

FORD **F-150** Owner's Manual



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California Proposition 65



WARNING: Operating, servicing and maintaining a passenger vehicle or off-highway motor vehicle can expose you to chemicals including engine exhaust, carbon monoxide, phthalates, and lead, which are known to the State of California to cause cancer and birth defects or other reproductive harm. To minimize exposure, avoid breathing exhaust, do not idle the engine except as necessary, service your vehicle in a well-ventilated area and wear gloves or wash your hands frequently when servicing your vehicle. For more information go to www.P65Warnings.ca.gov/passenger-vehicle.



WARNING: Battery posts, terminals and related accessories contain lead and lead compounds, chemicals known to the State of California to cause cancer and reproductive harm.
Wash your hands after handling.

Table of Contents

About Us - Raptor

SVT	19
Team RS	19
Ford Performance	19

Contacting Us

Contacting Us	20

Introduction

About This Publication	22
Using This Publication	24

Symbols Glossary

Symbols Used on Your Vehicle	25
Symbols Used On Your Instrument Cluster - Excluding: Raptor	27
Symbols Used On Your Instrument Cluster - Raptor	30

Data Privacy

Data Privacy	34
Service Data	35
Event Data	35
Settings Data	36
Connected Vehicle Data - Excluding: Police Responder	36
Mobile Device Data	37
Emergency Call System Data	37

Environment

Protecting the Environment	39

Visual Search

Interior Overview - Excluding: Raptor	40
Interior Overview - Raptor	41
Exterior Overview - Excluding: Raptor	42
Exterior Overview - Raptor	43

Unique Features - Raptor

Unique Features - 3.5L	44
Unique Features - 5.2L	44
Off-Road Overview	46

Child Safety

Child Safety Precautions	47
Child Restraint Anchor Points	48
Child Restraints	50
Installing Child Restraints	51
Booster Seats	58
Child Safety Locks - Crew Cab/ SuperCab	60

Seatbelts

Seatbelt Precautions	61
Fastening and Unfastening the Seatbelts	62
Sensitive Locking Mode	63
Automatic Locking Mode	63
Adjusting the Seatbelts During Pregnancy	64
Adjusting the Seatbelt Height	64
Adjusting the Seatbelt Length	65
Seatbelt Reminder	65
Seatbelt Warning System	67
Checking the Seatbelts	68
Seatbelt Extensions	68

Personal Safety System™

What Is the Personal Safety System	70
How Does the Personal Safety System Work	70
Personal Safety System Components	70

Airbags

How Do the Front Airbags Work	71
How Do the Side Airbags Work	71
How Do the Knee Airbags Work	72

Table of Contents

How Does the Safety Canopy™ Work	72
Airbag Precautions	73
Properly Adjusting the Driver and Front Passenger Seats	74
Children and Airbags	74
Front Passenger Sensing System	75
Crash Sensors and Airbag Indicator - Excluding: Police Responder	78
Crash Sensors and Airbag Indicator - Police Responder	79
Disposing of Airbags	84

Pedestrian Alert System - Hybrid Electric Vehicle (HEV)

What Is the Pedestrian Alert System	85

911 Assist

What Is 911 Assist	86
How Does 911 Assist Work	86
Emergency Call Requirements	86
Emergency Call Limitations	87

Keys and Remote Controls

Remote Control Limitations	88
Using the Remote Control - Police Responder	88
Using the Remote Control - Vehicles Without: Police Pack	89
Opening and Closing the Flip Key - Vehicles With: Flip Key	89
Removing the Key Blade - Vehicles With: Push Button Start	90
Sounding the Panic Alarm	90
Locating Your Vehicle	90
Changing the Remote Control Battery - Police Responder	90
Changing the Remote Control Battery - Vehicles With: Push Button Start	91

Changing the Remote Control Battery - Vehicles With: Flip Key	93
Replacing a Lost Key or Remote Control	94
Programming the Remote Control - Vehicles With: Push Button Start	94
Programming the Remote Control - Vehicles With: Flip Key	95
Keys and Remote Controls Audible Warnings - Vehicles With: Flip Key	96
Keys and Remote Controls Audible Warnings - Vehicles With: Push Button Start	96
Using the Valet Mode	96
Keys and Remote Controls - Troubleshooting	96

Doors and Locks

Operating the Doors From Outside Your Vehicle	97
Operating the Doors From Inside Your Vehicle	97
Autounlock	98
Autolock	98
Mislock	98
Autorelock	99
Doors and Locks Audible Warnings	99
Doors and Locks - Troubleshooting	99

Keyless Entry

What Is Keyless Entry	101
Keyless Entry Limitations	101
Keyless Entry Settings	101
Using Keyless Entry	101
Keyless Entry - Troubleshooting	102

Keyless Entry Keypad

What Is the Keyless Entry Keypad	103
Keyless Entry Keypad Limitations	103
Locating the Keyless Entry Keypad	103

Table of Contents

Keyless Entry Keypad Master Access Code - Vehicles With: Push Button Start	103
Keyless Entry Keypad Personal Access Codes	104
Using the Keyless Entry Keypad	105
Keyless Entry Keypad – Troubleshooting	105
Easy Entry and Exit - Vehicles With: Driver Memory Seat	
How Does Easy Entry and Exit Work	106
Switching Easy Entry and Exit On and Off	106
Tailgate - Vehicles With: Manual Tailgate	
Tailgate Precautions	107
Opening the Tailgate	107
Locking and Unlocking the Tailgate	107
Removing and Installing the Tailgate	107
Tailgate Step	108
Tailgate Work Surface	109
Tailgate - Vehicles With: Multi-Access Tailgate	
Tailgate Precautions	111
Opening the Tailgate	111
Closing the Tailgate	111
Using the Multi-Access Tailgate	112
Removing and Installing the Tailgate	113
Tailgate Work Surface	114
Tailgate – Troubleshooting	115
Tailgate - Vehicles With: Power Tailgate	
Tailgate Precautions	118
Opening the Tailgate	118
Closing the Tailgate	118
Removing and Installing the Tailgate	119
Tailgate Step	121
Tailgate Work Surface	122
Tailgate – Troubleshooting	122
Tailgate - Vehicles With: Remote Release Tailgate	
Tailgate Precautions	125
Opening the Tailgate	125
Removing and Installing the Tailgate	125
Tailgate Step	126
Tailgate Work Surface	127
Tailgate – Troubleshooting	128
Security	
Passive Anti-Theft System	130
Anti-Theft Alarm System	130
Using the Police Perimeter Alert System - Police	131
Security – Troubleshooting	132
Power Running Boards	
Power Running Board Precautions	134
Power Running Board Settings	134
Power Running Boards – Troubleshooting	135
Steering Wheel	
Adjusting the Steering Wheel - Vehicles With: Manual Adjustable Steering Column	136
Adjusting the Steering Wheel - Vehicles With: Power Adjustable Steering Column	136
Resetting the Stopping Position - Vehicles With: Power Adjustable Steering Column	137
Horn	137

Table of Contents

Switching the Heated Steering Wheel On and Off - Vehicles With: Heated Steering Wheel	137

Adjustable Pedals

Adjusting the Pedals	138

Wipers and Washers

Wipers	139
Autowipers	139
Checking the Wiper Blades	140
Replacing the Front Wiper Blades	140
Washers	141
Wipers and Washers – Troubleshooting	143

Exterior Lighting

Exterior Lighting Control - Excluding: Police	144
Exterior Lighting Control - Police	144
Headlamps	144
Autolamps	145
Exterior Lamps	146
Exterior Zone Lighting	148
Automatic High Beam Control - Excluding: Police	149
Adaptive Front Lighting	152
Exterior Lighting – Frequently Asked Questions	152

Interior Lighting

Switching All of the Interior Lamps On and Off - Vehicles Without: Police Pack	154
Switching All of the Interior Lamps On and Off - Vehicles With: Police Pack	154
Switching the Front Interior Lamps On and Off - Vehicles With: Police Pack	154
Switching the Front Interior Lamps On and Off - Vehicles Without: Police Pack	155

Switching the Rear Interior Lamps On and Off	155
Interior Lamp Function	155
Adjusting the Instrument Panel Lighting Brightness	156
Ambient Lighting	156
Interior Lighting – Troubleshooting	156

Windows

Opening and Closing the Windows	157
Global Opening	158
Window Bounce-Back	158
Locking the Rear Window Controls - Crew Cab/SuperCab	159
Opening and Closing the Sliding Windows	159

Interior Mirror

Interior Mirror Precautions	160
Manually Dimming the Interior Mirror	160
Auto-Dimming Interior Mirror	160

Exterior Mirrors

Adjusting the Exterior Mirrors	161
Folding the Exterior Mirrors - Vehicles With: Manual Folding Mirrors	161
Folding the Exterior Mirrors - Vehicles With: Power Fold Exterior Mirrors	161
Auto-Dimming Exterior Mirror	162

Glass Roof

Opening and Closing the Sunshade	163
Opening and Closing the Glass Roof	163
Venting the Glass Roof	164
Glass Roof Bounce-Back	164

Instrument Cluster

Instrument Cluster Overview - Excluding: Raptor	165

Table of Contents

Instrument Cluster Overview - Raptor	166	Accessing the Trip Computer - Vehicles With: 12 Inch Screen	174
Instrument Cluster Overview - Vehicles With: 4.2 Inch Instrument Cluster Display Screen	167	Resetting the Trip Computer - Vehicles With: 4.2 Inch Screen	174
Tachometer	167	Resetting the Trip Computer - Vehicles With: 12 Inch Screen	174
Speedometer	167		
Fuel Gauge	168		
Engine Coolant Temperature Gauge	168		
Engine Oil Pressure Gauge	168		
Transmission Fluid Temperature Gauge	168		
Boost Gauge	168		
Instrument Cluster Display		Head Up Display	
Using the Instrument Cluster Display Controls - Excluding: Raptor	169	What Is the Head Up Display	175
Using the Instrument Cluster Display Controls - Raptor	169	Switching the Head Up Display On and Off	175
Instrument Cluster Display Main Menu - Excluding: Raptor	170	Head Up Display Settings	175
Instrument Cluster Display Main Menu - Raptor	170	Head Up Display Indicators	175
Instrument Cluster Display Main Menu - Vehicles With: 4.2 Inch Instrument Cluster Display Screen	171	Head Up Display – Troubleshooting	180
Customizing the Instrument Cluster Display - Vehicles With: 4.2 Inch Instrument Cluster Display Screen	171		
Customizing the Instrument Cluster Display - Vehicles With: 12.3 Inch Instrument Cluster Display Screen	171	Remote Start	
EV Coach - 3.5L, Hybrid Electric Vehicle (HEV)	172	Using Remote Start	181
Brake Coach - 3.5L, Hybrid Electric Vehicle (HEV)	172	Remote Start Settings	181
Trip Summary - Hybrid Electric Vehicle (HEV)	173		
Trip Computer		Climate Control - Vehicles With: Automatic Temperature Control	
Accessing the Trip Computer - Vehicles With: 4.2 Inch Screen	174	Identifying the Climate Control Unit	182
		Switching Climate Control On and Off	182
		Switching Recirculated Air On and Off	182
		Switching Air Conditioning On and Off	182
		Switching Defrost On and Off	182
		Switching Maximum Defrost On and Off	182
		Switching Maximum Cooling On and Off	183
		Switching the Heated Rear Window On and Off	183
		Setting the Blower Motor Speed	183
		Switching the Heated Mirrors On and Off	183
		Setting the Temperature	183
		Directing the Flow of Air	184

Table of Contents

Auto Mode	184
Climate Control Hints	185
Air Conditioning System Refrigerant	186

Climate Control - Vehicles With: Manual Temperature Control

Identifying the Climate Control Unit	187
Switching Climate Control On and Off	187
Switching Recirculated Air On and Off	187
Switching Air Conditioning On and Off	187
Switching Defrost On and Off	187
Switching Maximum Defrost On and Off	187
Switching Maximum Cooling On and Off	188
Switching the Heated Rear Window On and Off	188
Setting the Blower Motor Speed	188
Switching the Heated Mirrors On and Off	188
Setting the Temperature	188
Directing the Flow of Air	189
Climate Control Hints	189
Air Conditioning System Refrigerant	190

Interior Air Quality

What Is the Cabin Air Filter	191
Replacing the Cabin Air Filter	191

Front Seats

Front Seat Precautions	192
Sitting in the Correct Position	192
Manual Seats	193
Power Seats	195
Massage Seats	198
Heated Seats	199

Ventilated Seats	199

Rear Seats - Crew Cab/ SuperCab

Manual Seats	201
Heated Seats	203

Rear Occupant Alert System

What is the Rear Occupant Alert System	204
How Does the Rear Occupant Alert System Work	204
Rear Occupant Alert System Precautions	204
Rear Occupant Alert System Limitations	204
Rear Occupant Alert System Settings	205
Rear Occupant Alert System Indicators	205
Rear Occupant Alert System Audible Warnings	206

Memory Function

What Is the Memory Function	207
Memory Function Precautions	207
Locating the Memory Function Buttons	207
Saving a Preset Position	207
Recalling a Preset Position	207

Garage Door Opener

Universal Garage Door Opener	208

USB Ports

Locating the USB Ports	212
Locating the USB Ports - Raptor	212
Playing Media Using the USB Port	213
Charging a Device	213

Table of Contents

Power Outlet - Vehicles With: 110-120V 400W Pickup Bed Power Outlet

What Is the Power Outlet	214
Power Outlet Precautions	214
Power Outlet Limitations	214
Locating the Power Outlets	214
Power Outlet Indicators	215

Power Outlet - Vehicles With: 12V Power Outlet

What Is the Power Outlet	216
Power Outlet Precautions	216
Locating the Power Outlets	216

Onboard Generator

What Is the Onboard Generator	217
Onboard Generator Precautions - Vehicles With: 110-120V 2kW Pickup Bed Power Outlet	217
Onboard Generator Precautions - Vehicles With: 110-120V 2.4kW Pickup Bed Power Outlet/110-120V 7.2kW Pickup Bed Power Outlet	218
Locating the Outlets	219
Onboard Generator Indicators	219
Switching the Outlets On and Off	220
Generator Mode	221
Utility Idle Mode - Vehicles With: Keyed Ignition	221
Ground Fault Detection	222
Resetting the Circuit Breaker - Vehicles With: 110-120V 7.2kW Pickup Bed Power Outlet	222
Onboard Generator – Troubleshooting	224

Center Console Work Surface

Using the Center Console Work Surface - Vehicles With: Column Shift	227

Using the Center Console Work Surface - Vehicles With: Console Shift	228
Center Console Work Surface – Troubleshooting	229

Wireless Accessory Charger

What Is the Wireless Accessory Charger	230
Wireless Accessory Charger Precautions	230
Locating the Wireless Accessory Charger	230
Charging a Wireless Device	230

Storage

Cup Holders	232
Glove Compartment	232
Under Seat Storage	233
Glasses Holder	234

Starting and Stopping the Engine

Starting and Stopping the Engine – Precautions	235
Ignition Switch - Vehicles With: Keyed Ignition	235
Push Button Ignition Switch - Vehicles With: Push Button Start	236
Starting the Engine	236
Engine Block Heater - Vehicles With: Block Heater	238
Stopping the Engine	240
Police Engine Idle - Vehicles With: Police Pack	241
Automatic Engine Stop - Vehicles With: Push Button Start	242
Accessing the Passive Key Backup Position - Vehicles With: Push Button Start	242
Starting and Stopping the Engine – Troubleshooting	243

Table of Contents

Hybrid Electric Vehicle Information - Hybrid Electric Vehicle (HEV)

Hybrid Electric Vehicle Information	249
Eco Idle	250

Auto-Start-Stop

What Is Auto-Start-Stop	251
Auto-Start-Stop Precautions	251
Switching Auto-Start-Stop On and Off	251
Stopping the Engine	251
Restarting the Engine	251
Auto-Start-Stop Indicators	251
Auto-Start-Stop – Troubleshooting	252

Fuel and Refueling

Fuel and Refueling Precautions	254
Fuel Quality	254
Locating the Fuel Filler Funnel	256
Running Out of Fuel	256
Refueling	258
Fuel Tank Capacity - Excluding: Full Hybrid Electric Vehicle (FHEV)	263
Fuel Tank Capacity - Full Hybrid Electric Vehicle (FHEV)	263
Fuel and Refueling – Troubleshooting	264

Catalytic Converter

What Is the Catalytic Converter	266
Catalytic Converter Precautions	266
Catalytic Converter – Troubleshooting	266

High Voltage Battery - Hybrid Electric Vehicle (HEV)

What Is the High Voltage Battery	267
High Voltage Battery Precautions	267

High Voltage Battery – Troubleshooting	267

Automatic Transmission

Automatic Transmission Positions	268
Manually Shifting Gears - Excluding: Raptor	272
Manually Shifting Gears - Raptor	273
Temporary Neutral Mode	274
Automatic Return to Park (P)	275
Shifting Your Immobile Vehicle Out of Park (P)	275
Automatic Transmission Audible Warnings	276
Using Progressive Range Selection	276
Automatic Transmission Fluid Capacity and Specification	276

Four-Wheel Drive

How Does Four-Wheel Drive Work - Excluding: Raptor	278
How Does Four-Wheel Drive Work - Raptor	278
Four-Wheel Drive Precautions	279
Four-Wheel Drive Limitations	279
Selecting a Four-Wheel Drive Mode - Excluding: Raptor	280
Selecting a Four-Wheel Drive Mode - Raptor	281
Four-Wheel Drive Modes	282
Four-Wheel Drive Indicators	283
Transfer Case Fluid Capacity and Specification - Excluding: Raptor	284
Transfer Case Fluid Capacity and Specification - Raptor	285
Four-Wheel Drive – Troubleshooting	285

Front Axle

Front Axle Fluid Capacity and Specification	290

Table of Contents

Rear Axle

Rear Axle Fluid Capacity and Specification - Excluding: Raptor/Police	291
Rear Axle Fluid Capacity and Specification - Raptor	291
Rear Axle Fluid Capacity and Specification - Police	292

Electronic Locking Differential

What Is the Electronic Locking Differential	293
How Does the Electronic Locking Differential Work - Excluding: Raptor	293
How Does the Electronic Locking Differential Work - Raptor	293
Electronic Locking Differential Precautions	294
Switching the Electronic Locking Differential On and Off - 4x4, Excluding: Raptor	294
Switching the Electronic Locking Differential On and Off - Raptor	296
Switching the Electronic Locking Differential On and Off - 4x2	297
Electronic Locking Differential Indicators	298
Electronic Locking Differential – Troubleshooting	299

Drive Mode Control - Excluding: Raptor

What Is Drive Mode Control	300
How Does Drive Mode Control Work	300
Selecting a Drive Mode	300
Drive Modes	300
Drive Mode Control – Troubleshooting	305

Drive Mode Control - Raptor

What Is Drive Mode Control	307

How Does Drive Mode Control Work	307
Selecting a Drive Mode	307
Drive Modes	309
Drive Mode Control – Troubleshooting	312

Brakes

Brake Precautions	314
Anti-Lock Braking System	314
Brake Over Accelerator - Excluding: Raptor	314
Brake Over Accelerator - Raptor	314
Locating the Brake Fluid Reservoir	314
Checking the Brake Fluid	314
Brake Fluid Specification	315
Brakes – Troubleshooting	316

Electric Parking Brake

What Is the Electric Parking Brake	318
Applying the Electric Parking Brake	318
Applying the Electric Parking Brake in an Emergency	318
Manually Releasing the Electric Parking Brake	318
Automatically Releasing the Electric Parking Brake	319
Electric Parking Brake Audible Warning	319
Releasing the Electric Parking Brake if the Vehicle Battery Has Run Out of Charge	319
Electric Parking Brake – Troubleshooting	319

Reverse Brake Assist

How Does Reverse Brake Assist Work	321
Reverse Brake Assist Precautions	321
Switching Reverse Brake Assist On and Off	322
Overriding Reverse Brake Assist	322

Table of Contents

Reverse Brake Assist Indicators	322
Reverse Brake Assist – Troubleshooting	323

Hill Start Assist

What Is Hill Start Assist	325
How Does Hill Start Assist Work	325
Hill Start Assist Precautions	325
Hill Start Assist – Troubleshooting	325

Auto Hold

How Does Auto Hold Work	326
Switching Auto Hold On and Off	326
Using Auto Hold	326
Auto Hold Indicators	327

Traction Control

What Is Traction Control	328
How Does Traction Control Work	328
Switching Traction Control On and Off	328
Traction Control Indicator	328
Traction Control – Troubleshooting	329

Stability Control

How Does Stability Control Work	330
Switching Stability Control On and Off	331
Stability Control Indicator	332

Trail Control - Raptor/Tremor

What Is Trail Control	333
Trail Control Limitations	333
Switching Trail Control On and Off	333
Setting the Trail Control Speed	333
Canceling the Set Speed	334
Trail Control Indicators	334
Trail One Pedal Drive	334

Trail One Pedal Drive – Troubleshooting	336
Trail Control – Troubleshooting	337

Trail Turn Assist

What Is Trail Turn Assist	338
Trail Turn Assist Precautions	338
Trail Turn Assist Limitations	338
Switching Trail Turn Assist On and Off	338
Trail Turn Assist Indicators	338
Trail Turn Assist – Troubleshooting	339

Hill Descent Control

What Is Hill Descent Control	340
How Does Hill Descent Control Work	340
Hill Descent Control Precautions	340
Switching Hill Descent Control On and Off	340
Setting the Hill Descent Speed	340
Hill Descent Control Indicator	340
Hill Descent Control – Troubleshooting	341

Steering

Electric Power Steering	342
Steering – Troubleshooting	343

Parking Aids

Parking Aid Precautions	344
Switching Parking Aid On and Off	344
Rear Parking Aid	345
Front Parking Aid	346
Parking Aid Indicators	347
Parking Aids – Troubleshooting	348

Rear View Camera

What Is the Rear View Camera	350
Rear View Camera Precautions	350

Table of Contents

Locating the Rear View Camera	350
Rear View Camera Guide Lines	351
Rear View Camera Settings	351

360 Degree Camera

What Is the 360 Degree Camera	353
How Does the 360 Degree Camera Work	353
360 Degree Camera Precautions	353
Locating the 360 Degree Cameras - Excluding: Raptor/Tremor	353
Locating the 360 Degree Cameras - Raptor/Tremor	354
360 Degree Camera Guide Lines	354
360 Degree Camera Settings	355

Cruise Control

What Is Cruise Control	358
Switching Cruise Control On and Off	358
Setting the Cruise Control Speed	358
Canceling the Set Speed	359
Resuming the Set Speed	359
Cruise Control Indicators	359

Adaptive Cruise Control

How Does Adaptive Cruise Control With Stop and Go Work	360
Adaptive Cruise Control Precautions	360
Adaptive Cruise Control Limitations	361
Switching Adaptive Cruise Control On and Off	362
Adaptive Cruise Control Automatic Cancellation	363
Setting the Adaptive Cruise Control Speed	363
Setting the Adaptive Cruise Control Gap	364
Canceling the Set Speed	365
Resuming the Set Speed	365

Overriding the Set Speed	366
Adaptive Cruise Control Indicators	367
Switching From Adaptive Cruise Control to Cruise Control	367
Lane Centering	367
Lane Centering – Troubleshooting	370
Predictive Speed Assist	371
Predictive Speed Assist – Troubleshooting	374
Adaptive Cruise Control – Troubleshooting	374

BlueCruise

How Does BlueCruise Work	376
BlueCruise Precautions	377
BlueCruise Requirements	378
BlueCruise Limitations	378
BlueCruise Settings	379
Switching BlueCruise On and Off	380
BlueCruise Alerts	380
BlueCruise Automatic Cancellation	380
BlueCruise Indicators	381
Lane Change Assist	382
In-Lane Repositioning	383
BlueCruise – Information Messages	384

Lane Keeping System

What Is the Lane Keeping System	386
How Does the Lane Keeping System Work	386
Lane Keeping System Precautions	386
Lane Keeping System Limitations	386
Switching the Lane Keeping System On and Off	387
Switching the Lane Keeping System Mode	387
Alert Mode	387
Aid Mode	388
Alert and Aid Mode	388
Lane Keeping System Indicators	389

Table of Contents

Blind Spot Assist	390
Blind Spot Assist with Trailer Coverage	392
Lane Keeping System – Troubleshooting	395

Blind Spot Information System

What Is Blind Spot Information System	397
How Does Blind Spot Information System Work	397
Blind Spot Information System Precautions	397
Blind Spot Information System Limitations	397
Blind Spot Information System Requirements	397
Switching Blind Spot Information System On and Off	397
Locating the Blind Spot Information System Sensors	398
Blind Spot Information System With Trailer Coverage	398
Blind Spot Information System Indicators	399
Blind Spot Information System – Troubleshooting	400

Exit Warning

What is Exit Warning	401
How Does Exit Warning Work	401
Exit Warning Precautions	401
Exit Warning Limitations	401
Exit Warning Indicators	402
Switching Exit Warning On and Off	402
Locating the Exit Warning Sensors	402
Exit Warning – Troubleshooting	403

Cross Traffic Alert

What Is Cross Traffic Alert	404
How Does Cross Traffic Alert Work	404

Cross Traffic Alert Precautions	404
Cross Traffic Alert Limitations	405
Switching Cross Traffic Alert On and Off	406
Locating the Cross Traffic Alert Sensors	406
Cross Traffic Alert Indicators	407
Cross Traffic Alert – Troubleshooting	407

Pre-Collision Assist

What Is Pre-Collision Assist	408
How Does Pre-Collision Assist Work	408
Pre-Collision Assist Precautions	408
Pre-Collision Assist Limitations	409
Switching Pre-Collision Assist On and Off	411
Switching Pre-Collision Assist On and Off - Vehicles With: Police Pack	411
Locating the Pre-Collision Assist Sensors	411
Distance Indication	412
Forward Collision Warning	413
Distance Alert	413
Automatic Emergency Braking	413
Evasive Steering Assist	414
Pre-Collision Assist – Troubleshooting	415

Speed Sign Recognition

What Is Speed Sign Recognition	417
How Does Speed Sign Recognition Work	417
Speed Sign Recognition Precautions	417
Speed Sign Recognition Limitations	417
Speed Sign Recognition Indicators	418
Speed Sign Recognition Settings	418
Speed Sign Recognition – Troubleshooting	418

Table of Contents

Driver Alert

What Is Driver Alert	419
How Does Driver Alert Work	419
Driver Alert Precautions	419
Driver Alert Limitations	419
Switching Driver Alert On and Off	420
Driver Alert – Troubleshooting	420

Load Carrying

Load Carrying Precautions	421
Using a Slide-In Camper	422
Locating the Safety Compliance Certification Labels	422
What Is the Gross Axle Weight Rating	422
What Is the Gross Vehicle Weight Rating	423
What Is the Gross Combined Weight Rating	423
Calculating Payload	423
Calculating the Load Limit	424

Pickup Bed

Pickup Bed Precautions	426
Pickup Bed Anchor Points	426
Tailgate Anchor Points	427

Connecting a Trailer

Connecting a Trailer Precautions	429
Hitches	429
Connecting a Trailer	429
Trailer Lighting Check	431
Connecting a Trailer – Troubleshooting	432

Towing a Trailer

Towing a Trailer Precautions	433
Trailer Brake Precautions	433
Towing a Trailer Limitations	434
Loading Your Trailer	434

Trailer Towing Hints	435
Launching or Retrieving a Boat or Personal Watercraft	436
Towing Weights and Dimensions	436
Towing a Trailer – Troubleshooting	438

Integrated Trailer Brake Controller

What Is the Integrated Trailer Brake Controller	440
Integrated Trailer Brake Controller Precautions	440
Using the Integrated Trailer Brake Controller	440
Adjusting the Integrated Trailer Brake Controller Mode	442
Integrated Trailer Brake Controller – Troubleshooting	443

Trailer Sway Control

How Does Trailer Sway Control Work	445
Trailer Sway Control Precautions	445
Switching Trailer Sway Control On and Off	445

Trailer Hitching Assistance

What Is Trailer Hitching Assistance	446
How Does Trailer Hitching Assistance Work	446
Trailer Hitching Assistance Precautions	446
Trailer Hitching Assistance Limitations	447
Switching Trailer Hitching Assistance On and Off	447
Using Trailer Hitching Assistance	447
Trailer Hitching Assistance Indicators	448
Trailer Hitching Assistance – Troubleshooting	450

Table of Contents

Trailer Backup Assistance

What is Trailer Backup Assistance	452
How Does Trailer Backup Assistance Work	452
Trailer Backup Assistance Precautions	452
Setting Up the Trailer Backup Assistance for a Conventional Trailer	452
Switching Trailer Backup Assistance On and Off	456
Using the Trailer Backup Assistance Controller	457
Using the Trailer Backup Assistance Views	457
Trailer Backup Assistance – Troubleshooting	460

Trailer Reverse Guidance

What Is Trailer Reverse Guidance	466
How Does Trailer Reverse Guidance Work	466
Trailer Reverse Guidance Precautions	466
Setting Up Trailer Reverse Guidance for a Conventional Trailer	466
Switching Trailer Reverse Guidance On and Off	469
Using Trailer Reverse Guidance Views	470
Trailer Reverse Guidance – Troubleshooting	472

Off-Road Driving

Basic Off-Road Driving Techniques	478
Driving Your Vehicle at High Speeds - Raptor	479
Off-Road Driving Aids - Raptor	479
After Driving Your Vehicle Off-Road	480

Driving Hints

Breaking-In	481
Driving Economically	481

Driving in Cold Weather	481
Driving Through Water	482
Floor Mats	484

Crash and Breakdown Information

Roadside Assistance	486
High Voltage Battery Vehicle Precautions - Full Hybrid Electric Vehicle (FHEV)	487
Switching the Hazard Flashers On and Off	488
Jump Starting the Vehicle	488
Post-Crash Alert System	491
Post-Collision Braking	491
Automatic Crash Shutoff	491
Recovery Towing	492
Transporting the Vehicle	493
Fail-Safe Cooling	493

Towing Your Vehicle

Towing Your Vehicle Precautions	495
Recreationally Towing Your Vehicle - 4x2	495
Recreationally Towing Your Vehicle - 4x4	495
Emergency Towing	497
Towing Your Vehicle – Troubleshooting	497

Fuses

Fuse Precautions	498
Under Hood Fuse Box	498
Battery Fuse Box	503
Interior Fuse Box	503
Identifying Fuse Types	507
Fuses – Troubleshooting	507

Maintenance

Maintenance Precautions	508
Opening and Closing the Hood	508

Table of Contents

Under Hood Overview - 2.7L EcoBoost™	509	Motorcraft Parts - 2.7L	550
Under Hood Overview - 3.5L EcoBoost™	510	Motorcraft Parts - 3.5L EcoBoost (BM), Excluding: Raptor	551
Under Hood Overview - 3.5L, Hybrid Electric Vehicle (HEV)	511	Motorcraft Parts - 3.5L EcoBoost (BM), Raptor	552
Under Hood Overview - 5.0L	512	Motorcraft Parts - 3.5L, Full Hybrid Electric Vehicle (FHEV)	553
Under Hood Overview - 5.2L	513	Motorcraft Parts - 5.0L	554
Engine Oil	514	Motorcraft Parts - 5.2L	555
Engine Air Filter	523		
Coolant	525		
Drive Belt Routing Overview - 2.7L, Vehicles With: Dual Generators	532		
Drive Belt Routing Overview - 2.7L, Vehicles With: Single Generator	532		
Drive Belt Routing Overview - 3.5L, Vehicles With: Dual Generators	532		
Drive Belt Routing Overview - 3.5L, Vehicles With: Single Generator	532		
Drive Belt Routing Overview - 3.5L, Hybrid Electric Vehicle (HEV)	533		
Drive Belt Routing Overview - 5.0L, Vehicles With: Dual Generators	533		
Drive Belt Routing Overview - 5.0L, Vehicles With: Single Generator	533		
Drive Belt Routing Overview - 5.2L	533		
12V Battery	534		
12V Battery – Troubleshooting	536		
Adjusting the Headlamps	538		
Exterior Bulbs	539		
Interior Bulbs	543		
Vehicle Specifications		Vehicle Care	
Engine Specifications - 2.7L	544	Cleaning Products	556
Engine Specifications - 3.5L EcoBoost (BM), Excluding: Raptor	545	Cleaning the Exterior	557
Engine Specifications - 3.5L EcoBoost (BM), Raptor	546	Cleaning the Interior	559
Engine Specifications - 3.5L, Full Hybrid Electric Vehicle (FHEV)	547	Repairing Minor Paint Damage	561
Engine Specifications - 5.0L	548	Waxing Your Vehicle	561
Engine Specifications - 5.2L	549		
		Storing Your Vehicle	
		Preparing Your Vehicle for Storage	562
		Removing Your Vehicle From Storage	563
		Wheel and Tire Information	
		Locating the Tire label	564
		Department of Transportation Uniform Tire Quality Grades	564
		Information on the Tire Sidewall	565
		Glossary of Tire Terminology	570
		Tire Replacement Requirements	571
		Using Snow Chains	573
		Using Bead-Lock Wheels - Raptor	575
		Tire Care	
		Checking the Tire Pressures	577
		Inflating the Tires	577
		Inspecting the Tire for Wear	578
		Inspecting the Tire for Damage	579
		Inspecting the Wheel Valve Stems	583
		Tire Rotation	583

Table of Contents

Tire Pressure Monitoring System

What Is the Tire Pressure Monitoring System	585
Tire Pressure Monitoring System Overview	585
Tire Pressure Monitoring System Precautions	586
Tire Pressure Monitoring System Limitations	586
Viewing the Tire Pressures	587
Resetting Tire Pressure Monitoring System	587
Tire Pressure Monitoring System – Troubleshooting	590

Changing a Road Wheel

Changing a Flat Tire - Excluding: Raptor	592
Changing a Flat Tire - Raptor	599
Wheel Nuts	606

Vehicle Identification

Vehicle Identification Number	608

Connected Vehicle

What Is a Connected Vehicle	609
Connected Vehicle Requirements	609
Connected Vehicle Limitations	609
Connecting the Vehicle to a Mobile Network	609
Connecting the Vehicle to a Wi-Fi Network	609
Connected Vehicle Settings	610
Connected Vehicle – Troubleshooting	610

Vehicle Hotspot

Setting Up a Vehicle Hotspot	612
Vehicle Hotspot Settings	612
Vehicle Hotspot – Troubleshooting	613

Audio System

Audio System Precautions	614
Identifying the Audio Unit	614
Switching the Audio Unit On and Off	614
Selecting the Audio Source	614
Media Control Buttons	614
Adjusting the Volume	615
Setting a Memory Preset	615
Muting the Audio	615
Adjusting the Sound Settings	615
Setting the Clock and Date	615
AM/FM Radio	616
Switching the Display On and Off	616
Digital Radio	616
Satellite Radio	618
Audio System – Troubleshooting	620

Center Display

Center Display Overview	624
Status Bar	624
Information On Demand Screen	625
Feature Bar	625
Settings	626
Driver Assistance Menu	626
Rebooting the Center Display	626

Voice Interaction

Ford Assistant	628

Alexa Built-In

What is Alexa Built-In	630
Alexa Built-In Requirements	630
Signing In to Your Account	630
Using Alexa Built-In	630
Alexa Built-In Settings	630

Phone

Phone Precautions	632

Table of Contents

Connecting Your Phone	632	Software Update Indicators	645
Phone Menu	632	Vehicle System Reset	
Making and Receiving a Phone Call	634	Performing a System Reset	646
Sending and Receiving a Text Message	635	Accessories	
Switching Text Message Notification On and Off	636	Accessories	647
Enabling Apps on a Mobile Device	636	Auxiliary Switches - Raptor/ Tremor	
Switching Apple CarPlay On and Off	636	What Are the Auxiliary Switches	649
Switching Android Auto™ On and Off	637	Locating the Auxiliary Switches	649
		Locating the Auxiliary Switch Wiring	650
		Identifying the Auxiliary Switch Wiring	651
Bluetooth®		Warranty Terms and Conditions - Raptor	
Connecting a Bluetooth® Device	638	Base Warranty	652
Playing Media Using Bluetooth®	638	Ford Protect	
		What Is Ford Protect	653
Personal Profiles		Scheduled Maintenance	
How Do Personal Profiles Work	639	Scheduled Maintenance	655
Enabling or Disabling Personal Profiles	639	General Maintenance Information	658
Creating a Personal Profile	639	Customer Information	
Linking or Unlinking a Personal Profile	639	Rollover Warning	662
Selecting a Personal Profile	640	Getting the Services You Need	662
Deleting a Personal Profile	640	In California (U.S. Only)	664
		The Better Business Bureau Auto Line Program	666
		The Mediation and Arbitration Program	666
Navigation		Getting Assistance Outside the U.S. and Canada	667
Connected Navigation	641	Reporting Safety Defects in the United States	668
Accessing Navigation	641		
Navigation Map Updates	641		
Adjusting the Map	641		
Live Traffic	641		
Setting a Destination	641		
Waypoints	642		
Route Guidance	642		
Trailer Towing Navigation	643		
Vehicle Software Updates			
Vehicle Software Updates	644		
Software Update Settings	644		

Table of Contents

Reporting Safety Defects in Canada	668
Third Party Software Copyright Acknowledgment	669
Radio Frequency Certification Labels	669
Perchlorate	669
Replacement Parts Recommendation	669
Mobile Communications Equipment	670
Federal Highway Administration Regulation	670
End User License Agreement	671
Emission Law	696
Export Unique Options	697
Warranty Information	698

Decommissioning the Vehicle - Police

Decommissioning Requirements	700

Appendices

Electromagnetic Compatibility	701

About Us - Raptor

SVT

The Ford Special Vehicle Team (SVT) was established in 1991 to polish the Ford Oval by creating low-volume, factory-produced vehicles designed for those select few whose idea of driving is a high-powered, passionate experience – not just a means of getting from point A to point B.

In a move to support this spirited enthusiasm, Ford Motor Company carefully integrated the wide array of talent in the company into a small, cross-functional group of engineers and product planners, housed together under one roof with a common mission: to create vehicles specifically designed to meet the unique needs and desires of the knowledgeable driving enthusiast.

More than 400,000 SVT and Ford Performance vehicles were produced since the 1993 model year. These include the SVT Mustang Cobra and the Cobra R, the SVT F-150 Lightning, the SVT Contour, the SVT Focus, Ford GT, Shelby GT500, GT500KR and the F-150 SVT Raptor.

TEAM RS

Team RS traces its roots back nearly 60 years from the Lotus Ford Cortina and Twin Cam Escorts of the mid 1960's, through the first RS branded Escorts of the 1970's to the founding of Special Vehicle Engineering (SVE) in 1980. Through the 1980s and 90s, SVE delivered a breadth of vehicles from exciting XR and RS branded road going performance cars through homologation specials such as the iconic Sierra Cosworth RS500. The first ST (Sport Technology) vehicle appeared in 1996 as the ST24 Mondeo. The first collaboration between Ford's European and North American performance teams appeared in 2002 as the ST170 in Europe

and SVT Focus in North America. In 2003, Team RS replaced SVE in Europe as performance car and motorsport personnel were brought together as one team. Team RS subsequently created the 2004 Fiesta ST, 2005 Focus ST and 2009 Focus RS.

FORD PERFORMANCE

Welcome to the Ford Performance family!

SVT and Team RS officially began working together as one team in 2009. In 2015, these two teams, along with Ford Racing, were formally combined establishing Ford Performance as a single team responsible for all performance and racing oriented products and activities worldwide at Ford Motor Company. Your Ford Performance vehicle represents the best of what Ford Performance has to offer from around the globe. Your vehicle has been designed and developed with the four hallmarks of Ford Performance in mind: Performance, Substance, Exclusivity and Value. We are proud and passionate about what we do, and we are glad you have made us your choice.

Contacting Us

If you require assistance or clarification on policies or procedures, please contact the customer relationship center.

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Ford Credit - US Only

Ford Credit offers a full range of financing and lease plans to help you acquire your vehicle. If you have financed or leased your vehicle through Ford Credit, thank you for your business.

For assistance call 1-800-727-7000, or for more information about Ford Credit and access to an account manager, visit www.ford.com/finance.

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Introduction

ABOUT THIS PUBLICATION



WARNING: Driving while distracted can result in loss of vehicle control, crash and injury. We strongly recommend that you use extreme caution when using any device that may take your focus off the road. Your primary responsibility is the safe operation of your vehicle. We recommend against the use of any hand-held device while driving and encourage the use of voice-operated systems when possible. Make sure you are aware of all applicable local laws that may affect the use of electronic devices while driving.



WARNING: You risk death, fire, or serious injury to yourself and others if you do not follow the instruction highlighted by the warning symbol.

Thank you for choosing Ford. We recommend that you take some time to get to know your vehicle in order to benefit from greater safety and pleasure from driving it. Use this publication, whether in-vehicle center display screen, print, in Ford mobile app or online, to familiarize yourself with the features on your vehicle.

Note: *Use and operate your vehicle in line with all applicable laws and regulations.*

Note: *Pass on all printed owner's information when selling this vehicle.*

Features and Options

This publication describes product features and options available throughout the range of available models, sometimes even before they are generally available. It could describe options that are not available on the vehicle you have purchased.

Driver Assistance Systems

Your vehicle may contain certain Driver Assistance Systems (i.e., Pre-Collision Assist, Adaptive Cruise Control, Lane Keeping System, and BlueCruise). Use of these technologies still requires your complete attention while driving. Your hands need to be on the steering wheel at all times unless you are actively operating BlueCruise and your vehicle informs you that you do not need to have your hands on the steering wheel. With all driving technologies, your eyes need to be on the road, and you must be alert to your surroundings. Your complete attention is required while driving since you may need to take immediate control due to the presence of roadway hazards or a change in road, weather, or lighting conditions. Use of these features does not relieve you of your responsibility to drive with due care and attention. Always be prepared to manually control the speed and direction of your vehicle. Please refer to this manual for information pertaining to each Driver Assistance feature.

Aftermarket Modifications, Add-ons, Accessories, and Repairs

Unapproved modifications to your vehicle may affect your vehicle's height or suspension and could shift the sensors out of the position from which they were designed and tested. Unapproved aftermarket parts or add-on accessories could also block or interfere with your vehicle's sensors or electronic systems.

Do not modify your vehicle with unapproved aftermarket products or repairs. Unapproved modifications may affect your vehicle warranty, performance, safety, or durability. We are not responsible for any damage or adverse effects caused by unapproved modifications to your vehicle or its systems.

Introduction

Providing Feedback

If you would like to provide feedback to the Owner's Manual team, please email us at OWNERMANUALFEEDBACK@ford.com.

You will not receive a direct email response. Your submission will be investigated and necessary changes will be made to the Owner's Manual content.

To help investigate your submission, please include the following information:

- Your vehicle model
- The country in which your vehicle was purchased
- The Owner's Manual section needing investigation

Illustrations

Note: Some of the illustrations in this publication could show features as used in different models, so could appear different to you on your vehicle.

Location of Components

This manual may qualify the location of a component as left-hand side or right-hand side. The side is determined when facing forward in the seat.



- A Right-hand side.
- B Left-hand side.

Accessing the Digital Owner's Manual

If your vehicle is connected, you can find the latest version of the Owner's Manual through the Owner's Manual icon on the touchscreen. If your vehicle is not connected, then a code is displayed on the touchscreen. Scan the code with your smart device which leads you to the same version of the Owner's Manual online. This is the most up-to-date content and may vary slightly from any material originally provided with your vehicle.

Vehicles with a Portrait Center Display Screen

The Owner's Manual application is located in the Apps list.

Vehicles with a Landscape Center Display Screen

Depending on your vehicle, the Owner's Manual application is located in either the Apps list or the Features list.

Accessing the Digital Service Portfolio - Europe only

You can find the in-vehicle Digital Service Portfolio through the Service Portfolio icon on the touchscreen. It contains information about the Warranty, the service intervals, the body and paint check intervals applicable to your vehicle and contact information to help you if you need assistance.

Accessing the Online and Printed Owner's Manual

Online Owner's Manual

- Through your device's app store, you can download the Ford mobile app.
- You can visit the local Ford Website.

Introduction

Note: To find the local Ford website, visit <https://corporate.ford.com/operations/locations/global-links.html>.



USING THIS PUBLICATION

To quickly locate information about your vehicle, use the word search within the Owner's Manual application.

Note: We strongly recommend downloading a copy of the Owner's Manual and having it with you whenever you drive, and to view the information if you are unable to be inside the vehicle.

Printed Owner's Manual

In U.S. and Canada, visit <https://www.helminc.com> or see an authorized dealer.



In Europe, visit <https://www.z-order.eu> or see an authorized dealer.



For all other Countries, see your authorized dealer.

Symbols Glossary

SYMBOLS USED ON YOUR VEHICLE

These are some of the symbols you may see on your vehicle.

	Airbag		Child safety door lock or unlock
	Air conditioning system		Child seat lower anchor
	Air conditioning system lubricant type		Child seat tether anchor
	Anti-lock braking system		Cruise control
	Avoid smoking, flames or sparks		Do not open when hot
	Battery		Electric Parking brake
	Battery acid		Engine air filter
	Blower motor		Engine coolant
	Brake fluid - non petroleum based		Engine coolant temperature
	Brake system		Engine oil
	Brake system		Explosive gas
	Cabin air filter		Fan warning
	Check fuel cap		Fasten seatbelt
			Flammable
			Front fog lamps

Symbols Glossary



Fuel pump reset



Fuse compartment



Hazard flashers



Headlamp high beams



Headlamps on



Heated rear window



Hill descent control



Horn control



Interior luggage compartment release



Jack



Keep out of reach of children



Lighting control



Low fuel level



Low tire pressure warning



Maintain correct fluid level



Malfunction Indicator Lamp (MIL)



Note operating instructions



Panic alarm



Parking aid



Parking lamps



Passenger airbag activated



Passenger airbag deactivated



Power steering fluid



Power windows front/rear



Power window lockout



Requires registered technician



Safety alert



See Owner's Manual



See Service Manual



Side airbag

Symbols Glossary



Shield the eyes



Stability control



Stability control off



Trail control



Turn Signal



Windshield defrosting system



Windshield wiping system



Windshield wash and wipe

SYMBOLS USED ON YOUR INSTRUMENT CLUSTER - EXCLUDING: RAPTOR

Depending on your vehicle options, market, and instrument cluster type, not all symbols shown are available.

Lighting and Signaling



High beams. See **Headlamp Indicators** (page 145).



Auto high beams. See **Automatic High Beam Control Indicators** (page 151).



Front fog lamps. See **Using the Front Fog Lamps** (page 147).



Rear fog lamps.



Turn signal - right. See **Using the Turn Signal Lamps** (page 146).



Turn signal - left. See **Using the Turn Signal Lamps** (page 146).



Positioning/side lights. See **Headlamp Indicators** (page 145).

Brakes



Brake failure. See **Brakes – Warning Lamps** (page 316).



Brake failure. See **Brakes – Warning Lamps** (page 316).



Electric parking brake fault. See **Electric Parking Brake – Warning Lamps** (page 319).



Anti-lock brake system malfunction. See **Brakes – Warning Lamps** (page 316).



Automatic brake hold. See **Auto Hold Indicators** (page 327).



Automatic brake hold off or unavailable. See **Auto Hold Indicators** (page 327).

Visibility



Windshield washer fluid level. See **Wipers and Washers – Warning Lamps** (page 143).

Engine



Check engine. See **Starting and Stopping the Engine – Warning Lamps** (page 243).

Symbols Glossary



Engine oil pressure. See **Engine Oil – Warning Lamps** (page 523).



Engine oil temperature. See **Engine Oil – Warning Lamps** (page 523).



Engine coolant temperature. See **Coolant – Warning Lamps** (page 531).



Auto Start/Stop. See **Auto-Start-Stop Indicators** (page 251).



Auto Start/Stop off or unavailable. See **Auto-Start-Stop Indicators** (page 251).

Fuel



Fuel. See **Fuel and Refueling – Warning Lamps** (page 264).

Transmission



Non-emission powertrain fault. See **Starting and Stopping the Engine – Warning Lamps** (page 243).

Vehicle Handling



Selectable drive mode - normal. See **Normal** (page 301).



Selectable drive mode - ECO. See **Eco** (page 300).



Selectable drive mode - sport. See **Sport** (page 303).



Selectable drive mode - tow/haul. See **Tow/Haul** (page 304).



Selectable drive mode - slippery. See **Slippery** (page 302).



Selectable drive mode - trail. See **Trail** (page 305).



Selectable drive mode - rock crawl. See **Rock Crawl** (page 302).



Selectable drive mode - off-road. See **Off-Road** (page 301).



Steering system fault.



Differential lock - rear axle. See **Electronic Locking Differential Indicators** (page 298).



Off road turn assist - right. See **Trail Turn Assist Indicators** (page 338).



Off road turn assist - left. See **Trail Turn Assist Indicators** (page 338).



4X2. See **Four-Wheel Drive Indicators** (page 283).



4X4 auto. See **Four-Wheel Drive Indicators** (page 283).



4X4 high. See **Four-Wheel Drive Indicators** (page 283).



4x4 low. See **Four-Wheel Drive Indicators** (page 283).

Driver Assistance



Cruise control. See **Cruise Control Indicators** (page 359).

Symbols Glossary



Adaptive cruise control. See **Adaptive Cruise Control Indicators** (page 367).



Hill descent control. See **Hill Descent Control Indicator** (page 340).



Trail control. See **Trail Control Indicators** (page 334).



One pedal drive. See **Trail One Pedal Drive Indicators** (page 335).



Lane keeping assist. See **Lane Keeping System Indicators** (page 389).



Lane centering assist. See **Lane Centering Indicators** (page 370). See **BlueCruise Indicators** (page 381).

Safety



Seatbelt. See **Seatbelt Reminder Indicators** (page 66).



Airbag. See **Crash Sensors and Airbag Indicator** (page 78).



Stability control system active or not available. See **Stability Control Indicator** (page 332).



Stability control system off. See **Stability Control Indicator** (page 332).



Tire failure/Low tire pressure. See **Tire Pressure Monitoring System – Warning Lamps** (page 590).



Forward collisions warning system. See **Pre-Collision Assist – Warning Lamps** (page 415).



Reverse brake assist. See **Reverse Brake Assist Indicators** (page 322).



Forward collision warning system off or unavailable. See **Pre-Collision Assist – Warning Lamps** (page 415).



Blind spot information system off or unavailable. See **Blind Spot Information System Indicators** (page 399).



Door(s) ajar. See **Doors and Locks – Warning Lamps** (page 99).



Swing gate release/ajar. See **Tailgate – Warning Lamps** (page 115).

Security



Hood release/ajar. See **Opening and Closing the Hood** (page 508).



Tailgate release/ajar. See **Tailgate – Warning Lamps** (page 115).



Keyless idle. See **How Does Police Engine Idle Work** (page 241).



Boundary alert. See **Using the Police Perimeter Alert System** (page 131).

Electrical Systems



Battery charge level. See **12V Battery – Warning Lamps** (page 536).



Hybrid/electric system failure.

Symbols Glossary



Ready to drive.

SYMBOLS USED ON YOUR INSTRUMENT CLUSTER - RAPTOR

Depending on your vehicle options, market, and instrument cluster type, not all symbols shown are available.

Lighting and Signaling



High beams. See **Headlamp Indicators** (page 145).



Auto high beams. See **Automatic High Beam Control Indicators** (page 151).



Front fog lamps. See **Using the Front Fog Lamps** (page 147).



Rear fog lamps.



Turn signal - right. See **Using the Turn Signal Lamps** (page 146).



Turn signal - left. See **Using the Turn Signal Lamps** (page 146).



Positioning/side lights. See **Headlamp Indicators** (page 145).

Brakes



Brake failure. See **Brakes – Warning Lamps** (page 316).



Brake failure. See **Brakes – Warning Lamps** (page 316).



Electric parking brake fault. See **Electric Parking Brake – Warning Lamps** (page 319).



Anti-lock brake system malfunction. See **Brakes – Warning Lamps** (page 316).



Automatic brake hold. See **Auto Hold Indicators** (page 327).



Automatic brake hold off or unavailable. See **Auto Hold Indicators** (page 327).

Visibility



Windshield washer fluid level. See **Wipers and Washers – Warning Lamps** (page 143).

Engine



Check engine. See **Starting and Stopping the Engine – Warning Lamps** (page 243).



Engine oil pressure. See **Engine Oil – Warning Lamps** (page 523).



Engine oil temperature. See **Engine Oil – Warning Lamps** (page 523).



Engine coolant temperature. See **Coolant – Warning Lamps** (page 531).



Auto Start/Stop. See **Auto-Start-Stop Indicators** (page 251).



Auto Start/Stop off or unavailable. See **Auto-Start-Stop Indicators** (page 251).

Symbols Glossary

Fuel



Fuel. See **Fuel and Refueling – Warning Lamps** (page 264).

Transmission



Non-emission powertrain fault. See **Starting and Stopping the Engine – Warning Lamps** (page 243).

Vehicle Handling



Selectable drive mode - normal. See **Normal** (page 309).



Selectable drive mode - sport. See **Sport** (page 311).



Selectable drive mode - tow/haul. See **Tow/Haul** (page 312).



Selectable drive mode - slippery. See **Slippery** (page 310).



Selectable drive mode - rock crawl. See **Rock Crawl** (page 310).



Selectable drive mode - baja. See **Baja** (page 309).



Selectable drive mode - Off-road. See **Off-Road** (page 310).



Selectable drive mode - MyMode. See **Selecting a Drive Mode** (page 307).



Vehicle damping mode - normal. See **Selecting a Drive Mode** (page 307).



Vehicle damping mode - sport. See **Selecting a Drive Mode** (page 307).



Vehicle damping mode - off-road. See **Selecting a Drive Mode** (page 307).



Steering system fault.



Steering mode - normal. See **Selecting a Drive Mode** (page 307).



Steering mode - sport. See **Selecting a Drive Mode** (page 307).



Steering mode - comfort. See **Selecting a Drive Mode** (page 307).



Steering mode - off-road. See **Selecting a Drive Mode** (page 307).



Differential lock - rear axle. See **Electronic Locking Differential Indicators** (page 298).



Off road turn assist - right. See **Trail Turn Assist Indicators** (page 338).



Off road turn assist - left. See **Trail Turn Assist Indicators** (page 338).



Exhaust mode - normal. See **Selecting a Drive Mode** (page 307).



Exhaust mode - off-road. See **Selecting a Drive Mode** (page 307).



Exhaust mode - quiet. See **Selecting a Drive Mode** (page 307).



Exhaust mode - sport. See **Selecting a Drive Mode** (page 307).

Symbols Glossary

2H 4X2. See **Four-Wheel Drive Indicators** (page 283).

4A 4X4 auto. See **Four-Wheel Drive Indicators** (page 283).

4H 4X4 high. See **Four-Wheel Drive Indicators** (page 283).

4L 4x4 low. See **Four-Wheel Drive Indicators** (page 283).

Driver Assistance

 Cruise control. See **Cruise Control Indicators** (page 359).

 Adaptive cruise control. See **Adaptive Cruise Control Indicators** (page 367).

 Hill descent control. See **Hill Descent Control Indicator** (page 340).

 Trail control. See **Trail Control Indicators** (page 334).

 One pedal drive. See **Trail One Pedal Drive Indicators** (page 335).

 Lane keeping assist. See **Lane Keeping System Indicators** (page 389).

 Lane centering assist. See **Lane Centering Indicators** (page 370). See **BlueCruise Indicators** (page 381).

Safety

 Seatbelt. See **Seatbelt Reminder Indicators** (page 66).

 Airbag. See **Crash Sensors and Airbag Indicator** (page 78).

 Stability control system active or not available. See **Stability Control Indicator** (page 332).

 Stability control system off. See **Stability Control Indicator** (page 332).

 Tire failure/Low tire pressure. See **Tire Pressure Monitoring System – Warning Lamps** (page 590).

 Forward collisions warning system. See **Pre-Collision Assist – Warning Lamps** (page 415).

 Reverse brake assist. See **Reverse Brake Assist Indicators** (page 322).

 Forward collision warning system off or unavailable. See **Pre-Collision Assist – Warning Lamps** (page 415).

 Blind spot information system off or unavailable. See **Blind Spot Information System Indicators** (page 399).

 Door(s) ajar. See **Doors and Locks – Warning Lamps** (page 99).

 Swing gate release/ajar. See **Tailgate – Warning Lamps** (page 115).

Security

 Hood release/ajar. See **Opening and Closing the Hood** (page 508).

Symbols Glossary



Tailgate release/ajar. See
Tailgate – Warning Lamps
(page 115).

Electrical Systems



Battery charge level. See **12V
Battery – Warning Lamps**
(page 536).

Data Privacy



WARNING: Do not connect wireless plug-in devices to the data link connector. Unauthorized third parties could gain access to vehicle data and impair the performance of safety related systems. Only allow repair facilities that follow our service and repair instructions to connect their equipment to the data link connector.

We respect your privacy and are committed to protecting it. The information contained in this publication was correct at the time of release, but as technology rapidly changes, we recommend that you visit the local Ford website for the latest information.

Your vehicle has electronic control units that have data recording functionality and the ability to permanently or temporarily store data. This data could include information on the condition and status of your vehicle, vehicle maintenance requirements, events and malfunctions. The types of data that can be recorded are described in this section. Some of the data recorded is stored in event logs or error logs.

Note: *Error logs are reset following a service or repair.*

Note: *We may provide information in response to requests from law enforcement, other government authorities and third parties acting with lawful authority or through a legal process. Such information could be used by them in legal proceedings.*

Data recorded includes, for example:

- Operating states of system components, for example fuel level, tire pressure and battery charge level.
- Vehicle and component status, for example wheel speed, deceleration, lateral acceleration and seatbelt status.

- Events or errors in essential systems, for example headlamps and brakes.
- System responses to driving situations, for example airbag deployment and stability control.
- Environmental conditions, for example temperature.

Some of this data, when used in combination with other information, for example an accident report, damage to a vehicle or eyewitness statements, could be associated with a specific person.

Services That We Provide

If you use our services, we collect and use data, for example account information, vehicle location and driving characteristics, that could identify you. We transmit this data through a dedicated, protected connection. We only collect and use data to enable your use of our services to which you have subscribed, with your consent or where permitted by law. For additional information, see the terms and conditions of the services to which you have subscribed.

For additional information about our privacy policy, refer to the local Ford website.

Services That Third Parties Provide

We recommend that you review the terms and conditions and data privacy information for any services equipped with your vehicle or to which you subscribe. We take no responsibility for services that third parties provide.

Where equipped, SiriusXM with 360L could use the modem. To disable, turn off the SiriusXM with 360L or Vehicle Connectivity setting. See **Enabling and Disabling the Modem** (page 609).

Data Privacy

SERVICE DATA

Service data recorders in your vehicle are capable of collecting and storing diagnostic information about your vehicle. This potentially includes information about the performance or status of various systems and modules in the vehicle, such as engine, throttle, steering or brake systems. In order to properly diagnose and service your vehicle, Ford Motor Company (Ford of Canada in Canada), and service and repair facilities may access or share among them vehicle diagnostic information received through a direct connection to your vehicle when diagnosing or servicing your vehicle. Additionally, Ford Motor Company (Ford of Canada, in Canada) may, where permitted by law, use vehicle diagnostic information for vehicle improvement or with other information we may have about you, for example, your contact information, to offer you products or services that may interest you. Data may be provided to our service providers such as part suppliers that may help diagnose malfunctions, and who are similarly obligated to protect data. We retain this data only as long as necessary to perform these functions or to comply with law. We may provide information where required in response to official requests to law enforcement or other government authorities or third parties acting with lawful authority or court order, and such information may be used in legal proceedings. For U.S. only (if equipped), if you choose to use connected apps and services, you consent that certain diagnostic information may also be accessed electronically by Ford Motor Company and Ford authorized service facilities, and that the diagnostic information may be used to provide services to you, personalizing your experience, troubleshooting, and to improve products and services and offer you products and services that may interest

you, where permitted by law. For Canada only, for more information, please review the Ford of Canada privacy policy at www.ford.ca, including our U.S. data storage and use of service providers in other jurisdictions who may be subject to legal requirements in Canada, the United States and other countries applicable to them, for example, lawful requirements to disclose personal information to governmental authorities in those countries.

EVENT DATA

This vehicle is equipped with an event data recorder. The main purpose of an event data recorder is to record, in certain crash or near crash-like situations, such as an airbag deployment or hitting a road obstacle; this data will assist in understanding how a vehicle's systems performed. The event data recorder is designed to record data related to vehicle dynamics and safety systems for a short period of time, typically 30 seconds or less.

The event data recorder in this vehicle is designed to record such data as:

- How various systems in your vehicle were operating.
- Whether or not the driver and passenger seatbelts were buckled/fastened.
- How far (if at all) the driver was depressing the accelerator and/or the brake pedal.
- How fast the vehicle was traveling.
- Where the driver was positioning the steering wheel.

This data can help provide a better understanding of the circumstances in which crashes and injuries occur.

Data Privacy

Note: Event data recorder data is recorded by your vehicle only if a non-trivial crash situation occurs; no data is recorded by the event data recorder under normal driving conditions and no personal data or information (for example name, gender, age, and crash location) is recorded.

However, parties, such as law enforcement, could combine the event data recorder data with the type of personally identifying data routinely acquired during a crash investigation.

To read data recorded by an event data recorder, special equipment is required, and access to the vehicle or the event data recorder is needed. In addition to the vehicle manufacturer, other parties, such as law enforcement, that have such special equipment, can read the information if they have access to the vehicle or the event data recorder.

BlueCruise Data (If Equipped)

If BlueCruise is active in certain crash or near crash-like situations, such as an airbag deployment or hitting a road obstacle, the system may record driver attentiveness, based on the direction of eyes and duration, and photographs of the driver seat area.

Note: No data is recorded under normal driving conditions.

SETTINGS DATA

Your vehicle has electronic control units that have the ability to store data based on your personalized settings. The data is stored locally in the vehicle or on devices that you connect to it, for example, a USB drive or digital music player. You can delete some of this data and also choose whether to share it through the services to which you subscribe.

Comfort and Convenience Data

Data recorded includes, for example:

- Seat and steering wheel position.
- Climate control settings.
- Radio presets.

Entertainment Data

Data recorded includes, for example:

- Music, videos or album art.
- Contacts and corresponding address book entries.
- Navigation destinations.

CONNECTED VEHICLE DATA - EXCLUDING: POLICE RESPONDER



The modem has a SIM. The modem was enabled when your vehicle was built and periodically sends messages to stay connected to the cell phone network, receive automatic software updates and may send vehicle-related information to us, for example diagnostic information. Subject to your consent, the vehicle may send vehicle, driving and location data. These messages could include information that identifies your vehicle, the SIM and the electronic serial number of the modem. Cell phone network service providers could have access to additional information, for example cell phone network tower identification. For additional information about our privacy policy, visit <https://www.fordconnected.com> or refer to your local Ford website.

Note: The modem continues to send this information unless you disable the modem or stop the modem from sharing vehicle data by changing the modem settings. See **Connected Vehicle** (page 609).

Data Privacy

Note: *The service can be unavailable or interrupted for a number of reasons, for example environmental or topographical conditions and data plan coverage.*

Note: *To find out if your vehicle has a modem, visit <https://www.fordconnected.com>.*

MOBILE DEVICE DATA

If you connect a mobile device to your vehicle, you can display data from your device on the touchscreen for example, music and album art. You can share your vehicle data with mobile apps on your device through the system. See **Enabling Apps on a Mobile Device** (page 636).

The mobile apps function operates by your connected device sending data to us in the United States. The data is encrypted and includes, for example, the vehicle identification number of your vehicle, the SYNC module serial number, odometer, enabled apps, usage statistics and debugging information. We retain it only as long as necessary to provide the service, to troubleshoot, for continuous improvement and to offer you products and services that may be of interest to you according to your preferences and where allowed by law.

If you connect a cell phone to the system, the system creates a profile that links to that cell phone. The cell phone profile enables more mobile features and efficient operation. The profile contains, for example data from your phonebook, read and unread text messages and call history, including history of calls when your cell phone was not connected to the system.

If you connect a media device, the system creates and retains a media device index of supported media content. The system also records a short diagnostic log of approximately 10 minutes of all recent system activity.

The cell phone profile, media device index and diagnostic log remain in your vehicle unless you delete them and are generally accessible only in your vehicle when you connect your cell phone or media device. If you no longer plan to use the system or your vehicle, we recommend you use the system reset function to erase the stored information. See **Performing a System Reset** (page 646).

System data cannot be accessed without special equipment and access to your vehicle's module.

For additional information about our privacy policy, refer to the local Ford website.

Note: *To find out if your vehicle has connectivity technology, visit <https://www.fordconnected.com>.*

EMERGENCY CALL SYSTEM DATA

When the emergency call system is active, it may disclose to emergency services that your vehicle has been in a crash involving the deployment of an airbag or activation of the fuel pump shut-off. Certain versions or updates to the emergency call system may also be capable of electronically or verbally disclosing to emergency services operators your vehicle location or other details about your vehicle or crash to assist emergency services operators to provide the most appropriate emergency services. If you do not want to disclose this information, do not activate the emergency call system.

Data Privacy

Note: *You cannot deactivate emergency call systems that are required by law.*

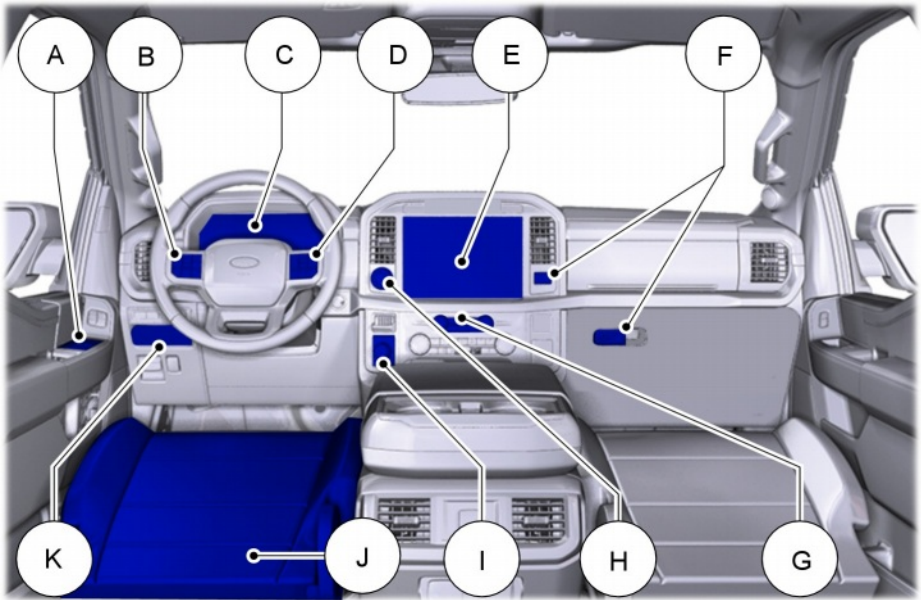
PROTECTING THE ENVIRONMENT

Sustainability is a priority at Ford. We are constantly looking for ways to reduce our impact on the planet while providing customers with great products and delivering a strong business. You should play your part in protecting the environment. Correct vehicle usage and the authorized disposal of waste, cleaning and lubrication materials are significant steps toward this aim.

For additional information about our sustainability progress and initiatives, visit www.sustainability.ford.com.

Visual Search

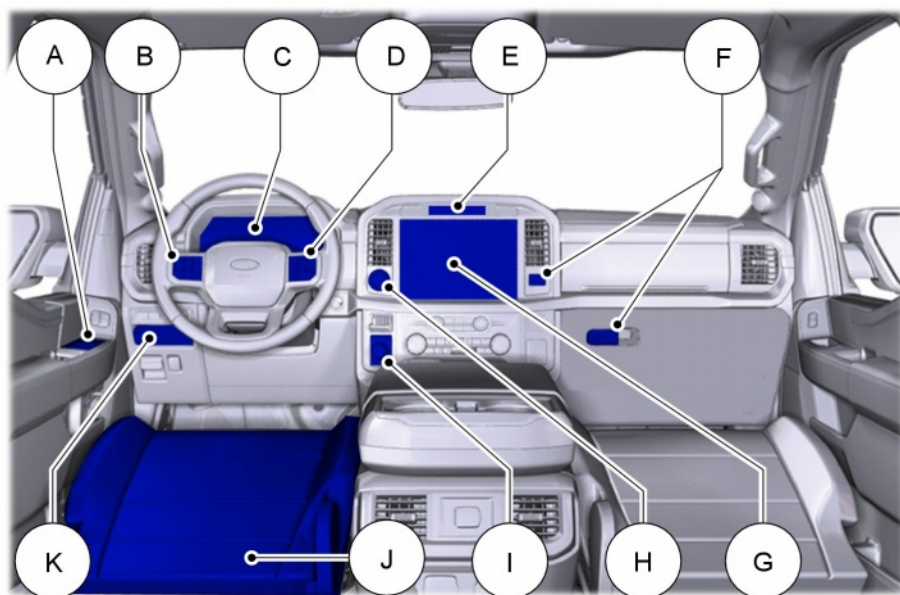
INTERIOR OVERVIEW - EXCLUDING: RAPTOR



- A See **Adjusting the Exterior Mirrors** (page 161).
- B See **Switching Cruise Control On and Off** (page 358). See **Switching Adaptive Cruise Control On and Off** (page 362).
- C See **Instrument Cluster Overview** (page 165).
- D See **Using the Instrument Cluster Display Controls** (page 169).
- E See **Center Display Overview** (page 624).
- F See **Opening the Glove Compartment** (page 232).
- G See **Switching the Hazard Flashers On and Off** (page 488).
- H See **Using the Trailer Backup Assistance Controller** (page 457).
- I See **Selecting a Drive Mode** (page 300).
- J See **Sitting in the Correct Position** (page 192).
- K See **Exterior Lighting Control** (page 144). See **Exterior Lighting Control** (page 144).

Visual Search

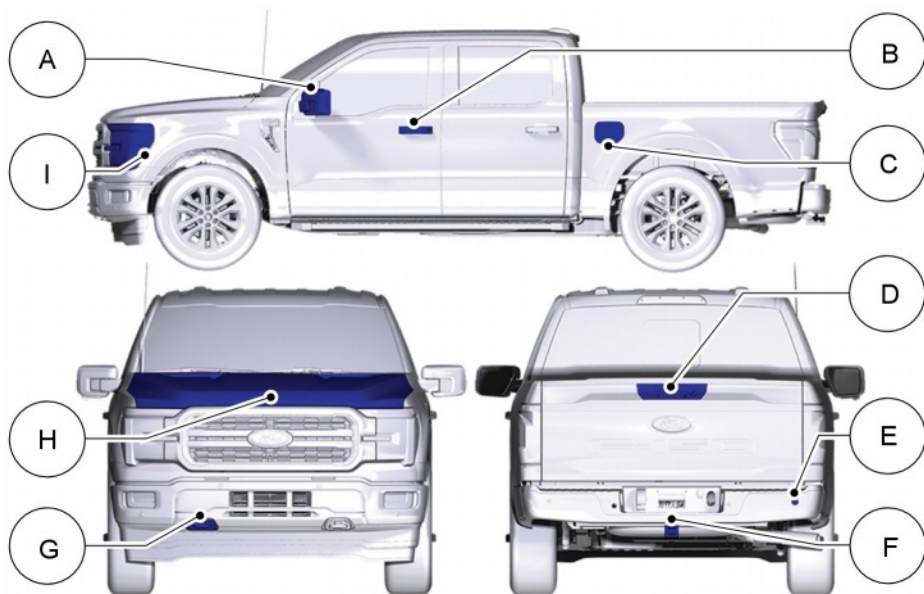
INTERIOR OVERVIEW - RAPTOR



- A See **Adjusting the Exterior Mirrors** (page 161).
- B See **Switching Cruise Control On and Off** (page 358). See **Switching Adaptive Cruise Control On and Off** (page 362).
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- J See **Sitting in the Correct Position** (page 192).
- K See **Exterior Lighting Control** (page 144).

Visual Search

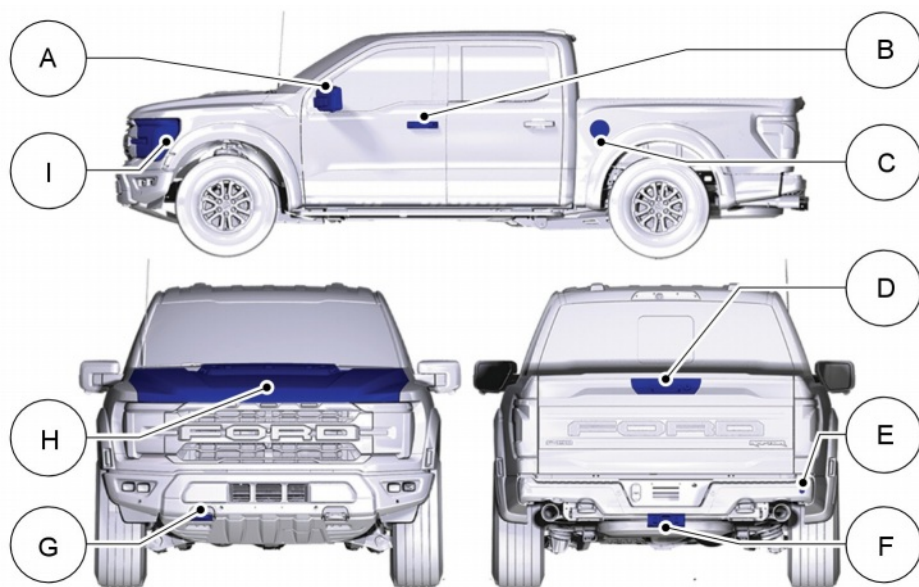
EXTERIOR OVERVIEW - EXCLUDING: RAPTOR



- A See **Folding the Exterior Mirrors** (page 161). See **Folding the Exterior Mirrors** (page 161).
- B See **Unlocking and Locking the Doors Using the Key Blade** (page 97).
- C See **Refueling Your Vehicle** (page 258). See **Refueling Your Vehicle** (page 259).
- D See **Opening the Tailgate From Outside Your Vehicle** (page 107). See **Opening the Tailgate From Outside Your Vehicle** (page 111). See **Opening the Tailgate From Outside Your Vehicle** (page 118). See **Opening the Tailgate From Outside Your Vehicle** (page 125).
- E See **Locating the Rear Parking Aid Sensors** (page 345).
- F See **Connecting a Trailer** (page 429).
- G See **Accessing the Front Towing Point** (page 492).
- H See **Opening and Closing the Hood** (page 508).
- I See **Using the High Beam Headlamps** (page 144).

Visual Search

EXTERIOR OVERVIEW - RAPTOR



- A See **Folding the Exterior Mirrors** (page 161). See **Folding the Exterior Mirrors** (page 161).
- B See **Unlocking and Locking the Doors Using the Key Blade** (page 97).
- C See **Refueling Your Vehicle** (page 258).
- D See **Opening the Tailgate From Outside Your Vehicle** (page 107). See **Opening the Tailgate From Outside Your Vehicle** (page 111). See **Opening the Tailgate From Outside Your Vehicle** (page 118). See **Opening the Tailgate From Outside Your Vehicle** (page 125).
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- I See **Using the High Beam Headlamps** (page 144).

Unique Features - Raptor

UNIQUE FEATURES - 3.5L

Powertrain

- 3.5L EcoBoost engine.
- 10R80 10-speed automatic transmission with paddle shifters and water to air transmission cooler.
- Torque On Demand™ 2-speed transfer case with 4 Hi-Loc.
- Rear differential capable of locking in 4A, 4H and 4L.
- 35 spline rear axle shafts for increased capability.
- 4.10 front and rear axle ratios.
- High flow exhaust with X-pipe and active valves for acoustic refinement.
- Charge air cooler fan assembly for greater cooling at low speeds.

Chassis

- Cast aluminum lower control arms.
- Forged steel upper control arms.
- Fox Factory 3.1" Live Valve Internal Bypass shocks - semi-active compression damping.
- Optional Fox Factory 3.1" Dual Live Valve Internal Bypass shocks - semi-active compression and rebound damping.
- 24 inch triple rate rear springs.
- Unique underbody shields.
- Heavy duty fully boxed frame.
- Unique 5 link rear suspension.
- Unique cast aluminum knuckle.
- Ride height sensors at each corner.
- Off-road tuned stabilizer bar and jounce bumpers.

Exterior

- Off-road driving lights.
- Modified rear bumper with integrated rear tow hooks.
- Underbody shields plus front tow hooks.
- Hood with functional air extractors.
- Front fenders with functional air extractors.
- Front and rear LED marker lamps.
- 17 x 8.5 aluminum wheels.
- Optional 17 x 8.5 forged beadlock compatible wheels.
- LT 315/70R17 BF Goodrich All Terrain TA KO2 tires.
- Optional 37x12.5R17 LT BF Goodrich All Terrain TA KO2 tires.
- Optional modular front bumper with integrated front tow hooks.
 - Only use Ford-approved accessories made for your vehicle's modular front bumper.

Interior

- Unique terrain-mode and trail control functionality plus six auxiliary switches.
- Optional premium leather and suede seats.

UNIQUE FEATURES - 5.2L

Powertrain

- 5.2L Supercharged V8 engine.
- 10R80 10-speed automatic transmission with paddle shifters and water to air transmission cooler.
- Torque On Demand™ 2-speed transfer case with 4 Hi-Loc.
- Rear differential capable of locking in 4A, 4H and 4L.

Unique Features - Raptor

- 35 spline rear axle shafts for increased capability.
- 4.10 front and rear axle ratios.
- High flow exhaust with X-pipe and active valves for acoustic refinement.
- Low temperature radiator fan assembly for greater cooling at low speeds.

Chassis

- Cast aluminum lower control arms.
- Forged steel upper control arms.
- Fox Factory 3.1" Dual Live Valve Internal Bypass shocks - semi-active compression and rebound damping.
- 24 inch triple rate rear springs.
- Unique underbody shields.
- Heavy duty fully boxed frame.
- Unique 5 link rear suspension.
- Unique cast aluminum knuckle.
- Ride height sensors at each corner.
- Off-road tuned stabilizer bar and jounce bumpers.

Exterior

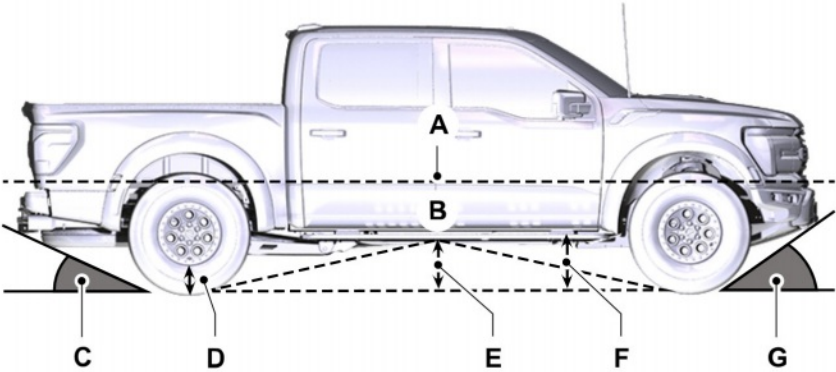
- Off-road driving lights.
- Modified rear bumper with integrated rear tow hooks.
- Underbody shields plus front tow hooks.
- Hood with functional air extractors.
- Front fenders with functional air extractors.
- Front and rear LED marker lamps.
- 17 x 8.5 forged beadlock compatible wheels.
- 37x12.5R17 LT BF Goodrich All Terrain TA KO2 tires.
- Optional modular front bumper with integrated front tow hooks.
 - Only use Ford-approved accessories made for your vehicle's modular front bumper.

Interior

- Unique terrain-mode and trail control functionality plus six auxiliary switches.
- Premium leather and suede seats.

Unique Features - Raptor

OFF-ROAD OVERVIEW



Item	Dimension Description	Dimension	Dimension
		Vehicles With 35 Inch Tires	Vehicles With 37 Inch Tires
A	Water Fording Depth	32 in (81 cm)	32 in (81 cm)
B	Breakover Angle	22.7°	24.4°
C	Departure Angle	23.9°	24.9°
D	Rear Axle	12.56 in (31.9 cm)	13.66 in (34.7 cm)
E	Breakover Height	14.2 in (36.1 cm)	15.3 in (38.9 cm)
F	Minimum Running Clearance	12 in (30.6 cm)	13 in (33.2 cm)
G	Approach Angle	31°	33.1°

Note: Do not exceed 4 mph (7 km/h) in water.

Child Safety

CHILD SAFETY PRECAUTIONS



WARNING: Always make sure your child is secured properly in a device that is appropriate for their height, age and weight. Child safety restraints must be bought separately from your vehicle. Failure to follow these instructions and guidelines may result in an increased risk of serious injury or death to your child.



WARNING: All children are shaped differently. The National Highway Traffic Safety Administration and other safety organizations, base their recommendations for child restraints on probable child height, age and weight thresholds, or on the minimum requirements of the law. We recommend that you check with a NHTSA Certified Child Passenger Safety Technician (CPST) to make sure that you properly install the child restraint in your vehicle and that you consult your pediatrician to make sure you have a child restraint appropriate for your child. To locate a child restraint fitting station and CPST, contact NHTSA toll free at 1-888-327-4236 or go to www.nhtsa.dot.gov. In Canada, contact Transport Canada toll free at 1-800-333-0371 or go to www.tc.gc.ca to find a Child Car Seat Clinic in your area. Failure to properly restrain children in child restraints made especially for their height, age and weight, may result in an increased risk of serious injury or death to your child.



WARNING: On hot days, the temperature inside the vehicle can rise very quickly. Exposure of people or animals to these high temperatures for even a short time can cause death or serious heat related injuries, including brain damage. Small children are particularly at risk.



WARNING: Do not place a rearward facing child restraint in front of an active airbag. Failure to follow this instruction could result in personal injury or death.



WARNING: Properly secure children 13 years old and under in a rear seating position whenever possible. If you are unable to properly secure all children in a rear seating position, properly secure the largest child on the front seat. If you must use a forward facing child restraint on the front seat, move the seat as far back as possible. Failure to follow these instructions could result in personal injury or death.



WARNING: Always carefully follow the instructions and warnings provided by the manufacturer of any child restraint to determine if the restraint device is appropriate for your child's size, height, weight, or age. Follow the child restraint manufacturer's instructions and warnings provided for installation and use in conjunction with the instructions and warnings provided by your vehicle manufacturer. A safety seat that is improperly installed or utilized, is inappropriate for your child's height, age, or weight or does not properly fit the child may increase the risk of serious injury or death.

Child Safety



WARNING: Do not allow a passenger to hold a child on their lap when your vehicle is moving. Failure to follow this instruction could result in personal injury or death in the event of a sudden stop or crash.



WARNING: Do not use pillows, books or towels to boost your child's height. Failure to follow this instruction could result in personal injury or death.



WARNING: Properly secure child restraints or booster seats when they are not in use. They could become projectiles in a sudden stop or crash. Failure to follow this instruction could result in personal injury or death.



WARNING: Do not put the shoulder section of the seatbelt or allow the child to put the shoulder section of the seatbelt under their arm or behind their back. Failure to follow this instruction could reduce the effectiveness of the seatbelt and increase the risk of injury or death in a crash.



WARNING: Do not leave children or pets unattended in your vehicle. Failure to follow this instruction could result in personal injury or death.

- Keep the buckle release button pointing up and away from the child restraint, with the tongue between the child restraint and the release button, to prevent accidental unbuckling.
- Put the seatbelt in the automatic locking mode.

CHILD RESTRAINT ANCHOR POINTS

WHAT ARE THE CHILD RESTRAINT ANCHOR POINTS

Anchor points allow you to quickly and safely install a child restraint.

LOCATING THE CHILD RESTRAINT LOWER ANCHOR POINTS (If Equipped)

Crew Cab

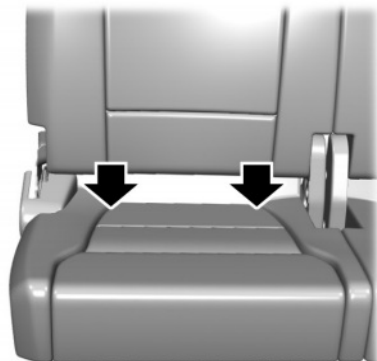
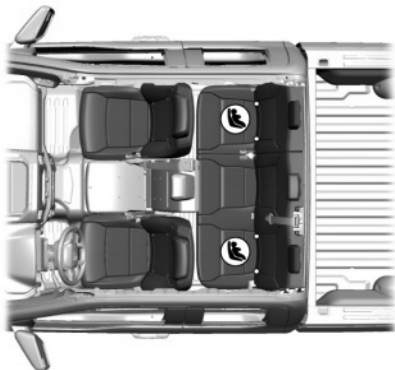


When installing a child restraint with seatbelts:

- Place the vehicle seat in the upright position before you install the child restraint.
- Use the correct seatbelt buckle for that seating position.
- Insert the belt tongue into the buckle. Make sure the tongue is securely fastened in the buckle.

Child Safety

Super Cab

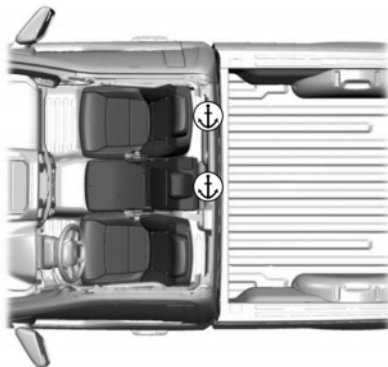


The lower child restraint anchors are at the rear section of the rear seat between the cushion and seat backrest.

Note: *Regular Cab vehicles do not have lower anchors.*

LOCATING THE CHILD RESTRAINT TOP TETHER ANCHOR POINTS

Regular Cab

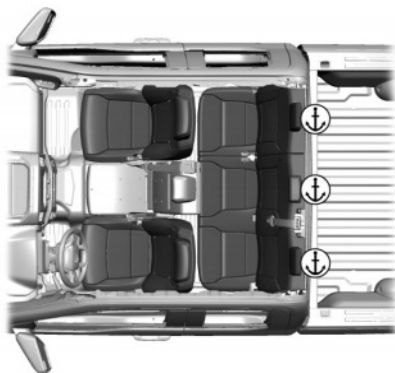


Crew Cab



Child Safety

Super Cab



CHILD RESTRAINTS

CHILD RESTRAINT POSITION INFORMATION

Install the child restraint tightly against the vehicle seat. It may be necessary to lift or remove the head restraint.

Rear Facing Child Restraints

Combined Weight of Child and Child Restraint	LATCH (Lower Anchors Only)	Seatbelt Only
Up to 65 lb (29 kg)	X	X
Over 65 lb (29 kg)		X

Forward Facing Child Restraints

Combined Weight of Child and Child Restraint	LATCH (Lower Anchors and Top Tether Anchor)	Seatbelt and Top Tether Anchor	Seatbelt and LATCH (Lower Anchors and Top Tether Anchor)
Up to 65 lb (29 kg)	X	X	X
Over 65 lb (29 kg)		X	X

Child Safety

CHILD RESTRAINTS RECOMMENDATION

Child Size, Height, Weight, or Age	Recommended Restraint Type
Children weighing 40 lb (18 kg) or less (generally age four or younger).	Use a child restraint (sometimes called an infant carrier, convertible seat, or toddler seat).
Children who have outgrown or no longer properly fit in a child restraint (generally children who are less than 57 in (1.45 m) tall, are greater than age four and less than age 13, and between 40 lb (18 kg) and 80 lb (36 kg) and upward to 100 lb (45 kg) if recommended by your child restraint manufacturer).	Use a belt-positioning booster seat.
Children who have outgrown or no longer properly fit in a belt-positioning booster seat (generally children who are at least 57 in (1.45 m) tall or greater than 80 lb (36 kg) or 100 lb (45 kg) if recommended by child restraint manufacturer).	Use a vehicle seatbelt having the lap belt snug and low across the hips, shoulder belt centered across the shoulder and chest, and seat backrest upright.

You are required by law to properly use child restraints for infants and toddlers in the United States, Canada and Mexico.

Many states and provinces require that small children use approved booster seats until they reach age eight, a height of 57 in (1.45 m) tall, or 80 lb (36 kg). Check your local and state or provincial laws for specific requirements about the safety of children in your vehicle.

When possible, properly restrain children 13 years of age and under in a rear seating position of your vehicle. Accident statistics suggest that children are safer when properly restrained in the rear seating positions than in a front seating position.

When installing a rear facing child restraint, adjust the vehicle seats to avoid interference between the child restraint and the vehicle seat in front of the child restraint.

INSTALLING CHILD RESTRAINTS

USING SEATBELTS



WARNING: Depending on where you secure a child restraint, and depending on the child restraint design, you may block access to certain seatbelt buckle assemblies and LATCH lower anchors, rendering those features potentially unusable. To avoid risk of injury, make sure occupants only use seating positions where they are able to be properly restrained.

Note: *The following does not apply to the front center position of Super Cab and Crew Cab vehicles.*

Note: *Although the child restraint illustrated is a forward facing child restraint, the steps are the same for installing a rear facing child restraint.*

Child Safety

Perform the following steps when installing a child restraint with seatbelts.

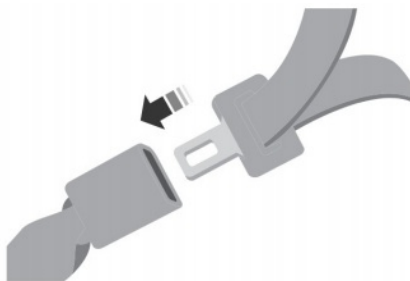
1. Position the child restraint in a seat with a seatbelt.



2. Pull down on the shoulder belt and then grasp the shoulder belt and lap belt together.



3. While holding the shoulder and lap belt portions together, route the tongue through the child restraint according to the child restraint manufacturer's instructions. Make sure you did not twist the belt webbing.



4. Insert the belt tongue into the proper buckle for that seating position until the latch engages. Make sure the tongue is latched securely by pulling on it.



5. To put the retractor in the automatic locking mode, grasp the shoulder portion of the belt and pull downward until you pull all of the seatbelt out.

Note: The automatic locking mode is available on the front passenger and rear seats. This mode is also available on the center seat of a Regular Cab. This vehicle does not require the use of a locking clip.

6. Allow the belt to retract to remove slack. The seatbelt clicks as it retracts to indicate it is in the automatic locking mode.

Child Safety

7. Pull the seatbelt out of the retractor to make sure the retractor is in the automatic locking mode. You should not be able to pull more belt out. If the retractor is not locked, unbuckle the belt and repeat Steps 5 and 6.



8. Remove remaining slack from the belt. Force the seat down with extra weight, for example, by pressing down or kneeling on the child restraint while pulling up on the shoulder belt in order to force slack from the belt. This is necessary to remove the remaining slack that exists once you add the extra weight of the child to the child restraint. It also helps to achieve the proper snugness of the child restraint to your vehicle. Sometimes, a slight lean toward the buckle helps to remove remaining slack from the belt.
9. If the child restraint has a tether strap, attach it.



10. Before placing the child in the seat, forcibly move the seat forward and back to make sure the seat is securely held in place.

To check this, grab the seat at the belt path and attempt to move it side to side and forward and back. There should be no more than 1 in (2.5 cm) of movement.

We recommend checking with a NHTSA Certified Child Passenger Safety Technician to make certain the child restraint is properly installed. In Canada, check with Transport Canada for referral to a Child Car Seat Clinic.

Using Seatbelts



WARNING: Always use both the lap and shoulder portion of the seatbelt in the center seating position.

Note: The following applies to the front center position of Super Cab and Crew Cab vehicles.

The seatbelt webbing below the tongue is the lap portion of the seatbelt. The webbing above the tongue is the shoulder belt portion of the seatbelt.

1. Position the child restraint in the front center seat.

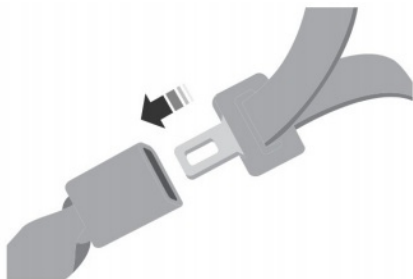
Child Safety



2. Slide the tongue up the webbing.



3. While holding both shoulder and lap portions next to the tongue, route the tongue and webbing through the child restraint according to the child restraint manufacturer's instructions. Make sure you did not twist the belt webbing.



4. Insert the belt tongue into the proper buckle for that seating position until the latch engages. Make sure the tongue is latched securely by pulling on it.



5. When pushing down with your knee on the child restraint, pull up on the shoulder belt portion to tighten the lap belt portion of the seatbelt.
6. Allow the seatbelt to retract and remove any slack in the belt to securely tighten the child restraint in the vehicle.
7. If the child restraint has a tether strap, attach it.



Child Safety

8. Before placing the child in the seat, forcibly move the seat forward and back to make sure the seat is securely held in place. To check this, grab the seat at the belt path and attempt to move it side to side and forward and back. There should be no more than 1 in (2.5 cm) of movement.
9. Check from time to time to be sure that there is no slack in the lap and shoulder belt. The shoulder belt must be snug to keep the lap belt tight during a crash.

We recommend checking with a NHTSA Certified Child Passenger Safety Technician to make certain the child restraint is properly installed. In Canada, check with Transport Canada for referral to a Child Car Seat Clinic.

USING LOWER ANCHORS AND TETHERS FOR CHILDREN



WARNING: Do not attach two child safety restraints to the same anchor. In a crash, one anchor may not be strong enough to hold two child safety restraint attachments and may break, causing serious injury or death.



WARNING: Depending on where you secure a child restraint, and depending on the child restraint design, you may block access to certain seatbelt buckle assemblies and LATCH lower anchors, rendering those features potentially unusable. To avoid risk of injury, make sure occupants only use seating positions where they are able to be properly restrained.

The Lower Anchors and Tethers for Children (LATCH) system has three vehicle anchor points:

- Two lower anchors where the vehicle seat backrest and seat cushion meet, called the seat bight.
- One top tether anchor behind that seating position.

LATCH compatible child restraints have two rigid or webbing mounted attachments. These attachments connect to the two lower anchors at the LATCH equipped seating positions in your vehicle. This type of attachment method eliminates the need to use seatbelts to attach the child restraint.

However, you can still use the seatbelt to attach the child restraint if the lower anchors are not used. For forward-facing child restraints, you must also attach the top tether strap to the proper top tether anchor if a top tether strap has been provided with your child restraint.

Follow the instructions later in this chapter on attaching child restraints with tether straps.

INSTALLING A CHILD RESTRAINT IN A CENTER SEAT



WARNING: The standardized spacing for LATCH lower anchors is 11 in (280 mm) center to center. Do not use LATCH lower anchors for the center seating position unless the child restraint manufacturer's instructions permit and specify using anchors spaced at least as far apart as those in this vehicle.

The lower anchors at the center of the second row rear seat are spaced 25.7 in (652 mm) apart. The standardized spacing for LATCH lower anchors is 11 in (280 mm) center to center.

Child Safety

You cannot install a child restraint with rigid LATCH attachments at the center seating position. You can only use LATCH compatible child restraints with attachments on belt webbing at this seating position provided that the child restraint manufacturer's instructions permit use with the anchor spacing stated. Do not attach a child restraint to any lower anchor if another child restraint is attached to that anchor.

Each time you use the child restraint, check that the seat is properly attached to the lower anchors and tether anchor, if applicable. Tug the child restraint from side to side and forward and back where it is secured to the vehicle. The seat should move less than 1 in (2.5 cm).

If you did not properly anchor the child restraint, the risk of a child being injured in a crash greatly increases.

COMBINING THE SEATBELT AND LOWER ANCHORS FOR ATTACHING CHILD RESTRAINTS

When used in combination, you may attach either the seatbelt or the LATCH lower anchors first, provided a proper installation is achieved. Attach the tether strap afterward, if it is included with the child restraint.

USING TETHER STRAPS

Many forward-facing child restraints include a tether strap which extends from the back of the child restraint and hooks to an anchoring point called the top tether anchor. Tether straps are available as an accessory for many older child restraints.

Contact the manufacturer of your child restraint for information about ordering a tether strap, or to obtain a longer tether strap if the tether strap on your child restraint does not reach the appropriate top tether anchor in the vehicle.

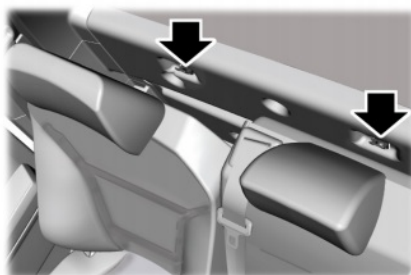
Attach the tether strap only to the appropriate tether anchor. The tether strap may not work properly if attached somewhere other than the correct tether anchor.

If you install a child restraint with rigid LATCH attachments, do not tighten the tether strap enough to lift the child restraint off the vehicle seat cushion when the child is seated in it. Keep the tether strap just snug without lifting the front of the child restraint. Keeping the child restraint just touching the vehicle seat gives the best protection in a severe crash.

Once you have installed the child restraint using either the seatbelt, the lower anchors of the LATCH system, or both, you can attach the top tether strap.

ATTACHING THE FRONT SEAT TETHER STRAP

Regular Cab



1. Route the child restraint tether strap over the back of the seat and under the head restraint.

Child Safety

Note: For vehicles with adjustable head restraints, route the tether strap under the head restraint and between the head restraint posts. Otherwise, route the tether strap over the top of the seat backrest.

2. Locate the correct anchor for the selected seating position. You may need to pull the seat backrest forward to access the tether anchors. Make sure the seat is locked in the upright position before installing the child restraint.
3. Clip the tether strap to the anchor.
4. Tighten the child restraint tether strap according to the manufacturer's instructions.

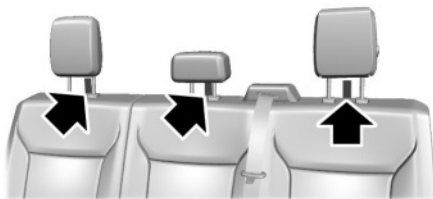
If you incorrectly clip the tether strap, the child restraint may not be retained properly in the event of a crash.

If you did not properly anchor the child restraint, the risk of a child being injured in a crash greatly increases.

If your child restraint system has a tether strap, and the child restraint manufacturer recommends its use, we also recommend its use.

ATTACHING THE REAR SEAT TETHER STRAP (If Equipped)

Crew Cab and Super Cab



There are three loops of webbing above the back of the rear seat. Use these loops as routing loops and anchor loops for up to three child restraint tether straps.

For example, you can use the center loop as a routing loop for a child restraint in the center rear seat and as an anchoring loop for child restraints installed in the outermost rear seats.

Many tether straps cannot be tightened if the tether strap is hooked to the loop directly behind the child restraint.

To provide a tight tether strap:



1. Route the vehicle tether loop between the head restraint posts, then route the child restraint tether strap through the loop, forward of the head restraint.
2. Hook the strap to the vehicle tether anchor loop in the adjacent seating position. If using the driver side, pass the strap behind the shoulder belt for the center seat. Put the tether strap through the routing loop. The head restraint support post holds the child restraint tightly, but the head restraint post is not strong enough to hold the child restraint during a crash.
3. Tighten the tether strap according to the child restraint manufacturer's instructions.

Child Safety

If you did not properly anchor the child restraint, the risk of a child being injured in a crash greatly increases.

If your child restraint system has a tether strap, and the child restraint manufacturer recommends its use, we also recommend its use.

BOOSTER SEATS

Use a belt-positioning booster seat for children who have outgrown or no longer properly fit in a child restraint and meet the following criteria.

- Generally children who are less than 57 in (1.45 m) tall.
- Are greater than age four (4) and less than age twelve (12).
- Are between 40 lb (18 kg) and 80 lb (36 kg) and upward to 100 lb (45 kg).

Many state and provincial laws require that children use approved booster seats until they reach age eight, a height of 57 in (1.45 m) tall, or 80 lb (36 kg).

Booster seats should be used until you can answer yes to all of these questions when seated without a booster seat:

- Can the child sit all the way back against their vehicle seat backrest with knees bent comfortably at the edge of the seat cushion?
- Can the child sit without slouching?
- Does the lap belt rest low across the hips?
- Is the shoulder belt centered on the shoulder and chest?
- Can the child stay seated like this for the whole trip?

Always use booster seats in conjunction with your vehicle lap and shoulder belt.

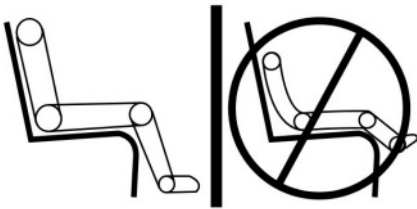
Types of Booster Seats



- Backless booster seats

If your backless booster seat has a removable shield, remove the shield.

If a vehicle seating position has a low seat backrest or no head restraint, a backless booster seat may place your child's head, as measured at the tops of the ears, above the top of the seat. In this case, move the backless booster to another seating position with a higher seat backrest or head restraint and lap and shoulder belts, or consider using a high-back booster seat.



Child Safety



- High-back booster seats

If, with a backless booster seat, you cannot find a seating position that adequately supports your child's head, a high-back booster seat would be a better choice.

Children and booster seats vary in size and shape. Choose a booster that keeps the lap belt low and snug across the hips, never up across the stomach, and lets you adjust the shoulder belt to cross the chest and rest snugly near the center of the shoulder.

The following drawings compare the ideal fit to a shoulder belt uncomfortably close to the neck and a shoulder belt that could slip off the shoulder. The drawings also show how the lap belt should be low and snug across the child's hips.



Child Safety

If the booster seat slides on the vehicle seat upon which it is being used, placing a rubberized mesh sold as shelf or carpet liner under the booster seat may improve this condition. Do not use any item thicker than this under the booster seat. Check with the booster seat manufacturer's instructions.

CHILD SAFETY LOCKS - CREW CAB/SUPERCAB



WARNING: You cannot open the rear doors from inside if you have put the child safety locks on.



A child safety lock is on the rear edge of each rear door. You must switch the child safety lock separately on each door.

Left-Hand Side

Turn the key clockwise to switch the child lock on and counterclockwise to switch it off.

Right-Hand Side

Turn the key counterclockwise to switch the child lock on and clockwise to switch it off.

Note: To make sure the child safety lock is on, pull the inside door handle twice to verify the door does not open.

Note: To open the rear doors from inside the vehicle when the child lock is engaged, roll down the rear window and use the outside door handle. Or have someone outside the vehicle open the door.

Seatbelts

SEATBELT PRECAUTIONS



WARNING: Always drive and ride with your seatback upright and the lap belt snug and low across the hips.



WARNING: Children must always be properly restrained.



WARNING: Do not allow a passenger to hold a child on their lap when your vehicle is moving. Failure to follow this instruction could result in personal injury or death in the event of a sudden stop or crash.



WARNING: All occupants of your vehicle, including the driver, should always properly wear their seatbelts, even when an airbag supplemental restraint system is provided. Failure to properly wear your seatbelt could seriously increase the risk of injury or death.



WARNING: It is extremely dangerous to ride in a cargo area, inside or outside of a vehicle. In a crash, people riding in these areas are more likely to be seriously injured or killed. Do not allow people to ride in any area of your vehicle that is not equipped with seats and seatbelts. Make sure everyone in your vehicle is in a seat and properly using a seatbelt. Failure to follow this warning could result in serious personal injury or death.



WARNING: In a rollover crash, an unbelted person is significantly more likely to die than a person wearing a seatbelt.



WARNING: Each seating position in your vehicle has a specific seatbelt assembly made up of one buckle and one tongue designed to be used as a pair. Use the shoulder belt on the outside shoulder only. Never wear the shoulder belt under the arm. Never use a single seatbelt for more than one person.



WARNING: Even with advanced restraints systems, properly restrain children 12 and under in a rear seating position. Failure to follow this could seriously increase the risk of injury or death.



WARNING: Seatbelts and seats may be hot in a vehicle that is in the sunshine. The hot seatbelts or seats may burn a small child. Check seat covers and buckles before you place a child anywhere near them.



WARNING: If your vehicle is involved in a crash, have the seatbelts and associated components inspected as soon as possible. Failure to follow this instruction could result in personal injury or death.

All seating positions in this vehicle have seatbelts. All occupants of the vehicle should properly wear their seatbelts, even when an airbag supplemental restraint system is provided.

The seatbelt system consists of:

- Lap and shoulder seatbelts.
- A shoulder seatbelt with automatic locking mode, except driver seatbelt.
- Height adjusters at the front outermost seating positions.
- Seatbelt pretensioners at the front outermost and rear outermost seating positions.

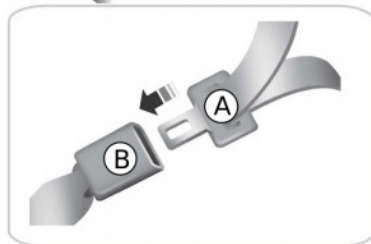
Seatbelts



A seatbelt warning light and chime.



Crash sensors and monitoring system with readiness indicator.



A Seatbelt tongue.

B Seatbelt buckle.

1. Pull the seatbelt out steadily.

Note: *It may lock if you pull it sharply or if the vehicle is on a slope.*

2. Insert the tongue into the buckle.
3. Pull the seatbelt tight to remove any slack.

Unfastening the Seatbelts

1. Press the red button on the buckle to release the seatbelt.
2. Hold the seatbelt tongue and let it retract completely and smoothly to its stowed position.

Using the Seatbelt With Cinch Tongue

This applies to the front center seating position of Super Cab and Crew Cab.



WARNING: Always drive and ride with your seatback upright and the lap belt snug and low across the hips.

All seatbelts in your vehicle are a three-point combination lap and shoulder seatbelt.

Seatbelts

The cinch tongue slides up and down the seatbelt webbing when you stow the seatbelt or when you put the seatbelts on. When you buckle the seatbelt, the cinch tongue allows you to shorten the lap portion, but pinches the webbing to keep the lap portion from getting longer. The cinch tongue is designed to slip during a crash, so wear the shoulder belt properly and do not allow any slack in either the lap or shoulder portions.

While you are fastened in the seatbelt, the seatbelt with a cinch tongue adjusts to your movement. However, if you brake hard, turn hard, or if your vehicle receives an impact of 5 mph (8 km/h) or more, the seatbelt locks and helps reduce your forward movement.

SENSITIVE LOCKING MODE

WHAT IS SENSITIVE LOCKING MODE

Sensitive locking mode is a seatbelt retractor feature that allows shoulder belt length adjustment according to your movements and locking in response to vehicle movement.

HOW DOES SENSITIVE LOCKING MODE WORK

If the driver suddenly brakes, turns a corner sharply, or the vehicle receives an impact of about 5 mph (8 km/h) or more, the seatbelts lock to help reduce forward movement of the driver and passengers.

In addition, the seatbelt retractor locks if you pull the seatbelt webbing out too quickly. If the retractor locks, slowly lower the height adjuster to allow the seatbelt to retract.

If the retractor does not unlock, pull the seatbelt out slowly then feed a small length of webbing back toward the stowed position.

AUTOMATIC LOCKING MODE

WHAT IS AUTOMATIC LOCKING MODE

This feature keeps the seatbelts pre-locked. The belt still retracts to remove any slack in the shoulder belt.

WHEN TO USE AUTOMATIC LOCKING MODE

Use this mode any time you install a child restraint in a front or rear seating position. Properly restrain children 12 years old and under in a rear seat whenever possible. See **Child Safety** (page 47).

Note: Automatic locking mode is not available on the driver seatbelt.

Note: Vehicles with optional front seat center may not have this function.

ENGAGING AUTOMATIC LOCKING MODE



1. Fasten the combination lap and shoulder belt.

Seatbelts

2. Grasp the shoulder portion and pull downward until you pull the entire belt out.
3. Allow the belt to retract. As the belt retracts, you will hear a clicking sound. This indicates the seatbelt is now in the automatic locking mode.

DISENGAGING AUTOMATIC LOCKING MODE

Unbuckle the combination lap and shoulder belt and allow it to retract completely to disengage the automatic locking mode and activate the vehicle sensitive locking mode.

ADJUSTING THE SEATBELTS DURING PREGNANCY



WARNING: Always ride and drive with your seatback upright and properly fasten your seatbelt. Fit the lap portion of the seatbelt snugly and low across the hips. Position the shoulder portion of the seatbelt across your chest. Pregnant women must follow this practice. See the following figure.

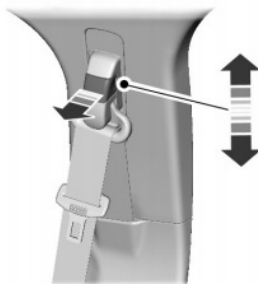


Pregnant women should always wear their seatbelt. Position the lap belt portion of a combination lap and shoulder belt low across the hips below the belly and worn as tight as comfort allows. Position the shoulder belt to cross the middle of the shoulder and the center of the chest.

ADJUSTING THE SEATBELT HEIGHT



WARNING: Position the seatbelt height adjuster so that the seatbelt rests across the middle of your shoulder. Failure to adjust the seatbelt correctly could reduce its effectiveness and increase the risk of injury in a crash.



1. Pull the button and slide the height adjuster up or down.
2. Release the button and pull down on the height adjuster to make sure it is locked in place.

Seatbelts

ADJUSTING THE SEATBELT LENGTH



1. Pull some seatbelt webbing out of the shoulder belt retractor.
2. While holding the webbing below the tongue, grasp the metal tip of the tongue so that it is parallel to the webbing and slide the tongue up.

3. Provide enough lap belt length so that the tongue can reach the buckle.

SEATBELT REMINDER

HOW DOES THE SEATBELT REMINDER WORK

This feature supplements the seatbelt warning function. It provides an audible or visual alert when you or an occupant unfastens a seatbelt.

The alert remains on until:

- You open and close a door.
- You fasten the seatbelt for any seat that is occupied.
- You switch the vehicle off and then on.

If	Then
You switch your vehicle on and do not fasten one of the front occupant seatbelts...	The seatbelt reminder activates.
You do not fasten your seatbelt before your vehicle reaches at least 6 mph (9 km/h) ...	The seatbelt reminder activates, the seatbelt warning light illuminates and a warning tone sounds until you fasten your seatbelt.
Rear seats becomes occupied...	The seatbelt reminder becomes active when a rear seat passenger fastens a seatbelt.

This feature also informs the driver that an occupant unfastened their seatbelt.

If you see this seatbelt display on your instrument cluster, this section applies to your vehicle.

Seatbelts



- When the ignition is on, a warning informs the driver about the status of each seat, following each seat buckle or unbuckle. You can acknowledge this, or the system will time out after 60 seconds.
- If a seatbelt is unfastened, a second warning informs the driver about which seatbelt was unfastened. A warning remains until all occupants fasten their seatbelt.

SEATBELT REMINDER INDICATORS

A warning lamp illuminates if the ignition is on, a front seat is occupied and the seatbelt has not been fastened.



The warning lamp illuminates until you fasten your seatbelt.

SEATBELT REMINDER AUDIBLE WARNINGS

A warning tone sounds and the warning lamp illuminates if you are not wearing your seatbelt when your vehicle exceeds a relatively low speed.

The warning tone sounds for a short period of time or until you fasten your seatbelt.

SWITCHING THE SEATBELT REMINDER ON AND OFF



WARNING: While the system allows you to deactivate it, this system is designed to improve your chances of being safely belted and surviving an accident. We recommend you leave the system activated for yourself and others who may use the vehicle.

Note: *The driver and front passenger warnings switch off independently. When you perform this procedure for one seating position, do not buckle the other position as this cancels the process.*

Read Steps 1-4 before proceeding with the programming procedure.

Make sure that:

- The parking brake is set.
 - The transmission is in park (P).
 - The ignition is off.
 - The driver and front passenger seatbelts are unfastened.
1. Start the engine.
 2. Wait for a short period of time until the seatbelt warning tone switches off. Once you start Step 3, complete the procedure within 30 seconds.
 3. For the seating position you are switching off, fasten then unfasten the seatbelt four times at a moderate speed, ending in the unfastened state. After Step 3, the seatbelt warning light switches on and off with each fasten.
 4. The seatbelt warning light flashes for confirmation.

This switches the feature off for that seating position if it is currently on.

This switches the feature on for that seating position if it is currently off.

Seatbelts

SEATBELT WARNING SYSTEM

If you see this seatbelt display on your instrument cluster, this section applies to your vehicle.



The seatbelt warning system includes visual and audible warnings to alert you of an unbuckled or recently unfastened occupant. Visual warnings display in the instrument cluster.

The system uses information from the front passenger sensing system to determine if a front seat passenger is present and potentially in need of a warning.

Note: To avoid inadvertent warnings, do not place large objects on the front passenger seat. Only the front seat passenger receives warnings as determined by the front passenger sensing system.

A seatbelt warning does not allow deactivation of visual or audible warnings.

Seatbelt Warning Lamp

A warning lamp illuminates if the ignition is on, a front seat is occupied and the seatbelt has not been fastened.



The warning lamp illuminates until you fasten your seatbelt.



Seatbelt is fastened.



Seatbelt recently unfastened or for seats with occupant presence detection not fastened when you start the vehicle.



Seatbelt not fastened.



Fault.

Seatbelt Reminder

When the ignition is on or the engine is running, or if any front outermost seat is occupied and a seatbelt is unfastened, visual and audible warnings activate.

An audible warning continues for 30 seconds until:

- You fasten the seatbelts on the front outermost occupied seats.
- A seat is no longer occupied.

Visual warnings continue for front outermost seats until:

- You fasten the seatbelts on the front outermost occupied seats.
- The front outermost passenger seat is no longer occupied.

Seatbelts

A visual warning continues for rear seats until:

- You fasten the rear seatbelts.
- 60 seconds elapse.

Seatbelt Monitor

Front Outermost Seats

This feature provides an audible and visual warning when you drive your with either of the front outermost occupied seats unfastened.

An audible warning continues until:

- You fasten the front outermost occupied seats.
- The front outermost passenger seat is no longer occupied.
- The vehicle stops.

Rear Seats

This feature provides an audible and visual warning when a rear seatbelt is unfastened and your vehicle is in a forward or reverse gear.

An audible alert remains until:

- You open or close a rear door.
- You fasten the seatbelt which was recently unfastened or fasten any other seatbelt in the same row while the rear doors are closed.
- 49 seconds elapse since you placed your vehicle in a forward or reverse gear.

A visual alert remains until:

- 49 seconds elapse since you placed your vehicle in a forward or reverse gear.
- You fasten the seatbelt which was recently unfastened or fasten any other seatbelt in the same row with the rear doors closed.

CHECKING THE SEATBELTS

Check the seatbelts and child restraints periodically to make sure they work properly and are not damaged. Make sure there are no nicks, tears or cuts. Replace if necessary.

Check the following seatbelt assemblies after a crash.

- Retractors.
- Buckles.
- Front seatbelt buckle assemblies.
- Shoulder belt height adjusters.
- Shoulder belt guide on seat backrest.
- Child restraint LATCH and tether anchors.
- Attaching hardware.

Read the child restraint manufacturer's instructions for additional inspection and maintenance information specific to the child restraint.

We recommend that all seatbelt assemblies in use in vehicles involved in a crash be replaced. However, if the crash was minor and an authorized dealer finds that the belts do not show damage and continue to operate properly, they do not need to be replaced. Seatbelt assemblies not in use during a crash should also be checked and replaced if either damage or improper operation is noted.

Properly care for seatbelts. See **Cleaning Seatbelts** (page 561).

SEATBELT EXTENSIONS



WARNING: Persons who fit into the vehicle's seatbelt should not use an extension. Unnecessary use could result in serious personal injury in the event of a crash.

Seatbelts



WARNING: Never use seatbelt extensions to install child restraints.



WARNING: Only use extensions provided by our dealers. The dealer will provide an extension designed specifically for this vehicle and seating position. The use of an extension intended for another vehicle, model year or seating position may not offer you the full protection of your vehicle's seatbelt restraint system.



WARNING: Do not use extensions to change the way the seatbelt fits across the torso, over the lap or to make the seatbelt buckle easier to reach.

If, because of body size or driving position, it is not possible to properly fasten the seatbelt over your lap and shoulder, an extension that is compatible with the seatbelts is available from our dealers. Only use our seatbelt extensions made by the original equipment seatbelt manufacturer with our seatbelts. Ask your authorized dealer if your extension is compatible with your vehicle restraint system.

WHAT IS THE PERSONAL SAFETY SYSTEM

An advanced safety system that protects occupants in frontal crashes.

HOW DOES THE PERSONAL SAFETY SYSTEM WORK

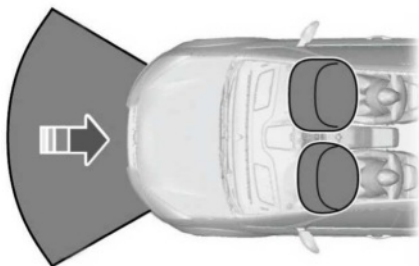
This system provides an improved level of frontal crash protection to front seat occupants and is designed to reduce the risk of airbag-related injuries. The system analyzes occupant conditions and crash severity before activating the appropriate safety devices. During a crash, the restraints control module may deploy the seatbelt pretensioners, and one or both stages of the dual-stage airbags based on crash severity and occupant conditions.

PERSONAL SAFETY SYSTEM COMPONENTS

- Driver and passenger dual-stage airbag supplemental restraints.
- Front seat outermost seatbelts with pretensioners, energy management retractors and seatbelt usage sensors.
- Front passenger sensing system.
- Passenger airbag off and on indicators.
- Front crash severity sensors.
- Restraints control module with impact and safing sensors.
- Restraint system warning light and tone.
- The electrical wiring for the airbags, crash sensors, seatbelt pretensioners, front seatbelt usage sensors, front passenger sensing system and indicator lights.

Airbags

HOW DO THE FRONT AIRBAGS WORK



The driver and front passenger airbags deploy during significant frontal and near frontal crashes.

The driver and passenger front airbag system consists of:

- Driver and passenger airbag modules.
- Front passenger sensing system.
- Crash sensors and monitoring system with readiness indicator. See **Crash Sensors and Airbag Indicator** (page 78).

The airbags are a supplemental restraint system and are designed to work with the seatbelts to help protect the driver and right front passenger from certain upper body injuries. Airbags do not inflate slowly; there is a risk of injury from a deploying airbag.

Note: *You will hear a loud bang and see a cloud of harmless powdery residue if an airbag deploys. This is normal.*

The airbags inflate and deflate rapidly upon activation. After airbag deployment, it is normal to notice a smoke-like, powdery residue or smell the burnt propellant. This may consist of cornstarch, talcum powder (to lubricate the bag) or sodium

compounds (for example, baking soda) that result from the combustion process that inflates the airbag. Small amounts of sodium hydroxide may be present which may irritate the skin and eyes, but none of the residue is toxic.

Contact with a deploying airbag may cause abrasions or swelling. Temporary hearing loss is also a possibility as a result of the noise associated with a deploying airbag.

Because airbags must inflate rapidly and with considerable force, there is the risk of death or serious injuries such as fractures, facial and eye injuries or internal injuries, particularly to occupants who are not properly restrained or are otherwise out of position at the time of airbag deployment. Thus, it is extremely important that occupants be properly restrained as far away from the airbag module as possible.

Routine maintenance of the airbags is not required.

HOW DO THE SIDE AIRBAGS WORK



WARNING: Do not place objects or mount equipment on or near the airbag cover, on the side of the front seat backrests, or in areas that may come into contact with a deploying airbag. Failure to follow this instruction could result in personal injury or death.



WARNING: Accessory seat covers not released by the manufacturer of your vehicle could prevent the deployment of the airbags and increase the risk of injuries in a crash.



WARNING: Do not lean your head on the door. The side airbag could injure you as it deploys from the side of the seatback.

Airbags

The side airbags are on the outermost side of the front seat backrests. In certain sideways crashes or rollovers, the airbags inflate. The airbag was designed to inflate between the door panel and occupant to further enhance the protection provided to occupants in side impact crashes.



The system consists of:

- A label or embossed side panel indicating that the vehicle has side airbags.
- Side airbags inside the driver and front passenger seat backrests.
- Crash sensors and monitoring system with a readiness indicator. See **Crash Sensors and Airbag Indicator** (page 78).

HOW DO THE KNEE AIRBAGS WORK

Driver and passenger knee airbags are under or within the instrument panel. During a crash, the restraints control module may activate the driver and passenger knee airbags (individually or both) based on crash severity and respective occupant conditions. Under certain crash and occupant conditions, the

driver and passenger knee airbags may deploy (individually or both) but the corresponding front airbag may not activate. It is important to be properly seated and restrained to reduce the risk of death or serious injury.



Make sure the knee airbags are operating properly. See **Crash Sensors and Airbag Indicator** (page 78).

HOW DOES THE SAFETY CANOPY™ WORK



WARNING: Do not place objects or mount equipment on or near the headliner at the siderail that may come into contact with a deploying curtain airbag. Failure to follow these instructions may increase the risk of personal injury in the event of a crash.



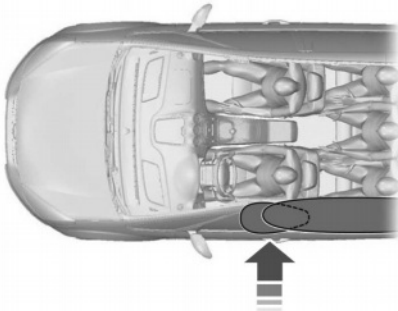
WARNING: Do not lean your head on the door. The curtain airbag could injure you as it deploys from the headliner.



WARNING: To reduce risk of injury, do not obstruct or place objects in the deployment path of the airbag.

The Safety Canopy deploys during significant side crashes or when a certain likelihood of a rollover event is detected. The Safety Canopy is mounted to the roof side-rail sheet metal, behind the headliner, above each row of seats. In certain sideways crashes or rollover events, the Safety Canopy will be activated, regardless of which seats are occupied. The Safety Canopy inflates between the side window area and occupants to further enhance protection provided in side impact crashes and rollover events.

Airbags



The system consists of the following:

- Safety Canopy curtain airbags above the trim panels over the front and rear side windows identified by a label or wording on the headliner or roof-pillar trim.
- A flexible headliner which opens above the side doors to allow air curtain deployment



• Crash sensors and monitoring system with a readiness indicator. See **Crash Sensors and Airbag Indicator** (page 78).

Properly restrain children 12 years old and under in the rear seats. The Safety Canopy will not interfere with children restrained using a properly installed child or booster seat because it is designed to inflate downward from the headliner above the doors along the side window opening.

AIRBAG PRECAUTIONS



WARNING: Airbags do not inflate slowly or gently, and the risk of injury from a deploying airbag is the greatest close to the trim covering the airbag module.



WARNING: All occupants of your vehicle, including the driver, should always properly wear their seatbelts, even when an airbag supplemental restraint system is provided. Failure to properly wear your seatbelt could seriously increase the risk of injury or death.



WARNING: Properly secure children 13 years old and under in a rear seating position whenever possible. If you are unable to properly secure all children in a rear seating position, properly secure the largest child on the front seat. If you must use a forward facing child restraint on the front seat, move the seat as far back as possible. Failure to follow these instructions could result in personal injury or death.



WARNING: Do not place your arms on the airbag cover or through the steering wheel. Failure to follow this instruction could result in personal injury.



WARNING: Keep the areas in front of the airbags free from obstruction. Do not affix anything to or over the airbag covers. Objects could become projectiles during airbag deployment. Failure to follow this instruction could result in personal injury or death.



WARNING: To reduce risk of injury, do not obstruct or place objects in the deployment path of the airbag.



WARNING: Do not place a rearward facing child restraint in front of an active airbag. Failure to follow this instruction could result in personal injury or death.

Airbags



WARNING: Do not attempt to service, repair, or modify the supplementary restraint system or associated components. Failure to follow this instruction could result in personal injury or death.



WARNING: Several airbag system components get hot after inflation. To reduce the risk of injury, do not touch them after inflation.



WARNING: If a supplementary restraint system component has deployed, it will not function again. Have the system and associated components inspected as soon as possible. Failure to follow this instruction could result in personal injury or death.

PROPERLY ADJUSTING THE DRIVER AND FRONT PASSENGER SEATS



WARNING: National Highway Traffic Safety Administration (NHTSA) recommends a minimum distance of at least 10 in (25 cm) between an occupant's chest and the driver airbag module.

To properly position yourself away from the airbag:

- Move your seat to the rear as far as you can while still reaching the pedals comfortably.
- Recline the seat slightly one or two degrees from the upright position.

After all occupants have adjusted their seats and put on seatbelts, it is very important that they continue to sit properly. Properly seated occupants sit upright, lean against the seat backrest, and center themselves on the seat cushion, with their feet comfortably extended on the floor. Sitting improperly can increase the chance of injury in a crash event. For example, if an occupant slouches, lies down, turns sideways, sits forward, leans forward or sideways, or puts one or both feet up, the chance of injury during a crash greatly increases.

CHILDREN AND AIRBAGS



WARNING: Do not place a rearward facing child restraint in front of an active airbag. Failure to follow this instruction could result in personal injury or death.



Children must always be properly restrained. Accident statistics suggest that children are safer when properly restrained in the rear seating positions than in the front seating position. Failure to follow these instructions may increase the risk of injury in a crash.

Airbags

If two adults and a child occupy a vehicle without rear seats, properly restrain the child in the center front seat unless doing so would interfere with driving your vehicle. This provides lap and shoulder belt protection for all occupants, and airbag protection for the adults. A child or infant properly restrained in the center front seat should have a reduced risk to serious injury from the airbags.

FRONT PASSENGER SENSING SYSTEM

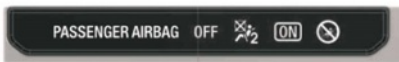
WHAT IS THE FRONT PASSENGER SENSING SYSTEM

This system detects a properly seated occupant and determines if the front passenger airbag should be enabled.

HOW DOES THE FRONT PASSENGER SENSING SYSTEM WORK

The system uses a passenger airbag status indicator which illuminates indicating that the front passenger frontal airbag is either enabled or disabled.

Note: When you first switch the ignition on, the passenger airbag status indicator off and on lamps illuminate for a short period to confirm they are functional.



The indicator lamps are in the overhead console.

The front passenger sensing system is designed to disable the front passenger frontal airbag under these conditions:

- The front passenger seat is unoccupied.
- The system determines an infant is present in a child restraint.
- A passenger takes their weight off of the seat for a period of time.
- If there is a problem with the airbag system or the passenger sensing system.

Even with this technology, parents are strongly encouraged to always properly restrain children in the rear seat.

- When the front passenger sensing system disables the front passenger frontal airbag, the passenger airbag status indicator illuminates the off lamp.
- If you have installed the child restraint and the passenger airbag status indicator illuminates the on lamp, switch your vehicle off, remove the child restraint from your vehicle and reinstall the restraint following the child restraint manufacturer's instructions.

The front passenger sensing system works with sensors that are part of the front passenger seat and seatbelt. The sensors are designed to detect the presence of a properly seated occupant and determine if the front passenger frontal airbag should be enabled.

- When the front passenger sensing system enables the front passenger frontal airbag, the passenger airbag status indicator illuminates the on lamp.

Airbags

If a person of adult size is sitting in the front passenger seat, but the passenger airbag status indicator off lamp is illuminated, it is possible that the person is not sitting properly in the seat. If this happens:

- Switch your vehicle off and ask the person to place the seat backrest in an upright position.
- Have the person sit upright in the seat, centered on the seat cushion, with the person's legs comfortably extended.
- Restart your vehicle and have the person remain in this position for about two minutes. This allows the system to detect that person and enable the passenger frontal airbag.
- If the indicator off lamp remains illuminated even after this, you should advise the person to ride in the rear seat.

After all occupants have adjusted their seats and put on seatbelts, it is very important that they continue to sit upright, leaning against the seat backrest, and centered on the seat cushion, with their feet comfortably extended on the floor.

Sitting improperly can increase the chance of injury in a crash event. For example, if an occupant slouches, lies down, turns sideways, sits forward, leans forward or sideways, or puts one or both feet up, the chance of injury during a crash greatly increases.

If you think that the state of the passenger airbag status indicator lamp is incorrect, check for the following:

- Objects lodged underneath the seat.
- Objects between the seat cushion and the center console.
- Objects hanging off the seat backrest.
- Objects stowed in the seat backrest map pocket.
- Objects placed on the occupant's lap.

- Cargo interference with the seat
- Other passengers pushing or pulling on the seat.
- Rear passenger feet and knees resting or pushing on the seat.

The listed conditions could cause the weight of a properly seated occupant to be incorrectly interpreted by the front passenger sensing system. The person in the front passenger seat could appear heavier or lighter due to the conditions listed.



Make sure the front passenger sensing system is operating properly. See **Crash Sensors and Airbag Indicator** (page 78).

If the airbag readiness light is on, do the following:

- Pull your vehicle over.
- Switch your vehicle off.
- Check for any objects lodged underneath the front passenger seat or cargo interfering with the seat.
- Remove the obstruction if found.
- Restart your vehicle.
- Wait at least two minutes and verify that the airbag readiness light in the instrument cluster is no longer illuminated.
- If the airbag readiness light in the instrument cluster remains illuminated, there may be a problem due to the front passenger sensing system.

Do not attempt to repair or service the system. Take your vehicle in for service immediately.

If it is necessary to modify an advanced front airbag system to accommodate a person with disabilities, contact your Customer Relationship Center. See **Contacting Us** (page 20).

Airbags

FRONT PASSENGER SENSING SYSTEM PRECAUTIONS



WARNING: Sitting improperly, out of position or with the seatback reclined too far can take weight off the seat cushion and affect the decision of the passenger sensing system, resulting in serious injury or death in the event of a crash. Always sit upright against your seat back, with your feet on the floor.



WARNING: Any alteration or modification to the front passenger seat may affect the performance of the front passenger sensing system. This could seriously increase the risk of injury or death.



WARNING: Do not place objects under the front passenger seat or between the seat and the center console. Failure to follow this instruction may interfere with the front passenger seat sensing system and increase the risk of injury or death in a crash.



WARNING: Check the passenger airbag indicator lamp for proper airbag status. Failure to follow this instruction could result in personal injury or death.

FRONT PASSENGER SENSING SYSTEM INDICATORS

Occupant	Passenger Airbag Status Indicator	Passenger Airbag
Empty	OFF: Illuminated	Disabled
	ON: Not Illuminated	
Child	OFF: Illuminated	Disabled
	ON: Not Illuminated	
Adult	OFF: Not Illuminated	Enabled
	ON: Illuminated	

Airbags

CRASH SENSORS AND AIRBAG INDICATOR - EXCLUDING: POLICE RESPONDER



WARNING: Modifying or adding equipment to the front of your vehicle could affect the performance of the airbag system, increasing the risk of injury. This includes the hood, bumper system, frame, front body structure, tow hooks, hood pins, push bar and snowplows.

Your vehicle has a collection of crash and occupant sensors. These sensors provide information to the restraints control module which activates the following:

- Front seatbelt pretensioners.
- Driver airbag.
- Passenger airbag.
- Knee airbag(s).
- Seat mounted side airbags.
- Safety Canopy.

Based on the type of crash, the restraints control module deploys the appropriate safety devices.

The restraints control module also monitors the readiness of the above safety devices plus the crash and occupant sensors. The readiness of the safety system is indicated by a warning indicator light in the instrument cluster or by a backup tone if the warning light is not working. Routine maintenance of the airbag is not required.

A difficulty with the system is indicated by one or more of the following:



The readiness light will not illuminate immediately after you switch the ignition on.

- The readiness light either flashes or stays on.
- You hear a series of five tones. The tone pattern repeats periodically until the problem, the light or both are repaired.

If any of these things happen, even intermittently, have the supplemental restraint system serviced immediately. Unless serviced, the system may not function properly in the event of a crash.

The fact that the seatbelt pretensioners or front airbags did not activate for both front seat occupants in a crash does not mean that something is wrong with the system. Rather, it means the restraints control module determined the accident conditions (crash severity, seatbelt usage) were not appropriate to activate these safety devices.

- The front airbags activate only in frontal and near-frontal crashes. Front airbags may activate in rollovers, side impacts or rear impacts if the crash causes sufficient frontal deceleration.
- The seatbelt pretensioners activate in frontal, near-frontal and side crashes, and in rollovers.
- The knee airbag(s) deploy based on crash severity and occupant conditions.
- The side airbags inflate in certain side impact crashes or rollover events. Side airbags may activate in other types of crashes if the vehicle experiences sufficient sideways motion or deformation.
- The Safety Canopy inflates in certain side impact crashes or rollover events. The Safety Canopy may activate in other types of crashes if the vehicle experiences sufficient sideways motion or deformation, or a certain likelihood of rollover.

Airbags

CRASH SENSORS AND AIRBAG INDICATOR - POLICE RESPONDER



WARNING: Modifying or adding equipment to the front of your vehicle could affect the performance of the airbag system, increasing the risk of injury. This includes the hood, bumper system, frame, front body structure, tow hooks, hood pins, push bar and snowplows.

Your vehicle has a collection of crash and occupant sensors. These sensors provide information to the restraints control module which activates the following:

- Front seatbelt pretensioners.
- Driver airbag.
- Passenger airbag.
- Knee airbag(s).
- Seat mounted side airbags.
- Safety Canopy.

Based on the type of crash, the restraints control module deploys the appropriate safety devices.

The restraints control module also monitors the readiness of the above safety devices plus the crash and occupant sensors. The readiness of the safety system is indicated by a warning indicator light in the instrument cluster or by a backup tone if the warning light is not working. Routine maintenance of the airbag is not required.

A difficulty with the system is indicated by one or more of the following:

- The readiness light either flashes or stays on.
- You hear a series of five tones. The tone pattern repeats periodically until the problem, the light or both are repaired.



- The readiness light will not illuminate immediately after you switch the ignition on.

If any of these things happen, even intermittently, have the supplemental restraint system serviced immediately. Unless serviced, the system may not function properly in the event of a crash.

The fact that the seatbelt pretensioners or airbags did not activate for both front seat occupants in a crash does not mean that something is wrong with the system. Rather, it means the restraints control module determined the accident conditions (crash severity, belt usage) were not appropriate to activate these safety devices.

- The front airbags activate only in frontal and near-frontal crashes, not rollovers, side impacts or rear impacts, unless the crash causes sufficient frontal deceleration.
- The seatbelt pretensioners activate in frontal, near-frontal and side crashes and in rollovers.
- The side airbags inflate in certain side impact crashes and in rollovers. Side airbags may activate in other types of crashes if the vehicle experiences sufficient sideways motion or deformation.

Airbags

- The knee airbag(s) may deploy based on crash severity and occupant conditions.
- The Safety Canopy inflates in certain side impact crashes or rollover events. The Safety Canopy may activate in other types of crashes if the vehicle experiences sufficient sideways motion or deformation, or a certain likelihood of rollover.

Airbags and Police Equipment



WARNING: Do not place objects or mount equipment on or near the airbag cover, on the side of the front or rear seatbacks, or in areas that may come into contact with a deploying airbag. Failure to follow these instructions may increase the risk of personal injury in the event of a crash.



WARNING: Keep the areas in front of the airbags free from obstruction. Do not affix anything to or over the airbag covers. Objects could become projectiles during airbag deployment. Failure to follow this instruction could result in personal injury or death.

Dual driver and passenger airbags, side airbags and knee airbags affect the way police equipment can be mounted in police vehicles.

Any surfaces that could come into contact with an airbag, once it has deployed, must not damage the airbag or alter its deployment path.

Once the airbag has fully deployed, any peripheral equipment surfaces that could come into contact with the airbag, such as when the airbag deflates with the loading of an occupant, must not damage the airbag or alter its deployment path. Sharp edges, corners or protrusions could damage the nylon airbag material and reduce the effectiveness of the airbag.

Some approximate dimensions for airbags, at full inflation, are provided. These dimensions are somewhat flexible and represent free form deployments without the loading of occupants. The shaded areas in Figures 8 through 10 represent available police equipment mounting zones. These zones are shown for police vehicles with standard bucket seats. The zone dimensions provided in Figures 8 through 10 are approximate and will vary with the loading of occupants in the seats.

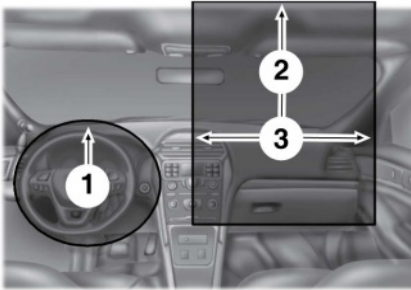
All airbag and equipment mounting zone dimensions are approximate due to different airbag deployment characteristics.

Do not mount equipment between the side of the front seat and the door trim that will block deployment of the side airbag.

Do not mount equipment between the seats and the body side as shown in Figure 7 that would prevent the side curtain airbag from achieving occupant coverage.

Airbags

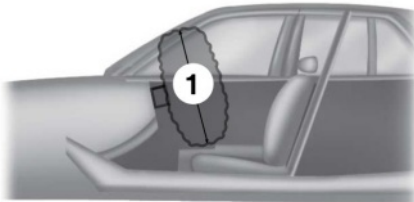
Figure 1 - Driver and Passenger Airbag Dimensions



1. 9.5 in (240 mm) from the center of the emblem.
2. 13.3 in (339 mm) from the center of the airbag door.
3. 22.5 in (573 mm).

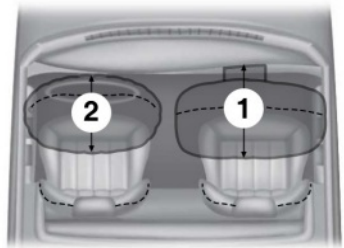
Note: Do not place objects between the airbags due to airbag variability.

Figure 2 - Side View of the Driver Airbag at Full Inflation



1. 27.5 in (700 mm).

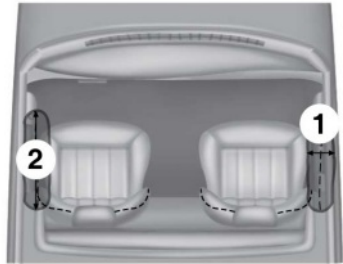
Figure 3 - Top View of the Driver and Passenger Airbags at Full Inflation



1. Front passenger airbag - 25.8 in (656 mm).
2. Front driver airbag - 17 in (430 mm).

Note: Do not place objects between the driver side steering wheel airbag and the passenger side dash airbag.

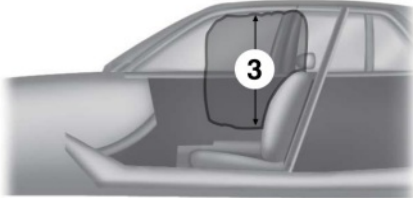
Figure 4 - Top View of the Side Airbags at Full Inflation - if equipped



1. From the outermost side of the seat - 8 in (200 mm).
2. Forward of the seat backrest - 15 in (380 mm).

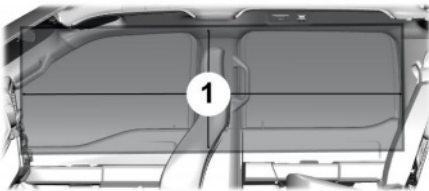
Airbags

Figure 5 - Side View of the Side Airbag at Full Inflation- if equipped



3. Up from the side airbag module - 27.5 in (700 mm).

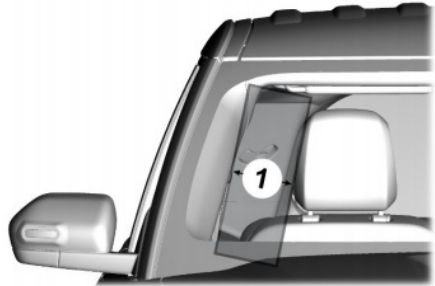
Figure 6 - Side View of the Side Curtain Dimension



1. Roof rail to 1 in (25 mm) below the window sill.

Note: Do not place objects on the headliner or on pillar trims A through C used to conceal the airbag when stowed.

Figure 7 - Front View of the Side Curtain at Full Inflation



1. 6 in (75 mm) from pillar trim (A through C).

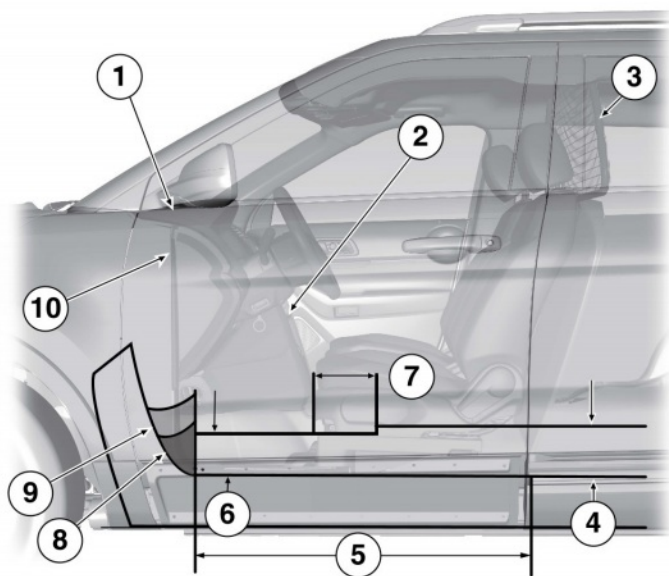
Figure 8 - Equipment Mounting Zones



1. Area on top of the instrument panel. The equipment must not interfere with driver visibility.
2. Airbag door must be kept clear for deployment of the airbag.
3. Area in front of the center console from the bottom to the top of the instrument panel.
4. Area in front of the electronic finish panel from the bottom to the top of the instrument panel.

Airbags

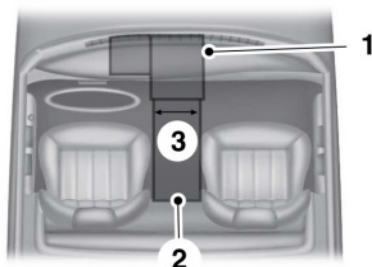
Figure 9 - Equipment Mounting Zones



1. Area on top of the instrument panel.
2. Area in front of the center console from the tunnel up to the instrument panel.
3. Prisoner screen, for reference only.
4. 10 in (254 mm).
5. Area on tunnel between the seats.
6. Height: 8.5 in (216 mm).
7. 12 in (305 mm).
8. Area on the tunnel beneath the center console.
9. Tunnel.
10. Depth: 1.5 in (38 mm).

Airbags

Figure 10 - Top View of the Equipment Mounting Zones



1. Area on top of the instrument panel. The equipment must not interfere with driver visibility.
2. Area on tunnel between the seats.
3. 9 in (229 mm).

DISPOSING OF AIRBAGS

Contact your authorized dealer as soon as possible. Airbags must be disposed of by qualified personnel.

Pedestrian Alert System - Hybrid Electric Vehicle (HEV)

WHAT IS THE PEDESTRIAN ALERT SYSTEM

Due to the quiet operation when the electric motor is enabled, the system creates a subtle sound to alert pedestrians.

The system is on when your vehicle is running and not in park (P). Some sound may be audible in the passenger compartment.

WHAT IS 911 ASSIST

911 Assist is a SYNC system feature that can call for help.

For more information, visit <https://www.ownner.ford.com>.

HOW DOES 911 ASSIST WORK

If a crash deploys an airbag, excluding knee airbags and rear inflatable seatbelts, or activates the fuel pump shut-off, your vehicle may be able to contact emergency services by dialing 911 through a paired and connected **Bluetooth®** enabled phone.

Not all crashes deploy an airbag or activate the fuel pump shut-off. If a connected cell phone sustains damage or loses its connection to SYNC during a crash, SYNC searches for and tries to connect to a previously paired cell phone. SYNC then attempts to call the emergency services.

Before making the call:

- SYNC provides about 10 seconds to cancel the call. If you fail to cancel the call, SYNC attempts to dial 911.
- SYNC says the following, or a similar message: SYNC will attempt to call 911, to cancel the call, press Cancel on your screen or press and hold the phone button on your steering wheel.

If you do not cancel the call and SYNC makes a successful call a pre-recorded message plays for the 911 operator. The occupants in your vehicle are able to talk with the operator. Be prepared to provide your name, phone number and location immediately because not all 911 systems are capable of receiving this information electronically.

During an emergency call the system transmits vehicle data to the emergency service.

EMERGENCY CALL REQUIREMENTS



WARNING: Do not wait for 911 Assist to make an emergency call if you can do it yourself. Dial emergency services immediately to avoid delayed response time which could increase the risk of serious injury or death after a crash. If you do not hear 911 Assist within five seconds of the crash, the system or phone may be damaged or non-functional.



WARNING: Always place your phone in a secure location in your vehicle so it does not become a projectile or get damaged in a crash. Failure to do so may cause serious injury to someone or damage the phone which could prevent 911 Assist from working properly.



WARNING: Unless the 911 Assist setting is set on before a crash, the system will not dial for help which could delay response time, potentially increasing the risk of serious injury or death after a crash.

- SYNC is powered and working properly at the time of the incident and throughout feature activation and use.
- The 911 Assist feature must be set on before the incident.
- You must pair and connect a **Bluetooth®** enabled and compatible cell phone to SYNC.
- A connected **Bluetooth®** enabled phone must have the ability to make and maintain an outgoing call at the time of the incident.

911 Assist (If Equipped)

- A connected **Bluetooth®** enabled phone must have adequate network coverage, battery power and signal strength.
- The vehicle must have battery power and be located in the U.S., Canada or in a territory in which 911 is the emergency number.

Note: *If any user sets 911 Assist to on or off, that setting applies for all paired phones. If 911 Assist is off and the phone connected to SYNC, an icon displays on the status bar.*

Note: *Every phone operates differently. While SYNC 911 Assist works with most cellular phones, some may have trouble using this feature.*

EMERGENCY CALL LIMITATIONS

The SYNC 911 Assist feature only operates in the U.S., Canada or in a territory in which 911 is the emergency number. The following are limitations of this feature:

- Your cellular phone or 911 Assist hardware sustains damage in a crash.
- The vehicle's battery or the SYNC system has no power.
- The phone(s) thrown from your vehicle are the ones paired and connected to the system.

Keys and Remote Controls

REMOTE CONTROL LIMITATIONS



WARNING: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. The term "IC:" before the radio certification number only signifies that Industry Canada technical specifications were met.

This device complies with Part 15 of the FCC Rules and with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) This device must accept any interference received, including interference that may cause undesired operation.

Make sure a valid remote control is within 3 ft (1 m) from the front door handles and rear of vehicle.

The system may not function if:

- The remote control remains stationary for about a minute.
- The vehicle battery has no charge.
- The remote control battery has no charge.
- There is interference causing issues with the remote control frequencies.
- The remote control is too close to metal objects or electronic devices, for example keys or a cell phone.

USING THE REMOTE CONTROL - POLICE RESPONDER



WARNING: Do not leave a key or remote control unattended in the vehicle. Children or pets could operate the power windows, moonroof or other controls. Failure to follow this instruction could result in personal injury or death.



Note: If there is a problem with the remote entry system, make sure to take all remote controls with you to an authorized dealer in order to aid in troubleshooting the problem.

Unlock



Press the button to unlock all doors. See **Unlocking and Locking the Doors Using the Remote Control** (page 97).

Keys and Remote Controls

Lock



Press the button to lock all doors. See **Unlocking and Locking the Doors Using the Remote Control** (page 97).

Sounding the Panic Alarm (If Equipped)



Press the button to sound the panic alarm. Press the button again or switch the ignition on to turn it off.

Note: *The panic alarm operates regardless of the ignition position.*

USING THE REMOTE CONTROL - VEHICLES WITHOUT: POLICE PACK



WARNING: Do not leave a key or remote control unattended in the vehicle. Children or pets could operate the power windows, moonroof or other controls. Failure to follow this instruction could result in personal injury or death.

