered by the GM New Vehicle Limited Warranty, and any related failures are not covered by that warranty.

Aftermarket collision parts are also available. These are made by companies other than GM and may not have been tested for the vehicle. As a result, these parts may fit poorly, exhibit premature durability/ corrosion problems, and may not perform properly in subsequent collisions.

Aftermarket parts are not covered by the GM New Vehicle Limited Warranty, and any vehicle failure related to such parts is not covered by that warranty.

### Repair Facility

GM also recommends that you choose a collision repair facility that meets your needs before you ever need collision repairs. Your dealer may have a collision repair center with GM-trained technicians and state-of-the-art equipment, or be able to recommend a collision repair center that has GM-trained technicians and comparable equipment.

#### Insuring the Vehicle

Protect your investment in the GM vehicle with comprehensive and collision insurance coverage. There are significant differences in the quality of coverage afforded by various insurance policy terms. Many insurance policies provide reduced protection to the GM vehicle by limiting compensation for damage repairs through the use of aftermarket collision parts. Some insurance companies will not specify aftermarket collision parts. When purchasing insurance, we recommend that you ensure that the vehicle will be repaired with GM original equipment collision parts. If such insurance coverage is not available from your current insurance carrier, consider switching to another insurance carrier.

If the vehicle is leased, the leasing company may require you to have insurance that ensures repairs with Genuine GM Original Equipment Manufacturer (OEM) parts or Genuine Manufacturer replacement parts. Read the lease carefully, as you may be charged at the end of the lease for poor quality repairs.

#### If a Crash Occurs

If there has been an injury, call emergency services for help. Do not leave the scene of a crash until all matters have been taken care of. Move the vehicle only if its position puts you in danger, or you are instructed to move it by a police officer.

Give only the necessary information to police and other parties involved in the crash.

Gather the following information:

- Driver name, address, and telephone number
- Driver license number
- Owner name, address, and telephone number
- Vehicle license plate number
- Vehicle make, model, and model year
- Vehicle Identification Number (VIN)
- Insurance company and policy number
- General description of the damage to the other vehicle

Choose a reputable repair facility that uses quality replacement parts. See "Collision Parts" earlier in this section.

If the airbag has inflated, see What Will You See after an Airbag Inflates? 

⇔ 44.

## Managing the Vehicle Damage Repair Process

In the event that the vehicle requires damage repairs, GM recommends that you take an active role in its repair. If you have a pre-determined repair facility of choice, take the vehicle there, or have it towed there. Specify to the facility that any required replacement collision parts be original equipment parts, either new Genuine GM parts or recycled original GM parts. Remember, recycled parts will not be covered by the GM vehicle warranty.

Insurance pays the bill for the repair, but you must live with the repair. Depending on your policy limits, your insurance company may initially value the repair using aftermarket parts. Discuss this with the repair professional, and insist on Genuine GM parts. Remember, if the vehicle is leased, you may be obligated to have the

vehicle repaired with Genuine GM parts, even if your insurance coverage does not pay the full cost.

If another party's insurance company is paying for the repairs, you are not obligated to accept a repair valuation based on that insurance company's collision policy repair limits, as you have no contractual limits with that company. In such cases, you can have control of the repair and parts choices as long as the cost stays within reasonable limits.

## **Publication Ordering Information**

#### **Service Manuals**

Service manuals have the diagnosis and repair information on the engine/propulsion, transmission, axle, suspension, brakes, electrical system, steering system, body, etc.

#### **Customer Literature**

Owner's manuals are written specifically for owners and are intended to provide basic operational information about the vehicle. The owner's manual includes the Maintenance Schedule for all models.

Customer literature publications available for purchase include owner's manuals, warranty manuals, and portfolios. Portfolios include an owner's manual, warranty manual, if applicable, and zip lock bag or pouch.

#### **Current and Past Models**

Service manuals and customer literature are available for many GM vehicles.

To check availability and to order, call 1-800-551-4123 Monday-Friday, 8:00 a.m.-6:00 p.m. Eastern Time

For credit card orders only (VISA, MasterCard, or Discover), see Helm, Inc. at: www.helminc.com.

To order by mail, write to:

Helm, Incorporated Attention: Customer Service 47911 Halyard Drive Plymouth, MI 48170

Make checks payable in U.S. funds.

## **Radio Frequency Statement**

This vehicle uses license-exempt transmitters / receivers / systems that operate on a radio frequency that complies with Part 15/Part 18 of the Federal Communications Commission (FCC) rules and with Innovation,

Science and Economic Development (ISED) Canada's license-exempt RSS(s) / RSP-100 / ICES-GEN.

Operation is subject to the following two conditions:

- 1. The device may not cause harmful interference.
- The device must accept any interference received, including interference that may cause undesired operation of the device.

Changes or modifications to any of these systems by other than an authorized service facility could void authorization to use this equipment.

## **Reporting Safety Defects**

# Reporting Safety Defects to the United States Government

If you believe that your vehicle has a defect which could cause a crash or could cause injury or death, you should immediately inform the National Highway Traffic Safety Administration (NHTSA) in addition to notifying General Motors.

If NHTSA receives similar complaints, it may open an investigation, and if it finds that a safety defect exists in a group of vehicles, it may order a recall and remedy campaign. However, NHTSA cannot become involved in individual problems between you, your dealer, or General Motors.

To contact NHTSA, you may call the Vehicle Safety Hotline toll-free at 1-888-327-4236 (TTY: 1-800-424-9153); go to https://www.safercar.gov; or write to:

Administrator, NHTSA 1200 New Jersey Avenue, S.E. Washington, D.C. 20590

You can also obtain other information about motor vehicle safety from <a href="https://www.safercar.gov">https://www.safercar.gov</a>.

# Reporting Safety Defects to the Canadian Government

If you live in Canada, and you believe that the vehicle has a safety defect, notify Transport Canada immediately, and notify General Motors of Canada Company. Call Transport Canada at 1-800-333-0510; go to:

www.tc.gc.ca/recalls (English)

www.tc.qc.ca/rappels (French)

or write to:

Transport Canada Motor Vehicle Safety Directorate Defect Investigations and Recalls Division 80 Noel Street Gatineau, QC J8Z OA1

# Reporting Safety Defects to General Motors

In addition to notifying NHTSA (or Transport Canada) in a situation like this, notify General Motors.

In the U.S., call 1-800-462-8782, or write:

GMC Customer Assistance Center P.O. Box 33172 Detroit. MI 48232-5172

In Canada, call 1-800-263-3777 (English) or 1-800-263-7854 (French), or write:

Customer Care Centre General Motors of Canada Company 500 Wentworth Street W Oshawa, ON L1J OC5

In Mexico, call 800-466-0812 or 800-466-0801.

In other Central America and Caribbean Countries, call 52-555-901-2369.

# Vehicle Data Recording and Privacy

The vehicle has a number of computers that record information about the vehicle's performance and how it is driven or used. For example, the vehicle uses computer modules to monitor and control engine and transmission performance, to monitor the conditions for airbag deployment and deploy them in a crash, and, if equipped, to provide antilock braking to help the driver control the vehicle. These modules may store data to help the dealer technician service the vehicle or to help GM improve safety or features. Some modules may also store data about how the vehicle is operated, such as rate of fuel consumption

or average speed. These modules may retain personal preferences, such as radio presets, seat positions, and temperature settings.

## Cybersecurity

GM collects information about the use of your vehicle including operational and safety related information. We collect this information to provide, evaluate, improve, and troubleshoot our products and services and to develop new products and services. The protection of vehicle electronics systems and customer data from unauthorized outside electronic access or control is important to GM. GM maintains appropriate security standards, practices, guidelines and controls aimed at defending the vehicle and the vehicle service ecosystem against unauthorized electronic access, detecting possible malicious activity in related networks, and responding to suspected cubersecurity incidents in a timely, coordinated and effective manner. Securitu incidents could impact your safety or compromise your private data. To minimize security risks, please do not connect your vehicle electronic systems to unauthorized devices or connect your vehicle to any unknown or untrusted networks (such as Bluetooth, WIFI or similar technology). In

the event you suspect any security incident impacting your data or the safe operation of your vehicle, please stop operating your vehicle and contact your dealer.

#### **Event Data Recorders**

This vehicle is equipped with an Event Data Recorder (EDR). The main purpose of an EDR is to record, in certain crash or near crash-like situations, such as an air bag deployment or hitting a road obstacle, data that will assist in understanding how a vehicle's systems performed. The EDR is designed to record data related to vehicle dynamics and safety systems for a short period of time, typically 30 seconds or less. The EDR in this vehicle is designed to record such data as:

- How various systems in your vehicle were operating;
- Whether or not the driver and passenger safety belts were buckled/fastened;
- How far (if at all) the driver was depressing the accelerator and/or brake pedal; and,
- How fast the vehicle was traveling.

These data can help provide a better understanding of the circumstances in which crashes and injuries occur.

#### Note

EDR data are recorded by your vehicle only if a non-trivial crash situation occurs; no data are recorded by the EDR under normal driving conditions and no personal data (e.g., name, gender, age, and crash location) are recorded. However, other parties, such as law enforcement, could combine the EDR data with the type of personally identifying data routinely acquired during a crash investigation.

To read data recorded by an EDR, special equipment is required, and access to the vehicle or the EDR is needed. In addition to the vehicle manufacturer, other parties, such as law enforcement, that have the special equipment, can read the information if they have access to the vehicle or the EDR.

GM will not access these data or share it with others except: with the consent of the vehicle owner or, if the vehicle is leased, with the consent of the lessee; in response to an official request by police or similar government office; as part of GM's defense of litigation through the discovery process; or, as permitted by law. Data that GM collects or receives may also be used for GM research needs or may be made available to

others for research purposes, where a need is shown and the data is not tied to a specific vehicle or vehicle owner.

#### OnStar

If the vehicle is equipped with OnStar and has an active service plan, additional data may be collected and transmitted through the OnStar system. This includes information about the vehicle's operation; collisions involving the vehicle; the use of the vehicle and its features, including infotainment; and the location and approximate GPS speed of the vehicle. Refer to the OnStar Terms and Conditions and Privacy Statement on the OnStar website.

See OnStar Additional Information ⇒ 347.

## Infotainment System

If the vehicle is equipped with a navigation system as part of the infotainment system, use of the system may result in the storage of destinations, addresses, telephone numbers, and other trip information. See the infotainment section for information on stored data and for deletion instructions.

## **OnStar**

OnStar Overview OnStar Overview	346
OnStar Services Emergency	
<b>OnStar Additional Information</b> OnStar Additional Information	347

## **OnStar Overview**







- **D** Voice Command Button
- Blue OnStar Button
- Red Emergency Button

This vehicle may be equipped with a comprehensive, in-vehicle system that can connect to an OnStar Advisor for Emergency, Security, Navigation, Connections, and Diagnostics Services. OnStar services may require a paid service plan and data plan. OnStar requires the vehicle battery and electrical system, cellular service, and GPS satellite signals to be available and operating. OnStar acts as a link to existing emergency service providers. OnStar may collect information about you and your vehicle, including location information. See OnStar User Terms, Privacy Statement, and Software Terms for more details including system limitations at www.onstar.com (U.S.) or www.onstar.ca (Canada).

The OnStar system status light is next to the OnStar buttons. If the status light is:

- Solid Green: System is ready.
- Flashing Green: On a call.
- Red: Indicates a problem.
- Off: System is off. Press twice to speak with an OnStar Advisor.

Press of or call 1-888-40NSTAR (1-888-466-7827) to speak to an Advisor.