Use your remote control to access various vehicle systems.

Note: *The buttons on your remote may vary depending on the vehicle region or options.*

Unlock



Press the button to unlock all doors. See **Unlocking and Locking the Doors Using the Remote Control** (page 97).

Lock



Press the button to lock all doors. See **Unlocking and Locking the Doors Using the Remote Control** (page 97).

Remote Start (If Equipped)



Press the button twice within three seconds to remote start. See **Using Remote Start** (page 181).

Tailgate (If Equipped)



Press the button twice within three seconds to open the tailgate. See **Opening the Tailgate Using the Remote Control** (page 111).

Panic Alarm (If Equipped)

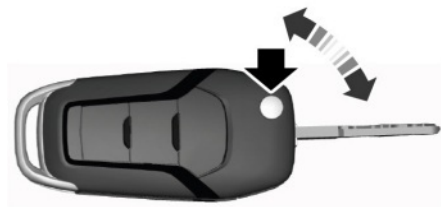


Press the button to sound the panic alarm. See **Sounding the Panic Alarm** (page 90).

OPENING AND CLOSING THE FLIP KEY - VEHICLES WITH: FLIP KEY

Opening Your Flip Key

Press the round button on the remote control to extend the flip key.

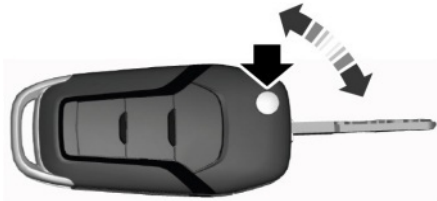


Note: *Inspect the key blade for debris. Periodically clean with a brush.*

Keys and Remote Controls

Closing Your Flip Key

Press and hold the round button on the remote control to fold the key blade when not in use.



REMOVING THE KEY BLADE - VEHICLES WITH: PUSH BUTTON START



Push the release button on your passive key and pull the key blade out.

SOUNDING THE PANIC ALARM



Press the button to sound the panic alarm. Press the button again, or switch the ignition on to turn it off.

Note: The panic alarm only operates when the ignition is off.

LOCATING YOUR VEHICLE



Press the lock button twice within three seconds. The turn signal lamps flash.

Note: We recommend you use this method to locate your vehicle.

CHANGING THE REMOTE CONTROL BATTERY - POLICE RESPONDER



WARNING: Keep batteries away from children to prevent ingestion. Failure to follow this instruction could result in personal injury or death. If ingested, immediately seek medical attention.



WARNING: If the battery compartment does not securely close, stop using the remote control and replace it as soon as possible. In the meantime, keep the remote control away from children. Failure to follow this instruction could result in personal injury or death.

The remote control uses one coin-type three-volt lithium battery CR2032 or equivalent.

Keys and Remote Controls



Make sure you dispose of old batteries in an environmentally friendly way. Seek advice from local authorities about recycling old batteries.



1. Twist a thin coin in the slot of the remote control near the key ring to remove the battery cover.

Note: Do not remove the rubber cover and circuit board from the front housing of the remote control.

Note: Do not wipe off any grease on the battery terminals or on the back surface of the circuit board.

2. Remove the old battery.
3. Insert the new battery. Refer to the symbols inside the remote control for the correct orientation of the battery. Press the battery down to make sure you have it fully seated in the housing.
4. Reinstall the battery housing cover onto the remote control.

Note: Replacing the battery does not erase the programmed key from your vehicle. The remote control operates normally.

CHANGING THE REMOTE CONTROL BATTERY - VEHICLES WITH: PUSH BUTTON START



WARNING: Keep batteries away from children to prevent ingestion. Failure to follow this instruction could result in personal injury or death. If ingested, immediately seek medical attention.



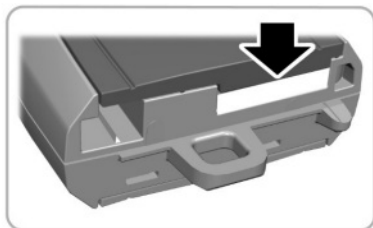
WARNING: If the battery compartment does not securely close, stop using the remote control and replace it as soon as possible. In the meantime, keep the remote control away from children. Failure to follow this instruction could result in personal injury or death.

The remote control uses one coin-type 3-volt lithium battery CR2450 or equivalent.

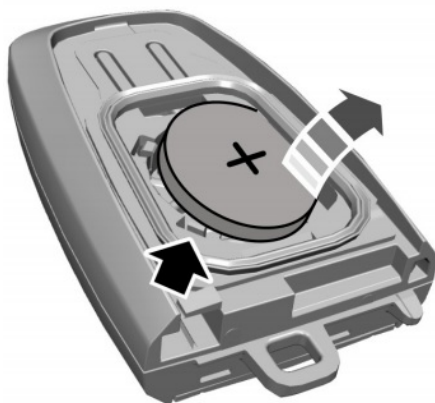


Keys and Remote Controls

1. Push the release button and pull the key blade out.



2. Twist a thin coin under the tab hidden behind the key blade head to remove the battery cover.



3. Insert a screwdriver, and carefully remove the battery.
4. Install a new battery with the + facing upward.
5. Reinstall the battery housing cover onto the transmitter and install the key blade.



Dispose of old batteries in an environmentally friendly way. Seek advice from your local authority about recycling old batteries.

Note: Do not wipe off any grease on the battery terminals or on the back surface of the circuit board.

Note: Replacing the battery does not erase the programmed key from your vehicle. The remote control should operate normally.

Keys and Remote Controls

CHANGING THE REMOTE CONTROL BATTERY - VEHICLES WITH: FLIP KEY



WARNING: Keep batteries away from children to prevent ingestion. Failure to follow this instruction could result in personal injury or death. If ingested, immediately seek medical attention.



WARNING: If the battery compartment does not securely close, stop using the remote control and replace it as soon as possible. In the meantime, keep the remote control away from children. Failure to follow this instruction could result in personal injury or death.

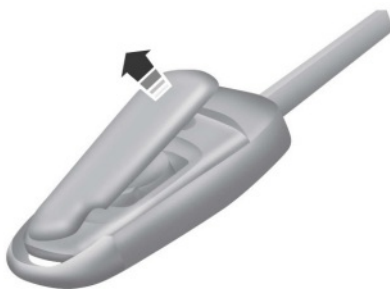
Battery Replacement Procedure

The remote control uses one coin-type 3-volt lithium battery CR2032 or equivalent.

Press the button to release the key blade before beginning the procedure.



1. Insert a screwdriver, in the position shown and gently push the clip.
2. Press the clip down to release the battery cover.



3. Carefully remove the cover.



4. Insert a screwdriver as shown to release the battery.



Note: Do not touch the battery contacts or the printed circuit board with the screwdriver.

5. Remove the battery.

Keys and Remote Controls

6. Install a new battery with the **+** facing up.
7. Replace the battery cover.



Dispose of old batteries in an environmentally friendly way. Seek advice from your local authority about recycling old batteries.

Note: Do not wipe off any grease on the battery terminals or on the back surface of the circuit board.

Note: Replacing the battery does not erase the programmed key from your vehicle. The remote control should operate normally.

REPLACING A LOST KEY OR REMOTE CONTROL

You can purchase replacement keys or remote controls from an authorized dealer. Authorized dealers can program remote controls for your vehicle.



Note: Your vehicle keys came with a security label that provides important key cut information. Keep the label in a safe place for future reference.

PROGRAMMING THE REMOTE CONTROL - VEHICLES WITH: PUSH BUTTON START

General Information

Read and understand the following before you begin the process.

- You must have two previously programmed remote controls inside your vehicle and the new unprogrammed remote controls readily accessible.
- Make sure that you close all the doors before beginning and keep them closed throughout the procedure.
- Make sure that your vehicle is off.
- Perform all steps within 30 seconds of starting the sequence.

If you perform any steps out of sequence stop and wait for at least one minute before starting again.

Note: Contact an authorized dealer to have the spare remote control programmed if two previously programmed remote controls are not available.

Note: You can program a maximum of four remote controls to your vehicle.

Note: If your programmed remote controls are lost or stolen and you do not have an extra coded remote control, have your vehicle towed to an authorized dealer. Store an extra programmed remote control away from your vehicle in a safe place. Contact an authorized dealer to purchase additional spare or replacement remote controls.

Steps for Programming Your Spare Remote Control

1. Locate the passive key backup slot in your vehicle. See **Accessing the Passive Key Backup Position** (page 242).
2. Place the first programmed remote control in the backup slot with your foot off the brake pedal, press and release the push button ignition switch.
3. Wait five seconds and then press and release the push button ignition switch again.
4. Remove the remote control.

Keys and Remote Controls

5. Within 10 seconds, place a second programmed remote control in the backup slot. Press and release the push button ignition switch.
6. Wait five seconds and then press and release the push button ignition switch again. Keep the ignition on for at least three seconds, but no more than 10 seconds.
7. Remove the remote control.
8. Place the unprogrammed remote control in the backup slot and press and release the push button ignition switch.

Programming is now complete. With your foot on the brake pedal, press the push button ignition switch to verify the remote control functions operate and your vehicle starts with the new remote control.

If programming was not successful, wait 10 seconds and repeat steps 1 through 7. If you are still unsuccessful, take your vehicle to an authorized dealer.

PROGRAMMING THE REMOTE CONTROL - VEHICLES WITH: FLIP KEY

General Information

You can program your own remote control to your vehicle. This procedure programs both the engine immobilizer keycode and the remote entry portion of the remote control to your vehicle.

Only use remote controls with an integrated mechanical key.

You must have two previously programmed remote controls and the new unprogrammed remote readily accessible. Contact an authorized dealer to have the spare remote control programmed if the two previously programmed remote controls are not available.

Read and understand the entire procedure before you begin.

Steps for Programming Your Spare Remote Control

1. Insert the first previously programmed key into the ignition.
2. Switch the ignition from off to on. Keep the ignition on for at least three seconds, but no more than 10 seconds.
3. Switch the ignition off and remove the first previously programmed key from the ignition.
4. After three seconds but within 10 seconds of switching the ignition off, insert the second previously programmed key into the ignition.
5. Switch the ignition from off to on. Keep the ignition on for at least three seconds, but no more than 10 seconds.
6. Switch the ignition off and remove the second previously programmed key from the ignition.
7. After three seconds but within 10 seconds of switching the ignition off and removing the previously programmed key, insert the new unprogrammed key into the ignition.
8. Switch the ignition from off to on. Keep the ignition on for at least six seconds until you hear the door locks cycle.
9. Remove the newly programmed key from the ignition.

The key starts the engine if programming is successful. You can operate the keyless remote entry system with the new remote control with integrated key.

If programming is not successful, wait 20 seconds and repeat steps 1 through 8. If you are still unsuccessful, take your vehicle to an authorized dealer.

Note: *You can program a maximum of six remote controls to your vehicle.*

Keys and Remote Controls

KEYS AND REMOTE CONTROLS AUDIBLE WARNINGS - VEHICLES WITH: FLIP KEY

Sounds when you open the driver's door, turn off the vehicle and you have left the key in the ignition.

KEYS AND REMOTE CONTROLS AUDIBLE WARNINGS - VEHICLES WITH: PUSH BUTTON START

Key In Reminder

Sounds when the following conditions are met:

- Vehicle is out of park (P).
- You switch the vehicle off.
- You open the driver's door.
- You have left the key inside the vehicle.

USING THE VALET MODE

What is Valet Mode

The valet mode allows you to limit the access to some features on the touchscreen.

Enabling Classic Valet Mode

Make sure the remote control is in your vehicle.

1. From the settings menu, press Valet Mode.
2. Enter a four digit code to lock the touchscreen.
3. Re-enter the same four digit code to complete enabling valet mode.

Disabling Classic Valet Mode

1. Press Exit Valet Mode.
2. Enter your four digit code to disable valet mode and unlock the touchscreen.

KEYS AND REMOTE CONTROLS – TROUBLESHOOTING

KEYS AND REMOTE CONTROLS – INFORMATION MESSAGES

Message	Details
Key battery low Replace soon	Replace remote control battery.

Doors and Locks

OPERATING THE DOORS FROM OUTSIDE YOUR VEHICLE

UNLOCKING AND LOCKING THE DOORS USING THE REMOTE CONTROL

You can only use the remote control when your vehicle is stationary.

Unlocking the Doors



Press the button to unlock all doors. One long flash of the turn signal lamps confirms that your vehicle has unlocked.

One-Stage Unlocking



Press the button to unlock all doors.

Two-Stage Unlocking (If Equipped)



Press the button to unlock the driver's door. Press the button again within three seconds to unlock all doors.

Locking the Doors



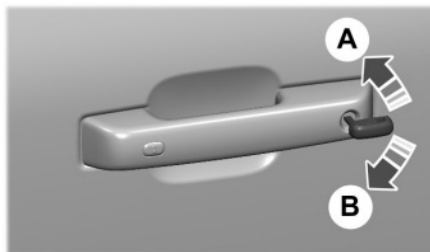
Press the button to lock all doors. One short flash of the turn signal lamps confirms your vehicle is locked.

A tone sounds when you press the lock button twice within three seconds on the remote control to confirm your vehicle is locked.

Note: You can also lock and unlock your vehicle without using the remote control. See **Keyless Entry** (page 101).

UNLOCKING AND LOCKING THE DOORS USING THE KEY BLADE

If there is a power door lock fault you can use the key blade to lock and unlock the doors.



A Lock.

B Unlock.

OPERATING THE DOORS FROM INSIDE YOUR VEHICLE

UNLOCKING AND LOCKING THE DOORS USING THE CENTRAL LOCKING

The power door lock control is on the front doors.



Press the button to unlock all doors.



Press the button to lock all doors.

Note: The central locking only operates if the front doors are fully closed.

Doors and Locks

OPENING THE DOORS FROM INSIDE YOUR VEHICLE

Pull the interior door handle twice to unlock and open a rear door. The first pull unlocks the door and the second pull opens the door.

AUTOUNLOCK

WHAT IS AUTOUNLOCK

Autounlock is a feature that centrally unlocks the vehicle doors when your vehicle comes to a stop and you open the driver door using the interior door handle.

AUTOUNLOCK REQUIREMENTS

Autounlock unlocks all the doors after:

1. The vehicle speed exceeds 12 mph (20 km/h).
2. Your vehicle comes to a stop.
3. You open the driver door.

Note: *Autounlock operates for only 10 minutes after the ignition is switched off.*

SWITCHING AUTOUNLOCK ON AND OFF

1. Press Settings on the touchscreen.
2. Press Vehicle.
3. Press Locks.
4. Switch Autounlock on or off.

AUTOLOCK

WHAT IS AUTOLOCK

Autolock is a locking feature that centrally locks your vehicle doors when driving.

AUTOLOCK REQUIREMENTS

Autolock locks all the doors after:

1. All doors are closed and the ignition is on.
2. Your vehicle speed exceeds 12 mph (20 km/h).

Autolock repeats if:

1. Your vehicle is stopped.
2. Any door is opened and closed again.
3. Your vehicle speed exceeds 12 mph (20 km/h).

MISLOCK

WHAT IS MISLOCK

Mislock is a locking feature that warns you if your vehicle has not locked after requesting a lock.

MISLOCK LIMITATIONS

When you press the lock button once, the turn signals do not flash if:

- Any door or the tailgate is open.
- The hood is open.

If you switch mislock off, the horn does not sound if you press the lock button on the remote control when a door is open.

SWITCHING MISLOCK ON AND OFF

1. Press **Settings** on the touchscreen.
2. Press **Vehicle**.
3. Press **Locks**.
4. Switch **Mislock Chirp** on or off.

Doors and Locks

AUTORELOCK

HOW DOES AUTORELOCK WORK

The doors automatically relock if you do not open a door within 45 seconds of unlocking the doors with the remote control. The door locks and the alarm return to their previous state.

DOORS AND LOCKS AUDIBLE WARNINGS

Door Ajar Audible Warning

Sounds when any front door is not fully closed and your vehicle is moving.

DOORS AND LOCKS – TROUBLESHOOTING

DOORS AND LOCKS – WARNING LAMPS

Door Ajar Warning Lamp



It illuminates when you switch the ignition on and remains on if any door is open.

DOORS AND LOCKS – INFORMATION MESSAGES

Message	Details
Driver door ajar	Displays if a door is open. Fully close the door.
Passenger door ajar	
Rear left door ajar	
Rear right door ajar	
Hood ajar	Displays if a hood is open. Fully close the hood.

Doors and Locks

DOORS AND LOCKS – FREQUENTLY ASKED QUESTIONS

Can accessories such as steps or handles be used with the latch assembly?

- Do not use the door latch assembly to attach any accessory, such as handles or steps, as this can cause damage to your vehicle.

Keyless Entry (If Equipped)

WHAT IS KEYLESS ENTRY

The system allows you to lock and unlock your vehicle without taking the passive key out of your pocket or purse.

KEYLESS ENTRY LIMITATIONS

Make sure your remote control is within 3 ft (1 m) from the front door handles and the tailgate.

The system could not function if:

- The remote control remains stationary for about a minute.
- The vehicle battery has no charge.
- The remote control battery has no charge.
- There is interference causing issues with the remote control frequencies.
- The remote control is too close to metal objects or electronic devices, for example keys or a cell phone.

KEYLESS ENTRY SETTINGS

Reprogramming the Unlocking Function (If Equipped)

You can enable the two-stage unlocking function allowing you to unlock only the driver door when you touch the unlock sensor.

Press and hold both the lock and unlock buttons on the remote control for four seconds to disable or enable two-stage unlocking.

If you program the unlocking function so that only the driver door unlocks, you can unlock all of the other doors from inside your vehicle using the power door lock control. You can unlock individual doors by pulling the interior door handles on those doors.

Key Detection Alert

Displays a message in the instrument cluster if no valid key is detected, when you exit your vehicle with a key, after the last front door is closed and your keyless vehicle is in run, indicating your vehicle is still on. An audible alert sounds if you have driven the vehicle and reached a speed of 16 mph (25 km/h) and the above mentioned conditions are met.

You can switch the audible alert on or off.

1. From the settings menu, press Vehicle. See **Center Display** (page 624).
2. Switch Key Detection Alert On or Off.

USING KEYLESS ENTRY

Unlocking the Doors



With your passive key within 3 ft (1 m) of your vehicle, touch the unlock sensor on the back of the door handle for a brief period and then pull on the door handle to unlock, being careful not to touch the lock sensor at the same time or pull on the door handle too quickly. The intelligent access system requires a brief delay to authenticate your passive key.

Locking the Doors



Keyless Entry (If Equipped)

With your passive key within 3 ft (1 m) of your vehicle, touch the outer door handle lock sensor for approximately one second to lock, being careful not to touch the unlock sensor on the back of the door handle at the same time. After locking, you can immediately pull on the door handle to confirm locking occurred without inadvertently unlocking.

KEYLESS ENTRY – TROUBLESHOOTING

KEYLESS ENTRY – FREQUENTLY ASKED QUESTIONS

Why does the keyless entry system not function?

If the system does not function it may be limited. See **Keyless Entry Limitations** (page 101). If the system still does not function use the remote control or the key blade to lock and unlock your vehicle.

Why can I not lock my vehicle?

If you electronically lock your vehicle with a rear door or the tailgate open, the system searches for a passive key inside your vehicle after you close the last door. If the system detects a key, all doors unlock indicating that a key is inside. Your vehicle locks if another passive key is within the detection range after you close the last door.

Keyless Entry Keypad (If Equipped)

WHAT IS THE KEYLESS ENTRY KEYPAD

The keyless entry keypad allows you to lock and unlock your vehicle using the keypad on the window trim.

KEYLESS ENTRY KEYPAD LIMITATIONS

The system may not function if:

- The vehicle battery has no charge.

LOCATING THE KEYLESS ENTRY KEYPAD

The keypad is near the driver window and illuminates when you press it.



KEYLESS ENTRY KEYPAD MASTER ACCESS CODE - VEHICLES WITH: PUSH BUTTON START

What is the Master Access Code

The master access code is a factory-set five-digit entry code. You can operate the keypad with the master access code at any time. The master access code can be displayed in the instrument cluster display.

Displaying the Master Access Code in the Instrument Cluster Display

Read and understand the following before you begin the process.

- You must have two keys inside your vehicle.
- Make sure that you close all the doors and that they remain closed throughout the procedure.
- Do not place the keys on the wireless accessory charging area during the procedure.

Perform all steps within 30 seconds of starting the sequence. If you perform any of the steps out of sequence, stop and wait for at least one minute before starting again.

1. Turn the vehicle off.
2. Locate the backup slot inside the vehicle. See **Accessing the Passive Key Backup Position** (page 242).
3. Place the first key in the backup slot with the buttons upright and facing toward the rear of the vehicle.
4. Without pressing the brake pedal, push the start button to put the vehicle into accessory mode and wait for four seconds.
5. Turn off the vehicle and replace the first key with the second key.

Keyless Entry Keypad (If Equipped)

- Without pressing the brake pedal, push the start button to put the vehicle into accessory mode.

The master access code appears in the instrument cluster display for a few seconds.

Note: *In case of warning messages appearing in the instrument cluster, the master access code displays only after you dismiss them.*

KEYLESS ENTRY KEYPAD PERSONAL ACCESS CODES

Programming a Personal Entry Code

- Enter the five-digit master code.
- Press **1-2** on the keypad within five seconds.
- Enter your personal five-digit code. You must do this within five seconds of completing Step 2.
- Press **1-2** on the keypad to save personal code 1.

The doors lock then unlock to confirm that programming was successful.

To program additional personal entry codes, repeat Steps 1 through 3, then for Step 4:

- Press **3-4** to save personal code 2.
- Press **5-6** to save personal code 3.
- Press **7-8** to save personal code 4.
- Press **9-0** to save personal code 5.

If your vehicle comes with the operating system, you can also program the system with one personal entry code.

Note: *Programming a code using the operating system overwrites any code that was already saved on the position 9-0 of the Keypad.*

Hints:

- Do not set a code that uses five of the same number.
- Do not use five numbers in sequential order.
- The five-digit master code works even if you have set your own personal code.

Erasing a Personal Code

- Enter the five-digit master code.
- Press and release **1-2** on the keypad within five seconds.
- Press and hold **1-2** for two seconds. You must do this within five seconds of completing Step 2.

All personal codes erase and only the five-digit master code works.

Anti-Scan Feature

The keypad goes into an anti-scan mode if you enter the wrong code seven times. This mode turns off the keypad for one minute and the keypad lamp flashes.

The anti-scan feature turns off after:

- One minute of keypad inactivity.
- You press the unlock button on the remote control.
- You switch the ignition on.
- You unlock your vehicle using keyless entry.

Keyless Entry Keypad (If Equipped)

USING THE KEYLESS ENTRY KEYPAD

Unlocking the Driver Door



Enter the factory-set five-digit code or your personal code. You must press each number within five seconds of each other.

Note: All doors unlock if the two-stage unlocking feature is disabled. See **Keyless Entry Settings** (page 101).

Unlocking All Doors

Enter the factory-set five-digit code or your personal code, then press 3-4 within five seconds.

To Release the Frunk

Enter the factory-set five-digit code or your personal code, then press 7-8 within five seconds.

Locking the Doors



Press and hold **7-8** and **9-0** at the same time with the driver door closed.

Note: You do not need to enter the code first.

KEYLESS ENTRY KEYPAD – TROUBLESHOOTING

KEYLESS ENTRY KEYPAD – FREQUENTLY ASKED QUESTIONS

Why does the keypad not accept the access code?

If you enter the access code too fast on the keypad, the unlock function may not work. Slowly re-enter the access code.

Why does the keypad not function?

The keypad goes into an anti-scan mode if you enter a wrong code seven times. The anti-scan mode disables the keypad for one minute and the red light flashes.

Easy Entry and Exit - Vehicles With: Driver Memory Seat

HOW DOES EASY ENTRY AND EXIT WORK

Easy entry and exit moves the driver seat rearward and the steering column up when you switch the ignition off. The driver seat and steering column return to their previous positions when you switch the ignition on.

Note: *Depending on your vehicle, the column may move up and in.*

SWITCHING EASY ENTRY AND EXIT ON AND OFF

1. Press **Settings** on the touchscreen.
2. Press **Vehicle**.
3. Press **Easy Entry/Exit**.

If you press any adjustment or memory button when in easy exit mode, the system cancels the operation.

Tailgate - Vehicles With: Manual Tailgate

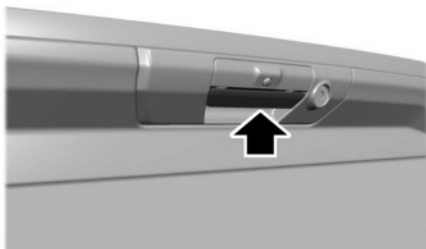
TAILGATE PRECAUTIONS



WARNING: It is extremely dangerous to ride in a cargo area, inside or outside of a vehicle. In a crash, people riding in these areas are more likely to be seriously injured or killed. Do not allow people to ride in any area of your vehicle that is not equipped with seats and seatbelts. Make sure everyone in your vehicle is in a seat and properly using a seatbelt. Failure to follow this warning could result in serious personal injury or death.

OPENING THE TAILGATE

OPENING THE TAILGATE FROM OUTSIDE YOUR VEHICLE

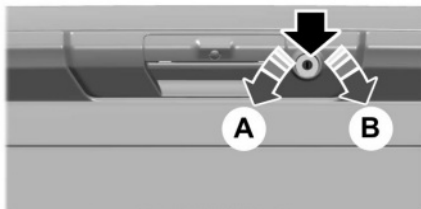


Pull up on the handle to release the tailgate.

Note: You may need to unlock the tailgate first.

LOCKING AND UNLOCKING THE TAILGATE

Manual



A Lock.

B Unlock.

1. Insert the ignition key into the tailgate lock.
2. Turn it to the left to lock the tailgate.
3. Turn it to the right to unlock the tailgate.

Power

You can lock and unlock the tailgate with the remote control or power door unlock control.

REMOVING AND INSTALLING THE TAILGATE



WARNING: Always properly secure cargo to prevent shifting cargo or cargo falling from the vehicle. Failure to do so could result in compromised vehicle stability and serious personal injury to vehicle occupants or others.

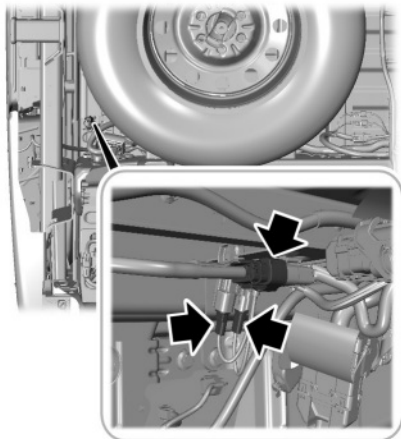
Tailgate - Vehicles With: Manual Tailgate



WARNING: The tailgate is heavy. Removal of the tailgate requires two adults. Failure to follow this instruction could result in personal injury or property damage.

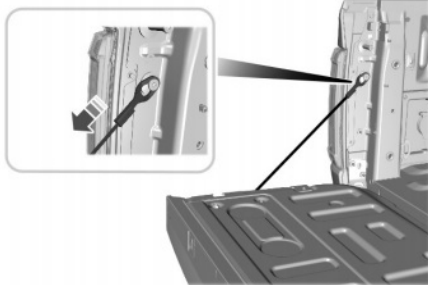
Note: Before removing the tailgate, make sure the tailgate removal kit with the protective caps is in the glove compartment. If it is not, one can be provided free of charge by your authorized dealer. Failure to install the protective caps results in damage to the electrical system not covered by the vehicle warranty.

Note: Skip to Step 4 if your vehicle does not have power door locks.



1. Unlatch the tailgate.
2. Disconnect the power door locks in-line connector. It is under the pickup box on the right-hand side of the vehicle near the spare tire.
3. Install a protective cap on the in-line connector portion that remains under the pickup box.

4. Partially lower the tailgate. Carefully feed the tailgate harness up through the gap between the pickup box and the bumper and place it out of the way under the pickup box.
5. Lower the tailgate.



6. Use a screwdriver to gently pry the spring clip on each connector past the head of the support screw. Disconnect the cable.
7. Disconnect the other cable.
8. Lift the tailgate to 45 degrees from the horizontal position.
9. Lift the right-hand side off its hinge.
10. Lift the tailgate to 80 degrees from the horizontal position.
11. Remove the tailgate from the left-hand side hinge by sliding it to the right.
12. Install the tailgate in reverse order.

TAILGATE STEP (IF EQUIPPED)

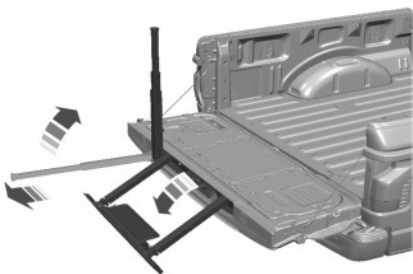
ACCESSING THE TAILGATE STEP

1. Lower the tailgate.
2. Push the button in the center of the step moulding. The step pops out slightly.

Tailgate - Vehicles With: Manual Tailgate



3. Pull the step out fully. Lower the step to its lowest position.



4. Pull the yellow handle stop backward out of the tailgate until it fully extends.
5. To lock the handle in place, rotate the handle up from the horizontal to the vertical position until you hear a click.

Note: Do not tow with the step or grab handle.

Replace the slip resistance tape or grab handle moulding if it appears worn or damaged.

To reduce the risk of falling:

- Only operate the step when your vehicle is on a level surface.
- Only operate the step in areas with sufficient lighting.

- Make sure you use the grab handle when climbing on the step.
- Do not use the step with bare feet.
- Make sure the step is clean before use.
- Keep the step load below the total maximum load of 350 lb (159 kg).

STOWING THE TAILGATE STEP

1. Press the yellow button on the handle to lower and then press the yellow lever at the bottom of the handle to unlock. Rotate the handle down from the vertical to the horizontal position and push it into the tailgate.
2. Rotate the step up until it is horizontal, then push it back into the tailgate until the step is secure.

Note: Make sure to close and fully latch the step before moving your vehicle. Do not drive with the step or grab handle open.

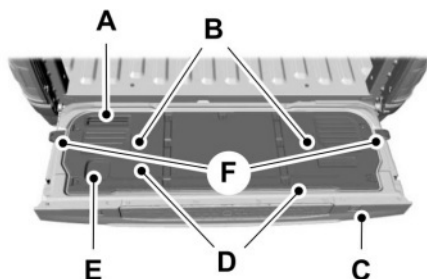
Note: The power tailgate cannot close if the step is open. A warning message appears and a tone sounds. After stowing the step the power close function is restored.

TAILGATE WORK SURFACE (IF EQUIPPED)

The tailgate work surface is a durable and functional surface on the inside portion of your tailgate you can use to perform various tasks.

To use the tailgate work surface, fold down the tailgate.

Tailgate - Vehicles With: Manual Tailgate



- A Tablet stand.
- B Tool inset.
- C Clamp pocket.
- D Standard and metric ruler.
- E Cup holder.
- F Tailgate anchors.



The tailgate top cap moulding contains clamp pockets that allows you to secure work material.

Note: Damage could occur to the tailgate if you overload the vertical clamp arm in any direction.

Note: When you finish using the tailgate work surface, make sure you remove all of your belongings, then close the tailgate.

Tailgate - Vehicles With: Multi-Access Tailgate

TAILGATE PRECAUTIONS



WARNING: It is extremely dangerous to ride in a cargo area, inside or outside of a vehicle. In a crash, people riding in these areas are more likely to be seriously injured or killed. Do not allow people to ride in any area of your vehicle that is not equipped with seats and seatbelts. Make sure everyone in your vehicle is in a seat and properly using a seatbelt. Failure to follow this warning could result in serious personal injury or death.

OPENING THE TAILGATE

OPENING THE TAILGATE FROM INSIDE YOUR VEHICLE (If Equipped)

To operate the power tailgate, the vehicle must be in park (P) or reverse (R) and the vehicle speed is less than 2.5 mph (4 km/h).



Press the button on the instrument panel.

Note: The center display button under features may also be available to open the tailgate. See **Feature Bar** (page 625).

Note: A tone sounds while the tailgate opens.

Note: The tailgate stops and reverses if it detects an obstruction when opening.

Note: An alert sounds if the electronic tailgate is in manual mode.

Note: A pop-up message appears on the touchscreen if the tailgate is in manual mode asking if you want to change back to power mode.

Note: A pop-up message appears on the instrument panel if the swing gate is open to close the swing gate prior to operating the tailgate.

OPENING THE TAILGATE FROM OUTSIDE YOUR VEHICLE

1. Unlock the vehicle with the remote control or power door unlock control.

Note: If an intelligent access transmitter is within 3 ft (1 m) of the tailgate, the tailgate unlocks when you press the tailgate release button.



2. Press the button on the tailgate handle.

OPENING THE TAILGATE USING THE REMOTE CONTROL



Press the remote control button twice within three seconds.

CLOSING THE TAILGATE

CLOSING THE TAILGATE FROM INSIDE YOUR VEHICLE (If Equipped)



Press the button on the instrument panel.

Note: The center display button under features may also be available to open the tailgate. See **Feature Bar** (page 625).

Tailgate - Vehicles With: Multi-Access Tailgate

Note: A pop-up message appears on the instrument panel to shift to park to operate the tailgate if the vehicle is out of park (P) and above 2.5 mph (4 km/h).

CLOSING THE TAILGATE FROM OUTSIDE YOUR VEHICLE

You can close the power tailgate by:

- Pressing the tailgate button on your remote control twice within three seconds.
- Pressing the center button on the tailgate once.

Note: A tone sounds while the tailgate closes.

Note: The tailgate stops and reverses if it detects an obstruction when closing.

Lift-to-Close

To automatically close the tailgate using lift-to-close, lift the tailgate approximately 4 in (10 cm) and hold it for a few seconds.

Note: If the tailgate position is more than halfway open, it may not automatically close.

Manual Close

You can manually close the tailgate when you lift the tailgate in a continuous motion.

If you stop the tailgate motion, the lift-to-close feature engages and closes the tailgate.

Putting the Tailgate in Manual Mode

You can put the tailgate in manual mode through the vehicle settings in your touchscreen.

Note: In manual mode, you can only open the tailgate using the tailgate release button on the tailgate and messaging is reduced.

Note: A pop-up message appears on the touchscreen if you press the tailgate button on the instrument panel when the tailgate is in manual mode.

CLOSING THE TAILGATE USING THE REMOTE CONTROL



Press the remote control button twice within three seconds.

USING THE MULTI-ACCESS TAILGATE



WARNING: Do not hang, sit, or stand on an open swing gate. Failure to follow this instruction could result in personal injury.

The multi-access tailgate is a combination of tailgate and swing gate. You can open the swing gate without opening the tailgate to access the pickup bed.

Note: Fully close the power tailgate to operate the swing gate.

Note: Fully close the swing gate to operate the tailgate.

Note: A tone sounds if the swing gate is not fully closed.

Note: The tailgate cannot be opened if the swing gate is not fully closed.

Note: The maximum load on the swing gate is 180 lb.

Note: From the closed position, only open the swing gate halfway to avoid hitting the trailer jacks.

Opening the Swing Gate

1. Unlock the vehicle using the remote control or power door unlock control.

Tailgate - Vehicles With: Multi-Access Tailgate



2. Press the button inside the swing gate handle.

Note: If an intelligent access transmitter is within 3 ft (1 m) of the swing gate, the swing gate unlocks when you press the swing gate release button.

Note: Make sure the vehicle is in park (P).

Note: Do not leave the swing gate open while driving. This could damage the swing gate and its components.

Note: The swing door will not open if the tailgate is open. The tailgate will not open if the swing door is open.

REMOVING AND INSTALLING THE TAILGATE

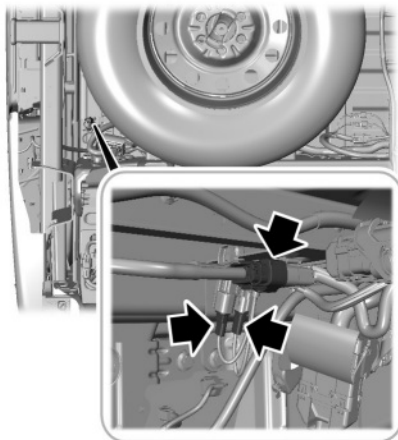


WARNING: Always properly secure cargo to prevent shifting cargo or cargo falling from the vehicle. Failure to do so could result in compromised vehicle stability and serious personal injury to vehicle occupants or others.



WARNING: The tailgate is heavy. Removal of the tailgate requires two adults. Failure to follow this instruction could result in personal injury or property damage.

Note: Before removing the tailgate, make sure the tailgate removal kit with the protective caps is in the glove compartment. If it is not, one can be provided free of charge by your authorized dealer. Failure to install the protective caps results in damage to the electrical system not covered by the vehicle warranty.



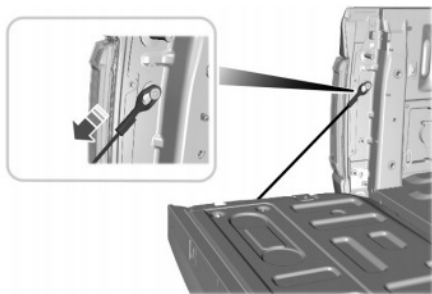
1. Close the swing gate if open.
2. Put the tailgate into manual mode by accessing the vehicle settings using the touchscreen.
3. Open the tailgate.
4. Disconnect the power door locks in-line connector. It is under the pickup box on the left-hand side of the vehicle near the spare tire.
5. Install a protective cap on the in-line connector portion that remains under the pickup box.
6. Partially raise the tailgate. Carefully feed the tailgate harness up through the gap between the pickup box and the bumper and place it out of the way under the pickup box.

Tailgate - Vehicles With: Multi-Access Tailgate

7. Fully lower the tailgate.



8. Remove the retention block/screw assembly.



9. Use a screwdriver to gently pry the spring clip on each connector past the head of the support screw. Disconnect the cable.
10. Disconnect the other cable.
11. Lift the tailgate to 45 degrees from the horizontal position.
12. Lift the left-hand side off its hinge.

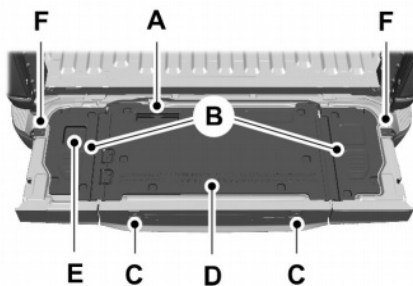
13. Lift the tailgate to 80 degrees from the horizontal position.
14. Remove the tailgate from the right-hand side hinge by sliding it to the left.
15. Install the tailgate in reverse order.

Note: After reinstalling the tailgate, install and tighten the retention block/ screw assembly to 11 lb.ft (15 Nm). Failure to install and tighten the retaining screw to specification can cause the tailgate to detach.

TAILGATE WORK SURFACE

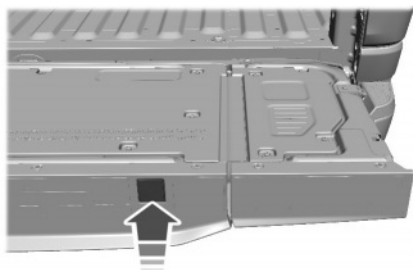
The tailgate work surface is a durable and functional surface on the inside portion of your tailgate you can use to perform various tasks.

To use the tailgate work surface, fold down the tailgate.



- A Tablet stand.
- B Tool inset.
- C Clamp pocket.
- D Standard and metric ruler.
- E Cup holder.
- F Tailgate anchors.

Tailgate - Vehicles With: Multi-Access Tailgate



The tailgate top cap moulding contains clamp pockets that allows you to secure work material.

Note: Damage could occur to the tailgate if you overload the vertical clamp arm in any direction.

Note: When you finish using the tailgate work surface, make sure you remove all of your belongings, then close the tailgate.

TAILGATE – TROUBLESHOOTING

TAILGATE – WARNING LAMPS



Illuminates when the tailgate is not completely closed.



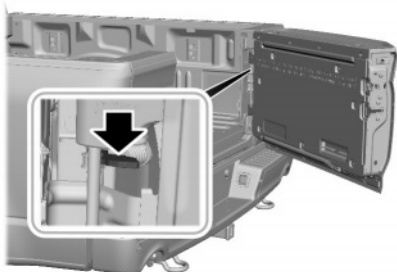
Illuminates when the swing gate is not completely closed.

Apply Lubricant to Swing Gate Hinge Check Periodically.

1. Unlock the vehicle using the remote control or power door unlock control.



2. Press the button inside the swing gate handle.



3. Fully open the swing gate door.
4. Apply lubricant, Ford PN XL-5-A or equivalent, to the swing door hinge check in the location shown.
5. Close the swing gate door.

Tailgate - Vehicles With: Multi-Access Tailgate

TAILGATE – INFORMATION MESSAGES

Message	Details
Tailgate ajar	The tailgate is not completely closed.
Shift to Park to operate tailgate	Make sure the vehicle is in park (P) to operate the tailgate.
Swing gate ajar	The swing gate is not completely closed.
Close swing gate before opening tailgate	You need to close the swing gate to open the power tailgate.
Power Tailgate is in Manual Mode. Switch to Power Mode?	Displays when you are using the instrument panel button to open the tailgate and the tailgate is in manual mode.

Tailgate - Vehicles With: Multi-Access Tailgate

TAILGATE – FREQUENTLY ASKED QUESTIONS

Why won't my tailgate open?

- Make sure the transmission is in park (P) or reverse (R).
- Your vehicle speed is at or above 2 mph (4 km/h).
- Make sure the swing gate is completely closed.
- Make sure nothing is obstructing the tailgate path and or causing resistance, such as tonneau cover or other aftermarket accessories, freezing conditions or being parked downhill.
- If you have continued issues, the battery voltage may be low or other system issues. See an authorized dealer.

Why won't my tailgate close?

- Make sure the tailgate is in power mode.
- Your vehicle speed is at or above 2 mph (4 km/h).
- The tailgate encountered an obstacle or freezing conditions. After removing the obstacles, manually close the tailgate to resume normal operation.
- If you have continued issues, the battery voltage may be low or other system issues. See an authorized dealer.

Why won't my swing gate open?

- Make sure vehicle is in park (P).
- Make sure the tailgate is completely closed.

Tailgate - Vehicles With: Power Tailgate

TAILGATE PRECAUTIONS



WARNING: It is extremely dangerous to ride in a cargo area, inside or outside of a vehicle. In a crash, people riding in these areas are more likely to be seriously injured or killed. Do not allow people to ride in any area of your vehicle that is not equipped with seats and seatbelts. Make sure everyone in your vehicle is in a seat and properly using a seatbelt. Failure to follow this warning could result in serious personal injury or death.

OPENING THE TAILGATE

OPENING THE TAILGATE FROM INSIDE YOUR VEHICLE (If Equipped)

To operate the power tailgate, the vehicle must be in park (P) or reverse (R) and the vehicle speed is less than 2.5 mph (4 km/h).



Press the button on the instrument panel.

Note: The center display button under features may also be available to open the tailgate. See **Feature Bar** (page 625).

Note: A tone sounds while the tailgate opens.

Note: The tailgate stops and reverses if it detects an obstruction when opening.

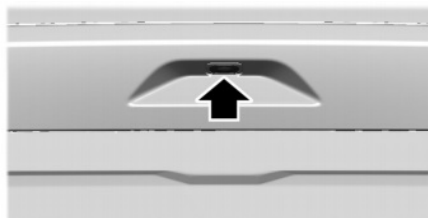
Note: An alert sounds if the electronic tailgate is in manual mode.

Note: A pop-up message appears on the touchscreen if the tailgate is in manual mode asking if you want to change back to power mode.

OPENING THE TAILGATE FROM OUTSIDE YOUR VEHICLE

1. Unlock the vehicle with the remote control, power door unlock control or your phone as a key device.

Note: If an authorized device is within 3 ft (1 m) of the tailgate, the tailgate unlocks when you press the tailgate release button.



2. Press the button on the middle of the tailgate.

OPENING THE TAILGATE USING THE REMOTE CONTROL



Press the remote control button twice within three seconds.

CLOSING THE TAILGATE

CLOSING THE TAILGATE FROM INSIDE YOUR VEHICLE (If Equipped)



Press the button on the instrument panel.

Note: The center display button under features may also be available to open the tailgate. See **Feature Bar** (page 625).

Note: The tailgate does not close with the tailgate step ajar. A Step Ajar message displays on instrument panel.

Tailgate - Vehicles With: Power Tailgate

CLOSING THE TAILGATE FROM OUTSIDE YOUR VEHICLE

You can close the power tailgate by:

- Pressing the tailgate button on your remote control twice within three seconds.
- Pressing the button on the tailgate once.

Note: A tone sounds while the tailgate closes.

Note: The tailgate stops and reverses if it detects an obstruction when closing.

Lift-to-Close

To close the tailgate automatically using lift-to-close, lift the tailgate approximately 4 in (10 cm) and hold it for a few seconds.

Note: If the tailgate position is more than halfway open, it may not close automatically.

Manual Close

You can close the tailgate manually when you lift the tailgate in a continuous motion.

If you stop the tailgate motion, the lift-to-close feature engages and power closes the tailgate.

Putting the Tailgate in Manual Mode

You can put the tailgate in manual mode through the vehicle settings in your touchscreen.

Note: In manual mode, the tailgate only opens by the tailgate release button on the tailgate and messaging is reduced.

Note: A pop-up message appears on the touchscreen if you press the tailgate button on the instrument panel when the tailgate is in Manual mode.

CLOSING THE TAILGATE USING THE REMOTE CONTROL



Press the remote control button twice within three seconds.

REMOVING AND INSTALLING THE TAILGATE



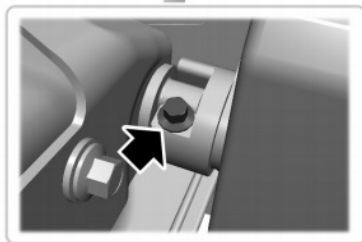
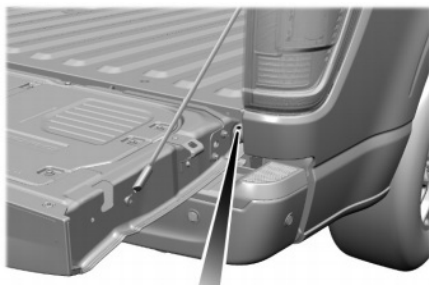
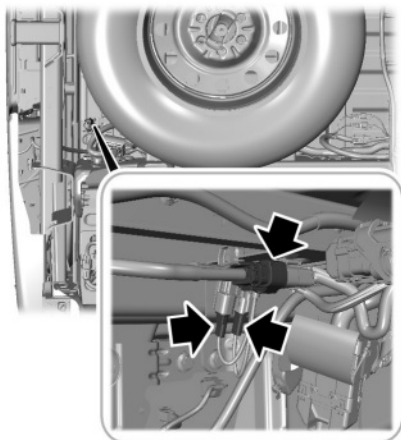
WARNING: Always properly secure cargo to prevent shifting cargo or cargo falling from the vehicle. Failure to do so could result in compromised vehicle stability and serious personal injury to vehicle occupants or others.



WARNING: The tailgate is heavy. Removal of the tailgate requires two adults. Failure to follow this instruction could result in personal injury or property damage.

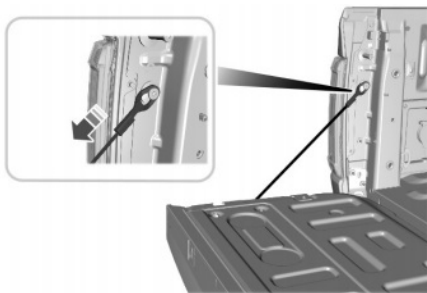
Note: Before removing the tailgate, make sure the tailgate removal kit with the protective caps is in the glove compartment. If it is not, one can be provided free of charge by your authorized dealer. Failure to install the protective caps results in damage to the electrical system not covered by the vehicle warranty.

Tailgate - Vehicles With: Power Tailgate



1. Put the tailgate into manual mode by accessing the vehicle settings using the touchscreen.
2. Open the tailgate.
3. Disconnect the power door locks in-line connector. It is under the pickup box on the right-hand side of the vehicle near the spare tire.
4. Install a protective cap on the in-line connector portion that remains under the pickup box.
5. Partially raise the tailgate. Carefully feed the tailgate harness up through the gap between the pickup box and the bumper and place it out of the way under the pickup box.
6. Fully lower the tailgate.

7. Remove the retaining screw.

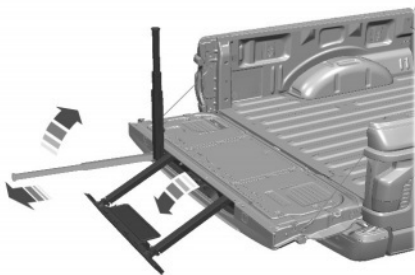


8. Use a screwdriver to gently pry the spring clip on each connector past the head of the support screw. Disconnect the cable.
9. Disconnect the other cable.
10. Lift the tailgate to 45 degrees from the horizontal position.
11. Lift the right-hand side off its hinge.

Tailgate - Vehicles With: Power Tailgate

12. Lift the tailgate to 80 degrees from the horizontal position.
13. Remove the tailgate from the left-hand side hinge by sliding it to the right.
14. Install the tailgate in reverse order.

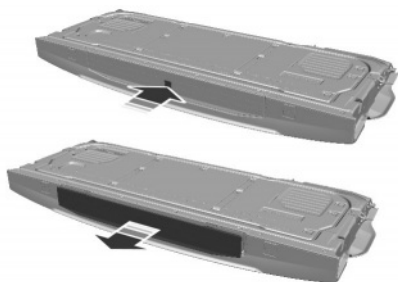
Note: After reinstalling the tailgate it is important to reinstall the retaining screw to the recommended torque, 7 lb.ft (10 Nm). Failure to install the retaining screw can cause the tailgate to detach.



TAILGATE STEP

ACCESSING THE TAILGATE STEP

1. Lower the tailgate.
2. Push the button in the center of the step moulding. The step pops out slightly.



3. Pull the step out fully. Lower the step to its lowest position.

4. Pull the yellow handle stop backward out of the tailgate until it fully extends.
5. To lock the handle in place, rotate the handle up from the horizontal to the vertical position until you hear a click.

Note: Do not tow with the step or grab handle.

Replace the slip resistance tape or grab handle moulding if it appears worn or damaged.

To reduce the risk of falling:

- Only operate the step when your vehicle is on a level surface.
- Only operate the step in areas with sufficient lighting.
- Make sure you use the grab handle when climbing on the step.
- Do not use the step with bare feet.
- Make sure the step is clean before use.
- Keep the step load below the total maximum load of 350 lb (159 kg).

STOWING THE TAILGATE STEP

1. Press the yellow button on the handle to lower and then press the yellow lever at the bottom of the handle to unlock. Rotate the handle down from the vertical to the horizontal position and push it into the tailgate.

Tailgate - Vehicles With: Power Tailgate

2. Rotate the step up until it is horizontal, then push it back into the tailgate until the step is secure.

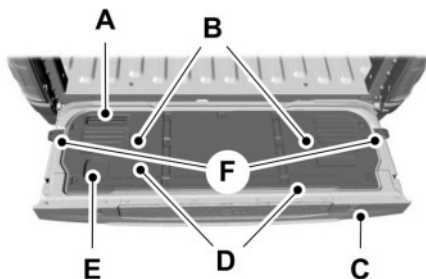
Note: Make sure to close and fully latch the step before moving your vehicle. Do not drive with the step or grab handle open.

Note: The power tailgate cannot close if the step is open. A warning message appears and a tone sounds. After stowing the step the power close function is restored.

TAILGATE WORK SURFACE (IF EQUIPPED)

The tailgate work surface is a durable and functional surface on the inside portion of your tailgate you can use to perform various tasks.

To use the tailgate work surface, fold down the tailgate.



- A Tablet stand.
- B Tool inset.

- C Clamp pocket.
- D Standard and metric ruler.
- E Cup holder.
- F Tailgate anchors.



The tailgate top cap moulding contains clamp pockets that allows you to secure work material.

Note: Damage could occur to the tailgate if you overload the vertical clamp arm in any direction.

Note: When you finish using the tailgate work surface, make sure you remove all of your belongings, then close the tailgate.

TAILGATE – TROUBLESHOOTING

TAILGATE – WARNING LAMPS



Illuminates when the tailgate is not completely closed.

Tailgate - Vehicles With: Power Tailgate

TAILGATE – INFORMATION MESSAGES

Message	Details
Tailgate ajar	The tailgate is not completely closed.
Power Tailgate Stow step	You need to stow the tailgate step before the power tailgate can close.
Shift to Park to operate tailgate	To open the tailgate you need to be in park or reverse below 2 mph (4 km/h) To close the tailgate you need to be at 2 mph (4 km/h) or below.

Tailgate - Vehicles With: Power Tailgate

TAILGATE – FREQUENTLY ASKED QUESTIONS

Why won't my power tailgate open?

Make sure the tailgate is in power mode. Make sure the transmission is in park (P), ensure nothing is obstructing the tailgate path and or causing resistance (tonneau cover or other aftermarket accessory, freezing conditions or being parked downhill). If you have continued issues, the battery voltage may be low or other system issues. See an authorized dealer.

Why won't my power tailgate close?

Make sure the tailgate is in power mode. Your vehicle speed is at or above 2.5 mph (4 km/h), the tailgate encountered an obstacle or freezing conditions. After removing the obstacles, manually close the tailgate to resume normal operation. If you have continued issues, the battery voltage may be low or other system issues. See an authorized dealer.

Tailgate - Vehicles With: Remote Release Tailgate

TAILGATE PRECAUTIONS



WARNING: It is extremely dangerous to ride in a cargo area, inside or outside of a vehicle. In a crash, people riding in these areas are more likely to be seriously injured or killed. Do not allow people to ride in any area of your vehicle that is not equipped with seats and seatbelts. Make sure everyone in your vehicle is in a seat and properly using a seatbelt. Failure to follow this warning could result in serious personal injury or death.



2. Press the button in the top of the tailgate handle twice within three seconds.

OPENING THE TAILGATE

OPENING THE TAILGATE FROM INSIDE YOUR VEHICLE (If Equipped)

The vehicle must be in park (P) to operate the tailgate.



Press the button on the instrument panel twice within three seconds.

Note: The center display button under features may also be available to open the tailgate. See **Feature Bar** (page 625).

OPENING THE TAILGATE FROM OUTSIDE YOUR VEHICLE

1. Unlock the vehicle with the remote control or power door unlock control.

Note: If an intelligent access transmitter is within 3 ft (1 m) of the tailgate, the tailgate unlocks when you press the tailgate release button.

OPENING THE TAILGATE USING THE REMOTE CONTROL



Press the remote control button twice within three seconds.

REMOVING AND INSTALLING THE TAILGATE



WARNING: Always properly secure cargo to prevent shifting cargo or cargo falling from the vehicle. Failure to do so could result in compromised vehicle stability and serious personal injury to vehicle occupants or others.

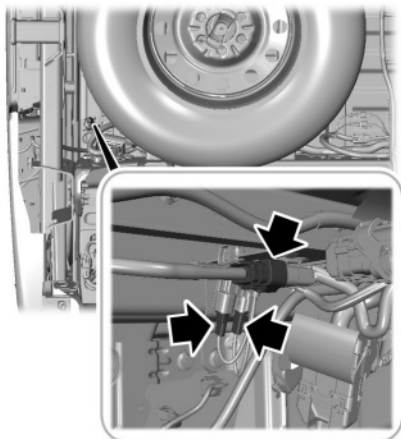


WARNING: The tailgate is heavy. Removal of the tailgate requires two adults. Failure to follow this instruction could result in personal injury or property damage.

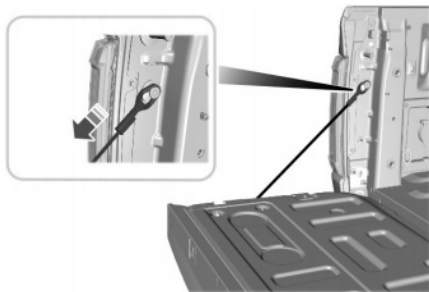
Tailgate - Vehicles With: Remote Release Tailgate

Note: Before removing the tailgate, make sure the tailgate removal kit with the protective caps is in the glove compartment. If it is not, one can be provided free of charge by your authorized dealer. Failure to install the protective caps results in damage to the electrical system not covered by the vehicle warranty.

Note: Skip to Step 4 if your vehicle does not have power door locks.



1. Unlatch the tailgate.
2. Disconnect the power door locks in-line connector. It is under the pickup box on the right-hand side of the vehicle near the spare tire.
3. Install a protective cap on the in-line connector portion that remains under the pickup box.
4. Partially lower the tailgate. Carefully feed the tailgate harness up through the gap between the pickup box and the bumper and place it out of the way under the pickup box.
5. Lower the tailgate.



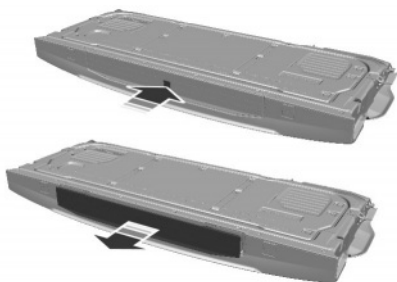
6. Use a screwdriver to gently pry the spring clip on each connector past the head of the support screw. Disconnect the cable.
7. Disconnect the other cable.
8. Lift the tailgate to 45 degrees from the horizontal position.
9. Lift the right-hand side off its hinge.
10. Lift the tailgate to 80 degrees from the horizontal position.
11. Remove the tailgate from the left-hand side hinge by sliding it to the right.
12. Install the tailgate in reverse order.

TAILGATE STEP

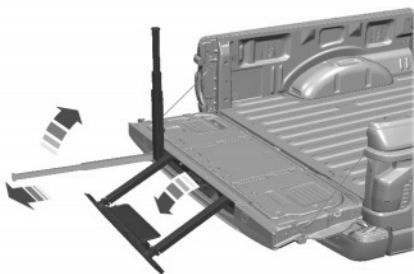
ACCESSING THE TAILGATE STEP

1. Lower the tailgate.
2. Push the button in the center of the step moulding. The step pops out slightly.

Tailgate - Vehicles With: Remote Release Tailgate



3. Pull the step out fully. Lower the step to its lowest position.



4. Pull the yellow handle stop backward out of the tailgate until it fully extends.
5. To lock the handle in place, rotate the handle up from the horizontal to the vertical position until you hear a click.

Note: Do not tow with the step or grab handle.

Replace the slip resistance tape or grab handle moulding if it appears worn or damaged.

To reduce the risk of falling:

- Only operate the step when your vehicle is on a level surface.
- Only operate the step in areas with sufficient lighting.

- Make sure you use the grab handle when climbing on the step.
- Do not use the step with bare feet.
- Make sure the step is clean before use.
- Keep the step load below the total maximum load of 350 lb (159 kg).

STOWING THE TAILGATE STEP

1. Press the yellow button on the handle to lower and then press the yellow lever at the bottom of the handle to unlock. Rotate the handle down from the vertical to the horizontal position and push it into the tailgate.
2. Rotate the step up until it is horizontal, then push it back into the tailgate until the step is secure.

Note: Make sure to close and fully latch the step before moving your vehicle. Do not drive with the step or grab handle open.

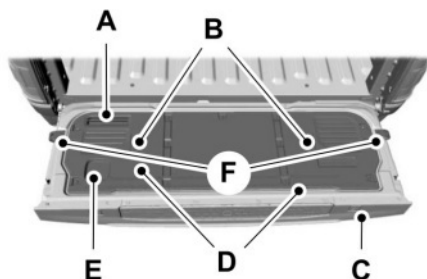
Note: The power tailgate cannot close if the step is open. A warning message appears and a tone sounds. After stowing the step the power close function is restored.

TAILGATE WORK SURFACE (IF EQUIPPED)

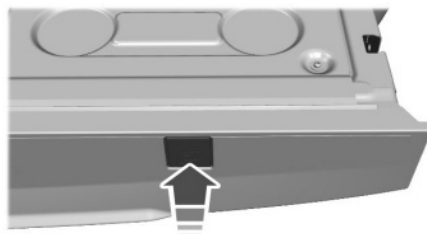
The tailgate work surface is a durable and functional surface on the inside portion of your tailgate you can use to perform various tasks.

To use the tailgate work surface, fold down the tailgate.

Tailgate - Vehicles With: Remote Release Tailgate



- A Tablet stand.
- B Tool inset.
- C Clamp pocket.
- D Standard and metric ruler.
- E Cup holder.
- F Tailgate anchors.



The tailgate top cap moulding contains clamp pockets that allows you to secure work material.

Note: *Damage could occur to the tailgate if you overload the vertical clamp arm in any direction.*

Note: *When you finish using the tailgate work surface, make sure you remove all of your belongings, then close the tailgate.*

TAILGATE – TROUBLESHOOTING

TAILGATE – WARNING LAMPS



Illuminates when the tailgate is not completely closed.

TAILGATE – INFORMATION MESSAGES

Message	Action
Tailgate ajar	The tailgate is not completely closed.
Shift to Park to operate tailgate	The vehicle must be in park (P) to operate the remote release tailgate.

Tailgate - Vehicles With: Remote Release Tailgate

TAILGATE – FREQUENTLY ASKED QUESTIONS

Why won't my tailgate open?

- Make sure the transmission is in park (P), ensure nothing is obstructing the tailgate path and or causing resistance (tonneau cover or other aftermarket accessories, freezing conditions or being parked downhill). If you have continued issues, the battery voltage may be low or other system issues. See an authorized dealer.

PASSIVE ANTI-THEFT SYSTEM

WHAT IS THE PASSIVE ANTI-THEFT SYSTEM

The passive anti-theft system prevents someone from starting your vehicle with an incorrectly coded key.

Note: Do not leave a duplicate coded key in your vehicle. Always take the keys and lock all the doors when leaving your vehicle.

HOW DOES THE PASSIVE ANTI-THEFT SYSTEM WORK

The passive anti-theft system arms when you switch your vehicle off.

It disarms when you switch your vehicle on with a correctly coded key.

Note: The system is not compatible with non-Ford aftermarket remote start systems.

Note: Do not leave a duplicate coded key in your vehicle. Always take the keys and lock all doors when leaving your vehicle.

ANTI-THEFT ALARM SYSTEM (IF EQUIPPED)

WHAT IS THE ANTI-THEFT ALARM SYSTEM

The anti-theft alarm system warns you of an unauthorized entry to your vehicle.

HOW DOES THE ANTI-THEFT ALARM SYSTEM WORK

When armed, the anti-theft alarm is triggered in any of the following ways:

- Opening a door, the tailgate or hood without a correctly coded key or remote control.
- If you turn the power on without a correctly coded key.
- Disconnecting the battery.
- Disconnecting the trailer. See **Connecting a Trailer** (page 429).

Any further attempts to carry out one of the above, sounds the alarm again.

If the anti-theft alarm is triggered, the alarm horn sounds for 30 seconds and the turn signals flash for five minutes.

WHAT IS THE PERIMETER ALARM

The perimeter alarm is designed to detect unauthorized access to your vehicle.

ARMING THE ANTI-THEFT ALARM SYSTEM

The alarm is ready to arm when you switch your vehicle off.

Lock your vehicle with your remote control to arm the alarm.

DISARMING THE ANTI-THEFT ALARM SYSTEM

Disarm the alarm by performing any of the following actions:

- Unlock the doors or luggage compartment with the remote control.
- Switch your vehicle on or start your vehicle.

USING THE POLICE PERIMETER ALERT SYSTEM - POLICE

The system monitors moving pedestrians and detects objects such as vehicles and bicycles. The system does not function if the ignition is off, transmission is not in park (P) or when any door is open. It uses sensors near the rear bumper of the vehicle to detect and monitor moving objects near your vehicle.

Detected moving objects appear as moving dots on the radar map displayed on the instrument cluster display. The dots turn red if the system identifies a potential threat.



Once the approaching objects cross the selected range perimeter, an alert tone sounds, the rear view camera may show potential threats on the center display and the system may raise the windows and lock the doors depending on the range mode selected.

Switching the Police Perimeter Alert On and Off



Press the button on the center console to manually switch the system on and off.

The system automatically switches off if you:

- Shift your vehicle out of park (P).
- Switch your vehicle off.
- Open a door.

Police Perimeter Alert Indicator



When the system is active, an indicator illuminates on the instrument cluster display.

Police Perimeter Alert Settings

The system has three mode settings that control the range: Low, Medium, or High. A highlighted ring on the radar map with the setting label appear on the instrument cluster display to indicate the selected range mode.

The default setting is Medium. The system defaults to this mode every time you switch your vehicle off.

Note: *If you restart your vehicle before the system completely shuts down, the previous mode setting may be retained.*

Switching the Police Perimeter Alert Modes

You can change the perimeter alert mode through the steering wheel buttons while the system is active or through the vehicle settings menu when the system is inactive. See **Using the Instrument Cluster Display Controls** (page 169).

When the system is active, you can change the mode setting when the perimeter alert screen is displayed on the instrument cluster display by pressing the up or down buttons on the steering wheel.

When the system is inactive,

1. Press the menu button on the steering wheel to enter the instrument cluster display main menu.
2. Using the instrument cluster controls on the steering wheel, select **Settings**.

Security

3. Select **Vehicle Settings**.
4. Select the desired perimeter alert mode setting.
5. Press the **OK** button.

Automatic Operation of Windows or Door Locks



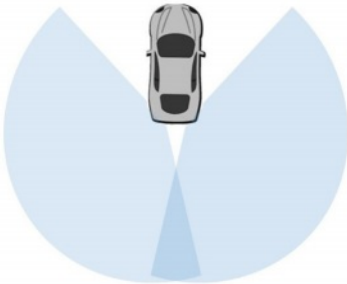
When windows or door locking function is active, corresponding indicators appear on the instrument cluster display.

The windows and door locking functions are not available when Low mode is selected or Police Idle is active.

When Dark Car mode is active, the radar map in the instrument cluster display switches off.

Object Detection

The system uses sensors located near the rear corners of your vehicle. The sensors perform best when you park your vehicle in an open area without large obstructions or walls nearby.



Note: *The system may not detect fast vehicles, stationary objects, and small objects such as birds.*

Note: *The system may not detect a pedestrian who is near a large obstruction such as a vehicle or a wall until they move away from the obstruction.*

Note: *Sensor reflections from stationary objects may cause false objects to briefly appear on the Police Perimeter Alert System display.*

Note: *Sensor obstructions such as dirt, mud, precipitation, repair compound, stickers, graphics, bumper guards, trailers, bicycle racks or cargo racks in front of the sensors can cause system sensing degradation.*

System Error

If a police perimeter alert system fault occurs, a warning message appears on the instrument cluster display. Have the system checked as soon as possible.

If the system does not activate, have the system checked as soon as possible.

SECURITY – TROUBLESHOOTING

SECURITY – INFORMATION MESSAGES

No key detected	The system has not detected a correctly coded key.
Starting system fault	The system has malfunctioned. Have your vehicle checked as soon as possible.
Vehicle alarm To stop alarm, start vehicle	Displays when the alarm has been triggered due to unauthorized entry.

SECURITY – FREQUENTLY ASKED QUESTIONS

What should I do if there is a potential alarm problem with my vehicle?

- Take all remote controls to an authorized dealer if there is a potential alarm problem with your vehicle.

What should I do if my vehicle is unable to start with a correctly coded key?

- Have your vehicle checked as soon as possible.

Power Running Boards (If Equipped)

POWER RUNNING BOARD PRECAUTIONS



WARNING: Do not step on a running board that is moving or not fully deployed. Failure to follow this instruction may result in personal injury.



WARNING: Switch off the running boards before jacking or placing any object under your vehicle. Failure to follow this instruction may result in personal injury or property damage.



WARNING: Never place your hands or feet near a moving running board. Failure to follow this instruction may cause personal injury.

Note: The power running boards could be exposed to factors such as ice, mud, or rocks, causing the running boards to not deploy or stow properly. The power running boards resume normal operation once the mechanical device that allows movement of the running boards is cleaned and lubricated following the maintenance instructions.

POWER RUNNING BOARD SETTINGS

1. From the features menu, press Running Boards. See **Center Display** (page 624).
2. Press Running Board Modes.

Power Board Modes

Note: When the vehicle speed is more than 3 mph (5 km/h), the option to select the modes disables to avoid unintended operation.

Note: The power running boards reverse direction and move to the end of travel if they encounter an object when moving. Keep the power running boards and brackets clean for optimum performance.

Off

The power running boards remain stowed, regardless of door position.

Auto

The power running boards deploy when you approach your vehicle with a remote control, unlock the door or open the door.

The power running boards stow:

- After a few seconds when you close the doors.
- Instantly after you close and lock the doors.
- If you unlock the door but do not open it, after the timeout.
- If you have switched approach detection on and do not open a door before the auto timer setting expires.
- When the vehicle speed is more than 3 mph (5 km/h).

Note: When you select this mode, an option displays that allows you to select how long the running boards stay deployed without opening the door.

Out

The power running boards remain deployed, regardless of door position. The power running boards stow when the vehicle speed is more than 3 mph (5 km/h), and the mode changes to auto. Select out mode again if you want the power running boards to stay deployed at the end of each trip.

Power Running Boards (If Equipped)

Approach detection

When you switch approach detection on with auto switched on, the running boards deploy when you approach your vehicle with a remote control.

POWER RUNNING BOARDS – TROUBLESHOOTING

POWER RUNNING BOARDS – FREQUENTLY ASKED QUESTIONS

Why are my power running boards not deploying and/or stowing as expected?

- The power running boards may produce unwanted noises, move in and out randomly, move slowly, or get stuck mid-travel when the power running boards mechanism has trapped debris such as mud, dirt, snow, ice, and/or salt. If this happens, follow the maintenance procedure below.

What maintenance should my power running boards have?

- Set the running boards to the deployed position by selecting the out mode. Wash the system, in particular the front and rear hinge arms, with a high-pressure car wash wand. Avoid using a wand that is not designed for car wash use, as excessive water pressure could damage nearby components.
- Apply Motorcraft penetrating and lock lubricant to clean the bushing locations on both running board hinges. This removes any embedded rust or debris that pressure washing may not have removed. If any leftover debris or rust is present after using the penetrating lubricant, use a pressure washer to remove it.

- To help prevent power running board deployment issues, use lithium grease to help keep debris away from the moving parts of the running board. Apply Motorcraft® multi-purpose grease on each bushing location and the motor output shaft.
- Remember to properly clean the power running boards every time you notice slow movement or improper behavior. Apply multi-purpose grease to the mechanism every 6 months.

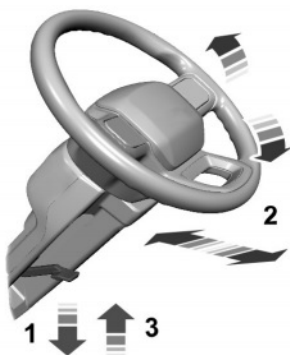
Steering Wheel

ADJUSTING THE STEERING WHEEL - VEHICLES WITH: MANUAL ADJUSTABLE STEERING COLUMN



WARNING: Do not adjust the steering wheel when your vehicle is moving. Failure to follow this instruction could result in the loss of vehicle control, personal injury or death.

Note: Make sure that you are sitting in the correct position. See **Sitting in the Correct Position** (page 192).



1. Unlock the steering column.
2. Adjust the steering wheel to the position you prefer.
3. Lock the steering column.

ADJUSTING THE STEERING WHEEL - VEHICLES WITH: POWER ADJUSTABLE STEERING COLUMN



WARNING: Do not adjust the steering wheel when your vehicle is moving. Failure to follow this instruction could result in the loss of vehicle control, personal injury or death.

Note: Make sure that you are sitting in the correct position. See **Sitting in the Correct Position** (page 192).



Press the top or bottom of the control to move the steering wheel up or down.

Press the front or rear of the control to move the steering wheel in or out.

You can save and recall the steering wheel position with the memory function. See **Recalling a Preset Position** (page 207).

Steering Wheel

RESETTING THE STOPPING POSITION - VEHICLES WITH: POWER ADJUSTABLE STEERING COLUMN

Note: The steering wheel stops when it detects an obstruction. This sets a new stopping position.

To reset the steering column to its normal stopping position:

1. Confirm there is nothing obstructing the motion of the steering column.
2. Press and hold the steering column control until the steering column stops moving.
3. Press the steering column control again.

Note: The steering column may start to move again.

4. When the steering column stops, continue holding the control for a few seconds.
5. Repeat for each direction, as necessary.

HORN



Press on the center of the steering wheel near the horn icon to activate the horn.

SWITCHING THE HEATED STEERING WHEEL ON AND OFF - VEHICLES WITH: HEATED STEERING WHEEL



WARNING: Use caution when using the heated steering wheel if you are unable to feel pain to your skin because of advanced age, chronic illness, diabetes, spinal cord injury, medication, exhaustion or other physical conditions. Failure to follow this instruction could result in personal injury, especially if the heated steering wheel is used for long periods of time.



To activate the heated steering wheel, press the button on the climate control unit. An indicator illuminates when the heated steering wheel is on. To turn it off, press the heated steering wheel button again.

Note: The engine must be running to use the heated steering wheel.

Note: A sensor regulates the temperature of the steering wheel.

Note: The heated steering wheel may remain on after remote starting your vehicle, depending on the remote start settings. It may also turn on when you start your vehicle if it was on the last time the engine was switched off.

Note: In warm temperatures, the steering wheel quickly reaches its maximum temperature and the system reduces the current to the heating element. This could cause you to think that the system has stopped working but it has not. This is normal.

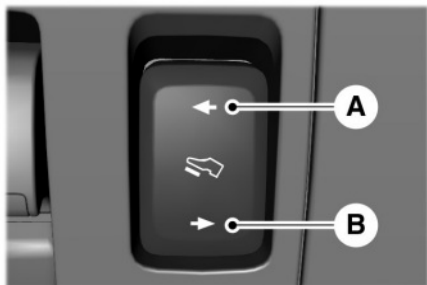
Adjustable Pedals (If Equipped)

ADJUSTING THE PEDALS



WARNING: Do not use the pedal adjustment controls when the vehicle is moving. Failure to follow this instruction could result in personal injury or death.

Your control is on the left-hand side of the steering column or on the instrument panel.



- A. Farther away from you.
- B. Closer to you.

You can save and recall the pedal positions with the memory feature. See **Memory Function** (page 207).

Wipers and Washers

WIPERS

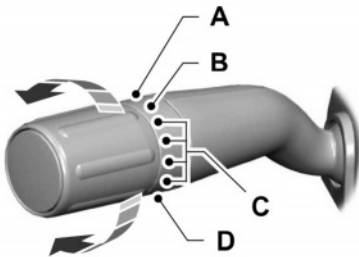
WIPER PRECAUTIONS

Do not operate the wipers on a dry windshield. This could scratch the glass or damage the wiper blades. Use the windshield washers before wiping a dry windshield.

Fully defrost the windshield before you switch the windshield wipers on.

Switch the windshield wipers off before entering a car wash.

SWITCHING WINDSHIELD WIPERS ON AND OFF



- A High-speed wipe.
- B Low-speed wipe.
- C Intermittent wipe.
- D Off.



Use the rotary control.

AUTOWIPERS (IF EQUIPPED)

WHAT ARE AUTOWIPERS

Autowipers, when turned on, automatically control the speed and frequency of the windshield wipers if the rain sensors detect moisture on the windshield.

Note: Keep the outside of the windshield clean. The rain sensor is very sensitive and the wipers may operate if dirt, mist or insects hit the windshield.

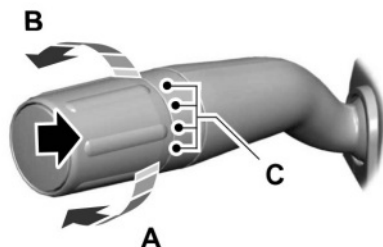
AUTOWIPERS SETTINGS

1. From the settings menu, press Vehicle.
2. Press Wipers.
3. Switch Rain sensing on or off.

Note: When you switch the feature off, the wipers do not operate based on the rain sensor. When you switch on the windshield wipers to the intermittent wipe position with the feature on, the wipers use the wipe speed set by the rotary control.

Wipers and Washers

ADJUSTING THE SENSITIVITY OF THE RAIN SENSOR



- A Low sensitivity.
- B High sensitivity.
- C Intermittent wipe/Autowipers.

Use the rotary control to set the rain sensor sensitivity.

Note: Use intermittent wipe positions to adjust the rain sensor sensitivity. See **Switching Windshield Wipers On and Off** (page 139).

When you select low sensitivity, the wipers operate when the sensor detects a large amount of water on the windshield.

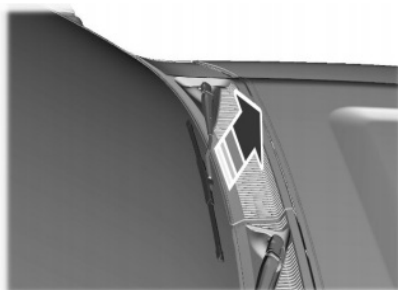
When you select high sensitivity, the wipers operate when the sensor detects a small amount of water on the windshield.

CHECKING THE WIPER BLADES



Run the tip of your fingers over the edge of the blade to check for roughness.

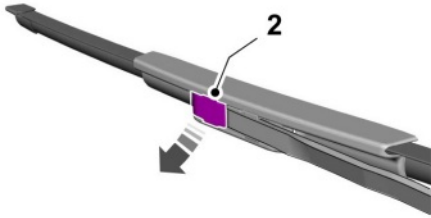
REPLACING THE FRONT WIPER BLADES



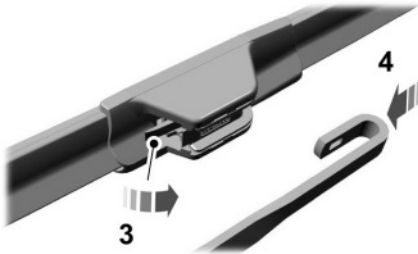
1. Pull the wiper blade and arm away from the glass.

Note: Do not hold the wiper blade to lift the wiper arm.

Wipers and Washers



2. Lift the wiper blade primary locking clip.



3. Press the wiper blade secondary locking clip.
4. Remove the wiper blade.

Note: Make sure that the wiper arm does not spring back against the glass when the wiper blade is not attached.

5. To install, reverse the removal procedure.

Note: Make sure that the wiper blade locks into place.

WASHERS

WASHER PRECAUTIONS



WARNING: If you operate your vehicle in temperatures below 41°F (5°C), use washer fluid with antifreeze protection. Failure to use washer fluid with antifreeze protection in cold weather could result in impaired windshield vision and increase the risk of injury or accident.

Do not operate the washers when the washer reservoir is empty. This could cause the washer pump to overheat.

Keep the outside of the windshield clean. The rain sensor is very sensitive and the wipers may operate if dirt, mist or insects hit the windshield.

USING THE WINDSHIELD WASHER



Press and hold the button at the end of the lever to operate the windshield washer.

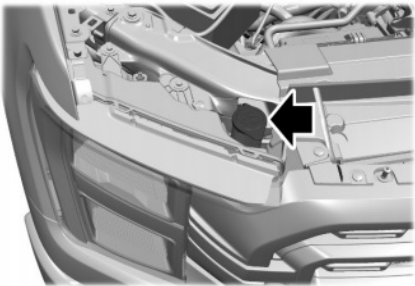
Note: A courtesy wipe occurs a short time after the wipers stop to clear any remaining washer fluid when switched on. See **Switching the Courtesy Wipe On and Off** (page 142).

Wipers and Washers

SWITCHING THE COURTESY WIPE ON AND OFF

- 1. From the settings menu, press Vehicle.
- 2. Press Wipers.
- 3. Switch Courtesy wipe on or off.

ADDING WASHER FLUID



WASHER FLUID SPECIFICATION

Capacities

Variant	Quantity
All.	Fill as required.

Materials

Name	Specification
Motorcraft® Premium Windshield Wash Concentrate with Bitterant (U.S.) Motorcraft® Premium Quality Windshield Washer Fluid -35 °C / Liquide lave-glace de haute qualité - 35 °C Motorcraft® (Canada) ZC-32-B2 (U.S.) CXC-37-M (Canada)	WSS-M14P19-A

Wipers and Washers

WIPERS AND WASHERS – TROUBLESHOOTING

WIPERS AND WASHERS – WARNING LAMPS



Illuminates when the windshield washer fluid is low for vehicles equipped with a washer fluid level sensor.

WIPERS AND WASHERS – FREQUENTLY ASKED QUESTIONS

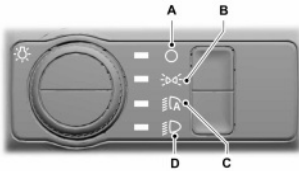
Why are there streaks and smears on the windshield?

- The wiper blades could be dirty, worn or damaged. Check the wiper blades. See **Checking the Wiper Blades** (page 140). If the wiper blades are dirty, clean them with washer fluid or water applied with a soft sponge or cloth. If the wiper blades are worn or damaged, install new ones. See **Replacing the Front Wiper Blades** (page 140).

Exterior Lighting

EXTERIOR LIGHTING CONTROL - EXCLUDING: POLICE

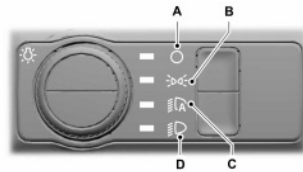
The exterior lighting control is on the dashboard to the left of the steering wheel, where you can access the following settings.



- A Lamps off.
- B Parking lamps on.
- C Autolamps on.
- D Headlamps on.

Rotate the control to make a selection.

Note: The lighting control defaults to the autolamps every time you switch your vehicle on.



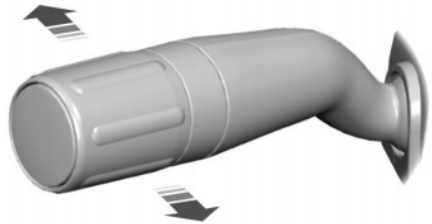
- A Lamps off.
- B Parking lamps on.
- C Autolamps on.
- D Headlamps on.

Rotate the control to make a selection.

Note: The lighting control defaults to the last known state every time you switch your vehicle on.

HEADLAMPS

USING THE HIGH BEAM HEADLAMPS



Push the lever away from you to switch the high beams on.

Push the lever forward again or pull the lever toward you to switch the high beams off.

Slightly pull the lever toward you and release it to flash the headlamps.

Exterior Lighting

Note: Continuous activation only occurs with the headlamps on.

SWITCHING HEADLAMP EXIT DELAY ON AND OFF

To switch headlamp exit delay on, pull the turn signal lever toward you when the headlamps are off and the ignition is off. A short tone sounds when the system is on.

To switch headlamp exit delay off, pull the turn signal lever toward you again or switch your vehicle on.

Note: The headlamps turn off after three minutes with any door open or 30 seconds after the last door closes.

ADJUSTING THE LEVEL OF THE HEADLAMPS (If Equipped)

Your vehicle has a dynamic leveling system. The headlamps do not require additional aim adjustment.

HEADLAMP INDICATORS

Lamps On



Illuminates when you switch the low beam headlamps or the parking lamps on.

Headlamp High Beam



Illuminates when you switch the high beam headlamps on.

AUTOLAMPS

WHAT ARE AUTOLAMPS



WARNING: The system does not relieve you of your responsibility to drive with due care and attention. You may need to override the system if it does not turn the headlamps on in low visibility conditions, for example daytime fog.

Autolamps turn the headlamps on in low light situations or when the windshield wipers operate.

AUTOLAMP SETTINGS

Autolamp Exit Delay

You can adjust the amount of time the autolamps remain on after you switch off your vehicle. Use the touchscreen to choose a delay setting.

1. From the settings menu, press Vehicle.
2. Press Lighting.
3. Press Autolamp Delay.
4. Select a setting.

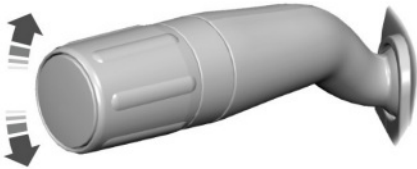
Note: If the setting is off, the external lamps switch off immediately when you shut down your vehicle.

Note: You can pull the turn signal toward you to manually switch off the autolamp exit delay.

Exterior Lighting

EXTERIOR LAMPS

USING THE TURN SIGNAL LAMPS



Push the lever up or down to switch the turn signal lamps on.

Set the lever to the middle position to switch the turn signal lamps off.

Note: Tap the lever up or down to make the turn signal lamps flash three times.

Turn Signal Lamp Indicator



It flashes when you switch the turn signal lamps on.

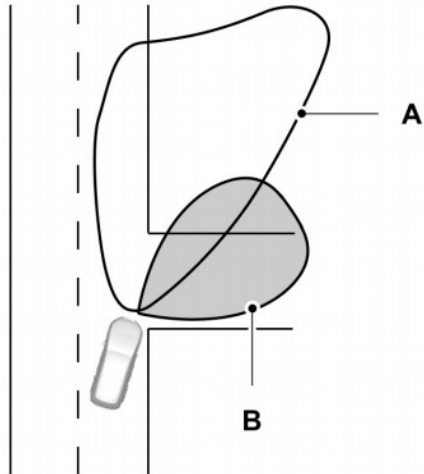
Note: An increase in the rate of flashing warns of a failed turn signal lamp.

HOW DO CORNERING LAMPS WORK (If Equipped)

The cornering lamps illuminate the inside of a corner when you are turning the steering wheel or when you switch the turn signal lamps on. They turn on when the vehicle speed is below 25 mph (40 km/h).

Note: Only the cornering lamp on the side your vehicle is turning illuminates.

Note: Cornering lamps do not operate if you switch the front fog lamps on.



A Headlamp beam.

B Cornering lamp beam.

SWITCHING THE DAYTIME RUNNING LAMPS ON AND OFF - VEHICLES WITH: CONFIGURABLE DAYTIME RUNNING LAMPS



WARNING: The daytime running lamps system may not activate the rear lamps and may not provide adequate lighting during low visibility driving conditions. Make sure you switch the headlamps on, as appropriate, during all low visibility conditions. Failure to do so may result in a crash.

1. From the settings menu, press Vehicle.
2. Press Lighting.
3. Switch the daytime running lights on or off.

Exterior Lighting

The daytime running lamps turn on when all of the following occur:

- You switch the system on.
- You switch the vehicle on.
- The transmission is not in park (P) for vehicles with automatic transmissions or you release the parking brake for vehicles with manual transmissions.
- The lighting control is in the autolamps position.
- The headlamps are off.

Note: Other lighting control positions do not turn on the daytime running lamps.

SWITCHING THE DAYTIME RUNNING LAMPS ON AND OFF - VEHICLES WITH: DAYTIME RUNNING LAMPS (DRL)



WARNING: The daytime running lamps system may not activate the rear lamps and may not provide adequate lighting during low visibility driving conditions. Make sure you switch the headlamps on, as appropriate, during all low visibility conditions. Failure to do so may result in a crash.

Daytime running lamps are always on unless you switch on the headlamps or your vehicle is in park (P).

USING THE FRONT FOG LAMPS (If Equipped)

To switch the lamps on or off:

1. Set the lighting control to the parking lamps, headlamps or autolamps position.

Note: When the lighting control is in the autolamps position, you cannot switch the fog lamps on unless the low beam headlamps are on.

2.



Press the button on the lighting control to switch the front fog lamps on or off.

Note: Only switch the front fog lamps on during reduced visibility.

Note: The brightness of the daytime running lamps may decrease when the front fog lamps are switched on.

Note: The front fog lamps lights switch off automatically when high beams are activated.

Front Fog Lamps Indicator



It illuminates when you switch the front fog lamps on.

SWITCHING THE CARGO LAMPS ON



Press the button in the lighting control or in the rear cargo box.

SWITCHING THE SPOT LAMP ON AND OFF (If Equipped)

The spot lamp buttons are near the lighting control.



Press the button to switch on the left-hand spot lamp.



Press the button to switch on the right-hand spot lamp.

Move the position of the exterior mirrors to adjust the aim.

Note: Make sure you switch your vehicle on, with the vehicle in accessory mode or running.

Note: The spot lamps turn off after 6 mph (10 km/h).

Exterior Lighting

Note: The spot lamps illuminate the area in front of and to the side of your vehicle.

SWITCHING WELCOME LIGHTING ON AND OFF

The system turns on the exterior lamps when you approach your vehicle with an authenticated device, unlock your vehicle or interact with any of the doors. If you open or close any door, the lamps stay on for a short period of time to provide courtesy lighting.

Note: Welcome lighting still displays when you use your remote control to unlock your vehicle or interact with any of the doors.

To switch the system on or off:

1. Press Settings on the touchscreen.
2. Press Vehicle.
3. Press Lighting.
4. Switch welcome lighting on or off.

Note: Depending on your vehicle's configuration, you may not have the option to switch the feature on and off.

To conserve power, the system may not work when you are approaching your vehicle if:

- The 12-volt battery is low.
- The system was triggered a number of times prior to starting the vehicle.
- The vehicle is left unused for a few days.

USING THE OFF-ROAD DRIVING LAMPS - RAPTOR

The off-road driving lamps switch is connected to the AUX 1 switch on the auxiliary switch panel. When the switch is turned on, the indicator light on the switch illuminates and the circuit provides power to the off-road driving lights



Note: Off-road driving lamps are for off-road use only. Use on public roads may violate local laws.

Note: Only switch the off-road driving lamps on during reduced visibility in off-road conditions.

Note: The off-road driving lamps only operate when accessory mode is active, and the engine is in the on or off position. Leave the engine running to maintain battery charge when using the off-road driving lamps.

EXTERIOR LAMPS ON AUDIBLE WARNING

Sounds when you open the driver door and the exterior lamps are on.

EXTERIOR ZONE LIGHTING (IF EQUIPPED)

WHAT IS EXTERIOR ZONE LIGHTING

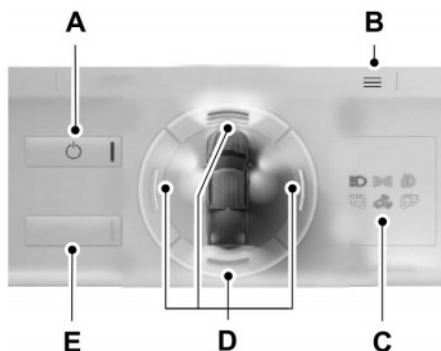
Exterior zone lighting divides the exterior lighting into zones and allows you to switch them on and off to provide lighting around the perimeter of your vehicle.

USING THE EXTERIOR ZONE LIGHTING

1. Press **Features** on the touchscreen.

Exterior Lighting

2. Press **Zone Lighting**.



- A On and off button.
- B Settings menu.
- C Exterior lamp indicators.
- D Individual zones on and off.
- E All zones on and off.

You can use zone lighting when your vehicle is on or off. When it is off, the lighting turns off after a certain period of time.

You can also use individual zone controls to switch on each zone.

Note: Make sure to remove exterior lighting covers when using zone lighting.

Note: When your vehicle is off and the timer has one minute remaining, the turn signals flash six times.

Note: Indicators on the touchscreen illuminate when the lights outside of the zone lighting control are on.

Note: Vehicles without spot lamps only have two zones.

EXTERIOR ZONE LIGHTING SETTINGS

1. Press **Features** on the touchscreen.
2. Press **Zone Lighting**.
3. Press the settings menu in the upper right-hand corner.
4. Press a setting.

Enable Autolamp Override

This setting allows your vehicle to override the autolamps when using zone lighting.

When you access zone lighting for the first time, you can choose this setting. You can change this setting at any time.

Include Reverse Lamps

This setting turns the reverse lamps on when you switch the rear lighting zone on.

Switch this setting off if you have a backup alarm installed to prevent the reverse lamps from turning on and sounding the alarm when using zone lighting.

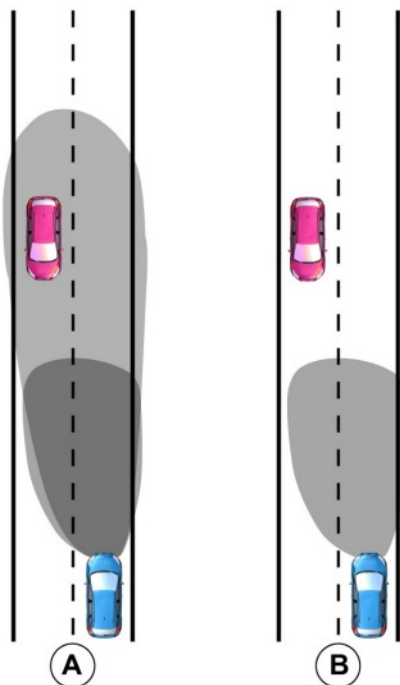
AUTOMATIC HIGH BEAM CONTROL - EXCLUDING: POLICE

HOW DOES AUTOMATIC HIGH BEAM CONTROL WORK

Automatic high beam control turns the high beams on if it is dark enough and no other traffic is present. If it detects an approaching vehicle's headlamps or tail lamps, or street lighting ahead, the system turns the high beams off.

A camera sensor, centrally mounted behind the windshield of your vehicle, continuously monitors conditions to turn the high beams on and off.

Exterior Lighting



- A Without automatic high beam control.
- B With automatic high beam control.

AUTOMATIC HIGH BEAM CONTROL PRECAUTIONS



WARNING: The system does not relieve you of your responsibility to drive with due care and attention. You may need to override the system if it does not turn the high beams on or off.



WARNING: The system may not switch the high beams off if the lights of oncoming vehicles are hidden by obstacles, for example guard rails.



WARNING: You may need to override the system when approaching other road users.



WARNING: In situations with poor visibility, such as fog, heavy rain or other inclement weather, you may need to override or completely switch off the system.

AUTOMATIC HIGH BEAM CONTROL REQUIREMENTS

The system turns the high beams on if all of the following occur:

- You switch the system on.
- You set the lighting control to the autolamps position.
- The ambient light level is low enough that you require high beams.
- There is no traffic in front of your vehicle.
- The vehicle speed is greater than approximately 25 mph (40 km/h).

AUTOMATIC HIGH BEAM CONTROL LIMITATIONS

The system turns the high beams off if any of the following occur:

- You switch the system off.
- You set the lighting control to any position except autolamps.
- The ambient light level is high enough that you do not require high beams.
- The system detects an approaching vehicle's headlamps or a leading vehicle's tail lamps.

Exterior Lighting

- The system detects severe rain, snow or fog.
- The system detects street lighting.
- The camera has reduced visibility.
- The vehicle speed falls below approximately 19 mph (30 km/h).

Note: The deactivation speed may be lower on curves.

SWITCHING AUTOMATIC HIGH BEAM CONTROL ON AND OFF

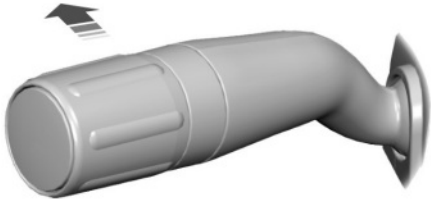
1. From the Settings menu, press Vehicle.
2. Press Lighting.
3. Switch auto high beam on or off.

AUTOMATIC HIGH BEAM CONTROL INDICATORS



Illuminates to confirm when the system is ready to assist.

OVERRIDING AUTOMATIC HIGH BEAM CONTROL



Push the lever away from you to switch the high beams on.

Push the lever away from you again to switch the high beams off.

Push the lever away from you for a third time to switch automatic high beam control back on.

AUTOMATIC HIGH BEAM CONTROL – INFORMATION MESSAGES

Message	Details
Front Camera Low Visibility Clean Screen	The camera has reduced visibility. Clean the windshield. If the message continues to appear, have your vehicle checked as soon as possible.
Front Camera Temporarily Not Available	The camera has malfunctioned. Wait a short period of time for the camera to cool down. If the message continues to appear, have your vehicle checked as soon as possible.
Front Camera Malfunction Service Required	The camera has malfunctioned. Have your vehicle checked as soon as possible.

Exterior Lighting

ADAPTIVE FRONT LIGHTING (IF EQUIPPED)

HOW DOES ADAPTIVE FRONT LIGHTING WORK

Adaptive front lighting adjusts the headlamps to improve visibility in certain situations.

Adaptive Front Lighting Types

Name	Details
Speed Dependent Light Mode	Provides additional light on the road depending on your vehicle speed and weather conditions.
Dynamic Bending Light	Directs the light beam based on your steering around a curve. Additionally, lane markings detected by the front windshield camera and map data also help direct the light beam.
Static Bending Light	Adds lighting at the inside of a curve or corner when you are turning the steering wheel.
Sign Based Light Mode	Activates targeted lighting when certain traffic signs are detected in intersection and roundabout scenarios.

Note: This feature may use map data. We recommend having all connected vehicle settings enabled to allow the map content to be updated to the latest version. See **Connected Vehicle Settings** (page 610). If your vehicle does not receive automatic updates, take your vehicle to an authorized dealer to receive periodic updates.

Note: There are several types of adaptive front lighting. Availability and activation conditions may vary based on your vehicle.

Switching Adaptive Front Lighting On or Off

Set the lighting control to the autolamps position to use adaptive front lighting.

Note: Other lighting control positions do not turn on adaptive front lighting.

EXTERIOR LIGHTING – FREQUENTLY ASKED QUESTIONS

Why is there condensation in the exterior lamps?

- Exterior lamps have vents to accommodate normal changes in air pressure. Condensation can be a natural by-product of this design. When moist air enters the lamp assembly through the vents, there is a

Exterior Lighting

possibility that condensation can occur when the temperature is cold. When normal condensation occurs, a fine mist can form on the interior of the lens. The fine mist eventually clears and exits through the vents during normal operation.

How much condensation is acceptable?

- The presence of a fine mist or small droplets without streak marks is normal condensation. This may occur under certain environmental conditions and will clear on its own.

How long does it take for the acceptable condensation to clear?

- Clearing time may vary depending on the outside temperature and environment, the drive duration or speed.

How much condensation is unacceptable?

- Standing water or a water puddle inside the lamp. Condensation with drip marks present on the interior of the lens.

What should I do if unacceptable condensation is present?

- Have your vehicle checked as soon as possible.

Why do my headlamps turn off when I have them switched on when I switch my vehicle off?

- The battery saver turns the headlamps off after a short period of time after you switch your vehicle off.

Interior Lighting

SWITCHING ALL OF THE INTERIOR LAMPS ON AND OFF - VEHICLES WITHOUT: POLICE PACK

The lamps turn on under the following conditions:

- You open any door.
- You press a button on the remote control.
- You press the all lamps on button on the overhead console.



Press the button on the overhead console to switch all interior lamps on or off.

SWITCHING ALL OF THE INTERIOR LAMPS ON AND OFF - VEHICLES WITH: POLICE PACK

The lamps turn on under the following conditions:

- You open any door.
- You press a button on the remote control.
- You press the all lamps on button on the overhead console.



Press the button on the overhead console to switch all interior lamps on or off.

Police Dark Car

Police dark car turns off all the interior lamps and provides stealth mode to minimize detection while the police officer approaches, leaves, and while idling the vehicle.

Note: Police dark car also turns off all the exterior lamps, keypad illuminations and touchscreen.

Switching Police Dark Car On:

1. Make sure the ignition key is on and the headlamps are off.

2.



Press the instrument panel lighting dimmer down button until the instrument cluster displays only the vehicle speed and gear position.

Note: Police dark car mode is disabled temporarily when the headlamps are switched on or when the vehicle is driven above 14.9 mph (24 km/h).

Switching Police Dark Car Off:

1.



Press the instrument panel lighting dimmer up button.

SWITCHING THE FRONT INTERIOR LAMPS ON AND OFF - VEHICLES WITH: POLICE PACK



The front interior lamp switches are on the overhead console.

Note: The position of each button on the overhead console depends on your vehicle.

Interior Lighting

Night Vision Red Task Lamp



Press to switch the lamp on or off.

Individual Map Lamps



Press to switch the left-hand individual dome lamp on and off.



Press to switch the right-hand individual dome lamp on and off.

SWITCHING THE FRONT INTERIOR LAMPS ON AND OFF - VEHICLES WITHOUT POLICE PACK



The front interior lamp switches are on the overhead console.

Note: The position of each button on the overhead console depends on your vehicle.

Individual Map Lamps



Press to switch the left-hand individual dome lamp on and off.



Press to switch the right-hand individual dome lamp on and off.

SWITCHING THE REAR INTERIOR LAMPS ON AND OFF



The rear interior lamps may be above the rear seat or above the rear windows.



Press to switch the lamps on or off.

Note: If you switch the rear lamps on through the overhead console, you cannot switch them off with the rear lamp switch.

INTERIOR LAMP FUNCTION

WHAT IS THE INTERIOR LAMP FUNCTION

The interior lamp function switches the courtesy and door lamps on or off.

Interior Lighting

SWITCHING THE INTERIOR LAMP FUNCTION ON AND OFF



Press to switch the interior lamp function on and off.

Note: The indicator lamp illuminates amber when the door function is off.

ADJUSTING THE INSTRUMENT PANEL LIGHTING BRIGHTNESS

The instrument lighting dimmer buttons are on the lighting control.



Repeatedly press one of the buttons to adjust the brightness.



Note: There are six levels of brightness adjustments available during the day and twelve levels of brightness adjustments available at night.

AMBIENT LIGHTING

The ambient lighting system illuminates the interior of your vehicle.

The ambient lighting controls are on the touchscreen and to access, press Vehicle from the settings menu and then press Ambient Lighting.

Switching Ambient Lighting On



Press the toggle button once to switch on the ambient lighting.

Adjusting the Brightness



Drag the slider left or right to adjust the ambient lighting intensity.

Switching Ambient Lighting Off



Press the toggle button once to switch off the ambient lighting.

INTERIOR LIGHTING – TROUBLESHOOTING

INTERIOR LIGHTING – FREQUENTLY ASKED QUESTIONS

Why do my courtesy lamps or interior lamps turn off when I have them switched on when I switch my vehicle off?

- The battery saver turns the courtesy lamps and interior lamps off after a short period of time after you switch your vehicle off.

Windows

OPENING AND CLOSING THE WINDOWS



WARNING: Do not leave children or pets unattended in your vehicle and do not let children play with the power windows. Failure to follow this instruction could result in personal injury or death.



WARNING: When closing the power windows, verify that they are free of obstructions and make sure children and pets are not in the proximity of the window openings. Failure to follow this instruction could result in personal injury or death.



WARNING: If an obstruction is detected, release the switch and reverse the window immediately. Failure to follow this instruction could result in personal injury or death.



WARNING: Do not leave a key or remote control unattended in the vehicle. Children or pets could operate the power windows and could become trapped in a closing window. Failure to follow this instruction could result in personal injury or death.



Press the window control switch to open the window. Lift the window control switch to close the window.

Note: The front windows operate with the ignition on, and for several minutes after you switch the ignition off or until you open a front door.

To reduce wind noise or pulsing noise when one window is open, slightly open the opposite window.



1. Manual power window close.
2. One-touch power window close.
3. Manual power window open.
4. One-touch power window open.

One-Touch Open (If Equipped)

Fully press the window control switch and release it. Press again or lift it to stop the window.

One-Touch Close (If Equipped)

Fully lift the window control switch and release it. Press again or lift it to stop the window.

Resetting One-Touch Close

Carry out all steps within 30 seconds of starting the sequence.

1. Close the window.
2. Press and hold the window control switch until the window is fully open. Keep the window control switch pressed for a few seconds.
3. Lift and hold the window control switch until the window is fully closed. Keep the window control switch held for a few seconds.

Windows

4. Press and hold the window control switch until the window is fully open. Keep the window control switch pressed for a few seconds.
5. Lift and hold the window control switch until the window is fully closed. Keep the window control switch held for a few seconds.

Note: Repeat the procedure if the window does not close when you use one-touch.

Accessory Delay

The front windows switches remain operational for several minutes when you switch the ignition off or until you open either front door.

GLOBAL OPENING

WHAT IS GLOBAL OPENING

You can use the remote control to open the windows with the ignition off.

USING GLOBAL OPENING

1. Press and release the unlock button on the remote control.
2. Press and hold the unlock button on the remote control.
3. Release the button when the windows start to open.

Press the lock or the unlock button on the remote control to stop global opening.

Note: You can use global opening for a short period of time when you unlock your vehicle using the remote control.

WINDOW BOUNCE-BACK

WHAT IS WINDOW BOUNCE-BACK

Windows equipped with one-touch control can be opened or closed by fully pressing or lifting the window switch once. The window will continue to move without needing to hold the switch.

Anti-pinch protection is a safety feature that reverses window direction if an obstacle is detected while the window is closing.

OVERRIDING WINDOW BOUNCE-BACK



WARNING: If you override bounce-back, the window does not reverse if it detects an obstacle. Take care when closing the windows to avoid personal injury or damage to your vehicle.

If the window reverses when closing:

1. Check for anything blocking the window's path.
2. Close the window by lifting and holding the window control switch until the window is fully closed.
3. If the window still reverses, use the following steps to reset the anti-pinch feature.
4. Allow the window to reverse until it stops moving. Then lift and hold the window control switch, holding it for two seconds after the window fully closes. This action temporarily bypasses the anti-pinch protection feature, allowing the window to fully close without reversing.

Windows

5. If one-touch control has not been restored, lift and hold the window control switch to close the window again, and it should not reverse.

Note: Use this procedure only when the window path is clear.

Note: If the window still does not close after following this procedure, have the system checked by an authorized dealer.

LOCKING THE REAR WINDOW CONTROLS - CREW CAB/ SUPERCAB



WARNING: When children and pets are in the rear seat, use the power window lockout button to prevent accidental operation of the power windows.



Press the window control switch to lock or unlock the rear window controls. It illuminates when you lock the rear window controls.

OPENING AND CLOSING THE SLIDING WINDOWS (IF EQUIPPED)



WARNING: Do not leave children or pets unattended in your vehicle and do not let children play with the power windows. Failure to follow this instruction could result in personal injury or death.



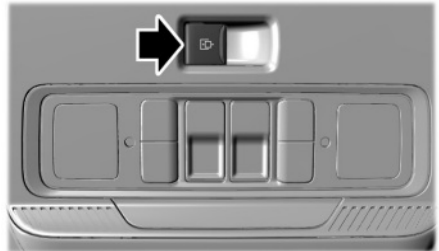
WARNING: When closing the power windows, verify that they are free of obstructions and make sure children and pets are not in the proximity of the window openings. Failure to follow this instruction could result in personal injury or death.



WARNING: If an obstruction is detected, release the switch and reverse the window immediately. Failure to follow this instruction could result in personal injury or death.



WARNING: Do not leave a key or remote control unattended in the vehicle. Children or pets could operate the power windows and could become trapped in a closing window. Failure to follow this instruction could result in personal injury or death.



The sliding rear window control switch is on the overhead console.

Press and hold the sliding rear window control switch to open the rear window. Pull and hold the sliding rear window control switch to close the rear window.

Interior Mirror

INTERIOR MIRROR PRECAUTIONS



WARNING: Do not adjust the mirrors when your vehicle is moving. This could result in the loss of control of your vehicle, serious personal injury or death.

Note: Do not clean the mirror housing or glass with harsh abrasives, fuel or other petroleum-based cleaning products.

MANUALLY DIMMING THE INTERIOR MIRROR

Pull the tab below the mirror toward you to reduce glare at night.

AUTO-DIMMING INTERIOR MIRROR (IF EQUIPPED)

WHAT IS THE AUTO-DIMMING INTERIOR MIRROR

The mirror dims to reduce the effect of bright light from behind. It returns to normal when the bright light from behind is no longer present or if you shift into reverse (R).

AUTO-DIMMING INTERIOR MIRROR LIMITATIONS

Do not block the sensors on the front and back of the mirror.

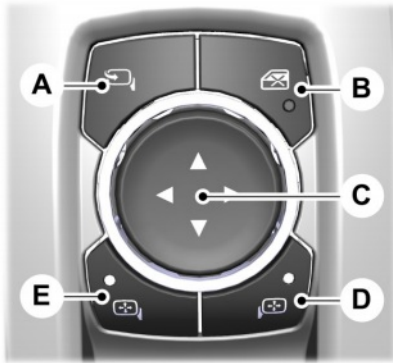
Note: A rear center passenger or raised rear center head restraint could prevent light from reaching the sensor.

Exterior Mirrors

ADJUSTING THE EXTERIOR MIRRORS



WARNING: Do not adjust the mirrors when your vehicle is moving. This could result in the loss of control of your vehicle, serious personal injury or death.



- A Power fold.
- B Window lock.
- C Adjustment control.
- D Right-hand mirror.
- E Left-hand mirror.

To adjust the mirrors, switch your vehicle on, with the push button start in accessory mode or your vehicle running.

1. Select the mirror you want to adjust. The control light turns on.
2. Use the adjustment control to adjust the position of the mirror.
3. Press the mirror control again. The control light turns off.

FOLDING THE EXTERIOR MIRRORS - VEHICLES WITH: MANUAL FOLDING MIRRORS

Push the mirror toward the door window glass.

Make sure that you fully engage the mirror in its support when returning it to its original position.

FOLDING THE EXTERIOR MIRRORS - VEHICLES WITH: POWER FOLD EXTERIOR MIRRORS

The exterior mirrors fold when you lock your vehicle and unfold when you unlock your vehicle.

Note: This feature requires you to switch the exterior mirrors autofold on.



For tight parking conditions, press the control to fold the mirrors.

Press the control again to unfold the mirrors.

Note: Do not stop the mirrors midway through their movement. Wait until the mirrors stop moving and press the control again.

If you press the control to fold in the mirrors with autofold on, the mirrors do not unfold when you unlock your vehicle.

Note: The power folding mirrors operate with the ignition on, and for several minutes after you switch the ignition off.

Note: If you fold and unfold the mirrors several times within one minute, the power fold function may turn off to protect the motors from overheating.

Exterior Mirrors

Switching Autofold On and Off

1. From the settings menu, press Vehicle.
2. Press Mirrors.
3. Switch Autofold on or off.

Loose, Noisy or Intermittently Working Mirrors

If you manually fold the power folding mirrors, they may not work properly even after you reposition them. Reset the mirrors if:

- They vibrate when you drive.
- They feel loose.
- They do not stay in the folded or unfolded position.
- One of the mirrors is not in its normal driving position.
- The mirrors are intermittently working.

To reset the power fold feature, use the power folding mirror control to fold and unfold the mirrors. You may hear a loud noise as you reset the power folding mirrors. This sound is normal. Operate the power folding mirrors an additional 3 to 4 times to synchronize the mirrors.

If the above process does not help you to fix the mirror, perform the following steps.

1. Fold or retract both mirrors manually.
2. Using the power folding control switch, operate the mirrors until you hear an audible click.
3. Operate the power folding an additional 3 to 4 times to synchronize the mirrors.

Repeat this process as needed each time you manually fold the mirrors.

Directional Indicator Mirrors

When your vehicle is running, the forward facing portion of the appropriate mirror housing blinks when you switch on the turn signal.

Memory Mirrors (If Equipped)

You can save and recall the mirror positions through the memory function. See **Locating the Memory Function Buttons** (page 207).

Puddle Lamps (If Equipped)

The puddle lamps turn on when you approach your vehicle with a remote control or phone. If your vehicle has auto folding mirrors, the puddle lamps are only on if the mirrors are unfolded and turn off when the mirrors fold.

Heated Exterior Mirrors (If Equipped)

See **Switching the Heated Mirrors On and Off** (page 183).

360 Degree Camera (If Equipped)

See **Locating the 360 Degree Cameras** (page 353).

Blind Spot Information System (If Equipped)

See **What Is Blind Spot Information System** (page 397).

AUTO-DIMMING EXTERIOR MIRROR (IF EQUIPPED)

WHAT IS THE AUTO-DIMMING EXTERIOR MIRROR

The driver exterior mirror dims when the interior auto-dimming mirror turns on.

Glass Roof (If Equipped)

OPENING AND CLOSING THE SUNSHADE



WARNING: Do not leave a key or remote control unattended in the vehicle. Children or pets could operate the sunshade and get caught in a closing sunshade. Failure to follow this instruction could result in personal injury.



WARNING: Do not leave children or pets unattended in your vehicle and do not let children play with the sunshade. Failure to follow this instruction could result in personal injury.

The controls are on the overhead console.

Opening the Sunshade



Press and release the switch to activate the one-touch open feature. To stop movement, press the switch a second time. The sunshade also opens when you open the glass roof.

Note: *The sunshade stops short of its fully opened position for the comfort of rear passengers. To fully open the sunshade, press the switch again.*

Closing the Sunshade



WARNING: When closing the sunshade, verify that it is free of obstructions and make sure children and pets are not in the proximity of the sunshade. Failure to follow this instruction could result in personal injury.



WARNING: If an obstruction is detected, press the switch a second time and reverse the sunshade immediately. Failure to follow this instruction could result in personal injury.



Press and release the switch to activate the one-touch close feature. To stop movement, press the switch a second time.

Note: *If fully open, the sunshade stops after covering the rear glass panel. Press and release again to fully close the sunshade.*

Note: *If the glass roof is either in the open or vent position and the sunshade is in the mid-open position, press and release the switch to close the glass roof first and then the sunshade.*

OPENING AND CLOSING THE GLASS ROOF



WARNING: Do not allow anyone to stand or place any portion of their body through the open glass roof while the vehicle is in motion. Make sure everyone in your vehicle is in a seat and properly using a seatbelt. Failure to follow this warning could result in serious injury or death in the event of a sudden stop or crash.



WARNING: Do not leave children or pets unattended in your vehicle and do not let children play with the glass roof. Failure to follow this instruction could result in personal injury.

Glass Roof (If Equipped)



WARNING: Do not leave a key or remote control unattended in the vehicle. Children or pets could operate the glass roof and could become trapped in a closing glass roof. Failure to follow this instruction could result in personal injury or death.

The controls are on the overhead console.

Opening the Glass Roof



Press and release the switch to activate the one-touch open feature. To stop movement, press the switch a second time.

Note: *The glass roof stops short of the fully opened position to reduce wind noise or rumbling that may happen with the glass roof fully open.*

Press and release the switch again to fully open the glass roof.

Closing the Glass Roof



WARNING: When closing the glass roof, verify that it is free of obstructions and make sure children and pets are not in the proximity of the glass roof. Failure to follow this instruction could result in personal injury or death.



WARNING: If an obstruction is detected, release the switch and reverse the glass roof immediately. Failure to follow this instruction could result in personal injury or death.



Press and release the switch to activate the one-touch close feature, from either the open or vent positions. To stop movement, press the switch a second time.

VENTING THE GLASS ROOF



WARNING: Do not leave children or pets unattended in your vehicle and do not let children play with the glass roof. Failure to follow this instruction could result in personal injury.

The glass roof controls are on the overhead console.



With the glass roof in the closed position, press and release the switch to vent the glass roof. To close the glass roof from the vent position, press and release the switch again.

GLASS ROOF BOUNCE-BACK

WHAT IS GLASS ROOF BOUNCE-BACK

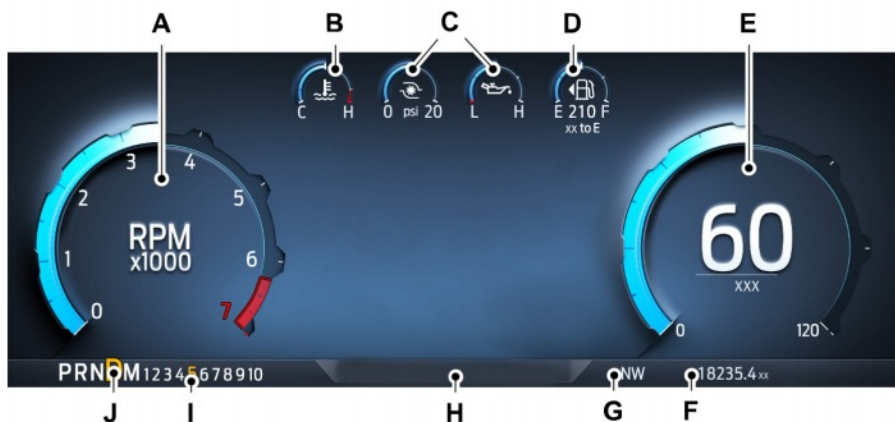
The glass roof stops and reverses some distance if it detects an obstacle when closing.

OVERRIDING GLASS ROOF BOUNCE-BACK

Press and hold the close switch within two seconds after the glass roof comes to a stop.

Instrument Cluster

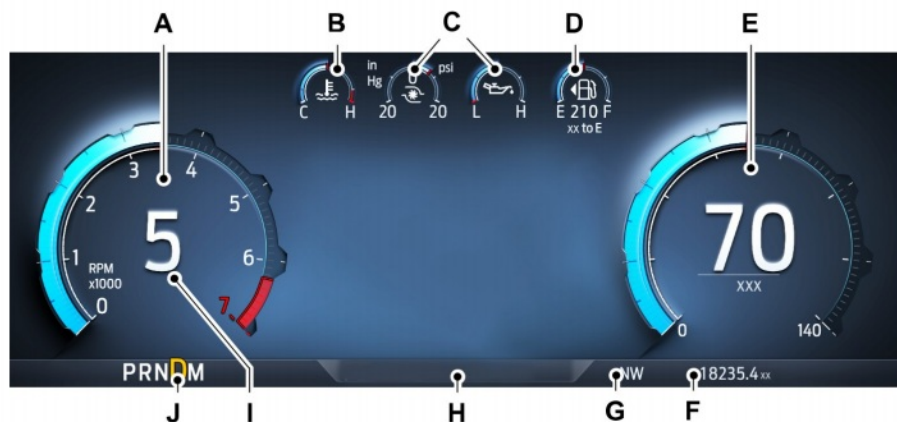
INSTRUMENT CLUSTER OVERVIEW - EXCLUDING: RAPTOR



- A Tachometer.
- B Engine coolant temperature gauge.
- C Configurable gauges.
- D Fuel gauge.
- E Speedometer.
- F Odometer.
- G Compass.
- H Media information display.
- I Gear Indicator.
- J Transmission position indicator.

Instrument Cluster

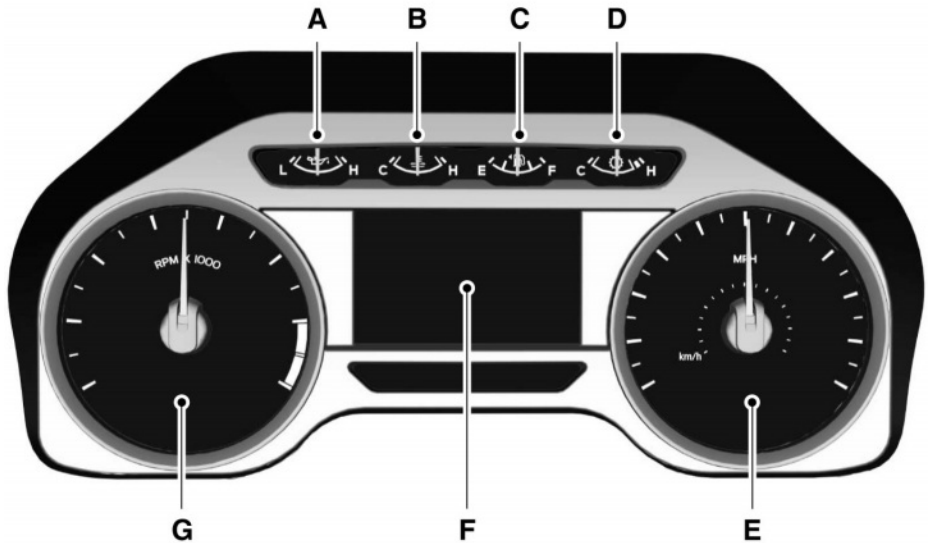
INSTRUMENT CLUSTER OVERVIEW - RAPTOR



- A Tachometer.
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- D Fuel gauge.
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- F Odometer.
- G Compass.
- H Media information display.
- I Gear Indicator.
- J Transmission position indicator.

Instrument Cluster

INSTRUMENT CLUSTER OVERVIEW - VEHICLES WITH: 4.2 INCH INSTRUMENT CLUSTER DISPLAY SCREEN



- A Engine oil pressure gauge.
- B Engine coolant temperature gauge.
- C Fuel gauge.
- D Transmission fluid temperature gauge.
- E Speedometer.
- F Information display.
- G Tachometer.

TACHOMETER

Indicates the rotational speed of the engine to the driver at any given moment.

SPEEDOMETER

Indicates the speed of the vehicle to the driver at any given moment.

Instrument Cluster

FUEL GAUGE

WHAT IS THE FUEL GAUGE

Indicates approximately how much fuel is in the fuel tank.

FUEL GAUGE LIMITATIONS

The fuel gauge may not provide an accurate reading when your vehicle is on an incline.

LOCATING THE FUEL FILLER DOOR

The arrow adjacent to the fuel pump symbol indicates on which side of your vehicle the fuel filler door is located.

WHAT IS THE LOW FUEL REMINDER

A low fuel level reminder displays and sounds when the distance to empty reaches 50 mi (80 km), 25 mi (40 km), 10 mi (20 km) and 0 mi (0 km).

Note: *The low fuel reminder can appear at different fuel gauge positions depending on fuel economy conditions. This variation is normal.*

WHAT IS DISTANCE TO EMPTY

Indicates the approximate distance your vehicle can travel on the fuel remaining in the tank. Changes in driving pattern can cause the value to not only decrease but also increase or stay constant for periods of time.

ENGINE COOLANT TEMPERATURE GAUGE

Indicates the engine coolant temperature.

ENGINE OIL PRESSURE GAUGE

Indicates the engine oil pressure.

Note: *This is a configurable gauge.*

TRANSMISSION FLUID TEMPERATURE GAUGE

Indicates the transmission fluid temperature.

Special operating conditions can cause higher than normal operating temperatures. See **General Maintenance Information** (page 658).

Note: *This is a configurable gauge.*

BOOST GAUGE (IF EQUIPPED)

Indicates the amount of manifold air pressure in the engine.

Note: *This is a configurable gauge.*

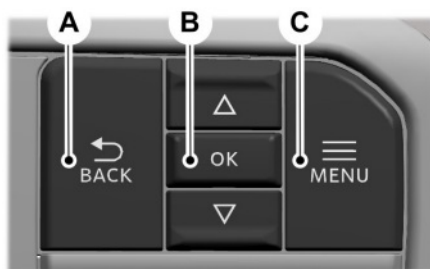
Instrument Cluster Display

USING THE INSTRUMENT CLUSTER DISPLAY CONTROLS - EXCLUDING: RAPTOR



WARNING: Driving while distracted can result in loss of vehicle control, crash and injury. We strongly recommend that you use extreme caution when using any device that may take your focus off the road. Your primary responsibility is the safe operation of your vehicle. We recommend against the use of any hand-held device while driving and encourage the use of voice-operated systems when possible. Make sure you are aware of all applicable local laws that may affect the use of electronic devices while driving.

The controls are on the steering wheel.



- A Back button.
- B OK button.
- C Menu button.

Back Button

Press to go back or to exit a menu.

OK Button

Press to make a selection.

Menu Button

Press to display the submenu.

Scroll Buttons

Press the up or down buttons to scroll through the menu items.

Status Indicator



Menu items with a check box indicates a feature's status. A check in the box indicates the feature is on, and unchecked indicates the feature is off.

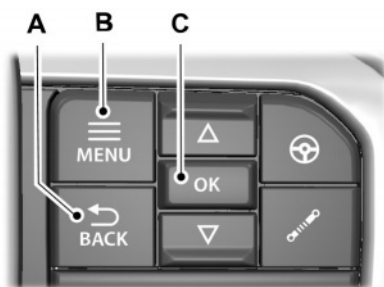
USING THE INSTRUMENT CLUSTER DISPLAY CONTROLS - RAPTOR



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Instrument Cluster Display



- A Back button.
- B Menu button.
- C OK button.

Back Button

Press to go back or to exit a menu.

OK Button

Press to make a selection.

Menu Button

Press to display the submenus.

Scroll Buttons

Press the up or down buttons to scroll through the menu items.

Status Indicator

 Menu items with a check box indicates a feature's status. A check in the box indicates the feature is on, and unchecked indicates the feature is off.

INSTRUMENT CLUSTER DISPLAY MAIN MENU - EXCLUDING: RAPTOR

Depending on your vehicle options, some menu items can appear different or not at all.

Note: For your safety, some features are speed-dependent and could be unavailable when your vehicle is above a certain speed.

Menu Item
MyView
Trip/Fuel
HUD
Gauges
Off Road
Towing
Status/Information
Navigation
Phone
Audio
Vehicle Maintenance
Settings

INSTRUMENT CLUSTER DISPLAY MAIN MENU - RAPTOR

Depending on your vehicle options, some menu items can appear differently or not at all.

Note: For your safety, some features are speed dependent and could be unavailable when your vehicle is above a certain speed.

Instrument Cluster Display

Menu Item
MyView
Trip/Fuel
Raptor Info
Towing
Navigation
Phone
Audio
Settings
HUD Menu

INSTRUMENT CLUSTER DISPLAY MAIN MENU - VEHICLES WITH: 4.2 INCH INSTRUMENT CLUSTER DISPLAY SCREEN

Depending on your vehicle options, some menu items can appear different or not at all.

Note: For your safety, some features are speed-dependent and could be unavailable when your vehicle is above a certain speed.

Menu Item
Select Screens
Truck Info
Towing
Settings

CUSTOMIZING THE INSTRUMENT CLUSTER DISPLAY - VEHICLES WITH: 4.2 INCH INSTRUMENT CLUSTER DISPLAY SCREEN

Adding Screens Using Select Screens

1. Select Select Screens.
2. Use the controls on the steering wheel to highlight a screen to add.
3. Press the **OK** button.

Note: The number of screens you can add is limited. If the selected screen does not appear you must deselect screens from the Select Screens menu.

Configuring Gauges

1. Select Settings using the instrument cluster display controls.
2. Select Gauge Selection.
3. Select to swap or change left-hand side and right-hand side gauges.

CUSTOMIZING THE INSTRUMENT CLUSTER DISPLAY - VEHICLES WITH: 12.3 INCH INSTRUMENT CLUSTER DISPLAY SCREEN

Adding Screens Using MyView

1. Using the instrument cluster display controls on the steering wheel, select MyView.
2. Select Configure MyView.
3. Select a screen.
4. Press the OK button.

Instrument Cluster Display

Note: The number of screens you can add is limited. If the selected screen does not appear you must deselect screens from the MyView menu.

Adding Screens Using Select Screens

1. Select Select Screens.
2. Use the controls on the steering wheel to highlight a screen to add.
3. Press the OK button.

Note: The number of screens you can add is limited. If the selected screen does not appear you must deselect screens from the Select Screens menu.

Configuring Gauges

1. Select Settings.
2. Select Configure Gauges.
3. Select to swap or change the additional gauges shown in the instrument cluster.
4. Select to swap or change left-hand side and right-hand side gauges.

Note: The menu and some additional gauges can be accessed only when the vehicle is in Off-road or performance drive modes. See **Drive Modes** (page 300). The number of additional gauges is limited to two.

EV COACH - 3.5L, HYBRID ELECTRIC VEHICLE (HEV)

EV coach can help you get the most out of your vehicle's electric driving capabilities.

Note: EV coach is a selectable screen.

When you are accelerating or maintaining speed you see a blue or white solid bar indicating vehicle power. You may also see a blue rectangular box which shows the power level at which the engine turns on.

- When the power level is within the box, the color of the bar is blue. This means you are in electric operation and the engine is off.
- When the power level is outside of the box, the color of the bar is white. This means you are in hybrid operation with a combination of the electric motor and the engine providing vehicle power.

When you are decelerating with either your foot off the accelerator pedal or on the brake pedal, a green or white solid bar displays indicating the power being used to slow down your vehicle. You may also see a green rectangular box which shows the amount of power that can be recaptured by the regenerative braking system and returned to the high voltage battery.

- When the power level is within the box, the color of the bar is green. This means that the regenerative braking system is being used to efficiently slow your vehicle down and return the maximum percentage of energy to the high voltage battery.
- When the power level is outside of the box, the color of the bar is white. This means both the regenerative braking system and conventional braking system are being used.

BRAKE COACH - 3.5L, HYBRID ELECTRIC VEHICLE (HEV)

The brake coach appears after the vehicle has come to a stop. It coaches you to brake in a manner that maximizes the amount of energy returned through the regenerative braking system.

The percent displayed indicates the regenerative braking efficiency, with 100% representing the maximum amount of energy recovery.

Instrument Cluster Display

Note: *While regenerative braking works in all drive modes, brake coach display may not be available in all drive modes.*

You can switch brake coach on or off in the settings menu on your touchscreen.

1. Press **Settings**.
2. Press **Instrument Cluster**.
3. Switch **Brake Coach** on or off.

TRIP SUMMARY - HYBRID ELECTRIC VEHICLE (HEV)

Displays the trip summary when you switch off your vehicle. The values are cumulative since you last started your vehicle.

ACCESSING THE TRIP COMPUTER - VEHICLES WITH: 4.2 INCH SCREEN

1. Use the instrument cluster display controls to navigate the home screen.
2. Select the trip screen.
3. Press the menu button on the steering wheel.
4. Select **Trip 1** or **Trip 2**.

ACCESSING THE TRIP COMPUTER - VEHICLES WITH: 12 INCH SCREEN

1. Using the instrument cluster display controls on the steering wheel, select Trip/Fuel.
2. Select This Trip, Trip 1 or Trip 2.

RESETTING THE TRIP COMPUTER - VEHICLES WITH: 4.2 INCH SCREEN

1. Use the controls on the steering wheel to navigate the home screen.
2. Select **Trip 1** or **Trip 2**.
3. Press and hold the **OK** button for a few seconds.

RESETTING THE TRIP COMPUTER - VEHICLES WITH: 12 INCH SCREEN

1. Select **Trip/Fuel**.
2. Select **Trip 1** or **Trip 2**.
3. Press and hold the **OK** button for a few seconds.

Note: *This Trip resets every time you start your vehicle.*

Head Up Display (If Equipped)

WHAT IS THE HEAD UP DISPLAY

The system displays information on the windshield in your field of vision, allowing you to keep your eyes on the road. You can select which information the system displays.

SWITCHING THE HEAD UP DISPLAY ON AND OFF

1. Using the steering wheel controls select HUD menu in the instrument cluster display.
2. Switch **Head-Up Display (HUD)** on or off.

Note: The system remembers the last non-positional head up display settings when you start your vehicle.

HEAD UP DISPLAY SETTINGS

Using the instrument cluster display controls on the steering wheel, select HUD.

Note: If **HUD On** is unchecked, other options of the system are hidden.

You can adjust the following settings in the HUD menu:

- Brightness.
- Vertical position.
- Image rotation.

- Content.
- Drive mode layout.

Note: The head up display image brightness automatically adjusts to the brightness of the ambient environment. You can adjust the brightness to your preference.

Note: In some instances, sunlight can cause reflections in and around the head up display image.

Note: When you save a memory preset position, your current head up display settings are also saved to that memory preset position. See **Memory Function** (page 207).

Note: Polarized sunglasses could make the head up display image difficult to see.

HEAD UP DISPLAY INDICATORS

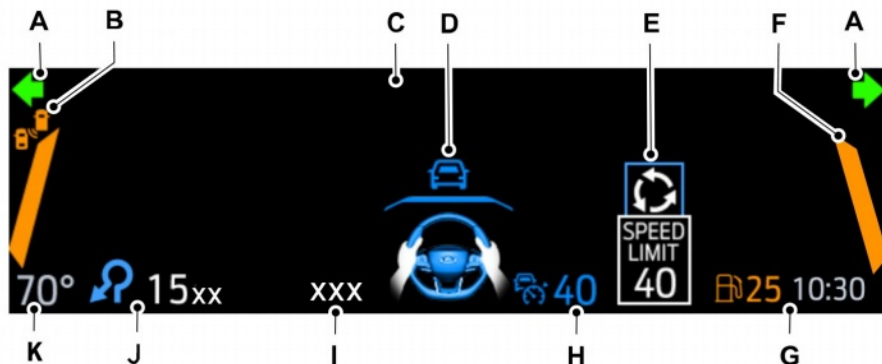
You can select any of the following layouts from the drive mode layout option under the HUD menu:

- Automatic.
- Normal.
- Tow/Haul.
- Off-Road.
- Baja view.
 - For vehicles with Baja view only.

Note: When automatic layout option is selected the contents are displayed based on the current drive mode.

Head Up Display (If Equipped)

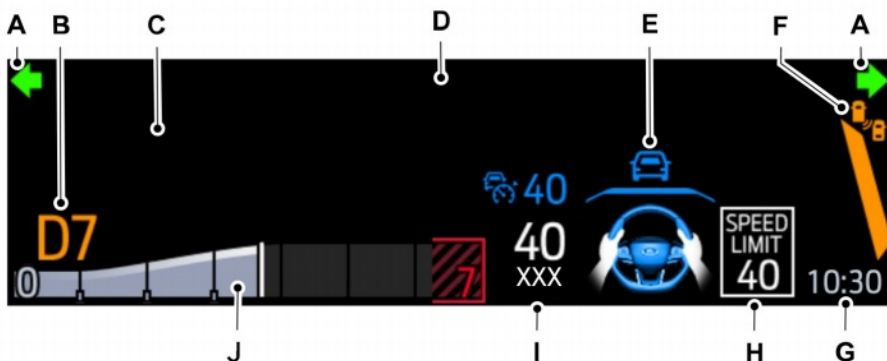
Normal layout



- A Signaling and hazard indication.
- B Blind spot alert displayed either left or right side.
- C Information message display area.
- D Advanced driver assistance systems display area.
- E Traffic sign information display area.
- F Lane keeping assist display area
- G Time/Distance to empty.
- H Cruise control information display area.
- I Digital speedometer display area.
- J Navigation information display area.
- K Outside air temperature.

Head Up Display (If Equipped)

Towing layout

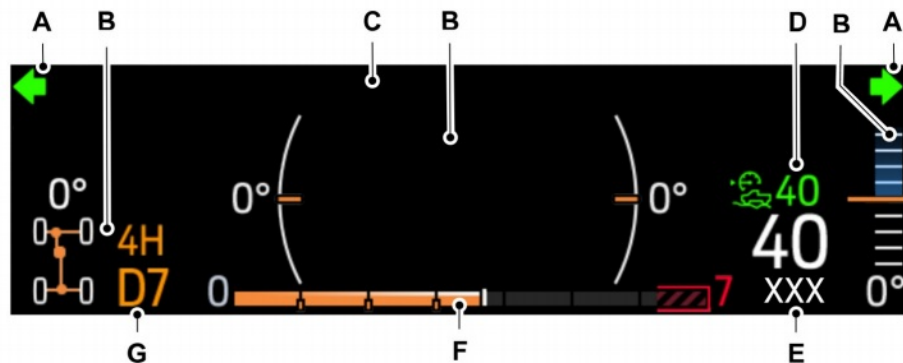


- A Signaling and hazard indication.
- B Gear information display area.
- C Navigation information display area.
- D Information message display area.
- E Advanced driver assistance systems display area.
- F Blind spot information display area.
- G Time.
- H Traffic sign information display area.
- I Digital speedometer display area.
- J Tachometer display area.

Note: The blind spot message is shown either on the left or right side only when the respective turn signal is turned on.

Head Up Display (If Equipped)

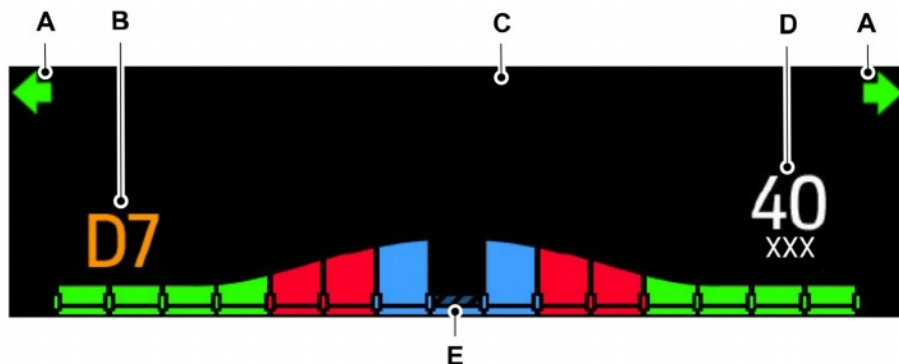
Off-road layout



- A Signaling and hazard indication.
- B Off road information display area.
- C Information message display area.
- D Trail control display area.
- E Digital speedometer display area.
- F Tachometer display area.
- G Gear information display area.

Head Up Display (If Equipped)

Baja view layout (If Equipped)



- A Signaling and hazard indication.
- B Gear information display area.
- C Information message display area.
- D Digital speedometer display area.
- E Performance shift indicator display area.

Signaling and Traffic Indication

Displays turn signals and blind spot information, if turn signals are active.

Navigation Display Area

Displays navigation next turn instructions.

Advanced Driver Assistance Systems Display Area

Displays adaptive cruise control, lane centering aid and lane keeping system status and warnings.

Information Message Display Area

Displays system messages and notifications including incoming phone calls.

Advanced Driver Assistance Systems Message Display Area

Displays advanced driver assistance systems messages and image adjustment prompts.

Speed Limit Display Area

Displays the speed limit information if it is available in the map database or is detected by the camera.

Speedometer Display Area

Displays the current vehicle speed and the transmission gear selection.

Head Up Display (If Equipped)

Status Bar

Displays outside air temperature, time/distance to empty. You can switch

off the status bar in the head up display settings menu.

Note: *Distance to empty is only shown on the normal layout during low fuel conditions.*

HEAD UP DISPLAY – TROUBLESHOOTING

HEAD UP DISPLAY – INFORMATION MESSAGES

Message	Action
Head-up display System fault See manual	The system is malfunctioning or something is obstructing the display. Make sure that the head up display is free from obstruction. If the message continues to appear, have your vehicle checked as soon as possible.
View HUD while making adjustments	Press the buttons on the steering wheel to adjust the head up display. Make sure the white frame is fully visible. Press OK to confirm your adjustments.

Remote Start (If Equipped)

USING REMOTE START



WARNING: Do not start the engine in a closed garage or in other enclosed areas. Exhaust fumes are toxic. Always open the garage door before you start the engine. Failure to follow this instruction could result in personal injury or death.



WARNING: Do not keep electrical devices plugged in the power outlet whenever the device is not in use. Power outlets power up during remote start.

The system allows you to remotely start your vehicle to heat or cool the interior to a preset temperature.

1.  Press the button on the remote control.
2.  Press the button twice within a few seconds.

When you successfully remote start your vehicle:

- The vehicle doors lock.
- The turn signal lamps flash twice.
- The parking lamps turn on when the vehicle is running.
- The vehicle remains secured when you have remotely started the vehicle. A valid key must be inside your vehicle to switch your vehicle on and drive your vehicle.
- All other vehicle systems remain off when you have remotely started the vehicle.

The horn sounds if the system fails to start.

Note: You cannot adjust any comfort settings until you switch your vehicle on from inside your vehicle.

Remote start does not work under the following conditions:

- Remote start is not enabled.
- The alarm horn is sounding.
- The hood is open.
- The transmission is not in park (P).
- Your vehicle is already on.

Note: Do not use remote start if your fuel level is low.

Note: A maximum of two remote starts are allowed. After that you have to switch your vehicle on and off before you can use remote start again.



To remotely stop your vehicle, press the button.

REMOTE START SETTINGS

1. From the settings menu, press Vehicle.
2. Press Remote Start Setup.

You can adjust the following in the remote start settings menu:

- Enable or disable remote start.
- Climate control settings.
- Heated seat settings.
- Heated steering wheel settings.
- Remote start duration.

Climate Control - Vehicles With: Automatic Temperature Control

IDENTIFYING THE CLIMATE CONTROL UNIT



Depending on your vehicle options, the controls could look different than what you see here.

SWITCHING CLIMATE CONTROL ON AND OFF



Press the button.

SWITCHING RECIRCULATED AIR ON AND OFF



Press the button to recirculate air currently in the passenger compartment.

Note: *Recirculated air may turn off automatically, or prevent you from switching on in all air flow modes except MAX A/C to reduce the risk of fogging. Recirculation may also turn on and off automatically in various air distribution control combinations to improve heating or cooling efficiency.*

SWITCHING AIR CONDITIONING ON AND OFF



Press the button.

Note: *Under certain conditions, the air conditioning compressor could continue to operate after you switch air conditioning off.*

Note: *To keep the system and its components fully functional, switch air conditioning on and let your vehicle idle at least once per month for a minimum of two minutes.*

SWITCHING DEFROST ON AND OFF



Press the button to activate the selection screen.



Press the button on the touchscreen to switch the windshield air vents on.



Make sure that the instrument panel air vents are switched off.



Make sure that the footwell air vents are switched off.

SWITCHING MAXIMUM DEFROST ON AND OFF



Press the button.

Air flows through the windshield air vents, and the blower motor adjusts to the highest speed.

You can also use this setting to defog and clear the windshield of a thin covering of ice.

Note: *To prevent window fogging, you cannot select recirculated air when maximum defrost is on.*

Note: *The heated rear window also turns on when you select maximum defrost.*

Climate Control - Vehicles With: Automatic Temperature Control

Note: When maximum defrost is on, the air conditioning compressor may continue to operate even though you switch off the air conditioning.

SWITCHING MAXIMUM COOLING ON AND OFF



Press the button.

Note: When you switch maximum cooling off, air conditioning remains on.

SWITCHING THE HEATED REAR WINDOW ON AND OFF



Press the button to clear the rear window of thin ice and fog. The heated rear window turns off after a short period of time.

Note: Do not use harsh chemicals, razor blades or other sharp objects to clean or remove decals from the inside of the heated rear window as this could cause damage to the heated rear window grid lines not covered by the vehicle Warranty.

SETTING THE BLOWER MOTOR SPEED



Press up or down on the control to select the blower motor speed.

Note: For Hybrid Electric Vehicle (HEV) and Plug-In Hybrid Electric Vehicle (PHEV) vehicles, the blower motor may run, and you may feel airflow when the climate control is off, to provide cooling to the battery.

SWITCHING THE HEATED MIRRORS ON AND OFF

When you switch the heated rear window on, the heated exterior mirrors turn on. See **Switching the Heated Rear Window On and Off** (page 188).



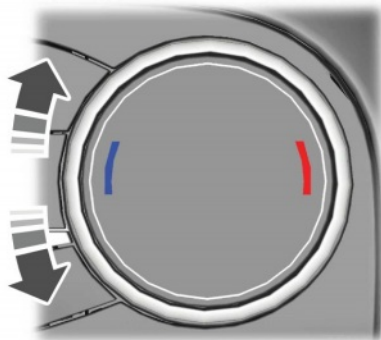
You can also turn on and off the heated exterior mirrors using the mirror defrost button.

Note: Do not remove ice from the mirrors with a scraper or adjust the mirror glass when it is frozen in place.

Note: Do not clean the mirror housing or glass with harsh abrasives, fuel or other petroleum-based cleaning products. The vehicle warranty may not cover damage caused to the mirror housing or glass.

Note: The engine must be running or your vehicle must be ready to drive to switch the system on.

SETTING THE TEMPERATURE



Turn the control on the left-hand side of the climate control to set the left-hand temperature.

Climate Control - Vehicles With: Automatic Temperature Control

Note: This control also sets the right-hand side temperature when you switch off dual zone mode.

Turn the control on the right-hand side of the climate control to set the right-hand temperature.

DIRECTING THE FLOW OF AIR

Directing Air to the Windshield Air Vents



Press the button to activate the selection screen.



Press the button on the touchscreen.

Directing Air to the Instrument Panel Air Vents



Press the button to activate the selection screen.



Press the button on the touchscreen.

Directing Air to the Footwell Air Vents



Press the button to activate the selection screen.



Press the button on the touchscreen.

AUTO MODE

SWITCHING AUTO MODE ON AND OFF



Press the button to switch auto mode on. Repeatedly press the button to adjust auto mode.

Note: When you switch auto mode on, lights on the blower motor control do not illuminate to indicate the blower motor speed.

Adjust the blower motor control or air distribution control to switch auto mode off.

AUTO MODE INDICATORS

The indicators are on the Auto Mode button.

Auto Mode Indicator Status	Description
One indicator illuminated.	The blower motor speed is reduced. Use this setting to minimize the amount of noise from the blower motor. This setting increases the time taken to cool the interior.
Two indicators illuminated.	The blower motor speed is moderate.
Three indicators illuminated.	The blower motor speed is increased. Use this setting to reduce the time taken to cool the interior. This setting increases the amount of noise from the blower motor.

Climate Control - Vehicles With: Automatic Temperature Control

SWITCHING DUAL MODE ON AND OFF



Press the button.

CLIMATE CONTROL HINTS

General Hints

- Prolonged use of recirculated air may cause the windows to fog up.
- You may feel a small amount of air from the footwell air vents regardless of the air distribution setting.
- To reduce humidity build-up inside your vehicle, do not drive with the system switched off or with recirculated air always switched on.
- Do not place objects under the front seats as this may interfere with the airflow to the rear seats.
- Remove any snow, ice or leaves from the air intake area at the base of the windshield.
- To improve the time to reach a comfortable temperature in hot weather, drive with the windows open until you feel cold air through the air vents.

Automatic Climate Control

- Adjusting the settings when your vehicle interior is extremely hot or cold is not necessary. Automatic mode is best recommended to maintain set temperature.
- The system adjusts to heat or cool the interior to the temperature you select as quickly as possible.
- For the system to function efficiently, the instrument panel and side air vents should be fully open.

- If you press AUTO during cold outside temperatures, the system directs air flow to the windshield and side window air vents. In addition, the blower motor may run at a slower speed until the engine warms up.
- If you press AUTO during hot temperatures and the inside of the vehicle is hot, the system uses recirculated air to maximize interior cooling. Blower motor speed may also reduce until the air cools.

Quickly Heating the Interior

1. Press AUTO.
2. Adjust the temperature function to the setting you prefer.

Recommended Settings for Heating

1. Press AUTO.
2. Adjust the temperature function to the setting you prefer. Use 72°F (22°C) as a starting point, then adjust the setting as necessary.

Quickly Cooling the Interior

1. Press MAX A/C.
2. Drive with the windows open for a short period of time.

Recommended Settings for Cooling

1. Press AUTO.
2. Adjust the temperature function to the setting you prefer. Use 72°F (22°C) as a starting point, then adjust the setting as necessary.

Defogging the Side Windows in Cold Weather

1. Press and release defrost or maximum defrost.

Climate Control - Vehicles With: Automatic Temperature Control

- 2. Adjust the temperature control to the setting you prefer. Use 72°F (22°C) as a starting point, then adjust the setting as necessary.

AIR CONDITIONING SYSTEM REFRIGERANT



WARNING: The air conditioning refrigerant system contains refrigerant under high pressure. Only qualified personnel should service the air conditioning refrigerant system. Opening the air conditioning refrigerant system can cause personal injury.

Your vehicle has an under hood label that identifies the refrigerant used by the air conditioning system.

Note: Only allow a trained and certified technician service the refrigerant system to ensure proper and safe operation, as per local regulatory requirements.

Note: Never repair or replace the air conditioning evaporator with one from a salvage vehicle. Only replace it with a new evaporator to ensure proper and safe operation.

The meaning of each symbol on the under hood label are as follows:



Caution



Air conditioning system.



System lubricant type.



See vehicle service manual for service information.



Requires registered technician to service.



Flammable refrigerant.



Replace safety system components. Do not repair, reuse or try to salvage.

Climate Control - Vehicles With: Manual Temperature Control

IDENTIFYING THE CLIMATE CONTROL UNIT



Depending on your vehicle options, the controls could look different than what you see here.