Functionality of the Voice Command button may vary by vehicle and region.

Press **t** to answer or hang up an Advisor-initiated call.

Press to connect to an Advisor to:

- Verify account information or update contact information.
- Get driving directions.
- Receive a Diagnostic check of the vehicle's key operating systems.
- Receive Roadside Assistance.
- Manage Wi-Fi Settings, if equipped.

Press to get a priority connection to an OnStar Advisor available 24/7 to:

Get help for an emergency.

- Be a Good Samaritan or respond to an AMBER Alert.
- Get assistance in severe weather or other crisis situations and find evacuation routes.

## **OnStar Services**

## **Emergency**

Emergency Services require an active safety and security plan. With Automatic Crash Response, built-in sensors can automatically alert a specially trained OnStar Advisor who is immediately connected in to the vehicle to help.

Press of ra priority connection to an OnStar Advisor who can contact emergency service providers, direct them to your exact location, and relay important information.

With OnStar Crisis Assist, specially trained Advisors are available 24 hours a day, 7 days a week, to provide a central point of contact, assistance, and information during a crisis.

With Roadside Assistance, Advisors can locate a nearby service provider to help with a flat tire, a battery jump, or an empty gas tank.

## Security

If equipped, OnStar provides these services:

- With Stolen Vehicle Assistance, OnStar Advisors can use GPS to pinpoint the vehicle and help authorities quickly recover it.
- With Remote Ignition Block, if equipped, OnStar can block the vehicle from being restarted.
- With Stolen Vehicle Slowdown, if equipped, OnStar can work with law enforcement to gradually slow the vehicle down.

#### Theft Alarm Notification

If equipped, if the doors are locked and the vehicle alarm sounds, a notification by text, email, or phone call will be sent. If the vehicle is stolen, an OnStar Advisor can work with authorities to recover the vehicle.

# OnStar Additional Information

### In-Vehicle Audio Messages

Audio messages may play important information at the following times:

- Prior to vehicle purchase. Press to set up an account.
- After change in ownership and at 90 days.

#### **Transferring Service**

Press to request account transfer eligibility information. The Advisor can cancel or change account information.

## Selling/Transferring the Vehicle

Call 1-888-4ONSTAR (1-888-466-7827) immediately to terminate your OnStar or connected services if the vehicle is disposed of, sold, transferred, or if the lease ends.

#### **Reactivation for Subsequent Owners**

Press and follow the prompts to speak to an Advisor as soon as possible. The Advisor will update vehicle records and explain OnStar or connected service options.

#### **How OnStar Service Works**

Automatic Crash Response, Emergency Services, Crisis Assist, Stolen Vehicle Assistance, Remote Services, and Roadside Assistance are available on most vehicles. Not all OnStar services are available everywhere or on all vehicles. For more information, a full description of OnStar services, system limitations, and OnStar User Terms, Privacy Statement, and Software Terms:

- Call 1-888-40NSTAR (1-888-466-7827).
- See www.onstar.com (U.S.).
- See www.onstar.ca (Canada).
- Call TTY 1-877-248-2080.
- Press of to speak with an Advisor.

OnStar or connected services cannot work unless the vehicle is in a place where OnStar has an agreement with a wireless service provider for service in that area. The wireless service provider must also have coverage, network capacity, reception, and technology compatible with OnStar or connected services. Service involving location information about the vehicle cannot work unless GPS signals are available, unobstructed, and compatible with the OnStar hardware. OnStar or connected services may not work if the OnStar equipment is not properly installed or it has not been properly maintained. If equipment or software is added, connected, or modified. OnStar or connected services may not work. Other problems beyond the control of OnStar — such as hills, tall buildings, tunnels, weather, electrical system

design and architecture of the vehicle, damage to the vehicle in a crash, or wireless phone network congestion or jamming — may prevent service.

## **Services for People with Disabilities**

Advisors provide services to help with physical disabilities and medical conditions.

## Press to help:

- Locate a gas station with an attendant to pump gas.
- Find a hotel, restaurant, etc., that meets accessibility needs.
- Provide directions to the closest hospital or pharmacy in urgent situations.

#### **TTY Users**

OnStar has the ability to communicate to deaf, hard-of-hearing, or speech-impaired customers while in the vehicle. The available TTY system can provide in-vehicle access to all OnStar services, except OnStar Turn-by-Turn Navigation.

If equipped, TTY mode can be turned on or off by touching Settings, then Apps, and then Phone. When TTY mode is on, phone calls can be made or received with OnStar using the infotainment display.

## OnStar Personal Identification Number (PIN)

A PIN is needed to access some OnStar services. The PIN will need to be changed the first time when speaking with an Advisor. To change the OnStar PIN, contact an OnStar Advisor by pressing or calling 1-888-4ONSTAR.

### Warranty

OnStar equipment may be warranted as part of the vehicle warranty.

#### Languages

The vehicle can be programmed to respond in multiple languages. Press and ask for an Advisor. Advisors are available in English, Spanish, and French. Available languages may vary by country.

#### Potential Issues

OnStar cannot perform Remote Door Unlock or Stolen Vehicle Assistance after the vehicle has been off continuously for an extended period of time without an ignition cycle. To find out the duration of time that applies for the vehicle, contact an OnStar Advisor by pressing of or calling 1-888-40NSTAR. If the vehicle has not been started for an extended period of time, OnStar can contact Roadside Assistance or a locksmith to help gain access to the vehicle.

## Global Positioning System (GPS)

- Obstruction of the GPS can occur in a large city with tall buildings; in parking garages; around airports; in tunnels and underpasses; or in an area with very dense trees. If GPS signals are not available, the OnStar system should still operate to call OnStar. However, OnStar could have difficulty identifying the exact location.
- In emergency situations, OnStar can use the last stored GPS location to send to emergency responders.