SWITCHING CLIMATE CONTROL ON AND OFF



Press the button.

SWITCHING RECIRCULATED AIR ON AND OFF



Press the button to recirculate air currently in the passenger compartment.

Note: Recirculated air may turn off automatically, or prevent you from switching on in all air flow modes except MAX A/C to reduce the risk of fogging. Recirculation may also turn on and off automatically in various air distribution control combinations to improve heating or cooling efficiency.

SWITCHING AIR CONDITIONING ON AND OFF



Press the button.

Note: Under certain conditions, the air conditioning compressor could continue to operate after you switch air conditioning off.

Note: To keep the system and its components fully functional, switch air conditioning on and let your vehicle idle at least once per month for a minimum of two minutes.

SWITCHING DEFROST ON AND OFF



Press the button to switch the windshield air vents on.



Make sure that the instrument panel air vents are switched off.



Make sure that the footwell air vents are switched off.

SWITCHING MAXIMUM DEFROST ON AND OFF



Turn the temperature control clockwise past the highest setting to maximize defrosting.

Note: The temperature control springs back to the highest setting.

Air flows through the windshield air vents, and the blower motor adjusts to the highest speed.

Note: To prevent window fogging, you cannot select recirculated air when maximum defrost is on.

Note: The heated rear window also turns on when you select maximum defrost.

Climate Control - Vehicles With: Manual Temperature Control

SWITCHING MAXIMUM COOLING ON AND OFF



Turn the temperature control counterclockwise past the lowest setting to maximize cooling.

Note: The temperature control springs back to the lowest setting.

Note: When you switch maximum cooling off, air conditioning remains on.

SWITCHING THE HEATED REAR WINDOW ON AND OFF



Press the button to clear the rear window of thin ice and fog. The heated rear window turns off after a short period of time.

Note: Do not use harsh chemicals, razor blades or other sharp objects to clean or remove decals from the inside of the heated rear window as this could cause damage to the heated rear window grid lines not covered by the vehicle Warranty.

SETTING THE BLOWER MOTOR SPEED



Note: Lights on the control illuminate to indicate the blower motor speed.

Note: When you switch the blower motor off, air conditioning turns off and the windows could fog up.

SWITCHING THE HEATED MIRRORS ON AND OFF

When you switch the heated rear window on, the heated exterior mirrors turn on. See **Switching the Heated Rear Window On and Off** (page 188).



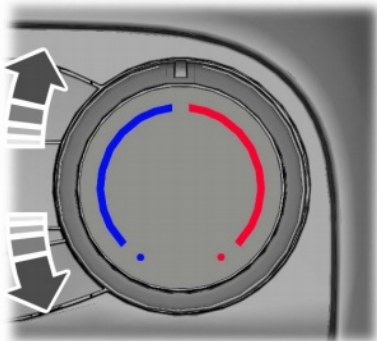
You can also turn on and off the heated exterior mirrors using the mirror defrost button.

Note: Do not remove ice from the mirrors with a scraper or adjust the mirror glass when it is frozen in place.

Note: Do not clean the mirror housing or glass with harsh abrasives, fuel or other petroleum-based cleaning products. The vehicle warranty may not cover damage caused to the mirror housing or glass.

Note: The engine must be running or your vehicle must be ready to drive to switch the system on.

SETTING THE TEMPERATURE



Turn the temperature control counterclockwise for cooler temperature settings.

Climate Control - Vehicles With: Manual Temperature Control

Turn the temperature control clockwise for warmer temperature settings.

DIRECTING THE FLOW OF AIR

Directing Air to the Windshield Air Vents



Press the button.

Directing Air to the Instrument Panel Air Vents



Press the button.

Directing Air to the Footwell Air Vents



Press the button.

CLIMATE CONTROL HINTS

General Hints

- Prolonged use of recirculated air may cause the windows to fog up.
- You may feel a small amount of air from the footwell air vents regardless of the air distribution setting.
- To reduce humidity build-up inside your vehicle, do not drive with the system switched off or with recirculated air always switched on.
- Do not place objects under the front seats as this may interfere with the airflow to the rear seats.

- Remove any snow, ice or leaves from the air intake area at the base of the windshield.
- To improve the time to reach a comfortable temperature in hot weather, drive with the windows open until you feel cold air through the air vents.

Quickly Heating the Interior

1. Adjust the blower motor speed to the highest speed setting.
2. Adjust the temperature control to the highest setting.
3. Direct air to the footwell air vents.

Recommended Settings for Heating

1. Adjust the blower motor speed to the center setting.
2. Adjust the temperature control to the midway point of the hot settings.
3. Direct air to the footwell air vents.

Quickly Cooling the Interior

1. Press MAX A/C.
2. Drive with the windows open for a short period of time.

Recommended Settings for Cooling

1. Adjust the blower motor speed to the center setting.
2. Adjust the temperature control to the midway point of the cold settings.
3. Direct air to the instrument panel air vents.

Defogging the Side Windows in Cold Weather

1. Direct air to the instrument panel and windshield air vents.

Climate Control - Vehicles With: Manual Temperature Control

- 2. Press and release A/C.
- 3. Adjust the temperature control to the setting you prefer.
- 4. Adjust the blower motor speed to the highest setting.
- 5. Direct air toward the side windows.
- 6. Close the instrument panel air vents.



See vehicle service manual for service information.



Requires registered technician to service.



Flammable refrigerant.



Replace safety system components. Do not repair, reuse or try to salvage.

AIR CONDITIONING SYSTEM REFRIGERANT



WARNING: The air conditioning refrigerant system contains refrigerant under high pressure. Only qualified personnel should service the air conditioning refrigerant system. Opening the air conditioning refrigerant system can cause personal injury.

Your vehicle has an under hood label that identifies the refrigerant used by the air conditioning system.

Note: Only allow a trained and certified technician service the refrigerant system to ensure proper and safe operation, as per local regulatory requirements.

Note: Never repair or replace the air conditioning evaporator with one from a salvage vehicle. Only replace it with a new evaporator to ensure proper and safe operation.

The meaning of each symbol on the under hood label are as follows:



Caution



Air conditioning system.



System lubricant type.

Interior Air Quality

WHAT IS THE CABIN AIR FILTER

The cabin air filter improves the quality of air in your vehicle by trapping dust, pollen and other particles.

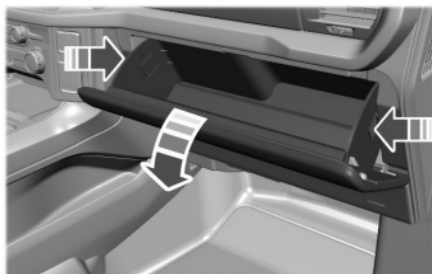
REPLACING THE CABIN AIR FILTER

Replace the filter at regular intervals.

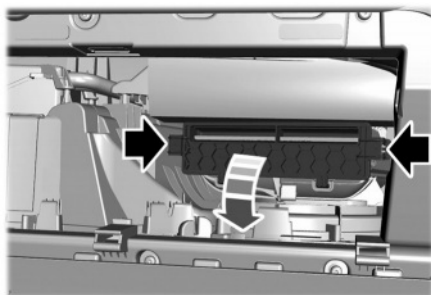
The cabin air filter is behind the glove compartment.

To remove the lower glove compartment and access the filter:

1. Open the glove compartment.



2. Press the tab on each side.
3. Fully lower the glove compartment.
4. Pull the glove compartment toward you.
5. Unclip both sides of the filter door and swing door down to access filter .



6. Remove the old filter and replace with a new filter.

Front Seats

FRONT SEAT PRECAUTIONS



WARNING: Sitting improperly, out of position or with the seatback reclined too far can take weight off the seat cushion and affect the decision of the passenger sensing system, resulting in serious injury or death in the event of a crash. Always sit upright against your seat back, with your feet on the floor.



WARNING: Do not recline the seat backrest too far. This can cause an occupant to slide under the seatbelt in the event of a sudden stop or crash. Failure to follow this instruction can result in personal injury or death.



WARNING: Do not place objects higher than the top of the seat backrest. Failure to follow this instruction could result in personal injury or death in the event of a sudden stop or crash.



WARNING: Do not adjust the driver seat or seat backrest when your vehicle is moving. This may result in sudden seat movement, causing the loss of control of your vehicle.

SITTING IN THE CORRECT POSITION



When you use them properly, the seat, head restraint, seatbelt and airbags will provide optimum protection in the event of a crash.

We recommend that you follow these guidelines:

- Sit in an upright position with the base of your spine as far back as possible.
- Do not recline the seat backrest so that your torso is more than 30 degrees from the upright position.
- Adjust the head restraint so that the top of it is level with the top of your head and as far forward as possible. Make sure that you remain comfortable.
- Keep sufficient distance between yourself and the steering wheel. We recommend a minimum of 10 in (25 cm) between your breastbone and the airbag cover.
- Hold the steering wheel with your arms slightly bent.

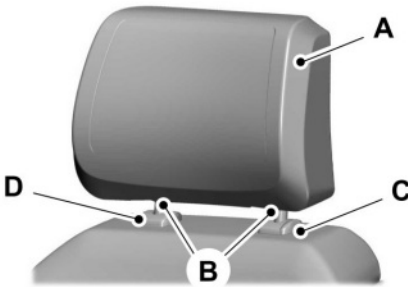
Front Seats

- Bend your legs slightly so that you can press the pedals fully.
- Position the shoulder strap of the seatbelt over the center of your shoulder and position the lap strap tightly across your hips.

Make sure that your driving position is comfortable and that you can maintain full control of your vehicle.

MANUAL SEATS

HEADRESTRAINT COMPONENTS



The head restraints consist of:

- A An energy absorbing head restraint.
- B Two steel stems.
- C Guide sleeve adjust and release button.
- D Guide sleeve unlock and remove button (If equipped).

ADJUSTING THE HEAD RESTRAINT



WARNING: Fully adjust the head restraint before you sit in or operate your vehicle. This will help minimize the risk of neck injury in the event of a crash. Do not adjust the head restraint when your vehicle is moving.



WARNING: The head restraint is a safety device. Whenever possible it should be installed and properly adjusted when the seat is occupied. Failure to adjust the head restraint properly could reduce its effectiveness during certain impacts.



WARNING: Adjust the head restraints for all passengers before you drive your vehicle. This will help minimize the risk of neck injury in the event of a crash. Do not adjust the head restraints when your vehicle is moving.

Note: *Adjust the seat backrest to an upright driving position before adjusting the head restraint. Adjust the head restraint so that the top of it is level with the top of your head and as far forward as possible. Make sure that you remain comfortable. If you are extremely tall, adjust the head restraint to its highest position.*

Pull the head restraint up to raise it.

To lower the head restraint:

1. Press and hold the adjust and release button.
2. Push the head restraint down.

Front Seats

REMOVING THE HEAD RESTRAINT

1. Pull up the head restraint until it reaches its highest position.
2. Press and hold the adjust and release button and the unlock and remove button.
3. Pull up the head restraint.

INSTALLING THE HEAD RESTRAINT

Align the steel stems into the guide sleeves and push the head restraint down until it locks.

MOVING THE SEAT BACKWARD AND FORWARD



WARNING: Make sure the seat fully locks into place by rocking it backward and forward. Not securing the seat into the locked position can be dangerous in a crash and could cause serious personal injury or death.



ADJUSTING THE SEAT BACKREST



WARNING: Always drive and ride with your seatback upright and the lap belt snug and low across the hips.



WARNING: Do not place cargo or any objects behind the seat backrest before returning it to the original position. Pull on the seat backrest to make sure that it has fully latched after returning the seat backrest to its original position. An unlatched seat may become dangerous if you stop suddenly or have a crash.



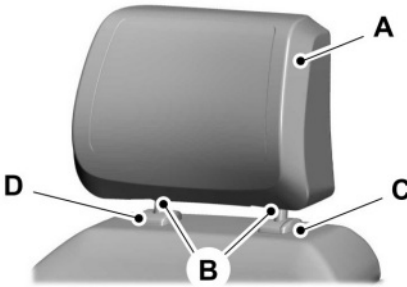
ADJUSTING THE LUMBAR SUPPORT



Front Seats

POWER SEATS (IF EQUIPPED)

HEADRESTRAINT COMPONENTS



The head restraints consist of:

- A An energy absorbing head restraint.
- B Two steel stems.
- C Guide sleeve adjust and release button.
- D Guide sleeve unlock and remove button (If equipped).

ADJUSTING THE HEAD RESTRAINT



WARNING: Fully adjust the head restraint before you sit in or operate your vehicle. This will help minimize the risk of neck injury in the event of a crash. Do not adjust the head restraint when your vehicle is moving.



WARNING: The head restraint is a safety device. Whenever possible it should be installed and properly adjusted when the seat is occupied. Failure to adjust the head restraint properly could reduce its effectiveness during certain impacts.



WARNING: Adjust the head restraints for all passengers before you drive your vehicle. This will help minimize the risk of neck injury in the event of a crash. Do not adjust the head restraints when your vehicle is moving.

To raise the head restraint, pull the head restraint up.

To lower the head restraint:

1. Press and hold the adjust and release button (C).
2. Push the head restraint down.

Tilting the Head Restraint (If Equipped)



1. Adjust the seat backrest to an upright driving or riding position.
2. Pivot the head restraint forward toward your head to the preferred position.

Front Seats

After the head restraint reaches the forward-most tilt position, pivot it forward again to release it to the rearward, untilted position.

Note: Do not attempt to force the head restraint backward after it is tilted. Instead, continue tilting it forward until the head restraint releases to the upright position.

REMOVING THE HEAD RESTRAINT

1. Pull up the head restraint until it reaches its highest position.
2. Press and hold the adjust and release button and the unlock and remove button.
3. Pull up the head restraint.

Note: You cannot remove the head restraints for vehicles with audio system speakers.

INSTALLING THE HEAD RESTRAINT

Align the steel stems into the guide sleeves and push the head restraint down until it locks.

MOVING THE SEAT BACKWARD AND FORWARD



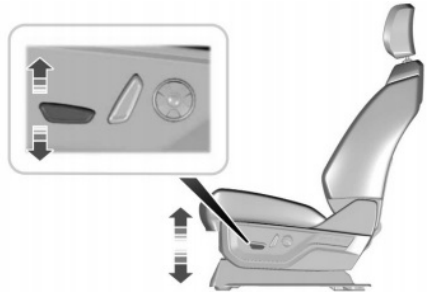
If the seat stops prior to reaching the end of the travel position, or an obstruction occurs, a new stopping position is learned.

To reset the stopping position:

1. Remove any obstruction.
2. Press and hold the control until the seat stops moving.
3. Press and hold the control again until the seat stops.
4. Continue holding the control for a few seconds. The new position is learned.

ADJUSTING THE SEAT CUSHION

(If Equipped)



ADJUSTING THE SEAT BACKREST

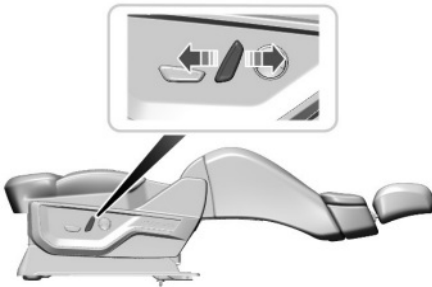


WARNING: Always drive and ride with your seatback upright and the lap belt snug and low across the hips.

Front Seats



Adjusting the Seat Flat (If Equipped)



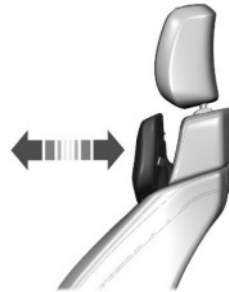
This feature allows the occupant to find a comfortable position to rest when the vehicle is not moving.

Note: Before adjusting the seat backrest fully flat, place the rear seat cushion into the upright position and remove any objects that could obstruct the movement of the flat seat. See **Folding the Seats** (page 202).

As the seat folds flat, the cushion adjusts to support the hips and lower back. For additional support, you can also adjust the upper seat backrest.

If you fully recline the passenger seat and the vehicle is moving, a message appears on the instrument cluster and a tone sounds. To switch the warning off, return the seat to an upright position.

Adjusting the Upper Seat Backrest (If Equipped)



The front upper seat backrest tilts for extra comfort. To tilt the upper seat backrest, pivot the upper seat backrest toward your shoulders.

After the upper seat backrest reaches the forward-most tilt position, pivot it forward again to release it to the rearward, untilted position.

ADJUSTING THE SEAT HEIGHT

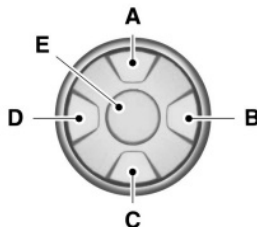


Front Seats

ADJUSTING THE LUMBAR SUPPORT



ADJUSTING THE MESSAGE SEAT SETTINGS



E156301

MESSAGE SEATS (IF EQUIPPED)

MESSAGE SEAT LIMITATIONS

The vehicle must be running or be in accessory mode to activate the seats.

The passenger side message is available if the occupant meets the seat sensor weight requirements.

Allow a few seconds for any selection to activate. Selecting a different adjustment cancels the current one in progress. When the seat backrest and cushion are both active, the message alternates between zones.

- A Select the previous massage pattern or lumbar area.
- B Decrease the massage or lumbar Intensity.
- C Select the next massage pattern or lumbar area.
- D Increase the massage or lumbar Intensity.
- E Select the massage or lumbar mode.

You can also adjust this feature through the touchscreen.

Front Seats

HEATED SEATS (IF EQUIPPED)

HEATED SEAT PRECAUTIONS



WARNING: Use caution when using the heated seat if you are unable to feel pain to your skin because of advanced age, chronic illness, diabetes, spinal cord injury, medication, alcohol use, exhaustion or other physical conditions. The heated seat could cause burns even at low temperatures, especially if used for long periods of time. Failure to follow this instruction could result in personal injury.



WARNING: Do not poke sharp objects into the seat cushion or seat backrest. This could damage the heated seat element and cause it to overheat. Failure to follow this instruction could result in personal injury.



WARNING: Do not place anything on the seat that blocks the heat, for example a seat cover or a cushion. This could cause the seat to overheat. Failure to follow this instruction could result in personal injury.

Do not:

- Place heavy objects on the seat.
- Operate the heated seat if water or any other liquid spills on the seat. Allow the seat to dry.

SWITCHING THE HEATED SEATS ON AND OFF

The vehicle must be running to use this feature.



Press the heated seat symbol on the climate controls or touchscreen to cycle through the various heat settings and off. Rotate the knob to control the heat intensity. The more indicators that display, the warmer the temperature of the seat.

Note: The heated seats may remain on after you remote start your vehicle, based on your remote start settings. The heated seats may also turn on when you start your vehicle if they were on when you switched your vehicle off.

Select Auto to heat your seat based on your climate control settings, humidity and air temperature

VENTILATED SEATS (IF EQUIPPED)

VENTILATED SEAT PRECAUTIONS

Do not:

- Spill liquid on the front seats. This may cause the air vent holes to become blocked and not work properly.
- Place cargo or objects under the seats. They may block the air exhaust causing the seat ventilation to not work properly.

SWITCHING THE VENTILATED SEATS ON AND OFF

The vehicle must be running to use this feature.

Front Seats



Press the seat symbol on the touchscreen to cycle through the various ventilation settings and

off.

Rotate the knob to control the fan speed. More indicator lights indicate higher fan speeds.

Note: *When you switch the climate control fan speed and the ventilated seats to their maximum settings, the ventilated seats provide increased cooling.*

If the engine falls below 350 RPM while the ventilated seats are on, the feature turns itself off unless the vehicle is in Auto-Start-Stop mode. You may need to reactivate the ventilated seats.

Note: *The ventilated seats may remain on after you remote start your vehicle, based on your remote start settings.*

Note: *The ventilated seats may switch on when you start your vehicle if they were on when you switched your vehicle off.*

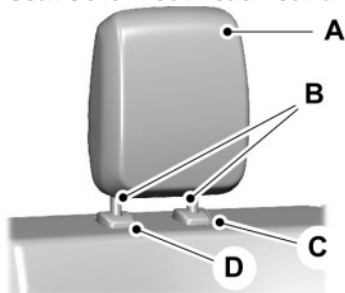
Note: *Select auto to ventilate your seat based on your climate control settings, humidity and air temperature.*

Rear Seats - Crew Cab/SuperCab

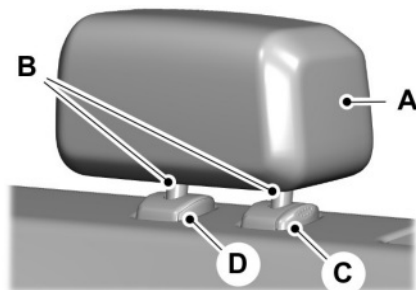
MANUAL SEATS

HEADRESTRAINT COMPONENTS

Rear Seat Outermost Head Restraints



Rear Seat Center Head Restraint



The head restraints consist of:

- A An energy absorbing head restraint.
- B Two steel stems.
- C Guide sleeve adjust and release button.
- D Guide sleeve unlock and remove button (If equipped).

ADJUSTING THE HEAD RESTRAINT



WARNING: Fully adjust the head restraint before you sit in or operate your vehicle. This will help minimize the risk of neck injury in the event of a crash. Do not adjust the head restraint when your vehicle is moving.



WARNING: The head restraint is a safety device. Whenever possible it should be installed and properly adjusted when the seat is occupied. Failure to adjust the head restraint properly could reduce its effectiveness during certain impacts.



WARNING: Adjust the head restraints for all passengers before you drive your vehicle. This will help minimize the risk of neck injury in the event of a crash. Do not adjust the head restraints when your vehicle is moving.

Pull the head restraint up to raise it.

To lower the head restraint:

1. Press and hold the adjust and release button.
2. Push the head restraint down.

REMOVING THE HEADRESTRAINT

1. Pull up the head restraint until it reaches its highest position.
2. Press and hold the adjust and release button and the unlock and remove button.
3. Pull up the head restraint.

Rear Seats - Crew Cab/SuperCab

INSTALLING THE HEAD RESTRAINT

Align the steel stems into the guide sleeves and push the head restraint down until it locks.

FOLDING THE SEATS

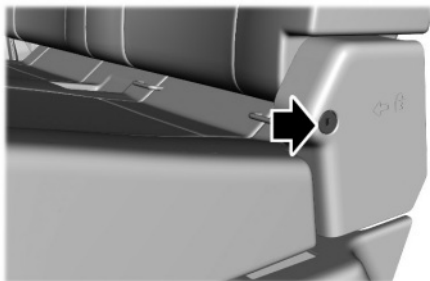
You can flip each seat cushion up into a vertical storage position.



Rotate the seat up until it locks in place.

Locking the Cushion (If Equipped)

The locking key is in the remote control. See **Removing the Key Blade** (page 90).



Turn the key to lock or unlock.

UNFOLDING THE SEATS



WARNING: Make sure that cargo and other objects are not trapped under the seat cushion and that you return the seat cushion to the full-down position. Failure to do so may prevent the seat from operating properly, which could increase the risk of serious injury in a crash.



Rear Seats - Crew Cab/SuperCab

Unfolding the Seats (If Equipped)



 **WARNING:** Do not place anything on the seat that blocks the heat, for example a seat cover or a cushion. This could cause the seat to overheat. Failure to follow this instruction could result in personal injury.

Do not:

- Place heavy objects on the seat.
- Operate the heated seat if water or any other liquid spills on the seat. Allow the seat to dry.

SWITCHING THE HEATED SEATS ON AND OFF

The vehicle must be running to use this feature.

The rear seat heat controls are on the rear of the center console.

HEATED SEATS (IF EQUIPPED)

HEATED SEAT PRECAUTIONS

 **WARNING:** Use caution when using the heated seat if you are unable to feel pain to your skin because of advanced age, chronic illness, diabetes, spinal cord injury, medication, alcohol use, exhaustion or other physical conditions. The heated seat could cause burns even at low temperatures, especially if used for long periods of time. Failure to follow this instruction could result in personal injury.

 **WARNING:** Do not poke sharp objects into the seat cushion or seat backrest. This could damage the heated seat element and cause it to overheat. Failure to follow this instruction could result in personal injury.



Press the heated seat symbol to cycle through the various heat settings and off. More indicator lights indicate warmer settings.

The heated seats turn off when you switch off the vehicle.

Rear Occupant Alert System (If Equipped)

WHAT IS THE REAR OCCUPANT ALERT SYSTEM

The rear occupant alert system monitors vehicle conditions and notifies you to check for rear seat occupants when you switch the ignition off. The notifications can be in the form of warnings inside the vehicle and sounding of the horn if activated for a short period of time.

HOW DOES THE REAR OCCUPANT ALERT SYSTEM WORK

The system monitors the activity of the buckle on the rear seatbelt and the opening and closing of the rear doors to indicate the potential presence of an occupant in the rear seat.

When Child Seat Installed is selected, the system monitors only the opening and closing of the rear doors to indicate the potential presence of an occupant in the rear seat.

When Child Seat Installed is not selected, the system monitors the rear seatbelt buckle activity and the opening and closing of the rear doors to indicate the potential presence of an occupant in the rear seat.

A message displays in the touchscreen and an audible warning sounds when you switch the ignition off after any of the following conditions have been met:

- A rear door is opened or closed while the ignition is on.
- You switch the ignition on within 15 minutes of a rear door opening and closing.
- You switch the ignition on within 15 minutes of the alert having displayed or sounded.

If you do not open a rear door within a short period of time of the message appearing in the center display, the first audible warning sounding and driver door open to close, the horn sounds for a short period of time.

Note: *Horn sounds only when the Rear Occupant Alert is set to Alert & Horn. If you change the setting, then there is no horn sound.*

REAR OCCUPANT ALERT SYSTEM PRECAUTIONS



WARNING: On hot days, the temperature inside the vehicle can rise very quickly. Exposure of people or animals to these high temperatures for even a short time can cause death or serious heat related injuries, including brain damage. Small children are particularly at risk.



WARNING: Do not leave children or pets unattended in your vehicle. Failure to follow this instruction could result in personal injury or death.

REAR OCCUPANT ALERT SYSTEM LIMITATIONS

The system does not detect the presence of objects or passengers in the rear seat. It monitors the activity of the buckle on the rear seatbelt and the opening and closing of the rear doors.

Note: *It is possible to receive an alert when there is no rear seat occupant, but alert conditions are met.*

Rear Occupant Alert System (If Equipped)

Note: It is possible to receive no alert when there is an occupant in the rear seat, if alert conditions are not met. For example, if a rear seat occupant does not enter the vehicle through a rear door.

REAR OCCUPANT ALERT SYSTEM SETTINGS

1. From the settings menu, press Vehicle. See **Center Display** (page 624).
2. Press Rear Occupant Alert.
3. Select Alert & Horn or Alert Only or Off.

Note: The default setting is Alert Only.

Note: If you choose Alert only, the horn does not sound even when the alert conditions are met.

Note: You may also be able to switch the system off through the alert when it appears.

Note: Performing a system reset switches the system on.

Switching Child Seat Installed On and Off

When the system is switched on, it monitors the opening and closing of the rear doors to indicate the potential presence of an occupant in the rear seat.

1. From the settings menu, press Vehicle. See **Center Display** (page 624).
2. Press Rear Occupant Alert.
3. Switch Child Seat Installed on or off.

Note: The default setting is on.

Switch the system on when the child restraint is mounted on any of the following:

- Forward facing seat.
- Rear facing seat.
- Toddler in a LATCH system child seat.

Switch the system off when the child is using any of the following:

- Seatbelt.
- Booster seat.

Semiannual Reminder

If the system is switched off, a reminder message appears on April 1st and October 1st. You can turn the system back on or leave it off.

REAR OCCUPANT ALERT SYSTEM INDICATORS

When you turn off your vehicle after the alert conditions have been met, an image and message briefly appear on the touchscreen, reminding you to check the rear seat for occupants.

Acknowledge and dismiss the message by selecting the close option.

Note: The graphic may be different for your vehicle.



Rear Occupant Alert System (If Equipped)

REAR OCCUPANT ALERT SYSTEM AUDIBLE WARNINGS

The first audible warning is an alert tone within the vehicle, which sounds when you switch your vehicle off after the alert conditions are met. The warning sounds for a short period of time.

The second audible warning is from the horn. It sounds when you do not open a rear door within a short period of time of the message appearing in the center display, the first audible warning sounding, and driver door open to close. The warning sounds for a short period of time.

Memory Function (If Equipped)

WHAT IS THE MEMORY FUNCTION

The memory function recalls the position of these features:

- Driver seat.
- Power mirrors.
- Optional power steering column.
- Optional power adjustable pedals.
- Optional head up display.

MEMORY FUNCTION PRECAUTIONS



WARNING: Before activating the memory seat, make sure that the area immediately surrounding the seat is clear of obstructions and that all occupants are clear of moving parts.



WARNING: Do not use the memory function when your vehicle is moving.

LOCATING THE MEMORY FUNCTION BUTTONS



The memory function buttons are on the driver door.

SAVING A PRESET POSITION

1. Adjust the memory features to your preferred position.
2. Press and hold the preferred preset button until you hear a single tone.

A confirmation message appears in the information display.

You can save up to three preset memory positions at any time.

RECALLING A PRESET POSITION

Press and release a preset button.

Note: You can recall a preset memory position when the ignition is off, or when you place the transmission in park (P) or neutral (N) if the ignition is on and the vehicle is not moving.

Note: Pressing any of the preset buttons or any memory feature control during a memory recall cancels the operation.

You can also recall a preset memory position by:

- Pressing the unlock button on your remote control if you linked it to a preset position.
- Unlocking the intelligent driver door handle if a linked remote control is present.

Using a linked remote control to recall your memory position when the ignition is off moves the seat and steering column to the easy entry position.

Linking a Preset Position to Your Remote Control or Passive Key

See **Linking or Unlinking a Personal Profile** (page 639).

Garage Door Opener (If Equipped)

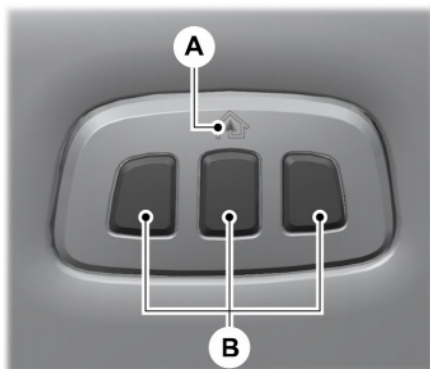
UNIVERSAL GARAGE DOOR OPENER

HomeLink Wireless Control System



WARNING: Do not use the system with any garage door opener that does not have the safety stop and reverse feature as required by U.S. Federal Safety Standards (this includes any garage door opener manufactured before April 1, 1982). A garage door opener which cannot detect an object, signaling the door to stop and reverse, does not meet current federal safety standards. Using a garage door opener without these features increases the risk of serious injury or death.

The universal garage door opener replaces the common handheld garage door opener with a three-button transmitter integrated into the driver side sun visor.



- A Homelink indicator.
- B Homelink function buttons.

The system includes two primary features, a garage door opener and a platform for remote activation of devices within the home. You can program garage doors as well as entry gate operators, security systems, entry door locks and home or office lighting. You can program a maximum of three devices.

To change or replace any of the three buttons after they have been initially programmed, you must either clear all codes, or reprogram each individual button. To clear all stored codes in the garage door opener in your vehicle, use the clear function. To override one button, use the reprogram function.

Garage Door Opener (If Equipped)

Clearing Stored Codes	Reprogramming Individual Buttons
To clear all stored codes in the garage door opener in the vehicle:	If a button on your garage door opener has already been programmed, you can override it. To program a device to a previously trained button:
1. Press and hold the outer two Homelink function buttons simultaneously for approximately 10 seconds until the Homelink indicator flashes rapidly. 2. When the indicator flashes, release the Homelink function buttons. This clears all stored codes. You cannot erase codes for individual buttons.	1. Press and hold the desired Homelink function button for approximately 20 seconds until the indicator begins to flash. 2. Without releasing the Homelink function button, proceed to Step 3 of Programming the Garage Door Opener to your Handheld Transmitter.

We recommend that upon the sale or lease termination of your vehicle, you erase the programmed function buttons for security reasons.



Additional assistance can be found online at <https://www.homelink.com/Ford> by scanning the code below or by calling the toll-free help line at 1-800-355-3515.

Programming the Garage Door Opener

Canadian radio frequency laws require transmitter signals to time out, or quit, after several seconds, which may not be long enough for HomeLink to pick up the signal. U.S. gate operators time out in the same manner. For these transmitters, use the Programming the Garage Door Opener to your Gate Opener Motor information.

Before programming:

- Put a new or unused battery in the handheld transmitter. This allows for quicker training and accurate transmission of the radio frequency signal. Using an old battery may result in the Homelink producing a weak signal.
- Make sure that the garage door and security device are free from obstruction when you are programming. Do not program the universal garage door opener with the vehicle in the garage.

Garage Door Opener (If Equipped)

Homelink Indicator Status

Indicator Status	Details
Slow Flash	The transmitter is searching for a program code.
Solid or Continuous Light	The transmitter is programmed to a fixed code.
Rapid Flash	The transmitter is programmed to a rolling code and may need additional programming.

Programming the Garage Door Opener to your Handheld Transmitter

The programming steps below assume you are programming a HomeLink that was not previously programmed. If your HomeLink was previously programmed, you may need to clear or reprogram your HomeLink buttons.

To program your in-vehicle HomeLink function button with your handheld transmitter:

1. With your vehicle parked outside the garage, switch the ignition on, but do not start the engine.
2. Press and release one of the three HomeLink function buttons that you would like to program. The indicator should begin to flash. If the indicator does not flash, press and hold the function button for 20 seconds until the indicator begins to flash.
3. Hold your handheld garage door transmitter 1–3 in (2–8 cm) away from the HomeLink button you are programming.

4. Press and hold the handheld transmitter button you want to program while watching the indicator on HomeLink. Continue to hold the handheld button until the HomeLink indicator flashes rapidly or is continuously on. You may need to use a different method if you live in Canada or have difficulties programming your gate operator or garage door opener.
5. Press and hold the HomeLink button you programmed for two seconds, then release. You may need to do this twice to activate the door. If the HomeLink indicator stays on, the programming is complete. If the HomeLink indicator flashes rapidly, the transmitter is programmed to a rolling code system, repeat this step. If your device still does not operate, you must program your garage door opener to your garage door opener motor.
6. To program additional buttons, repeat Steps 1–4.

Make sure you keep the original remote control transmitter for use in other vehicles as well as for future system programming.

Programming the Garage Door Opener to your Garage Door Opener Motor



1. Press the Learn button on the garage door opener motor. You have 30 seconds to complete the next two steps.
2. Return to your vehicle.

Garage Door Opener (If Equipped)

3. Press and hold one of the three HomeLink function buttons you want to program for two seconds, then release.
4. Repeat Step 3. Depending on your brand of garage door opener, you may need to repeat this sequence a third time.

Programming the Garage Door Opener to your Gate Opener Motor

Gate Operator / Canadian Programming

Canadian radio frequency laws require transmitter signals to time out (or quit) after several seconds of transmission, which may not be long enough for HomeLink to pick up the signal during programming. Similar to this Canadian law, some U.S. gate operators are designed to time out in the same manner.

If programming a garage door opener or gate operator, unplug the device during the **cycling** process to prevent possible overheating.

1. Press and release your handheld transmitter, **every two seconds**, until the HomeLink indicator flashes rapidly or is continuously on.
2. Release the handheld transmitter button.
3. Press and hold the HomeLink function button you want to program for two seconds, then release. You may need to do this twice to activate the door. If the HomeLink indicator stays on, the programming is complete. If the HomeLink indicator flashes rapidly, the transmitter is programmed to a rolling code system, repeat Step 3.
4. To program additional buttons, repeat Steps 1–4.

Additional assistance can be found online at <https://www.homelink.com/Ford> or by calling the toll-free help line at 1-800-355-3515.

FCC and RSS-210 Industry Canada Compliance



WARNING: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. The term "IC:" before the radio certification number only signifies that Industry Canada technical specifications were met.

This device complies with Part 15 of the FCC Rules and with RSS-210 of Industry Canada. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. End Users must follow the specific operating instructions for satisfying RF exposure compliance. This transmitter must be at least 8 in (20 cm) from the user and must not be co-located or operating in conjunction with any other antenna or transmitter.

USB Ports

LOCATING THE USB PORTS

Data Transfer USB Ports



The USB ports could be in the following locations:

- On the lower instrument panel.
- Inside the center console.

Note: These USB ports can also charge devices.

Note: Not all USB ports in your vehicle have data transfer capabilities.

Note: We recommend using only USB-IF certified cables and adapters. Non-certified cables and adapters may not work.

Charge Only USB Ports



The USB ports could be in the following locations:

- On the lower instrument panel.
- On the upper instrument panel.
- Inside the media bin.
- Inside the center console.
- On the rear of the center console.
- On the rearview mirror bracket.
- Behind the first row seats.
- On the rear interior trim.
- In the cargo area.

LOCATING THE USB PORTS - RAPTOR

Data Transfer USB Ports



The USB Ports could be in the following locations:

- Inside the media bin.
- Inside the center console.

Note: These USB ports can also charge devices.

Note: Not all USB ports in your vehicle have data transfer capabilities.

Note: We recommend using only USB-IF certified cables and adapters. Non-certified cables and adapters may not work.

Charge Only USB Ports



The USB ports could be in the following locations:

- On the lower instrument panel.
- On the upper instrument panel.
- Inside the media bin.
- Inside the center console.
- On the rear of the center console.
- In the cargo area.

USB Ports

PLAYING MEDIA USING THE USB PORT



WARNING: Driving while distracted can result in loss of vehicle control, crash and injury. We strongly recommend that you use extreme caution when using any device that may take your focus off the road. Your primary responsibility is the safe operation of your vehicle. We recommend against the use of any hand-held device while driving and encourage the use of voice-operated systems when possible. Make sure you are aware of all applicable local laws that may affect the use of electronic devices while driving.

Connect your device to a data transfer USB port.



Press the audio button on the feature bar.

Select Sources.



Select the USB option.



Press to play a track. Press again to pause the track.



Press to skip to the next track.

Press and hold to fast forward through the track.



Press once to return to the beginning of a track. Repeatedly press to return to previous

tracks.

Press and hold to fast rewind.

CHARGING A DEVICE

Connect your device to the USB port.

Data Transfer USB Ports



You can charge your device through the data transfer USB port when SYNC is on.

Charge Only USB Ports



You can charge your device through the charge only USB port when the vehicle is in accessory mode or when the vehicle is running.

Power Outlet - Vehicles With: 110-120V 400W Pickup Bed Power Outlet

WHAT IS THE POWER OUTLET

The power outlet is a socket that connects an electrical device to your vehicle's power supply.

POWER OUTLET PRECAUTIONS



WARNING: Do not keep electrical devices plugged into the power outlet whenever the device is not in use. The outlet provides power when the vehicle is on. Failure to follow this instruction could result in personal injury.



WARNING: Do not use an extension cord or connect multiple devices to the power outlet. Doing so could result in overloading the power outlet. Failure to follow this instruction could result in fire, personal injury or property damage.

Note: The power outlet provides up to 400 Watts when the vehicle is in park (P) and it may be reduced when the vehicle is in drive (D). This wattage is divided between multiple outlets when in use at the same time.

Note: The power outlet turns off when you switch off the ignition, or when the battery voltage drops below 11 volts.

POWER OUTLET LIMITATIONS

Do not use the power outlet for these types of devices:

- Cathode ray tube type televisions.
- Motor loads, for example vacuum cleaners, electric saws and other electric power tools, or compressor-driven refrigerators.

- Measuring devices which process precise data, for example medical equipment or measuring equipment.
- Other appliances requiring an extremely stable power supply, for example microcomputer-controlled electric blankets or touch sensor lamps.

LOCATING THE POWER OUTLETS

The power outlet may be located on the instrument panel, the rear of the center console or in the bed.

Instrument Panel



Power Outlet - Vehicles With: 110-120V 400W Pickup Bed Power Outlet

Rear of the Center Console



Bed



Indicator Status	Description
On	When the indicator is on, the outlet is providing power.
Off	When the indicator is off, there is no power to the outlet.
Flashing	When the indicator is flashing, the outlet is in a fault mode.

Fault mode

If the device exceeds 400 Watts, the power outlet turns off after five attempts to remain active and the indicator flashes. If during the five attempts you reduce the connected load below 400 Watts, the inverter provides power to the load and the indicator turns on. If the overload condition continues after five attempts, reset the system as follows:

1. Unplug your device.
2. Switch your vehicle off to let the system cool and reset the fault mode.
3. Switch your vehicle back on, but do not plug your device back in.
4. With your vehicle on, make sure the indicator remains on.
5. Make sure your device does not exceed the power limits.
6. Plug in your device and check again.

POWER OUTLET INDICATORS

The power outlet indicator illuminates to indicate system status.

Power Outlet - Vehicles With: 12V Power Outlet

WHAT IS THE POWER OUTLET

The power outlet can power devices using a 12 V outlet adapter.

POWER OUTLET PRECAUTIONS



WARNING: Do not plug electrical devices into the power outlets that exceed the maximum power rating. Incorrect use of the power outlets can cause damage not covered by the vehicle warranty, and can result in fire or personal injury.



WARNING: Do not keep electrical devices plugged into the power outlet whenever the device is not in use. The outlet provides power when the vehicle is on. Failure to follow this instruction could result in personal injury.

When you switch the vehicle on, you can use the power outlets to power 12 V appliances with a maximum current rating of 15 A.

To prevent damage to the vehicle's battery:

- Do not use the power outlets over the vehicle capacity of 12 V DC 180 W or a fuse could blow.
- Do not plug in any device that supplies power to the vehicle through the power outlets. This could result in damage to vehicle systems.
- Do not hang any accessory from the accessory plug. Always keep the power outlets caps closed when not in use.
- Do not insert objects other than an accessory plug into the power outlets.

To prevent the battery from running out of charge:

- Do not use the power outlets longer than necessary when the vehicle is off.
- Do not leave devices plugged in overnight or when you park your vehicle for extended periods.
- Using devices for extended periods may require starting and running the engine to recharge the battery.

LOCATING THE POWER OUTLETS

Power outlets may be in the following locations:

- On the instrument panel.
- Inside the center console.
- On the rear of the center console.

Onboard Generator (If Equipped)

WHAT IS THE ONBOARD GENERATOR

The vehicle functions as a portable generator and can power devices that require up to the rating listed on the power outlet label.

ONBOARD GENERATOR PRECAUTIONS - VEHICLES WITH: 110-120V 2KW PICKUP BED POWER OUTLET



WARNING: Do not connect any vehicle power outlets to any premises or the main power supply. This can create a backfeed to utility lines. Failure to follow this instruction could result in damage not covered by the vehicle warranty, property damage, fire, electrical shock or death.



WARNING: Do not keep electrical devices plugged into the power outlet whenever the device is not in use. The outlet provides power when the vehicle is on. Failure to follow this instruction could result in personal injury.



WARNING: Do not start the engine in a closed garage or in other enclosed areas. Exhaust fumes are toxic. Always open the garage door before you start the engine. Failure to follow this instruction could result in personal injury or death.



WARNING: Exhaust leaks may result in entry of harmful and potentially lethal fumes into the passenger compartment. If you smell exhaust fumes inside your vehicle, have your vehicle inspected immediately. Do not drive if you smell exhaust fumes.



WARNING: The vehicle's engine runs while the generator is switched on. Running engines emit carbon monoxide. Only use the generator when the vehicle is outdoors. Failure to follow this instruction could result in personal injury or death.

Note: We recommend using UL and/or Ford approved devices for use with the power outlet.

Note: Make sure that plugged in devices do not exceed the ratings displayed on the outlet covers.

Note: Unplug electrical devices from the power outlet when they are not switched on.

Note: Make sure there is no damage to the outlets before driving your vehicle.

Note: Power could be limited during extreme hot or cold temperatures to optimize system performance.

Note: Close all outlet covers when not in use.

Note: Make sure that objects are not blocking the inverter inlet and exhaust near the rear underseat storage compartment.

Note: The climate control system may turn on and power may be limited during extreme hot or cold temperatures to optimize system performance.

Grounding Type

Neutral Floating

The neutral of the inverter generator is isolated from system ground.

Note: If additional grounding measures are required, consult with a qualified electrician.

Onboard Generator (If Equipped)

ONBOARD GENERATOR PRECAUTIONS - VEHICLES WITH: 110-120V 2.4KW PICKUP BED POWER OUTLET/110-120V 7.2KW PICKUP BED POWER OUTLET



WARNING: Do not connect any vehicle power outlets to any premises or the main power supply. This can create a backfeed to utility lines. Failure to follow this instruction could result in damage not covered by the vehicle warranty, property damage, fire, electrical shock or death.



WARNING: Do not keep electrical devices plugged into the power outlet whenever the device is not in use. The outlet provides power when the vehicle is on. Failure to follow this instruction could result in personal injury.



WARNING: Do not start the engine in a closed garage or in other enclosed areas. Exhaust fumes are toxic. Always open the garage door before you start the engine. Failure to follow this instruction could result in personal injury or death.



WARNING: Exhaust leaks may result in entry of harmful and potentially lethal fumes into the passenger compartment. If you smell exhaust fumes inside your vehicle, have your vehicle inspected immediately. Do not drive if you smell exhaust fumes.



WARNING: The vehicle's engine runs while the generator is switched on. Running engines emit carbon monoxide. Only use the generator when the vehicle is outdoors. Failure to follow this instruction could result in personal injury or death.

Note: We recommend using UL and/or Ford approved devices for use with the power outlet.

Note: Make sure that plugged in devices do not exceed the ratings displayed on the outlet covers.

Note: Unplug electrical devices from the power outlet when they are not switched on.

Note: Make sure there is no damage to the outlets before driving your vehicle.

Note: Power could be limited during extreme hot or cold temperatures to optimize system performance.

Note: Close all outlet covers when not in use.

Note: The gasoline engine may start and stop to provide power when the outlet is switched on.

Note: Make sure that objects are not blocking the inverter inlet and exhaust near the rear underseat storage compartment.

Note: The climate control system may turn on and power may be limited during extreme hot or cold temperatures to optimize system performance.

Grounding Type

Neutral Floating

The neutral of the inverter generator is isolated from system ground.

Onboard Generator (If Equipped)

Neutral Bonded

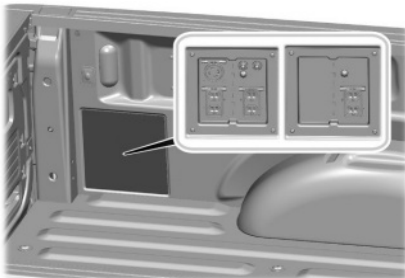
The neutral of the inverter generator is bonded to system ground. Connecting loads that also have neutral bonded to ground causes the ground fault detection to trip.

Note: *If additional grounding measures are required, consult with a qualified electrician.*

LOCATING THE OUTLETS

The power outlets are in the cabin and bed of the vehicle.

Bed Outlet



Note: *Depending on your vehicle options, the exterior outlet tray may have one or more power outlets.*

Note: *The outlet may be on the left or right-hand side of the bed depending on the vehicle.*

Instrument Panel Outlet



Rear Center Console Outlet



ONBOARD GENERATOR INDICATORS

Power Outlet Status Indicator

The power outlet indicator illuminates to let you know the status of the system.

Onboard Generator (If Equipped)

Indicator Status	Description
On	The power outlet is working and the vehicle is on.
Off	The power outlet is off and the vehicle is off.
Flashing	The power outlet is in fault mode.

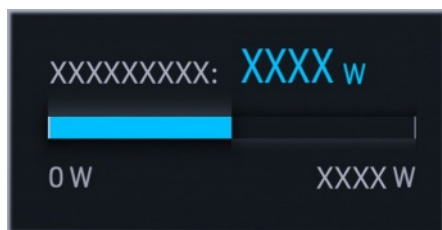
Fault Mode

The power outlet temporarily turns off power if the device exceeds the watt limit.

1. Unplug your device.
2. Switch your vehicle off to let the system cool and reset the fault mode.
3. Switch your vehicle back on, but do not plug your device back in.
4. With your vehicle on, make sure the indicator remains on.
5. Make sure your device does not exceed the power limits.
6. Plug in your device and check again.

Note: If a fault occurs again, your device may exceed the capacity available from the power outlet.

Generator Mode Power Indicator



The generator mode power indicator displays the currently used power and total available power level on the touchscreen. When generator mode is switched off the indicator displays a reduced available power level. When generator mode is switched on the indicator displays the full available power.

Note: Additional indicators may be available based on vehicle configuration.

Note: Make sure that plugged in devices do not exceed the available power displayed on the generator mode power indicator.

Note: Maximum power may be reduced when the vehicle is in drive (D).

SWITCHING THE OUTLETS ON AND OFF

Using the Touchscreen

1. Start the vehicle. See **Starting and Stopping the Engine** (page 235).
2. From the features menu, press Pro Power Onboard. See **Center Display** (page 624).
- 3.



Press the button on the touchscreen to switch Pro Power Onboard on and off.

Note: When you switch on the vehicle, the cabin power outlets default to low power mode and provide power up to 400W.

Using the Bed Controls

1. Start the vehicle. See **Starting and Stopping the Engine** (page 235).

Onboard Generator (If Equipped)



2. Press the button to switch the power outlets on and off.

GENERATOR MODE

Generator mode enables your vehicle's powertrain to run the inverter and provide electricity up to the rating listed on the power outlet label.

Switching Generator Mode On and Off

1. Start the vehicle. See **Starting and Stopping the Engine** (page 235).
2. From the features menu, press Pro Power Onboard. See **Center Display** (page 624).
3. Press Generator Mode to switch on or off.

Note: When you switch the generator mode on, the 30min Max Idle is disabled and the engine continues to idle. See **Automatic Engine Stop** (page 242).

Note: If the low fuel warning is displayed while generator mode is on, the generator mode turns off after 30 minutes. Once it turns off, you can only turn on generator mode while you are driving or after refueling your vehicle.

Note: When the generator mode is off and the vehicle is on, you can power the devices up to 400W through the cabin power outlets in low power mode.

UTILITY IDLE MODE - VEHICLES WITH: KEYED IGNITION

Utility idle mode allows you to remove the key from the ignition and keep the vehicle and bed power outlet running.

Switching Utility Idle On

1. Start the vehicle. See **Starting and Stopping the Engine** (page 235).
2. From the features menu, press Pro Power Onboard. See **Center Display** (page 624).
3. Press Generator Mode.
4. Press Utility Idle.
5. Press the brake pedal once.
6. Turn the key to position **0**.
7. Remove the key from the ignition.

Switching Utility Idle Off using the Key

1. Insert the key into the ignition.
2. Turn the key to position **III**.

Switching Utility Idle Off using the Touchscreen

1. Start the vehicle. See **Starting and Stopping the Engine** (page 235).
2. From the features menu, press Pro Power Onboard. See **Center Display** (page 624).
3. Press Generator Mode.
4. Press Utility Idle.
5. Press Turn Vehicle Off.

Onboard Generator (If Equipped)

GROUND FAULT DETECTION

Ground Fault Detection Circuit Testing

The ground fault test option allows you to check the ground fault detection capability of the power outlets. To test it, do the following:

1. Start the vehicle. See **Starting and Stopping the Engine** (page 235).
2. From the features menu, press Pro Power Onboard. See **Center Display** (page 624).
3. **Test** Press the button on the touchscreen.
4. A pop-up message appears on the touchscreen. See **Onboard Generator – Information Messages** (page 224).

5. **Test** Press the button in the popup message on the touchscreen to simulate a ground fault.

Note: If the test was successful, a ground fault detected message appears on the touchscreen and the power outlets turn off.

6. Press Reset on the touchscreen or the bed power outlet switch to reset the ground fault and turn on the power outlets.

Real Ground Fault Detection

The system shows a ground fault detected message when it identifies a real ground fault condition. This can occur due to connecting a defective electrical device, damage in the inverter wiring, or water intrusion into the power outlets. See **Onboard Generator – Information Messages** (page 224).

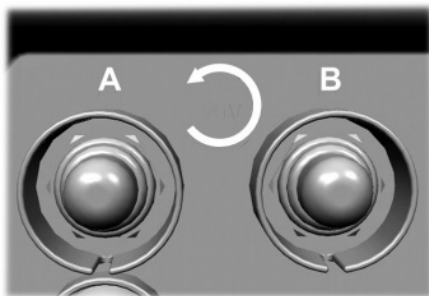
To reset a ground fault and turn on the power outlets, do the following:

1. Disconnect all devices from the power outlets.
2. Make sure all power outlets are clean and dry.
3. Make sure all power outlet covers are closed properly.
4. Press Reset on the touchscreen or the bed power outlet switch.

Note: If these steps do not fix the fault, have your vehicle checked as soon as possible.

RESETTING THE CIRCUIT BREAKER - VEHICLES WITH: 110-120V 7.2KW PICKUP BED POWER OUTLET

Bed Circuit Breaker



To reset the circuit breaker to the on position after it has tripped, press the button on the upper right area of the bed outlet. There are two circuit breaker buttons that correspond to the A and B outlets.

Onboard Generator (If Equipped)

Instrument Panel Breaker



To reset the interior circuit breaker to the on position after it has tripped, press the button on the instrument panel.

Note: *In certain conditions the breakers may trip without notification.*

Onboard Generator (If Equipped)

ONBOARD GENERATOR – TROUBLESHOOTING

ONBOARD GENERATOR – INFORMATION MESSAGES

Message	Details
Item(s) plugged in exceeded the system's maximum capacity. Try unplugging one or more items and reset. See Owner's Manual for details.	Check the displayed available power before plugging in devices. The actual power used by a device can sometimes be higher than what is printed on its label. If you overload the system, unplug the device and restart the vehicle to reset it.
Generator System is outside its operating temperature and capability is reduced. See Owner's Manual for details.	Power could be limited during extreme hot or cold temperatures to optimize system performance.
Another power source is trying to supply power to your vehicle's AC outlets. Disconnect vehicle from that power source. See Owner's Manual for details.	Do not plug in any device that supplies power to the vehicle through the power outlets. This could result in damage to vehicle systems.
This button tests outlets for proper operation of ground fault protection. In a successful test, Pro Power Onboard turns off and displays a message.	Displays when you press the Test button on the touchscreen to test the ground fault detection circuit. See Ground Fault Detection (page 222).
Pro Power Onboard detected a ground fault and turned off the affected circuit. If you did not press the Test button, see Owner's Manual.	Displays when the ground fault detection circuit test is successful or when the system detects a real ground fault condition. See Ground Fault Detection (page 222).

Onboard Generator (If Equipped)

ONBOARD GENERATOR – FREQUENTLY ASKED QUESTIONS - VEHICLES WITH: 110-120V 2KW PICKUP BED POWER OUTLET/110- 120V 2.4KW PICKUP BED POWER OUTLET

Why is there a warning about something being plugged into the bed power outlet when I do not have anything plugged in?

- One or more bed power outlet covers may be ajar or damaged. Make sure the bed power outlets are off and the power outlet covers are properly closed and not damaged. Select OK on the instrument cluster display to acknowledge the warning.
- If the bed power outlet covers are damaged, have your vehicle checked as soon as possible.

Why can I not shift my vehicle out of park (P)?

- Make sure the bed power outlet covers are properly closed and not damaged. Press OK on the instrument cluster display to acknowledge the warning and to shift out of park (P).

What should I do if my instrument cluster display is malfunctioning and I cannot acknowledge the warning to put the vehicle in drive (D)?

- Turn off the vehicle and make sure nothing is plugged into the bed power outlets and all outlet covers are closed. Start the vehicle and select OK on the instrument cluster display to acknowledge the warning. Have your vehicle checked as soon as possible.

What happens when I press the Test button on the touchscreen?

- The system checks the power outlets to make sure the ground fault detection circuit is functioning correctly. If the test is successful, a ground fault detected message appears on the touchscreen and the power outlets turn off. This is normal operation during the test.

Why am I getting ground fault detected message without pressing the Test button?

- The system shows a ground fault detected message when it identifies a real ground fault condition. This can happen due to connecting a defective electrical device, damage in the inverter wiring, or water intrusion into the power outlets.

What should I do to reset the ground fault detected message?

- Disconnect all electrical devices from the power outlets and make sure all power outlets are clean and dry. Press Reset on the touchscreen or the bed power outlet switch.
- If these steps do not fix the fault, have your vehicle checked as soon as possible.

Onboard Generator (If Equipped)

ONBOARD GENERATOR – FREQUENTLY ASKED QUESTIONS - VEHICLES WITH: 110-120V 7.2KW PICKUP BED POWER OUTLET

Why is there a warning about something being plugged into the bed power outlet when I do not have anything plugged in?

- One or more bed power outlet covers may be ajar or damaged. Make sure the bed power outlets are off and the power outlet covers are properly closed and not damaged. Select OK on the instrument cluster display to acknowledge the warning.
- If the bed power outlet covers are damaged, have your vehicle checked as soon as possible.

Why can I not shift my vehicle out of park (P)?

- Make sure the bed power outlet covers are properly closed and not damaged. Press OK on the instrument cluster display to acknowledge the warning and to shift out of park (P).

What should I do if my instrument cluster display is malfunctioning and I cannot acknowledge the warning to put the vehicle in drive (D)?

- Turn off the vehicle and make sure nothing is plugged into the bed power outlets and all outlet covers are closed. Start the vehicle and select OK on the instrument cluster display to acknowledge the warning. Have your vehicle checked as soon as possible.

What happens when I press the Test button on the touchscreen?

- The system checks the power outlets to make sure the ground fault detection circuit is functioning correctly. If the test is successful, a ground fault detected message appears on the touchscreen and the power outlets turn off. This is normal operation during the test.

Why am I getting ground fault detected message without pressing the Test button?

- The system shows a ground fault detected message when it identifies a real ground fault condition. This can happen due to connecting a defective electrical device, damage in the inverter wiring, or water intrusion into the power outlets.

What should I do to reset the ground fault detected message?

- Disconnect all electrical devices from the power outlets and make sure all power outlets are clean and dry. Press Reset on the touchscreen or the bed power outlet switch.
- If these steps do not fix the fault, have your vehicle checked as soon as possible.

Why is the power outlet not working?

- In certain conditions, the circuit breaker can trip without notification. The circuit breaker may need to be reset. See **Resetting the Circuit Breaker** (page 222).

Center Console Work Surface (If Equipped)

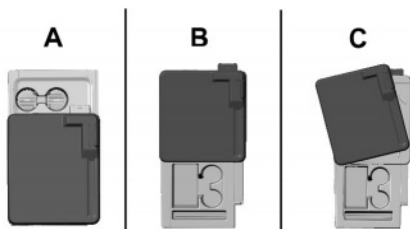
USING THE CENTER CONSOLE WORK SURFACE - VEHICLES WITH: COLUMN SHIFT



Push the latch down on the top of the work surface to move it to the forward position. There are 11 lockable positions.

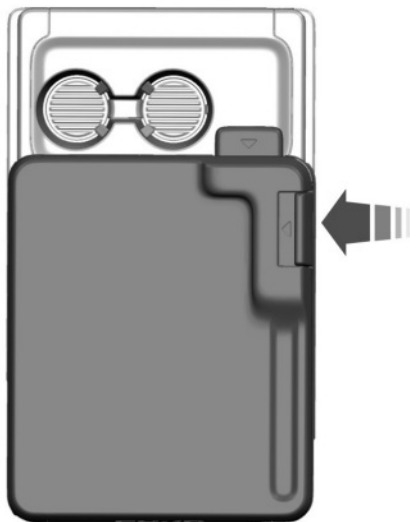
Push the lever on the side of the seat and fold the seat down.

There are three different positions:



- A. Home position.
- B. Forward position.
- C. Rotated position.

Center Console Work Surface (If Equipped)



Push the latch on the side of the work surface to rotate it toward the driver. It rotates into 11 lockable positions in 5° increments.

Note: The work surface must be in the home position when driving your vehicle.

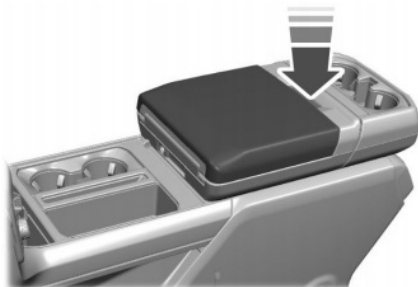
Note: Do not drive with the work surface rotated. This could interfere with steering your vehicle.

Note: Do not adjust the steering column with a rotated work surface.

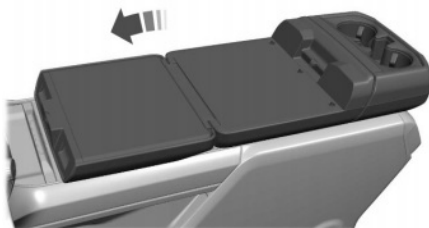
Note: Do not raise the seat when the work surface is in the forward or rotated positions to avoid damaging it.

Note: To avoid damaging the work surface, do not use it as a handle when entering or exiting the vehicle.

Floor Console (If Equipped)



1. Press the button to release the folding surface.

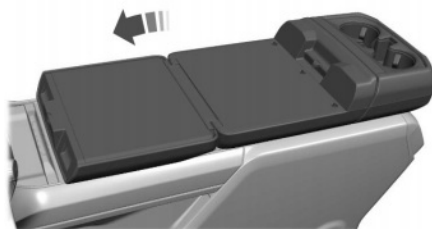
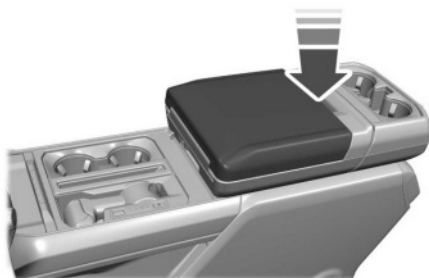


2. Open the work surface. Fold the work surface to close.

USING THE CENTER CONSOLE WORK SURFACE - VEHICLES WITH: CONSOLE SHIFT

To use the center console work surface, stow the selector lever. See **Shifting Your Vehicle Into Gear** (page 270).

Center Console Work Surface (If Equipped)



1. Press the button to release the folding surface.
2. Open the work surface. Fold the work surface to close.

CENTER CONSOLE WORK SURFACE – TROUBLESHOOTING

CENTER CONSOLE WORK SURFACE – INFORMATION MESSAGES - VEHICLES WITH: COLUMN SHIFT

Message	Details
Stow work surface before driving	Displays when the work surface is not stowed and the vehicle is moving.

Wireless Accessory Charger (If Equipped)

WHAT IS THE WIRELESS ACCESSORY CHARGER

The wireless accessory charger allows you to charge one compatible Qi wireless charging device on the charging area.

WIRELESS ACCESSORY CHARGER PRECAUTIONS



WARNING: Wireless charging devices can affect the operation of implanted medical devices, including cardiac pacemakers. If you have any implanted medical devices, we recommend that you consult with your physician.



WARNING: Remove all metal objects like coins and keys from the charging surface and remove any metal objects attached to your mobile phone before placing the device on the charging surface. Some mobile devices or cases may attract metal objects. Metal objects on the charging surface or attached to the phone may become hot while charging is active. If an object is left on or near the charging surface or attached to the phone while the device is charging, let the objects cool before removing to prevent personal injury.

Keep the charging area clean and remove foreign objects prior to charging a device.

Do not place items with a magnetic strip or radio-frequency identification chip, for example passports, parking tickets, transportation passes or credit cards, near the charging area when charging a device. Damage could occur to the magnetic strip or radio-frequency identification chip.

Do not place metal objects, for example remote controls, coins and candy wrappers, on or near the charging area when charging a device. Metal objects may heat up and degrade the charging performance, in addition to causing interruptions in charging.

Charging could be interrupted, degraded, or could stop if any of the following occur:

- The system detects a foreign object.
- The device is misaligned on the charging area.
- The device moves on the active charging area when the vehicle is in motion.
- The vehicle ambient temperature is too high.
- You attempt to charge a non-Qi compatible device on the wireless charger.

Note: During charging, the device and the charger could heat up, this is normal. If the battery gets hotter than usual, the device may stop charging.

LOCATING THE WIRELESS ACCESSORY CHARGER



The charging area is on the center console or in the media bin below the instrument panel.

CHARGING A WIRELESS DEVICE

Place the device on the center of the charging surface with the charging side down. The charging stops after your device reaches a full charge.

You can use the charger when the vehicle is in accessory mode, when the vehicle is running or when the touchscreen is on.

Wireless Accessory Charger (If Equipped)



Displays on the status bar, on the touchscreen when wireless charging is in progress.



Displays on the status bar, on the touchscreen when wireless charging has been interrupted.

Note: *The charging performance may be affected if your device is in a case. It may be necessary to remove the case to wirelessly charge your device.*

Note: *Software and firmware updates may affect device compatibility, including the use of unofficial software or firmware. You should verify charging functionality with your specific devices in-vehicle.*

Note: *The use of streaming services and other applications while the device is charging can decrease charging efficiency.*

Storage

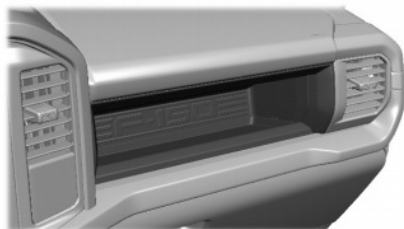
CUP HOLDERS

CUP HOLDER PRECAUTIONS



WARNING: Use caution when stowing items or hot drinks in the cup holders. Items could become loose or spill during hard braking, acceleration or crashes. Failure to follow this instruction could result in personal injury.

Upper Glove Compartment (If Equipped)

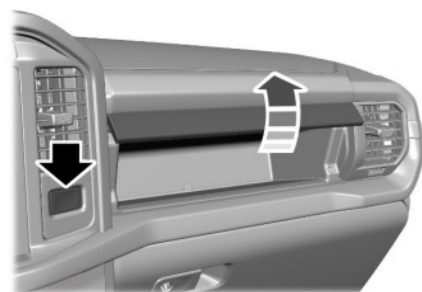


The glove compartment is on the instrument panel.

GLOVE COMPARTMENT

OPENING THE GLOVE COMPARTMENT

Upper Glove Compartment



Push the button on the instrument panel to open.

Lower Glove Compartment

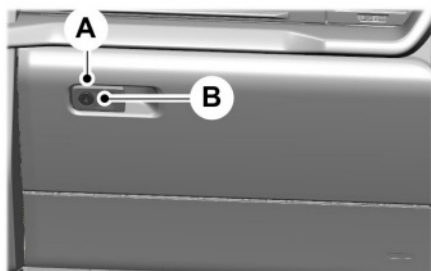


Pull the latch to the left to open.

LOCKING THE GLOVE COMPARTMENT

You can lock lower glove compartment using the key.

Storage



- A Unlock.
B Lock.

Locking the Rear Under Seat Storage



1. Lift the rear seat to access the under seat storage bin.

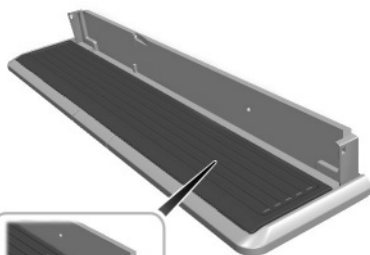
UNDER SEAT STORAGE

LOCATING THE UNDER SEAT STORAGE COMPARTMENT

Rear Under Seat Storage

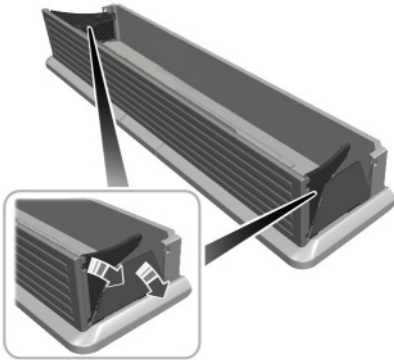


Lift the rear seat to access the under seat storage bin.

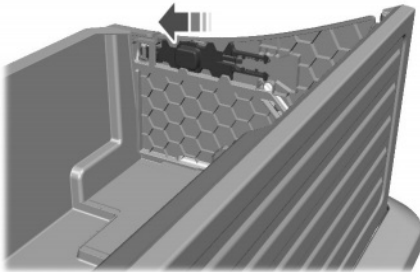


2. Lift the front panel to expand the storage bin.

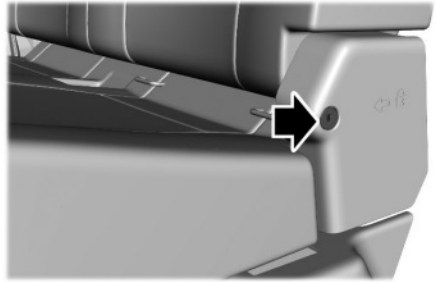
Storage



3. Lock the front and side panels in an open position.



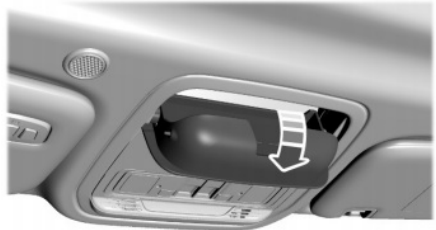
4. To collapse, unlatch the side panels, push down to the stowed position and fold in the side and front panels.



The locking key is in the remote control. Turn the key to lock or unlock the cushion.

GLASSES HOLDER

LOCATING THE GLASSES HOLDER



The glasses holder is in the overhead console.

Press near the rear edge of the door to open it.

Starting and Stopping the Engine

STARTING AND STOPPING THE ENGINE – PRECAUTIONS



WARNING: Extended idling at high engine speeds can produce very high temperatures in the engine and exhaust system, creating the risk of fire or other damage.



WARNING: Do not park, idle or drive your vehicle on dry grass or other dry ground cover. The emission system heats up the engine compartment and exhaust system, creating the risk of fire.



WARNING: Do not start the engine in a closed garage or in other enclosed areas. Exhaust fumes are toxic. Always open the garage door before you start the engine. Failure to follow this instruction could result in personal injury or death.



WARNING: Do not use starting fluid, for example ether, in the air intake system. Such fluid could cause immediate explosive damage to the engine and possible personal injury.



WARNING: Exhaust leaks may result in entry of harmful and potentially lethal fumes into the passenger compartment. If you smell exhaust fumes inside your vehicle, have your vehicle inspected immediately. Do not drive if you smell exhaust fumes.

The powertrain control system meets all Canadian interference-causing equipment standard requirements regulating the impulse electrical field or radio noise.

If you stop your vehicle and leave the engine idling for long periods, we recommend that you do one of the following:

- Open the windows at least 1 in (2.5 cm).
- Set your climate control to outside air.

IGNITION SWITCH - VEHICLES WITH: KEYED IGNITION



Note: Make sure the key is clean before inserting it into any lock cylinder.

Note: Do not leave the key in the ignition for an extended period of time when the engine is not running. This is to prevent the vehicle battery from losing charge.

Switching the Ignition Off

Turn the key to position **O**.

Starting and Stopping the Engine

Switching the Ignition to Accessory Mode

Turn the key to position **I**. Electrical accessories, for example the radio, operate without the engine running.

Switching the Ignition On

Turn the key to position **II**. All electrical circuits and accessories are operational and the warning lamps and indicators illuminate.

PUSH BUTTON IGNITION SWITCH - VEHICLES WITH: PUSH BUTTON START



Switching the Ignition Off

When the ignition is on or in accessory mode, press the push button ignition switch once without your foot on the brake pedal.

Switching the Ignition to Accessory Mode

When the ignition is off, press the push button ignition switch once without your foot on the brake pedal.

All electrical circuits and accessories are operational and the warning lamps and indicators illuminate.

Note: Your vehicle has a battery saver feature that shuts your vehicle off when it detects a certain amount of battery drain, or after approximately 30 minutes of inactivity in accessory mode.

Note: The system may not function if the passive key is close to metal objects or electronic devices, for example keys or a cell phone.

Note: You need a valid passive key inside your vehicle to switch the ignition on and start the engine.

STARTING THE ENGINE

STARTING A GASOLINE ENGINE - VEHICLES WITH: KEYED IGNITION

Before starting your vehicle, check the following:

- Make sure that the parking brake is on.
 - Make sure that the transmission is in park (P) for automatic transmissions or neutral (N) for manual transmissions.
1. Fully press the brake pedal for automatic transmissions or clutch pedal for manual transmissions.

Note: Do not touch the accelerator pedal.



2. Turn the key to position **III**. Release the key and wait until the engine starts.

Note: The engine may continue cranking for up to 15 seconds or until it starts.

Note: The engine takes longer to start at lower temperatures. It may crank for several seconds when very cold.

Starting and Stopping the Engine

STARTING A GASOLINE ENGINE - VEHICLES WITH: PUSH BUTTON START

Before starting your vehicle, check the following:

- Make sure that the parking brake is on.
 - Make sure that the transmission is in park (P) for automatic transmissions or neutral (N) for manual transmissions.
1. Fully press the brake pedal for automatic transmissions or clutch pedal for manual transmissions.

Note: Do not touch the accelerator pedal.

2. Press the push button ignition switch. See **Push Button Ignition Switch** (page 236).

Note: The engine may continue cranking for up to 15 seconds or until it starts.

Note: The engine takes longer to start at lower temperatures. It may crank for several seconds when very cold.

STARTING A HYBRID ELECTRIC VEHICLE SYSTEM - VEHICLES WITH: KEYED IGNITION

Before starting your vehicle, check the following:

- Make sure that the parking brake is on.
 - Make sure that the transmission is in park (P) for automatic transmissions or neutral (N) for manual transmissions.
1. Fully press the brake pedal for automatic transmissions or clutch pedal for manual transmissions.

Note: Do not touch the accelerator pedal.



2. Turn the key to position **III**.

READY

When you start your vehicle, a green indicator illuminates in the instrument cluster letting you know that your vehicle is ready for driving. Since your vehicle is equipped with a silent key start, the engine may not start when your vehicle starts.

When the engine starts for the first time, the idle speed increases to help warm up the engine. If the idle speed does not decrease, have your vehicle checked by an authorized dealer.

STARTING A HYBRID ELECTRIC VEHICLE SYSTEM - VEHICLES WITH: PUSH BUTTON START

Before starting your vehicle, check the following:

- Make sure that the parking brake is on.
 - Make sure that the transmission is in park (P) for automatic transmissions or neutral (N) for manual transmissions.
1. Fully press the brake pedal for automatic transmissions or clutch pedal for manual transmissions.

Note: Do not touch the accelerator pedal.

2. Press the push button ignition switch. See **Push Button Ignition Switch** (page 236).

Starting and Stopping the Engine

READY

When you start your vehicle, a green indicator appears in the instrument cluster letting you know that your vehicle is ready for driving. Since your vehicle is equipped with a silent key start, the engine may not start when your vehicle starts.

When the engine starts for the first time on your drive, the idle speed increases, this helps warm up the engine. If the engine idle speed does not decrease, have your vehicle checked by an authorized dealer.

The system does not function if:

- The passive key frequencies are jammed.
- The key battery has no charge.

RESTARTING THE ENGINE AFTER STOPPING IT - VEHICLES WITH: PUSH BUTTON START

The system allows you to start the engine within 10 seconds of switching it off, even if it does not detect a valid passive key. After 10 seconds, you can no longer start the engine if the system does not detect a valid passive key.

Within 10 seconds of switching the engine off, fully press the brake pedal for automatic transmissions or clutch pedal for manual transmissions and press the push button ignition switch.

When you start the engine, it remains running until you press the push button ignition switch, even if your vehicle does not detect a valid passive key. If you open and close a door when the engine is running, the system searches for a valid passive key.

ENGINE BLOCK HEATER - VEHICLES WITH: BLOCK HEATER

ENGINE BLOCK HEATER PRECAUTIONS



WARNING: Failure to follow engine block heater instructions could result in property damage or serious personal injury.



WARNING: Do not use your heater with ungrounded electrical systems or two-pronged adapters. There is a risk of electrical shock.



WARNING: Do not fully close the hood, or allow it to drop under its own weight when using the engine block heater. This could damage the power cable and may cause an electrical short resulting in fire, injury and property damage.



WARNING: Before driving your vehicle, unplug the engine block heater cord, reattach the protective cover, and secure the cord away from any moving parts. Failure to follow these instructions could damage the cord and may cause an electrical short resulting in fire, personal injury, and property damage.

We recommend that you do the following for a safe and correct operation:

- Use a minimum 16-gauge outdoor extension cord that can handle at least 10 A of current and is certified by Underwriter's Laboratory (UL) or Canadian Standards Association (CSA). This extension cord must be suitable for outdoor use in cold

Starting and Stopping the Engine

temperatures and clearly marked as Suitable for Use with Outdoor Appliances. Do not use an indoor extension cord outdoors. This could result in an electric shock or become a fire hazard.

- Use the shortest extension cord possible.
- Do not use multiple extension cords.
- Make sure the heater cord and extension cord are firmly connected.
- When in use, make sure the extension cord and engine block heater plug connections are dry. Moisture at the connection points could cause electric shock or fire.
- If the engine block heater cord is under the hood, do not remove the wiring from its original location. Do not close the hood on the extension cord.
- Park your vehicle in a clean area, clear of combustible materials.
- After the system has been operating for about 30 minutes, check the electrical connections for excessive heat.
- Check the engine block heater system before winter to ensure proper operation.

HOW DOES THE ENGINE BLOCK HEATER WORK

The engine block heater warms the engine coolant. This allows the climate control system to quickly respond. The equipment includes a heater element installed in the engine block and a wire harness. You can connect the system to a grounded 110 volt AC electrical source.

Note: *The engine block heater is most effective when outdoor temperatures are below 0°F (-18°C). We recommend the use of engine block heater to improve engine cold start performance.*

USING THE ENGINE BLOCK HEATER

1. Make sure the engine is off.
2. Locate the engine block heater cord plug. It may be found under the hood, in the front fog lamp bezel, or in the front lower grille.
3. Open the protective cover and make sure the terminals are clean and dry. Clean them with a dry cloth if necessary.
4. Check both the engine block heater cord and the extension cord for damage. Do not use them if damaged.
5. Connect the engine block heater cord to the extension cord.
6. Plug the extension cord into a grounded 110 volt AC outlet with ground fault protection.

Note: *The heater uses 0.4 to 1.0 kilowatt-hours of energy per hour of use. The system does not have a thermostat. It achieves maximum temperature after approximately three hours of operation.*

Note: *To prevent damage to your vehicle and reduce electrical consumption, do not operate the engine block heater for more than three hours.*

7. Before starting the engine, unplug the extension cord from the power outlet and the engine block heater cord.

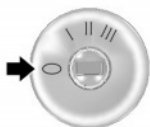
Note: *Make sure the protective cover is closed when not in use.*

Starting and Stopping the Engine

STOPPING THE ENGINE

STOPPING THE ENGINE WHEN YOUR VEHICLE IS STATIONARY - VEHICLES WITH: KEYED IGNITION

1. Make sure that the transmission is in park (P) for automatic transmissions or neutral (N) for manual transmissions.
2. Apply the parking brake.
3. Wait until the engine reaches idle speed.



4. Turn the key to position **0**.

STOPPING THE ENGINE WHEN YOUR VEHICLE IS STATIONARY - VEHICLES WITH: PUSH BUTTON START

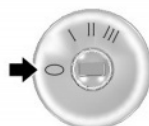
1. Make sure that the transmission is in park (P) for automatic transmissions or neutral (N) for manual transmissions.
2. Apply the parking brake.
3. Wait until the engine reaches idle speed.
4. Press the push button ignition switch. See **Push Button Ignition Switch** (page 236).

STOPPING THE ENGINE WHEN YOUR VEHICLE IS MOVING - VEHICLES WITH: KEYED IGNITION



WARNING: Switching off the engine when your vehicle is still moving results in a significant decrease in braking assistance. Higher effort is required to apply the brakes and to stop your vehicle. A significant decrease in steering assistance could also occur. The steering does not lock, but higher effort could be required to steer your vehicle. When you switch the ignition off, some electrical circuits, for example airbags, also turn off. If you unintentionally switch the ignition off, shift into neutral (N) and restart the engine.

Only in case of emergency, do the following.



1. Turn the key to position **0**.
2. Shift into neutral (N) and use the brakes to safely bring your vehicle to a complete stop.
3. Make sure that the transmission is in park (P) for automatic transmissions or neutral (N) for manual transmissions.
4. Apply the parking brake.

Starting and Stopping the Engine

STOPPING THE ENGINE WHEN YOUR VEHICLE IS MOVING - VEHICLES WITH: PUSH BUTTON START



WARNING: Switching off the engine when your vehicle is still moving results in a significant decrease in braking assistance. Higher effort is required to apply the brakes and to stop your vehicle. A significant decrease in steering assistance could also occur. The steering does not lock, but higher effort could be required to steer your vehicle. When you switch the ignition off, some electrical circuits, for example airbags, also turn off. If you unintentionally switch the ignition off, shift into neutral (N) and restart the engine.

Only in case of emergency, do the following.

1. Press and hold the push button ignition switch until the engine stops, or press it three times within two seconds. See **Push Button Ignition Switch** (page 236).
2. Shift into neutral (N) and use the brakes to safely bring your vehicle to a complete stop.
3. Make sure that the transmission is in park (P) for automatic transmissions or neutral (N) for manual transmissions.
4. Apply the parking brake.

POLICE ENGINE IDLE - VEHICLES WITH: POLICE PACK

WHAT IS POLICE ENGINE IDLE

This allows you to leave the engine running and prevents your vehicle from unauthorized use when you are outside of your vehicle.

HOW DOES POLICE ENGINE IDLE WORK

When you remove the key from the ignition, the engine remains idling.

Switching the System On



1. With your vehicle running and the transmission in park (P), press the police idle button on the instrument panel. An indicator lamp illuminates to confirm the system is on.
2. Switch the ignition off and remove the key.

When the system is on:

- The power window switches turn off and the windows remain in their current state.
- The interior liftgate unlock button is disabled and will not unlock the rear liftgate.

Starting and Stopping the Engine

Note: When the system is on, you can use the key blade or the remote control to lock and unlock your vehicle.

Switching the System Off

- To disable police idle and keep the engine running, insert the key and turn to the run position.
- To disable police idle and turn the engine off, press the police idle button on the instrument panel.

Note: If you switch the system off before switching the ignition to the run position, your vehicle shuts down.

AUTOMATIC ENGINE STOP - VEHICLES WITH: PUSH BUTTON START

WHAT IS AUTOMATIC ENGINE STOP

Automatic engine stop switches the engine off if it has been idling for an extended period to help you save fuel.

HOW DOES AUTOMATIC ENGINE STOP WORK

Automatic engine stop turns the engine off. The ignition also turns off to save battery power. Before the engine shuts down, a message appears in the instrument cluster display showing a timer counting down. If you do not intervene within 30 seconds, the engine shuts down. Another message appears in the instrument cluster display to inform you that the engine has shut down to save fuel. Start your vehicle as you normally do.

SWITCHING AUTOMATIC ENGINE STOP ON AND OFF

1. From the settings menu, press Vehicle.
2. Switch 30min Max Idle on or off.

Note: You cannot permanently switch off the automatic engine stop feature. If you switch it off, it turns on automatically at the next ignition cycle.

OVERRIDING AUTOMATIC ENGINE STOP

You can stop the engine shutdown, or reset the timer, at any point before the 30-second countdown has expired by doing any of the following:

- Pressing the brake pedal or accelerator pedal.
- Pressing the **OK** or **RESET** button during the countdown.

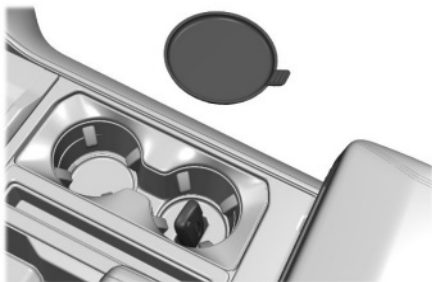
Note: You cannot permanently switch off the automatic engine stop feature. If you switch it off, it turns on automatically at the next ignition cycle.

ACCESSING THE PASSIVE KEY BACKUP POSITION - VEHICLES WITH: PUSH BUTTON START

If you are unable to start your vehicle, locate the backup slot in one of two positions:

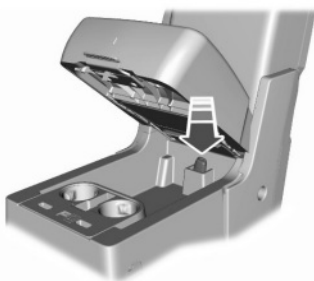
Starting and Stopping the Engine

Vehicles with center console:



1. Remove the mat from the center console cup holder.
2. Place the remote control in the backup slot with the buttons facing toward the rear of the vehicle.
3. Press the brake pedal.
4. Press the push button ignition switch to start the vehicle.

Vehicles without center console:



1. Raise the storage compartment lid.
2. Place the remote control in the backup slot with the buttons facing toward the rear of the vehicle.
3. Press the brake pedal.
4. Press the push button ignition switch to start the vehicle.

STARTING AND STOPPING THE ENGINE – TROUBLESHOOTING

STARTING AND STOPPING THE ENGINE – WARNING LAMPS

Malfunction Indicator Lamp



If it illuminates when the engine is running, the on-board diagnostics system is detecting a malfunction of the vehicle emission control system.

If it flashes, engine misfire could be occurring. Increased exhaust gas temperatures could damage the catalytic converter or other vehicle components. Avoid heavy acceleration and deceleration, and have your vehicle checked as soon as possible.

Powertrain Warning Lamp



If it illuminates when the engine is running, this indicates a powertrain or four-wheel drive fault. If it flashes when you are driving, immediately reduce the vehicle speed. Avoid heavy acceleration and deceleration, and have your vehicle checked as soon as possible.

If both lamps illuminate when the engine is running, stop your vehicle as soon as it is safe to do so. Continuing to drive your vehicle could cause reduced power or the engine to stop. Switch the ignition off and attempt to restart the engine. Have your vehicle checked as soon as possible.

Starting and Stopping the Engine

Oil Pressure Warning Lamp



It illuminates when you switch the ignition on. If it illuminates when the engine is running, this

indicates a malfunction. Stop your vehicle and switch the engine off. Check the engine oil level. If the oil level is sufficient, this indicates a system malfunction. Have your vehicle checked as soon as possible.

STARTING AND STOPPING THE ENGINE – INFORMATION MESSAGES

Message	Details
Cranking time exceeded	Displays if you exceed the starting time limit. You cannot attempt to start the engine for 15 minutes. If you cannot start the engine after 15 minutes passes, have your vehicle immediately checked.
Starting system fault	Displays if you are unable to start your vehicle with a correctly coded key. The system has detected a fault that requires service. Have your vehicle checked as soon as possible.
No key detected	Displays if the system does not detect a valid passive key.

Starting and Stopping the Engine

STARTING AND STOPPING THE ENGINE – FREQUENTLY ASKED QUESTIONS - GASOLINE, VEHICLES WITH: KEYED IGNITION

Why is the engine idle speed high when I start the engine?

- The speed the engine idles immediately after starting is optimized to minimize vehicle emissions and maximize cabin comfort and fuel economy.

Why is the engine not cranking?

The engine does not crank if:

- The vehicle battery does not have sufficient charge.
- The clutch pedal is not pressed for manual transmissions.
- The transmission is not in the park (P) or neutral (N) for automatic transmissions.
- The starting system has been disabled after multiple attempts of starting the engine.

What should I do if the starting system is disabled?

- You can only attempt to start the engine for a set number of times before the starting system temporarily disables. If you exceed the limit, a message may appear and you need to wait at least 15 minutes to start the engine again.

What should I do if the engine does not start?

- If you cannot start the engine after three attempts, wait 10 seconds and do the following:
1. Fully press the brake pedal for automatic transmissions or clutch pedal for manual transmissions.

Note: Make sure that the parking brake is applied.

Note: Make sure that the transmission is in park (P) or neutral (N) for automatic transmissions.

2. Fully press and hold the accelerator pedal.



3. Turn the key to position **III**. Release the key and wait until the engine stops cranking.
4. Release the accelerator pedal.
5. Turn the key to position **III**. Release the key and wait until the engine starts.

Why do I experience different driving characteristics?

- If you disconnect the battery, your vehicle may exhibit some unusual driving characteristics for approximately 5 mi (8 km) after you reconnect it. This is because the engine management system must realign itself with the engine. You can disregard any unusual driving characteristics during this period.

Starting and Stopping the Engine

STARTING AND STOPPING THE ENGINE – FREQUENTLY ASKED QUESTIONS - FULL HYBRID ELECTRIC VEHICLE (FHEV), VEHICLES WITH: KEYED IGNITION

Why does the engine not crank?

- When you start your vehicle, a green indicator light appears in the instrument cluster letting you know that your vehicle is ready for driving. Since your vehicle is equipped with a silent key start, the engine may not start when your vehicle starts.

Why is the engine speed high when the engine first starts?

- When the engine starts for the first time on your drive, the idle speed increases, this helps to warm up the engine. If the engine idle speed does not slow down, have your vehicle checked by an authorized dealer.

Why can I not start my vehicle when the high voltage battery is charged?

- Your vehicle has a high voltage to low voltage energy transfer feature that keeps the 12-volt battery charged by the high voltage battery. However 12-volt battery depletion can still occur, and in such case you are unable to start your vehicle. See **12V Battery** (page 534).

STARTING AND STOPPING THE ENGINE – FREQUENTLY ASKED QUESTIONS - FULL HYBRID ELECTRIC VEHICLE (FHEV), VEHICLES WITH: PUSH BUTTON START

Why does the engine not crank?

- When you start your vehicle, a green indicator light appears in the instrument cluster letting you know that your vehicle is ready for driving. Since your vehicle is equipped with a silent key start, the engine may not start when your vehicle starts.

Why is the engine speed high when the engine first starts?

- When the engine starts for the first time on your drive, the idle speed increases, this helps to warm up the engine. If the engine idle speed does not slow down, have your vehicle checked as soon as possible.

Why can I not start my vehicle when the high voltage battery is charged?

- Your vehicle has a high voltage to low voltage energy transfer feature that keeps the 12-volt battery charged by the high voltage battery. However, the 12-volt battery can still lose its charge, preventing you from starting your vehicle. See **12V Battery** (page 534).

Starting and Stopping the Engine

What happens if the system does not detect a valid passive key?

- If the system does not detect a valid passive key, the engine does not start and a warning message displays in the instrument cluster display. To start the engine insert the passive key into the backup position and press the push button ignition switch to start the engine. See **Accessing the Passive Key Backup Position** (page 242).

What happens when driving the vehicle without a valid key?

- When you drive the vehicle without a valid passive key and reach a speed of 3 mph (5 km/h) for the first time after starting the engine, a warning message displays in the instrument cluster display.
- When the ignition is on or in accessory mode and you exit your vehicle with a valid passive key and close all of the doors, a warning message displays in the instrument cluster display.
- A horn sounds in addition to the warning message in the instrument cluster display, when the ignition is on and you exit your vehicle with a valid passive key and close any one of the front doors, and the following conditions are met:
 - Key detection alert is turned on in the center display. See **Keyless Entry Settings** (page 101).
 - A vehicle speed of 16 mph (25 km/h) is reached at least once in the current drive cycle.

Note: A valid passive key is required to start the engine again if you turned the engine off when the warning message was present in the instrument cluster display.

STARTING AND STOPPING THE ENGINE – FREQUENTLY ASKED QUESTIONS - GASOLINE, VEHICLES WITH: PUSH BUTTON START

Why is the engine idle speed high when I start the engine?

- The speed the engine idles immediately after starting is optimized to minimize vehicle emissions and maximize cabin comfort and fuel economy.

Why is the engine not cranking?

The engine does not crank if:

- The system does not detect a valid passive key.
- The passive key battery has no charge.
- The vehicle battery does not have sufficient charge.
- The brake pedal is not pressed for automatic transmissions or the clutch pedal is not pressed for manual transmissions.
- The transmission is not in the park (P) or neutral (N) for automatic transmissions.
- The starting system has been disabled after multiple attempts of starting the engine.

What should I do if the starting system is disabled?

- You can only attempt to start the engine for a set number of times before the starting system temporarily disables. If you exceed the limit, a message may appear and you need to wait at least 15 minutes to start the engine again.

Starting and Stopping the Engine

What should I do if the engine does not start?

- If you cannot start the engine after three attempts, wait 10 seconds and do the following:
- 1. Fully press the brake pedal for automatic transmissions or clutch pedal for manual transmissions.

Note: Make sure that the parking brake is applied.

Note: Make sure that the transmission is in park (P) or neutral (N) for automatic transmissions.

2. Fully press and hold the accelerator pedal.
3. Press the push button ignition switch. See **Push Button Ignition Switch** (page 236).

Note: The engine cranks for a short period of time and then stops.

4. Release the accelerator pedal.
5. Press the push button ignition switch. See **Push Button Ignition Switch** (page 236).

Why do I experience different driving characteristics?

- If you disconnect the battery, your vehicle may exhibit some unusual driving characteristics for about 5 mi (8 km) after you reconnect it. This is because the engine management system must realign itself with the engine. You can disregard any unusual driving characteristics during this period.

What happens if the system does not detect a valid passive key?

- If the system does not detect a valid passive key, the engine does not start and a warning message displays in the instrument cluster display. To start the engine insert the passive key into the backup position and press the push button ignition switch to start the engine. See **Accessing the Passive Key Backup Position** (page 242).

What happens when driving the vehicle without a valid key?

- When you drive the vehicle without a valid passive key and reach a speed of 3 mph (5 km/h) for the first time after starting the engine, a warning message displays in the instrument cluster display.
- When the ignition is on or in accessory mode and you exit your vehicle with a valid passive key and close all of the doors, a warning message displays in the instrument cluster display.
- A horn sounds in addition to the warning message in the instrument cluster display, when the ignition is on and you exit your vehicle with a valid passive key and close any one of the front doors, and the following conditions are met:
 - Key detection alert is turned on in the center display. See **Keyless Entry Settings** (page 101).
 - A vehicle speed of 16 mph (25 km/h) is reached at least once in the current drive cycle.

Note: A valid passive key is required to start the engine again if you turned the engine off when the warning message was present in the instrument cluster display.

Hybrid Electric Vehicle Information - Hybrid Electric Vehicle (HEV)

HYBRID ELECTRIC VEHICLE INFORMATION

A hybrid vehicle has an electric motor and a high voltage battery combined with a gasoline engine. The hybrid vehicle combines electric and gasoline propulsion to provide optimal performance and improved efficiency.

Hybrid Electric Vehicle Driving Characteristics

The gasoline engine starts and stops to provide power when required and to save fuel when not needed. When coasting at low speeds, coming to a stop or standing, the gas engine normally shuts down and your vehicle operates in electric-only mode.

Conditions that may cause the gasoline engine to start or remain running include:

- Considerable vehicle acceleration.
- Driving uphill.
- The high voltage battery charge level is low.
- Heating or cooling the vehicle interior in high or low outside temperatures.
- The gasoline engine is below normal operating temperature.
- Towing a trailer.
- Certain selectable drive modes could cause the engine to run. See **Selecting a Drive Mode** (page 307). Use of the paddle shifters while in drive (D) could cause the engine to run. See **Manually Shifting Gears** (page 273).

Your hybrid vehicle also comes with standard hydraulic braking and regenerative braking. Regenerative braking is performed by your transmission and captures brake energy and stores it in the high voltage battery.

You could also notice that your engine continues to run instead of shutting off during extended downhill driving. The engine stays on during this engine braking but is not using any fuel.

You could also hear a slight whine or whistle when operating your vehicle. This is the normal operation of the electric motor in the hybrid system.

Hybrid Electric Vehicle Indicators

READY When you start your vehicle, a green READY indicator light appears in the instrument cluster letting you know that your vehicle is ready for driving.

The engine may not start because your vehicle has a silent key start feature. This fuel saving feature allows your vehicle to be ready to drive without requiring the gas engine to be running.

The indicator remains on when your vehicle is on, whether the engine is running or not, to indicate your vehicle is capable of movement using the electric motor, gas engine or both.

Typically, the engine does not start unless the vehicle is cold, a climate control change is requested or you press the accelerator pedal.

Hybrid Electric Vehicle Information – Frequently Asked Questions

What should I do if the vehicle runs out of fuel and the high voltage battery is out of charge?

- Refuel and start your vehicle normally. The engine will recharge the high voltage battery.

Hybrid Electric Vehicle Information - Hybrid Electric Vehicle (HEV)

Why does the engine sometimes start at key-on?

- The vehicle's computer determines if an engine start is required at key-on. It starts the engine when necessary for cabin heating, windshield defrost, if the high voltage battery is low, or if the outside temperature is low.

Can I put E15 or E85 in my vehicle, and how will it affect my fuel economy?

- Your hybrid vehicle can use E15 (15% ethanol, 85% gasoline) fuel, but you may notice slightly reduced fuel economy because ethanol contains less energy per gallon than gasoline. Your hybrid vehicle is not designed to use E85 (85% ethanol).

Why does it take a long time before the engine shuts down?

- There are several reasons the engine stays on for an extended amount of time when you first start it. One common reason is to make sure that the emissions components are warm enough to minimize tailpipe emission. As the climate gets cooler, the engine-on time is extended.

Why does my engine stay on when it is extremely cold outside?

- In order to make sure that the climate control system can begin heating the cabin or defrosting the windshield as soon as a driver requests it, the engine coolant temperature has to be kept sufficiently hot. Keeping the engine on is required to maintain the correct coolant temperature.

ECO IDLE

ECO Idle runs the engine more efficiently to increase fuel efficiency and engine off time while the vehicle is in park (P). This extends the use of the high voltage battery while stationary.

Note: *Engine speed increases above normal idle while charging the battery in ECO Idle. Engine sound and vibration could be more noticeable.*

Switching ECO Idle On and Off

To switch ECO Idle on and off use the touchscreen:

1. Press Settings on the touchscreen.
2. Press Vehicle Settings.
3. Switch ECO Idle on or off.

Note: *Your vehicle must be in park (P) and the ignition in running state for ECO Idle to be available.*

Eco Idle – Frequently Asked Questions

I followed the activation steps, and nothing happened. Is this correct?

- The increased engine idle speed of ECO Idle starts only when the engine is charging the high voltage battery.

Why is the engine idling so loudly?

- The engine is running at higher idle speeds to charge the high voltage battery. This is normal operation.

Auto-Start-Stop (If Equipped)

WHAT IS AUTO-START-STOP

The system is designed to help reduce fuel consumption and CO₂ emissions by stopping the engine when it is idling, for example at traffic lights.

AUTO-START-STOP PRECAUTIONS



WARNING: Apply the parking brake, shift into park (P), switch the ignition off and remove the key before you leave your vehicle. Failure to follow this instruction could result in personal injury or death.



WARNING: Apply the parking brake, shift into park (P), switch the ignition off and remove the key before you open the hood or have any service or repair work completed. If you do not switch the ignition off, the engine could restart at any time. Failure to follow this instruction could result in personal injury or death.

SWITCHING AUTO-START-STOP ON AND OFF

The system turns on when you switch the ignition on.



Press the button to switch the system off.

Note: *OFF* illuminates in the switch.

Note: *Deactivating the system using the button lasts only one key cycle.*

Press the button again to switch the system back on.

Note: *The system turns off if it detects a malfunction. If the system malfunctions, have your vehicle checked as soon as possible.*

STOPPING THE ENGINE

Stop your vehicle, keep your foot on the brake pedal and the transmission in drive (D).

RESTARTING THE ENGINE

Release the brake pedal or press the accelerator pedal.

A message appears in the instrument cluster display if the system requires you to take action.

AUTO-START-STOP INDICATORS



WARNING: The system may require the engine to automatically restart when the auto-start-stop indicator illuminates green or flashes amber. Failure to follow this instruction could result in personal injury.



The auto-start-stop indicator illuminates green when the engine stops. It flashes amber and a message appears when you need to take action.



The auto-start-stop indicator illuminates gray with a strikethrough when the system is not available.

Auto-Start-Stop (If Equipped)

AUTO-START-STOP – TROUBLESHOOTING

AUTO-START-STOP – INFORMATION MESSAGES

A message appears in the instrument cluster display if the system requires you to take action.

Message	Condition	Action
Auto StartStop Press Brake to Start Engine	The system needs to restart the engine but requires your confirmation.	Press the brake pedal to restart the engine.
Auto StartStop Press a Pedal to Start Engine	The system needs to restart the engine but requires your confirmation.	Press the brake pedal or the accelerator pedal to restart the engine.

Auto-Start-Stop (If Equipped)

AUTO-START-STOP – FREQUENTLY ASKED QUESTIONS

Why does the engine not always stop when I expect it to?

The system is designed to work in a way that complements other vehicle systems, allowing them to operate at optimum performance.

The system does not stop the engine if:

- The driver door is open.
- Your vehicle is at high altitude.
- The heated windshield is on.
- The engine is warming up.
- The outside temperature is too low or too high.
- The battery charge is low.
- The battery temperature is outside the optimal operating range.
- The engine is required to run to maintain interior climate and reduce fogging.

Why does the engine sometimes restart when I do not expect it to?

The system is designed to work in a way that complements other vehicle systems, allowing them to operate at optimum performance.

The system restarts the engine if:

- You switch the heated windshield on.
- You switch maximum defrost on.
- Your vehicle starts to roll downhill in neutral.
- The engine is required to run to maintain adequate brake system assistance.
- The engine is required to run to maintain interior climate and reduce fogging.

Can I permanently switch the system off?

No. The system plays an important role in reducing the fuel consumption and the CO₂ emissions.

Will the frequent engine starts cause parts to wear out?

Your vehicle has an enhanced battery and starter motor that are designed for the increased number of engine starts.

Fuel and Refueling

FUEL AND REFUELING PRECAUTIONS



WARNING: Fuels can cause serious injury or death if misused or mishandled.



WARNING: Fuel may contain benzene, which is a cancer-causing agent.



WARNING: Read and follow all the instructions on the pump island.



WARNING: When refueling always shut the engine off and never allow sparks or open flames near the fuel tank filler valve. Never smoke or use a cell phone while refueling. Fuel vapor is extremely hazardous under certain conditions. Avoid inhaling excess fumes.

Follow these guidelines when refueling:

- Extinguish all smoking materials and any open flames before refueling your vehicle.
- Switch the engine off before refueling.
- Automotive fuels can be harmful or fatal if swallowed. Fuel is highly toxic and if swallowed can cause death or permanent injury. If fuel is swallowed immediately call a physician, even if no symptoms are immediately apparent. The toxic effects of fuel may not be apparent for hours.
- Avoid inhaling fuel vapors. Inhaling fuel vapor can lead to eye and respiratory tract irritation. In severe cases, excessive or prolonged breathing of fuel vapor can cause serious illness and permanent injury.

- Avoid getting fuel in your eyes. If you splash fuel in your eyes, immediately remove contact lenses, if worn, flush with water for 15 minutes and seek medical attention. Failure to seek proper medical attention could lead to permanent injury.
- Fuels can be harmful if absorbed through the skin. If you splash fuel on your skin, clothing or both, promptly remove contaminated clothing and thoroughly wash your skin with soap and water. Repeated or prolonged skin contact causes skin irritation.
- Be particularly careful if you are taking Antabuse or other forms of Disulfiram for the treatment of alcoholism. Breathing fuel vapors could cause an adverse reaction, serious personal injury or sickness. Immediately call a physician if you experience any adverse reactions.

FUEL QUALITY

SELECTING THE CORRECT FUEL - 2.7L/3.5L/5.0L, FULL HYBRID ELECTRIC VEHICLE (FHEV)



Your vehicle operates on regular unleaded gasoline with a minimum pump (R+M)/2 octane rating of 87.

Fuel and Refueling

Some fuel stations, particularly those in high altitude areas, offer fuels posted as regular unleaded gasoline with an octane rating below 87. The use of these fuels could result in engine damage that will not be covered by the vehicle Warranty.

For best overall vehicle and engine performance, premium fuel with an octane rating of 91 or higher is recommended. The performance gained by using premium fuel is most noticeable in hot weather as well as other conditions, for example when towing a trailer. See **Towing a Trailer** (page 433).

Do not be concerned if the engine sometimes knocks lightly. However, if the engine knocks heavily while using fuel with the recommended octane rating, contact an authorized dealer to prevent any engine damage.

We recommend Top Tier detergent gasolines, where available to help minimize engine deposits and maintain optimal vehicle and engine performance.

For additional information, visit <https://www.toptiergas.com>.



Note: Use of any fuel for which the vehicle was not designed can impair the emission control system, cause loss of vehicle performance, and cause damage to the engine which may not be covered by the vehicle Warranty.

Do not use:

- Diesel fuel.
- Fuels containing kerosene or paraffin.
- Fuel containing more than 15% ethanol (E15) or E85 fuel.

- Fuels containing methanol.
- Fuels containing metallic-based additives, including manganese-based compounds.
- Fuels containing the octane booster additive, methylcyclopentadienyl manganese tricarbonyl (MMT).
- Leaded fuel, using leaded fuel is prohibited by law.

The use of fuels with metallic compounds such as methylcyclopentadienyl manganese tricarbonyl, which is a manganese-based fuel additive, will impair engine performance and affect the emission control system.

SELECTING THE CORRECT FUEL - 5.2L



Use only premium unleaded gasoline with a minimum pump (R+M)/2 octane rating of 91. For optimal performance, use premium unleaded gasoline with an octane rating of 93 or higher.

The use of the correct fuel is an important part of the proper maintenance of your vehicle, and a condition of the vehicle Warranty. For this vehicle, the use of gasoline with an octane level or 91 or higher is required. The use of gasoline with an octane rating lower than 91 will invalidate the vehicle Warranty. It can degrade vehicle performance and lead to severe mechanical damage.

Fuel and Refueling

Do not be concerned if the engine sometimes knocks lightly. However, if the engine knocks heavily while using fuel with the recommended octane rating, contact an authorized dealer to prevent any engine damage.

We recommend Top Tier detergent gasolines, where available to help minimize engine deposits and maintain optimal vehicle and engine performance.

For additional information, visit <https://www.toptiergas.com>.



Note: Use of any fuel for which the vehicle was not designed can impair the emission control system, cause loss of vehicle performance, and cause damage to the engine which may not be covered by the vehicle Warranty.

Do not use:

- Diesel fuel.
- Fuels containing kerosene or paraffin.
- Fuel containing more than 15% ethanol (E15) or E85 fuel.
- Fuels containing methanol.
- Fuels containing metallic-based additives, including manganese-based compounds.
- Fuels containing the octane booster additive, methylcyclopentadienyl manganese tricarbonyl (MMT).
- Leaded fuel, using leaded fuel is prohibited by law.

The use of fuels with metallic compounds such as methylcyclopentadienyl manganese tricarbonyl, which is a manganese-based fuel additive, will impair engine performance and affect the emission control system.

LOCATING THE FUEL FILLER FUNNEL

Regular Cab

The fuel filler funnel is behind the right-hand front seat.

Super Cab/Crew Cab

The fuel filler funnel is under the second row right-hand rear seat.

RUNNING OUT OF FUEL

FILLING A PORTABLE FUEL CONTAINER



WARNING: Flow of fuel through a fuel pump nozzle can produce static electricity. This can cause a fire if you are filling an ungrounded fuel container.

Use the following guidelines to avoid electrostatic charge build-up, which can produce a spark, when filling an ungrounded fuel container:

- Only use an approved fuel container to transfer fuel to your vehicle. Place the container on the ground when filling it.
- Do not fill a fuel container when it is inside your vehicle (including the cargo area).
- Keep the fuel pump nozzle in contact with the fuel container when filling it.
- Do not use a device that holds the fuel pump nozzle lever in the fill position.

Fuel and Refueling

ADDING FUEL FROM A PORTABLE FUEL CONTAINER



WARNING: Do not insert the nozzle of a fuel container or an aftermarket funnel into the fuel filler neck. This may damage the fuel system filler neck or its seal and cause fuel to run onto the ground.



WARNING: Do not pry open the fuel tank filler valve. This could damage the fuel system. Failure to follow this instruction could result in fire, personal injury or death.



WARNING: Do not dispose of fuel in the household refuse or the public sewage system. Use an authorized waste disposal facility.

When refueling the vehicle fuel tank from a fuel container, use the fuel filler funnel included with your vehicle. See **Locating the Fuel Filler Funnel** (page 256).

Note: Do not use aftermarket funnels as they may not work with the capless fuel system and can damage it.

When refueling the vehicle fuel tank from a fuel container, do the following:

1. Fully open the fuel filler door.



2. Fully insert the fuel filler funnel into the fuel filler inlet.
3. Add fuel to your vehicle from the fuel container.
4. Remove the fuel filler funnel.
5. Fully close the fuel filler door.
6. Clean the fuel filler funnel and place it back in your vehicle or correctly dispose of it.

Note: If your vehicle runs out of fuel add a minimum of 1.0 gal (3.8 L) of fuel to restart the engine.

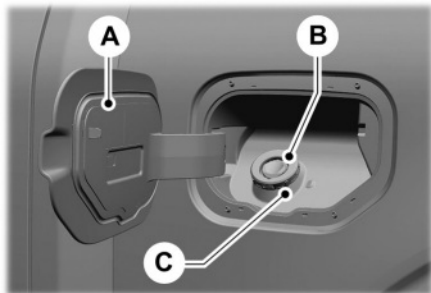
Note: You may need to switch the ignition from off to on several times after refueling to allow the fuel system to pump the fuel from the tank to the engine. When restarting, cranking time takes a few seconds longer than normal.

Note: Extra funnels can be purchased from an authorized dealer if you choose to dispose of the funnel.

Fuel and Refueling

REFUELING

REFUELING SYSTEM OVERVIEW



- A Fuel filler door.
- B Fuel filler inlet.
- C Fuel tank filler pipe.

REFUELING YOUR VEHICLE - EXCLUDING: FULL HYBRID ELECTRIC VEHICLE (FHEV)

WARNING: When refueling always shut the engine off and never allow sparks or open flames near the fuel tank filler valve. Never smoke or use a cell phone while refueling. Fuel vapor is extremely hazardous under certain conditions. Avoid inhaling excess fumes.

WARNING: Fuel vapor burns violently and a fuel fire can cause severe injuries.

WARNING: The fuel system may be under pressure. If you hear a hissing sound near the fuel filler inlet, do not refuel until the sound stops. Otherwise, fuel may spray out, which could cause serious personal injury.

WARNING: Keep children away from the fuel pump. Never let children pump fuel.

WARNING: Do not pry open the fuel tank filler valve. This could damage the fuel system. Failure to follow this instruction could result in fire, personal injury or death.

WARNING: Stay outside your vehicle and do not leave the fuel pump unattended when refueling your vehicle.

WARNING: Do not remove the fuel pump nozzle from its fully inserted position when refueling.

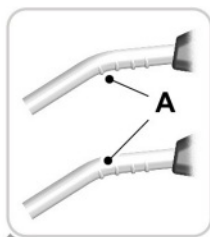
WARNING: Stop refueling when the fuel pump nozzle automatically shuts off for the first time. Failure to follow this will fill the expansion space in the fuel tank and could lead to fuel overflowing.

WARNING: Do not overfill the fuel tank. The pressure in an overfilled tank may cause leakage and lead to fuel spray and fire.

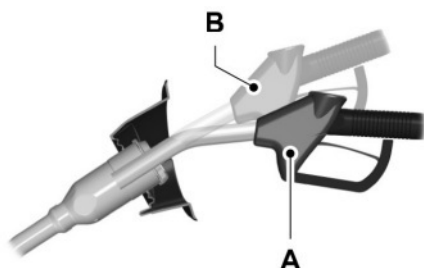
WARNING: Wait at least five seconds before removing the fuel pump nozzle to allow any residual fuel to drain into the fuel tank.

1. Fully open the fuel filler door.
2. Select the correct fuel pump nozzle for your vehicle.

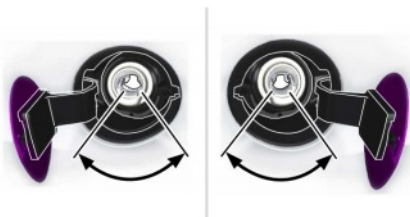
Fuel and Refueling



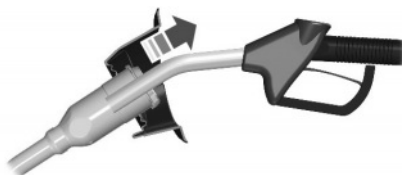
3. Insert the fuel pump nozzle up to the first notch. Keep the fuel pump nozzle resting on the fuel tank filler pipe.



4. Hold the fuel pump nozzle in position A when refueling. Holding the fuel pump nozzle in position B can affect the flow of fuel and shut off the fuel pump nozzle before the fuel tank is full.



5. Operate the fuel pump nozzle within the area shown.



6. When the pump shuts off, wait five seconds, then raise the fuel pump nozzle and slowly remove it.
7. Fully close the fuel filler door.

Note: Do not attempt to start the engine if you have filled the fuel tank with incorrect fuel. Incorrect fuel use could cause damage not covered by the vehicle Warranty. Have your vehicle immediately checked.

REFUELING YOUR VEHICLE - FULL HYBRID ELECTRIC VEHICLE (FHEV)



WARNING: When refueling always shut the engine off and never allow sparks or open flames near the fuel tank filler valve. Never smoke or use a cell phone while refueling. Fuel vapor is extremely hazardous under certain conditions. Avoid inhaling excess fumes.

Fuel and Refueling

 **WARNING:** The fuel system may be under pressure. If you hear a hissing sound near the fuel filler inlet, do not refuel until the sound stops. Otherwise, fuel may spray out, which could cause serious personal injury.

 **WARNING:** Fuel vapor burns violently and a fuel fire can cause severe injuries.

 **WARNING:** Keep children away from the fuel pump. Never let children pump fuel.

 **WARNING:** Stay outside your vehicle and do not leave the fuel pump unattended when refueling your vehicle.

 **WARNING:** Do not pry open the fuel tank filler valve. This could damage the fuel system. Failure to follow this instruction could result in fire, personal injury or death.

 **WARNING:** Do not remove the fuel pump nozzle from its fully inserted position when refueling.

 **WARNING:** Stop refueling when the fuel pump nozzle automatically shuts off for the first time. Failure to follow this will fill the expansion space in the fuel tank and could lead to fuel overflowing.

 **WARNING:** Do not overfill the fuel tank. The pressure in an overfilled tank may cause leakage and lead to fuel spray and fire.

 **WARNING:** Wait at least five seconds before removing the fuel pump nozzle to allow any residual fuel to drain into the fuel tank.

1. When you stop your vehicle, shift into park (P) and switch the ignition off.

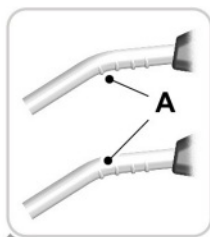


2. Press the button on the instrument panel next to the headlamp switch to open the fuel filler door. The fuel filler door can take up to 15 seconds to open before you can insert a fuel filler nozzle.

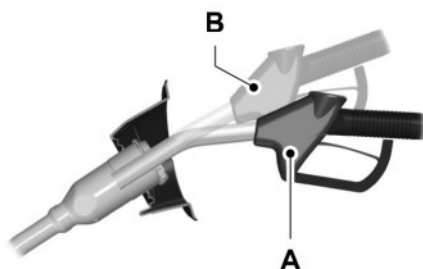
Note: Avoid pressing the button and blocking the fuel filler door at the same time. If an issue occurs, press and hold the fuel filler door button again for a few seconds to reset the fuel filler door lock mechanism.

3. Select the correct fuel pump nozzle for your vehicle.

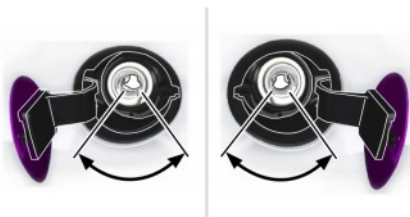
Fuel and Refueling



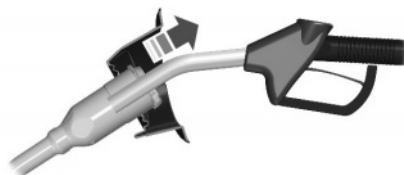
4. Insert the fuel pump nozzle up to the first notch. Keep the fuel pump nozzle resting on the fuel tank filler pipe.



5. Hold the fuel pump nozzle in position A when refueling. Holding the fuel pump nozzle in position B can affect the flow of fuel and shut off the fuel pump nozzle before the fuel tank is full.



6. Operate the fuel pump nozzle within the area shown.



7. When the pump shuts off, wait 5 seconds, then raise the fuel pump nozzle and slowly remove it.
8. Close the fuel filler door.

Note: To close the fuel filler door, press and release the center rear edge of the fuel filler door.

Complete the refueling process within 20 minutes. If 20 minutes elapses, press the button on the instrument panel again. Fuel pump automatic shut off could occur if you do not press the button on instrument panel.

Note: Do not attempt to start the engine if you have filled the fuel tank with incorrect fuel. Incorrect fuel use could cause damage not covered by the vehicle warranty. Have your vehicle immediately checked.

Fuel Filler Door Reset

If your electronic fuel door is latched, it may not work properly even after you press the fuel filler door button. You need to reset if:

Fuel and Refueling

- Fuel door is latched/not opening
- Fuel door won't latch

To reset the fuel filler door when it is latched/not opening, perform the following steps:

1. Press the fuel filler door five times beyond its flush setting.
2. With a assistant, simultaneously press and hold the fuel filler door release button and the fuel filler door beyond flush setting for a few seconds.
3. Within a few seconds, the actuator should provide a audible "pop" noise. Release the fuel and fuel door filler button once you hear the "pop" noise. This will ensure the actuator has recycled to its initial state. The fuel door should now be open, if not press the fuel filler door button again and the door will open as the actuator will recycle to initial state.

To reset the fuel filler door when it will not latch, perform the following steps:

1. Press and hold the fuel door release button for a few seconds and release.
2. Press the fuel filler door five times beyond its flush setting.
3. With a assistant, simultaneously press and hold the fuel filler door once beyond its flush setting and the fuel door release button for a few seconds until you hear a "pop" noise.
4. Upon hearing the "pop" noise, release the fuel door and the fuel door release button. This ensures the actuator has recycled to it's initial state. At this stage, the door will either be closed or you can manually close it.

MANUALLY OPENING THE FUEL FILLER DOOR - FULL HYBRID ELECTRIC VEHICLE (FHEV)

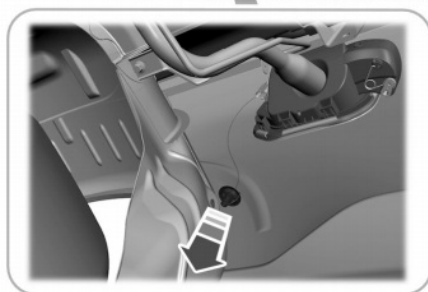
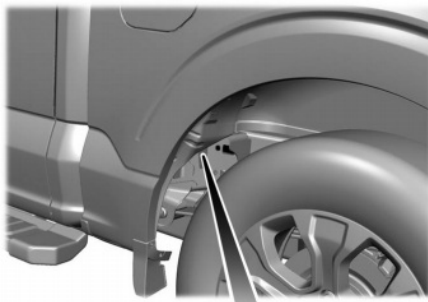


WARNING: The fuel system may be under pressure. If you hear a hissing sound near the fuel filler inlet, do not refuel until the sound stops. Otherwise, fuel may spray out, which could cause serious personal injury.

Note: *The transmission must be in park (P) or neutral (N).*

When using the manual override cable do the following:

1. Switch the ignition on.



Note: *The manual override cable is located behind the rear fender area.*

Fuel and Refueling

2. Pull the manual override cable.

Note: Pull the manual override cable once. Repeated pulls can damage the manual override cable.

Note: Make sure the manual override cable moves freely without any obstructions.

3. Switch the ignition off.

4. Complete the refueling process within 20 minutes.

5. Return the manual override cable to its original position.

Note: Only follow this procedure if the fuel filler door fails to open. If the problem remains, have your vehicle checked as soon as possible.

FUEL TANK CAPACITY - EXCLUDING: FULL HYBRID ELECTRIC VEHICLE (FHEV)

Capacities

Variant	Quantity
Regular cab.	23.0 gal (87.1 L)
Super cab.	23.0 gal (87.1 L)
Crew cab.	26.0 gal (98.4 L)
Optional.	36.0 gal (136.3 L)

Advertised Capacity

The advertised capacity is the maximum amount of fuel that you can add to the fuel tank when the fuel gauge indicates empty.

In addition, the fuel tank contains an empty reserve. The empty reserve is an unspecified amount of fuel that remains in the fuel tank when the fuel gauge indicates empty.

Note: When refueling your vehicle after the fuel gauge indicates empty, you might not be able to refuel the full amount of the advertised capacity due to the empty reserve still present in the fuel tank.

FUEL TANK CAPACITY - FULL HYBRID ELECTRIC VEHICLE (FHEV)

Capacities

Variant	Quantity
All.	30.6 gal (115.8 L)

Fuel and Refueling

Advertised Capacity

The advertised capacity is the maximum amount of fuel that you can add to the fuel tank when the fuel gauge indicates empty.

In addition, the fuel tank contains an empty reserve. The empty reserve is an unspecified amount of fuel that remains in the fuel tank when the fuel gauge indicates empty.

Note: *When refueling your vehicle after the fuel gauge indicates empty, you might not be able to refuel the full amount of the advertised capacity due to the empty reserve still present in the fuel tank.*

FUEL AND REFUELING – TROUBLESHOOTING

FUEL AND REFUELING – WARNING LAMPS



If it illuminates when you are driving, refuel as soon as possible.

FUEL AND REFUELING – INFORMATION MESSAGES - EXCLUDING: FULL HYBRID ELECTRIC VEHICLE (FHEV)

Message	Action
Fuel level low	An early reminder of a low fuel condition. Refill your vehicle.
Check Fuel Fill Inlet	Check to make sure the fuel fill inlet is fully closed.

Fuel and Refueling

FUEL AND REFUELING – INFORMATION MESSAGES - FULL HYBRID ELECTRIC VEHICLE (FHEV)

Message	Action
Fuel level low	An early reminder of a low fuel condition.
Check Fuel Fill Inlet	The fuel fill inlet may not be properly closed.
Please wait for fuel door to open	Appears while the fuel system is depressurizing with the fuel filler door closed. Wait for the fuel system to depressurize and for the fuel filler door to unlatch.
Fuel Door Open	Appears when the fuel system has depressurized and opened the fuel filler door. Open the fuel filler door to refuel and close the fuel filler door when refueling is complete.
Fuel door ajar Close fully to avoid Check Engine light	Your vehicle is equipped with a sealed fuel system that requires the fuel filler door to be closed after refueling. This warning message appears when the fuel filler door is ajar. Close the fuel filler door to avoid the Check Engine light. If you see this message and the Check Engine light illuminates, close the fuel filler door. The Check Engine light should clear within five seconds. If the Check Engine light persists, see your dealer.
Refuel Error See Manual	Appears when the fuel system fails to depressurize, or the fuel filler door fails to open. You have to use the fuel filler door manual override cable when opening the fuel door.

Catalytic Converter

WHAT IS THE CATALYTIC CONVERTER

The catalytic converter is part of your vehicle's emissions system and filters harmful pollutants from the exhaust gas.

CATALYTIC CONVERTER PRECAUTIONS



WARNING: Do not park, idle or drive your vehicle on dry grass or other dry ground cover. The emission system heats up the engine compartment and exhaust system, creating the risk of fire.



WARNING: The normal operating temperature of the exhaust system is very high. Never work around or attempt to repair any part of the exhaust system until it has cooled. Use special care when working around the catalytic converter. The catalytic converter heats up to a very high temperature after only a short period of engine operation and stays hot after the engine is switched off.



WARNING: Exhaust leaks may result in entry of harmful and potentially lethal fumes into the passenger compartment. If you smell exhaust fumes inside your vehicle, have your vehicle inspected immediately. Do not drive if you smell exhaust fumes.

To avoid damaging the catalytic converter:

- Do not crank the engine for more than 10 seconds at a time.
- Do not run the engine with a spark plug lead disconnected.
- Do not push-start or tow-start your vehicle. Use booster cables. See **Jump Starting the Vehicle** (page 489).

- Use the correct fuel. See **Fuel and Refueling** (page 254).
- Do not switch the ignition off when your vehicle is moving.
- Avoid running out of fuel.
- Have the items listed in scheduled maintenance information performed according to the specified schedule.

Note: Do not make any unauthorized changes to your vehicle or engine. By law, vehicle owners and anyone who manufactures, repairs, or services a fleet of vehicles are not permitted to intentionally remove an emission control device or prevent it from working.

CATALYTIC CONVERTER – TROUBLESHOOTING

CATALYTIC CONVERTER – WARNING LAMPS

Your vehicle has an on-board diagnostics system that monitors the emission control system. If any of the following warning lamps illuminate, this may indicate that the on-board diagnostics system has detected an emission control system malfunction.



Continuing to drive your vehicle may cause reduced power or the engine to stop. Failure to respond to a warning lamp may cause damage that your vehicle Warranty may not cover. Have your vehicle checked as soon as possible.

High Voltage Battery - Hybrid Electric Vehicle (HEV)

WHAT IS THE HIGH VOLTAGE BATTERY

The high voltage battery is a highly sophisticated lithium-ion battery system, used to store electrified propulsion energy to power the vehicle.

HIGH VOLTAGE BATTERY PRECAUTIONS



WARNING: This battery pack should only be serviced by an authorized electric vehicle technician. Improper handling can result in personal injury or death.



WARNING: Apply the parking brake, shift into park (P), switch the ignition off and remove the key before you open the hood or have any service or repair work completed. If you do not switch the ignition off, the engine could restart at any time. Failure to follow this instruction could result in personal injury or death.



WARNING: Do not touch the electronic ignition system parts after you have switched the ignition on or when the engine is running. The system operates at high voltage. Failure to adhere to this warning could result in serious personal injury or death.



WARNING: Keep your hands and clothing clear of the engine cooling fan.

HIGH VOLTAGE BATTERY – TROUBLESHOOTING

HIGH VOLTAGE BATTERY – INFORMATION MESSAGES

Message	Details
Stop safely now Exit vehicle in safe area	Safely stop and exit your vehicle as soon as possible, then call for emergency assistance.

Automatic Transmission

AUTOMATIC TRANSMISSION POSITIONS

AUTOMATIC TRANSMISSION PRECAUTIONS



WARNING: Apply the parking brake, shift into park (P), switch the vehicle off and remove the key or remote control before you leave your vehicle. Failure to follow this instruction could result in personal injury or death.



WARNING: When your vehicle is stationary, keep the brake pedal fully pressed when shifting gears. Failure to follow this instruction could result in personal injury, death or property damage.



WARNING: Do not apply the brake pedal and accelerator pedal simultaneously. Applying both pedals simultaneously for more than a few seconds limits vehicle performance, which may result in difficulty maintaining speed in traffic and could lead to serious injury.

Note: Ford vehicles incorporate innovative transmissions to boost fuel efficiency and reduce greenhouse gases, among other benefits. Optimizing performance involves balancing many vehicle attributes including acceleration, handling, shift-feel, fuel economy, or hauling and towing capacity. Designing a transmission in light of that balance and to meet varied customer expectations and preferences, from smoother shift to quick shift and everything in between, may result in what some operators could perceive as a brief jerking or shaking sensation during gear changes. That is a normal part of transmission operation. If you have concerns about your transmission, please visit your Ford-authorized dealer. If the vehicle has a malfunction during normal use because of a defect in factory-supplied materials or factory workmanship during the warranty term, Ford will service the vehicle under warranty. Transmission service may be a software modification (including calibration upgrades) to alter the subjective driving characteristics of your vehicle, such as transmission shift-feel, that may better fit your personal preferences. To the extent Ford offers a software modification to enhance customer satisfaction, the service is not evidence of the existence of a defect or to cure an impairment to the use, value or safety of the vehicle.

SHIFTING YOUR VEHICLE INTO GEAR - EXCLUDING: RAPTOR

Console Shifter

The selector is on the center console.

Automatic Transmission



1. Press and hold the brake pedal.
2. Press and hold the button on the selector lever to move to a selected position.

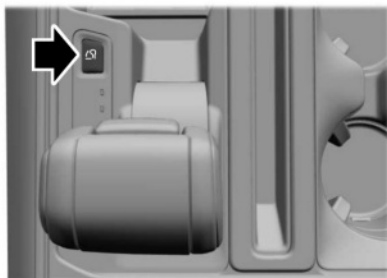
Note: The position illuminates on the selector.

3. Press the manual (M) button when your vehicle is in drive (D) to enter or exit mode.

Stowing the Selector Lever

Press the stow button to fold the selector flat when your vehicle is in park (P).

The stow function allows the shifter to lay flat in the console, enabling the use of the working surface tray.



Press the stow button again to release the selector to the park (P) position.

Note: Do not store objects in the stow bin.

Note: If your vehicle is unable to reach the stow position, when requested, the selector returns to the park (P) position. Make sure the mat inside the stow bin is flat and does not block the way of the selector. Attempt to stow the selector again.

Column Shifter

The selector is on the steering column.



1. Press and hold the brake pedal.
2. Move the lever to select a position.
3. Press the manual (M) button when your vehicle is in drive (D) to enter or exit mode.

Automatic Transmission

SHIFTING YOUR VEHICLE INTO GEAR - RAPTOR

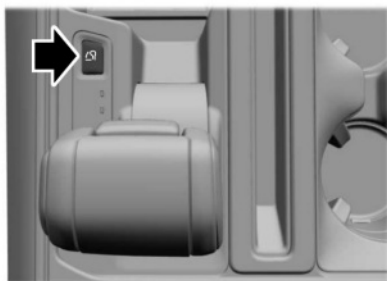
The selector is on the center console.



1. Press and hold the brake pedal.
2. Press and hold the button on the selector lever to move to a selected position.
3. Press the manual (M) button when your vehicle is in drive (D) to enter or exit mode.

Stowing the Selector Lever

Press the stow button to fold the selector flat when your vehicle is in park (P).



Press the stow button again to release the selector to the park (P) position.

Note: Do not store objects in the stow bin.

Note: If your vehicle is unable to reach the stow position when requested, the selector returns to the park (P) position. Make sure the mat inside the stow bin is flat and does not block the way of the selector. Attempt to stow the selector again.

PARK (P)



WARNING: Shift into park (P) only when your vehicle is stationary.

In park (P) power is not transmitted to the driven wheels.

Note: A tone sounds if you attempt to exit your vehicle without the vehicle in park (P).

Note: Your vehicle may not shift out of park (P) if the 12 V battery has run out of charge.

Note: Your vehicle may not shift out of park (P) if a fuse is blown.

Note: Your vehicle may not shift out of park (P) unless the key or remote control is inside your vehicle.

Note: The electronic parking brake could apply when you power your vehicle on with the selector in park (P).

Note: The electronic parking brake could apply if you shift to park (P) without fully pressing the brake pedal.

Note: The electronic parking brake could apply if you shift to park (P) on a slope.

Note: Do not manually release the parking brake when the selector is in park (P). See **Automatically Releasing the Electric Parking Brake** (page 319).

Note: Your vehicle could shift into park (P) if you attempt to exit your vehicle without the vehicle in park (P). See **Automatic Return to Park (P)** (page 275).

Note: A tone could sound when you select park (P).

Automatic Transmission

REVERSE (R)



WARNING: Shift into reverse (R) only when your vehicle is stationary.

In reverse (R) power is transmitted to the driven wheels.

NEUTRAL (N)



WARNING: In neutral (N) your vehicle is free to roll.

In neutral (N) power is not transmitted to the driven wheels.

DRIVE (D) - EXCLUDING: RAPTOR

In drive (D) power is transmitted to the driven wheels.

Note: *Progressive range selection is available in drive (D). See **Using Progressive Range Selection** (page 276).*

DRIVE (D) - RAPTOR

In drive (D) power is transmitted to the driven wheels.

MANUAL (M)

In manual (M) you can select a specific gear. See **Manually Shifting Gears** (page 272).

Note: *We recommend using this mode for driving on hilly or mountainous roads or when towing a trailer. See **Towing a Trailer** (page 433).*

PERFORMANCE SHIFT INDICATORS - RAPTOR

The performance shift indicator allows you to set the point you want to be alerted to shift gears. You are notified through visual alerts when the set shift point has been reached.

1. From the main menu, press **Settings**.
2. Press performance shift indicator.

From the menu, you can:

- Turn the performance shift indicator on.
- Set a shift point within the allowable RPM range in increments of 100.

Note: *The graphic can appear in either the instrument cluster display or the head up display, not both. Follow the instructions below to view the performance shift indicator graphic.*

Using the Performance Shift Indicator in the Head Up Display

1. On the main menu, go to the head up display section and turn head up display on.
2. While in the head up display menu, select the HUD On and choose the BAJA HUD drive mode layout. The performance shift indicator graphic is displayed.

Note: *You can also select the automatic head up display drive mode layout on the head up display menu and rotate to the Baja drive mode on the selectable drive mode switch.*

Automatic Transmission

Using the Performance Shift Indicator in the Instrument Cluster Display

1. On the main menu, go to My View Menu and add performance view. Go to the head up display section and make sure that the head up display is not in baja drive mode layout or on automatic drive mode layout with Baja selectable drive mode switched on.
2. Press BACK and scroll down until you reach performance view and select OK.

The performance shift indicator graphic is displayed on the instrument cluster.

Note: This feature is best used when manually shifting gears. You use the paddle shifters to shift gears when the set shift point is reached.

MANUALLY SHIFTING GEARS - EXCLUDING: RAPTOR

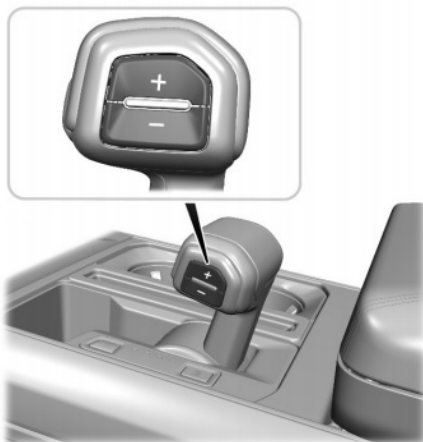
Console Selector

The instrument cluster displays the current gear. The current gear flashes when your vehicle cannot shift into the requested gear. Your vehicle will not shift if the requested gear raises or lowers the engine speed beyond the limit.

Your vehicle may shift when you fully press the accelerator or brake pedal.

Note: Prolonged driving with high engine speed could cause vehicle damage not covered by the vehicle warranty.

Note: Drive modes could affect when the vehicle shifts into the requested gear.



Manually Shifting Gears in Manual (M)

Use this feature to select a specific gear.

Note: We recommend using this feature for engine braking, driving on hilly or mountainous roads, or when towing a trailer. See **Towing a Trailer** (page 433).

- Shift to manual (M) or with the selector in drive (D) press the manual (M) button to switch the feature on.
- Press the upper (+) button to upshift.
- Press the lower (-) button to downshift.
- Shift to drive (D) or press the manual (M) button again to switch the feature off.

Column Selector

The instrument cluster displays the current gear. The current gear flashes when your vehicle cannot shift into the requested gear. Your vehicle will not shift if the requested gear raises or lowers the engine speed beyond the limit.

Automatic Transmission

Your vehicle may shift when you fully press the accelerator or brake pedal.

Note: Prolonged driving with high engine speed could cause vehicle damage not covered by the vehicle warranty.

Note: Drive modes could affect when the vehicle shifts into the requested gear.



Manually Shifting Gears in Manual (M)

Use this feature to select a specific gear.

Note: We recommend using this feature for engine braking, driving on hilly or mountainous roads, or when towing a trailer. See **Towing a Trailer** (page 433).

- Shift to manual (M) to switch the feature on.
- Press the upper (+) button to upshift.
- Press the lower (-) button to downshift.
- Shift to drive (D) to switch the feature off.

MANUALLY SHIFTING GEARS - RAPTOR

Shifting Using the Paddle Shifters

The instrument cluster displays the current gear. The current gear flashes when your vehicle cannot shift into the requested gear. Your vehicle does not shift if the requested gear raises or lowers the engine speed beyond the limit.

Your vehicle could shift when you fully press the accelerator or brake pedal.

Note: Prolonged driving with high engine speed could cause vehicle damage not covered by the vehicle warranty.

Note: Drive modes could affect when the vehicle shifts into the requested gear.



Manually Shifting Gears in Drive (D)

Use this feature to temporarily change gears.

Note: We recommend using this feature for engine braking or driving on hilly or mountainous roads.

- Pull either paddle to switch the feature on.

Note: The gear indicator switches to amber color on the instrument cluster.

- Pull the right (+) paddle to upshift.
- Pull the left (-) paddle to downshift.
- Hold the right (+) paddle for a few seconds to switch the feature off.

Automatic Transmission

Note: The feature switches off after a short period of time if neither paddle is pulled.

Manually Shifting Gears in Manual (M)

Use this feature to select a specific gear.

Note: We recommend using this feature for engine braking, driving on hilly or mountainous roads, or when towing a trailer. See **Towing a Trailer** (page 433).

- Shift to manual (M) or with the selector in drive (D) press the manual (M) button to switch the feature on.

Note: The gear indicator switches to amber color on the instrument cluster.

- Pull the right (+) paddle to upshift.
- Pull the left (-) paddle to downshift.
- Shift to drive (D) or press the manual (M) button again to switch the feature off.

TEMPORARY NEUTRAL MODE

How Does Temporary Neutral Mode Work

Use this mode to keep your vehicle in neutral (N) for a limited time, when you exit your vehicle or switch your vehicle off. For example, if you exit your vehicle before an automatic car wash.

Note: You do not need to use this mode at an automatic car wash if you stay in your vehicle with the power on.

Note: Do not tow your vehicle in this mode.

Note: Automatic return to park (P) is delayed when your vehicle is in this mode. See **Automatic Return to Park (P)** (page 275).

Temporary Neutral Mode Limitations

This mode could be unavailable if your 12V battery charge level is low. Connect an external power source and attempt the procedure again.

Your vehicle could shift to park (P) after 30 minutes, or when the vehicle battery charge level is low. Prolonged use of this mode can cause the 12V battery to run out of charge.

This mode could be unavailable if your vehicle is below operating temperature. Warm up your vehicle and attempt the procedure again.

Do not tow your vehicle in this mode. Failure to follow these instructions could result in vehicle damage not covered by the vehicle warranty.

Entering Temporary Neutral Mode

1. Bring your vehicle to a complete stop.
2. Press and hold the brake pedal.
3. Power your vehicle on.
4. Shift into neutral (N).

Note: An instructional message appears.

5. Press the manual (M) button within a few seconds.

Note: A confirmation message appears when your vehicle enters the mode.

6. Release the brake pedal.

Note: Your vehicle is free to roll.

7. Switch your vehicle off.

Note: Do not tow your vehicle in this mode.

Note: The neutral (N) indicator on the transmission selector may flash in this mode.

Exiting Temporary Neutral Mode

1. Press the brake pedal.

Automatic Transmission

- Shift into park (P) or power your vehicle on and shift into drive (D) or reverse (R).

AUTOMATIC RETURN TO PARK (P)

How Does Automatic Return to Park (P) Work

Your vehicle shifts into park (P) when your vehicle is stationary and any of the following occur:

- You switch the vehicle off.
- You open the driver door with the driver seatbelt unfastened.
- You unfasten the driver seatbelt when the driver door is open.

Note: Do not use automatic return to park (P) when your vehicle is moving, except in an emergency. See **Starting and Stopping the Engine** (page 235).

Automatic Return to Park (P) Limitations

Automatic return to park (P) may not work if any of the following occur:

- The driver door ajar sensor is malfunctioning.
- The driver seatbelt sensor is malfunctioning.

See an authorized dealer if any of the following occur:

- Seatbelt indicator illuminates or tone sounds with the driver seatbelt fastened.
- Door ajar indicator does not illuminate with the driver door open.
- Door ajar indicator illuminates with the driver door closed.
- Transmission not in park message appears, with the driver door closed, after you shift out of park (P).

SHIFTING YOUR IMMOBILE VEHICLE OUT OF PARK (P)



WARNING: When doing this procedure, you need to take your vehicle out of park (P) which means your vehicle can roll freely. To avoid unwanted vehicle movement, apply the parking brake prior to doing this procedure. Use wheels chocks if appropriate.

Use this procedure to shift your vehicle out of park (P) in the event of an electrical malfunction or emergency.

Note: This mode could be unavailable if your 12 V battery charge level is low. Connect an external power source and attempt the procedure again.

Note: Your vehicle could shift to park (P) after 30 minutes, or when the vehicle battery charge level is low. Prolonged use of this mode can cause the 12 V battery to run out of charge.

Note: This mode could be unavailable if your vehicle is below operating temperature. Warm up your vehicle and attempt the procedure again.

Note: Do not tow your vehicle in this mode. Failure to follow these instructions could result in vehicle damage not covered by the vehicle warranty.

Shifting Your Vehicle Out of Park (P)

- Apply the parking brake.

Note: If the battery is out of charge, use an external power source to apply the parking brake.

- Power your vehicle on without your foot on the brake pedal.
- Fully press and hold the brake pedal.

Automatic Transmission

- 4. Fully press and hold the accelerator pedal.
- 5. Shift into neutral (N).
- 6. Press the low (L) or manual (M) or sport (S) button within a few seconds.
- 7. Attempt to start your vehicle.

Note: A confirmation message appears when your vehicle enters the mode.

Note: You must complete this procedure within 15 seconds. If your vehicle shifts into park (P) attempt the procedure again.

- 8. Release accelerator and brake pedals.
- 9. Release the parking brake.

Note: Your vehicle is free to roll.

- 10. Switch your vehicle off.

Note: Do not tow your vehicle in this mode.

Returning Your Vehicle to Normal Mode

- 1. Press the brake pedal.
- 2. Shift into park (P).

AUTOMATIC TRANSMISSION AUDIBLE WARNINGS

Transmission Not In Park (P) Audible Warning

Sounds if you open the driver door before shifting into park (P).

Materials

Name	Specification
Motorcraft® MERCON® ULV Automatic Transmission Fluid(U.S.) Motorcraft® MERCON® ULV Automatic Transmission Fluid / MERCON® ULV huile pour boîtes automatique Motorcraft®(Canada) XT-12-QULV(U.S. & Canada)	WSS-M2C949-A,

USING PROGRESSIVE RANGE SELECTION (IF EQUIPPED)

Progressive range selection gives you the ability to lock out gears from the automatic shifting range. This could provide you with an improved driving experience by reducing transmission shifts, for example, in slippery conditions, when driving on hilly or mountainous roads, or when towing a trailer. See **Towing a Trailer** (page 433).

- 1. With the selector in drive (D), press the minus (-) button to switch the feature on.
- 2. Press the minus (-) button to lock out the highest gear.
- 3. Press the minus (-) button again to continue locking out higher gears.

Note: The instrument cluster displays the current gear and the highest gear available.

Note: Your vehicle automatically shifts within the available gear range.

- 4. Hold the plus (+) button for a few seconds to switch the feature off and allow shifts to higher gears.

AUTOMATIC TRANSMISSION FLUID CAPACITY AND SPECIFICATION

Automatic Transmission

Note: *Only use transmission fluid that conforms to the defined specification. Use of other fluids could result in vehicle damage not covered by the vehicle warranty.*

Four-Wheel Drive (If Equipped)

HOW DOES FOUR-WHEEL DRIVE WORK - EXCLUDING: RAPTOR

Using the Electronic Shift On the Fly System (If Equipped)

This four-wheel drive system utilizes a 2-speed Electronic Shift On the Fly (ESOF) transfer case which is also known as a part-time system. This system offers the driver two-wheel drive high, four-wheel drive high, and four-wheel drive low as available modes of operation. When either four-wheel drive high or four-wheel drive low are selected, the system provides mechanically locked four-wheel drive power to both the front and rear wheels for use in off-road or slippery conditions such as deep snow, sand or mud. Selecting four-wheel drive low also provides additional gearing for increased torque multiplication for conditions like deep sand, steep slopes, or pulling heavy objects. Additionally, the system is capable of recreational flat towing by putting the transfer case into neutral (N). See **Recreationally Towing Your Vehicle** (page 495).

There is further information on driving in unique driving conditions. See **Driving Hints** (page 481).

Using the 2-Speed Automatic Four-Wheel Drive System (If Equipped)

The 2-speed automatic four-wheel drive system utilizes an electronically controlled on-demand 2-speed transfer case. This system monitors various vehicle sensory inputs to provide an increased level of performance. This system offers the driver two-wheel drive high, four-wheel drive auto, four-wheel drive high, and four-wheel drive low as available modes of operation. When four-wheel drive auto is selected, the system continuously varies power to

the front wheels for optimum performance for all on-road conditions. Depending on vehicle configuration or options, when either four-wheel drive high or four-wheel drive low are selected, the system provides electronically or mechanically locked power to the front and rear wheels for use in off-road or slippery conditions such as deep snow, sand or mud. Selecting four-wheel drive low also provides additional gearing for increased torque multiplication for conditions like deep sand, steep slopes, or pulling heavy objects. Additionally, the system is capable of recreational flat towing by putting the transfer case into neutral (N). See **Recreationally Towing Your Vehicle** (page 495).

There is further information on driving in unique driving conditions. See **Driving Hints** (page 481).

HOW DOES FOUR-WHEEL DRIVE WORK - RAPTOR

The 2-speed automatic four-wheel drive system utilizes an electronically controlled on-demand 2-speed transfer case. This system monitors various vehicle sensory inputs to provide an increased level of performance. This system offers the driver two-wheel drive high, four-wheel drive auto, four-wheel drive high, and four-wheel drive low as available modes of operation. When four-wheel drive auto is selected, the system continuously varies power to the front wheels for optimum performance for all on-road conditions. When either four-wheel drive high or four-wheel drive low are selected, the system provides mechanically locked power to the front and rear wheels for use in off-road or slippery conditions such as deep snow, sand or mud. Selecting four-wheel drive low also provides additional gearing for increased torque multiplication for

Four-Wheel Drive (If Equipped)

conditions like deep sand, steep slopes, or pulling heavy objects. Additionally, the system is capable of recreational flat towing by putting the transfer case into neutral (N). See **Recreationally Towing Your Vehicle** (page 495).

There is further information on driving in unique driving conditions. See **Driving Hints** (page 481).

FOUR-WHEEL DRIVE PRECAUTIONS



WARNING: Vehicles with a higher center of gravity (utility and four-wheel drive vehicles) handle differently than vehicles with a lower center of gravity (passenger cars). Avoid sharp turns, excessive speed and abrupt steering in these vehicles. Failure to drive cautiously increases the risk of losing control of your vehicle, vehicle rollover, personal injury and death.



WARNING: Do not become overconfident in the ability of four-wheel drive vehicles. Although a four-wheel drive vehicle may accelerate better than a two-wheel drive vehicle in low traction situations, it won't stop any faster than two-wheel drive vehicles. Always drive at a safe speed.

Truck and utility vehicles can differ from some other vehicles. Your vehicle could be higher to allow it to travel over rough terrain without getting stuck or damaging underbody components. The differences that make your vehicle so versatile also make it handle differently than an ordinary passenger car. Always maintain steering wheel control, especially in rough terrain. Since sudden changes in terrain can result in abrupt steering wheel motion, make sure you grip the steering wheel from the

outside. Do not grip the spokes. Drive cautiously to avoid vehicle damage from concealed objects such as rocks and stumps. Drive slower in strong crosswinds which can affect the normal steering characteristics of your vehicle. Be extremely careful when driving on pavement made slippery by loose sand, water, gravel, snow or ice.