A temporary loss of GPS can cause loss of the ability to send a Turn-by-Turn Navigation route. The Advisor may give a verbal route or may ask for a call back after the vehicle is driven into an open area.

#### Cellular and GPS Antennas

Cellular reception is required for OnStar to send remote signals to the vehicle. Do not place items over or near the antenna to prevent blocking cellular and GPS signal reception.

## Unable to Connect to OnStar Message

If there is limited cellular coverage or the cellular network has reached maximum capacity, this message may come on. Press to try the call again or try again after driving a few miles into another cellular area.

#### **Vehicle and Power Issues**

OnStar services require a vehicle electrical system, wireless service, and GPS satellite technologies to be available and operating for features to function properly. These systems may not operate if the battery is discharged or disconnected.

### **Add-on Electrical Equipment**

The OnStar system is integrated into the electrical architecture of the vehicle. Do not add any electrical equipment. See *Add-On Electrical Equipment* ⇒ 247. Added electrical equipment may interfere with the operation of the OnStar system and cause it to not operate.

## Vehicle Software Updates

OnStar or GM may remotely deliver software updates or changes to the vehicle without further notice or consent. These updates or changes may enhance or maintain safety, security, or the operation of the vehicle or the vehicle sustems. Software updates or changes may affect or erase data or settings that are stored in the vehicle, such as saved navigation destinations or pre-set radio stations. Neither OnStar nor GM is responsible for anu affected or erased data or settings. These updates or changes may also collect personal information. Such collection is described in the OnStar privacy statement or separately disclosed at the time of installation. These updates or changes may also cause a system to automatically communicate with GM servers to collect information about vehicle system status,

identify whether updates or changes are available, or deliver updates or changes. An active OnStar agreement constitutes consent to these software updates or changes and agreement that either OnStar or GM may remotely deliver them to the vehicle.

## **Connected Service Privacy Statement**

The complete OnStar Privacy Statement may be found at www.onstar.com (U.S.), or www.onstar.ca (Canada). We recommend that you review it. If you have any questions, call 1-888-4ONSTAR (1-888-466-7827) or press to speak with an Advisor. Users of wireless communications are cautioned that the privacy of any information sent via wireless cellular communications cannot be assured. Third parties may unlawfully intercept or access transmissions and private communications without consent.

## OnStar - Software Acknowledgements

To obtain the source code under GPL, LGPL, MPL, and other open source licenses, that is contained in this product, please visit www.opensourceautomotive.com/an/GM. In addition to the source code, all referred license terms, warranty disclaimers, and copyright notices are available for download.

This offer is valid for a period of three years after our last shipment of this product. This offer is valid to anyone in receipt of this information.

\*Provided through Continental Automotive Systems, Inc., who is solely responsible for provisions of related OSS compliance.

## **Connected Services**

#### **Connected Services**

Navigation 3	51
Connections 3	51
Diagnostics 3	53

## **Connected Services**

## **Navigation**

Navigation requires a specific OnStar or connected service plan.

Press to receive Turn-by-Turn directions or have them sent to the vehicle navigation screen, if equipped. A destination transfer from OnStar will show the detail view of the destination when it is transferred from OnStar to the Navigation application. See www.onstar.com for a coverage map. Services vary by model. Map coverage is available in the United States and Canada.

## Turn-by-Turn Navigation

- 1. Press to connect to an Advisor.
- 2. Request directions to be downloaded to the vehicle.

#### Send Destination to Vehicle

Directions can be sent to the vehicle navigation screen, if equipped.

Press , then ask the Advisor to download directions to the vehicle navigation system, if equipped. After the call ends, the navigation screen will provide prompts to

begin driving directions. Routes that are sent to the navigation screen can only be canceled through the navigation system.

See www.onstar.com (U.S.) or www.onstar.ca (Canada).

#### **Connections**

The following services help with staying connected.

For coverage maps, see www.onstar.com (U.S.) or www.onstar.ca (Canada).

#### **Ensuring Security**

- Change the default passwords for the Wi-Fi hotspot and myGMC application. Make these passwords different from each other and use a combination of letters and numbers to increase the security.
- Change the default name of the SSID (Service Set Identifier). This is your network's name that is visible to other wireless devices. Choose a unique name and avoid family names or vehicle descriptions.

#### Wi-Fi Hotspot

If equipped, the vehicle has a built-in Wi-Fi hotspot that provides access to the Internet and web content at 4G LTE speed. Up to seven mobile devices can be connected. A data plan is required. Use the in-vehicle controls only when it is safe to do so.

- To retrieve Wi-Fi hotspot information, press to open the OnStar app on the infotainment display, then select Wi-Fi Hotspot. On some vehicles, touch Wi-Fi or Wi-Fi Settings on the screen.
- The Wi-Fi settings will display the Wi-Fi hotspot name (SSID), password, and on some vehicles, the connection type (no Internet connection, 3G, 4G, 4G LTE), and signal quality (poor, good, excellent). The LTE icon shows connection to Wi-Fi. It is possible that the icon may not illuminate even though the vehicle has an active connection.
- To change the SSID or password, press
   or call 1-888-4ONSTAR to connect with an Advisor. On some vehicles, the SSID and password can be changed in the Wi-Fi Hotspot menu.

After initial set-up, your vehicle's Wi-Fi hotspot will connect automatically to your mobile devices. Manage data usage by turning Wi-Fi on or off on your mobile device, using the myGMC app, or by contacting an OnStar Advisor. On some vehicles, Wi-Fi can also be managed from the Wi-Fi Hotspot menu.

#### MyGMC App

Access the myGMC app from your vehicle's infotainment screen, if equipped, or download the myGMC app to compatible Apple and Android smartphones, if available. GMC users can access the following services:

- Remotely start/stop the vehicle, if factory-equipped.
- Lock/unlock doors, if equipped with automatic locks.
- Activate the horn and lamps.
- Check the vehicle's fuel level, oil life, or tire pressure, if factory-equipped with the Tire Pressure Monitor System.
- Send destinations to the vehicle.
- Locate the vehicle on a map (U.S. market only).
- Turn the vehicle's Wi-Fi hotspot on/off, manage settings, and monitor data consumption, if equipped.

- Locate a dealer and schedule service.
- Request Roadside Assistance.
- Set a parking reminder with pin drop, take a photo, make a note, and set a timer.
- Connect with GMC on social media.

Features are subject to change. For myGMC app information and compatibility, see www.gmc.com.

An active OnStar or connected service plan may be required. A compatible device, factory-installed remote start, and power locks are required. Data rates apply. See www.onstar.com for details and system limitations.

#### **Remote Services**

Contact an OnStar Advisor to unlock the doors or sound the horn and flash the lamps.

## Marketplace

OnStar Advisors can provide offers from restaurants and retailers on your route, help locate hotels, or book a room. These services vary by market.

## Diagnostics

By monitoring and reporting on the vehicle's key systems, OnStar Advanced Diagnostics, if equipped, provides a way to keep up on maintenance. Capabilities vary by model. See www.onstar.com for details and system limitations. Features are subject to change. For updates on feature capabilities, see www.gmc.com. Message and data rates may apply.

A
Accessories and Modifications249
Accessory Power 167
Active
Fuel Management 168
Adaptive
Cruise Control
Add-On Electrical Equipment 247
Additional
OnStar Information 347
Adjustments
Lumbar, Front Seats
Advanced
Driver Assistance Systems 202
Agreements
Trademarks and License 135
Air
Cleaner/Filter, Engine
Conditioning 140
Filter Life System
Filter, Passenger Compartment 142
Vents 142
Air Conditioning
Airbag System41
Check 50
How Does an Airbag Restrain? 44
Passenger Sensing System 45
What Makes an Airbag Inflate? 44

Airbag System (cont'd)	
What Will You See after an Airbag	
Inflates? 4	14
When Should an Airbag Inflate? 4	13
Where Are the Airbags?	12
Airbags	
Adding Equipment to the Vehicle 4	19
Passenger Status Indicator	
Readiness Light 8	
Replacing System Parts after a	
Crash 5	0
Servicing Airbag-Equipped Vehicles 4	19
Alarm	
Vehicle Security	17
Alert	
Blind Zone Steering Assist (BZSA) 2	18
Lane Change (LCA) 21	
Rear Cross Traffic 21	
Rear Pedestrian20	
Side Blind Zone (SBZA) 21	
All-Terrain Tires	
AM-FM Radio11	
Antenna	
Multi-band1	18
Antilock Brake System (ABS)17	18
Warning Light8	
Appearance Care	-
Exterior	15

Appearance Care (cont'd)	Automatic	Brake (cont'd)
Interior 319	Door Locks15	Pad Life System262
Apple CarPlay and Android Auto 129	Emergency Braking (AEB) Disabled	System Warning Light 88
Apps	Light 90	Brake Pad Life System262
Off-Road	Headlamp System106	Brakes 262
Assistance Program, Roadside 338	Transmission 170	Antilock
Assistance Systems	Transmission Fluid 255	Brake Assist 179
Advanced 202	Automatic Transmission	Electric Brake Boost 178
Automatic Emergency	Manual Mode172	Electric Parking Brake 178
Braking (AEB) 212	AUX Button 107	Braking 146
Blind Zone Alert (SBZA) 216	Avoiding Untrusted Media Devices	Automatic Emergency (AEB) 212
Blind Zone Steering (BZSA) 218	Axle	Front Pedestrian (FPB) System 214
Driving 210	Front266	Break-In, New Vehicle 162
Forward Collision Alert (FCA)	Locking Front 188	Buckle To Drive34
System 210	Rear 266	Bulb Replacement269
Front Pedestrian Braking (FPB) 214	B	Center High-Mounted Stoplamp
Lane Change Alert (LCA) 216	Battery	(CHMSL) and Cargo Lamp 270
Lane Keep Assist (LKA) 219	Exterior Lighting Battery Saver 110	Headlamp Aiming 268
Parking208	Load Management 109	License Plate Lamps271
Parking and Backing	Power Protection	Taillamps, Turn Signal, Stoplamps,
Rear Cross Traffic Alert (RCTA) 210	Battery - North America264, 308	and Back-up Lamps269
Rear Pedestrian Alert209	Blade Replacement, Wiper264, 366	Buying New Tires294
Rear Vision Camera (RVC) 203	Bluetooth	r
Surround Vision System 205	Audio119	Calibration
Audio	Overview	Compass
Bluetooth119	Brake	20
Auto Stop	Fluid 263	
Indicator 9/	1 Iulu 203	

California	Child Restraints (cont'd)	Control
Perchlorate Materials	Older Children 50	Hill Descent
Requirements 249	Securing 65, 67	Traction and Elec
California Proposition 65 Warning1, 308	Systems 54	Control Light
Camera	Child Safety Locks15	Hill Descent
Rear Vision (RVC)	Circuit Breakers 273	Control of a Vehicle
Canadian Vehicle Owners2	Cleaning	Controls
Capacities and Specifications 332	Exterior Care 315	Steering Wheel .
Carbon Monoxide	Interior Care 319	Convex Mirrors
Engine Exhaust 169	Climate Control Systems	Coolant
Tailgate 16	Air Conditioning 138	Engine Temperati
Winter Driving 155	Dual Automatic 140	Engine Temperati
Caution, Danger, and Warning2	Heating	Cooling
Center	Clock	Cooling System
High-Mounted Stoplamp (CHMSL)	Cluster, Instrument79	Courtesy Transport
and Cargo Lamp 270	Collision Alert	Cruise Control
Center Console	Forward (FCA) System 210	Adaptive
Storage71	Collision Damage Repair341	Light
Chains, Tire297	Compartments	Cupholders
Charging	Storage 70	Customer Assistance
System Light86	Compass	Offices
Wireless 76	Connected Services	Text Telephone (
Check Engine Light (Malfunction	Connections 351	Customer Informat
Indicator)86	Diagnostics 353	Publications Orde
Child Restraints	Navigation	Customer Satisfacti
Infants and Young Children 52	Connections	Cybersecurity
Lower Anchors and Tethers for	Connected Services	
Children		