Note: *Do not use four-wheel drive high or four-wheel drive low mode on dry, hard surfaced roads. Doing so can produce excessive noise, increase tire wear and can damage drive components.*

FOUR-WHEEL DRIVE LIMITATIONS

Operating Four-Wheel Drive with a Spare or Mismatched Tires (If Equipped)

On four-wheel drive vehicles, the size of the spare tire can affect the four-wheel drive system. If there is a significant difference between the size of the spare tire and the remaining tires, you could have limited four-wheel drive functionality. When driving with the full-size dissimilar spare wheel and tire assembly, we recommend that you do not:

- Exceed 50 mph (80 km/h) with a four-wheel drive mode turned on.
- Turn on a four-wheel drive mode unless the vehicle is stationary.
- Use a four-wheel drive mode on dry pavement.

Driving with the full-size dissimilar spare wheel and tire assembly can limit four-wheel drive functionality, especially when driving in a mechanically locked four-wheel drive mode. You can experience the following:

Four-Wheel Drive (If Equipped)

- Additional noise from the transfer case or other drive components.
- Difficulty shifting out of a mechanically locked four-wheel drive mode.

Use of a dissimilar spare wheel and tire assembly can lead to impairment of the following:

- Comfort and noise.
- Winter weather driving capability.
- Wet driving capability.
- Four-wheel drive capability.

Mechanical Shift Blocking

On four-wheel drive vehicles with a mechanically locked four-wheel drive high mode, the transfer case distributes torque to the front wheels by mechanically interlocking the front and rear driveshafts together. Various external factors can affect shifting performance of this type of system including, but not limited to:

- Vehicle acceleration.
- Dissimilar tire sizes.
- Steering input.

If the system detects a mechanical shift blockage at speed after you select two-wheel drive high, the message "4x4 Unable to Disengage See Manual", could display momentarily. If this message displays, one or more of the following actions can relieve the mechanical shift block:

- Momentary acceleration.
- Momentary braking.
- Bringing the vehicle to a stop.
- Shifting the transmission to neutral and back to drive.
- Shifting the transmission to reverse and back to drive.
- Driving the vehicle around a tight turn at a slow speed.

SELECTING A FOUR-WHEEL DRIVE MODE - EXCLUDING: RAPTOR



The four-wheel drive mode control is on the instrument panel.

Four-Wheel Drive (If Equipped)

To select a four-wheel drive mode, press the four-wheel drive mode control button of the desired mode. You can select two-wheel drive high (2H), four-wheel drive high (4H), or if your vehicle has four-wheel drive auto (4A) at a stop or while driving. Once the shift is complete, the instrument cluster display will then display the selected four-wheel drive mode. While shifts are in progress, the lights on the four-wheel drive control switch can flash and you could see messages in the instrument cluster display indicating that a shift is in progress or to release the accelerator pedal to improve shift performance.

Note: *Momentarily releasing the accelerator pedal while a shift in progress message displays improves engagement or disengagement performance.*

Note: *Do not perform this operation when cruise control or trail control is selected and active. The system may not shift as expected.*

Note: *Do not perform this operation if the rear wheels are slipping or while applying the accelerator pedal.*

Note: *You could hear some noise as the system shifts or engages which is normal.*

If the system detects a fault, a warning message appears in the instrument cluster display. See **Four-Wheel Drive – Information Messages** (page 286).

Shifting to or from Four-Wheel Drive Low (4L)

To select or exit four-wheel drive low (4L):

1. Bring your vehicle to a speed of 3 mph (5 km/h) or less.
2. Place the transmission in neutral (N)
3. Press the desired four-wheel drive button on the four-wheel drive mode control switch.

The instrument cluster display will display a message indicating a four-wheel drive shift is in progress. If any of the above shift conditions are not present, the shift will not occur and the instrument cluster display will display information guiding the driver through the proper shifting procedures. If there is a transfer case tooth blockage a message will display in the instrument cluster display. To alleviate this condition, place the transmission in a forward gear, move your vehicle forward approximately 5 ft (1.5 m), and shift the transmission back to neutral (N) to allow the transfer case to complete the range shift.

Note: *You could hear some noise as the system shifts or engages which is normal.*

If the system detects a fault, a warning message appears in the instrument cluster display. See **Four-Wheel Drive – Information Messages** (page 286).

SELECTING A FOUR-WHEEL DRIVE MODE - RAPTOR



Four-Wheel Drive (If Equipped)

The four-wheel drive mode control is on the instrument panel.

To select a four-wheel drive mode, press the four-wheel drive mode control button of the desired mode. You can select two-wheel drive high (2H), four-wheel drive high (4H), or four-wheel drive auto (4A) at a stop or while driving. Once the shift is complete, the instrument cluster display will then display the selected four-wheel drive mode. While shifts are in progress, the lights on the four-wheel drive control switch can flash and you could see messages in the instrument cluster display indicating that a shift is in progress or to release the accelerator pedal to improve shift performance.

Note: *Momentarily releasing the accelerator pedal when a shift in progress message displays improves engagement and disengagement performance.*

Note: *Do not perform this operation when you have cruise control or trail control selected and active. The system may not shift as expected.*

Note: *Do not perform this operation if the rear wheels are slipping or while applying the accelerator pedal.*

Note: *You could hear some noise as the system shifts or engages, which is normal.*

If the system detects a fault, a warning message appears in the instrument cluster display. See **Four-Wheel Drive – Information Messages** (page 286).

Shifting to or from Four-Wheel Drive Low (4L)

To select or exit four-wheel drive low (4L):

1. Bring your vehicle to a speed of 3 mph (5 km/h) or less.
2. Place the transmission in neutral (N).

3. Press the desired four-wheel drive button on the four-wheel drive mode control switch.

The instrument cluster display will display a message indicating a four-wheel drive shift is in progress. If any of the above shift conditions are not present, the shift does not occur and the instrument cluster display will display information guiding the driver through the proper shifting procedures. If there is a transfer case tooth blockage, a message displays in the instrument cluster display. To alleviate this condition, place the transmission in a forward gear, move your vehicle forward approximately 5 ft (1.5 m), and shift the transmission back to neutral (N) to allow the transfer case to complete the range shift.

Note: *You could hear some noise as the system shifts or engages, which is normal.*

If the system detects a fault, a warning message appears in the instrument cluster display. See **Four-Wheel Drive – Information Messages** (page 286).

FOUR-WHEEL DRIVE MODES

TWO-WHEEL DRIVE HIGH

Two-wheel drive high is for general on-road driving. Power is sent to the rear wheels only.

Note: *Two-wheel drive high can turn on or off based on Drive Mode selection. See **Selecting a Drive Mode** (page 300).*

Four-Wheel Drive (If Equipped)

FOUR-WHEEL DRIVE AUTO (If Equipped)

Four-wheel drive auto provides electronically controlled four-wheel drive power to both the front and rear wheels, as required, for increased traction in varying on-road conditions. The four-wheel drive auto tuning varies based on selected Drive Mode. See **Selecting a Drive Mode** (page 307).

Note: Four-wheel drive auto can turn on or off automatically based on Drive Mode selection. See **Selecting a Drive Mode** (page 307).

FOUR-WHEEL DRIVE HIGH - EXCLUDING: RAPTOR

Depending on vehicle configuration or options, four-wheel drive high provides electronically or mechanically locked four-wheel drive power to both the front and rear wheels for use in off-road or winter conditions such as deep snow, sand or mud. This mode is not for use on dry pavement.

Note: Four-wheel drive high can turn on or off automatically based on Drive Mode selection. See **Selecting a Drive Mode** (page 300).

FOUR-WHEEL DRIVE HIGH - RAPTOR

Four-wheel drive high provides mechanically locked four-wheel drive power to both the front and rear wheels for use in off-road or winter conditions such as deep snow, sand or mud. This mode is not for use on dry pavement.

Note: Four-wheel drive high can turn on or off automatically based on Drive Mode selection. See **Selecting a Drive Mode** (page 307).

FOUR-WHEEL DRIVE LOW - EXCLUDING: RAPTOR

Depending on vehicle configuration or options, four-wheel drive low provides electronically or mechanically locked four-wheel drive power to both the front and rear wheels for use on low traction surfaces, but does so with additional gearing for increased torque multiplication. This mode is only for off-road conditions such as deep sand, steep slopes, or pulling heavy objects.

Note: Four-wheel drive low can turn on or off automatically based on drive mode selection. See **Selecting a Drive Mode** (page 300).

FOUR-WHEEL DRIVE LOW - RAPTOR

Four-Wheel Drive Low provides mechanically locked four-wheel drive power to both the front and rear wheels for use on low traction surfaces, but does so with additional gearing for increased torque multiplication. The intent of this mode is only for off-road conditions such as deep sand, steep slopes, or pulling heavy objects.

Note: Four-wheel drive low can turn on or off automatically based on drive mode selection. See **Selecting a Drive Mode** (page 307).

FOUR-WHEEL DRIVE INDICATORS

Two-wheel Drive High



Momentarily illuminates when two-wheel drive high is selected.

Four-Wheel Drive (If Equipped)

Four-wheel Drive Auto (If Equipped)



Continuously illuminates when four-wheel drive auto is selected.

Four-wheel Drive High



Continuously illuminates when four-wheel drive high is selected.

Four-wheel Drive Low



Continuously illuminates when four-wheel drive low is selected.

TRANSFER CASE FLUID CAPACITY AND SPECIFICATION - EXCLUDING: RAPTOR

Use fluid that meets the defined specification and viscosity grade.

If you do not use fluid that meets the defined specification and viscosity grade, it could result in:

- Component damage that your vehicle warranty does not cover.
- Reduced vehicle performance.

Capacities

Variant	Quantity
Four-wheel drive (Electronic shift on the Fly).	1.5 qt (1.4 L)
Automatic four-wheel drive (Torque on demand).	1.5 qt (1.4 L)
Two-speed automatic four-wheel drive (Mechanical lock).	1.9 qt (1.8 L)

Materials

Name	Specification
Motorcraft® MERCON® LV Automatic Transmission Fluid(U.S.) Motorcraft® MERCON® LV Automatic Transmission Fluid / Huile pour boîte automatique MERCON® LV Motorcraft®(Canada) XT-10-QLVC(U.S.) CXT-10-LV6(Canada)	WSS-M2C938-A

Four-Wheel Drive (If Equipped)

TRANSFER CASE FLUID CAPACITY AND SPECIFICATION - RAPTOR

Use fluid that meets the defined specification and viscosity grade.

If you do not use fluid that meets the defined specification and viscosity grade, it could result in:

- Component damage that your vehicle warranty does not cover.
- Reduced vehicle performance.

Capacities

Variant	Quantity
Two-speed four-high lock (Torque on demand).	1.9 qt (1.8 L)

Materials

Name	Specification
Motorcraft® MERCON® LV Automatic Transmission Fluid(U.S.) Motorcraft® MERCON® LV Automatic Transmission Fluid / Huile pour boîte automatique MERCON® LV Motorcraft®(Canada) XT-10-QLVC(U.S.) CXT-10-LV6(Canada)	WSS-M2C938-A

FOUR-WHEEL DRIVE – TROUBLESHOOTING

FOUR-WHEEL DRIVE – WARNING LAMPS



Illuminates when a four-wheel drive or power train fault is present.

Note: When a system fault is present, the system can typically remain in whichever mode was selected prior to the fault condition occurring. It does not default to two-wheel drive in all circumstances. When this warning displays, have your vehicle serviced by an authorized dealer.

Four-Wheel Drive (If Equipped)

FOUR-WHEEL DRIVE – INFORMATION MESSAGES - EXCLUDING: RAPTOR

Message	Action
Check 4x4	A four-wheel drive system fault is present. Have your vehicle checked as soon as possible.
4x4 shift in progress	The four-wheel drive system is making a shift.
For 4x4 LOW Shift to N	Displays when you attempt to switch to four-wheel drive low mode and you do not shift the transmission to neutral (N).
For 4x4 LOW Slow to 3 MPH	Displays when you attempt to switch to four-wheel drive low mode and your vehicle's speed is greater than 3 mph (5 km/h).
For 4x4 LOW Slow to 5 km/h	
To Exit 4x4 LOW Shift to N	Displays when you attempt to switch from four-wheel drive low mode and you do not shift the transmission to neutral (N).
To Exit 4x4 LOW Slow to 3 MPH	Displays when you attempt to switch from four-wheel drive low mode and your vehicle's speed is greater than 3 mph (5 km/h).
To Exit 4x4 LOW Slow to 5 km/h	
Shift delayed Drive forward	Displays when there is a transfer case gear tooth blockage while shifting to or from four-wheel drive low mode or to the neutral state. Place the transmission in a forward gear, move your vehicle forward approximately 5 ft (1.5 m), and shift the transmission back to neutral (N) to allow the transfer case to complete the range shift.
4x4 temporarily disabled	Displays when the four-wheel system detects elevated system temperature and temporarily stops providing power to the front wheels. The system automatically resumes normal function when the system temperature returns to normal.
4x4 Unable to Disengage. See Manual	Displays when the four-wheel drive system detects a mechanical shift block when shifting out of four-wheel drive high. See Four-Wheel Drive Limitations (page 279).

Four-Wheel Drive (If Equipped)

Message	Action
4x4 restored	Displays when the four-wheel drive system resumes normal function.
4X4 Temporarily Locked	Displays when the four-wheel drive system detects driving condition which temporarily require greater four-wheel drive performance. The system automatically resumes normal function after the system no longer detects these driving conditions.
Shift to Neutral	Displays when the system requires an additional transmission shift to neutral (N) to complete a transfer case shift.
To engage 4x4 slow to 3 MPH	Displays when you command a four-wheel drive shift during conditions which are potentially harmful to the driveline components
To engage 4x4 slow to 5 km/h	
To engage 4x4 release accelerator pedal	Displays when the four-wheel drive system requests that you release the accelerator pedal to complete a four-wheel drive shift. See Selecting a Four-Wheel Drive Mode (page 280).

Four-Wheel Drive (If Equipped)

FOUR-WHEEL DRIVE – INFORMATION MESSAGES - RAPTOR

Message	Action
Check 4x4	A four-wheel drive system fault is present. Have your vehicle checked as soon as possible.
4x4 shift in progress	The four-wheel drive system is making a shift.
For 4x4 LOW Shift to N	Displays when you attempt to switch to four-wheel drive low mode and you do not shift the transmission to neutral (N).
For 4x4 LOW Slow to 3 MPH	Displays when you attempt to switch to four-wheel drive low mode and your vehicle's speed is greater than 3 mph (5 km/h).
For 4x4 LOW Slow to 5 km/h	
To Exit 4x4 LOW Shift to N	Displays when you attempt to switch from four-wheel drive low mode and you do not shift the transmission to neutral (N).
To Exit 4x4 LOW Slow to 3 MPH	Displays when you attempt to switch from four-wheel drive low mode and your vehicle's speed is greater than 3 mph (5 km/h).
To Exit 4x4 LOW Slow to 5 km/h	
Shift delayed Drive forward	Displays when there is a transfer case gear tooth blockage while shifting to or from four-wheel drive low mode or to the neutral state. Place the transmission in a forward gear, move your vehicle forward approximately 5 ft (1.5 m), and shift the transmission back to neutral (N) to allow the transfer case to complete the range shift.
4x4 Unable to Disengage. See Manual	Displays when the four-wheel drive system detects a mechanical shift block when shifting out of four-wheel drive high. See Four-Wheel Drive Limitations (page 279).
4x4 restored	Displays when the four-wheel drive system resumes normal function.

Four-Wheel Drive (If Equipped)

Message	Action
4X4 Temporarily Locked	Displays when the four-wheel drive system detects driving conditions which temporarily require greater four-wheel drive performance. The system automatically resumes normal function after the system no longer detects these driving conditions.
Shift to Neutral	Displays when the system requires an additional transmission shift to neutral (N) to complete a transfer case shift.
To engage 4x4 slow to 3 MPH	Displays when you command a four-wheel drive shift during conditions which are potentially harmful to the driveline components.
To engage 4x4 slow to 5 km/h	
To engage 4x4 release accelerator pedal	Displays when the four-wheel drive system requests that you release the accelerator pedal to complete a four-wheel drive shift. See Selecting a Four-Wheel Drive Mode (page 280).

Front Axle

FRONT AXLE FLUID CAPACITY AND SPECIFICATION

Use fluid that meets the defined specification and viscosity grade.

If you do not use fluid that meets the defined specification and viscosity grade, it could result in:

- Component damage that your vehicle warranty does not cover.
- Reduced vehicle performance.

Capacities

Variant	Quantity
With standard front axle.	1.8 qt (1.7 L)
With Tremor Torsen axle. ¹	1.6 qt (1.55 L)

¹For complete refill of our limited slip axles, add 4 fl oz (118 ml) of Additive Friction Modifier XL-3 or equivalent meeting specification EST-M2C118-A. Include this friction modifier in the total fluid capacity. Our rear axles contain a synthetic lubricant that does not require changing unless you submerge the axle in water.

Materials

Name	Specification
Motorcraft® SAE 75W-85 Premium Synthetic Hypoid Gear Lubricant (U.S.) Motorcraft® SAE 75W-85 Premium Synthetic Hypoid Gear Lubricant / Huile synthétique de haute qualité pour engrenages hypoides SAE 75W-85 Motorcraft® (Canada) XY-75W85-QL (U.S. & Canada)	WSS-M2C942-A

Rear Axle

REAR AXLE FLUID CAPACITY AND SPECIFICATION - EXCLUDING: RAPTOR/POLICE

Use fluid that meets the defined specification and viscosity grade.

If you do not use fluid that meets the defined specification and viscosity grade, it could result in:

- Component damage that your vehicle warranty does not cover.
- Reduced vehicle performance.

Capacities

Variant	Quantity
8.8 inch.	2.0–2.1 qt (1.9–2 L)
9.75 inch.	2.7–2.8 qt (2.6–2.67 L)

Materials

Name	Specification
Motorcraft® SAE 75W-85 Premium Synthetic Hypoid Gear Lubricant (U.S.) Motorcraft® SAE 75W-85 Premium Synthetic Hypoid Gear Lubricant / Huile synthétique de haute qualité pour engrenages hypoides SAE 75W-85 Motorcraft® (Canada) XY-75W85-QL (U.S. & Canada)	WSS-M2C942-A

REAR AXLE FLUID CAPACITY AND SPECIFICATION - RAPTOR

Use fluid that meets the defined specification and viscosity grade.

If you do not use fluid that meets the defined specification and viscosity grade, it could result in:

- Component damage that your vehicle warranty does not cover.
- Reduced vehicle performance.

Capacities

Variant	Quantity
9.75 inch.	2.7–2.8 qt (2.6–2.67 L)

Rear Axle

Materials

Name	Specification
Motorcraft® SAE 75W-85 Premium Synthetic Hypoid Gear Lubricant(U.S.) Motorcraft® SAE 75W-85 Premium Synthetic Hypoid Gear Lubricant / Huile synthétique de haute qualité pour engrenages hypoides SAE 75W-85 Motorcraft®(Canada) XY-75W85-QL(U.S. & Canada)	WSS-M2C942-A

REAR AXLE FLUID CAPACITY AND SPECIFICATION - POLICE

Use fluid that meets the defined specification and viscosity grade.

If you do not use fluid that meets the defined specification and viscosity grade, it could result in:

- Component damage that your vehicle warranty does not cover.
- Reduced vehicle performance.

Capacities

Variant	Quantity
9.75 inch.	2.7–2.8 qt (2.6–2.67 L)

Materials

Name	Specification
Motorcraft® SAE 75W-85 Premium Synthetic Hypoid Gear Lubricant(U.S.) Motorcraft® SAE 75W-85 Premium Synthetic Hypoid Gear Lubricant / Huile synthétique de haute qualité pour engrenages hypoides SAE 75W-85 Motorcraft®(Canada) XY-75W85-QL(U.S. & Canada)	WSS-M2C942-A

Electronic Locking Differential (If Equipped)

WHAT IS THE ELECTRONIC LOCKING DIFFERENTIAL

The electronic locking differential is a device housed in the rear axle, and can provide additional traction when needed.

HOW DOES THE ELECTRONIC LOCKING DIFFERENTIAL WORK - EXCLUDING: RAPTOR

You can activate the differential electronically and shift it on the fly within the operating speed range. The electronic differential disengages when the vehicle speed exceeds a set value, and reengages when the vehicle speed goes below a set value. See **Switching the Electronic Locking Differential On and Off** (page 294). It also engages based on certain selected drive modes. See **Selecting a Drive Mode** (page 300). The electronic locking differential is for use in mud, rocks, sand, or any off-road condition where you need maximum traction.

Note: *The electronic locking differential can activate or deactivate automatically based on speed, four-wheel drive mode, and drive mode selection. See **Switching the Electronic Locking Differential On and Off** (page 294).*

Note: *The electronic locking differential is for off-road use only and is not for use on dry pavement. Using the electronic locking differential on dry pavement results in increased tire wear, noise and vibration.*

Note: *Do not perform this operation when cruise control or trail control are selected and active. The system may not engage as expected.*

HOW DOES THE ELECTRONIC LOCKING DIFFERENTIAL WORK - RAPTOR

You can activate the differential electronically and shift it on the fly within the operating speed range. The electronic differential disengages when the vehicle speed exceeds a set value and it reengages when the vehicle speed goes below a set value depending on drive mode. See **Switching the Electronic Locking Differential On and Off** (page 294). The electronic locking differential is for use in mud, rocks, sand, or any off-road condition where you need maximum traction.

Note: *The electronic locking differential can activate or deactivate automatically based on speed, four-wheel drive mode, and drive mode selection. See **Switching the Electronic Locking Differential On and Off** (page 294).*

Note: *The electronic locking differential is for off-road use only and is not for use on dry pavement. Using the electronic locking differential on dry pavement results in increased tire wear, noise and vibration.*

Note: *The electronic locking differential is not available in 2H.*

Note: *Do not perform this operation when cruise control or trail control are selected and active. The system may not engage as expected.*

Electronic Locking Differential (If Equipped)

ELECTRONIC LOCKING DIFFERENTIAL PRECAUTIONS

Operating the Electronic Locking Differential with a Spare or Mismatched Tires

On vehicles with an electronic locking differential, the size of the spare tire can affect performance of the system. If there is a significant difference between the two rear tires, you may have limited electronic locking differential functionality. If the system has difficulty disengaging, release the accelerator pedal and turn the steering wheel in the opposite direction when rolling. We recommend engaging and disengaging the electronic locking differential at a stop when you mount a spare on the rear axle.

SWITCHING THE ELECTRONIC LOCKING DIFFERENTIAL ON AND OFF - 4X4, EXCLUDING: RAPTOR

The button to activate and deactivate the electronic locking differential is in the center of the drive mode rotary switch.



To manually activate or deactivate the electronic locking differential, press the electronic locking differential button.

Electronic Locking Differential (If Equipped)

Note: The electronic locking differential can automatically activate or deactivate based on speed, four-wheel drive mode and drive mode selection. See **Selecting a Drive Mode** (page 307).

4X4 Rear Electronic Locking Differential Engagement Speed and Availability

Drive Modes	Maximum Engagement Speed	Automatic Disengagement Speed	Automatic Re-Engagement Speed
Normal (2H, 4A ² , 4H)	20 mph (30 km/h)	25 mph (41 km/h)	20 mph (30 km/h)
Eco (2H, 4A ² , 4H)	20 mph (30 km/h)	25 mph (41 km/h)	20 mph (30 km/h)
Sport (2H, 4A ² , 4H)	20 mph (30 km/h)	25 mph (41 km/h)	20 mph (30 km/h)
Slippery (2H, 4A ² , 4H)	20 mph (30 km/h)	25 mph (41 km/h)	20 mph (30 km/h)
Tow/Haul Mode (2H, 4A ² , 4H)	20 mph (30 km/h)	25 mph (41 km/h)	20 mph (30 km/h)
Off-Road (4H) ¹	No Speed Limit	No Speed Limit	No Speed Limit
Rock Crawl (4L) ¹	No Speed Limit	No Speed Limit	No Speed Limit

¹Automatically engages when you select these drive modes. You have the ability to manually override the automatic engagement by pressing the electronic locking differential button.

²If available for 4A drive modes.

4WD Mode	Maximum Engagement Speed	Automatic Disengagement Speed	Automatic Re-Engagement Speed
Four-Wheel Drive Low (4L)	No speed Limit	No speed Limit	No speed Limit

Note: The electronic locking differential may not engage if you press your accelerator pedal during an engagement attempt. A message could display in the instrument cluster display instructing you to release the accelerator pedal.

Note: If the electronic locking differential has difficulty disengaging, release the accelerator pedal and turn the steering wheel in the opposite direction while rolling.

Electronic Locking Differential (If Equipped)

Note: The electronic locking differential is for off-road use only and is not for use on dry pavement. Using the electronic locking differential on dry pavement results in increased tire wear, noise and vibration.

Note: Do not perform this operation when cruise control or trail control are selected and active. The system may not engage as expected.

SWITCHING THE ELECTRONIC LOCKING DIFFERENTIAL ON AND OFF - RAPTOR

The button to activate and deactivate the electronic locking differential is in the center of the drive mode rotary switch.



To manually activate or deactivate the electronic locking differential, press the electronic locking differential button.

Note: The electronic locking differential can activate or deactivate automatically based on speed, four-wheel drive mode, and drive mode selection. See **Selecting a Drive Mode** (page 307).

Rear Electronic Locking Differential Engagement Speed and Availability

Drive Modes	Maximum Engagement Speed	Automatic Disengagement Speed	Automatic Re-Engagement Speed
Normal (4A, 4H)	20 mph (30 km/h)	25 mph (41 km/h)	20 mph (30 km/h)
Sport (4A, 4H)	20 mph (30 km/h)	25 mph (41 km/h)	20 mph (30 km/h)
Slippery (4A, 4H)	20 mph (30 km/h)	25 mph (41 km/h)	20 mph (30 km/h)
Tow/Haul (4A, 4H)	20 mph (30 km/h)	25 mph (41 km/h)	20 mph (30 km/h)
Off-Road (4H) ¹	No Speed Limit	No Speed Limit	No Speed Limit

Electronic Locking Differential (If Equipped)

Drive Modes	Maximum Engagement Speed	Automatic Disengagement Speed	Automatic Re-Engagement Speed
Baja (4H)	No Speed Limit	No Speed Limit	No Speed Limit
Rock Crawl (4L) ¹	No Speed Limit	No Speed Limit	No Speed Limit

¹Automatically engages when you select this drive mode. You have the ability to manually override the automatic engagement by pressing the electronic locking differential button.

4WD Mode	Maximum Engagement Speed	Automatic Disengagement Speed	Automatic Re-Engagement Speed
Four-Wheel Drive Low (4L)	No speed Limit	No speed Limit	No speed Limit

Note: The electronic locking differential may not engage if you press your accelerator pedal during an engagement attempt. A message could display in the instrument display guiding you to release the accelerator pedal.

Note: If the electronic locking differential has difficulty disengaging, release the accelerator pedal and turn the steering wheel in the opposite direction while rolling.

Note: The electronic locking differential is for off-road use only and is not for use on dry pavement. Using the electronic locking differential on dry pavement results in increased tire wear, noise and vibration.

Note: Do not perform this operation when cruise control or trail control are selected and active. The system may not engage as expected.

SWITCHING THE ELECTRONIC LOCKING DIFFERENTIAL ON AND OFF - 4X2

The button to activate and deactivate the electronic locking differential is located in the center of the Drive mode rotary switch.



To manually activate or deactivate the electronic locking differential, press the electronic locking differential button.

Electronic Locking Differential (If Equipped)

4X2 Rear Electronic Locking Differential Engagement Speed and Availability

Maximum Engagement Speed	Automatic Disengagement Speed	Automatic Re-Engagement Speed
20 mph (30 km/h)	25 mph (41 km/h)	20 mph (30 km/h)

Note: The electronic locking differential may not engage if you press your accelerator pedal during an engagement attempt. A message could display in the instrument display guiding you to release the accelerator pedal.

Note: If the electronic locking differential has difficulty disengaging, release the accelerator pedal and turn the steering wheel in the opposite direction while rolling.

Note: The electronic locking differential is for off-road use only and is not for use on dry pavement. Using the electronic locking differential on dry pavement results in increased tire wear, noise and vibration.

Note: Do not perform this operation when cruise control or trail control are selected and active. The system may not engage as expected.

ELECTRONIC LOCKING DIFFERENTIAL INDICATORS



If both rear wheel axle shafts lock together, the indicator in the cluster is amber, providing additional traction.

If you select the electronic locking differential and the indicator in the cluster is gray or turns from amber to gray while driving, one of the following has occurred:

- The vehicle speed is too high.
- The accelerator pedal is too high during an engagement attempt.
- The vehicle is experiencing an anti-lock brake activation.
- The left and right wheel speed difference is too high during an engagement attempt.
- The system has malfunctioned and accompanies a check locking differential message in the information display. See your dealer as soon as possible.

Note: If the vehicle is experiencing an anti-lock braking event, the electronic locking differential could momentarily disengage.

Electronic Locking Differential (If Equipped)

ELECTRONIC LOCKING DIFFERENTIAL – TROUBLESHOOTING

ELECTRONIC LOCKING DIFFERENTIAL – INFORMATION MESSAGES - EXCLUDING: RAPTOR

Message	Details
To Engage Locking Differential Slow to 20 mph (30 km/h)	The electronic locking differential has been requested and engages when the speed condition is met.
To engage locking differential release accelerator pedal	Release the accelerator pedal to engage.
Check locking differential	An electronic locking differential system fault is present. Have your vehicle checked as soon as possible.

ELECTRONIC LOCKING DIFFERENTIAL – INFORMATION MESSAGES - RAPTOR

Message	Details
To Engage Locking Differential Slow to 20 mph (30 km/h)	The electronic locking differential has been requested and engages when the speed condition is met.
To engage locking differential release accelerator pedal	Release the accelerator pedal to engage.
Check locking differential	An electronic locking differential system fault is present. Contact an authorized dealer as soon as possible.
Locking differential not available in 2H	Displays when the electronic locking differential is selected while in 2H.

Drive Mode Control - Excluding: Raptor

WHAT IS DRIVE MODE CONTROL

This feature connects multiple vehicle systems through a single interface, providing you with enhanced vehicle control and driving dynamics for different driving scenarios, terrains, weather, or various road conditions.

HOW DOES DRIVE MODE CONTROL WORK

When a drive mode is selected it alters various electrical and mechanical systems within the vehicle to a predetermined configuration. The systems altered and features available will depend on which mode is selected.

Note: The electronic locking differential is available and automatically engages in some drive modes. See **Electronic Locking Differential** (page 293).

Note: Your vehicle reverts to normal mode each time you start it. If you shut your vehicle off in a drive mode other than normal mode, at startup the instrument cluster screen displays a pop-up asking if you would like to return to your last used drive mode. If you select yes to the pop-up, your vehicle returns to the last selected drive mode and the default four-wheel driveline setting associated with that drive mode. If you select no, your vehicle remains in normal mode and the default four-wheel driveline setting associated with that drive mode. If you do not select yes or no, the pop-up message times out, your vehicle remains in normal mode, and the four-wheel driveline setting remains in its last used setting.

SELECTING A DRIVE MODE



Rotate the controller located on the center console. Rotate the drive mode controller once to activate the drive mode selection menu in the display. Rotate the controller a second time to select and engage the drive mode.

Note: Button icons vary depending on the vehicle's configuration.

DRIVE MODES

ECO - 4X4



This mode decreases accelerator pedal responsiveness to soften driver inputs and encourage efficient driving.

Depending on your vehicle's options, adaptive cruise control is slower to return to the set speed and auto-start-stop engages more often. The system decreases air conditioning output to conserve energy when set to auto mode.

Drive Mode Control - Excluding: Raptor

Use this mode for fuel efficient driving which allows for an extended vehicle range.

Note: Two-wheel drive high (2H) is the default four-wheel drive mode. Four-wheel drive low (4L) is not available.

Note: The electronic locking differential is available below 25 mph (40 km/h). See **Switching the Electronic Locking Differential On and Off** (page 294).

ECO - 4X2



This mode decreases accelerator pedal responsiveness to soften driver inputs and encourage efficient driving.

Depending on your vehicle's options, adaptive cruise control is slower to return to the set speed and auto-start- stop engages more often. The system decreases air conditioning output to conserve energy when set to auto mode.

Use this mode for fuel efficient driving which allows for an extended driving range.

Note: The electronic locking differential is available below 25 mph (40 km/h). See **Switching the Electronic Locking Differential On and Off** (page 294).

NORMAL - 4X4



This mode adjusts all systems to their base settings and balances vehicle performance for all around drivability. Each time you switch your vehicle off it defaults to this mode.

Use this mode for everyday driving, such as city and highway routes or commuting.

Note: Two-wheel drive high (2H) is the default four-wheel drive mode. All four-wheel drive modes are selectable when in normal mode.

Note: The electronic locking differential is available below 25 mph (40 km/h). See **Switching the Electronic Locking Differential On and Off** (page 294).

NORMAL - 4X2



This mode adjusts all systems to their base settings and balances vehicle performance for all around drivability. Each time you switch your vehicle off it defaults to this mode.

Use this mode for everyday driving, such as city and highway routes or commuting.

Note: The electronic locking differential is available below 25 mph (40 km/h). See **Switching the Electronic Locking Differential On and Off** (page 294).

OFF-ROAD - 4X4



This mode lowers accelerator pedal responsiveness and delays transmission upshifts for improved vehicle control in low speed off-road environments. Traction and stability controls allow the wheels to spin to maintain vehicle momentum and clear debris from the tires for improved traction.

Depending on your vehicle's options, the system inhibits auto start stop and engages the rear electronic locking differential.

Use this mode for driving through mud, sand, and rough, uneven off-road terrains.

Note: Four-wheel drive high (4H) is the default four-wheel drive mode. Depending on your vehicle options, four-wheel drive auto (4A) or two-wheel drive high (2H) is not available.

Drive Mode Control - Excluding: Raptor

Note: The electronic locking differential engages when you select this mode at any speed, and you can disengage it at any time using the button. See **Switching the Electronic Locking Differential On and Off** (page 294).

Note: This mode is for Off-Road use only. Do not use this mode when driving on pavement. Depending on the four-wheel drive mode selection, this could cause driveline bind up and damage the system. See **Four-Wheel Drive** (page 278).

ROCK CRAWL - 4X4



This mode lowers accelerator pedal responsiveness and holds the transmission in lower gears to enhance vehicle control for low speed rock crawling. The system switches the traction and stability controls to their rock crawl settings.

This feature inhibits auto start stop and engages the rear electronic locking differential.

Use this mode when crossing aggressive terrain including rocks, mountain trails, and boulders.

Note: Four-wheel drive low (4L) is the only four-wheel drive mode available.

Note: The electronic locking differential engages when you select this mode at any speed, and you can disengage it at any time using the button. See **Switching the Electronic Locking Differential On and Off** (page 294).

Note: Comfort is the default steering mode. All steering modes are available. Off-road is the default suspension mode. All suspension modes are available. Normal is the default exhaust mode. All exhaust modes are available.

Note: This mode is for Off-Road use only. Do not use this mode when driving on pavement. This could cause driveline bind up and damage the system depending on the four-wheel drive mode you select. See **Four-Wheel Drive** (page 278).

SLIPPERY-4X4, VEHICLES WITH: 2-SPEED TORQUE ON DEMAND



This mode lowers accelerator pedal responsiveness, adjusts transmission shift points, and optimizes traction and stability controls to help mitigate wheel spin and maintain vehicle control in slick driving conditions.

Depending on your vehicle's options, this feature adjusts all-wheel drive control to provide optimum traction for slippery surfaces.

Use this mode for less than ideal road conditions such as snow and ice covered roads or for firm surfaces that are covered with loose or slippery materials.

Note: Four-wheel drive auto (4A) is the default four-wheel drive mode. Two-wheel drive high (2H) is not available.

Note: The electronic locking differential is available below 25 mph (40 km/h). See **Switching the Electronic Locking Differential On and Off** (page 294).

Note: Do not use this mode when driving on dry pavement. This could cause driveline bind up and damage the system depending on the four-wheel drive mode you select. See **Four-Wheel Drive** (page 278).

Drive Mode Control - Excluding: Raptor

SLIPPERY - 4X4, VEHICLES WITH: ELECTRONIC SHIFT-ON-THE-FLY



This mode lowers accelerator pedal responsiveness, adjusts transmission shift points, and optimizes traction and stability controls to help mitigate wheel spin and maintain vehicle control in slick driving conditions.

Depending on your vehicle's options, this feature adjusts all-wheel drive control to provide optimum traction for slippery surfaces.

Use this mode for less than ideal road conditions such as snow and ice covered roads or for firm surfaces that are covered with loose or slippery materials.

Note: *Four-wheel drive high (4H) is the default four-wheel drive mode. All four-wheel drive modes are selectable.*

Note: *The electronic locking differential is available below 25 mph (40 km/h). See **Switching the Electronic Locking Differential On and Off** (page 294).*

Note: *Do not use this mode when driving on dry pavement. This could cause driveline bind up and damage the system depending on the four-wheel drive mode you select. See **Four-Wheel Drive** (page 278).*

SLIPPERY - 4X2



This mode lowers accelerator pedal responsiveness, adjusts transmission shift points, and optimizes traction and stability controls to help mitigate wheel spin and maintain vehicle control in slick driving conditions.

Depending on your vehicle's options, this feature adjusts all-wheel drive control to provide optimum traction for slippery surfaces.

Use this mode for less than ideal road conditions such as snow and ice covered roads or for firm surfaces that are covered with loose or slippery materials.

Note: *The electronic locking differential is available below 25 mph (40 km/h). See **Switching the Electronic Locking Differential On and Off** (page 294).*

SPORT - 4X4, VEHICLES WITH: 2-SPEED TORQUE ON DEMAND



This mode increases accelerator pedal responsiveness and holds the transmission in lower gears longer for enhanced acceleration. The system switches the chassis controls to their sport settings.

Depending on your vehicle's options, this feature sets the exhaust to a louder tone, inhibits auto-start stop, increases steering torque buildup, and it adjusts the suspension for enhanced driver connectivity and responsive driving dynamics.

Use this mode for a sportier and engaging driving experience.

Note: *Four-wheel drive auto (4A) is the default four-wheel drive mode. Four-wheel drive low (4L) is not available.*

Note: *The electronic locking differential is available below 25 mph (40 km/h). See **Switching the Electronic Locking Differential On and Off** (page 294).*

SPORT - 4X4, VEHICLES WITH: ELECTRONIC SHIFT-ON-THE-FLY



This mode increases accelerator pedal responsiveness and holds the transmission in lower gears longer for enhanced acceleration. The system switches the chassis controls to their sport settings.

Drive Mode Control - Excluding: Raptor

Depending on your vehicle's options, this feature sets the exhaust sound to a louder tone, inhibits auto-start stop, increases steering torque buildup, and it adjusts the suspension for enhanced driver connectivity and responsive driving dynamics.

Use this mode for a sportier and engaging driving experience.

Note: Two-wheel drive high (2H) is the default four-wheel drive mode. Four-wheel drive low (4L) is not available.

Note: The electronic locking differential is available below 25 mph (40 km/h). See **Switching the Electronic Locking Differential On and Off** (page 294).

SPORT - 4X2



This mode increases accelerator pedal responsiveness and holds the transmission in lower gears longer for enhanced acceleration. The system switches the chassis controls to their sport settings.

Depending on your vehicle's options, the system increases the tone of the exhaust, increases steering effort, and adjusts the suspension for enhanced driver connectivity and responsive driving dynamics.

Use this mode for a sportier and engaging driving experience.

Note: The electronic locking differential is available below 25 mph (40 km/h). See **Switching the Electronic Locking Differential On and Off** (page 294).

TOW/HAUL - 4X4



For improved vehicle operation when towing a trailer or hauling a heavy load. This mode moves upshifts to higher engine speeds to reduce the frequency of transmission shifting. It also provides downshift engine braking to assist in maintaining vehicle speed when descending a slope.

Depending on your vehicle's options, the system enhances steering response to assist in controlling the vehicle when towing or hauling and auto-start stop is inhibited.

Note: All four-wheel drive modes are selectable. This mode does not default to a certain four-wheel drive mode and maintains the previous selection.

Note: The electronic locking differential is available below 25 mph (40 km/h). See **Switching the Electronic Locking Differential On and Off** (page 294).

TOW/HAUL - 4X2



For improved vehicle operation when towing a trailer or hauling a heavy load. This mode moves upshifts to higher engine speeds to reduce the frequency of transmission shifting. It also provides downshift engine braking to assist in maintaining vehicle speed when descending a slope.

Depending on your vehicle's options, the system enhances steering response to assist in controlling the vehicle when towing or hauling and auto-start stop is inhibited.

Note: The electronic locking differential is available below 25 mph (40 km/h). See **Switching the Electronic Locking Differential On and Off** (page 294).

Drive Mode Control - Excluding: Raptor

TRAIL - 4X2



This mode lowers accelerator pedal responsiveness and delays transmission up-shifts for improved vehicle control in low speed off-road environments. The system optimizes the traction and stability controls for improved traction and to help maintain forward momentum through loose deformable terrains.

Depending on your vehicle's options, the system disables auto-start-stop and optimizes the all-wheel drive system for enhanced traction.

Use this mode for driving on two-track trails, loose gravel and mixed uneven terrain.

Note: The electronic locking differential is available below 25 mph (40 km/h). See **Switching the Electronic Locking Differential On and Off** (page 294).

DRIVE MODE CONTROL – TROUBLESHOOTING

DRIVE MODE CONTROL – WARNING LAMPS



Some drive modes reduce traction and stability control performance and the indicator illuminates in the instrument cluster.

Note: The system has diagnostic checks that continuously monitor the system for proper operation. If a mode is unavailable due to a system fault, the drive mode system defaults to normal. When the system defaults to normal, the driveline settings remain the same as prior to the system fault.

DRIVE MODE CONTROL – INFORMATION MESSAGES

Message	Details
Selected 4x4 mode not available in current drive mode	You have selected a four-wheel drive mode that is not available in the current drive mode. Select an available four-wheel drive mode.

Drive Mode Control - Excluding: Raptor

DRIVE MODE CONTROL – FREQUENTLY ASKED QUESTIONS

Why did the system default to normal mode?

- If a mode is unavailable due to a system fault, it defaults to normal mode and the driveline settings remain the same as prior to the system fault.

Can I switch drive modes while I am driving?

- In most instances, you can switch drive modes while you are driving (if you maintain attention on the road), or while the vehicle is stationary. However, you should not switch the vehicle into a drive mode intended for off-road or track use while driving on paved, public roads. For example, while driving on a paved highway, it would be acceptable to switch from normal mode to eco mode, but not to off-road mode.

How long does it take for the vehicle to switch modes after I make a selection?

- After switching modes, the new drive mode activates within several seconds, if all the preconditions are met.

How should I decide which drive mode to use?

- Selecting a drive mode usually depends on the driving experience you would like to have, and the driving conditions. For example, if you want to have a more exciting on-road driving experience, you could switch into sport mode. If you find yourself driving on slick roads, you could switch into slippery mode.

Will drive modes impact my vehicle's fuel consumption?

- Drive modes can have an impact on your vehicle's fuel consumption. In addition to the active mode, your driving style also affects the fuel consumption.

Drive Mode Control - Raptor

WHAT IS DRIVE MODE CONTROL

This feature connects multiple vehicle systems through a single interface, providing you with enhanced vehicle control and driving dynamics for different driving scenarios, terrains, weather, or various road conditions.

HOW DOES DRIVE MODE CONTROL WORK

When a drive mode is selected it alters various electrical and mechanical systems within the vehicle to a predetermined configuration. The systems altered and features available will depend on which mode is selected.

Note: : The electronic locking differential is available and automatically engages in some drive modes. See **Electronic Locking Differential** (page 293).

Note: Off-Road drive modes automatically disable the Brake Over Accelerator system to allow for two-footed driving in off-road environments. See **Brake Over Accelerator** (page 314).

Note: Your vehicle reverts to normal mode each time you start it.

SELECTING A DRIVE MODE



Rotate the controller located on the center console. Rotate the drive mode controller once to activate the drive mode selection menu in the display. Rotate the controller a second time to select and engage the drive mode.

Note: Button icons vary depending on the vehicle's configuration.

Selecting a Steering Mode



To change the steering feel, press the button on the steering wheel. The first press displays a pop-up message in the instrument cluster display for the selected mode and subsequent presses changes the selected mode.

Modes:

- Normal – Developed to complement vehicle response during daily driving.
- Sport – Slightly less assist and damping for improved steering feel during spirited driving.

Drive Mode Control - Raptor

- Comfort – Slightly more assist for driver preference and daily driving ease.
- Off-road – Similar assist to Normal with added damping for improved control during off-road driving. The Off-road steering mode is only available in Off-road, Rock Crawl and Baja drive modes.

After selecting the desired setting, you may feel a soft feedback bump in the steering wheel when the changeover occurs.

Note: *If you disconnect or remove the battery, the steering system defaults to normal.*

Selecting a Suspension Mode



To change the suspension feel, press the button on the steering wheel. The first press displays a pop-up message in the instrument cluster display for the selected mode and subsequent presses changes the selected mode.

Modes:

- Normal – Default factory setting.
- Sport – Slightly stiffer suspension with emphasis on handling and control.
- Off-road – Maximizes shock performance in extreme off-road environments.

Selecting an Exhaust Mode



To change the exhaust sound, press the button on the steering wheel. The first press displays a pop-up message in the instrument cluster display for the selected mode and subsequent presses changes the selected mode.

Modes:

- Normal – Default setting provides a balance of comfort and feedback.
- Sport – Slightly louder than normal for spirited driving.
- Baja – Loudest setting for off-road use only. Maximum exhaust noise under all driving conditions.
- Quiet – Quietest setting for maximum comfort under all driving conditions.

Quiet Start

Quiet start allows you to schedule when the exhaust mode turns on the quiet setting. The time window can be from 1 to 24 hours.

Enabling and disabling quiet start:

1. Press Settings on the touchscreen.
2. Press Vehicle Settings.
3. Press Quiet Start.
4. Press Quiet Start.
5. Press Settings.

Setting quiet time:

1. Press Settings on the touchscreen.
2. Press Vehicle Settings.
3. Press Quiet Start.
4. Press Set Quiet Time.
5. Set your desired start and end times.

MyMode



You can use MyMode to create one custom vehicle configuration based on the current state of your vehicle.

When you have your vehicle configured to your desired settings, you can press and hold the button for a few seconds to save as MyMode.

Double-pressing the button activates your saved MyMode.

Drive Mode Control - Raptor

You can check the saved MyMode settings with a single press of the button.

You can save the following settings as MyMode:

- Drive mode.
- Steering mode.
- Suspension mode.
- Exhaust mode.
- Four-wheel drive mode.
- Stop and start on or off.
- Rear electronic locking differential on or off.

Note: MyMode can only be set with configurations that are available for each drive mode. See **Drive Modes** (page 309).

Note: You can save or view MyMode at any time, regardless of your vehicle's speed or transmission selection, as long as your vehicle is running and it meets system conditions.

Note: When activating MyMode, your vehicle must meet all preconditions for the drive mode and various settings before it activates. A message appears if it does not meet system conditions.

DRIVE MODES

BAJA

 This mode increases accelerator pedal responsiveness, optimizes transmission shifting response, and activates the anti-lag system all for quicker power delivery. The system places the stability controls in their baja settings for optimum vehicle control in loose sandy conditions.

This feature places the steering and suspension in their off-road settings for enhanced vehicle dynamics in high speed off-roading.

Additionally, active exhaust is set to the baja setting for a louder and more aggressive tone.

Use this mode for maximized high speed performance in off-road environments.

Note: Four-wheel drive high (4H) is the default four-wheel drive mode. Four-wheel drive auto is not available.

Note: Off-road is the default steering and suspension modes. All steering and suspension modes are available. Baja is the default exhaust mode. All exhaust modes are available.

Note: The electronic locking differential is available at all speeds in four-wheel drive. See **Switching the Electronic Locking Differential On and Off** (page 296).

Note: This mode is for Off-Road use only. Do not use this mode when driving on pavement. This could cause driveline bind up and damage the system depending on the four-wheel drive mode selection. See **Four-Wheel Drive** (page 278).

NORMAL



This mode adjusts all systems to their base settings and balances vehicle performance for all around drivability. Each time you switch your vehicle off it defaults to this mode.

Use this mode for everyday driving, such as city and highway routes or commuting.

Note: Two-wheel drive high (2H) is the default four-wheel drive mode. All four-wheel drive modes are selectable when in normal mode.

Note: The electronic locking differential is available below 25 mph (40 km/h). See **Switching the Electronic Locking Differential On and Off** (page 294).

Drive Mode Control - Raptor

Note: Normal is the default steering, suspension, and exhaust modes. Off-road steering mode is not available. All suspension and exhaust modes are available.

OFF-ROAD



This mode lowers accelerator pedal responsiveness and delays transmission upshifts for improved vehicle control in low speed off-road environments. Traction and stability controls allow the wheels to spin to maintain vehicle momentum and clear debris from the tires for improved traction.

The system inhibits auto start stop and engages the rear electronic locking differential.

Use this mode for driving through mud, sand, and rough, uneven off-road terrains.

Note: Four-wheel drive high (4H) is the default four-wheel drive mode.

Note: The electronic locking differential engages when you select this mode at any speed, and you can disengage it at any time using the button. See **Switching the Electronic Locking Differential On and Off** (page 294).

Note: Off-road is the default steering mode. All steering modes are available. Off-road is the default suspension mode. All suspension modes are available. Sport is the default exhaust mode. All exhaust modes are available.

Note: This mode is for Off-road use only. Do not use this mode when driving on pavement. Depending on the four-wheel drive mode selection, this could cause driveline bind up and damage the system. See **Four-Wheel Drive** (page 278).

ROCK CRAWL



This mode lowers accelerator pedal responsiveness and holds the transmission in lower gears to enhance vehicle control for low speed rock crawling. The system switches the traction and stability controls to their rock crawl settings.

This feature inhibits auto start stop and engages the rear electronic locking differential.

Use this mode when crossing aggressive terrain including rocks, mountain trails, and boulders.

Note: Four-wheel drive low (4L) is the only four-wheel drive mode available.

Note: The electronic locking differential engages when you select this mode at any speed, and you can disengage it at any time using the button. See **Switching the Electronic Locking Differential On and Off** (page 294).

Note: Comfort is the default steering mode. All steering modes are available. Off-road is the default suspension mode. All suspension modes are available. Normal is the default exhaust mode. All exhaust modes are available.

Note: This mode is for Off-Road use only. Do not use this mode when driving on pavement. This could cause driveline bind up and damage the system depending on the four-wheel drive mode you select. See **Four-Wheel Drive** (page 278).

SLIPPERY



This mode lowers accelerator pedal responsiveness, adjusts transmission shift points, and optimizes traction and stability controls to help mitigate wheel spin and maintain vehicle control in slick driving conditions.

Drive Mode Control - Raptor

This feature adjusts four-wheel drive control to provide optimum traction for slippery surfaces.

Use this mode for less than ideal road conditions such as snow and ice covered roads or for firm surfaces that are covered with loose or slippery materials.

Note: Four-wheel drive auto (4A) is the default four-wheel drive mode. Two-wheel drive high (2H) is not available.

Note: The electronic locking differential is available below 25 mph (40 km/h). See **Switching the Electronic Locking Differential On and Off** (page 294).

Note: Normal is the default steering, suspension, and exhaust modes. Off-road steering mode is not available. All suspension and exhaust modes are available.

Note: Do not use this mode when driving on dry pavement. This could cause driveline bind up and damage the system depending on the four-wheel drive mode you select. See **Four-Wheel Drive** (page 278).

SPORT - 3.5L



This mode increases accelerator pedal responsiveness and holds the transmission in lower gears longer for enhanced acceleration. The system switches the chassis controls to their sport settings.

This feature sets the exhaust to a louder tone, inhibits auto-start stop, increases steering torque buildup, and it adjusts the suspension for enhanced driver connectivity and responsive driving dynamics.

Use this mode for a sportier and engaging driving experience.

Note: Two-wheel drive auto (2H) is the default four-wheel drive mode. Four-wheel drive low (4L) is not available.

Note: The electronic locking differential is available below 25 mph (40 km/h). See **Switching the Electronic Locking Differential On and Off** (page 294).

Note: Sport is the default steering, suspension, and exhaust modes. Off-road steering mode is not available. All suspension and exhaust modes are available.

SPORT - 5.2L



This mode increases accelerator pedal responsiveness and holds the transmission in lower gears longer for enhanced acceleration. The system switches the chassis controls to their sport settings.

This feature sets the exhaust sound to a louder tone, increases steering torque buildup, and it adjusts the suspension for enhanced driver connectivity and responsive driving dynamics.

Use this mode for a sportier and engaging driving experience.

Note: Four-wheel drive auto (4A) is the default four-wheel drive mode. Four-wheel drive low (4L) is not available.

Note: The electronic locking differential is available below 25 mph (40 km/h). See **Switching the Electronic Locking Differential On and Off** (page 294).

Note: Sport is the default steering, suspension, and exhaust modes. Off-road steering mode is not available. All suspension and exhaust modes are available.

Drive Mode Control - Raptor

TOW/HAUL



For improved vehicle operation when towing a trailer or hauling a heavy load. This mode moves upshifts to higher engine speeds to reduce the frequency of transmission shifting. It also provides downshift engine braking to assist in maintaining vehicle speed when descending a slope.

The system enhances steering response to assist in controlling the vehicle when towing or hauling and auto-start stop is inhibited.

Note: All four-wheel drive modes are selectable. This mode does not default to a certain four-wheel drive mode and maintains the previous selection.

Note: The electronic locking differential is available below 25 mph (40 km/h). See **Switching the Electronic Locking Differential On and Off** (page 294).

Note: Normal is the default steering and exhaust modes. Off-road steering mode is not available. All exhaust modes are available. Sport is the default suspension mode. Normal suspension mode is available. Off-road suspension mode is not available.

DRIVE MODE CONTROL – TROUBLESHOOTING

DRIVE MODE CONTROL – WARNING LAMPS



Some drive modes reduce traction and stability control performance and the indicator illuminates in the instrument cluster.

Note: The system has diagnostic checks that continuously monitor the system for proper operation. If a mode is unavailable due to a system fault, the drive mode system defaults to normal. When the system defaults to normal, the driveline settings remain the same as prior to the system fault.

DRIVE MODE CONTROL – INFORMATION MESSAGES

Message	Details
Selected 4x4 mode not available in current drive mode	You have selected a four-wheel drive mode that is not available in the current drive mode. Select an available four-wheel drive mode.

Drive Mode Control - Raptor

DRIVE MODE CONTROL – FREQUENTLY ASKED QUESTIONS

Why did the system default to normal mode?

- If a mode is unavailable due to a system fault, it defaults to normal mode and the driveline settings remain the same as prior to the system fault.

Can I switch drive modes while I am driving?

- In most instances, you can switch drive modes while you are driving (if you maintain attention on the road), or while the vehicle is stationary. However, you should not switch the vehicle into a drive mode intended for off-road use while driving on paved, public roads. For example, while driving on a paved highway, it would be acceptable to switch from normal mode to sport mode, but not to off-road mode.

How long does it take for the vehicle to switch modes after I make a selection?

- After switching modes, the new drive mode will activate within several seconds, if all the appropriate pre-conditions are met.

How should I decide which drive mode to use?

- Selecting a drive mode usually depends on the driving experience you would like to have, and the driving conditions. For example, if you want to have a more exciting on-road driving experience, you could switch into sport mode. If you find yourself driving on slick roads, you could switch into slippery mode.

Will drive modes impact my vehicle's fuel consumption?

- Drive modes can have an impact on your vehicle's fuel consumption. In addition to the active mode, your driving style will also affect the fuel consumption.

Brakes

BRAKE PRECAUTIONS

Wet brakes result in reduced braking efficiency. Gently press the brake pedal a few times when leaving a car wash or driving from standing water to dry the brakes.

Note: *Depending on applicable laws and regulations in the country for which your vehicle was originally built, your brake lamps may flash during heavy braking. Following this, your hazard lights may also flash when your vehicle comes to a stop.*

ANTI-LOCK BRAKING SYSTEM

ANTI-LOCK BRAKING SYSTEM LIMITATIONS

The anti-lock braking system does not eliminate the risk of crash when:

- You drive too closely to the vehicle in front of you.
- Your vehicle is hydroplaning.
- You take corners too fast.
- The road surface is poor.

Note: *If the system activates, the brake pedal could pulse and travel further. Maintain pressure on the brake pedal.*

BRAKE OVER ACCELERATOR - EXCLUDING: RAPTOR

In the event the accelerator pedal becomes stuck or entrapped, apply steady and firm pressure to the brake pedal to slow the vehicle and reduce engine power. If you experience this condition, apply the brakes and bring your vehicle to a safe

stop. Move the transmission to park (P), switch the engine off and apply the parking brake. Inspect the accelerator pedal for any interference. If none are found and the condition persists, have your vehicle towed to the nearest authorized dealer.

BRAKE OVER ACCELERATOR - RAPTOR

In the event the accelerator pedal becomes stuck or entrapped, apply steady and firm pressure to the brake pedal to slow the vehicle and reduce engine power. If you experience this condition, apply the brakes and bring your vehicle to a safe stop. Move the transmission to park (P), switch the engine off and apply the parking brake. Inspect the accelerator pedal for any interference. If none are found and the condition persists, have your vehicle towed to the nearest authorized dealer.

Note: *Certain drive modes can disable brake over accelerator for off-road driving.*

LOCATING THE BRAKE FLUID RESERVOIR

See **Under Hood Overview** (page 509).

CHECKING THE BRAKE FLUID



WARNING: Do not use any fluid other than the recommended brake fluid as this will reduce brake efficiency. Use of incorrect fluid could result in the loss of vehicle control, serious personal injury or death.

Brakes



WARNING: Only use brake fluid from a sealed container. Contamination with dirt, water, petroleum products or other materials may result in brake system damage or failure. Failure to adhere to this warning could result in the loss of vehicle control, serious personal injury or death.



WARNING: Do not allow the fluid to touch your skin or eyes. If this happens, rinse the affected areas immediately with plenty of water and contact your physician.



WARNING: The brake system could be affected if the brake fluid level is below the **MIN** mark or above the **MAX** mark on the brake fluid reservoir.

1. Park your vehicle on a level surface.



2. Look at the brake fluid reservoir to see where the brake fluid level is relative to the **MIN** and the **MAX** marks on the reservoir.

Note: To avoid fluid contamination, the reservoir cap must remain in place and fully tight, unless you are adding fluid.

Only use fluid that meets our specifications. See **Brake Fluid Specification** (page 315).

BRAKE FLUID SPECIFICATION

Use fluid that meets the defined specification and viscosity grade.

If you do not use fluid that meets the defined specification and viscosity grade, it could result in:

- Component damage that your vehicle warranty does not cover.
- Reduced brake performance.

Note: We recommend you to use Dot 4 Low Viscosity (LV) High Performance Brake Fluid meeting WSS-M6C65-A2 specifications or ISO 4925 Class 6 standards. If you use any fluid other than the recommended fluid, it could cause reduced brake performance and not meet our performance standards. Keep brake fluid clean and dry. Contamination with dirt, water, petroleum products or other materials could result in brake system damage and possible failure.

Brakes

Capacities

Variant	Quantity
All.	Fill as required.

Materials

Name	Specification
Motorcraft® DOT 4 LV High Performance Motor Vehicle Brake Fluid(U.S.) Motorcraft® DOT 4 LV High Performance Motor Vehicle Brake Fluid / Liquide de frein automobile haute performance DOT 4 LV Motorcraft®(Canada) PM-20(U.S. & Canada)	WSS-M6C65-A2

BRAKES – TROUBLESHOOTING

BRAKES – WARNING LAMPS



WARNING: Driving your vehicle with the warning lamp on is dangerous. A significant decrease in braking performance may occur. It may take you longer to stop your vehicle. Have your vehicle checked as soon as possible. Driving extended distances with the parking brake engaged can cause brake failure and the risk of personal injury.

BRAKE



The brake indicator momentarily illuminates when you switch the ignition on to confirm the lamp is functional. It may also illuminate when you apply the parking brake and the ignition is on. If it illuminates when your vehicle is moving, make sure the parking brake is disengaged. If the parking brake is disengaged, this indicates low brake fluid level or a brake system fault. See an authorized dealer.

Note: Lamps may vary depending on region.



If the ABS indicator illuminates when you are driving, this indicates a malfunction. Your vehicle continues to have normal braking without the anti-lock braking system function. See an authorized dealer.

BRAKES – FREQUENTLY ASKED QUESTIONS

Is it normal for my brakes to make noise?

Occasional brake noise is normal. If a metal-to-metal, continuous grinding, or squeal sound is present, the brake lining could be worn. Have the system checked.

There is an electrical motor sound when I press on the brake pedal or activate the park brake switch. Is this normal?

Yes, those sounds are the electronic brake booster or the electronic park brake operating.

Note: *Brake dust could accumulate on the wheels, even under normal driving conditions. Some dust is normal as the brakes wear and does not contribute to brake noise. See **Cleaning Wheels** (page 558).*

Electric Parking Brake

WHAT IS THE ELECTRIC PARKING BRAKE

The electric parking brake is used to hold your vehicle on slopes and flat roads.

APPLYING THE ELECTRIC PARKING BRAKE



WARNING: Apply the parking brake, shift into park (P), switch the ignition off and remove the key before you leave your vehicle. Failure to follow this instruction could result in personal injury or death.



WARNING: If you drive extended distances with the parking brake applied, you could cause damage to the brake system.



WARNING: The electric parking brake does not operate if the vehicle battery has run out of charge.



WARNING: If the parking brake is fully released, but the brake warning lamp remains illuminated, the brakes may not be working properly. Have your vehicle checked as soon as possible.



The switch is on the lower part of the instrument panel.

Pull the switch up to apply the electric parking brake. The red warning lamp flashes, then steadily illuminates when the parking brake is applied.

Note: You can apply the electric parking brake when the ignition is off.

Note: The electric parking brake could automatically apply when park (P) is selected. See **Park (P)** (page 270).

APPLYING THE ELECTRIC PARKING BRAKE IN AN EMERGENCY

You can use the electric parking brake to slow or stop your vehicle in an emergency. Pull the switch up and hold it.

The red warning lamp illuminates, a tone sounds and the stoplamps turn on when you use the electric parking brake in an emergency.

The electric parking brake continues to slow your vehicle down unless you release the switch.

Note: Do not apply the electric parking brake when your vehicle is moving, except in an emergency. If you repeatedly use the electric parking brake to slow or stop your vehicle, you could cause damage to the brake system.

MANUALLY RELEASING THE ELECTRIC PARKING BRAKE

1. Switch the ignition on.
2. Press and hold the brake pedal.
3. Push the switch down.

The red warning lamp turns off.

Pulling Away When Towing a Trailer Uphill

1. Press and hold the brake pedal.
2. Pull the switch upward and hold it.
3. Shift into gear.
4. Press the accelerator pedal until engine has developed sufficient torque to prevent your vehicle from rolling down the hill.
5. Release the switch and pull away in a normal manner.

Electric Parking Brake

AUTOMATICALLY RELEASING THE ELECTRIC PARKING BRAKE

1. Close the driver door.
2. Shift into gear.
3. Press the accelerator pedal and pull away in a normal manner.

ELECTRIC PARKING BRAKE AUDIBLE WARNING

Sounds when the parking brake is on and your vehicle is moving with at least 5 km/h. If the warning tone continues after you have released the parking brake, this indicates a malfunction. Have your vehicle checked as soon as possible.

RELEASING THE ELECTRIC PARKING BRAKE IF THE VEHICLE BATTERY HAS RUN OUT OF CHARGE



WARNING: The electric parking brake does not operate if the vehicle battery has run out of charge.

Connect a booster battery to the vehicle battery to release the electric parking brake if the vehicle battery has run out of charge. See **Jump Starting the Vehicle** (page 489).

ELECTRIC PARKING BRAKE – TROUBLESHOOTING

ELECTRIC PARKING BRAKE – WARNING LAMPS

Brake System



It illuminates red when you apply the parking brake and your vehicle is on. If the lamp flashes when the parking brake has been released, this indicates the parking brake system requires service. Have your vehicle checked as soon as possible.

Note: Lamps may vary depending on region.

Electric Parking Brake



When the lamp illuminates yellow, it indicates a malfunction in the electric parking brake. Have your vehicle checked as soon as possible.

Note: Lamps may vary depending on region.

Electric Parking Brake

ELECTRIC PARKING BRAKE – INFORMATION MESSAGES

Message	Details
To Release: Press Brake and Switch	The electric parking brake is set and a manual release is attempted without the brake pedal being pressed.
Park Brake Use Switch to Release	The electric parking brake is set and an automatic release is attempted but cannot be performed. Perform a manual release.
Release Park Brake	The electric parking brake is set and your vehicle speed exceeds 3 mph (5 km/h). Release the electric parking brake before continuing to drive.
Park Brake Not Applied	The electric parking brake is not fully applied.
Park Brake Not Released	The electric parking brake is not fully released.
Brake maintenance mode	The electric parking brake system has been put into a special mode to allow brake service. Have the system checked as soon as possible.
Park Brake Limited Function Service Required	The electric parking brake system has detected a condition that requires service. Some functionality may still be available. Have the system checked as soon as possible.
Park Brake Malfunction Service Now	The electric parking brake system has detected a condition that requires service. Have the system checked as soon as possible.

Reverse Brake Assist

HOW DOES REVERSE BRAKE ASSIST WORK

Reverse brake assist is designed to reduce impact damage or assist in avoiding a collision while in reverse (R). It functions when in reverse (R) and traveling at a speed of 1–7 mph (2–12 km/h).

If the system detects an obstacle behind your vehicle, it provides a warning through the rear parking aid or cross traffic alert system. Using sensors on the rear of the vehicle, it can detect a possible collision and apply the brakes. If full braking occurs, the system attempts to stop the vehicle a safe distance from the obstacle.

REVERSE BRAKE ASSIST PRECAUTIONS



WARNING: You are responsible for controlling your vehicle at all times. The system is designed to be an aid and does not relieve you of your responsibility to drive with due care and attention. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.



WARNING: To help avoid personal injury, always use caution when in reverse (R) and when using the sensing system.



WARNING: The system may not operate properly during severe weather conditions, for example snow, ice, heavy rain and spray. Always drive with due care and attention. Failure to take care may result in a crash.



WARNING: Traffic control systems, fluorescent lamps, inclement weather, air brakes, external motors and fans may affect the correct operation of the sensing system. This may cause reduced performance or false alerts.



WARNING: Some situations and objects prevent hazard detection. For example low or direct sunlight, inclement weather, unconventional vehicle types, and pedestrians. Apply the brakes when necessary. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.



WARNING: Do not use the system with accessories that extend beyond the front or rear of your vehicle, for example a trailer hitch or bike rack. The system is not able to make corrections for the additional length of the accessories.

The system only applies the brakes for a short period of time when an event occurs. Act as soon as you notice the brakes apply to remain in control of the vehicle. If you do not intervene the vehicle may start to move again.

Note: *Certain add-on devices around the bumper or fascia may create false alerts. For example, large trailer hitches, bicycle or surfboard racks, license plate brackets, bumper covers or any other device that may block the normal detection zone of the system. Remove the add-on device to prevent false alerts.*

Note: *The system does not react to small or moving objects, particularly those close to the ground.*

Note: *The system does not operate during hard acceleration or steering.*

Reverse Brake Assist

Note: If your vehicle sustains damage to the bumper or fascia leaving it misaligned or bent, it could alter the sensing zone causing inaccurate measurement of obstacles or false alerts.

Note: Vehicle loading and suspension changes can impact the angle of the sensors and may change the normal detection zone of the system resulting in inaccurate measurement of obstacles or false alerts.

Note: When you connect a trailer, the system may detect the trailer and provide an alert, or the system turns off. If the system does not turn off, manually switch the system off after you connect the trailer.

Note: You may experience reduced system performance on road surfaces that limit deceleration. For example, roads with ice, loose gravel, mud or sand.

SWITCHING REVERSE BRAKE ASSIST ON AND OFF

1. From the driver assistance menu, press Reverse Brake Assist. See **Driver Assistance Menu** (page 626).

2. Switch the feature on or off.

Note: The system is unavailable when the rear parking aid or cross traffic alert is off.

Note: If your vehicle is not equipped with cross traffic alert, the reverse brake assist relies on input from only the rear parking aid and rear camera sensors.

OVERRIDING REVERSE BRAKE ASSIST

There could be instances when unexpected or unwanted braking occurs. Firmly pressing the accelerator pedal or switching the feature off overrides the system.

REVERSE BRAKE ASSIST INDICATORS

If the system determines that a collision with an obstacle may occur, full braking may apply.



A message and warning indicator appear when the system applies the brakes.

Reverse Brake Assist

REVERSE BRAKE ASSIST – TROUBLESHOOTING

REVERSE BRAKE ASSIST – INFORMATION MESSAGES

Message	Details
Reverse Brake Assist	Displays for a few seconds when the system applies the brakes.
Reverse Brake Assist not available See manual	Make sure the rear parking aid and cross traffic alert systems are switched on. Make sure that all doors, liftgate or tailgate and hood are closed and no vehicle add-on devices or modifications are interfering with the system. Make sure the rear view camera is clear and the mirrors are not folded while in reverse if 360 degree cameras are installed. Drive the vehicle on a straight road for a short period. If the message remains, have the system checked as soon as possible.
Reverse Brake Assist Off	Displays when reverse brake assist is off.

Reverse Brake Assist

REVERSE BRAKE ASSIST – FREQUENTLY ASKED QUESTIONS

What are the precautions to be followed when using the reverse brake assist system?

- The system uses a combination of rear parking aid cameras and parking sensors for operation. Poor visibility or low lighting conditions can impact performance. Make sure the rear parking aid cameras and parking sensors are not dirty or obstructed.
- Reverse your vehicle slowly. On rare occasions, detection issues can occur due to road infrastructure, for example sloped driveways and textured surfaces behind the vehicle or objects close to the reversing path.

Why is reverse brake assist unavailable?

- Make sure you switch the system on. See **Switching Reverse Brake Assist On and Off** (page 322).
- Make sure that the liftgate or tailgate, hood and all doors are closed.
- Make sure the cross traffic alert system is on. See **What Is Cross Traffic Alert** (page 404).
- Make sure the rear parking aid system is on. See **What is the Rear Parking Aid** (page 345).
- Make sure that traction control is on. See **Switching Traction Control On and Off** (page 328).
- Your vehicle may have sustained a rear end impact. Have the sensors checked for proper coverage and operation.

- Make sure the exterior cameras are not dirty or obstructed. If dirty, clean the cameras. If the reverse brake assist unavailable message still appears after cleaning the cameras, wait a short time for the message to clear. If the message does not clear, drive the vehicle on a straight road for a short period. If the message remains, have the system checked.
- Make sure the sensors are not blocked or faulted. See **Locating the Rear Parking Aid Sensors** (page 345). See **Locating the Cross Traffic Alert Sensors** (page 406).
- You recently had your vehicle serviced, or the battery disconnected. Drive your vehicle a short distance to resume system operation.
- The system does not function when you connect a trailer. Operation resumes when you disconnect the trailer.

Note: *If you are still having problems with reverse brake assist, have the system checked as soon as possible.*

Hill Start Assist

WHAT IS HILL START ASSIST

Hill Start Assist applies the brakes to hold your vehicle after you bring it to a stop on a slope. This makes it easier for you to pull away without using the parking brake.

HOW DOES HILL START ASSIST WORK

When the system activates, your vehicle remains stationary for a few seconds after you release the brake pedal. This gives you time to move your foot from the brake pedal to the accelerator pedal. The brakes release when you apply the accelerator pedal and the vehicle begins to move forward, or the system exceeds the time allowed for automatically applying the brakes.

The system activates when your vehicle is in any forward gear and facing uphill, or when your vehicle is in reverse (R) and facing downhill.

HILL START ASSIST PRECAUTIONS



WARNING: The system does not replace the parking brake. When you leave your vehicle, always apply the parking brake.



WARNING: You must remain in your vehicle when the system turns on. At all times you are responsible for controlling your vehicle, supervising the system, and intervening if required. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.



WARNING: The system turns off if there is a malfunction.

HILL START ASSIST – TROUBLESHOOTING

HILL START ASSIST – INFORMATION MESSAGES

Message	Details
Hill Start Assist not available	Displays when system is not available. Have your vehicle checked as soon as possible.

Auto Hold

HOW DOES AUTO HOLD WORK

Auto hold applies the brakes to hold your vehicle after you bring the vehicle to a stop. This can help when waiting on a hill or in traffic.

SWITCHING AUTO HOLD ON AND OFF



WARNING: The system does not replace the parking brake. When you leave your vehicle, always apply the parking brake.



WARNING: You must remain in your vehicle when the system turns on. At all times you are responsible for controlling your vehicle, supervising the system, and intervening if required. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.

You can switch the system on or off by accessing the menu in the SYNC display screen.

1. Press **Features** on the touchscreen.
2. Press **Driver Assistance**.

Note: You can only switch the system on after you close the driver door.

Note: The system remembers the last setting when you start your vehicle.

Note: When using an automatic car wash, make sure to switch auto hold off or shift to neutral (N) with the brake pedal applied to ensure auto hold is not active.

USING AUTO HOLD

1. Bring your vehicle to a complete stop. The auto hold active indicator illuminates in the instrument cluster display.
2. Release the brake pedal. The system holds your vehicle at a standstill. The auto hold active indicator remains illuminated in the instrument cluster display.
3. Apply the accelerator and drive off in a normal manner. The system releases the brakes and the auto hold active indicator switches off.

Note: The system only activates if you bring the vehicle to a complete stop.

Note: Under certain conditions, the system could apply the electric parking brake. The brake system warning lamp illuminates. The electric parking brake releases when you press the accelerator pedal. See **Automatically Releasing the Electric Parking Brake** (page 319).

Note: While auto hold is applying the brakes, if you shift into reverse (R) or neutral (N) with your foot on the brake pedal, auto hold releases the brake. However, while auto hold is applying the brakes, if you shift into reverse (R) or neutral (N) without your foot on the brake pedal, auto hold continues to apply the brakes. In this case, the driver pressing the brake pedal causes auto hold to release the brake.

The following situations can cause auto hold to not work:

- Your vehicle is in temporary neutral mode.
- The driver door is open.
- You shift into reverse (R) or neutral (N) before the system is active.

Auto Hold

AUTO HOLD INDICATORS



Illuminates when the system is active.



Illuminates when the system is on but cannot hold your vehicle at a standstill at this particular time.

Traction Control

WHAT IS TRACTION CONTROL

The traction control system helps to avoid drive wheel spin and loss of traction.

HOW DOES TRACTION CONTROL WORK

If your wheels begin to spin, the loss of traction can compromise steering control and stability of the vehicle. The traction control system applies the brakes to individual wheels and when needed, reduces engine power at the same time to increase traction.

SWITCHING TRACTION CONTROL ON AND OFF



WARNING: Operating your vehicle with the traction control disabled could lead to an increased risk of loss of vehicle control, vehicle rollover, personal injury and death.



The traction control system turns on each time you switch the ignition on.

The button for the stability and traction control system is on the instrument panel.

Press and release the button to switch traction control off. The stability control system remains fully active, to switch it off, press and hold the button for a few seconds, then release.

When you switch traction control off, a message and an illuminated icon appear on the instrument cluster.

Press the switch again to turn the traction control system back on to normal operation.

If your vehicle is stuck in mud or snow, switching traction control off may be beneficial as this allows the wheels to spin.

TRACTION CONTROL INDICATOR

Stability and Traction Control Indicator



If the indicator does not illuminate when you switch the ignition on, or remains on when the engine is running, this indicates a malfunction. Have your vehicle checked by an authorized dealer as soon as possible.



The traction control off indicator illuminates when you switch the traction control system off, or when an alternative stability control mode is selected that requires the traction control off depending on the drive mode selected.

Traction Control

TRACTION CONTROL – TROUBLESHOOTING

TRACTION CONTROL – INFORMATION MESSAGES

Message	Details
Service AdvanceTrac	The system detects a condition that requires service. Contact an authorized dealer as soon as possible.
AdvanceTrac Off	The status of the AdvanceTrac system after you switched it off.
AdvanceTrac On	The status of the AdvanceTrac system after you switched it on.
Traction Control Off	The status of the traction control system after you switched it off.
Traction Control On	The status of the traction control system after you switched it on.

Stability Control

HOW DOES STABILITY CONTROL WORK



WARNING: Vehicle modifications involving braking system, aftermarket roof racks, suspension, steering system, tire construction and wheel and tire size may change the handling characteristics of your vehicle and may adversely affect the performance of the electronic stability control system. In addition, installing any stereo speakers may interfere with and adversely affect the electronic stability control system. Reducing the effectiveness of the electronic stability control system could lead to an increased risk of loss of vehicle control, vehicle rollover, personal injury and death.



WARNING: Remember that even advanced technology cannot defy the laws of physics. It's always possible to lose control of a vehicle due to inappropriate driver input for the conditions. Aggressive driving on any road condition can cause you to lose control of your vehicle increasing the risk of personal injury or property damage. Activation of the electronic stability control system is an indication that at least some of the tires have exceeded their ability to grip the road; this could reduce the operator's ability to control the vehicle potentially resulting in a loss of vehicle control, vehicle rollover, personal injury and death.



WARNING: You are responsible for controlling your vehicle at all times. The system is designed to be an aid and does not relieve you of your responsibility to drive with due care and attention. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.

If a driving condition activates either the stability control or traction control you may experience the following conditions:

- The stability and traction control light flashes.
- Your vehicle slows down.
- Reduced engine power.

The stability control system has several features built into it to help you maintain control of your vehicle:

Electronic Stability Control

Electronic stability control enhances your vehicle's ability to prevent skids or lateral slides by applying brakes to one or more of the wheels individually and, if necessary, reducing engine power.

Roll Stability Control

Roll stability control enhances your vehicle's ability to prevent rollovers by detecting your vehicle's roll motion and the rate at which it changes by applying the brakes to one or more wheels individually.

Curve Control

Curve control enhances your vehicle's ability to follow the road when cornering severely or avoiding objects in the roadway. Curve control operates by reducing engine power and, if necessary, applying brakes to one or more of the wheels individually.

Stability Control

Side Wind Stabilization

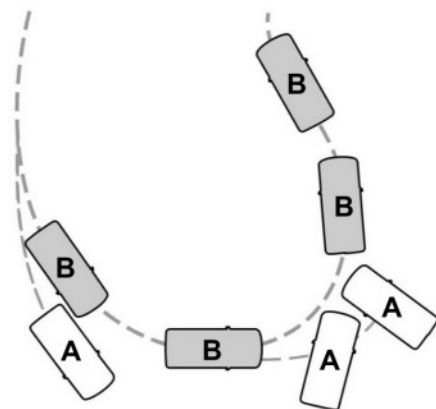
Side wind stabilization is an advanced feature that works by carefully applying the brakes on one side of the vehicle to reduce the effect of a side wind gust on the vehicle's path.

Torque Vectoring by Brakes

Torque vectoring control applies brake torque on the inner driven wheel in a curve for better traction to avoid an understeer, or oversteer situation. Unlike electronic stability control, enhanced torque vectoring control does not slow the vehicle. It helps control excessive wheel slip and gives the vehicle improved cornering agility.

Traction Control

Traction control enhances your vehicle's ability to maintain traction of the wheels by detecting and controlling wheel spin. See **What Is Traction Control** (page 328).



- A Vehicle without stability control skidding off its intended route.
- B Vehicle with stability control maintaining control on a slippery surface.

SWITCHING STABILITY CONTROL ON AND OFF

Stability Control turns on each time you switch the ignition on.

You can switch the stability control off by pressing and holding the stability and traction control button off for 5-15 seconds, or you can press the button again to switch the system on.

Shifting the transmission into reverse (R) will disable the system.

You can switch the traction control system off or on independently. See **Switching Traction Control On and Off** (page 328).

Stability Control

Stability Control and Traction Control with Roll Stability Control

	Stability Control OFF Light	Roll Stability Control³	Electronic Stability Control³	Traction Control System³
Default at start-up	Illuminated during bulb check	Enabled	Enabled ³	Enabled
Button pressed momentarily	Illuminated	Enabled	Enabled ³	Disabled ¹
Button pressed and held for 5 – 15 seconds	Illuminated	Enabled	Disabled ²	Disabled ¹
Button not pressed and transfer case is switched to 4x4 Low or put into Rock Crawl Mode	Illuminated	Disabled	Disabled	Disabled ¹

¹ The Traction Control system can still be enabled but with tighter or looser thresholds.

² When you press and hold the button, a progress bar will display to show the button hold time progress.

³ Functions can vary depending on what selectable drive mode the vehicle is currently in.

STABILITY CONTROL INDICATOR

Stability and Traction Control Indicator



If the indicator does not illuminate when you switch the power on, or remains on, this indicates a malfunction. Have your vehicle checked by an authorized dealer as soon as possible.



The stability control off indicator illuminates when you switch the traction or stability control off, or when an alternative stability control mode is selected that requires the traction or stability control off depending on the drive mode selected.

Trail Control - Raptor/Tremor

WHAT IS TRAIL CONTROL



WARNING: The system does not control speed in low traction conditions or extremely steep slopes. The system is designed to be an aid and does not relieve you of your responsibility to drive with due care and attention. Failure to follow this instruction could result in personal injury.



WARNING: The system does not replace the parking brake. When you leave your vehicle, always apply the parking brake.

Trail control lets you focus on steering during low-speed and off-road use by controlling your vehicle's acceleration and braking to maintain the speed that you set.

You may hear a noise from the anti-lock brake system pump motor when you use the system. This is normal.

TRAIL CONTROL LIMITATIONS

Trail control is unavailable when any of the following occur:

- Your vehicle speed is greater than 20 mph (32 km/h) in two-wheel drive high (2H) or four-wheel drive high (4H) or four-wheel drive auto (4A) modes.
- Your vehicle speed is greater than 9 mph (15 km/h) in four-wheel drive low (4L) mode.
- Your vehicle speed is greater than 5 mph (8 km/h) in reverse (R).
- The transmission is in park (P).
- The driver side door is open or your seatbelt is off when the driver side door is removed.
- Cruise control is on.

- Pro trailer backup assist is on.
- The parking brake is applied.

SWITCHING TRAIL CONTROL ON AND OFF



Press the button.

The system switches off if you press the button again or exceed 40 mph (64 km/h).

SETTING THE TRAIL CONTROL SPEED

Note: The buttons are located on the steering wheel.

Drive to your preferred speed.

SET+

Press button to increase the set current speed.

SET-

Press button to decrease the set current speed.

Note: The indicator changes color.

You can adjust the set speed in small or large increments. Press the toggle button upward or downward once to adjust the set speed in small increments. Press and hold the toggle button upward or downward to adjust the set speed in large increments.

You can also decrease the set speed by braking.

Note: If a set speed is set and the trail control is active and the vehicle is stopped by the brake, releasing the brake will allow the vehicle to accelerate to the set speed. Pressing the brake pedal does not switch off the system.

Trail Control - Raptor/Tremor

CANCELING THE SET SPEED



Press the button to cancel the set speed.

TRAIL CONTROL INDICATORS



When trail control is active, the indicator illuminates green in the instrument cluster. When the system is switched on but is unavailable or in standby mode, it illuminates gray.

TRAIL ONE PEDAL DRIVE

WHAT IS TRAIL ONE PEDAL DRIVE

Trail one pedal drive allows you to accelerate and brake using only the accelerator pedal. The system assists when driving through difficult off-road terrain. Pressing the accelerator pedal down accelerates your vehicle and releasing pressure on the accelerator pedal, with your foot still on the pedal, slows your vehicle down. Releasing the accelerator pedal may allow your vehicle to come to a complete stop, some situations may require you to press the brake pedal to come to a complete stop.

TRAIL ONE PEDAL DRIVE PRECAUTIONS



WARNING: This system does not automatically brake your vehicle. This system is an extra driving aid. It does not replace your attention and judgment, or the need to apply the brakes. If you do not apply the brakes when necessary, you may collide with another vehicle or other objects.

Shifting into drive (D) or reverse (R) does not cause the vehicle to move.

You can press the brake pedal to increase braking. This does not turn the system off.

Trail one pedal drive could apply the parking brake when your vehicle is not moving and not in park (P).

Note: Always check the transmission selection before accelerating.

Note: Only use trail one pedal drive on slippery or loose surfaces. Using trail one pedal drive on dry, hard surfaces could produce some vibration, driveline bind up and potential excessive tire and vehicle wear.

Note: Trail one pedal drive helps get the most from your vehicle in off road situations. On high performance trim levels, trail one pedal drive may feel more aggressive.

TRAIL ONE PEDAL DRIVE LIMITATIONS

Trail one pedal drive is unavailable when any of the following occur:

- Your vehicle is not in four-wheel drive high (4H) or four-wheel drive low (4L) modes.
- Using cruise control.
- Using trail control.
- You exceed 30 mph (48 km/h).

Releasing the accelerator pedal may allow your vehicle to come to a complete stop, some situations may require you to press the brake pedal to come to a complete stop.

Trail Control - Raptor/Tremor

SWITCHING TRAIL ONE PEDAL DRIVE ON AND OFF

Switching Trail One Pedal Drive On



Press the trail features button when in four-wheel drive high or four-wheel drive low to activate trail one pedal drive.

Switching Trail One Pedal Drive Off

Press the trail features button again to switch trail one pedal drive off.

Selecting a driveline mode other than four-wheel drive high or four-wheel drive low switches trail one pedal drive off.

If you exceed 40 mph (65 km/h) trail one pedal drive switches off.



Pressing either button when trail one pedal drive is active turns trail control on and places trail one pedal drive into standby mode.



Switching from Trail Control to Trail One Pedal Drive



When using trail control in four-wheel drive high or four-wheel drive low modes, you can switch to trail one pedal drive by pressing the button on the steering wheel.

TRAIL ONE PEDAL DRIVE INDICATORS



When trail one pedal drive is active, the indicator displays green in the instrument cluster. When the system is switched on but is unavailable or in standby mode, it displays grey.

Trail Control - Raptor/Tremor

TRAIL ONE PEDAL DRIVE – TROUBLESHOOTING

TRAIL ONE PEDAL DRIVE – INFORMATION MESSAGES

Message	Details
Trail 1-Pedal Drive active Use SET button for Trail Control	Trail one pedal drive is active, use the SET+ or SET- to switch to trail control.
Trail Control with Trail 1-Pedal Drive Off	Displays when you switch trail one pedal drive off.
Trail Control enabled Use SET button to set speed Trail 1-Pedal Drive available in 4H or 4L	Trail control is in a driveline state not supported for trail one pedal drive. Set a speed to activate trail control or change the driveline state to four-wheel drive high (4H) or four-wheel drive low (4L) modes to activate trail one pedal drive.
Trail Control active Use cancel button to resume Trail 1-Pedal Drive	Trail control is active and allows you to resume using trail one pedal drive when you press the CANCEL button.

Trail Control - Raptor/Tremor

TRAIL CONTROL – TROUBLESHOOTING

TRAIL CONTROL – INFORMATION MESSAGES

Message	Details
Reduce speed to enter Trail Control	Displays when you must reduce your vehicle speed to use trail control.
Trail Control not available with park brake applied	Displays when you must release the park brake to use trail control.
Trail Control not available while Pro Trailer Backup Assist active	Displays when you must switch off the trailer backup assist to use trail control.
Trail Control Off Driver resume control	Displays when a system fault has occurred when trail control was active and the driver must resume control.
Trail Control fault See manual	Displays when a system fault is present. See the trail control section in your Owner's Manual. See your authorized dealer for diagnosis.
Trail Control To activate select gear	Displays when you must be in drive (D), neutral (N) or reverse (R) to use trail control.
Trail Control not available with Cruise Control active	Displays when you must switch the cruise control off to use trail control.
Trail Control not available with driver door open	Displays when you must close the driver door to use trail control.
Set Trail Control to 1 MPH to aid in getting unstuck in sand	Displays when the system detects you may be stuck in sand and recommends using trail control on to the lowest set speed. Doing this could slowly pull sand under the tires to free the vehicle.
Set Trail Control to 2 km/h to aid in getting unstuck in sand	
Hill Descent Control now active Press Trail Control switch to exit	You switched off trail control propulsion; however, the system still applies the brakes if descending a hill. Press the trail control button to switch this feature off, you can then switch it back on.
Trail Control not available with seat belt Off	The system requires you to put your seatbelt on before you can use the trail control feature.
Trail Control active Use cancel button to resume Trail 1-Pedal Drive	Displays when only trail control is active and allows you to resume using trail one pedal drive.

Trail Turn Assist (If Equipped)

WHAT IS TRAIL TURN ASSIST

Trail turn assist can reduce the turning radius of your vehicle by applying the brakes to the inside rear wheel in low-speed, high steering-angle maneuvers.

TRAIL TURN ASSIST PRECAUTIONS

Note: Do not use trail turn assist on dry, hard surfaced roads. Doing so can produce excessive noise, increase tire wear and may damage drive line, or braking components. Trail turn assist is only intended for slippery, or loose surfaces.

You may hear noise from the anti-lock brake system while trail turn assist is active. This is normal operation.

TRAIL TURN ASSIST LIMITATIONS

Trail turn assist can only be used when the vehicle's four-wheel drive system is in the four-wheel drive high (4H), or four-wheel drive low (4L) modes.

Trail Turn Assist cannot be used when the vehicle's rear differential is locked. If the rear differential has recently been locked prior to Trail Turn Assist being turned on, Trail Turn Assist may not activate until it can confirm that the rear differential is unlocked.

SWITCHING TRAIL TURN ASSIST ON AND OFF

You can switch the trail turn assist on or off from the features section of the vehicle on screen display.

1. Press Features on the touchscreen.
2. Press Trail Turn Assist.

3. Switch Trail Turn Assist on or off.

Once switched on, trail turn assist activates when the:

- Vehicle speed is less than 12 mph (19.3 km/h).
- Vehicle is in four-wheel drive high (4H) or four-wheel drive low (4L).
- Rear differential is fully unlocked.
- Steering wheel is almost fully turned to the left or right.

You can deactivate trail turn assist by performing any of the following:

- Selecting two-wheel drive high (2H) or four-wheel drive auto (4A).
- Switch on the rear locking differential.
- Reducing the steering wheel input.

Trail turn assist remains on, even if deactivated, until you switch it off in the touchscreen. You can switch off trail turn assist through the touchscreen at any time.

TRAIL TURN ASSIST INDICATORS



When trail turn assist is on, one of these two indicators will be displayed, depending on the direction of the vehicle's last turn. When the feature is available but not in use, the indicator will be gray. When the feature is active the indicator will be green.

Trail Turn Assist (If Equipped)

TRAIL TURN ASSIST – TROUBLESHOOTING

TRAIL TURN ASSIST – INFORMATION MESSAGES

Message	Details
Trail Turn Assist available in 4L or 4H	Switch to four-wheel drive low (4L) or four-wheel drive high (4H) to activate trail turn assist. See Selecting a Four-Wheel Drive Mode (page 281).
Trail Turn Assist not available See manual	Trail turn assist system malfunction could be present. If this condition persists, have your vehicle serviced.
Trail Turn Assist On	You have activated trail turn assist.
Trail Turn Assist Off	You have switched trail turn assist off.

TRAIL TURN ASSIST – FREQUENTLY ASKED QUESTIONS

Why does Trail Turn Assist not activate after unlocking the rear differential?

The rear differential may not be fully disengaged. When possible, turn off the rear axle locker while driving straight before using trail turn assist. If you are already in a tight turn when you encounter this situation, driving the vehicle for a short distance in reverse could allow the differential to fully disengage.

Hill Descent Control (If Equipped)

WHAT IS HILL DESCENT CONTROL

Hill descent control allows the driver to set and maintain vehicle speed while descending steep slopes in various surface conditions.

HOW DOES HILL DESCENT CONTROL WORK

Hill descent control can maintain vehicle speeds on downhill slopes between 2–20 mph (3–32 km/h). Above 20 mph (32 km/h), the system remains on but the descent speed cannot be set or maintained.

Note: *The system does not function below 2 mph (3 km/h).*

The system requires a cool down interval after a period of sustained use. Hill descent control provides a warning in the message center and a tone sounds when the system is about to disengage for cooling. At this time, manually apply the brakes as needed to maintain descent speed.

Note: *The amount of time that the system can remain active before cooling varies with conditions.*

HILL DESCENT CONTROL PRECAUTIONS



WARNING: The system does not control speed in low traction conditions or extremely steep slopes. The system is designed to be an aid and does not relieve you of your responsibility to drive with due care and attention. Failure to follow this instruction could result in personal injury.



WARNING: Hill descent control cannot control descent in all surface conditions and circumstances, such as ice or extremely steep grades. Hill descent control is a driver assist system and cannot substitute for good judgment by the driver. Failure to do so may result in loss of vehicle control, crash or serious injury.



WARNING: The system does not replace the parking brake. When you leave your vehicle, always apply the parking brake.

SWITCHING HILL DESCENT CONTROL ON AND OFF



Press the button on the instrument panel. A light illuminates and a tone sounds when the system is active.

SETTING THE HILL DESCENT SPEED

To increase or decrease the descent speed, press the accelerator or brake pedal, or use the SET + and SET - buttons on the steering wheel. Once you reach the preferred speed remove your feet from the pedals.

HILL DESCENT CONTROL INDICATOR



Illuminates when you switch hill descent control on.

Hill Descent Control (If Equipped)

HILL DESCENT CONTROL – TROUBLESHOOTING

HILL DESCENT CONTROL – INFORMATION MESSAGES

Message	Action
For Hill Descent Reduce Speed XX MPH/km/h or Less	Your vehicle speed requirement for off-road mode entry has not been met.
For Hill Descent Select Gear	You need to select a transmission gear for hill descent mode.
Hill Descent Driver Resume Control	Hill descent control mode is deactivated and you must resume control.
Hill Descent Control Fault	A hill descent system fault is present.
Hill Descent Control Off System Cooling	The hill descent system is cooling due to overuse.
Hill Descent Control not available with Cruise Control Active	The hill descent system cannot activate while Cruise Control is actively controlling speed.

Steering

ELECTRIC POWER STEERING

HOW DOES ELECTRIC POWER STEERING WORK

The electric power steering system uses an electric motor to provide assistance when turning the steering wheel to steer your vehicle. If your vehicle detects a steering concern when you are driving, a warning message appears and the system reduces steering assistance. If your vehicle loses electrical power, the steering system still operates and you can manually steer your vehicle. Manually steering your vehicle requires more effort.

Note: *When the battery is disconnected or a new battery is installed, you must drive your vehicle a short distance before the system relearns the strategy and reactivates all systems.*

Steering Tips

If the steering wanders or pulls, check for:

- An improperly inflated tire.
- Uneven tire wear.
- Loose or worn suspension components.
- Improper vehicle alignment.

Note: *A high crown in the road or high crosswinds could also make the steering wander or pull.*

ELECTRIC POWER STEERING PRECAUTIONS



WARNING: The electric power steering system has diagnostic checks that continuously monitor the system. If a fault is detected, a message displays in the information display. Stop your vehicle as soon as it is safe to do so.

Switch the vehicle off. After at least 10 seconds, switch the vehicle on and watch the information display for a steering system warning message. If a steering system warning message returns, have the system checked as soon as possible.



WARNING: If the system detects an error, you may not feel a difference in the steering, however a serious condition may exist. Have your vehicle checked as soon as possible. Failure to do so may result in loss of steering control.

Adapt your speed and driving behavior according to reduced steering assist.

Extreme continuous steering may increase the effort to steer. This occurs to prevent internal overheating and damage to the steering system. If this occurs, you will not lose the ability to steer your vehicle manually nor will it cause damage to the system. Normal steering and driving allows the system to cool down and steering assist returns to normal.

Note: *There is no fluid reservoir to check or fill.*

When your vehicle is still moving, a significant decrease in steering assistance or a loss of steering assistance could occur if:

- You switch your vehicle off.
- Your vehicle loses electrical power.
- Your vehicle detects a concern.

When your vehicle is off and your vehicle begins moving, there is no steering assistance.

Steering

STEERING – TROUBLESHOOTING

STEERING – INFORMATION MESSAGES

Message	Details
Steering fault Service now	The power steering system has detected a condition that requires service. Have your vehicle checked as soon as possible.
Steering loss Stop safely	The power steering system is not working. Stop your vehicle in a safe place. Have your vehicle checked as soon as possible.
Steering assist fault Service required	The power steering system has detected a condition that requires service. Have your vehicle checked as soon as possible.
Steering lock fault Service now	The steering system has detected a condition that could prevent you from starting your vehicle. Have your vehicle checked as soon as possible.

Parking Aids

PARKING AID PRECAUTIONS



WARNING: To help avoid personal injury, always use caution when in reverse (R) and when using the sensing system.



WARNING: The system may not detect objects with surfaces that absorb reflection. Always drive with due care and attention. Failure to take care may result in a crash.



WARNING: Traffic control systems, fluorescent lamps, inclement weather, air brakes, external motors and fans may affect the correct operation of the sensing system. This may cause reduced performance or false alerts.



WARNING: The system may not detect small or moving objects, particularly those close to the ground.



WARNING: The parking aid system can only assist you to detect objects when your vehicle is moving at parking speeds. To help avoid personal injury you must take care when using the parking aid system.



WARNING: The system may not function if the sensor is blocked.



WARNING: In cold and severe weather conditions the system may not function. Rain, snow and spray can all limit sensor performance.



WARNING: If damage occurs in the immediate area surrounding the sensor, have your vehicle checked as soon as possible.

Note: If your vehicle sustains damage leaving the sensors misaligned, this will cause inaccurate measurements or false alerts.

When you connect a trailer to your vehicle, the rear parking aid detects the trailer and provides an alert. Disable the parking aid when you connect a trailer to prevent the alert.

Note: Connected trailers might be detected by the vehicle and parking aid turns off automatically in those instances.

Note: Certain add-on devices installed around the bumper or fascia may create false alerts. For example, large trailer hitches, bike or surfboard racks, license plate brackets, bumper covers or any other device could block the normal detection zone of the parking aid system. Aftermarket spare tires or spare tire covers mounted to the rear tailgate could cause false alerts from the park aid system. Remove the add-on device to prevent false alerts.

Note: Keep the sensors free from snow, ice and large accumulations of dirt. If the sensors are covered, the system's accuracy can be affected.

Use water to thoroughly clean mud, ice, or debris from the inner and outer surfaces of the bumper and parking sensors. Do not clean the sensors with sharp objects.

SWITCHING PARKING AID ON AND OFF

You can only switch the audible tone on and off. The parking aid system remains on at all times.

Parking Aids

Muting the Audible Tone



Press the button and use the menu on the touchscreen to switch the system's audible tone on and off. This button may not be available on your vehicle.



You can also access the camera display and press the button on the touchscreen to switch the system's audible tone on and off.

Muting the Audible Tone Long-Term

The audible tone can be set to stay disabled in between ignition cycles.

1. From the driver assistance menu, press Park Aid sensors.
2. Switch Front Sensors (Always) or Rear Sensors (Always) on or off.

REAR PARKING AID

WHAT IS THE REAR PARKING AID

Rear parking sensors detect objects behind your vehicle when in reverse (R).

REAR PARKING AID LIMITATIONS

There is a decreased coverage area at the outer corners.

The rear parking aid sensors are active when your vehicle is in reverse (R) and the vehicle speed is less than 5 mph (8 km/h).

The sensor coverage area is up to 71 in (180 cm) from the rear bumper.

The rear parking aid detects large objects when you shift into reverse (R) and any of the following occur:

- Your vehicle is moving backward at a low speed.
- Your vehicle is stationary but an object is approaching the rear of your vehicle at a low speed.
- Your vehicle is moving backward at a low speed and an object is moving towards your vehicle, for example another vehicle at a low speed.

The system shall provide no audible warning for the object behind the vehicle when in neutral (N) gear.

LOCATING THE REAR PARKING AID SENSORS



The rear parking aid sensors are in the rear bumper.

REAR PARKING AID AUDIBLE WARNINGS

A warning tone sounds when your vehicle approaches an object. As your vehicle moves closer to an object, the rate of the tone increases. The warning tone continuously sounds when an object is 12 in (30 cm) or less from the rear bumper.

Parking Aids

If your vehicle remains stationary for a few seconds, the audible warning turns off. If your vehicle moves backward the tone sounds again.

Note: When the parking aid system sounds a tone, the audio system may reduce the set volume.

FRONT PARKING AID (IF EQUIPPED)

WHAT IS THE FRONT PARKING AID

Front parking sensors detect objects in front of your vehicle.

FRONT PARKING AID LIMITATIONS

The front parking aid sensors are active when your vehicle is in any position other than park (P) and the vehicle speed is less than 5 mph (8 km/h).

The sensor coverage area is up to 47 in (120 cm) from the bumper.

If your vehicle is in reverse (R), the front parking aid detects objects when your vehicle is moving at a low speed or an object is moving toward your vehicle and provides an audible warning, for example another vehicle at a low speed. If your vehicle remains stationary for a few seconds, the audible warning turns off. Visual indication is always active in reverse (R).

If your vehicle is in any forward gear, the front parking aid provides audible warnings and visual indication when your vehicle is moving at a speed of 5 mph (8 km/h) or below and the system detects an object within the detection zone. If your vehicle remains stationary for a few seconds, the visual indication and audible warning turns off. If the object is detected within the red zone, the visual indicators remain active.

If your vehicle is in neutral (N), the front and rear sensors provide visual indication only when your vehicle is moving below a speed of 5 mph (8 km/h) and obstacles are detected inside the detection areas. Once your vehicle stops, the visual indication and audible warning stops after a few seconds.

LOCATING THE FRONT PARKING AID SENSORS



The front parking aid sensors are in the front bumper.

FRONT PARKING AID AUDIBLE WARNINGS

A warning tone sounds when there is an object within 47 in (120 cm) from the front bumper. As your vehicle moves closer to an object, the rate of the tone increases.

The warning tone continuously sounds when an object is 12 in (30 cm) or less from the front bumper. If your vehicle remains stationary for a few seconds, the audible warning turns off.

Note: If the detected object is 12 in (30 cm) or less from your vehicle, visual indication remains on.

Parking Aids

PARKING AID INDICATORS

Parking Aid Indicators Shown When 360 Degree Camera Views are not Available



The system provides object distance indication through the touchscreen.

- As the distance to an object decreases, the indicators change color. The indicators for closer objects appear closer to the vehicle icon.
- The indicators are green when the object is at the farthest detection point. As the object gets closer, the indicators turn amber. When the object is at the closest detection point, the indicators turn red.
- If the system does not detect an object, the distance indicators do not activate.

The active visual indicators continue to display with your vehicle stopped in reverse (R). If stopped in drive (D) or neutral (N), the active visual indicators disappear after four seconds.

Note: If stopped in drive (D) or neutral (N) with rear camera delay mode showing the rear camera view, the active visual indicators continue to display.

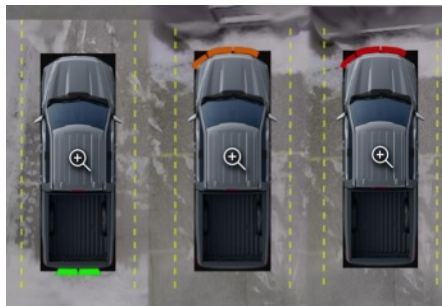
Parking aids are not available in the following situations:

- The system is switched off in the settings menu.
- If the system detects a trailer or an open tailgate, rear parking aid disables. Front parking aid may continue to operate.
- Something is blocking the sensors. Front parking aid disables if any front parking sensor is blocked. Rear parking aid disables if any rear parking sensor is blocked. If all sensors disable, both the front and rear sensors are blocked. A red exclamation point may appear on the touchscreen when a sensor is blocked.
- A system fault occurs.

Note: If the parking aids are not available, the distance indicators do not display. See **Parking Aids – Troubleshooting** (page 348).

Note: Front park aid indicators may not be available on all models.

Parking Aid Indicators Shown in 360 Degree Camera Views (If Equipped)



The system provides object distance indication through the touchscreen.

Parking Aids

- As the distance to an object decreases, the indicators change color.
- The indicators are green when the object is at the farthest detection point. As the object gets closer, the indicators turn amber. When the object is at the closest detection point, the indicators turn red.
- If the indicator appears white, the sensor is blocked. See **Parking Aids – Troubleshooting** (page 348).
- If the system does not detect an object, the distance indicators do not activate.

The active visual indicators continue to display with your vehicle stopped in reverse (R). If stopped in drive (D) or neutral (N), the active visual indicators disappear after four seconds.

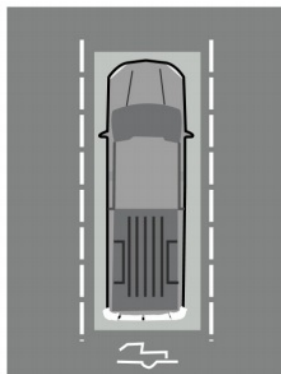
Note: *If stopped in drive (D) or neutral (N) with rear camera delay mode showing the rear camera view, the active visual indicators continue to display.*

Parking aids are not available in the following situations:

- The system is switched off in the settings menu.
- The system detects a trailer or an open tailgate. Rear parking aid disables, but front parking aid may continue to operate.
- Something is blocking the sensors. The distance indicators appear white. Front parking aid disables if any front parking sensor is blocked. Rear parking aid disables if any rear parking sensor is blocked. If all sensors disable, both the front and rear sensors are blocked. Blocked sensors appear with a white indicator.
- A system fault occurs.

Note: *If the parking aids are not available, the distance indicators do not display. See **Parking Aids – Troubleshooting** (page 348).*

Parking Aid Indicators with the Tailgate Ajar



If your vehicle has a power open and close tailgate or a power release tailgate, you may see a tailgate ajar icon in the 360-degree view camera image when you do not fully close the tailgate.

Note: *When this icon appears, the rear parking aid disables. Make sure the tailgate is securely closed to enable the rear parking aid.*

PARKING AIDS – TROUBLESHOOTING

PARKING AIDS – INFORMATION MESSAGES

If a fault is present in the parking aids, a warning message appears in the instrument cluster or the touchscreen.

Note: *Depending on your vehicle type, this feature could include a light on the parking aid button that momentarily flashes to indicate a system fault. The light remains on until you resolve the concern.*

Parking Aids

Message	Details
Parking Sensors fault	The system detects a condition that requires service. Have your vehicle checked as soon as possible. You may be able to resolve by cleaning the sensors and restarting your vehicle.
Parking Sensors not available Sensor blocked See manual Press OK to close	Inclement weather, ice, mud, or water is blocking the sensor, causing the system to become unavailable. You can typically clean the sensor to resolve.
Parking Sensors not available Sensor blocked See manual Press OK to close	Certain add-on devices installed around the bumper or fascia are blocking the sensor. Remove add-on devices to resolve.
Parking Sensors not available Sensor blocked See manual Press OK to close	This message may appear when you drive slowly at a constant distance from a stationary object. It disappears once the distance from the object changes. This may happen when driving slowly close to something like a wall.
Trailer connected	The system senses an electrical trailer connection during a given ignition cycle.

Rear View Camera

WHAT IS THE REAR VIEW CAMERA

The rear view camera provides a video image of the area behind your vehicle when the transmission is in reverse (R).



The rear view camera button is on the instrument panel.

REAR VIEW CAMERA PRECAUTIONS



WARNING: The rear view camera system is a reverse aid supplement device that still requires the driver to use it in conjunction with the interior and exterior mirrors for maximum coverage.



WARNING: Objects that are close to either corner of the bumper or under the bumper, might not be seen on the screen due to the limited coverage of the camera system.



WARNING: Objects above the camera may not be visible. Check the area behind your vehicle when necessary.



WARNING: Reverse your vehicle slowly. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.



WARNING: Use caution when the liftgate or tailgate is ajar. If the liftgate or tailgate is ajar, the camera will be out of position and the video image could be incorrect. All guide lines disappear when the liftgate or tailgate is ajar. Failure to follow this instruction could result in personal injury.



WARNING: Do not switch the camera features on or off when your vehicle is moving.

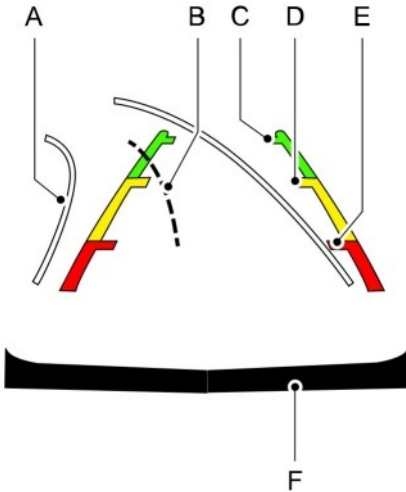
Note: When towing, the camera only sees what you are towing. This might not provide adequate coverage and you might not see some objects. In some vehicles, the guidelines may disappear when you connect the trailer tow connector.

LOCATING THE REAR VIEW CAMERA

The rear view camera is on the tailgate. It provides a video image of the area behind your vehicle.

Rear View Camera

REAR VIEW CAMERA GUIDE LINES



- A Active guide lines.
- B Centerline.
- C Fixed guide line: Green zone.
- D Fixed guide line: Yellow zone.
- E Fixed guide line: Red zone.
- F Rear bumper.

Active guide lines only show with fixed guide lines. To use active guide lines, turn the steering wheel to point the guide lines toward an intended path. If the steering wheel position changes while reversing, your vehicle might deviate from the intended path.

The fixed and active guide lines fade in and out depending on the steering wheel position. The active guide lines do not display when the steering wheel position is straight.

Use caution while reversing. Objects in the red zone are closest to your vehicle and objects in the green zone are farther away. Objects get closer to your vehicle as they move from the green zone to the yellow or red zones. Use the side view mirrors and rear view mirror to get better coverage on both sides and rear of your vehicle.

Note: Active guide lines and fixed guide lines are only available when the transmission is in reverse (R).

Note: The centerline is only available if the active or fixed guide lines are on.

Note: Not all camera modes work properly without an auxiliary camera.

REAR VIEW CAMERA SETTINGS

ZOOMING THE REAR VIEW CAMERA IN AND OUT



WARNING: When manual zoom is on, the full area behind your vehicle may not show. Be aware of your surroundings when using the manual zoom feature.

Selectable settings for this feature are zoom in (+) and zoom out (-). Press the symbol on the camera screen to change the view. The default setting is zoom off.

This allows you to get a closer view of an object behind your vehicle. The zoomed image keeps the bumper in the image to provide a reference. The zoom is only active while the transmission is in reverse (R).

Rear View Camera

Note: Zooming in also engages park hold which applies the electric park brake when you shift to park (P). When you press the zoom button, the electronic park hold button illuminates on the touchscreen. See **Connecting a Trailer** (page 429).

Note: Manual zoom is only available when the transmission is in reverse (R).

Note: Only the centerline shows when you enable manual zoom.

SWITCHING REAR VIEW CAMERA DELAY ON AND OFF

1. From the driver assistance menu, press Rear View Camera. See **Driver Assistance Menu** (page 626).
2. Switch rear view camera delay on or off.

When shifting the transmission out of reverse (R) and into any gear other than park (P), the camera image remains in the display until:

- Your vehicle speed reaches approximately 5 mph (8 km/h).
- You shift your vehicle into park (P).

SWITCHING THE REAR VIEW CAMERA VIEW



Rear normal view provides a view of what is directly behind your vehicle. This view is available at all speeds in reverse (R), drive (D) and neutral (N). When your vehicle is not in reverse (R), this view may be displayed with different text or graphics.



Rear split view provides a wide-angle view of what is behind your vehicle.



The hitch view provides a wide-angle view of the area around the tow hitch. This view is available at all speeds in reverse (R), drive (D) and neutral (N).



Trailer AUX camera shows a view of what is behind your trailer. This camera is purchased and installed separately.



Zooms in on the view and park hold is activated when your vehicle is in park (P). See **Connecting a Trailer** (page 429).

360 Degree Camera (If Equipped)

WHAT IS THE 360 DEGREE CAMERA

The 360 degree camera system consists of front, side and rear cameras which provide visibility around your vehicle.

HOW DOES THE 360 DEGREE CAMERA WORK

The 360 degree camera system consists of front, side and rear cameras.

The 360 Degree Camera system:

- Allows you to see what is directly in front of or behind your vehicle.
- Provides a cross traffic view in front of and behind your vehicle.
- Allows you to see a top-down view of the area outside your vehicle, including the blind spots and obstacles near your vehicle.

360 DEGREE CAMERA PRECAUTIONS



WARNING: The 360 degree camera system still requires the driver to use it in conjunction with looking out of the windows, and checking the interior and exterior mirrors for maximum coverage.



WARNING: The cameras have blind spots, especially near the corners and bumpers of your vehicle. Do not rely only on the camera images to avoid collisions with objects in the vicinity of your vehicle. Failure to follow this instruction could result in personal injury or property damage.



WARNING: Use caution when turning camera features on or off when the transmission is not in park (P). Make sure your vehicle is not moving.



WARNING: You are responsible for controlling your vehicle at all times. The system is designed to be an aid and does not relieve you of your responsibility to drive with due care and attention. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.



WARNING: Use caution when the tailgate is ajar. If the tailgate is ajar, the camera is out of position and the video image could be incorrect. All guide lines disappear when the tailgate is ajar. Failure to follow this instruction could result in personal injury.



WARNING: When manual zoom is on, the full area behind your vehicle may not show. Be aware of your surroundings when using the manual zoom feature.

Note: Some approved accessories may be visible in some of the 360-degree camera images and may prevent other objects from being seen at all. Never use any accessories that interfere with the rear view camera. This could prevent proper operation of features that depend on that camera.

LOCATING THE 360 DEGREE CAMERAS - EXCLUDING: RAPTOR/TREMOR

Rear View Camera

The rear view camera is on the tailgate. It provides a video image of the area behind your vehicle.

360 Degree Camera (If Equipped)

Front View Camera

The front view camera is in the grille. It provides a video image of the area in front of your vehicle.

Side View Camera

The side view camera is on the outside mirror. It provides a video image of the area on the sides of your vehicle to aid you when parking or when backing up a trailer.

Bed Camera

The bed camera is mounted within the high-mount stop lamp. It displays the contents of your truck bed. The camera contains a dynamic guideline to help locate the center of your vehicle. This view can be accessed while in drive (D) or reverse (R).

Auxiliary Camera

The auxiliary camera is a variant of the rear view camera and is accessed by pressing the AUX button on the display screen when moving in reverse (R) or in drive (D). It displays a rear view image from the back of a trailer while in reverse (R).

LOCATING THE 360 DEGREE CAMERAS-RAPTOR/TREMOR

Rear View Camera

The rear view camera is on the tailgate. It provides a video image of the area behind your vehicle.

Front View Camera

The front view camera is in the grille. It provides a video image of the area in front of your vehicle.

Note: *The front camera switches on when you are in off road, rock crawl, baja mode or in four-wheel drive.*

Side View Camera

The side view camera is on the outside mirror. It provides a video image of the area on the sides of your vehicle to aid you when parking or when backing up a trailer.

Bed Camera

The bed camera is in the high-mount stop lamp. It displays the contents of your truck bed. The camera contains a dynamic guideline to help locate the center of your vehicle. You can access this view while in drive (D) or reverse (R).

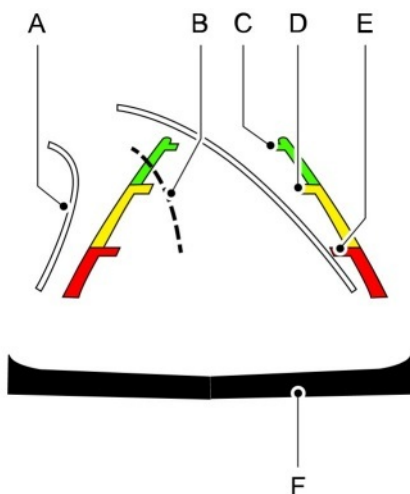
Auxiliary Camera

The auxiliary camera is a variant of the rear view camera and you can access the auxiliary view by pressing the AUX button on the display screen when moving in reverse (R) or in drive (D). It displays a rear view image from the back of a trailer while in reverse (R).

360 DEGREE CAMERA GUIDE LINES

Note: *Active guide lines are only available when the transmission is in reverse (R).*

360 Degree Camera (If Equipped)



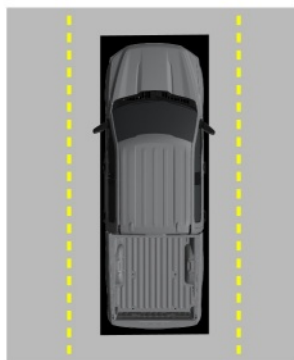
- A Active guide lines.
- B Centerline.
- C Fixed guide line: Green zone.
- D Fixed guide line: Yellow zone.
- E Fixed guide line: Red zone.
- F Rear bumper.

Active guide lines only show with fixed guide lines. Turn the steering wheel to point the guide lines toward an intended path. If the steering wheel position changes when reversing, your vehicle could deviate from the intended path.

The fixed and active guide lines fade in and out depending on the steering wheel position. The active guide lines do not display when the steering wheel position is straight.

Objects in the red zone are closest to your vehicle and objects in the green zone are farther away. Objects get closer to your vehicle as they move from the green zone to the yellow or red zones. Use the side view mirrors and rear view mirror to get better coverage on both sides and rear of your vehicle.

Side Mirror Clearance Guidelines



The side mirror clearance guidelines are represented by the yellow dotted lines running parallel to your vehicle. These lines represent a clearance zone to help protect your mirrors when you park or maneuver in tight spaces.

360 DEGREE CAMERA SETTINGS

SWITCHING THE 360 DEGREE CAMERA ON AND OFF



The 360 degree camera system button is on the instrument panel. The front and rear cameras have multiple screens which consist of:

360 Degree Camera (If Equipped)

- Normal view.
- Normal view with 360.
- Split view.
- Bed camera.
- Auxiliary camera.
- Hitch view.

Note: The rear view camera activates when you switch into reverse (R). Additional views are then accessible on the touchscreen.

When in park (P), neutral (N) or drive (D), the front images display when the button is pressed. When in reverse (R), only the rear images display when the button is pressed.

Note: Not all cameras are available.

Note: The 360 degree camera system turns off when your vehicle is in motion at low speed, except when in reverse (R).

SWITCHING THE 360 DEGREE CAMERA VIEW



Front normal view provides an image of what is directly in front of your vehicle.



Front split view provides an extended view of what is in front of your vehicle.



Normal + 360 degree view contains the normal camera view next to a 360 degree camera view.



Rear normal view provides an image of what is directly behind your vehicle.



Rear split view provides an extended view of what is behind your vehicle.



Bed camera shows the truck bed.



50/50 view provides views of the left and right side of your vehicle. It is available in park (P), neutral (N) and drive (D).



Trailer AUX camera view shows a rear view camera image of what is behind your trailer. This camera is purchased and installed separately.



Trailer reverse guidance shows the sides of your truck and trailer. See **Trailer Reverse Guidance** (page 466).



The hitch view provides an image of the area around the tow hitch. This view is only available on vehicles with trailer wiring.



Zooms in on the image. See **Connecting a Trailer** (page 429).



Zooms in on the 360 degree image. Also provides access to corner zoom views and front and rear offset views with tire guidelines depending on what gear and which drive mode you are in.

Rear Views at Speed

Note: This view is only available on vehicles with trailer wiring.

Note: The rear normal view, hitch view, 50/50 view and bed camera view are also available when your vehicle speed is greater than 6 mph (10 km/h) intended for trailering and load carrying purposes.

Turn on stationary in park (P), neutral (N) or drive (D) and press the camera button on the touchscreen. Then select the required rear view. The view is visible during start and afterward. You can exit the view any time by pressing the X button, returning to the touchscreen.

360 Degree Camera (If Equipped)

Note: *Pressing the camera soft button while in motion returns you to the last active view.*

Cruise Control

WHAT IS CRUISE CONTROL

Cruise control lets you maintain a set speed without keeping your foot on the accelerator pedal.

Requirements

Use cruise control when the vehicle speed is greater than 20 km/h in metric units or 15 mph in imperial units.

SWITCHING CRUISE CONTROL ON AND OFF



WARNING: Do not use cruise control on winding roads, in heavy traffic or when the road surface is slippery. This could result in loss of vehicle control, serious injury or death.

The cruise controls are on the steering wheel.

Switching Cruise Control On



Press the button to activate the system. When the system activates, the set speed is equal to the current vehicle speed or 20 km/h (15 mph), whichever is greater. If the speed is too low, or other conditions are not correct for cruise control activation, the system enters standby mode.

Switching Cruise Control Off



Press the button when the system is active or switch the ignition off.

Note: When you switch cruise control off, the set speed clears.

SETTING THE CRUISE CONTROL SPEED



WARNING: When you are going downhill, your vehicle speed could increase above the set speed. The system does not apply the brakes.

Drive to the speed you prefer.

SET+

Press either the SET+ or SET- buttons to set the current speed.

SET-

Take your foot off the accelerator pedal.

Note: The indicator changes color in the information display.

Changing the Set Speed

SET+

Press the SET+ button to increase the set speed in small increments. Press and hold the SET+ button to accelerate. Release the button when you have reached your preferred speed.

SET-

Press the SET- button to decrease the set speed in small increments. Press and hold the SET- button to decelerate. Release the button when you have reached your preferred speed.

Note: If you accelerate by pressing the accelerator pedal, the set speed does not change. When you release the accelerator pedal, your vehicle returns to the speed that you previously set.

Cruise Control

CANCELING THE SET SPEED



Press the button, or tap the brake pedal to cancel the set speed.

Note: *The system remembers the set speed.*

Note: *The system cancels if the vehicle speed drops below 10 mph (16 km/h) under the set speed when driving uphill.*

RESUMING THE SET SPEED



Press the button.

CRUISE CONTROL INDICATORS



Illuminates when you switch the system on.

Adaptive Cruise Control (If Equipped)

HOW DOES ADAPTIVE CRUISE CONTROL WITH STOP AND GO WORK

Adaptive cruise control with stop and go uses radar and camera sensors to maintain a set gap between your vehicle and the vehicle in front of you while following it to a complete stop. Stop and go can also be set to follow a vehicle directly in front of you and adjust the set speed, while you are at a complete stop.

ADAPTIVE CRUISE CONTROL PRECAUTIONS



WARNING: You are responsible for controlling your vehicle at all times. The system is designed to be an aid and does not relieve you of your responsibility to drive with due care and attention. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.



WARNING: Do not use adaptive cruise control on winding roads, in heavy traffic or when the road surface is slippery. This could result in loss of vehicle control, serious injury or death.



WARNING: Pay close attention to changing road conditions such as entering or leaving a highway, on roads with intersections or roundabouts, roads without visible lanes of travel, roads that are unpaved, or steep slopes. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.



WARNING: The system is not a crash warning or avoidance system.



WARNING: Do not use the system when towing a trailer that has aftermarket electronic trailer brake controls. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.



WARNING: Do not use tire sizes other than those recommended because this can affect the normal operation of the system. Failure to do so may result in a loss of vehicle control, which could result in serious injury.



WARNING: Do not use the system with a snow plow blade installed.



WARNING: In situations with poor visibility, such as fog, heavy rain or other inclement weather, you may need to override or completely switch off the system.

When Following a Vehicle



WARNING: When following a vehicle that is braking, your vehicle does not always decelerate quickly enough to avoid a crash without driver intervention. Apply the brakes when necessary. Failure to follow this instruction could result in personal injury or death.

Hilly Condition Usage

Select a lower gear when the system is active in situations such as prolonged downhill driving on steep slopes, for example in mountainous areas.

Adaptive Cruise Control (If Equipped)

ADAPTIVE CRUISE CONTROL LIMITATIONS

Sensor Limitations



WARNING: On rare occasions, detection issues can occur due to the road infrastructures, for example bridges, tunnels and safety barriers. In these cases, the system may brake late or unexpectedly. At all times, you are responsible for controlling your vehicle, supervising the system and intervening, if required.



WARNING: If the system malfunctions, have your vehicle checked as soon as possible.



WARNING: Large contrasts in outside lighting can limit sensor performance.



WARNING: The system only warns of vehicles detected by the radar sensor. In some cases there may be no warning or a delayed warning. Apply the brakes when necessary. Failure to follow this instruction could result in personal injury or death.



WARNING: The system may not detect stationary or slow moving vehicles below 6 mph (10 km/h).



WARNING: The system does not detect pedestrians or objects in the road.



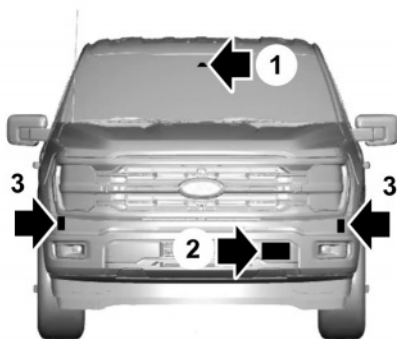
WARNING: The system does not detect oncoming vehicles in the same lane.



WARNING: The system may not operate properly if the sensor is blocked. Keep the windshield free from obstruction.



WARNING: The sensor may incorrectly track lane markings as other structures or objects. This can result in a false or missed warning.



1. Camera.
2. Front radar sensor (if equipped).
3. Corner radars (if equipped).

The system detects and tracks the road lane markings using a camera mounted behind the interior mirror.

The radar sensor is in the lower grille.

Note: You cannot see the sensor. It is behind a fascia panel.

Note: Keep the front of your vehicle free of dirt, metal badges or objects. Vehicle front protectors, aftermarket lights, additional paint or plastic coatings could also degrade sensor performance.

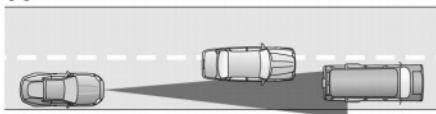
A message displays if something obstructs the camera or the sensor. When something blocks the sensor, the system cannot detect a vehicle ahead and does not function. See **Adaptive Cruise Control – Information Messages** (page 374).

Adaptive Cruise Control (If Equipped)

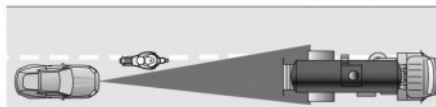
The radar sensor has a limited field of view. It may not detect vehicles at all or detect a vehicle later than expected in some situations. The lead vehicle image does not illuminate if the system does not detect a vehicle in front of you.

Detection Issues Can Occur:

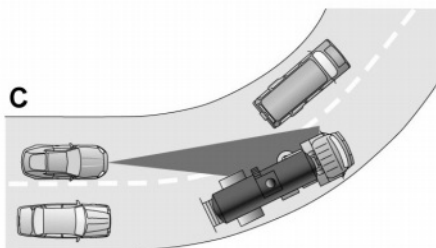
A



B



C



- A When driving on a different line than the vehicle in front.
- B With vehicles that edge into your lane. The system can only detect these vehicles once they move fully into your lane.
- C There may be issues with the detection of vehicles in front when driving into and coming out of a bend or curve in the road.

In these cases, the system may brake late or unexpectedly.

If something hits the front end of your vehicle or damage occurs, the radar-sensing zone may change. This could cause missed or false vehicle detections. Have your vehicle checked for proper coverage and operation as soon as possible.

Optimal system performance requires a clear view of the road by the windshield camera.

Optimal performance may not occur if:

- The camera is blocked.
- There is poor visibility or lighting conditions.
- There are bad weather conditions.

SWITCHING ADAPTIVE CRUISE CONTROL ON AND OFF

The cruise controls are on the steering wheel.

Switching Adaptive Cruise Control On



Press the button to activate the system. When the system activates, the set speed is equal to whichever is greater, the current vehicle speed, or 15 mph (20 km/h). If the speed is too low, or other conditions are not correct for adaptive cruise control activation, the system enters standby mode. When you are below 15 mph (20 km/h), adaptive cruise control does not activate unless you are following another vehicle.

The indicator, current gap setting and set speed appear in the instrument cluster display.

Adaptive Cruise Control (If Equipped)

Switching Adaptive Cruise Control Off



Press the button when the system is active or switch the vehicle off.

Note: When you switch the system off, the set speed clears.

ADAPTIVE CRUISE CONTROL AUTOMATIC CANCELLATION

The system may cancel if:

- The tires lose traction.
- You apply the parking brake.

The system may cancel and set the parking brake if:

- You unbuckle the seatbelt and open the driver door after adaptive cruise control stops your vehicle.
- Adaptive cruise control holds your vehicle at a stop continuously for more than three minutes.

The system may deactivate or prevent activating when requested if:

- The vehicle has a blocked sensor.
- The brake temperature is too high.
- There is a failure in the system or a related system.

SETTING THE ADAPTIVE CRUISE CONTROL SPEED

Drive to the speed you prefer.



Press either button to set the current speed.



Take your foot off the accelerator pedal.

The indicator, current gap setting and set speed appear in the instrument cluster display.



A vehicle image illuminates if there is a vehicle detected in front of you.

Note: When adaptive cruise control is active, the speedometer may vary slightly from the set speed displayed in the instrument cluster display.

Setting the Adaptive Cruise Speed from a Complete Stop



Press the SET+ or SET- button while keeping the brake pedal fully depressed.

The set speed adjusts to 15 mph (20 km/h).

The indicator, current gap setting and set speed appear in the instrument cluster display.

Note: The system activates from a complete stop only when it detects a lead vehicle in close proximity.

Manually Changing the Set Speed



Press the SET+ button to increase the set speed in small increments. Press and hold the SET+ button to increase set speed in large increments. Release the button when the indicated set speed reaches the preferred speed.

Adaptive Cruise Control (If Equipped)

SET- Press the SET- button to decrease the set speed in small increments. Press and hold the SET- button to decrease the set speed in large increments. Release the button when the indicated set speed reaches the preferred speed.

You can also press the accelerator or brake pedal until you reach the speed you prefer. Press either button to select the current speed as the set speed.

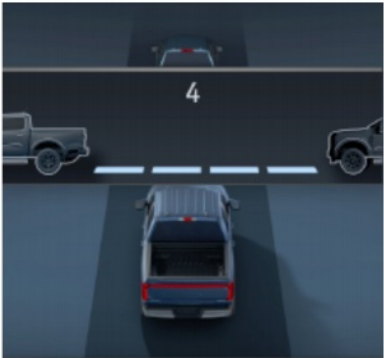
The system could apply the brakes to slow your vehicle to the new set speed. The set speed continuously displays in the instrument cluster display when the system is active.

Setting the Adaptive Cruise Speed from Standby Mode

 Press the button from standby mode to set the cruise control speed to the current vehicle speed.

SETTING THE ADAPTIVE CRUISE CONTROL GAP

 Press the button to cycle through the four gap settings.



The selected gap appears in the instrument cluster display as shown by the bars in the image.

Note: *The gap setting is time dependent and therefore, the distance adjusts with your vehicle speed.*

Note: *It is your responsibility to select a gap appropriate to the driving conditions.*

Adaptive Cruise Control Gap Settings

Graphic Display, Bars Indicated Between Vehicles	Gap Distance	Dynamic Behavior
1	Closest.	Sport.
2	Close.	Normal.
3	Medium.	Normal.
4	Far.	Comfort.

Each time you switch the system on, it selects the last chosen gap setting.

Adaptive Cruise Control (If Equipped)

Following a Vehicle

When a vehicle ahead of you enters the same lane or a slower vehicle is ahead in the same lane, the vehicle speed adjusts to maintain the gap setting.

Note: When you are following a vehicle and you switch on a turn signal lamp, adaptive cruise control may provide a small, temporary acceleration to help you pass.

Your vehicle maintains a consistent gap from the vehicle ahead until:

- The vehicle in front of you accelerates to a speed above the set speed.
- The vehicle in front of you moves out of the lane you are in.
- You set a new gap distance.

The system applies the brakes to slow down your vehicle to maintain a safe gap distance from the vehicle in front of you. The system only applies limited braking. You can override the system by applying the brakes.

Note: The brakes may emit noise when applied by the system.

If the system determines that its maximum braking level is not sufficient, an audible warning sounds, a message appears in the instrument cluster display and an indicator flashes when the system continues to brake. Take immediate action.

CANCELING THE SET SPEED



Press the button or tap the brake pedal.

The set speed does not erase.

RESUMING THE SET SPEED



Press the button.

Your vehicle speed returns to the previously set speed and gap setting. The set speed displays continuously in the instrument cluster display when the system is active.

Note: Only use resume if you are aware of the set speed and intend to return to it.

Resuming the Set Speed from a Complete Stop

Without an Active BlueCruise Service Plan:

If your vehicle follows a vehicle to a complete stop and remains stationary for less than a few seconds, your vehicle accelerates from a stationary position to follow the vehicle ahead.



With an Active BlueCruise Service Plan:

If your vehicle follows a vehicle to a complete stop and remains stationary for less than approximately three minutes, your vehicle accelerates from a stationary position to follow the vehicle ahead.

The following conditions must be met before your vehicle auto-resumes:

Adaptive Cruise Control (If Equipped)

- You are facing forward and paying attention to the road ahead.
- The road is clear of obstacles such as pedestrians or other vehicles crossing your path.

If your vehicle follows a vehicle to a complete stop and remains stationary for more than a few seconds, an indicator and message displays.

Information Messages

Message	Details
Auto-Resume	(Only available with an active BlueCruise service plan). The vehicle is stopped behind a lead vehicle and all conditions are met for the vehicle to accelerate with the lead vehicle once the lead vehicle begins to accelerate.
Press button to resume	If the lead vehicle begins to move and all of the auto-resume conditions are not met, you are prompted to press the resume button. Pay attention to the road ahead and surroundings to make sure that it is safe to resume. Press and release the button or use the accelerator pedal to resume following the lead vehicle.
Stopped	Cruise control does not automatically resume when this display is active. Use the accelerator pedal to resume.

Note: *If approximately three minutes at a stop is exceeded, the vehicle cancels adaptive cruise control and the electric parking brake is set. The driver is required to resume control of the vehicle and release the electric parking brake.*

OVERRIDING THE SET SPEED



WARNING: If you override the system by pressing the accelerator pedal, it does not automatically apply the brakes to maintain a gap from any vehicle ahead.

When you press the accelerator pedal, you override the set speed and gap distance.

Use the accelerator pedal to intentionally exceed the set speed limit.

When you override the system, the indicator remains blue, the set speed is dimmed and the lead vehicle icon does not appear in the instrument cluster display.

The system resumes operation when you release the accelerator pedal. The vehicle speed decreases to the set speed, or a lower speed if following a slower vehicle.

Adaptive Cruise Control (If Equipped)

ADAPTIVE CRUISE CONTROL INDICATORS



Illuminates when you switch adaptive cruise control on. The color of the indicator changes to indicate the system status.

White indicates the system is on but inactive.

Blue indicates that you set the speed and the system is active.

SWITCHING FROM ADAPTIVE CRUISE CONTROL TO CRUISE CONTROL



WARNING: Normal cruise control will not brake when your vehicle is approaching slower vehicles. Always be aware of which mode you have selected and apply the brakes when necessary.

1. From the driver assistance menu, press Cruise Control. See **Driver Assistance Menu** (page 626).
2. Press Normal Cruise Control.



When you select normal cruise control the cruise control indicator replaces the adaptive cruise control indicator. The gap setting does not display, and the system does not respond to lead vehicles. Automatic braking remains active to maintain the set speed. The system remembers the last setting when you start your vehicle.

LANE CENTERING

HOW DOES LANE CENTERING WORK

Adaptive cruise control with lane centering uses the vehicle's front radar sensor and front windshield camera sensor, together with the steering sensor to operate.

If the vehicle has a driver facing camera, the system uses it to monitor your eyes and head position to help detect if you are distracted when lane centering is active. If the system determines you are distracted, it alerts you to return your eyes back to the road. See **Driver Alert** (page 419).

Using these sensors, the system applies continuous steering assistance towards driving in the middle of the lane.

Note: *The gap setting for adaptive cruise control with lane centering, operates in the same way as normal adaptive cruise control.*

LANE CENTERING PRECAUTIONS



WARNING: Do not use the system when towing a trailer. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.



WARNING: Do not use the system if any changes or modifications to the steering wheel have been made. Any changes or modifications to the steering wheel could affect the functionality or performance of the system. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.

Adaptive Cruise Control (If Equipped)

Adaptive cruise control precautions apply to lane centering unless stated otherwise or contradicted by a lane centering precaution. See **Adaptive Cruise Control Precautions** (page 360).

LANE CENTERING REQUIREMENTS

You must keep your hands on the steering wheel at all times.

Lane centering only activates when all of the following occur:

- Adaptive cruise control with lane centering is enabled in the touchscreen. See **Switching Lane Centering On and Off** (page 369).
- You have adaptive cruise control enabled and set.
- The steering system detects your hands on the steering wheel.
- The system detects both lane markings when driving on a straight road.
- Your vehicle is initially centered in the lane between two visible line markings.
- Automatic Emergency Braking is switched on. See **Switching Automatic Emergency Braking On and Off** (page 413).
- The driver seatbelt is fastened.
- A trailer is not detected.

Note: *If the system does not detect valid lane line markings, the system remains in standby until valid line markings are available.*

Note: *If the system does not detect your hands on the steering wheel, apply a slight force to the steering wheel.*

LANE CENTERING LIMITATIONS

Adaptive cruise control limitations apply to lane centering unless stated otherwise or contradicted by a lane centering limitation. See **Lane Centering Requirements** (page 368).

Lane Centering may not be able to center your vehicle in the lane in any of the following conditions:

- The lane is too narrow or wide.
- The curve in the road is too tight.
- The system does not detect the minimum required lane markings or when lanes merge or split.
- When the required steering effort to maintain lane center exceeds the lane centering system limit.
- When driving in areas that are under construction or when road work is in progress.
- If the front windshield camera and/or the front radar are blocked.
- When using a spare tire.
- Inclement weather conditions including, but not limited to, high wind, heavy rain, and fog.
- Driving into direct sunlight.
- When modification to the steering system has been made, including alterations to the steering wheel.
- When a trailer is detected, the system disables lane centering. See **Lane Centering Precautions** (page 367).

Note: *The system steering assistance is limited and may not have sufficient effort for all driving situations and/or conditions, such as driving through tight curves or driving through curves at high speeds.*

Note: *In exceptional conditions, the system may deviate from the lane center.*

Adaptive Cruise Control (If Equipped)

SWITCHING LANE CENTERING ON AND OFF

Keep your hands on the steering wheel at all times.



Press the button on the steering wheel.

The indicator appears in the instrument cluster display. When the system is on, the color of the indicator changes to indicate the system status.

You can override lane centering by firmly steering the vehicle. If the vehicle stays within the lane, the system resumes centering the vehicle as soon as the applied steering is stopped. If the vehicle crosses the lane line, lane centering goes into standby and resumes once the vehicle is completely within a lane and the other requirements are still met.

Note: *The correct requirements must be met before you can switch the system on. See **Lane Centering Requirements** (page 368).*

Enabling and Disabling Lane Centering

1. From the driver assistance menu, press Cruise Control. See **Driver Assistance Menu** (page 626).
2. Press Adaptive Cruise Control.
3. Press Lane Centering.

LANE CENTERING ALERTS

You must keep your hands on the steering wheel at all times.

When the system is active and detects no steering activity for a period of time, the system alerts you to put your hands on the steering wheel. If you do not react to the warnings the system quickly applies and releases the brakes, activates the hazard lights, and slows your vehicle to a stop within the lane of travel while maintaining steering control. See **Lane Centering Automatic Cancellation** (page 369).

The system also alerts you if your vehicle crosses lane markings without detected steering activity.

Note: *If a keep hands on the wheel message appears on the instrument cluster display, the system may not detect a light grip or touch on the steering wheel. Slight steering wheel input may be required to cancel the message.*

LANE CENTERING AUTOMATIC CANCELLATION

When an external condition cancels the system, for example, no lane markings available, an audible warning sounds and a message appears in the instrument cluster display.

When an external condition cancels the system, and your hands are not on the steering wheel, the system immediately alerts you to take control of the vehicle.

If this alert is ignored, the system quickly applies and releases the brakes, activates the hazard lights, and slows your vehicle to a stop within the lane of travel.

If your vehicle slows down or stops and you resume control, a message appears to prompt you to press the accelerator pedal to allow the system to resume.

Note: *If the system detects significant inactivity, a 'Lane Centering Unavailable' message displays in the instrument cluster and lane centering is disabled until the next time you start your vehicle.*

Adaptive Cruise Control (If Equipped)

Automatic cancellation can also occur if:

- The lane becomes too wide or too narrow.
- The system cannot detect valid lane markings.
- Lane markings cross over one another.
- The curve of the road is too sharp.

LANE CENTERING MANUAL CANCELLATION

When you perform the following actions, adaptive cruise control with lane centering cancels:

- The brake pedal is pressed.
- Adaptive cruise control button on the steering wheel is switched off.

The lane centering system is momentarily suppressed when either of the following actions are performed:

- Turn signal indicator is latched or tapped.
- You steer the vehicle out of lane.

LANE CENTERING INDICATORS



Illuminates when you switch lane centering on. The color of the indicator changes to indicate the system status.

Gray status indicates the system is on but in standby mode.

Green status indicates the system is enabled and applying steering assistance to keep the vehicle in the center of the lane.

Amber status with an audible tone, that then changes to gray status, indicates a system automatic cancellation.

LANE CENTERING INDICATORS



Illuminates when you switch lane centering on. The color of the indicator changes to indicate the system status.

Gray indicates the system is on but in standby mode.

Blue indicates the system is enabled and applying steering assistance to keep the vehicle in the center of the lane.

Amber with an audible tone, that then changes to gray, indicates a system automatic cancellation.

LANE CENTERING – TROUBLESHOOTING

LANE CENTERING – INFORMATION MESSAGES

Note: Depending on your vehicle options and instrument cluster type, some messages can appear different or not at all.

Adaptive Cruise Control (If Equipped)

Message	Details
Keep hands on steering wheel	Return your hands to the steering wheel and provide steering input to cancel the message.
Lane Centering Assist Not Available	Lane centering is currently not available, due to conditions that prevent the system from becoming active. To reset the system, when the vehicle is stationary, return the gear selector to park (P) and turn the vehicle off. Then, restart the vehicle with your foot on the brake pedal.
Resume control	Adaptive cruise control with lane centering is about to cancel. Immediately take full control of the vehicle.
Press accelerator pedal to resume	Adaptive cruise control with lane centering is in standby mode. When safe to do so, you can resume adaptive cruise control with lane centering by applying pressure on the accelerator pedal. Alternatively, you can also re-enable adaptive cruise control with lane centering by pressing the resume button on the steering wheel.
Canceled Lane Conditions	Invalid lane conditions caused the system to cancel.
Canceled Sharp Curve	A sharp curve in the road caused the system to cancel.

PREDICTIVE SPEED ASSIST

HOW DOES PREDICTIVE SPEED ASSIST WORK

Predictive Speed Assist works with adaptive cruise control and adjusts the vehicle speed to the road geometry and to the speed limit detected by the speed sign recognition system. As the system identifies curves and highway exits, the vehicle speed temporarily decreases ahead of and during the changing road geometry. When passing new speed signs, the set speed updates. See **Predictive Speed Assist Precautions** (page 372).

There are limitations that affect the accuracy of the speed sign recognition system and its ability to determine the current speed limit. Predictive speed assist and its ability to determine the current speed limit shares these limitations. See **Speed Sign Recognition** (page 417).

Note: *The adaptive cruise control gap setting operates normally when the feature is enabled.*

Adaptive Cruise Control (If Equipped)

PREDICTIVE SPEED ASSIST PRECAUTIONS



WARNING: You are responsible for controlling your vehicle at all times. The system is designed to be an aid and does not relieve you of your responsibility to drive with due care and attention. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.



WARNING: Pay close attention to changing road conditions. You may need to override the system by pressing the brake or accelerator pedal if the adjusted speed becomes higher or lower than necessary.



WARNING: The system only provides limited braking. Your vehicle may not always decelerate quickly enough to avoid a crash without driver intervention. Apply the brakes when necessary.



WARNING: The system does not activate the turn signal.

Adaptive cruise control precautions apply to predictive speed assist unless stated otherwise or contradicted by a predictive speed assist precaution. See **Adaptive Cruise Control Precautions** (page 360).

The system only applies limited braking. You can override the system with the accelerator pedal or cancel the system by applying the brakes.

The system may adapt to various factors such as time of day, lane width. This could influence speed adjustments and accelerations.

The system may adapt to various drive modes. See **Drive Mode Control** (page 307). This could influence speed adjustments and accelerations.

Note: *The system does not activate the turn signal automatically.*

PREDICTIVE SPEED ASSIST LIMITATIONS



WARNING: The system may not always adjust vehicle speed in certain road or weather conditions such as crossing traffic, yield or stop signs, right of way, traffic lights, speed bumps, rain, snow, fog. You must always apply the brake or accelerator pedal when necessary.

The road geometry and speed limit information provided by the navigation map data could be inaccurate or out of date.

The system may not detect and read speed limit signs with conditional information, for example, when a sign is flashing, during specific time ranges, or when children are present.

Note: *The system does not set the vehicle speed to speed limits shown with a supplementary traffic sign.*

Under certain conditions, the system may not adjust the vehicle speed until after your vehicle passes the speed limit.

Detection of road geometry operates only where related information is available. Road geometry information may not be available in some areas.

Adaptive Cruise Control (If Equipped)

SWITCHING PREDICTIVE SPEED ASSIST MODE ON AND OFF

1. From the driver assistance menu, press Cruise Control. See **Driver Assistance Menu** (page 626).
2. Press Adaptive Cruise Control.
3. Switch Predictive Speed Assist on or off.

ADJUSTING THE SET SPEED TOLERANCE

1. From the driver assistance menu, press Cruise Control. See **Driver Assistance Menu** (page 626).
2. Press Adaptive Cruise Control.
3. Switch Predictive Speed Assist on.
4. Press Tolerance.
5. Adjust the slider to set the tolerance.

Note: You can set tolerance for vehicle speed adjustment based on speed sign recognition only.

PREDICTIVE SPEED ASSIST ALERTS

If the speed sign recognition system detects a speed limit below the minimum adaptive cruise control set speed, a tone sounds and the system returns to standby mode.

PREDICTIVE SPEED ASSIST INDICATORS

A blue marker around the speed sign and a blue arrow next to the set speed indicates that the system is active.

Speed Sign Indicator



When the system detects a new speed sign, a gray indicator appears above the set speed while the system adjusts the vehicle speed to the speed limit. When the speed limit is reached, the set speed updates and the gray indicator disappears.

Road Geometry Indicator

When the system detects a curve or highway exit, the vehicle starts to decelerate, and the indicator appears and changes color.

Road Geometry Indicator Symbols



Left curve.



Right curve.

Adaptive Cruise Control (If Equipped)

PREDICTIVE SPEED ASSIST – TROUBLESHOOTING

PREDICTIVE SPEED ASSIST – INFORMATION MESSAGES

Message	Details
Adaptive Cruise Control Predictive Speed Assist not available	Navigation system based speed limit information is not available. If the message continues to appear, have your vehicle checked as soon as possible.
Adaptive Cruise Control Driver resume control	The system is going to cancel and you must take control.

Note: The system could abbreviate or shorten certain messages depending upon which cluster type you have.

ADAPTIVE CRUISE CONTROL – TROUBLESHOOTING

ADAPTIVE CRUISE CONTROL – INFORMATION MESSAGES

Note: Depending on your vehicle options and instrument cluster type, not all messages display or are available.

Message	Details
Front sensor not aligned	Contact an authorized dealer to have the radar checked for proper coverage and operation.
Cruise Control not available	Conditions exist preventing the system from being available.
Adaptive Cruise Control not available Sensor blocked See manual	You have a blocked radar because of poor radar visibility due to inclement weather or ice, mud, or water in front of the sensor. You can typically clean the sensor to resolve this issue. Due to the nature of sensor technology, it is possible to get a blockage warning with no actual block. This happens, for example, when driving in sparse rural or desert environments. A false blocked condition either self clears, or clears after you restart your vehicle.

Adaptive Cruise Control (If Equipped)

Message	Details
Normal Cruise Control active Adaptive Braking off	You have selected normal cruise control. The system does not brake or react to traffic.
Resume control	Displays when the adaptive cruise control is going to cancel and you must take control.
Cruise Control Speed too low to activate	Displays when the vehicle speed is too slow to activate the adaptive cruise control and there is no lead vehicle in range.

BlueCruise (If Equipped)

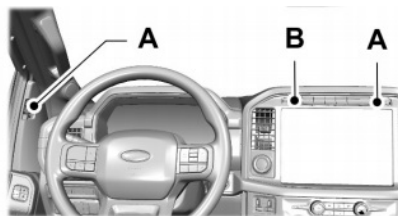
HOW DOES BLUECRUISE WORK

BlueCruise is a driver assistance system that allows your hands to be off the steering wheel in certain situations on compatible roads (blue zones) when using adaptive cruise control. When adaptive cruise control is active, the BlueCruise system steers the vehicle to maintain lane position. While using BlueCruise, even if your hands are off the steering wheel and your foot is not applying the accelerator or brake pedal, you must constantly supervise all driving tasks so that you are prepared to immediately steer, brake or accelerate if needed to maintain the safe operation of your vehicle. The system is designed to be an aid and does not relieve you of your responsibility to always remain alert.

BlueCruise uses cameras to monitor your vehicle position within a lane and applies steering support to keep your vehicle centered in the lane.

Using the cameras and location information, BlueCruise allows you to remove your hands from the steering wheel and offers a hands-free driving mode in certain areas.

When active, BlueCruise uses a driver facing camera and infrared lighting to monitor your eyes and head position to detect if you are distracted. If the system determines you are distracted, it alerts you to return your eyes to the road.



- A Lighting area.
B Driver facing camera.

Steering column too high, camera cannot see your face.



Appropriate position, camera can see your face.

To get the best results from the driver facing camera:

- Avoid wearing anything that covers your face.
- Raise the seating position and/or lower the steering column so your face is seen by the driver facing camera.
- Avoid leaning the seat back, as this may prevent the driver facing camera from seeing your face.

BlueCruise (If Equipped)

- Avoid using infrared blocking sunglasses.
- Make sure your hands, arms or other objects are not blocking the driver facing camera.

Note: When BlueCruise is active, camera data may be recorded by the vehicle's event data recorder in certain crash or near-crash situations, such as airbag deployment or hitting something in the road. See **Event Data** (page 35).

Note: No data records under normal driving conditions.

BLUECRUISE PRECAUTIONS



WARNING: You are responsible for keeping your eyes on the road at all times. The system is designed to be an aid and does not relieve you of your responsibility to drive with due care and attention. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.



WARNING: You are responsible for controlling your vehicle at all times. The system is designed to be an aid and does not relieve you of your responsibility to drive with due care and attention. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.



WARNING: Do not use the system when towing a trailer. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.



WARNING: Obstructions to the driver facing camera or infrared lighting could prevent the system from properly operating. Keep the camera and lighting areas free from obstruction. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.



WARNING: Do not use the system if any changes or modifications to the steering wheel have been made. Any changes or modifications to the steering wheel could affect the functionality or performance of the system. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.



WARNING: The system may not function if the sensor is blocked.



WARNING: Pay close attention to changing road conditions such as entering or leaving a highway, on roads with intersections or roundabouts, roads without visible lanes of travel, roads that are winding, slippery, unpaved, or steep slopes.



WARNING: The system is not a crash warning or avoidance system.



WARNING: Large contrasts in outside lighting can limit sensor performance.

BlueCruise (If Equipped)



WARNING: The system attempts to keep your vehicle in the center of the lane as well as maintain speed and gap control. The system may not be able to perform these tasks in all situations. Do not use the system in complex or uncertain driving conditions. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.



WARNING: Your vehicle could drift out of the lane of travel. Always be prepared to manually steer your vehicle. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.



WARNING: The system will not operate if the sensor cannot track the road lane markings.

- The system detects both lane markings.
- Your hands are on the steering wheel.
- Your eyes are on the road.

Note: For hands-free mode to work, your vehicle must be on certain limited access divided freeways.

Note: The system may require updated software for hands-free mode. See **Vehicle Software Updates** (page 644).

Note: Without an active BlueCruise subscription, your vehicle is still capable of lane centering. This system requires you to keep your hands on the steering wheel at all times. See **Lane Centering Requirements** (page 368).

BLUECRUISE LIMITATIONS

BlueCruise is a driver assistance system that allows your hands to be off the steering wheel in certain situations on compatible roads (blue zones) when using adaptive cruise control. It is not a crash avoidance system. The BlueCruise feature utilizes other driver assistance technologies. Refer to the Owner's Manual for information pertaining to each driver assistance system.

Before using BlueCruise, it is important to understand the limitations of:

- Adaptive Cruise Control. See **Adaptive Cruise Control** (page 360).
- Lane Centering Assist. See **Lane Keeping System** (page 386).
- Pre-Collision Assist, including Automatic Emergency Braking. See **Pre-Collision Assist** (page 408).

Any of the following conditions could result in BlueCruise not correctly operating:

- You do not have your vehicle centered in the lane.
- The lane is too narrow or too wide.

BLUECRUISE REQUIREMENTS

BlueCruise only activates when all of the following occur:

- BlueCruise subscription is active. See Ford.com (<https://www.ford.com/connectedservices/>) or the Ford app for details.
- Modem is enabled. See **Connecting the Vehicle to a Mobile Network** (page 609).
- BlueCruise is enabled in your center display screen. See **BlueCruise Settings** (page 379).
- Adaptive cruise control is switched on.
- Automatic Emergency Braking is switched on. See **Switching Automatic Emergency Braking On and Off** (page 413).
- The driver seatbelt is fastened.

- The curve in the road is too small.
- The system does not detect the minimum required lane marking or when lanes merge or split.
- When the required steering effort to maintain lane center exceeds the lane centering system limit.
- You are applying a low amount of steering input.
- Curve of the road is too sharp.
- You are using the system in areas under construction.
- If you make any aftermarket modifications to the steering system.
- You are using a spare tire.

The driver facing camera may not operate correctly due to any of the following:

- You have visual impairment, such as an eye misalignment, or have had eye surgery.
- You cover your facial features by a mask, hat or other items.
- The lighting conditions significantly change.
- You are not in the camera's field of view.
- You position or tilt yourself to one side.
- You are moving around a lot.
- You are wearing glasses or sunglasses that are too dark or reflective.

Note: *The system has limited steering assistance and may not be sufficient for all driving situations.*

Note: *In conditions such as inclement weather or direct sunlight, the system could deviate from the center line.*

Note: *The information provided by the navigation map data could be inaccurate or out of date.*

BLUECRUISE SETTINGS

Enabling BlueCruise

1. From the driver assistance menu, press Cruise Control. See **Driver Assistance Menu** (page 626).
2. Press Adaptive Cruise Control.
3. Press Lane Centering with Hands-Free.

Enabling Activation Prompts

1. From the driver assistance menu, press Cruise Control. See **Driver Assistance Menu** (page 626).
2. Press Adaptive Cruise Control.
3. Press Activation Prompts.

Switching Lane Change Assist On And Off

1. From the driver assistance menu, press Cruise Control. See **Driver Assistance Menu** (page 626).
2. Press Adaptive Cruise Control.
3. Press Lane Change Assist to toggle the system on and off.

Switching In-Lane Repositioning On And Off

1. From the driver assistance menu, press Cruise Control. See **Driver Assistance Menu** (page 626).
2. Press Adaptive Cruise Control.
3. Press Lane Centering with Hands-Free.
4. Press In-Lane Repositioning to toggle the system on and off.

Switching Automatic Lane Change On and Off

1. From the driver assistance menu, press Cruise Control. See **Driver Assistance Menu** (page 626).
2. Press Adaptive Cruise Control.

- Press Automatic Lane Change to toggle the system on and off.

Note: If automatic lane change is switched off, lane change assist remains active. See **Lane Change Assist** (page 382).

SWITCHING BLUECRUISE ON AND OFF

Switching BlueCruise On

The controls are on the steering wheel.

Using Activation Prompts



When the prompt appears, press the button to switch BlueCruise on.

The indicator appears in the instrument cluster. When the system is on, the indicator color changes to indicate the system status.

Note: You must enable activation prompts in the touchscreen.

Using Steering Wheel Controls



Press the adaptive cruise control button to activate BlueCruise.

Switching BlueCruise Off



Press the adaptive cruise control button when the system is active or in standby mode.

BlueCruise turns off through each ignition cycle.

BLUECRUISE ALERTS

When BlueCruise is providing hands-on driving or transitioning to hands-on driving from hands-free driving and detects no steering activity for a certain period of time, the system alerts you with an audible warning and a message in the instrument cluster display to put your hands on the steering wheel.

When BlueCruise is providing hands-on or hands-free driving and detects you are not looking at the road for a certain period of time, the system alerts you to return your eyes to the road. Depending on where you are looking, the alert can be a message in the instrument cluster and an audible warning.

If you do not react to the warnings, the system alerts you to take control of your vehicle, quickly applies and releases the brakes, activates the hazard lights, and slows your vehicle to a stop within the lane of travel while maintaining steering control.

If your vehicle slows down or stops and you resume control, a message appears to prompt you to press the accelerator pedal to allow the system to resume.

Note: If the system detects significant inactivity, it disables until the next time you start your vehicle.

BLUECRUISE AUTOMATIC CANCELLATION

When an external condition cancels BlueCruise, for example, no lane markings available, a message appears in the instrument cluster, and an audible warning sounds.

BlueCruise (If Equipped)



If your vehicle starts to slow down, you must take control by returning your attention to the road and your hands to the steering wheel. Then press and release the button to reactivate BlueCruise.

System cancellation can also occur if:

- The lane becomes too narrow.
- The system cannot detect valid lane markings.
- Lane markings cross.
- Curve of the road is too sharp.
- Your eyes are not on the road or your hands are not on the steering wheel.

If you have your hands on the steering wheel and your eyes are on the road when the feature is active and a cancellation occurs, the system displays a canceled graphic in the instrument cluster and sounds an audible warning.

If you are not paying attention to the road or your hands are not on the steering wheel and a cancellation occurs, the system displays a message in the instrument cluster, and sounds an audible warning until you resume control.

If you do not resume control in time, BlueCruise quickly activates and releases the brakes, activates the hazard lights, and slows your vehicle to a stop within the lane of travel while maintaining steering control.

If your vehicle slows down or stops and you resume control, a message appears to prompt you to press the accelerator pedal to allow the system to resume.

Note: *If the system detects repeated inactivity, it disables until the next time you start your vehicle.*

BLUECRUISE INDICATORS



When on, the color of the indicator changes to indicate the status.

Gray: system is on but not active.

Blue: system is active and applying continuous assistance with steering support.

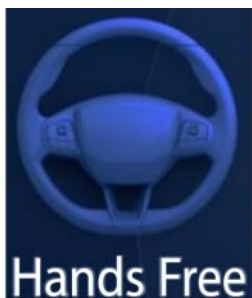
Hands-On Driving Support Available



The graphic in the instrument cluster changes to a wheel with hands indicating hands-on driving mode is active.

When this indicator is present, you must keep your hands on the steering wheel.

Hands-Free Driving Support Available



A graphic in the instrument cluster of a steering wheel without hands indicates the hands-free driving mode is available.

When this indicator is present, you can remove your hands from the steering wheel.

LANE CHANGE ASSIST



WARNING: You are responsible for controlling your vehicle at all times. The system is designed to be an aid and does not relieve you of your responsibility to drive with due care and attention. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.



WARNING: Do not use the lane change assist system as a replacement for using the interior and exterior mirrors or looking over your shoulder before changing lanes. The lane change assist system is not a replacement for careful driving.



Lane change assist can automatically perform a single lane change when you request the lane change using the turn signal lever. This feature is available above 40 mph (65 km/h).

1. Tap or latch the lever in the direction of your planned lane change.
2. Make sure the lane you are requesting is clear of traffic or obstacles.
3. Once the lane change is complete, move the turn signal lever back to the middle position if necessary.

Note: When using lane change assist you can tap or latch the turn signal lever.

Lane Change Suggestion

If you are approaching or have been following a slower moving vehicle, the system may suggest a lane change to pass that vehicle using an available passing lane.

Lane Change Assist Limitations

Lane change assist does not perform the requested maneuver if traffic is detected in the selected lane.

Lane Change Assist Cancellation

To cancel lane change assist, manually steer your vehicle or use the turn signal

lever. If the turn signal lever is latched, return to the middle position. If not latched, tap the lever in the opposite direction.

Lane Change Assist Information Messages

Message	Details
Lane busy	The lane you have selected to enter has a vehicle or obstacle.
No lane seen	A lane is not recognized or available to perform the requested maneuver.
Changing lanes	The requested lane change is being performed.
Lane change possible	If desired, press the turn signal lever in the direction indicated by the lane change suggestion to initiate the lane change.

Note: The instrument cluster display may abbreviate or shorten certain messages.

IN-LANE REPOSITIONING

BlueCruise with in-lane repositioning uses the vehicle's front and corner radar sensors together with the front windshield camera sensor to operate.

Using these sensors, the system automatically adjusts your vehicle's position in the lane based on the current driving situation.

Note: In-lane repositioning is active only when BlueCruise is enabled while traveling on divided highways and when any of the following occur:

- Passing or being passed by adjacent lane vehicles in close proximity.
- In a curve.
- Driving in outer lanes.

Note: In certain situations, the vehicle may shift slightly away from the center of the lane without showing the indicators.

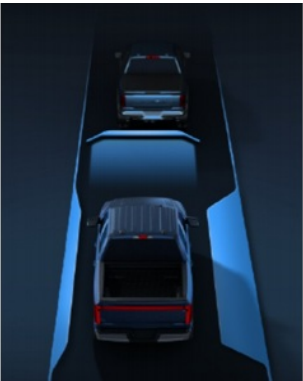
Note: Keep the front of your vehicle free of dirt, metal badges or objects. Vehicle front protectors, aftermarket lights, additional paint or plastic coatings could also degrade sensor performance.

Note: The radar sensor has a limited field of view. It may not detect vehicles at all or detect a vehicle later than expected in some situations.

In-Lane Repositioning Indicators



Shifted towards the right-hand side of the lane.



Shifted towards the left-hand side of the lane.

BLUECRUISE – INFORMATION MESSAGES

Depending on your vehicle options and instrument cluster type, not all messages display or are available.

Message	Details
Keep hands on steering wheel	Make sure you return your hands to the steering wheel and provide steering input.
Resume control	The system is going to cancel and you must take control by returning your attention to the road and your hands to the steering wheel.
Watch the road	Return your attention to the road.
BlueCruise not available	Conditions exist preventing the system from being available. If the message continues to display, have the system checked as soon as possible.
Press accelerator pedal to resume	Press the accelerator pedal and follow the prompts.

BlueCruise (If Equipped)

Message	Details
Driver monitor camera cannot detect face See manual	Make sure your facial features are visible and in the field of view of the driver facing camera.
Driver monitor camera is blocked See manual	Make sure your hands, arms or other objects are not obscuring the camera.
Driver monitor camera fault See manual	Conditions exist preventing the system from being available. If the message continues to display, have the system checked as soon as possible.
BlueCruise On Watch the road Be prepared to resume control	BlueCruise is active, keep your attention on the road.
Canceled Lane Conditions	Invalid lane conditions caused the system to cancel.
Canceled Sharp Curve	A sharp curve in the road caused the system to cancel.
Hands on Steering Wheel in This Area	The vehicle entered an area not supported by the system to provide hands-free driving.
Speed Too High	The vehicle speed exceeded the maximum allowable limit for system to provide hands-free driving.
BlueCruise available Press {ICON} to activate	The system is in standby mode, press the button on the steering wheel to activate.

Note: *The instrument cluster display may abbreviate or shorten certain messages.*

Lane Keeping System

WHAT IS THE LANE KEEPING SYSTEM

The lane keeping system alerts you by providing temporary steering assistance or steering wheel vibration when it detects an unintended lane departure.

HOW DOES THE LANE KEEPING SYSTEM WORK

The lane keeping system uses a forward looking camera mounted on the windshield to monitor vehicle movement within the lane of travel.

When the camera detects a drift out of the lane of travel, the lane keeping system alerts the driver by vibrating the steering wheel, or aids the driver by providing a small steering input to move the vehicle back into the lane of travel.

The driver can select one of three modes:

- Alert (if equipped)
- Aid
- Alert + Aid

LANE KEEPING SYSTEM PRECAUTIONS



WARNING: You are responsible for controlling your vehicle at all times. The system is designed to be an aid and does not relieve you of your responsibility to drive with due care and attention. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.



WARNING: The system will not operate if the sensor cannot track the road lane markings.



WARNING: The sensor may incorrectly track lane markings as other structures or objects. This can result in a false or missed warning.



WARNING: In cold and severe weather conditions the system may not function. Rain, snow and spray can all limit sensor performance.



WARNING: The system may not operate properly if the sensor is blocked. Keep the windshield free from obstruction.



WARNING: If damage occurs in the immediate area surrounding the sensor, have your vehicle checked as soon as possible.



WARNING: The system may not function properly if your vehicle is fitted with a replacement windshield not approved by us.



WARNING: Large contrasts in outside lighting can limit sensor performance.



WARNING: The system may not correctly operate if your vehicle is fitted with a suspension kit not approved by us.

LANE KEEPING SYSTEM LIMITATIONS

The lane keeping system only operates when the vehicle speed is greater than 40 mph (64 km/h).

The system works when the camera can detect at least one lane marking or the edge of the road.

Lane Keeping System

Note: When you select *Aid* or *Alert* and *Aid* mode and the system detects no steering activity for a short period of time, the system alerts you to put your hands on the steering wheel. The system may detect a light grip or touch on the steering wheel as hands-off driving.

The lane keeping system may not correctly operate in any of the following conditions:

- The lane keeping system does not detect at least one lane marking or the edge of the road.
- You switch the turn signal on.
- You apply direct steering, accelerate fast or brake hard.
- The vehicle speed is less than 40 mph (64 km/h).
- The anti-lock brake, stability control or traction control system activates.
- The lane is too narrow.
- Something is obscuring the camera or it is unable to detect the lane markings due to environment, traffic or vehicle conditions.
- Entering or exiting a tight curve when driving at high speeds.

The lane keeping system may not correct lane positioning in any of the following conditions:

- High winds.
- Uneven road surfaces.
- Heavy or uneven loads.
- Incorrect tire pressure.

SWITCHING THE LANE KEEPING SYSTEM ON AND OFF



To activate the lane keeping system, press the button on the steering wheel.

To deactivate the lane keeping system, press the button again.

Note: When switching the system on or off a message appears in the instrument cluster display to show the status.

Note: The system stores the on or off setting until manually changed. For some markets, the system defaults to the *ON* setting at every Ignition cycle.

SWITCHING THE LANE KEEPING SYSTEM MODE

The lane keeping system has different settings that you can view or adjust using the touchscreen.

The system stores the last known selection for each setting.

To change the lane keeping system mode, use the touchscreen:

1. Press **Features** on the touchscreen.
2. Press **Driver Assistance**.
3. Press **Lane-Keeping System**.
4. Select a mode.

Note: The system remembers the last setting when you start your vehicle.

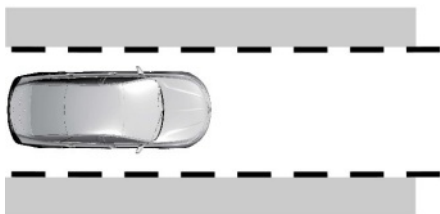
ALERT MODE

WHAT IS ALERT MODE

Alert mode vibrates the steering wheel when it detects an unintended lane departure.

Lane Keeping System

HOW DOES ALERT MODE WORK



When in alert mode, the lane keeping system alerts you by vibrating the steering wheel. The intensity of the vibration is set through the lane keeping system menu.

ADJUSTING THE STEERING WHEEL VIBRATION INTENSITY

To change the steering wheel vibration intensity, use the touchscreen:

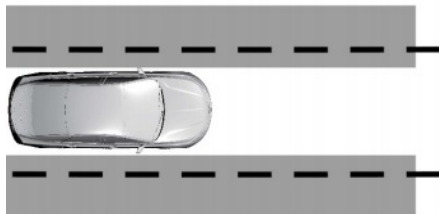
1. Press **Features** on the touchscreen.
2. Press **Driver Assistance**.
3. Press **Lane-Keeping System**.
4. Select an alert intensity setting.

AID MODE

WHAT IS AID MODE

Aid mode provides temporary steering assistance toward the center of the lane.

HOW DOES AID MODE WORK



The lane keeping system aids you when an unintentional lane departure occurs. The system provides a small steering input to move the vehicle towards the center of the lane.

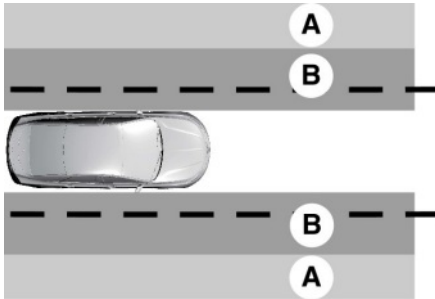
ALERT AND AID MODE

WHAT IS ALERT AND AID MODE

Alert and aid mode uses multiple features to keep you in your lane. The system first provides a small steering input to bring your vehicle back towards the center of the lane. If your vehicle moves too far from the center of the lane the system alerts you with vibration in the steering wheel.

Lane Keeping System

HOW DOES ALERT AND AID MODE WORK

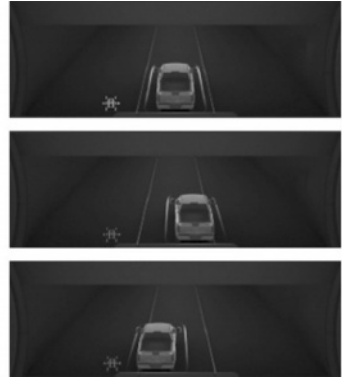


A Alert.

B Aid.

The lane keeping system detects a lane departure and provides aid when the vehicle enters **B** and applies the additional alert warning if **A** is entered.

LANE KEEPING SYSTEM INDICATORS



If you switch the lane keeping system on, a graphic with lane markings appears in the instrument cluster display.

When you switch the system off, the lane marking graphics do not display.

Note: *The overhead vehicle graphic may still display if adaptive cruise control is enabled.*

While the lane keeping system is on, the color of the lane markings change to indicate the system status.

Gray	Green or White	Orange	Red
Indicates that the system is temporarily unavailable to provide a warning or intervention on the indicated side.	Indicates that the system is available or ready to provide a warning or intervention on the indicated side.	Indicates that the system is providing or has just provided a lane keeping aid intervention.	Indicates that the system is providing or has just provided a lane keeping alert warning.

Lane Keeping System

BLIND SPOT ASSIST

WHAT IS BLIND SPOT ASSIST

Blind spot assist is an extension of the lane keeping system.

It helps you identify adjacent vehicles in your blind spot during a lane change.

The system provides a blind spot alert and steering assistance to help you steer away from detected adjacent vehicles.

HOW DOES BLIND SPOT ASSIST WORK

Blind spot assist is only available when the lane keeping system menu settings are set to Aid or Alert + Aid.

If blind spot assist detects a vehicle in or approaching your blind spot during a lane change, the system provides steering assistance to direct your vehicle back into your lane along with a warning only if the Alert + Aid setting is selected.

You must keep your hands on the steering wheel at all times.

When active, the system functions with or without the use of turn signals and hazard flashers.



Activate and deactivate the system using the lane keeping system button on the steering wheel.

BLIND SPOT ASSIST LIMITATIONS

All system limitations present in the basic lane keeping system also apply to blind spot assist.

Blind spot assist does not function under the following conditions:

- No lane markings are detected.
- One or both rear radar sensors become blocked or faulty.
- Attaching bike or cargo racks could cause false alerts due to obstruction of the sensor.

Blind spot assist may have difficulty detecting hazards under the following conditions:

- If a vehicle is approaching in an adjacent lane at a speed higher than your vehicle.
- Bad weather obstructing the sensors.

Lane Keeping System

BLIND SPOT ASSIST INDICATORS

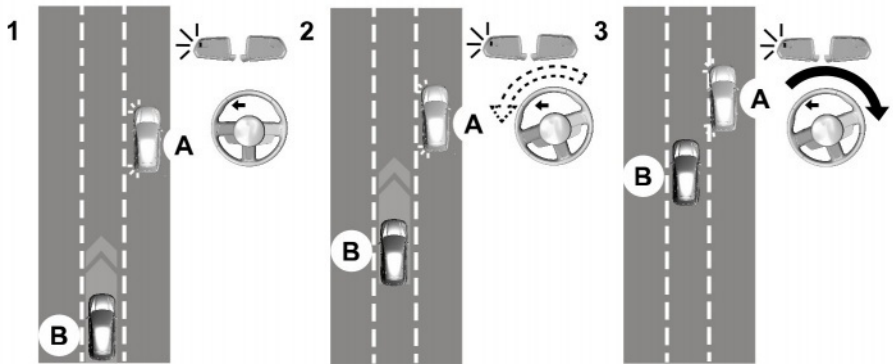


Diagram 1: Vehicle A uses its left turn signal preparing to change from the right lane to the middle lane. Vehicle B is already in the middle lane and just entered Vehicle A's blind spot causing the blind spot information system alert indicator to flash on the exterior mirror.

Diagram 2: The driver of Vehicle A begins to steer into the center lane not aware of Vehicle B.

Diagram 3: Blind spot assist counter steers to help alert the driver of Vehicle A to direct their vehicle back into the right lane to help avoid a possible collision with Vehicle B.

The lane keeping aid warning lamp or yellow lane marking in your instrument cluster display indicate blind spot assist activation. In addition, the blind spot information system alert indicator flashes on the exterior mirror on the same side as the detection. See **Blind Spot Information System** (page 397).

Blind Spot Assist Information Messages

Message	Action
Blind Spot Assist Not Available Trailer Attached	Displays if you attach a trailer to your vehicle.
Blind Spot Assist Not Available Side Sensor Blocked	Displays if something is blocking the blind spot information system sensors.
Blind Spot Assist System fault	The system detects a fault that requires service. Have your vehicle checked as soon as possible.

Lane Keeping System

Message	Action
Trailer Brake Module Fault	Lost communication with the trailer module. The system suppresses blind spot assist until you have the failure fixed.
Trailer Lighting Module Fault See Manual	Lost communication with the trailer module. The system suppresses blind spot assist until you have the failure fixed.
Front Camera Fault Service Required	Front camera fault. Blind spot assist disables until you have the failure fixed.

BLIND SPOT ASSIST WITH TRAILER COVERAGE (IF EQUIPPED)

WHAT IS BLIND SPOT ASSIST WITH TRAILER COVERAGE

Blind spot assist with trailer coverage is an extension of the lane keeping system.

It may help you identify adjacent vehicles during a lane change.

Blind spot assist provides a blind spot warning and steering assistance to help you become aware of and steer away from vehicles in your blind spot during lane changes.

When attaching a trailer, ensure you have properly set up the trailer coverage settings. See **Blind Spot Information System With Trailer Coverage** (page 398).

HOW DOES BLIND SPOT ASSIST WITH TRAILER COVERAGE WORK



Activate and deactivate the system using the lane keeping system button on the steering

wheel.

During lane changes, the design of the blind spot assist feature detects vehicles in, or approaching, your blind spot and provides a warning, plus steering assistance to direct your vehicle back into your lane.

If a supported trailer is connected, the function is reduced to only detecting vehicles on both sides of your vehicle and trailer, extending rearward from the exterior mirrors to the end of your trailer. See **Blind Spot Information System** (page 397).

When active, this system functions with or without the use of turn signals and hazard flashers.

You must keep your hands on the steering wheel at all times.

BLIND SPOT ASSIST WITH TRAILER COVERAGE LIMITATIONS

All system limitations present in the basic lane keeping system also apply to blind spot assist.

Blind spot assist does not function under the following conditions:

Lane Keeping System

- No lane markings are detected.
- One or both rear radar sensors become blocked or faulty.
- You have not configured the attached trailer correctly in the trailer tow menus or you attached an unsupported trailer. The system only supports certain trailer shapes and dimensions.

Note: *Blind spot assist with trailer coverage could have reduced performance if any of the above limitations are present.*

Blind spot assist may have difficulty detecting hazards under the following conditions:

- If a vehicle is approaching in an adjacent lane at a relative speed much higher than your vehicle.
- Bad weather conditions are present that obstruct the sensors.
- Attaching bike or cargo racks could cause false alerts due to obstruction of the sensor.

BLIND SPOT ASSIST WITH TRAILER COVERAGE INDICATORS

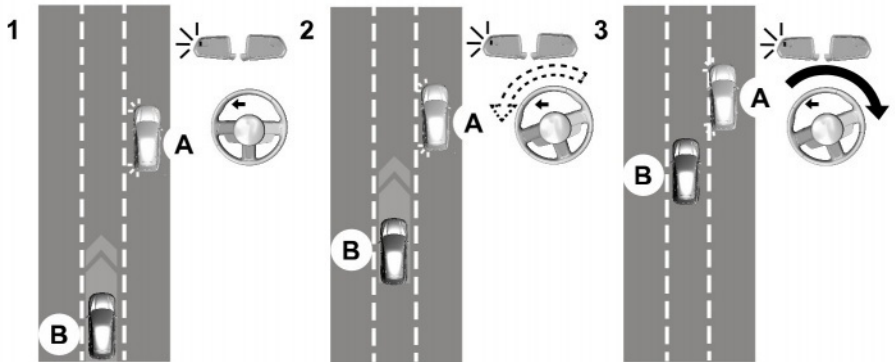


Diagram 1: Vehicle A uses its left turn signal preparing to change from the right lane to the middle lane. Vehicle B is already in the middle lane and just entered Vehicle A's blind spot causing the blind spot information system alert indicator to flash on the exterior mirror.

Diagram 2: The driver of Vehicle A begins to steer into the center lane not aware of Vehicle B.

Diagram 3: Blind spot assist counter steers to help alert the driver of Vehicle A to direct their vehicle back into the right lane to help avoid a possible collision with Vehicle B.

The lane keeping aid warning lamp or yellow lane marking in your instrument cluster display indicate blind spot assist activation. In addition, the blind spot information system alert indicator flashes on the exterior mirror on the same side as the detection. See **Blind Spot Information System** (page 397).

Lane Keeping System

Blind Spot Assist Information Messages

Message	Action
Blind Spot Assist Not Available Trailer Attached	Displays if you attach a trailer to your vehicle with the blind spot information system switched off or you have not configured the trailer.
Blind Spot Assist Not Available Side Sensor Blocked	Displays if your blind spot information system sensors are blocked.
Blind Spot Assist System Fault	The system has detected a fault that requires service. Have your vehicle checked as soon as possible.
Trailer Brake Module Fault	Lost communication with the trailer module. Blind spot assist is disabled until the failure is fixed.
Trailer Lighting Module Fault See Manual	Lost communication with the trailer module. Blind spot assist is disabled until the failure is fixed.
Front Camera Fault Service Required	Front camera fault. Blind spot assist is disabled until the failure is fixed.

Lane Keeping System

LANE KEEPING SYSTEM – TROUBLESHOOTING

LANE KEEPING SYSTEM – INFORMATION MESSAGES

Message	Action
Lane-Keeping System fault Service required	The system detects a fault. Have your vehicle checked as soon as possible.
Front camera temporarily not available	The system is over-temperature due to environmental conditions. Cool the cabin by lowering the climate control temperature, parking your vehicle in the shade, or opening the windows. Clear any dirt or debris from the windshield at the front windshield camera.
Front camera low visibility Clean screen	The system detects a condition that requires you to clean the windshield in order for it to properly operate.
Front camera fault Service required	The system detects a fault. Have your vehicle checked as soon as possible.
Keep hands on steering wheel	The system requests that you keep your hands on the steering wheel.

Lane Keeping System

LANE KEEPING SYSTEM – FREQUENTLY ASKED QUESTIONS

Why is the feature not available (lane markings are gray) when I can see the lane markings on the road?

- Your vehicle speed is less than 40 mph (65 km/h).
- The sun is shining directly into the camera lens.
- A quick intentional lane change has occurred.
- You are driving your vehicle too close to the lane markings for an extended interval of time.
- Driving at high speeds in curves.
- The last alert warning or aid intervention occurred a short time ago.
- Ambiguous lane markings, for example, in construction zones.
- Rapid transition from light to dark, or from dark to light.
- Sudden offset in lane markings.
- ABS or AdvanceTrac™ is active.
- There is a camera blockage due to dirt, grime, fog, frost or water on the windshield.
- You are driving too close to the vehicle in front of you.
- Transitioning between no lane markings to lane markings, or vice versa.
- There is standing water on the road.
- Faint lane markings, for example, partial yellow lane markings on concrete roads.
- Lane width is too narrow or too wide.

- The windshield camera was not properly calibrated after a windshield replacement.
- Driving on roads with tight curves or uneven surfaces.

Why does the vehicle not come back toward the middle of the lane, as expected, in the Aid, or Aid + Alert mode?

- High cross winds are present.
- There is a large road crown.
- Rough roads, grooves or shoulder drop-offs.
- Heavy, uneven loading of the vehicle or improper tire inflation pressure.
- The tires or suspension has been modified from what your vehicle was designed to use.

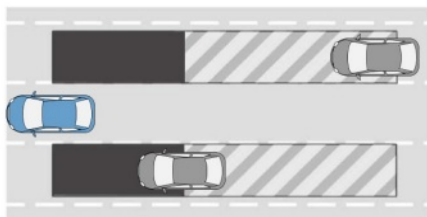
Blind Spot Information System

WHAT IS BLIND SPOT INFORMATION SYSTEM

Blind spot information system detects vehicles that may have entered the blind spot zone.

HOW DOES BLIND SPOT INFORMATION SYSTEM WORK

Blind spot information system uses sensors on both sides of your vehicle, detecting rearward from the exterior mirrors to approximately 13 ft (4 m) beyond the rear bumper. The detection area extends to approximately 59 ft (18 m) beyond the rear bumper when the vehicle speed is greater than 30 mph (48 km/h) to alert you of faster approaching vehicles.



BLIND SPOT INFORMATION SYSTEM PRECAUTIONS



WARNING: Do not use the blind spot information system as a replacement for using the interior and exterior mirrors or looking over your shoulder before changing lanes. The blind spot information system is not a replacement for careful driving.



WARNING: The system may not operate properly during severe weather conditions, for example snow, ice, heavy rain and spray. Always drive with due care and attention. Failure to take care may result in a crash.

Note: *Blind spot information system does not prevent contact with other vehicles. It does not detect parked vehicles, pedestrians, animals or other infrastructure.*

BLIND SPOT INFORMATION SYSTEM LIMITATIONS

Blind spot information system does not operate in park (P) or reverse (R).

The system may not alert you if a vehicle quickly passes through the detection zone while overtaking.

Note: *For vehicles without the trailer coverage feature, we recommend that you switch the blind spot information system off when you attach a trailer.*

BLIND SPOT INFORMATION SYSTEM REQUIREMENTS

Blind spot information system turns on when all the following occur:

- You start your vehicle.
- You shift into drive (D).
- The vehicle speed is greater than 6 mph (10 km/h).

SWITCHING BLIND SPOT INFORMATION SYSTEM ON AND OFF

To switch blind spot information system on or off, use the touchscreen:

Blind Spot Information System

1. Press **Features** on the touchscreen.
2. Press **Driver Assistance**.
3. Press **Blind Spot Information System**.
4. Switch the feature on or off.

When you switch blind spot information system off, a warning lamp illuminates. When you switch the system on or off, the alert indicators flash twice.

Note: The system remembers the last setting when you start your vehicle.

LOCATING THE BLIND SPOT INFORMATION SYSTEM SENSORS



The sensors are inside the brake lamp on both sides of your vehicle.

Note: Keep the sensors free from snow, ice and large accumulations of dirt.

Note: Do not cover the sensors with bumper stickers, repair compound or other objects.

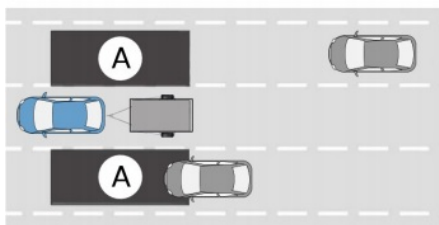
Note: Bike and cargo racks could cause false alerts due to obstruction of the sensor. We recommend switching the feature off when using a bike or cargo rack.

Note: Blocked sensors may affect system accuracy.

If the sensors become blocked, a message appears in the instrument cluster display. See **Blind Spot Information System – Information Messages** (page 400). The alert indicators illuminate but the system does not alert you.

BLIND SPOT INFORMATION SYSTEM WITH TRAILER COVERAGE

WHAT IS BLIND SPOT INFORMATION SYSTEM WITH TRAILER COVERAGE



A. Trailer coverage detection zone.

Blind spot information system detects vehicles that may have entered the blind spot zone. The detection area is on both sides your vehicle and trailer, extending rearward from the exterior mirrors to the end of your trailer.

BLIND SPOT INFORMATION SYSTEM WITH TRAILER COVERAGE LIMITATIONS

Trailer coverage only supports conventional trailers.

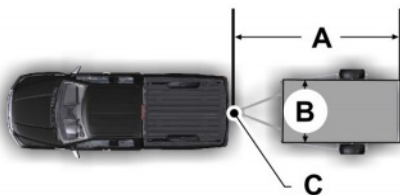
Blind Spot Information System

Make sure the trailer width is less than or equal to 8.5 ft (2.6 m) and the length is less than 33 ft (10.1 m).

Some trailers could cause a slight change in system performance:

- Large box trailers, including v-nose or horse trailers, could cause false alerts to occur when driving next to infrastructures or near parked cars. A false alert could also occur while making a 90° turn.
- Trailers that have a width greater than 8.5 ft (2.6 m) at the front and have a total length greater than 20 ft (6 m) could cause delayed alerts when a vehicle is passing at high speeds.
- Box trailers that have a width greater than 8.5 ft (2.6 m) at the front could cause early alerts when you pass a vehicle.
- Clam shell or v-nose box trailers with a width greater than 8.5 ft (2.6 m) at the front could cause delayed alerts when a vehicle traveling the same speed as your vehicle merges lanes.

SETTING A TRAILER LENGTH



- A Trailer length.
- B Trailer width.
- C Trailer hitch ball.

You can set-up a trailer to work with the blind spot information system through the touchscreen by using the add trailer menu.

1. Input the trailer name and trailer type, conventional, gooseneck or fifth wheel, then save to continue trailer setup.

Note: The system only supports conventional trailers.

2. Trailer width measurement. Measure the width at the front of the trailer. It is not measured at the widest point of the trailer. The maximum width at the front of the trailer the system can support is 8.5 ft (2.6 m).

Note: If the trailer is a bike rack or cargo rack with electrical lighting, enter a length of around 3 ft (1 m). Cross traffic alert remains on for trailers with a length of 3 ft (1 m) or less.

Note: The system requires proper measurement and measure entry to properly function.

SELECTING A TRAILER

When you connect a trailer to your vehicle, the trailer set up menu appears in the touchscreen. This menu allows you to set up a new trailer or choose from a previously set up trailer. A warning message appears and the system turns off if you do not choose or add a new trailer.

Note: The warning message may not appear until your vehicle reaches 22 mph (35 km/h).

BLIND SPOT INFORMATION SYSTEM INDICATORS



When the blind spot information system detects a vehicle, an alert indicator illuminates in the exterior mirror on the side from which the vehicle is approaching. If you switch the turn signal on for that side of your vehicle, the alert indicator flashes.

Blind Spot Information System



When you switch blind spot information system off, a warning lamp illuminates. When you switch the system on or off, the alert

indicators flash twice. A telltale remains illuminated in the instrument cluster when the blind spot information system is switched off in the settings menu.

BLIND SPOT INFORMATION SYSTEM – TROUBLESHOOTING

BLIND SPOT INFORMATION SYSTEM – INFORMATION MESSAGES

Message	Action
Blind Spot System fault	A fault with the system has occurred. Have your vehicle checked as soon as possible.
Blind Spot not available Sensor blocked See manual	Something is blocking the sensors. Clean the sensors.
Blind Spot Alert deactivated Trailer attached	The system automatically turns off and displays this message when you connect a trailer to your vehicle under any of the following conditions: - Your vehicle does not have blind spot information system with trailer coverage. - You switch the blind spot information system off through the touchscreen. - Your trailer exceeds the limits for the system. See Setting a Trailer Length (page 399). Only appears if your vehicle has blind spot information system with trailer coverage.

Note: When connecting a trailer, the system may detect the trailer and turn the system OFF. If the system does not automatically turn OFF, manually switch the blind spot information system OFF. If your vehicle has the blind spot information system with trailer coverage, the system prompts you to set up a trailer that allows the feature to function, if your trailer meets the requirements of the system.

Exit Warning (If Equipped)

WHAT IS EXIT WARNING

Exit warning provides a visual and audible alert when a vehicle occupant opens a door into approaching traffic. It uses radar sensors to alert you to traffic objects.

HOW DOES EXIT WARNING WORK

Exit warning detects traffic objects such as vehicles, cyclists, scooters and motorcycles that approach your vehicle from the rear and cross into the exit warning zone. The exit warning zones are along the left and right sides of your vehicle and extend slightly past a fully open door. The exit warning system becomes active once you have started your vehicle and the vehicle is not moving. Exit warning operates in any gear position.



Note: The system cannot detect animals, slow moving pedestrians or any type of stationary object.

EXIT WARNING PRECAUTIONS



WARNING: The system is not a crash warning or avoidance system.



WARNING: Always pay attention to the traffic situation and the area around the vehicle.



WARNING: In cold and severe weather conditions the system may not function. Rain, snow and spray can all limit sensor performance.



WARNING: If damage occurs in the immediate area surrounding the sensor, have your vehicle checked as soon as possible.



WARNING: You are responsible for controlling your vehicle at all times. The system is designed to be an aid and does not relieve you of your responsibility to drive, stop and park with due care and attention. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.



WARNING: Exit Warning may not detect objects with surfaces that absorb reflection. Always open doors with due care and attention. Failure to follow this instruction may result in personal injury or property damage.

EXIT WARNING LIMITATIONS

The exit warning system is operational in any gear position once you start your vehicle and anytime the vehicle is not moving. The exit warning system remains on for about 3 minutes after turning your vehicle off. The system immediately turns off when locking the doors. Exit warning informs you when it turns off.

Note: Do not use exit warning as a replacement for paying attention when exiting your vehicle.

Exit Warning (If Equipped)

Note: The system does not prevent contact with other vehicles by automatically closing the doors.

Note: The system may not inform and/or alert you if a traffic object is approaching too quickly or if the parking position prevents detection.

Exit Warning Alert

Note: Exit warning is designed to provide a visual alert during an exit when an occupant opens any door and a traffic object is approaching on the same side.

EXIT WARNING INDICATORS



If exit warning alert is active, the alert indicator in the corresponding exterior mirror flashes. See **Blind Spot Information System Indicators** (page 399).

In addition to the mirror indicator, there is also a visual indicator in the touchscreen noting what side a traffic object has been detected on.

SWITCHING EXIT WARNING ON AND OFF

1. From the driver assistance menu, press Exit Warning. See **Driver Assistance Menu** (page 626).
2. Switch the feature on or off.

Note: The system remembers the last setting when you start your vehicle.

LOCATING THE EXIT WARNING SENSORS



The sensors for exit warning are inside the brake lamp on both sides of your vehicle.

Note: Keep the sensors free from snow, ice and large accumulations of dirt.

Note: Do not cover the sensors with bumper stickers, repair compound or other objects.

Note: Blocked sensors may affect system accuracy.

Note: The system may not correctly operate when towing a trailer or bike rack.

Exit Warning (If Equipped)

EXIT WARNING – TROUBLESHOOTING

EXIT WARNING – INFORMATION MESSAGES

Message	Reason
Left/Right Side Check surroundings before exiting	Left/Right exit warning alert or exit warning prevention is active.
Exit Warning turning off. Exit safely	Displays when the exit warning system turns off or shuts down.
Exit Warning System Fault	Displays when the exit warning system detects any system error.

If exit warning detects a fault, the system deactivates and a **System Fault** message appears in the instrument cluster display.

Cross Traffic Alert

WHAT IS CROSS TRAFFIC ALERT

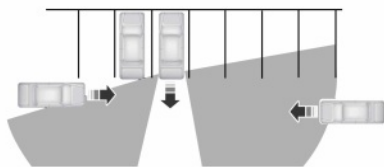
The system is designed to alert you of road users and traffic objects approaching from the rear sides and from behind your vehicle when you shift into reverse (R).

If you continue to reverse at a speed equal or higher than 1 mph (2 km/h) after the system alerts you, the system is designed to apply the brakes if it still detects approaching road users or traffic objects. If the system applies the brakes, a message appears in the instrument cluster display.

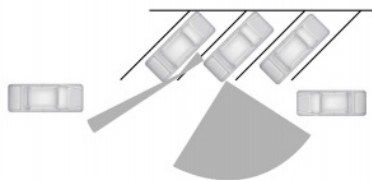
Note: *There could be instances when unexpected or unwanted braking occurs. You can override this by firmly pressing the accelerator pedal.*

HOW DOES CROSS TRAFFIC ALERT WORK

Cross Traffic Alert is designed to detect road users or traffic objects approaching above a minimum speed of 5 mph (8 km/h). Coverage can decrease when the sensors are partially, mostly or fully obstructed.



The sensor on the left-hand side is only partially obstructed and zone coverage on the right-hand side is maximized.



Zone coverage also decreases when parking at narrow angles. The sensor on the left-hand side is mostly obstructed and zone coverage on that side is severely reduced.

Note: *Slowly reversing helps increase the coverage area and effectiveness.*

The system only applies the brakes for a short period of time when an event occurs. Take action as soon as you notice the system applying the brakes in order to remain in control of your vehicle, the system does not do this for you.

CROSS TRAFFIC ALERT PRECAUTIONS



WARNING: You are responsible for controlling your vehicle at all times. The system is designed to be an aid and does not relieve you of your responsibility to drive with due care and attention. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.



WARNING: If damage occurs in the immediate area surrounding the sensor, have your vehicle checked as soon as possible.

Cross Traffic Alert



WARNING: To help avoid personal injury, always use caution when in reverse (R) and when using the sensing system.



WARNING: The system may not operate properly during severe weather conditions, for example snow, ice, heavy rain and spray. Always drive with due care and attention. Failure to take care may result in a crash.



WARNING: The system may not detect objects with surfaces that absorb reflection. Always drive with due care and attention. Failure to take care may result in a crash.



WARNING: Traffic control systems, fluorescent lamps, inclement weather, air brakes, external motors and fans may affect the correct operation of the sensing system. This may cause reduced performance or false alerts.



WARNING: Some situations and objects prevent hazard detection, for example, inclement weather, unconventional vehicle types and pedestrians. Apply the brakes when necessary. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.



WARNING: Do not use the system with accessories that extend beyond the front or rear of your vehicle, for example a trailer hitch or bike rack. The system is not able to make corrections for the additional length of the accessories.



WARNING: Do not use the cross traffic alert system as a replacement for using the interior and exterior mirrors or looking over your shoulder before reversing out of a parking space. The cross traffic alert system is not a replacement for careful driving.

Note: *Certain add-on devices around the bumper or fascia may cause unexpected system behavior. For example, large trailer hitches, bicycle or surfboard racks, license plate brackets, fuel containers, bumper covers or any other device may block the normal detection zone of the system. Remove the add-on device to prevent unexpected system behavior.*

Note: *If your vehicle sustains damage to the bumper or fascia leaving it misaligned or bent, it could alter the sensing zone causing inaccurate measurement of obstacles or false alerts.*

Note: *Vehicle loading and suspension changes can impact the angle of the sensors and may change the normal detection zone of the system resulting in inaccurate measurement of obstacles or false alerts.*

Note: *You may experience reduced system performance on road surfaces that limit deceleration. For example, roads with ice, loose gravel, mud or sand.*

CROSS TRAFFIC ALERT LIMITATIONS

The system may not correctly operate when any of the following occur:

- Something is blocking the sensors.
- Adjacently parked vehicles or objects are obstructing the sensors.
- Traffic objects approach at speeds less than 5 mph (8 km/h) or greater than 37 mph (60 km/h).

Cross Traffic Alert

- Your vehicle speed is greater than 7 mph (12 km/h).
- You reverse out of an angled parking space.

Note: The system does not alert for small stationary and moving objects.

Cross Traffic Alert Limitations with a Trailer Attached

The system remains on when you attach a trailer to vehicles with blind spot information system with trailer coverage under the following conditions:

- You connect a bike rack or cargo rack with a maximum length of 3 ft (1 m).
- You set the trailer length to 3 ft (1 m) in the touchscreen.

Note: The system may not correctly operate when towing a trailer. For vehicles with an approved trailer tow module and tow bar, the system turns off when you attach a trailer greater than 3 ft (1 m). For vehicles with an aftermarket trailer tow module or tow bar, we recommend that you switch the system off when you attach a trailer.

SWITCHING CROSS TRAFFIC ALERT ON AND OFF

1. From the settings menu, press Driver Assistance.
2. Press Cross Traffic Alert.
3. Switch the feature on or off.

When you switch the system on or off, the alert indicators flash twice.

Note: The system switches on every time you switch the ignition on.

Switching Cross Traffic Braking On and Off

1. From the driver assistance menu, press Cross Traffic Braking.

2. Switch Cross Traffic Braking on and off.

Note: If your vehicle does not have a cross traffic braking menu item, this functionality is included in reverse brake assist. See **Reverse Brake Assist** (page 321).

LOCATING THE CROSS TRAFFIC ALERT SENSORS



The sensors are inside the brake lamp on both sides of your vehicle.

Note: Keep the sensors free from snow, ice and large accumulations of dirt.

Note: Do not cover the sensors with bumper stickers, repair compound or other objects.

Note: Blocked sensors may affect system accuracy.

If something is blocking the sensors, a message may appear in the information display when you shift into reverse (R).

Note: Bike and cargo racks could cause false alerts due to obstruction of the sensor. We recommend switching the feature off when using a bike or cargo rack.

Cross Traffic Alert

CROSS TRAFFIC ALERT INDICATORS

When the system detects an approaching vehicle, a tone sounds, a pop-up message appears in the instrument cluster display, an alert indicator illuminates in the relevant exterior mirror and arrows appear in the touchscreen to show from which side the

vehicle is approaching.

If the system malfunctions, a message appears. Have your vehicle checked as soon as possible.

Note: *In exceptional conditions, the system could alert you or apply the brakes, even when there is nothing in the detection zone, for example a vehicle passing further away from your vehicle.*

CROSS TRAFFIC ALERT – TROUBLESHOOTING

CROSS TRAFFIC ALERT – INFORMATION MESSAGES

Message	Details
Cross-Traffic Alert Press OK to close	Displays when the system detects a vehicle. Check for approaching traffic.
Cross-Traffic not available Sensor blocked See manual	Displays if the cross traffic alert system sensors are blocked. Clean the sensors. If the message continues to appear, have your vehicle checked as soon as possible.
Cross-Traffic System fault	The system has malfunctioned. Have your vehicle checked as soon as possible.
Cross-Traffic Alert deactivated Trailer attached	Displays if you attach a trailer to your vehicle.
Cross Traffic Alert Applying Brakes	Displays if the system applies the brakes. Check for approaching traffic.

Note: *There could be different information messages if your vehicle has reverse brake assist. See **Reverse Brake Assist – Information Messages** (page 323).*

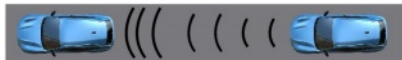
Pre-Collision Assist

WHAT IS PRE-COLLISION ASSIST

Pre-collision assist detects and warns of approaching hazards in the roadway. The system provides multiple levels of assistance to help avoid a collision if your vehicle is rapidly approaching another stationary vehicle, a vehicle traveling in the same direction as yours, or a pedestrian or cyclist within your driving path.

HOW DOES PRE-COLLISION ASSIST WORK

The system warns the driver of potential hazards by providing three levels of assistance.



If your vehicle is rapidly approaching potential hazards the system provides the following levels of functionality:

1. Alert.
2. Brake support.
3. Automatic emergency braking.



Alert: When active, a flashing visual warning appears and an audible warning tone sounds.

Brake Support: The system helps reduce the impact speed by preparing the brakes for rapid braking. The system does not automatically apply the brakes. If you press the brake pedal, the system may apply additional braking up to maximum braking force, even if you lightly press the brake pedal.

Automatic Emergency Braking:

Automatic emergency braking may activate if the system determines that a collision is imminent.

Note: If the pre-collision assist alerts are too frequent or disturbing, you can reduce the alert sensitivity. Setting the low sensitivity results in fewer and later warnings of a potential forward collision. The manufacturer recommends using the high sensitivity setting where possible.

Note: Automatic emergency braking performance is not affected by the sensitivity setting.

Each system has various levels of detection capabilities. See **Pre-Collision Assist Limitations** (page 409).

PRE-COLLISION ASSIST PRECAUTIONS



WARNING: You are responsible for controlling your vehicle at all times. The system is designed to be an aid and does not relieve you of your responsibility to drive with due care and attention. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.



WARNING: The system only provides limited braking. Your vehicle may not always decelerate quickly enough to avoid a crash without driver intervention. Apply the brakes when necessary.



WARNING: The system does not operate during hard acceleration or steering. Failure to take care may lead to a crash or personal injury.

Pre-Collision Assist



WARNING: The system may operate with reduced function during cold and inclement weather conditions. Snow, ice, rain, spray and fog can adversely affect the system. Keep the front camera and radar free of snow and ice. Failure to follow this instruction may result in the loss of control of your vehicle, serious personal injury or death.



WARNING: The system may not function properly if your vehicle is fitted with a replacement windshield not approved by us.



WARNING: Do not perform windshield repairs around the rear-view mirror. Failure to follow this instruction could limit sensor performance.



WARNING: System performance could be reduced in situations where the vehicle camera has limited detection capability. These situations include but are not limited to direct or low sunlight, vehicles at night without tail lights, unconventional vehicle types, pedestrians or cyclists with complex backgrounds, running pedestrians or fast moving cyclists, partly obscured pedestrians or cyclists, pedestrians or cyclists that the system cannot distinguish from a group. Failure to take care may result in the loss of control of your vehicle, personal injury or death.



WARNING: The system cannot help prevent all crashes. Do not rely on this system to replace driver judgment and the need to maintain a safe distance and speed.



WARNING: Take additional care if your vehicle is heavily loaded or you are towing a trailer. These conditions could result in reduced performance of this system. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.

Note: *Automatic emergency braking may activate when a collision is imminent. The system cannot prevent all crashes, but may reduce crash severity. Do not test automatic emergency braking or forward collision warning. Testing this system must only be conducted by authorized test facilities using specialized equipment. Do not use automatic emergency braking to replace normal braking for any reason. Relying on automatic emergency braking to stop your vehicle may cause an unexpected accident which could lead to serious injury or death.*

Note: *The system does not detect animals.*

PRE-COLLISION ASSIST LIMITATIONS

Pre-collision assist depends on the detection ability of its camera and sensors. Any obstructions or damage to these areas can limit detection or prevent the system from functioning. See **Locating the Pre-Collision Assist Sensors** (page 411).

The system is active at 3 mph (5 km/h) and above.

Note: *The pre-collision assist system automatically disables if you manually disable AdvanceTrac™ or if you activate certain off-road drive modes. Look for the pre-collision assist telltale in the instrument cluster to confirm the feature's state.*

Note: *Brake support and automatic emergency braking can detect other vehicles up to the maximum speed of your vehicle.*

Pre-Collision Assist

Pedestrian Detection Limitations

Pedestrian detection is active at speeds up to 50 mph (80 km/h).

Pedestrian detection operates optimally when detected hazards are clearly identifiable. The system can have reduced performance in situations where pedestrians are running, partly obscured, have a complex background, or when the system cannot distinguish them from a group.

Cyclist Detection Limitations

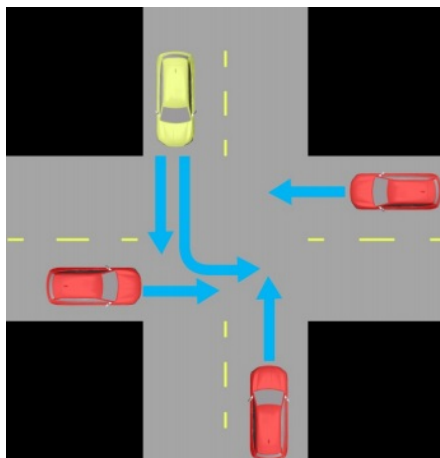
Cyclist detection is active at speeds up to 50 mph (80 km/h).

Cyclist detection functions optimally when detected hazards are clearly identifiable. The system can have reduced performance in situations where cyclists are fast-moving, partly obscured, have a complex background, or where the system cannot distinguish them from a group.

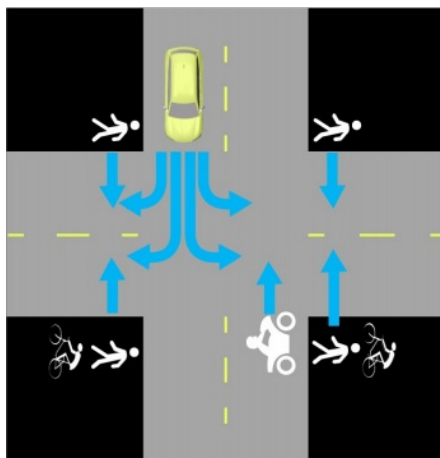
Intersection Assist

The system operates when you turn across the path of an oncoming vehicle, or a pedestrian or cyclist crossing the road. Detection of oncoming vehicles is active if you are driving your vehicle at speeds up to 19 mph (30 km/h). Detection of crossing pedestrians or cyclists at an intersection is active if you are driving your vehicle at speeds up to 19 mph (30 km/h). The system also operates when you approach the path of a crossing vehicle. Detection of crossing vehicles is active if you are driving your vehicle at speeds up to 40 mph (65 km/h).

Note: In the following intersection scenarios, your vehicle appears in yellow.



The previous image shows potential intersection scenarios from the perspective of the yellow vehicle. The system may detect the red vehicles if you encounter them within the appropriate detection range.



Pre-Collision Assist

The previous image shows potential motorcycle, bicycle, and pedestrian intersection scenarios from the perspective of the yellow vehicle. The system may detect these threats if you encounter them within the appropriate detection speed.

Pre-Collision Assist - Oncoming Vehicles

This feature expands the function of pre-collision assist to oncoming vehicles within your same lane. The system can help to reduce the severity of a crash by providing a warning to you as well as automatically applying the brakes. Detection of oncoming vehicles is active if you are driving your vehicle above 19 mph (30 km/h).

SWITCHING PRE-COLLISION ASSIST ON AND OFF

1. From the Driver Assistance menu, press Pre-Collision Assist. See **Driver Assistance Menu** (page 626).
2. Switch the feature on or off.

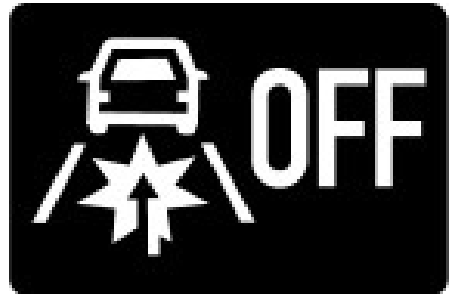
Adjusting the Pre-Collision Assist Settings

You can adjust additional feature settings by using the touchscreen controls in the pre-collision assist menu.

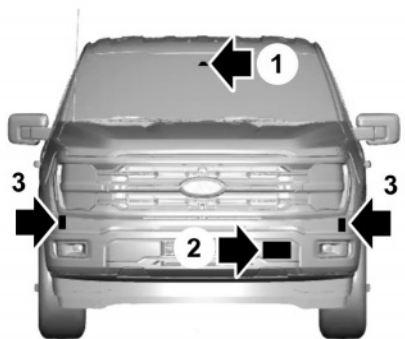
Note: *Automatic emergency braking switches on every time you switch the ignition on.*

SWITCHING PRE-COLLISION ASSIST ON AND OFF - VEHICLES WITH: POLICE PACK

You can switch the entire system off at any time by pressing the button next to the display screen.



LOCATING THE PRE-COLLISION ASSIST SENSORS



1. Camera.
2. Front radar sensor (if equipped).
3. Corner radars (if equipped).

Pre-Collision Assist

If a message regarding a blocked sensor or camera appears in the information display, something is obstructing the radar signals or camera images. The radar sensor is behind the fascia cover in the center of the lower grille. With a blocked sensor or camera, the system may not function, or performance may reduce. See **Pre-Collision Assist – Information Messages** (page 415).

Note: Proper system operation requires a clear view of the road by the camera. Have any windshield damage in the area of the camera's field of view repaired.

Note: If something hits the front end of your vehicle or damage occurs and your vehicle has a radar sensor, the radar sensing zone could change. This could cause missed or false vehicle detections. Have your vehicle serviced to have the radar checked for proper coverage and operation.

Note: If your vehicle detects excessive heat at the camera or a potential misalignment condition, a message could display in the information display indicating temporary sensor unavailability. When operational conditions are correct, the message deactivates. For example, when the ambient temperature around the sensor decreases or the sensor successfully recalibrates.

DISTANCE INDICATION

WHAT IS DISTANCE INDICATION

Distance indication displays the gap between your vehicle and the vehicle ahead of you.

Note: The graphic does not display if you switch on cruise control or adaptive cruise control.

Vehicle Speed	System Sensitivity	Distance Indicator Color	Distance Gap	Time Gap
62 mph (100 km/h).	Normal.	Blue.	Greater than 82 ft (25 m).	Greater than 0.9 seconds.
		Yellow.	56–82 ft (17–25 m).	0.6–0.9 seconds.
		Red.	Less than 56 ft (17 m).	Less than 0.6 seconds.

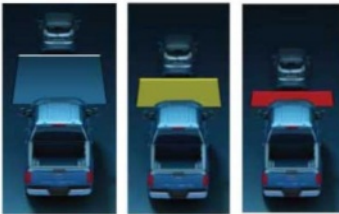
Pre-Collision Assist

SWITCHING DISTANCE INDICATION ON AND OFF

1. From the Driver Assistance menu, press Pre-Collision Assist. See **Driver Assistance Menu** (page 626).
2. Press Distance Indication.
3. Switch the feature on or off.

DISTANCE INDICATION INDICATOR

The indicator displays the time gap between your vehicle and vehicles traveling in the same direction ahead of you.



FORWARD COLLISION WARNING

WHAT IS FORWARD COLLISION WARNING

A warning flashes and an audible warning sounds if your vehicle rapidly approaches another vehicle to warn you of the risk of a crash with the vehicle in front of you.

ADJUSTING THE SENSITIVITY OF FORWARD COLLISION WARNING

1. From Driver Assistance menu, press Pre-Collision Assist. See **Driver Assistance Menu** (page 626).
2. Press Alert Sensitivity.

3. Select a setting.

DISTANCE ALERT

WHAT IS DISTANCE ALERT

The system alerts you with a warning lamp if the distance to the vehicle ahead is small.

Note: *The warning lamp does not illuminate if cruise control or adaptive cruise control is active.*

ADJUSTING THE SENSITIVITY OF DISTANCE ALERT

1. From the Driver Assistance menu, press Pre-Collision Assist. See **Driver Assistance Menu** (page 626).
2. Press Alert Sensitivity.

AUTOMATIC EMERGENCY BRAKING

WHAT IS AUTOMATIC EMERGENCY BRAKING

Automatic emergency braking may activate if the system determines that a collision is imminent. The system may help to reduce impact damage or completely avoid the crash.

SWITCHING AUTOMATIC EMERGENCY BRAKING ON AND OFF

1. From the Driver Assistance menu, press Pre-Collision Assist. See **Driver Assistance Menu** (page 626).
2. Press Automatic Emergency Braking.
3. Switch the feature on or off.

Pre-Collision Assist

Note: A telltale remains illuminated in the instrument cluster when you switch off automatic emergency braking using the settings menu.

Note: Automatic emergency braking turns on each time you switch the ignition on.

Note: If you switch automatic emergency braking off, evasive steering assist also turns off.

EVASIVE STEERING ASSIST

WHAT IS EVASIVE STEERING ASSIST

If your vehicle is rapidly approaching a road user, evasive steering assist helps you steer around the road user.

After you turn the steering wheel in an attempt to avoid a crash with the road user, the system applies additional steering torque to help you steer around the road user. After you pass the road user, the system applies steering torque when you turn the steering wheel to steer back into the lane. The system deactivates after you fully pass the road user.

Note: Road users are defined as pedestrians or bicyclists in your vehicle's path or another stationary vehicle in the same lane or a vehicle traveling in the same lane in the same direction as you. See **Pre-Collision Assist Precautions** (page 408).

EVASIVE STEERING ASSIST LIMITATIONS

Evasive steering assist only activates when all the following occur:

- Automatic emergency braking and evasive steering assist are on.
- The system detects a road user ahead and starts to apply the brakes.
- You significantly turn the steering wheel to steer around a road user.

Note: Evasive steering assist does not automatically steer around a road user. If you do not turn the steering wheel, evasive steering assist does not activate.

Note: Evasive steering assist does not activate if the distance to the road user ahead is too small and the system cannot avoid a crash.

SWITCHING EVASIVE STEERING ASSIST ON AND OFF

1. From Driver Assistance menu, press Pre-Collision Assist. See **Driver Assistance Menu** (page 626).
2. Press Evasive Steering Assist.
3. Switch the feature on or off.

Note: If you switch automatic emergency braking off, evasive steering assist turns off.

Note: Automatic emergency braking and evasive steering assist turn on every time you start your vehicle.

Pre-Collision Assist

PRE-COLLISION ASSIST – TROUBLESHOOTING

PRE-COLLISION ASSIST – WARNING LAMPS



A telltale illuminates in the instrument cluster display to indicate if the system is disabled, unavailable, or temporarily degraded due

to external environmental conditions.

Note: *If the telltale illuminates without a corresponding information message, make sure the setting for automatic emergency braking is switched on. See **Switching Automatic Emergency Braking On and Off** (page 413). No action is needed unless an information message appears. See **Pre-Collision Assist Precautions** (page 408).*

PRE-COLLISION ASSIST – INFORMATION MESSAGES

Message	Details
Pre-Collision Assist not available Sensor blocked	You have a blocked sensor due to bad weather, ice, mud or water in front of the radar sensor. You can typically clean the sensor to resolve.
Pre-Collision Assist not available	A fault with the system has occurred. Have your vehicle checked as soon as possible.

Pre-Collision Assist

PRE-COLLISION ASSIST – FREQUENTLY ASKED QUESTIONS

Camera Troubleshooting

What should I do if the windshield in front of the camera is dirty or obstructed?

- Clean the outside of the windshield in front of the camera.

What if the windshield in front of the camera is clean, but the message remains in the instrument cluster display?

- Wait a short time. It could take several minutes for the camera to detect that there is no obstruction.

Radar Troubleshooting (If Equipped)

What should I do if the surface of the radar in the grille is dirty or obstructed?

- Clean the grille surface in front of the radar or remove the object causing the obstruction.

What if the surface of the radar in the grille is clean, but the message remains in the instrument cluster display?

- Wait a short time. It could take several minutes for the radar to detect that there is no obstruction.

Can weather or road conditions interfere with the radar signals?

- Yes, weather such as heavy rain, spray or fog as well as water, snow or ice on the surface of the road can interfere with the radar signals. In these situations, the system temporarily disables this feature. Pre-collision assist reactivates a short time after the weather conditions improve.

What if the radar is out of alignment due to a front end impact?

- Have your vehicle serviced to have the radar checked for proper coverage and operation.

Speed Sign Recognition (If Equipped)

WHAT IS SPEED SIGN RECOGNITION

Speed sign recognition detects speed limit signs to inform you of the current speed limit. Detected speed signs appear in the instrument cluster display.

HOW DOES SPEED SIGN RECOGNITION WORK

Speed sign recognition uses the front windshield camera to detect speed signs.

If your vehicle has speed sign recognition with Map Data, stored speed sign data may influence the indicated speed limit value.

SPEED SIGN RECOGNITION PRECAUTIONS



WARNING: You are responsible for controlling your vehicle at all times. The system is designed to be an aid and does not relieve you of your responsibility to drive with due care and attention. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.



WARNING: In cold and severe weather conditions the system may not function. Rain, snow and spray can all limit sensor performance.



WARNING: The system may not operate properly if the sensor is blocked. Keep the windshield free from obstruction.



WARNING: Do not perform windshield repairs around the rear-view mirror. Failure to follow this instruction could limit sensor performance.



WARNING: The system may not function properly if your vehicle is fitted with a replacement windshield not approved by us.



WARNING: The system may not correctly operate if your vehicle is fitted with a suspension kit not approved by Ford.



WARNING: Not all traffic signs can be recognized by the system and displayed correctly.

Note: Use original parts when replacing headlamp bulbs. Other bulbs may reduce system performance.

SPEED SIGN RECOGNITION LIMITATIONS

Speed sign recognition may not detect the correct speed due to:

- Construction zones.
- Outdated map data.
- Incorrect recognition of speed limits by the sensor of signs on parallel roads or exit ramps.
- Missed recognition of faded, dirty, or distorted signs.

Note: The system may not detect all speed signs and may incorrectly read signs.

Speed Sign Recognition (If Equipped)

SPEED SIGN RECOGNITION INDICATORS



When the system detects a speed limit sign, it appears in the instrument cluster display.

Note: Sign indicator image may vary based on your vehicle's display type.

SPEED SIGN RECOGNITION SETTINGS

From the driver assistance menu, press Speed Limit Assist. See **Driver Assistance Menu** (page 626).

You can adjust the following settings:

- Switch the speed warning on or off.
- Set the speed limit tolerance (if equipped).



If you see this icon next to a menu option, press it for more information.

SPEED SIGN RECOGNITION – TROUBLESHOOTING

SPEED SIGN RECOGNITION – FREQUENTLY ASKED QUESTIONS

Why does the speed limit change without any sign on the road?

- The speed limit changes due to the speed limit data stored in the map data.

Why does speed sign recognition show a wrong speed limit?

- The system shows a wrong speed limit due to incorrect and outdated map data or due to incorrect recognition of the speed limits by the camera.

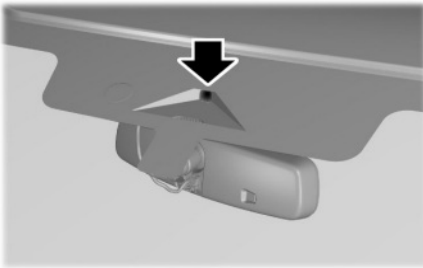
Driver Alert

WHAT IS DRIVER ALERT

Driver alert alerts you if it determines that you are becoming drowsy or if your driving deteriorates.

HOW DOES DRIVER ALERT WORK

Driver alert determines your alertness level based on your driving behavior in relation to the lane markings and other factors using the front windshield camera.



DRIVER ALERT PRECAUTIONS



WARNING: You are responsible for controlling your vehicle at all times. The system is designed to be an aid and does not relieve you of your responsibility to drive with due care and attention. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.



WARNING: Take regular rest breaks if you feel tired. Do not wait for the system to warn you.



WARNING: Certain driving styles may result in the system warning you even if you are not feeling tired.



WARNING: In cold and severe weather conditions the system may not function. Rain, snow and spray can all limit sensor performance.



WARNING: The system will not operate if the sensor cannot track the road lane markings.



WARNING: If damage occurs in the immediate area surrounding the sensor, have your vehicle checked as soon as possible.



WARNING: The system may not correctly operate if your vehicle is fitted with a suspension kit not approved by us.



WARNING: The system may not operate properly if the sensor is blocked. Keep the windshield free from obstruction.



WARNING: The system may not function properly if your vehicle is fitted with a replacement windshield not approved by us.

Note: If something is blocking the camera or damaged the windshield, Driver Alert may not function.

DRIVER ALERT LIMITATIONS

Driver alert will not function correctly if:

- The sensor cannot track the road lane markings.
- Your vehicle's speed is less than the required activation speed.

Driver Alert

SWITCHING DRIVER ALERT ON AND OFF

1. Press **Features** on the touchscreen.
2. Press **Driver Assistance**.
3. Switch **Driver Alert** on or off.

Note: *The system remains on or off depending on how it was last set.*

Resetting Driver Alert

You can reset the system by either:

- Switching your vehicle off and on.
- Opening and closing the driver door when your vehicle is stationary, and it is safe to do so.

DRIVER ALERT – TROUBLESHOOTING

DRIVER ALERT – INFORMATION MESSAGES

Message	Details
Driver Alert Rest now	Stop and rest as soon as it is safe to do so.
Driver Alert Rest suggested	Take a rest soon.

Load Carrying

LOAD CARRYING PRECAUTIONS

Keep your loaded vehicle weight within its design rating capability, with or without a trailer. Properly loading your vehicle provides maximum return of vehicle design performance. Before you load your vehicle, become familiar with the following terms for determining your vehicle's weight rating, with or without a trailer, from the vehicle's Tire and Loading Information label or Safety Compliance Certification label.



WARNING: Vehicles with a higher center of gravity (utility and four-wheel drive vehicles) handle differently than vehicles with a lower center of gravity (passenger cars). Avoid sharp turns, excessive speed and abrupt steering in these vehicles. Failure to drive cautiously increases the risk of losing control of your vehicle, vehicle rollover, personal injury and death.



WARNING: The appropriate loading capacity of your vehicle can be limited either by volume capacity (how much space is available) or by payload capacity (how much weight the vehicle should carry). Once you have reached the maximum

payload of your vehicle, do not add more cargo, even if there is space available. Overloading or improperly loading your vehicle can contribute to loss of vehicle control and vehicle rollover.



WARNING: Exceeding the Safety Compliance Certification label vehicle weight limits can adversely affect the performance and handling of your vehicle, cause vehicle damage and can result in the loss of control of your vehicle, serious personal injury or death.



WARNING: Do not use replacement tires with lower load carrying capacities than the original tires because they may lower your vehicle's Gross Vehicle Weight Rating and Gross Axle Weight Rating limitations. Replacement tires with a higher limit than the original tires do not increase the Gross Vehicle Weight Rating and Gross Axle Weight Rating limitations.



WARNING: Do not exceed the GVWR or the GAWR specified on the certification label.

Load Carrying



WARNING: Exceeding any vehicle weight rating can adversely affect the performance and handling of your vehicle, cause vehicle damage and can result in the loss of control of your vehicle, serious personal injury or death.



WARNING: When loading the roof racks, we recommend you evenly distribute the load, as well as maintain a low center of gravity. Loaded vehicles, with higher centers of gravity, may handle differently than unloaded vehicles. Take extra precautions, such as slower speeds and increased stopping distance, when driving a heavily loaded vehicle.

Load carrying can also impact other systems present in your vehicle. See **Adaptive Cruise Control Precautions** (page 360). See **BlueCruise Precautions** (page 377). See **Lane Centering Precautions** (page 367).

The gross combined weight must never exceed the Gross Combined Weight Rating.

USING A SLIDE-IN CAMPER

We do not recommend using your pickup for carrying a slide-in camper.

LOCATING THE SAFETY COMPLIANCE CERTIFICATION LABELS

Safety Compliance Certification Label Example:

[illegible][illegible]

The Safety Compliance Certification label is located on the door pillar, door latch post, or the door edge that meets the door latch post, next to the driver seat.

WHAT IS THE GROSS AXLE WEIGHT RATING

GAWR (Gross Axle Weight Rating)

GAWR is the maximum allowable weight that a single axle (front or rear) can carry. These numbers are on the Safety Compliance Certification label.

Load Carrying

WHAT IS THE GROSS VEHICLE WEIGHT RATING

GVWR is the maximum allowable weight of the fully loaded vehicle. This includes all options, equipment, passengers and cargo. It appears on the Safety Compliance Certification label.

WHAT IS THE GROSS COMBINED WEIGHT RATING

Gross Combined Weight Rating (GCWR) is the maximum allowable weight of the vehicle and the loaded trailer, including all cargo and passengers, that the vehicle can handle without risking damage. (Important: The towing vehicle's braking system is rated for operation at Gross Vehicle Weight Rating, not at Gross Combined Weight Rating.) Separate functional brakes should be used for safe control of towed vehicles and for trailers where the Gross Combined Weight of the towing vehicle plus the trailer exceed the Gross Vehicle Weight Rating of the towing vehicle. See **Recommended Towing Weights** (page 436).

CALCULATING PAYLOAD

Tire and Loading Label Information

Example:



TIRE AND LOADING INFORMATION

SEATING CAPACITY TOTAL: 5 FRONT: 2 REAR: 3

The combined weight of occupants and cargo should never exceed **385 kg or 850 lbs.**

TIRE	SIZE	COLD TIRE PRESSURE	SEE OWNERS MANUAL FOR ADDITIONAL INFORMATION
FRONT	235/45R18 94V	235 KPA, 34 PSI	
REAR	235/45R18 94V	235 KPA, 34 PSI	
SPARE	NONE	NONE	



TIRE AND LOADING INFORMATION RENSEIGNEMENTS SUR LES PNEUS ET LE CHARGEMENT

SEATING CAPACITY / NOMBRE DE PLACES TOTAL: 5 FRONT: 2 REAR: 3

The combined weight of occupants and cargo should never exceed **396 kg or 875 lbs.**
Le poids total des occupants et du chargement ne doit jamais dépasser

TIRE / PNEU	SIZE / DIMENSIONS	COLD TIRE PRESSURE / PRESSION DES PNEUS À FROID	SEE OWNER'S MANUAL FOR ADDITIONAL INFORMATION VOIR LE MANUEL DE L'USAGER POUR PLUS DE RENSEIGNEMENTS
FRONT / AVANT	235/40R19 96V	255 KPA, 37 PSI	
REAR / ARRIERE	235/40R19 96V	255 KPA, 37 PSI	
SPARE / DE SECOURS	T125/80R16 97M	415 KPA, 60 PSI	

Payload is the combined weight of cargo and passengers that your vehicle is carrying. The maximum payload for your vehicle appears on the Tire and Loading label. The label is either on the B-pillar or the edge of the driver door. Vehicles exported outside the US and Canada may not have a tire and loading label. Look for "The combined weight of occupants and cargo should never exceed XXX kg or XXX lb" for maximum payload. The payload listed on the Tire and Loading Information label

Load Carrying

is the maximum payload for your vehicle as built by the assembly plant. If you install any additional equipment on your vehicle, you must determine the new payload. Subtract the weight of the equipment from the payload listed on the Tire and Loading label. When towing, trailer tongue weight or king pin weight is also part of payload.

CALCULATING THE LOAD LIMIT

Steps for determining the correct load limit:

1. Locate the statement "The combined weight of occupants and cargo should never exceed XXX kg or XXX lb." on your vehicle's placard.
2. Determine the combined weight of the driver and passengers that will be riding in your vehicle.
3. Subtract the combined weight of the driver and passengers from XXX kg or XXX lb.
4. The resulting figure equals the available amount of cargo and luggage load capacity. For example, if the "XXX" amount equals 1,400 lb. and there will be five 150 lb. passengers in your vehicle, the amount of available cargo and luggage load capacity is 650 lb. $(1400 - 750 (5 \times 150) = 650 \text{ lb.})$

5. Determine the combined weight of luggage and cargo being loaded on the vehicle. That weight may not safely exceed the available cargo and luggage load capacity calculated in Step 4.
6. If your vehicle will be towing a trailer, load from your trailer will be transferred to your vehicle. Consult this manual to determine how this reduces the available cargo and luggage load capacity of your vehicle.

Helpful examples for calculating the available amount of cargo and luggage load capacity

Suppose your vehicle has a 1400-pound (635-kilogram) cargo and luggage capacity. You decide to go golfing. Is there enough load capacity to carry you, four of your friends and all the golf bags? You and four friends average 220 pounds (99 kilograms) each and the golf bags weigh approximately 30 pounds (13.5 kilograms) each. The calculation would be: $1400 - (5 \times 220) - (5 \times 30) = 1400 - 1100 - 150 = 150$ pounds. Yes, you have enough load capacity in your vehicle to transport four friends and your golf bags. In metric units, the calculation would be: $635 \text{ kilograms} - (5 \times 99 \text{ kilograms}) - (5 \times 13.5 \text{ kilograms}) = 635 - 495 - 67.5 = 72.5$ kilograms.

Load Carrying

Suppose your vehicle has a 1400-pound (635-kilogram) cargo and luggage capacity. You and one of your friends decide to pick up cement from the local home improvement store to finish that patio you have been planning for the past two years. Measuring the inside of the vehicle with the rear seat folded down, you have room for twelve 100-pound (45-kilogram) bags of cement. Do you have enough load capacity to transport the cement to your home? If you and your friend each weigh 220 pounds (99 kilograms), the calculation would be: $1400 - (2 \times 220) - (12 \times 100) = 1400 - 440 - 1200 = -240$ pounds. No, you do not have enough cargo capacity to carry that much weight. In metric units, the calculation would be: $635 \text{ kilograms} - (2 \times 99 \text{ kilograms}) - (12 \times 45 \text{ kilograms}) = 635 - 198 - 540 = -103$ kilograms. You will need to reduce the load weight by at least 240 pounds (104 kilograms). If you remove three 100-pound (45-kilogram) cement bags, then the load calculation would be: $1400 - (2 \times 220) - (9 \times 100) = 1400 - 440 - 900 = 60$ pounds. Now you have the load capacity to transport the cement and your friend home. In metric units, the calculation would be: $635 \text{ kilograms} - (2 \times 99 \text{ kilograms}) - (9 \times 45 \text{ kilograms}) = 635 - 198 - 405 = 32$ kilograms.

The above calculations also assume that the loads are positioned in your vehicle in a manner that does not overload the front or the rear gross axle weight rating specified for your vehicle on the Safety Compliance Certification label.

Pickup Bed

PICKUP BED PRECAUTIONS



WARNING: Do not allow people or animals in truck beds that have modifications, such as bed covers or slide-in campers, when the engine is running. Exhaust fumes are toxic. Failure to follow this instruction could result in personal injury or death.



WARNING: It is extremely dangerous to ride in a cargo area, inside or outside of a vehicle. In a crash, people riding in these areas are more likely to be seriously injured or killed. Do not allow people to ride in any area of your vehicle that is not equipped with seats and seatbelts. Make sure everyone in your vehicle is in a seat and properly using a seatbelt. Failure to follow this warning could result in serious personal injury or death.

the maximum payload of your vehicle, do not add more cargo, even if there is space available. Overloading or improperly loading your vehicle can contribute to loss of vehicle control and vehicle rollover.



WARNING: Do not use the load retaining fixtures for towing. Failure to follow this instruction could result in personal injury.



WARNING: Do not exceed the maximum load rating of the load retaining fixtures. Failure to follow this instruction could result in personal injury.



WARNING: Check the load retaining fixtures for damage before using them. Failure to follow this instruction could result in personal injury.

PICKUP BED ANCHOR POINTS

(IF EQUIPPED)

PICKUP BED ANCHOR POINT PRECAUTIONS



WARNING: Always properly secure cargo to prevent shifting cargo or cargo falling from the vehicle. Failure to do so could result in compromised vehicle stability and serious personal injury to vehicle occupants or others.



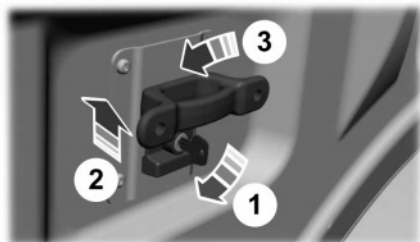
WARNING: The appropriate loading capacity of your vehicle can be limited either by volume capacity (how much space is available) or by payload capacity (how much weight the vehicle should carry). Once you have reached

INSTALLING AND REMOVING THE PICKUP BED TIE-DOWN CLEATS

Installing the Cleats

1. Insert the key into the lock and turn clockwise to unlock.
2. Insert the cleat into the pickup bed anchor point and slide upward.
3. Turn the key counterclockwise to lock.

Pickup Bed



Note: Leave the key in the lock when removing or installing the cleats. The key cannot be removed unless it is in the locked position.

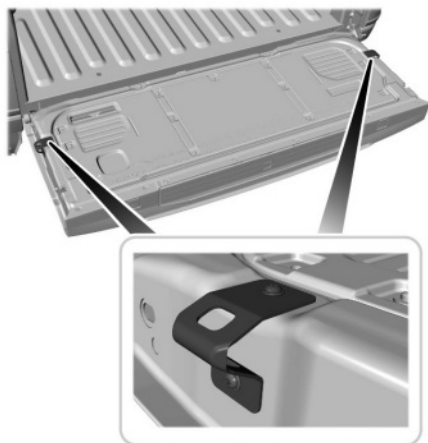
Removing the Cleats

To remove, reverse the installation procedure.

TAILGATE ANCHOR POINTS

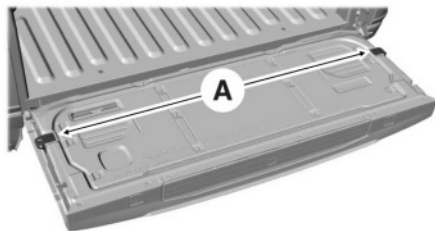
LOCATING THE TAILGATE ANCHOR POINTS

The tailgate anchor points are located at each side of the tailgate.



Note: You could damage the tailgate if you overload the tie downs.

TAILGATE ANCHOR POINT LOAD CAPACITIES



Pickup Bed

A
The maximum force between the tailgate anchor points 400 lb (181 kg).

Note: *Do not secure cargo from a pickup bed anchor point to a tailgate anchor point. This could cause the tailgate to detach.*

Connecting a Trailer

CONNECTING A TRAILER PRECAUTIONS

Do not tow a trailer until you drive your vehicle at least 1,000 mi (1,600 km).

Consult your local motor vehicle laws for towing a trailer.

See the instructions included with towing accessories for the proper installation and adjustment specifications.

Service your vehicle more frequently if you tow a trailer.

If you use a rental trailer, follow the instructions the rental agency gives you.

When attaching the trailer wiring connector to your vehicle, only use a proper fitting connector that works with the vehicle and trailer functions.

Account for the trailer coupler weight as part of your vehicle load when calculating the total vehicle weight.

Do not exceed the load limits. See **Calculating the Load Limit** (page 424).

HITCHES

HOOKING UP A TRAILER USING A WEIGHT-DISTRIBUTING HITCH



WARNING: Do not adjust the spring bars so that your vehicle's rear bumper is higher than before attaching the trailer. Doing so will defeat the function of the weight-distributing hitch, which may cause unpredictable handling, and could result in serious personal injury.

A weight-distributing hitch helps distribute tongue load to all towing vehicle and trailer wheels. For more information, refer to the RV & Trailer Towing Guide using the following links.

United States of America



<https://www.fordpro.com/en-us/fleet-vehicles/manuals-and-guides/>

Canada (English)



<https://www.fordpro.ca/en-ca/fleet-vehicles/manuals-and-guides/>

Canada (French)



<https://www.fordpro.ca/fr-ca/fleet-vehicles/manuals-and-guides/>

CONNECTING A TRAILER

Recognizing a Trailer

1. Attach the trailer and wiring connector to your vehicle.
2. Switch on your vehicle.
3. Set up a profile for the trailer using the touchscreen.

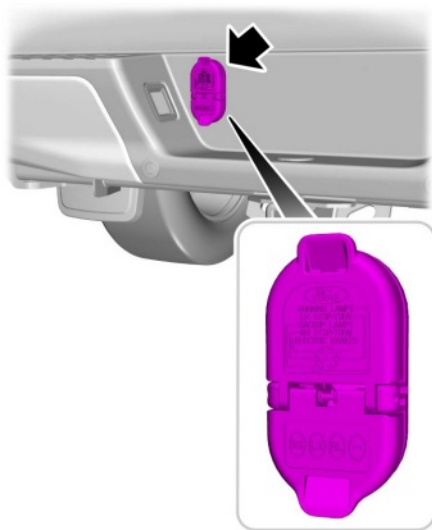
Note: If your vehicle does not recognize the trailer, press and hold the brake pedal for a few seconds.

Connecting a Trailer

Note: Trailer profiles store trailer types, dimensions, preferences, trailer specific mileage and fuel economy.

Note: Trailer profiles allow you to configure trailer maintenance reminders through distance or time in service.

Note: Disabling the trailer detection notification makes the default trailer profile active when the system detects a connection.

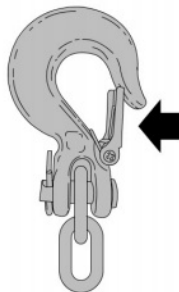


When attaching the trailer wiring connector to your vehicle, only use a proper fitting connector that works with the vehicle and trailer functions.

Safety Chains

Install trailer safety chains to the trailer hitch as recommended by the manufacturer. Cross the chains under the trailer coupler and allow enough slack for turning tight corners. Do not allow the chains to drag on the ground.

Note: Do not attach safety chains to the bumper. Always connect the safety chains to the frame or hook retainers of your trailer hitch.



If the trailer safety chain hook has a latch, fully close the latch.

Trailer Connection Checklist

1. Press **Features** on the touchscreen.
2. Press **Towing**.
3. Press **Connection Checklist**.

Electronic Park Hold

 Applies the electronic parking brake when you shift to park (P).

The electronic park hold button illuminates when activated.

The feature prevents your vehicle from moving in any direction when aligned with your trailer coupler and you shift to park (P).

Note: The feature is active for the current key cycle.

You can also press a zoom button when using the camera views to switch the feature on.

Connecting a Trailer

Trailer Connection Alarm

The alarm is set when the following occur:

- Your vehicle detects the trailer.
- You lock your vehicle.
- You arm the alarm.

When the trailer disconnects in this state, the vehicle alarm sounds and the system sends an alert to your Ford mobile app.

Note: For reliable trailer detection, the trailer's lamps must be SAE certified for each intended purpose.

Note: If the trailer is not compatible with the feature, the turn signals flash twice.

Switching the Trailer Connection Alarm On and Off

1. Press **Features** on the touchscreen.
2. Press **Towing**.
3. Press **Manage trailers**.
4. Press the currently active trailer's name.
5. Switch **Trailer Connection Alarm** on or off.

Note: The alarm disables by default. If the system detects a trailer, it can be configurable.

Note: Settings are applicable only for the selected trailer profile.

Trailer Connector Battery Lead

The trailer receives power from the vehicle trailer connector battery lead when the following occurs:

- Your vehicle is in accessory mode (if it has a trailer lighting module) or if you switch it on.
- The trailer wiring connector is free of corrosion or other damage.

- The vehicle battery is not low.
- When the trailer has a battery:
 - The difference in vehicle battery voltage and trailer battery voltage is less than 5V.
 - When you have the trailer battery properly connected.

Note: Never place more demand than 15 amps of power on the trailer connector battery lead, this may damage the trailer lighting module or trailer relay box.

TRAILER LIGHTING CHECK



WARNING: Never connect any trailer lamp wiring to the vehicle's tail lamp wiring; this may damage the electrical system resulting in fire. Contact your authorized dealer as soon as possible for assistance in proper trailer tow wiring installation. Additional electrical equipment may be required.

Perform a trailer light illumination sequence to confirm that all lights are functioning by using the Ford app or the vehicle's touchscreen.

Performing the Trailer Lighting Check Using the Touchscreen

1. Press **Features** on the touchscreen.
2. Press **Towing**.
3. Press **Trailer Light Check**.
4. Press **Start**.

Connecting a Trailer

CONNECTING A TRAILER – TROUBLESHOOTING

CONNECTING A TRAILER – INFORMATION MESSAGES

Message	Details
Trailer disconnected	The system senses a trailer connection becomes disconnected, either intentionally or unintentionally, during a given ignition cycle.
Trailer wiring fault	There are certain faults in the vehicle wiring, trailer wiring or brake system.
Trailer battery not charging See manual	The vehicle battery voltage is low, there is a fault with the trailer battery or the trailer battery voltage is below 8 V.
Trailer Lighting Module Fault See Manual	The system detects a short induced by the trailer wiring. Inspect and repair the trailer wiring or see your authorized dealer.
Trailer Tire Pressure Low Specified: {###.#} psi Specified: {###.#} kPa Specified: {###.#} bar	One or more tires on your trailer is below the specified tire pressure.
Trailer tire over temperature	Displays when one or more tires on the trailer is above the recommended temperature.
Trailer tire pressure sensor fault	A trailer tire pressure sensor is malfunctioning. If the warning stays on or continues to come on, have the system checked as soon as possible.
Trailer tire pressure monitor fault	The trailer tire pressure monitoring system is malfunctioning. If the warning stays on or continues to come on, have the system checked as soon as possible.
Trailer tire pressure monitor capability not detected	The system cannot detect the trailer tire pressure monitoring system.
Trailer tire pressure Indication not set up See manual	The trailer tire pressure monitoring system is not setup.

Towing a Trailer

TOWING A TRAILER PRECAUTIONS



WARNING: Do not exceed the GVWR or the GAWR specified on the certification label.



WARNING: Towing trailers beyond the maximum recommended gross trailer weight exceeds the limit of your vehicle and could result in engine damage, transmission damage, structural damage, loss of vehicle control, vehicle rollover and personal injury.



WARNING: Do not exceed the lowest rating capacity for your vehicle or trailer hitch. Overloading your vehicle or trailer hitch can impair your vehicle stability and handling. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.



WARNING: Make sure that the vertical load on the tow ball is between the minimum and maximum recommended weight at all times. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.



WARNING: Do not cut, drill, weld or modify the trailer hitch. Modifying the trailer hitch could reduce the hitch rating.



WARNING: The anti-lock brake system does not control the trailer brakes.



WARNING: Do not use the lane centering system when towing a trailer. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.

TRAILER BRAKE PRECAUTIONS



WARNING: Do not connect a trailer's hydraulic brake system directly to your vehicle's brake system. Your vehicle may not have enough braking power and your chances of having a collision greatly increase.



WARNING: Do not tow a trailer fitted with electric trailer brakes unless your vehicle is fitted with a compatible aftermarket electronic trailer brake controller. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death. For additional information and assistance, we recommend that you contact an authorized dealer.

Towing a Trailer

Electric brakes and manual, automatic or surge-type trailer brakes are safe if you install them properly and adjust them to the manufacturer's specifications. The trailer brakes must meet local and federal regulations.

The rating for the tow vehicle's braking system operation is at the gross vehicle weight rating, not the gross combined weight rating.

Certain states require functioning trailer brakes for trailers over a specified weight. Be sure to check state regulations for this specified weight.

Ford Motor Company recommends separate functioning brake systems for trailers weighing more than 1,500 lb (680 kg) when loaded.

TOWING A TRAILER LIMITATIONS

Your vehicle's load capacity designation is by weight, not by volume, so you cannot necessarily use all available space when loading a vehicle or trailer.

Towing a trailer also requires your understanding of how and when to use or not use additional systems present in your vehicle. The following systems referenced are to be used as a guide and are not a complete list. See **Lane Centering Precautions** (page 367). See **BlueCruise Precautions** (page 377). See **Adaptive Cruise Control Precautions** (page 360).

Note: *Your vehicle could have reduced performance when operating at high altitudes and when heavily loaded or towing a trailer. When driving at elevation, to match driving performance as perceived at sea level, reduce gross vehicle weight and gross combination weight by 2% per 1,000 ft (300 m) of elevation.*

Note: *Do not use four-wheel drive when towing a trailer or when you heavily load your vehicle for extended periods of time.*

LOADING YOUR TRAILER

To help minimize how trailer movement affects your vehicle when driving:

- Load the heaviest items closest to the trailer floor.
- Load the heaviest items centered between the left and right side trailer tires.

Towing a Trailer

- Load the heaviest items above the trailer axles or just slightly forward toward the trailer tongue. Do not allow the final trailer tongue weight to go above or below 10-15% of the loaded trailer weight. The trailer tongue weight should never exceed 10% of the maximum towing capacity.
- Select a ball mount with the correct rise or drop. When both the loaded vehicle and trailer are connected, the trailer frame should be level, or slightly angled down toward your vehicle, when viewed from the side.

TRAILER TOWING HINTS

Towing a trailer places an extra load on your vehicle's engine, transmission, axle, brakes, tires and suspension. Periodically inspect these components during and after any towing operation.

When driving with a trailer or payload, a slight takeoff vibration or shudder may be present due to the increased payload weight.

Your vehicle may have a temporary or conventional spare tire. A temporary spare tire is different in diameter or width, tread-type, or is from a different manufacturer than the road tires on your vehicle. Consult information on the tire label or Safety Compliance label for limitations when using.

When towing a trailer:

- Obey country specific regulations for towing a trailer.
- Do not drive faster than 70 mph (113 km/h) during the first 500 mi (800 km).
- Do not make full-throttle starts.
- Check your hitch, electrical connections and trailer wheel lug nuts thoroughly after you have traveled 50 mi (80 km).
- When stopped in congested or heavy traffic during hot weather, place the transmission in park (P) to aid engine and transmission cooling and to help A/C performance.
- Turn off the speed control with heavy loads or in hilly terrain. The speed control may turn off when you are towing on long, steep slopes.
- Shift to a lower gear when driving down a long or steep hill. Do not continuously apply the brakes, as they may overheat and become less effective.
- If your transmission has Grade Assist or Tow/Haul, use this feature when towing. This provides engine braking and helps eliminate excessive transmission shifting for optimum fuel economy and transmission cooling.
- Your vehicle has AdvanceTrac with roll stability control. When towing a trailer, additional loads could cause the AdvanceTrac system to engage during cornering maneuvers. Reduce cornering speeds to make sure that you can maintain control of the vehicle and trailer if the AdvanceTrac system engages.

Towing a Trailer

- Allow more distance for stopping with a trailer attached. Anticipate stops and gradually brake.
- Avoid parking on a slope. However, if you must park on a slope, turn the steering wheel to point your vehicle tires away from traffic flow, set the parking brake, place the transmission in park (P) and place wheel chocks in front and back of the trailer wheels.

Note: Chocks are not included with your vehicle.

LAUNCHING OR RETRIEVING A BOAT OR PERSONAL WATERCRAFT

When backing down a ramp during boat launching or retrieval:

- Do not allow the static water level to rise above the bottom edge of the rear bumper.
- Do not allow waves to break higher than 6 in (15 cm) above the bottom edge of the rear bumper.

Exceeding 6 in (15 cm) could allow water to enter vehicle components, causing internal damage to the components and affecting driveability, emissions and reliability.

Note: Replace the rear axle lubricant anytime the rear axle has been submerged in water.

Note: Disconnect the trailer wiring connector before backing the trailer into the water.

Note: Reconnect the trailer wiring connector after removing the trailer from the water.

TOWING WEIGHTS AND DIMENSIONS

RECOMMENDED TOWING WEIGHTS

United States of America



<https://www.fordpro.com/en-us/fleet-vehicles/manuals-and-guides/>

Canada (English)



<https://www.fordpro.ca/en-ca/fleet-vehicles/manuals-and-guides/>

Canada (French)



<https://www.fordpro.ca/fr-ca/fleet-vehicles/manuals-and-guides/>

Towing a Trailer

WHAT IS THE MAXIMUM LOADED TRAILER WEIGHT

The maximum loaded trailer weight is the highest possible weight of a fully loaded trailer the vehicle can tow.

CALCULATING THE MAXIMUM LOADED TRAILER WEIGHT FOR YOUR VEHICLE

1. Start with the gross combined weight rating for your vehicle model and axle ratio.
2. Subtract all of the following that apply to your vehicle:
 - Vehicle curb weight.
 - Hitch hardware weight, for example a draw bar, ball, locks or weight distributing hardware.

- Driver weight.
- Passenger weight.
- Payload, cargo and luggage weight.
- Aftermarket equipment weight.

This equals the maximum loaded trailer weight for this combination.

Note: *The trailer tongue load is considered part of the payload for your vehicle. Reduce the total payload by the final trailer tongue weight.*

Note: *Consult an authorized dealer to determine the maximum trailer weight allowed for your vehicle if you are not sure.*

Towing a Trailer

TOWING A TRAILER – TROUBLESHOOTING

TOWING A TRAILER – INFORMATION MESSAGES

Message	Details
Trailer Left Turn Lamps Fault Check Lamps	The left-hand trailer turn lamp requires service.
Trailer right turn lamps fault Check lamps	The right-hand trailer turn lamp requires service.
Trailer battery not charging See manual	The vehicle battery voltage is low, there is a fault with the trailer battery or the trailer battery voltage is below 8 V.
Trailer Lighting Module Fault See Manual	The system detects a short created by the trailer lamps. Inspect and repair the trailer wiring, or have the system checked as soon as possible.
Trailer Stop Lamps Fault Check Lamps	The trailer stoplamps require service.
Trailer brake system fault See manual	Verify the trailer brake connections are secure and that the aftermarket trailer brake controller device is correctly installed. Perform a trailer brake and trailer light check if possible. If the message persists, have your vehicle checked as soon as possible.
Trailer brake module fault	Perform a trailer brake and trailer light check if possible. If the message persists, have your vehicle checked as soon as possible.
Trailer Sway Control Reduce speed	The trailer sway control detects trailer sway. Reduce the vehicle's speed.
Trailer tire over temperature	Displays when one or more tires on the trailer is above the recommended temperature.
Trailer Tire Pressure Low Specified: {###.#} psi Specified: {###.#} kPa Specified: {###.#} bar	One or more tires on your trailer is below the specified tire pressure.

Towing a Trailer

Message	Details
Trailer tire pressure sensor fault	A trailer tire pressure sensor requires service. If the warning stays on or continues to come on, have the system checked as soon as possible.
Trailer tire pressure monitor fault	The trailer tire pressure monitoring system requires service. If the warning stays on or continues to come on, have the system checked as soon as possible.
Trailer tire pressure monitor capability not detected	The system cannot detect the trailer tire pressure monitoring system.
Trailer tire pressure Indication not set up See manual	The trailer tire pressure monitoring system is not setup.

Integrated Trailer Brake Controller (If Equipped)

WHAT IS THE INTEGRATED TRAILER BRAKE CONTROLLER

The trailer brake controller assists in smooth and effective trailer braking based on the towing vehicle's brake pressure.

INTEGRATED TRAILER BRAKE CONTROLLER PRECAUTIONS



WARNING: Use the integrated trailer brake controller to properly adjust the trailer brakes and check all connections before towing a trailer. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.

- Only use the manual control lever for proper adjustment of the gain during trailer setup. Misuse, such as application during trailer sway, could cause instability of trailer or tow vehicle.
- Avoid towing in adverse weather conditions. The trailer brake controller does not provide anti-lock control of the trailer wheels. Trailer wheels can lock up on slippery surfaces, resulting in reduced stability of trailer and tow vehicle.
- The trailer brake controller is only a factory-installed or dealer-installed item. Ford is not responsible for warranty or performance of the controller due to misuse or customer installation.

Note: Do not attempt removal of the trailer brake controller without consulting the Workshop Manual. Damage to the unit may result.

Note: Make sure to set the integrated trailer brake controller gain to 0 if you are using an aftermarket trailer brake controller.

USING THE INTEGRATED TRAILER BRAKE CONTROLLER

1. Make sure the trailer brakes are in good working condition, functioning normally and properly adjusted. See your trailer dealer if necessary.

Note: An authorized dealer can diagnose the trailer brake controller to determine exactly which trailer fault has occurred. Your vehicle warranty does not cover issues with your trailer.

2. Hook up the trailer and make the electrical connections according to the trailer manufacturer's instructions.

Note: Select default mode if the trailer has surge brakes, or no brakes at all. The system has no effect on the braking performance of the trailer in either of these cases.

Note: If you use a four-pin connector to connect the trailer, the system does not support the trailer braking function.

3. When you plug in a trailer with electric or electric-over-hydraulic brakes, a message confirming connection appears in the instrument cluster display.
4. Use the gain adjustment to find the desired starting point. A gain setting of 6.0 is a good starting point for heavier loads.

Note: Use the following steps to adjust the gain setting whenever road, weather and trailer, or vehicle loading conditions, change from when you initially set the gain.

5. In a traffic-free environment, tow the trailer on a dry, level surface and squeeze the manual control lever completely.

Integrated Trailer Brake Controller (If Equipped)

- If the trailer wheels lock up, indicated by squealing tires, reduce the gain setting. If the trailer wheels turn freely, increase the gain setting. Repeat Steps 5 and 6 until the gain setting is at a point just below trailer wheel lock-up. If towing a heavier trailer, trailer wheel lock-up may not be attainable even with the maximum gain setting of 10.

Note: Only perform this procedure at speeds of approximately 20–25 mph (30–40 km/h).

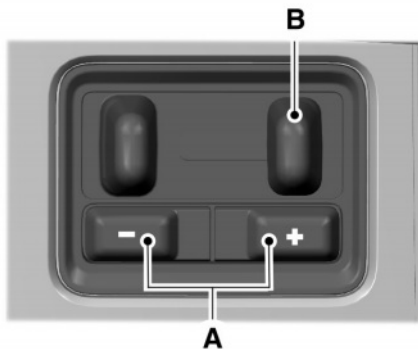
Note: The trailer brake controller reduces output at vehicle speeds below 11 mph (18 km/h) so that trailer and vehicle braking is not jerky or harsh. This feature is only available when applying the brakes using your vehicle's brake pedal, not the controller.

Note: Your vehicle's brake system and the trailer brake system work independently of each other. Changing the gain setting on the controller does not affect the operation of your vehicle's brakes whether you attach a trailer or not.

Note: With the proper electrical connection, pressing your vehicle brake pedal or using the manual control lever illuminates both trailer and vehicle brake lamps.

Note: When you switch the engine off, the controller output disables and the display and module shut down. The controller module and display turn on when you switch the ignition on.

Adjusting the Trailer Brake Gain



- A Use the gain adjustment (+) and (-) buttons to increase or decrease the gain setting to the desired starting point. The trailer brake controller allows adjustment of brake gain from 0% to 100% in 5% increments represented by 0 to 10 in 0.5 increments.
- B Use the manual slider to directly apply trailer braking.

Note: Adjust gain setting before using the trailer brake controller for the first time.

Note: Set the gain to provide the maximum trailer braking assistance while making sure the trailer wheels do not lock when using the brakes. Locked trailer wheels may lead to trailer instability.

Note: The system suspends stop/start when you attach a trailer with electric or electric over hydraulic brakes to your vehicle.

Note: If you have installed an aftermarket trailer brake controller in addition to the integrated trailer brake controller, set the gain on the integrated trailer brake controller to zero.

Integrated Trailer Brake Controller (If Equipped)

ADJUSTING THE INTEGRATED TRAILER BRAKE CONTROLLER MODE

Select the correct integrated trailer brake controller mode option using the touchscreen.

Note: Trailer brake gain settings are saved to the active trailer profile.

Selecting the Trailer Brake Type

1. Press **Default** for trailers with electromagnetic drum brake systems or press **Electric over Hydraulic** for trailers with electrically actuated hydraulic brake systems.

2. Press **Save**.

Selecting the Trailer Brake Effort

1. Select a setting for your trailer.

Note: The default value is **Low** and is the recommended setting for most trailers. Select a different setting if your trailer's brakes require more initial voltage, or you prefer more aggressive trailer braking.

2. Press **Save**.

Integrated Trailer Brake Controller (If Equipped)

INTEGRATED TRAILER BRAKE CONTROLLER – TROUBLESHOOTING

INTEGRATED TRAILER BRAKE CONTROLLER – INFORMATION MESSAGES

Message	Details
Trailer connected	The system detects a correct trailer connection during a given ignition cycle.
Trailer disconnected	The system detects the trailer wiring connection is disconnected during a given ignition cycle.
Trailer wiring fault	The system detects an electrical fault in the trailer brake circuit. If this message appears without a trailer attached, see your authorized dealer. If a trailer is attached, inspect and repair the trailer wiring.
Trailer brake Gain: {##.##}	Displays the current gain setting for the trailer brake.
Trailer brake Gain: {##.##} No trailer	Displays the current gain setting for the trailer brake when you do not have a trailer connected.
Trailer Brake Module Fault	Perform a trailer brake and trailer light check if possible. If the message persists, have your vehicle checked as soon as possible.
Trailer battery not charging See manual	The trailer battery voltage is too low to charge.
Trailer brake system fault See manual	Verify the trailer brake connections are secure and that the aftermarket trailer brake controller device is correctly installed. Perform a trailer brake and trailer light check if possible. If the message persists, have your vehicle checked as soon as possible.

Integrated Trailer Brake Controller (If Equipped)

INTEGRATED TRAILER BRAKE CONTROLLER – FREQUENTLY ASKED QUESTIONS

How do I determine if there is an issue with the wiring on my vehicle?

- A message displays accompanied by a single tone, when no trailer is connected. This indicates that the issue is between the trailer brake controller and the 7-pin connector at the bumper.

How do I determine if there is an issue with the wiring on my trailer?

- A message only displays with a trailer connected. Consult your trailer dealer for assistance.

Trailer Sway Control

HOW DOES TRAILER SWAY CONTROL WORK

The system applies the brakes to the individual wheels and reduces engine torque to aid vehicle stability.

If the trailer begins to sway, the stability control lamp flashes and the message **Trailer Sway Reduce Speed** appears in the information display.

Stop your vehicle as soon as it is safe to do so. Check the vertical weight on the tow ball and trailer load distribution.

2. Press **Towing**.

3. Switch **Trailer Sway Control** on or off.

The system turns on each time you start your vehicle.

TRAILER SWAY CONTROL PRECAUTIONS



WARNING: Turning off trailer sway control increases the risk of loss of vehicle control, serious injury or death. Ford does not recommend disabling this feature except in situations where speed reduction may be detrimental (such as hill climbing), the driver has significant trailer towing experience, and can control trailer sway and maintain safe operation.

Note: *This feature only activates when significant trailer sway occurs.*

Note: *This feature does not prevent trailer sway, but reduces it once it begins.*

Note: *This feature cannot stop all trailers from swaying.*

Note: *In some cases, if vehicle speed is too high, the system may activate multiple times, gradually reducing vehicle speed.*

SWITCHING TRAILER SWAY CONTROL ON AND OFF

1. Press **Features** on the touchscreen.

Trailer Hitching Assistance (If Equipped)

WHAT IS TRAILER HITCHING ASSISTANCE

Trailer hitching assistance helps the driver align the vehicle hitch ball to a trailer coupler.

HOW DOES TRAILER HITCHING ASSISTANCE WORK

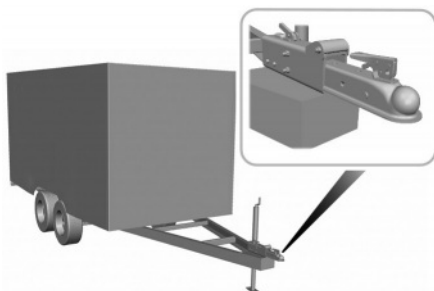
Trailer hitching assistance uses the following to detect your trailer:

- Rear view camera.
- Radar.
- Parking aid sensors.
- External rear lighting.

This feature also controls the following to align the hitch ball with the trailer coupler:

- Steering.
- Shifting.
- Braking and acceleration.

Note: Blocked sensors could affect system performance. Do not cover the sensors with bumper stickers, tape, repair compound or other objects.



TRAILER HITCHING ASSISTANCE PRECAUTIONS



WARNING: You are responsible for controlling your vehicle at all times. The system is designed to be an aid and does not relieve you of your responsibility to drive with due care and attention. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.



WARNING: The system is not designed to detect cyclists, motorcyclists, pedestrians or animals. Apply the brakes when necessary. Failure to follow this instruction could result in personal injury or death.



WARNING: The system may not operate properly during severe weather conditions, for example snow, ice, heavy rain and spray. Always drive with due care and attention. Failure to take care may result in a crash.

Note: Fifth wheel and gooseneck trailers are not supported.

Note: Trailer hitching assistance only works with conventional trailers, couplers and hitch balls.

Note: The hitch ball must be properly installed on the vehicle for the system to function as intended. An improperly installed hitch ball could result in damage to your vehicle or trailer.

Note: Certain aftermarket modifications such as oversized tires or lift kits could make trailer hitching assistance fail or not work as intended.

Note: Keep the sensors and camera free from snow, ice and dirt.

Note: Clean the camera lens with a soft, lint-free cloth and non-abrasive cleaner.

Trailer Hitching Assistance (If Equipped)

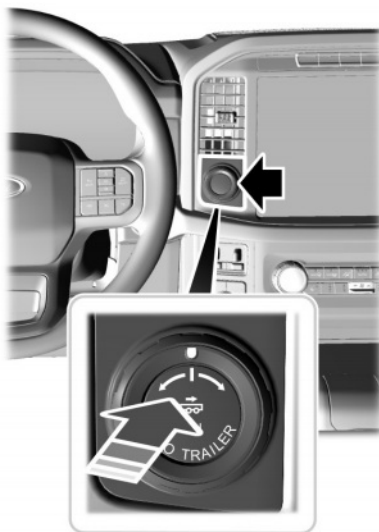
TRAILER HITCHING ASSISTANCE LIMITATIONS

The system could not function, or could function with reduced performance, during the following:

- When using trailer hitching assistance in tall grass and weeds.
- When safety chains, cables or wiring are dangling near the coupler.
- When using trailer hitching assistance on slippery surfaces.
- When using hitches that raise the hitch ball more than 4 in (10 cm), lower the hitch ball by more than 6 in (16 cm) or extend the hitch ball away from the vehicle more than 12 in (30 cm).
- When using hitches that are less than 10 in (25 cm) from the ground.
- When using objects taller than 8 in (20 cm), such as large blocks under the jack stand.
- When you park the trailer on surfaces that are similar in color to the trailer coupler and hitch ball.
 - A black coupler or hitch ball over a dark asphalt surface.
 - A light color coupler or hitch ball over a light concrete surface.
- When there are low or no light sources, such as at night.
- The system may not work accurately during cold weather conditions. If this occurs, allow the vehicle to reach optimal temperature to resume operation.

For additional information, refer to the Ford Support website.

SWITCHING TRAILER HITCHING ASSISTANCE ON AND OFF



Press the button to switch the system on and off. You can also switch the system off through the touchscreen.

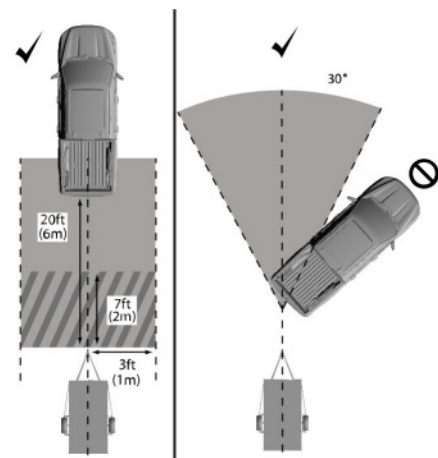
USING TRAILER HITCHING ASSISTANCE

Before switching on the system, make sure that your vehicle:

- Is within 20 ft (6 m) of the trailer and no closer than 7 ft (2 m).
- Is less than a 30° approach angle to the trailer.
- Is within 3 ft (1 m) of the front of the trailer facing the same direction.

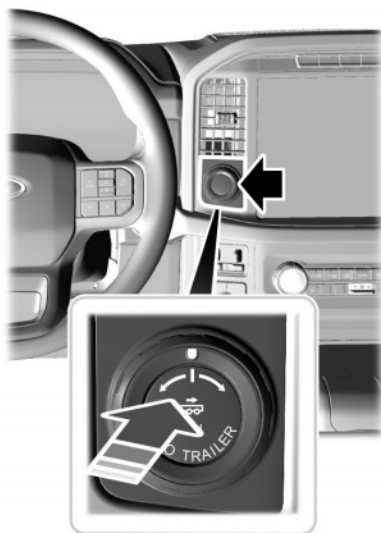
Trailer Hitching Assistance (If Equipped)

- Is clear of obstacles or other vehicles within 6 ft (1.8 m) on either side of your vehicle or the trailer.
- Has the tailgate in the closed position.
- Has radar, sensor, and camera free from snow, ice and dirt.
- Has parking aid sensors switched on in the touchscreen.



1. Press the Pro Trailer button.

Note: Press the Pro Trailer button to switch the system on and off.



2. When asked if a trailer is connected, select no on the touchscreen to activate the system.
3. Follow the instructions on the touchscreen.

Note: Pressing the Pro Trailer button other than when prompted turns off the system.

TRAILER HITCHING ASSISTANCE INDICATORS



The white indicator represents the system searching for the trailer. Continue moving the vehicle until the trailer coupler is inside this indicator. The indicator turns green once the trailer coupler is in the correct position.



The bracket shows you the estimated location of your trailer.

Trailer Hitching Assistance (If Equipped)



The yellow indicator represents that you have positioned your vehicle too close to the trailer and you need to pull away from the trailer until the indicator turns green.

Trailer Hitching Assistance Audible Indicators

A tone sounds as part of normal operation of the system to alert the driver that an action needs to be taken or an event has been completed.

Trailer Hitching Assistance (If Equipped)

TRAILER HITCHING ASSISTANCE – TROUBLESHOOTING

TRAILER HITCHING ASSISTANCE – INFORMATION MESSAGES

Message	Details
Pro Trailer Hitch Assist Not Available Low Light Detected	Displays when your vehicle's light sensor located in the center of the front dashboard is detecting a low light condition. The feature functions only in adequate daylight conditions and it is not designed to operate in low light. Make sure there are no items covering the light sensor.
Pro Trailer Hitch Assist Not Available Refer to Owner's Manual	This message may indicate that your vehicle's camera or steering system requires additional initialization to support this feature. Drive your vehicle straight forward for a few minutes. Then, turn the vehicle off for 5 minutes. Turn it back on to see if the issue is resolved. Due to environmental conditions, some vehicles may take multiple attempts or a longer driving duration to complete the camera or steering system initialization. If the message continues to be displayed, visit your authorized dealer to have your vehicle checked.
Pro Trailer Hitch Assist Canceled System Error	Turn the vehicle off and back on again. Wait 30 seconds before activating the Pro Trailer Hitch Assist feature. If the message continues to be displayed, visit your authorized dealer to have your vehicle checked.
Pro Trailer Hitch Assist Canceled Shift to P	Displays when a condition exists that prevents the system from completing the alignment. Make sure all the items in the USING TRAILER HITCHING ASSISTANCE section are in place. If the message continues to be displayed, visit your authorized dealer to have your vehicle checked.

Trailer Hitching Assistance (If Equipped)

Message	Details
Pro Trailer Hitch Assist Canceled Trailer Detection Lost	• Check for objects, water, dirt, or ice covering the rear view camera. • Reposition vehicle within the allowable limit as shown in the USING TRAILER HITCHING ASSISTANCE section. • Check for a person, pet, or object in the path between the hitch ball and the trailer coupler. The Pro Trailer Hitch Assist feature monitors the area between the vehicle and trailer. • Make sure the trailer coupler has adequate lighting with minimal shadow and enough contrast from its surroundings for the camera to detect it. The system may not detect your trailer if it cannot distinguish the trailer coupler from the background.
Pro Trailer Hitch Assist Canceled Object Detected In Path	• Check for objects, water, dirt, or ice covering the rear parking aid sensors. • Clear any objects from behind the vehicle or wheels. • Avoid using the system on rough terrain. • Make sure the parking aid sensors are switched ON in the touchscreen. See Switching Parking Aid On and Off (page 344).

Note: *If the system consistently stops too close to the trailer, lowering the trailer coupler to be closer to the minimum of 0.50 in (1.27 cm) higher than the hitch ball may improve the alignment.*

Note: *If the system consistently stops too far from the trailer, raising the trailer coupler to be closer to the maximum of 3.00 in (7.62 cm) higher than the hitch ball may improve the alignment.*

Note: *Any changes or modifications to the vehicle could affect the functionality and performance of the system or prevent it from working.*

Trailer Backup Assistance (If Equipped)

WHAT IS TRAILER BACKUP ASSISTANCE

Trailer backup assistance utilizes the control knob on the instrument panel to help you steer a trailer. Turn the control knob in the direction you want the trailer to go and the system steers the vehicle.

HOW DOES TRAILER BACKUP ASSISTANCE WORK

Trailer backup assistance uses a sticker or sensor (purchased separately) attached to the trailer to detect the trailer angle relative to the towing vehicle and provides instructions, graphics and camera views on the touchscreen.

TRAILER BACKUP ASSISTANCE PRECAUTIONS



WARNING: Driving while distracted can result in loss of vehicle control, crash and injury. We strongly recommend that you use extreme caution when using any device that may take your focus off the road. Your primary responsibility is the safe operation of your vehicle. We recommend against the use of any hand-held device while driving and encourage the use of voice-operated systems when possible. Make sure you are aware of all applicable local laws that may affect the use of electronic devices while driving.



WARNING: This system does not automatically brake your vehicle. This system is an extra driving aid. It does not replace your attention and judgment, or the need to apply the brakes. If you do not apply the brakes when necessary, you may collide with another vehicle or other objects.

Note: *The system is not a substitute for safe driving practices. Always be aware of your vehicle and trailer combination, and the surrounding environment.*

Note: *The system does not detect or prevent your vehicle or trailer from making contact with obstacles in the surrounding environment.*

Note: *The front end of your vehicle swings out when changing the direction of the trailer.*

Note: *In certain conditions, the trailer could turn faster or the trailer angle could increase more than anticipated. Always monitor the clearance between the trailer and vehicle and the surroundings.*

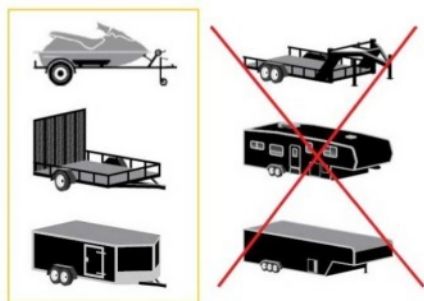
SETTING UP THE TRAILER BACKUP ASSISTANCE FOR A CONVENTIONAL TRAILER

CONFIGURING THE TRAILER

You must configure a trailer in the system to use trailer backup assistance. This is a one-time setup process and the system saves the trailer information for the next time you use that trailer.

The system only works with conventional trailers. It does not work with other types including fifth-wheel and gooseneck. The following illustration shows examples of conventional trailers on the left-hand side.

Trailer Backup Assistance (If Equipped)



Positioning the Trailer

Hitch the trailer to your vehicle and connect the electrical wiring harness. Check to make sure that the wiring is working. See **Connecting a Trailer** (page 429).



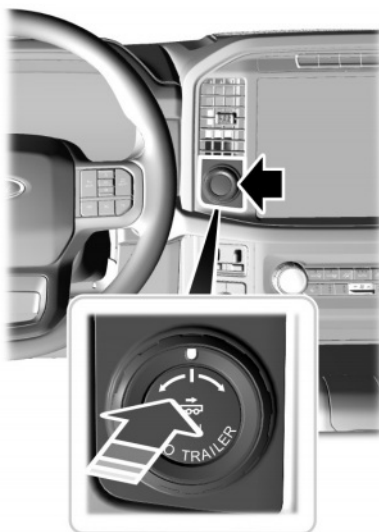
Park your vehicle and hitched trailer on a level surface.

For best results, make sure that your trailer rides level with the ground when you hitch your vehicle. See **Connecting a Trailer** (page 429).



Make sure that the trailer and your vehicle are in line with each other. You can do this by putting the transmission in drive (D) and pulling straight forward.

Configuring the Trailer in the Touchscreen



1. Press the button to switch the system on.
2. Press **Yes** to indicate that a trailer is connected.
3. Press **Add Trailer** on the touchscreen.
4. Follow the directions on the touchscreen to enter the trailer name and trailer type, then proceed to the sticker or sensor setup.

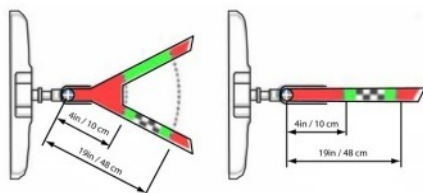
Trailer Backup Assistance (If Equipped)

Note: Your vehicle has two options for trailer backup assistance set up. The system defaults to the camera based system. See **Applying the Trailer Reversing Aid Sticker** (page 454). You can also set up the system with the trailer sensor that you can purchase from your authorized dealer. You must connect the sensor to your vehicle to set up the system. See **Trailer Sensor Installation** (page 454).

Note: If you configure the trailer and install a sensor, the system saves the trailer with that sensor information. If you want to use this trailer with the sticker, you need to delete the trailer from the system and repeat the setup process.

APPLYING THE TRAILER REVERSING AID STICKER

Place the sticker in an area visible by the rear view camera. The entire sticker must be within 4–19 in (10–48 cm) from the center of the hitch ball, as shown in the following illustration.



Use the supplied sticker placement card, a tape measure and pen to carefully mark the area to attach the sticker. Make sure the entire sticker is within the green zone between the two arcs or distance markers on the diagram, and is also visible in the rear view camera display.

Once you have found the correct location, place the sticker.

Note: Make sure nothing can obstruct the rear view camera's view of the sticker such as a jack handle or wiring.

Note: Position the sticker on a flat, dry and clean horizontal surface. For best results, apply the sticker when temperatures are above 32°F (0°C).

Note: Do not move stickers after placing them. Do not re-use any stickers if removed.

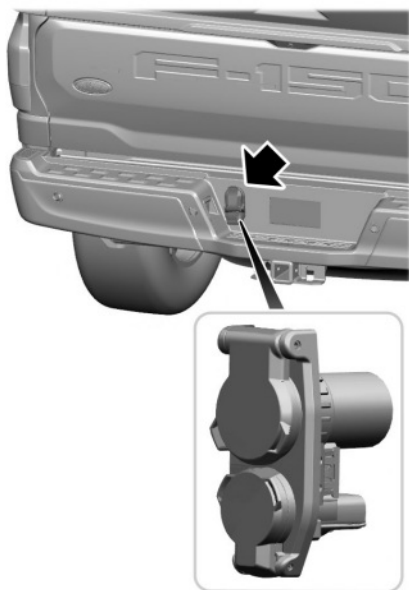
Note: You can purchase additional stickers through your authorized dealer.

Note: If you previously setup the trailer with the trailer sensor, make sure it is not plugged in before configuring the trailer and placing the sticker.

TRAILER SENSOR INSTALLATION



Trailer Backup Assistance (If Equipped)



You need to purchase a sensor kit and 7/12 way connector to replace the 7/4 way connector on your vehicle to setup the system with a sensor. See your authorized dealer.

Refer to the instructions included with your trailer sensor for detailed information regarding installation.

Note: Make sure the arrows on the sensor housing are facing up. Mount the sensor to a vertical part of the trailer that pivots when you turn your vehicle. Do not mount to a stationary surface such as the truck side of the trailer hitch.

Note: To setup a trailer with a sensor, install the sensor on the trailer and plug the connector into the connector in your bumper prior to configuring the trailer. Trailers that were set up with a sensor still require the sensor to function. To change a trailer to use the sticker, delete the trailer in the system and repeat the trailer setup with the sticker.

CALIBRATING THE SYSTEM

Calibrating the system requires driving forward and turning left or right. Follow the instructions on the touchscreen to complete the calibration process.



Note: To calibrate the system, you need an area where you can safely drive forward and turn left or right. An open parking lot is an ideal place to perform the calibration.

Note: Keep the steering wheel straight when instructed to by the touchscreen. If the steering wheel is in a turned position during this instruction, the calibration pauses.

Trailer Backup Assistance (If Equipped)

Note: During calibration, the system determines the trailer length. The system supports trailer lengths of 6–33 ft (1.85–10.05 m) distance from the hitch point to the center of the axle or axles. The system is designed to work with drawbars that have a license plate to hitch ball center measurement of 9–18 in (23–46 cm) when installed. Do not attempt to use drawbars or trailers that have a length outside of this range as the system performance degrades and could cause improper system function.

Note: The touchscreen shows if you are going too slow or fast. Calibration pauses if the speed is outside the required range of 2–9 mph (4–15 km/h).

Note: You need to complete at least a 90° turn, and longer trailers could require a 180° turn. Camera trailer tracking requires the system to locate the hitch ball as well as determine the trailer length. Some trailers could require you to drive straight then turn multiple times before calibration completes. The touchscreen provides instructions and notifies you when calibration completes.

Note: For best results, do not calibrate the system at night when calibrating the system with the sticker.

SWITCHING TRAILER BACKUP ASSISTANCE ON AND OFF



Press the button and use the touchscreen to select the connected trailer.

Note: A trailer must be configured to use trailer backup assistance. See **Configuring the Trailer** (page 452).

Note: If you use the steering wheel when using trailer backup assistance, the system turns off and a message displays in the touchscreen.

Note: If the trailer was connected just prior to turning the system on, you may need to drive forward to initialize the system. Follow the instructions on the touchscreen to activate the system.

Trailer Backup Assistance (If Equipped)

USING THE TRAILER BACKUP ASSISTANCE CONTROLLER

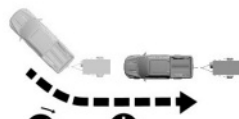
Use the control knob to steer the trailer. Take your hands off the steering wheel and turn the control knob instead. The control knob acts as the steering control for the trailer.



Turn and hold counterclockwise to make the trailer go left.



Turn and hold clockwise to make the trailer go right.



Release the knob when the trailer is moving in the direction you want.

Note: The more you turn the knob, the sharper the trailer turns.

Note: Quickly turning and releasing the knob results in a jerky movement of the vehicle.

Note: You may have to use the knob to correct the trailer direction when attempting to move the trailer straight back under some conditions.

USING THE TRAILER BACKUP ASSISTANCE VIEWS

Up to seven camera views could be available when using trailer backup assistance. Use the view that helps you the most when reversing your vehicle and trailer.

Note: The rear view camera view is available on all vehicles with trailer backup assistance. Additional views are available on vehicles with trailer reverse guidance.



360° camera view. Shows a 360° view on the right-hand side of the touchscreen with a rear camera view on the left-hand side of the touchscreen.

Trailer Backup Assistance (If Equipped)



Rear view camera view. Shows your trailer hitch or what is directly behind your vehicle.



Rear split view camera view. Shows a 180° degree view of what is behind your vehicle.



Bed camera view. Shows the truck bed.

Note: This view also provides a picture-in-picture view.



Trailer AUX camera view. Shows a rear view camera image of what is behind your trailer. You need to separately purchase this camera and have it installed.

Note: This view also provides a picture-in-picture view.



Trailer reverse guidance view. Shows you a view of the sides of your truck and the trailer. In auto mode, this view moves as the trailer moves so that you do not have to adjust the camera as you turn. Left and right arrows let you see other camera views.



Picture-in-picture view. Shows a main view and a secondary view when in bed camera view or trailer AUX camera view.

Note: If you have a 8 in (20 cm) touchscreen, picture-in-picture is off by default. Press the picture-in-picture icon on the touchscreen to switch picture-in-picture view on and off.

Note: If you have a 12 in (30 cm) touchscreen, picture-in-picture is on by default and you cannot switch it off.



Swap. Press to swap between picture-in-picture views.



Auto. Press to return to auto view.

Note: Auto is the default setting.

Hitch Angle Graphic

The hitch angle graphic shows a small representation of your truck and trailer with visual feedback to help you monitor the trailer. The graphic shows two different colored lines for the trailer hitch angle. A black line shows you where your trailer is in relation to your vehicle. The white line represents the amount the trailer can turn based on knob input.

The graphic shows a yellow and red zone for the hitch angle to warn you of a high angle condition that could require you to pull forward to reduce the hitch angle. The angle limits for each zone vary based on the trailer length.

The yellow zone indicates you are approaching the maximum controllable trailer angle for the system. When the trailer enters this zone, it is more difficult to reduce the trailer turn when backing up. It may be necessary to put your vehicle back into drive (D) and pull forward to get the truck and trailer back to an in-line position.

The red zone indicates you have exceeded the maximum controllable trailer angle for the system. Immediately stop reversing. Put your vehicle into drive (D) and pull forward until the trailer is no longer in the red zone.

Setting the Trailer Angle Limit

1. Press Features on the touchscreen.
2. Press Towing.
3. Press Manage trailers.
4. Press Pro Trailer Backup Assist.
5. Press Trailer Angle Limit.
6. Press a setting.

Trailer Backup Assistance (If Equipped)

Normal Control Angle

Default setting. This provides a balanced limit that returns from a turn to straight backing with minimal change to the trailer direction.

Max Control Angle

Increases the trailer angle limit close to the maximum controllable angle to allow sharper turns but also causes more change in the trailer direction when straightening out from a turn.

Trailer Backup Assistance (If Equipped)

TRAILER BACKUP ASSISTANCE – TROUBLESHOOTING

TRAILER BACKUP ASSISTANCE – INFORMATION MESSAGES

Message	Description
Detecting trailer Please wait...	Displays when the system turns on and is initializing.
Pro Trailer Backup Assist System is not available	A condition exists that prevents the system from turning on. If the message continues to display have your vehicle checked as soon as possible.
Pro Trailer Backup Assist Driving required to initialize steering Press knob to exit	The steering system needs to learn internal parameters to fully enable the feature. Drive your vehicle straight forward above 25 mph (40 km/h) for approximately 5 minutes.
Pro Trailer Backup Assist Stop now Maximum trailer angle Press knob to exit	Displays when you reach the maximum controllable trailer angle for the system. Place your vehicle in drive (D) and pull forward to get the truck and trailer back to an in-line position. If this message consistently displays, you may need to repeat the trailer calibration. Delete the trailer from the system and repeat the setup and calibration process.
Stop now. Deactivated by trailer angle.	Displays when you exceed the maximum controllable trailer angle for the system. Place your vehicle in drive (D) and pull forward to get your vehicle and trailer back to an in-line position, then activate the system by selecting the connected trailer and following the instructions on the touchscreen. If this message consistently displays, you may need to repeat the trailer setup and calibration. Delete the trailer from the system and repeat the setup and calibration process.
Pro Trailer Backup Assist Stop now Take control of steering wheel	Displays when the system can no longer steer the vehicle and you must take over steering.

Trailer Backup Assistance (If Equipped)

Message	Description
Pro Trailer Backup Assist Sensor not detected Refer to Owner's Manual Press knob to exit	Displays when the system does not detect the sensor. Check the sensor connection, check that there is no damaged wiring between the connector and sensor and check that there is only one sensor connected. If you do not want to use the sensor for this trailer, delete the trailer in the touchscreen then repeat the setup process with the sticker.
Pro Trailer Backup Assist Trailer not detected Shift to Park Press knob to exit	These messages display when the system does not detect the trailer.
Pro Trailer Backup Assist Trailer not detected Refer to Owner's Manual Press knob to exit	If your trailer is set up with a sticker, make sure the rear camera is clean, and the sticker is clearly visible in the camera image. You can also move the trailer forward or backward to change the trailer position and lighting conditions. If your trailer is set up with a sensor, check that the sensor is correctly installed and the trailer length is within the allowed range. If these messages continue to display, have your vehicle checked as soon as possible.
Pro Trailer Backup Assist Trailer not detected Drive forward to initialize Press knob to exit	For trailers set up with a sensor, this message displays when your vehicle has not moved after the trailer sensor is connected or extended operation below 1 mph (1 km/h). Drive forward above 2 mph (3 km/h) to initialize the system.
Pro Trailer Backup Assist Stop now System not active Press knob to exit	Displays when your vehicle is backing up but the system is not activated. Select the connected trailer on the touchscreen and follow the instructions to activate the system. This message also displays when you back up during the calibration process.
Pro Trailer Backup Assist Back up slowly Turn knob to steer Press knob to exit	Displays when the system turns on and is available to use.

Trailer Backup Assistance (If Equipped)

TRAILER BACKUP ASSISTANCE – FREQUENTLY ASKED QUESTIONS

What does it mean if the system does not detect a trailer that is setup with a sticker?

- The system could be having trouble identifying the sticker. The system requires a clear view of the sticker placed on the trailer. You must keep the camera lens and sticker clean for the system to correctly operate. If the system cannot initially detect the trailer, it could be necessary for you to change the lighting conditions by moving your vehicle and trailer or waiting until the conditions change. See **Applying the Trailer Reversing Aid Sticker** (page 454). Deleting the trailer and repeating the setup and calibration could improve performance, but some trailers are not compatible with the sticker and camera system. If the system consistently does not detect the trailer with the sticker set up, you may choose to set up the trailer with a sensor.

Note: *The system is designed to be used with the same trailer connection every time you choose the trailer from the touchscreen. When using a different drawbar or a different pin hole on drawbars with more than one, connecting the drawbar to your vehicle affects the trailer position and you may need to repeat the trailer set up and calibration process.*

What does it mean if the system remains on one message for an extended time during calibration when setting up the system with the sticker?

- The camera could require cleaning.
- You could have a blocked sticker. Verify the sticker is in the proper location. See **Applying the Trailer Reversing Aid Sticker** (page 454).
- The drawbar could be outside of the allowed range of 4–19 in (10–48 cm).
- The system could have difficulties recognizing the sticker based on environmental factors. You could need to move to a different area to change the lighting and background or you could need to change the direction you are driving. You could also try setting up the system at a different time of day.
- Some trailers are not compatible with the sticker and camera system. If the issue persists, set up the trailer with a sensor purchased from your authorized dealer. See **Trailer Sensor Installation** (page 454).

What does it mean if the system pauses during calibration?

- There could be steering input or trailer movement during the straight drive portion of the calibration process.

What does it mean if the system displays hold steering steady during turn?

- Part of the calibration process for the sticker setup requires a steady turn. If you are continually moving the steering wheel during the turn, this delays the calibration process. To enable the calibration process, hold the steering wheel at the same position when turning.

Trailer Backup Assistance (If Equipped)

What does it mean if the system displays that it is not available?

- There could be a subsystem that the system uses that is not correctly operating. If the system continues to display it is not available, visit your authorized dealer to have your vehicle checked.
- There could be a battery voltage issue. Make sure the battery is correctly charged. If the system continues to display it is not available, visit your authorized dealer to have your vehicle checked.

What does it mean if the system displays that driving is required to initialize steering?

- The steering system needs to learn internal parameters to fully turn on the feature. Drive your vehicle straight forward above 25 mph (40 km/h) for approximately 5 minutes.
- Your vehicle is new, there is a battery voltage issue or you have serviced the steering system.

What does it mean if the system requires you to pull forward to initialize?

- This occurs when the vehicle has not moved during the current key cycle after you connect and select the trailer in the touchscreen, or you operate the system at speeds below 1 mph (1 km/h) for an extended period of time. Drive forward above 2 mph (3 km/h) and the system indicates when it initializes.

What does it mean if the trailer is at its maximum angle or the system deactivated by trailer angle?

- You are at the maximum controllable trailer angle for the system. Place your vehicle in drive (D) and pull forward to get the truck and trailer back to an in-line position.
- You may need to recalibrate your trailer. First, make sure the correct trailer is selected on the touchscreen. Then, verify the sensor is installed according to the instructions provided in the sensor kit. Also, confirm the drawbar and trailer dimensions are within the allowed range. If the issue persists, delete the trailer from the system and repeat the setup process to recalibrate.
- The drawbar or the trailer dimensions are outside of the supported range. The system is designed to work with drawbars that have a license plate to hitch ball center measurement of 9–18 in (23–46 cm) when installed and trailers that have a hitch point to center of the axle or axles measurement of 6–33 ft (1.85–10.05 m). Do not attempt to use drawbars or trailers that have a length outside of this range as the system performance degrades and could cause improper system function.
- The sensor could be incorrectly installed. Make sure the sensor is installed on a vertical surface with the arrows pointing straight up.

Trailer Backup Assistance (If Equipped)

What does it mean when the system tells you to take control of the steering wheel?

- You have touched the steering wheel when the system is steering. Avoid touching the wheel during system operation.
- You have exceeded the maximum speed for the feature. The system is no longer steering the vehicle and you must take over steering.
- The system does not detect the trailer. The system is no longer steering the vehicle and you must take over steering.
- An internal condition for system operation is not met that requires your vehicle to return to manual control of the steering.

How do I use a sticker if I have previously set up a trailer with the sensor?

- Disconnect the sensor wiring and add a new trailer to the system and follow the instructions for setup with a sticker. See **Applying the Trailer Reversing Aid Sticker** (page 454). If your vehicle does not support the sticker option, the touchscreen instructs you to install the sensor again.

Why does the system not detect a sensor?

- There could be an issue with the connection. Make sure that the 12-way connector is fully inserted into the 12-way socket, that the red rubber seal is not visible when the connector is fully inserted and that the wiring harness sensor connection is fully inserted at the trailer sensor.
- The wiring harness could be damaged. Check for damaged wiring between the 12-way connector and the trailer sensor.
- There could be multiple sensors connected to your vehicle. Make sure only one sensor is connected at a time.
- The sensor could be incorrectly installed. Make sure the sensor is installed on a vertical surface with the arrows pointing straight up.

What does it mean if the system remains on one message for an extended time during calibration when setting up the system with the sensor?

- The trailer length could be outside the allowed range. The system is designed to work with trailers that have a hitch point to center of the axle or axles measurement of 6–33 ft (1.85–10.05 m).
- The road surface could be too rough or bumpy. Try calibrating the system on a smoother road surface, such as an open parking lot.
- The sensor could be incorrectly installed. Make sure the sensor is installed on a vertical surface with the arrows pointing straight up.

Trailer Backup Assistance (If Equipped)

What does it mean if the system does not detect a trailer when configured with a sensor?

- Verify that you properly connected the sensor. See **Trailer Sensor Installation** (page 454). Repeat calibration on a different route if you have verified sensor installation.

What if I want to use a sensor for the trailer instead of a sticker?

- Install the sensor and connect the sensor wiring before adding the new trailer to the system. You must connect the sensor before you add the trailer. If your vehicle did not come with a sensor, you can purchase one from your authorized dealer.

Trailer Reverse Guidance (If Equipped)

WHAT IS TRAILER REVERSE GUIDANCE

Trailer reverse guidance provides views and graphics on the touchscreen to help you steer your vehicle when you backup a trailer.

HOW DOES TRAILER REVERSE GUIDANCE WORK

Trailer reverse guidance uses a sticker or sensor attached to the trailer to detect the trailer angle relative to the towing vehicle and provides instructions, graphics and camera views on the touchscreen.

TRAILER REVERSE GUIDANCE PRECAUTIONS



WARNING: Driving while distracted can result in loss of vehicle control, crash and injury. We strongly recommend that you use extreme caution when using any device that may take your focus off the road. Your primary responsibility is the safe operation of your vehicle. We recommend against the use of any hand-held device while driving and encourage the use of voice-operated systems when possible. Make sure you are aware of all applicable local laws that may affect the use of electronic devices while driving.



WARNING: This system does not automatically brake your vehicle. This system is an extra driving aid. It does not replace your attention and judgment, or the need to apply the brakes. If you do not apply the brakes when necessary, you may collide with another vehicle or other objects.

Note: The system is not a substitute for safe driving practices. Always be aware of your vehicle and trailer combination, and the surrounding environment.

Note: The system does not detect or prevent your vehicle or trailer from making contact with obstacles in the surrounding environment.

Note: The front end of your vehicle swings out when changing the direction of the trailer.

Note: In certain conditions, the trailer could turn faster or the trailer angle could increase more than anticipated. Always monitor the clearance between the trailer and vehicle and the surroundings.

SETTING UP TRAILER REVERSE GUIDANCE FOR A CONVENTIONAL TRAILER

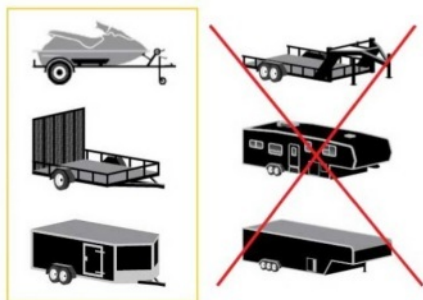
CONFIGURING THE TRAILER

You must configure a trailer in the system to use trailer reverse guidance. This is a one-time setup process and the system saves the trailer information for the next time you use that trailer.

The system only works with conventional trailers. It does not work with other types including fifth-wheel and gooseneck. The following illustration shows examples of conventional trailers on the left-hand side.

Note: Trailer reverse guidance camera views are available without setting up a trailer. However, complete functionality, including images and automatic view switching, is enabled by setup. Setup is required to enable trailer backup assistance.

Trailer Reverse Guidance (If Equipped)



Positioning the Trailer

Hitch the trailer to your vehicle and connect the electrical wiring harness. Check to make sure that the wiring is working. See **Connecting a Trailer** (page 429).



Park your vehicle and hitched trailer on a level surface.

For best results, make sure that your trailer rides level with the ground when you hitch your vehicle. See **Connecting a Trailer** (page 429).



Make sure that the trailer and your vehicle are in line with each other. You can do this by putting the transmission in drive (D) and pulling straight forward.

Configuring the Trailer in the Touchscreen

1. Shift to reverse (R).
2. Press the camera view button.
3. Press the trailer view icon.
4. Press Add Trailer.
5. Follow the directions on the touchscreen to enter the trailer name and trailer type, then proceed to the sticker or sensor setup.

Note: Your vehicle has two options for trailer reverse guidance set up. The system defaults to the camera based system. See **Applying the Trailer Reverse Aid Sticker** (page 467). You can also set up the system with the trailer sensor that you can purchase from your authorized dealer. You must connect a sensor to your vehicle to set up the system. See **Trailer Sensor Installation** (page 468).

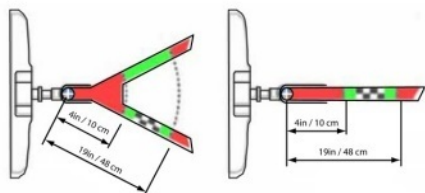
Note: If you configure the trailer and install a sensor, the system saves the trailer with that sensor information. If you want to use this trailer with the sticker, you need to delete the trailer from the system and repeat the setup process.

APPLYING THE TRAILER REVERSE AID STICKER

Place the sticker in an area visible by the rear view camera. The entire sticker must be within 4–19 in (10–48 cm) from the center of the hitch ball, as shown in the following illustration.

Trailer Reverse Guidance (If Equipped)

TRAILER SENSOR INSTALLATION



Use the supplied sticker placement card, a tape measure and pen to carefully mark the area to attach the sticker. Make sure the entire sticker is within the green zone between the two arcs or distance markers on the diagram, and is also visible in the rear view camera display.

Once you have found the correct location, place the sticker.

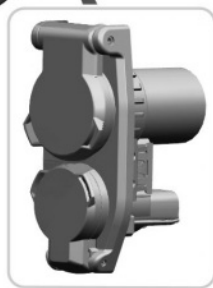
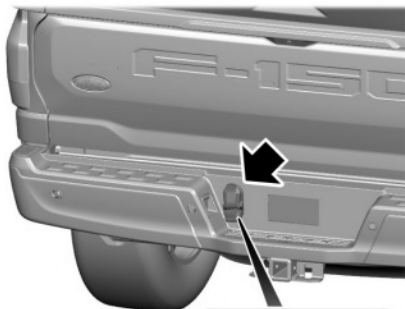
Note: Make sure nothing can obstruct the rear view camera's view of the sticker such as a jack handle or wiring.

Note: Position the sticker on a flat, dry and clean horizontal surface. For best results, apply the sticker when temperatures are above 32°F (0°C).