Lontrol
Hill Descent
Traction and Electronic Stability 180
Control Light
Hill Descent
Control of a Vehicle146
Controls
Steering Wheel 113
Convex Mirrors19
Coolant
Engine Temperature Gauge 83
Engine Temperature Warning Light 92
Cooling138, 140
Cooling System
Courtesy Transportation Program340
Cruise Control189
Adaptive191
Light 95
Cupholders70
Customer Assistance
Offices 337
Text Telephone (TTY) Users 337
Customer Information
Publications Ordering Information 342
Customer Satisfaction Procedure 335
Cybersecurity344

D	Drive Systems	Electric (cont'd)
Damage Repair, Collision	Four-Wheel Drive	Parking Brake 178
Danger, Warning, and Caution2	Driver	Parking Brake Light88
Dashboard 4	Assistance Systems, Advanced 202	Electrical
Data Collection	Information Center (DIC) 95	Equipment, Add-On 247
Infotainment System 345	Mode Control 182	System Overload271
OnStar	Mode Control Light 92	Electrical System
Data Recorders, Event345	Teen 132	Engine Compartment Fuse Block 273
Daytime Running Lamps (DRL) 105	Driving	Fuses and Circuit Breakers 273
Defensive Driving146	Assistance Systems	Instrument Panel Fuse Block 277
Delayed Locking14	Better Fuel Economy145	Electronic Stability Control (ESC) Off
Destination	Characteristics and Towing Tips 224	Light 92
Diagnostics	Defensive 146	Emergency
Connected Services 353	Hill and Mountain Roads 154	OnStar 347
Differential, Limited-Slip187	If the Vehicle is Stuck 156	Engine
Disabled Vehicle	Impaired	Air Cleaner/Filter
Transporting 310	Loss of Control148	Air Filter Life System256
Distracted	Off-Road 148	Check Light (Malfunction Indicator) 86
Driving 145	Off-Road Recovery 148	Compartment Overview
Distracted Driving145	Vehicle Load Limits157	Coolant Temperature Gauge 83
Dome Lamps 108	Wet Roads 154	Coolant Temperature Warning Light 92
Door	Winter 155	Cooling System 257
Ajar Light 95	Dual	Drive Belt Routing
Delayed Locking 14	Automatic Climate Control System 140	Exhaust 169
Locks13	F	Fan 261
Power Locks 14	Electric	Heater 165
Drive Belt Routing, Engine	Brake Boost 178	Oil Life System
	Diake 0003t	Oil Pressure Gauge 82

Engine (cont'd)
Oil Pressure Light
Oil Temperature Gauge 82
Overheating260
Power Messages 102
Running While Parked 169
Starting
Entry Lighting109
Equipment, Towing231
Event Data Recorders
Exit Lighting109
Extended Parking169
Extender, Seat Belt
Exterior
Cargo Lamps 108
Lamp Controls 104
Lamps Off Reminder 105
Lighting Battery Saver 110
F
Fan
Engine
Filter
Engine Air Cleaner
Flash-to-Pass
Flashers, Hazard Warning106
Flat Tire
Changing299

Floor Mats 3	22
Fluid	
Automatic Transmission 2	55
Brakes 20	63
Washer 2	61
Fog Lamp Light	
Front	94
Fog Lamps 10	07
Folding Mirrors	
Four-Wheel Drive174, 20	
Four-Wheel-Drive	
Light	39
Frequency Statement	
Radio 34	43
Front	
Axle 26	56
Heated and Ventilated Seats	31
Locking Axle 18	38
Front Seats	
Adjustment	25
Fuel	
Additives 2	22
Economy, Driving for Better 14	45
Filling a Portable Fuel Container 2	23
Filling the Tank 2	22
Foreign Countries	22
Gauge	81
Low Fuel Warning Light	<del>)</del> 4

Fuel (cont'd)
Management, Active 168
Prohibited Fuels 221
Recommended 22
Top Tier 221
Full-Size Spare Tire307
Fuses
Engine Compartment Fuse Block 273
Fuses and Circuit Breakers 273
Instrument Panel Fuse Block 277
G
Gas Strut(s) 267
Gauges
Engine Coolant Temperature 83
Engine Oil Pressure 82
Engine Oil Temperature 82
Fuel 81
Odometer 80
Speedometer 80
Tachometer 81
Transmission Temperature 83
Trip Odometer
Warning Lights and Indicators 78
General Information
Service and Maintenance 323
Towing 224

General Information (cont'd)	Heating138, 140	Inspection
Vehicle Care249	High-Beam On Light94	Multi-Point Vehicle 32
Global Positioning System (GPS)121	Hill	Instrument Cluster 75
Glove Box70	Descent Control (HDC) 182	Instrument Panel Overview
GM Mobility Reimbursement	Descent Control Light90	Interior Rearview Mirrors2
Program 338	Hill and Mountain Roads154	Introduction
Guidance	Hill Start Assist (HSA)180	
Problems with the Route 122	Hood250	J. Luman
н	Horn	Jump
••	How to Wear Seat Belts Properly 34	Starting - North America
Hazard Warning Flashers	HVAC138, 140	K
	1	Keys
Head-Up Display (HUD)99	I lamition Desitions 163	Remote
Headlamps	Ignition Positions	Remote Operation
Aiming	Immobilizer18	
Automatic	Indicator	Labeling Tire Cidewall
Bulb Replacement	Auto Stop	Labeling, Tire Sidewall28
Daytime Running Lamps (DRL) 105	Pedestrian Ahead	Lamps
Flash-to-Pass	Vehicle Ahead90	Daytime Running (DRL)
High-Beam On Light	Indicators	Dome
High/Low Beam Changer 105	Warning Lights and Gauges	Exterior Cargo
Lamps On Reminder 95	Infants and Young Children, Restraints 52	Exterior Controls
Heated	Information	Exterior Lamps Off Reminder 10
Mirrors	Publication Ordering 342	Exterior Lighting Battery Saver 11
Steering Wheel 73	Infotainment	Flash-to-Pass
Ventilated Front Seats31	Using the System	Fog 10
Heater	Infotainment System 345	High/Low Beam Changer
Engine 165		License Plate27