Note: Do not move stickers after placing them. Do not reuse any stickers if removed.

Note: You can purchase additional stickers through your authorized dealer.

Note: If you previously set up the trailer with the trailer sensor, make sure it is not plugged in before configuring the trailer and placing the sticker.



You need to purchase a sensor kit and 7/12 way connector to replace the 7/4 way connector on your vehicle to setup the system with a sensor. See your authorized dealer.

Trailer Reverse Guidance (If Equipped)

Refer to the instructions included with your trailer sensor for detailed information regarding installation.

Note: Make sure the arrows on the sensor housing are facing up. Mount the sensor to a vertical part of the trailer that pivots when you turn your vehicle. Do not mount to a stationary surface such as the truck side of the trailer hitch.

Note: To setup a trailer with a sensor, install the sensor on the trailer and plug the connector into the connector in your bumper prior to configuring the trailer. Trailers that were set up with a sensor still require the sensor to function. To change a trailer to use the sticker, delete the trailer in the system and repeat the trailer setup with the sticker.

CALIBRATING THE SYSTEM

Calibrating the system requires driving forward and turning left or right. Follow the instructions on the touchscreen to complete the calibration process.



Note: To calibrate the system, you need an area where you can safely drive forward and turn left or right. An open parking lot is an ideal place to perform the calibration.

Note: Keep the steering wheel straight when instructed to by the touchscreen. If the steering wheel is in a turned position during this instruction, the calibration pauses.

Note: During calibration, the system determines the trailer length. The system supports trailer lengths of 6–33 ft (1.85–10.05 m) distance from the hitch point to the center of the axle or axles. The system is designed to work with drawbars that have a license plate to hitch ball center measurement of 9–18 in (23–46 cm) when installed. Do not attempt to use drawbars or trailers that have a length outside of this range as the system performance degrades and could cause improper system function.

Note: The touchscreen shows if you are going too slow or fast. Calibration pauses if the speed is outside the required range of 2–9 mph (4–15 km/h).

Note: You need to complete at least a 90° turn, and longer trailers could require a 180° turn. Camera trailer tracking requires the system to locate the hitch ball as well as determine the trailer length. Some trailers could require you to drive straight then turn multiple times before calibration completes. The touchscreen provides instructions and notifies you when calibration completes.

Note: For best results, do not calibrate the system at night when calibrating the system with the sticker.

SWITCHING TRAILER REVERSE GUIDANCE ON AND OFF

Shift into reverse (R), press the rear camera button to expand the menu, press the trailer icon and use the touchscreen to select the connected trailer.

Trailer Reverse Guidance (If Equipped)

Note: If the trailer was connected just prior to turning the system on, you may need to drive forward to initialize the system. Follow the instructions on the touchscreen to activate the system.

USING TRAILER REVERSE GUIDANCE VIEWS

Up to seven camera views could be available when using trailer reverse guidance. Use the view that helps you the most when reversing your vehicle and trailer.



360° camera view. Shows a 360° view on the right-hand side of the touchscreen with a rear camera view on the left-hand side of the touchscreen.



Rear view camera view. Shows your trailer hitch or what is directly behind your vehicle.



Rear split view camera view. Shows a 180° degree view of what is behind your vehicle.



Bed camera view. Shows the truck bed.

Note: This view also provides a picture-in-picture view.



Trailer AUX camera view. Shows a rear view camera image of what is behind your trailer. You need to separately purchase this camera and have it installed.

Note: This view also provides a picture-in-picture view.



Trailer reverse guidance view. Shows you a view of the sides of your truck and the trailer. In auto mode, this view moves as the trailer moves so that you do not have to adjust the camera as you turn. Left and right arrows let you see other camera views.



Straight backup mode. Shows which way to turn your steering wheel to keep the trailer straight. Use this view when you want to keep your trailer completely in line with your truck.

Note: This view also provides a picture-in-picture view.

Note: It may be helpful to shift your vehicle into drive (D), pull forward and straighten out the vehicle and trailer before engaging straight backup mode.



Picture-in-picture view. Shows a main view and a secondary view when in bed camera view, trailer AUX camera view or straight backup mode.

Note: If you have a 8 in (20 cm) touchscreen, picture-in-picture is off by default. Press the picture-in-picture icon on the touchscreen to switch picture-in-picture view on and off.

Note: If you have a 12 in (30 cm) touchscreen, picture-in-picture is on by default for bed camera view and trailer AUX camera view and cannot be switched off. Press the picture-in-picture icon on the touchscreen to switch picture-in-picture view on and off in straight backup mode.



Swap. Press to swap between picture-in-picture views.



This takes you back to the 360° camera system and out of the trailer reverse guidance feature.



Auto. Press to return to auto view.

Trailer Reverse Guidance (If Equipped)

Note: *Auto mode is the default setting.*

Hitch Angle Graphic

The hitch angle graphic shows a small representation of your truck and trailer with visual feedback to help you monitor the trailer. The graphic shows two different colored lines for the trailer hitch angle. A black line shows you where your trailer is in relation to your vehicle. The white line represents the amount the trailer can turn based on steering wheel position.

The graphic shows a yellow and red zone for the hitch angle to warn you of a high angle condition that could require you to pull forward to reduce the hitch angle. The angle limits for each zone vary based on the trailer length.

The yellow zone indicates you are approaching the maximum controllable trailer angle for the system. When the trailer enters this zone, it is more difficult to reduce the trailer turn when backing up. It may be necessary to put your vehicle back into drive (D) and pull forward to get the truck and trailer back to an in-line position.

The red zone indicates you have exceeded the maximum controllable trailer angle for the system. Immediately stop reversing. Put your vehicle into drive (D) and pull forward until the trailer is no longer in the red zone.

Trailer Reverse Guidance (If Equipped)

TRAILER REVERSE GUIDANCE – TROUBLESHOOTING

TRAILER REVERSE GUIDANCE – INFORMATION MESSAGES

Message	Description
Detecting trailer Please wait...	Displays when the system turns on and is initializing.
Trailer Reverse Guidance System is not available	A condition exists that prevents the system from turning on. If the message continues to display, have your vehicle checked as soon as possible.
Trailer Reverse Guidance Driving required to initialize steering Press OK to exit	The steering system needs to learn internal parameters to fully enable the feature. Drive your vehicle straight forward above 25 mph (40 km/h) for approximately 5 minutes.
Stop now. Deactivated by trailer angle.	Displays when you exceed the maximum controllable trailer angle for the system. Place your vehicle in drive (D) and pull forward to get your vehicle and trailer back to an in-line position, then activate the system by selecting the connected trailer and following the instructions on the touchscreen. If this message consistently displays, you may need to repeat the trailer setup and calibration. Delete the trailer from the system and repeat the setup and calibration process.
Trailer Reverse Guidance Sensor not detected Refer to Owner's Manual Press OK to exit	Displays when the system does not detect the sensor. Check the sensor connection, check that there is no damaged wiring between the connector and sensor and check that there is only one sensor connected. If you do not want to use the sensor for this trailer, delete the trailer in the touchscreen then repeat the setup process with the sticker.

Trailer Reverse Guidance (If Equipped)

Message	Description
Trailer Reverse Guidance Trailer not detected Refer to Owner's Manual Press OK to exit	Displays when the system does not detect the trailer. If your trailer is setup with a sticker, make sure the rear camera is clean, and the sticker is clearly visible in the camera image. You can also move the trailer forward or backward to change the trailer position and lighting conditions. If your trailer is setup with a sensor, check that the sensor is correctly installed and the trailer length is within the allowed range. If this message continues to display, have your vehicle checked as soon as possible.
Trailer Reverse Guidance Trailer not detected Drive forward to initialize Press OK to exit	Displays when your vehicle has not moved after the trailer sensor is connected or extended operation below 1 mph (1 km/h). Drive forward above 2 mph (3 km/h) to initialize the system.

Trailer Reverse Guidance (If Equipped)

TRAILER REVERSE GUIDANCE – FREQUENTLY ASKED QUESTIONS

What does it mean if the system does not detect a trailer that is setup with a sticker?

- The system could be having trouble identifying the sticker. The system requires a clear view of the sticker placed on the trailer. You must keep the camera lens and sticker clean for the system to correctly operate. If the system cannot initially detect the trailer, it could be necessary for you to change the lighting conditions by moving your vehicle and trailer or waiting until the conditions change. See **Applying the Trailer Reverse Aid Sticker** (page 467). Deleting the trailer and repeating the setup and calibration could improve performance, but some trailers are not compatible with the sticker and camera system. If the system consistently does not detect the trailer with the sticker setup, you may choose to setup the trailer with a sensor.

Note: *The system is designed to be used with the same trailer connection every time you choose the trailer from the touchscreen. When using a different drawbar or a different pin hole on drawbars with more than one, connecting the drawbar to your vehicle affects the trailer position and you may need to repeat the trailer setup and calibration process.*

Why does the trailer not reverse straight?

- The road conditions, such as road camber and road slope, could affect how straight the system can reverse. You can compensate for the trailer drifting to the right or left by slowly turning the knob until the trailer is following your desired path and then holding the knob in that position.
- Other factors, such as the hitch connection or trailer suspension, could affect how straight the system can reverse the trailer. You can compensate for the trailer drifting to the right or left by slowly turning the knob until the trailer is following your desired path and then holding the knob in that position.
- The sensor could be incorrectly installed. Make sure the sensor is correctly installed.

What does it mean if the system remains on one message for an extended time during calibration when setting up the system with the sticker?

- The camera could require cleaning.
- You could have a blocked sticker. Verify the sticker is in the proper location. See **Applying the Trailer Reverse Aid Sticker** (page 467).
- The drawbar could be outside of the allowed range of 4–19 in (10–48 cm).

Trailer Reverse Guidance (If Equipped)

- The system could have difficulties recognizing the sticker based on environmental factors. You could need to move to a different area to change the lighting and background or you could need to change the direction you are driving. You could also try setting up the system at a different time of day.
- Some trailers are not compatible with the sticker and camera system. If the issue persists, set up the trailer with a sensor purchased from your authorized dealer. See **Trailer Sensor Installation** (page 468).

What does it mean if the system pauses during calibration?

- There could be steering input or trailer movement during the straight drive portion of the calibration process.

What does it mean if the system displays hold steering steady during turn?

- Part of the calibration process for the sticker setup requires a steady turn. If you are continually moving the steering wheel during the turn, this delays the calibration process. To enable the calibration process, hold the steering wheel at the same position when turning.

What does it mean if the system displays that it is not available?

- There could be a sub-system that the system uses that is not correctly operating. If the system continues to display it is not available, visit your authorized dealer to have your vehicle checked.
- There could be a battery voltage issue. Make sure the battery is correctly charged. If the system continues to display it is not available, visit your authorized dealer to have your vehicle checked.

What does it mean if the system displays that driving is required to initialize steering?

- The steering system needs to learn internal parameters to fully turn on the feature. Drive your vehicle straight forward above 25 mph (40 km/h) for approximately 5 minutes.
- Your vehicle is new, there is a battery voltage issue or you have serviced the steering system.

What does it mean if the system requires you to pull forward to initialize?

- This occurs when the vehicle has not moved during the current key cycle after you connect and select the trailer in the touchscreen, or you operate the system at speeds below 1 mph (1 km/h) for an extended period of time. Drive forward above 2 mph (3 km/h) and the system indicates when it initializes.

Trailer Reverse Guidance (If Equipped)

What does it mean if the trailer is at its maximum angle or the system deactivated by trailer angle?

- You are at the maximum controllable trailer angle for the system. Place your vehicle in drive (D) and pull forward to get the truck and trailer back to an in-line position.
- The trailer could need to be recalibrated. Check that the correct trailer is selected in the touchscreen. Verify the sensor is installed according to the instructions included in the sensor kit and check that the drawbar and the trailer dimensions are within the allowed range. Then, delete the trailer from the system and repeat the setup process to calibrate the trailer.
- The drawbar or the trailer dimensions are outside of the supported range. The system is designed to work with drawbars that have a license plate to hitch ball center measurement of 9–18 in (23–46 cm) when installed. The system is designed to work with trailers that have a hitch point to center of the axle or axles measurement of 6–33 ft (1.85–10.05 m). Do not attempt to use drawbars or trailers that have a length outside of this range as the system performance degrades and could cause improper system function.
- The sensor could be incorrectly installed. Make sure the sensor is correctly installed.

What does it mean when the system tells you to take control of the steering wheel?

- You have touched the steering wheel when the system is steering. Avoid touching the wheel during system operation.
- You have exceeded the maximum speed for the feature. The system is no longer steering the vehicle and you must take over steering.
- The system does not detect the trailer. The system is no longer steering the vehicle and you must take over steering.
- An internal condition for system operation is not met that requires your vehicle to return to manual control of the steering.

How do I use a sticker if I have previously setup a trailer with the sensor?

- Disconnect the sensor wiring and add a new trailer to the system and follow the instructions for setup with a sticker. See **Applying the Trailer Reverse Aid Sticker** (page 467). If your vehicle does not support the sticker option, the touchscreen instructs you to install the sensor again.

Trailer Reverse Guidance (If Equipped)

Why does the system not detect a sensor?

- There could be an issue with the connection. Make sure that the 12-way connector is fully inserted into the 12-way socket, that the red rubber seal is not visible when the connector is fully inserted and that the wiring harness sensor connection is fully inserted at the trailer sensor.
- The wiring harness could be damaged. Check for damaged wiring between the 12-way connector and the trailer sensor.
- There could be multiple sensors connected to your vehicle. Make sure only one sensor is connected at a time.
- The sensor could be incorrectly installed. Make sure the sensor is installed on a vertical surface with the arrows pointing straight up.

What does it mean if the system remains on one message for an extended time during calibration when setting up the system with the sensor?

- The trailer length could be outside the allowed range. The system is designed to work with trailers that have a hitch point to center of the axle or axles measurement of 6–33 ft (1.85–10.05 m).
- The road surface could be too rough or bumpy. Try calibrating the system on a smoother road surface, such as an open parking lot.
- The sensor could be incorrectly installed. Make sure the sensor is installed on a vertical surface with the arrows pointing straight up.

What does it mean if the system does not detect a trailer when configured with a sensor?

- Verify that you properly connected the sensor. See **Trailer Sensor Installation** (page 468). Repeat calibration on a different route if you have verified sensor installation.

What if I want to use a sensor for the trailer instead of a sticker?

- Install the sensor and connect the sensor wiring before adding the new trailer to the system. You must connect the sensor before you add the trailer. If your vehicle did not come with a sensor, you can purchase one from your authorized dealer.

Off-Road Driving

BASIC OFF-ROAD DRIVING TECHNIQUES

Off-road Driving Hints

Before taking your vehicle off-roading, perform a basic inspection to make sure your vehicle is in good working condition.

We recommend that you always use at least two vehicles while off-roading. The buddy system helps make sure that help is close at hand should a vehicle become stuck or damaged. It is also wise to take supplies such as a first aid kit, water, tow strap, cell phone with you.

The following are hints for safe off-road driving:

- Steer, brake and accelerate in a smooth controlled manner. Avoid jerky, unsteady movements.
- Look ahead on your route noting upcoming obstacles, or any other factors that may indicate a change in available traction and adjust the vehicle speed and route accordingly.
- If the front or rear suspension is bottoming out, or you encounter excessive contact with the skid-plates, reduce the vehicle speed to avoid potential damage to your vehicle.
- We recommend that you use vehicle communication, such as, turn signals, brake lights, and hazard flashers to alert other drivers of what you intend to do next, and of obstacles that could cause potential vehicle damage.

- Always keep available ground clearance in mind and pick a route that minimizes the risk of catching the underside of the vehicle on an obstacle.
- When negotiating low speed obstacles, applying light brake pressure in conjunction with the throttle helps prevent your vehicle from jerking and allows you to negotiate the obstacle in a more controlled manner. Using four-wheel drive low (4L) will also help with this.

Note: *Your vehicle may have a retractable rear center step. Due to reduced ground clearance, you can damage it when taking your vehicle off-road. You can take the step off by removing the bolts that secure the armature to the mounting bracket.*

Crossing Obstacles

- Review the path ahead before attempting to cross an obstacle. It is best if you view the obstacle from outside your vehicle so that you have a good understanding of terrain conditions both in front of and behind the obstacle.
- Approach obstacles slowly.
- If you cannot avoid a large obstacle such as a rock, choose a path that places the rock directly under the tire rather than the undercarriage of your vehicle. This helps prevent damage to your vehicle.
- Cross ditches and washouts at a 45° angle, allowing each wheel to independently cross the obstacle.

Climbing A Hill



WARNING: Extreme care should be used when steering the vehicle in reverse down a slope so as not to cause the vehicle to swerve out of control.

Off-Road Driving

Do not drive over the crest of a hill without seeing what conditions are on the other side. Do not drive in reverse over a hill without the aid of an observer.

- Always attempt to climb a steep hill along the fall line of the slope and not diagonally.
- If the vehicle is unable to make it up the hill, DO NOT attempt to turn back down the slope. Place the vehicle in low range and slowly back down in reverse.
- When descending a steep slope, select low gear and engage hill descent control. Use the accelerator and brake pedals to control your descent speed.

Note: *Hill descent control is functional in reverse. Use this control in this situation.*

Note: *Avoid turning on steep slopes or hills. You could lose traction, slip sideways or your vehicle could roll over.*

Driving Over Rocks and Gravel

Never attempt to straddle a rock that is large enough to strike your axles or undercarriage. Leave a generous gap between your vehicle and other vehicles to minimize the risk of damage. Avoid dust clouds as they reduce visibility.

DRIVING YOUR VEHICLE AT HIGH SPEEDS - RAPTOR

If you plan on using your vehicle for severe, high speed off-road use, we recommend the following:

- Equipping your vehicle with the safety equipment appropriate for off-road recovery.
- Using personal safety equipment, including a certified helmet and approved neck restraint device.
- Doing a low speed observance run in unfamiliar areas to become aware of any obstacles that you could encounter.

The vehicle warranty does not cover damage caused by driving your vehicle beyond its capabilities, or in extreme off-road conditions. Damage can include but is not limited to the following: skid plates, shock guards, running boards and exterior finishes, as well as a bent, cracked or broken body, frame and chassis components.

Note: *Driving your vehicle off-road at high speeds will require an alternative maintenance schedule.*

OFF-ROAD DRIVING AIDS - RAPTOR

Selecting an Off-Road Drive Mode

Using the appropriate drive mode increases your vehicle's control. See **Drive Mode Control** (page 307).

Using Four-Wheel Drive

Your vehicle has a four-wheel drive system that offers various modes to help you optimize traction on any off-road surface. See **Four-Wheel Drive** (page 278).

Using the Cameras Off-Road

Use the 360 degree camera to enhance your off-road experience. See **360 Degree Camera** (page 353).

Off-Road Driving

Using the Rear Differential Lock

When engaged, the rear differential lock provides additional traction to your vehicle by forcing the two rear wheels to turn at the same speed.

Note: *Rear differential lock is only available when the vehicle is in four-wheel drive high (4H) or four-wheel drive low (4L). See **Electronic Locking Differential** (page 293).*

Using Trail Control

Trail Control provides you the ability to maneuver the vehicle without using the throttle and brake pedals.

The system controls acceleration and braking in difficult off-road environments, which allows you to focus on steering. See

Trail Control (page 333).

Trail Control Performance:

- Manages wheel slip to maximize traction.
- Provides braking to maximize traction in descents.

Using Trail One Pedal Drive (If

Equipped)

Trail one pedal drive allows you to accelerate and brake using only the accelerator pedal.

Use this when driving over large obstacles, such as rocks or logs, to help maintain a constant vehicle speed.

In four-wheel drive high (4H), the system offers lift pedal braking and auto hill hold functionality. See **Trail One Pedal Drive** (page 334).

Note: *Trail one pedal drive is only available when the vehicle is in four-wheel drive high (4H) or four-wheel drive low (4L).*

AFTER DRIVING YOUR VEHICLE OFF-ROAD



WARNING: After off-road use, before returning to the road, check the wheels and tires for damage. Off-road use may cause damage to your wheels and tires that can lead to tire failure, loss of vehicle control, serious injury or death.



WARNING: Always re-inflate tires to recommended tire pressures before the vehicle is operated on-road. The recommended pressure is located on the tire label or safety certification label, located on the B-pillar, inside the driver's door.

After driving off-road check for damage to your vehicle and, if necessary, have your vehicle fixed as soon as possible. Inspect the underbody of your vehicle by checking tires, body structure, steering, suspension, and exhaust system for damage.

Check the radiator for mud and debris and clean as needed.

Remove accumulations of plants or brush. These things could be a fire hazard or hide damage to the fuel lines, brake hoses, and propeller shafts.

With the vehicle off, use a low pressure hose to wash away mud and fine debris. You may need to reach past the active grille shutters to remove larger debris.

If you experience unusual vibration after driving in mud, slush or similar conditions, check the wheels for impacted material. Impacted material can cause vibrations while driving and wheel imbalance. Remove the material to resolve the problem.

Driving Hints

BREAKING-IN

Your vehicle requires a break-in period. For the first 1,000 mi (1,600 km), avoid driving at high speeds, heavy braking, aggressive shifting or using your vehicle to tow. During this time, your vehicle may exhibit some unusual driving characteristics.

DRIVING ECONOMICALLY

The following helps to improve fuel consumption:

- Drive smoothly, accelerate gently and anticipate the road ahead to avoid heavy braking.
- Regularly check your tire pressures and make sure that they are inflated to the correct pressure.
- Follow the recommended maintenance schedule and carry out the recommended checks.
- Plan your journey and check the traffic before you set off. It is more efficient to combine errands into a single trip whenever possible.
- Avoid idling the engine in cold weather or for extended periods. Start the engine only when you are ready to set off.
- Do not carry unnecessary weight in your vehicle as extra weight wastes fuel.
- Do not add unnecessary accessories to the exterior of your vehicle, for example running boards. If you use a roof rack, remember to fold it down or remove it when not in use.
- Do not shift into neutral when you are braking or when your vehicle is slowing down.

- Shut all windows when driving at high speeds.
- Switch off all electric systems when not in use, for example air conditioning. Make sure that you unplug any accessories from the auxiliary power points when not in use.

DRIVING IN COLD WEATHER

The functional operation of some components and systems can be affected at temperatures below approximately -13°F (-25°C).

Driving on Snow and Ice



WARNING: If you are driving in slippery conditions that require tire chains or cables, then it is critical that you drive cautiously. Keep speeds down, allow for longer stopping distances and avoid aggressive steering to reduce the chances of a loss of vehicle control which can lead to serious injury or death. If the rear end of your vehicle slides while cornering, steer in the direction of the slide until you regain control of your vehicle.

On ice and snow, you should drive more slowly than usual. Your vehicle has a four wheel anti-lock brake system, do not pump the brake pedal. See **Anti-Lock Braking System Limitations** (page 314).

In snow and ice, all-wheel drive vehicles have advantages over two-wheel drive vehicles but can still skid. When driving on snowy or icy roads, should you start to slide, turn the steering wheel in the direction of the slide until you regain control.

Driving Hints

On snow and ice, avoid suddenly applying power and avoid quick change of direction. Apply the accelerator slowly and steadily when starting from a stop.

Avoid sudden braking. An all-wheel drive vehicle may accelerate better than a two-wheel drive vehicle in snow and ice. However, an all-wheel drive vehicle will not stop any faster, as braking occurs at all four wheels. Do not become overconfident to road conditions.

Model	Maximum Wading Capability
All excluding Raptor	Bottom of the wheel hubs ¹
Raptor	32 in (810 mm)

¹Maximum water height for all vehicles excluding Raptor.

DRIVING THROUGH WATER



WARNING: Do not attempt to cross a deep, fast flowing body of water. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.

Note: Engine damage can occur if water enters the air filter.

Take extra care crossing any type of water. Do not drive into water unless necessary.

Maximum Wading Capability

The listed maximum wading capabilities are for standing water only. Do not attempt to cross flowing water that is deeper than your vehicle's ground clearance.

When driving through deep water, do not exceed 4 mph (7 km/h).

Note: Failure to follow the recommended speeds can result in vehicle damage.



Before Driving Through Water

- Determine the water depth. Never drive through water that is higher than the maximum wading capability.
- Determine if the water is flowing or not.

Driving Hints

- Consider the bottom of the water's condition. On soft bottoms, the vehicle sinks in, increasing the water level on the vehicle. Make sure to consider this when determining the depth of water. Be aware that obstacles and debris may be beneath the water's surface.
- Determine exit points that are downstream of your entry point to allow for drifting. If there are other vehicles ahead, wait until they have left the water. Unsettled water can make a safe passage more challenging.

Driving too fast in water or through deep water can cause the engine, transmission, transfer case, axles, electrical components or vehicle interior to ingest water. Muddy water can clog the radiator, making the cooling system less effective. Your vehicle warranty does not cover water damage.

Driving Through Standing Water

Note: *Keep the doors fully closed during the water crossing.*

1. Start very slowly when entering, then build momentum. Avoid splashing water any more than is necessary.
2. Proceed with a constant slow speed lightly pressing on the accelerator.

Note: *As the water depth increases, reduce your vehicle speed to avoid potential vehicle damage.*

3. Ease off the accelerator as you reach the other side to diminish the front wave.
4. Apply the accelerator slowly and as necessary to climb out of the other side

Note: *Tread lightly and avoid damage to the environment.*

Never stop or shut a vehicle off when crossing deep water unless your vehicle ingested water into the engine air intake. If the engine stalls, do not attempt to restart it.

Driving Through Flowing Water

Note: *Keep the doors fully closed during the water crossing.*

Fast-moving water, even shallow, can wash away the dirt supporting your tires or push your vehicle across slippery rocks and surfaces. Never drive through water deeper than your vehicle's ground clearance. Even slow-moving water can push your vehicle downstream. Avoid fast-flowing or rising water; wait until the current subsides.

1. Start very slowly when entering, then build momentum.

Note: *Cross flowing water at an angle heading slightly upstream.*

2. Proceed with a constant slow speed lightly pressing on the accelerator.

Note: *As the water depth increases, reduce your vehicle speed to avoid potential vehicle damage.*

3. Ease off the accelerator as you reach the other side to diminish the front wave.
4. Apply the accelerator slowly and as necessary to climb out of the other side

Note: *Tread lightly and avoid damage to the environment.*

Driving Through Mud



WARNING: Do not spin the wheels at over 34 mph (55 km/h). The tires may fail and injure a passenger or bystander.

Driving Hints

Mud can significantly reduce traction, even for all-wheel and four-wheel drive vehicles. Be prepared for sudden changes in speed and direction. If you start to slide, steer into the skid to regain control. Clean any caked-on mud from your driveshafts and tires after driving through muddy areas; built-up mud can cause imbalances and damage drivetrain components.

Note: *If your vehicle gets stuck in mud, it could be rocked out by shifting between forward and reverse gears, stopping between shifts in a steady pattern. Press lightly on the accelerator in each gear.*

After Driving Through Water

As soon as it is safe to do so, check the brakes, horn, lights, and steering wheel to confirm those systems are properly functioning.

Vehicles used to cross water regularly should be periodically inspected for signs of water ingestion in all of the vehicle's fluids. If water is found inside your vehicle fluids, have your vehicle checked as soon as possible.

FLOOR MATS



WARNING: Use a floor mat designed to fit the footwell of your vehicle that does not obstruct the pedal area. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.



WARNING: Pedals that cannot move freely can cause loss of vehicle control and increase the risk of serious personal injury.



WARNING: Secure the floor mat to both retention devices so that it cannot slip out of position and interfere with the pedals. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.



WARNING: Do not place additional floor mats or any other covering on top of the original floor mats. This could result in the floor mat interfering with the operation of the pedals. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.



WARNING: Always make sure that objects cannot fall into the driver foot well while your vehicle is moving. Objects that are loose can become trapped under the pedals causing a loss of vehicle control.



To install floor mats that have eyelets, position the floor mat eyelet over the retention post and press down to lock in position. Repeat for all eyelets on the floor mat.

If the driver side floor mat is not securely fastened, remove it, and contact an authorized dealer as soon as possible. Do not drive with a loose floor mat.

Driving Hints

To remove the floor mats, reverse the installation procedure.

Note: *Regularly check the floor mats to make sure they are secure.*

Crash and Breakdown Information

ROADSIDE ASSISTANCE

Vehicles Sold in the United States: Getting Roadside Assistance

If you have a vehicle concern, Ford Motor Company offers a complimentary roadside assistance program. This program is separate from the New Vehicle Limited Warranty.

The service is available:

- 24 hours a day, seven days a week.
- For the coverage period supplied with your vehicle.

Knowing your vehicle's VIN, mileage and your specific location allows help to get to you faster.

Roadside Assistance covers:

- A flat tire change with a good spare (except vehicles supplied with a tire inflation kit).
- Battery jump start.
- Lock-out assistance (key replacement cost is the customer's responsibility).
- Fuel delivery — independent service contractors, if not prohibited by state, local or municipal law, shall deliver up to 2 gal (8 L) of gasoline or 5 gal (20 L) of diesel fuel to a disabled vehicle. Roadside assistance limits fuel delivery service to two no-charge occurrences within a 12-month period.
- Winch out — available within 100 ft (30 m) of a paved or county maintained road, no recoveries.

- Towing — independent service contractors, if not prohibited by state, local or municipal law, shall tow Ford eligible vehicles to an authorized dealer within 50 mi (80 km) of the disablement location or to the nearest authorized dealer. If a member requests a tow to an authorized dealer that is more than 50 mi (80 km) from the disablement location, the member shall be responsible for any mileage costs in excess of 50 mi (80 km). Warranty towing, non-warranty towing and collision towing are available.
- Roadside Assistance includes up to \$200 for a towed trailer if the disabled eligible vehicle requires service at the nearest authorized dealer. If the towing vehicle is operational but the trailer is not, then the trailer does not qualify for any roadside services.

Vehicles Sold in the United States: Using Roadside Assistance

United States vehicle customers who require Roadside Assistance, call 1-800-241-3673.

If you need to arrange roadside assistance on your own, Ford Motor Company reimburses a reasonable amount for towing to the nearest dealership within 50 mi (80 km). To obtain reimbursement information, United States vehicle customers call 1-800-241-3673. Customers need to submit their original receipts.

Vehicles Sold in Canada: Getting Roadside Assistance

If you have a vehicle concern, Ford Motor Company of Canada, Limited offers a complimentary roadside assistance program. This program is eligible within Canada or the continental United States.

The service is available 24 hours a day, seven days a week.

Crash and Breakdown Information

This program is separate from the New Vehicle Limited Warranty, but the coverage is concurrent with the powertrain coverage period of your vehicle. Canadian roadside coverage and benefits may differ from the U.S. coverage. For complete details, see your Warranty Guide at

www.ford.ca/support/owner-manuals



Download the Sykes4Ford Roadside Assistance App for access to your roadside assistance services. For more information, scan here:



If you require more information, please call us in Canada at 1-800-665-2006, or visit our website at www.ford.ca.



Ford Motor Company of Canada, Limited reserves the right to modify or discontinue Roadside Assistance at any time. Certain restrictions apply to Roadside Assistance benefits.

For further details, call
1-800-665-2006

HIGH VOLTAGE BATTERY VEHICLE PRECAUTIONS-FULL HYBRID ELECTRIC VEHICLE (FHEV)

In the event of damage or fire involving an electric vehicle or hybrid-electric vehicle:

- Assume the high-voltage battery and associated components are energized and fully charged.
- Physical damage to the vehicle or high-voltage battery could result in immediate or delayed release of toxic, flammable gases and fire.

Crashes

A crash or impact significant enough to require an emergency response for conventional vehicles would also require the same response for an electric or hybrid-electric vehicle.

If Possible:

1. Move your vehicle to a safe, nearby location and remain on the scene.
2. Roll down the windows before you switch your vehicle off.
3. Place your vehicle in park (P), apply the parking brake, switch off the vehicle, turn on the hazard flashers and move the key at least 16 ft (5 m) away from the vehicle.

Always:

Crash and Breakdown Information

- Call emergency assistance if needed and advise that an electric or hybrid-electric vehicle is involved.
- Avoid contact with leaking fluids and gases, and remain out of the way of oncoming traffic until emergency responders arrive.
- When emergency responders arrive, tell them that the vehicle involved is an electric vehicle or hybrid-electric vehicle.

Fires

As with any vehicle, call emergency assistance immediately if you see sparks, smoke or flames coming from the vehicle. Remain a safe distance from the vehicle and try to stay clear of the smoke.

1. Exit the vehicle immediately.
2. Advise emergency assistance that an electric or hybrid-electric vehicle is involved.
3. Never attempt to extinguish an electric vehicle fire or move a vehicle that is on fire.
4. As with any vehicle fire, do not inhale smoke, vapors or gas from the vehicle, as they may be hazardous.

Post-Incident

1. Do not store a severely damaged vehicle with a lithium-ion battery inside a structure or within 50 ft (15 m) of any structure or vehicle.
2. Make sure that passenger and luggage compartments remain ventilated.
3. As with any vehicle, call emergency assistance immediately if you see sparks, smoke or flames coming from the vehicle.

SWITCHING THE HAZARD FLASHERS ON AND OFF



The hazard flasher button is on the instrument panel. Press the button to switch the hazard flashers on if your vehicle is creating a safety hazard for other road users.

When you switch the hazard flashers on, all front and rear direction indicators flash.

Note: *The hazard flashers operate when the ignition is in any position, or if the key is not in the ignition. The battery loses charge and could have insufficient power to restart your vehicle.*

Press the button again to switch them off.

JUMP STARTING THE VEHICLE

JUMP STARTING PRECAUTIONS



WARNING: Batteries normally produce explosive gases which can cause personal injury. Therefore, do not allow flames, sparks or lighted substances to come near the battery. When working near the battery, always shield your face and protect your eyes. Always provide correct ventilation.



WARNING: Keep batteries out of reach of children. Batteries contain sulfuric acid. Avoid contact with skin, eyes or clothing. Shield your eyes when working near the battery to protect against possible splashing of acid solution. In case of acid contact with skin or eyes, flush immediately with water for a minimum of 15 minutes and get prompt medical attention. If acid is swallowed, call a physician immediately.

Crash and Breakdown Information



WARNING: Use only adequately sized cables with insulated clamps.



WARNING: Make sure that the cables are clear of any moving parts and fuel delivery system parts.



WARNING: Connect batteries with only the same nominal voltage.



WARNING: Using the jump leads incorrectly or completing the jump start procedure incorrectly can cause the battery to explode, which can lead to severe injuries.



WARNING: All work on the vehicle battery and the electrical system can cause serious chemical burns, fire or electric shocks. Always read the warnings and safety information before carrying out any kind of work on the battery.



WARNING: Never charge a 12-volt vehicle battery once it has been frozen. Discharged 12-volt vehicle batteries can even freeze at temperatures of approximately 0°C (+32°F).



WARNING: The battery should be replaced if it is or has ever been frozen.



WARNING: A highly explosive mixture of gases is given off when the vehicle battery is jump started. Always keep fire, sparks, naked flames and lit cigarettes away from the vehicle battery. Never use a mobile telephone when the jump leads are being connected or disconnected.



WARNING: Only charge the battery in a well-ventilated space as the battery emits a highly explosive mixture of gases when the vehicle is being jump started.



WARNING: Never confuse the negative and positive terminals or connect the jump leads incorrectly.



WARNING: Observe the jump lead manufacturer's instructions.



WARNING: If the engine is running while the hood is open, stay clear of moving engine components. Failure to follow this warning could result in serious personal injury or death.

Do not attempt to push-start an automatic transmission vehicle. This could cause transmission damage.

Do not disconnect the battery of the disabled vehicle. This could damage your vehicle's electrical system.

PREPARING THE VEHICLE

Use only a 12 volt supply to start your vehicle.

Park the booster vehicle close to the hood of the disabled vehicle, making sure the two vehicles do not touch.

JUMP STARTING THE VEHICLE

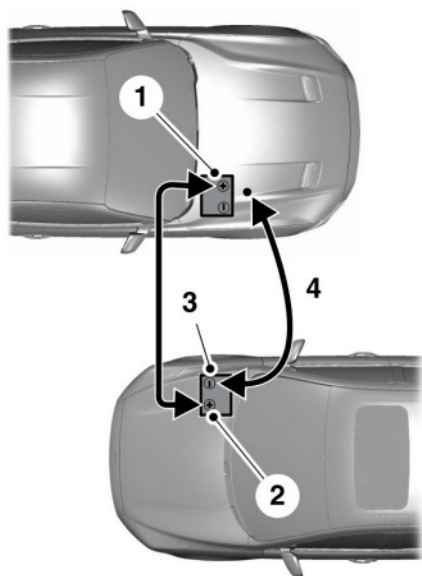
Connecting the Jumper Cables



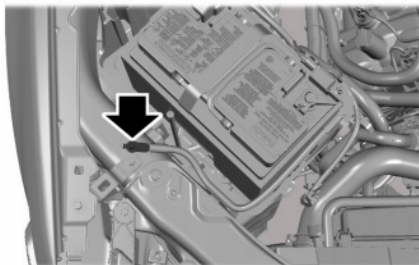
WARNING: Do not connect the negative jumper cable to any other part of your vehicle. Use the ground point.

Note: If you are using a jump pack or booster box, follow the manufacturer's instructions.

Crash and Breakdown Information



Note: Do not use the hood latch as a negative (-) connection point. This could cause springs in the latch to burn and prevent the hood from operating correctly.



Starting the Engine

1. Start the engine of the booster vehicle and moderately rev the engine, or gently press the accelerator to keep the engine speed between 2000 and 3000 RPM, as shown in your tachometer.
2. Start the engine of the disabled vehicle.
3. Once you start the disabled vehicle, run both vehicle engines for an additional three minutes before disconnecting the jumper cables.

Removing the Jumper Cables

Remove the jumper cables in the reverse order that they were connected.

Note: Do not switch the headlamps on when disconnecting the cables. The peak voltage could blow the bulbs.

1. Pull the red rubber boot backward. Connect the positive (+) jumper cable to the positive (+) terminal of the discharged battery.
2. Connect the other end of the positive (+) jumper cable to the positive (+) terminal of the booster vehicle battery.
3. Connect the negative (-) jumper cable to the negative (-) terminal of the booster vehicle battery.
4. Make the final connection of the negative (-) jumper cable to an exposed metal part of the disabled vehicle's engine, as shown in the following illustration, away from the battery and fuel injection system, or connect the negative (-) jumper cable to a ground connection point if available.

Crash and Breakdown Information

POST-CRASH ALERT SYSTEM

WHAT IS THE POST-CRASH ALERT SYSTEM

The system helps draw attention to your vehicle in the event of a serious impact.

HOW DOES THE POST-CRASH ALERT SYSTEM WORK

The system is designed to turn the hazard flashers on, turn the courtesy lamps on, intermittently sound the horn and unlock all doors in the event of a serious impact that deploys an airbag or the seatbelt pretensioners.

POST-CRASH ALERT SYSTEM LIMITATIONS

Depending on applicable laws in the country your vehicle was built for, the horn does not sound in the event of a serious impact.

SWITCHING THE POST-CRASH ALERT SYSTEM OFF

Press the hazard flasher switch, or the unlock button on the remote control, or the panic button on the remote control or turn your vehicle off and on twice to switch the system off.

Note: *The alert turns off when the vehicle battery runs out of charge.*

POST-COLLISION BRAKING

How Does Post-Collision Braking Work

In the event of a moderate to severe crash, the braking system reduces the vehicle's speed to prevent or reduce the impact of a potential secondary crash.

Post-Collision Braking Limitations

Post-collision braking does not activate if any of the following occur:

- The anti-lock braking system is damaged during the collision.
- Electronic stability control is disabled.

Overriding Post-Collision Braking

You can override post-collision braking by pressing the brake or accelerator pedal.

Post-Collision Braking Indicators



It flashes when a post-collision braking event is occurring.

AUTOMATIC CRASH SHUTOFF

WHAT IS AUTOMATIC CRASH SHUTOFF

The automatic crash shutoff is designed to stop the fuel going to the engine in the event of a moderate or severe crash.

Note: *Not every impact causes a shutoff.*

Crash and Breakdown Information

AUTOMATIC CRASH SHUTOFF PRECAUTIONS



WARNING: If your vehicle has been involved in a crash, have the fuel system checked. Failure to follow this instruction could result in fire, personal injury or death.

RE-ENABLING YOUR VEHICLE

1. Switch the ignition off.
2. Attempt to start your vehicle.
3. Switch the ignition off.
4. Attempt to start your vehicle.

Note: *If your vehicle does not start after the third attempt, have your vehicle checked as soon as possible.*

RECOVERY TOWING (IF EQUIPPED)

ACCESSING THE FRONT TOWING POINT



WARNING: Using recovery hooks is dangerous and should only be done by a person familiar with proper vehicle recovery safety practices. Improper use of recovery hooks may cause hook failure or separation from the vehicle and could result in serious injury or death.



WARNING: Slowly remove the slack from the recovery strap prior to pulling. Failure to do so can introduce significantly higher loads which can cause the recovery hooks to break off, or the recovery strap to fail which can cause serious injury or death.



WARNING: The recovery hook can become hot. Let the recovery hook cool down before removing it. Failure to do so could result in personal injury.

Your vehicle has frame-mounted front recovery hooks.

Note: *Do not apply a load to the recovery hooks that is greater than the gross vehicle weight rating of your vehicle.*

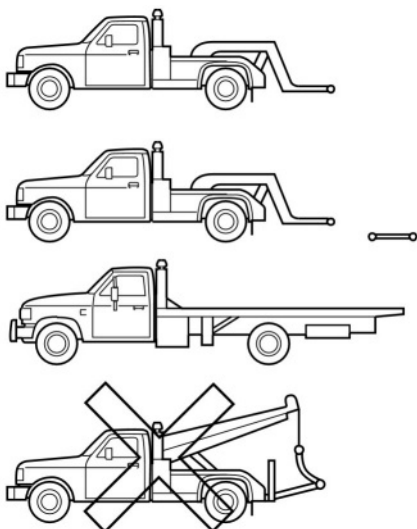
Before using recovery hooks:

- Make sure all attaching points are secure and capable of withstanding the applied load.
- Do not use chains, cables or tow straps with metal hook ends.
- Only use recovery straps that have a minimum breaking strength two to three times the gross vehicle weight of the stuck vehicle.
- Make sure the recovery strap is in good condition and free of visible cuts, tears or damage.
- Use a damper device such as a tarp, heavy blanket or piece of carpet, and place it over the recovery strap to help absorb the energy in the event the strap breaks.
- Make sure the stuck vehicle is not loaded heavier than its gross vehicle weight rating specified on the certification label.
- Align the tow vehicle and stuck vehicle in a straight line, within 10 degrees.
- Keep bystanders to the sides of the vehicle, at a distance of at least twice the length of the recovery strap. This helps avoid injury from the hazard of a recovery hook or strap breaking, or a vehicle lurching into their path.

Crash and Breakdown Information

Note: Use towing equipment that is properly rated for your vehicle. Always carefully follow the instructions and warnings provided by the equipment manufacturer.

TRANSPORTING THE VEHICLE



If you need to tow your vehicle, contact a professional towing service or your roadside assistance service provider.

Your manufacturer produces a towing manual for all authorized tow truck operators. Have your tow truck operator refer to this manual for proper hook-up and towing procedures.

We recommend the use of a wheel lift and dollies or flatbed equipment to tow your vehicle. Vehicle damage could occur if towed incorrectly, or by any other means.

Front-wheel and rear-wheel drive vehicles must have their designated drive wheels off the ground regardless of towing direction. If the drive wheels are not lifted off the ground by the tow truck, use tow dollies to prevent damage to the transmission. If the non-driven wheels will remain rolling on the ground, utilize the following procedure before towing: shift the vehicle to Park, apply the parking brake, release the parking brake, switch the vehicle off, and disconnect the negative battery cable.

All-wheel or four-wheel drive vehicles require that all wheels be off the ground using a wheel lift and dollies or flatbed equipment. This prevents damage to the transmission and drive system.

Note: You need to switch on the ignition to unlock the steering.

Note: Make sure you check the steering column before towing. It could lock if the battery is dead.

FAIL-SAFE COOLING

WHAT IS FAIL-SAFE COOLING

Fail-safe cooling allows you to temporarily drive your vehicle before any incremental component damage occurs due to overheating.

The fail-safe distance depends on outside temperature, vehicle load and terrain.

HOW DOES FAIL-SAFE COOLING WORK

If the engine reaches a preset over-temperature condition, the engine automatically switches to alternating cylinder operation. Each disabled cylinder acts as an air pump and cools the engine.

Crash and Breakdown Information

When this occurs, your vehicle still operates, however:

- Engine power is limited.
- The air conditioning system turns off.

Continued operation increases the engine temperature, causing the engine to completely shut down. Your steering and braking effort increases in this situation.

When the engine temperature cools, you can re-start the engine.

Note: *Have your vehicle checked as soon as possible to minimize engine damage.*

DRIVING WHEN FAIL-SAFE MODE IS ACTIVATED



WARNING: Fail-safe mode is for use during emergencies only. Operate your vehicle in fail-safe mode only as long as necessary to bring your vehicle to rest in a safe location and seek immediate repairs. When in fail-safe mode, your vehicle will have limited power, will not be able to maintain high-speed operation, and may completely shut down without warning, potentially losing engine power, power steering assist, and power brake assist, which may increase the possibility of a crash resulting in serious injury.



WARNING: Do not remove the coolant reservoir cap when the engine is on or the cooling system is hot. Wait 10 minutes for the cooling system to cool down. Cover the coolant reservoir cap with a thick cloth to prevent the possibility of scalding and slowly remove the cap. Failure to follow this instruction could result in personal injury.

Continued operation increases the engine temperature, causing the engine to completely shut down. Your steering and braking effort increases in this situation.

When the engine temperature cools, you can re-start the engine. Have your vehicle checked as soon as possible to minimize engine damage.

Your vehicle has limited engine power when in the fail-safe mode, drive your vehicle with caution. Your vehicle does not maintain high-speed operation and the engine may operate poorly.

Remember that the engine is capable of automatically shutting down to prevent engine damage. In this situation:

1. Pull off the road as soon as safely possible and switch the engine off.
2. If you are a member of a roadside assistance program, we recommend that you contact your roadside assistance service provider.
3. If this is not possible, wait for a short period of time for the engine to cool.
4. Check the coolant level. If the coolant level is at or below the minimum mark, add prediluted coolant immediately.
5. When the engine temperature cools, you can re-start the engine. Have your vehicle checked as soon as possible to minimize engine damage.

Note: *Driving your vehicle without repair increases the chance of engine damage.*

FAIL-SAFE COOLING INDICATORS



If the engine begins to overheat, the coolant temperature gauge moves toward the red zone.



A warning lamp illuminates and a message may appear in the instrument cluster display.

Towing Your Vehicle

TOWING YOUR VEHICLE PRECAUTIONS

Use the following guidelines when towing your vehicle. Failure to follow this instruction could result in vehicle damage not covered by the vehicle warranty.

Note: Make sure you properly secure your vehicle to the tow vehicle.

Note: If you are unsure of the vehicle's configuration, contact an authorized dealer.

RECREATIONALLY TOWING YOUR VEHICLE - 4X2

You cannot recreational tow your vehicle with all wheels on the ground because vehicle or transmission damage could occur. You must recreational tow your vehicle with all four wheels off the ground, such as when using a car-hauling trailer. Otherwise, you cannot recreational tow your vehicle.

RECREATIONALLY TOWING YOUR VEHICLE - 4X4



WARNING: Do not disconnect the battery when recreationally towing your vehicle. This prevents the transfer case from shifting properly and could cause the vehicle to roll, even if the transmission is in park (P).



WARNING: Placing the transfer case in its neutral position could cause your vehicle to freely roll. Make sure you press and hold the brake pedal and the vehicle is in a secure, safe position when you place the transfer case in its neutral position.

Follow these guidelines if you have a need for recreational towing. An example of recreational towing would be towing your vehicle behind a motorhome. These guidelines are to make sure that you do not damage the transmission.

You can only tow your vehicle with all wheels on the ground by placing the transfer case in its neutral position and engaging the recreational tow feature. Perform the following steps after positioning your vehicle behind the tow vehicle and properly securing them together.

Do not recreational tow your vehicle at speeds that exceed 85 mph (136 km/h), as this could cause transfer case damage. Check your local laws for towing speed restrictions.

Note: Switch your climate control system to recirculated air mode to prevent exhaust fumes from entering your vehicle.

Note: Failure to put the transfer case in its neutral position can damage vehicle components.

Note: You can check the towing status at any time by opening the driver door or turning the ignition to the accessory or on position. Neutral Tow Enabled Leave Transmission in Neutral appears in the instrument cluster display to confirm you can recreationally tow your vehicle.

Note: If your vehicle has an anti-theft alarm, make sure you switch perimeter sensing off when towing.

Note: If the vehicle alarm activates, the parking brake may be enabled.

Note: Make sure to turn the ignition off after you activate the neutral tow feature to prevent the transfer case from switching out of neutral when the battery voltage is low.

Switching Neutral Tow On

1. Start your vehicle.

Towing Your Vehicle

2. Press the 2H button on the four-wheel drive mode control.
3. Place your vehicle in temporary neutral mode. See **Temporary Neutral Mode** (page 274).
4. Switch your vehicle off by pressing the push button ignition switch once or turning the key as far toward the off position as possible. A message appears in the instrument cluster display.
5. Switch your vehicle to accessory mode by pressing the push button ignition switch once without pressing the brake pedal or by turning the key to the on position.
6. Press and hold the brake pedal.
7. Using the instrument cluster controls on the steering wheel, select Settings.
8. Select Neutral Tow.
9. Press and hold the OK button until a confirmation message appears in the instrument cluster display.

Note: If successfully completed, the instrument cluster display shows *Neutral Tow Enabled Leave Transmission in Neutral*. This indicates that your vehicle is safe to tow with all wheels on the ground.

Note: If you do not see a confirmation message in the instrument cluster display, perform the procedure again from the beginning.

Note: You may hear noise as the transfer case shifts into its neutral position. This is normal.

10. Release the brake pedal.
11. Leave the transmission in neutral (N) and switch your vehicle off by pressing the push button ignition switch once without pressing the brake pedal or turning the key as far toward the off position as possible.

Note: If your vehicle has an ignition key, you cannot remove the key from the ignition when the transmission is in neutral (N) and your vehicle is off. Use the keyless entry keypad or an extra set of keys to lock and unlock your vehicle.

Note: If you use an add-on flat tow braking system during recreational tow, the battery may discharge during the remainder of the tow. Connect a 12-volt external power source to the towed vehicle's battery for the duration of the tow.

Switching Neutral Tow Off

Note: Make sure that the vehicle is safely secured to the towing vehicle before proceeding.

1. Press and hold the brake pedal and start the engine.
2. Switch your vehicle off by pressing the push button ignition switch once or turning the key as far towards the off position and release the brake pedal.
3. Place your vehicle in accessory mode by pressing the push button ignition switch once without pressing the brake pedal or by turning the ignition key to the on position.
4. Press and hold the brake pedal.
5. Shift into park (P).
6. Release the brake pedal.

Note: If successfully completed, the transfer case returns to 2H and the instrument cluster displays *Neutral Tow Disabled*.

Note: Perform the switching neutral tow on and switching neutral tow off procedures again from the beginning if the indicator and message do not display.

Note: You may hear a noise as the transfer case shifts out of its neutral position. This is normal.

Towing Your Vehicle

7. Apply the parking brake, then disconnect your vehicle from the tow vehicle.

8. Release the parking brake, start the engine, and shift into drive (D) to make sure the transfer case is out of the neutral tow position.

9. If the transfer case does not successfully shift out of its neutral position, set the parking brake. Have your vehicle checked as soon as possible.
3. Shift into neutral (N).

4. With the vehicle running, shift into drive (D) and let the vehicle roll forward up to 3 ft (1 m).
- Note:** *You may hear a noise as the transfer case shifts out of its neutral position. This is normal.*

5. Make sure the instrument cluster displays Neutral Tow Disabled.

Resolving the Shift Delayed Drive Forward Message

1. Press and hold the brake pedal.
2. Start your vehicle.

EMERGENCY TOWING

If you need to tow your vehicle, contact a professional towing service or, if you are a member of a roadside assistance program, your roadside assistance service provider.

TOWING YOUR VEHICLE – TROUBLESHOOTING

TOWING YOUR VEHICLE – INFORMATION MESSAGES

Message	Description
Neutral tow enabled Leave transmission in Neutral	The transfer case is in the neutral position and your vehicle is safe to tow with all four wheels on the ground.
Shift delayed Drive forward	There is a transfer case gear tooth blockage present. With your vehicle on, shift the transmission into drive (D) and let the vehicle roll forward, up to 3 ft (1 m).
Neutral tow disabled	The transfer case is not in the neutral position and your vehicle is not safe to tow with all four wheels on the ground.

Fuses

FUSE PRECAUTIONS



WARNING: Always disconnect the battery before servicing high current fuses.



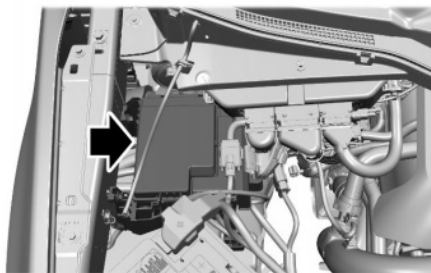
WARNING: To reduce risk of electrical shock, always replace the cover to the power distribution box before reconnecting the battery or refilling fluid reservoirs.



WARNING: Always replace a fuse with one that has the specified amperage rating. Using a fuse with a higher amperage rating can cause severe wire damage and could start a fire.

UNDER HOOD FUSE BOX

LOCATING THE UNDER HOOD FUSE BOX

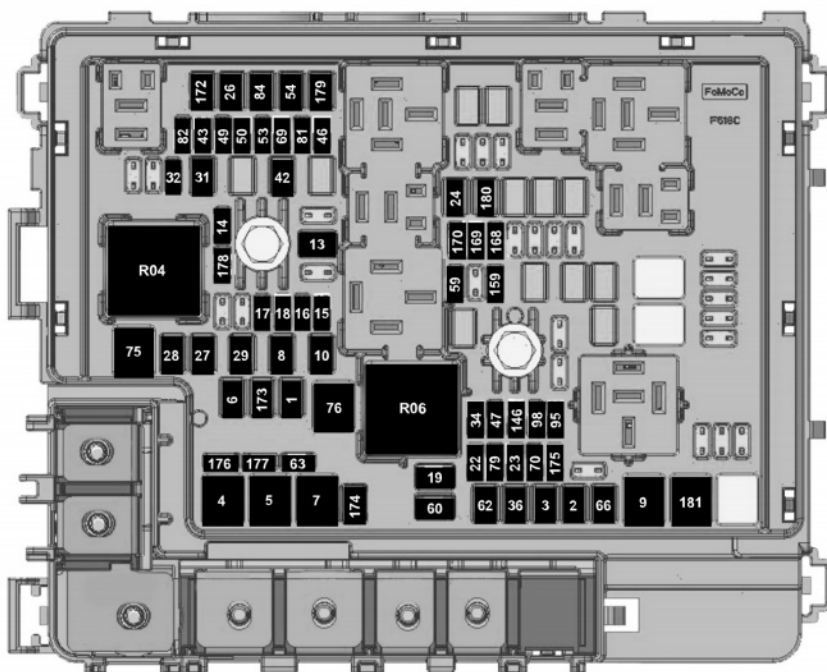


ACCESSING THE UNDER HOOD FUSE BOX



Fuses

IDENTIFYING THE FUSES IN THE UNDER HOOD FUSE BOX



Item	Rating	Protected Component
1	30 A	Body control module - battery power in feed 1.
2	30 A	Body control module - battery power in feed 2.
3	30 A	Body control module - power feed 3.
4	50 A	Electric brake booster.
5	50 A	Customer interface module 1.

Fuses

Item	Rating	Protected Component
6	40 A	Climate control module.
7	50 A	Electric brake booster.
8	30 A	Trailer tow 1.
9	50 A	Customer interface module 2.
10	30 A	Trailer tow braking.
13	40 A	Four wheel drive module.
14	10 A	Hybrid powertrain control module. Powertrain control module.
15	25 A	Powertrain control module.
16	20 A	Vehicle power 2.
17	10 A	Vehicle power 3.
18	20 A	Vehicle power 4.
19	20 A	Transmission.
22	15 A	Right headlamp.
23	15 A	Left headlamp.
24	30 A	Starter.
26	30 A	Fuel pump.
27	20 A	Power outlet 1.
28	20 A	Power outlet 2.
29	20 A	Power outlet 3.
31	30 A	Front wiper motor.
32	5 A	Rain switch.
34	15 A	Multi-access tailgate switch.
36	30 A	Body control module - power feed 4.
42	20 A	Trailer brake control module.

Fuses

Item	Rating	Protected Component
43	30 A	Interior power distribution box - run/start power.
46	20 A	Rear seat module - power feed.
47	15 A	Spotlight.
49	5 A	Electric brake booster.
50	5 A	Powertrain control module.
53	10 A	Air quality/Oxides of nitrogen sensor.
54	40 A	Rear defrost.
59	25 A	Horn.
60	30 A	Trailer tow park lamps.
62	40 A	Blower motor.
63	10 A	Trailer tow backup lamps.
66	25 A	Rear sliding window.
69	5 A	Power steering module.
70	10 A	Diagnostic connector.
75	50 A	Electric fan 1.
76	50 A	Electric fan 2.
79	5 A	Adaptive front light.
81	10 A	Trailer tow connector.
82	5 A	Hybrid powertrain control module.
84	15 A	Fuel injectors.
95	15 A	Hybrid powertrain control module.
98	10 A	Engine cooling valve.
146	10 A	Traction battery control module.

Fuses

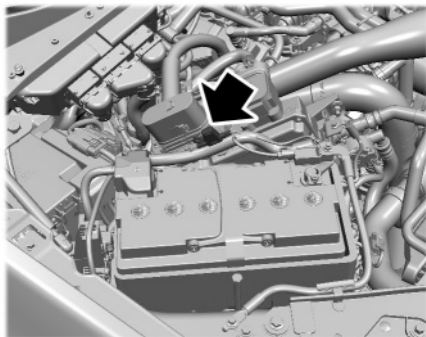
Item	Rating	Protected Component
159	5 A	DC/DC power.
168	15 A	Traction battery control.
169	10 A	Motor electric coolant pump.
170	10 A	Auxiliary water pump.
172	30 A	Fuel pump 2.
173	15 A	Upfitter 1.
174	15 A	Upfitter 2.
175	10 A	Upfitter 3.
176	10 A	Upfitter 4.
177	5 A	Upfitter 5.
178	5 A	Upfitter 6.
179	15 A	Charge air pump.
181	40 A	Intercooler fan.

Relay Number	Protected Component
R04	Electronic fan relay 1.
R06	Electronic fan relay 2.
R35	Not used.
R36	Not used.

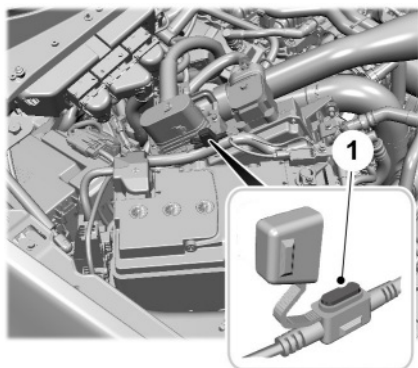
Fuses

BATTERY FUSE BOX

LOCATING THE BATTERY FUSE BOX

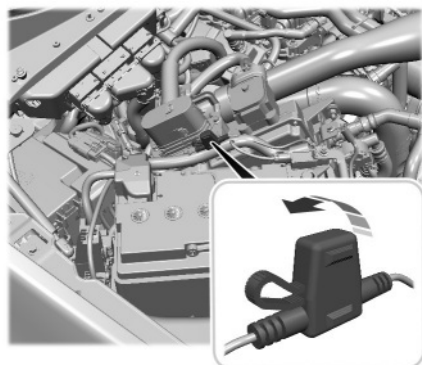


IDENTIFYING THE FUSES IN THE BATTERY FUSE BOX



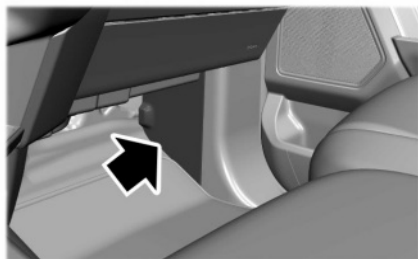
Item	Rating	Protected Component
1	3 A	Battery monitoring system.

ACCESSING THE BATTERY FUSE BOX



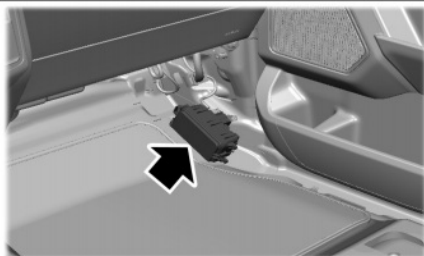
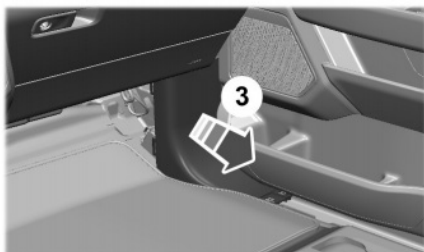
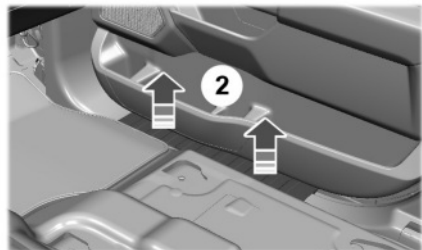
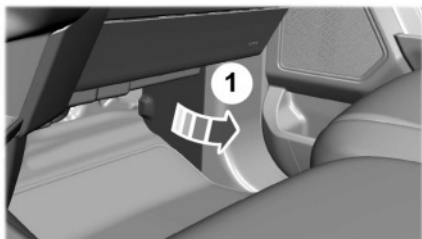
INTERIOR FUSE BOX

LOCATING THE INTERIOR FUSE BOX



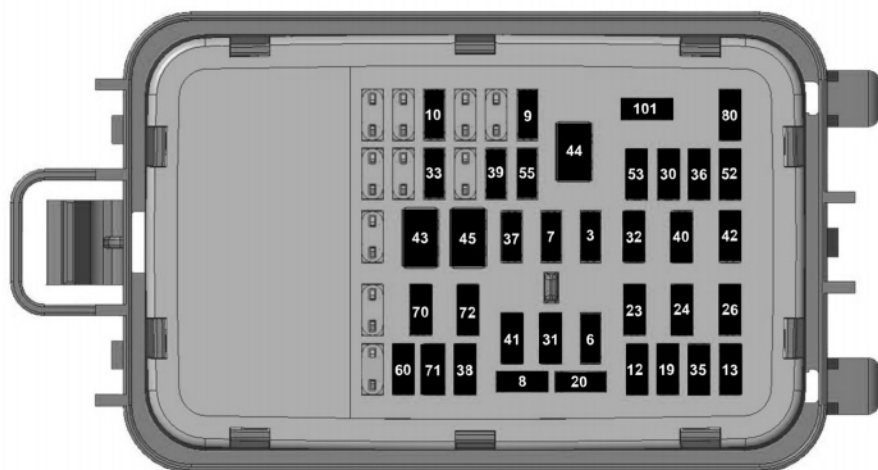
Fuses

ACCESSING THE INTERIOR FUSE BOX



Fuses

IDENTIFYING THE FUSES IN THE INTERIOR FUSE BOX



Item	Fuse Rating	Protected Component
3	7.5 A	Wireless charger.
6	10 A	Driver power window switch.
7	10 A	Gear shift module.
8	7.5 A	Cell phone passport module.
9	5 A	Overhead console combined sensing module.
10	25 A	Multi-contour seat module.
12	5 A	Climate control.
13	7.5 A	Steering column control module.
19	5 A	Head up display.
20	5 A	Ignition switch.

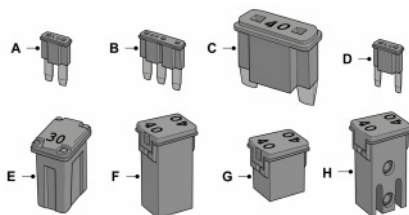
Fuses

Item	Fuse Rating	Protected Component
23	30 A	Driver door control module.
24	30 A	Glass roof.
26	30 A	Passenger door control module.
30	10 A	USB charging port 1.
31	10 A	Terrain management switch.
32	20 A	Audio control module.
33	5 A	Instrument cluster display.
35	5 A	Electronic toll collection.
36	5 A	Air particulate matter sensor. Electronic toll collection.
37	15 A	Adjustable pedals.
38	5 A	Spare.
39	5 A	Driver monitor.
40	30 A	Amplifier.
41	10 A	Navigation.
42	15 A	Voice control module.
43	30 A	Tailgate.
44	40 A	Driver seat.
45	30 A	Passenger seat.
52	5 A	Trailer brake switch.
53	5 A	Rear seat module - run feed.
55	5 A	Electrochromatic rear view mirror.
60	10 A	Rear sliding window. Glass roof. Driver power window.
61	30 A	Rear power window switch.

Fuses

Item	Fuse Rating	Protected Component
70	20 A	Advanced driver assistance systems.
71	5 A	High mounted camera.
72	15 A	Towing trailer connector.
80	15 A	Steering column control module. Heated steering wheel.
101	10 A	USB charge port 3.

IDENTIFYING FUSE TYPES



- A Micro 2.
- B Micro 3.
- C Maxi.
- D Mini.
- E M Case.
- F J Case.
- G J Case Low Profile.
- H Slotted M Case.

FUSES – TROUBLESHOOTING

FUSES – FREQUENTLY ASKED QUESTIONS

When do I need to check a fuse?

- If electrical components in the vehicle are not working.

When do I need to replace a fuse?

- If a fuse has blown.

How do I identify a blown fuse?

- You can identify a blown fuse by a broken wire within the fuse.

Maintenance

MAINTENANCE PRECAUTIONS

Service your vehicle regularly to help maintain its roadworthiness and resale value. There is a large network of authorized dealers that are there to help you with their professional servicing expertise. We believe that their specially trained technicians are best qualified to service your vehicle properly and expertly. They are supported by a wide range of highly specialized tools developed specifically for servicing your vehicle.

If your vehicle requires professional service, an authorized dealer can provide the necessary parts and service. Check your warranty information to find out which parts and services are covered.

Use only recommended fuels, lubricants, fluids and service parts conforming to specifications.

- Do not work on a hot engine.
- Make sure that nothing gets caught in moving parts.
- Do not work on a vehicle with the engine running in an enclosed space, unless you are sure you have enough ventilation.
- Keep all open flames and other burning material, such as cigarettes, away from the battery and all fuel related parts.
- Set the parking brake, shift the transmission to park (P) and block the wheels.

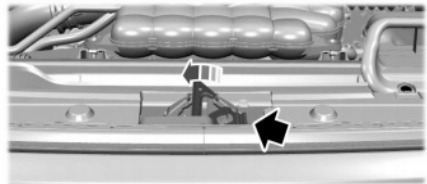
OPENING AND CLOSING THE HOOD



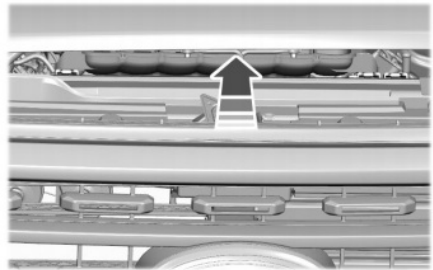
WARNING: Make sure that you fully latch the hood before driving. Failure to follow this instruction could result in personal injury or death.



1. Pull the hood release handle under the left hand side of the instrument panel.



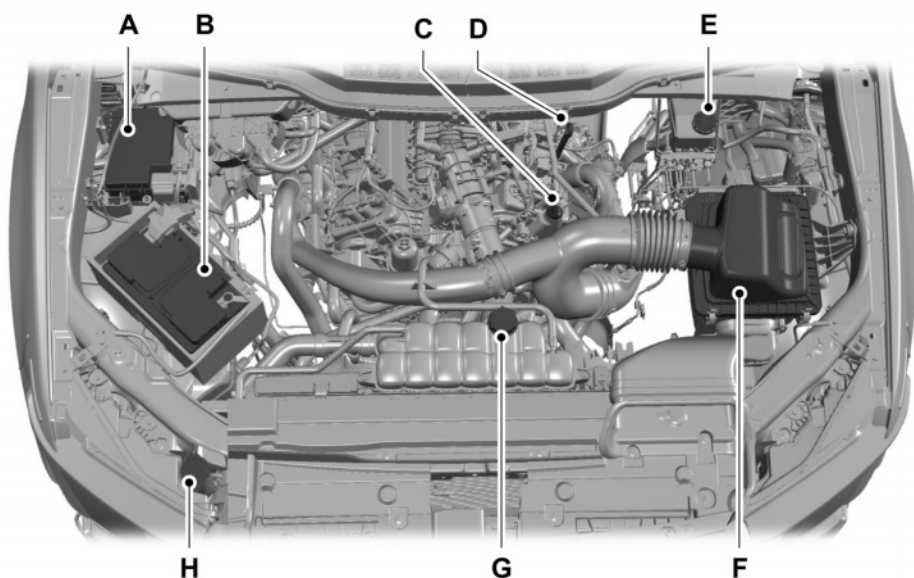
2. Pull the secondary release lever under the front of the hood near the center of your vehicle.



3. Raise the hood until the lift cylinders hold it open.
4. To close, lower the hood and make sure that it fully latches.

Maintenance

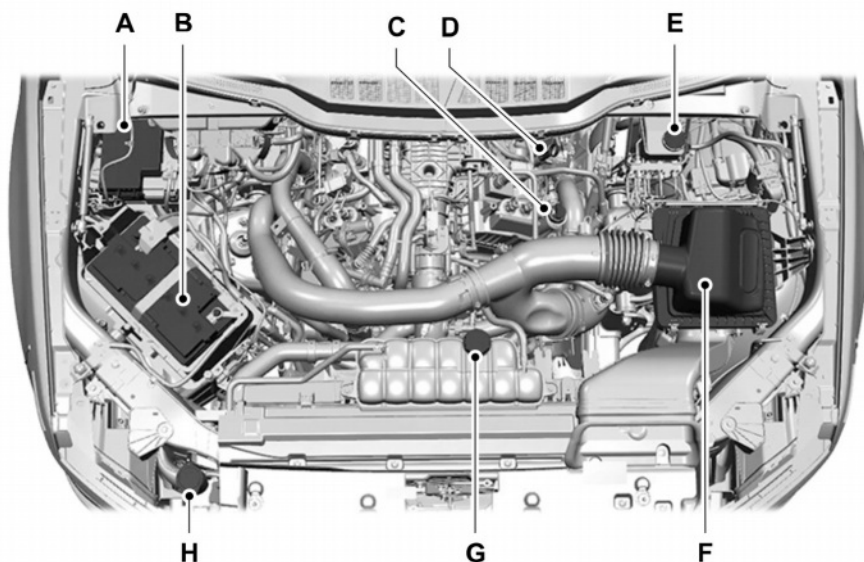
UNDER HOOD OVERVIEW - 2.7L ECOBOOST™



- A. Engine compartment fuse box. See **Fuses** (page 498).
- B. Battery. See **Changing the 12V Battery** (page 535).
- C. Engine oil filler cap. See **Checking the Engine Oil Level** (page 514).
- D. Engine oil dipstick. See **Engine Oil Dipstick Overview** (page 514).
- E. Brake fluid reservoir. See **Checking the Brake Fluid** (page 314).
- F. Air filter assembly. See **Changing the Engine Air Filter** (page 523).
- G. Engine coolant reservoir. See **Checking the Coolant Level** (page 525).
- H. Windshield washer fluid reservoir.

Maintenance

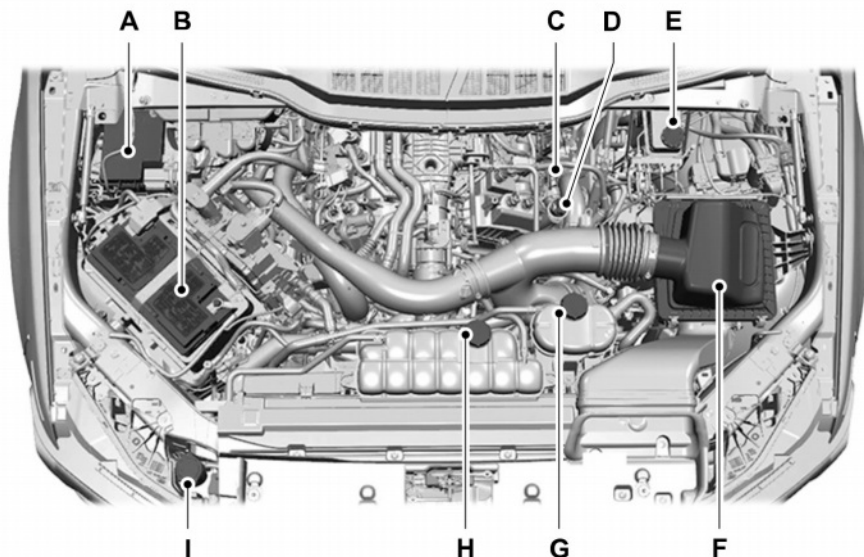
UNDER HOOD OVERVIEW - 3.5L ECOBOOST™



- A. Engine compartment fuse box. See **Fuses** (page 498).
- B. Battery. See **Changing the 12V Battery** (page 535).
- C. Engine oil filler cap. See **Checking the Engine Oil Level** (page 514).
- D. Engine oil dipstick. See **Engine Oil Dipstick Overview** (page 514).
- E. Brake fluid reservoir. See **Brakes** (page 314).
- F. Air filter. See **Changing the Engine Air Filter** (page 523).
- G. Engine coolant reservoir. See **Checking the Coolant Level** (page 525).
- H. Windshield washer fluid reservoir.

Maintenance

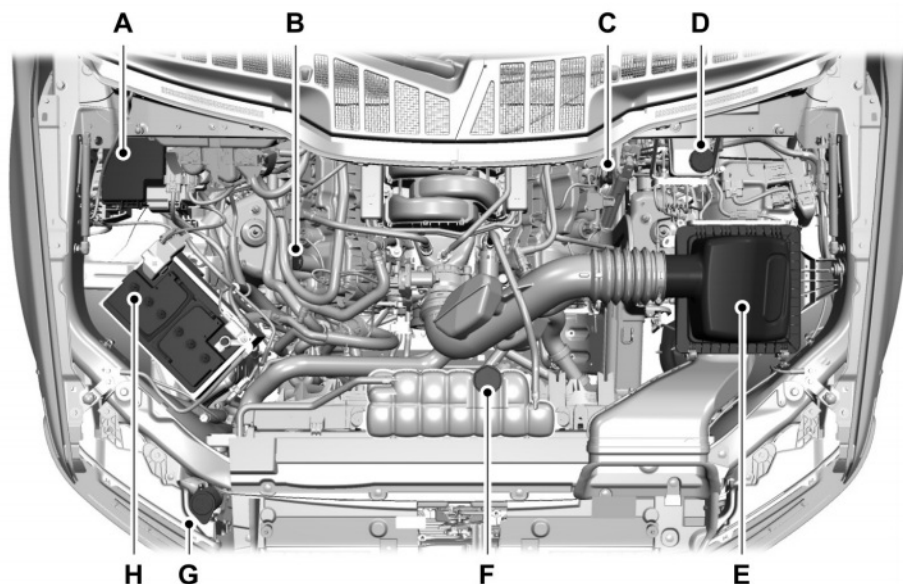
UNDER HOOD OVERVIEW - 3.5L, HYBRID ELECTRIC VEHICLE (HEV)



- A. Engine compartment fuse box. See **Fuses** (page 498).
- B. Battery. See **Changing the 12V Battery** (page 535).
- C. Engine oil dipstick. See **Engine Oil Dipstick Overview** (page 514).
- D. Engine oil filler cap. See **Adding Engine Oil** (page 514).
- E. Brake fluid reservoir. See **Checking the Brake Fluid** (page 314).
- F. Air filter. See **Changing the Engine Air Filter** (page 523).
- G. Secondary coolant reservoir. See **Checking the Coolant Level** (page 525).
- H. Engine coolant reservoir. See **Checking the Coolant Level** (page 525).
- I. Windshield washer fluid reservoir.

Maintenance

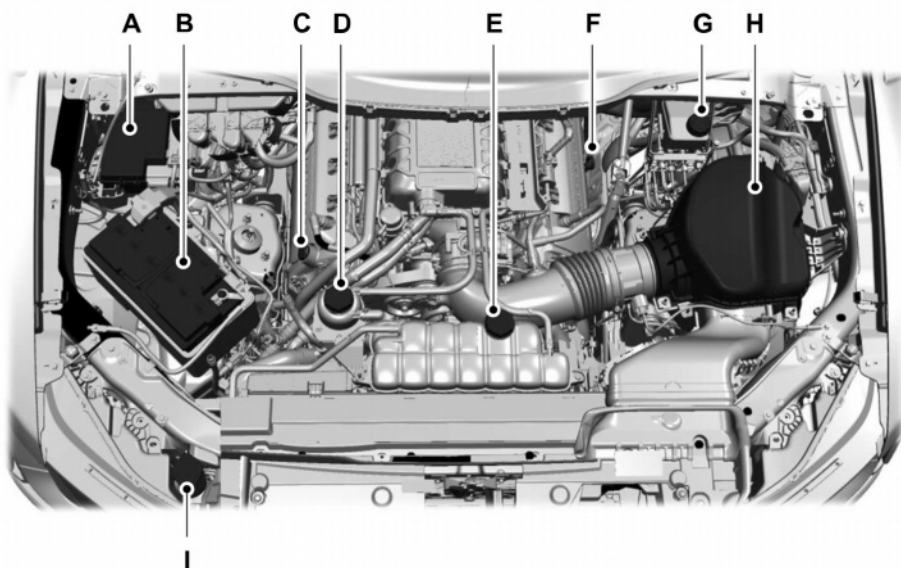
UNDER HOOD OVERVIEW - 5.0L



- A. Engine compartment fuse box. See **Fuses** (page 498).
- B. Engine oil filler cap. See **Checking the Engine Oil Level** (page 514).
- C. Engine oil dipstick. See **Engine Oil Dipstick Overview** (page 514).
- D. Brake fluid reservoir. See **Checking the Brake Fluid** (page 314).
- E. Air filter assembly. See **Changing the Engine Air Filter** (page 523).
- F. Engine coolant reservoir. See **Checking the Coolant Level** (page 525).
- G. Windshield washer fluid reservoir.
- H. Battery. See **Changing the 12V Battery** (page 535).

Maintenance

UNDER HOOD OVERVIEW - 5.2L

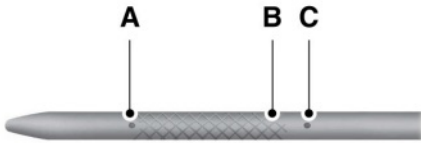


- A Power distribution box. See **Accessing the Under Hood Fuse Box** (page 498).
- B Battery. See **Changing the 12V Battery** (page 535).
- C Engine oil filler cap. See **Adding Engine Oil** (page 514).
- D Intercooler coolant reservoir. See **Checking the Coolant Level** (page 525).
- E Engine coolant reservoir. See **Checking the Coolant Level** (page 525).
- F Engine oil dipstick. See **Engine Oil Dipstick Overview** (page 514).
- G Brake fluid reservoir. See **Checking the Brake Fluid** (page 314).
- H Air filter assembly. See **Changing the Engine Air Filter** (page 523).
- I Windshield washer reservoir. See **Adding Washer Fluid** (page 142).

Maintenance

ENGINE OIL

ENGINE OIL DIPSTICK OVERVIEW



- A Minimum.
- B Nominal.
- C Maximum.

CHECKING THE ENGINE OIL LEVEL

1. Make sure that your vehicle is on level ground.
2. Check the oil level before starting the engine, or switch the engine off after warm up and wait 15 minutes for the oil to drain into the oil pan.

Note: Checking the oil level too soon could result in an inaccurate reading.

3. Remove the dipstick and wipe it with a clean, lint-free cloth.
4. Reinstall the dipstick and make sure it is fully seated.
5. Remove the dipstick again to check the oil level.

Note: Read both sides of the dipstick and use the lowest oil level as the correct reading.

Note: If the oil level is between the maximum and minimum marks, the oil level is acceptable. Do not add oil.

6. If the oil level is at the minimum mark, immediately add oil.
7. Reinstall the dipstick. Make sure it is fully seated.

Note: The oil consumption of new engines reaches its normal level after approximately 3,000 mi (5,000 km).

Note: Increases in oil level can occur from frequent short trips that do not allow the engine to get to operating temperature, as well as frequent idling or low speed driving for long periods of time.

Note: If oil levels are continuously noted above the maximum mark, have your vehicle checked as soon as possible.

ADDING ENGINE OIL



WARNING: Do not remove the filler cap when the engine is running.



WARNING: Do not add engine oil when the engine is hot. Failure to follow this instruction could result in personal injury.

Do not use supplemental engine oil additives because they are unnecessary and could lead to engine damage that the vehicle warranty may not cover.

1. Clean the area surrounding the engine oil filler cap before you remove it.
2. Remove the engine oil filler cap.
3. Add engine oil that meets our specifications.
4. Reinstall the engine oil filler cap. Turn it clockwise until you feel a strong resistance.

Maintenance

Note: Do not add oil further than the maximum mark. Oil levels above the maximum mark may cause engine damage.

Note: Immediately soak up any oil spillage with an absorbent cloth.

INTELLIGENT OIL LIFE MONITOR

Under certain conditions the vehicle's intelligent oil life monitor may determine your oil requires replacement prior to your general service. Should this occur it is recommended you replace your oil within two weeks or 500 mi (800 km) of being alerted.

Your authorized dealer will be able to advise you whether only an engine oil and filter change is recommended or whether you should complete your general service inclusive of oil and oil filter.

RESETTING THE INTELLIGENT OIL LIFE MONITOR

Depending on your cluster, there are two paths to reset the engine oil change reminder.

Path 1

1. Press the Menu button on the steering wheel to enter the information display main menu.
2. Select **Settings**.
3. Select **Vehicle Maintenance**.
4. Select **Oil Life**.
5. Press and hold the **OK** button until the system reset confirmation appears.

Path 2

1. Press the Menu button on the steering wheel to enter the information display main menu.
2. Select **Truck Info**.

3. Select **Engine Information**.
4. Press and hold the **OK** button until the system reset confirmation appears.

ENGINE OIL CAPACITY AND SPECIFICATION - 2.7L

Use oil that meets the defined specification and viscosity grade.

If you do not use oil that meets the defined specification and viscosity grade, it could result in:

- Component damage that your vehicle warranty does not cover.
- Longer engine cranking periods.
- Increased emission levels.
- Reduced vehicle performance.
- Reduced fuel economy.



An oil that displays this symbol conforms to current engine, emission system and fuel economy performance standards of ILSAC.

We recommend Motorcraft® motor oil for your vehicle. If Motorcraft® oil is not available, use motor oils of the recommended viscosity grade that display the API Certification Mark for gasoline engines.

Maintenance

Do not use supplemental engine oil additives because they are unnecessary

and could lead to engine damage that your vehicle warranty does not cover.

Capacities

Variant	Including the Oil Filter
All.	6.0 qt (5.7 L)

Materials

Name	Specification
Motorcraft® SAE 5W-30 Motor Oil (U.S.) Motorcraft® SAE 5W-30 Motor Oil / Huile moteur SAE 5W-30 Motorcraft® (Canada) XO-5W30-Q1SP, XO-5W30-Q1FS (U.S.) CXO-5W30-LSP6, CXO-5W30-LFS6 (Canada)	WSS-M2C971-A1

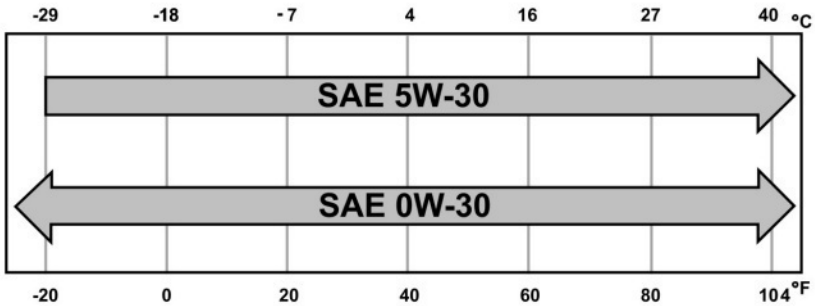
Alternative Engine Oil for Extremely Cold Climates

To improve engine cold start performance, use the following engine oil in climates where the ambient temperature reaches -22.0°F (-30°C) or below.

Materials

Name	Specification
Engine Oil - SAE 0W-30	WSS-M2C973-A1

Maintenance



Note: If you use your vehicle regularly above the altitude of 5,000 ft (1,524 m) and under the temperature of -4.0°F (-20°C), it is recommended to use the alternative engine oil.

ENGINE OIL CAPACITY AND SPECIFICATION - 3.5L ECOBOOST™

Use oil that meets the defined specification and viscosity grade.

If you do not use oil that meets the defined specification and viscosity grade, it could result in:

- Component damage that your vehicle warranty does not cover.
- Longer engine cranking periods.
- Increased emission levels.
- Reduced vehicle performance.
- Reduced fuel economy.



An oil that displays this symbol conforms to current engine, emission system and fuel economy performance standards of ILSAC.

We recommend Motorcraft® motor oil for your vehicle. If Motorcraft® oil is not available, use motor oils of the recommended viscosity grade that display the API Certification Mark for gasoline engines.

Do not use supplemental engine oil additives because they are unnecessary and could lead to engine damage that your vehicle warranty does not cover.

Maintenance

Capacities

Variant	Including the Oil Filter
All.	6.0 qt (5.7 L)

Materials

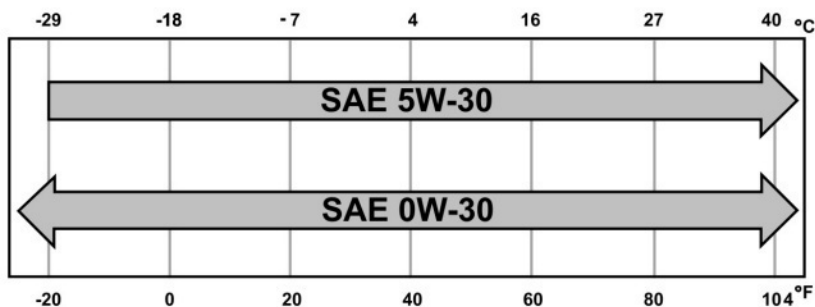
Name	Specification
Motorcraft® SAE 5W-30 Motor Oil (U.S.) Motorcraft® SAE 5W-30 Motor Oil / Huile moteur SAE 5W-30 Motorcraft® (Canada) XO-5W30-Q1SP, XO-5W30-Q1FS (U.S.) CXO-5W30-LSP6, CXO-5W30-LFS6 (Canada)	WSS-M2C971-A1

Alternative Engine Oil for Extremely Cold Climates

To improve engine cold start performance, use the following engine oil in climates where the ambient temperature reaches -22.0°F (-30°C) or below.

Materials

Name	Specification
Engine Oil - SAE 0W-30	WSS-M2C973-A1



Maintenance

Note: If you use your vehicle regularly above the altitude of 5,000 ft (1,524 m) and under the temperature of -4.0°F (-20°C), it is recommended to use the alternative engine oil.

ENGINE OIL CAPACITY AND SPECIFICATION - 3.5L, HYBRID ELECTRIC VEHICLE (HEV)

Use oil that meets the defined specification and viscosity grade.

If you do not use oil that meets the defined specification and viscosity grade, it could result in:

- Component damage that your vehicle warranty does not cover.
- Longer engine cranking periods.
- Increased emission levels.
- Reduced vehicle performance.
- Reduced fuel economy.



An oil that displays this symbol conforms to current engine, emission system and fuel economy performance standards of ILSAC.

We recommend Motorcraft® motor oil for your vehicle. If Motorcraft® oil is not available, use motor oils of the recommended viscosity grade that display the API Certification Mark for gasoline engines.

Do not use supplemental engine oil additives because they are unnecessary and could lead to engine damage that your vehicle warranty does not cover.

Capacities

Variant	Including the Oil Filter
All.	6.0 qt (5.7 L)

Materials

Name	Specification
Motorcraft® SAE 5W-30 Motor Oil (U.S.) Motorcraft® SAE 5W-30 Motor Oil / Huile moteur SAE 5W-30 Motorcraft® (Canada) XO-5W30-Q1SP, XO-5W30-Q1FS (U.S.) CXO-5W30-LSP6, CXO-5W30-LFS6 (Canada)	WSS-M2C971-A1

Maintenance

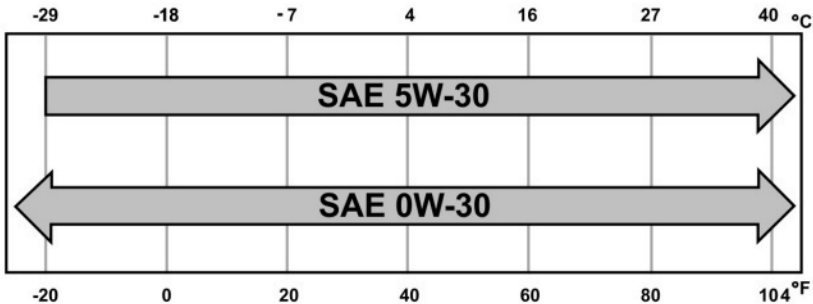
Alternative Engine Oil for Extremely Cold Climates

To improve engine cold start performance,

use the following engine oil in climates where the ambient temperature reaches -22.0°F (-30°C) or below.

Materials

Name	Specification
Engine Oil - SAE 0W-30	WSS-M2C973-A1



Note: If you use your vehicle regularly above the altitude of 5,000 ft (1,524 m) and under the temperature of -4.0°F (-20°C), it is recommended to use the alternative engine oil.

- Reduced vehicle performance.
- Reduced fuel economy.

ENGINE OIL CAPACITY AND SPECIFICATION - 5.0L

Use oil that meets the defined specification and viscosity grade.

If you do not use oil that meets the defined specification and viscosity grade, it could result in:

- Component damage that your vehicle warranty does not cover.
- Longer engine cranking periods.
- Increased emission levels.



An oil that displays this symbol conforms to current engine, emission system and fuel economy performance standards of ILSAC.

Maintenance

We recommend Motorcraft® motor oil for your vehicle. If Motorcraft® oil is not available, use motor oils of the recommended viscosity grade that display the API Certification Mark for gasoline

engines.

Do not use supplemental engine oil additives because they are unnecessary and could lead to engine damage that your vehicle warranty does not cover.

Capacities

Variant	Including the Oil Filter
All.	7.75 qt (7.33 L)

Materials

Name	Specification
Motorcraft® SAE 5W-30 Motor Oil (U.S.) Motorcraft® SAE 5W-30 Motor Oil / Huile moteur SAE 5W-30 Motorcraft® (Canada) XO-5W30-Q1SP, XO-5W30-Q1FS (U.S.) CXO-5W30-LSP6, CXO-5W30-LFS6 (Canada)	WSS-M2C971-A1

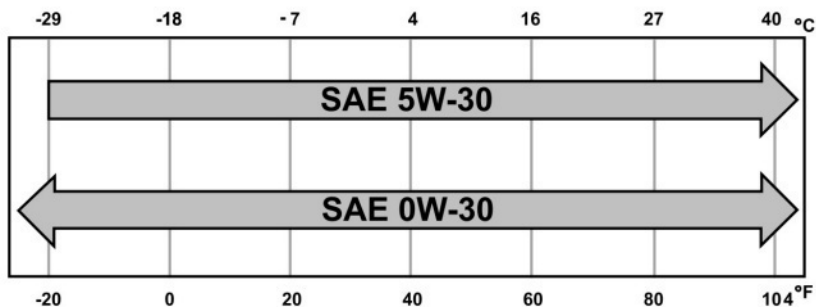
Alternative Engine Oil for Extremely Cold Climates

To improve engine cold start performance, use the following engine oil in climates where the ambient temperature reaches -22.0°F (-30°C) or below.

Materials

Name	Specification
Engine Oil - SAE 0W-30	WSS-M2C973-A1

Maintenance



Note: If you use your vehicle regularly above the altitude of 5,000 ft (1,524 m) and under the temperature of -4.0°F (-20°C), it is recommended to use the alternative engine oil.

ENGINE OIL CAPACITY AND SPECIFICATION - 5.2L, RAPTOR

Engine Oil

We recommend Motorcraft® motor oil for your vehicle. If Motorcraft® oil is not available, use motor oils of the recommended viscosity grade that display the API service symbol for API SP.

Do not use supplemental engine oil additives because they are unnecessary and could lead to engine damage that your vehicle warranty does not cover.



Capacities

Variant	Quantity
All.	11.5 qt (10.88 L)

Maintenance

Materials

Name	Specification
Motorcraft® SAE 5W-50 Full Synthetic Motor Oil (U.S.) Motorcraft® SAE 5W-50 Full Synthetic Motor Oil / Huile moteur synthétique SAE 5W-50 Motor- craft® (Canada) XO-5W50-QGT (U.S. & Canada)	WSS-M2C931-E1

ENGINE OIL – WARNING LAMPS

Engine Oil Pressure



It illuminates when you switch the ignition on. If it illuminates when the engine is running, this indicates a malfunction. Stop your vehicle and switch the engine off. Check the engine oil level. If the oil level is sufficient, this indicates a system malfunction. Have your vehicle checked as soon as possible.

Engine Oil Temperature



It illuminates when you switch the ignition on. If it illuminates when the engine is running, this indicates the engine oil temperature is outside of the normal operating range.

ENGINE AIR FILTER

CHANGING THE ENGINE AIR FILTER



WARNING: To reduce the risk of vehicle damage and personal burn injuries, do not start your engine with the air cleaner removed and do not remove it while the engine is running.

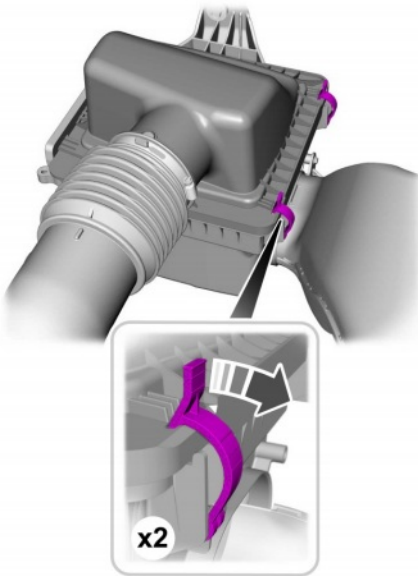
Change the air filter element at the proper intervals. See **Scheduled Maintenance** (page 655).

When changing the air filter element, use only the air filter element listed. See **Vehicle Specifications** (page 544).

Note: Failure to use the correct air filter element could result in severe engine damage that the vehicle Warranty may not cover.

Note: When servicing the air cleaner, do not allow foreign material to enter the air induction system. The engine is susceptible to damage from even small particles.

Maintenance



1. Release the clips that secure the air filter cover to the housing.
2. Carefully lift the air filter housing cover.
3. Remove the air filter element from the air filter housing.
4. To install, reverse the removal procedure.

CHANGING THE ENGINE AIR FILTER - 5.2L



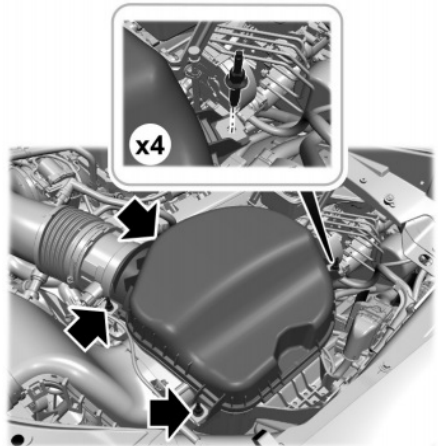
WARNING: To reduce the risk of vehicle damage and personal burn injuries, do not start your engine with the air cleaner removed and do not remove it while the engine is running.

Change the air filter element at the proper intervals, see scheduled maintenance.

When changing the air filter element, use only the air filter element listed, see capacities and specifications.

Note: Failure to use the correct air filter element could result in severe engine damage that the vehicle warranty may not cover.

Note: When servicing the air cleaner, do not allow foreign material to enter the air induction system. The engine is susceptible to damage from even small particles.



1. Remove the four fasteners that secure the air filter cover to the housing.
2. Carefully lift the air filter housing cover.
3. Remove the air filter element from the air filter housing.
4. To install, reverse the removal procedure.

Maintenance

COOLANT

CHECKING THE COOLANT LEVEL



WARNING: Do not remove the coolant reservoir cap when the engine is on or the cooling system is hot. Wait 10 minutes for the cooling system to cool down. Cover the coolant reservoir cap with a thick cloth to prevent the possibility of scalding and slowly remove the cap. Failure to follow this instruction could result in personal injury.



WARNING: To reduce the risk of personal injury, make sure the engine is cool before unscrewing the coolant pressure relief cap. The cooling system is under pressure. Steam and hot liquid can come out forcefully when you loosen the cap slightly.

When the engine is cold, check the concentration and level of the coolant at the intervals listed in the scheduled maintenance information.

Note: Make sure that the coolant level is between the **MIN** and the **MAX** marks on the coolant reservoir.

Note: Coolant expands when it is hot. The level may extend beyond the **MAX** mark. This is normal.

Maintain coolant concentration within 48% to 50%, which equates to a freeze point between -29°F (-34°C) and -35°F (-37°C). Coolant concentration should be checked using a refractometer. We do not recommend the use of hydrometers or coolant test strips for measuring coolant concentration.

ADDING COOLANT



WARNING: Do not add coolant when the vehicle is on or the cooling system is hot. Failure to follow this instruction could result in personal injury.



WARNING: Do not remove the coolant reservoir cap when the engine is on or the cooling system is hot. Wait 10 minutes for the cooling system to cool down. Cover the coolant reservoir cap with a thick cloth to prevent the possibility of scalding and slowly remove the cap. Failure to follow this instruction could result in personal injury.



WARNING: Do not allow the fluid to touch your skin or eyes. If this happens, rinse the affected areas immediately with plenty of water and contact your physician.



WARNING: Do not put coolant in the windshield washer reservoir. If sprayed on the windshield, coolant could make it difficult to see through the windshield.



WARNING: Do not add coolant further than the **MAX** mark.

Note: Do not use stop leak pellets, cooling system sealants, or non-specified additives as they can cause damage to the engine cooling or heating systems. Resulting component damage may not be covered by the vehicle Warranty.

Note: Automotive fluids are not interchangeable.

Maintenance

It is very important to use prediluted coolant approved to the correct specification in order to avoid plugging the small passageways in the engine cooling system. Do not mix different colors or types of coolant in your vehicle. Mixing of engine coolants or using an incorrect coolant may harm the engine or cooling system components and may not be covered by the vehicle Warranty.

Note: *If prediluted coolant is not available, use the approved concentrated coolant diluting it to 50/50 with deionised or distilled water. Using water that has not been deionised may contribute to deposit formation, corrosion and plugging of the small cooling system passageways.*

Note: *Coolants marketed for all makes and models may not be approved to our specifications and may cause damage to the cooling system. Resulting component damage may not be covered by the vehicle Warranty.*

If the coolant level is at or below the minimum mark, add prediluted coolant immediately.

To top up the coolant level do the following:

1. Unscrew the cap slowly. Any pressure escapes as you unscrew the cap.
2. Add prediluted coolant approved to the correct specification.
3. Add enough prediluted coolant to reach the correct level.
4. Replace the coolant reservoir cap. Turn the cap clockwise until it contacts the hard stop.
5. Check the coolant level in the coolant reservoir the next few times you drive your vehicle. If necessary, add enough prediluted engine coolant to bring the coolant level to the correct level.

If you have to add more than 1.1 qt (1 L) of engine coolant per month, have your vehicle checked as soon as possible. Operating an engine with a low level of coolant can result in engine overheating and possible engine damage.

In case of emergency, you can add a large amount of water without engine coolant in order to reach a vehicle service location.

Water alone, without engine coolant, can cause engine damage from corrosion, overheating or freezing.

Do not use the following as a coolant substitute:

- Alcohol.
- Methanol.
- Brine.
- Any coolant mixed with alcohol or methanol antifreeze.

Alcohol and other liquids can cause engine damage from overheating or freezing.

Do not add extra inhibitors or additives to the coolant. These can be harmful and compromise the corrosion protection of the coolant.

CHANGING THE COOLANT

For coolant change, see your authorized dealer.

Changing the coolant is necessary at specific mileage intervals listed in the scheduled maintenance information.

MANAGING THE COOLANT TEMPERATURE

If you tow a trailer with your vehicle, the engine may temporarily reach a higher temperature during severe operating conditions, for example ascending a long or steep grade in high ambient temperatures.

Maintenance

At this time, you may notice the coolant temperature gauge moves toward the red zone and a message may appear in the information display.



WARNING: Do not drive your vehicle when the coolant warning lamp is on, as this may indicate your engine could be overheating. As a result, your vehicle speed may reduce, acceleration could be compromised, or the engine might stop without warning. Pull your vehicle over safely as soon as possible. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.

You may notice a reduction in vehicle speed caused by reduced engine power in order to manage the engine coolant temperature. Your vehicle may enter this mode if certain high-temperature and high-load conditions take place. The amount of speed reduction depends on vehicle loading, grade and outside temperature. If this occurs, there is no need to stop your vehicle. You can continue to drive. See **Fail-Safe Cooling** (page 493).

The air conditioning may automatically turn on and off during severe operating conditions to protect the engine from overheating. When the coolant temperature decreases to the normal operating temperature, the air conditioning turns on.

Capacities

Variant	Quantity
All.	15.2 qt (14.4 L)

If the coolant temperature gauge moves fully into the red zone, or if the coolant temperature warning or service engine soon messages appear in your information display, do the following:

1. Stop your vehicle as soon as it is safe to do so. Fully apply the parking brake, shift into park (P) or neutral (N).
2. Leave the engine running until the coolant temperature gauge needle returns to the normal position. If the temperature does not drop after several minutes, follow the remaining steps.
3. Switch the engine off and wait for it to cool. Check the coolant level.
4. If the coolant level is at or below the minimum mark, add prediluted coolant immediately.
5. If the coolant level is normal, restart the engine and continue.

COOLING SYSTEM CAPACITY AND SPECIFICATION - 2.7L

Use coolant that meets the defined specification.

If you do not use coolant that meets the defined specification, it could result in:

- Component damage that your vehicle warranty does not cover.
- Reduced vehicle performance.

Maintenance

Materials

Name	Specification
Motorcraft® Yellow Prediluted Antifreeze/ Coolant(U.S.) Motorcraft® Yellow Prediluted Antifreeze/Coolant / Antigel/liquide de refroidissement prédilué jaune Motorcraft®(Canada) VC-13DL-G(U.S.) CVC-13DL-G(Canada)	WSS-M97B57-A2

Note: Yellow coolant may become darker over time. This is normal.

If you do not use coolant that meets the defined specification, it could result in:

- Component damage that your vehicle warranty does not cover.
- Reduced vehicle performance.

COOLING SYSTEM CAPACITY AND SPECIFICATION - 3.5L ECOBOOST™, EXCLUDING: RAPTOR

Use coolant that meets the defined specification.

Capacities

Variant	Quantity
All.	13.8 qt (13.1 L)

Materials

Name	Specification
Motorcraft® Yellow Prediluted Antifreeze/ Coolant(U.S.) Motorcraft® Yellow Prediluted Antifreeze/Coolant / Antigel/liquide de refroidissement prédilué jaune Motorcraft®(Canada) VC-13DL-G(U.S.) CVC-13DL-G(Canada)	WSS-M97B57-A2

Note: Yellow coolant may become darker over time. This is normal.

Maintenance

COOLING SYSTEM CAPACITY AND SPECIFICATION - 3.5L ECOBOOST™, RAPTOR

Use coolant that meets the defined specification.

If you do not use coolant that meets the defined specification, it could result in:

- Component damage that your vehicle warranty does not cover.
- Reduced vehicle performance.

Capacities

Variant	Quantity
All.	13.4 qt (12.7 L)

Materials

Name	Specification
Motorcraft® Yellow Prediluted Antifreeze/Coolant(U.S.) Motorcraft® Yellow Prediluted Antifreeze/Coolant / Antigel/liquide de refroidissement prédilué jaune Motorcraft®(Canada) VC-13DL-G(U.S.) CVC-13DL-G(Canada)	WSS-M97B57-A2

Note: *Yellow coolant may become darker over time. This is normal.*

If you do not use coolant that meets the defined specification, it could result in:

- Component damage that your vehicle warranty does not cover.
- Reduced vehicle performance.

COOLING SYSTEM CAPACITY AND SPECIFICATION - 3.5L, HYBRIDELECTRIC VEHICLE (HEV)

Use coolant that meets the defined specification.

Capacities

Variant	Quantity
Low temperature cooling circuit.	6.66 qt (6.3 L)
High temperature cooling circuit.	15.5 qt (14.7 L)

Maintenance

Materials

Name	Specification
Motorcraft® Yellow Prediluted Antifreeze/ Coolant(U.S.) Motorcraft® Yellow Prediluted Antifreeze/Coolant / Antigel/liquide de refroidissement prédilué jaune Motorcraft®(Canada) VC-13DL-G(U.S.) CVC-13DL-G(Canada)	WSS-M97B57-A2

Note: *Yellow coolant may become darker over time. This is normal.*

COOLING SYSTEM CAPACITY AND SPECIFICATION - 5.0L

Use coolant that meets the defined specification.

Capacities

Variant	Quantity
All.	14.3 qt (13.5 L)

Materials

Name	Specification
Motorcraft® Yellow Prediluted Antifreeze/ Coolant(U.S.) Motorcraft® Yellow Prediluted Antifreeze/Coolant / Antigel/liquide de refroidissement prédilué jaune Motorcraft®(Canada) VC-13DL-G(U.S.) CVC-13DL-G(Canada)	WSS-M97B57-A2

Note: *Yellow coolant may become darker over time. This is normal.*

COOLING SYSTEM CAPACITY AND SPECIFICATION - 5.2L

Use coolant that meets the defined specification.

Maintenance

If you do not use coolant that meets the defined specification, it could result in:

- Component damage that your vehicle warranty does not cover.
- Reduced vehicle performance.

Capacities

Variant	Quantity
High temperature cooling system volume.	14.1 qt (13.3 L)
Low temperature cooling system volume.	5.39 qt (5.1 L)

Materials

Name	Specification
Motorcraft® Yellow Prediluted Antifreeze/Coolant(U.S.) Motorcraft® Yellow Prediluted Antifreeze/Coolant / Antigel/liquide de refroidissement prédilué jaune Motorcraft®(Canada) VC-13DL-G(U.S.) CVC-13DL-G(Canada)	WSS-M97B57-A2

Note: Yellow coolant may become darker over time. This is normal.



A warning lamp illuminates and a message may appear in the information display.

COOLANT – WARNING LAMPS



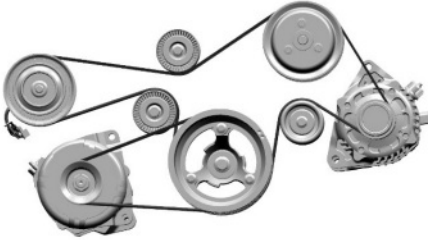
If the engine begins to overheat, the coolant temperature gauge moves toward the red zone.

COOLANT – INFORMATION MESSAGES

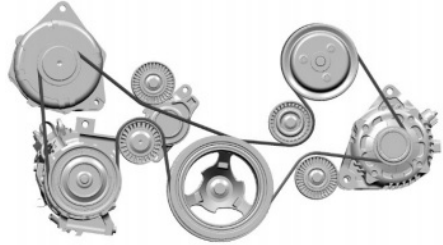
Message	Description and Action
High engine temperature Stop safely	Displays when the engine temperature is too high. Stop your vehicle as soon as it is safe to do so, switch the engine off and allow it to cool. If the problem persists, have your vehicle checked as soon as possible. See Checking the Coolant Level (page 525).

Maintenance

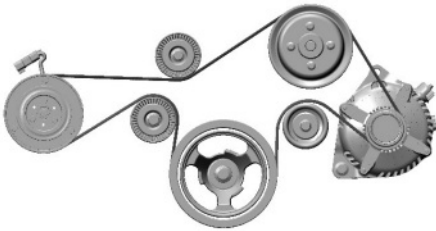
DRIVE BELT ROUTING OVERVIEW - 2.7L, VEHICLES WITH: DUAL GENERATORS



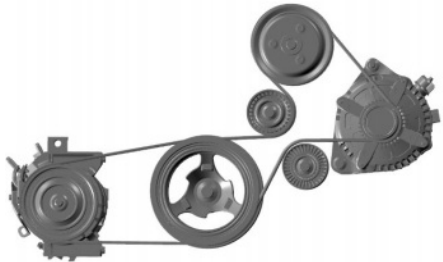
DRIVE BELT ROUTING OVERVIEW - 3.5L, VEHICLES WITH: DUAL GENERATORS



DRIVE BELT ROUTING OVERVIEW - 2.7L, VEHICLES WITH: SINGLE GENERATOR



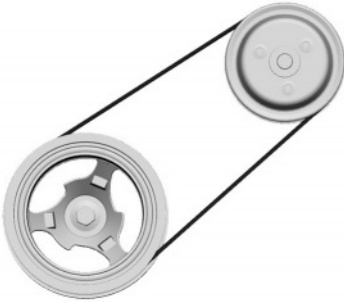
DRIVE BELT ROUTING OVERVIEW - 3.5L, VEHICLES WITH: SINGLE GENERATOR



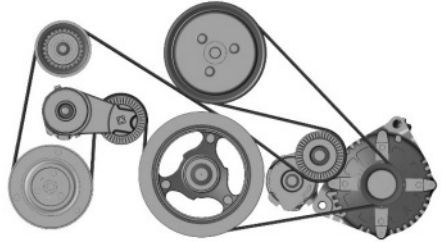
Note: The long drive belt is on the inner groove closest to the engine. The short drive belt is on the outer groove farthest from the engine.

Maintenance

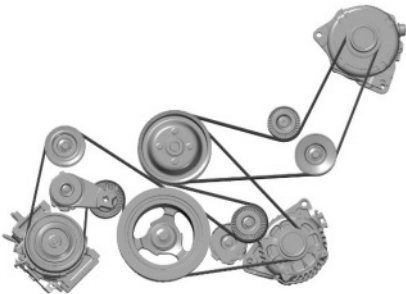
DRIVE BELT ROUTING OVERVIEW - 3.5L, HYBRID ELECTRIC VEHICLE (HEV)



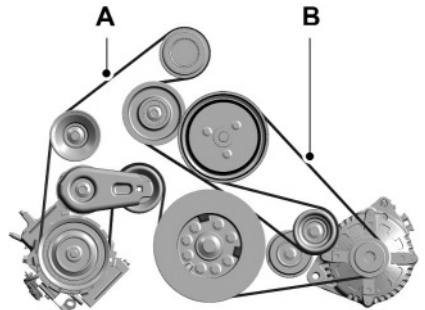
DRIVE BELT ROUTING OVERVIEW - 5.0L, VEHICLES WITH: SINGLE GENERATOR



DRIVE BELT ROUTING OVERVIEW - 5.0L, VEHICLES WITH: DUAL GENERATORS



DRIVE BELT ROUTING OVERVIEW - 5.2L



- A. 8K drive belt is on the first pulley groove closest to the engine.
- B. 4K drive belt is on the second pulley groove farthest from the engine.

Maintenance

12V BATTERY

12V BATTERY PRECAUTIONS



WARNING: Batteries normally produce explosive gases which can cause personal injury. Therefore, do not allow flames, sparks or lighted substances to come near the battery. When working near the battery, always shield your face and protect your eyes. Always provide correct ventilation.



WARNING: When lifting a plastic-cased battery, excessive pressure on the end walls could cause acid to flow through the vent caps, resulting in personal injury and damage to the vehicle or battery. Lift the battery with a battery carrier or with your hands on opposite corners.



WARNING: Keep batteries out of reach of children. Batteries contain sulfuric acid. Avoid contact with skin, eyes or clothing. Shield your eyes when working near the battery to protect against possible splashing of acid solution. In case of acid contact with skin or eyes, flush immediately with water for a minimum of 15 minutes and get prompt medical attention. If acid is swallowed, call a physician immediately.



WARNING: Battery posts, terminals and related accessories contain lead and lead compounds, chemicals known to the State of California to cause cancer and reproductive harm. **Wash your hands after handling.**



WARNING: This vehicle may have more than one battery. Removing the battery cables from only one battery does not disconnect your vehicle electrical system. Make sure you disconnect the battery cables from all batteries when disconnecting power. Failure to do so may cause serious personal injury or property damage.



WARNING: For vehicles with Auto-Start-Stop the battery requirement is different. You must replace the battery with one of exactly the same specification.



WARNING: For vehicles equipped with a 12V battery vent tube, always properly reconnect the vent tube to the battery after disconnecting. Failure to follow this instruction could allow harmful gasses to enter the vehicle cabin, which could cause personal injury or death.

WHAT IS THE BATTERY MANAGEMENT SYSTEM

The battery management system monitors battery conditions and takes actions to extend battery life.

HOW DOES THE BATTERY MANAGEMENT SYSTEM WORK

If excessive battery drain is detected, the system temporarily disables some electrical systems to protect the battery.

Systems included are:

- Heated rear window.
- Heated seats.
- Climate control.
- Heated steering wheel.

Maintenance

- Audio unit.
- Navigation system.

A message could appear in the information display to alert you that battery protection actions are active. This message is only for notification that an action is taking place, and not intended to indicate an electrical problem or that the battery requires replacement.

BATTERY MANAGEMENT SYSTEM LIMITATIONS

After battery replacement, or in some cases after charging the battery with an external charger, the battery management system requires eight hours of vehicle sleep time to relearn the battery state of charge. During this time, your vehicle must remain fully locked with the ignition switched off.

Note: *Prior to relearning the battery state of charge, the battery management system could temporarily disable some electrical systems.*

Electrical Accessory Installation

To make sure the battery management system works correctly, do not connect an electrical device ground connection directly to the battery negative post. This can cause inaccurate measurements of the battery condition and potential incorrect system operation.

Note: *If you add electrical accessories or components to the vehicle, it could adversely affect battery performance and durability. This could also affect the performance of other electrical systems in the vehicle.*

CHANGING THE 12V BATTERY

The battery is in the engine compartment. See **Maintenance** (page 508).

Your vehicle has a maintenance-free battery. It does not require additional water during service.

Note: *There may be additional components that need to be removed or disconnected before you can safely remove the battery from your vehicle. For specific guidance on which components may need to be addressed, it is best to contact your dealer for detailed information.*

If the vehicle battery has a cover, make sure you correctly install it after cleaning or replacing the battery.

For longer, trouble-free operation, keep the top of the battery clean and dry and the battery cables tightly fastened to the battery terminals. If any corrosion is present on the battery or terminals, remove the cables from the terminals and clean with a wire brush. You can neutralize the acid with a solution of baking soda and water.

We recommend that you disconnect the negative battery cable terminal from the battery if you plan to store your vehicle for an extended period.

Note: *If you only disconnect the negative battery cable terminal, make sure it is isolated or placed away from the battery terminal to avoid unintended connection or arcing.*

If you disconnect or replace the battery and your vehicle has an automatic transmission, it must relearn its adaptive strategy. Because of this, the transmission may shift firmly when first driven. This is normal operation while the transmission fully updates its operation to optimum shift feel.

Removing the Battery

1. Apply the parking brake and switch the ignition off.

Maintenance

2. Switch all electrical equipment off, for example lights and radio.
3. Wait a minimum of two minutes before disconnecting the battery.

Note: *The engine management system has a power hold function and remains powered for a period of time after you switch the ignition off. This allows the system to store diagnostic and adaptive tables.*

Disconnecting the battery without waiting can cause damage not covered by the vehicle Warranty.

4. Disconnect and isolate the negative battery cable terminal.
5. Disconnect and isolate the positive battery cable terminal.

Note: *Before removing batteries with a vent tube, disconnect and secure the tube.*

6. Remove the battery securing clamp.
7. Remove the battery.

If you disconnect or replace the vehicle battery, you must reset the following features:

- Window bounce-back. See **Window Bounce-Back** (page 158).
- Clock Settings.
- Pre-set radio stations.

Replacing the Battery

Note: *Before reconnecting the battery, make sure the ignition remains switched off.*

You must replace the battery with one of exactly the same specification.

To install, reverse the removal procedure.

Note: *Make sure that you correctly install the battery cable terminals, battery terminal covers, battery vent tube, battery securing clamp and battery cover.*

RESETTING THE BATTERY SENSOR

When you install a new battery, reset the battery sensor by doing the following:

1. Switch the ignition on, and leave the engine off.

Note: *Complete Steps 2 and 3 within 10 seconds.*

2. Flash the high beam headlamps five times, ending with the high beams off.
3. Press and release the brake pedal three times.

The battery warning lamp flashes three times to confirm that the reset is successful.

RECYCLING AND DISPOSING OF THE 12V BATTERY



Make sure that you dispose of old batteries in an environmentally friendly way.

Seek advice from your local authority about recycling old batteries.

12V BATTERY – TROUBLESHOOTING

12V BATTERY – WARNING LAMPS



If it illuminates while driving, it indicates a charging system error. Switch off all unnecessary electrical equipment and have your vehicle immediately checked.

Maintenance

12V BATTERY – INFORMATION MESSAGES

Message	Details
Electrical system fault Service soon Steering and brake assist limited	The charging system needs servicing. If the warning stays on or continues to come on, have your vehicle checked as soon as possible. ¹
Electrical system fault Service now Steering and brake assist limited	The charging system needs servicing. Have your vehicle immediately checked. ¹
Turn power off to save battery	The battery management system determines that the battery is at a low state of charge. Turn the ignition off as soon as possible to protect the battery. The system clears this message once you start your vehicle and the battery state of charge recovers. Turning off unnecessary electrical loads allows for a faster battery state-of-charge recovery.
Electrical power saver active Some features turned off See manual	Displays when the battery management system detects an extended low-voltage condition. The system disables various vehicle features to help preserve the battery. Turn off as many of the electrical loads as soon as possible to improve system voltage. If the system voltage recovers, the disabled features will operate again as normal. ¹
12V battery low Charge by driving Steering and brake assist limited	The battery management system determines that the 12V battery is at a low state of charge. Start the engine to charge the battery or charge the battery using an aftermarket battery charger. Always use the vehicle ground point when connecting the negative cable of the external battery charger. See Jump Starting the Vehicle (page 489). This message clears once you restart your vehicle and the battery state of charge has recovered. Do not switch on the ignition when a battery charger is in use to charge the battery. To resolve the issue after the battery reset, start and stop the vehicle three times. See Starting and Stopping the Engine (page 235). ²

¹ Check Brake System message may also display.

² Check Brake System message may also display. Start and stop the vehicle three times or charge the battery to clear the message. If the message still appears, have the system checked as soon as possible.

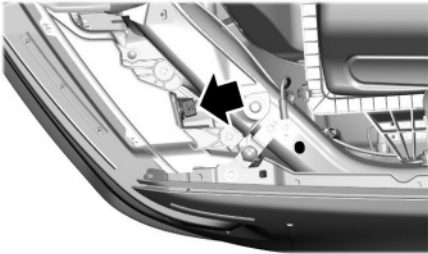
Maintenance

ADJUSTING THE HEADLAMPS

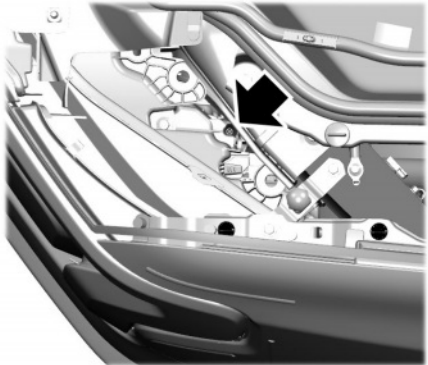
Vertical Aim Adjustment

We properly aim the headlamps on your vehicle at the assembly plant. If your vehicle has been in an accident, have your vehicle serviced as soon as possible to check and realign your headlamps.

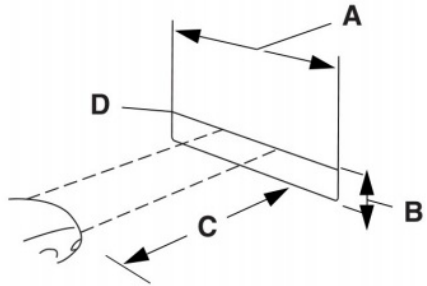
Mid Series LED Headlamp Adjuster



Hi Series LED Headlamp Adjuster



Headlamp Aiming Target



- A 8 feet (2.4 m).
- B Center height of lamp to ground (measurement B is relative to vehicle height).
- C 25 feet (7.6 m).
- D Horizontal reference line.

1. Park your vehicle directly in front of a wall or screen on a level surface, approximately 25 ft (7.6 m) away.
2. Measure the height from the center of your headlamp, indicated by a 3 millimeter circle on the lens, to the ground and mark a 8 ft (2.4 m) horizontal reference line on the vertical wall or screen at this height, a piece of masking tape works well.
3. Switch on the low beam headlamps to illuminate the wall or screen and open the hood. Cover one of the headlamps so no light hits the wall.

Maintenance



- On the wall or screen, observe a light pattern with a distinct horizontal edge toward the right. If this edge is not at the horizontal reference line, adjust the beam so the edge is at the same height as the horizontal reference line.
- Locate the vertical adjuster on each headlamp. Use a #2 Phillips screwdriver to turn the adjuster either counterclockwise or clockwise in order to adjust the vertical aim of the headlamp.
- Repeat Steps 3 through 7 to adjust the other headlamp.

- Close the hood and turn off the lamps.

Horizontal Aim Adjustment

You do not need to perform horizontal aim for this vehicle. It is not adjustable.

EXTERIOR BULBS

EXTERIOR BULB SPECIFICATION CHART



WARNING: Make sure the bulbs have cooled down before removing them. Failure to follow this warning could result in serious personal injury.

Replacement bulbs are specified in the chart below. Headlamp bulbs must be marked with an authorized D.O.T. marking for North America to make sure they have the proper lamp performance, light brightness, light pattern and safe visibility. The correct bulbs will not damage the lamp assembly or void the lamp assembly warranty and will provide quality bulb illumination time.

Lamp	Specification	Power (Watt)
Central high mounted stop lamp.	912	16
Central high mounted cargo lamp. Vehicles with cargo box.	LED	LED
Daytime running lamp (XLT optional, XL, Lariat, Platinum, King Ranch, Limited, Raptor).	LED	LED
Front turn signal and parking lamp (XLT optional, XL, Lariat, Platinum, King Ranch, Limited).	LED	LED
Front fog lamp (XLT optional, XL, Lariat, Platinum, King Ranch, Limited, Raptor).	LED	LED

Maintenance

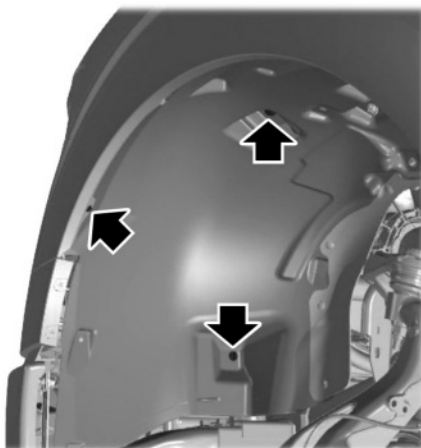
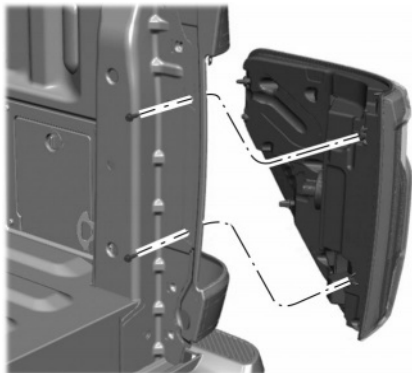
Lamp	Specification	Power (Watt)
Front side marker lamp (Lariat optional, Platinum, King Ranch, Limited).	LED	LED
Front side marker lamp (XL, XLT).	W5W	5
Headlamp (XLT optional, XL, Lariat, Platinum, King Ranch, Limited).	LED	LED
License plate lamp (XLT optional, XL, Lariat, Platinum, King Ranch, Limited).	168	5
License plate lamp (Raptor).	LED	LED
Puddle lamp.	LED	LED
Rear cargo box lamp.	LED	LED
Rear lamp, stop lamp, rear turn signal and rear side marker lamp (XL, XLT).	WT21W/7W	21/7
Reversing lamp (XL, XLT).	LED	LED
Side turn signal lamp.	LED	LED
Taillamp-all functions (Lariat, Platinum, King Ranch, Limited, Raptor).	LED	LED

Note: LED lamps are not serviceable. Have your vehicle checked if they fail.

Maintenance

REMOVING A REAR LAMP ASSEMBLY

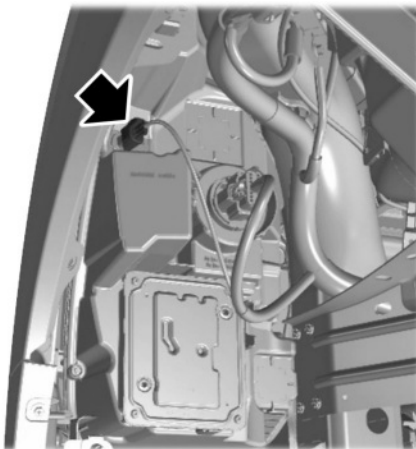
1. Make sure the headlamps are off.
2. Open the tailgate to access the rear lamp assemblies.



3. Remove the two bolts from the tail lamp assembly. Then, carefully pull the lamp assembly from the tailgate pillar by releasing the two retaining tabs.
4. Disconnect the electrical connector from the bulb.
5. To install, reverse the removal procedure.

CHANGING A FRONT SIDE MARKER LAMP BULB

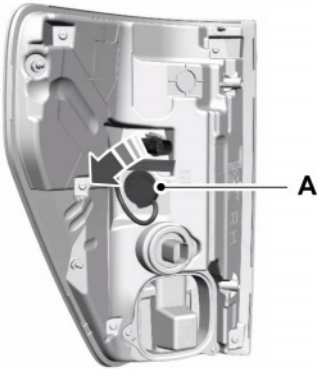
1. Rotate the steering wheel to the opposite side of the bulb needing replacement.



Maintenance

4. Remove the bulb holder from the lamp assembly by turning it counterclockwise and pulling it straight out.
5. Disconnect the bulb from the electrical connector.
6. To install, reverse the removal procedure.

CHANGING A REAR LAMP BULB



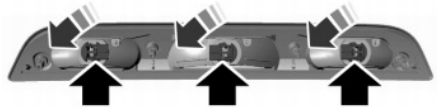
A Turn signal bulb.

1. Remove the rear lamp assembly.
2. Rotate the bulb socket counterclockwise and remove it from the rear lamp assembly.
3. Disconnect the bulb from the electrical connector.
4. To install, reverse the removal procedure.

CHANGING A HIGH MOUNTED STOPLAMP BULB

1. Make sure the lamps are off.

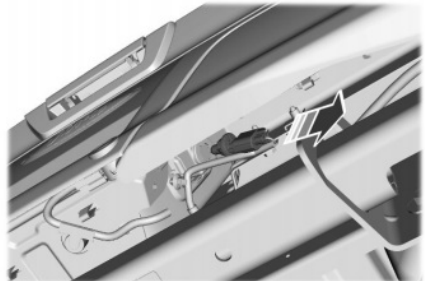
2. Remove the four screws and move the lamp assembly away from the vehicle to expose the bulb sockets.



3. Remove the bulb socket by rotating it counterclockwise and pulling it out of the lamp assembly.
4. Pull the bulb straight out of the socket.
5. To install, reverse the removal procedure.

CHANGING A LICENSE PLATE LAMP BULB

The license plate bulbs are behind the rear bumper.



1. Reach behind the rear bumper to locate the bulb.

Maintenance

2. Twist the bulb socket counterclockwise and carefully pull to remove it from the lamp assembly.
3. Pull the bulb straight out of the socket.
4. To install, reverse the removal procedure.

INTERIOR BULBS

INTERIOR BULB SPECIFICATION CHART

Your vehicle has LED lamps. These are not serviceable items. See an authorized dealer if they fail.

Vehicle Specifications

ENGINE SPECIFICATIONS - 2.7L

Engine	Specification
Compression ratio.	10.0:1
Displacement.	165 in ³ (2,700 cm ³)
Firing order.	1-4-2-5-3-6
Ignition system.	Coil on plug
Required fuel.	Minimum 87 octane
Spark plug gap.	0.028 in (0.7 mm) - 0.031 in (0.8 mm)

Vehicle Specifications

ENGINE SPECIFICATIONS - 3.5L ECOBOOST (BM), EXCLUDING: RAPTOR

Engine	Specification
Compression ratio.	10.5:1
Displacement.	213.4 in ³ (3,497 cm ³)
Firing order.	1-4-2-5-3-6
Ignition system.	Coil on plug
Required fuel.	Minimum 87 octane
Spark plug gap.	0.028 in (0.7 mm) - 0.031 in (0.8 mm)

Vehicle Specifications

ENGINE SPECIFICATIONS - 3.5L ECOBOOST (BM), RAPTOR

Item	Specification
Engine position.	Front mount/longitudinal
Engine type.	3.5L 24V Ti-VCT
Number and arrangement of cylinders.	V6
Valves.	4 per cylinder
Actuation.	Twin independent variable camshaft timing - hydraulic roller finger follower valve actuation
Bore.	3.6 in (92.5 mm)
Stroke.	3.4 in (86.7 mm)
Compression ratio.	10.5:1
Engine displacement.	213.4 in ³ (3,497 cm ³)
Maximum net power.	450 hp (336 kW) (457 cv) @5250 rpm
Maximum net torque.	510 lb.ft (691 Nm) @ 3100 rpm
Normal engine idling speed.	625 rpm
Maximum engine speed.	6250 rpm
Ignition firing order.	1-4-2-5-3-6
Ignition system.	Coil on plug
Air induction type.	Turbo charged
Spark plug gap.	0.028 in (0.7 mm) - 0.031 in (0.8 mm)

Vehicle Specifications

ENGINE SPECIFICATIONS - 3.5L, FULL HYBRID ELECTRIC VEHICLE (FHEV)

Engine	Specification
Compression ratio.	10.5:1
Displacement.	213.4 in ³ (3,497 cm ³)
Firing order.	1-4-2-5-3-6
Ignition system.	Coil on plug
Required fuel.	Minimum 87 octane
Spark plug gap.	0.028 in (0.7 mm) - 0.031 in (0.8 mm)

Vehicle Specifications

ENGINE SPECIFICATIONS - 5.0L

Engine	Specification
Compression ratio.	12:1
Displacement.	307 in ³ (5,038 cm ³)
Firing order.	1-3-7-2-6-5-4-8
Ignition system.	Coil on plug, coil near plug
Required fuel.	Minimum 87 octane
Spark plug gap.	0.039 in (1 mm) – 0.043 in (1.1 mm)

Vehicle Specifications

ENGINE SPECIFICATIONS - 5.2L

Item	Description
Configuration.	90 degree V8.
Bore x stroke.	3.70 in (94 mm) bore x 3.66 in (93 mm) stroke.
Displacement.	315 in ³ (5,163 cm ³)
Compression ratio.	9.5:1
Spark plug gap.	0.037 ± 0.002 in (0.95 ± 0.05 mm)
Horsepower.	720 hp (537 kW) @ 6650 rpm
Torque.	640 lb.ft (868 Nm) @ 4300 rpm
Redline.	7000 RPM
Valvetrain.	Overhead cams - roller finger followers.
Ignition.	Coil on plug.
Throttle body.	3.6 in (92 mm)
Pistons.	Forged aluminum.
Crankshaft.	Forged steel cross plane.
Connecting rods.	Forged steel I-beam.
Induction.	Intercooled supercharger.
Exhaust system.	High flow exhaust with X-pipe and active valves for acoustic refinement.

Vehicle Specifications

MOTORCRAFT PARTS - 2.7L

Component	Motorcraft Part Number
Air filter element.	FA-1883
Battery. ¹	See note below. ¹
Cabin air filter.	FP-92
Engine oil filter.	FL-2062-A
Spark plug.	SP-594
Windshield wiper blade.	WW-2208

¹ Configure your vehicle's battery management system to match the replacement battery. Failure to use an appropriate configuration for your battery management system could result in shortened battery life, features not working correctly, or your vehicle not starting. Consult your local dealer or service provider for further details.

² See your dealer for the most current part number.

We recommend Motorcraft parts that are available at your authorized dealer or at www.fordparts.com. We engineer these parts for your vehicle to meet or exceed our specifications. Use of other parts could impact vehicle performance, emissions and durability. Your warranty could be void for any damage related to use of other parts.

Vehicle Specifications

MOTORCRAFT PARTS - 3.5L ECOBOOST (BM), EXCLUDING: RAPTOR

Component	Motorcraft Part Number
Air filter element.	FA-1883
Battery. ¹	See note below. ²
Cabin air filter.	FP-92
Engine oil filter. ³	FL-500-S
Spark plug.	SP-596
Windshield wiper blade.	WW-2208

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² See your dealer for the most current part number.

³ If a Motorcraft oil filter is not available, use an oil filter that aligns to SAE/USCAR – 36 Performance Specifications. Filter Type C.

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Vehicle Specifications

MOTORCRAFT PARTS - 3.5L ECOBOOST (BM), RAPTOR

Component	Motorcraft Part Number
Air filter element.	FA-1883
Battery. ¹	See note below. ²
Cabin air filter.	FP-92
Engine oil filter. ³	FL-500-S
Spark plug.	SP-596
Windshield wiper blade.	WW-2208

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Vehicle Specifications

MOTORCRAFT PARTS - 3.5L, FULL HYBRID ELECTRIC VEHICLE (FHEV)

Component	Motorcraft Part Number
Air filter element.	FA-1883
Battery. ¹	See note below. ²
Cabin air filter.	FP-92
Engine oil filter. ³	FL-500-S
Spark plug.	SP-596
Windshield wiper blade.	WW-2208

¹ Configure your vehicle's battery management system to match the replacement battery. Failure to use an appropriate configuration for your battery management system could result in shortened battery life, features not working correctly, or your vehicle not starting. Consult your local dealer or service provider for further details.

² See your dealer for the most current part number.

³ If a Motorcraft oil filter is not available, use an oil filter that aligns to SAE/USCAR – 36 Performance Specifications. Filter Type C.

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Vehicle Specifications

MOTORCRAFT PARTS - 5.0L

Component	Motorcraft Part Number
Air filter element.	FA-1883
Battery. ¹	See note below. ²
Cabin air filter.	FP-92
Engine oil filter. ³	FL-500-S
Spark plug.	SP-588
Windshield wiper blade.	WW-2208

¹Configure your vehicle's battery management system to match the replacement battery. Failure to use an appropriate configuration for your battery management system could result in shortened battery life, features not working correctly, or your vehicle not starting. Consult your local dealer or service provider for further details.

²See your dealer for the most current part number.

³If a Motorcraft oil filter is not available, use an oil filter that aligns to SAE/USCAR – 36 Performance Specifications. Filter Type C.

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Vehicle Specifications

MOTORCRAFT PARTS - 5.2L

Component	Motorcraft Part Number
Air filter element.	FA-1922
Battery. ¹	See note below. ²
Oil filter. ³	FL-500-S
Spark plugs.	SP-581-X
Transmission filter.	FT-202
Windshield wiper blade.	WW-2208
Cabin air filter.	FP-92

¹ Configure your vehicle's battery management system to match the replacement battery. Failure to use an appropriate configuration for your battery management system could result in shortened battery life, features not working correctly, or your vehicle not starting. Consult your local dealer or service provider for further details.

² See your dealer for the most current part number.

³ If a Motorcraft oil filter is not available, use an oil filter that aligns to SAE/USCAR – 36 Performance Specifications. Filter Type C.

Note: The use of any oil filter other than the dealer supplied oil filter could cause engine damage. Use the listed Motorcraft oil filter for maximum performance, reliability and durability.

Vehicle Care

CLEANING PRODUCTS

Materials

For best results, use the following products

or products of equivalent quality:

For additional information and assistance, we recommend that you contact an authorized dealer.

Name	Specification
Motorcraft® Bug and Tar Remover, ZC-42 (U.S. & Canada)	
Motorcraft® Custom Bright Metal Cleaner, ZC-15 (U.S. & Canada)	ESR-M5B194-B
Motorcraft® Detail Wash, ZC-3-A (U.S. & Canada)	ESR-M14P4-A
Motorcraft® Engine Shampoo and Degreaser, ZC-20 (U.S.)	ESR-M14P3-A
Motorcraft® Engine Shampoo, CXC-66-A (Canada)	
Motorcraft® Premium Leather and Vinyl Cleaner, ZC-56 (U.S. & Canada)	
Motorcraft® Multi-Purpose Cleaner, CXC-101 (Canada)	
Motorcraft® Premium Windshield Wash Concentrate with Bitterant, ZC-32-B2 (U.S.)	WSS-M14P19-A
Motorcraft® Premium Quality Windshield Washer Fluid, CXC-37-F/M (Canada)	WSS-M14P19-A
Motorcraft® Professional Strength Carpet & Upholstery Cleaner, ZC-54 (U.S. & Canada)	
Motorcraft® Premium Glass Cleaner, CXC-100 (Canada)	ESR-M14P5-A
Motorcraft® Spot and Stain Remover, ZC-14 (U.S.)	
Motorcraft® Ultra-Clear Spray Glass Cleaner, ZC-23 (U.S.)	ESR-M14P5-A
Motorcraft® Wheel and Tire Cleaner, ZC-37-A (U.S. & Canada)	

Vehicle Care

CLEANING THE EXTERIOR

CLEANING THE EXTERIOR PRECAUTIONS

Immediately remove fuel spillages, additive residuals, bird droppings, insect deposits and road tar. These may damage your vehicle's paintwork or trim over time. Remove any exterior accessories, for example antennas, before entering a car wash.

Note: *If you intend to park your vehicle for an extended period after cleaning, drive it for few minutes before parking. This reduces the risk of corrosion of the brake discs, brake pads and linings.*

CLEANING THE EXTERIOR PRECAUTIONS - RAPTOR

Do not drive your vehicle through an automatic car wash due to the vehicle's tire width and track. Wash your vehicle by hand or by using a touchless car wash with no mechanical tracks on the floor.

Note: *If you intend to park your vehicle for an extended period after cleaning, drive it for few minutes before parking. This reduces the risk of corrosion of the brake discs, brake pads and linings.*

CLEANING HEADLAMPS AND REAR LAMPS

We recommend that you only use cold or lukewarm water containing car shampoo to clean the headlamps and the rear lamps.

Do not scrape the lamps.

Do not wipe lamps when they are dry.

CLEANING WINDOWS AND WIPER BLADES

To clean the windshield and wiper blades:

- Clean the windshield with a non-abrasive glass cleaner.

Note: *When cleaning the interior of the windshield, avoid getting any glass cleaner on the instrument panel or door panels. Wipe any glass cleaner off these surfaces immediately.*

- Clean the wiper blades with washer fluid or water applied with a soft sponge or cloth.

Note: *Do not use razor blades or other sharp objects to clean or remove decals from the inside of the heated rear window. This can cause damage not covered by the vehicle Warranty.*

Note: *Do not use chemicals or corrosive products, as they can compromise surfaces and damage critical systems of your vehicle.*

CLEANING CHROME, ALUMINIUM OR STAINLESS STEEL

We recommend that you only use a car shampoo, a soft cloth and water on bumpers and other chrome, aluminium or stainless steel parts.

Note: *For additional information and assistance, we recommend that you contact an authorized dealer.*

Note: *Rinse the area well after cleaning.*

Note: *Do not use abrasive materials, for example steel wool or plastic pads, as they can scratch these surfaces.*

Note: *Do not use chrome cleaner, metal cleaner or polish on wheels or wheel covers.*

Vehicle Care

CLEANING WHEELS

Only use a recommended wheel and tire cleaner to clean the wheels. For additional information and assistance, contact an authorized dealer.

1. Use a sponge to remove heavy deposits of dirt and brake dust.
2. Rinse well after cleaning.

Note: Do not apply a cleaning chemical to hot wheel rims, wheel covers, and wheel ornaments.

If you intend to park your vehicle for an extended period after cleaning the wheels, drive it for few minutes before parking to reduce the risk of corrosion of the brake discs, brake pads, and linings.

Do not clean hot wheel rims, wheel covers and wheel ornaments.

Note: Some car washes could damage wheel rims, wheel covers, and wheel ornaments.

Note: Using non-recommended cleaners, harsh acidic cleaning products, chrome wheel cleaners or abrasive materials could damage wheel rims and covers.

Note: Failure to properly clean the stainless steel lug nuts may result in a white, hazy finish, pitting, or an orange/brown rust appearance. Such damage is not covered by your vehicle warranty.

Cleaning Running Boards

We recommend that you clean your running boards in the following way:

1. Use a clean, soft, non-abrasive sponge or brush to remove heavy deposits of dirt.
2. Allow the cleaner to sit on the running board surface for the time specified. Rinse thoroughly with cold water.

3. For additional information and assistance, contact an authorized dealer.

Note: Do not leave the cleaner on longer than the recommended wait time. This could damage the running boards.

Note: Do not allow the cleaner to dry unless instructed.

Note: Some car washes could damage the running boards.

Note: Using non-recommended cleaners, harsh cleaning products, chrome wheel cleaners or abrasive materials could damage the running boards.

CLEANING THE ENGINE COMPARTMENT

Use a vacuum cleaner to remove debris from the screen area below the windshield.

Note: If you are not familiar with the parts around the engine do not wash the engine compartment. Avoid frequent engine washes.

When washing the engine compartment:

- Never wash or rinse the engine while it is hot or running.
- Never wash or rinse any ignition coil, spark plug wire or spark plug well.
- Cover the battery, power distribution box, and air filter assembly to prevent water damage.

Note: If your vehicle has an engine cover remove the cover before application of shampoo and degreaser.

- Spray an approved engine shampoo and degreaser on all parts that require cleaning and rinse with water.

Note: Follow the manufacturer's instructions for using engine shampoo and degreaser.

Vehicle Care

CLEANING STRIPES OR GRAPHICS

It is recommended to wash your vehicle by hand however, pressure washing may be used under the following conditions:

- Use a spray with a minimum of 40° wide spray angle pattern.
- Keep the nozzle 12 in (30 cm) and at a 90° angle to your vehicle.
- Do not use water pressure higher than 1,000 psi (6,895 kPa).
- Do not use water hotter than 73°F (23°C).

Note: Holding the pressure washer nozzle at an angle to the vehicle's surface may damage graphics and cause the edges to peel away.

CLEANING CAMERA LENSES AND SENSORS

We recommend that you only use lukewarm or cold water and a soft cloth to clean the camera lens and sensors.

Note: Do not pressure wash camera lens and sensors.

CLEANING THE UNDERBODY

Flush the complete underside of your vehicle frequently. Keep body and door drain holes free from packed dirt.

Suspension and steering components may require regular cleaning with a power washer or a thorough rinse with a strong stream of water if the vehicle is operated in dusty or muddy environments. Leaf springs or other suspension components may emit squeaking or popping noises while operating the vehicle if particles, such as dirt, rocks, or other debris, are present in the components.

CLEANING THE INTERIOR

CLEANING THE INSTRUMENT PANEL



WARNING: Do not use chemical solvents or strong detergents when cleaning the steering wheel or instrument panel to avoid contamination of the airbag system.

We recommend that you only clean the instrument panel and cluster lens with a damp soft cloth. Dry the area with a clean, soft cloth.

For additional information and assistance, we recommend that you contact an authorized dealer.

Note: Avoid cleaners or polishes that increase the gloss of the upper portion of the instrument panel. The dull finish in this area helps protect you from undesirable windshield reflection.

CLEANING PLASTIC

We recommend that you only use a mild soap and water solution on a soft cloth. Dry the area with a clean, soft cloth.

Note: Do not allow air fresheners and hand sanitizers to spill onto interior surfaces. If a spill occurs, wipe off immediately. Your warranty may not cover these damages.

CLEANING DISPLAYS AND SCREENS

We recommend that you only use a microfiber cloth in a circular motion to clean off the fingerprint or dust.

Note: Do not pour or spray alcohol onto the touchscreen.

Vehicle Care

Note: Do not use detergent or any type of solvent to clean the touchscreen.

CLEANING FABRIC



WARNING: On vehicles equipped with seat-mounted airbags, do not use chemical solvents or strong detergents. Such products could contaminate the side airbag system and affect performance of the side airbag in a crash.

We recommend that you only clean fabric in the following way:

1. Remove dust and loose dirt with a vacuum cleaner.
2. Wipe the surface with a soft, damp cloth and a mild soap and water solution. Dry the area with a clean, soft cloth.
3. For additional information and assistance, we recommend that you contact an authorized dealer.

For heavy stains, spot clean the area. If a ring forms on the fabric, clean the entire area immediately, but do not oversaturate or the ring could set.

CLEANING LEATHER



WARNING: On vehicles equipped with seat-mounted airbags, do not use chemical solvents or strong detergents. Such products could contaminate the side airbag system and affect performance of the side airbag in a crash.

We recommend that you only clean the leather surfaces in the following way:

1. Remove dust and loose dirt with a vacuum cleaner.

2. Wipe the surface with a soft, damp cloth and a mild soap and water solution. Dry the area with a clean, soft cloth.
3. Make sure the leather is dry, then apply a small amount of conditioner to a clean, dry cloth.
4. Rub the conditioner into the leather until it disappears. Allow the conditioner to dry, then repeat the process for the entire interior. If a film appears, wipe it off with a dry, clean cloth.
5. For additional information and assistance, we recommend that you contact an authorized dealer.

CLEANING VINYL



WARNING: On vehicles equipped with seat-mounted airbags, do not use chemical solvents or strong detergents. Such products could contaminate the side airbag system and affect performance of the side airbag in a crash.

We recommend that you only clean vinyl surfaces in the following way:

1. Remove dust and loose dirt with a vacuum cleaner.
2. Wipe the surface with a soft, damp cloth and a mild soap and water solution. Dry the area with a clean, soft cloth.
3. For additional information and assistance, we recommend that you contact an authorized dealer.

CLEANING CARPETS AND FLOOR MATS

We recommend that you only clean your carpets in the following way:

Vehicle Care

1. Remove dust and loose dirt with a vacuum cleaner.
2. Wipe the surface with a soft, damp cloth and a mild soap and water solution. Dry the area with a clean, soft cloth.
3. For additional information and assistance, we recommend that you contact an authorized dealer.

For heavy stains, spot clean the area. If a ring forms on the fabric, clean the entire area immediately, but do not oversaturate or the ring could set.

We recommend that you only clean your floor mats in the following way:

1. Remove dust and loose dirt with a vacuum cleaner.
2. Wash rubber floor mats using mild soap and lukewarm or cold water.
3. Completely dry the floor mat before placing them back in your vehicle.

CLEANING SEATBELTS



WARNING: Do not use cleaning solvents, bleach or dye on the vehicle's seatbelts, as these actions may weaken the belt webbing.

1. Wipe the surface with a soft, damp cloth and a mild soap and water solution. Dry the area with a clean, soft cloth.

CLEANING GLASS ROOF TRACKS

1. Remove debris from the tracks with a vacuum cleaner.
2. Wipe the bulb seal and mating painted roof metal surface with a soft, damp cloth and a mild soap and water solution.

Note: The glass roof rail tracks are greased to maintain proper functionality. Do not wipe off the grease.

REPAIRING MINOR PAINT DAMAGE

We recommend that you contact an authorized dealer to identify your vehicle color code. Authorized dealers have touch-up paint to match your vehicle's color.

Before repairing minor paint damage, use a cleaner to remove particles such as bird droppings, tree sap, insect deposits, tar spots, road salt and industrial fallout.

Read the instructions before using cleaning products.

WAXING YOUR VEHICLE

Wax the high-gloss painted surface of your prewashed vehicle once or twice a year.

We recommend that you only use an approved quality wax that does not contain abrasives. Follow the manufacturer's instructions to apply and remove the wax. For additional information and assistance, we recommend that you contact an authorized dealer.

When washing and waxing, park your vehicle in a shaded area out of direct sunlight.

Note: Avoid waxing unpainted or low-gloss black colored parts, they discolor over time.

Storing Your Vehicle

PREPARING YOUR VEHICLE FOR STORAGE

If you plan on storing your vehicle for 30 days or more, the following maintenance recommendations make sure your vehicle stays in good operating condition.

Under various conditions, long-term storage may lead to degraded engine performance or failure unless you use specific precautions to preserve your vehicle.

General

- Store all vehicles in a dry, ventilated place.
- If vehicles are stored outside, they require regular maintenance to protect against rust and weather damage.
- Make sure all linkages, cables, levers and pins under your vehicle are covered with grease to prevent rust.
- Move vehicles at least 25 ft (7.5 m) every 15 days to lubricate working parts and prevent corrosion.
- Fill the fuel tank with high-quality fuel until the first automatic shutoff of the fuel pump nozzle.

Engine

- Change the engine oil and filter prior to storage because used engine oil contains contaminants which may cause engine damage.
- Start the engine every 15 days for a minimum of 15 minutes. Run at fast idle with the climate controls set to defrost until the engine reaches normal operating temperature.
- With your foot on the brake, shift through all the gears while the engine is running.

Body

- Wash your vehicle thoroughly to remove dirt, grease, oil, tar or mud from exterior surfaces, rear wheel housings and the underside of front fenders.
- Periodically wash your vehicle if it is stored in exposed locations.
- Touch-up exposed or primed metal to prevent rust.
- Cover chrome and stainless steel parts with a thick coat of auto wax to prevent discoloration. Rewax as necessary when you wash your vehicle.
- Lubricate all hood, door and luggage compartment hinges and latches with a light grade oil.
- Cover interior trim to prevent fading.
- Keep all rubber parts free from oil and solvents.

12 Volt Battery

- When storing your vehicle for longer than 30 days the battery state of charge should be approximately 50%. Additionally, we recommend to disconnect the 12v battery to reduce system loads on the battery, or you can use a trickle charger for longer storage periods.
- Check and recharge as necessary. Keep connections clean.

Note: *It is necessary to reset memory features if you disconnect the battery cables.*

Storing Your Vehicle

Tires

- Maintain recommended air pressure.
- To minimize flat spots on the tires, inflate all four tires to the recommended cold pressures listed on the Safety Compliance Certification label or Tire Label affixed to your vehicle. When the vehicle is taken out of storage, reset the tire pressures as necessary to the recommended levels listed on the Safety Compliance Certification label or Tire Label affixed to your vehicle.

Brakes

Make sure the brakes and parking brake fully release.

Note: *If you intend to park your vehicle for an extended period after cleaning, drive it for few minutes before parking. This reduces the risk of corrosion of the brake discs, brake pads and linings.*

- Check brake pedal operation. Corroded brake rotors could cause brake noise. Drive your vehicle and gently apply and release the brakes repeatedly over a 10-minute drive to reduce the corrosion from the brakes.
- Check fluid levels (including coolant, oil and gas) to make sure there are no leaks, and fluids are at recommended levels.
- If you remove the battery, clean the battery cable ends and check for damage.

Contact an authorized dealer if you have any concerns or issues.

REMOVING YOUR VEHICLE FROM STORAGE

When your vehicle is ready to come out of storage, do the following:

- We recommend that you change the engine oil before you use your vehicle again.
- Wash your vehicle to remove any dirt or grease film build-up on window surfaces.
- Check windshield wipers for any deterioration.
- Check the underhood for any foreign materials such as mice or squirrel nests.
- Check the exhaust for any foreign materials.
- Check tire pressures and set tire inflation per the Tire Label.

Wheel and Tire Information

LOCATING THE TIRE LABEL

You will find a Tire Label containing tire inflation pressure by tire size and other important information located on the B-Pillar or the edge of the driver's door. See **Locating the Safety Compliance Certification Labels** (page 422).

DEPARTMENT OF TRANSPORTATION UNIFORM TIRE QUALITY GRADES



Tire Quality Grades apply to new pneumatic passenger car tires. The Quality grades can be found where applicable on the tire sidewall between tread shoulder and maximum section width. For example: **Treadwear 200 Traction AA Temperature A.**

These Tire Quality Grades are determined by standards that the United States Department of Transportation has set.

Tire Quality Grades apply to new pneumatic passenger car tires. They do not apply to deep tread, winter-type snow tires, space-saver or temporary use spare tires, light truck or LT type tires, tires with nominal rim diameters of 10 to 12 inches or limited production tires as defined in Title 49 Code of Federal Regulations Part 575.104 (c)(2).

U.S. Department of Transportation Tire quality grades: The U.S. Department of Transportation requires us to give you the following information about tire grades exactly as the government has written it.

Treadwear

The treadwear grade is a comparative rating based on the wear rate of the tire when tested under controlled conditions on a specified government test course. For example, a tire graded 150 would wear 1½ times as well on the government course as a tire graded 100. The relative performance of tires depends upon the actual conditions of their use, however, and may depart significantly from the norm due to variations in driving habits, service practices, and differences in road characteristics and climate.

Wheel and Tire Information

Traction AA A B C



WARNING: The traction grade assigned to this tire is based on straight-ahead braking traction tests, and does not include acceleration, cornering, hydroplaning or peak traction characteristics.

The traction grades, from highest to lowest are AA, A, B, and C. The grades represent the tire's ability to stop on wet pavement as measured under controlled conditions on specified government test surfaces of asphalt and concrete. A tire marked C may have poor traction performance.

Temperature A B C



WARNING: The temperature grade for this tire is established for a tire that is properly inflated and not overloaded. Excessive speed, underinflation, or excessive loading, either separately or in combination, can cause heat buildup and possible tire failure.

The temperature grades are A (the highest), B and C, representing the tire's resistance to the generation of heat and its ability to dissipate heat when tested under controlled conditions on a specified indoor laboratory

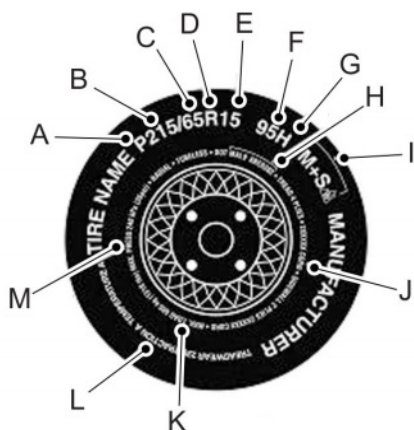
test wheel. Sustained high temperature can cause the material of the tire to degenerate and reduce tire life, and excessive temperature can lead to sudden tire failure. The grade C corresponds to a level of performance which all passenger car tires must meet under the Federal Motor Vehicle Safety Standard No. 139. Grades B and A represent higher levels of performance on the laboratory test wheel than the minimum required by law.

INFORMATION ON THE TIRE SIDEWALL

Both United States and Canada Federal regulations require tire manufacturers to place standardized information on the sidewall of all tires. This information identifies and describes the fundamental characteristics of the tire and also provides a U.S. DOT Tire Identification Number for safety standard certification and in case of a recall.

Wheel and Tire Information

Information on P Type Tires



P215/65R15 95H is an example of a tire size, load index and speed rating. The definitions of these items are listed below. (Note that the tire size, load index and speed rating for your vehicle may be different from this example.)

A. **P:** Indicates a tire, designated by the Tire and Rim Association, that may be used for service on cars, sport utility vehicles, minivans and light trucks. **Note:** If your tire size does not begin with a letter this may mean it is designated by either the European Tire and Rim Technical Organization or the Japan Tire Manufacturing Association.

B. **215:** Indicates the nominal width of the tire in millimeters from sidewall edge to sidewall edge. In general, the larger the number, the wider the tire.

C. **65:** Indicates the aspect ratio which gives the tire's ratio of height to width.

D. **R:** Indicates a radial type tire.

E. **15:** Indicates the wheel or rim diameter in inches. If you change your wheel size, you will have to purchase new tires to match the new wheel diameter.

F. **95:** Indicates the tire's load index. It is an index that relates to how much weight a tire can carry. You may find this information in your owner's manual. If not, contact a local tire dealer.

Note: You may not find this information on all tires because it is not required by federal law.

G. **H:** Indicates the tire's speed rating. The speed rating denotes the speed at which a tire is designed to be driven for extended periods of time under a standard condition of load and inflation pressure. The tires on your vehicle may operate at different conditions for load and inflation pressure. These speed ratings may need to be adjusted for the difference in conditions. The ratings range from 81 mph (130 km/h) to 186 mph (300 km/h). These ratings are listed in the following chart.

Wheel and Tire Information

Note: You may not find this information on all tires because it is not required by federal law.

Letter rating	Speed rating
M	81 mph (130 km/h)
N	87 mph (140 km/h)
Q	99 mph (160 km/h)
R	106 mph (170 km/h)
S	112 mph (180 km/h)
T	118 mph (190 km/h)
U	124 mph (200 km/h)
H	130 mph (210 km/h)
V	149 mph (240 km/h)
W	168 mph (270 km/h)
Y	186 mph (300 km/h)

Note: For tires with a maximum speed capability over 149 mph (240 km/h), tire manufacturers sometimes use the letters ZR. For those with a maximum speed capability over 186 mph (299 km/h), tire manufacturers always use the letters ZR.

H. U.S. DOT Tire Identification Number (TIN): This begins with the letters DOT and indicates that the tire meets all federal standards. The next two numbers or letters are the plant code designating where it was manufactured, the next two are

the tire size code and the last four numbers represent the week and year the tire was built. For example, the numbers 317 mean the 31st week of 1997. After 2000, the numbers go to four digits. For example, 2501 means the 25th week of 2001. The numbers in between are identification codes used for traceability. This information is used to contact customers if a tire defect requires a recall.

I. M+S or M/S: Mud and Snow, or

AT: All Terrain, or

AS: All Season.

J. Tire Ply Composition and Material Used: Indicates the number of plies or the number of layers of rubber-coated fabric in the tire tread and sidewall. Tire manufacturers also must indicate the ply materials in the tire and the sidewall, which include steel, nylon, polyester, and others.

K. Maximum Load: Indicates the maximum load in kilograms and pounds that can be carried by the tire. See the Safety Compliance Certification Label (affixed to either the door hinge pillar, door-latch post, or the door edge that meets the door-latch post, next to the driver's seating position), for the correct tire pressure for your vehicle.

L. Treadwear, Traction and Temperature Grades:

Wheel and Tire Information

***Treadwear:** The treadwear grade is a comparative rating based on the wear rate of the tire when tested under controlled conditions on a specified government test course. For example, a tire graded 150 would wear one and one-half times as well on the government course as a tire graded 100.

***Traction:** The traction grades, from highest to lowest are AA, A, B, and C. The grades represent the tire's ability to stop on wet pavement as measured under controlled conditions on specified government test surfaces of asphalt and concrete. A tire marked C may have poor traction performance.

***Temperature:** The temperature grades are A (the highest), B and C, representing the tire's resistance to the generation of heat and its ability to dissipate heat when tested under controlled conditions on a specified indoor laboratory test wheel.

M. Maximum Inflation

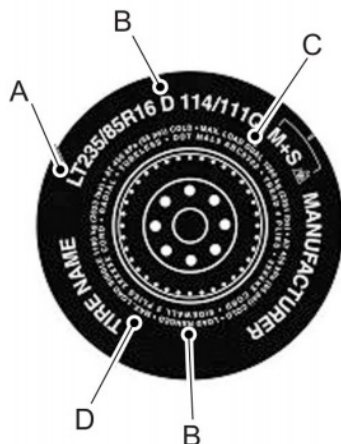
Pressure: Indicates the tire manufacturers' maximum permissible pressure or the pressure at which the maximum load can be carried by the tire. This pressure is normally higher than the vehicle manufacturer's recommended cold inflation pressure which can be found on the Safety Compliance Certification Label (affixed to either the door hinge pillar,

door-latch post, or the door edge that meets the door-latch post, next to the driver's seating position), or Tire Label which is located on the B-Pillar or the edge of the driver's door. The cold inflation pressure should never be set lower than the recommended pressure on the vehicle label.

The tire suppliers may have additional markings, notes or warnings such as standard load or radial tubeless.

Additional Information Contained on the Tire Sidewall for LT Type Tires

Note: *Tire Quality Grades do not apply to this type of tire.*



Wheel and Tire Information

LT type tires have some additional information beyond those of P type tires; these differences are described below.

A. **LT:** Indicates a tire, designated by the Tire and Rim Association, that is intended for service on light trucks.

B. Load Range and Load

Inflation Limits: Indicates the tire's load-carrying capabilities and its inflation limits.

C. Maximum Load Dual lb (kg)

at psi (kPa) cold: Indicates the maximum load and tire pressure when the tire is used as a dual, defined as four tires on the rear axle (a total of six or more tires on the vehicle).

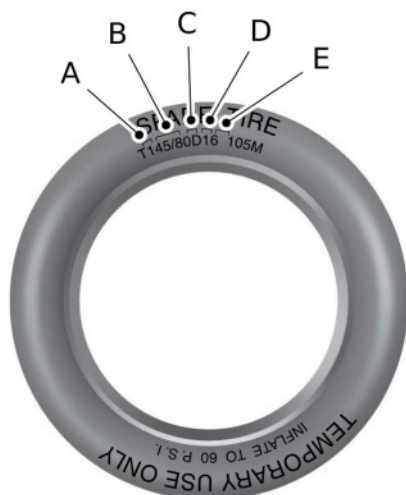
D. Maximum Load Single lb

(kg) at psi (kPa) cold: Indicates the maximum load and tire pressure when the tire is used as a single, defined as two tires (total) on the rear axle.

Information on T Type Tires

T145/80D16 is an example of a tire size.

Note: *The temporary tire size for your vehicle may be different from this example. Tire Quality Grades do not apply to this type of tire.*



T type tires have some additional information beyond those of P type tires; these differences are described below:

A. **T:** Indicates a type of tire, designated by the Tire and Rim Association, that is intended for temporary service on cars, sport utility vehicles, minivans and light trucks.

B. **145:** Indicates the nominal width of the tire in millimeters from sidewall edge to sidewall edge. In general, the larger the number, the wider the tire.

Wheel and Tire Information

C. **80:** Indicates the aspect ratio which gives the tire's ratio of height to width. Numbers of 70 or lower indicate a short sidewall.

D. **D:** Indicates a diagonal type tire.

R: Indicates a radial type tire.

E. **16:** Indicates the wheel or rim diameter in inches. If you change your wheel size, you will have to purchase new tires to match the new wheel diameter.

GLOSSARY OF TIRE TERMINOLOGY

***Tire label:** A label showing the original equipment tire sizes, recommended inflation pressure and the maximum weight the vehicle can carry.

***Tire Identification Number (TIN):** A number on the sidewall of each tire providing information about the tire brand and manufacturing plant, tire size and date of manufacture. Also referred to as DOT code.

***Inflation pressure:** A measure of the amount of air in a tire.

***Standard load:** A class of P-metric or Metric tires designed to carry a maximum load at set pressure. For example: For P-metric tires 35 psi (2.4 bar) and for Metric tires 36 psi (2.5 bar). Increasing the inflation pressure beyond this pressure will not increase the tire's load carrying capability.

***Extra load:** A class of P-metric or Metric tires designed to carry a heavier maximum load at 42 psi (2.9 bar). Increasing the inflation pressure beyond this pressure will not increase the tire's load carrying capability.

***kPa:** Kilopascal, a metric unit of air pressure.

***PSI:** Pounds per square inch, a standard unit of air pressure.

***Cold tire pressure:** The tire pressure when the vehicle has been stationary and out of direct sunlight for an hour or more and prior to the vehicle being driven for 1 mi (1.6 km).

***Recommended inflation pressure:** The cold inflation pressure found on the Safety Compliance Certification Label (affixed to either the door hinge pillar, door-latch post, or the door edge that meets the door-latch post, next to the driver's seating position), or Tire Label located on the B-Pillar or the edge of the driver door.

***B-pillar:** The structural member at the side of the vehicle behind the front door.

***Bead area of the tire:** Area of the tire next to the rim.

***Sidewall of the tire:** Area between the bead area and the tread.

Wheel and Tire Information

***Tread area of the tire:** Area of the perimeter of the tire that contacts the road when mounted on the vehicle.

***Rim:** The metal support (wheel) for a tire or a tire and tube assembly upon which the tire beads are seated.

TIRE REPLACEMENT REQUIREMENTS

AGE



WARNING: Tires degrade over time depending on many factors such as weather, storage conditions, and conditions of use (load, speed, inflation pressure) the tires experience throughout their lives.

In general, tires should be replaced after six years regardless of tread wear. However, heat caused by hot climates or frequent high loading conditions can accelerate the aging process and may require tires to be replaced more frequently.

You should replace your spare tire when you replace the road tires or after six years due to aging even if it has not been used.

U.S. DOT Tire Identification Number

Both United States and Canada Federal regulations require tire manufacturers to place standardized information on the sidewall of all tires. This information identifies and describes the fundamental characteristics of the tire and also provides a U.S. DOT Tire Identification Number for safety standard certification and in case of a recall.

This begins with the letters DOT and indicates that the tire meets all federal standards. The next two numbers or letters are the plant code designating where it was manufactured, the next two are the tire size code and the last four numbers represent the week and year the tire was built. For example, the numbers 317 mean the 31st week of 1997. After 2000, the numbers go to four digits. For example, 2501 means the 25th week of 2001. The numbers in between are identification codes used for traceability. This information is used to contact customers if a tire defect requires a recall.

Tire Replacement Requirements

Your vehicle is equipped with tires designed to provide a safe ride and handling capability.

Wheel and Tire Information



WARNING: Only use replacement tires and wheels that are the same size, as those originally provided for your vehicle. The required tire and wheel sizes, along with the minimum required Load and Speed Index, can be found on the Tire Label on the driver side door frame or the edge of the driver door. If this information is not found in those locations, or for additional options, contact your authorized dealer. Use of any tire or wheel not recommended, could affect the safety and performance of your vehicle, which could result in an increased risk of loss of vehicle control, vehicle rollover, personal injury and death.



WARNING: To reduce the risk of serious injury, when mounting replacement tires and wheels, you should not exceed the maximum pressure indicated on the sidewall of the tire to set the beads without additional precautions listed below. If the beads do not seat at the maximum pressure indicated, re-lubricate and try again.



WARNING: For a mounting pressure more than 20 psi (1.38 bar) greater than the maximum pressure, a Ford dealer or other tire service professional should do the mounting.



WARNING: Always inflate steel carcass tires with a remote air fill with the person inflating standing at a minimum of 12 ft (3.66 m) away from the wheel and tire assembly.



WARNING: When inflating the tire for mounting pressures up to 20 psi (1.38 bar) greater than the maximum pressure on the tire sidewall, the following precautions must be taken to protect the person mounting the tire:

- Make sure that you have the correct tire and wheel size.
- Lubricate the tire bead and wheel bead seat area again.
- Stand at a minimum of 12 ft (3.66 m) away from the wheel and tire assembly.
- Use both eye and ear protection.

Important: Remember to replace the wheel valve stems when the road tires are replaced on your vehicle.

Wheel and Tire Information

It is recommended that the two front tires or two rear tires generally be replaced as a pair if the worn tires still have usable depth.

To avoid potential Four-Wheel Drive (4WD) malfunction or (4WD) system damage, it is recommended to replace all four tires rather than mixing significantly worn tires with new tires.

The tire pressure sensors mounted in the wheels (originally installed on your vehicle) are not designed to be used in aftermarket wheels.

The use of wheels or tires not recommended may affect the operation of your tire pressure monitoring system.

If the tire pressure monitoring system indicator is flashing, your system is malfunctioning. Your replacement tire might be incompatible with your tire pressure monitoring system, or some component of the system may be damaged.

USING SNOW CHAINS



WARNING: Do not exceed 30 mph (50 km/h). Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.



WARNING: Do not use snow chains on snow-free roads.



WARNING: Only fit snow chains to specified tires.



WARNING: If your vehicle is fitted with wheel trims, remove them before fitting snow chains.



WARNING: If you choose to install snow tires on your vehicle, they must be the same size, construction, and load range as the original tires listed on the tire placard, and they must be installed on all four wheels. Mixing tires of different size or construction on your vehicle can adversely affect your vehicle's handling and braking, and may lead to loss of vehicle control.



WARNING: Wheels and tires must be the same size, load index and speed rating as those originally fitted on the vehicle. Use of any other tire or wheel can affect the safety and performance of your vehicle. Additionally, the use of non-recommended tires and wheels can cause steering, suspension, axle, transfer case or power transfer unit failure. Follow the recommended tire inflation pressures found on the Safety Compliance Certification Label, or the Tire Label on the B-Pillar or the edge of the driver or passenger door. Failure to follow this instruction could result in loss of vehicle control, vehicle rollover, or personal injury or death.

Only use snow chains on rear wheels. Install snow chains in pairs. Do not use self-tensioning snow chains.

Only use snow chains on the following specified tire sizes. Only install chains that are 15mm or less (SAE Class S chains).

- 245/70R17
- 265/70R17
- LT265/70R17

Wheel and Tire Information

- 265/60R18
- LT265/70R18

We recommend you use steel wheels of the same size and specification if snow chains are required because chains may chip aluminum wheels.

Follow these guidelines when using snow tires and traction devices:

- If possible, avoid fully loading your vehicle.
- Purchase snow chains from a manufacturer that clearly labels body to tire dimension restrictions.
- When driving with snow chains do not exceed 30 mph (50 km/h) or the maximum speed recommended by the chain manufacturer, whichever is less.
- Drive cautiously. If you hear the snow chains rub or bang against the vehicle, stop and tighten them. If this does not work, remove the snow chains to prevent vehicle damage.
- Remove the snow chains when they are no longer needed. Do not use snow chains on dry roads.
- If a temporary spare wheel is mounted on your vehicle, do not use snow chains on the axle with the temporary spare wheel.



Use snow chains that fit against the sidewall of the tire to prevent the chains from touching the wheel rims or suspension. Refer to the previous illustration.

If you have any questions regarding snow chains, please contact your authorized dealer.

Wheel and Tire Information

USING BEAD-LOCK WHEELS - RAPTOR

Your vehicle comes with unique wheels matched to the tires. To avoid damage to your wheels:

- Maintain proper tire pressure.
- Due to extreme tire and wheel width, do not take your vehicle through an automatic car wash that uses mechanical tracks, as wheel damage may result.
- When installing wheels, always torque lug nuts to specification with a torque wrench.
- Inspect your wheels for damage on a regular basis. If you have a damaged wheel, replace it immediately.
- If you encounter an abnormally harsh impact, inspect the outside tire wall of your wheels, both inside and out, for damage.

Note: *Ford Performance only recommends using bead-lock rings from Ford Performance Parts, in conjunction with the original equipment manufacturer (OEM) tire. Any other combination using this wheel could result in air loss or tire failure.*

Note: *Converting the bead-lock compatible wheel to true bead-locks is for off-road use only. We do not approve of the use of true bead-locks for on-road driving.*

Your vehicle is equipped with the optional bead lock compatible wheel, you can convert this wheel to use a true bead-lock ring, which allows operation at low tire pressures when off-road to minimize the risk of de-beading the tire. See your local Ford Performance Parts Dealer for more information.

Tire Care



WARNING: Always re-inflate tires to recommended tire pressures before the vehicle is operated on-road. The recommended pressure is located on the tire label or safety certification label, located on the B-pillar, inside the driver's door.



WARNING: After off-road use, before returning to the road, check the wheels and tires for damage. Off-road use may cause damage to your wheels and tires that can lead to tire failure, loss of vehicle control, serious injury or death.



WARNING: Replace the wheels and tires with the exact original brand, size and construction that came originally on your vehicle. Use of any other wheel or tire combinations, even with identical size ratings, may result in insufficient running clearances, tire rubbing and eventual puncture. Failure to follow tire replacement recommendations can lead to tire failure, loss of vehicle control, serious injury or death.

Note: *If you have reduced your tire pressure for off-road use, the tire pressure monitoring system (TPMS) warning light then activates in the instrument panel as a reminder to re-inflate the tires before returning to the road.*

Wheel and Tire Information

Your vehicle comes with high performance, all-terrain tires designed to optimize handling, steering and braking to provide the performance you expect in a Ford Performance vehicle. These tires are optimized for both on and off-road performance, and their ride, noise and wear characteristics are different from other tires. Also, because of their aggressive tread profile, it is important that you maintain your tires properly.

- Always maintain your tire pressures according to the tire information placard located on the driver's door B-pillar, using an accurate gauge. Remember to be prepared to re-inflate your tires before returning to the road. If a tire filling station is not available, remember to prepare a supplemental means to inflate the tires, such as a portable compressor.
- Check and set the tire pressures when the tires are cold, and not warm from driving. Wait at least three hours after parking the vehicle before checking tire pressure. Do not reduce the pressure of warm tires.
- Check your tire pressure often to maintain it properly. Tire pressure can decrease over time and fluctuate with temperature.
- Do not overload your vehicle. Maximum vehicle and axle weights are on the tire information placard.
- Use extra caution when operating the vehicle near its maximum load, including assuring proper tire pressure and reducing speeds.
- If you encounter an abnormally harsh impact, inspect your tires for damage.
- Inspect your tires for damage on a regular basis. Replace a damaged tire immediately.

- We do not approve the use of snow chains on your vehicle's tires.
- Proper suspension alignment is critical for maximum performance and optimal tire wear. If you notice uneven tire wear, have your alignment checked.

Spare Tire and Wheel

Your vehicle comes with a full size matching spare with an all-terrain tire. The spare tire and wheel assembly has the same capability as the road tire and wheel assemblies but does not come with a tire pressure monitoring sensor.

Tires	Wheels
LT315/70R17	17x8.5, 34 ET
37x12.5R17LT	17x8.5, 32 ET

Tire Care

CHECKING THE TIRE PRESSURES

Safe operation of your vehicle requires that your tires are properly inflated. Every day before you drive, check your tires.

At least once a month and before long trips, inspect each tire and check the tire pressure with a tire gauge. Inflate all tires to the recommended inflation pressure. See **Inflating the Tires** (page 577).

INFLATING THE TIRES



WARNING: Under-inflation is the most common cause of tire failures and may result in severe tire cracking, tread separation or blowout, with unexpected loss of vehicle control and increased risk of injury. Under-inflation increases sidewall flexing and rolling resistance, resulting in heat buildup and internal damage to the tire. It also may result in unnecessary tire stress, irregular wear, loss of vehicle control and accidents. A tire can lose up to half of its air pressure and not appear to be flat!



WARNING: Do not use the tire pressure displayed in the information display as a tire pressure gauge. Failure to follow this instruction could result in personal injury or death.

Use the recommended cold inflation pressure for optimum tire performance and wear. Under-inflation or over-inflation may cause uneven treadwear patterns.

Inflate your tires to the recommended inflation pressure even if it is less than the maximum inflation pressure information found on the tire. You can find the tire label with the recommended tire inflation pressure next to the tire size on the B-Pillar or the edge of the driver door.

The recommended tire inflation pressure is also found on the Safety Compliance Certification Label, affixed to either the door hinge pillar, door-latch post, or the door edge that meets the door-latch on the B-pillar, or on the edge of the driver door.

Failure to follow the tire pressure recommendations can cause uneven treadwear patterns and adversely affect the way your vehicle handles.

Tire Care

Checking Pressure when tires are hot:

If pressures are checked after tires have been driven for more than three minutes or more than 1 mile, (2 km) the tires become hot and the pressures will increase by approximately 4 psi (27.6 kPa). Therefore when the tire pressure is adjusted under these conditions, it should be increased to a gauge reading of 4 psi (27.6 kPa) greater than the recommended cold inflation pressure.

After inflating the tires while hot, make sure to recheck tire pressure later once the tires are cold.

New hot pressure	36 psi (250 kPa)

INSPECTING THE TIRE FOR WEAR



For Example Only

Gauge reading of hot tire	33 psi (230 kPa)
If recommended, cold inflation pressure is	32 psi (220 kPa)
The hot tire pressure is only 1 psi (10 kPa) greater than the recommended cold inflation pressure. Therefore, add 3 psi (20 kPa) more to increase the hot pressure to 4 psi (30 kPa) over the recommended cold inflation pressure.	

When the tread is worn down to 2/32 inch (1.6 mm), tires must be replaced to help prevent your vehicle from skidding and hydroplaning. Built-in treadwear indicators, or wear bars, which look like narrow strips of smooth rubber across the tread will appear on the tire when the tread is worn down to 2/32 inch (1.6 mm).

When the tire tread wears down to the same height as these wear bars, the tire is worn out and must be replaced.

The tires should also be balanced periodically. An unbalanced tire and wheel assembly may result in irregular tire wear.

Tire Care

Periodically inspect the tire treads for uneven or excessive wear and remove objects such as stones, nails or glass that may be wedged in the tread grooves.

INSPECTING THE TIRE FOR DAMAGE

Inspect the tire sidewalls for cracking, cuts, bruises and other signs of damage or excessive wear. If internal damage to the tire is suspected, have the tire dismounted and inspected in case it needs to be repaired or replaced. For your safety, tires that are damaged or show signs of excessive wear should not be used because they are more likely to blow out or fail.

Periodically inspect the tire treads and sidewalls for damage, such as bulges in the tread or sidewalls, cracks in the tread groove and separation in the tread or sidewall. If damage is observed or suspected, have the tire inspected by a tire professional.

Safety Practices



WARNING: If your vehicle is stuck in snow, mud or sand, do not rapidly spin the tires; spinning the tires can tear the tire and cause an explosion. A tire can explode in as little as three to five seconds.



WARNING: Do not spin the wheels at over 34 mph (55 km/h). The tires may fail and injure a passenger or bystander.

HIGH SPEED DRIVING CAN BE DANGEROUS

Correct inflation pressure is especially important. However, at high speeds, even with the correct inflation pressure, a road hazard for example is more difficult to avoid and if contact is made, has a greater chance of causing tire damage than at a lower speed. Moreover, driving at high speed reduces the reaction time available to avoid accidents and bring your vehicle to a safe stop.

If you see any damage to a tire or wheel, replace it with the spare at once and visit a participating Tire Retailer.

Exceeding the maximum speeds shown on the following page for each type of tire will cause the tire to build up excessive heat which can cause tire damage that could result in sudden tire destruction and rapid air loss. Failure to control a vehicle when one or more tires experience a sudden air loss can lead to an accident.

In any case, you should not exceed reasonable speeds as indicated by the legal limits and driving conditions.

Tire Care

DO NOT OVERLOAD: DRIVING ON ANY OVERLOADED TIRE IS DANGEROUS

The maximum load rating of your tires is molded on the tire sidewall. Do not exceed this rating. Follow the loading instructions of the manufacturer of your vehicle and this will ensure that your tires are not overloaded. Tires which are loaded beyond their maximum allowable loads for the particular application will build up excessive heat that may result in sudden tire destruction. Do not exceed the gross axle weight rating for any axle on your vehicle.

TIRE ALTERATIONS

Do not make or allow to be made any alterations on your tires. Alterations may prevent proper performance, leading to tire damage which can result in an accident. Tires which become unserviceable due to alterations such as truing, whitewall inlays, addition of balancing or sealant liquids, or the use of tire dressing containing petroleum distillates are excluded from warranty coverage.

REPAIRS - WHEREVER POSSIBLE, SEE YOUR TIRE RETAILER AT ONCE

If any tire sustains a puncture, have the tire demounted and thoroughly inspected by a tire retailer for possible damage that may have occurred. A tread area puncture in any passenger or light truck tire can be repaired provided that the puncture hole is not more than 1/4" in diameter, not more than one radial cable per casing ply is damaged, and the tire has not been damaged further by the puncturing object or by running underinflated. Tire punctures consistent with these guidelines should only be repaired by following the US Tire Manufacturers Association (USTMA) recommended repair procedures. Plug-only repairs done on-the-wheel are considered improper and therefore, not recommended. Such repairs are not reliable and may cause further damage to the tire.

STORAGE

Tires contain waxes and emollients to protect their outer surfaces from ozone and weather checking. As the tire rolls and flexes, the waxes and emollients continually migrate to the surface, replenishing this protection throughout the normal use of the tire. Consequently, when tires sit unused for long periods of time (a month or more) their surfaces

Tire Care

become dry and more susceptible to ozone and weather checking and the casing becomes susceptible to flat spotting. **For this reason, tires should always be stored in a cool, dry, clean, indoor environment. If storage is for one month or more, eliminate the weight from the tires by raising the vehicle or by removing the tires from the vehicle. Failure to store tires in accordance with these instructions could result in damage to your tires or premature aging of the tires and sudden tire failure.**

When tires are stored, be sure they are placed away from sources of heat and ozone such as direct sunlight, hot pipes and electric generators. Be sure that surfaces on which tires are stored are clean and free from grease, gasoline or other substances, which could deteriorate the rubber. Failure to store tires in accordance with these instructions could result in damage to your tires or premature aging of the tires and sudden tire failure.

FOLLOW THESE MOUNTING RECOMMENDATIONS

Tire changing can be dangerous and must be done by professionally trained persons using proper tools and procedures as specified by the US Tire Manufacturers Association (USTMA). Single or dual assemblies must be completely deflated before demounting.

Your tires should be mounted on wheels of correct size and type and which are in good, clean condition. Wheels that are bent, chipped, rusted (steel wheels) or corroded (alloy wheels) may cause tire damage. The inside of the tire must be free from foreign material. Have your retailer check the wheels before mounting new tires. Mismatched tires and rims can explode during mounting. Also, mismatched tires and rims can result in dangerous tire failure on the road. If a tire is mounted by error on the wrong-sized rim, do not remount it on the proper rim - scrap it. It may have been damaged internally (which is not externally visible) by having been dangerously stretched and could fail on the highway.

Tire Care

Old valves may leak. When new tubeless tires are mounted, have new valves of the correct type installed. Tubeless tires must only be mounted on wheels designed for tubeless tires i.e., wheels which have safety humps or ledges.

It is recommended that you have your tires and wheels balanced. Tires and wheels, which are not balanced, may cause steering difficulties, a bumpy ride, and irregular tire wear.

Be sure that all your valves have suitable valve caps. The valve cap is the primary seal against air loss.

TEMPORARY SPARE TIRES

When using any temporary spare tire, be sure to follow the vehicle manufacturer's instructions.

REMEMBER... TO AVOID DAMAGE TO YOUR TIRES AND POSSIBLE ACCIDENT:

- CHECK TIRE PRESSURE AT LEAST ONCE EACH MONTH WHEN TIRES ARE COLD AND BEFORE LONG TRIPS.
- DO NOT UNDERINFLATE/OVERINFLATE.
- DO NOT OVERLOAD.
- DRIVE AT MODERATE SPEEDS, OBSERVE LEGAL LIMITS.

- AVOID DRIVING OVER POTHOLES, OBSTACLES, CURBS OR EDGES OF PAVEMENT.
- AVOID EXCESSIVE WHEEL SPINNING.
- IF YOU SEE ANY DAMAGE TO A TIRE, REPLACE WITH THE SPARE AND VISIT ANY AUTHORIZED RETAILER AT ONCE.
- IF YOU HAVE ANY QUESTIONS, CONTACT YOUR AUTHORIZED RETAILER.

Highway Hazards

No matter how carefully you drive, there is always the possibility that you could eventually have a flat tire on the highway. Drive slowly to the closest safe area out of traffic. This could further damage the flat tire, but your safety is more important.

If you feel a sudden vibration or ride disturbance while driving, or you suspect your tire or vehicle has been damaged, immediately reduce your speed. Drive with caution until you can safely pull off the road. Stop and inspect the tires for damage. If a tire is under-inflated or damaged, deflate it, remove the wheel and replace it with your spare tire and wheel. If you cannot detect a cause, have the vehicle towed to the nearest repair facility or tire dealer to have the vehicle inspected.

Tire Care

Tire and Wheel Alignment

A bad jolt from hitting a curb or pothole can cause the front end of your vehicle to become misaligned or cause damage to your tires. If your vehicle seems to pull to one side when you are driving, the wheels could be out of alignment. Have an authorized dealer check the wheel alignment periodically.

Wheel misalignment in the front or the rear can cause uneven and rapid treadwear of your tires and should be corrected by an authorized dealer.

INSPECTING THE WHEEL VALVE STEMS

Check the valve stems for holes, cracks, or cuts that could permit air leakage.

TIRE ROTATION



WARNING: If the tire label shows different tire pressures for the front and rear tires and the vehicle has a tire pressure monitoring system, then you need to update the settings for the system sensors. Always

perform the system reset procedure after tire rotation. If you do not reset the system, it may not provide a low tire pressure warning when necessary.

Rotating your tires at the recommended interval will help your tires wear more evenly, providing better tire performance and longer tire life.

Note: *If your tires show any uneven wear have the alignment checked by an authorized dealer before rotating tires.*

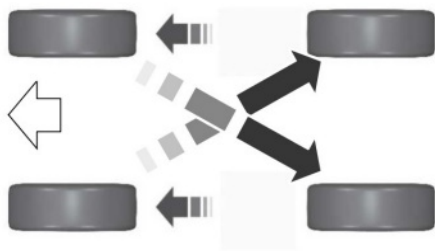
Note: *If you have a dissimilar spare wheel and tire assembly, it is intended for temporary use only and should not be used in a tire rotation.*

Note: *After having your tires rotated, inflation pressure must be checked and adjusted to the vehicle requirements.*

Tire Rotation Diagram

Follow the diagram indicating the correct tire locations for rotating the tires.

Tire Care



Tire Pressure Monitoring System

WHAT IS THE TIRE PRESSURE MONITORING SYSTEM



The tire pressure monitoring system measures the vehicle's tire pressures. A warning lamp illuminates if one or more tires are significantly underinflated or if there is a system malfunction.

TIRE PRESSURE MONITORING SYSTEM OVERVIEW



WARNING: Under-inflation is the most common cause of tire failures and may result in severe tire cracking, tread separation or blowout, with unexpected loss of vehicle control and increased risk of injury. Under-inflation increases sidewall flexing and rolling resistance, resulting in heat buildup and internal damage to the tire. It also may result in unnecessary tire stress, irregular wear, loss of vehicle control and accidents. A tire can lose up to half of its air pressure and not appear to be flat!



WARNING: To determine the required pressure(s) for your vehicle, see the Safety Compliance Certification Label (on the door hinge pillar, door-latch post or the door edge that meets the door-latch post, next to the driver seat) or the Tire Label on the B-Pillar or the edge of the driver door.

Each tire, including the spare (if provided), should be checked monthly when cold and inflated to the inflation pressure recommended by the vehicle manufacturer on the vehicle placard or tire inflation pressure label. (If your vehicle has tires of a different size than the size indicated on the vehicle placard or tire inflation pressure label, you should determine the proper tire inflation pressure for those tires).

As an added safety feature, your vehicle has been equipped with a Tire Pressure Monitoring System (TPMS) that illuminates a low tire pressure telltale when one or more of your tires is significantly under-inflated. Accordingly, when the low tire pressure telltale illuminates, you should stop and check your tires as soon as possible, and inflate them to the proper pressure. Driving on a significantly under-inflated tire causes the tire to overheat and can lead to tire failure. Under-inflation also reduces fuel efficiency and tire tread life, and may affect the vehicle's handling and stopping ability.

Please note that the TPMS is not a substitute for proper tire maintenance, and it is the driver's responsibility to maintain correct tire pressure, even if under-inflation has not reached the level to trigger illumination of the TPMS low tire pressure telltale.

Your vehicle has also been equipped with a TPMS malfunction indicator to indicate when the system is not operating properly. The TPMS malfunction indicator is combined with the low tire pressure telltale. When the system detects a malfunction, the telltale will flash for approximately one minute and then remain continuously illuminated. This sequence will continue upon subsequent vehicle start-ups as long as the malfunction exists.

Tire Pressure Monitoring System

When the malfunction indicator is illuminated, the system may not be able to detect or signal low tire pressure as intended. TPMS malfunctions may occur for a variety of reasons, including the installation of replacement or alternate tires or wheels on the vehicle that prevent the TPMS from functioning properly. Always check the TPMS malfunction telltale after replacing one or more tires or wheels on your vehicle to ensure that the replacement or alternate tires and wheels allow the TPMS to continue to function properly.



WARNING: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. The term "IC:" before the radio certification number only signifies that Industry Canada technical specifications were met.

This device complies with Part 15 of the FCC Rules and with License exempt RSS Standards of Industry Canada. Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

TIRE PRESSURE MONITORING SYSTEM PRECAUTIONS



WARNING: The tire pressure monitoring system is not a substitute for manually checking tire pressures. You should periodically check tire pressures using a pressure gauge. Failure to correctly maintain tire pressures could increase the risk of tire failure, loss of control, vehicle rollover and personal injury.



WARNING: Do not use the tire pressure displayed in the information display as a tire pressure gauge. Failure to follow this instruction could result in personal injury or death.

Note: *The use of tire sealants can damage the tire pressure monitoring system.*

Note: *If the tire pressure monitor sensor becomes damaged it may not function.*

TIRE PRESSURE MONITORING SYSTEM LIMITATIONS

When the outside temperature drops significantly, the tire pressure could decrease and activate the low tire pressure warning lamp.

The warning lamp could also illuminate when you use a spare wheel, or tire sealant from the inflator kit.

Note: *Regularly checking the vehicle tire pressures can reduce the possibility for the warning lamp to illuminate due to outside air temperature changes.*

Note: *After you inflate the tires to the recommended pressure it could take up to two minutes of driving over 20 mph (32 km/h) for the warning indicator to turn off.*

Tire Pressure Monitoring System

VIEWING THE TIRE PRESSURES



Using the instrument cluster display arrow keys navigate to the truck info section where you can view the tire pressures.

RESETTING TIRE PRESSURE MONITORING SYSTEM

Tire Pressure Monitoring System Reset Procedure



WARNING: To determine the required pressure(s) for your vehicle, see the Safety Compliance Certification Label (on the door hinge pillar, door-latch post or the door edge that meets the door-latch post, next to the driver seat) or the Tire Label on the driver or passenger side B-pillar, or the edge of the driver door.

You must reset the tire pressure monitoring system after each tire rotation on vehicles that require different recommended tire pressures in the front tires as compared to the rear tires.

Note: To reduce the chances of interference from another vehicle, perform the system reset procedure at least three feet, one meter, away from another vehicle undergoing the system reset procedure at the same time.

Note: Do not wait more than two minutes between resetting each tire sensor or the system can time-out and you need to repeat the entire procedure on all four wheels.

1. Drive the vehicle above 20 mph (32 km/h) for at least two minutes, then park in a safe location where you can easily get to all four tires and have access to an air pump.
2. Switch the ignition off.
3. Switch the ignition on but do not start the engine.
4. Switch the hazard flashers on then off three times.

Note: You must accomplish this within 10 seconds. If you successfully enter the reset mode, the horn sounds once, the system indicator flashes and a message shows in the information display.

Tire Pressure Monitoring System

Note: If the system does not enter reset mode, try again starting at Step 2. If after repeated attempts to enter the reset mode, the horn does not sound, the system indicator does not flash and no message shows in the information display, contact your authorized dealer.

5. Remove the valve cap from the valve stem on the left front tire. Decrease the air pressure until the horn sounds.

Note: The single horn tone confirms that the sensor identification code has been learned by the module for this position. If the horn sounds twice, the reset procedure was unsuccessful, and you must repeat it.

6. Remove the valve cap from the valve stem on the right front tire. Decrease the air pressure until the horn sounds.
7. Repeat the previous step on the right rear tire and then on the left rear tire.
8. Switch the ignition off.

Note: If the horn sounds twice again after switching the ignition off, and repeating the procedure, contact your authorized dealer and have your vehicle checked as soon as possible.

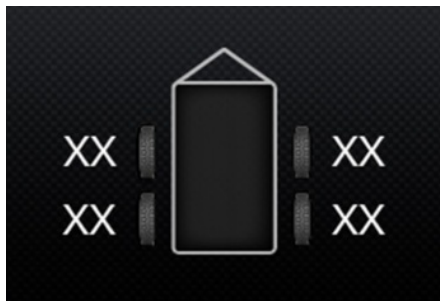
9. Set all four tires to the recommended air pressure as indicated on the Safety Compliance Certification Label.

Trailer Tire Pressure Monitoring System (If Equipped)

Note: Additional equipment may be required for your vehicle to support trailer tire pressure and temperature monitoring. See your authorized dealer for more information.

Note: The trailer tire pressure monitoring system is not a substitute for proper tire maintenance. It is your responsibility to maintain correct tire pressures at all times.

Note: If a trailer tire is repaired, replaced or broken down for service, the screw and valve on the trailer tire pressure sensor should be replaced. See your authorized dealer for details.



The trailer tire pressure monitoring system is an added safety feature that allows you to view your trailer tire pressures and temperatures through the information display. See **Tire Pressure Monitoring System – Information Messages** (page 591). Tire

Tire Pressure Monitoring System

pressure sensors are mounted into each tire on your trailer. The sensors send a message to your vehicle indicating the current trailer tire pressure and temperature.

If the trailer tire pressure monitoring system detects that a tire is low, a warning message appears in the information display. The trailer tire information screen in the information display highlights the tire with a low pressure.

If the trailer tire pressure monitoring system detects that a tire temperature is over temp, a warning message appears in the Information display. The trailer tire information screen in the information display highlights the tire with a high temperature.

The main function of the trailer tire pressure monitoring system is to warn you when your trailer tires need air or if the tires are experiencing high temperatures. It can also warn you in the event the system is no longer capable of functioning as intended. See

Tire Pressure Monitoring System – Information Messages (page 591).

When a Temporary Spare or New Tire is Installed

If you have replaced a trailer tire with a new or spare tire, a warning message appears and pressure readings are no longer displayed for that tire.

To restore the full function of the trailer tire pressure monitoring system:

- Have the damaged wheel and tire assembly repaired and remounted to your trailer.
- Install the trailer tire pressure monitoring sensor into the new wheel and tire assembly.
- Perform the trailer tire pressure monitoring system reset procedure.

Trailer Tire Pressure Monitoring System Reset Procedure

Note: *You need to perform the tire pressure monitoring system reset procedure after each tire rotation, or when a new trailer tire pressure sensor is installed into a trailer tire.*

The trailer tire pressure monitoring system can be reset through the menu in the information display. See **Tire Pressure Monitoring System – Information Messages** (page 591). Performing the trailer setup process also resets the trailer tire pressure monitoring system.

Tire Pressure Monitoring System

Note: For further information on the trailer tire pressure monitoring system see the instructions that were included with the trailer tire pressure monitoring system kit.

TIRE PRESSURE MONITORING SYSTEM – TROUBLESHOOTING

TIRE PRESSURE MONITORING SYSTEM – WARNING LAMPS



The low tire pressure warning lamp has combined functions, as it warns you when your tires need air, and when the system is no longer capable of functioning as intended.

Warning Lamp	Possible Cause	Action Required
Solid warning lamp	One or more tires are significantly under inflated	After inflating your tires to the manufacturer's recommended pressure as shown on the tire label, on the edge of driver door or the B-pillar, drive your vehicle for at least two minutes over 20 mph (32 km/h) before the light turns off.
	Tire rotation without sensor training	On vehicles with different front and rear tire pressures, the system must be retrained following every tire rotation.
Solid warning lamp or flashing warning lamp	Temporary spare wheel in use	Repair the damaged road wheel and tire and refit it to your vehicle to restore operation of the system.
	Tire pressure monitoring system malfunction	If the tires are inflated to the recommended tire pressures and the temporary spare wheel is not in use, the system detected a fault that requires service. Have your vehicle checked as soon as possible.

Tire Pressure Monitoring System

TIRE PRESSURE MONITORING SYSTEM – INFORMATION MESSAGES

Message	Details
Tire Pressure Low	After inflating your tires to the manufacturer's recommended pressure as shown on the Tire Label, on the edge of the driver door or the B-Pillar, drive your vehicle for at least two minutes over 20 mph (32 km/h) before the light turns off.
Tire Pressure Monitor Fault	The system has detected a fault that requires service. Have your vehicle checked as soon as possible.
Tire Pressure Sensor Fault	The system has detected a fault that requires service or a spare tire is in use. Have your vehicle checked as soon as possible.

Trailer Tire Pressure Monitoring System

Message	Details
Trailer Tire Pressure Low Specified: {###.#} psi Specified: {###.#} kPa Specified: {###.#} bar	One or more tires on your trailer is below the specified tire pressure.
Trailer tire over temperature	Displays when one or more tires on your trailer is above the recommended temperature.
Trailer tire pressure sensor fault	A trailer tire pressure sensor is malfunctioning. If the warning stays on or continues to come on, contact an authorized dealer as soon as possible.
Trailer tire pressure monitor fault	The trailer tire pressure monitoring system is malfunctioning. If the warning stays on or continues to come on, contact an authorized dealer.
Trailer tire pressure monitor capability not detected	The system cannot detect the trailer tire pressure monitoring system.
Trailer Tire Pressure Indication Not Setup See Manual	The trailer tire pressure monitoring system is not setup. See Tire Pressure Monitoring System (page 585).

Changing a Road Wheel

CHANGING A FLAT TIRE - EXCLUDING: RAPTOR

If you get a flat tire when driving, do not apply the brake heavily. Instead, gradually decrease your speed, hold the steering wheel firmly and slowly move to a safe place on the side of the road.

Have a flat serviced by an authorized dealer to prevent damage to the system sensors. See **Tire Pressure Monitoring System Precautions** (page 586). Replace the spare tire with a road tire as soon as possible. When repairing or replacing the flat tire, have the authorized dealer inspect the system sensor for damage.

Note: Only use tire sealants in roadside emergencies as they may damage the tire pressure monitoring system sensor.

Note: The tire pressure monitoring system indicator light illuminates when the spare tire is in use. To restore the full functionality of the monitoring system, all road wheels that come with tire pressure monitoring sensors must be mounted on the vehicle.

Dissimilar Spare Wheel and Tire Assembly Information



WARNING: Failure to follow these guidelines could result in an increased risk of loss of vehicle control, injury or death.

If you have a dissimilar spare wheel and tire, the intent of the spare wheel is for temporary use only. This means that if you need to use it, replace it as soon as possible with a road wheel and tire assembly that is the same size and type as the road tires and wheels originally provided by Ford.

A dissimilar spare wheel and tire assembly is defined as a spare wheel and tire assembly that is different in brand, size or appearance from the road tires and wheels.

Full-size dissimilar spare

When driving with the full-size dissimilar spare wheel and tire assembly, do not:

- Exceed 70 mph (113 km/h).
- Use more than one dissimilar spare wheel and tire assembly at a time.
- Use snow chains on the end of the vehicle with the dissimilar spare wheel and tire assembly.
- Engage any four-wheel drive mode. See **Four-Wheel Drive Limitations** (page 279).
- Engage any four-wheel drive.

Using a full-size dissimilar spare wheel and tire assembly can compromise the effectiveness of the following:

- Handling, stability and braking performance.
- Comfort and noise.
- Ground clearance and parking at curbs.
- Winter weather driving capability.
- Wet weather driving capability.
- Four-wheel drive capability.

When driving with the full-size dissimilar spare wheel and tire assembly, give additional caution to:

- Towing a trailer.
- Driving vehicles that come with a camper body.
- Driving vehicles with a load on the cargo rack.

Drive cautiously when using a full-size dissimilar spare wheel and tire assembly and seek service as soon as possible.

Changing a Road Wheel

Tire Change Procedure



WARNING: To help prevent your vehicle from moving when changing a wheel, shift the transmission into park (P), set the parking brake and use an appropriate block or wheel chock to secure the wheel diagonally opposite to the wheel being changed. For example, when changing the front left wheel, place an appropriate block or wheel chock on the right rear wheel.



WARNING: The jack supplied with this vehicle is only intended for changing a flat tire in an emergency. Do not attempt to do any other work on your vehicle when it is supported by the jack, as your vehicle could slip off the jack. Failure to follow this instruction could result in personal injury or death.



WARNING: Do not attempt to change a tire on the side of the vehicle close to moving traffic. Pull far enough off the road to not obstruct the flow of traffic and avoid the danger of being hit when operating the jack or changing the wheel.



WARNING: Only use the jack provided as original equipment with your vehicle.



WARNING: Do not get under a vehicle that is supported by a jack.



WARNING: The jack should be used on level firm ground wherever possible.



WARNING: Never place anything between the vehicle jack and the ground.



WARNING: Never place anything between the vehicle jack and your vehicle.



WARNING: It is recommended that the wheels of the vehicle be chocked, and that no person should remain in a vehicle that is being jacked.



WARNING: Never place your hands or feet near a moving running board. Failure to follow this instruction may cause personal injury.



WARNING: Only use the specified jacking points. If you use any other locations you could damage vehicle components, such as brake lines.

Park on a level surface, activate the hazard flashers and set the parking brake. Place the transmission in park (P) and turn the engine off.

Note: Only use the spare tire carrier to stow the tire and wheel combination provided with your vehicle. Other tire and wheel combinations can cause the tire carrier to fail.

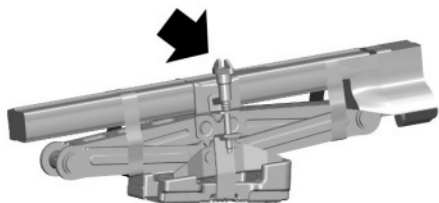
Note: Do not use impact tools or power tools operating at over 200 RPM on the spare tire carrier, this could cause a winch malfunction and prevent a secure fit.

Note: Passengers should not remain in the vehicle when the vehicle is being jacked.

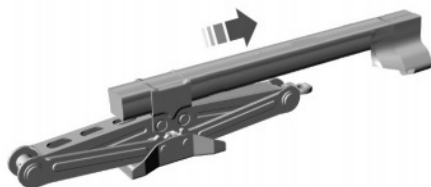
Removing the Vehicle Jack and Tool Bag

The vehicle jack and tool bag are on the rear passenger side of your vehicle, behind the passenger seat.

Changing a Road Wheel



1. Turn the wing bolt on the jack bracket counterclockwise to release the jack and tool bag from the jack bracket.



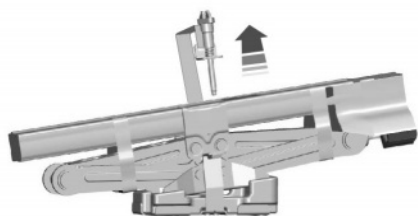
4. Access the jack tools by sliding the jack tool bag through the jack load rest.
5. Remove the tools from the tool bag.

Note: Your jack does not require maintenance or additional lubrication over the service life of your vehicle.

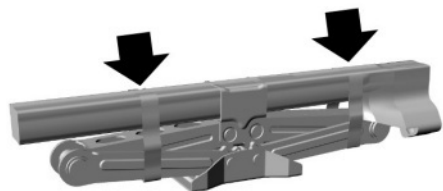
Removing the Spare Tire

The spare tire is under the vehicle, just forward of the rear bumper.

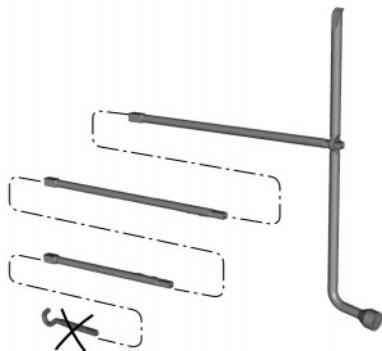
Note: Remove the hook end from the assembled jack handle before continuing.



2. Remove the jack and tool bag from the jack bracket.

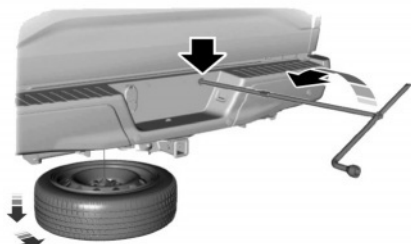


3. Release the jack tool bag straps.

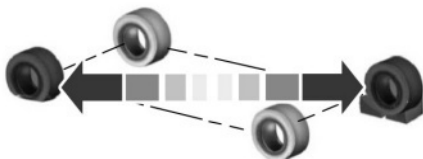


1. Assemble the jack handle as shown in the illustration.

Changing a Road Wheel

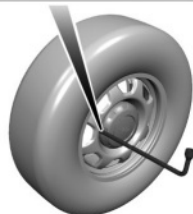
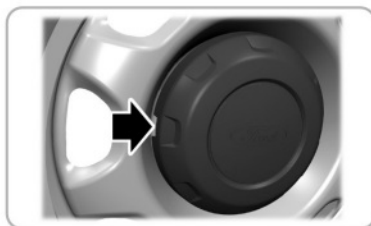


2. Fully insert the jack handle through the bumper hole and into the guide tube through the access hole in the rear bumper. Turn the handle counterclockwise until you lower the tire to the ground and the cable is slightly slack so you can slide the tire rearward from under the vehicle.
3. Remove the retainer from the center of the spare wheel.



4. Block both the front and rear of the wheel diagonally opposite the flat tire. For example, if the left front tire is flat, block the right rear wheel.
5. Obtain the spare tire and vehicle jack from their storage locations.
6. Remove the center cap, if equipped, to expose the wheel nuts.

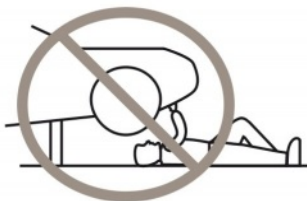
Note: If your vehicle does not have the full center cap proceed to the next step.



Note: Stow the center wheel trim in a safe location for replacement on the wheel when repaired.

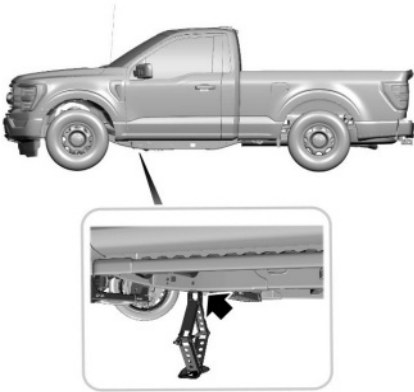
7. Loosen each wheel nut on the affected flat tire one-half turn counterclockwise but do not remove.

Jacking the Vehicle



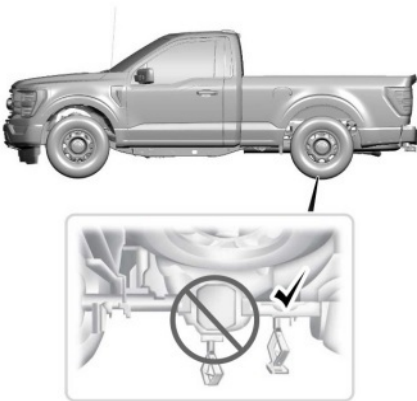
Changing a Road Wheel

Front Jacking Points



Note: Use the frame rail as the front jacking location point, not the control arm. There is an arrow marked on the frame rail.

Rear Jacking Points



Note: Jack at the specified locations to avoid damage to the vehicle.

1. Place the vehicle jack at the jacking point next to the tire you are changing.
2. Reassemble the jack handle, including the S-hook, to the lug wrench. Insert the S-hook into the eyelet of the jack and turn the jack handle clockwise until the wheel is completely off the ground.



3. Remove the wheel nuts with the lug wrench.

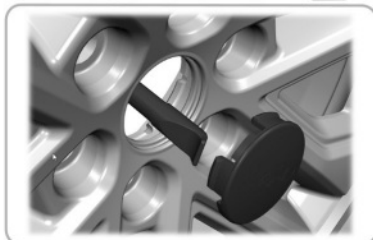
Changing a Road Wheel



4. Replace the flat tire with the spare tire, making sure the valve stem is facing outward. Reinstall the wheel nuts until the wheel is snug against the hub. Do not fully tighten the wheel nuts until you lower the wheel.
5. Lower the wheel by turning the jack handle counterclockwise.
6. Remove the vehicle jack and fully tighten the wheel nuts in the order shown.



7. Remove the wheel trim with the wheel nut trim remover provided on the end of the wheel nut wrench.



Note: Stow the center wheel trim in a safe location for replacement on the wheel when repaired.

8. Stow the flat tire.
9. Stow the vehicle jack and lug wrench. Make sure the jack is securely fastened before you drive.
10. Unblock the wheels.

Stowing the Flat or Spare Tire

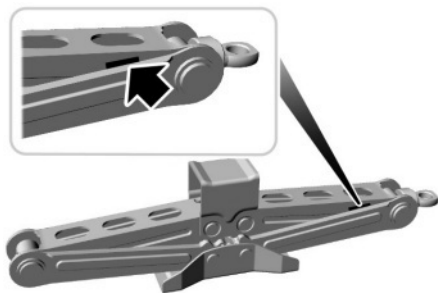
Note: Failure to follow the spare tire stowage instructions could result in failure of the cable or loss of the spare tire.

1. Lay the tire on the ground with the valve stem facing up.
2. Slide the wheel partially under the vehicle and install the retainer through the wheel center. Pull on the cable to align the components at the end of the cable.

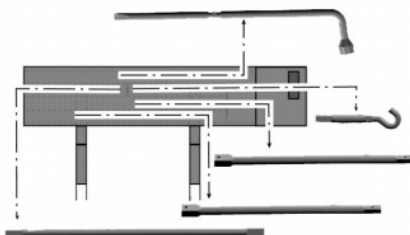
Changing a Road Wheel

3. Turn the jack handle clockwise until you raise the tire to its stowed position underneath the vehicle. The effort to turn the jack handle increases significantly and the spare tire carrier ratchets or slips when you raise the tire to the maximum tightness. Tighten to the point where the ratchet or slip occurs a minimum of three times, as indicated by an audible click each time. The spare tire carrier ratchets or slips with little effort, have your vehicle checked as soon as possible.
4. Check that the tire lies flat against the frame and you properly tighten it. Try to push or pull, then turn the tire to be sure it does not move. Loosen and retighten, if necessary. Failure to properly stow the spare tire could result in failure of the winch cable and loss of the tire.
5. Repeat this tightness check procedure when servicing the spare tire pressure, every six months, as per your scheduled maintenance information, or at any time that the spare tire gets disturbed through service of other components.

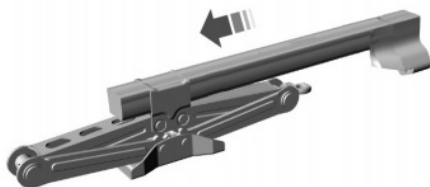
Stowing the Vehicle Jack and Tool Bag



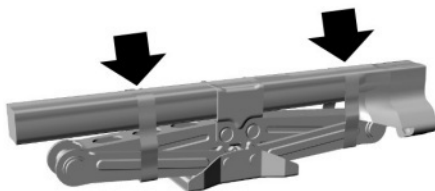
1. Turn the lead screw eyelet to adjust the jack up or down until the stowage markings on the upper channel align with the lower channel.



2. Place the tools inside of the tool bag.

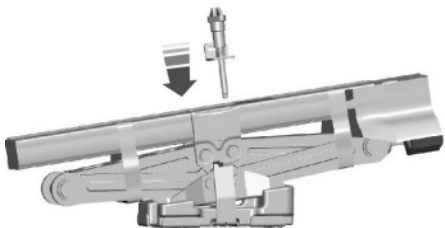


3. Install the tool bag through the vehicle jack load rest.

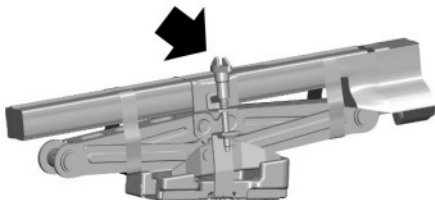


Changing a Road Wheel

4. Secure the jack tool bag straps around the vehicle jack.



5. Place the jack and tool bag back onto the jack bracket.



6. Turn the wing bolt on the jack bracket clockwise until you secure the jack and tools to the jack bracket.

CHANGING A FLAT TIRE - RAPTOR

If you get a flat tire when driving, do not apply the brake heavily. Instead, gradually decrease your speed, firmly hold the steering wheel and slowly move to a safe place on the side of the road.

Have a flat serviced as soon as possible to prevent damage to the system sensors.

See **Tire Pressure Monitoring System Precautions** (page 586). When repairing or replacing the flat tire, have the tire pressure monitoring system sensor inspected for damage.

Note: Only use tire sealants in roadside emergencies as they may damage the tire pressure monitoring system sensor.

Note: The tire pressure monitoring system indicator illuminates when the spare tire is in use. To restore the full functionality of the monitoring system, all road wheels that come with tire pressure monitoring sensors must be mounted on the vehicle.

Tire Change Procedure



WARNING: To help prevent your vehicle from moving when changing a wheel, shift the transmission into park (P), set the parking brake and use an appropriate block or wheel chock to secure the wheel diagonally opposite to the wheel being changed. For example, when changing the front left wheel, place an appropriate block or wheel chock on the right rear wheel.



WARNING: The jack supplied with this vehicle is only intended for changing a flat tire in an emergency. Do not attempt to do any other work on your vehicle when it is supported by the jack, as your vehicle could slip off the jack. Failure to follow this instruction could result in personal injury or death.



WARNING: Do not attempt to change a tire on the side of the vehicle close to moving traffic. Pull far enough off the road to not obstruct the flow of traffic and avoid the danger of being hit when operating the jack or changing the wheel.

Changing a Road Wheel

 **WARNING:** Only use the jack provided as original equipment with your vehicle.

 **WARNING:** Do not get under a vehicle that is supported by a jack.

 **WARNING:** The jack should be used on level firm ground wherever possible.

 **WARNING:** Never place anything between the vehicle jack and the ground.

 **WARNING:** Never place anything between the vehicle jack and your vehicle.

 **WARNING:** It is recommended that the wheels of the vehicle be chocked, and that no person should remain in a vehicle that is being jacked.

 **WARNING:** Switch off the running boards before jacking or placing any object under your vehicle. Failure to follow this instruction may result in personal injury or property damage.

 **WARNING:** Only use the specified jacking points. If you use any other locations you could damage vehicle components, such as brake lines.

Park on a level surface, activate the hazard flashers and set the parking brake. Place the transmission in park (P) and turn the engine off.

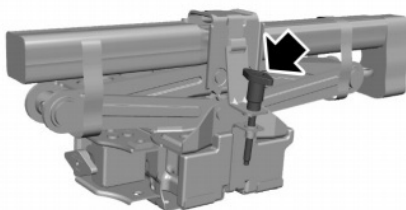
Note: Only use the spare tire carrier to stow the tire and wheel combination provided with your vehicle. Other tire and wheel combinations can cause the tire carrier to fail.

Note: Do not use impact tools or power tools operating at over 200 RPM on the spare tire carrier, this could cause a winch malfunction and prevent a secure fit.

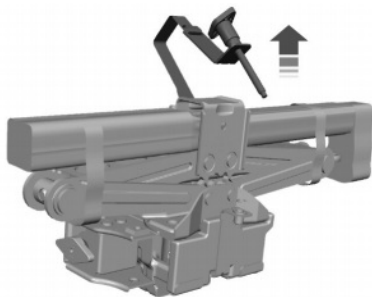
Note: Passengers should not remain in the vehicle when the vehicle is being jacked.

Removing the Vehicle Jack and Tool Bag

The vehicle jack and tool bag are in the rear passenger side of your vehicle, behind the passenger seat.

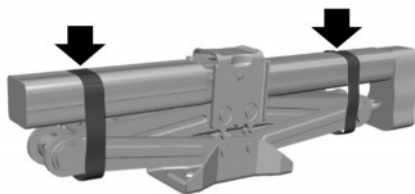


1. Turn the wing bolt on the jack bracket counterclockwise to release the jack and tool bag from the jack bracket.

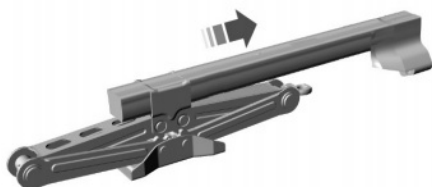


2. Remove the jack and tool bag from the jack bracket.

Changing a Road Wheel



3. Release the jack tool bag straps.



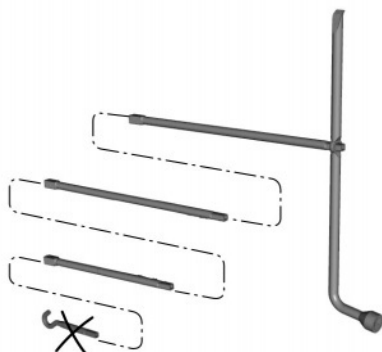
4. Access the jack tools by sliding the jack tool bag through the jack load rest.
5. Remove the tools from the tool bag.

Note: Your jack does not require maintenance or additional lubrication over the service life of your vehicle.

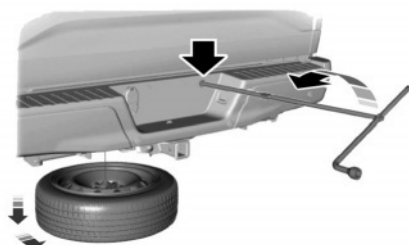
Removing the Spare Tire

The spare tire is under the vehicle, just forward of the rear bumper.

Note: Remove the hook end from the assembled jack handle before continuing.



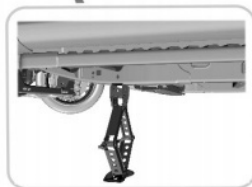
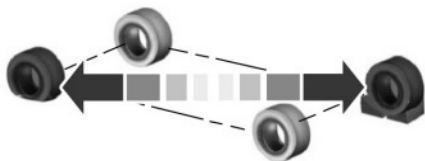
1. Assemble the jack handle as shown in the illustration.



2. Fully insert the jack handle through the bumper hole and into the guide tube through the access hole in the rear bumper. Turn the handle counterclockwise until you lower the tire to the ground and the cable is slightly slack so you can slide the tire rearward from under the vehicle.
3. Remove the retainer from the center of the wheel.

Changing a Road Wheel

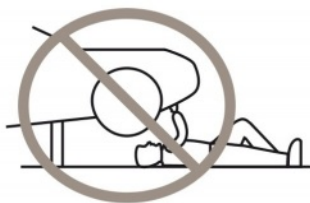
Front Jacking Points



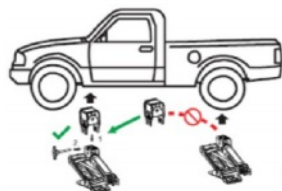
4. Block both the front and rear of the wheel diagonally opposite the flat tire. For example, if the left front tire is flat, block the right rear wheel.
5. Obtain the spare tire and vehicle jack from their storage locations.
6. Loosen each wheel nut on the affected flat tire one-half turn counterclockwise but do not remove.

Note: Use the frame rail as the front jacking location point, not the control arm. There is an arrow marked on the frame rail.

Rear Jacking Points

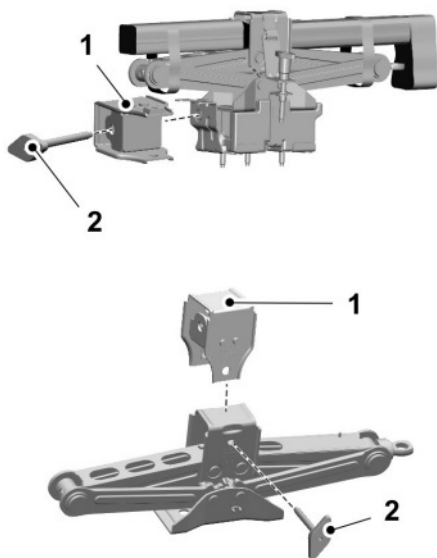


Note: Jack at the specified locations to avoid damage to the vehicle.



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Changing a Road Wheel



1.	Extension Block
2.	Wing bolt

1. Place the vehicle jack at the jacking point next to the tire you are changing.
2. When jacking the vehicle to service a front wheel/tire, remove the wing bolt holding the extension block to the jack stowage bracket and reuse wing bolt to attach extension block to jacking surface.

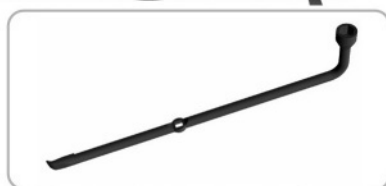
Note: Do not use the extension block when jacking the rear tire position.

Note: If servicing a rear tire position, the extension block is not needed.

3. Reassemble the jack handle, including the S-hook, to the lug wrench. Insert the S-hook into the eyelet of the jack and turn the jack handle clockwise until the wheel is completely off the ground.



4. Remove the wheel nuts with the lug wrench.



Changing a Road Wheel

5. Replace the flat tire with the spare tire, making sure the valve stem is facing outward. Reinstall the wheel nuts until the wheel is snug against the hub. Do not fully tighten the wheel nuts until you lower the wheel.
6. Lower the wheel by turning the jack handle counterclockwise.
7. Remove the vehicle jack and fully tighten the wheel nuts in the order shown.



8. Remove the wheel trim with the wheel nut trim remover provided on the end of the wheel nut wrench.



Note: Stow the center wheel trim in a safe location for replacement on the wheel when repaired.

9. Stow the flat tire.
10. Stow the vehicle jack and lug wrench. Make sure the jack is securely fastened before you drive.
11. Unblock the wheels.

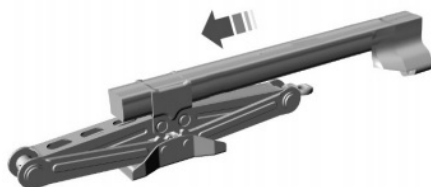
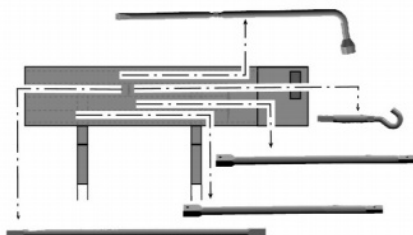
Stowing the Flat or Spare Tire

Note: Failure to follow the spare tire stowage instructions could result in failure of the cable or loss of the spare tire.

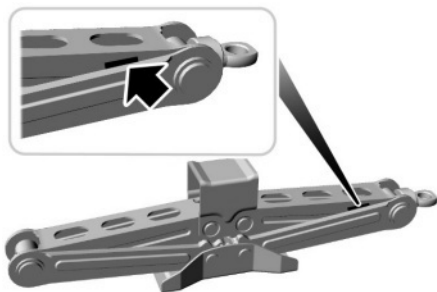
1. Lay the tire on the ground with the valve stem facing up.
2. Slide the wheel partially under the vehicle and install the retainer through the wheel center. Pull on the cable to align the components at the end of the cable.

Changing a Road Wheel

3. Turn the jack handle clockwise until you raise the tire to its stowed position underneath the vehicle. The effort to turn the jack handle increases significantly and the spare tire carrier ratchets or slips when you raise the tire to the maximum tightness. Tighten to the point where the ratchet or slip occurs a minimum of three times, as indicated by an audible click each time. The spare tire carrier does not allow you to overtighten. If the spare tire carrier ratchets or slips with little effort, have your vehicle checked as soon as possible.
 4. Check that the tire lies flat against the frame and you properly tighten it. Try to push or pull, then turn the tire to be sure it does not move. Loosen and retighten, if necessary. Failure to properly stow the spare tire could result in failure of the winch cable and loss of the tire.
 5. Repeat this tightness check procedure when servicing the spare tire pressure, every six months, as per your scheduled maintenance information, or at any time that the spare tire gets disturbed through service of other components.
1. Turn the lead screw eyelet to adjust the jack up or down until the stowage markings on the upper channel align with the lower channel.
 2. Place the tools inside of the tool bag.

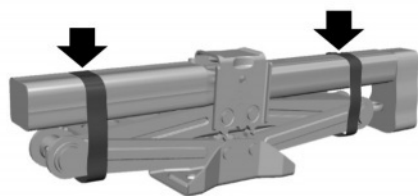


Stowing the Vehicle Jack and Tool Bag

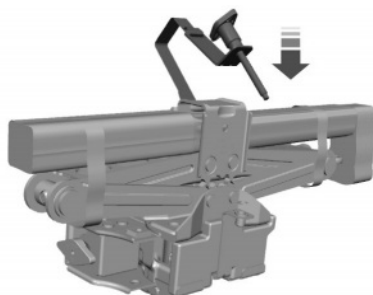


3. Install the tool bag through the vehicle jack load rest.
4. Restow the extension block and wing bolt to the jack bracket.

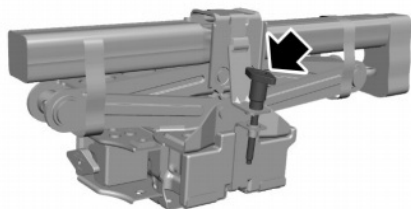
Changing a Road Wheel



5. Secure the jack tool bag straps around the vehicle jack.



6. Place the jack and tool bag back onto the jack bracket.



7. Turn the wing bolt on the jack bracket clockwise until you secure the jack and tools to the jack bracket.

WHEEL NUTS



WARNING: When you install a wheel, always remove any corrosion, dirt or foreign materials present on the mounting surfaces of the wheel or the surface of the wheel hub, brake drum or brake disc that contacts the wheel. Make sure to secure any fasteners that attach the rotor to the hub so they do not interfere with the mounting surfaces of the wheel. Installing wheels without correct metal-to-metal contact at the wheel mounting surfaces can cause the wheel nuts to loosen and the wheel to come off while your vehicle is in motion, resulting in loss of vehicle control, personal injury or death.

Bolt Size	lb.ft (Nm) ¹
M14 x 1.5	150 lb.ft (204 Nm)

¹ Torque specifications are for nut and bolt threads free of dirt and rust. Use only our recommended replacement wheel nuts and or wheel bolts.

Retighten the wheel nuts to the specified torque within 100 mi (160 km) after any wheel disturbance, such as tire rotation, changing a flat tire or wheel removal.

Changing a Road Wheel



A Hub pilot bore.

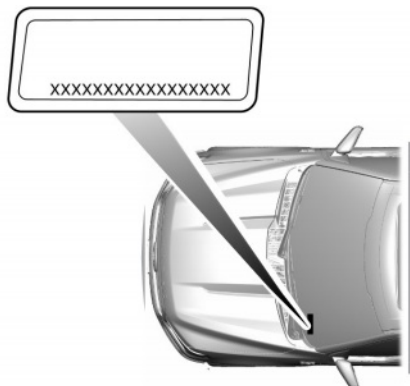
Inspect the wheel pilot hole and mounting surface prior to installation. Remove any visible corrosion or loose particles.

Vehicle Identification

VEHICLE IDENTIFICATION NUMBER

LOCATING THE VEHICLE IDENTIFICATION NUMBER

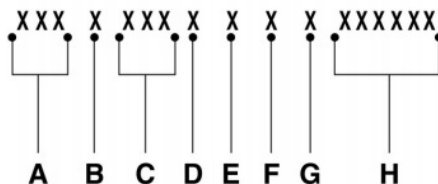
The vehicle identification number is on the left-hand side of the instrument panel.



Note: In the illustration, XXXX is representative of your vehicle identification number.

VEHICLE IDENTIFICATION NUMBER OVERVIEW

The vehicle identification number contains the following information:



- A World manufacturer identifier.
- B Brake system, gross vehicle weight rating, restraint devices and their locations.
- C Make, vehicle line, series, body type.
- D Engine or motor type.
- E Check digit.
- F Model year.
- G Assembly plant.
- H Production sequence number.

Connected Vehicle

WHAT IS A CONNECTED VEHICLE

A connected vehicle has technology that allows your vehicle to connect to a mobile network and for you to access a range of features. When used in conjunction with the Ford app, it could allow you to monitor and control your vehicle further, for example checking the tire pressures, the fuel level and the vehicle location. For additional information, refer to the local Ford website.

CONNECTED VEHICLE REQUIREMENTS

Connected service and related feature functionality requires a compatible vehicle network.

Some remote features require additional service activation. Log in to your Ford account for details. Some restrictions, third party terms and message or data rates may apply.

CONNECTED VEHICLE LIMITATIONS

Evolving technology, cellular networks, or regulations could affect functionality and availability, or continued provision of some features. These changes could even stop some features from functioning.

CONNECTING THE VEHICLE TO A MOBILE NETWORK

WHAT IS THE MODEM



The modem allows access to a range of features built into your vehicle.

ENABLING AND DISABLING THE MODEM

1. From the settings menu, press Connectivity.
2. Press Connected Vehicle Features.
3. Switch vehicle connectivity on or off.

CONNECTING THE FORD APP TO THE MODEM

1. Make sure that the modem is enabled using the vehicle settings menu.
2. Open the Ford app on your device and log in.
3. Add your vehicle or select your vehicle if already added.
4. Select the option to activate your vehicle.
5. Make sure that the name on the screen matches the name shown in your Ford account.
6. Confirm that your Ford account is connected to the modem.

Note: Some connected vehicle services are subscription-based and may require activation through your Ford app. Go to your Ford app for more information.

CONNECTING THE VEHICLE TO A WI-FI NETWORK

1. From the settings menu, press Connectivity. See **Center Display** (page 624).
2. Press Wi-Fi.
3. Switch Wi-Fi on.
4. Press View Available Networks.
5. Select an available Wi-Fi network.

Note: Enter the network password to connect to a secure network.

Connected Vehicle

CONNECTED VEHICLE SETTINGS

You can adjust several settings on the touchscreen under the connected vehicle features menu, such as:

- Vehicle connectivity.
- Share vehicle data.
- Share vehicle location.
- Share driving data.

Note: Depending on your vehicle, different options may be available.

Note: Editing connectivity settings could result in some features not operating correctly or at all. When you edit connectivity settings, pop-up messages may appear to notify you that services will not work without that setting. If you switch a feature on, pop-up messages could appear informing you of the settings that will be turned on. Some features, for example driver assistance features, use map data. We recommend having all connected vehicle settings enabled to allow the map content to be updated to the latest version.



Press the button next to a menu option for more information.

CONNECTED VEHICLE – TROUBLESHOOTING

CONNECTED VEHICLE – FREQUENTLY ASKED QUESTIONS

Why is my Ford app not connecting to my vehicle?

- The modem is not enabled. Switch vehicle connectivity on.
- The network signal is weak. Move your vehicle closer to a place where the network signal is not obstructed.
- The modem or gateway may need to be reset. Reboot the touchscreen to reset the modem or gateway. See **Rebooting the Center Display** (page 626).

Why can I not connect to a Wi-Fi network?

- You entered the wrong network password. Enter the correct password.
- The network signal is weak. Move your vehicle closer to the Wi-Fi router or to a place where the network signal is not obstructed.
- There are multiple access points in range with the same network name. Choose a unique name for your network. Do not use the default name unless it contains a unique identifier, for example as part of the MAC address.

Why does the Wi-Fi connection disconnect after successful connection?

- The network signal is weak. Move your vehicle closer to the Wi-Fi router or to a place where the network signal is not obstructed.

Connected Vehicle

What can I do if I am close to a Wi-Fi router but the network signal strength is weak?

- If your vehicle has a heated windshield, position your vehicle so that the windshield is not facing the Wi-Fi router.
- If your vehicle has metallic tinting on the windows but not on the windshield, position your vehicle so that the windshield is facing the Wi-Fi router or open the windows that are facing the router.
- If your vehicle has metallic tinting on the windows and the windshield, open the windows that are facing the router.
- If your vehicle is in a garage and you have the garage door closed, open the garage door as it could block the signal.

Why can I not see a network I expect to see in the list of available networks?

- The network is hidden. Make the network visible and try again, or manually add a network in the Wi-Fi settings menu.
- Some network security types are not supported, for example WEP.

Why do software downloads take too long?

- The network signal is weak. Move your vehicle closer to the Wi-Fi router or to a place where the network signal is not obstructed.
- Wi-Fi network is in high demand or has a slow Internet connection. Use a more reliable Wi-Fi network.

Why does the software not update when the system seems to connect to a Wi-Fi network and the signal strength is excellent?

- No software update is available at this time.
- Select automatic updates option in the settings menu to enable automatic software update or contact an authorized dealer.
- There could be a connection problem. Test the network using another device.

Why is a cloud-based feature not connecting to my vehicle?

- The modem or gateway may need to be reset. Reboot the touchscreen to reset the modem or gateway. See **Rebooting the Center Display** (page 626).

Vehicle Hotspot

SETTING UP A VEHICLE HOTSPOT

With a data plan, your hotspot can provide devices in and around your vehicle with Wi-Fi data.

Note: *A mobile device is required to complete hotspot setup.*

1. From the settings menu, press Vehicle Hotspot.
2. Press Settings.
3. Press Show Password.
4. Connect your device to the vehicle hotspot by selecting the hotspot from the list of Wi-Fi Networks.
5. When prompted, enter the password.

Activating a Trial or Purchasing a Data Plan

1. Connect a device to your vehicle hotspot. The vehicle network carrier's service activation website opens on your device.

Note: *If the website does not open, open a new website and it redirects to the vehicle network carrier's website.*

2. Follow the instructions on the carrier portal to purchase a plan or start a trial.

Note: *Visit the vehicle network carrier's website to purchase more data.*

Note: *Hotspot services are subject to your vehicle network carrier agreement, coverage and availability.*

VEHICLE HOTSPOT SETTINGS

You can change the following in the vehicle hotspot settings menu:

- Vehicle hotspot name or password.
- Vehicle hotspot frequency.

Changing the Vehicle Hotspot Name or Password

The hotspot information can only be updated once you activate the hotspot.

1. From the settings menu, press Vehicle Hotspot.
2. Press Settings.
3. Press Edit.
4. Press Change Network Name.
5. Enter your required network name.
6. Press enter to save the network name.
7. Press Change Password.
8. Enter your required password.
9. Press enter to save the password.

Changing the Vehicle Hotspot Frequency

The vehicle hotspot frequency band is selectable depending upon your device capabilities. You cannot connect your device to the vehicle hotspot if it does not support the selected frequency band.

1. From the settings menu, press Vehicle Hotspot.
2. Press Settings.
3. Press Edit.
4. Press Change Frequency Band.
5. Select a frequency.

Vehicle Hotspot

VEHICLE HOTSPOT – TROUBLESHOOTING

VEHICLE HOTSPOT – FREQUENTLY ASKED QUESTIONS

Why can I not see the vehicle hotspot name when I search for Wi-Fi networks on my cell phone or other device?

- Make sure the vehicle hotspot visibility is on.
- Check what frequency the hotspot is transmitting in the vehicle hotspot settings menu. If the frequency is 5 GHz and your device cannot see the network, change the frequency to 2.4 GHz.
- The system does not provide a vehicle hotspot at this time.

What should I do if my phone shows "No internet connection" when connecting to the vehicle hotspot?

- Check the status of your data plan.
- If your subscription is active, try moving the vehicle to an open area to improve reception.

What should I do if my phone shows "This network is operating on Wi-Fi channels in use by several other nearby networks" when connecting to the vehicle hotspot?

- Restart your vehicle.
- Move your vehicle to a different location.
- In the vehicle hotspot settings, switch between the 2.4 GHz and 5 GHz frequency.

How do I remove the vehicle from the vehicle network carrier's account?

- Contact your vehicle network carrier.

Audio System

AUDIO SYSTEM PRECAUTIONS



WARNING: Driving while distracted can result in loss of vehicle control, crash and injury. We strongly recommend that you use extreme caution when using any device that may take your focus off the road. Your primary responsibility is the safe operation of your vehicle. We recommend against the use of any hand-held device while driving and encourage the use of voice-operated systems when possible. Make sure you are aware of all applicable local laws that may affect the use of electronic devices while driving.

Listening to loud audio for long periods of time could damage your hearing.

IDENTIFYING THE AUDIO UNIT



Depending on your vehicle options, the controls may look different from what you see here.

SWITCHING THE AUDIO UNIT ON AND OFF



Press the button on the volume control.

SELECTING THE AUDIO SOURCE

Press Sources on the touchscreen to open the media source menu.

Note: To select the USB source from the list of options, plug your device into the data transfer USB port.

MEDIA CONTROL BUTTONS



Press to play a track. Press again to pause the track.

Note: Not all sources can be paused.

Note: In case the source is not paused audio is muted.



Press the button to skip to the next track.

Press and hold the button to fast forward through the track.



Press the button once to return to the beginning of a track.

Repeatedly press the button to return to previous tracks.

Press and hold the button to fast rewind through the track.



Press the button on the touchscreen to switch shuffle mode on or off.

Note: Not all sources have shuffle mode.



Press the button on the touchscreen to change repeat mode.

Note: Not all sources have repeat mode.

Audio System

ADJUSTING THE VOLUME



E391071

Turn to adjust the volume.

Some vehicles may be able to adjust the volume using buttons on the steering wheel.

SETTING A MEMORY PRESET

Your vehicle comes with set of presets by default that you cannot delete, but you can always save your own favorites over them.

1. Select a station or channel.
2. Press and hold one of the existing presets on the list to replace it with the current station or channel.

Note: The audio mutes briefly while the system saves the preset and returns once it is stored.

Setting the Number of Preset Pages

Depending on your vehicle options, you can adjust the number of preset pages up to six pages.

1. From the Settings menu, press Radio. See **Center Display** (page 624).

2. Press Preset pages.
3. Select the desired number of pages from the drop down option.

Note: You can store a maximum of thirty presets depending on the number of preset pages you select.

MUTING THE AUDIO



Press to mute the signal. Press again to restore the signal.

ADJUSTING THE SOUND SETTINGS

To access the sound settings menu:

1. From the settings menu, press Sound.

From the menu, you can adjust the following:

- Tone settings.
- Balance and fade.
- Speed compensated volume.
- Volume settings.
- Sound mode/Occupancy mode

Note: Depending on your vehicle options, not all settings are available.

SETTING THE CLOCK AND DATE

1. From the settings menu, press Clock.
2. Set the time.

Note: The AM and PM options are not available if 24-hour mode is on.

Switching Automatic Time Updates On and Off

1. From the settings menu, press Clock.
2. Switch Auto Time Update on or off

Audio System

AM/FM RADIO

AM/FM RADIO LIMITATIONS

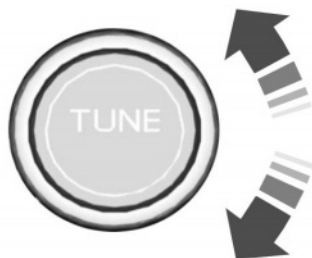
The further you travel from an AM or FM station, the weaker the signal and the weaker the reception.

Hills, mountains, tall buildings, bridges, tunnels, freeway overpasses, parking garages, dense tree foliage and thunderstorms can interfere with the reception.

When you pass a ground-based broadcast repeating tower, a stronger signal may overtake a weaker one and result in the audio system muting.

SELECTING AN AM/FM RADIO STATION

Manually Selecting a Radio Station



Turn to search through the radio frequency band.

Using Direct Tune

1. Press Direct Tune to open the number pad.

2. Enter the frequency you prefer.

Note: You can only enter a valid frequency for the audio source you are currently listening to.

Using Seek



Press either button. The system stops at the first station it finds in that direction.



SWITCHING THE DISPLAY ON AND OFF

1. Press Settings on the touchscreen.
2. Press Display.
3. Press Calm screen.
4. Press anywhere on the touchscreen to switch the display back on.

Note: The display defaults to on each time you switch your vehicle on.

DIGITAL RADIO (IF EQUIPPED)

WHAT IS DIGITAL RADIO

HD Radio™ technology is the digital evolution of analog AM/FM radio.

For additional information, visit www.HDRadio.com.

HD Radio Technology is manufactured under license from iBiquity Digital Corporation and foreign patents. HD Radio and the HD and HD Radio logos are proprietary trademarks of XPERI. The vehicle manufacturer and XPERI are not responsible for the content sent using HD Radio technology. Content may be changed, added or deleted at any time at the station owner's discretion.

Audio System

HOW DOES DIGITAL RADIO WORK

Your system has a special receiver that allows it to receive digital broadcasts in addition to analog broadcasts.

HD1 signifies the main programming status and is available in both analog and digital broadcasts. Other multicast stations are only available digitally and could contain new or different content.

Note: When the system first receives an HD1 station, it plays the station in the analog version until it verifies the station is an HD Radio station. Then it shifts to the digital version.

Note: There is an audio mute delay when switching to an HD2 or HD3 station because the system has to reacquire and decode the digital signal.

DIGITAL RADIO LIMITATIONS

If you are outside the reception area, the system could not work.

If you are on the fringe of the reception area, the station could mute due to weak signal strength.

Note: If you are listening to HD1, the system changes back to the analog broadcast until the digital broadcast is available again. If you are listening to any other multicast channels, the station mutes and stays muted unless it is able to connect to the digital signal again.

Depending on the station quality, you could hear a slight sound change when the station changes between analog and digital audio.

You cannot access a saved HD station if your vehicle is outside the station's reception area.

SWITCHING DIGITAL RADIO RECEPTION ON AND OFF

1. From the settings menu, press Radio. See **Center Display** (page 624).
2. Switch HD Radio on or off.

DIGITAL RADIO INDICATORS

HD Radio Indicator

The indicator appears when HD Radio is on and you tune to a station broadcasting HD Radio technology.



The color of the indicator changes to indicate the system status.

Gray indicates the system is acquiring a digital station.

Orange indicates digital audio is playing.

Multicast Indicator

The multicast indicator appears if the current station is broadcasting multiple digital broadcasts. The highlighted numbers indicate additional digital channels available.

Note: For stations that have more than one HD multicast, the HD indicator and radio text appears as a button. Press the button to cycle through all of the HD stations on that specific frequency.

Audio System

SATELLITE RADIO

WHAT IS SATELLITE RADIO

Your factory-installed SiriusXM radio system includes a limited subscription term, which begins on the date of sale or lease of your vehicle. See an authorized dealer for availability.

For additional information about extended subscription terms, visit <https://www.SiriusXM.com> in the United States, <https://www.SiriusXM.ca> in Canada, or call SiriusXM at 1-888-539-7474.

Note: *SiriusXM reserves the unrestricted right to change, rearrange, add or delete programming including canceling, moving or adding particular channels, and its prices, at any time, with or without notice to you. Neither SiriusXM and its affiliates nor Ford Motor Company and its affiliates will be liable to you or any third party for any such modification, suspension or termination.*

SATELLITE RADIO LIMITATIONS

For optimal reception performance, keep the antenna clear of snow and ice build-up and keep luggage and other material as far away from the antenna as possible. Placing luggage over the antenna may reduce performance. Factory-installed and aftermarket vehicle structures including, but not limited to, roof racks and soft top roofs in a partially open position could reduce reception performance.

Hills, mountains, tall buildings, bridges, tunnels, freeway overpasses, parking garages, dense tree foliage and thunderstorms can interfere with your reception.

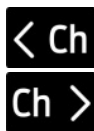
When you pass a ground-based broadcast-repeating tower, a stronger signal may overtake a weaker one and could result in the audio system muting. Your display could show an error message to indicate the interference.

LOCATING THE SATELLITE RADIO IDENTIFICATION NUMBER

1. Select SiriusXM as the audio source.
2. Tune to channel 0.

SELECTING A CHANNEL

Manually Selecting a Channel



Press the button to find the previous or next available radio channel.

Linear Tuner

The linear tuner is displayed when manually selecting a channel. You can swipe left or right on the linear tuner carousel to navigate through the channel list. Tap on a channel title to listen to it.

Using Direct Tune

1. Press the channel up or down button to open the linear tuner screen.
2. Press Direct Tune to open the number pad.
3. Enter the channel you prefer.

Using Browse

1. Press Browse.
2. Select a channel.

Audio System

SATELLITE RADIO SETTINGS

Subscription

Your subscription status is displayed. You can subscribe or manage your subscription directly from the touchscreen.

SiriusXM Favorites

While you are listening to SiriusXM, you can save favorites by:

- Tapping the currently tuned channel or show logo on the SiriusXM audio screen.
- Tuning to a channel or show you want to save as a favorite. Navigate to the SiriusXM Favorites screen and press the Add Current button. The currently tuned channel or show is saved as a favorite.
- Saving a radio preset. This saves the currently tuned SiriusXM channel or show as a favorite

Note: *Requires a trial or active subscription to use.*

Listening History

Listening history is a list of recently listened to SiriusXM content. You can view, manage and reset the listening history using the controls on the touchscreen.

Note: *Requires a trial or active subscription to use.*

Help and Support

You can contact SiriusXM Customer Care directly from the operating system and view information required to manage your SiriusXM account.

Audio System

AUDIO SYSTEM – TROUBLESHOOTING

AUDIO SYSTEM – INFORMATION MESSAGES

Satellite Radio Troubleshooting

Error Message	Potential Effects	Recommended Action
Connectivity Disabled	Internet streaming and On Demand shows are unavailable and some SiriusXM features are disabled.	Internet connectivity is turned off. See Connected Vehicle (page 609).
No Internet	Audio system may mute. Switch to Satellite button may be displayed on the SiriusXM audio screen if the channel is also available via satellite.	SYNC attempts to connect. See Satellite Radio Limitations (page 618). Switch to a satellite connection for the current channel if the option is available.
No Satellite Signal	Audio system may mute. Switch to Internet button may be displayed on the SiriusXM audio screen if the channel is also available via streaming.	Antenna may be obstructed or satellite reception is weak in your location. See Satellite Radio Limitations (page 618). Switch to an internet connection for the current channel if the option is available.
Slow Network Connection	Audio system may mute while the audio attempts to load.	Allow some time for the audio to load or tune to a different channel.
Channel Unavailable	Audio system may mute. Radio may tune to a different channel.	A temporary update may be in progress. Allow some time before retrying to tune to the channel. If the issue continues, the channel may no longer be available.
Episode Unavailable	Audio system may mute. Radio may tune to a different channel.	A temporary update may be in progress. Allow some time before retrying to play the episode. If the issue continues, the episode may no longer be available.

Audio System

Error Message	Potential Effects	Recommended Action
Something went wrong	Audio system may mute. Radio may tune to a different channel.	Allow some time and retry the action.
Subscribe to Listen	Cannot listen to selected content. Content may appear grayed out and some features may be disabled.	Your subscription has expired or you have not yet subscribed for access to the listed content. Navigate to Subscription under the Satellite Radio Settings menu. If you have an active subscription which includes the listed channel or content and you see this error, you may need to refresh your radio. To refresh your SiriusXM radio, visit www.siriusxm.com/refresh in the US, or www.siriusxm.ca/refresh in Canada. You may need to provide your SiriusXM Radio identification number. See Locating the Satellite Radio Identification Number (page 618).

Audio System

Error Message	Potential Effects	Recommended Action
Upgrade to Listen	Cannot listen to selected content. Content may appear grayed out and some features may be disabled.	Your subscription does not include access to the listed content. You may need to upgrade your subscription. Navigate to Subscription under the Satellite Radio Settings menu. If you have an active subscription which includes the listed channel or content and you see this error, you may need to refresh your radio. To refresh your SiriusXM radio, visit www.siriusxm.com/refresh in the US, or www.siriusxm.ca/refresh in Canada. You may need to provide your SiriusXM Radio identification number. See Locating the Satellite Radio Identification Number (page 618).
Location Restricted Content	Audio may mute. Not available in your location or Unable to determine your location may be displayed.	Content is not available in your location or SiriusXM is unable to determine your location. Tuning to a different channel may resolve the issue.
Channel Blocked	Audio may mute. Radio may tune to a different channel.	The Block Explicit Content filter is turned on. Navigate to Listener Settings under the Satellite Radio Settings menu to access the Block Explicit Content filter. Navigate to Listener Settings. See Satellite Radio Settings (page 619).
Antenna Problem or Hardware Problem	Audio may mute. Access to SiriusXM features may be unavailable.	If issue persists, you may need to visit an authorized dealer for service.

Audio System

Error Message	Potential Effects	Recommended Action
SiriusXM Updating...	Audio may mute.	Allow SiriusXM some time to complete updating.
Loading...	Audio may mute. Content may be temporarily unavailable while loading.	No action necessary. If loading time is longer than usual, See Satellite Radio Settings (page 619).
SiriusXM Loading...	Audio may mute. Content and controls may be temporarily unavailable.	No action necessary. Allow SiriusXM some time to finish loading.

Center Display

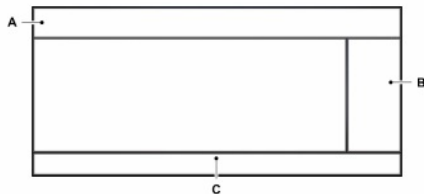
CENTER DISPLAY OVERVIEW



WARNING: Driving while distracted can result in loss of vehicle control, crash and injury. We strongly recommend that you use extreme caution when using any device that may take your focus off the road. Your primary responsibility is the safe operation of your vehicle. We recommend against the use of any hand-held device while driving and encourage the use of voice-operated systems when possible. Make sure you are aware of all applicable local laws that may affect the use of electronic devices while driving.

For your safety, features that are not critical while driving are not available when the vehicle is moving at or above 5 mph (8 km/h).

Note: Illustrations are provided for conceptual understanding only and may appear differently on your vehicle.



- A Status bar. See **Status Bar** (page 624).
- B Information on demand screen. See **Information On Demand Screen** (page 625).
- C Feature bar. See **Feature Bar** (page 625).

STATUS BAR

The status bar appears at the top of the display. The following buttons and icons can appear in the status bar.

Note: Some buttons and icons may not apply to your vehicle or may not appear exactly as shown.

Alexa Built-In



Press to set up Alexa. See **Alexa Built-In** (page 630).

Wireless Charging



Wireless charging active.



Device connected and not charging.

Traffic Announcements



Traffic announcements are turned on but are not supported by the selected station.



Traffic announcements are turned on and supported by the selected station but are not active.



Traffic announcements are active.

Note: If no traffic announcement icons are displayed, traffic announcements are turned off.

Vehicle Data



Wi-Fi available.



Wi-Fi connected.

Center Display



Vehicle data sharing on.



Vehicle data sharing off.



Vehicle location sharing on.



Vehicle data and vehicle location sharing on.

Outside Air Temperature



Outside air temperature is active.

Audio System



Audio system muted.

Connected Device



Cell phone microphone muted.



Phone call in progress.



Media player connected using **Bluetooth®**.



Cell phone network signal strength.



Cell phone roaming.



Text message received.



Unread email message.



Automatic crash notification system off.



Cell phone battery status.

Software Updates



Press to see details about software updates. See **Vehicle Software Updates** (page 644).

Back Button



Some screens have a back button in the top corner. Press the button to return to the previous screen.

INFORMATION ON DEMAND SCREEN

The information on demand screen displays cards on the side of the display and allows you to see information from different features.



Press the button to view the next card.



Press the button to view the previous card.



Press the button to view available cards.

On some screens, you can swipe a card toward the center of the screen to move the content into the main screen.

FEATURE BAR

The feature bar is located on the bottom of the display and allows you to access vehicle features.

Center Display

Audio



Press to use the radio, a USB, a media player or a **Bluetooth®** device.

Phone



Press to make calls and access the phonebook on your cell phone. See **Phone** (page 632).

Navigation



Press to use the navigation system. See **Navigation** (page 641).

Favorite



Press to replace this button with a shortcut to a feature or setting.

Apps



Press to see a list of apps. To open an app, select the app.

Settings



Press to access the settings menu. See **Settings** (page 626).

Features



Press to view features.

Note: The icon may be different depending on your vehicle.

SETTINGS

1.



Press the button in the feature bar to access the settings menu.

2. Select the required tile to access specific settings.

You can change the display language and other measurement units under the General menu.



If you see this icon next to a menu option, press it for more information.

Display Settings

From the display menu you can do the following:

- Switch the calm screen on.
- Manually adjust the screen brightness.
- Set the display mode.

Touchscreen Brightness

To manually adjust the screen brightness, use the plus or minus buttons.

Note: The display brightness is limited if the settings of the instrument panel lighting brightness are set to the highest or lowest setting.

DRIVER ASSISTANCE MENU

To access the driver assistance menu:

1.



Press the button in the feature bar to access the features menu.

Note: The icon may be different depending on your vehicle.

2. Press Driver Assistance.

REBOOTING THE CENTER DISPLAY

You can reboot the center display using the controls on the steering wheel.

Center Display

1. Simultaneously press and hold the seek forward and audio system power button for 10 seconds.

Voice Interaction

FORD ASSISTANT

USING FORD ASSISTANT

The digital assistant allows you to control vehicle features using conversational requests.

To begin a voice interaction using the wake word, say the selected wake word, then say your command.



Press the voice interaction button on the steering wheel. A tone sounds before you can say your command.

Note: You may need to enable your vehicle's modem to use certain voice commands. See **Enabling and Disabling the Modem** (page 609).

Voice Command Examples

To see examples of what voice commands you can use with different features:



Press the button on the touchscreen.

1. Press Ford Assistant.
2. Press Voice Command Help.
3. Select a feature.

FORD ASSISTANT SETTINGS

To access the settings menu:



Press the button on the touchscreen.

1. Press Ford Assistant.

From the settings menu you can do the following:

- Switch listen for wake word on or off.
- Set the preferred wake word.
- Switch advanced mode on or off.

- Switch phone confirmation on or off.
- Switch the commands list on or off.
- View the commands help menu.



Press the button next to a menu option for more information.

FORD ASSISTANT – FREQUENTLY ASKED QUESTIONS

Why does the system not understand what I am saying?

- You are speaking too soon. When using the button of the steering wheel, wait for the tone before you speak.

Why does the system not understand the name of a track or artist?

- **Bluetooth®** does not support voice commands. Connect your device to a USB port.
- You are not saying the name exactly as it appears on your device. Say the name of the track or artist exactly as it appears on your device. Spell out any abbreviations in the name.
- The system does not recognize some special characters contained in the name of a song or artist, for example *, - or +. Rename the files on your device or use the touchscreen to select and play the track.

Voice Interaction

Why does the system not understand the name of a contact in the phonebook on my device and calls the wrong contact?

- You are not saying the name exactly as it appears on your device. Say the first and last name of the contact exactly as it appears on your device. Spell out any abbreviations in the name.
- The name contains special characters, for example *, - or +. Rename the contact on your device or use the touchscreen to select and call the contact.

Why does the system not understand foreign names of contacts in the phonebook on my device?

- The system applies phonetic pronunciation rules of the selected language to the names of contacts in the phonebook on your device. Select the name of the contact on the touchscreen and use the Hear it option to get an idea of how the system expects you to pronounce it.

Why do the system voice prompts and the pronunciation of some words not seem accurate?

- The system uses text-to-speech technology and a synthetically generated voice rather than a pre-recorded human voice.

Alexa Built-In

WHAT IS ALEXA BUILT-IN

Alexa Built-In allows you to use Alexa in your vehicle for auto-specific use cases on the road and gives you access to an ever-evolving number of skills that help to make your life more productive, entertaining, and connected while using your vehicle.

ALEXA BUILT-IN REQUIREMENTS

To use Alexa, all of the following must occur:

- Your vehicle is added to your Ford app account.
- You are signed in to an existing Amazon account.
- Vehicle location services are enabled.
- Vehicle connectivity and vehicle data sharing are enabled.

Note: *Support and functionality may vary based on the country where your Ford app account is registered.*

SIGNING IN TO YOUR ACCOUNT



Press the button in the status bar and follow the on-screen prompts.

To sign in using the settings menu:

1. Press **Settings** on the touchscreen.
2. Press **Amazon Alexa**.
3. Press **Get Started**.
4. Sign in to your account by either scanning the QR code or entering the on-screen code into the Amazon website.

5. Once signed in, follow the on-screen prompts.
6. When complete, the vehicle informs you that Alexa is ready to be used in the vehicle.

Signing Out of Your Account

1. Press **Settings** on the touchscreen.
2. Press **Amazon Alexa**.
3. Press **Sign Out**.

USING ALEXA BUILT-IN

To use Alexa, say “Alexa” or press the voice interaction button on the steering wheel and then say “Alexa” to invoke Alexa to start listening.

Note: *If the wake word is not enabled, you can only use the voice interaction button.*

You can use Alexa for the following and more:

- Entertainment.
- Hands-free calling.
- Traffic and navigation.
- Vehicle controls.
- Smart home device control.
- Weather and news information.

ALEXA BUILT-IN SETTINGS

Enabling the Wake Word

1. Press **Settings** on the touchscreen.
2. Press **Amazon Alexa**.
3. Switch **Listen for Wake Word** on or off.

Note: *If the wake word is not enabled, you can only use the voice interaction button.*

Contact List

Displays a list of connected phones and contact sharing status for each phone.

Alexa Built-In

To change the contact sharing status:

1. Press **Settings** on the touchscreen.
2. Press **Amazon Alexa**.
3. Press **Contact List**.
4. Enable or disable sharing for each phone.

Note: *You can share contacts from more than one phone at a time.*

Things to Try

Learn more about what you can do with Alexa by browsing the things to try.

1. Press **Settings** on the touchscreen.
2. Press **Amazon Alexa**.
3. Press **Things to Try**.

Phone

PHONE PRECAUTIONS



WARNING: Driving while distracted can result in loss of vehicle control, crash and injury. We strongly recommend that you use extreme caution when using any device that may take your focus off the road. Your primary responsibility is the safe operation of your vehicle. We recommend against the use of any hand-held device while driving and encourage the use of voice-operated systems when possible. Make sure you are aware of all applicable local laws that may affect the use of electronic devices while driving.

CONNECTING YOUR PHONE

Go to the settings menu on your device and switch **Bluetooth®** on.



Press the phone option on the feature bar.

1. Press **Add Phone**.

Note: A prompt alerts you to search for your vehicle on your cell phone.

2. Select your vehicle on your cell phone.

Note: A number appears on your cell phone and on the touchscreen.

3. Confirm the number on your cell phone matches the number on the touchscreen.

Note: The touchscreen indicates that you have successfully paired your cell phone.

4. Download the phonebook from your cell phone when you are prompted.

Note: If you pair more than one cell phone, use the phone settings on the center display to specify the primary phone. You can change this setting at any time.

PHONE MENU

This menu becomes available after pairing a phone.

Recent Call List

Display and select an entry from a list of previous calls.

Contacts

Display a smart search form to look up your contacts. Use the List button to alphabetically sort your contacts.

Favorites

Display the list of favorite contacts that are set up on your phone.

Messaging

Displays the list of text messages to read, listen to, or respond to.

Email

Displays the list of emails to read, listen to, or respond to.

Phone List

Display the list of paired or connected devices that you can select.

Note: Up to 12 devices can be stored.

Do Not Disturb

Reject incoming calls and switch ring tones and alerts off.

Phone Keypad

Directly dial a number.

Phone

Voice Control

Press the button and say a command to use the Google or Siri voice assistant available on your connected phone to access supported features.

Note: *Some features under the phone menu may not be available if the feature is not supported through the phone.*

Phone

MAKING AND RECEIVING A PHONE CALL

Making Calls

To call a number in your contacts, select:

Menu Item	Action and Description
Contacts	You can then select the name of the contact you want to call. Any numbers stored for that contact display along with any stored contact photos. You can then select the number that you want to call. The system begins the call.

To call a number from your recent calls, select:

Menu Item	Action and Description
Recent Call List	You can then select an entry that you want to call. The system begins the call.

To call a number from your favorites, select:

Menu Item	Action and Description
Favorites	You can then select an entry that you want to call. The system begins the call.

To call a number that is not stored in your phone, select:

Menu Item	Action and Description
Phone Keypad	Select the digits of the number you wish to call.
Call	The system begins the call.

Pressing the backspace button deletes the last digit you typed.

Receiving Calls

During an incoming call, an audible tone sounds. Caller information appears in the display if it is available.

To accept the call, select:

Menu Item
Accept

Note: You can also accept the call by pressing the phone button on the steering wheel.

To reject the call, select:

Menu Item
Reject

Ignore the call by doing nothing. The system logs it as a missed call.

During a Phone Call

During a phone call, the contacts name and number display on the screen along with the call duration.

The phone status items are also visible:

- Signal Strength.
- Battery.

You can select any of the following during an active phone call:

Phone

Item	
End Call	Immediately end a phone call. You can also press the button on the steering wheel.
Keypad	Press this to access the phone keypad.

Item	
Mute	You can switch the microphone off so the caller does not hear you.
Privacy	Transfer the phone call audio to the cell phone or back to the touchscreen.

SENDING AND RECEIVING A TEXT MESSAGE

Menu Item	Description
Hear It	Hear the text message.
View	View the text message.
Call	Call the sender.
Reply	Reply to the text message with a standard text message.

Phone

SWITCHING TEXT MESSAGE NOTIFICATION ON AND OFF

The settings on your device must be enabled to receive text message notifications on the center display. Check your device settings to enable these features.

ENABLING APPS ON A MOBILE DEVICE

When you start an app through the system for the first time, you could be asked to grant certain permissions. You can review and change the permissions that you have granted at any time when your vehicle is not moving. We recommend that you check your data plan before using your apps through the system. Using them could result in additional charges. We also recommend that you check the app provider's terms and conditions and privacy policy before using their app. Make sure that you have an active account for apps that you want to use through the system. Some apps work with no setup. Others require you to configure some personal settings before you can use them.

Enabling Apps on an iOS Device



Select the apps option on the feature bar.

1. Select Mobile Apps Help.
2. Follow the instructions to pair and connect your device via **Bluetooth®** or with a USB cable.
3. Start the apps on your device that you want to use.
4. Select the app that you want to use on the touchscreen.

Note: Some apps may run through Apple CarPlay if it is enabled.

Note: Closing an app on your device closes it on the touchscreen.

Note: For troubleshooting assistance select Mobile Apps List under Mobile Apps Help.

Enabling Apps on an Android Device



Select the apps option on the feature bar.

1. Select Mobile Apps Help.
2. Follow the instructions to pair and connect your device via **Bluetooth®** or with a USB cable.
3. Start the apps on your device that you want to use.
4. Select Find Mobile Apps.
5. Select the app that you want to use on the touchscreen.

Note: Some devices may lose the ability to play music over USB when Mobile Apps are enabled.

Note: Some apps may run through Android Auto if it is enabled.

Note: Closing an app on your device closes it on the touchscreen.

Note: For troubleshooting assistance select Mobile Apps List under Mobile Apps Help.

SWITCHING APPLE CARPLAY ON AND OFF

Enabling Apple CarPlay with USB

1. Connect your device to a USB port.
2. Follow the instructions on your device and the touchscreen.

Note: Selecting Enable Wireless CarPlay on your device prepares the device for wireless CarPlay when you reenter the vehicle.

Enabling Apple CarPlay with Wireless

1. Pair your device to **Bluetooth®**.
2. Follow the instructions on your device and the touchscreen.

Disabling Apple CarPlay



Select the settings option on the feature bar.

1. Press Phone List.
2. Select your device from the list.
3. Press Disable.

Re-Enabling Apple CarPlay



Select the settings option on the feature bar.

1. Press Phone List.
2. Select your device from the list.
3. Press Connect to Apple CarPlay.

SWITCHING ANDROID AUTO™ ON AND OFF

Enabling Android Auto with USB

(If Equipped)

1. Connect your device to a USB port.
2. Follow the instructions on the touchscreen.

Note: *Certain features of the system are not available when you are using Android Auto.*

Enabling Android Auto with Wireless

1. Pair your device to **Bluetooth®**.
2. Follow the instructions on your device and the touchscreen.

Note: *Certain Android™ devices do not support Android Auto Wireless. Check your Android OS version for compatibility.*

Disabling Android Auto



Select the settings option on the feature bar.

1. Press Phone List.
2. Select your device from the list.
3. Press Disable.

Re-Enabling Android Auto



Select the settings option on the feature bar.

1. Press Phone List.
2. Select your device from the list.
3. Press Connect to Android Auto.

CONNECTING A BLUETOOTH® DEVICE

1. Make sure **Bluetooth®** is enabled on your device.
2. Press Phone icon on the touchscreen.
3. Press Add Phone.

Note: A prompt alerts you to search for your vehicle on your device.

4. Select your vehicle on your device.

Note: A number appears on your device and on the touchscreen.

5. Confirm that the number on your device matches the number on the touchscreen.

Note: The touchscreen indicates that you have successfully paired your device.

The **Bluetooth®** word mark and logos are registered trademarks owned by **Bluetooth SIG, Inc.** and any use of such marks by Ford Motor Company is under license. Other trademarks and trade names are those of their respective owners.

Connect your device.



Press the audio button on the feature bar.



Press Sources.



Press the **Bluetooth®** option.

To play your selected media file, use the audio system buttons on the touchscreen. See **Media Control Buttons** (page 614).

PLAYING MEDIA USING BLUETOOTH®



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Personal Profiles (If Equipped)

HOW DO PERSONAL PROFILES WORK

You can create multiple personal profiles enabling users to personalize vehicle settings such as seats and mirrors, as well as non-positional settings like radio, navigation and driver assist system settings. Positional settings are saved by holding a memory function button. Non-positional settings are saved when you change a setting while a profile is active.

ENABLING OR DISABLING PERSONAL PROFILES

1. Press Settings on the touchscreen.
2. Press Personal Profiles.
3. Switch Personal Profiles on or off.

When enabled:

- Unlocking a door with a remote control or mobile device that is not linked to a driver profile does not change the active profile, but remains in the last known profile. It does not change the positional settings.
- Pressing a memory seat button that is not linked to a driver profile or saved to a preset setting does not change the active profile, but remains in the last known profile. It does not change the positional settings.
- Pressing a memory seat button that is not linked to a driver profile but is saved to a preset setting does not change the active profile, but remains in the last known profile. It recalls the positional settings that you saved to that memory seat button.

When disabled:

- Unlocking a door with a remote control or mobile device does not recall any non-positional settings but still recalls positional settings from the driver profile which the remote control or mobile device is linked to.
- Pressing a memory seat button that is not linked to a driver profile or saved to a preset setting does not change the positional or non-positional settings.
- Pressing a memory seat button that is linked to a driver profile or has saved to a preset setting recalls the positional settings that you saved to that memory seat button.

CREATING A PERSONAL PROFILE

You can create one profile for each preset memory seat button. There is also a guest profile.

Note: *The guest profile consists of existing settings when there is no driver profile created. After you create a driver profile, the guest profile serves as an additional driver profile.*

1. Press Settings on the touchscreen.
2. Press Personal Profiles.
3. Press Add Profile.
4. Follow the prompts on the display.

LINKING OR UNLINKING A PERSONAL PROFILE

You can link your profile to a remote control so that your settings are activated when you use the remote control to turn on the vehicle.

Personal Profiles (If Equipped)

Remote Control

You can save preset memory positions for up to three remote controls by assigning a remote control to a personal profile.

1. Press Settings on the touchscreen.
2. Press Personal Profiles.
3. Select the profile to link or unlink.

Note: *You cannot link a remote control to a guest profile.*

4. Select the remote control to link or unlink.
5. Follow the instructions on the touchscreen.

Note: *If more than one linked remote control is in range, the memory function moves to the settings of the first key to initiate a memory recall.*

SELECTING A PERSONAL PROFILE

You can select a profile using the touchscreen or the preset button you selected when you created your profile.

If you use a linked device, such as a remote control or mobile device, the active profile is set to the linked profile.

To change the active profile:

1. Press Settings on the touchscreen.
2. Press Personal Profiles.
3. Select the profile to use.
4. Press Make Profile Active.

DELETING A PERSONAL PROFILE

1. Press Settings on the touchscreen.
2. Press Personal Profiles.
3. Select the profile to delete.

4. Press Delete Profile.

Navigation

CONNECTED NAVIGATION

Your vehicle may have connected navigation as a free trial after purchase. You require a subscription after the trial expires. For additional information, visit ford.com/connectedservices.

Note: If you do not sign up or renew your subscription, you can still use navigation through a connected device.

ACCESSING NAVIGATION



Press the button to access Navigation.

Note: As the driver, be aware of all local traffic regulations and road attributes, and operate your vehicle in a safe and legal manner.

NAVIGATION MAP UPDATES

To update your map data over Wi-Fi, your vehicle must be connected to a Wi-Fi access point. For USB updates and other details, contact dealers at 1-866-462-8837 in the United States and Canada, or 800-557-5539 in Mexico.

Note: If you find map data errors, you may report them by going to www.here.com/mapcreator.

ADJUSTING THE MAP

ZOOMING THE MAP IN AND OUT

You can use pinch gestures to zoom in and out. Place two fingers on the touchscreen and move them apart to zoom in. Place two fingers on the touchscreen and bring them together to zoom out.

CHANGING THE FORMAT OF THE MAP



Press the Menu button.

1. Press the Map Orientation tile.
2. Select a map orientation.

LIVE TRAFFIC

WHAT IS LIVE TRAFFIC

You can observe real-time road congestion when live traffic is on.

SWITCHING LIVE TRAFFIC ON AND OFF



Press the Menu button.

1. Press the Traffic on Map tile.
2. Press Traffic on or Traffic Off.

SETTING A DESTINATION

SETTING A DESTINATION USING THE TEXT ENTRY SCREEN

1. Press the search bar at the top of the screen.
2. Enter your destination using the keyboard.
3. Press Search.
4. Select a destination from the list.
5. Press Start to begin navigation.

Navigation

SETTING A DESTINATION USING THE MAP SCREEN

Press and hold on the map to place a pin at that location. Information about the location of the pin appears on the screen.



Press the button to begin navigation to the pin.

SETTING A DESTINATION USING A PREDICTIVE DESTINATION

Press the predicted destination card on the touchscreen to navigate to it. These appear when the navigation system has learned your driving habits.

SETTING A DESTINATION USING A RECENT DESTINATION



Press the button.

Press a destination from the list.

Note: You can also use the search button to view recent destinations.

SETTING A DESTINATION USING A SAVED DESTINATION

Press the star icon next when viewing location details to save the location.



Press the button.

Press a destination from the list.

Note: You can also use the search button to view saved destinations.

SETTING A DESTINATION USING A POINT OF INTEREST

Press a point of interest icon on the map. Information about the location of the point of interest appears on the screen.



Press the button to begin navigation to the point of interest.

Note: You can also use the search button to view points of interest.

WAYPOINTS

ADDING A WAYPOINT

1. Press the search button on the touchscreen during an active navigation session.
2. Press the search bar at the top of the screen.
3. Enter your destination using the keyboard.
4. Press the search button on the keyboard.
5. Select your destination from the list.
6. Follow the prompts on the screen to add a waypoint.

EDITING WAYPOINTS

1. Press the waypoint you would like to edit.
2. Select an option to reorder or delete the waypoint.

ROUTE GUIDANCE

ADJUSTING THE GUIDANCE PROMPT VOLUME

Turn the volume control when a guidance prompt plays to adjust the volume.

Navigation

REPEATING AN INSTRUCTION

Press the next step indicator on the top of the touchscreen during an active navigation session to hear the last voice instruction.

CANCELING ROUTE GUIDANCE



Press the button to cancel route guidance to the selected location.

TRAILER TOWING NAVIGATION

When you have an active subscription and Trailer Towing Navigation is switched on, the system will calculate the best route for trailer towing by avoiding dangerous road conditions based on the dimensions of your trailer.

Switching Trailer Towing Navigation On and Off

1. Access the application drawer on the touchscreen.
2. Press Navigation.
3. Press the Navigation Menu button.
4. Press Settings.
5. Press Guidance.
6. Press Smart Trailer Navigation.
7. Switch towing route guidance ON or OFF.

Entering Trailer Dimensions

1. Access the application drawer on the touchscreen.
2. Press Navigation.
3. Press the Navigation Menu button.
4. Press Settings.

5. Press Guidance.
6. Press Smart Trailer Navigation.
7. Press Active Trailer.
8. Follow the screen instruction to select an active trailer or add a new one.

Navigation Alerts

Alerts will appear on the navigation map while driving. An orange alert triangle indicates you should proceed with caution. When not following active guidance to a destination, a red alert triangle may appear and indicates you should avoid the road and find a detour.

Vehicle Software Updates

Software updates use over-the-air technology to deliver the latest features, software enhancements and quality improvements to your vehicle.

When Automatic Updates is turned on updates are downloaded in the background while you are driving.

Some updates require your vehicle to be parked. Set a recurring schedule for a time when your vehicle is not in use (like overnight). Scheduled updates may take up to 45 minutes, however, some can take longer than that. Check the center display screen or the Ford app for the most accurate estimated update time.

Software updates are delivered wirelessly using the vehicle modem or Wi-Fi. To make sure of the most seamless experience, See **Connecting the Vehicle to a Wi-Fi Network** (page 609).

Software Update Requirements

The following conditions must be met to receive scheduled updates:

- The vehicle is parked.
- The ignition is off.
- All doors and windows are closed.
- The liftgate/tailgate are closed.
- The parking lights are off.
- The illuminated exit lights are off.
- The hazard lights are off.
- The alarm is not triggered.
- Remote start is not in progress.
- Your vehicle is not DC fast charging.
- Your vehicle is not in 4x4 mode.
- Your vehicle is not in neutral tow mode.
- Your 12V battery is charged.

Software Update Limitations

Once a scheduled update begins you cannot:

- Cancel the update.
- Drive your vehicle.
- Start your ignition.
- Activate the alarm.
- Use the remote control to lock/unlock your vehicle.
- Fast charge your vehicle.
 - If connected to a Level 1 or 2 charger, charging pauses until the update is completed.

Note: *If an update is interrupted a notification is sent to your Ford app with instructions to resolve it. If there are no instructions, contact your authorized dealer.*

SOFTWARE UPDATE SETTINGS

From settings menu, press Software Updates.

You can do the following in the Software Updates menu:

- Switch Automatic Updates on and off.
- Schedule and install software updates.
- View software update details.



Press the button next to a menu option for more information.

Switching Automatic Updates On and Off

Your vehicle may come with Automatic Updates switched on. Where Automatic Updates is set to On, you agree that software updates may be automatically delivered without any further notice or additional consent from you.

Vehicle Software Updates

Note: Software updates require approval to download or install with Automatic Updates switched off.

Scheduling and Installing Software Updates

Scheduling Software Updates

From the Software Updates menu:

1. Press Recurring Schedule.
2. Select the days and time for updates.

The more days that updates are scheduled, the more frequently your vehicle may install new updates. We recommend selecting a time you normally do not need your vehicle.

Note: The schedule you set is recurring. If Automatic Updates is on, every time a non-drivable update is available, it installs on this schedule unless you change it. You are notified on your touchscreen and connected device prior to a non-drivable update, with an option to reschedule it.

Installing Software Updates

Using the Status Bar

1. Press a Software Update indicator on your touchscreen when it appears.
2. Follow the instructions on the touchscreen.

Using the Touchscreen

From the Software Updates menu:

1. Press Update Details.
2. Press Update Now.

Viewing Software Update Details

From the Software Updates menu, press Update Details.

SOFTWARE UPDATE INDICATORS

You can press the indicators in the status bar when they appear for more information.



Vehicle software update reminder, schedule required, confirmation of default schedule required, or consent required.



Vehicle software update canceled, update not successful, or precondition not met.



Vehicle software update successful.

Vehicle System Reset

PERFORMING A SYSTEM RESET

Performing a system reset allows you to remove all personal information and restore settings to their factory defaults.

1. Press Settings on the touchscreen.
2. Press General.
3. Press Reset.
4. Press Factory Reset.
5. Follow the prompts on the screen to complete the reset.

Accessories

For a complete listing of the accessories that are available for your vehicle, please contact your authorized dealer or visit the online store web site:

United States of America



For more information scan here or visit:

<https://www.ford.com/accessories>

Canada



For more information scan here or visit:

<https://accessories.ford.ca>

We will repair or replace any properly authorized dealer-installed Ford Original Accessory found to be defective in factory-supplied materials or workmanship during the warranty period, as well as any component damaged by the defective accessories.

We will warrant your Ford Original Accessory through the warranty that provides the greatest benefit:

- 24 months, unlimited mileage.
- The remainder of your new vehicle limited warranty.

Contact an authorized dealer for details and a copy of the warranty.

Ford Licensed Accessories are the accessory manufacturer's designs. The manufacturer develops and therefore warrants Ford Licensed Accessories, and does not design or test these accessories to Ford Motor Company engineering requirements. Contact an authorized Ford dealer for the manufacturer's limited warranty details, and request a copy of the Ford Licensed Accessories product limited warranty from the accessory manufacturer.

For maximum vehicle performance, keep the following information in mind when adding accessories or equipment to your vehicle:

- When adding accessories, equipment, passengers and luggage to your vehicle, do not exceed the total weight capacity of the vehicle or of the front or rear axle (GVWR or GAWR as indicated on the Safety Compliance Certification label). Ask an authorized dealer for specific weight information.
- The Federal Communications Commission (FCC) and Canadian Radio Telecommunications Commission (CRTC) regulate the use of mobile communications systems that are equipped with radio transmitters, for example two-way radios, telephones and theft alarms. Any such equipment installed in your vehicle should comply with Federal Communications Commission (FCC) and Canadian Radio Telecommunications Commission (CRTC) regulations and should be installed only by an authorized dealer.

Accessories

- An authorized dealer needs to install mobile communications systems. Improper installation may harm the operation of your vehicle, particularly if the manufacturer did not design the mobile communication system specifically for automotive use.
- If you or an authorized Ford dealer add any non-Ford electrical or electronic accessories or components to your vehicle, you may adversely affect battery performance and durability. In addition, you may also adversely affect the performance of other electrical systems in the vehicle.

Auxiliary Switches - Raptor/Tremor

WHAT ARE THE AUXILIARY SWITCHES

The auxiliary switchboard on the overhead console makes aftermarket customization easier with six prewired switches connected to the power distribution box. Each circuit is individually fused for connection of electrical accessories.

For maximum vehicle performance, keep the following information in mind when adding accessories or equipment to your vehicle:

- When adding accessories, equipment, passengers and luggage to your vehicle, do not exceed the total weight capacity of the vehicle or of the front or rear axle (GVWR or GAWR as indicated on the safety compliance certification label). Ask an authorized dealer for specific weight information.
- It is your responsibility to ensure that any equipment you have fitted complies with applicable local legislation.
- An authorized dealer needs to install mobile communication systems. Improper installation may harm the operation of your vehicle, particularly if the manufacturer did not design the mobile communication system specifically for automotive use.
- If you or an authorized dealer add any electrical or electronic accessories or components not produced by us to your vehicle, you may adversely affect battery performance and durability. In addition, you may also adversely affect the performance of the other electrical systems in the vehicle.

LOCATING THE AUXILIARY SWITCHES

The auxiliary switchboard on the overhead console makes aftermarket customization easier with six prewired switches connected to the power distribution box. The circuits are individually fused for connection of electrical accessories.

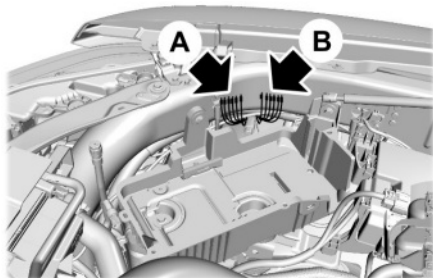


The switches have labels for AUX 1 through AUX 6. They only operate when the ignition is in the on position, whether the engine is running or not. We recommend that you leave the engine running to maintain battery charge when using the switches for an extended time or when using higher current draw accessories. When you turn on a switch, the indicator light on the switch illuminates and the circuit provides power to the device wired to that switch.

Note: *AUX switch 1 operates the off-road lamps when your vehicle comes with this option.*

Auxiliary Switches - Raptor/Tremor

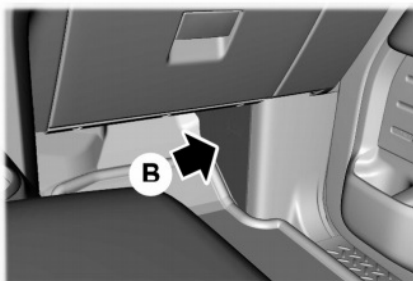
LOCATING THE AUXILIARY SWITCH WIRING



There are three sets of blunt-cut and sealed circuits. Two sets are under the hood and behind the battery tray, and one set is inside your vehicle at the passenger footwell.

The powered set (A) is taped behind the battery tray and has a red spot tape mark. The second set (B) is also under the hood. It is taped behind the battery tray and has a white spot tape mark. This set routes to the interior passenger footwell.

Remove the battery and battery tray to access the underhood circuits.



The interior set is taped on a wire harness by the passenger side footwell. This set is the other end of the circuits taped behind the battery tray, with a white spot tape mark.

Remove the fuse panel access door in the kick panel to access the wires. If you do not see them, you may need to pull them down.

See **Fuses** (page 498). See your authorized dealer for service.

Circuits from the under hood fuse box (A) are powered and circuits (B) are not connected at either end.

Additional information on fuse and relay locations is available. See **Fuses** (page 498). See your authorized dealer for service.

Auxiliary Switches - Raptor/Tremor

IDENTIFYING THE AUXILIARY SWITCH WIRING

The switches are coded as follows:

Power Distribution Box	Wire Color	Under-hood Pass Through	Wire Color	Passenger Footwell	Wire Size	Fuse
AUX 1	Violet/Green	AUX 1	Violet/Green	AUX 1	1.0 mm ²	10A
AUX 2	Green/Brown	AUX 2	Green/Brown	AUX 2	1.0 mm ²	15A
AUX 3	Yellow	AUX 3	Yellow	AUX 3	1.0 mm ²	15A
AUX 4	Brown	AUX 4	Brown	AUX 4	1.0 mm ²	10A
AUX 5	Blue/Orange	AUX 5	Blue/Orange	AUX 5	1.0 mm ²	5A
AUX 6	Yellow/Orange	AUX 6	Yellow/Orange	AUX 6	1.0 mm ²	5A

Warranty Terms and Conditions - Raptor

BASE WARRANTY

The F-150 Raptor carries the same New Vehicle Limited Warranty as other Ford F-150 models. This information is covered in its entirety in your warranty information.

Warranty service for the F-150 Raptor or any Ford Performance vehicle can be obtained at any Ford dealer nationwide.

Ford Performance does not recommend modifying or racing Ford Performance vehicles, as they are designed and built to be driven as delivered from the factory. The warranty information discusses vehicle usage and the installation of aftermarket parts and their effect on warranty coverage.

These modifications may not necessarily protect your engine from damage in competition conditions. Subjecting your vehicle to competition conditions even with these modifications may render repairs non-reimbursable under the New Vehicle Limited Warranty.

Ford Performance has engineered your F-150 Raptor for off-road use beyond what is normal for a F-150. However, it can incur damage if driven beyond its capabilities. Skid plates, shock guards and running boards were designed to help limit damage to vital components and exterior finishes, but cannot prevent all damage if driven in extreme off-road conditions. Damage to skid plates, shock guards, running boards and exterior finishes as well as bent, cracked or broken body, frame and chassis components may not be covered by warranty.

Vehicle damage caused by driving through deep water at excessive speeds may not be covered under warranty. See **Driving Your Vehicle at High Speeds** (page 479).

Please see the warranty information for complete information.

Perform Multi-Point Inspection and the inspections outlined in Scheduled Maintenance information. Refer to the vehicle's Workshop Manual for removal and installation procedures. Replace with genuine Ford and Motorcraft service parts as needed.

WHAT IS FORD PROTECT

Ford Protect vehicle service contracts are the only service contracts 100% backed by Ford Motor Company. Protect yourself from unforeseen covered repairs with a Ford Protect extended service plan.

Ford Protect Extended Service Plans - United States Only

You can drive on with confidence as Ford Protect extended service plans provide more protection beyond the New Vehicle Limited Warranty. When you visit your Ford Dealer, insist on a Ford Protect extended service plan.

Ford Protect Can Quickly Pay for Itself

One repair bill can easily exceed the price of your Ford Protect extended service plan. With the Ford Protect extended service plan, you have peace of mind from unforeseen covered repairs.

Up to 1,000+ Covered Vehicle Components

There are four mechanical Ford Protect extended service plans with different levels of coverage to fit your individual needs. Ask your Ford dealer for details.

1. PremiumCARE - Our most comprehensive coverage. With over 1,000 covered components, this plan is so complete it is probably easier to list what is not covered.
2. ExtraCARE - Covers 113 components, and includes many high-tech items.
3. BaseCARE - Covers 84 components.
4. PowertrainCARE - Covers 29 critical components.

Ford Protect extended service plans are honored by all authorized Ford dealers in the United States, Canada and Mexico.

That means you get:

- Ford-authorized parts used for covered repairs.
- Factory-trained and certified technicians.
- Rental vehicle benefits for up to 10 days for covered repairs.

24-Hour Roadside Assistance

Roadside assistance includes:

- Tire change, lockout, out-of-fuel and battery jump-start assistance.
- Towing Assistance.
- Emergency Travel Expense.
- Destination Assistance.

Transferable Coverage

If you sell your vehicle before your Ford Protect extended service plan coverage expires, you can transfer any remaining coverage to the new owner.

Premium Maintenance Plan

It is more than just a routine oil change. Keep your vehicle running at its optimum performance with a Ford Protect Premium Maintenance extended service plan. The coverage is prepaid, so you never have to worry about the future cost of your vehicle's maintenance.

Premium Maintenance covers these important maintenance items:

- Engine oil and filter changes.
- Multi-point inspections.
- Tire rotations.
- Brake pads and linings.
- Shock absorbers and struts.
- Spark plugs.
- Clutch discs-if equipped.

Ford Protect

- Engine belts, coolant hoses and clamps.
- Wiper blades.

This information is subject to change. Visit your local Ford of Canada dealer or www.ford.ca to find the Ford Protect extended service plan that is right for you.

More Information

To learn more about Ford Protect plans and financing options, please contact your selling Ford Dealer.

Ford Protect Extended Service Plan - Canada Only

You can get more protection for your vehicle by purchasing a Ford Protect extended service plan. Ford Protect extended service plan is the only service contract backed by Ford Motor Company of Canada, Limited. Depending on the plan you purchase, Ford Protect extended service plan provides benefits such as:

- Rental reimbursement.
- Coverage for certain maintenance and wear items.
- Protection against repair costs after your New Vehicle Limited Warranty Coverage expires.
- Roadside Assistance benefits.

There are several Ford Protect extended service plans available in various time, distance and deductible combinations. Each plan is tailored to fit your own driving needs, including reimbursement for towing and rental. When you purchase a Ford Protect extended service plan, you receive added peace-of-mind protection throughout Canada, the United States and Mexico, provided by a network of participating authorized Ford Motor Company dealers.

Note: *Repairs performed outside of Canada and the United States are not eligible for Ford Protect extended service plan coverage.*

Scheduled Maintenance

Intelligent Oil-Life Monitor™

Your vehicle has an Intelligent Oil-Life Monitor that determines when you should change the engine oil based on how you use your vehicle. By using several important factors in its calculations, the monitor helps reduce the cost of owning your vehicle and reduces environmental waste at the same time.

This means you do not have to remember to change the oil on a mileage-based schedule. Your vehicle lets you know when an oil change is due by displaying a message in the instrument cluster display.

The following table provides examples of vehicle use and its impact on oil change intervals. It is a guideline only. Actual oil change intervals depend on several factors and generally decrease with severity of use.

Maintenance Intervals

At Every Oil Change Interval as Indicated by the Instrument Cluster Display ¹
Change the engine oil and filter. ²
Rotate the tires, inspect for tire wear and measure the tread depth.
Perform a multi-point inspection, recommended.
Inspect the automatic transmission fluid level, if applicable with dipstick. Consult your dealer for requirements.
Inspect the brake pads, shoes, rotors, drums, brake linings, hoses and the parking brake.
Inspect the engine coolant system strength and hoses.
Inspect the exhaust system and heat shields.
Inspect the front axle. ³
Inspect the halfshaft boots.
Inspect the steering linkage, ball joints, suspension, tie-rod ends, and driveshaft.
Inspect the wheels and related components for abnormal noise, wear, looseness or drag.
Inspect cabin air filter if equipped, service as required.
Inspect engine air filter, service as required.

¹ Do not exceed one year or 10,000 mi (16,000 km) between service intervals.

² Reset the oil change reminder after engine oil and filter changes. See **Resetting the Intelligent Oil Life Monitor** (page 515).

³ Four-wheel drive vehicles only.

Scheduled Maintenance

Brake Fluid Maintenance¹

Every three years.

Change the brake fluid.²

¹ Perform this maintenance item every 3 years. Do not exceed the designated time for the interval.

² Brake fluid servicing requires special equipment available at your authorized dealer.

Other Maintenance Items¹

Every 20,000 mi (32,000 km)	Replace the cabin air filter.
Every 30,000 mi (48,000 km)	Replace the engine air filter.
	Change front axle fluid. ⁶
	Change transfer case fluid. ⁶
Every 60,000 mi (96,600 km)	Replace the spark plugs. ²
	Inspect the accessory drive belt(s). ²
Every 100,000 mi (160,000 km)	Replace the accessory drive belt(s). ²
Every 100,000 mi (160,000 km)	Replace the spark plugs.
	Inspect the accessory drive belt(s). ³
Every 150,000 mi (240,000 km)	Change the automatic transmission fluid and filter.
	Change the front axle fluid. ⁴
	Change the rear axle fluid.
	Change the transfer case fluid. ⁴

Scheduled Maintenance

Other Maintenance Items ¹	
	Replace the accessory drive belt(s).
At 200,000 mi (320,000 km)	Change the engine coolant. ⁵

¹ Perform these maintenance items within 3,000 mi (4,800 km) of the last engine oil and filter change. Do not exceed the designated distance for the interval.

² Only for vehicles with pickup bed power outlet, and severe service use.

³ After initial inspection, inspect every other oil change until replaced.

⁴ Four-wheel drive vehicles only.

⁵ Initial replacement at 10 years or 200,000 mi (320,000 km), then every five years or 100,000 mi (160,000 km).

⁶ Off road use, Raptor only.

Exceptions

There are several exceptions to the schedule:

Axle and Transfer Case Maintenance

The transfer case, front and rear axles in your vehicle do not require scheduled maintenance. The transfer case, front and rear axles are more likely to require a fluid change if the vehicle has experienced extended periods of extreme or severe duty cycle driving. Changing or checking the transfer case, front and/or rear axle lubricant is not necessary unless the unit has been submerged in water, shows signs of leakage. Contact your authorized dealer for service.

California Fuel Filter Replacement

If you register your vehicle in California, the California Air Resources Board has determined that the failure to perform this maintenance item does not nullify the emission warranty or limit recall liability before the completion of your vehicle's useful life. Ford Motor Company, however, urges you to have all recommended maintenance services performed at the specified intervals and to record all vehicle service.

Hot Climate Oil Change Intervals

Vehicles operating in the Middle East, North Africa, Sub-Saharan Africa or locations with similar climates using an American Petroleum Institute (API) Certified for Gasoline Engines (Certification mark) oil of SM or SN quality, the oil change interval is 5,000 mi (8,000 km).

If the available API SM or SN oils are not available, then the oil change interval is 3,000 mi (4,800 km).

Scheduled Maintenance

Engine Air Filter and Cabin Air Filter Replacement

The life of the engine air filter and cabin air filter is dependent on exposure to dusty and dirty conditions. Vehicles operated in these conditions require frequent inspection and replacement of the engine air filter and cabin air filter.

What Are Considered Severe Driving Conditions

A vehicle that is driven for short trips of less than 5–10 mi (8–16 km), driving in temperatures well below or above average, driving in any dusty conditions, idling more than recommended such as in traffic, and driving with a heavy load or while towing a load are considered severe driving conditions. If the vehicle is driven in any of these conditions, follow the severe service maintenance items listed in the scheduled maintenance chart.

GENERAL MAINTENANCE INFORMATION

Why Maintain Your Vehicle?

Carefully following the maintenance schedule helps protect against major repair expenses resulting from neglect or inadequate maintenance and may help to increase the value of your vehicle when you sell or trade it. Keep all receipts for completed maintenance with your vehicle.

It is important that you have your vehicle serviced at the proper times. These intervals serve two purposes: first is to maintain the reliability of your vehicle and the second is to keep the cost of owning your vehicle down.

It is your responsibility to have all scheduled maintenance performed and to make sure that the materials used meet the specifications identified in this owner's manual.

Failure to perform scheduled maintenance and regularly inspect your vehicle may result in vehicle damage not covered by the vehicle Warranty.

Why Maintain Your Vehicle at Your Dealership?

Our Genuine Replacement Parts

Dealerships stock our parts and our authorized branded remanufactured replacement parts. These parts meet or exceed our specifications. Parts installed at your dealership carry a nationwide 24-month or unlimited mile (kilometer) parts and labor limited warranty.

If you do not use our authorized parts, they may not meet our specifications and could affect emissions compliance.

Protecting Your Investment

Maintenance is an investment that pays dividends in the form of improved reliability, durability and resale value. To maintain the proper performance of your vehicle and its emission control systems, make sure you have scheduled maintenance performed at the designated intervals.

Your vehicle comes with the Intelligent Oil-Life Monitor system, a message appears in the instrument cluster display at the proper oil change interval. This interval may be up to one year or 10,000 mi (16,000 km), hybrid vehicles could exceed 10,000 mi (16,000 km).

Scheduled Maintenance

When the oil change message appears in the instrument cluster display, it is time for an oil change. Make sure you perform the oil change within two weeks or 500 mi (800 km) of the message appearing. Make sure to reset the Intelligent Oil-Life Monitor after each oil change. See **Resetting the Intelligent Oil Life Monitor** (page 515).

If your instrument cluster display resets prematurely or becomes inoperative, you should perform the oil change interval at six months or 5,000 mi (8,000 km) from your last oil change. Never exceed one year or 10,000 mi (16,000 km) between oil change intervals.

You can drive your vehicle in such a way that may lead to higher oil consumption including extended time at high engine speeds, high loads, engine braking, hard cornering maneuvers, track and off-road usage. Under these conditions, oil consumption of approximately 1 quart per 500 miles (1 liter per 800 km) is possible. Check the engine oil level at every refueling and adjust to maintain proper levels to avoid engine damage.

You can also drive your vehicle in such a way that dilutes and increases the level of oil by frequent short trips that do not allow the engine to get to operating temperature, extended idling and low speed driving for long periods of time.

It is important to rely upon your dealership to properly diagnose and repair your vehicle.

We strongly recommend only using our genuine or our authorized re-manufactured replacement parts engineered for your vehicle.

Additives and Chemicals

We do not recommend using chemicals or additives not approved by us as part of your vehicle's normal maintenance. Please consult your warranty information.

Oils, Fluids and Flushing

In many cases, fluid discoloration is a normal operating characteristic and, by itself, does not necessarily indicate a concern or that the fluid needs to be changed. Have discolored fluids that also show signs of overheating or foreign material contamination checked immediately.

Make sure to change the vehicle's oils and fluids at the specified intervals or in conjunction with a repair. Flushing is a viable way to change fluid for many vehicle sub-systems during scheduled maintenance. It is critical that systems are flushed only with new fluid that is the same as that required to fill and operate the system or using our approved flushing chemical.

Scheduled Maintenance Service Intervals

For your scheduled maintenance service intervals, visit <https://www.ford.com/support/maintenance-schedule>.



Owner Checks and Services

Make sure you perform the following basic maintenance checks and inspections.

Scheduled Maintenance

Check Every Month
The engine oil level.
Function of all interior and the exterior lights.
The tires including the spare for wear and proper pressure.
The windshield washer fluid level.