Lamps (cont'd)	Lights (cont'd)	Locking Rear Axle187
Malfunction Indicator (Check	Check Engine (Malfunction	Locks
Engine) 86	Indicator)86	Automatic Door
Off-Road 107	Cruise Control Light	Delayed Locking 14
On Reminder 95	Door Ajar 95	Door
Reading	Driver Mode Control 92	Lockout Protection15
Lane	Electric Parking Brake88	Power Door 14
Keep Assist Light90	Electronic Stability Control (ESC), Off 92	Safety15
Lap-Shoulder Belt	Engine Coolant Temperature	Loss of Control148
LATCH System	Warning 92	Low Fuel Warning Light94
Replacing Parts after a Crash 65	Engine Oil Pressure	Lower Anchors and Tethers for
LATCH, Lower Anchors and Tethers for	Four-Wheel-Drive89	Children (LATCH System) 56
Children	Front Fog Lamp 94	Lumbar Adjustment 28
LED Lighting269	Gauges and Indicators 78	Front Seats 28
Lighting	High-Beam On 94	M
Entry 109	Hill Descent Control90	•••
Exit	Lane Keep Assist90	Maintenance
Illumination Control	Low Fuel Warning94	Records
LED 269	Seat Belt Reminders	Maintenance Schedule
Lights	Security94	Recommended Fluids and
Adaptive Cruise Control	Service Electric Parking Brake	Lubricants
Airbag Readiness	Tire Pressure	Malfunction Indicator Lamp
Antilock Brake System (ABS)	Traction Control System	Manual
Warning 89	(TCS)/Electronic Stability Control	Mode172
Automatic Emergency Braking (AEB)	Light	Maps 120
Disabled90	Traction Off	Media
Brake System Warning	Limited-Slip Differential187	Avoiding Untrusted Devices118
Charging System	Locking Front Axle	Memory Seats
charging bystein	LUCKING FIUNC MAIC	I .

Messages	Off-Road	Parking
Engine Power 102	App 153	Brake and P (Park) Mechanism
Vehicle 102	Driving 148	Check
Vehicle Speed 103	Lamps 107	Extended 169
Mirrors	Recovery	Over Things That Burn
Automatic Dimming Rearview 20	Oil	Parking or Backing
Convex 19	Engine 253	Assistance Systems
Folding 20	Engine Oil Life System 255	Passenger
Heated 20	Engine Oil Pressure Gauge 82	Airbag Status Indicator 85
Interior Rearview	Pressure Light 93	Compartment Air Filter 142
Manual Rearview	Older Children, Restraints50	Sensing System 45
Power 19	Online Account	Pedestrian Ahead Indicator91
Mode	OnStar	Perchlorate Materials Requirements,
Driver Control 182	Additional Information 347	California249
Monitor System, Tire Pressure 287	Overview346	Phone
Multi-band Antenna118	OnStar Emergency 347	Apple CarPlay and Android Auto 129
Multi-Point Vehicle Inspection (MPVI) 326	OnStar Security 347	Bluetooth 124, 125
N	Outlets	Port
==	Power 75	USB
Navigation Connected Services	Overheating, Engine260	Positioning
Destination	Overview112	Vehicle121
	Instrument Panel 4	Power
Symbols	P	Door Locks 14
New Vehicle Break-In	r Park	Mirrors 19
New Vehicle Bleak-III 102	Assist	Outlets 75
0		Protection, Battery
Odometer80	Shifting Into	Retained Accessory (RAP) 167
Trip 81	Shifting Out of168	Seat Adjustment 26

Power (cont'd) Windows	Rearview Mirrors (cor Automatic Dimmino
Pregnancy, Using Seat Belts	Reclining Seatbacks .
Privacy	Recognition
3	Voice
Vehicle Data Recording	Recommended
	Fuel
Program Courtesy Transportation	Recommended Fluids
Prohibited Fuels221	Records
	Maintenance
Proposition 65 Warning California1	Recreational Vehicle
Proposition 65 Warning, California308	Reimbursement Progr
Publication Ordering Information342	
rubilcation ordering information 342	Mobility Remote
R	
Radiator 257	Key Key Operation
Radio	Vehicle Start
AM-FM Radio116	Replacement Parts
Frequency Statement 343	Airbags
Reception117	Maintenance
Satellite	Replacing
Reading Lamps109	Airbag System
Rear	LATCH System Parts
Axle 266	Seat Belt System Pa
Locking Axle 187	Crash
Seats 32	Reporting Safety Def
Windows 22	Canadian Governme
Rearview Mirrors20	General Motors

Rearview Mirrors (cont'd)	
Automatic Dimming	0
Reclining Seatbacks2	7
Recognition	
Voice 12	2
Recommended	
Fuel 22	1
Recommended Fluids and Lubricants 32	8
Records	
Maintenance	0
Recreational Vehicle Towing31	2
Reimbursement Program, GM	
Mobility 33	8
Remote	
Key	7
Key Operation	7
Vehicle Start1	2
Replacement Parts	
Airbags 50	0
Maintenance	9
Replacing	
Airbag System 50	0
LATCH System Parts After a Crash 6	5
Seat Belt System Parts after a	
Crash	0
Reporting Safety Defects	
Canadian Government 34	3
General Motors	