Check Every Six Months
The battery connections. Clean if necessary.
The body and door drain holes for obstructions. Clean if necessary.
The cooling system fluid level and the coolant system strength.
The door weatherstrips for wear. Lubricate if necessary.
The hinges, latches and outside locks for proper operation. Lubricate if necessary.
The parking brake for proper operation.
The seatbelts and seat latches for wear and function.
Safety warning lamps, brake, ABS, airbag and seatbelt for operation.
The washer spray and wiper operation. Clean or replace blades as necessary.

Multi-Point Inspection

It is important to have the systems on your vehicle regularly checked. This can help identify potential issues and prevent major problems. We recommend having the following multi-point inspection performed at every scheduled maintenance interval to help make sure your vehicle keeps running great.

Scheduled Maintenance

Multi-Point Inspection	
Accessory drive belt or belts	Hazard warning system operation
Battery performance	Horn operation
Engine air filter	Radiator, cooler, heater and air conditioning hoses
Exhaust system	Suspension components for leaks or damage
Exterior lamps operation	Steering and linkage
Fluid levels ¹ ; fill if necessary	Tires including the spare for wear and proper pressure ²
For oil and fluid leaks	Windshield for cracks, chips or pits
Halfshaft dust boots	Washer spray and wiper operation

¹ Brake, coolant recovery reservoir, automatic transmission and window washer.

² If your vehicle has a temporary mobility kit, check the tire sealant expiration Use By date on the canister. Replace as needed.

Be sure to ask your dealership service advisor or technician about the multi-point vehicle inspection. It is a comprehensive way to perform a thorough inspection of your vehicle. Your checklist gives you immediate feedback on the overall condition of your vehicle.

Severe Driving Conditions

A vehicle that is driven for short trips of less than 5–10 mi (8–16 km) miles, driving in temperatures greatly below or above average, driving in any dusty conditions, idling more than recommended such as in traffic, and driving with a heavy load or while towing a load are considered severe driving conditions. If you drive your vehicle in any of these conditions, follow the severe service maintenance items listed in the scheduled maintenance chart.

Customer Information

ROLLOVER WARNING



WARNING: Utility vehicles have a significantly higher rollover rate than other types of vehicles.



WARNING: Vehicles with a higher center of gravity (utility and four-wheel drive vehicles) handle differently than vehicles with a lower center of gravity (passenger cars). Avoid sharp turns, excessive speed and abrupt steering in these vehicles. Failure to drive cautiously increases the risk of losing control of your vehicle, vehicle rollover, personal injury and death.



WARNING: In a rollover crash, an unbelted person is significantly more likely to die than a person wearing a seatbelt.



WARNING: Do not become overconfident in the ability of four-wheel drive vehicles. Although a four-wheel drive vehicle may accelerate better than a two-wheel drive vehicle in low traction situations, it won't stop any faster than two-wheel drive vehicles. Always drive at a safe speed.

Utility vehicles and trucks handle differently than passenger cars in the various driving conditions that are encountered on streets, highways and off-road. Utility vehicles and trucks are not designed for cornering at speeds as high as passenger cars any more than low-slung sports cars are designed to perform satisfactorily under off-road conditions.

GETTING THE SERVICES YOU NEED

Warranty repairs to your vehicle must be performed by an authorized dealer. While any authorized dealer handling your vehicle line will provide warranty service, we recommend you return to your selling authorized dealer who wants to ensure your continued satisfaction.

Please note that certain warranty repairs require special training and equipment, so not all authorized dealers are authorized to perform all warranty repairs. This means that, depending on the warranty repair needed, you may have to take your vehicle to another authorized dealer.

Allow a reasonable time to perform a repair after taking your vehicle to the authorized dealer. Repairs will be made using Ford or Motorcraft® parts, or remanufactured or other parts that are authorized by Ford.

Away From Home

If you are away from home when your vehicle needs service, contact the Ford Customer Relationship Center or use the online resources listed below to find the nearest authorized dealer. See

Contacting Us (page 20).

Additional information and resources are available online:

Market	Website
United States	www.ford.com/support
Canada	www.ford.ca/help/contact

Customer Information



These are some of the items that you can find online:

- U.S. dealer locator by Dealer Name, City/State or Zip Code.
- Owner Manuals.
- Maintenance Schedules.
- Recalls.
- Ford Extended Service Plans.
- Ford Genuine Accessories.
- Service specials and promotions.

Additional Assistance

If you have questions or concerns, or are unsatisfied with the service you are receiving, follow these steps:

1. Contact your Sales Representative or Service Advisor at your selling or servicing authorized dealer.
2. If your inquiry or concern remains unresolved, contact the Sales Manager, Service Manager or Customer Relations Manager.

3. If you require assistance or clarification on Ford Motor Company policies, please contact the Ford Customer Relationship Center. See **Contacting Us** (page 20).

In order to help us serve you better, please have the following information available when contacting a Customer Relationship Center:

- Vehicle Identification Number.
- Your telephone number (home and business).
- The name of the authorized dealer and city where located.
- The vehicle's current odometer reading.

In some states within the United States, you need to directly notify Ford in writing before pursuing remedies under your state's warranty laws, and Ford is also allowed a final repair attempt.

Additionally, in some states within the United States, a consumer has the option of submitting a warranty dispute to the BBB Auto Line before taking action under the Magnuson-Moss Warranty Act, or to the extent allowed by state law, before pursuing replacement or repurchase remedies provided by certain state laws. This dispute handling procedure is not required prior to enforcing state created rights or other rights which are independent of the Magnuson-Moss Warranty Act or state replacement or repurchase laws.

Customer Information

IN CALIFORNIA (U.S. ONLY)

California Civil Code Section 1793.2(d) requires that, if a manufacturer or its representative is unable to repair a motor vehicle to conform to the vehicle's applicable express warranty after a reasonable number of attempts, the manufacturer shall be required to either replace the vehicle with one substantially identical or repurchase the vehicle and reimburse the buyer in an amount equal to the actual price paid or payable by the consumer (less a reasonable allowance for consumer use). The consumer has the right to choose whether to receive a refund or replacement vehicle.

California Civil Code Section 1793.22(b) presumes that the manufacturer has had a reasonable number of attempts to conform the vehicle to its applicable express warranties if, within the first 18 months of ownership of a new vehicle or the first 18,000 mi (29,000 km), whichever occurs first:

1. Two or more repair attempts are made on the same non-conformity likely to cause death or serious bodily injury OR
2. Four or more repair attempts are made on the same nonconformity (a defect or condition that substantially impairs the use, value or safety of the vehicle) OR
3. The vehicle is out of service for repair of nonconformities for a total of more than 30 calendar days (not necessarily all at one time).

In the case of 1 or 2 above, the consumer must also notify the manufacturer of the need for the repair of the nonconformity at the following address:

Ford Motor Company

16800 Executive Plaza Drive

Mail Drop 3NE-B

Dearborn, MI 48126

You are required to submit your warranty dispute to BBB AUTO LINE before asserting in court any rights or remedies conferred by California Civil Code Section 1793.22(b). You are also required to use BBB AUTO LINE before exercising rights or seeking remedies created by the Federal Magnuson-Moss Warranty Act, 15 U.S.C. sec. 2301 et seq. If you choose to seek redress by pursuing rights and remedies not created by California Civil Code Section 1793.22(b) or the Magnuson-Moss Warranty Act, resort to BBB AUTO LINE is not required by those statutes.

Customer Information

California Lemon Law

Notification requirements in California. Ford and your Ford dealer place a high priority on your satisfaction with our performance. If you are not satisfied with our resolution of a warranty concern and you would like to seek a civil penalty from Ford, you must follow these steps under California law (Cal. Code Civ. Proc., §871.24(a)-(d)):

At least 30 days before filing a lawsuit seeking civil penalties (Civ. Code § 1794(c)), you must:

1. Notify Ford of your name and the name(s) of any other vehicle owner(s), the accurate Vehicle Identification Number ("VIN") of your motor vehicle, and a brief summary of the repair history and problems with your motor vehicle, and
2. Demand that Ford repurchase or replace your motor vehicle.

When you submit the notice to Ford, you must have possession of your motor vehicle.

Your notice to Ford must be in writing and must be sent either by email to LLNOTICE@ford.com or by certified or registered mail, return receipt requested, to:

Ford Motor Company

Office of General Counsel

Attn: California LL Notice

One American Road

Dearborn, MI 48126

Customer Information

THE BETTER BUSINESS BUREAU AUTO LINE PROGRAM

Your satisfaction is important to Ford Motor Company and to your dealer. If a warranty concern has not been resolved using the three-step procedure outlined earlier in this chapter in the Getting the Services you need section, you may be eligible to participate in the BBB AUTO LINE program.

The BBB AUTO LINE program consists of two parts – mediation and arbitration. During mediation, a representative of the BBB will contact both you and Ford Motor Company to explore options for settlement of the claim. If an agreement is not reached during mediation or you do not want to participate in mediation, and if your claim is eligible, you may participate in the arbitration process. An arbitration hearing will be scheduled so that you can present your case in an informal setting before an impartial person. The arbitrator considers the testimony provided and makes a decision after the hearing.

Disputes submitted to the BBB AUTO LINE program are usually decided within 40 days after you file your claim with the BBB. You are not bound by the decision, and may reject the decision and proceed to court where all findings of the BBB Auto Line dispute, and decision, are admissible in the court action. Should you choose to accept the BBB AUTO LINE decision, Ford is then bound by the decision, and must comply with the decision within 30 days of receipt of your acceptance letter.

BBB AUTO LINE Application: Using the information that follows, call or write to request a program application. You will be asked for your name and address, general information about your new vehicle, information about your warranty concerns, and any steps you have already taken to

try to resolve them. A Customer Claim Form will be mailed that needs to be completed, signed and returned to the BBB along with proof of ownership. Upon receipt, the BBB reviews the claim for eligibility under the Program Summary Guidelines.

You can get more information by calling BBB AUTO LINE at 1-800-955-5100, or writing to:

**BBB AUTO LINE a Division of BBB National Programs, Inc.
1676 International Drive, Suite 550
McLean, VA 22102**

BBB AUTO LINE applications can also be requested by calling the Ford Motor Company Customer Relationship Center at 1-800-392-3673.

For additional information, refer to the Better Business Bureau website.

Note: *Ford Motor Company reserves the right to change eligibility limitations, modify procedures, or to discontinue this process at any time without notice and without obligation.*

THE MEDIATION AND ARBITRATION PROGRAM

For vehicles delivered to authorized Canadian dealers. In those cases where you continue to feel that the efforts by Ford of Canada and the authorized dealer to resolve a factory-related vehicle service concern have been unsatisfactory, Ford of Canada participates in an impartial third party mediation/arbitration program administered by the Canadian Motor Vehicle Arbitration Plan (CAMVAP).

Customer Information

The CAMVAP program is a straightforward and relatively speedy alternative to resolve a disagreement when all other efforts to produce a settlement have failed. This procedure is without cost to you and is designed to eliminate the need for lengthy and expensive legal proceedings.

In the CAMVAP program, impartial third-party arbitrators conduct hearings at mutually convenient times and places in an informal environment. These impartial arbitrators review the positions of the parties, make decisions and, when appropriate, render awards to resolve disputes. CAMVAP decisions are fast, fair, and final as the arbitrator's award is binding on both you and Ford of Canada.

CAMVAP services are available in all Canadian territories and provinces. For more information, without charge or obligation, call your CAMVAP Provincial Administrator directly at 1-800-207-0685 or visit www.camvap.ca.

GETTING ASSISTANCE OUTSIDE THE U.S. AND CANADA

Before exporting your vehicle to a foreign country, contact the appropriate foreign embassy or consulate. These officials can inform you of local vehicle registration regulations and where to find unleaded fuel or petrol/gas engines or the proper sulfur fuel for diesel engines.

If you cannot find the proper fuel recommended for your vehicle, contact our Customer Relationship Center.

The use of improper fuels in your vehicle without proper conversion may damage the effectiveness of your emission control system and may cause engine knocking or serious engine damage. Ford Motor Company or Ford of Canada is not responsible for any damage caused by use of improper fuel. Using improper fuels may also result in difficulty importing your vehicle back into the United States.

If your vehicle must be serviced while you are traveling or living in Asia-Pacific Region, Sub-Saharan Africa, U.S. Virgin Islands and/or Puerto Rico, Central America, the Caribbean, and Israel and the Middle East, contact the nearest authorized dealer. If the authorized dealer cannot help you, contact the corresponding Ford Relationship Center or Lincoln Client Relationship. See **Contacting Us** (page 20).

If you buy your vehicle in North America and then relocate to any of the above locations, register your vehicle identification number (VIN) and new address with Ford Global Trade Services by emailing, expcso@ford.com.

If you are in another foreign country, contact the nearest authorized dealer. In the event your inquiry is unresolved, communicate your concern with the dealership's Sales Manager, Service Manager or Customer Relations Manager. If you require additional assistance or clarification, please contact the respective Customer Relationship Center as previously mentioned.

Customer Information

REPORTING SAFETY DEFECTS IN THE UNITED STATES

If you believe that your vehicle has a defect which could cause a crash or could cause injury or death, you should immediately inform the National Highway Traffic Safety Administration (NHTSA) in addition to notifying Ford Motor Company.

If NHTSA receives similar complaints, it may open an investigation, and if it finds that a safety defect exists in a group of vehicles, it may order a recall and remedy campaign. However, NHTSA cannot become involved in individual problems between you, your dealer, or Ford Motor Company.

To contact NHTSA, you may call the Vehicle Safety Hotline toll-free at 1-888-327-4236 (TTY: 1-800-424-9153); go to www.safercar.gov; or write to:

Administrator

1200 New Jersey Avenue,
Southeast

Washington, D.C. 20590

You can also obtain other information about motor vehicle safety from www.safercar.gov.

REPORTING SAFETY DEFECTS IN CANADA

If you believe that your vehicle has a defect which could cause a crash or could cause injury or death, you should immediately inform Transport Canada and Ford of Canada.

Transport Canada Contact Information	
Website (English)	https://tc.canada.ca/recalls
Website (French)	http://tc.canada.ca/rappels
Phone	1-800-333-0510

Ford of Canada Contact Information	
Website	https://www.ford.ca
Phone	1-800-565-3673

Customer Information

THIRD PARTY SOFTWARE COPYRIGHT ACKNOWLEDGMENT

Your vehicle could have components that use open source software. For additional information, visit <http://corporate.ford.com/ford-open-source.html>.

RADIO FREQUENCY CERTIFICATION LABELS

You can locate radio frequency certification labels and declarations of conformity for components on your vehicle at your local Ford or Lincoln website along with your owner information.

For more information scan here:



<https://corporate.ford.com/operations/locations/global-links.html>

PERCHLORATE

Certain components in your vehicle such as airbag modules, seatbelt pretensioners and remote control batteries may contain perchlorate material. Special handling may apply for service or vehicle end of life disposal.

For more information visit:

dtsc.ca.gov/perchlorate

REPLACEMENT PARTS RECOMMENDATION

We have built your vehicle to the highest standards using quality parts. We recommend that you demand the use of genuine Ford and Motorcraft parts whenever your vehicle requires scheduled maintenance or repair. You can clearly identify genuine Ford and Motorcraft parts by looking for the Ford, FoMoCo or Motorcraft branding on the parts or their packaging.

Scheduled Maintenance and Mechanical Repairs

One of the best ways for you to make sure that your vehicle provides years of service is to have it maintained in line with our recommendations using parts that conform to the specifications detailed in this Owner's Manual.

Genuine Ford and Motorcraft parts meet or exceed these specifications.

Collision Repairs

We hope that you never experience a collision, but accidents happen sometimes.

Genuine Ford replacement collision parts meet our stringent requirements for fit, finish, structural integrity, corrosion protection and dent resistance. During vehicle development we validate that these parts deliver the intended level of protection as a whole system. A great way to know for sure you are getting this level of protection is to use genuine Ford replacement collision parts.

Warranty on Replacement Parts

Genuine Ford and Motorcraft replacement parts are the only replacement parts that benefit from a Ford Warranty.

Customer Information

The Ford Warranty may not cover damage caused to your vehicle as a result of failed non-Ford parts.

For additional information, refer to the terms and conditions of the Ford Warranty.

MOBILE COMMUNICATIONS EQUIPMENT



WARNING: Driving while distracted can result in loss of vehicle control, crash and injury. We strongly recommend that you use extreme caution when using any device that may take your focus off the road. Your primary responsibility is the safe operation of your vehicle. We recommend against the use of any hand-held device while driving and encourage the use of voice-operated systems when possible. Make sure you are aware of all applicable local laws that may affect the use of electronic devices while driving.

Using mobile communications equipment is becoming increasingly important in the conduct of business and personal affairs. However, you must not compromise your own or others' safety when using such equipment. Mobile communications can enhance personal safety and security when appropriately used, particularly in emergency situations. Safety must be paramount when using mobile communications equipment to avoid negating these benefits. Mobile communication equipment includes, but is not limited to, cellular phones, pagers, portable email devices, text messaging devices and portable two-way radios.

FEDERAL HIGHWAY ADMINISTRATION REGULATION

Regulations such as those issued by the Federal Highway Administration or issued pursuant to the Occupational Safety and Health Act (OSHA), and state and local laws and regulations may require additional equipment for the way you intend to use your vehicle. It is the responsibility of the registered owner to determine the applicability of such laws and regulations to your intended use for the vehicle, and to arrange for the installation of required equipment. The dealer has information about the availability of equipment which can be ordered for your vehicle.

Customer Information

END USER LICENSE AGREEMENT

VEHICLE SOFTWARE END USER LICENSE AGREEMENT (EULA)

- You ("You" or "Your" as applicable) have acquired a vehicle having several devices, including SYNC ® and various control modules, ("DEVICES") that include software licensed or owned by Ford Motor Company and its affiliates ("FORD MOTOR COMPANY"). Those software products of FORD MOTOR COMPANY origin, as well as associated media, printed materials, and "online" or electronic documentation ("SOFTWARE") are protected by international intellectual property laws and treaties. The SOFTWARE is licensed, not sold. All rights reserved.
- The SOFTWARE may interface with and/or communicate with, or may be later upgraded to interface with and/or communicate with additional software and/or systems provided by FORD MOTOR COMPANY.

IF YOU DO NOT AGREE TO THIS END USER LICENSE AGREEMENT ("EULA") DO NOT USE THE DEVICES OR COPY THE SOFTWARE. ANY USE OF THE SOFTWARE, INCLUDING BUT NOT LIMITED TO USE ON THE DEVICES, WILL CONSTITUTE YOUR AGREEMENT TO THIS EULA (OR RATIFICATION OF ANY PREVIOUS CONSENT).

GRANT OF SOFTWARE LICENSE: This EULA grants you the following license:

- You may use the SOFTWARE as installed on the DEVICES and as otherwise interfacing with systems and/or services provide by or through FORD MOTOR COMPANY or its third party software and service providers.

Description of Other Rights and Limitations.

- **Speech Recognition:** If the SOFTWARE includes speech recognition component(s), you should understand that speech recognition is an inherently statistical process and that recognition errors are inherent in the process. Neither FORD MOTOR COMPANY nor its suppliers shall be liable for any damages arising out of errors in the speech recognition process. It is your responsibility to monitor any speech recognition functions included in the system.
- **Limitations on Reverse Engineering, Decompilation and Disassembly:** You may not reverse engineer, decompile, translate, disassemble or attempt to discover any source code or underlying ideas or algorithms of the SOFTWARE nor permit others to reverse engineer, decompile or disassemble the SOFTWARE, except and only to the extent that such activity is expressly permitted by applicable law notwithstanding this limitation or to the extent as may be permitted by the licensing terms governing use of any open source components included with the SOFTWARE.
- **Limitations on Distributing, Copying, Modifying and Creating Derivative Works:** You may not distribute, copy, make modifications to or create derivative works based on the SOFTWARE, except and only to the extent that such activity is expressly permitted by applicable law notwithstanding this limitation or to the extent as may be permitted by the licensing terms governing use of any open source components included with the SOFTWARE.

Customer Information

- **Single EULA:** The end user documentation for the DEVICES and related systems and services may contain multiple EULAs, such as multiple translations and/or multiple media versions (e.g., in the user documentation and in the software). Even if you receive multiple EULAs, you are licensed to use only one (1) copy of the SOFTWARE.
- **SOFTWARE Transfer:** You may permanently transfer your rights under this EULA only as part of a sale or transfer of the DEVICES, provided you retain no copies, you transfer all of the SOFTWARE (including all component parts, the media and printed materials, any upgrades, and, if applicable, the Certificate(s) of Authenticity), and the recipient agrees to the terms of this EULA. If the SOFTWARE is an upgrade, any transfer must include all prior versions of the SOFTWARE.
- **Termination:** Without prejudice to any other rights, FORD MOTOR COMPANY may terminate this EULA if you fail to comply with the terms and conditions of this EULA.
- **Internet-Based Services Components:** The SOFTWARE may contain components that enable and facilitate the use of certain Internet-based services. You acknowledge and agree that FORD MOTOR COMPANY, third party software and service suppliers, its affiliates and/or its designated agent may automatically check the version of the SOFTWARE and/or its components that you are utilizing and may provide upgrades or supplements to the SOFTWARE that may be automatically downloaded to your DEVICES.
- **Additional Software/Services:** The SOFTWARE may permit FORD MOTOR COMPANY, third party software and service suppliers, its affiliates and/or its designated agent to provide or make available to you SOFTWARE updates, supplements, add-on components, or Internet-based services components of the SOFTWARE after the date you obtain your initial copy of the SOFTWARE ("Supplemental Components".) SOFTWARE updates may cause you to incur additional charges from your wireless service provider. If FORD MOTOR COMPANY or third party software and services suppliers provide or make available to you Supplemental Components and no other EULA terms are provided along with the Supplemental Components, then the terms of this EULA shall apply. FORD MOTOR COMPANY, its affiliates and/or its designated agent reserve the right to discontinue without liability any Internet-based services provided to you or made available to you through the use of the SOFTWARE.

Customer Information

- **Links to Third Party Sites:** The SOFTWARE may provide you with the ability to link to third party sites. The third party sites are not under the control of FORD MOTOR COMPANY, its affiliates and/or its designated agent. Neither FORD MOTOR COMPANY nor its affiliates nor its designated agent are responsible for (i) the contents of any third party sites, any links contained in third party sites, or any changes or updates to third party sites, or (ii) webcasting or any other form of transmission received from any third party sites. If the SOFTWARE provides links to third party sites, those links are provided to you only as a convenience, and the inclusion of any link does not imply an endorsement of the third party site by FORD MOTOR COMPANY, its affiliates and/or its designated agent.
- **Obligation to Drive Responsibly:** You recognize your obligation to drive responsibly and keep attention on the road. You will read and abide with the DEVICES operating instructions particularly as they pertain to safety and you agree to assume any risk associated with the use of the DEVICES.

UPGRADES AND RECOVERY MEDIA:

If the SOFTWARE is provided by FORD MOTOR COMPANY separate from the DEVICES on media such as a ROM chip, CD ROM disk(s) or via web download or other means, and is labeled "For Upgrade Purposes Only" or "For Recovery Purposes Only" you may install one (1) copy of such SOFTWARE onto the DEVICES as a replacement copy for the existing SOFTWARE, and use it in accordance with this EULA, including any additional EULA terms accompanying the upgrade SOFTWARE.

INTELLECTUAL PROPERTY RIGHTS:

All title and intellectual property rights in and to the SOFTWARE (including but not limited to any images, photographs, animations, video, audio, music, text and "applets" incorporated into the SOFTWARE), the accompanying printed materials, and any copies of the SOFTWARE, are owned by FORD MOTOR COMPANY, or its affiliates or suppliers. The SOFTWARE is licensed, not sold. You may not copy the printed materials accompanying the SOFTWARE. All title and intellectual property rights in and to the content which may be accessed through use of the SOFTWARE is the property of the respective content owner and may be protected by applicable copyright or other intellectual property laws and treaties. This EULA grants you no rights to use such content outside its intended use. All rights not specifically granted under this EULA are reserved by FORD MOTOR COMPANY, its affiliates, and third party software and service providers and suppliers. Use of any on-line services which may be accessed through the SOFTWARE may be governed by the respective terms of use relating to such services. If this SOFTWARE contains documentation that is provided only in electronic form, you may print one copy of such electronic documentation.

EXPORT RESTRICTIONS: You acknowledge that the SOFTWARE is subject to U.S. and European Union export jurisdiction. You agree to comply with all applicable international and national laws that apply to the SOFTWARE, including the U.S. Export Administration Regulations, as well as end-user, end-use and destination restrictions issued by U.S. and other governments.

Customer Information

TRADEMARKS: This EULA does not grant you any rights in connection with any trademarks or service marks of FORD MOTOR COMPANY, its affiliates, and third party software and service providers.

PRODUCT SUPPORT: Please refer to FORD MOTOR COMPANY instructions provided in the documentation for the DEVICES product support, such as the vehicle owner guide.

Should you have any questions concerning this EULA, or if you desire to contact FORD MOTOR COMPANY for any other reason, please refer to the address provided in the documentation for the DEVICES.

No Liability for Certain Damages: EXCEPT AS PROHIBITED BY LAW, FORD MOTOR COMPANY, ANY THIRD PARTY SOFTWARE OR SERVICES SUPPLIERS, AND THEIR AFFILIATES SHALL HAVE NO LIABILITY FOR ANY INDIRECT, SPECIAL, CONSEQUENTIAL OR INCIDENTAL DAMAGES ARISING FROM OR IN CONNECTION WITH THE USE OR PERFORMANCE OF THE SOFTWARE. THIS LIMITATION SHALL APPLY EVEN IF ANY REMEDY FAILS OF ITS ESSENTIAL PURPOSE. THERE ARE NO WARRANTIES OTHER THAN THOSE THAT MAY BE EXPRESSLY PROVIDED FOR YOUR NEW VEHICLE.

SYNC® Automotive Important Safety Information Read and follow instructions:

- Before using your SYNC® system, read and follow all instructions and safety information provided in this end user manual ("Owner Guide".) Not following precautions found in the Owner Guide can lead to an accident or other serious injuries.

General Operation

- **Voice Command Control:** Certain functions within the SYNC® system may be accomplished using voice commands. Using voice commands while driving helps you to operate the system without removing your hands from the wheel or eyes from the road.
- **Prolonged Views of Screen:** Do not access any function requiring a prolonged view of the screen while you are driving. Pull over in a safe and legal manner before attempting to access a function of the system requiring prolonged attention.
- **Volume Setting:** Do not raise the volume excessively. Keep the volume at a level where you can still hear outside traffic and emergency signals while driving. Driving while unable to hear these sounds could cause an accident.
- **Navigation Features:** Any navigation features included in the system are intended to provide turn by turn instructions to get you to a desired destination. Please make certain all persons using this system carefully read and follow instructions and safety information fully.
- **Distraction Hazard:** Any navigation features may require manual (non-verbal) setup. Attempting to perform such set-up or insert data while driving can distract your attention and could cause an accident or other serious injury. Stop the vehicle in a safe and legal manner before attempting these operations.
- **Let Your Judgment Prevail:** Any navigation features are provided only as an aid. Make your driving decisions based on your observations of local conditions and existing traffic regulations. Any such feature is not a

Customer Information

substitute for your personal judgment. Any route suggestions made by this system should never replace any local traffic regulations or your personal judgment or knowledge of safe driving practices.

- **Route Safety:** Do not follow the route suggestions if doing so would result in an unsafe or illegal maneuver, if you would be placed in an unsafe situation, or if you would be directed into an area that you consider unsafe. The driver is ultimately responsible for the safe operation of the vehicle and therefore, must evaluate whether it is safe to follow the suggested directions.
- **Potential Map Inaccuracy:** Maps used by this system may be inaccurate because of changes in roads, traffic controls or driving conditions. Always use good judgment and common sense when following the suggested routes.
- **Emergency Services:** Do not rely on any navigation features included in the system to route you to emergency services. Ask local authorities or an emergency services operator for these locations. Not all emergency services such as police, fire stations, hospitals and clinics are likely to be contained in the map database for such navigation features.

Your Responsibilities and Assumptions of Risk

- You agree to each of the following: (a) Any use of the SOFTWARE while driving an automobile or other vehicle in violation of applicable law or otherwise driving in an unsafe manner presents a significant risk of distracted driving and should not be attempted under any circumstances; (b) Use of the SOFTWARE at excessive volume poses a significant risk of hearing damage and should not be attempted under any circumstances; (c) The SOFTWARE may not be compatible with new or different versions of an operating system, third party software, or third party services, and the SOFTWARE may potentially cause a critical failure of an operating system, third party software, or third party service. (d) Any third party service accessed by or third party software used with the SOFTWARE (i) may charge an additional fee for access, (ii) may not work correctly, on an uninterrupted basis, or error free, (iii) may change streaming formats or discontinue operation, (iv) may contain adult, profane or offensive content; and (v) may contain inaccurate, false or misleading traffic, weather, financial or safety information or other content; and (e) Use of the SOFTWARE may cause you to incur additional charges from your wireless service provider (WSP) and any data or minute calculators that may be included in the software program are for reference only, are not warranted in any way and should not be relied upon in anyway.
- When using the SOFTWARE, you agree to be responsible for and assume the entire risk to the items set forth in Section (a) – (e) above.

Customer Information

Disclaimer of Warranty

YOU EXPRESSLY ACKNOWLEDGE AND AGREE THAT USE OF THE DEVICES AND SOFTWARE IS AT YOUR SOLE RISK AND THAT THE ENTIRE RISK AS TO SATISFACTORY QUALITY, PERFORMANCE, COMPATIBILITY, ACCURACY AND EFFORT IS WITH YOU. TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, THE SOFTWARE AND ANY THIRD PARTY SOFTWARE OR THIRD-PARTY SERVICES ARE PROVIDED "AS IS" AND "AS AVAILABLE", WITH ALL FAULTS AND WITHOUT WARRANTY OF ANY KIND, AND FORD MOTOR COMPANY HEREBY DISCLAIMS ALL WARRANTIES AND CONDITIONS WITH RESPECT TO THE SOFTWARE, THIRD PARTY SOFTWARE, AND THIRD-PARTY SERVICES, EITHER EXPRESS, IMPLIED OR STATUTORY, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES AND/OR CONDITIONS OF MERCHANTABILITY, OF SATISFACTORY QUALITY, OF FITNESS FOR AN ARTICULAR PURPOSE, OF ACCURACY, OF QUIET ENJOYMENT, AND NON-INFRINGEMENT OF THIRD-PARTY RIGHTS. FORD MOTOR COMPANY DOES NOT WARRANT (a) AGAINST INTERFERENCE WITH YOUR ENJOYMENT OF THE SOFTWARE, THIRD PARTY SOFTWARE, OR THIRD-PARTY SERVICES, (b) THAT THE SOFTWARE, THIRD PARTY SOFTWARE, OR THIRD-PARTY SERVICES WILL MEET YOUR REQUIREMENTS, (c) THAT THE OPERATION OF THE SOFTWARE, THIRD PARTY SOFTWARE, OR THIRD-PARTY SERVICES WILL BE UNINTERRUPTED OR ERROR-FREE, (d) OR THAT DEFECTS IN THE SOFTWARE, THIRD PARTY SOFTWARE, OR THIRD-PARTY SERVICES WILL BE CORRECTED. NO ORAL OR WRITTEN INFORMATION OR ADVICE GIVEN BY FORD MOTOR COMPANY OR ITS AUTHORIZED REPRESENTATIVE SHALL

CREATE A WARRANTY. SHOULD THE SOFTWARE, THIRD PARTY SOFTWARE, OR THIRD-PARTY SERVICES PROVE DEFECTIVE, YOU ASSUME THE ENTIRE COST OF ALL NECESSARY SERVICING, REPAIR OR CORRECTION. SOME JURISDICTIONS DO NOT ALLOW THE DISCLAIMER OF IMPLIED WARRANTIES OR LIMITATIONS ON APPLICABLE STATUTORY RIGHTS OF A CONSUMER, SO THE ABOVE DISCLAIMER MAY NOT FULLY APPLY TO YOU. THE SOLE WARRANTY PROVIDED BY FORD MOTOR COMPANY SHALL BE FOUND IN THE WARRANTY INFORMATION INCLUDING WITH YOUR OWNER GUIDE. TO THE EXTENT THAT THERE IS ANY CONFLICT BETWEEN THE TERMS OF THIS SECTION AND THE WARRANTY BOOKLET, THE WARRANTY BOOKLET SHALL CONTROL.

Applicable Law, Venue, Jurisdiction

- The laws of the State of Michigan govern this EULA and Your use of the SOFTWARE. Your use of the SOFTWARE may also be subject to other local, state, national, or international laws. Any litigation arising out of or related to this EULA shall be brought and maintained exclusively in a court of the State of Michigan located in Wayne County or in the United States District Court for the Eastern District of Michigan. You hereby consent to submit to the personal jurisdiction of a court in the State of Michigan located in Wayne County and the United States District Court for the Eastern District of Michigan for any dispute arising out of or relating to this EULA.

Customer Information

Binding Arbitration and Class Action Waiver

(a) Application. This Section applies to any dispute EXCEPT IT DOES NOT INCLUDE A DISPUTE RELATING TO COPYRIGHT INFRINGEMENT, OR TO THE ENFORCEMENT OR VALIDITY OF YOUR, FORD MOTOR COMPANY, OR ANY OF FORD MOTOR COMPANY'S LICENSORS' INTELLECTUAL PROPERTY RIGHTS. Dispute means any dispute, action, or other controversy between You and FORD MOTOR COMPANY, other than the exceptions listed above, concerning the SOFTWARE (including its price) or this EULA, whether in contract, warranty, tort, statute, regulation, ordinance, or any other legal or equitable basis.

(b) Notice of Dispute. In the event of a Dispute, You or FORD MOTOR COMPANY must give the other a "Notice of Dispute", which is a written statement of the name, address, and contact information of the party giving it, the facts giving rise to the dispute, and the relief requested. You and FORD MOTOR COMPANY will attempt to resolve any dispute through informal negotiation within 60 days from the date the Notice of Dispute is sent. After 60 days, You or FORD MOTOR COMPANY may commence arbitration.

(c) Small claims court. You may also litigate any dispute in small claims court in your county of residence or FORD MOTOR COMPANY'S principal place of business, if the dispute meets all requirements to be heard in the small claims court. You may litigate in small claims court whether or not You negotiated informally first.

(d) Binding arbitration. If You and FORD MOTOR COMPANY, do not resolve any dispute by informal negotiation or in small claims court, any other effort to resolve the dispute will be conducted exclusively by binding arbitration. You are giving up

the right to litigate (or participate in as a party or class member) all disputes in court before a judge or jury. Instead, all disputes will be resolved before a neutral arbitrator, whose decision will be final except for a limited right of appeal under the Federal Arbitration Act. Any court with jurisdiction over the parties may enforce the arbitrator's award.

(e) Class action waiver. Any proceedings to resolve or litigate any dispute in any forum will be conducted solely on an individual basis. Neither you nor FORD MOTOR COMPANY, will seek to have any dispute heard as a class action, as a private attorney general action, or in any other proceeding in which any party acts or proposes to act in a representative capacity. No arbitration or proceeding will be combined with another without the prior written consent of all parties to all affected arbitrations or proceedings.

(f) Arbitration procedure. Any arbitration will be conducted by the American Arbitration Association (the "AAA"), under its Commercial Arbitration Rules. If You are an individual and use the SOFTWARE for personal or vehicle use, or if the value of the dispute is \$75,000 or less whether or not You are an individual or how You use the SOFTWARE, the AAA Supplementary Procedures for Consumer-Related Disputes will also apply. To commence arbitration, submit a Commercial Arbitration Rules Demand for Arbitration form to the AAA. You may request a telephonic or in-person hearing by following the AAA rules. In a dispute involving \$10,000 or less, any hearing will be telephonic unless the arbitrator finds good cause to hold an in-person hearing instead. For more information, see adr.org or call 1-800-778-7879. You agree to commence arbitration only in your county of residence or FORD MOTOR COMPANY'S principal place of business. The arbitrator

Customer Information

may award the same damages to you individually as a court could. The arbitrator may award declaratory or injunctive relief only to you individually, and only to the extent required to satisfy your individual claim.

(g) Arbitration fees and incentives.

- I. Disputes involving \$75,000 or less. FORD MOTOR COMPANY will promptly reimburse your filing fees and pay the AAA's and arbitrator's fees and expenses. If you reject FORD MOTOR COMPANY'S last written settlement offer made before the arbitrator was appointed ("last written offer"), your dispute goes all the way to an arbitrator's decision (called an "award"), and the arbitrator awards you more than the last written offer, FORD MOTOR COMPANY will give you three incentives: (1) pay the greater of the award or \$1,000; (2) pay twice your reasonable attorney's fees, if any; and (3) reimburse any expenses (including expert witness fees and costs) that your attorney reasonably accrues for investigating, preparing, and pursuing your claim in arbitration. The arbitrator will determine the amounts.
- ii. Disputes involving more than \$75,000. The AAA rules will govern payment of filing fees and the AAA's and arbitrator's fees and expenses.
- iii. Disputes involving any amount. In any arbitration you commence, FORD MOTOR COMPANY will seek its AAA or arbitrator's fees and expenses, or Your filing fees it reimbursed, only if the arbitrator finds the arbitration frivolous or brought for an improper purpose. In any arbitration FORD MOTOR COMPANY commences, it will pay all

filing, AAA, and arbitrator's fees and expenses. It will not seek its attorney's fees or expenses from you in any arbitration. Fees and expenses are not counted in determining how much a dispute involves.

(h) Claims or disputes must be filed within one year. To the extent permitted by law, any claim or dispute under this EULA to which this Section applies must be filed within one year in small claims court (Section c) or in arbitration (Section d). The one-year period begins when the claim or dispute first could be filed. If such a claim or dispute is not filed within one year, it is permanently barred.

(i) Severability. If the class action waiver (Section e) is found to be illegal or unenforceable as to all or some parts of a dispute, then that portion of Section e will not apply to those parts. Instead, those parts will be severed and proceed in a court of law, with the remaining parts proceeding in arbitration. If any other provision of that portion Section e is found to be illegal or unenforceable, that provision will be severed with the remainder of Section e remaining in full force and effect.

Telenav Software End User License Agreement

Please read these terms and conditions carefully before you use the TeleNav Software. Your use of the TeleNav Software indicates that you accept these terms and conditions. If you do not accept these terms and conditions, do not break the seal of the package, launch, or otherwise use the TeleNav Software. TeleNav may revise this Agreement and the privacy policy at any time, with or without notice to you. You agree to visit the TeleNav website from time to time to review the then current version of this Agreement and of the privacy policy.

<https://www.telenav.com>

Customer Information



1. Safe and Lawful Use

You acknowledge that devoting attention to the TeleNav Software may pose a risk of injury or death to you and others in situations that otherwise require your undivided attention, and you therefore agree to comply with the following when using the TeleNav Software:

- (a) observe all traffic laws and otherwise drive safely;
- (b) use your own personal judgment while driving. If you feel that a route suggested by the TeleNav Software instructs you to perform an unsafe or illegal maneuver, places you in an unsafe situation, or directs you into an area that you consider to be unsafe, do not follow such instructions;
- (c) do not input destinations, or otherwise manipulate the TeleNav Software, unless your vehicle is stationary and parked;
- (d) do not use the TeleNav Software for any illegal, unauthorized, unintended, unsafe, hazardous, or unlawful purposes, or in any manner inconsistent with this Agreement;
- (e) arrange all GPS and wireless devices and cables necessary for use of the TeleNav Software in a secure manner in your vehicle so that they will not interfere with your driving and will not prevent the operation of any safety device (such as an airbag).

You agree to indemnify and hold TeleNav harmless against all claims resulting from any dangerous or otherwise inappropriate use of the TeleNav Software in any moving vehicle, including as a result of your failure to comply with the directions above.

2. Account Information

You agree: (a) when registering the TeleNav Software, to provide TeleNav with true, accurate, current, and complete information about yourself, and (b) to inform TeleNav promptly of any changes to such information, and to keep it true, accurate, current and complete.

3. Software License

- Subject to your compliance with the terms of this Agreement, TeleNav hereby grants to you a personal, non-exclusive, non-transferable license (except as expressly permitted below in connection with your permanent transfer of the TeleNav Software license), without the right to sublicense, to use the TeleNav Software (in object code form only) in order to access and use the TeleNav Software. This license shall terminate upon any termination or expiration of this Agreement. You agree that you will use the TeleNav Software only for your personal business or leisure purposes, and not to provide commercial navigation services to other parties.

3.1 License Limitations

- **(a)** reverse engineer, decompile, disassemble, translate, modify, alter or otherwise change the TeleNav Software or any part thereof; **(b)** attempt to derive the source code, audio library or structure of the TeleNav Software without the prior express written consent of TeleNav; **(c)** remove from the TeleNav Software, or alter, any of TeleNav's or

Customer Information

its suppliers' trademarks, trade names, logos, patent or copyright notices, or other notices or markings; **(d)** distribute, sublicense or otherwise transfer the TeleNav Software to others, except as part of your permanent transfer of the TeleNav Software; or **(e)** use the TeleNav Software in any manner that

- i. infringes the intellectual property or proprietary rights, rights of publicity or privacy or other rights of any party,
- ii. violates any law, statute, ordinance or regulation, including but not limited to laws and regulations related to spamming, privacy, consumer and child protection, obscenity or defamation, or
- iii. is harmful, threatening, abusive, harassing, tortuous, defamatory, vulgar, obscene, libelous, or otherwise objectionable; and (f) lease, rent out, or otherwise permit unauthorized access by third parties to the TeleNav Software without advanced written permission of TeleNav.

4. Disclaimers

- To the fullest extent permissible pursuant to applicable law, in no event will TeleNav, its licensors and suppliers, or agents or employees of any of the foregoing, be liable for any decision made or action taken by you or anyone else in reliance on the information provided by the TeleNav Software. TeleNav also does not warrant the accuracy of the map or other data used for the TeleNav Software. Such data may not always reflect reality due to, among other things, road closures, construction, weather, new roads and other changing conditions. You are responsible for the entire risk arising out of your use of the TeleNav Software. For example but without limitation, you agree not to rely on the

TeleNav Software for critical navigation in areas where the well-being or survival of you or others is dependent on the accuracy of navigation, as the maps or functionality of the TeleNav Software are not intended to support such high risk applications, especially in more remote geographical areas.

- TELENAV EXPRESSLY DISCLAIMS AND EXCLUDES ALL WARRANTIES IN CONNECTION WITH THE TELENAV SOFTWARE, WHETHER STATUTORY, EXPRESS OR IMPLIED, INCLUDING ALL WARRANTIES WHICH MAY ARISE FROM COURSE OF DEALING, CUSTOM OR TRADE AND INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND NON-INFRINGEMENT OF THIRD PARTY RIGHTS WITH RESPECT TO THE TELENAV SOFTWARE.
- Certain jurisdictions do not permit the disclaimer of certain warranties, so this limitation may not apply to you.

5. Limitation of Liability

- TO THE EXTENT PERMITTED UNDER APPLICABLE LAW, UNDER NO CIRCUMSTANCES SHALL TELENAV OR ITS LICENSORS AND SUPPLIERS BE LIABLE TO YOU OR TO ANY THIRD PARTY FOR ANY INDIRECT, INCIDENTAL, CONSEQUENTIAL, SPECIAL OR EXEMPLARY DAMAGES (INCLUDING IN EACH CASE, BUT NOT LIMITED TO, DAMAGES FOR THE INABILITY TO USE THE EQUIPMENT OR ACCESS DATA, LOSS OF DATA, LOSS OF BUSINESS, LOSS OF PROFITS, BUSINESS INTERRUPTION OR THE LIKE) ARISING OUT OF THE USE OF OR INABILITY TO USE THE TELENAV SOFTWARE, EVEN IF TELENAV HAS BEEN ADVISED OF THE

Customer Information

POSSIBILITY OF SUCH DAMAGES. NOTWITHSTANDING ANY DAMAGES THAT YOU MIGHT INCUR FOR ANY REASON WHATSOEVER (INCLUDING, WITHOUT LIMITATION, ALL DAMAGES REFERENCED HEREIN AND ALL DIRECT OR GENERAL DAMAGES IN CONTRACT, TORT (INCLUDING NEGLIGENCE) OR OTHERWISE), THE ENTIRE LIABILITY OF TELENV AND OF ALL OF TELENV'S SUPPLIERS SHALL BE LIMITED TO THE AMOUNT ACTUALLY PAID BY YOU FOR THE TELENV SOFTWARE. SOME STATES AND/OR JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU.

6. Arbitration and Governing Law

- You agree that any dispute, claim or controversy arising out of or relating to this Agreement or the TeleNav Software shall be settled by independent arbitration involving a neutral arbitrator and administered by the American Arbitration Association in the County of Santa Clara, California. The arbitrator shall apply the Commercial Arbitration Rules of the American Arbitration Association, and the judgment upon the award rendered by the arbitrator may be entered by any court having jurisdiction. Note that there is no judge or jury in an arbitration proceeding and the decision of the arbitrator shall be binding upon both parties. You expressly agree to waive your right to a jury trial. This Agreement and performance hereunder will be governed by and construed in accordance with the laws of the State of California, without giving effect to its conflict of law provisions. To the extent judicial action is necessary in connection with the binding arbitration,

both TeleNav and you agree to submit to the exclusive jurisdiction of the courts of the County of Santa Clara, California. The United Nations Convention on Contracts for the International Sale of Goods shall not apply.

7. Assignment

- You may not resell, assign, or transfer this Agreement or any of your rights or obligations, except in totality, in connection with your permanent transfer of the TeleNav Software, and expressly conditioned upon the new user of the TeleNav Software agreeing to be bound by the terms and conditions of this Agreement. Any such sale, assignment or transfer that is not expressly permitted under this paragraph will result in immediate termination of this Agreement, without liability to TeleNav, in which case you and all other parties shall immediately cease all use of the TeleNav Software. Notwithstanding the foregoing, TeleNav may assign this Agreement to any other party at any time without notice, provided the assignee remains bound by this Agreement.

8. Miscellaneous

8.1

This Agreement constitutes the entire agreement between TeleNav and you with respect to the subject matter hereof.

8.2

Except for the limited licenses expressly granted in this Agreement, TeleNav retains all right, title and interest in and to the TeleNav Software, including without limitation all related intellectual property rights. No licenses or other rights which are not expressly granted in this Agreement are intended to, or shall be, granted or

Customer Information

conferred by implication, statute, inducement, estoppel or otherwise, and TeleNav and its suppliers and licensors hereby reserve all of their respective rights other than the licenses explicitly granted in this Agreement.

8.3

By using the TeleNav Software, you consent to receive from TeleNav all communications, including notices, agreements, legally required disclosures or other information in connection with the TeleNav Software (collectively, "Notices") electronically. TeleNav may provide such Notices by posting them on TeleNav's Website or by downloading such Notices to your wireless device. If you desire to withdraw your consent to receive Notices electronically, you must discontinue your use of the TeleNav Software.

8.4

TeleNav's or your failure to require performance of any provision shall not affect that party's right to require performance at any time thereafter, nor shall a waiver of any breach or default of this Agreement constitute a waiver of any subsequent breach or default or a waiver of the provision itself.

8.5

If any provision herein is held unenforceable, then such provision will be modified to reflect the intention of the parties, and the remaining provisions of this Agreement will remain in full force and effect.

8.6

The headings in this Agreement are for convenience of reference only, will not be deemed to be a part of this Agreement, and will not be referred to in connection with the construction or interpretation of this Agreement. As used in this Agreement, the words "include" and "including" and variations thereof, will not be deemed to be terms of limitation, but rather will be deemed to be followed by the words "without limitation".

9. Other Vendors Terms and Conditions

- The Telenav Software utilizes map and other data licensed to Telenav by third party vendors for the benefit of you and other end users. This Agreement includes end-user terms applicable to these companies (included at the end of this Agreement), and thus your use of the Telenav Software is also subject to such terms. You agree to comply with the following additional terms and conditions, which are applicable to Telenav's third party vendor licensors.

9.1 End User Terms Required by HERE North America, LLC

The data ("Data") is provided for your personal, internal use only and not for resale. It is protected by copyright, and is subject to the following terms and conditions which are agreed to by you, on the one hand, and Telenav ("Telenav") and its licensors (including their licensors and suppliers) on the other hand.

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The Data for Mexico includes certain data from Instituto Nacional de Estadística y Geografía.

9.2 End User Terms Required by NAV2 (Shanghai) Co., Ltd

The data ("Data") is provided for your personal, internal use only and not for resale. It is protected by copyright, and is subject to the following terms and conditions which are agreed to by you, on the one hand, and NAV2 (Shanghai) Co., Ltd ("NAV2") and its licensors (including their licensors and suppliers) on the other hand. 20xx. All rights reserved

Terms and Conditions

Permitted Use. You agree to use this Data together with the Telenav Software solely for the internal business and personal purposes for which you were licensed, and not for service bureau, time-sharing or other similar purposes. Accordingly, but subject to the restrictions set forth in the following paragraphs, you agree not to otherwise reproduce, copy, modify, decompile, disassemble, create any derivative works of, or reverse engineer any portion of this Data, and may not transfer or distribute it in any form, for any purpose, except to the extent permitted by mandatory laws.

Restrictions. Except where you have been specifically licensed to do so by Telenav, and without limiting the preceding paragraph, you may not use this Data (a) with any products, systems, or applications installed or otherwise connected to or in communication with vehicles, capable of vehicle navigation, positioning, dispatch, real time route guidance, fleet management or similar applications; or (b) with or in communication with any positioning devices or any mobile or wireless-connected electronic or computer devices, including without limitation cellular phones, palmtop and handheld computers, pagers, and personal digital assistants or PDAs.

Warning. The Data may contain inaccurate or incomplete information due to the passage of time, changing circumstances, sources used and the nature of collecting comprehensive geographic data, any of which may lead to incorrect results.

No Warranty. This Data is provided to you "as is," and you agree to use it at your own risk. Telenav and its licensors (and their licensors and suppliers) make no guarantees, representations or warranties of any kind, express or implied, arising by law or otherwise, including but not limited to, content, quality, accuracy, completeness, effectiveness, reliability, fitness for a particular purpose, usefulness, use or results to be obtained from this Data, or that the Data or server will be uninterrupted or error-free.

Disclaimer of Warranty: TELENAV AND ITS LICENSORS (INCLUDING THEIR LICENSORS AND SUPPLIERS) DISCLAIM ANY WARRANTIES, EXPRESS OR IMPLIED, OF QUALITY, PERFORMANCE, MERCHANTABILITY, FITNESS FOR A

Customer Information

PARTICULAR PURPOSE OR NON-INFRINGEMENT. Some States, Territories and Countries do not allow certain warranty exclusions, so to that extent the above exclusion may not apply to you.

Disclaimer of Liability: TELENAV AND ITS LICENSORS (INCLUDING THEIR LICENSORS AND SUPPLIERS) SHALL NOT BE LIABLE TO YOU: IN RESPECT OF ANY CLAIM, DEMAND OR ACTION, IRRESPECTIVE OF THE NATURE OF THE CAUSE OF THE CLAIM, DEMAND OR ACTION ALLEGING ANY LOSS, INJURY OR DAMAGES, DIRECT OR INDIRECT, WHICH MAY RESULT FROM THE USE OR POSSESSION OF THE INFORMATION; OR FOR ANY LOSS OF PROFIT, REVENUE, CONTRACTS OR SAVINGS, OR ANY OTHER DIRECT, INDIRECT, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES ARISING OUT OF YOUR USE OF OR INABILITY TO USE THIS INFORMATION, ANY DEFECT IN THE INFORMATION, OR THE BREACH OF THESE TERMS OR CONDITIONS, WHETHER IN AN ACTION IN CONTRACT OR TORT OR BASED ON A WARRANTY, EVEN IF TELENAV OR ITS LICENSORS HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. Some States, Territories and Countries do not allow certain liability exclusions or damages limitations, so to that extent the above may not apply to you.

Export Control. You shall not export from anywhere any part of the Data or any direct product thereof except in compliance with, and with all licenses and approvals required under, applicable export laws, rules and regulations, including but not limited to the laws, rules and regulations administered by the Office of Foreign Assets Control of the U.S. Department of Commerce and the Bureau of Industry and Security of the U.S. Department of Commerce. To the extent that any such

export laws, rules or regulations prohibit HERE from complying with any of its obligations hereunder to deliver or distribute Data, such failure shall be excused and shall not constitute a breach of this Agreement.

Entire Agreement. These terms and conditions constitute the entire agreement between Telenav (and its licensors, including their licensors and suppliers) and you pertaining to the subject matter hereof, and supersedes in their entirety any and all written or oral agreements previously existing between us with respect to such subject matter.

Governing Law. The above terms and conditions shall be governed by the laws of the State of Illinois [insert "Netherlands" where European HERE Data is used], without giving effect to (i) its conflict of laws provisions, or (ii) the United Nations Convention for Contracts for the International Sale of Goods, which is explicitly excluded. You agree to submit to the jurisdiction of the State of Illinois [insert "The Netherlands" where European HERE Data is used] for any and all disputes, claims and actions arising from or in connection with the Data provided to you hereunder.

Government End Users. If the Data is being acquired by or on behalf of the United States government or any other entity seeking or applying rights similar to those customarily claimed by the United States government, this Data is a "commercial item" as that term is defined at 48 C.F.R. ("FAR") 2.101, is licensed in accordance with these End-User Terms, and each copy of Data delivered or otherwise furnished shall be marked and embedded as appropriate with the following "Notice of Use," and shall be treated in accordance with such Notice:

Customer Information

NOTICE OF USE

CONTRACTOR (MANUFACTURER/
SUPPLIER) NAME: HERE

CONTRACTOR (MANUFACTURER/
SUPPLIER) ADDRESS: c/o Nokia, 425
West Randolph Street, Chicago, Illinois
60606

This Data is a commercial item as
defined in FAR 2.101 and is subject to
these End-User Terms under which this
Data was provided.

© 1987 – 2014 HERE – All rights reserved.

If the Contracting Officer, federal government agency, or any federal official refuses to use the legend provided herein, the Contracting Officer, federal government agency, or any federal official must notify HERE prior to seeking additional or alternative rights in the Data.

I. US/Canada Territory

A. United States Data. The End-User Terms for any Application containing Data for the United States shall contain the following notices:

"HERE holds a non-exclusive license from the United States Postal Service® to publish and sell ZIP+4® information."

"©United States Postal Service® 20XX. Prices are not established, controlled or approved by the United States Postal Service®. The following trademarks and registrations are owned by the USPS: United States Postal Service, USPS, and ZIP+4."

B. Canada Data. The following provisions apply to the Data for Canada, which may include or reflect data from third party licensors ("Third Party Data"), including Her Majesty the Queen in Right of Canada ("Her Majesty"), Canada Post Corporation ("Canada Post") and the Department of Natural Resources of Canada ("NRCan"):

1. Disclaimer and Limitation: Client agrees that its use of the Third Party Data is subject to the following provisions:

a. Disclaimer: The Third Party Data is licensed on an "as is" basis. The licensors of such data, including Her Majesty, Canada Post and NRCan, make no guarantees, representations or warranties respecting such data, either express or implied, arising by law or otherwise, including but not limited to, effectiveness, completeness, accuracy or fitness for a particular purpose.

b. Limitation on Liability: The Third Party Data licensors, including Her Majesty, Canada Post and NRCan, shall not be liable: (i) in respect of any claim, demand or action, irrespective of the nature of the cause of the claim, demand or action alleging any loss, injury or damages, direct or indirect, which may result from the use or possession of such Data; or (ii) in any way for loss of revenues or contracts, or any other consequential loss of any kind resulting from any defect in the Data.

Customer Information

2. Copyright Notice: In connection with each copy of all or any portion of the Data for the Territory of Canada, Client shall affix in a conspicuous manner the following copyright notice on at least one of: (i) the label for the storage media of the copy; (ii) the packaging for the copy; or (iii) other materials packaged with the copy, such as user manuals or end user license agreements: "This data includes information taken with permission from Canadian authorities, including © Her Majesty the Queen in Right of Canada, © Queen's Printer for Ontario, © Canada Post Corporation, GeoBase®, © The Department of Natural Resources Canada. All rights reserved."

3. End-User Terms: Except as otherwise agreed by the parties, in connection with the provision of any portion of the Data for the Territory of Canada to End-Users as may be authorized under the Agreement, Client shall provide such End-Users, in a reasonably conspicuous manner, with terms (set forth with other end user terms required to be provided under the Agreement, or as otherwise may be provided, by Client) which shall include the following provisions on behalf of the Third Party Data licensors, including Her Majesty, Canada Post and NRCan:

The Data may include or reflect data of licensors, including Her Majesty the Queen in the Right of Canada ("Her Majesty"), Canada Post Corporation ("Canada Post") and the Department of Natural Resources Canada ("NRCan"). Such data is licensed on an "as is" basis. The licensors, including Her Majesty, Canada Post and NRCan, make no guarantees, representations or warranties respecting such data,

either express or implied, arising by law or otherwise, including but not limited to, effectiveness, completeness, accuracy or fitness for a particular purpose. The licensors, including Her Majesty, Canada Post and NRCan, shall not be liable in respect of any claim, demand or action, irrespective of the nature of the cause of the claim, demand or action alleging any loss, injury or damages, direct or indirect, which may result from the use or possession of the data or the Data. The licensors, including Her Majesty, Canada Post and NRCan, shall not be liable in any way for loss of revenues or contracts, or any other consequential loss of any kind resulting from any defect in the data or the Data.

End User shall indemnify and save harmless the licensors, including Her Majesty, Canada Post and NRCan, and their officers, employees and agents from and against any claim, demand or action, irrespective of the nature of the cause of the claim, demand or action, alleging loss, costs, expenses, damages or injuries (including injuries resulting in death) arising out of the use or possession of the data or the Data.

4. Additional Provisions: The terms contained in this Section are in addition to all of the rights and obligations of the parties under the Agreement. To the extent that any of the provisions of this Section are inconsistent with, or conflict with, any other provisions of the Agreement, the provisions of this Section shall prevail.

Customer Information

II. Mexico. The following provision applies to the Data for Mexico, which includes certain data from the Instituto Nacional de Estadística y Geografía ("INEGI"):

A. Any and all copies of the Data and/or packaging containing Data for Mexico shall contain the following notice:
"Fuente: INEGI (Instituto Nacional de Estadística y Geografía)"

III. Latin America Territory

A. Third Party Notices. Any and all copies of the Data and/or packaging relating thereto shall include the respective Third Party Notices set forth below and used as described below corresponding to the Territory (or portion thereof) included in such copy:

Territory	Notice

Argentina	IGN "INSTITUTO GEOGRAFICO NACIONAL ARGENTINO"

Ecuador	"INSTITUTO GEOGRAFICO MILITAR DEL ECUADOR AUTORIZACION N° IGM-2011-01- PCO-01 DEL 25 DE ENERO DE 2011" "source: © IGN 2009 - BD TOPO ®"

Guadeloupe, French Guiana and Martinique Mexico	"Fuente: INEGI (Instituto Nacional de Estadística y Geografía)"

IV. Middle East Territory

A. Third Party Notices. Any and all copies of the Data and/or packaging relating thereto shall include the respective Third Party Notices set forth below and used as described below corresponding to the Territory (or portion thereof) included in such copy:

Country	Notice

Jordan	"© Royal Jordanian Geographic Centre". The foregoing notice requirement for Jordan Data is a material term of the Agreement. If Client or any of its permitted sublicensees (if any) fail to meet such requirement, HERE shall have the right to terminate Client's license with respect to the Jordan Data.

B. Jordan Data. Client and its permitted sublicensees (if any) are restricted from licensing and/or otherwise distributing HERE's database for the country of Jordan ("Jordan Data") for use in Enterprise Applications to (i) non-Jordanian entities for use of the Jordan Data solely in Jordan or (ii) Jordan-based customers. In addition, Client, its permitted sublicensees (if any) and End-Users are restricted from using the Jordan Data in Enterprise Applications if such party is (i) a non-Jordanian entity using the Jordan Data solely in Jordan or (ii) a Jordan-based customer. For purposes of the foregoing, "Enterprise Applications" shall mean Geomarketing applications, GIS applications, mobile business asset management applications, call center applications, telematics applications, public organization Internet applications or for providing geocoding services.

Customer Information

V. Europe Territory

A. Use of Certain Traffic Codes in Europe

1. General Restrictions Applicable to Traffic Codes. Client acknowledges and agrees that in certain countries of the Europe Territory, Client will need to obtain rights directly from third party RDS-TMC code providers to receive and use the Traffic Codes in the Data and to deliver to End-Users Transactions in any way derived from or based on such Traffic Codes. For such countries, HERE shall deliver the Data incorporating Traffic Codes to Client only after receiving certification from Client of its having obtained such rights.

2. Display of Third Party Rights Legends for Belgium. Client shall, for each Transaction that uses Traffic Codes for Belgium, provide the following notice to the End-User: "Traffic Codes for Belgium are provided by the Ministerie van de Vlaamse Gemeenschap and the Ministère de l'Équipement et des Transports."

B. Paper Maps. With respect to any license granted to Client relating to making, selling or distributing paper maps (i.e., a map fixed on a paper or paper-like medium): (a) such license with respect to Data for the Territory of Great Britain is conditioned on Client's entering into and complying with a separate written agreement with the Ordnance Survey ("OS") to create and sell paper maps, Client's paying to the OS any and all applicable paper map royalties, and Client's complying with the OS copyright notice requirements; (b) such license for selling or otherwise distributing for charge with respect to Data for the Territory of Czech Republic

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C. OS Enforcement. Without limiting Section IV(B) above, with respect to Data for the Territory of Great Britain, Client acknowledges and agrees that the Ordnance Survey ("OS") may bring a direct action against Client to enforce compliance with the OS copyright notice (see Section IV(D) below) and paper map requirements (see Section IV(B) above) contained in this Agreement.

D. Third Party Notices. Any and all copies of the Data and/or packaging relating thereto shall include the respective Third Party Notices set forth below and used as described below corresponding to the Territory (or portion thereof) included in such copy:

Country(ies) Notice

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France	"source: © IGN 2009 – BD TOPO ®"	Switzerland	"Topografische Grundlage: © Bundesamt für Landestopographie."
Germany	"Die Grundlagendaten wurden mit Genehmigung der zuständigen Behörden entnommen"	E. Respective Country Distribution. Client acknowledges that HERE has not received approvals to distribute map data for the following countries in such respective countries: Albania, Belarus, Kyrgyzstan, Moldova and Uzbekistan. HERE may update such list from time to time. The license rights granted to Client under this TL with respect to the Data for such countries are contingent upon Client's compliance with all applicable laws and regulations, including, without limitation, any required licenses or approvals to distribute the Application incorporating such Data in such respective countries.	
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Greece	"Copyright Geomatics Ltd."		
Hungary	"Copyright © 2003; Top-Map Ltd."		
Italy	"La Banca Dati Italiana è stata prodotta usando quale riferimento anche cartografia numerica ed al tratto prodotta e fornita dalla Regione Toscana."		
Norway	"Copyright © 2000; Norwegian Mapping Authority"	VI. Australia Territory A. Third Party Notices. Any and all copies of the Data and/or packaging relating thereto shall include the respective Third Party Notices set forth below and used as described below corresponding to the Territory (or portion thereof) included in such copy: Copyright. Based on data provided under license from PSMA Australia Limited.	
Portugal	"Source: IgeoE – Portugal"		

Customer Information

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<https://www.pdma.com.au>



AT&T Vehicle Network Carrier Telematics Disclosure

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Customer Information

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VII. China Territory

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Customer Information

Limited Warranty

NAV2 warrants that (a) the Data will perform substantially in accordance with the accompanying written materials for a period of ninety (90) days from the date of receipt, and (b) any support services provided by NAV2 shall be substantially as described in applicable written materials provided to you by NAV2, and NAV2's support engineers will make commercially reasonable efforts to solve any problem issues.

Customer Remedies

NAV2 and its suppliers' entire liability and your exclusive remedy shall be, at NAV2's sole discretion, either (a) return of the price paid, if any, or (b) repair or replacement of the Data that do not meet NAV2's Limited Warranty and that are returned to NAV2 with a copy of your receipt. This Limited Warranty is void if failure of the Data has resulted from accident, abuse, or misapplication. Any replacement Data will be warranted for the remainder of the original warranty period or thirty (30) days, whichever is longer. Neither these remedies nor any product support services offered by NAV2 are available without proof of purchase from an authorized international source.

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Customer Information

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Taiwan Territory

According to the "Technical Specifications for Low Power Radio Frequency Equipment" formulated by the National Communications and Communication Committee of the Executive Yuan: 3.8.2. For the low-power radio frequency

Customer Information

equipment that has obtained the verification certificate, the company, firm or user shall not change the frequency, increase the power or change the characteristics and functions of the original design without authorization.

The use of low-power radio frequency equipment must not affect flight safety and interfere with legal communications: when the system detects interference, immediately stop using it until there is no interference.

The aforementioned legal communication refers to the wireless communication operated in accordance with the provisions of the Telecommunications Management Law. Low-power radio frequency equipment needs to endure the interference of legal communication or industrial, scientific and medical radio wave radiation electrical equipment.

SUNA TRAFFIC CHANNEL – TERMS AND CONDITIONS

By activating, using and/or accessing the SUNA Traffic Channel, SUNA Predictive or other content or material provided by Intelomatics (together, **SUNA Products and/or Services**), you must accept certain terms and conditions. The following is a brief summary of the terms and conditions that apply to you. To view the full terms and conditions relevant to your use of the SUNA Products and/or Services, please consult:

<https://www.sunatraffic.com.au/termsandconditions>



1. Acceptance

By using SUNA Products and/or Services, you will be deemed to have accepted and agreed to be bound by the terms and conditions fully detailed at:

<https://www.sunatraffic.com.au/termsandconditions>



2. Intellectual Property

SUNA Products and/or Services are for your personal use. You may not record, or retransmit the content, nor use the content in association with any other traffic information or route guidance service or device not approved by Intelomatics. You obtain no right of ownership in any Intellectual Property Rights (including copyright) in the data that is used to provide SUNA Products and/or Services.

3. Appropriate Use

SUNA Products and/or Services are intended as an aid to personal motoring and travel planning, and do not provide comprehensive or accurate information on all occasions. On occasions, you may experience additional delay as a result of using SUNA Products and/or Services. You acknowledge that it is not intended, or suitable, for use in applications where time of arrival or driving directions may impact the safety of the public or yourself.

4. Use of SUNA Products and Services while driving

Customer Information

You, and other authorized drivers of the vehicle in which SUNA Products and/or Services are available or installed and active, remain at all times responsible for observing all relevant laws and codes of safe driving. In particular, you agree to only actively operate SUNA Products and/or Services when the Vehicle is at a complete stop and it is safe to do so.

5. Service Continuity and Reception of the SUNA Traffic Channel

We will use reasonable endeavors to provide the SUNA Traffic Channel 24 hours a day, 365 days a year. The SUNA Traffic Channel may occasionally be unavailable for technical reasons or for planned maintenance. We will try to perform maintenance at times when congestion is light. We reserve the right to withdraw SUNA Products and/or Services at any time.

Also, we cannot assure the uninterrupted reception of the SUNA Traffic Channel RDS-TMC signal at any particular location.

6. Limitation of Liability

Neither Intelematics (nor its suppliers or the manufacturer of your device (the “**Suppliers**”)) shall be liable to you or to any third party for any damages either direct, indirect, incidental, consequential or otherwise arising out of the use of or inability to use SUNA Products and/or Services even if Intelematics or a Supplier has been advised of the possibility of such damages. You also acknowledge that neither Intelematics nor any Supplier guarantees nor make any warranties that relate to the availability, accuracy or completeness of SUNA Products and/or Services, and to the extent which it is lawful to do so, both Intelematics and each Supplier excludes any warranties which might otherwise be implied by any State or Federal legislation in relation to SUNA Products and/or Services.

7. Please Note

Great care has been taken in preparing this manual. Constant product development may mean that some information is not entirely up-to-date. The information in this document is subject to change without notice.

EMISSION LAW



WARNING: Do not remove or alter the original equipment floor covering or insulation between it and the metal floor of the vehicle. The floor covering and insulation protect occupants of the vehicle from the engine and exhaust system heat and noise. On vehicles with no original equipment floor covering insulation, do not carry passengers in a manner that permits prolonged skin contact with the metal floor. Failure to follow these instructions may result in fire or personal injury.

U.S. federal laws and certain state laws prohibit removing or rendering inoperative emission control system components. Similar federal or provincial laws may apply in Canada. We do not approve of any vehicle modification without first determining applicable laws.



Tampering with emissions control systems including related sensors or the Diesel Exhaust Fluid system can result in reduced engine power and the illumination of the service engine soon light.

Customer Information

Tampering With a Noise Control System

Federal laws prohibit the following acts:

- Removal or rendering inoperative by any person other than for purposes of maintenance.
- Repair or replacement of any device or element of the design incorporated into a new vehicle for the purpose of noise control prior to its sale or delivery to the ultimate purchaser or while it is in use.
- The use of the vehicle after any person removes or renders inoperative any device or element of the design.

The U.S. Environmental Protection Agency may presume to constitute tampering as follows:

- Removal of hood blanket, fender apron absorbers, fender apron barriers, underbody noise shields or acoustically absorptive material.
- Tampering or rendering inoperative the engine speed governor, to allow engine speed to exceed manufacturer specifications.

If the engine does not start, runs rough, experiences a decrease in engine performance, experiences excess fuel consumption or produces excessive exhaust smoke, check for the following:

- A plugged or disconnected air inlet system hose.
- A plugged engine air filter element.
- Water in the fuel filter and water separator.
- A clogged fuel filter.
- Contaminated fuel.
- Air in the fuel system, due to loose connections.
- An open or pinched sensor hose.
- Incorrect engine oil level.

- Incorrect fuel for climatic conditions.
- Incorrect engine oil viscosity for climatic conditions.

Note: *Some vehicles have a lifetime fuel filter that is integrated with the fuel tank. Regular maintenance or replacement is not needed.*

Note: *If these checks do not help you correct the concern, have your vehicle checked as soon as possible.*

Noise Emissions Warranty, Prohibited Tampering Acts and Maintenance

On January 1, 1978, Federal regulation became effective governing the noise emission on trucks over 10,000 lb (4,536 kg) Gross Vehicle Weight Rating (GVWR). The preceding statements concerning prohibited tampering acts and maintenance, and the noise warranty found in the Warranty Guide, are applicable to complete chassis cabs over 10,000 lb (4,536 kg) GVWR.

EXPORT UNIQUE OPTIONS

For your particular global region, your vehicle may be equipped with features and options that are different from the features and options that are described in this Owner's Manual. A market unique supplement may be supplied that complements this book. By referring to the market unique supplement, if provided, you can properly identify those features, recommendations and specifications that are unique to your vehicle. Features or equipment listed as standard may be different on units built for export. **Refer to this Owner's Manual for all other required information and warnings.**

Customer Information

WARRANTY INFORMATION

The following warranties may apply to your vehicle:

- New vehicle limited warranties.
- Emissions warranties, if applicable.
- Other warranties, if applicable.

Detailed warranty information specific to your vehicle can be found in the Warranty Guide at

www.ford.com/support/owner-manuals



OWNER'S WARRANTY RESPONSIBILITIES:

- As the vehicle owner, you are responsible for getting your vehicle the required maintenance listed in your owner's manual. We recommend that you retain all receipts covering maintenance on your vehicle. However, we cannot deny you of your vehicle warranty solely for the lack of receipts, or for your failure to have all scheduled maintenance performed on your vehicle.

- You are responsible for bringing your vehicle to an authorized dealer as soon as a problem exists. Have the warranty repairs completed in a reasonable amount of time, not to exceed 30 days.

- As the vehicle owner, be aware that we may deny you warranty coverage if your vehicle or a part has failed due to abuse, neglect, improper maintenance or unapproved modifications.

If you have any questions regarding your warranty rights and responsibilities, you should contact Ford Customer Service at 1-800-392-3673.

New Vehicle Limited Warranty

Your vehicle comes with a New Vehicle Limited Warranty. The express warranties of the New Vehicle Limited Warranty are in substitution for and exclude all other liabilities of any kind whether arising under statute, in tort, by implication of law or otherwise including, to the full extent as may be allowed by law, liability for any other representations respecting the vehicle, statutory warranties or implied warranties or conditions as to its merchantability or fitness.

Download a free electronic copy or order one free printed copy of the most up-to-date Warranty Guide by visiting the Owner Manuals section of www.ford.com/support/owner-manuals (United States).



For Canada, visit

www.ford.ca/support/owner-manuals



For Limo/Livery/Hearse vehicles: View and download your Warranty Guide by visiting the Warranty Information section of the Fleet website, www.fordpro.com/en-us/fleet-vehicles/livery (United States only).

Customer Information



Decommissioning the Vehicle - Police

DECOMMISSIONING REQUIREMENTS

We have implemented a decommissioning process of manufacturer-provided police features. It is the responsibility of the owner to complete the decommissioning of the vehicle in compliance with any state regulations prior to initial sale to the public sector.

Vehicle Sealing of Aftermarket Equipment

Removing customized equipment from your vehicle can compromise body panels and seals. Thoroughly inspect your vehicle for any signs where the equipment has been removed, for example, holes and damage to body seals.

Any items that remain on your vehicle must be inspected and any sign of damage immediately repaired. Failure to follow this instruction may result in water and exhaust fumes entering the passenger compartment. See your authorized dealer for more information and direction regarding proper sealing procedures.

Police Engine Idle

Authorized personnel must use a diagnostic scan tool to decommission the Police Engine Idle feature.

Pre-Collision Assist Disable

Authorized personnel must use a diagnostic scan tool to decommission the Pre-Collision Assist Disable feature.

Dark Car

Authorized personnel must use a diagnostic scan tool to decommission the Dark Car feature.

Police Perimeter Alert

Authorized personnel must use a diagnostic scan tool to decommission the Police Perimeter Alert feature.

Rear Door Handles, Locks and Window Switch Covers (If Equipped)

Remove the rear door trim close out panels and bracket. Remove the door panel and reinstall the lock soldier. Untie the window switch from the harness and reinsert the switch into the bezel. Reinstall the door panel and window switch bezel.

Appendices

ELECTROMAGNETIC COMPATIBILITY



WARNING: Do not place objects or mount equipment on or near the airbag cover, on the side of the front or rear seatbacks, or in areas that may come into contact with a deploying airbag. Failure to follow these instructions may increase the risk of personal injury in the event of a crash.



WARNING: Do not fasten antenna cables to vehicle wiring, pipes, or hoses.

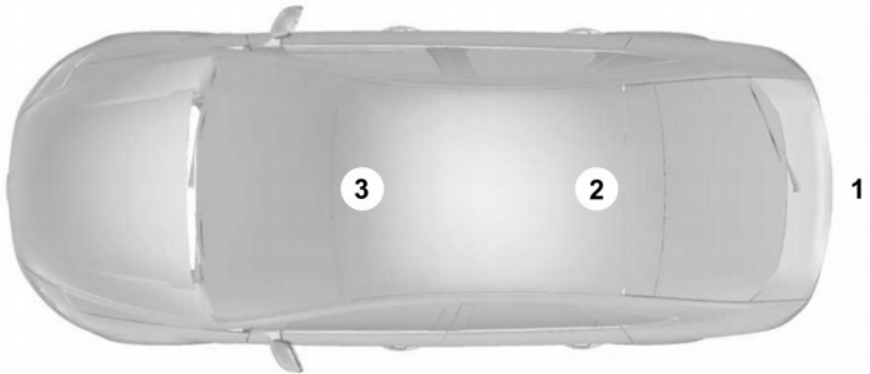


WARNING: Keep antenna and power cables at least 4 in (10 cm) from any electronic modules and airbags.

Note: We test and certify your vehicle to meet electromagnetic compatibility legislation. It is your responsibility to make sure that any equipment an authorized dealer installs on your vehicle complies with applicable local legislation and other requirements. Installation of some aftermarket electronic devices could degrade the performance of vehicle functions, which use radio frequency signals such as broadcast radio receiver, tire pressure monitoring system, push button start, **Bluetooth®** connectivity or satellite navigation.

Note: Any radio frequency transmitter equipment in your vehicle (such as cell phones and amateur radio transmitters) must keep to the parameters in the following illustrations and table. We do not provide any other special provisions or conditions for installations or use.

Car

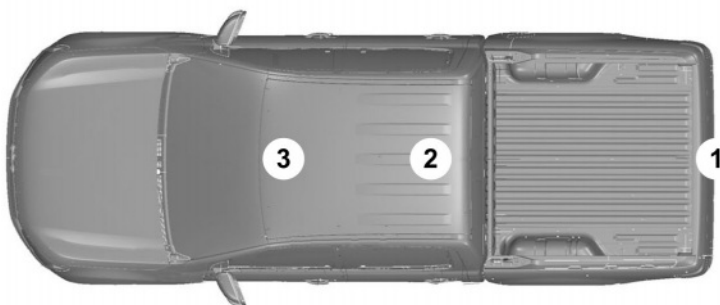


Appendices

Van



Truck



Appendices

Frequency Band MHz	Maximum Output Power Watt (Peak RMS)	Antenna Positions
1-30 ¹	50	1
50-54	50	2, 3
68-87	50	2, 3
144-174	50	2, 3
380-512	50	2, 3
806-870	10	2, 3

¹ For battery electric vehicles and plug-in hybrid vehicles, this frequency is not approved when your vehicle is plugged-in and charging.

Note: After the installation of radio frequency transmitters, check for disturbances from and to all electrical equipment in your vehicle, both in the standby and transmit modes.

Check all electrical equipment:

- With the ignition ON.
- With the vehicle running.
- During a road test at various speeds.

Check that electromagnetic fields generated inside your vehicle cabin by the transmitter installed do not exceed applicable human exposure requirements.

Index

1

12V Battery.....	534
12V Battery Precautions.....	534
Battery Management System	
Limitations.....	535
Changing the 12V Battery.....	535
How Does the Battery Management	
System Work.....	534
Recycling and Disposing of the 12V	
Battery.....	536
Resetting the Battery Sensor.....	536
What Is the Battery Management	
System.....	534
12V Battery – Troubleshooting.....	536
12V Battery – Information Messages.....	537
12V Battery – Warning Lamps.....	536

3

360 Degree Camera.....	353
360 Degree Camera Settings.....	355
360 Degree Camera Guide Lines.....	354
360 Degree Camera Precautions.....	353
360 Degree Camera Settings.....	355
Switching the 360 Degree Camera On and	
Off.....	355
Switching the 360 Degree Camera	
View.....	356

4

4WD	
See: Four-Wheel Drive.....	278

9

911 Assist.....	86

A

A/C

See: Climate Control - Vehicles With:	
Automatic Temperature Control.....	182
See: Climate Control - Vehicles With: Manual	
Temperature Control.....	187
About This Publication.....	22
About Us.....	19

ABS

See: Brakes.....	314
Accessing Navigation.....	641
Accessing the Passive Key Backup	
Position - Vehicles With: Push Button	
Start.....	242
Accessing the Trip Computer - Vehicles	
With: 12 Inch Screen.....	174
Accessing the Trip Computer - Vehicles	
With: 4.2 Inch Screen.....	174
Accessories.....	647
Adaptive Cruise Control.....	360
Adaptive Cruise Control –	
Troubleshooting.....	374
Lane Centering.....	367
Lane Centering – Troubleshooting.....	370
Predictive Speed Assist.....	371
Predictive Speed Assist –	
Troubleshooting.....	374
Adaptive Cruise Control Automatic	
Cancellation.....	363
Adaptive Cruise Control Indicators.....	367
Adaptive Cruise Control	
Limitations.....	361
Adaptive Cruise Control	
Precautions.....	360
Adaptive Cruise Control –	
Troubleshooting.....	374
Adaptive Cruise Control – Information	
Messages.....	374
Adaptive Front Lighting.....	152
How Does Adaptive Front Lighting	
Work.....	152
Adjustable Pedals.....	138
Adjusting the Exterior Mirrors.....	161
Adjusting the Headlamps.....	538
Adjusting the Instrument Panel Lighting	
Brightness.....	156
Adjusting the Integrated Trailer Brake	
Controller Mode.....	442
Adjusting the Map.....	641
Changing the Format of the Map.....	641
Zooming the Map In and Out.....	641
Adjusting the Pedals.....	138
Adjusting the Seatbelt Height.....	64
Adjusting the Seatbelt Length.....	65
Adjusting the Seatbelts During	
Pregnancy.....	64

Index

Adjusting the Sound Settings.....	615
Adjusting the Steering Wheel - Vehicles With: Manual Adjustable Steering Column.....	136
Adjusting the Steering Wheel - Vehicles With: Power Adjustable Steering Column.....	136
Adjusting the Volume.....	615
After Driving Your Vehicle	
Off-Road.....	480
Aid Mode.....	388
How Does Aid Mode Work.....	388
What Is Aid Mode.....	388
Airbag Precautions.....	73
Airbags.....	71
Front Passenger Sensing System.....	75
Air Conditioning	
See: Climate Control - Vehicles With: Automatic Temperature Control.....	182
See: Climate Control - Vehicles With: Manual Temperature Control.....	187
Air Conditioning System	
Refrigerant.....	186
Alarm	
See: Connecting a Trailer.....	429
Alert and Aid Mode.....	388
How Does Alert and Aid Mode Work.....	389
What Is Alert and Aid Mode.....	388
Alert Mode.....	387
Adjusting the Steering Wheel Vibration Intensity.....	388
How Does Alert Mode Work.....	388
What Is Alert Mode.....	387
Alexa Built-In.....	630
Alexa Built-In Requirements.....	630
Alexa Built-In Settings.....	630
AM/FM Radio.....	616
AM/FM Radio Limitations.....	616
Selecting an AM/FM Radio Station.....	616
Ambient Lighting.....	156
Anti-Lock Braking System.....	314
Anti-Lock Braking System Limitations.....	314
Anti-Theft Alarm System.....	130
Arming the Anti-Theft Alarm System.....	130
Disarming the Anti-Theft Alarm System.....	130
How Does the Anti-Theft Alarm System Work.....	130
What Is the Anti-Theft Alarm System.....	130
What Is the Perimeter Alarm.....	130
Appendices.....	701
Applying the Electric Parking Brake.....	318
Applying the Electric Parking Brake in an Emergency.....	318
Approach Detection	
See: Switching Welcome Lighting On and Off.....	148
Audio System.....	614
AM/FM Radio.....	616
Audio System – Troubleshooting.....	620
Digital Radio.....	616
Satellite Radio.....	618
Audio System Precautions.....	614
Audio System – Troubleshooting.....	620
Audio System – Information Messages.....	620
Auto-Dimming Exterior Mirror.....	162
What Is the Auto-Dimming Exterior Mirror.....	162
Auto-Dimming Interior Mirror.....	160
Auto-Dimming Interior Mirror Limitations.....	160
What Is the Auto-Dimming Interior Mirror.....	160
Auto Hold.....	326
Auto Hold Indicators.....	327
Autolamps.....	145
Autolamp Settings.....	145
What Are Autolamps.....	145
Autolock.....	98
Autolock Requirements.....	98
What Is Autolock.....	98
Automatically Releasing the Electric Parking Brake.....	319
Automatic Crash Shutoff.....	491
Automatic Crash Shutoff Precautions.....	492
Re-Enabling Your Vehicle.....	492
What Is Automatic Crash Shutoff.....	491
Automatic Emergency Braking.....	413
Switching Automatic Emergency Braking On and Off.....	413

Index

What Is Automatic Emergency Braking.....	413
Automatic Engine Stop - Vehicles With:	
Push Button Start.....	242
How Does Automatic Engine Stop Work.....	242
Overriding Automatic Engine Stop.....	242
Switching Automatic Engine Stop On and Off.....	242
What Is Automatic Engine Stop.....	242
Automatic High Beam Control - Excluding: Police.....	149
Automatic High Beam Control Indicators.....	151
Automatic High Beam Control - Information Messages.....	151
Automatic High Beam Control Limitations.....	150
Automatic High Beam Control Precautions.....	150
Automatic High Beam Control Requirements.....	150
How Does Automatic High Beam Control Work.....	149
Overriding Automatic High Beam Control.....	151
Switching Automatic High Beam Control On and Off.....	151
Automatic Locking Mode.....	63
Disengaging Automatic Locking Mode.....	64
Engaging Automatic Locking Mode.....	63
What Is Automatic Locking Mode.....	63
When to Use Automatic Locking Mode.....	63
Automatic Return to Park (P).....	275
Automatic Transmission Audible Warnings.....	276
Automatic Transmission.....	268
Automatic Transmission Positions.....	268
Automatic Transmission Fluid Capacity and Specification.....	276
Automatic Transmission Positions.....	268
Automatic Transmission Precautions.....	268
Drive (D).....	271
Manual (M).....	271
Neutral (N).....	271
Park (P).....	270
Performance Shift Indicators.....	271
Reverse (R).....	271
Shifting Your Vehicle Into Gear.....	268
Auto Mode.....	184
Auto Mode Indicators.....	184
Switching Auto Mode On and Off.....	184
Switching Dual Mode On and Off.....	185
Autorelock.....	99
How Does Autorelock Work.....	99
Auto-Start-Stop.....	251
Auto-Start-Stop - Troubleshooting.....	252
Auto-Start-Stop Indicators.....	251
Auto-Start-Stop Precautions.....	251
Auto-Start-Stop - Troubleshooting.....	252
Auto-Start-Stop - Frequently Asked Questions.....	253
Auto-Start-Stop - Information Messages.....	252
Autounlock.....	98
Autounlock Requirements.....	98
Switching Autounlock On and Off.....	98
What Is Autounlock.....	98
Autowipers.....	139
Adjusting the Sensitivity of the Rain Sensor.....	140
Autowipers Settings.....	139
What Are Autowipers.....	139
Auxiliary Switches.....	649

B

Base Warranty.....	652
Basic Off-Road Driving Techniques.....	478
Battery Fuse Box.....	503
Accessing the Battery Fuse Box.....	503
Identifying the Fuses in the Battery Fuse Box.....	503
Locating the Battery Fuse Box.....	503
Blind Spot Assist.....	390
Blind Spot Assist Indicators.....	391
Blind Spot Assist Limitations.....	390
How Does Blind Spot Assist Work.....	390
What Is Blind Spot Assist.....	390

Index

Blind Spot Assist with Trailer	
Coverage.....	392
Blind Spot Assist with Trailer Coverage	
Indicators.....	393
Blind Spot Assist with Trailer Coverage	
Limitations.....	392
How Does Blind Spot Assist with Trailer	
Coverage Work.....	392
What Is Blind Spot Assist with Trailer	
Coverage.....	392
Blind Spot Information System.....	397
Blind Spot Information System –	
Troubleshooting.....	400
Blind Spot Information System With Trailer	
Coverage.....	398
Blind Spot Information System	
Indicators.....	399
Blind Spot Information System	
Limitations.....	397
Blind Spot Information System	
Precautions.....	397
Blind Spot Information System	
Requirements.....	397
Blind Spot Information System –	
Troubleshooting.....	400
Blind Spot Information System –	
Information Messages.....	400
Blind Spot Information System With	
Trailer Coverage.....	398
Blind Spot Information System With Trailer	
Coverage Limitations.....	398
Selecting a Trailer.....	399
Setting a Trailer Length.....	399
What Is Blind Spot Information System with	
Trailer Coverage.....	398
BlueCruise Alerts.....	380
BlueCruise Automatic	
Cancellation.....	380
BlueCruise.....	376
BlueCruise Indicators.....	381
BlueCruise – Information	
Messages.....	384
BlueCruise Limitations.....	378
BlueCruise Precautions.....	377
BlueCruise Requirements.....	378
BlueCruise Settings.....	379
Bluetooth®.....	638
Bonnet Lock	
See: Opening and Closing the Hood.....	508
Booster Seats.....	58
Boost Gauge.....	168
Brake Coach – 3.5L, Hybrid Electric	
Vehicle (HEV).....	172
Brake Fluid Specification.....	315
Brake Over Accelerator – Excluding:	
Raptor.....	314
Brake Over Accelerator – Raptor.....	314
Brake Precautions.....	314
Brakes.....	314
Anti-Lock Braking System.....	314
Brakes – Troubleshooting.....	316
Brakes – Troubleshooting.....	316
Brakes – Frequently Asked Questions.....	317
Brakes – Warning Lamps.....	316
Breaking-In.....	481
C	
Calculating Payload.....	423
Calculating the Load Limit.....	424
Canceling the Set Speed.....	334
Catalytic Converter.....	266
Catalytic Converter –	
Troubleshooting.....	266
Catalytic Converter Precautions.....	266
Catalytic Converter –	
Troubleshooting.....	266
Catalytic Converter – Warning	
Lamps.....	266
Center Console Work Surface.....	227
Center Console Work Surface –	
Troubleshooting.....	229
Center Console Work Surface –	
Troubleshooting.....	229
Center Console Work Surface – Information	
Messages.....	229
Center Display.....	624
Center Display Overview.....	624
Changing a Flat Tire – Excluding:	
Raptor.....	592
Changing a Flat Tire – Raptor.....	599
Changing a Road Wheel.....	592
Changing the Remote Control Battery –	
Police Responder.....	90

Index

Changing the Remote Control Battery - Vehicles With: Flip Key.....	93
Changing the Remote Control Battery - Vehicles With: Push Button Start.....	91
Charging a Device.....	213
Charging a Wireless Device.....	230
Checking the Brake Fluid.....	314
Checking the Seatbelts.....	68
Checking the Tire Pressures.....	577
Checking the Wiper Blades.....	140
Children and Airbags.....	74
Child Restraint Anchor Points.....	48
Locating the Child Restraint Lower Anchor Points.....	48
Locating the Child Restraint Top Tether Anchor Points.....	49
What Are the Child Restraint Anchor Points.....	48
Child Restraints.....	50
Child Restraint Position Information.....	50
Child Restraints Recommendation.....	51
Child Safety.....	47
Child Restraint Anchor Points.....	48
Child Restraints.....	50
Installing Child Restraints.....	51
Child Safety Locks - Crew Cab/ SuperCab.....	60
Child Safety Precautions.....	47
Cleaning Products.....	556
Cleaning the Exterior.....	557
Cleaning Camera Lenses and Sensors.....	559
Cleaning Chrome, Aluminium or Stainless Steel.....	557
Cleaning Headlamps and Rear Lamps.....	557
Cleaning Stripes or Graphics.....	559
Cleaning the Engine Compartment.....	558
Cleaning the Exterior Precautions.....	557
Cleaning the Underbody.....	559
Cleaning Wheels.....	558
Cleaning Windows and Wiper Blades.....	557
Cleaning the Interior.....	559
Cleaning Carpets and Floor Mats.....	560
Cleaning Displays and Screens.....	559
Cleaning Fabric.....	560
Cleaning Glass Roof Tracks.....	561
Cleaning Leather.....	560
Cleaning Plastic.....	559
Cleaning Seatbelts.....	561
Cleaning the Instrument Panel.....	559
Cleaning Vinyl.....	560
Climate Control.....	182
Auto Mode.....	184
Climate Control Hints.....	185
Closing the Tailgate.....	111
Closing the Tailgate From Inside Your Vehicle.....	111
Closing the Tailgate From Outside Your Vehicle.....	112
Closing the Tailgate Using the Remote Control.....	112
Connected Navigation.....	641
Connected Vehicle.....	609
Connected Vehicle - Troubleshooting.....	610
Connecting the Vehicle to a Mobile Network.....	609
Connected Vehicle Data - Excluding: Police Responder.....	36
Connected Vehicle Limitations.....	609
Connected Vehicle Requirements.....	609
Connected Vehicle Settings.....	610
Connected Vehicle - Troubleshooting.....	610
Connected Vehicle - Frequently Asked Questions.....	610
Connecting a Bluetooth® Device.....	638
Connecting a Trailer.....	429
Connecting a Trailer - Troubleshooting.....	432
Hitches.....	429
Connecting a Trailer Precautions.....	429
Connecting a Trailer - Troubleshooting.....	432
Connecting a Trailer - Information Messages.....	432
Connecting the Vehicle to a Mobile Network.....	609
Connecting the Ford App to the Modem.....	609
Enabling and Disabling the Modem.....	609
What Is the Modem.....	609
Connecting the Vehicle to a Wi-Fi Network.....	609

Index

Connecting Your Phone.....	632
Contacting Us.....	20
Coolant.....	525
Adding Coolant.....	525
Changing the Coolant.....	526
Checking the Coolant Level.....	525
Coolant – Information Messages.....	531
Coolant – Warning Lamps.....	531
Cooling System Capacity and Specification.....	527
Managing the Coolant Temperature.....	526
Crash and Breakdown Information.....	486
Automatic Crash Shutoff.....	491
Fail-Safe Cooling.....	493
Jump Starting the Vehicle.....	488
Post-Crash Alert System.....	491
Recovery Towing.....	492
Crash Sensors and Airbag Indicator – Excluding: Police Responder.....	78
Crash Sensors and Airbag Indicator – Police Responder.....	79
Creating a Personal Profile.....	639
Cross Traffic Alert.....	404
Cross Traffic Alert – Troubleshooting.....	407
Cross Traffic Alert Indicators.....	407
Cross Traffic Alert Limitations.....	405
Cross Traffic Alert Precautions.....	404
Cross Traffic Alert – Troubleshooting.....	407
Cross Traffic Alert – Information Messages.....	407
Cruise Control.....	358
Cruise Control Indicators.....	359
Cup Holders.....	232
Cup Holder Precautions.....	232
Customer Information.....	662
Customizing the Instrument Cluster Display – Vehicles With: 12.3 Inch Instrument Cluster Display Screen.....	171
Customizing the Instrument Cluster Display – Vehicles With: 4.2 Inch Instrument Cluster Display Screen.....	171

D

Data Privacy.....	34
Decommissioning Requirements.....	700
Decommissioning the Vehicle.....	700
Deleting a Personal Profile.....	640
Department of Transportation Uniform Tire Quality Grades.....	564
Digital Radio.....	616
Digital Radio Indicators.....	617
Digital Radio Limitations.....	617
How Does Digital Radio Work.....	617
Switching Digital Radio Reception On and Off.....	617
What Is Digital Radio.....	616
Dinghy Tow See: Recreationally Towing Your Vehicle – 4x2.....	495
See: Recreationally Towing Your Vehicle – 4x4.....	495
Directing the Flow of Air.....	184
Disposing of Airbags.....	84
Distance Alert.....	413
Adjusting the Sensitivity of Distance Alert.....	413
What Is Distance Alert.....	413
Distance Indication.....	412
Distance Indication Indicator.....	413
Switching Distance Indication On and Off.....	413
What Is Distance Indication.....	412
Doors and Locks Audible Warnings.....	99
Doors and Locks.....	97
Autolock.....	98
Autorelock.....	99
Autounlock.....	98
Doors and Locks – Troubleshooting.....	99
Mislock.....	98
Operating the Doors From Inside Your Vehicle.....	97
Operating the Doors From Outside Your Vehicle.....	97
Doors and Locks – Troubleshooting.....	99
Doors and Locks – Frequently Asked Questions.....	100
Doors and Locks – Information Messages.....	99

Index

Doors and Locks – Warning Lamps.....	99
Drive Belt Routing Overview - 2.7L, Vehicles With: Dual Generators.....	532
Drive Belt Routing Overview - 2.7L, Vehicles With: Single Generator.....	532
Drive Belt Routing Overview - 3.5L, Hybrid Electric Vehicle (HEV).....	533
Drive Belt Routing Overview - 3.5L, Vehicles With: Dual Generators.....	532
Drive Belt Routing Overview - 3.5L, Vehicles With: Single Generator.....	532
Drive Belt Routing Overview - 5.0L, Vehicles With: Dual Generators.....	533
Drive Belt Routing Overview - 5.0L, Vehicles With: Single Generator.....	533
Drive Belt Routing Overview - 5.2L.....	533
Drive Mode Control.....	300
Drive Mode Control – Troubleshooting.....	305
Drive Modes.....	300
Drive Mode Control – Troubleshooting.....	305
Drive Mode Control – Frequently Asked Questions.....	306
Drive Mode Control – Information Messages.....	305
Drive Mode Control – Warning Lamps.....	305
Drive Modes.....	300
Baja.....	309
Eco.....	300
Normal.....	301
Off-Road.....	301
Rock Crawl.....	302
Slippery.....	302
Sport.....	303
Tow/Haul.....	304
Trail.....	305
Driver Alert.....	419
Driver Alert – Troubleshooting.....	420
Driver Alert Limitations.....	419
Driver Alert Precautions.....	419
Driver Alert – Troubleshooting.....	420
Driver Alert – Information Messages.....	420
Driver Assistance Menu.....	626
Driving Economically.....	481
Driving Hints.....	481
Driving in Cold Weather.....	481
Driving Through Water.....	482
Driving Your Vehicle at High Speeds – Raptor.....	479
Drowsiness Monitor See: Driver Alert.....	419
E	
Easy Entry and Exit.....	106
Eco Idle.....	250
Electric Parking Brake Audible Warning.....	319
Electric Parking Brake.....	318
Electric Parking Brake – Troubleshooting.....	319
Electric Parking Brake – Troubleshooting.....	319
Electric Parking Brake – Information Messages.....	320
Electric Parking Brake – Warning Lamps.....	319
Electric Power Steering.....	342
Electric Power Steering Precautions.....	342
How Does Electric Power Steering Work.....	342
Electromagnetic Compatibility.....	701
Electronic Locking Differential.....	293
Electronic Locking Differential – Troubleshooting.....	299
Electronic Locking Differential Indicators.....	298
Electronic Locking Differential Precautions.....	294
Electronic Locking Differential – Troubleshooting.....	299
Electronic Locking Differential – Information Messages.....	299
Emergency Call Limitations.....	87
Emergency Call Requirements.....	86
Emergency Call System Data.....	37
Emergency Towing.....	497
Emission Law.....	696
Enabling Apps on a Mobile Device.....	636
Enabling or Disabling Personal Profiles.....	639
End User License Agreement.....	671
Engine Air Filter.....	523
Changing the Engine Air Filter.....	523

Index

Engine Block Heater - Vehicles With:	
Block Heater.....	238
Engine Block Heater Precautions.....	238
How Does the Engine Block Heater Work.....	239
Using the Engine Block Heater.....	239
Engine Coolant Temperature Gauge.....	168
Engine Oil.....	514
Adding Engine Oil.....	514
Checking the Engine Oil Level.....	514
Engine Oil Capacity and Specification.....	515
Engine Oil Dipstick Overview.....	514
Engine Oil – Warning Lamps.....	523
Intelligent Oil Life Monitor.....	515
Resetting the Intelligent Oil Life Monitor.....	515
Engine Oil Pressure Gauge.....	168
Engine Specifications - 2.7L.....	544
Engine Specifications - 3.5L, Full Hybrid Electric Vehicle (FHEV).....	547
Engine Specifications - 3.5L EcoBoost (BM), Excluding: Raptor.....	545
Engine Specifications - 3.5L EcoBoost (BM), Raptor.....	546
Engine Specifications - 5.0L.....	548
Engine Specifications - 5.2L.....	549
Environment.....	39
Evasive Steering Assist.....	414
Evasive Steering Assist Limitations.....	414
Switching Evasive Steering Assist On and Off.....	414
What Is Evasive Steering Assist.....	414
EV Coach - 3.5L, Hybrid Electric Vehicle (HEV).....	172
Event Data.....	35
Exit Warning.....	401
Exit Warning – Troubleshooting.....	403
Exit Warning Indicators.....	402
Exit Warning Limitations.....	401
Exit Warning Precautions.....	401
Exit Warning – Troubleshooting.....	403
Exit Warning – Information Messages.....	403
Export Unique Options.....	697
Exterior Bulbs.....	539
Changing a Front Side Marker Lamp Bulb.....	541
Changing a High Mounted Stoplamp Bulb.....	542
Changing a License Plate Lamp Bulb.....	542
Changing a Rear Lamp Bulb.....	542
Exterior Bulb Specification Chart.....	539
Removing a Rear Lamp Assembly.....	541
Exterior Lamps.....	146
Exterior Lamps On Audible Warning.....	148
How Do Cornering Lamps Work.....	146
Switching the Cargo Lamps On.....	147
Switching the Daytime Running Lamps On and Off.....	146
Switching the Spot Lamps On and Off.....	147
Switching Welcome Lighting On and Off.....	148
Using the Front Fog Lamps.....	147
Using the Off-Road Driving Lamps.....	148
Using the Turn Signal Lamps.....	146
Exterior Lighting Control - Excluding: Police.....	144
Exterior Lighting Control - Police.....	144
Exterior Lighting.....	144
Adaptive Front Lighting.....	152
Autolamps.....	145
Automatic High Beam Control - Excluding: Police.....	149
Exterior Lamps.....	146
Exterior Zone Lighting.....	148
Headlamps.....	144
Exterior Lighting – Frequently Asked Questions.....	152
Exterior Mirrors.....	161
Auto-Dimming Exterior Mirror.....	162
Exterior Overview - Excluding: Raptor.....	42
Exterior Overview - Raptor.....	43
Exterior Zone Lighting.....	148
Exterior Zone Lighting Settings.....	149
Using the Exterior Zone Lighting.....	148
What Is Exterior Zone Lighting.....	148

Index

F

Fail-Safe Cooling.....	493
Driving When Fail-Safe Mode Is	
Activated.....	494
Fail-Safe Cooling Indicators.....	494
How Does Fail-Safe Cooling Work.....	493
What Is Fail-Safe Cooling.....	493
Fastening and Unfastening the	
Seatbelts.....	62
Feature Bar.....	625
Federal Highway Administration	
Regulation.....	670
Flat Tire	
See: Changing a Flat Tire - Excluding:	
Raptor.....	592
See: Changing a Flat Tire - Raptor.....	599
Flat Tow	
See: Recreationally Towing Your Vehicle -	
4x2.....	495
See: Recreationally Towing Your Vehicle -	
4x4.....	495
Floor Mats.....	484
Folding the Exterior Mirrors - Vehicles	
With: Manual Folding Mirrors.....	161
Folding the Exterior Mirrors - Vehicles	
With: Power Fold Exterior Mirrors.....	161
Foot Pedals	
See: Adjusting the Pedals.....	138
Ford Assistant.....	628
Ford Assistant – Frequently Asked	
Questions.....	628
Ford Assistant Settings.....	628
Using Ford Assistant.....	628
Ford Performance.....	19
Ford Protect.....	653
Forward Collision Warning.....	413
Adjusting the Sensitivity of Forward	
Collision Warning.....	413
What Is Forward Collision Warning.....	413
Four-Wheel Drive.....	278
Four-Wheel Drive Modes.....	282
Four-Wheel Drive – Troubleshooting.....	285
Four-Wheel Drive Indicators.....	283
Four-Wheel Drive Limitations.....	279
Four-Wheel Drive Modes.....	282
Four-Wheel Drive Auto.....	283
Four-Wheel Drive High.....	283
Four-Wheel Drive Low.....	283
Two-Wheel Drive High.....	282
Four-Wheel Drive Precautions.....	279
Four-Wheel Drive –	
Troubleshooting.....	285
Four-Wheel Drive – Information	
Messages.....	286
Four-Wheel Drive – Warning Lamps.....	285
Four Wheels Down Tow	
See: Recreationally Towing Your Vehicle -	
4x2.....	495
See: Recreationally Towing Your Vehicle -	
4x4.....	495
Front Axle Fluid Capacity and	
Specification.....	290
Front Axle.....	290
Front Parking Aid.....	346
Front Parking Aid Audible Warnings.....	346
Front Parking Aid Limitations.....	346
Locating the Front Parking Aid	
Sensors.....	346
What Is the Front Parking Aid.....	346
Front Passenger Sensing System.....	75
Front Passenger Sensing System	
Indicators.....	77
Front Passenger Sensing System	
Precautions.....	77
How Does the Front Passenger Sensing	
System Work.....	75
What Is the Front Passenger Sensing	
System.....	75
Front Seat Precautions.....	192
Front Seats.....	192
Heated Seats.....	199
Manual Seats.....	193
Massage Seats.....	198
Power Seats.....	195
Ventilated Seats.....	199
Fuel and Refueling.....	254
Fuel and Refueling –	
Troubleshooting.....	264
Fuel Quality.....	254
Refueling.....	258
Running Out of Fuel.....	256
Fuel and Refueling Precautions.....	254

Index

Fuel and Refueling – Troubleshooting.....	264
Fuel and Refueling – Information Messages.....	264
Fuel and Refueling – Warning Lamps.....	264
Fuel Gauge.....	168
Fuel Gauge Limitations.....	168
Locating the Fuel Filler Door.....	168
What Is Distance to Empty.....	168
What Is the Fuel Gauge.....	168
What Is the Low Fuel Reminder.....	168
Fuel Quality.....	254
Selecting the Correct Fuel.....	254
Fuel Tank Capacity - Excluding: Full Hybrid Electric Vehicle (FHEV).....	263
Fuel Tank Capacity - Full Hybrid Electric Vehicle (FHEV).....	263
Fuse Precautions.....	498
Fuses.....	498
Battery Fuse Box.....	503
Fuses – Troubleshooting.....	507
Interior Fuse Box.....	503
Under Hood Fuse Box.....	498
Fuses – Troubleshooting.....	507
Fuses – Frequently Asked Questions.....	507

G

Garage Door Opener.....	208
Garage Door Opener See: Universal Garage Door Opener.....	208
General Maintenance Information.....	658
Generator Mode.....	221
Getting Assistance Outside the U.S. and Canada.....	667
Getting the Services You Need.....	662
Glasses Holder.....	234
Locating the Glasses Holder.....	234
Glass Roof Bounce-Back.....	164
Overriding Glass Roof Bounce-Back.....	164
What Is Glass Roof Bounce-Back.....	164
Glass Roof.....	163
Glass Roof Bounce-Back.....	164
Global Opening.....	158
Using Global Opening.....	158
What Is Global Opening.....	158
Glossary of Tire Terminology.....	570

Glove Compartment.....	232
Locking the Glove Compartment.....	232
Opening the Glove Compartment.....	232
Ground Fault Detection.....	222

H

Headlamp Adjusting See: Adjusting the Headlamps.....	538
Headlamps.....	144
Adjusting the Level of the Headlamps.....	145
Headlamp Indicators.....	145
Switching Headlamp Exit Delay On and Off.....	145
Using the High Beam Headlamps.....	144
Head Up Display.....	175
Head Up Display – Troubleshooting.....	180
Head Up Display Indicators.....	175
Head Up Display Settings.....	175
Head Up Display – Troubleshooting.....	180
Head Up Display – Information Messages.....	180
Heated Seats.....	199
Heated Seat Precautions.....	199
Switching the Heated Seats On and Off.....	199
Heating See: Climate Control - Vehicles With: Automatic Temperature Control.....	182
See: Climate Control - Vehicles With: Manual Temperature Control.....	187
High Voltage Battery.....	267
High Voltage Battery – Troubleshooting.....	267
High Voltage Battery Precautions.....	267
High Voltage Battery – Troubleshooting.....	267
High Voltage Battery – Information Messages.....	267
High Voltage Battery Vehicle Precautions - Full Hybrid Electric Vehicle (FHEV).....	487
Hill Descent Control.....	340
Hill Descent Control – Troubleshooting.....	341
Hill Descent Control Indicator.....	340

Index

Hill Descent Control Precautions.....	340	How Does the Electronic Locking Differential Work - Excluding: Raptor.....	293
Hill Descent Control – Troubleshooting.....	341	How Does the Electronic Locking Differential Work - Raptor.....	293
Hill Descent Control – Information Messages.....	341	How Does the Lane Keeping System Work.....	386
Hill Start Assist.....	325	How Does the Personal Safety System Work.....	70
Hill Start Assist – Troubleshooting.....	325	How Does the Rear Occupant Alert System Work.....	204
Hill Start Assist Precautions.....	325	How Does the Safety Canopy™ Work.....	72
Hill Start Assist – Troubleshooting.....	325	How Does Traction Control Work.....	328
Hill Start Assist – Information Messages.....	325	How Does Trailer Backup Assistance Work.....	452
Hitches.....	429	How Does Trailer Hitching Assistance Work.....	446
Hooking Up a Trailer Using a Weight-Distributing Hitch.....	429	How Does Trailer Reverse Guidance Work.....	466
Hood Lock		How Does Trailer Sway Control Work.....	445
See: Opening and Closing the Hood.....	508	How Do Personal Profiles Work.....	639
Horn.....	137	How Do the Front Airbags Work.....	71
How Does 911 Assist Work.....	86	How Do the Knee Airbags Work.....	72
How Does Adaptive Cruise Control With Stop and Go Work.....	360	How Do the Side Airbags Work.....	71
How Does Auto Hold Work.....	326	Hybrid Electric Vehicle Information.....	249
How Does Blind Spot Information System Work.....	397		
How Does BlueCruise Work.....	376		
How Does Cross Traffic Alert Work.....	404		
How Does Drive Mode Control Work.....	300		
How Does Driver Alert Work.....	419		
How Does Easy Entry and Exit Work.....	106		
How Does Exit Warning Work.....	401		
How Does Four-Wheel Drive Work - Excluding: Raptor.....	278		
How Does Four-Wheel Drive Work - Raptor.....	278		
How Does Hill Descent Control Work.....	340		
How Does Hill Start Assist Work.....	325		
How Does Pre-Collision Assist Work.....	408		
How Does Reverse Brake Assist Work.....	321		
How Does Speed Sign Recognition Work.....	417		
How Does Stability Control Work.....	330		
How Does the 360 Degree Camera Work.....	353		
		Icon Glossary	
		See: Symbols Glossary.....	25
		Icons	
		See: Symbols Glossary.....	25
		Identifying Fuse Types.....	507
		Identifying the Audio Unit.....	614
		Identifying the Auxiliary Switch Wiring.....	651
		Identifying the Climate Control Unit.....	182
		Ignition Switch - Vehicles With: Keyed Ignition.....	235
		In California (U.S. Only).....	664
		Inflating the Tires.....	577
		Information On Demand Screen.....	625
		Information on the Tire Sidewall.....	565
		In-Lane Repositioning.....	383

Index

Inspecting the Tire for Damage.....	579
Inspecting the Tire for Wear.....	578
Inspecting the Wheel Valve Stems.....	583
Installing Child Restraints.....	51
Attaching the Front Seat Tether Strap.....	56
Attaching the Rear Seat Tether Strap.....	57
Combining the Seatbelt and Lower Anchors for Attaching Child Restraints.....	56
Installing a Child Restraint in a Center Seat.....	55
Using Lower Anchors and Tethers for Children.....	55
Using Seatbelts.....	51
Using Tether Straps.....	56
Instrument Cluster Display.....	169
Instrument Cluster Display Main Menu - Excluding: Raptor.....	170
Instrument Cluster Display Main Menu - Raptor.....	170
Instrument Cluster Display Main Menu - Vehicles With: 4.2 Inch Instrument Cluster Display Screen.....	171
Instrument Cluster.....	165
Fuel Gauge.....	168
Instrument Cluster Overview - Excluding: Raptor.....	165
Instrument Cluster Overview - Raptor.....	166
Instrument Cluster Overview - Vehicles With: 4.2 Inch Instrument Cluster Display Screen.....	167
Integrated Trailer Brake Controller.....	440
Integrated Trailer Brake Controller - Troubleshooting.....	443
Integrated Trailer Brake Controller Precautions.....	440
Integrated Trailer Brake Controller - Troubleshooting.....	443
Integrated Trailer Brake Controller - Frequently Asked Questions.....	444
Integrated Trailer Brake Controller - Information Messages.....	443
Interior Air Quality.....	191
Interior Bulbs.....	543
Interior Bulb Specification Chart.....	543
Interior Fuse Box.....	503
Accessing the Interior Fuse Box.....	504
Identifying the Fuses in the Interior Fuse Box.....	505
Locating the Interior Fuse Box.....	503
Interior Lamp Function.....	155
Switching the Interior Lamp Function On and Off.....	156
What Is the Interior Lamp Function.....	155
Interior Lighting.....	154
Interior Lamp Function.....	155
Interior Lighting - Troubleshooting.....	156
Interior Lighting - Troubleshooting.....	156
Interior Lighting - Frequently Asked Questions.....	156
Interior Mirror.....	160
Auto-Dimming Interior Mirror.....	160
Interior Mirror Precautions.....	160
Interior Overview - Excluding: Raptor.....	40
Interior Overview - Raptor.....	41
Introduction.....	22
J	
Jump Starting the Vehicle.....	488
Jump Starting Precautions.....	488
Jump Starting the Vehicle.....	489
Preparing the Vehicle.....	489
K	
Keyless Entry.....	101
Keyless Entry - Troubleshooting.....	102
Keyless Entry Keypad.....	103
Keyless Entry Keypad - Troubleshooting.....	105
Keyless Entry Keypad Limitations.....	103
Keyless Entry Keypad Master Access Code - Vehicles With: Push Button Start.....	103
Keyless Entry Keypad Personal Access Codes.....	104
Keyless Entry Keypad - Troubleshooting.....	105
Keyless Entry Keypad - Frequently Asked Questions.....	105
Keyless Entry Limitations.....	101

Index

Keyless Entry Settings.....	101
Keyless Entry – Troubleshooting.....	102
Keyless Entry – Frequently Asked Questions.....	102
Keys and Remote Controls Audible Warnings - Vehicles With: Flip Key.....	96
Keys and Remote Controls Audible Warnings - Vehicles With: Push Button Start.....	96
Keys and Remote Controls.....	88
Keys and Remote Controls – Troubleshooting.....	96
Keys and Remote Controls – Troubleshooting.....	96
Keys and Remote Controls – Information Messages.....	96
L	
Lane Centering.....	367
How Does Lane Centering Work.....	367
Lane Centering Alerts.....	369
Lane Centering Automatic Cancellation.....	369
Lane Centering Indicators.....	370
Lane Centering Limitations.....	368
Lane Centering Manual Cancellation.....	370
Lane Centering Precautions.....	367
Lane Centering Requirements.....	368
Switching Lane Centering On and Off.....	369
Lane Centering – Troubleshooting.....	370
Lane Centering – Information Messages.....	370
Lane Change Assist.....	382
Lane Keeping System Indicators.....	389
Lane Keeping System.....	386
Aid Mode.....	388
Alert and Aid Mode.....	388
Alert Mode.....	387
Blind Spot Assist.....	390
Blind Spot Assist with Trailer Coverage.....	392
Lane Keeping System – Troubleshooting.....	395
Lane Keeping System Limitations.....	386
Lane Keeping System Precautions.....	386
Lane Keeping System – Troubleshooting.....	395
Lane Keeping System – Frequently Asked Questions.....	396
Lane Keeping System – Information Messages.....	395
Launching or Retrieving a Boat or Personal Watercraft.....	436
Linking or Unlinking a Personal Profile.....	639
Live Traffic.....	641
Switching Live Traffic On and Off.....	641
What Is Live Traffic.....	641
Load Carrying.....	421
Load Carrying Precautions.....	421
Loading Your Trailer.....	434
Locating the 360 Degree Cameras - Excluding: Raptor/Tremor.....	353
Locating the 360 Degree Cameras - Raptor/Tremor.....	354
Locating the Auxiliary Switches.....	649
Locating the Auxiliary Switch Wiring.....	650
Locating the Blind Spot Information System Sensors.....	398
Locating the Brake Fluid Reservoir.....	314
Locating the Cross Traffic Alert Sensors.....	406
Locating the Exit Warning Sensors.....	402
Locating the Fuel Filler Funnel.....	256
Locating the Keyless Entry Keypad.....	103
Locating the Memory Function Buttons.....	207
Locating the Outlets.....	219
Locating the Power Outlets.....	214
Locating the Pre-Collision Assist Sensors.....	411
Locating the Rear View Camera.....	350
Locating the Safety Compliance Certification Labels.....	422
Locating the Tire label.....	564
Locating the USB Ports.....	212
Locating the USB Ports - Raptor.....	212
Locating the Wireless Accessory Charger.....	230

Index

Locating Your Vehicle.....	90
Locking and Unlocking the Tailgate.....	107
Locking the Rear Window Controls - Crew Cab/SuperCab.....	159

M

Maintenance.....	508
12V Battery.....	534
12V Battery – Troubleshooting.....	536
Coolant.....	525
Engine Air Filter.....	523
Engine Oil.....	514
Exterior Bulbs.....	539
Interior Bulbs.....	543
Maintenance Precautions.....	508
Making and Receiving a Phone Call.....	634
Manually Dimming the Interior Mirror.....	160
Manually Releasing the Electric Parking Brake.....	318
Manually Shifting Gears - Excluding: Raptor.....	272
Manually Shifting Gears - Raptor.....	273
Manual Seats.....	193
Adjusting the Head Restraint.....	193
Adjusting the Lumbar Support.....	194
Adjusting the Seat Backrest.....	194
Folding the Seats.....	202
Head Restraint Components.....	193
Installing the Head Restraint.....	194
Moving the Seat Backward and Forward.....	194
Removing the Head Restraint.....	194
Unfolding the Seats.....	202
Massage Seats.....	198
Adjusting the Massage Seat Settings.....	198
Massage Seat Limitations.....	198
Media Control Buttons.....	614
Memory Function.....	207
Memory Function Precautions.....	207
Mislock.....	98
Mislock Limitations.....	98
Switching Mislock On and Off.....	98
What Is Mislock.....	98

Mobile Communications Equipment.....	670
Mobile Device Data.....	37
Moonroof See: Glass Roof.....	163
Motorcraft Parts - 2.7L.....	550
Motorcraft Parts - 3.5L, Full Hybrid Electric Vehicle (FHEV).....	553
Motorcraft Parts - 3.5L EcoBoost (BM), Excluding: Raptor.....	551
Motorcraft Parts - 3.5L EcoBoost (BM), Raptor.....	552
Motorcraft Parts - 5.0L.....	554
Motorcraft Parts - 5.2L.....	555
Muting the Audio.....	615

N

Navigation Map Updates.....	641
Navigation.....	641
Adjusting the Map.....	641
Live Traffic.....	641
Route Guidance.....	642
Setting a Destination.....	641
Waypoints.....	642
Neutral Towing See: Recreationally Towing Your Vehicle - 4x2.....	495
See: Recreationally Towing Your Vehicle - 4x4.....	495
Neutral Tow See: Recreationally Towing Your Vehicle - 4x2.....	495
See: Recreationally Towing Your Vehicle - 4x4.....	495

O

Off-Road Driving Aids - Raptor.....	479
Off-Road Driving.....	478
Off-Road Overview.....	46
Onboard Generator Indicators.....	219
Onboard Generator.....	217
Onboard Generator – Troubleshooting.....	224

Index

Onboard Generator Precautions - Vehicles With: 110-120V 2.4kW Pickup Bed Power Outlet/110-120V 7.2kW Pickup Bed Power Outlet.....	218
Onboard Generator Precautions - Vehicles With: 110-120V 2kW Pickup Bed Power Outlet.....	217
Onboard Generator - Troubleshooting.....	224
Onboard Generator - Frequently Asked Questions.....	225
Onboard Generator - Information Messages.....	224
Opening and Closing the Flip Key - Vehicles With: Flip Key.....	89
Opening and Closing the Glass Roof.....	163
Opening and Closing the Hood.....	508
Opening and Closing the Sliding Windows.....	159
Opening and Closing the Sunshade.....	163
Opening and Closing the Windows.....	157
Opening the Tailgate.....	107
Opening the Tailgate From Inside Your Vehicle.....	111
Opening the Tailgate From Outside Your Vehicle.....	107
Opening the Tailgate Using the Remote Control.....	111
Operating the Doors From Inside Your Vehicle.....	97
Opening the Doors From Inside Your Vehicle.....	98
Unlocking and Locking the Doors Using the Central Locking.....	97
Operating the Doors From Outside Your Vehicle.....	97
Unlocking and Locking the Doors Using the Key Blade.....	97
Unlocking and Locking the Doors Using the Remote Control.....	97
OTA See: Software Update Settings.....	644
See: Vehicle Software Updates.....	644
Overriding Reverse Brake Assist.....	322
Overriding the Set Speed.....	366
Over the air See: Software Update Settings.....	644
Over-the-air See: Software Update Settings.....	644
See: Vehicle Software Updates.....	644
See: Vehicle Software Updates.....	644
P	
Panorama Roof See: Glass Roof.....	163
Panoramic Roof See: Glass Roof.....	163
Parking Aid Indicators.....	347
Parking Aid Precautions.....	344
Parking Aids.....	344
Front Parking Aid.....	346
Parking Aids - Troubleshooting.....	348
Rear Parking Aid.....	345
Parking Aids - Troubleshooting.....	348
Parking Aids - Information Messages.....	348
Passive Anti-Theft System.....	130
How Does the Passive Anti-Theft System Work.....	130
What Is the Passive Anti-Theft System.....	130
Pedestrian Alert System.....	85
Perchlorate.....	669
Performing a System Reset.....	646
Personal Profiles.....	639
Personal Safety System Components.....	70
Personal Safety System™.....	70
Phone Menu.....	632
Phone.....	632
Phone Precautions.....	632
Pickup Bed Anchor Points.....	426
Installing and Removing the Pickup Bed Tie-Down Cleats.....	426
Pickup Bed Anchor Point Precautions.....	426
Pickup Bed.....	426
Pickup Bed Anchor Points.....	426
Tailgate Anchor Points.....	427
Pickup Bed Precautions.....	426
Playing Media Using Bluetooth®.....	638
Playing Media Using the USB Port.....	213

Index

Police Engine Idle - Vehicles With: Police Pack.....	241
How Does Police Engine Idle Work.....	241
What Is Police Engine Idle.....	241
Post-Collision Braking.....	491
Post-Crash Alert System.....	491
How Does the Post-Crash Alert System Work.....	491
Post-Crash Alert System Limitations.....	491
Switching the Post-Crash Alert System Off.....	491
What Is the Post-Crash Alert System.....	491
Power Outlet Indicators.....	215
Power Outlet Limitations.....	214
Power Outlet.....	214
Power Outlet Precautions.....	214
Power Running Board Precautions.....	134
Power Running Board Settings.....	134
Power Running Boards.....	134
Power Running Boards – Troubleshooting.....	135
Power Running Boards – Troubleshooting.....	135
Power Running Boards – Frequently Asked Questions.....	135
Power Seats.....	195
Adjusting the Head Restraint.....	195
Adjusting the Lumbar Support.....	198
Adjusting the Seat Backrest.....	196
Adjusting the Seat Cushion.....	196
Adjusting the Seat Height.....	197
Head Restraint Components.....	195
Installing the Head Restraint.....	196
Moving the Seat Backward and Forward.....	196
Removing the Head Restraint.....	196
Power-Up	
See: Software Update Settings.....	644
See: Vehicle Software Updates.....	644
Pre-Collision Assist Limitations.....	409
Pre-Collision Assist Precautions.....	408
Pre-Collision Assist.....	408
Automatic Emergency Braking.....	413
Distance Alert.....	413
Distance Indication.....	412
Evasive Steering Assist.....	414
Forward Collision Warning.....	413
Pre-Collision Assist – Troubleshooting.....	415
Pre-Collision Assist – Troubleshooting.....	415
Pre-Collision Assist – Frequently Asked Questions.....	416
Pre-Collision Assist – Information Messages.....	415
Pre-Collision Assist – Warning Lamps.....	415
Predictive Speed Assist.....	371
Adjusting the Set Speed Tolerance.....	373
How Does Predictive Speed Assist Work.....	371
Predictive Speed Assist Alerts.....	373
Predictive Speed Assist Indicators.....	373
Predictive Speed Assist Limitations.....	372
Predictive Speed Assist Precautions.....	372
Switching Predictive Speed Assist Mode On and Off.....	373
Predictive Speed Assist – Troubleshooting.....	374
Predictive Speed Assist – Information Messages.....	374
Preparing Your Vehicle for Storage.....	562
Programming the Remote Control - Vehicles With: Flip Key.....	95
Programming the Remote Control - Vehicles With: Push Button Start.....	94
Properly Adjusting the Driver and Front Passenger Seats.....	74
Protecting the Environment.....	39
Puncture	
See: Changing a Flat Tire - Excluding: Raptor.....	592
See: Changing a Flat Tire - Raptor.....	599
Push Button Ignition Switch - Vehicles With: Push Button Start.....	236
R	
Radio Frequency Certification Labels.....	669
Rear Axle Fluid Capacity and Specification - Excluding: Raptor/Police.....	291

Index

Rear Axle Fluid Capacity and Specification - Police.....	292
Rear Axle Fluid Capacity and Specification - Raptor.....	291
Rear Axle.....	291
Rear Occupant Alert System Audible Warnings.....	206
Rear Occupant Alert System Indicators.....	205
Rear Occupant Alert System Limitations.....	204
Rear Occupant Alert System Precautions.....	204
Rear Occupant Alert System.....	204
Rear Occupant Alert System Settings.....	205
Rear Parking Aid.....	345
Locating the Rear Parking Aid Sensors.....	345
Rear Parking Aid Audible Warnings.....	345
Rear Parking Aid Limitations.....	345
What is the Rear Parking Aid.....	345
Rear Seats.....	201
Heated Seats.....	203
Manual Seats.....	201
Rear View Camera Guide Lines.....	351
Rear View Camera Precautions.....	350
Rear View Camera.....	350
Rear View Camera Settings.....	351
Rear View Camera Settings.....	351
Switching Rear View Camera Delay On and Off.....	352
Switching the Rear View Camera View.....	352
Zooming the Rear View Camera In and Out.....	351
Rebooting the Center Display.....	626
Recalling a Preset Position.....	207
Recovery Towing.....	492
Accessing the Front Towing Point.....	492
Recreationally Towing Your Vehicle - 4x2.....	495
Recreationally Towing Your Vehicle - 4x4.....	495
Refueling.....	258
Manually Opening the Fuel Filler Door.....	262
Refueling System Overview.....	258
Refueling Your Vehicle.....	258
Releasing the Electric Parking Brake if the Vehicle Battery Has Run Out of Charge.....	319
Remote Control Limitations.....	88
Remote Start.....	181
Remote Start Settings.....	181
Removing and Installing the Tailgate.....	107
Removing the Key Blade - Vehicles With: Push Button Start.....	90
Removing Your Vehicle From Storage.....	563
Repairing Minor Paint Damage.....	561
Replacement Parts Recommendation.....	669
Replacing a Lost Key or Remote Control.....	94
Replacing the Cabin Air Filter.....	191
Replacing the Front Wiper Blades.....	140
Reporting Safety Defects in Canada.....	668
Reporting Safety Defects in the United States.....	668
Resetting the Circuit Breaker - Vehicles With: 110-120V 7.2kW Pickup Bed Power Outlet.....	222
Resetting the Stopping Position - Vehicles With: Power Adjustable Steering Column.....	137
Resetting the Trip Computer - Vehicles With: 12 Inch Screen.....	174
Resetting the Trip Computer - Vehicles With: 4.2 Inch Screen.....	174
Resetting Tire Pressure Monitoring System.....	587
Restarting the Engine.....	251
Resuming the Set Speed.....	359
Reverse Brake Assist Indicators.....	322
Reverse Brake Assist Precautions.....	321
Reverse Brake Assist.....	321
Reverse Brake Assist - Troubleshooting.....	323
Reverse Brake Assist - Troubleshooting.....	323
Reverse Brake Assist - Frequently Asked Questions.....	324

Index

Reverse Brake Assist – Information	
Messages.....	323
Roadside Assistance.....	486
Rollover Warning.....	662
Route Guidance.....	642
Adjusting the Guidance Prompt	
Volume.....	642
Canceling Route Guidance.....	643
Repeating an Instruction.....	643
Running-In	
See: Breaking-In.....	481
Running Out of Fuel.....	256
Adding Fuel From a Portable Fuel	
Container.....	257
Filling a Portable Fuel Container.....	256
S	
Satellite Radio.....	618
Locating the Satellite Radio Identification	
Number.....	618
Satellite Radio Limitations.....	618
Satellite Radio Settings.....	619
Selecting a Channel.....	618
What Is Satellite Radio.....	618
Saving a Preset Position.....	207
Scheduled Maintenance.....	655
Seatbelt Extensions.....	68
Seatbelt Precautions.....	61
Seatbelt Reminder.....	65
How Does the Seatbelt Reminder	
Work.....	65
Seatbelt Reminder Audible Warnings.....	66
Seatbelt Reminder Indicators.....	66
Switching the Seatbelt Reminder On and	
Off.....	66
Seatbelts.....	61
Automatic Locking Mode.....	63
Seatbelt Reminder.....	65
Sensitive Locking Mode.....	63
Seatbelt Warning System.....	67
SecuriCode	
See: Keyless Entry Keypad.....	103
Security.....	130
Anti-Theft Alarm System.....	130
Passive Anti-Theft System.....	130
Security – Troubleshooting.....	132

Security – Troubleshooting.....	132
Security – Frequently Asked	
Questions.....	133
Security – Information Messages.....	132
Selecting a Drive Mode.....	300
Selecting a Four-Wheel Drive Mode –	
Excluding: Raptor.....	280
Selecting a Four-Wheel Drive Mode –	
Raptor.....	281
Selecting a Personal Profile.....	640
Selecting the Audio Source.....	614
Sending and Receiving a Text	
Message.....	635
Sensitive Locking Mode.....	63
How Does Sensitive Locking Mode	
Work.....	63
What is Sensitive Locking Mode.....	63
Service Data.....	35
Setting a Destination.....	641
Setting a Destination Using a Point of	
Interest.....	642
Setting a Destination Using a Predictive	
Destination.....	642
Setting a Destination Using a Recent	
Destination.....	642
Setting a Destination Using a Saved	
Destination.....	642
Setting a Destination Using the Map	
Screen.....	642
Setting a Destination Using the Text Entry	
Screen.....	641
Setting a Memory Preset.....	615
Settings Data.....	36
Settings.....	626
Setting the Adaptive Cruise Control	
Gap.....	364
Setting the Adaptive Cruise Control	
Speed.....	363
Setting the Blower Motor Speed.....	183
Setting the Clock and Date.....	615
Setting the Cruise Control Speed.....	358
Setting the Hill Descent Speed.....	340
Setting the Temperature.....	183
Setting the Trail Control Speed.....	333
Setting Up a Vehicle Hotspot.....	612

Index

Setting Up the Trailer Backup Assistance for a Conventional Trailer.....	452
Applying the Trailer Reversing Aid Sticker.....	454
Calibrating the System.....	455
Configuring the Trailer.....	452
Trailer Sensor Installation.....	454
Setting Up Trailer Reverse Guidance for a Conventional Trailer.....	466
Applying the Trailer Reverse Aid Sticker.....	467
Calibrating the System.....	469
Configuring the Trailer.....	466
Trailer Sensor Installation.....	468
Shifting Your Immobile Vehicle Out of Park (P).....	275
Signing In to Your Account.....	630
Sitting in the Correct Position.....	192
Software Update Indicators.....	645
Software Update Settings.....	644
Software Update	
See: Software Update Settings.....	644
See: Vehicle Software Updates.....	644
Sounding the Panic Alarm.....	90
Speed Control	
See: Cruise Control.....	358
Speedometer.....	167
Speed Sign Recognition Indicators.....	418
Speed Sign Recognition	
Limitations.....	417
Speed Sign Recognition	
Precautions.....	417
Speed Sign Recognition Settings.....	418
Speed Sign Recognition.....	417
Speed Sign Recognition – Troubleshooting.....	418
Speed Sign Recognition – Troubleshooting.....	418
Speed Sign Recognition – Frequently Asked Questions.....	418
Stability Control Indicator.....	332
Stability Control.....	330
Starter Switch	
See: Ignition Switch - Vehicles With: Keyed Ignition.....	235
Starting and Stopping the Engine – Precautions.....	235
Starting and Stopping the Engine.....	235
Automatic Engine Stop - Vehicles With: Push Button Start.....	242
Engine Block Heater - Vehicles With: Block Heater.....	238
Police Engine Idle - Vehicles With: Police Pack.....	241
Starting and Stopping the Engine – Troubleshooting.....	243
Starting the Engine.....	236
Stopping the Engine.....	240
Starting and Stopping the Engine – Troubleshooting.....	243
Starting and Stopping the Engine – Frequently Asked Questions.....	245
Starting and Stopping the Engine – Information Messages.....	244
Starting and Stopping the Engine – Warning Lamps.....	243
Starting the Engine.....	236
Restarting the Engine After Stopping It.....	238
Starting a Gasoline Engine.....	236
Starting a Hybrid Electric Vehicle System.....	237
Status Bar.....	624
Steering.....	342
Electric Power Steering.....	342
Steering – Troubleshooting.....	343
Steering – Troubleshooting.....	343
Steering – Information Messages.....	343
Steering Wheel.....	136
Stopping the Engine.....	251
Stopping the Engine When Your Vehicle is Moving.....	240
Stopping the Engine When Your Vehicle is Stationary.....	240
Storage.....	232
Cup Holders.....	232
Glasses Holder.....	234
Glove Compartment.....	232
Under Seat Storage.....	233
Storing Your Vehicle.....	562
Sunroof	
See: Glass Roof.....	163
SVT.....	19
Switching Adaptive Cruise Control On and Off.....	362

Index

Switching Air Conditioning On and Off.....	182	Switching Stability Control On and Off.....	331
Switching All of the Interior Lamps On and Off - Vehicles With: Police Pack.....	154	Switching Text Message Notification On and Off.....	636
Switching All of the Interior Lamps On and Off - Vehicles Without: Police Pack.....	154	Switching the Audio Unit On and Off.....	614
Switching Android Auto™ On and Off.....	637	Switching the Display On and Off.....	616
Switching Apple CarPlay On and Off.....	636	Switching the Electronic Locking Differential On and Off - 4x2.....	297
Switching Auto Hold On and Off.....	326	Switching the Electronic Locking Differential On and Off - 4x4, Excluding: Raptor.....	294
Switching Auto-Start-Stop On and Off.....	251	Switching the Electronic Locking Differential On and Off - Raptor.....	296
Switching Blind Spot Information System On and Off.....	397	Switching the Front Interior Lamps On and Off - Vehicles With: Police Pack.....	154
Switching BlueCruise On and Off.....	380	Switching the Front Interior Lamps On and Off - Vehicles Without: Police Pack.....	155
Switching Climate Control On and Off.....	182	Switching the Hazard Flashers On and Off.....	488
Switching Cross Traffic Alert On and Off.....	406	Switching the Head Up Display On and Off.....	175
Switching Cruise Control On and Off.....	358	Switching the Heated Mirrors On and Off.....	183
Switching Defrost On and Off.....	182	Switching the Heated Rear Window On and Off.....	183
Switching Driver Alert On and Off.....	420	Switching the Heated Steering Wheel On and Off - Vehicles With: Heated Steering Wheel.....	137
Switching Easy Entry and Exit On and Off.....	106	Switching the Lane Keeping System Mode.....	387
Switching Exit Warning On and Off.....	402	Switching the Lane Keeping System On and Off.....	387
Switching From Adaptive Cruise Control to Cruise Control.....	367	Switching the Outlets On and Off.....	220
Switching Hill Descent Control On and Off.....	340	Switching the Rear Interior Lamps On and Off.....	155
Switching Maximum Cooling On and Off.....	183	Switching Traction Control On and Off.....	328
Switching Maximum Defrost On and Off.....	182	Switching Trail Control On and Off.....	333
Switching Parking Aid On and Off.....	344	Switching Trailer Backup Assistance On and Off.....	456
Switching Pre-Collision Assist On and Off.....	411	Switching Trailer Hitching Assistance On and Off.....	447
Switching Pre-Collision Assist On and Off - Vehicles With: Police Pack.....	411	Switching Trailer Reverse Guidance On and Off.....	469
Switching Recirculated Air On and Off.....	182		
Switching Reverse Brake Assist On and Off.....	322		

Index

Switching Trailer Sway Control On and Off.....	445
Switching Trail Turn Assist On and Off.....	338
Symbols Glossary.....	25
Symbols Used On Your Instrument Cluster - Excluding: Raptor.....	27
Symbols Used On Your Instrument Cluster - Raptor.....	30
Symbols Used on Your Vehicle.....	25
System Update	
See: Software Update Settings.....	644
See: Vehicle Software Updates.....	644
T	
Tachometer.....	167
Tailgate Anchor Points.....	427
Locating the Tailgate Anchor Points.....	427
Tailgate Anchor Point Load Capacities.....	427
Tailgate Precautions.....	107
Tailgate Step.....	108
Accessing the Tailgate Step.....	108
Stowing the Tailgate Step.....	109
Tailgate.....	107
Closing the Tailgate.....	111
Opening the Tailgate.....	107
Tailgate Step.....	108
Tailgate - Troubleshooting.....	115
Tailgate - Troubleshooting.....	115
Tailgate - Frequently Asked Questions.....	117
Tailgate - Information Messages.....	116
Tailgate - Warning Lamps.....	115
Tailgate Work Surface.....	109
Team RS.....	19
Temporary Neutral Mode.....	274
The Better Business Bureau Auto Line Program.....	666
The Mediation and Arbitration Program.....	666
Third Party Software Copyright Acknowledgment.....	669
Tire Care.....	577
Tire Pressure Monitoring System Limitations.....	586
Tire Pressure Monitoring System Overview.....	585
Tire Pressure Monitoring System Precautions.....	586
Tire Pressure Monitoring System.....	585
Tire Pressure Monitoring System - Troubleshooting.....	590
Tire Pressure Monitoring System - Troubleshooting.....	590
Tire Pressure Monitoring System - Information Messages.....	591
Tire Pressure Monitoring System - Warning Lamps.....	590
Tire Replacement Requirements.....	571
Tire Rotation.....	583
Towing a Trailer Limitations.....	434
Towing a Trailer Precautions.....	433
Towing a Trailer.....	433
Towing a Trailer - Troubleshooting.....	438
Towing Weights and Dimensions.....	436
Towing a Trailer - Troubleshooting.....	438
Towing a Trailer - Information Messages.....	438
Towing Weights and Dimensions.....	436
Calculating the Maximum Loaded Trailer Weight for Your Vehicle.....	437
Recommended Towing Weights.....	436
What Is the Maximum Loaded Trailer Weight.....	437
Towing Your Vehicle Precautions.....	495
Towing Your Vehicle.....	495
Towing Your Vehicle - Troubleshooting.....	497
Towing Your Vehicle - Troubleshooting.....	497
Towing Your Vehicle - Information Messages.....	497
Traction Control Indicator.....	328
Traction Control.....	328
Traction Control - Troubleshooting.....	329
Traction Control - Troubleshooting.....	329
Traction Control - Information Messages.....	329
Trail Control Indicators.....	334
Trail Control Limitations.....	333

Index

Trail Control.....	333	Trailer Reverse Guidance – Information	
Trail Control – Troubleshooting.....	337	Messages.....	472
Trail One Pedal Drive.....	334	Trailer Sway Control Precautions.....	445
Trail One Pedal Drive – Troubleshooting.....	336	Trailer Sway Control.....	445
Trail Control – Troubleshooting.....	337	Trailer Towing Hints.....	435
Trail Control – Information Messages.....	337	Trailer Towing Navigation.....	643
Trailer Backup Assistance		Trail One Pedal Drive.....	334
Precautions.....	452	Switching Trail One Pedal Drive On and Off.....	335
Trailer Backup Assistance.....	452	Trail One Pedal Drive Indicators.....	335
Setting Up the Trailer Backup Assistance for a Conventional Trailer.....	452	Trail One Pedal Drive Limitations.....	334
Trailer Backup Assistance – Troubleshooting.....	460	Trail One Pedal Drive Precautions.....	334
Trailer Backup Assistance – Troubleshooting.....	460	What Is Trail One Pedal Drive.....	334
Trailer Backup Assistance – Frequently Asked Questions.....	462	Trail One Pedal Drive – Troubleshooting.....	336
Trailer Backup Assistance – Information Messages.....	460	Trail One Pedal Drive – Information Messages.....	336
Trailer Brake Precautions.....	433	Trail Turn Assist Indicators.....	338
Trailer Hitching Assistance Indicators.....	448	Trail Turn Assist Limitations.....	338
Trailer Hitching Assistance Limitations.....	447	Trail Turn Assist Precautions.....	338
Trailer Hitching Assistance Precautions.....	446	Trail Turn Assist.....	338
Trailer Hitching Assistance.....	446	Trail Turn Assist – Troubleshooting.....	339
Trailer Hitching Assistance – Troubleshooting.....	450	Trail Turn Assist – Troubleshooting.....	339
Trailer Hitching Assistance – Troubleshooting.....	450	Trail Turn Assist – Frequently Asked Questions.....	339
Trailer Hitching Assistance – Information Messages.....	450	Trail Turn Assist – Information Messages.....	339
Trailer Lighting Check.....	431	Transfer Case Fluid Capacity and Specification - Excluding: Raptor.....	284
Trailer Reverse Guidance Precautions.....	466	Transfer Case Fluid Capacity and Specification - Raptor.....	285
Trailer Reverse Guidance.....	466	Transmission Fluid Temperature Gauge.....	168
Setting Up Trailer Reverse Guidance for a Conventional Trailer.....	466	Transporting the Vehicle.....	493
Trailer Reverse Guidance – Troubleshooting.....	472	Trip Computer.....	174
Trailer Reverse Guidance – Frequently Asked Questions.....	474	Trip Summary - Hybrid Electric Vehicle (HEV).....	173

U

Under Hood Fuse Box.....	498
Accessing the Under Hood Fuse Box.....	498
Identifying the Fuses in the Under Hood Fuse Box.....	499
Locating the Under Hood Fuse Box.....	498

Index

Under Hood Overview - 2.7L EcoBoost™.....	509	Using This Publication.....	24
Under Hood Overview - 3.5L, Hybrid Electric Vehicle (HEV).....	511	Using Trailer Hitching Assistance.....	447
Under Hood Overview - 3.5L EcoBoost™.....	510	Using Trailer Reverse Guidance Views.....	470
Under Hood Overview - 5.0L.....	512	Utility Idle Mode - Vehicles With: Keyed Ignition.....	221
Under Hood Overview - 5.2L.....	513		
Under Seat Storage.....	233	V	
Locating the Under Seat Storage Compartment.....	233	Vehicle Care.....	556
Unique Features - 3.5L.....	44	Cleaning the Exterior.....	557
Unique Features - 5.2L.....	44	Cleaning the Interior.....	559
Unique Features.....	44	Vehicle Hotspot Settings.....	612
Universal Garage Door Opener.....	208	Vehicle Hotspot – Troubleshooting.....	613
USB Ports.....	212	Vehicle Hotspot – Frequently Asked Questions.....	613
Using Alexa Built-In.....	630	Vehicle Hotspot.....	612
Using a Slide-In Camper.....	422	Vehicle Hotspot – Troubleshooting.....	613
Using Auto Hold.....	326	Vehicle Identification Number.....	608
Using Bead-Lock Wheels - Raptor.....	575	Locating the Vehicle Identification Number.....	608
Using Keyless Entry.....	101	Vehicle Identification Number Overview.....	608
Using Progressive Range Selection.....	276	Vehicle Identification.....	608
Using Remote Start.....	181	Vehicle Identification Number.....	608
Using Snow Chains.....	573	Vehicle Software Updates.....	644
Using the Center Console Work Surface - Vehicles With: Column Shift.....	227	Vehicle Specifications.....	544
Using the Center Console Work Surface - Vehicles With: Console Shift.....	228	Vehicle System Reset.....	646
Using the Instrument Cluster Display Controls - Excluding: Raptor.....	169	Ventilated Seats.....	199
Using the Instrument Cluster Display Controls - Raptor.....	169	Switching the Ventilated Seats On and Off.....	199
Using the Integrated Trailer Brake Controller.....	440	Ventilated Seat Precautions.....	199
Using the Keyless Entry Keypad.....	105	Ventilation	
Using the Multi-Access Tailgate.....	112	See: Climate Control - Vehicles With: Automatic Temperature Control.....	182
Using the Police Perimeter Alert System - Police.....	131	See: Climate Control - Vehicles With: Manual Temperature Control.....	187
Using the Remote Control - Police Responder.....	88	Venting the Glass Roof.....	164
Using the Remote Control - Vehicles Without: Police Pack.....	89	Viewing the Tire Pressures.....	587
Using the Trailer Backup Assistance Controller.....	457	Visual Search.....	40
Using the Trailer Backup Assistance Views.....	457	Voice Interaction.....	628
Using the Valet Mode.....	96	Ford Assistant.....	628
		W	
		Warranty Information.....	698
		Warranty Terms and Conditions.....	652

Index

Washers.....	141	What Is the Lane Keeping System.....	386
Adding Washer Fluid.....	142	What Is the Memory Function.....	207
Switching the Courtesy Wipe On and Off.....	142	What Is the Onboard Generator.....	217
Using the Windshield Washer.....	141	What Is the Pedestrian Alert System.....	85
Washer Fluid Specification.....	142	What Is the Personal Safety System.....	70
Washer Precautions.....	141	What Is the Power Outlet.....	214
Washers		What Is the Rear Occupant Alert System.....	204
See: Wipers and Washers.....	139	What Is the Rear View Camera.....	350
Waxing Your Vehicle.....	561	What Is the Tire Pressure Monitoring System.....	585
Waypoints.....	642	What Is the Wireless Accessory Charger.....	230
Adding a Waypoint.....	642	What Is Traction Control.....	328
Editing Waypoints.....	642	What Is Trail Control.....	333
What Are the Auxiliary Switches.....	649	What Is Trailer Backup Assistance.....	452
What Is 911 Assist.....	86	What Is Trailer Hitching Assistance.....	446
What Is a Connected Vehicle.....	609	What Is Trailer Reverse Guidance.....	466
What Is Alexa Built-In.....	630	What Is Trail Turn Assist.....	338
What Is Auto-Start-Stop.....	251	Wheel and Tire Information.....	564
What Is Blind Spot Information System.....	397	Wheel Nuts.....	606
What Is Cross Traffic Alert.....	404	Wi Fi	
What Is Cruise Control.....	358	See: Connecting the Vehicle to a Wi-Fi Network.....	609
What Is Drive Mode Control.....	300	Window Bounce-Back.....	158
What Is Driver Alert.....	419	Overriding Window Bounce-Back.....	158
What Is Exit Warning.....	401	What Is Window Bounce-Back.....	158
What Is Ford Protect.....	653	Windows.....	157
What Is Hill Descent Control.....	340	Global Opening.....	158
What Is Hill Start Assist.....	325	Window Bounce-Back.....	158
What Is Keyless Entry.....	101	Wipers and Washers – Troubleshooting.....	143
What Is Pre-Collision Assist.....	408	Wipers and Washers – Frequently Asked Questions.....	143
What Is Speed Sign Recognition.....	417	Wipers and Washers – Warning Lamps.....	143
What Is the 360 Degree Camera.....	353	Wipers and Washers.....	139
What Is the Cabin Air Filter.....	191	Autowipers.....	139
What Is the Catalytic Converter.....	266	Washers.....	141
What Is the Electric Parking Brake.....	318	Wipers.....	139
What Is the Electronic Locking Differential.....	293	Wipers and Washers – Troubleshooting.....	143
What Is the Gross Axle Weight Rating.....	422	Wipers.....	139
What Is the Gross Combined Weight Rating.....	423	Switching Windshield Wipers On and Off.....	139
What Is the Gross Vehicle Weight Rating.....	423		
What Is the Head Up Display.....	175		
What Is the High Voltage Battery.....	267		
What Is the Integrated Trailer Brake Controller.....	440		
What Is the Keyless Entry Keypad.....	103		

Index

Wiper Precautions.....	139
Wireless Accessory Charger Precautions.....	230
Wireless Accessory Charger.....	230