Reporting Safety Defects (cont'd)	
U.S. Government	343
Restraints	
Where to Put	
Retained Accessory Power (RAP)	167
Ride Control Systems	
Enhanced Traction System (ETS)	187
Roads	
Driving, Wet	154
Roadside Assistance Program	338
Roof	
Sunroof	23
Rotation, Tires	292
Routing, Engine Drive Belt	334
Running the Vehicle While Parked	169
s	
Safety	
Locks	15
Safety Defects Reporting	
Canadian Government	343
General Motors	
U.S. Government	
Safety System Check	
Satellite Radio	
Scheduling Appointments	
Seat Belts	
Buckle To Drive	

Seat Belts (cont'd)	Service (cont'd)	Stoplamps and Back-up Lamps
Care 40	Electric Parking Brake Light	Bulb Replacement
Extender	Maintenance Records	Storage
How to Wear Seat Belts Properly 34	Maintenance, General Information 323	Center Console
Lap-Shoulder Belt	Parts Identification	Compartments 7
Reminders 84	Scheduling Appointments 339	Cupholders 7
Replacing after a Crash 40	Services	Glove Box7
Use During Pregnancy 39	Special Application 327	Tailgate
Seats	Servicing the Airbag49	Underseat 7
Adjustment, Front	Settings	Struts
Head Restraints 24	Shifting	Gas 26
Heated and Ventilated, Front31	Into Park 167	Stuck Vehicle
Lumbar Adjustment, Front 28	Out of Park	Sun Visors
Memory 28	Signals, Turn and Lane-Change 107	Sunroof
Power Adjustment, Front 26	Software Updates115	Surround
Rear 32	Special Application Services 327	Vision System
Reclining Seatbacks	Specifications and Capacities 332	Symbols
Underseat Storage	Speedometer80	Navigation 12
Securing Child Restraints65, 67	Start Assist, Hill180	System
Security	Start Vehicle, Remote12	Airbag
Light 94	Starting the Engine 164	Brake Pad Life
OnStar	Status	Engine Air Filter Life 25
Vehicle17	Vehicle 97	Global Positioning
Vehicle Alarm17	Steering147	Infotainment
Service143	Heated Wheel 73	_
Accessories and Modifications 249	Wheel Adjustment	Taskamatan
Climate Control System 138	Wheel Controls113	Tachometer
Doing Your Own Work 249	Stop/Start System 165	Tailgate1

Tailgate (cont'd)
Storage 70
Taillamps
Bulb Replacement
Teen Driver
Text Telephone (TTY) Users 337
Theft-Deterrent Systems18
Immobilizer 18
Time
Tires280
All-Terrain 281
Buying New Tires
Chains 297
Changing299
Designations 283
Different Size
Full-Size Spare
If a Tire Goes Flat
Inspection
Pressure 286
Pressure Light
Pressure Monitor Operation 288
Pressure Monitor System 287
Rotation 292
Sidewall Labeling
Terminology and Definitions 284
Uniform Tire Quality Grading 295
Wheel Alignment and Tire Balance 296

Fires (cont'd)	
Wheel Replacement	296
When It Is Time for New Tires	293
Winter	280
Гор Tier Fuel	22
Гоw/Haul Mode	173
Towing	
App	240
Driving Characteristics	224
Equipment	23
General Information	224
Recreational Vehicle	312
Trailer	
Trailer Sway Control (TSC)	238
Γraction	
Control System (TCS)/Electronic	
Stability Control Light	
Control/Electronic Stability Control .	
Limited-Slip Differential	187
Off Light	
Frademarks and License Agreements	13!
Trailer	
Sway Control (TSC)	238
Towing	
Towing App	240
Transfer Case	
Four-Wheel Drive	174

Transmission
Automatic 170
Fluid, Automatic 255
Temperature Gauge 83
Transportation Program, Courtesy340
Transporting
a Disabled Vehicle 310
Items That Can Catch Fire17
Trip Odometer81
Truck-Camper Loading Information 162
TTY Users
Customer Assistance 337
Turn and Lane-Change Signals 107
Turn Signal
Bulb Replacement
U
Uniform Tire Quality Grading295
Updates
Software
USB Port
Using
Infotainment System113
Navigation System119
V
Vehicle
Ahead Indicator90
Alarm Sustam 17

Vehicle (cont'd)
Canadian Owners 2
Control 146
Data Recording and Privacy 344
Identification Number (VIN) 331
Load Limits157
Messages 102
Positioning121
Remote Start12
Security
Speed Messages 103
Status 97
Symbols 2
Vehicle Care
Tire Pressure
Ventilation, Air142
Visors22
Voice Recognition122
W
Warning
Brake System Light 88
Caution and Danger 2
Hazard Flashers 106
Lights, Gauges, and Indicators 78
Washer Fluid 261
Wheels
Alignment and Tire Balance 296

Wheels (cont'd)	
Different Size	29!
Replacement	296
When It Is Time for New Tires	293
Where to Put the Restraint	55
Windows	20
Power	20
Rear	22
Windshield	
Replacement	267
Wiper/Washer	74
Winter	
Driving	15!
Tires	280
Wiper	
Blade Replacement	266
Wireless Charging	

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- Owner's Manuals
- Warranty Information
- Connected Services
- My GMC Rewards
- myGMC Mobile App
- How-To Videos
- Vehicle Diagnostics
- Scheduled Maintenance
- Vehicle Features
- Many Additional Resources

## Canada



## **United States**

Customer Assistance 1-800-462-8782 Roadside Assistance 1-888-881-3302

## United States and Canada

Connected Services 1-888-4-ONSTAR

#### Canada

Customer Assistance 1-800-263-3777 Roadside Assistance 1-800-268-6800







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